

City of Glasgow

Quarter 2

Safe Group Report

SCOTTISH FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st July - 30th September 2023

City of Glasgow Performance Report

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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within City of Glasgow and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in City of Glasgow to ensure we are all **"Working Together for a Safer Scotland**" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across the Glasgow Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Glasgow identified six areas for demand reduction and is subject to regular monitoring and reporting through the SAFE Partnership. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Harm	Deliberate Fire Setting	Non-Domestic Fires	Unwanted Fire Alarm Signals
Anderston, City & Yorkhill	10	0	7	24	9	153
Baillieston	2	0	2	11	0	7
Calton	12	7	3	40	6	64
Canal	5	0	2	37	1	43
Cardonald	5	0	0	20	3	9
Dennistoun	6	0	1	16	0	33
Drumchapel & Anniesland	6	2	3	41	3	13
East Centre	4	0	4	16	2	18
Garscadden & Scotstounhill	8	0	2	18	2	14
Govan	11	5	7	23	7	56
Greater Pollok	6	0	2	32	1	33
Hillhead	6	0	0	19	2	21
Langside	5	1	1	14	3	10
Linn	6	0	5	23	4	7
Maryhill	4	0	5	25	0	7
Newlands & Auldburn	7	1	1	14	1	10
North East (Glasgow)	1	0	6	15	2	16
Partick East & Kelvindale	7	0	0	3	0	84
Pollokshields	4	0	1	9	1	11
Shettleston	11	0	6	19	0	16
Southside Central	10	2	1	13	0	17
Springburn & Robroyston	7	1	4	22	3	66
Victoria Park	6	0	7	3	1	22
Total Incidents	**149**	**19**	**70**	**457**	**51**	**730**
Year on Year Change	-7%	6%	-28%	-50%	-16%	-48%
3 Year Average Change	-4%	10%	-1%	-8%	-9%	-12%

