

City of Glasgow

Quarter 1

North West Report

SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st April – 30th June 2024

City of Glasgow Sector Report - North West

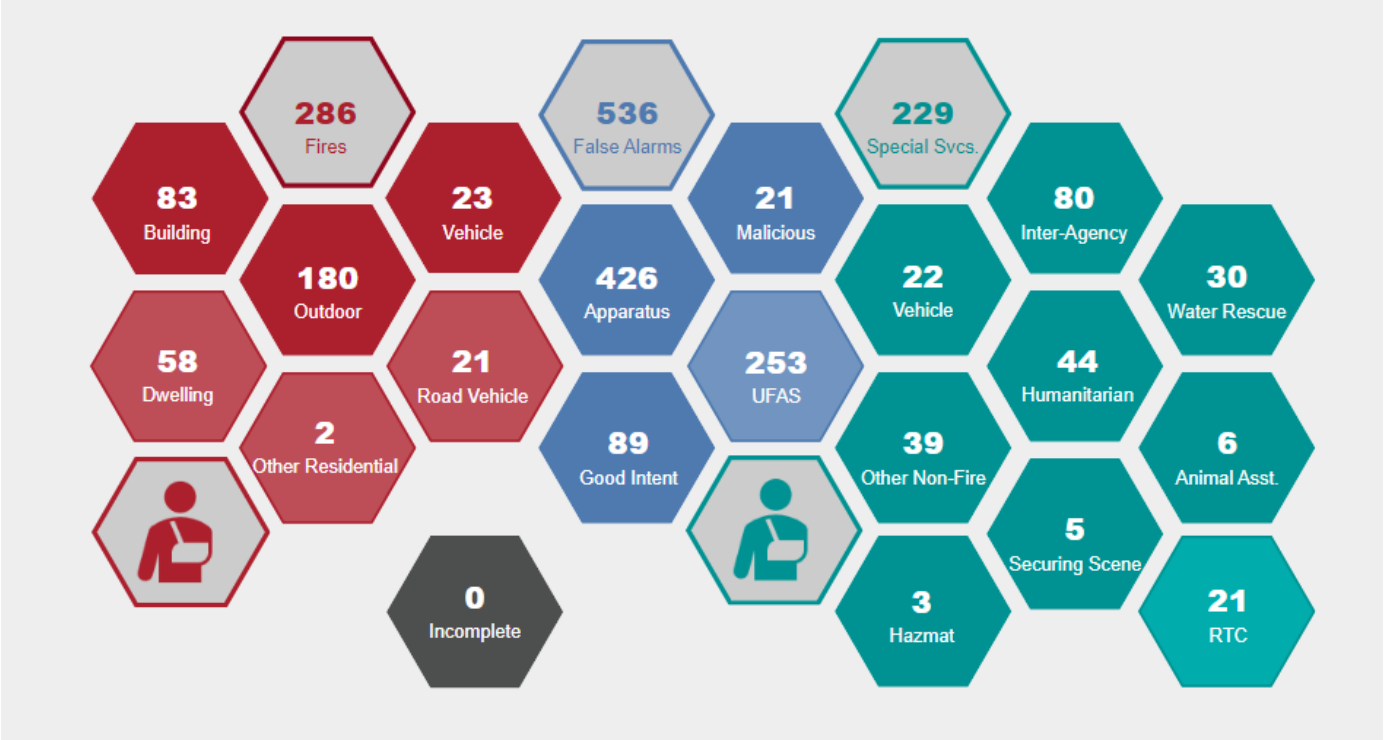
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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change because of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

