

City of Glasgow

Quarter 1

South Report

SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st April – 30th June 2024

City of Glasgow Sector Report - South

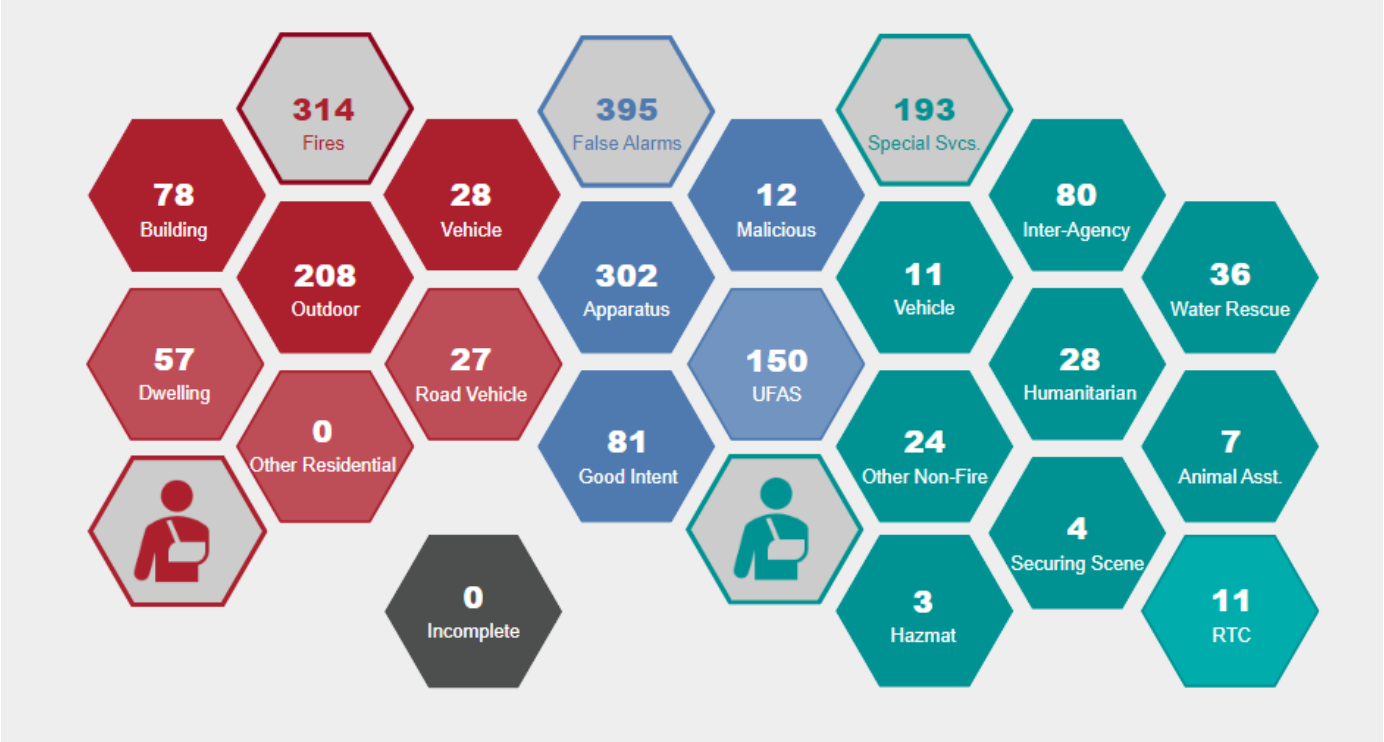
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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change because of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

1. City of Glasgow: Total Incidents (South Sector)



- **During the first quarter of 2024/25 SFRS, responded to a total of 902 incidents in the South Sector of Glasgow City. This is a significant decrease from the 2023/24 Q1 total of 1,218, which can be attributed to our UFAS reduction policy and the number of fires attended.**

