

City of Glasgow

Quarter 2

North West Report

SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

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1st July – 30th September 2023

City of Glasgow Sector Report - North West

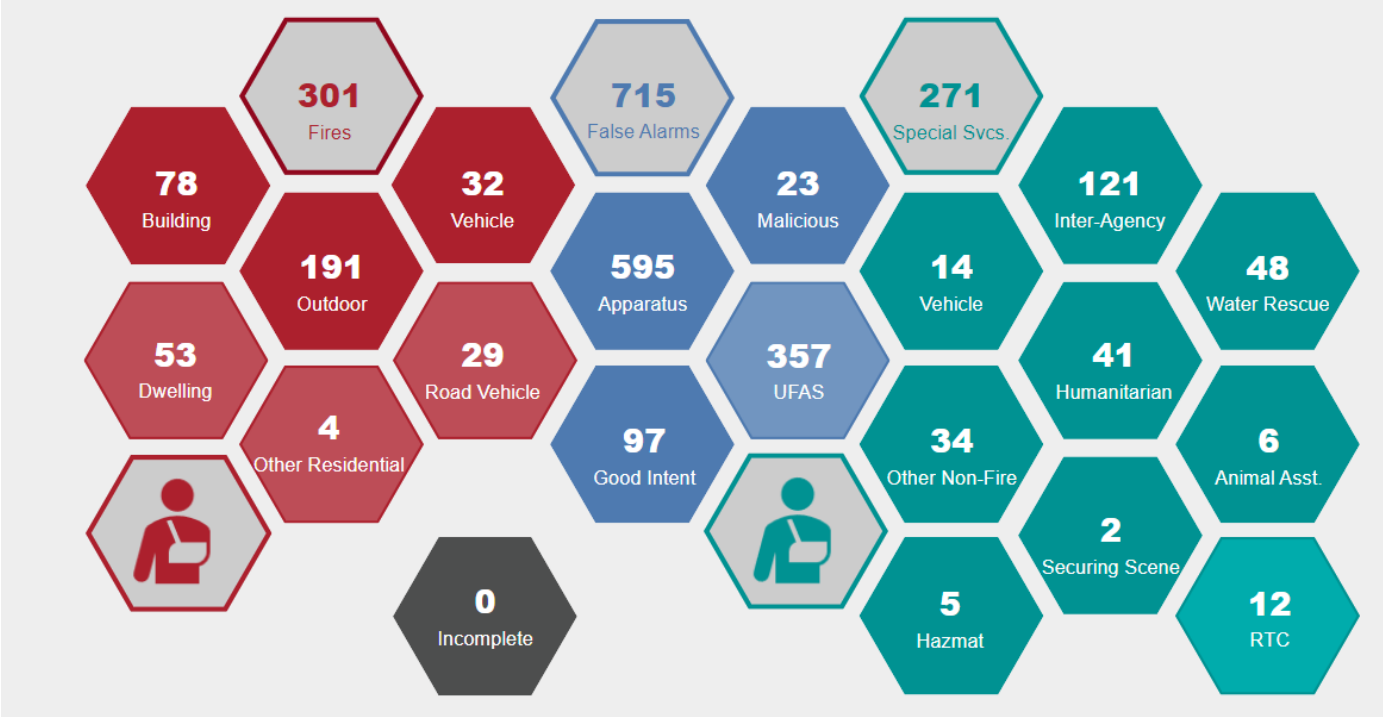
Table of Contents

1	City of Glasgow Total Incidents (North West Sector)	Page 3
2	Deliberate Fires	Page 4
3	Accidental Fires	Page 5
4	Dwelling Fires	Page 6
5	Non-Domestic Fires	Page 7
6	Fire Casualties	Page 8
7	Special Services	Page 9
8	Unintentional Injury or Harm	Page 9
9	Unwanted Fire Alarm Signals	Page 10
10	Engagement Activities	Page 11

