

City of Glasgow

2023 / 24

Quarter 3

North West Report

SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st October – 31st December 2023

City of Glasgow North West Sector Report

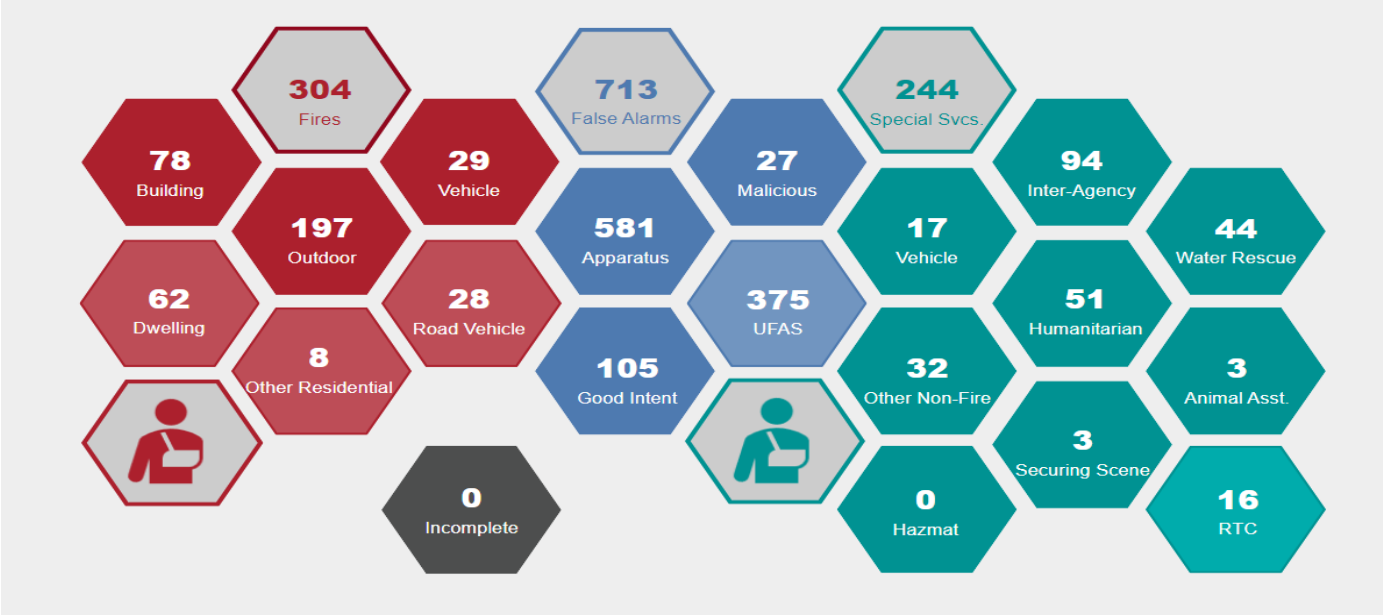
Table of Contents

1	City of Glasgow North West Sector - Total Incidents	Page 3
2	Deliberate Fires	Page 4
3	Accidental Fires	Page 5
4	Dwelling Fires	Page 6
5	Non-Domestic Fires	Page 7
6	Fire Casualties	Page 8
7	Special Services	Page 9
8	Unintentional Injury or Harm	Page 9
9	Unwanted Fire Alarm Signals	Page 10
10	Engagement Activities	Page 11

About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change because of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