Activity levels have reduced by more than 5%

Activity levels have reduced by up to 5%

Activity levels have increased overall

City of Glasgow Activity Summary

799 Fires Primary & Secondary **-39%**

627 Special Services **-2%**

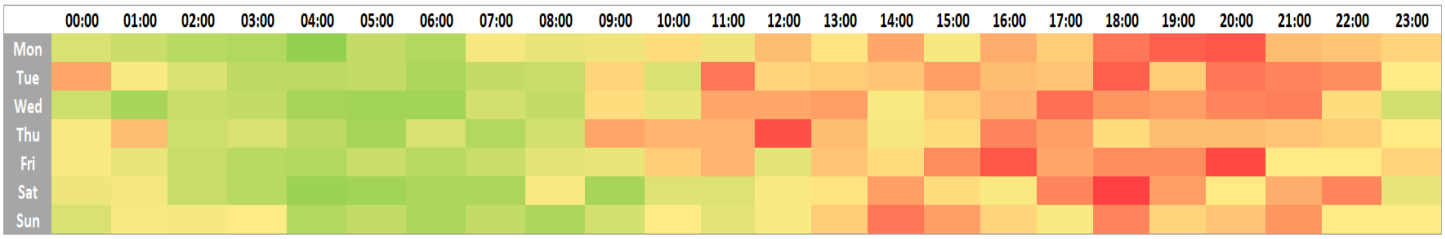
1,575 False Alarms **-34%**

3,001 Total Number of Incidents **-31%**

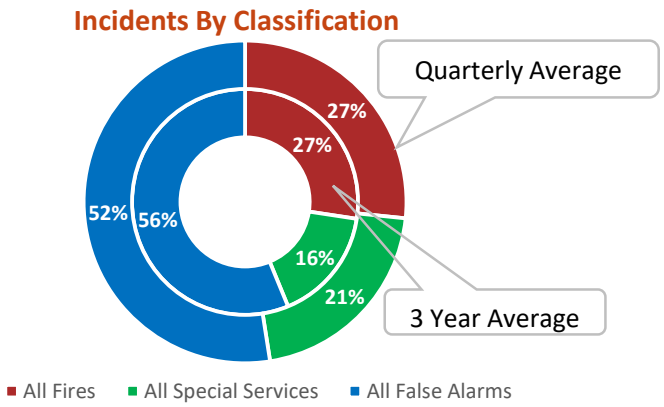
101 Fire & Non-fire Casualties **-26%**

£1,438,100 Economic Cost of UFAS Incidents

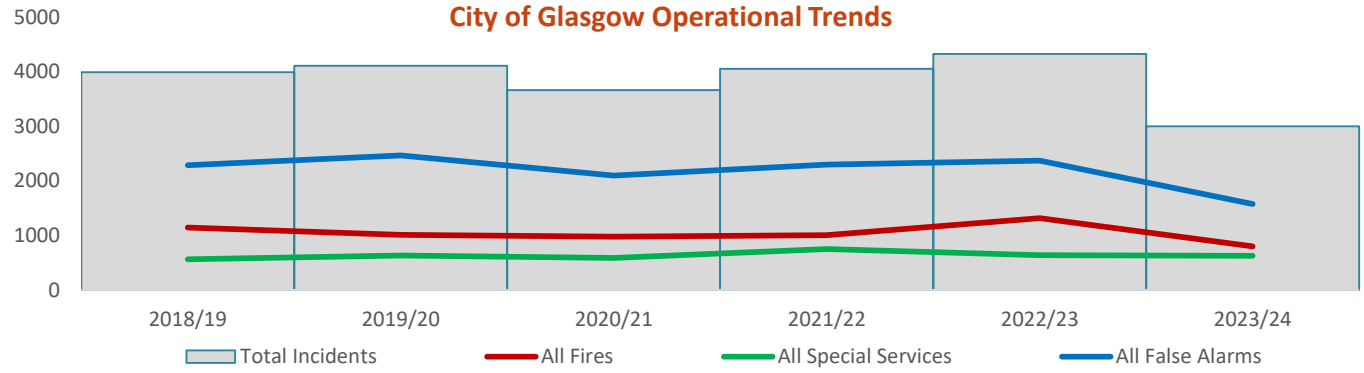
Activity by Time of Day



Incidents By Classification



City of Glasgow Operational Trends



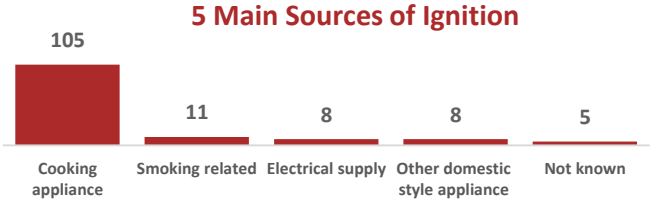
During the second quarter of 2022/23 SFRS have responded to a total of 3001 incidents in Glasgow City. Overall, there has been a reduction of almost 40% in Primary and Secondary fires across the city. This is lowest number recorded since SFRS inception in 2013. Fire and non-fire casualties have also decreased by 26% from last quarter. The changes to our Unwanted Fire Alarm Signals (UFAS) response from the 1st of July 2023 has seen a 34% reduction in the number of false alarms attended by operational crews. The nature of calls attended by SFRS is now far more diverse than ever before, as a result SFRS can provide greater public protection across wider emergency response and preventative activities.