About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

1. City of Glasgow: Total Incidents (North West Sector)



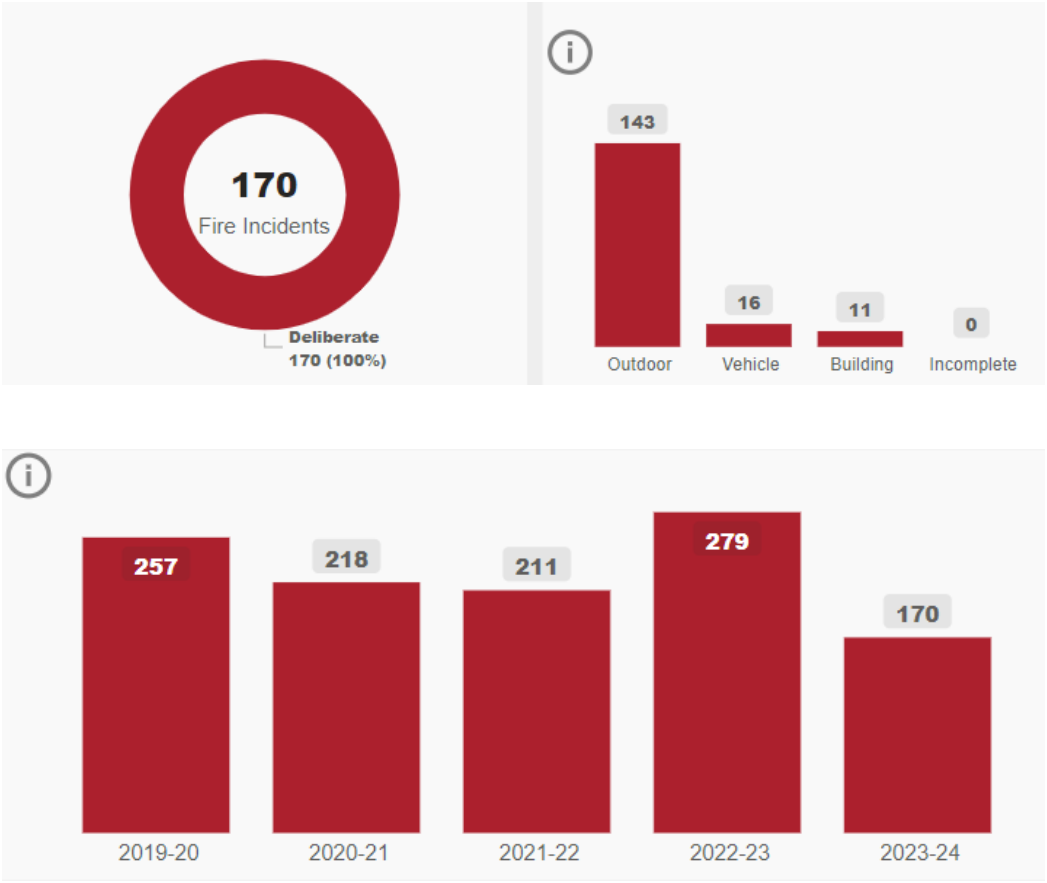
- **During the second quarter of 2023 SFRS responded to a total of 1,287 incidents in the North West Sector of Glasgow City. This is a significant decrease from the 2023 Q2 total of 1,829.**

Type of Incident	2022/23 Q2	2023/24 Q2	Difference
Fire	417	301	-116
Special Service	230	271	+41
False Alarms	1,180	715	-465

- **Q2 of 2023 saw an overall reduction of 28% in fire related incidents in the NW.**

- **The changes to our Unwanted Fire Alarm Signals (UFAS) response from 1st July 2023 has seen a significant reduction in the number of False Alarm incidents attended by our operational crews.**

