Item 3

7th February 2024

Glasgow City Council

Operational Performance and Delivery Scrutiny Committee

Report by Director of Legal and Administration

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IMPLEMENTATION OF GLASGOW LIFE COUNCIL FAMILY REVIEW RECOMMENDATIONS

Purpose of Report:

To provide the Committee with an update on the progress of implementation of Glasgow Life's Council Family Review Recommendations.

Recommendations:

The Committee is asked to note the contents of the report.

Ward No(s): Citywide: ✓

Local member(s) advised: Yes ☐ No ☐ consulted: Yes ☐ No ☐

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1. INTRODUCTION

1.1 As part of the Glasgow Life Council Family Review, the City Administration Committee agreed at its meeting on 26 January 2023 that a report setting out progress on the implementation of the review recommendations would be taken to the Operational Performance and Delivery Scrutiny Committee annually.

2. IMPLEMENTATION OF RECOMMENDATIONS – Glasgow Life

2.1 A total of 29 recommendations were agreed by CAC at its meeting on 26 January 2023. Those recommendations were grouped into strategic / fundamental, transactional, and those which required further work. These were further split into workstream headings of Constitutional, Financial, Legal / Governance, HR and Property.

2.2 *Constitutional* – All Constitutional Matters in terms of the how Glasgow Life is structured and its relationship with the Council have been implemented. Ongoing monitoring of these matters, including training and oversight of appointments, continues to take place through the relevant governance structures.

2.3 *Financial* – With the exception of those recommendations which relate to the 2024/25 budget process, all other finance related recommendations have been implemented and are now part of business-as-usual processes.

2.4 *Legal / Governance* – The three main recommendations for this workstream were:

- Service Level Agreements (SLA) and all associated legal documents to be updated, including change control and council approvals
- Revision of ALEO Governance Framework
- Policies and Strategies – ensuring all City policies and strategies for which Glasgow Life are the policy lead are endorsed and approved by the relevant authority within the Council

2.5 The review of the SLA and associated legal documents is ongoing, officer from CED legal and governance teams are working with relevant officers across the council family to conclude this work. It is noted many aspects of this review are interdependent on each other.

2.6 The ALEO Governance Framework and Policies and Strategies recommendation are noted as implemented. The updated ALEO Governance Framework was bought to OPDSC 31 May 2023. The following policies have been bought before the relevant Committees during 2023/24:

- ***Vision for Glasgow Libraries*** – Endorsed by WECCE 13 April 2023, approved by CAC 4 May 2023

- ***City Tourism and Visitor Plan*** – Endorsed by Economy, Housing, Transport & Regeneration Committee 15 August 2023 and approved by CAC 28 September 2023.
- ***Collections Development Policy*** – Endorsed by WECCE 18 January 2023, and approved by CAC (25 January 2023).

2.7 *Property* – The recommendations associated with formalising the relationship between GCC and GL property teams, and the impact the PMGC programme may have on the GL estate, have been implemented. Work continues on other recommendations including the regularisation of tenancy agreements, which are being worked on by officers from NRS Asset Management and GL on an asset by asset basis. Work also continues on creating a baseline measurement of the condition and suitability of the Glasgow Life estate, and which will be a rolling/ongoing activity for the duration of the agreement.

2.8 *HR* – The recommendation outlining the strategic HR relationship has been implemented, with all refined processes now being part of business as usual.

2.9 Recommendations requiring further consideration included:

- Collections Agreement – work is drawing to a conclusion on the review of the collections agreement, the key work being focussed on the development and approval (at CAC via WECCE – see 3.1.3) of the Collections Development Policy which allows the City's collection to retain its accreditation status.
- Events and Conventions – work is progressing on the review of these areas of the business with an external review via the Chambers of Commerce having being commissioned to support the City Marketing Strategy. In parallel following the success of the UCI World Cycling Championships the Strategic Events Strategy is currently in its final stages. The outcome of this work will provide recommendations for consideration.

2.10 Any further recommendations arising from the ongoing activity which require approval will be bought to the relevant committee

3. Summary of Action Implementation:

3.1 The bullet points below detail the total number of agreed recommendations and the number implemented to date:

Total number of recommendations agreed on the action tracker	29
Number implemented to date	15

3.2 The majority of outstanding recommendations are expected to conclude over the coming months, as many of those which remain ongoing are interdependent on each other.

4. POLICY AND RESOURCE IMPLICATIONS

Resource Implications:	
Financial:	There are no new financial implications.
Legal:	There are no new legal implications.
Personnel:	There are no direct personnel implications.
Procurement:	There are no relevant procurement implications.
Council Strategic Plan:	The Council Family Review supports Grand Challenge 4, Mission 2 in the Council Strategic Plan.
Equality and Socio-Economic Impacts:	
Does the proposal support the Council's Equality Outcomes 2022-27	No specific governance-related outcome. However, it does via Committee scrutiny provide information to the public on Council processes and services; supporting the aims of outcome 3
What are the potential equality impacts as a result of this report?	No direct impact has been identified at this stage
Please highlight if the policy/proposal will help address socio economic disadvantage.	No direct impact has been identified at this stage
Sustainability Impacts:	
Environmental:	No new direct impacts.
Social, including Article 19 opportunities:	No new direct impacts.
Economic:	No new direct impacts.
Privacy and Data Protection impacts:	No direct impacts.

5. RECOMMENDATIONS

5.1 The Committee is asked to note the contents of the report.