YOUR CITIZEN VOICE

Greater Pollok

A model for participation in local neighbourhoods in Glasgow

We are testing this model by...

Prototyping how Area Partnerships can spend the Neighbourhood Infrastructure Improvement Fund based on the opinions of as many citizens as possible



CENTRE FOR CIVIC INNOVATION

Glasgow CITY COUNCIL

YOUR CITIZEN VOICE

Greater Pollok

A model for participation in local neighbourhoods in Glasgow

What we have done so far...

1

June - July

Citizens submit priorities + new ideas

2

July

ideas are pre-assessed by CEE + CCI

3

August

Area Partnership agrees on ideas to be reviewed and costed

4

August

NRS cost ideas + CCI review their feedback with service teams

5

September

Area Partnership decide on ideas for public vote

6

September - October

Citizens vote on ideas they want funded

7

October

Area Partnership decide on final spend



We asked people
in Greater Pollok...

How should we spend £1million in Greater Pollok?

Local people submitted ideas
and told us the priorities
in their area...



Your Citizen Voice

Greater Pollok

Phase 1

what we are doing?

Making decisions on how the Neighbourhood Infrastructure Improvement Fund is spent based on the opinions of as many local people as possible.

the story so far...



502
took part



50%
took part online



50%
took part in person



2%
of the local population



35
Key community organisations were reached



22
local venues had materials



17
local events were attended

Ideas are currently being reviewed and costed before **local people vote on the final ideas to be funded**

Your Top Priorities



- **61%** Open Spaces
- **56%** Conditions of Roads
- **45%** Pavements
- **38%** Road Safety
- **37%** Drainage Systems
- **26%** Street Lighting
- **23%** Street Furniture
- **22%** Traffic Signals

600 NEW IDEAS!

The 3 most common ideas overall were about...



297
Improving or creating community, sports and leisure facilities



117
Making crossings and pavements safer and accessible for all



76
Improving roads, including fixing potholes and overgrown areas

40%
of submissions came from people over the age of 55

47%
of submissions came from someone who is disabled or lives with someone who is disabled

74%
of submissions came from White British people



Your ideas to improve Greater Pollok

Phase 1

14% came from Darnley & Hurlet. At Darnley Primary School, young people want seating around the sports courts



28 *ideas were about* **Improve Street Furniture**

most common ideas were about creating sitting spaces for people to meet and talk to each other

25% were aged 35-44

43% of submissions came from someone who is disabled or lives with someone who is disabled



63 *ideas were about* **Improve Road Safety**

The most common ideas in this theme were cutting grass to improve drivers' visibility and to improve Peat Road roundabout



54% came from the Pollok area

14% came from the Crookston area

Ideas emphasised the need for improving the surface and width of pavements for safety and accessibility



54 *ideas were about* **Improve Pavements**

Play parks and new play equipment were the most popular idea within this theme



297 *ideas were about* **Improve Open Spaces**



600 new ideas

70% of submissions came from someone who is disabled or lives with someone who is disabled

Filling potholes, improving speed bumps, and altering cycle lanes were the most popular ideas in this theme

55% of votes were for fixing potholes, making it the top idea . Ideas included the need for better, long lasting resurfacing materials



76 *ideas were about* **Improve Conditions of Roads**

75% came from the Pollok area

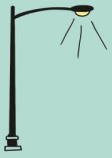
Peat Road, Braidcraft Road, and Crookston Road we referenced as areas where traffic signals should be improved



12 *ideas were about* **Improve Traffic Signals**

A need for modern traffic signals was suggested as a participants wife "can no longer go out on her own as she can't see the traffic signals to cross the road safely"

Ideas here emphasised the need for bright, consistent and reliable lighting to improve the safety of young people



128 *ideas were about* **Improve Street Lighting**

53% of submissions came from someone who is disabled or lives with someone who is disabled



34 *ideas were about* **Improve Drainage Systems**

45% of people were women

Your Citizen Voice

Greater Pollok

Pre-Assessment

we are making decisions on how the Neighbourhood Improvement Infrastructure Fund is spent based on the ideas and opinions of as many local people as possible.

75%
of new ideas fit the criteria and are being taken forward to the next stage!

Ideas are currently being reviewed and costed before local people vote on the final ideas to be funded

148 ideas didn't match the criteria...

10
ideas were outside of the council's remit

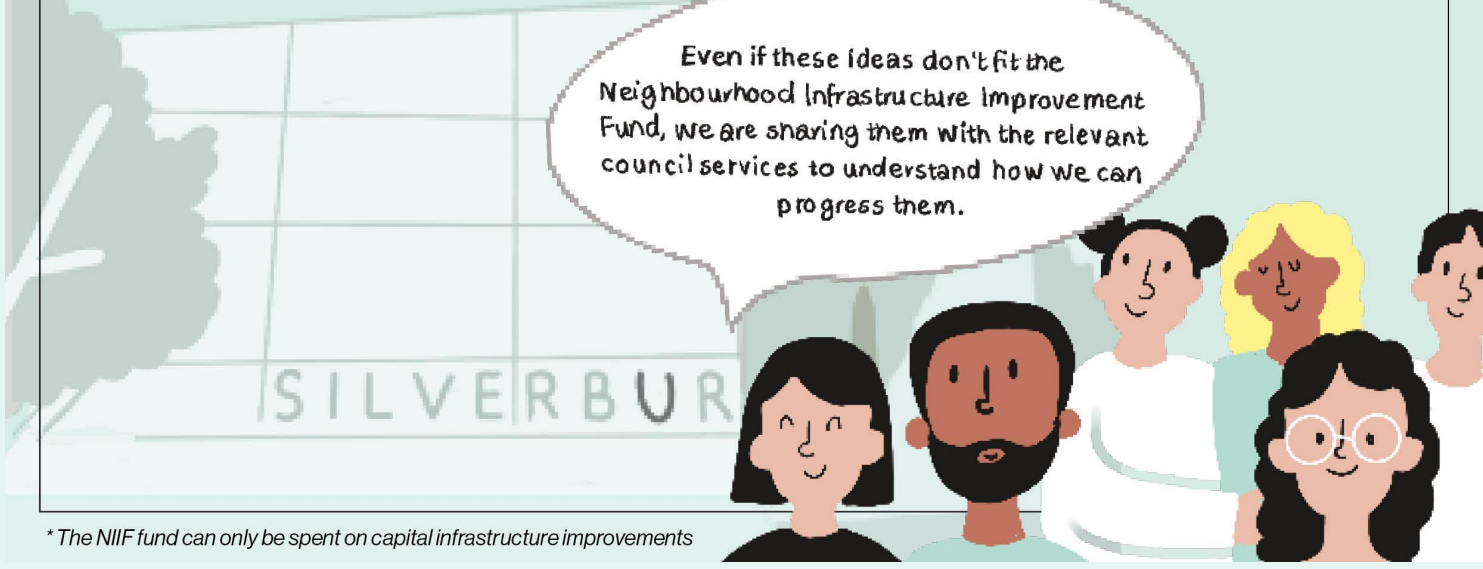
15
ideas couldn't be classed as capital spend*