2. Deliberate Fires

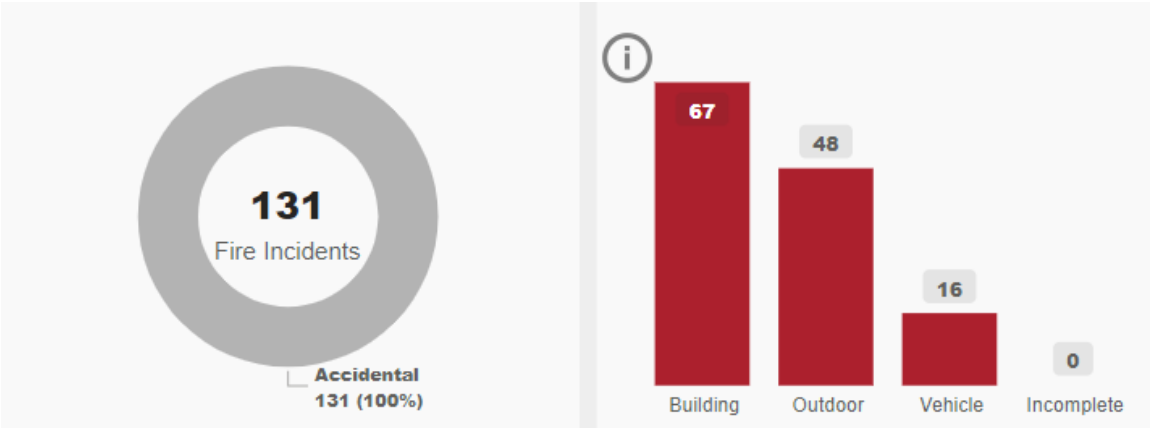


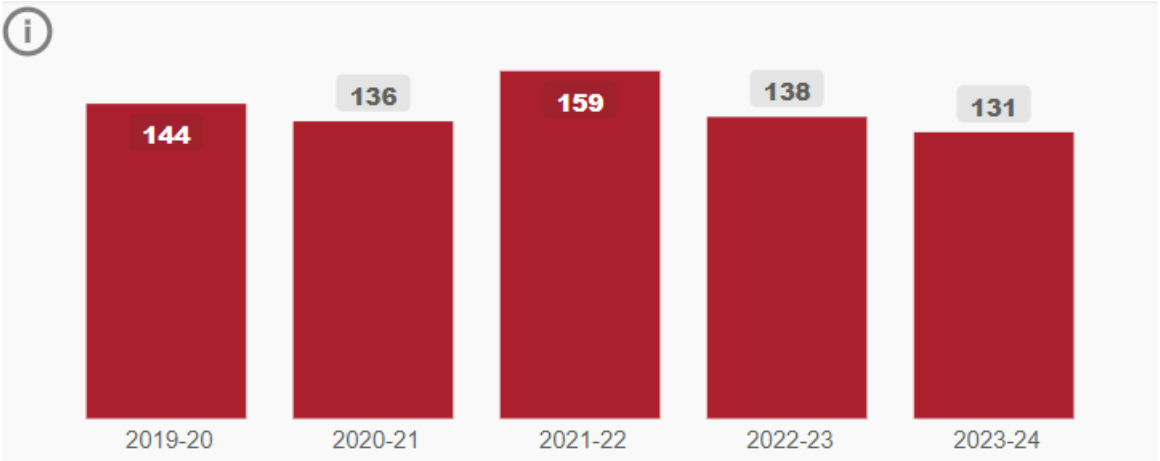
- **The figure of 170 Deliberate Fires in Q2 2023 shows a significant decrease of 91 for the same period last year and the lowest number recorded in the past 6 years.**

- **Patterns and trends are identified through our collaborative work with partner agencies and our community safety engagement activities in the area.**

- **Data is interrogated and where an increase in incidents in a particular area is identified, our Community Action Team engage with partners and local stakeholders to deliver bespoke education and engagement events.**