Domestic Safety - Accidental Dwelling Fires

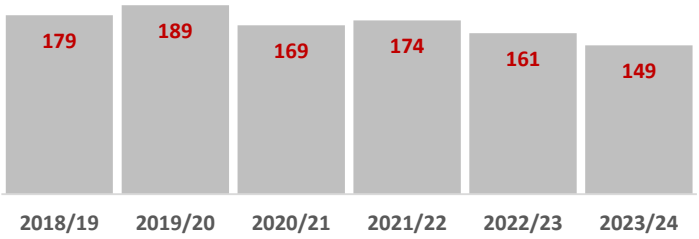
Performance Summary

Year on Year	3 Year Average
-7%	-4%

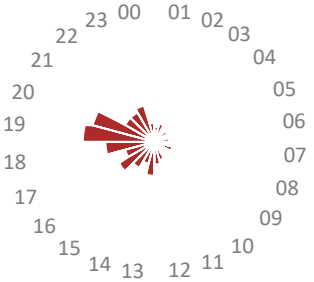
5 Main Sources of Ignition



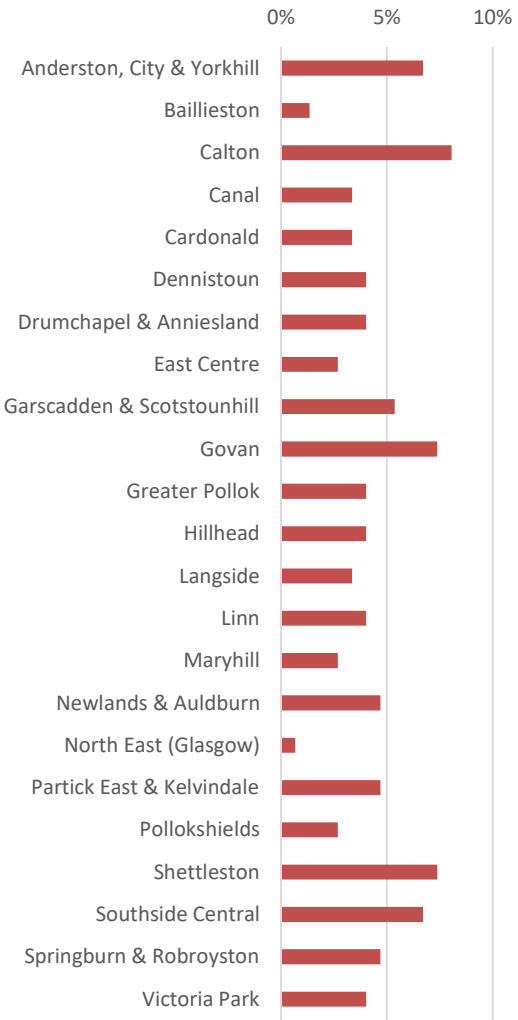
Accidental Dwelling Fires



Accidental Dwelling Fires by Time of Day



Accidental Dwelling Fires by Ward(% Share)



Severity of Accidental Dwelling Fires

No Firefighting	Direct Firefighting
43%	17%

Smoke Damage only	No Fire Damage
47%	25%

Human Factors

Distraction	Alcohol/Drug Impairment
32%	17%

Automatic Detection & Actuation

Detection Present	Calls Made via Linked Alarms	Detection Actuated
90%	11%	86%

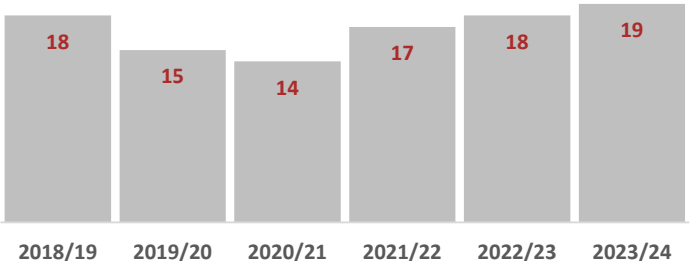
149 accidental dwelling fires for Q2 2023 has seen a reduction of 7% from last year's quarter. Data analysis shows this year is the lowest number of Accidental Dwelling Fires attended in this quarter since the SFRS formed in 2013. During this monitoring period we have conducted 303 High-Risk HFSVs out of a total of 921 fitting 552 detectors. The service is now installing linked detection in eligible properties, those being owner occupied and high-risk, in compliance with the new Scottish Government Legislation.

Domestic Safety - Accidental Dwelling Fire Casualties

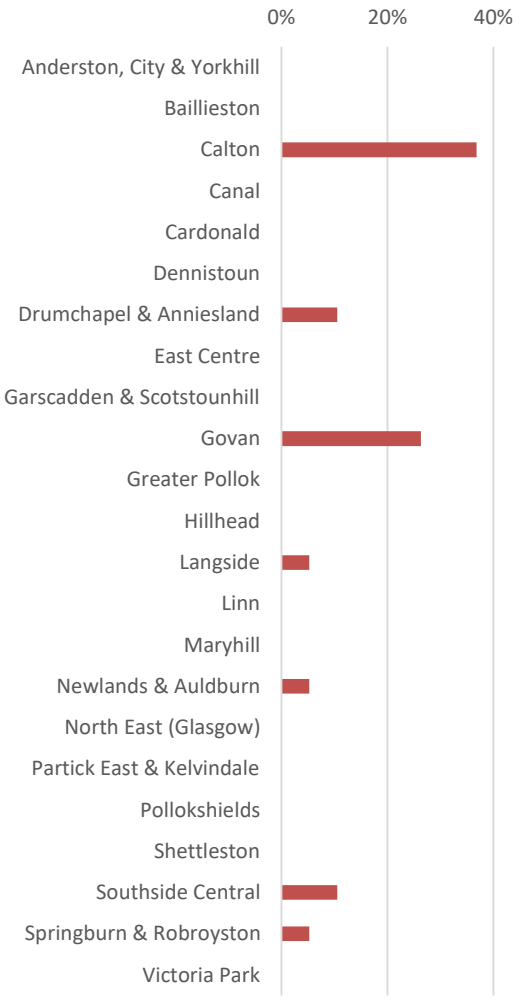
Performance Summary

Year on Year	3 Year Average
6%	10%

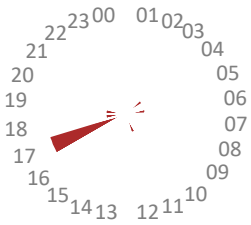
Accidental Dwelling Fires Casualties



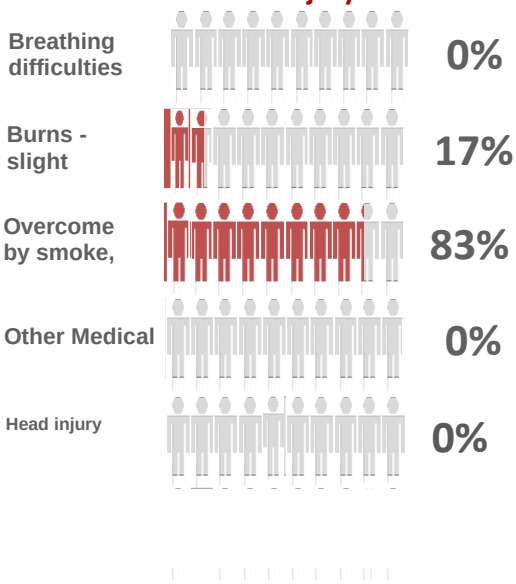
Accidental Dwelling Fire Casualties by Ward (% share)