78
ideas were classed as general maintenance

25
ideas were vague or incomplete

20
ideas were actually issues or complaints

Even if these ideas don't fit the Neighbourhood Infrastructure Improvement Fund, we are sharing them with the relevant council services to understand how we can progress them.



*The NIIF fund can only be spent on capital infrastructure improvements

We then asked people in Greater Pollok...

Tell us the ideas you would like to see approved in your area!

Local people voted on a list of ideas for their area



Your Citizen Voice

Greater Pollok

Phase 2

what we are doing?

Making decisions on how the Neighbourhood Infrastructure Improvement Fund is spent based on the opinions of as many local people as possible. We asked local people to vote across 75 ideas and tell us which one they would like to see in their area

the story so far...



608
took part



85%
took part online



15%
took part in person



2%
of the local population



35
Key community organisations were reached



14
local venues had materials

75 IDEAS!

The 3 most common votes overall were about...

IMPROVING OPEN SPACES



597
people wanted to vote - 462 of which took the time to vote on the ideas individually.

IMPROVING CONDITION OF ROADS



552
people wanted to vote - 326 of which took the time to vote on the ideas individually

IMPROVING PAVEMENTS



549
people wanted to vote - 381 of which took the time to vote on the ideas individually

26%
of votes came from people aged 55-64

36%
of participants are someone who is disabled or lives with someone who is disabled

64%
of people that voted were women



"We are proud to live here and look after what we can but the bigger jobs are way too much out of our league, would just make a nice family area better to live in"

Your Top Priorities

During the first round of engagement we asked, what's the priority in your area?



- **61%** Open Spaces
- **56%** Conditions of Roads
- **45%** Pavements
- **38%** Road Safety
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- **22%** Traffic Signals

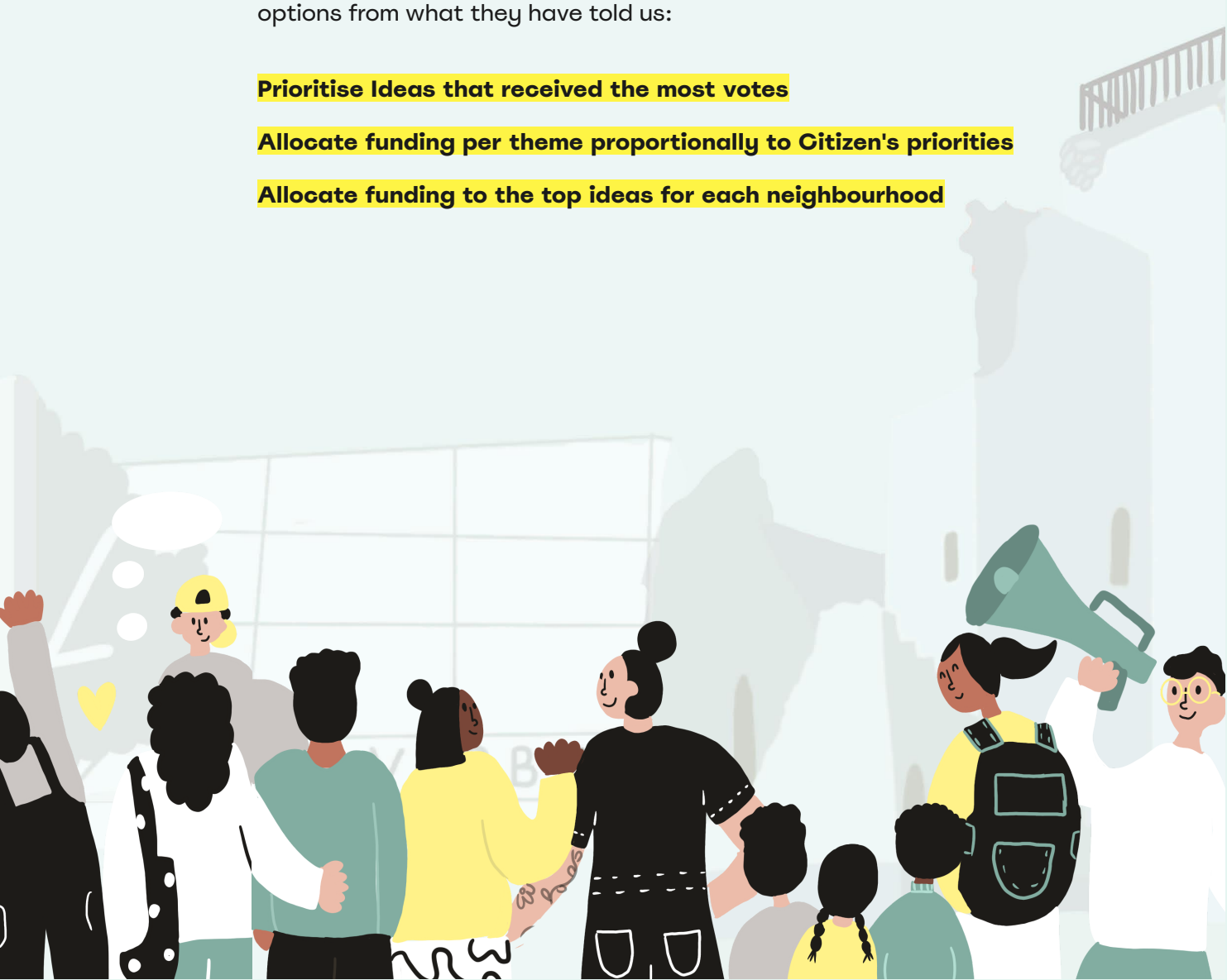
How should we spend £1million in Greater Pollok?