1. City of Glasgow: Total Incidents (North West Sector)



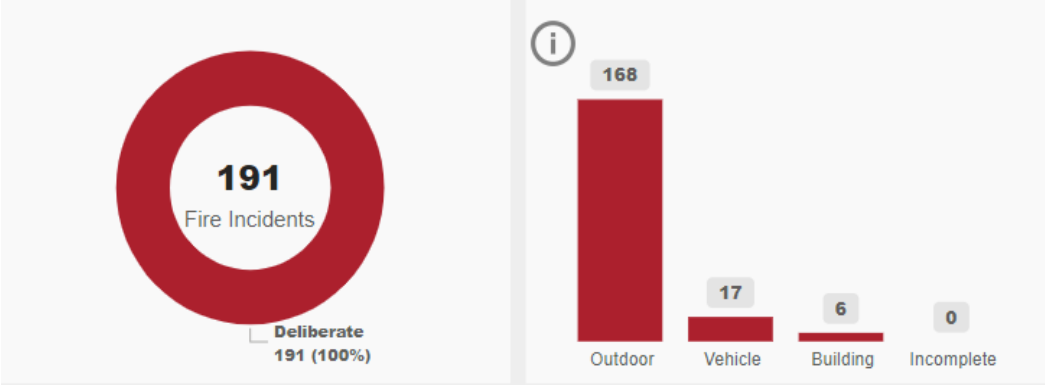
- **During the third quarter of 2023/24 SFRS responded to a total of 1,261 incidents in the North West Sector of Glasgow City. This is a significant decrease from the 2022/23 Q3 total of 1,947 which can largely be attributed to our UFAS reduction policy, that was implemented in July 2023.**

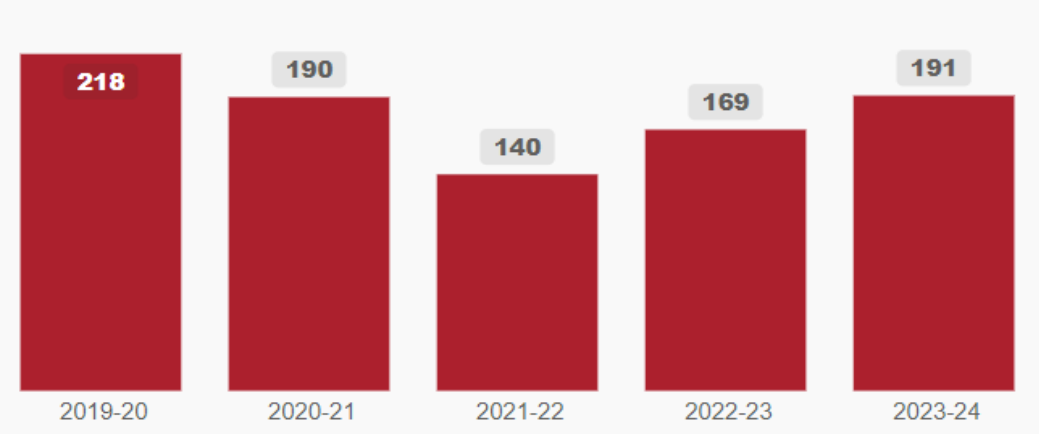
Type of Incident	2022/23 Q3	2023/24 Q3	Difference
Fire	316	304	-12
Special Service	313	244	-69
False Alarms	1,318	713	-605

- **Q3 of 2023/24 saw an overall reduction of 35% in incidents attended in the NW compared to last year's Q3 total.**

- **The changes to our Unwanted Fire Alarm Signals (UFAS) response from 1st July 2023 has seen a decrease of 46% in the number of False Alarm incidents attended by our Operational Crews.**

