



Glasgow City Council

Licensing and Regulatory Committee

Report by Director of Legal and Administration

Contact: J Smith Ext: 77908

Item 3

11th June 2025

**CIVIC GOVERNMENT (SCOTLAND) ACT 1982
COMPLAINTS AGAINST VARIOUS LICENCE HOLDERS**

Purpose of Report:

To consider the attached list of complaints against various licence holders.

Recommendations:

Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

- (a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
- (b) revoke the licence.

Ward No(s):

Citywide:

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Local member(s) advised: Yes ☐ No ☐ consulted: Yes ☐ No ☐
(Where appropriate)

1 Background

- 1.1 Please note that reports from appropriate officials contain information which is considered to be 'sensitive data' and will be tabled for Member's consideration at the meeting.
- 1.2 For ease of reference, the attached list contains abbreviations and a key can be found at the foot of the final page along with a note of any relevant policies referred to. *(Please note that reports from appropriate officials referred to above which have been received in respect of each complaint and any other correspondence will not be included on the web site).*

2 Policy and Resource Implications

Resource Implications:

Financial: None

Legal: Paragraph 11 of Schedule 1 to the Civic Government (Scotland) Act 1982 provides that a licence may be (a) suspended for the unexpired portion of its duration or such shorter period as may be determined, which may be with immediate effect; or (b) revoked.

Personnel: None

Procurement: None

Council Strategic Plan: None

Equality and Socio-Economic Impacts:

Does the proposal support the Council's Equality Outcomes 2021-25. N/A

What are the potential equality impacts as a result of this report? No significant impact

Please highlight if the policy/proposal will help address socio economic disadvantage.

N/A

Climate Impacts:

*Does the proposal support any Climate Plan actions?
Please specify:*

N/A

What are the potential climate impacts as a result of this proposal?

N/A

Will the proposal contribute to Glasgow's net zero carbon target?

N/A

Privacy and Data Protection impacts:

Are there any potential data protection impacts as a result of this report

No. The report discloses personal data on licence holder. Subject to relevant assessment, the Licensing Authority considers, on balance, that disclosure of the data is justified against current UK data protection law and the legal basis for disclosing such data is Performance of a Task Carried Out in the Public Interest.

If Yes, please confirm that a Data Protection Impact Assessment (DPIA) has been carried out

N/A

3 Recommendations

- 3.1 Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

- (a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
- (b) revoke the licence.

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
1.	PHCD – PD31596 Expiry Date 31/12/2026	Abdirisak Ali	Complaint by Police Scotland – to be tabled.
2.	PHC – PV23138 Plate 5205 Expiry Date 31/01/2026	Sangar Aziz	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
3.	TL – TV08981 Plate 957 Expiry Date 31/01/2026	Leehill Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
4.	TL – TV09402 Plate 1049 Expiry Date 30/11/2026	Traquair Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
5.	TL – TV09638 Plate 14 Expiry Date 31/05/2027	Carnoustie Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
6.	TL- TV09633 Plate 1283 Expiry Date 31/05/2027	R B Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
7.	TL – TV08918 Plate 690 Expiry Date 31/10/2025	Metros Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
8.	TL – TV09265 Plate 694 Expiry Date 30/09/2026	Ardgour Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
9.	TL – TV09193 Plate 187 Expiry Date 31/07/2026	Lawers Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
10.	TL – TV08580 Plate 697 Expiry Date 30/11/2027	Gleneagles Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
11.	TL – TV09235 Plate 95 Expiry Date 31/08/2026	Kelty Cabs	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
12.	TL – TV09075 Plate 889 Expiry Date 30/04/2026	Cairn Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
13.	TL – TV09271 Plate 612 Expiry Date 30/09/2026	Betta Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
14.	TL – TV09025 Plate 681 Expiry Date 31/03/2026	Jay G Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
15.	TL – TV08973 Plate 1410 Expiry Date 31/01/2026	Webster Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
16.	TL – TV09661 Plate 909 Expiry Date 30/06/2027	M D Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
17.	TL – TV09673 Plate 205 Expiry Date 30/06/2027	Perrys Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
18./..			

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
18.	TL – TV08802 Plate 1084 Expiry Date 30/06/2025	J H Simeon (Taxi Service)	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
19.	TL – TV09109 Plate 194 Expiry Date 31/05/2026	MTV Cab Co	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.

Key to Abbreviations Used:

PHC	Private Hire Car	TL	Taxi
PHCD	Private Hire Car Driver		

Policy referred to:-Link to the policy for your information

<https://www.glasgow.gov.uk/councillorsandcommittees/submissiondocuments.asp?submissionid=106836>