3. Accidental Fires





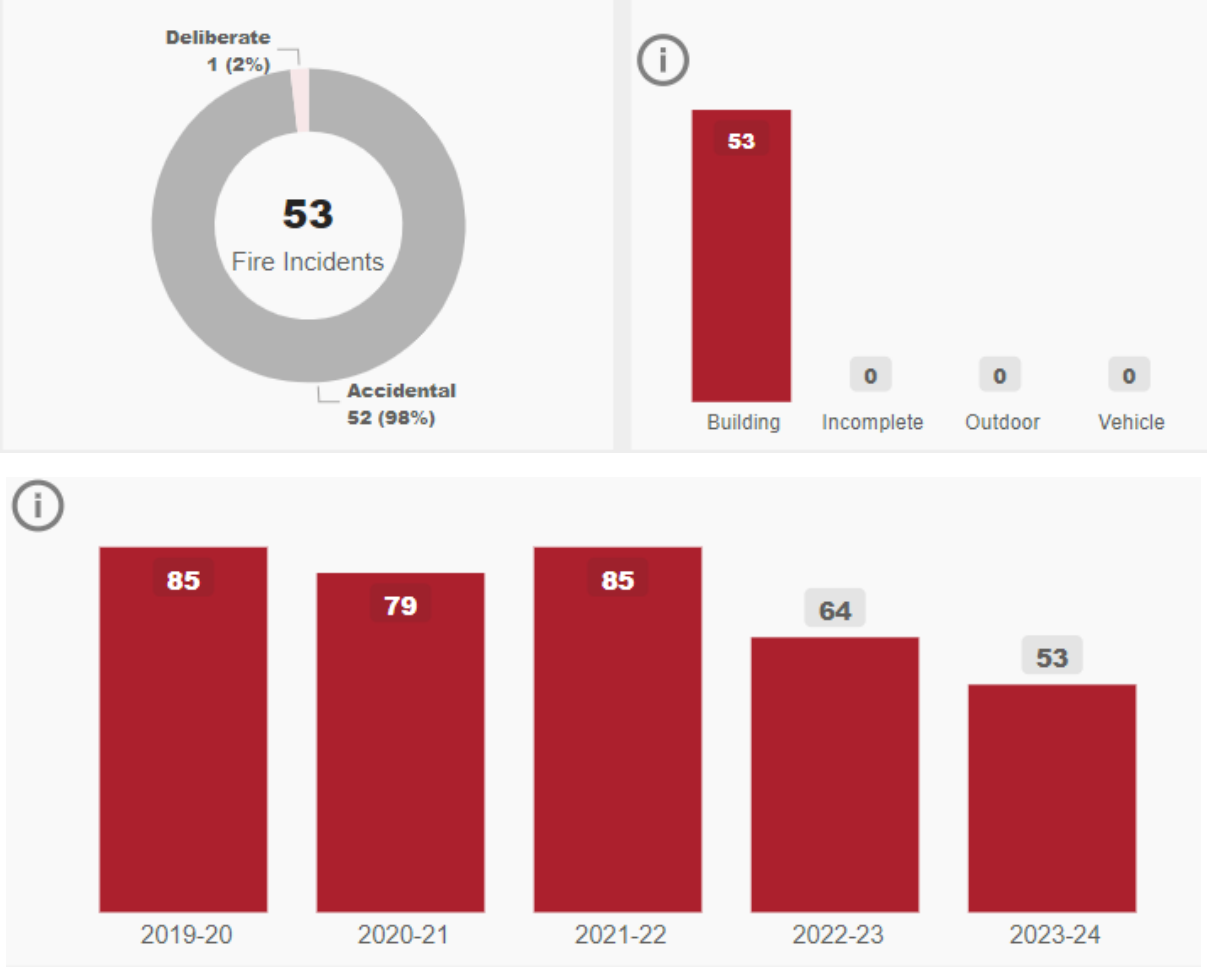
- **The figure of 131 accidental fires for Q2 2023 has seen a decrease of 7 incidents from the previous year's figures of 138.**

- **SFRS implement a Post Domestic Incident Response (PDIR) procedure at each incident within a domestic property, where we provide Home Fire Safety Advice and if required, install linked smoke detection in eligible properties – those being owner occupied and high-risk, in compliance with the new Scottish Government Legislation.**



