Castlemilk Locality Plan – Focus Group Report

New Scots

Introduction

A 10 year action plan for Castlemilk which will include includes what can be done to make things better is being developed. It is important that before the plan is finalised local people get the chance to say what is important to them and what changes they would like and who they would like to make those changes.

There have been 1823 responses to a community survey which has identified the following community priorities:

- Anti-social Behaviour
- Shopping/ Cafés/ Restaurants
- Litter/ Dog Fouling / Fly Tipping
- Public Transport

The purpose of the focus group is to use the findings from the community survey to talk to local people, of all ages, abilities and backgrounds, to find out what actions they think can be taken to make things better, who will take them and who will be responsible for making sure that they are carried out.

Local people were asked to rate their experience of living in Castlemilk using the following information from the Place Standard Tool on a scale from 1 to 7, 1 meaning very poor and a lot of room for improvement and 7 meaning exceptional and not a lot of room for improvement. The average of all the answers provided an overall rating.

Very Poor	Poor	Fair	Good	Very good	Excellent	Exceptional
1	2	3	4	5	6	7

At the beginning, everyone was asked about being involved in descions about Castlemilk and asked to rate their answer. Then each of the priorities were taken one at a time.

They were asked to write their answers on post-its to questions for each priority and issues identified.

- What do you think about these issues, is anything missing?
- What do you think can be done about these issues?
- Who can help to deal with these issues?
- Who is responsible for making sure something happens about these issues?
- Is there anything else you would like to say about these issues?

The information will be used by the steering group overseeing the develop of the action plan to identify actions which will be can be grouped into themes and included within the plan.

Findings

Being Involved in Descions about Castlemilk

Rating: Answer not provided.

Priority: Anti-social Behaviour

Rating: 2 = Poor
What do you think about these issues, is anything missing? The most common answer were: 1 - Unruly young people 2 - Drinking 3 - Drugs
What things could change so you would feel safer? The most common answers were: 1 - More things for young people to do 2 - Anti-social behaviour neighbours
Who can help to deal with these issues? The only answer was: 1 - Parents
Who is responsible for making sure something happens about these issues? There were no answers
Is there anything else you would like to say about these issues? The most common answers were: 1 - People and neighbours are friendly 2 - Not much of a problem anymore – graffiti 3 - Reduce amount of shops selling alcohol

Priority: Shopping/ Cafés/ Restaurants

Rating: 2 = Poor

What do you think about these issues, is anything missing?

The most common answers were:

1 – There's no fresh fruit/ vegetable/ healthy food available
2 - Poor choice shops available for clothes for all ages
3 - If we had restaurants/ cafes/ bars then less people would go out-with and money would stay in the scheme creating jobs.

What things could change to help with these issues?

The most common answer were:

1 - Build a supermarket
2 - Petition to local MP
3 - Need more busses if we had better access to local shops

Who can help to deal with these issues?

The most common answers were:

1 - Council
2 - MPs
3 - Community Council

Who is responsible for making sure something happens about these issues?

The most common answers were:

1 - Everyone
2 - MPs
3 - Local business

Is there anything else you would like to say about these issues?

The most common answers were:

1 - We want to know why business won't open one here (a supermarket)
2 - Why have we lived liked this for so long now

Priority: Litter/ Dog Fouling / Fly Tipping

Rating: 3 = Fair

What do you think about these issues, is anything missing?

The most common answers were:

1 - The issue of potholes is missing – it's very dangerous
2 - The bins are so full that people can't use them
3 - Because of the volunteers at Cassiltoun, the litter and glass is removed – this is ordinary people doing this, not the Council

What things could change so that Castlemilk is clean, tidy and looking nice?

The most common answers were:

1 - Teach kids about litter and teach parents
1 - Litter pick
3 - Fly tipping is a major problem all over Castlemilk, especially Ardenglen Rd. The Council need to up their game to fight this situation

Who can help to deal with these issues?

The most common answers were:

1 - Litter is a problem
2 - Disposing of rubbish properly, i.e. food from chip shops and cafes etc

Who is responsible for making sure something happens about these issues?

The only answer was:

1 - The Council

Is there anything else you would like to say about these issues?

There were no answers.

Priority: Public Transport

Rating: 2 = Poor

What do you think about these issues, is anything missing?

The most common answers were:

1 – Poor bus service
2 - Transport is expensive

What changes to public transport would make your journeys better?

The most common answers were:

1 - More regular bus service
2 - Public meetings where we can ask MPs etc questions
3 - Petition – looking at fairness for all.

Who can help to deal with these issues?

The most common answers were:

1 - More Council influence
2 - More busses to get more to more areas
3 - Local people can refuse to use if people aren't treated with fair prices

Who is responsible for making sure something happens about these issues?

The most common answers were:

1 – Councillors/ Council
2 - MPs
3 - Bus company

Is there anything else you would like to say about these issues?

The most common answers were:

1 - It would help with climate change if more people felt they could rely on bus/ train.
2 - If you have good public transport, it makes a difference to your whole life.