Strategic Plan - Performance Manual - Dashboard development – Update noted.

2 With reference to the minutes of 16th August 2023 (Print 3, page 129) noting the development of a performance manual that would support elected members, services and citizens to understand how performance was measured within the Council, there was submitted a report by the Chief Executive regarding the work that had been carried out to explore suitability of dashboards to support the work of Performance Manual reporting,

(1) advising

(a) that an advantage of the development of a performance dashboard was that it allowed the production of regular publicly available data that could be hosted on publicly accessible forums and allowed for a tiered approach to performance monitoring;

(b) of the work that had been undertaken to look at how public performance information could be presented by way of dashboards to support the work of the Committee and Service Performance Management;

(c) that 2 types of dashboard styles were being explored and were based on platforms currently utilised by this Council, namely Pentana and Smartsurvey, and the general features for each of these platforms; and

(d) of the next steps in the development of the Performance Dashboards; and

(2) detailing in the appendix to the report, examples of how data could be presented on both the Pentana and Smartsurvey Dashboards.

After consideration, the committee noted the

(i) different approaches to presenting dashboard information within performance management; and

(ii) ongoing approach and that further developments would be included in the annual Performance Manual update.