1. City of Glasgow: Total Incidents (North West Sector)

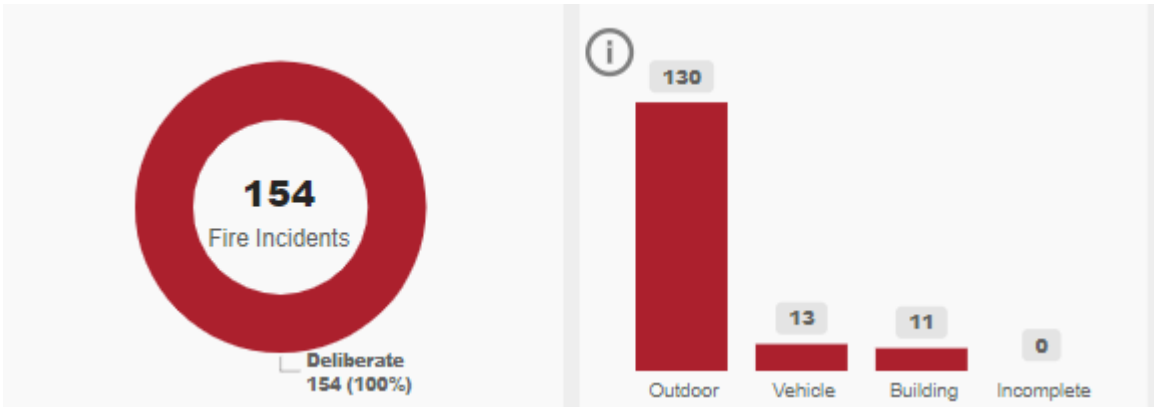


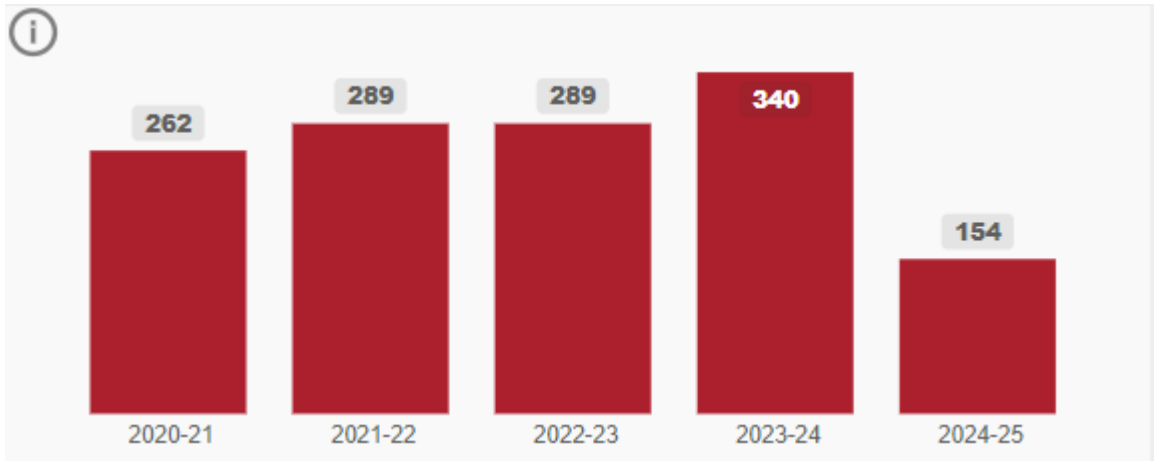
- **During the first quarter of 2024/25, SFRS responded to a total of 1051 incidents in the North West Sector of Glasgow City. This is a significant decrease from the 2022/23 Q4 total of 1,697, which can be attributed to our UFAS reduction policy and the number of fire incidents.**

Type of Incident	2023/24 Q1	2024/25 Q1	Difference
Fire	521	286	-235
Special Service	229	229	0
False Alarms	947	536	-591

- **Q1 of 2024/25 saw an overall reduction of 38% in incidents attended in the NW compared to last year's Q1 total.**
- **The changes to our Unwanted Fire Alarm Signals (UFAS) response from 1st July 2023, has seen a decrease of 43% in the number of False Alarm incidents attended by our operational crews in this year's quarter compared to last year.**