2. Deliberate Fires



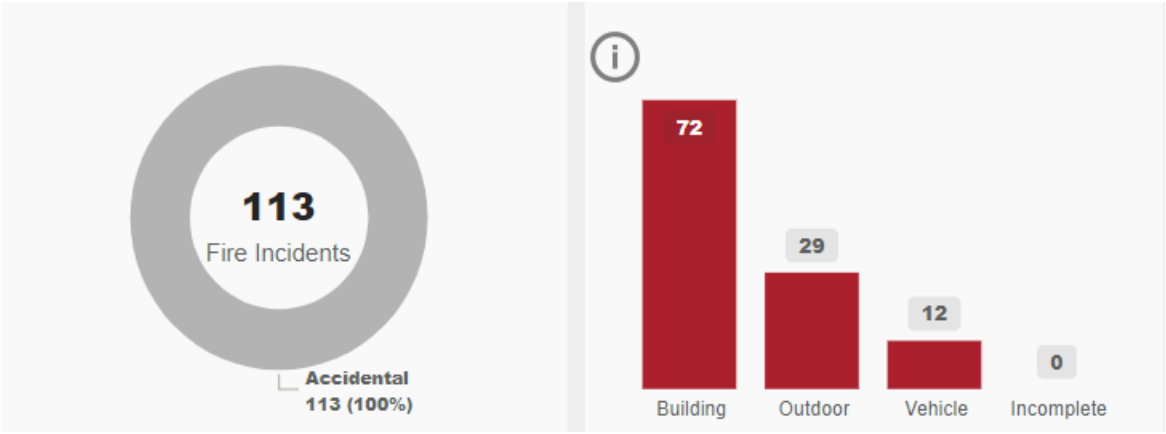


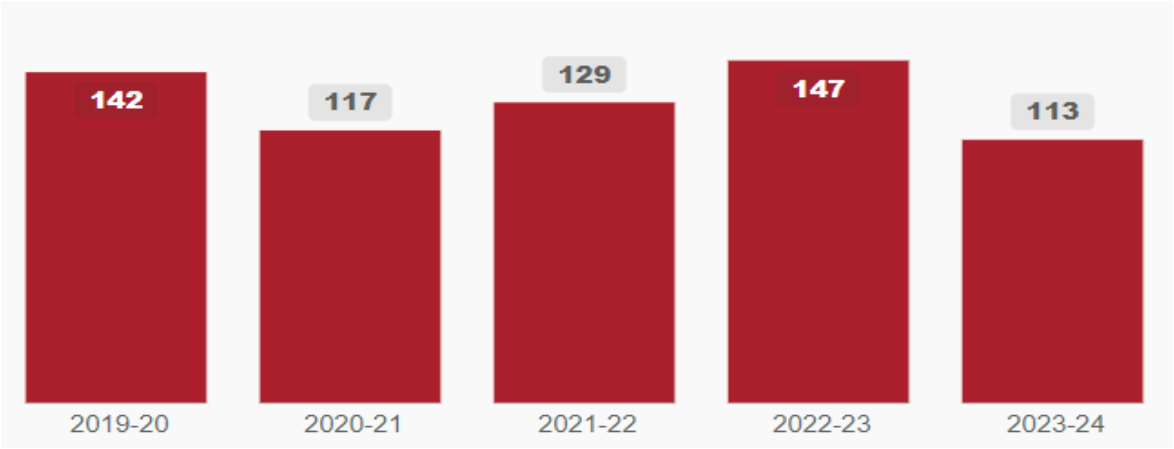
- **The figure of 191 Deliberate Fires in Q3 2023/24 is below the five-year average for the North West of Glasgow.**

- **Patterns and trends are identified through our collaborative work with partner agencies and our community safety engagement activities in the area.**

- **Data is interrogated and where an increase in incidents in a particular area is identified, our Community Action Team engage with partners and local stakeholders to deliver bespoke education and engagement events.**

3. Accidental Fires





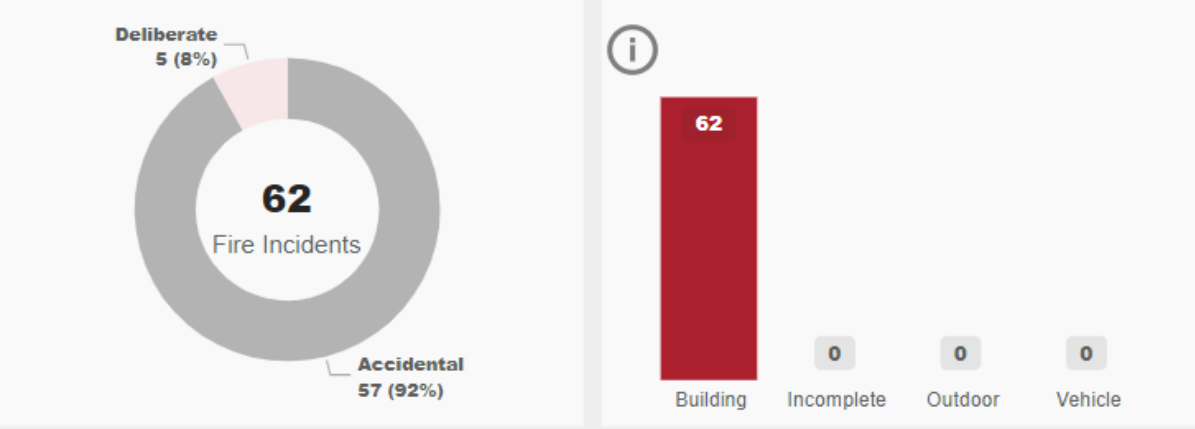
- **The figure of 113 accidental fires for Q3 2023/24 has seen a decrease of 34 incidents from the previous year's figures. This is the lowest number of accidental fires attended in the preceding 5 years, during this quarter.**