Fire Casualties by Time of Day



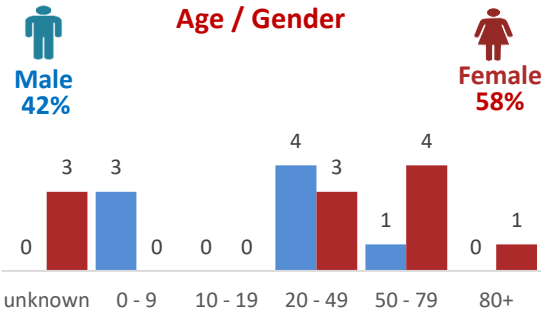
Nature of Injury



Extent of Harm

Fatality	Hospital - Serious
1	0
Hospital - Slight	**First Aid at Scene**
15	3

Age / Gender



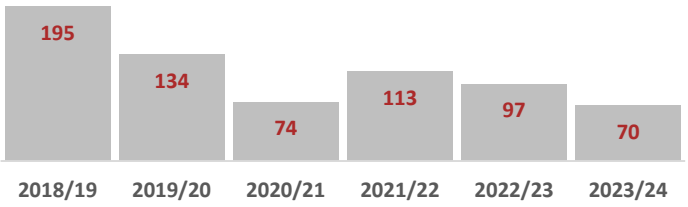
The Q2 figure of 19 for 2023 shows an increase of 1 Accidental Dwelling Fire casualty from last quarter. Of the 19, 3 were given first aid at scene and 15 were admitted to hospital for what would be deemed as slight initial injuries. Unfortunately, there was one adult female elderly fatality in the South of Glasgow. Any moderate to serious injuries incurred at domestic fires are examined by our Fire Investigation team. SFRS initiate case conferences with partner agencies to identify shared learning. Findings that can be attributed to fire safety issues within the home are passed on to Operational Crews and Community Action Teams to ensure future targeted engagement.

Unintentional Injury or Harm

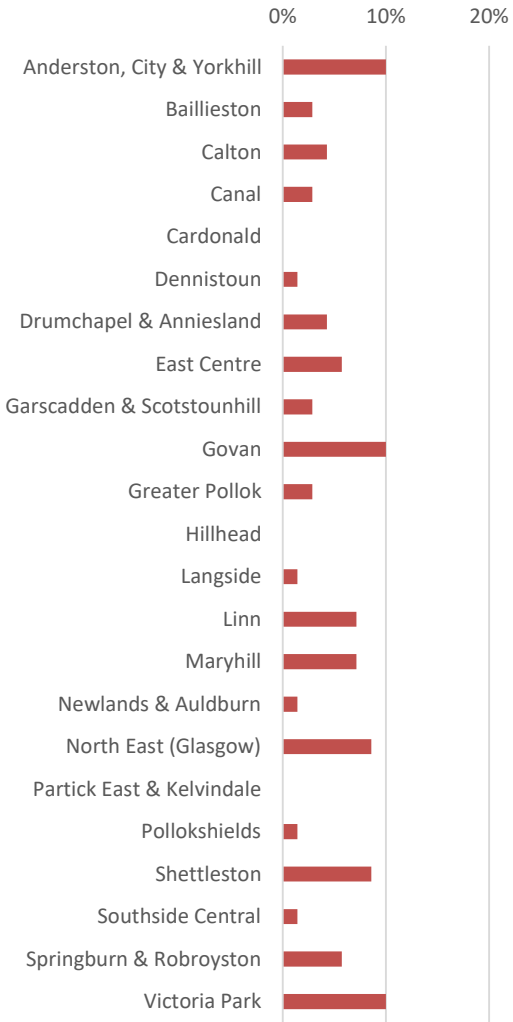
Performance Summary

Year on Year	3 Year Average
-28%	-1%

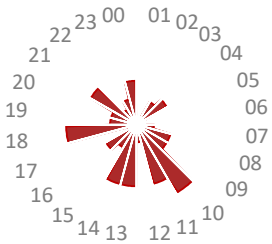
Non-Fire Casualties



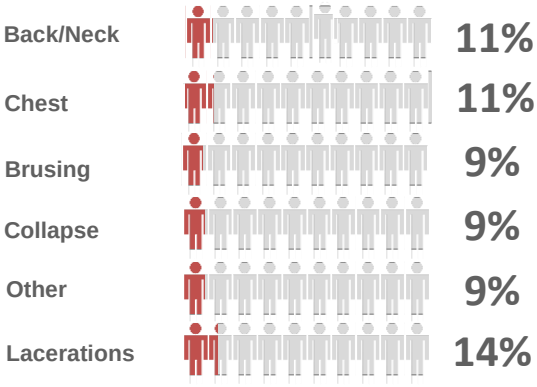
Non-Fire Casualties by Ward (% Share)



