Strategic Plan - Grand Challenge 4 - Enable staff to deliver essential services in a sustainable, innovative and efficient way for our communities - Service commitments noted - Request to Chair.

2 With reference to the minutes of 16th November 2022 (Print 4, page 414) noting a performance toolkit that would capture the actions and underpin the Grand Challenges and Missions contained within the Council's Strategic Plan 2022-27, there was submitted a report by the Chief Executive regarding the commitments that would enable staff to deliver essential services in a sustainable, innovative and efficient way for our communities,

(1) advising that

(a) services had been requested to report on areas within the Strategic Plan Missions and Commitments, with particular focus on the cost of living crisis and their commitments undertaken to deliver them, and that services would now be reporting with a wider lens which reflected the commitments in the Plan whilst still keeping track of key commitments that emerged through the cost of living lens; and

(b) further progress updates in line with Grand Challenge timescales and all amendments and consolidations of any emerging commitments would be reported back to this committee; and

(2) detailing

(a) the progress on the cost of living commitments by Neighbourhoods, Regeneration and Sustainability related to Grand Challenge 4 - Enable staff to deliver essential services in a sustainable, innovative and efficient way for our communities, along with work currently underway that had a particular focus on Mission 1: Create safe, clean and thriving neighbourhoods; and

(b) in an appendix to the report, case study examples relevant to the commitment on

(i) the work Neighbourhood, Regeneration and Sustainability had been developing through the provision of a Private Rented Sector Housing and Welfare Hub; and

(ii) the plans to celebrate the 850th anniversary of Glasgow.

After consideration, the committee

(A) noted the Grand Challenges, Missions and Commitments within the Strategic Plan in respect of Grand Challenge 4 - Enable staff to deliver essential services in a sustainable, innovative and efficient way for our communities;

(B) having been advised that the team within the Private Rented Sector Housing and Welfare Hub had a backlog of cases due to resourcing issues, recognised

the value added by the Housing Options officers working to reduce that backlog; and

(C) requested that the Chair write to the Executive Director of Neighbourhoods, Regeneration and Sustainability acknowledging the positive impact the Private Rented Sector Housing and Welfare Hub had on operational performance and to explore any potential options for investment in the team, whilst recognising the current severe financial constraints across the Council.