Item 8

5th September 2024

Glasgow Community Planning Partnership
Shettleston Area Partnership

Report by Head of Policy and Corporate Governance
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2023/24 AREA BUDGET: ANNUAL REPORT

Purpose of Report:

To provide the Area Partnership members with a summary of the evaluation reports submitted by projects funded by the Area Budget in 2023/24.

Recommendations:

The Area Partnership is asked to note the contents of this report.

1. 2023/24 Area Budget allocation

1.1 The Shettleston Area Partnership was allocated £72,339 during 2023/24.

1.2 A full breakdown on the projects that received funding in 2023/24 was provided at the last meeting of the Area Partnership.

2. Area Budget Evaluations

2.1 As part of the Area Budget monitoring and evaluation process, 10% of projects funded would be selected to submit an evaluation report on how the funding was used, the impact of the funding and how the funding met the Area Partnership's Investment Priorities.

2.2 The criteria for the selection of projects was as follows:

- All organisations that had not previously received Area Budget funding
- All organisations that received an award of over £5,000
- A random selection of projects to make the number of projects up to 10% of projects funded

2.3 The appendix to this report provides details on how many awards were made, including the number made under delegated functions along with a summary of the projects that submitted an evaluation form.

3. Recommendation

3.1 The Area Partnership is asked to note the contents of this report.

Appendix 1

Shettleston Area Partnership Budget 2023/24

Budget: £72,339	**Allocated: £72,339**	**Unallocated: £0**

Total Number of Awards: 36	**Awards under delegated authority: 2**	**Awards to GCC/ALEOs: 5**

Client/Project	**Evaluation Submitted by Deadline Y/N**	**Summary Findings** (please include how the project contributed to the investment priorities, the impact on the community and the wider area and the number of beneficiaries). Please also include any information relevant to breach of conditions of grant e.g. non/late submission of documentation or amendments.
Baillieston Credit Union – Carmyle transfer of engagement £7,234	Yes	<u>Summary of Project</u> Installation of digital products to allow computerised services to be provided to members when the Transfer of Engagement of Carmyle Credit Union to Baillieston Credit Union Ltd was completed. This was carried out by various engineers from both IT companies. <u>Impact of Project including number of beneficiaries</u> Allowing the computerisation of Carmyle office allowed the transition of members to Baillieston Credit Union Ltd. This in turn meant the Transfer of Engagement could be completed and allowed a service to be provided to Carmyle and surrounding areas. Without this Transfer of Engagement Carmyle Credit Union would have ceased trading.

		Investment Priorities Baillieston Credit Union Ltd can now continue to offer services to the existing members of public, which includes many vulnerable and elderly people. Without the financial help we can offer these people and their lack of any local banking in the area, the health and wellbeing of these residents could be severely impacted. We are also commencing a school saver scheme in the primary schools of the area to teach the young people how to save and budget for their future. Spend The funding was fully spent and the was project delivered on time. What organisation learned or would do differently The experience, in general, went well and was carried out in a way that met the requirements of PRA & FCA. If we were to undertake another Transfer of Engagement, we would do as required but would have all in place prior to the switch as opposed to trying to do it all in one day.
Mount Vernon Community Hall – Repairs £6,934	Yes	Summary of Project Kellys Karpets provided a new entrance carpet, hall corridor and seating areas flooring that was old and worn. The carpet was replaced with a hard wearing carpet – 3 fitters. Container electrical work: addition of lighting in our external container – 1 electrician Container external painting: addition of paint to freshen up, protect and provide uniform colour for all containers – 2 decorators Internal painting of entrance hall and hall corridor: this was to freshen up and make it a more attractive entrance way into the hall – 2 decorators

		Upgrading of old electrical switchboxes in the electrical cupboard making the system safer and more efficient – removing old system and replacing with new – 2 electricians Replacement of wooden fire door to metal fire door – 2 operatives <u>Impact of Project including number of beneficiaries</u> The building required an upgraded electrical circuit board system as we had to make multiple repairs over the years to keep it going. This has improved the safety of the building, efficiency and effectiveness of the hall for all users. The addition of new carpets and freshening up of paint has made the hall entrance more attractive for the community, events and activities. The addition of lighting in the containers has allowed us to have lighting in the cycling container to help us provide a better and more varied cycling services to the local community. Painting of the containers also made them all uniform. Our existing wooden fire door was rotting and failing to close properly – the new door has made the building secure and it should last for the next 25 years. Overall the funding has been a great opportunity to make essential repairs to the community hall, making it safer and more attractive for the community and regular hall users. <u>Investment Priorities</u> The application supports the improvement of Health and Wellbeing Investment Priority and has helped to improve the energy efficiency of the building and encourage more people to use the premises to run clubs and events for the foreseeable future.

