



City of Glasgow Quarter 3 South Report



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

**Working together
for a safer Scotland**

**1st October – 31st
December 2024**

City of Glasgow Sector Report - South

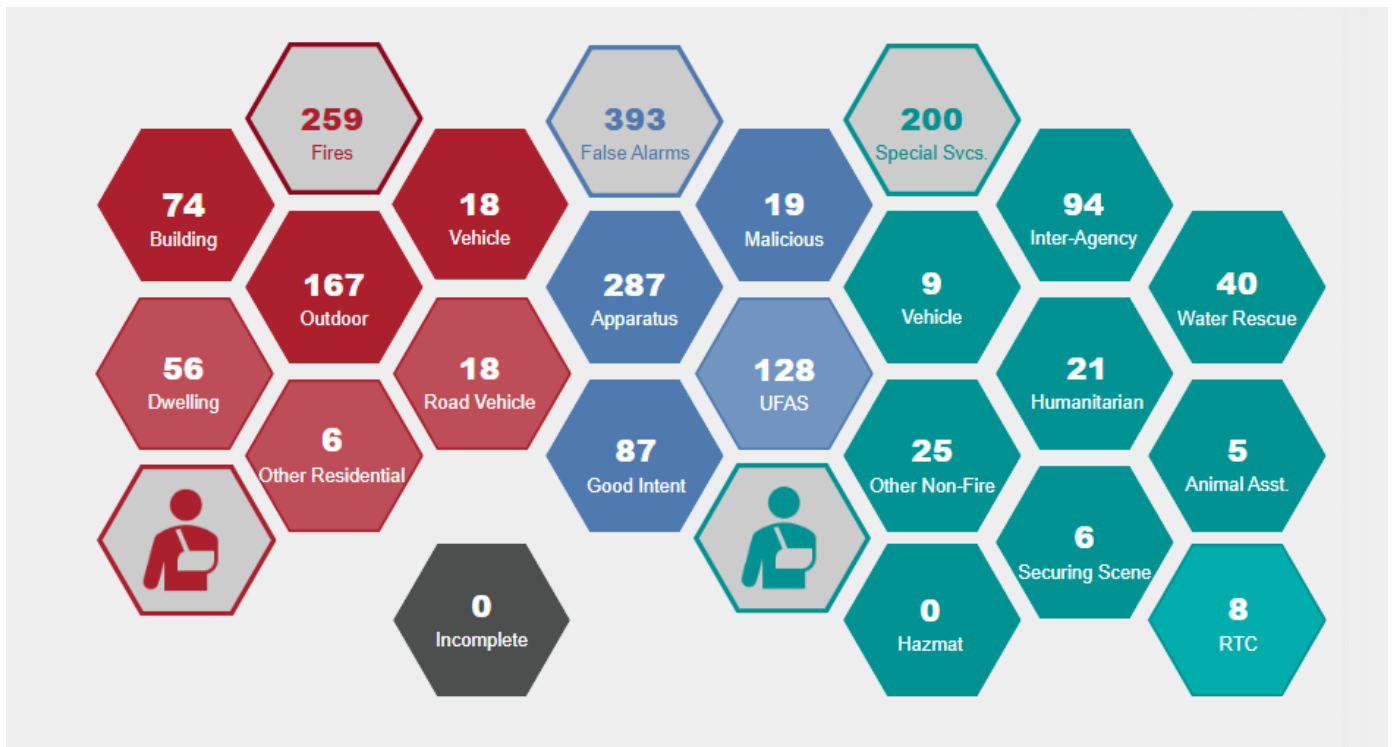
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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change because of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

