

Operational Performance and Delivery Scrutiny Committee

3rd September 2025

Response to Questions by Elected Members

ITEM:	Responses to questions from previous meeting
Q: Cllr Rannachan	Regarding the response from NRS relating to recycling rates, can details be provided as to when the communication and engagement campaign for the Twin Stream Recycling Service will begin?
A: NRS	<p>A detailed communication strategy has been created to support the successful delivery of the twin stream recycling service for flatted properties. The aim of the strategy is to provide information and updates to all stakeholders (both internal and external) throughout the implementation of the project.</p> <p>Due to the scale and complexity, the project will be delivered in phases based on Geographical locations. Prior to the implementation of each phase, there will be number of elected members / community group events and member briefs detailing the proposed changes and implementation dates and will give an opportunity for members and residents to discuss and receive updates on the project. All properties receiving the new service will also be sent recycling packs, providing householders with detailed information about how to participate in the new recycling service, as well as the rationale behind the introduction of service.</p> <p>The communication plan will be supported via Social media, Press releases with all updates being provided on the councils website. Further information on the roll out can be found at https://www.glasgow.gov.uk/article/13334/Your-New-Recycling-Services-for-Flats</p>
Q: Councillor Docherty	Why will it take 3 years to introduce the Twin Stream Recycling Service to all flatted properties and can Elected Members be provided with an outline of the process?
A: NRS	<p>Due to the scale and complexity, the project will be delivered in phases based on Geographical location.</p> <p>This first phase will see the changes introduced to approximately 22,000 properties in the south-west of the city, encompassing the following wards:</p> <p>2 - Newlands & Auldburn</p>

	<p>3 - Greater Pollok 4 - Cardonald 5 - Govan</p> <p>The phase 1 Roll out commenced in August 2025 and is anticipated to be completed by March 2026</p> <p>Phase 2 - North-West</p> <p>April 2026 - March 2027 The second phase will see the service rolled out to approximately 44,000 properties in the north-west of the city, encompassing the following wards:</p> <p>11 - Hillhead 12 - Victoria Park 13 - Garscadden/Scotstounhill 14 - Drumchapel/Anniesland 15 - Maryhill 16 - Canal 23 - Partick East/Kelvindale</p> <p>Future phases in the South-East, North East & City centre have not yet been finalised. More information on timescales and locations will be provided once Phase 1 and 2 are in progress.</p>
ITEM	Strategic Plan Update: Grand Challenge 3
Q: Councillor Docherty	Did this Council incur any costs for carrying out the feasibility study for a Free Electric Bus and if so, can we be provided with a breakdown of those costs?
A: NRS	<p>Work undertaken to establish the feasibility of an Electric Shuttle Bus was packaged as a tender alongside the development of the Free Public Transport pilot for Glasgow. This was a competitive tender.</p> <p>In total, £4,467.98 was spent on the Electric Shuttle Bus element.</p> <p>The project was funded from GCC budgets.</p>
Q: Councillor Docherty	Regarding the 20mph Zones, where will they be and how much costs will be incurred for each Zone consultation?
A: NRS	<ul style="list-style-type: none"> • Phase 1 covers Govan, Southside Central, Calton, East Centre and Shettleston. • Phase 2 covers Drumchapel/Anniesland, Hillhead, Maryhill and Partick East/Kelvindale. • Phase 3 covers Cardonald, Pollokshields and Langside.

	<ul style="list-style-type: none"> • Phase 4 covers Anderston/City/Yorkhill, Victoria Park, Garscadden/Scotstounhill and Dennistoun. • Phase 5 covers Linn, Newlands/Auldburn and Greater Pollok. • Phase 6 covers Canal, Springburn/Robroyston, Baillieston and North East. <p>More information can be found at:- https://www.glasgow.gov.uk/article/8943/Rollout-of-20mph-Speed-Limits</p> <p>The proposals are being implemented through a Temporary Traffic Regulation Order (TTRO) process. This only requires notification with statutory stakeholders. The TTRO will also be advertised in the local press, at an estimated cost of approximately £1,000.</p> <p>It is our intention to follow this with a Permanent Traffic Regulation Order (TRO) after 18 months.</p> <p>This will involve a formal consultation period, which is expected to incur further costs. While the exact figure is not yet known, these costs are likely to include advertising and staff time associated with managing the order and any objections we receive.</p>
Q: Councillor Jassemi	<p>Tree Nursery: Why have we only found out that PATT Foundation do not have the capacity to take this on? and when will a new partner be found, and what will the process be for determining this new partner?</p>
A: NRS	<p>PATT Foundation first approached GCC about potential partnership working in early 2023. Partnership development and an application for PMGC asset transfer was progressed through 2023 and early 2024. PATT then contacted us in Sept 2024 to note that they couldn't take the project forward at that time but may be able to look at it again in 6 months. We remained in contact with them, but they have not been in a position to confirm they can take this forward,</p> <p>The process to identify a new partner is ongoing and will include the following:</p> <ul style="list-style-type: none"> - Discussion with Barmulloch Community Development Company about links with their community activities. - Discussion with other third sector partners involved in delivery of the Green Connectors programme about scope to include local production of trees and other plants. - Visit to Trees for Life to look at their tree nursery operation at Dundreggan to identify any learning.

	<p>We aim to identify a way forward with new partners to align with completion of the capital works at the nursery site.</p>
<p>Q: Bailie Wardrop:</p>	<p>Pesticide Policy refresher training – Can information be provided in terms of rollout of this training? and will this policy be shared with Community Council's, Housing Associations, Council Family and other Partners to ensure wildflowers etc are protected through maintenance schedules?</p>
<p>A: NRS</p>	<p>In terms of pesticide application, our operators are trained and certificated to NPTC/City & Guilds standard required under Code of Practice. We have outsourced training for PA1/PA6a to SRUC this year to increase the number of spray operators and advised that their names should be added to the National Sprayers Register. We will roll out refresher training in Spring 2026. This will be offered to our staff who are responsible for the management of our land, and any land we manage under SLA to other organisations and will not be delivered to other organisations outside of NRS.</p> <p>Housing Associations, and other partners need to comply with the Code of Practice to apply pesticides safely using approved products and have their own Policy on this unless the land is under the council's control. This is usually the responsibility of the BASIS Advisor in charge of the contract specification who is employed or engaged to recommend policies and procedures to ensure they follow the code of practice.</p> <p>In addition, Nature and Biodiversity Training, has been provided by Keep Scotland Beautiful to our Parks Operational staff, so that all staff are aware of the benefits of nature-friendly parks management practices, including a reduction in our use of pesticides.</p>