



**Glasgow Health and Social Care Partnership
South**

Area Partnership Update: March-April 2025

<p>City</p>	<p>Partnership Matters Briefing: Partnership Matters - January/February 2025 Glasgow City Health and Social Care Partnership</p> <p>Glasgow City Health Improvement Training Calendar: the schedule runs April-June 2025 and offers different levels of training on a range of subjects from 'informed' through to 'specialist'. Further information and booking details here: Glasgow City Health Improvement Training Calendar - NHSGGC</p> <p>Cost of Living Guide: Glasgow City HSCP Cost of Living Support Guide Oct 24</p>
<p>South Locality</p>	<p>Carers:</p> <p>As the carers service has continued to review and develop throughout 24/25, areas focused on have been; proactive carer engagement, early intervention, and support structures. Furthermore, ensuring that an increased number of carers are identified, have access to relevant services, and are provided with opportunities which contribute to shaping their future care provisions.</p>

Carer identification has continued to grow, with an increase in referrals from social work, healthcare professionals, and from online digital tools which allow carers to register and self-identify. The digital expansion of carer support has allowed access to more information and support at an earlier stage, which reduces the risk of crisis-led interventions.

Financial well-being assessments introduced in Carer Support Plans have helped connect carers to financial support services, including a Carer's Allowance, discretionary grants, and employment support. Additionally, more flexible respite options have been made available, in direct response to the increasing demand for short breaks that cater to carers' needs.

The development of Glasgow Carers as a strong advocacy group has enabled carers to have a direct platform to influence service provision and policy direction. Through Locality Engagement Forums (LEFs), carers have had the opportunity to shape discussions around key priorities, ensuring that services continue to reflect the lived experiences and needs of those they support.

Community Care Home Before You Convey:

The aim of Community Care Home Call Before You Convey (CBYC) is to avoid unnecessary conveyance of residents to EDs across NHS GGC, recognising the poor outcomes and experience for residents and families, the challenge posed for care home staffing resource in accompanying policy, and the demand within front door service. The clear rationale is improved pathways for this care home population across GGC, with design of safe and effective response from appropriate senior decision makers.

Glasgow City have had 7 care homes in North East engaged in this service since the test of change in December 2023. Glasgow City model was paused in April 2024 whilst a new pathway

was being developed and resumed on 4th November 2024. Glasgow City's new joint model with Hospital @ Home started on 1st February 2025

Diabetes Programme:

The expansion of structured education programmes, aimed at enhancing self-management skills amongst patients living with Type 2 Diabetes. The “Control It Plus” programme which was designed to provide patients with practical strategies to manage their condition, saw a significant increase in participation, particularly amongst newly diagnosed patients and those identified as being at risk of diabetes-related complications. Alongside this, there has been a concerted effort to strengthen digital engagement, with more patients able to access online diabetes education, support and self-monitoring tools, supporting long-term condition management outside of traditional healthcare settings.

Work has also continued to improve care transitions and post-diagnosis support, which has ensured that individuals with newly diagnosed Diabetes are provided with immediate access to a structured care plan and a tailored lifestyle intervention where recommended. Enhanced referral pathways between primary care, specialist diabetes services, and community-based support networks have contributed to a collaborative approach to diabetes management across the partnership.

Intermediate Care:

A significant development in 2024/25 has been the expansion of the Discharge to Assess (D2A) model, ensuring that individuals who no longer require hospital care but need additional assessment time can transition to Intermediate Care settings quickly and safely. This has been supported by daily Intermediate Care huddles, where multidisciplinary teams review patient progress, identify barriers to discharge, and take action to expedite transitions. This proactive

approach has improved service efficiency and ensured that Intermediate Care remains a fluid and responsive service.

To support patient and family engagement, improvements have been made to communication and information-sharing, and by raising staff awareness across the partnership. A revised Intermediate Care information leaflet was introduced, providing clear and accessible guidance on rehabilitation pathways, discharge expectations, and available support.