1. City of Glasgow: Total Incidents (South Sector)

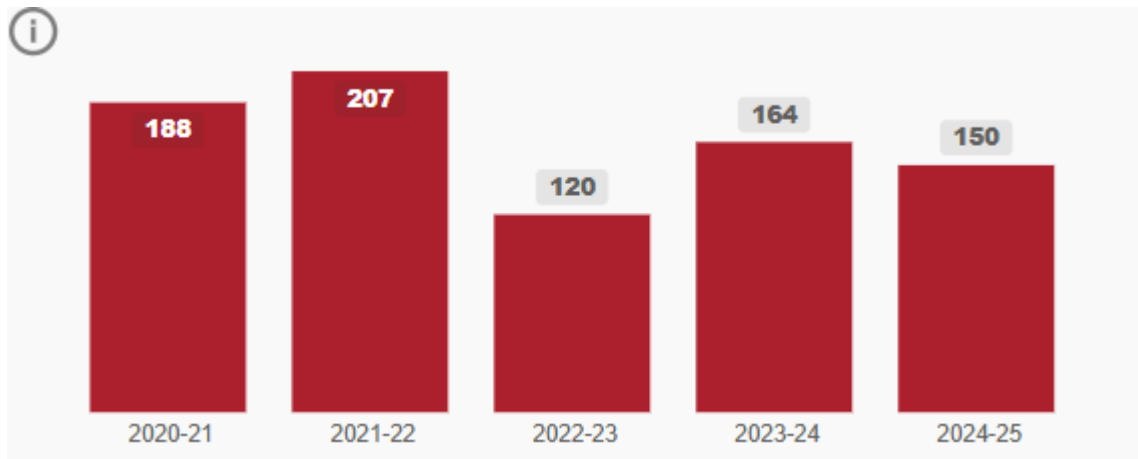
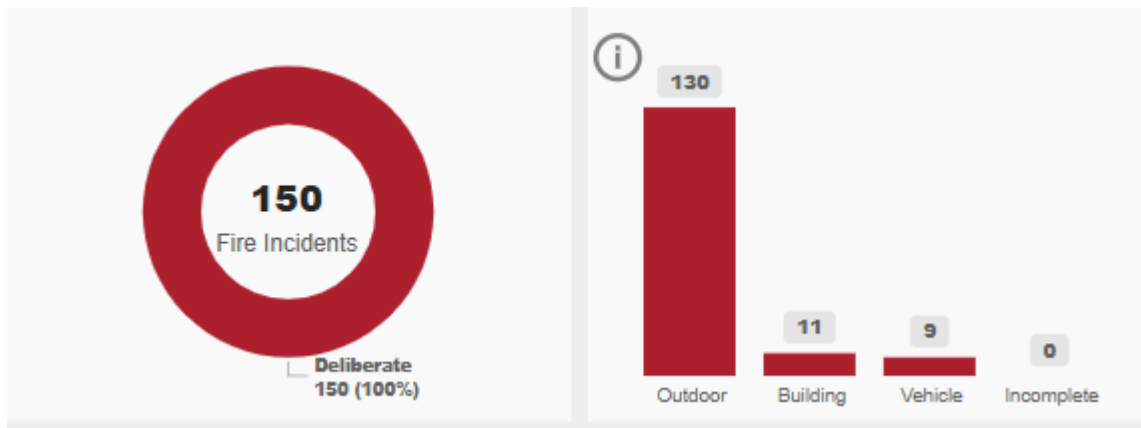


- During the third quarter of 2024/25 SFRS, responded to a total of 852 incidents in the South Sector of Glasgow City. This is a decrease from the 2023/24 Q3 total of 888.

Type of Incident	2023/24 Q3	2024/25 Q3	Difference
Fire	263	259	-4
Special Service	224	200	-24
False Alarms	401	393	-8

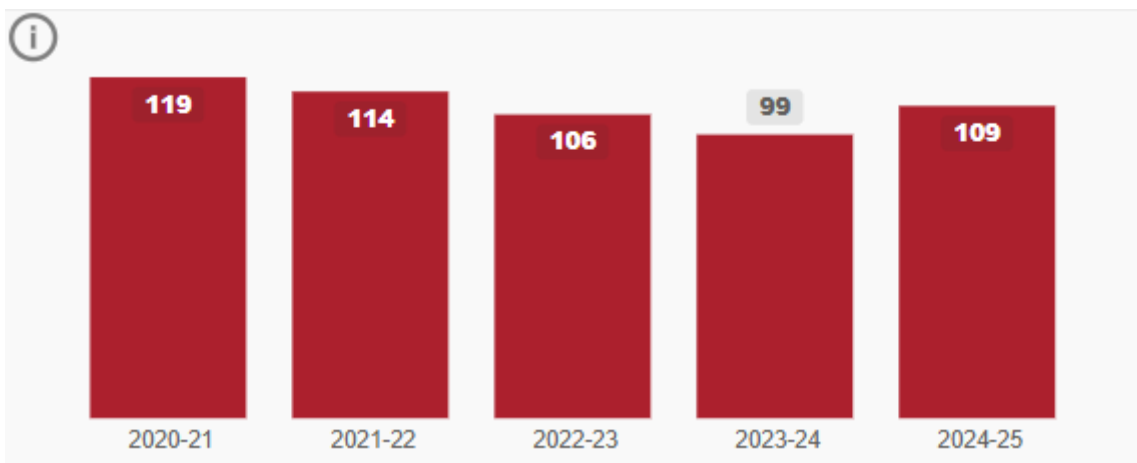
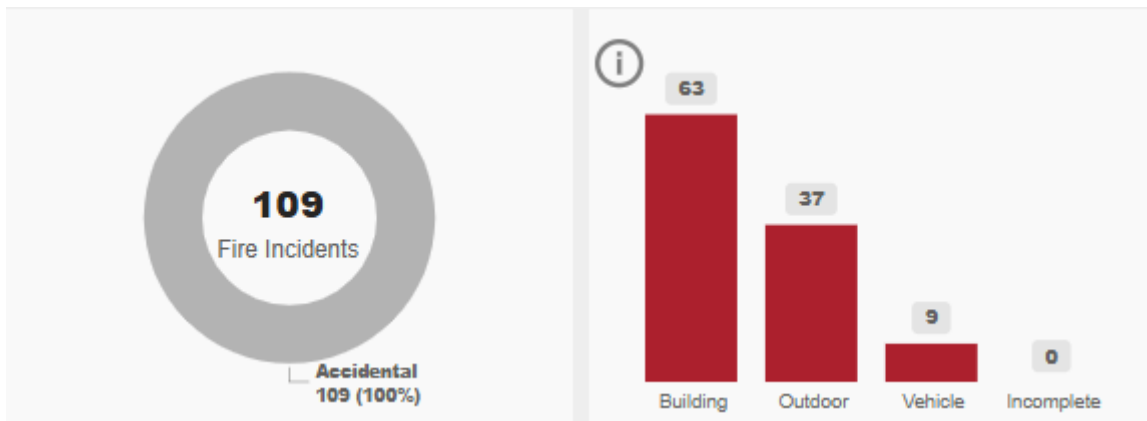
- Q3 of 2024/25 saw an overall decrease of 4% in the number of incidents attended in the South compared to last year's Q3 total.
- Our response to Unwanted Fire Alarm Signals (UFAS) changed as of July 1st 2023. This change mitigates the need for unnecessary blue light journeys, improving the availability of resources, community safety and environmental impact as well as unnecessary disruption to business.