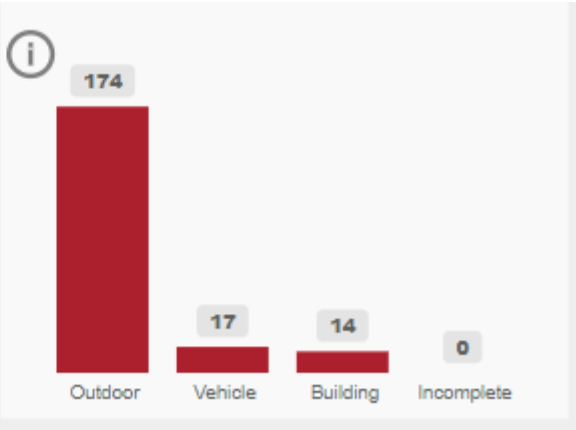
Type of Incident	2023/24 Q1	2024/25 Q1	Difference
Fire	415	314	-101
Special Service	231	193	-38
False Alarms	572	395	-177

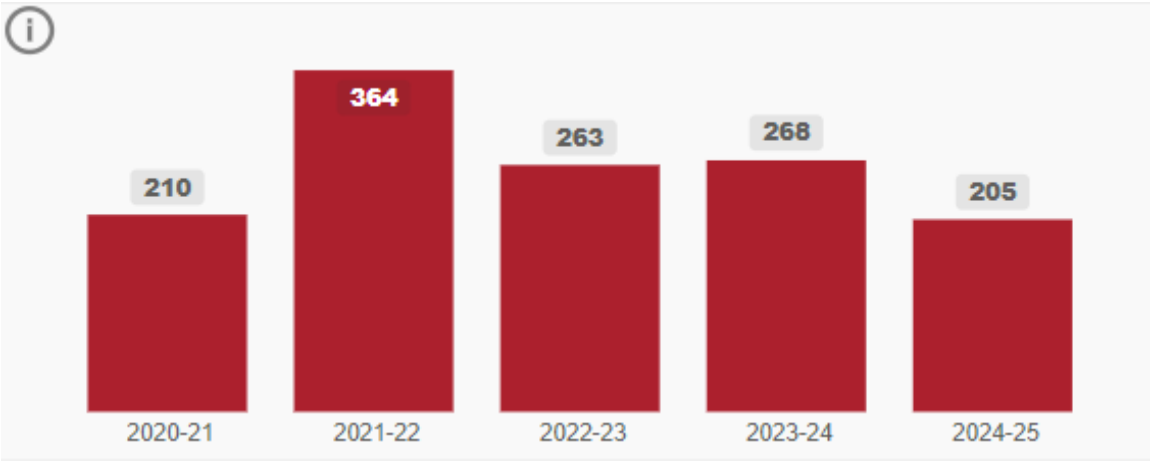
- **Q1 of 2024/25 saw an overall reduction of 26% in incidents attended in the South compared to last year's Q1 total.**

- **The changes to our Unwanted Fire Alarm Signals (UFAS) response from 1st July 2023 have seen a decrease of 31% in the number of false alarm incidents attended by our operational crews.**

