

Household Survey - Key actions monitoring – Update noted etc.

6 With reference to the minutes of 2nd October 2024 (Print 4, page 153) noting the findings from the Glasgow Household Survey 2024, there was submitted a report by the Chief Executive providing a further update, advising

- (1) of the 6 key areas that had been identified as the lowest performing areas of satisfaction contained within the survey; and
- (2) of how key areas were tracked and monitored across the Council's Strategic Plan actions, reporting to relevant City Policy Committees, and where relevant measures were reflected and reported within the Local Government Benchmarking Framework.

After consideration, the committee

- (a) noted the focus on the areas of performance linked to the Household Survey; and
- (b) considered the focus on areas linked with the lowest third performing areas of public satisfaction.