		<u>Spend</u> The funding was fully spent and the was project delivered on time. <u>What organisation learned or would do differently</u> Everything turned out really well, we mainly stuck to providers mainly electricians, fire door supplier and decorator that we have used before and have provided a great service and not over charged. We always have a contingency fund when proceeding with repair and maintenance projects in such an old building as there are always additional unexpected or recommendations throughout the process.
Parkhead Housing Association – Community Meals for All £7,814	No	<u>Summary of Project</u> This was a joint award with Calton Area Partnership. Our original project was to run a series of community meals, bringing together members from the Parkhead and Shettleston pantry shops to have a weekly meal together. In addition to some purchased food we would utilise surplus foods from the pantries and make available any popular recipes from the weekly get together. The meals were planned to be delivered over 22 weeks but given how popular they were the Housing Association provided additional funding to allow these to be extended to two sittings in the afternoons to accommodate how many were coming along. Each week we served on average 75-80 people. The programme started slightly earlier than planned on 12th October 2023 and ran until 7th March 2024 but instead of alternative weeks this was hosted weekly delivering 22 sessions with two sittings in each. This was possible by making use of Fareshare membership food and recruiting more volunteers than originally planned to spread out the staff hours required with ta top up from the Housing Association. Our sessions of bingo and meals were initially intended to be separate but these proved very popular with pantry members and the local community so extra dates were created to allow for more people to attend, supported by the Housing Association. Our quiz afternoons were held through December and allowed people to win gift vouchers to be used

		with local businesses that donated these as prizes. On the final afternoon on Christmas week we were able to provide 75 people with Asda vouchers that were donated by a local business whose family had been attending our group. <u>Impact of Project including number of beneficiaries</u> This was a great project to deliver and brought our panty members together giving them time to connect outside of the shop and queue beforehand. We have several people who came alone and joined a large dining table and make new connections and joined with set up. We gained 5 new volunteers from the programme that are still helping out at the panty shops. The groups only negative feedback was that the meals had to come to and end, they are still meeting through some additional funding provided via Parkhead Housing Association for a cake and bingo morning that they now run themselves with a little support. <u>Investment Priorities</u> As a result of the project:- 5 new local people have been recruited as volunteers that are a mix of retired and out of work individuals that have stayed on with other elements of the pantry and they continue the cake and bingo mornings that we have kept going. This is now solely volunteer planned, run and advertised. These people were previously not engaged in any community activity prior to this funded programme. Social connections that were made at the community meals have been maintained with at least 60% of the regular attendees coming along and attending our ongoing weekly Thursday group. 33 new pantry members were signed up directly from the community meal sessions allowing them access to ongoing low cost food provisions. People were able to connect with their local MP who attended on two occasions to host his surgery. Welfare Rights staff and the CEO of Parkhead Housing Association also held drop-in sessions alongside the meals to allow people to access advice. Through the meals were able to plan and deliver meals that catered to some of the different ethnic groups and cultural foods that represent changing communities of the east end. We created a recipe swap box after receiving ongoing feedback about the correct way to make some

		more traditional Scottish dishes. These are still available to pick up in our pantry shop. <u>Spend</u> The funding was fully spent and the was project delivered on time. <u>What organisation learned or would do differently</u> These meals were much busier than anticipated and we struggled for seating as more people came along each week. We perhaps need to look at starting with two sittings to allow everyone a fair chance each time if we were to host again. People were reluctant to try new cuisines and some of the healthier options.
Whiterose Administration and Social Centre (SCIO) – Christmas activities and equipment £5,389	Yes	<u>Summary of Project</u> The area budget funding allowed us to provide a variety of events over the festive period of 2023. The events that took place were:- - Christmas panto for local families which took place on Thursday 23rd November and was attended by 43 families which was 87 people in total. The panto was Jock and the beanstalk and was suitable for all ages. - Christmas parties for older people and community members took place on 12th & 24th December 12 noon until 4pm.There were 79 people in attendance and they each were served a 3 course meal and entertainment was provided, Santa also make an appearance for the big kids. - Kids Christmas party was held on 4th December with 48 kids attending. Fun, party games, food and a visit from Santa was on offer at this party. - Santa sleigh ride took place on 18th December and approximately 350 people came out to join in the celebrations. We took to the streets of Whiterose with Santa, his elf helpers and the Grinch. We drove round all the streets giving treats to all the local people and everyone got to go on the sleigh for a great festive photo opportunity.