2. Deliberate Fires





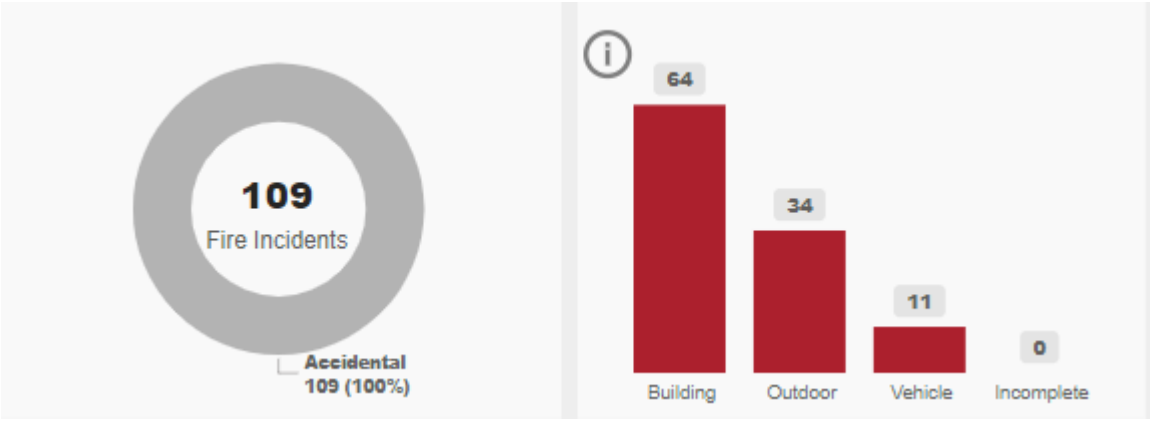


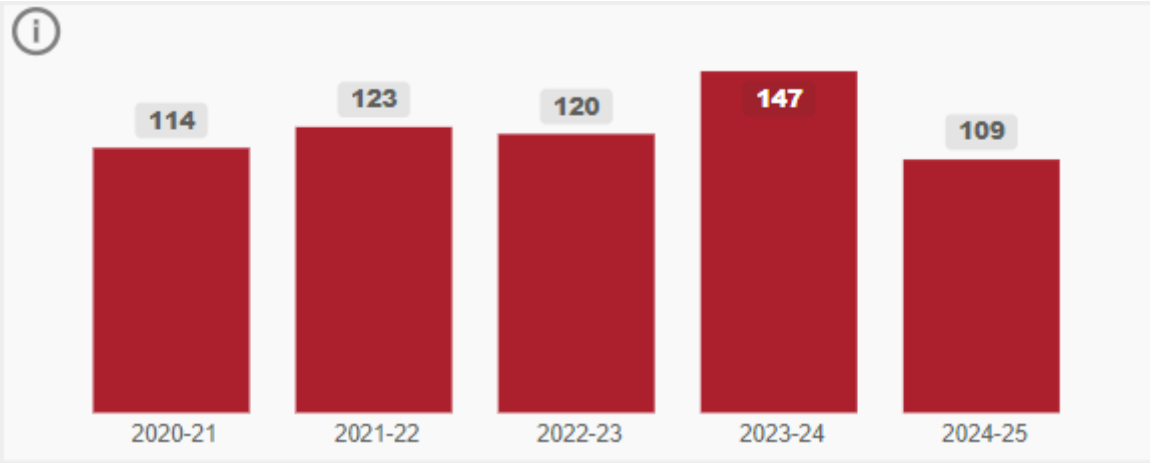
- **The figure of 205 Deliberate Fires in Q1 2024/25 shows a decrease of 24% from the same period last year and the lowest number of incidents attended in the past 5 years.**

- **Patterns and trends are identified through our collaborative work with partner agencies and our community safety engagement activities in the area.**

- **Data is interrogated and where an increase in incidents in a particular area is identified, our Community Action Team engages with partners and local stakeholders to deliver bespoke education and engagement events.**

3. Accidental Fires





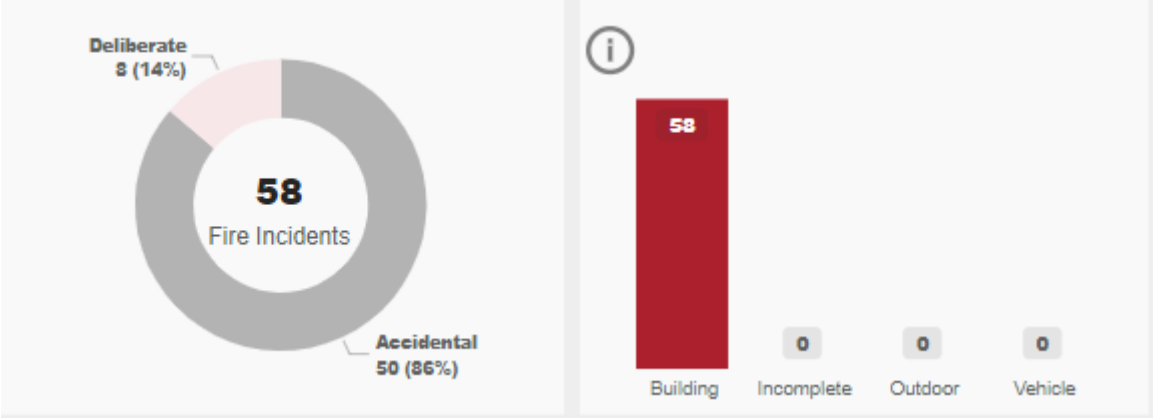
- **The figure of 109 accidental fires for Q1 2024/25 has seen a decrease of 38 incidents from the previous year's figures. This is the lowest number of accidental fires attended in the preceding 5 years, during this quarter.**