The re-commencement of the Quit Your Way stop smoking service remains positive, with successful engagement in our face-to-face clinics as well as our telephone support offering to help people quit. **Face to face** clinic continue to thrive at Kellock Pharmacy, The Braes Shopping Centre, Dougrie Drive, Castlemilk, Glasgow G45 9AA on Tuesdays 1-3pm and in Harmony Row Pharmacy, 21 Harmony Row, Govan G51 3BA on Wednesdays 1-3pm. **For more information and for specialist smoking cessation support please call the Quit Your Way team on 0800 028 5208**

Henry programme:

- [Homepage | HENRY](#): Is continues to be delivered in South Glasgow on behalf of NHS GGC [HENRY - NHSGGC](#) by Early Years Scotland. Groups are for 0-5 years and 5-12 years. The 0-5 groups which run for 8 weeks, (for families across South). A range of workshops over a 6-week period based on the Henry Programme also continue. For further information and dates see here: [Henry Information | Early Years Scotland](#)

Starting Solids Sessions:

- Session delivered in partnership with Home Start on the 19th March 25 at Pollokshaws.
- Planning underway to allow delivery of 6 sessions in 25/26 across a range of areas (Castlemilk, Govanhill, Pollokshaws, Gorbals, Carnwadric and Cardonald).

Greater Pollok**Shared Prosperity Fund**

Work continues in partnership with Sanctuary Housing around the thematic groups; Children and Young People, Mental Health and Social Isolation, and Poverty and Food Isolation.

Trauma Informed Parenting and Trauma Informed Classroom sessions are planned for all schools in the area. Leadership sessions have been confirmed with Silverburn, and engagement is on-going with other partners. Sanctuary now has a dedicated post seconded from Resilience Learning Partnership 4 days per week work on the Trauma Informed Neighbourhood Pilot. We are also linking with the No Wrong Door Partnership to ensure the work not only develops a Trauma Informed Neighbourhood but adopts the No Wrong Door Principles.

A successful networking breakfast was held in Peat Road Hall on 12 March, over 40 people attending from different local organisations and services. The breakfast was an opportunity for organisation come together, build partnerships and share good practice.

The Whole Family Wellbeing in General Practice project is across 12 GP practices in the city, one of which is in Pollok (The Peat Rd Medical Practice). Project info: [Item No 13 - Whole Family Support through General Practice.pdf](#) The project has a part time Family Wellbeing Worker allocated to the practice who will be a conduit to a package of support for families. Support provided is in direct response to needs raised by Glasgow families. For eligible families, Thrive under 5 is providing pantry support (12 'free' shops at Govan Pantry) and vouchers for basic cooking equipment - for families linked to the practices. Meal ingredient packs will also be available in April; 8 packs for families to pick up in community.

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Linn	Staff support implementation of agreed actions (vaping, mental health, anti-social behaviour) and development of processes aligned to Castlemilk Locality Plan.
Southside Central	<p>Inaugural meeting of the Food Group that will span Govanhill & East Pollokshields scheduled for 23rd April.</p> <p>Govanhill COPC (Community Oriented Primary Care) group is currently developing a proposal for a health needs assessment focused on girls and young women from the Roma community.</p>
Newlands and Auldburn	
Govan	<p>The Whole Family Wellbeing in General Practice project operates across 12 GP practices in the city, two of which are in Govan (David Elder Medical Practice and the Green Practice in Govan Health centre). Project info: Item No 13 - Whole Family Support through General Practice.pdf The project has a part time Family Wellbeing Worker allocated to each practice who will be a conduit to a package of support for families. Support provided is in direct response to needs raised by Glasgow families. For eligible families, Thrive under 5 is providing pantry support (12 'free' shops at Govan Pantry) and vouchers for basic cooking equipment - for families linked to the practices. Meal ingredient packs will also be available in April; 8 packs for families to pick up in community.</p> <p>Henry programme:</p>

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Cardonald	
Pollokshields	HSCP commissioned Therapeutic Gardening & Food Activity Programme contract ends March 2025. Interim block grant funding has been secured, this will allow Urban Roots to continue delivery of activity at Shields Community Garden/wider greenspaces whilst protecting the green infrastructure. Longer term funding required to maintain projects.
Langside	