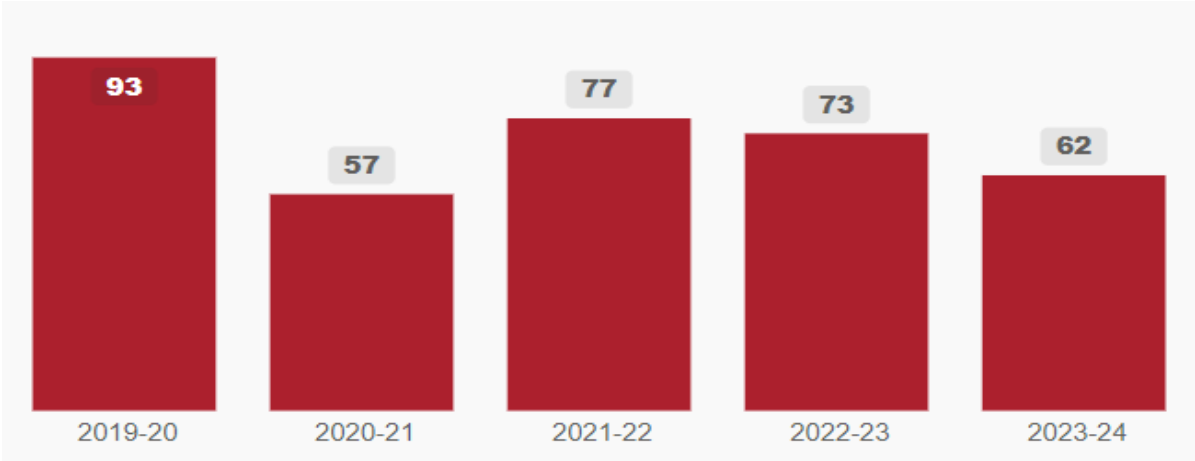
- **SFRS implement a Post Domestic Incident Response (PDIR) procedure at each incident within a domestic property, where we provide Home Fire Safety Advice and if required, install linked smoke detection in eligible properties – those being owner occupied and high-risk, in compliance with the new Scottish Government Legislation.**



- **Our Make the Call campaign is appealing to communities across Scotland to help save a life and consider home fire safety when checking in on vulnerable neighbours, patients, friends and family members and to put them in touch with SFRS wherever possible using the free Home Fire Safety Visit phoneline.**

