Operational Performance and Delivery Scrutiny Committee 6th November 2024 Response to Questions by Elected Members	
	Strategic Plan Performance - Grand Challenge 2 - Missions 2 & 3 - Report by Chief Executive
Question by Bailie Siddique at meeting of 2nd October 2024	What is the total number of BME headteachers in Glasgow?
Response from Education Services	Currently there are no BME Headteachers in Glasgow.
Follow on question by Bailie Siddique on 6th November 2024	Are there barriers for those from the BME community gaining a Headteacher position and what training is provided/required to obtain this role?
Further response from Education Services	Within Education Services, we are encouraging BAME teachers to explore leadership pathways and opportunities within a supportive network environment. Our aim is to enable our BAME colleagues to access current leadership pathways that exist within Glasgow City Council, Education Scotland and the Glasgow University. To do this, we have organised a series of twilight sessions which is led by experienced staff in Glasgow and will provide opportunities for BAME staff to explore wider aspects of leadership within their own school. We are asking that BAME staff join this network, and to do so with the endorsement of their Headteacher, so that staff can continue their development within school. This specific programme commenced this week (12/11/24) and there are 17 participants registered with this first cohort which will continue to May 2025. Education Services continues with their Principal Teacher BAME Programme, the current cohort of 5 participants, are in their second year of their 23-month secondment, at principal teacher grades. GCC Education Services also work with the, Anti-Racism in Education Programme (AREP) Scottish Govt/ Education Scotland. Please also see attached link which will be helpful in providing background information, challenges with this area of work along with actions for consideration. The report “Teaching Diverse Scotland, Increasing Retaining Minority Ethnic Teachers” link is available as follows – https://www.gov.scot/publications/teaching-diverse-scotland-increasing-retaining-minority-ethnic-teachers-3-years/ As already shared, Glasgow currently has no BAME staff at Head Teacher level, however we do have 4 members of staff currently at Depute Head Teacher level.

	Social Care Complaints Annual report 2023/24 - Report by Interim Chief Officer, Glasgow City Health and Social Care Partnership
Question by Bailie Siddique	Can an update be provided as to when the new complaints recording system will be in place for Social Work Services to record future complaints?
Response by Head of Strategic Information Innovation and Technology (SIIT)	Social Work Services (SWS) currently use a mixture of the C4 system, spreadsheets and Lagan to record SWS complaints. The rest of the Council Family use Lagan. The new solution, Granicus, will be used by the whole Glasgow family, including SWS. The SIIT Team is working with CGI on an Impact Assessment (IA) for the implementation of Granicus – this is due December 2024. The IA will then be reviewed and timescales for delivery will be clearer. Best estimates currently are that this would be an 8-10 month implementation. Therefore, the current expectation is that implementation of Granicus in 2025 should be achievable.
	Strategic Plan Performance - Grand Challenge 3 - Fight the climate emergency in a just transition to a net zero Glasgow - Mission 1
Question by Councillor Stephen Docherty	Pollok Country Park was supposed to have a fleet of electric buses to shuttle people around the park. They have one electric bus. Can an explanation be provided as to why there is only one electric bus in Pollok Country Park?
Response by Neighbourhoods, Regeneration and Sustainability	Engagement for transforming Pollok Country Park had demonstrated demand for a shuttle bus service. Officers had committed to engaging with funders and operators to understand feasibility. A scheme has subsequently been delivered and operated which is sized to the capital revenue and operational resources available. Current provision meets capacity requirement.