- **Our Make the Call campaign is appealing to communities across Scotland to help save a life and consider home fire safety when checking in on vulnerable neighbours, patients, friends and family members and to put them in touch with SFRS wherever possible using the free Home Fire Safety Visit phoneline.**

4. Dwelling Fires



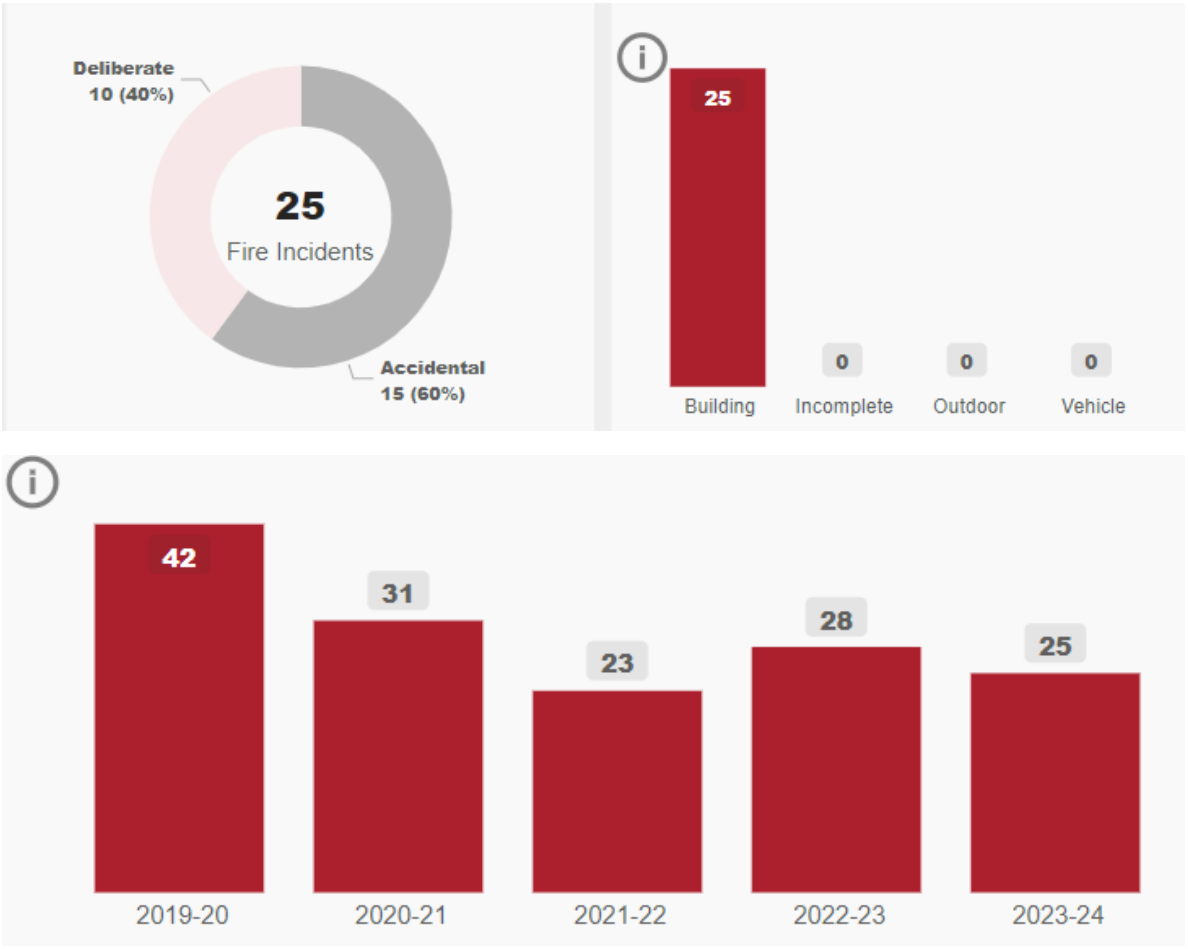
- **There were 53 Dwelling fires in Q2 of 2023. This is a decrease from the previous year's figures of 64.**