Following the Your Citizen Voice vote we have looked at the following possible options to ensure that citizens get the best options from what they have told us:

Prioritise Ideas that received the most votes

Allocate funding per theme proportionally to Citizen's priorities

Allocate funding to the top ideas for each neighbourhood



Option 1

To spend £1million in Greater Pollok we could...

Prioritise Ideas that received the most votes

What we did...
We looked at ideas that at least 60% of people participating approved and summed their cost until we reached £1 million.

We did this because...
This method puts the most weight on the citizens' votes as it is a direct reflection of the most recent consultation.



33 ideas funded

13 out of 17 for Drainage Systems
8 out of 22 for Pavements
6 out of 22 for Open Spaces
3 out of 8 for Road Safety
2 out of 3 for Road Conditions
1 out of 1 for Street Lighting

Total money spent:

Ideas	**£632,900**
Inflation rise*	**£100,000**
£ Un-costed ideas	**£267,100**

What's good about this is...

This represents directly citizens' votes.

Once the money is distributed across the ideas, the spend per theme is pretty representative of initial priorities.

For example, Open Spaces is getting the biggest proportion of the budget even though less ideas in this theme are shortlisted.

What's not so good...

The number of ideas shortlisted didn't represent citizens initial priorities. For example Drainage System have the most ideas shortlisted but appear at the bottom of the initial priorities.

The ideas are not evenly spread across Greater Pollok, with no ideas in Darnley or South Park Village.

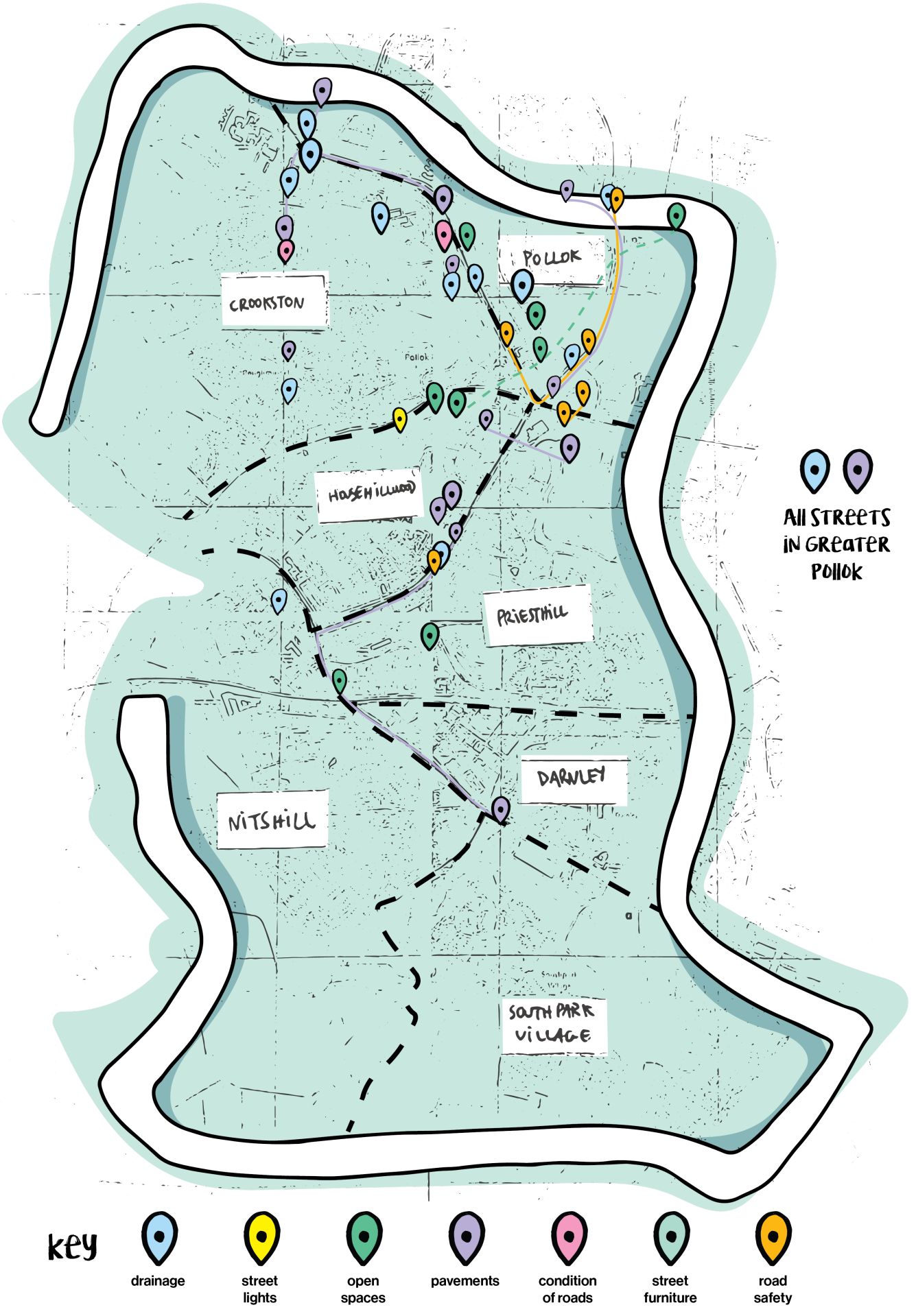
In this option, 23 ideas are un-costed. Without accurate costing for each of the ideas it may not be possible to ensure that higher rated ideas are funded with the remaining fund left aside for un-costed ideas.