4. Dwelling Fires





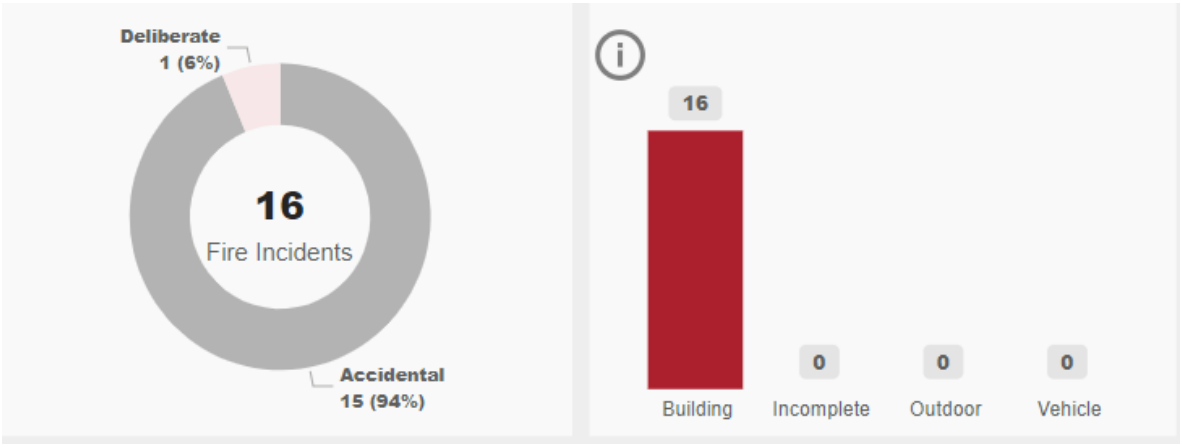
- **There were 62 Dwelling fires in Q3 of 2023/24. This is a decrease from the previous two years during this reporting period.**

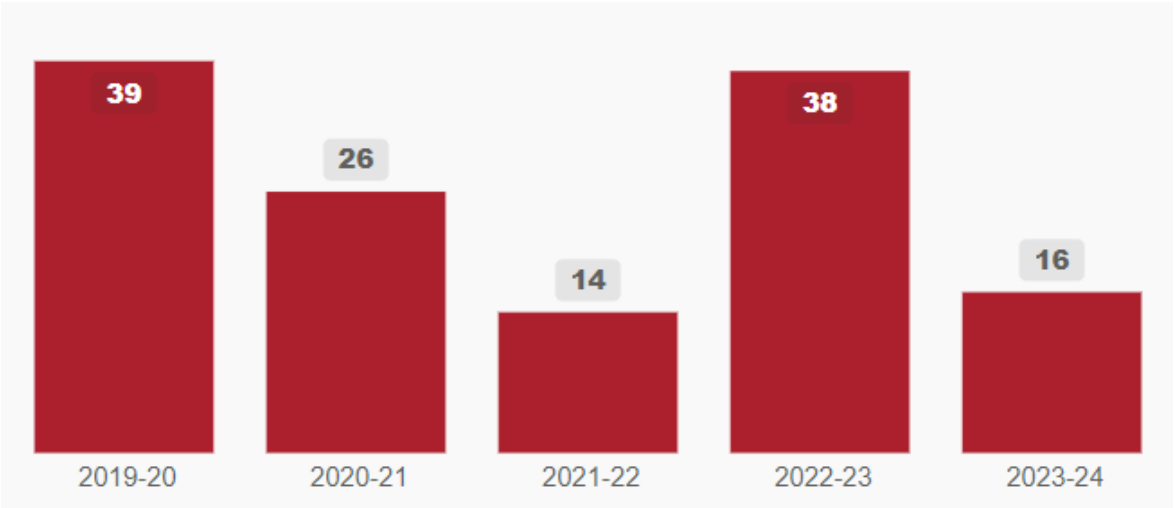
- **As of February 2022, it is a legislative requirement for every home to have interlinked fire alarms. This enhancement in fire detection within the home will hopefully continue the downward trend.**

- **Operational Crews carry out Post Domestic Incident Response (PDIR) after every domestic incident. This provides Crews the opportunity to give home fire safety advice to not only the dwelling affected by fire but also the neighbouring properties.**

- **A referral system through partnership working allows for Home Fire Safety Visits to be generated via local authorities, occupational therapists, NHS, energy companies etc. This further provides opportunities for Crews and our dedicated Community Action Team to educate occupiers about fire safety in the home.**