- **As of February 2022, it is a legislative requirement for every home to have interlinked fire alarms. This enhancement in fire detection within the home will hopefully continue the downward trend.**

- **Operational crews carry out Post Domestic Incident Response (PDIR) after every domestic incident. This provides crews the opportunity to give home fire safety advice to not only the dwelling affected by fire but also the neighbouring properties.**

- **A referral system through partnership working allows for Home Fire Safety Visits to be generated via local authorities, occupational therapists, NHS, energy companies etc. This further provides opportunities for crews and our dedicated Community Action Team to educate occupiers about fire safety in the home.**

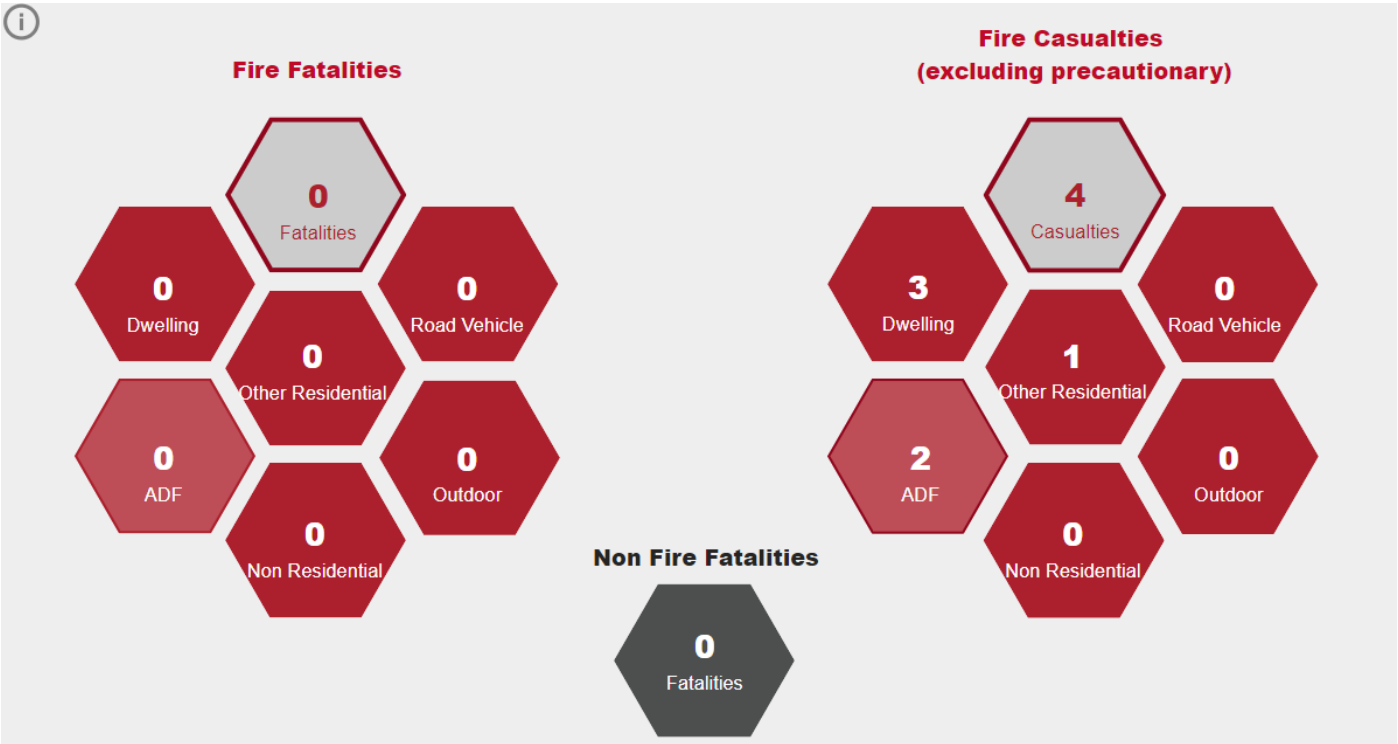
5. Non-Domestic Fires



- **This quarter shows a decrease of 3 incidents compared to last year. This decrease is indicative of our collaborative working with our operational crews and Fire Safety Enforcement teams engaging with stakeholders and communities.**