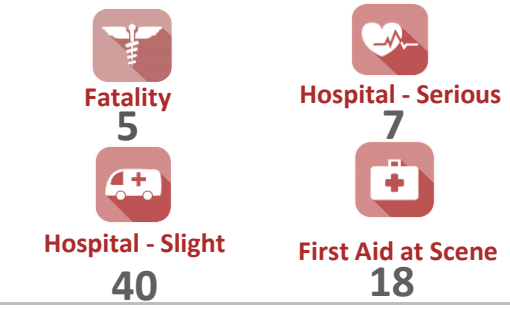
Non-Fire Casualties by Time of Day



Nature of Injury



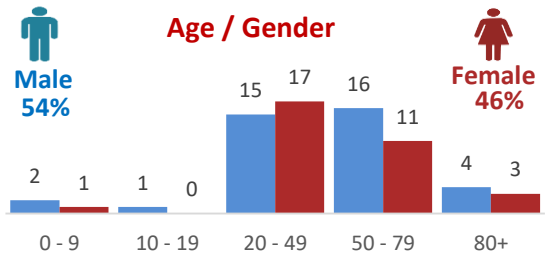
Extent of Harm



Non-Fire Emergency



Age / Gender



The figure of 70 casualties for Q2 2023 has seen a decrease of 28% from last year's quarter and the lowest number recorded in the preceding 5 years. The SFRS attended a total of 627 varied Special Service incidents including 190 effecting entry/exits to various premises, 81 flooding incidents, 46 assisting other agencies, 47 RTC's and 42 lift releases. A collaborative working group with GCC and Police Scotland has been initiated to improve road safety across the city with an online forum promoted to encourage discussion from all road users to shape future safety strategies.