5. Non-Domestic Fires



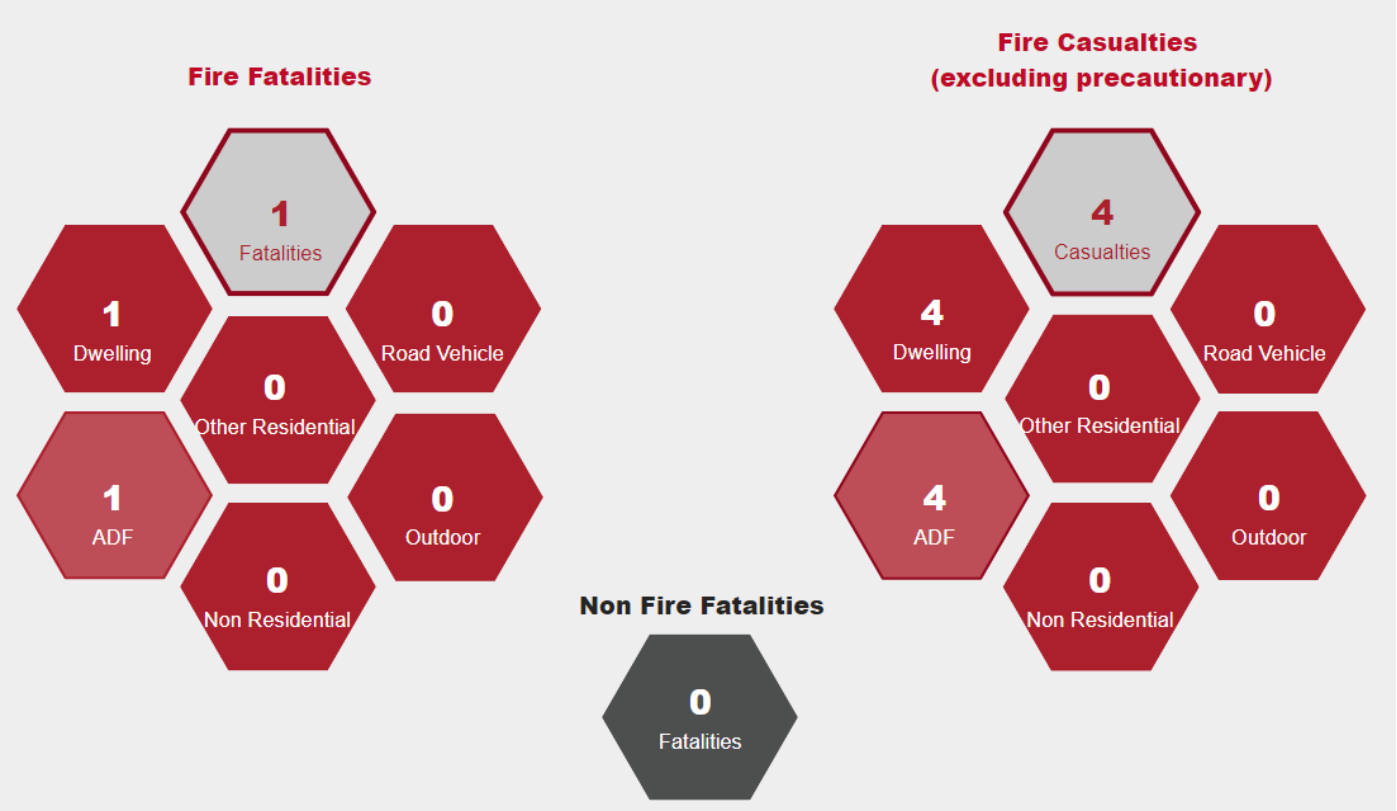


- **This quarter shows a decrease of 22 incidents compared to the same quarter last year. This decrease is indicative of our collaborative working with our Operational Crews and Fire Safety Enforcement teams engaging with stakeholders and communities.**

- **If Operational Crews identify concerns in relevant premises during operational turnouts these are referred to our Fire Safety Enforcement team for further investigation.**

- **Our Fire Safety Enforcement teams carry out regular audits in non-domestic premises covered under the Fire Scotland 2005 Act to improve fire safety in these buildings. They also carry out Post Fire Audits in relevant premises to investigate if fire safety was adhered to in line with legislative requirements.**