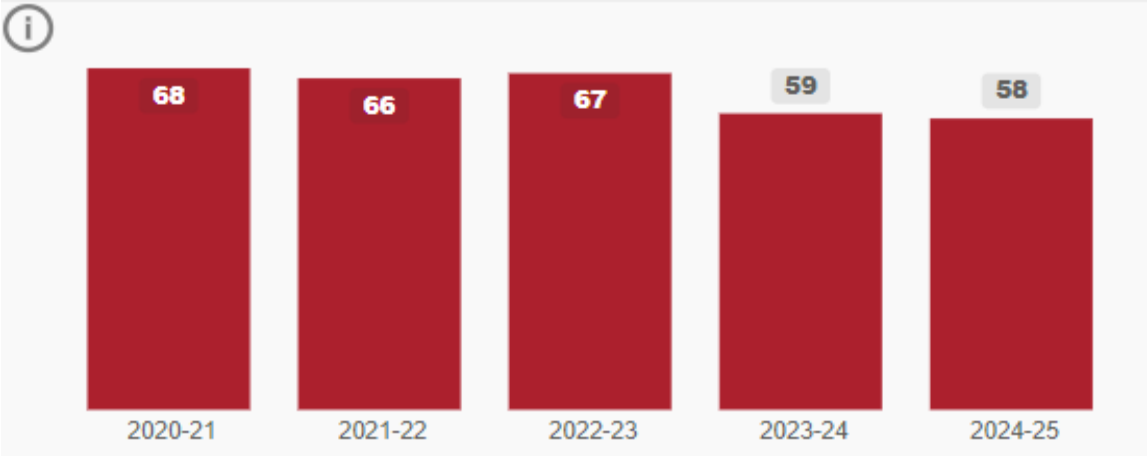
- **SFRS implements a Post Domestic Incident Response (PDIR) procedure for each incident within a domestic property, where we provide Home Fire Safety Advice and if required, install linked smoke detection in eligible properties – that are owner occupied and high-risk, in compliance with the new Scottish Government legislation.**



- **Our Make the Call campaign is appealing to communities across Scotland to help save a life and consider home fire safety when checking in on vulnerable neighbours, patients, friends and family members and to put them in touch with SFRS wherever possible using the free Home Fire Safety Visit phoneline.**

4. Dwelling Fires





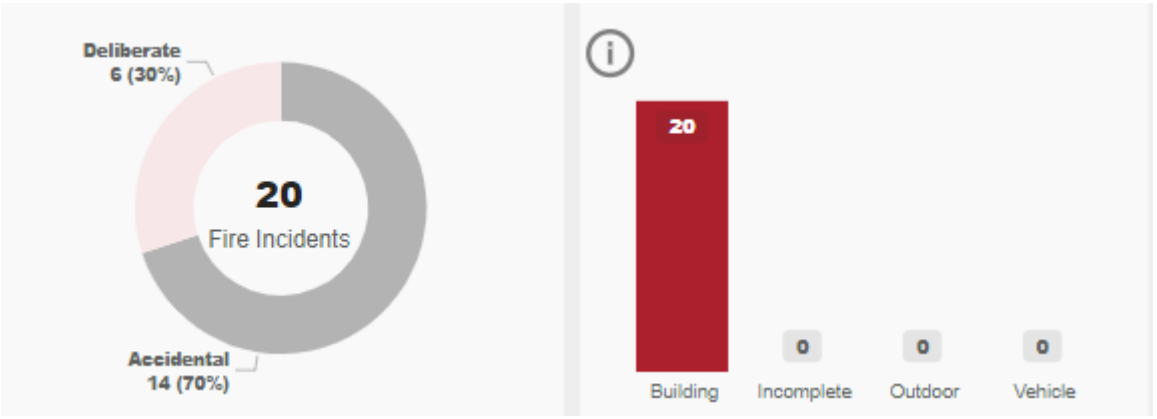
- **There were 58 Dwelling fires in Q1 of 2024/25. This is the lowest number of dwelling fires attended during this quarter in the past 5 years.**