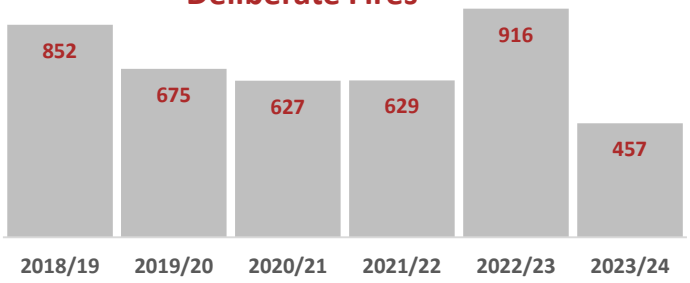
Deliberate Fire Setting



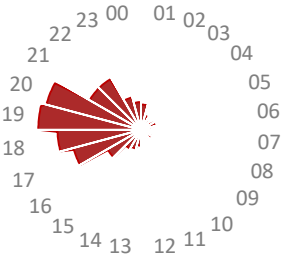
Performance Summary

Year on Year	3 Year Average
-50%	-8%

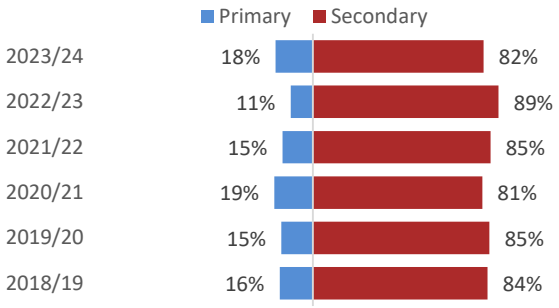
Deliberate Fires



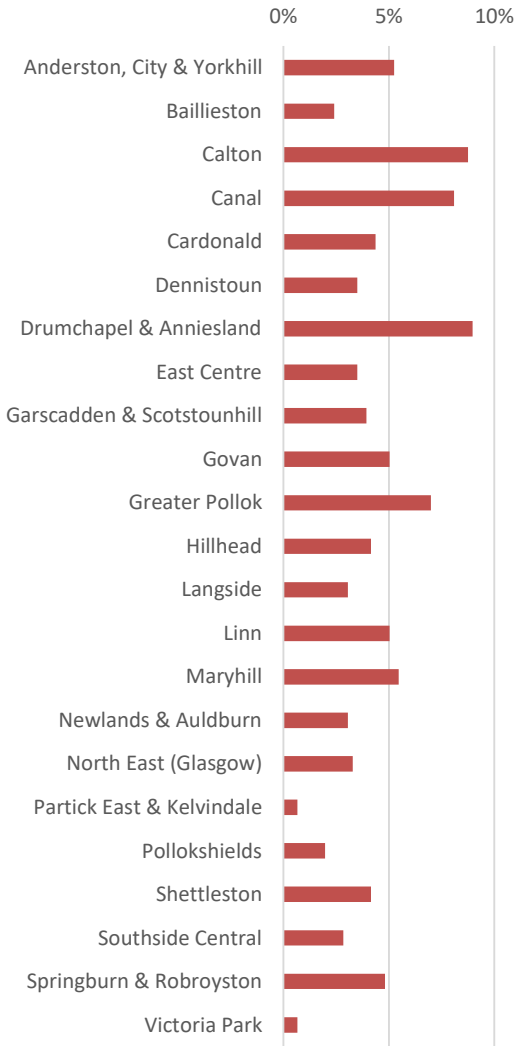
Deliberate Fires by Time of Day



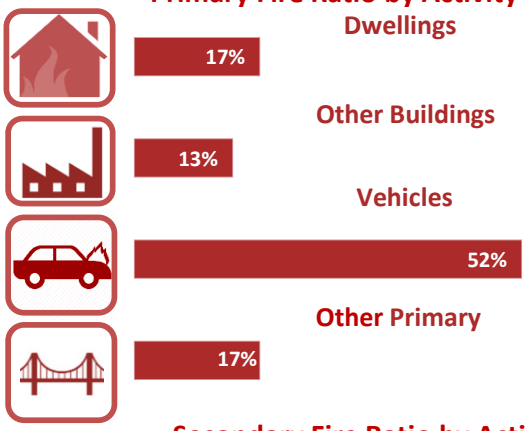
Deliberate Fires by Classification



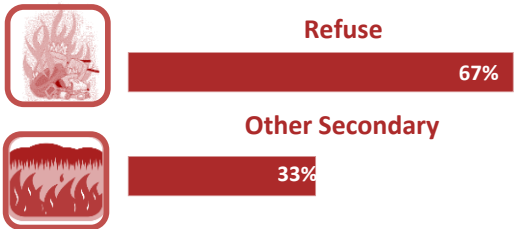
Deliberate Fires by Ward(% Share)



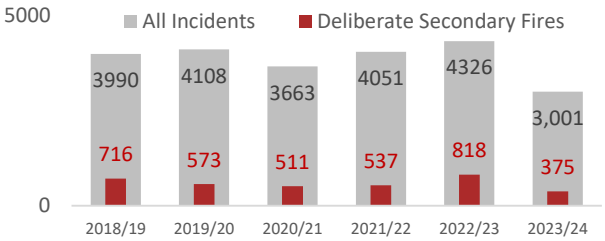
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity



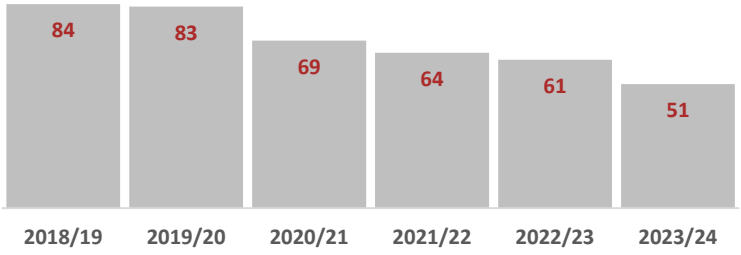
457 Deliberate Fires in Q2 2023 shows a decrease of 50% for the same period last year and the lowest number recorded since SFRS data has been gathered. This could be partly attributed to the wet summer as well as our collaborative work with partner agencies and our community safety engagement activities throughout the area. Data is interrogated and where an increase in incidents in a particular area is identified, our Community Action Team engage with partners and local stakeholders to deliver bespoke education and engagement events.