2. Deliberate Fires



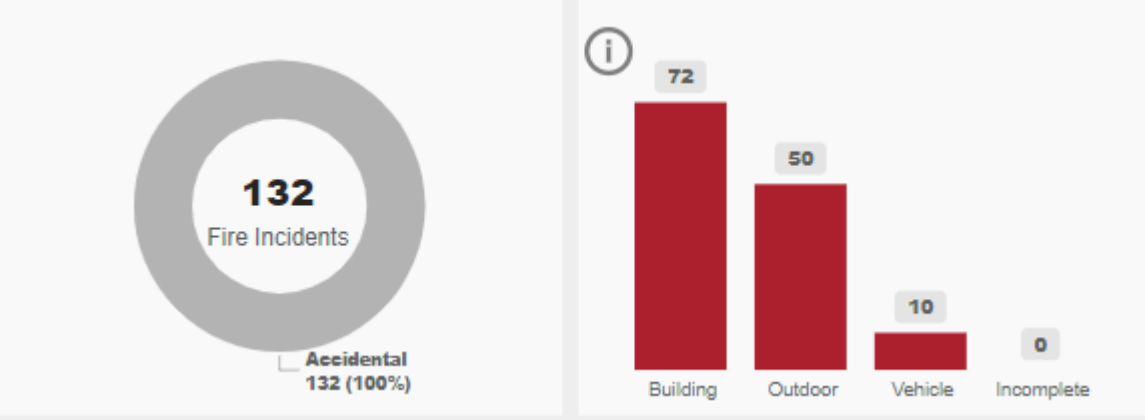


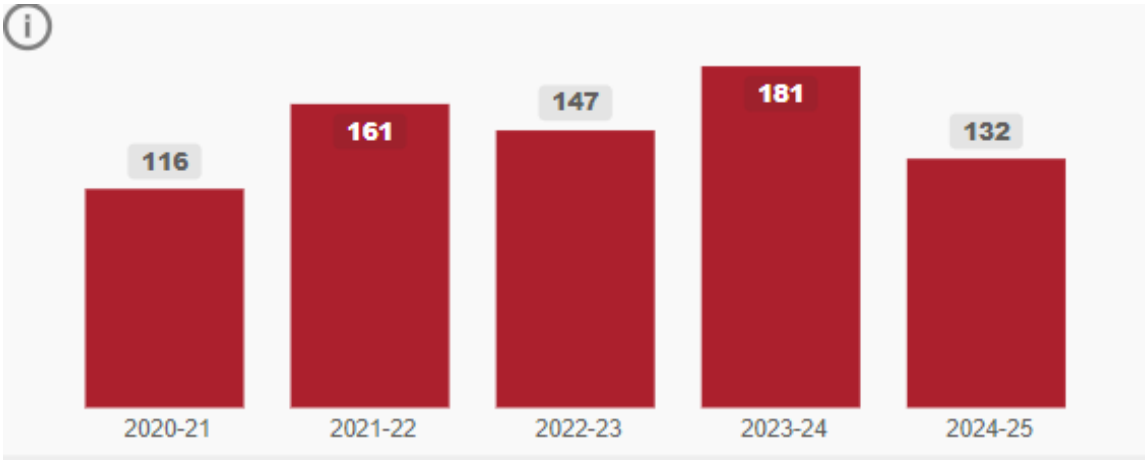
- **The figure of 154 Deliberate Fires in Q1 2024/25 shows the lowest number recorded in the past 5 years, with a decrease of 54% from last year Q1.**

- **Patterns and trends are identified through our collaborative work with partner agencies and our community safety engagement activities in the area.**

- **Data is interrogated and where an increase in incidents in a particular area is identified, our Community Action Team engages with partners and local stakeholders to deliver bespoke education and engagement events.**