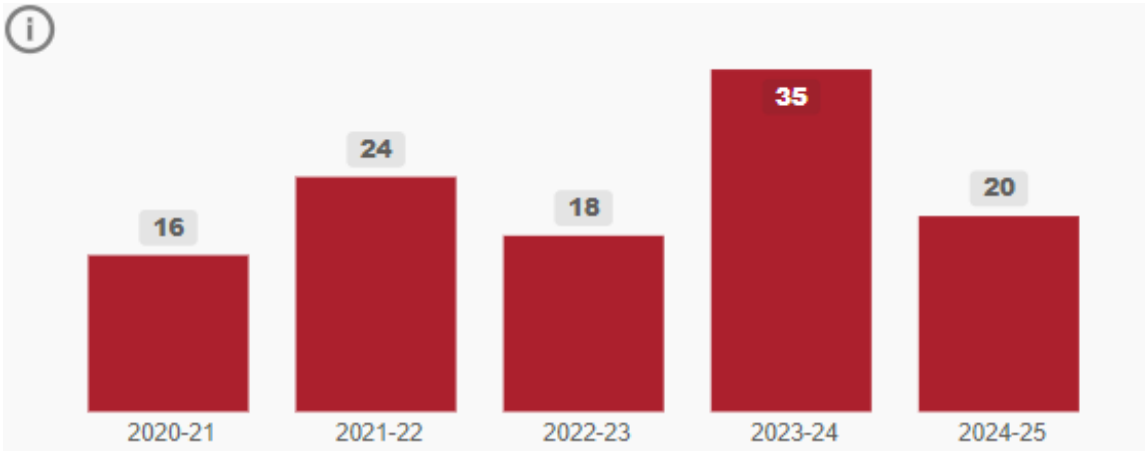
- **As of February 2022, it is a legislative requirement for every home to have interlinked fire alarms. This enhancement in fire detection within the home will hopefully continue the downward trend.**

- **Operational crews conduct Post Domestic Incident Response (PDIR) after every domestic incident. This provides crews with the opportunity to give home fire safety advice to not only the dwellings affected by fire but also the neighbouring properties.**

- **A referral system through partnership working allows for Home Fire Safety Visits to be generated via local authorities, occupational therapists, the NHS, energy companies etc. This further provides opportunities for crews and our dedicated Community Action Team to educate occupiers about fire safety in the home.**