Things to think about...

How to divide the rest of the fund to progress ideas that are currently un-costed? Using NRS feedback, we have suggested estimated splits of the fund by theme. We suggest newly costed ideas get funded in each theme by order of the Your Citizen Voice priorities (most to least votes).

*NRS recommended to account for inflation and 10% variation of price

Mapping most voted ideas



Option 2

To spend £1million in Greater Pollok we could...

Allocate funding by theme proportionate to Citizen's priorities

What we did...
We divided the fund proportionally across themes based on citizens priorities. Under each theme we shortlisted the most voted ideas until we reached the total budget for the theme.

We did this because...
We wanted to ensure the ideas funded were building on and reflecting what people said are priorities in their area.



33 ideas funded

17 out of 17 for Drainage Systems
4 out of 22 for Pavements
3 out of 22 for Open Spaces
4 out of 8 for Road Safety
3 out of 3 for Road Conditions
1 out of 1 for Street Lighting
1 out of 1 for Street Furniture

Total money allocated per theme:

Open Spaces	**£150,000**	/ £189,900
Roads Condition	**£1,500**	/ £175,000
Pavements	**£124,600**	/ £141,300
Road Safety	**£100,000**	/ £119,700
Drainage	**£8,500**	/ £116,100
Street Lighting	**£500**	/ £81,000
Street Furniture	**£3,500**	/ £72,000
Inflation rise*	**£100,000**	

What's good about this is...
This builds on what people have told us previously and divides the fund proportionally based on citizens priorities.

What's not so good...
This forces budgets per theme, prioritising most voted ideas in each theme. Even though there is still money left to be spent in each theme, the following most voted idea(s) would cost more than the remaining fund.

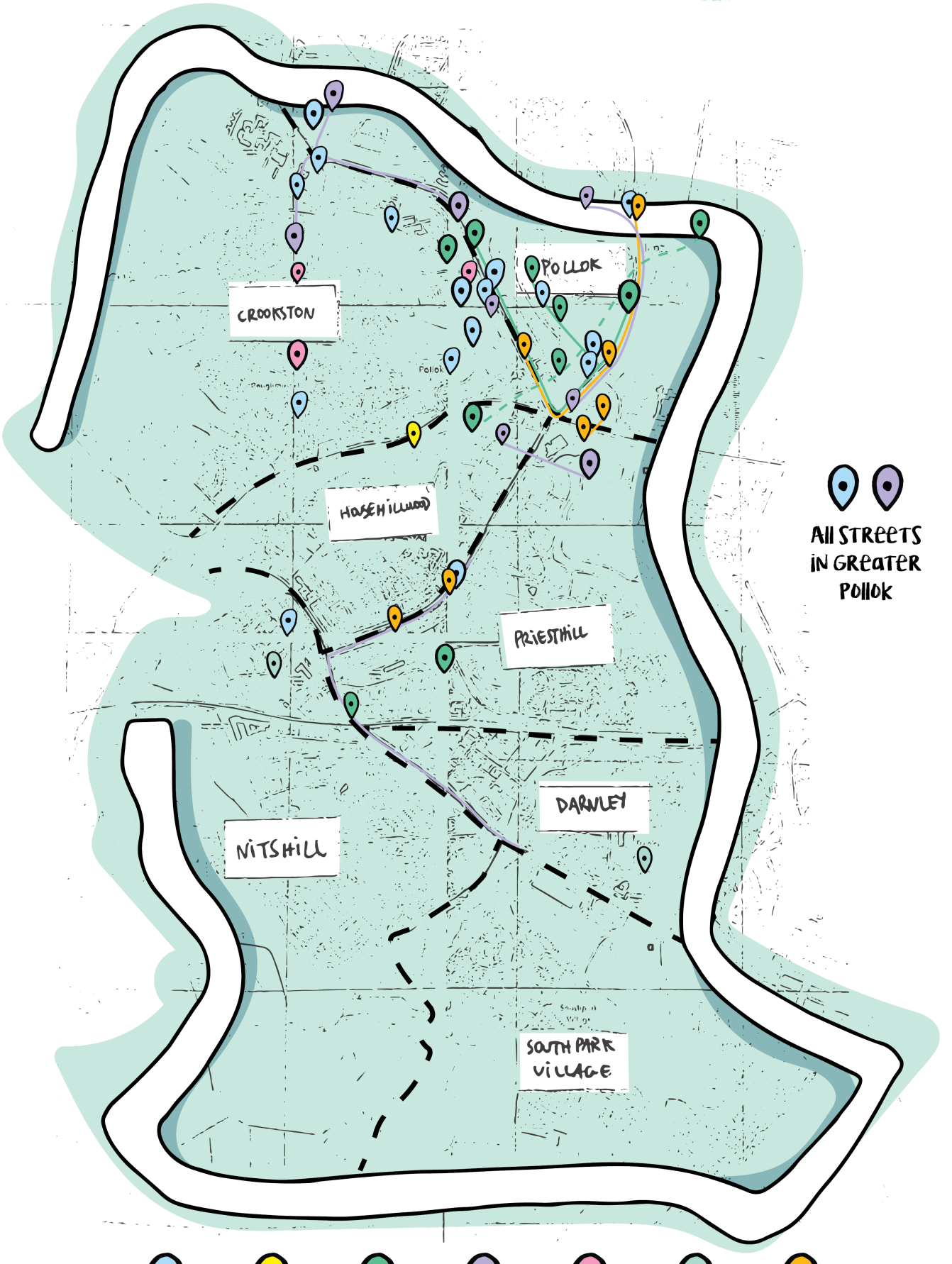
This would leave **£511 400** unspent. This method would provide less value for money.