3. Accidental Fires





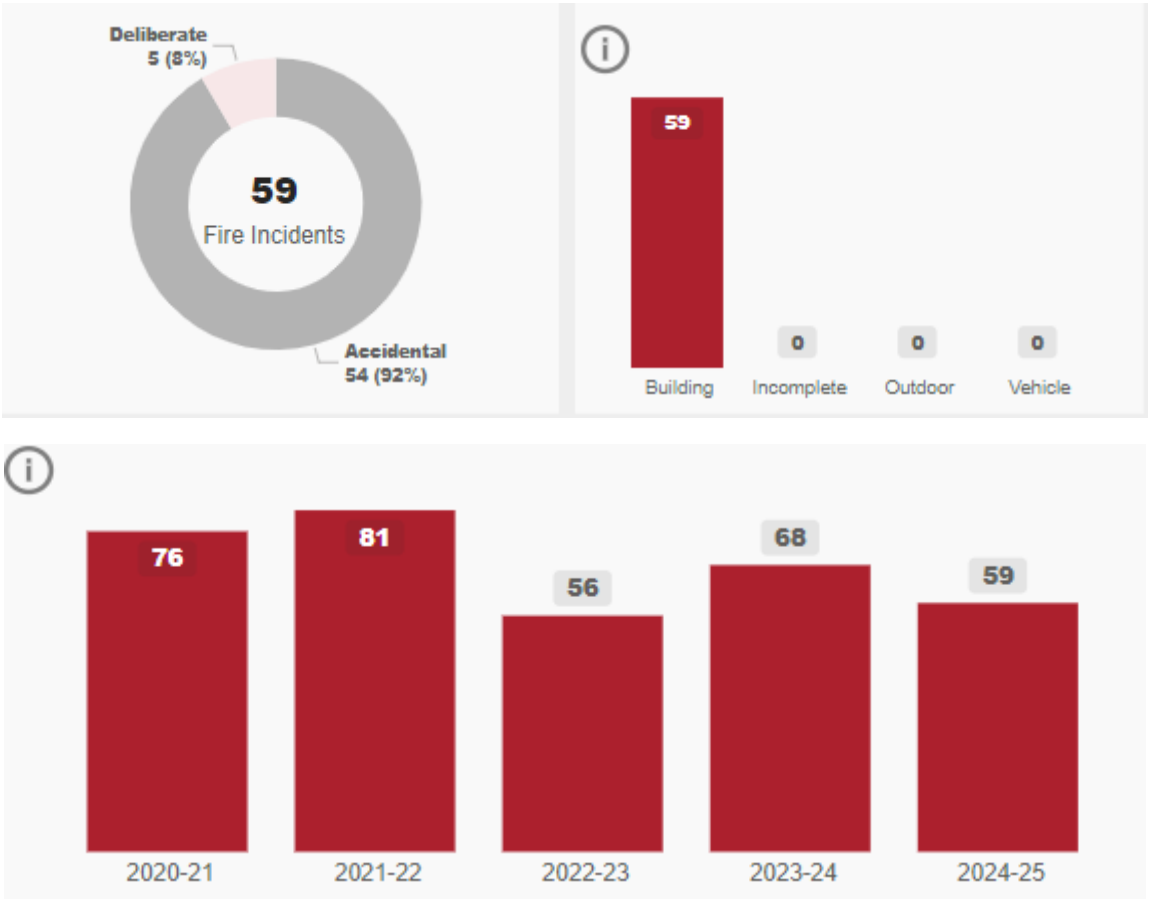
- **The figure of 132 accidental fires for Q1 2024/25 has seen a decrease of 49 incidents from the previous year's figures. This is the second lowest number of accidental fires attended in the preceding 5 years, during this quarter.**

- **SFRS implements a Post Domestic Incident Response (PDIR) procedure for each incident within a domestic property, where we provide home fire Safety advice and if required, install linked smoke detection in eligible properties – those that are owner occupied and high-risk, in compliance with the new Scottish Government Legislation.**



- **Our Make the Call campaign is appealing to communities across Scotland to help save a life and consider home fire safety when checking in on vulnerable neighbours, patients, friends and family members and to put them in touch with SFRS wherever possible using the free Home Fire Safety Visit phoneline.**