- **Our Fire Safety Enforcement teams carry out regular audits in non-domestic premises covered under the Fire (Scotland) Act 2005 to improve fire safety in these buildings.**

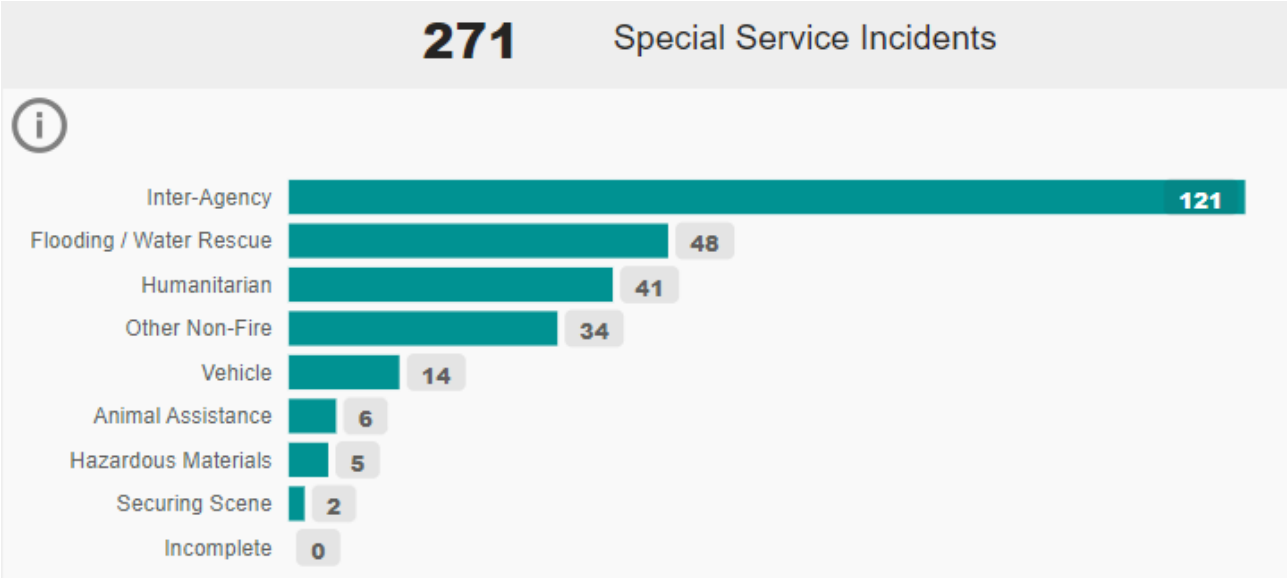
6. Fire Casualties



- **There were 4 fire casualties in total in Q2 3 of which were a result of accidental dwelling fires.**

- **Any moderate to serious injuries incurred at domestic fires are investigated by our Fire Investigation team. Findings that can be attributed to poor fire safety within the home can be passed on to operational crews and Community Action Teams to ensure future learning.**

7. Special Service Incidents



- **During the Q2 period, SFRS attended 271 special service incidents, ranging from flooding and water rescues to HAZMAT incidents.**

- **Operational crews are attending more humanitarian and inter agency incidents such as effecting entry to premises of medical cases.**