The ideas are also not evenly spread across Greater Pollok, with no ideas in Darnley or South Park Village.

Things to think about...
In this option, 26 ideas are un-costed. Using NRS feedback, we recommend setting aside the remaining **£511,400**. We suggest newly costed ideas get funded in each theme in order of priorities (most to least votes). The remaining fund, once all the shortlisted ideas are funded, should be spent on the top voted unfunded idea.

*NRS recommended to account for inflation and 10% variation of price

Mapping ideas by priority



Option 3

To spend £1million in Greater Pollok we could...

Allocate funding to the top ideas in each neighbourhood

What we did...
We looked at the ideas that received the most votes per neighbourhood. We portioned the number of ideas as equally as possible between areas.

We did this because...
The other methods we explored were not benefiting all neighbourhoods across the Ward equitably and didn't account for disparities in participation.



24 ideas funded

6 out of 17 for Drainage Systems
5 out of 22 for Pavements
6 out of 22 for Open Spaces
3 out of 8 for Road Safety
2 out of 3 for Road Conditions
1 out of 1 for Street Lighting
1 out of 1 for Street Furniture

Total money spent:

Ideas	**£648,400**
Inflation rise*	**£100,000**
14 un-costed ideas	**£251,600**

What's good about this is...

This ensures all areas benefit from the fund and represent citizens' votes as the most popular ideas per area will go through.

With this method, the number of ideas have increased in Nitshill and Darnley. The proportion of ideas between each area is as equal as possible.

Initial priorities are also reflected whether it is with the number of ideas per themes or the portion of the fund spent on each theme.

Finally, with this idea only 14 ideas will need to be costed and funded with the remaining fund.

What's not so good...

The ideas are not portioned evenly between the 7 neighbourhoods as Darnley and Southpark Village received less ideas in the first phase of voting.

To mitigate this, we selected 3 ideas that cover Greater Pollok as a whole, to ensure that all areas received some benefit from the fund.

The funding is not divided evenly between neighbourhoods due to three things: the nature of the idea dictates the cost; 14 ideas remain uncosted; & we do not have access to data regarding population sizes of the Pollok neighbourhoods to match funding to.

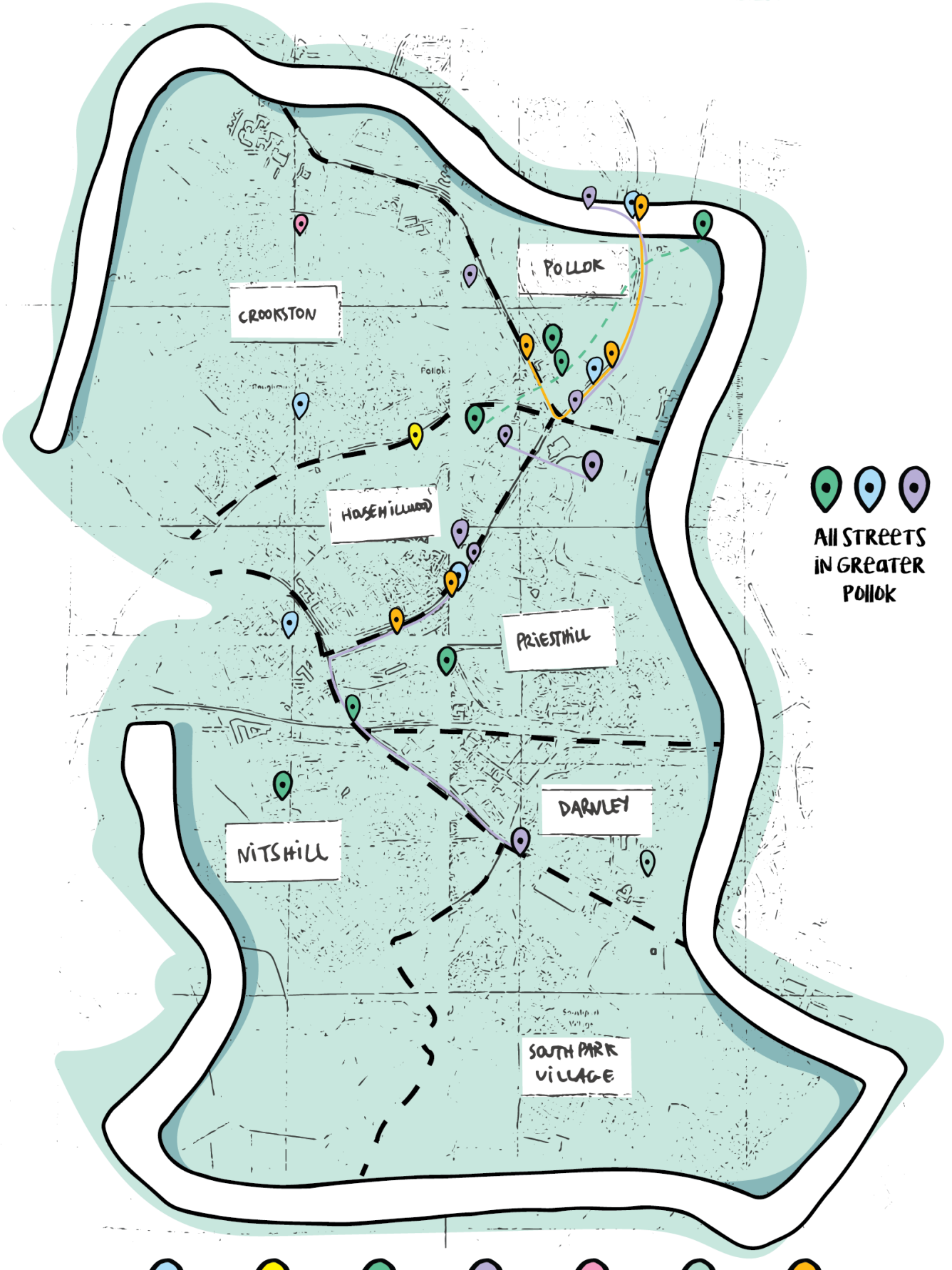
Lastly, 24 ideas are represented with this method - the least of the three options. Although we could have picked more ideas.