5. Non-Domestic Fires



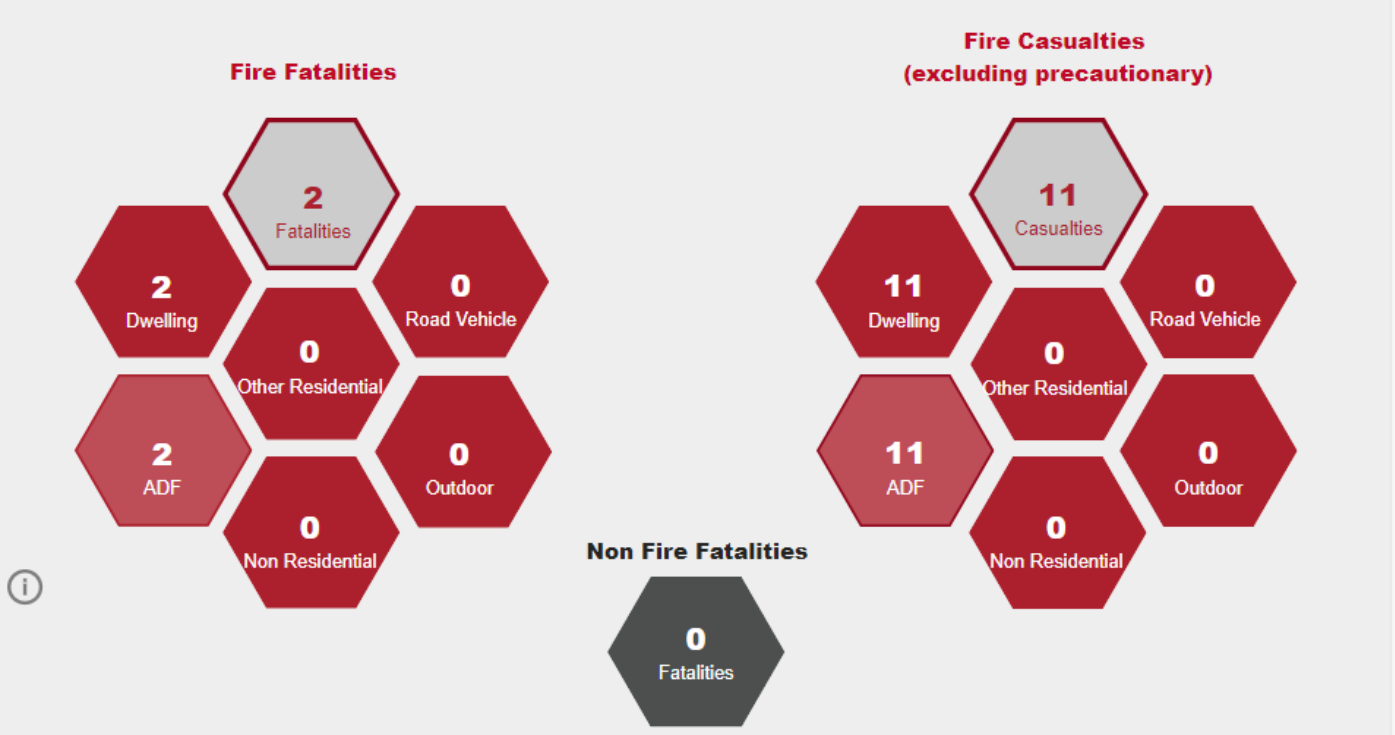


- **There was a 42% drop in the number of incidents of this nature attended compared to the same quarter last year. Operational crews and Fire Safety Enforcement teams engage with stakeholders and communities where possible to reduce fire incidents within these premises.**

- **If operational crews identify concerns on relevant premises during operational turnouts, these are referred to our Fire Safety Enforcement team for further investigation.**

- **Our Fire Safety Enforcement teams conduct regular audits on non-domestic premises covered under the Fire Scotland 2005 Act to improve fire safety in these buildings. They also conduct Post Fire Audits in relevant premises to investigate whether fire safety was adhered to in line with legislative requirements.**

6. Fire Casualties

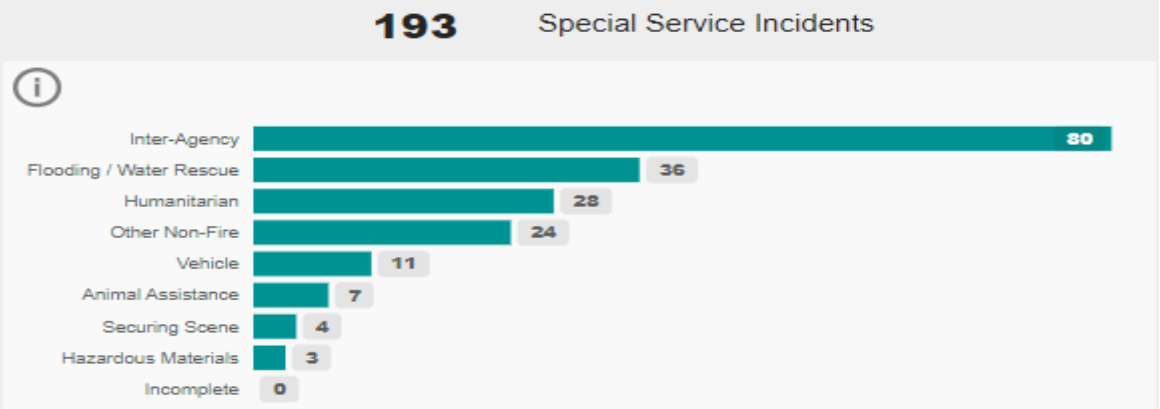


- **There were 13 fire casualties in total, all of which were the result of accidental dwelling fires. Tragically there was one adult male and one adult female fatality recorded in the South during this quarter. The remaining figure comprises burns and smoke inhalation.**

- **Partner case studies are conducted when serious injury/fatality occurs due to fire. This provides a framework to establish each agency's involvement (if any) prior to the incident and enables shared learning moving forward.**

- **Any moderate to serious injuries incurred at domestic fires are investigated by our Fire Investigation team. Findings that can be attributed to poor fire safety within the home are used to inform a period of community engagement where our operational crews, Community Action Team and partner agencies provide vital education and reassurance within our local communities.**

7. Special Service Incidents



- **During the Q1 period, SFRS attended 193 special service incidents, ranging from flooding and water rescues to animal rescues.**

- **Operational crews are attending more humanitarian and inter agency incidents, such as forcing entry to the premises of medical cases.**