4. Dwelling Fires



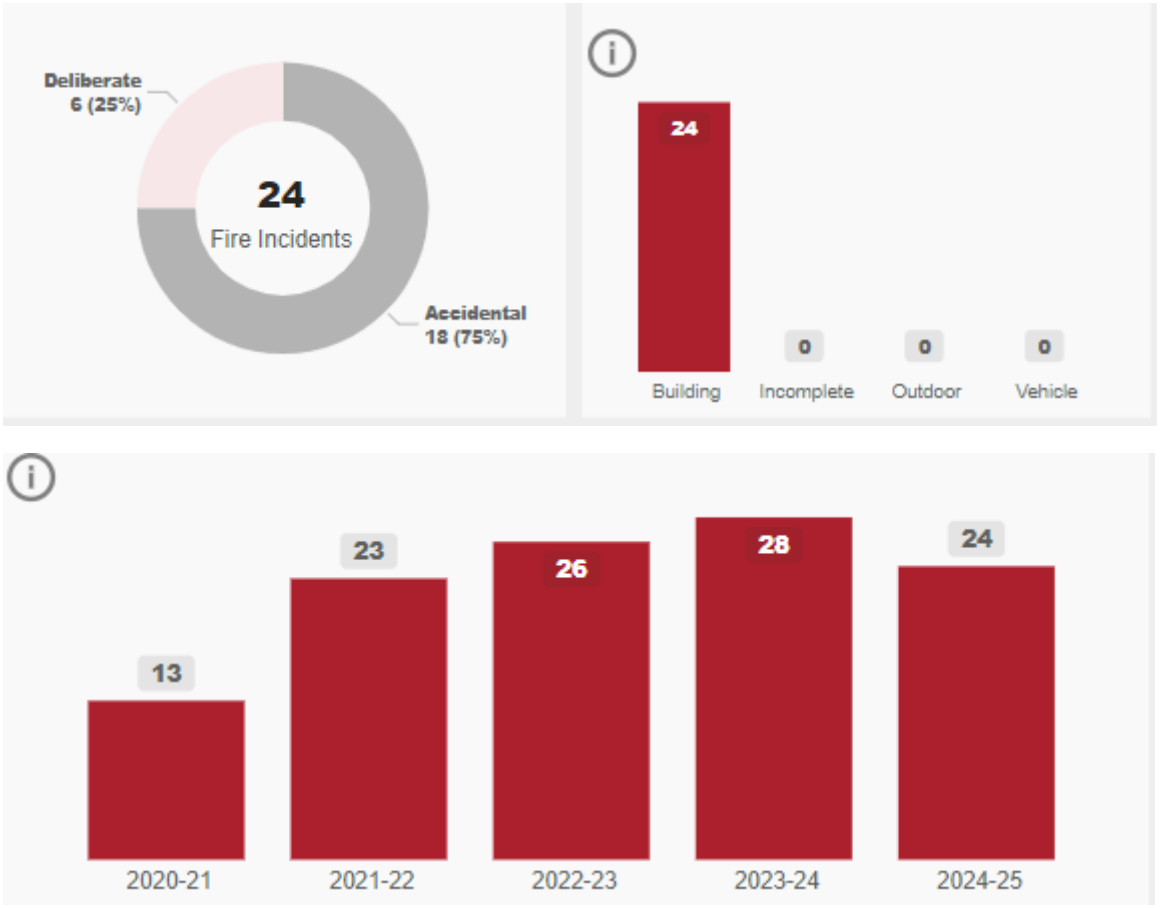
- **There were 59 dwelling fires in Q1 of 2024/25. A decrease of 9 from last year's quarter and the second lowest recorded in the past 5 years.**

- **As of February 2022, it is a legislative requirement for every home to have interlinked fire alarms. This enhancement in fire detection within the home will hopefully continue the downward trend.**

- **Operational crews conduct Post Domestic Incident Response (PDIR) after every domestic incident. This provides crews with the opportunity to give home fire safety advice to not only the dwellings affected by fire but also the neighbouring properties.**