Things to think about...

We suggest the remaining fund for un-costed ideas is allocated to ideas located in the areas that received the least funding in this round. In this case Darnley and Nitshill.

*NRS recommended to account for inflation and 10% variation of price

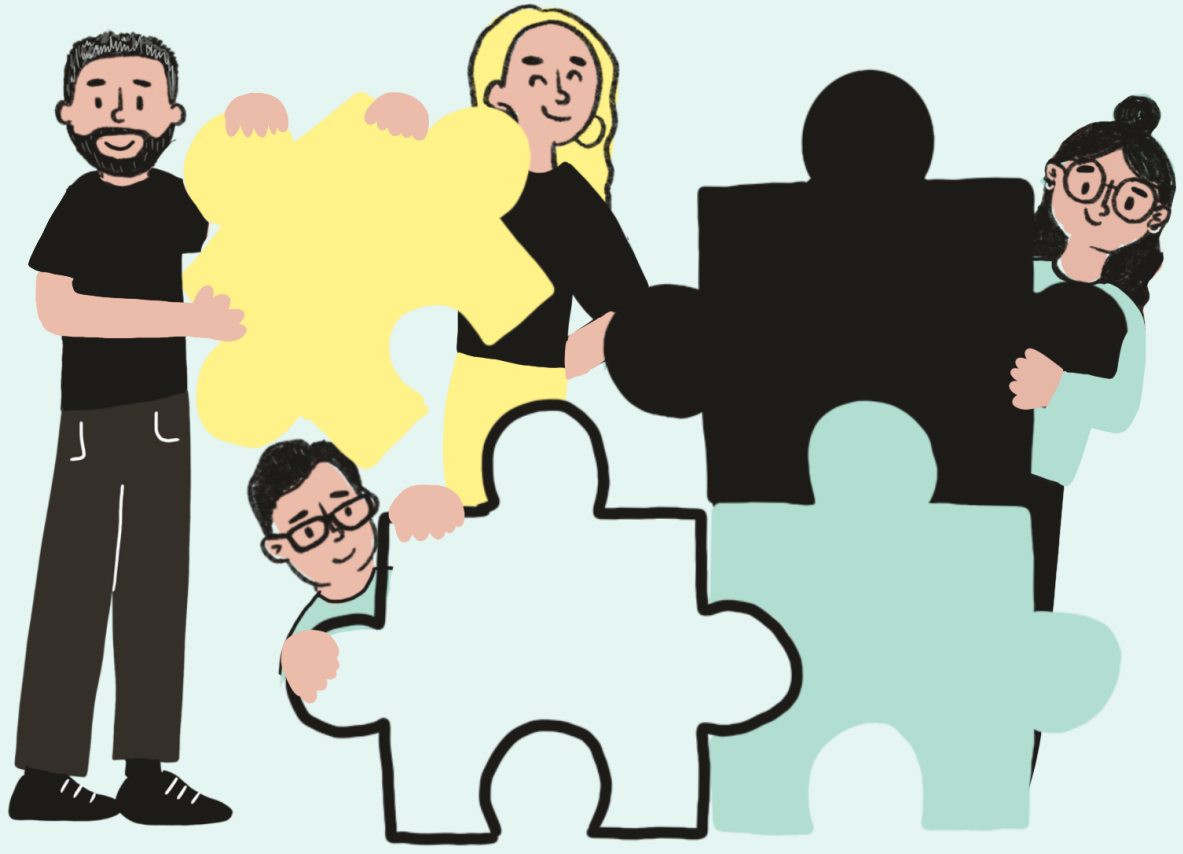
Mapping ideas by Neighbourhood



How should we spend £1million in Greater Pollok?

FINAL RECOMMENDATION

Allocate funding to the top ideas for each neighbourhood





To spend £1million in Greater Pollok recommend to...

Allocate funding to the top ideas in each neighbourhood

What we did...
We looked at the ideas that received the most votes per neighbourhood. We portioned the number of ideas as equally as possible between areas.

We did this because...
The other methods we explored were not benefiting all neighbourhoods across the Ward equitably and didn't account for disparities in participation.