8. Unintentional Injury or Harm

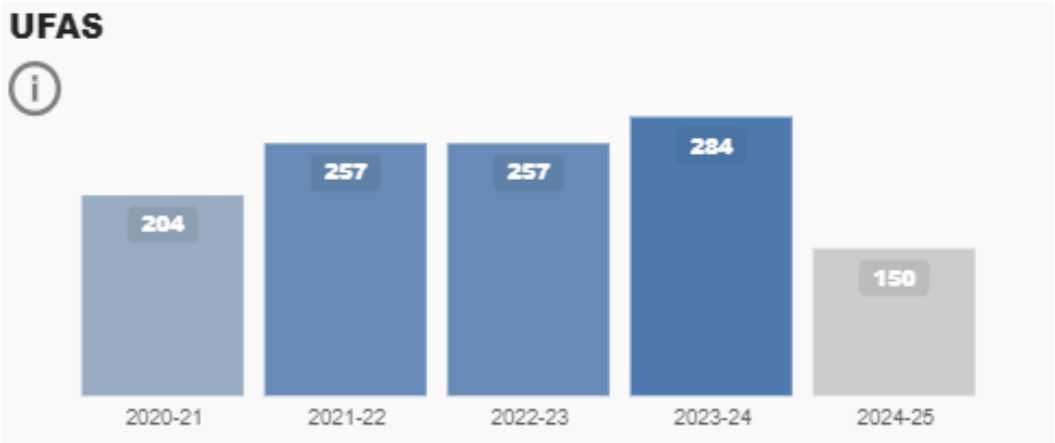


- **There was a total of 27 Special Service casualties for Glasgow South in Q1. 17 incidents involved vehicles and 9 incidents attended involved assisting other agencies**

- **Our operational crews and Community Action Team can identify those most vulnerable during HFSV's and trigger our social care referral policy. This aims to put in place measures to reduce risk of harm at home outwith fire safety.**

- **Our road and water safety campaigns and initiatives look to inform and educate the public about good practices on roads and in water, as well as highlight the dangers associated.**

9. Unwanted Fire Alarm Signals



- **The figure of 150 for Q1 2024/25 shows a significant decrease of 47% in UFAS incidents from the same period last year. The changes to our Unwanted Fire Alarm Signals (UFAS) response from July 1, 2023, have seen a significant reduction in the number of false alarm incidents attended by our operational crews. This allows us to focus on core activities such as training and community safety engagement.**

10. Prevention and Protection & Station Activities

PAFS Programme
The pilot programme is a Tri Service approach with the Police, Ambulance and Fire Service (PAFS) working collaboratively towards a common goal, this goal being for the youths taking part to complete a successful 10-week programme to change their views and perspectives of the emergency services and to help create a path for their future. The programme runs every Wednesday from 18.00-21.00 at Calton Fire Station. During these sessions there will be lessons and discussions focusing on subjects that are relevant to their age and understanding, topics such as Mental Health, Diversity and inclusion and safety in the community.
External Wall Cladding
Glasgow Prevention and Protection Department have been supporting various businesses throughout the city with the external wall systems fire safety guidance and engaging with members of residential blocks affected, providing them with home fire safety advice.
Engagement
432 Home Fire Safety Visits were conducted in the South in Q1, targeting high risk occupiers providing fire safety advice in the home. The Community Action Team has conducted various engagement activities such as leaflet Drops, fire skills courses, anti-social behaviour engagement, partner risk recognition courses and school engagement.
Make The Call Campaign
The Service's Make the Call campaign is tasking families, friends, and carers to make a ten-minute phone call to book a free Home Fire Safety Visit to help save a life. Intelligence gathered from fire investigations has shown that people over the age of 50, who smoke and either have mobility issues, live alone, or use medical oxygen, are more likely to be injured or killed by a fire in the home. However, communities can put firefighters and SFRS specialists in touch with anyone they thinks is vulnerable by making a ten-minute phone call, sending a single text or by filling out an online form with the person's consent.
SGN CO Detector Pilot
As financed by the Scottish Government, the Scottish Fire and Rescue Service is currently limited to providing and installing carbon monoxide (CO) detectors in domestic properties where an occupant satisfies the applicable risk criteria (high-risk owner-occupied). As part of a new pilot scheme, Scottish Gas Networks and the SFRS in the City of Glasgow will work in partnership to provide CO detection where an occupant does not meet the set national criteria and would otherwise not be eligible for the SG-funded CO alarms during routine home fire safety visits. The aim of the pilot is to further enhance the SFRS CO detector provision, raise awareness of CO safety, and help mitigate unintentional harm risks associated with CO releases within domestic properties in line with our local area priorities.