Non Domestic Fires

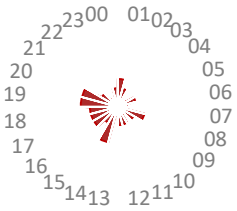
Performance Summary

Year on Year	3 Year Average
-16%	-9%

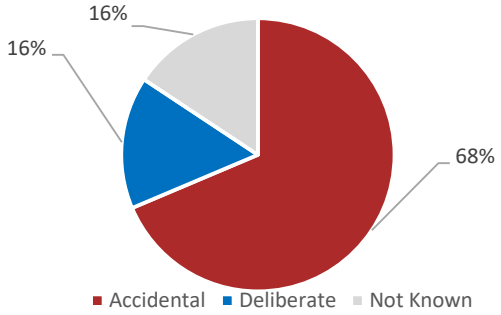
Non Domestic Fires



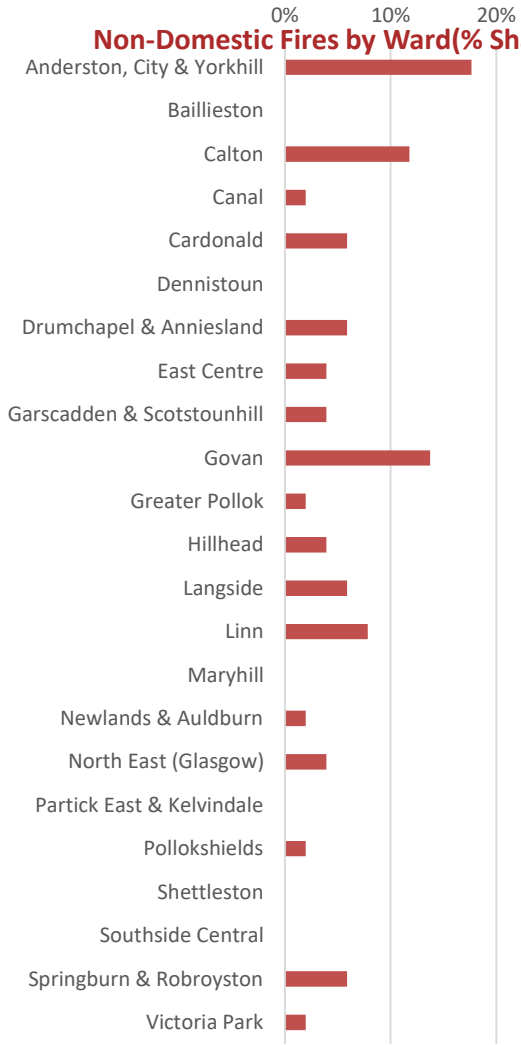
Non-Domestic Fires by Time of



Non-Domestic Fires by Nature of Origin



Non-Domestic Fires by Ward(% Share)

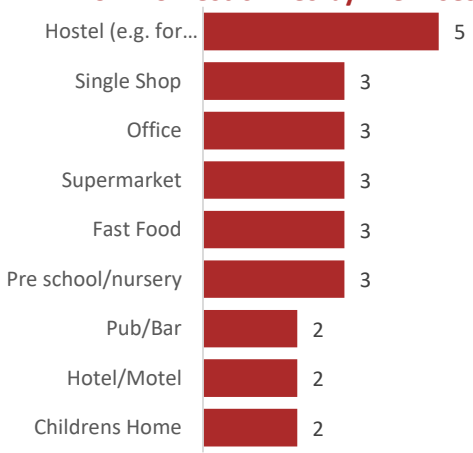


Severity of Non-Domestic Fires

No Firefighting Action	Direct Firefighting
33%	18%

Heat/Smoke Damage	No Fire Damage
37%	63%

Non-Domestic Fires by Premises



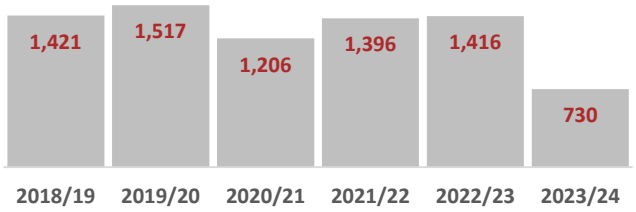
The figure of 51 for Q2 2023 shows a decrease of 16% from the previous year's quarter and lowest number recorded in 6 years. Our Fire Safety Enforcement teams conduct regular audits in non-domestic premises covered under the Fire Scotland 2005 Act to improve fire safety in these buildings. Every fire within non-domestic premises is investigated by an SFRS Enforcement Officer who will conduct a Post Fire Audit.