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Neighbourhood Infrastructure Improvement Fund Final Recommendation of spend by theme

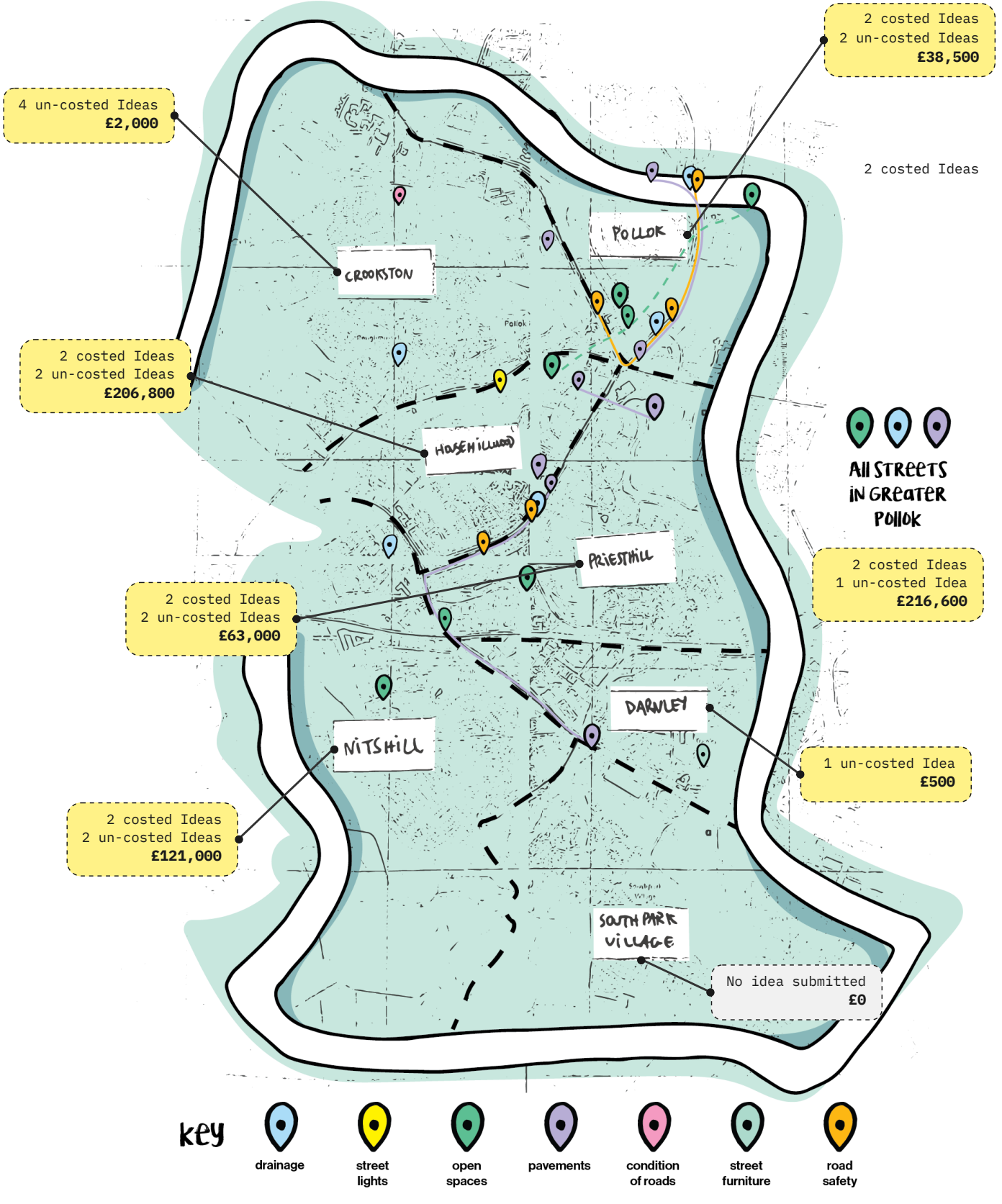
Improving Open Spaces:	6 ideas	£485,000
Improving Pavements:	5 ideas	£150,400
Improving Road Safety:	3 ideas	£8,000
Improving Drainage Systems:	6 ideas	£3,000
Improving Condition of Roads:	2 ideas	£1,000
Improving Street Lighting:	1 idea	£500
Improving Street Furniture:	1 idea	£500

NRS recommends to set aside £100 000 to account for inflation which can create variation in prices.

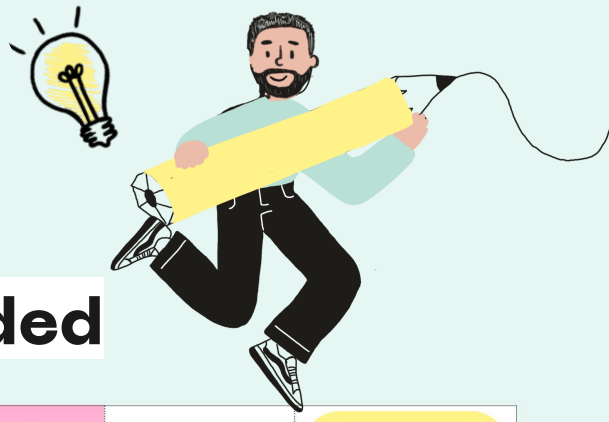
FUND ALLOCATED TO UNCOSTED IDEAS
£251,600