- **A referral system through partnership working allows for Home Fire Safety Visits to be generated via local authorities, occupational therapists, NHS, energy companies etc. This further provides opportunities for crews and our dedicated Community Action Team to educate occupiers about fire safety in the home.**

5. Non-Domestic Fires

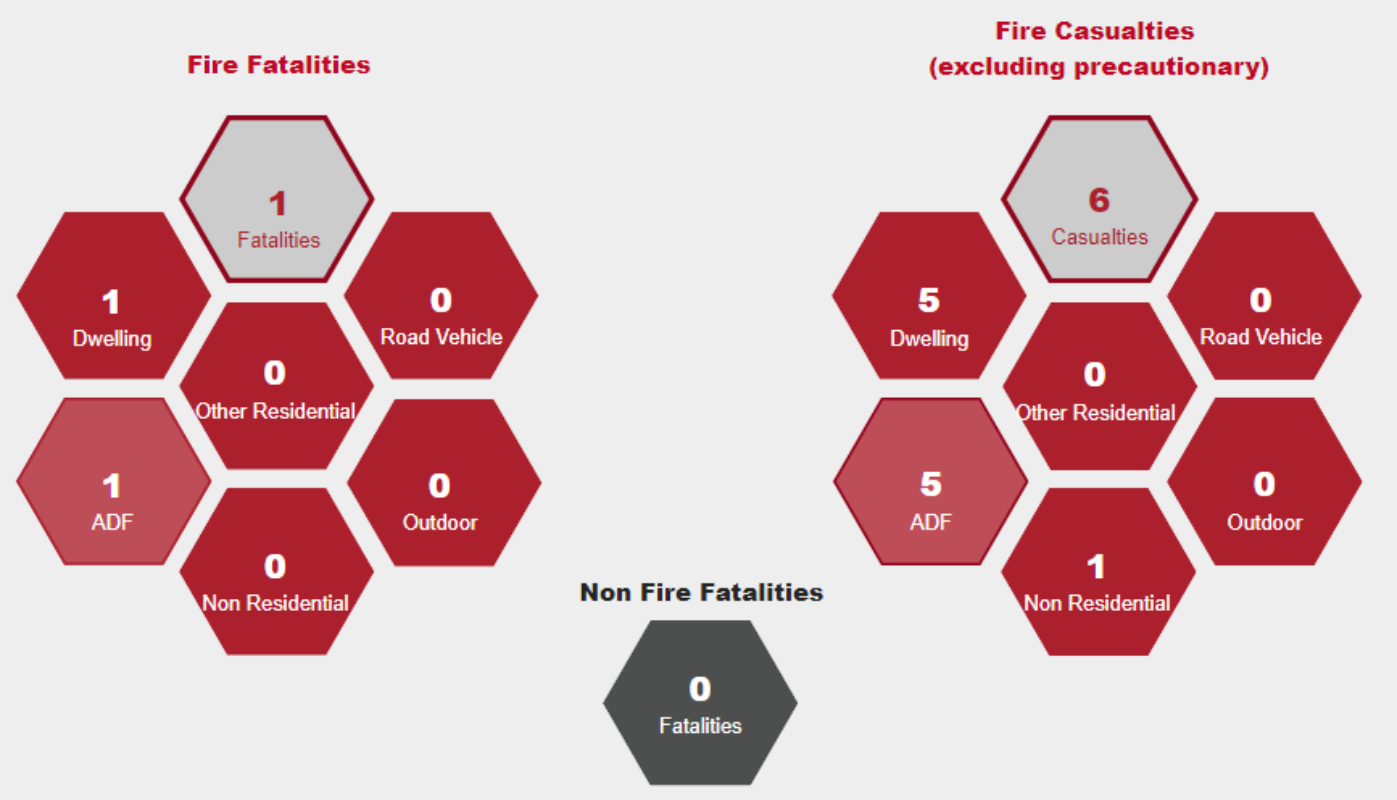


- **This quarter shows a decrease of 4 incidents compared to the same quarter last year. This decrease is indicative of our collaborative work with our operational crews and Fire Safety Enforcement teams, engaging with stakeholders and communities.**