		The funding also allowed us to purchase new tables and chairs for the hall. <u>Impact of Project including number of beneficiaries</u> The festive period can be really stressful for people so we aimed to try and ease this and bring a lot of joy to our community. All of our activities were free of charge which meant that families could enjoy some festive cheer without worrying about how they were going to afford it. The parties for older people and community provided them with a fun social experience, a lot of our community don't have family around so attending events like this is important for them to keep busy and socialise with local people who are in similar situations especially at Christmas time when most people are sharing it with their family and friends. The santa sleigh drive was magical and everyone who came out to support had so much fun, every single person had a smile on their faces. By driving around the streets we were able to stop outside peoples house who were not able to get outside but they could enjoy from looking out of their windows. Our volunteers also knocked on doors to share our Christmas treats. The community spirit was at a high with everyone singing and cheering for santa and his helpers. <u>Investment Priorities</u> Overall the events provided have created a great sense of community cohesion, contributed to the reduction of social isolation, especially amongst the older generation, provided opportunity for interaction and participation amongst children and young people. Since these Christmas events we have seen an increase in people accessing the services at Whiterose. <u>Spend</u> The funding was fully spent and the was project delivered on time. <u>What organisation learned or would do differently</u> We have learnt that our community are very supportive and that they respect he service that we provide and that these services are vital in ensuring community connectiveness. We felt that all of

		the activities went very well and everyone in the community enjoyed them. Everything went as expected and we would love to do it all again in 2024.
YOMO Young Movers – Walk and Talk £5,545 (£1,109 from this Area Partnership)	Yes	<u>Summary of Project</u> This was a multiple award across all North East Area Partnerships. Staff worked with 25 young people weekly providing one to one mental health support. We linked with Smithcroft Secondary, Eastbank Academy and St Andrew's Secondary. We got referrals from Easterhouse Youth Health Service. Shettleston ward – 6 young people were supported from 8th January to 31st March 2024. 70 sessions took place and we worked closely with Eastbank Academy. All of the young people also had a session before the walk and talk to do paperwork and meet their worker, often their parent/carer attended these sessions – this was another 25 hours of work. All of the staff had a few hours per week to write up notes, monitoring and ward referrals for the young people. Across the North East 7 of the young people were still in school and the schools allowed the young people to take part in the sessions during the school day. Some young people were school age but not attending a full timetable due to mental health issues and we met these young people in school time but from their home address and 8 young people arranged their walk and talk in the early evening. The service was delivered across the North East to young people having difficulty with loneliness, isolation, depression, bereavement and the affects of childhood trauma. 6 young people were either on the waiting list for CAMS or had completed their appointments but still felt that they required support. The young people really engaged with the service and stayed over the three months reducing the amount of young people that we could directly work with.

		Impact of Project including number of beneficiaries Across the North East 4 young people increased their school attendance and 3 joined a new service with support from their walk and talk staff member, reducing their loneliness and isolation. Now we have longer term funding for all areas in Glasgow we will still be supporting young people from these wards and due to the Area Partnership funding we have more direct referral pathways, we have seen in increase in referrals in these wards. Investment Priorities Health & wellbeing - All the young people supported by walk and talk showed improvement in the mood over the period of their walk and talks. All expressed that the services made them feel better about themselves and supported their mental health. Spend The funding was fully spent and the was project delivered on time. What organisation learned or would do differently Walk and talk is now establishing itself as a much needed service for young people across Glasgow. We are withing with the NHS and we have been successful with Big Lottery to continue this service. Thanks to the support of the Area Partnerships we now have over 50 case studies that has supported us to get funding. This service is now available to every young person across Glasgow. The evaluation from this service has enabled us to get the right level of mental health issues in the referral process, we have developed good links with a few more schools and stronger referral pathways.