Mapping ideas by Neighbourhood



Neighbourhood Infrastructure Improvement Fund List of Ideas to be funded



Repair the potholes and road surfaces on Crookston Road near Lidl, Linthaugh Road where the calming turns are (it's very bad) the road is badly needing repaired.	74% of people said yes	£500
Improve pavement surface throughout Pollok Ward to improve accessibility for disabled people.	74% of people said yes	£116,100
Clean the rivers surrounding Pollok, the Brockburn, Levern Water and the Cart and build a bird viewing station possibly behind the fire station: There is an abundance of wildlife that inhabit the river. Local school, families and children will be able to enjoy this.	72% of people said yes	£30,000
Repair the potholes on Leithland Road.	70% of people said yes	£500
Improve surfaces on pavements and roads and reduce curb heights to support wheelchair users, people with mobility issues and prams to move around more easily between Hapland Road and the length of Braidcraft Road up to Silverburn.	71% of people said yes	£7,500
Improve drainage systems at the traffic lights on Braidcraft Road/ Levernside	71% of people said yes	£500
Tackle persistent flooding and improve drainage systems from Braidcraft Roundabout driving towards Cardonald College.	71% of people said yes	£500
Improve lighting in Househill Park to make it safer for young people, women and dog walkers after dark and during winter.	71% of people said yes	This is being reviewed city-wide
The total removal of the cycle lanes on Brockburn Road, Lintaugh Road and Braidcraft Road, or to move them onto the local side street. It makes no sense as cyclists have to join onto the dual carriageway of Crookston Road which in itself is dangerous. They don't get used enough by cyclists to be justified and emergency services are still stuck in traffic on Brockburn Road.	68% of people said yes	Cycle lanes achieve objectives for Net Zero and active travel strategies. This feeds into Pollok Roundabout plans.
Introduce trees and raingardens to reduce flooding across Greater Pollok.	68% of people said yes	Raingardens should focused in school playgrounds.
Tackle persistent flooding at the junction of Peat Road and Priesthill Road to make the pavements more accessible.	68% of people said yes	£500
Improve drainage and adress flooding in Crookston Road.	67% of people said yes	£500
Improve the grounds surrounding the Nithsill War Memorial to make it an enjoyable space in the community for everyone to access: Make this space accessible to all, in particular people with disabilities. Instal a new memorial commemorating those service personnel who died in all conflicts since the first world war. Create sitting areas.	67% of people said yes	£40,000



Lowering more kerbs to make it easier crossing roads for people with wheelchairs and walking aids in Silverburn and Househillwood area.	66% of people said yes	£500
Introduce railings to the open space at Barrhead Road opposite Tesco to stop pupils from St Pauls High running acrss the busy road.	66% of people said yes	Barriers for 100m cost approx £7 000. need investigated
Improve and fix the kids park in Cleeves so children have somewhere to go and enjoy! This park only has the odd slide and swing. we need equipment for younger ones under 5 and older one for over 5.	65% of people said yes	£55,000
Improve Househillwood play area by extending it and introducing play equipment adapted for children with complex needs. Make this a nice, accessible and secure space for children and young people. Better facilities, swings, sports courts.	65% of people said yes	£180,000
Improve surfaces on pavements and roads and reduce curb heights to support wheelchair users, people with mobility issues and prams to move around more easily in Househillwood area.	65% of people said yes	£25,800
Improve drainage systems at Nitshill shops on Maybole Street.	62% of people said yes	£500
The junction at PriesthillRoad and Peat Road needs lined directions to assist when turning onto Peat Road, this has caused many accidents.	61% of people said yes	Full investigation needed by various departments
Improve surfaces on pavements and roads and reduce kerb heights to support pedestrians, wheelchair users, people with mobility issues and prams to move around more easily on Nitshill Road and Peat Road.	61% of people said yes	£500
Create free sports and play facilties for kids in Nithshill. (Proposal for Weensmood Road Play Area)	60% of people said yes	£80,000
Improve and create more social spaces for different ages with more tables and seating options. Add more bins.in Darnley.	55% of people said yes	Full investigation needed.This could be £500 to £3000
Plant more trees and plants to make the place look better and encourage wildlife. (All Greater Pollok)	54% of people said yes	£100,000

TOTAL SPEND:

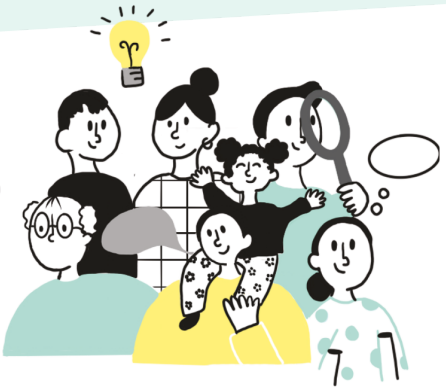
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- Pavements
- Open Spaces
- Street Furniture
- Drainage Systems
- Road Safety
- Street Lighting
- Condition of Roads



Your Citizen Voice ?

Greater Pollok



The CCI is pioneering a citizen-centred, design-led approach within Glasgow City Council, creating an innovative and consistent model to engage and collaborate with people across the city, developing a joined-up system for people, place and services.

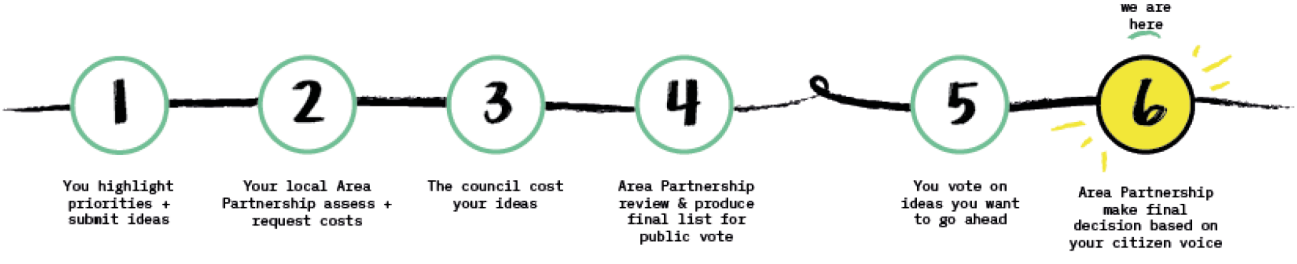
We are co-designing a system which allows Area Partnerships to make decisions based on the opinions of as many local citizens as possible.

We are currently prototyping in two areas of the city, Calton and Greater Pollok, to understand how the system might work across the city.

So far, we have co-designed with:



Your Citizen Voice Timeline



https://cciglasgow.org/pollok/

CENTRE FOR CIVIC INNOVATION

Glasgow CITY COUNCIL

Our vision is to inspire and engage the citizens of Glasgow to create a better future for everybody