- **If operational crews identify concerns in relevant premises during operational turnouts these are referred to our Fire Safety Enforcement team for further investigation.**

- **Our Fire Safety Enforcement teams conduct regular audits in non-domestic premises covered under the Fire Scotland 2005 Act to improve fire safety in these buildings. They also conduct Post Fire Audits on relevant premises to investigate whether fire safety was adhered to in line with legislative requirements.**

6. Fire Casualties

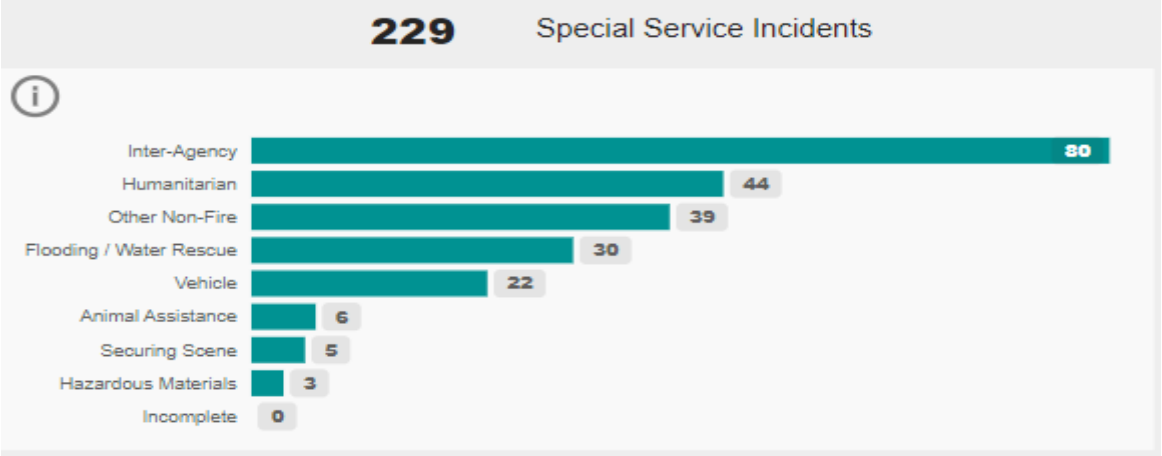


- **Overall, there were 7 fire casualties in total, 6 of which were a result of dwelling fires. Tragically, there was one fatality recorded because of a dwelling fire during this quarter.**

- **Partner case studies are initiated when severe injury/fatality occurs due to fire. This provides a framework to establish each agency's involvement (if any) prior to the incident and enables shared learning moving forward.**

- **Any moderate to serious injuries incurred at domestic fires are investigated by our Fire Investigation team. Findings that can be attributed to poor fire safety within the home are used to inform a period of community engagement where our operational crews, Community Action Team and partner agencies provide vital education and reassurance within our local communities.**

7. Special Service Incidents



- **During the Q1 period, SFRS attended 229 special service incidents, ranging from flooding and water rescues to animal rescues.**

- **Operational crews are attending more humanitarian and inter agency incidents such as forcing entry to the premises of medical cases and assisting other agencies.**