6. Fire Casualties

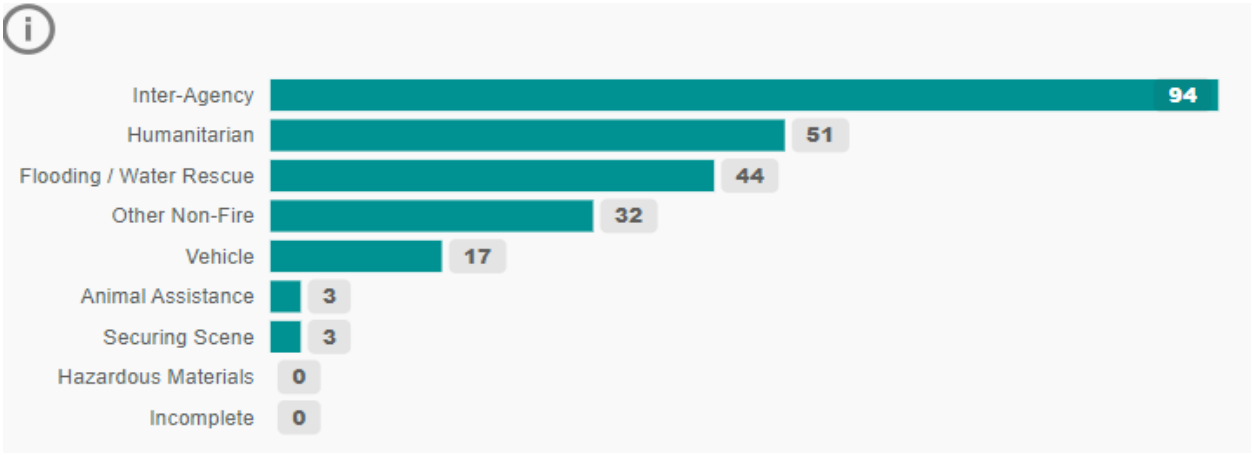


- **Tragically there was 1 adult male fire fatality in Q3. Overall, there were 4 fire casualties in total all of which were a result of accidental dwelling fires. This figure comprises of burns and smoke inhalation. This is the lowest number of fire casualties recorded in this quarter since SFRS inception.**

- **Partner case studies are carried out when serious injury/fatality occurs due to fire. This provides a framework to establish each agencies involvement (if any) prior to the incident and enables shared learning moving forward.**

- **Findings that can be attributed to poor fire safety within the home are used to inform a period of community engagement where our Operational Crews, Community Action Team and Partner Agencies provide vital education and reassurance within our local communities.**

7. Special Service Incidents



- **During the Q3 period, SFRS attended 244 special service incidents, ranging from flooding and water rescues to animal rescues.**

- **Operational Crews are attending more humanitarian and inter agency incidents such as forcing entry to premises of medical cases.**