8. Unintentional Injury or Harm

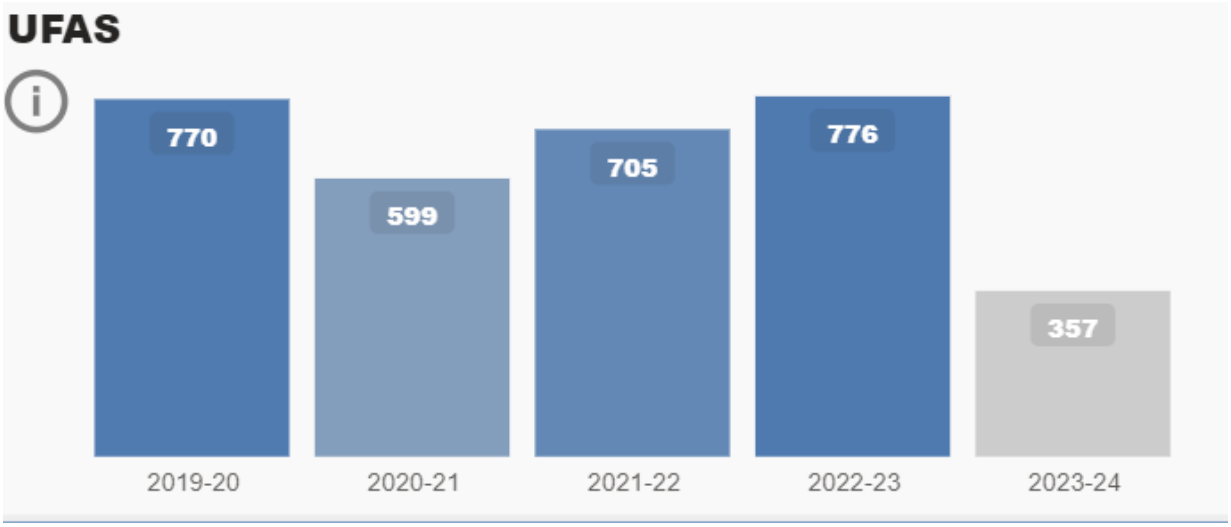


- **There was a total of 14 Special Service Casualties for Glasgow North West in Q2. Tragically there were 3 fatalities during this period.**

- **Our operational crews and Community Action Team can identify those most vulnerable during HFSV's and trigger our social care referral policy. This aims to put in place measures to reduce risk of harm at home out with fire safety.**

- **Our road and water safety campaigns/initiatives look to inform and educate the public about good practice on roads and in water as well as highlighting the dangers associated.**

9. Unwanted Fire Alarm Signals



- **The figure of 357 for Q2 2023 shows a significant decrease of 419 UFAS incidents from the same period last year. The changes to our UFAS response from 1st July 2023 has seen a significant reduction in the number of False Alarm incidents attended by our operational crews.**

10. Prevention and Protection Activities

Fire Skills
We have developed a one-day Fire skills course which has been delivered at Maryhill fire Station, allowing groups to engage with their local fire station and learn skills such as CPR, fire safety and water safety. Referrals can be made through various partner agencies such as Police Scotland, Social Work and community bodies. The majority of referrals have come from Campus Cops in schools. We have courses booked to take place for the rest of the year at Maryhill Fire Station and other stations throughout the city as this is a city-wide initiative.
Water/Road Safety
We have prioritised reducing the amount of water deaths within Scotland by running a QR code campaign in and around the city's waterways. This involves placing QR codes in prominent places to encourage the public to scan them which links to Water Safety Scotland information sites. Due to the success of the campaign, we have now initiated the same strategy for road safety linking the QR code to Road Safety Scotland sites.
External Wall Cladding
Glasgow Prevention and Protection Department have been supporting various businesses throughout the city with the external wall systems fire safety guidance and engaging with members of residential blocks affected, providing them with home fire safety advice.
Engagement
Yorkhill, Maryhill, Cowcaddens and Knightswood Community Fire stations have conducted 230 Home Fire Safety Visits in Q2, targeting high risk properties, providing health and safety advice and fire safety education. The Community Action Team has carried out 32 engagement activities in Q2 in the North West Sector and 25 Home Fire Safety Visits. These engagement activities included events such as leaflet Drops, fire skills courses, anti-social behaviour engagement, risk recognition courses and child trafficking awareness.

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