8. Unintentional Injury or Harm

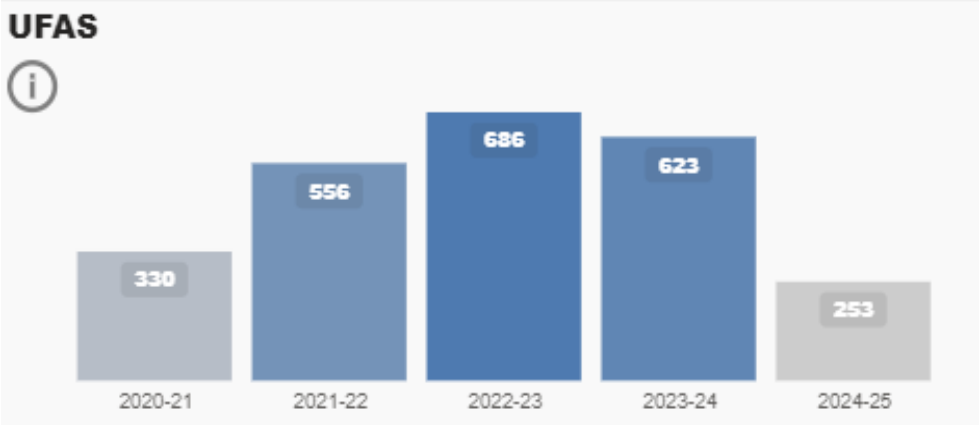


- **There was a total of 17 Special Service Casualties for Glasgow North West in Q1. Tragically, there were 4 fatalities due to unintentional harm and injury during the Q1 reporting period. All 4 were inter-agency incidents.**

- **Our operational crews and Community Action Team can identify those most vulnerable during HFSV's and trigger our social care referral policy. This aims to put in place measures to reduce the risk of harm at home out with fire safety.**

- **Our road and water safety campaigns/initiatives look to inform and educate the public about good practices on roads and in water, as well as highlight the dangers associated.**

9. Unwanted Fire Alarm Signals



- **The figure of 253 for Q1 2024/25 shows a significant decrease of 59% in UFAS incidents from the same period last year. The changes to our Unwanted Fire Alarm Signals (UFAS) response from 1st July 2023 have seen a significant reduction in the number of False Alarm incidents attended by our operational crews. This allows us to focus on core activities such as training and community safety engagement.**

10. Prevention and Protection Activities

PAFS Programme
The pilot programme is a Tri Service approach with the Police, Ambulance and Fire Service (PAFS) working collaboratively towards a common goal, this goal being for the youths taking part to complete a successful 10-week programme to change their views and perspectives of the emergency services and to help create a path for their future. The programme runs every Wednesday from 18.00-21.00 at Calton Fire Station. During these sessions, there will be lessons and discussions focusing on subjects that are relevant to their age and understanding, such as mental health, diversity and inclusion and safety in the community.
External Wall Cladding
Glasgow Prevention and Protection Department have been supporting various businesses throughout the city with the external wall systems fire safety guidance and engaging with members of residential blocks affected, providing them with home fire safety advice.
Engagement
422 Home Fire Safety Visits were conducted in the North West in Q1, targeting high risk occupiers providing fire safety advice in the home. The Community Action Team has conducted various engagement activities such as leaflet Drops, fire skills courses, anti-social behaviour engagement, partner risk recognition courses and school engagement.
Make The Call Campaign
The Service's Make the Call campaign is tasking families, friends, and carers to make a ten-minute phone call to book a free Home Fire Safety Visit to help save a life. Intelligence gathered from fire investigations has shown that people over the age of 50, who smoke and either have mobility issues, live alone, or use medical oxygen, are more likely to be injured or killed by a fire in the home. However, communities can put firefighters and SFRS specialists in touch with anyone they thinks is vulnerable by making a ten-minute phone call, sending a single text or by filling out an online form with the person's consent.
SGN CO Detector Pilot
As financed by the Scottish Government, the Scottish Fire and Rescue Service is currently limited to providing and installing carbon monoxide (CO) detectors in domestic properties where an occupant satisfies the applicable risk criteria (high-risk owner-occupied). As part of a new pilot scheme, Scottish Gas Networks and the SFRS in the City of Glasgow will work in partnership to provide CO detection where an occupant does not meet the set national criteria and would otherwise not be eligible for the SG-funded CO alarms during routine home fire safety visits. The aim of the pilot is to further enhance the SFRS CO detector provision, raise awareness of CO safety, and help mitigate unintentional harm risks associated with CO releases within domestic properties in line with our local area priorities.