8. Unintentional Injury or Harm

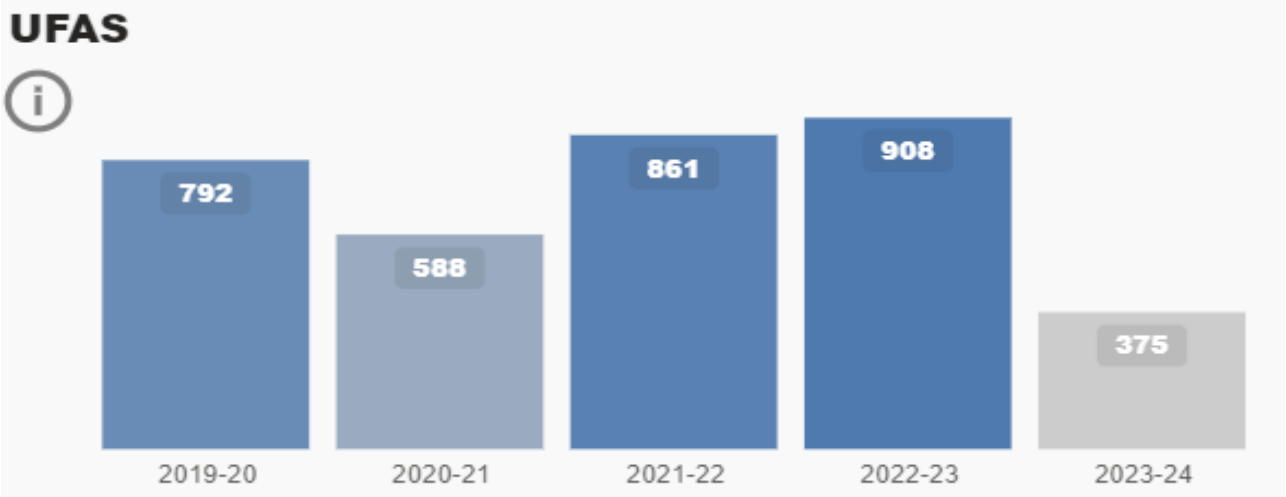


- **There was a total of 19 Special Service Casualties for Glasgow North West in Q3. Tragically there was 1 fatality during the Q3 reporting period.**

- **Our Operational Crews and Community Action Team can identify those most vulnerable during HFSVs and trigger our Social Care referral policy. This aims to put in place measures to reduce risk of harm at home out with fire safety.**

- **Our road and water safety campaigns/initiatives look to inform and educate the public about good practice on roads and in water as well as highlighting the dangers associated.**

9. Unwanted Fire Alarm Signals



- **The figure of 375 for Q3 2023/24 shows a significant decrease of almost 60% UFAS incidents from the same period last year. The changes to our Unwanted Fire Alarm Signals (UFAS) response from 1st July 2023 has seen a significant reduction in the number of False Alarm incidents attended by our Operational Crews. This allows us to focus on core activities such as training and community safety engagement.**

10. Prevention and Protection Activities

Fire Skills
We have developed a one-day Fire skills course which allows groups to engage with the Community Action Team and learn skills such as CPR, fire safety and water safety. Referrals can be made through various partner agencies such as Police Scotland, Social Work and community bodies. Most referrals have come from Campus Cops in schools.
Bonfire Strategy
Coordinated approach from operational crews and Community Action Team (CAT) to raise awareness on the dangers associated with the use of fireworks and bonfires across all primary and secondary schools in Glasgow. Operational crews delivered a bespoke presentation (created by CAT) to P5-7's across 94 primary education establishments across Glasgow, 37 of which were situated in the NW. As a result, an estimated total of 8,183 primary pupils received input. A tailored video for S1-S3 pupils was created by the CAT and uploaded to a protected YouTube link for all high schools across Glasgow to access. Analytics estimate a total of 19,750 secondary pupils viewed this video.
External Wall Cladding
Glasgow Prevention and Protection Department have been supporting various businesses throughout the city with the external wall systems fire safety guidance and engaging with members of residential blocks affected, providing them with home fire safety advice.
Engagement
301 Home Fire Safety Visits were carried out in the NW in Q3, targeting high risk occupiers providing fire safety advice in the home. The Community Action Team has carried out various engagement activities such as leaflet Drops, fire skills courses, anti-social behaviour engagement, partner risk recognition courses and school engagement.
Make The Call Campaign
The Service's Make the Call campaign is tasking families, friends, and carers to make a ten-minute phone call to book a free Home Fire Safety Visit to help save a life. Intelligence gathered from fire investigations has shown that people over the age of 50, who smoke and either have mobility issues, live alone, or use medical oxygen, are more likely to be injured or killed by a fire in the home. However, communities can put Firefighters and SFRS specialists in touch with anyone they thinks is vulnerable by making a ten-minute phone call, sending a single text or by filling out an online form with the person's consent.
Glasgow Winter Pack Rollout
City of Glasgow Community Safety has recognised the target audience for make the call campaign are also at risk from fuel poverty due to rising cost of living and energy prices. As a result of this we have created bespoke hamper bags to be distributed to vulnerable members of the community. The winter packs contain information on the make the call campaign, energy efficiency/assistance info and winter aids such as a fleece blanket, "beanie" hat, thermos and gloves.