Unwanted Fire Alarm Signals

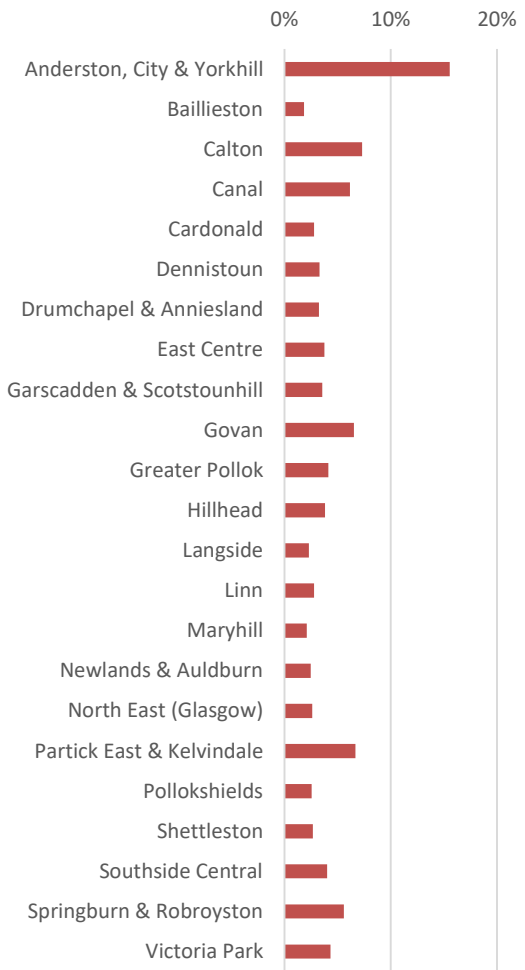
Performance Summary

Year on Year	3 Year Average
-48%	-12%

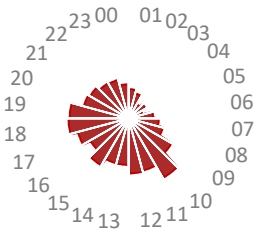
Unwanted Fire Alarm Signals



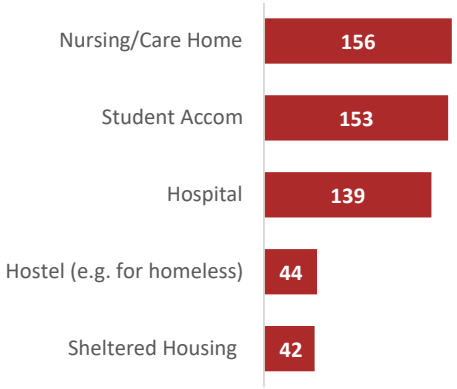
Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals by Time



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals Activity Ratios

UFAS Percentage Against all Incidents

24%

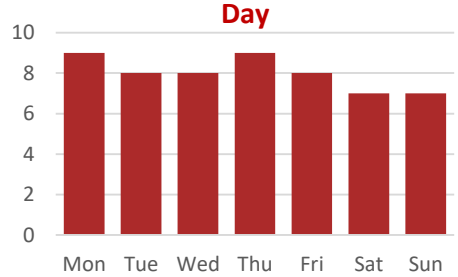
UFAS Percentage against all False Alarms

46%

Human Influence and Alarm

49%

Average Unwanted Fire Alarm Signals per Day



730 UFAS incidents were attended during Q2 2023 showing a 48% decrease in incidents for the same period last year. This significant reduction is due to the change in our response to Unwanted Fire Alarm Signals (UFAS) from 1st July 2023. This change mitigates the need for unnecessary blue light journeys, improving availability of resources, community safety and environmental impact as well as unnecessary disruption to business.

Prevention & Protection Activities

Cost of Living Events

Event held at Easterhouse Sports Centre in partnership with SP Energy, Scottish Gas Networks, SAMH and MHM. Advice for the North East community on energy efficiency, financial advice/support, Fire Safety and mental health and wellbeing. Looking to extend to South and Northwest sectors.

Road Safety Roundtable

Partnership initiative with GCC and Police Scotland to improve road/pedestrian safety across the city. “Road Safety Digital Roundtable” online discussion currently being promoted to all persons across Glasgow to stimulate conversation that can yield ideas to shape future road safety strategies.

Scottish Prison Service/HMP Barlinnie Initiative

The Community Action Team (CAT) are working in partnership with Scottish Prisons Services (SPS) HMP Barlinnie and Police Scotland’s Campus Police Officers throughout the Glasgow Area to reduce Anti-Social Behaviour and prevent reoffending. The aim is to divert young people from criminality and anti-social behaviour using the Lifeskills group from SPS Barlinnie and their Peer Mentors. The CAT have been shortlisted for the Glasgow Times Community Champion Awards due to this initiative.

Glasgow Life Health and Wellbeing Event

CAT in conjunction with Glasgow Life attended 3 community events aimed at providing information and promoting activities and services that support people's wellbeing as they age. The events had a range of inclusive come and try activities such as table tennis, boccia and chair exercise, a marketplace to speak to organisations and find useful information, and a daytime disco with free refreshments.

Homestart

A series of open days have been carried out in partnership with local councils to showcase local services and support to disabled and the elderly. CAT have attended the events to share Fire Safety in the home information which proved to be highly useful to the visitors on the day and going forward.

Glasgow Pride Mardigla

Operational crews from Cowcaddens Fire station participated in Glasgow Prides Mardigla March on 15th July with our partners from NHS and Police Scotland to promote inclusivity within our workplace and communities.