2. Deliberate Fires



- The figure of 150 Deliberate Fires in Q3 2024/25 shows a decrease of 9% from the same period last year. The second lowest number of incident of this type in the past 5 years.
- Patterns and trends are identified through our collaborative work with partner agencies and our community safety engagement activities in the area.
- Data is interrogated and where an increase in incidents in a particular area is identified, our Community Action Team engages with partners and local stakeholders to deliver bespoke education and engagement events.

3. Accidental Fires

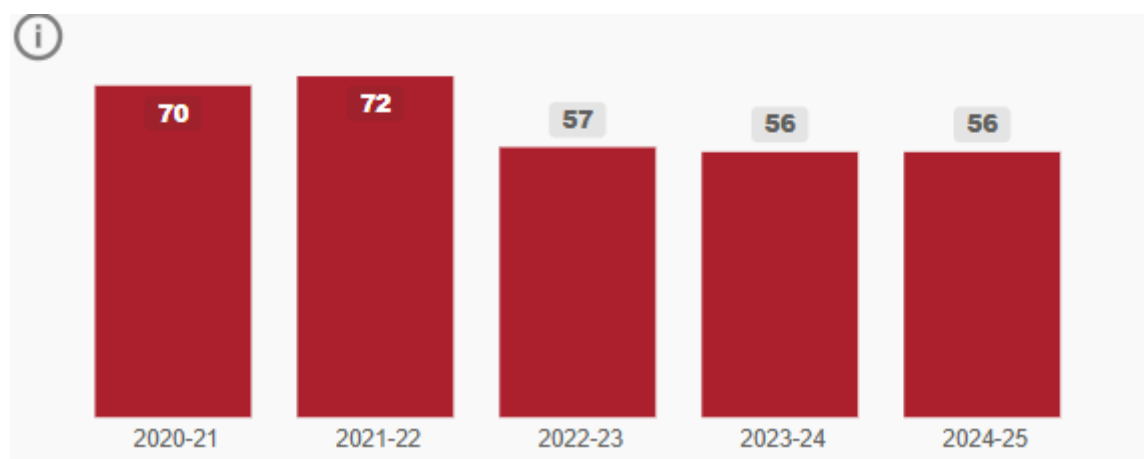
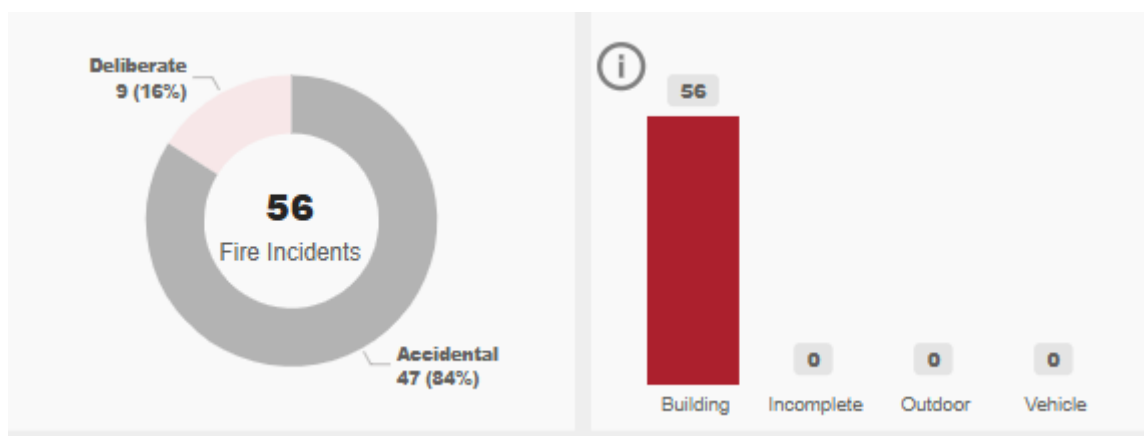


- The figure of 109 accidental fires for Q3 2024/25 has seen an increase of 10 incidents from the previous year’s quarter.
- SFRS implements a Post Domestic Incident Response (PDIR) procedure for each incident within a domestic property, where we provide Home Fire Safety Advice and if required, install linked smoke detection in eligible properties – that are owner-occupied and high-risk, in compliance with the new Scottish Government legislation.



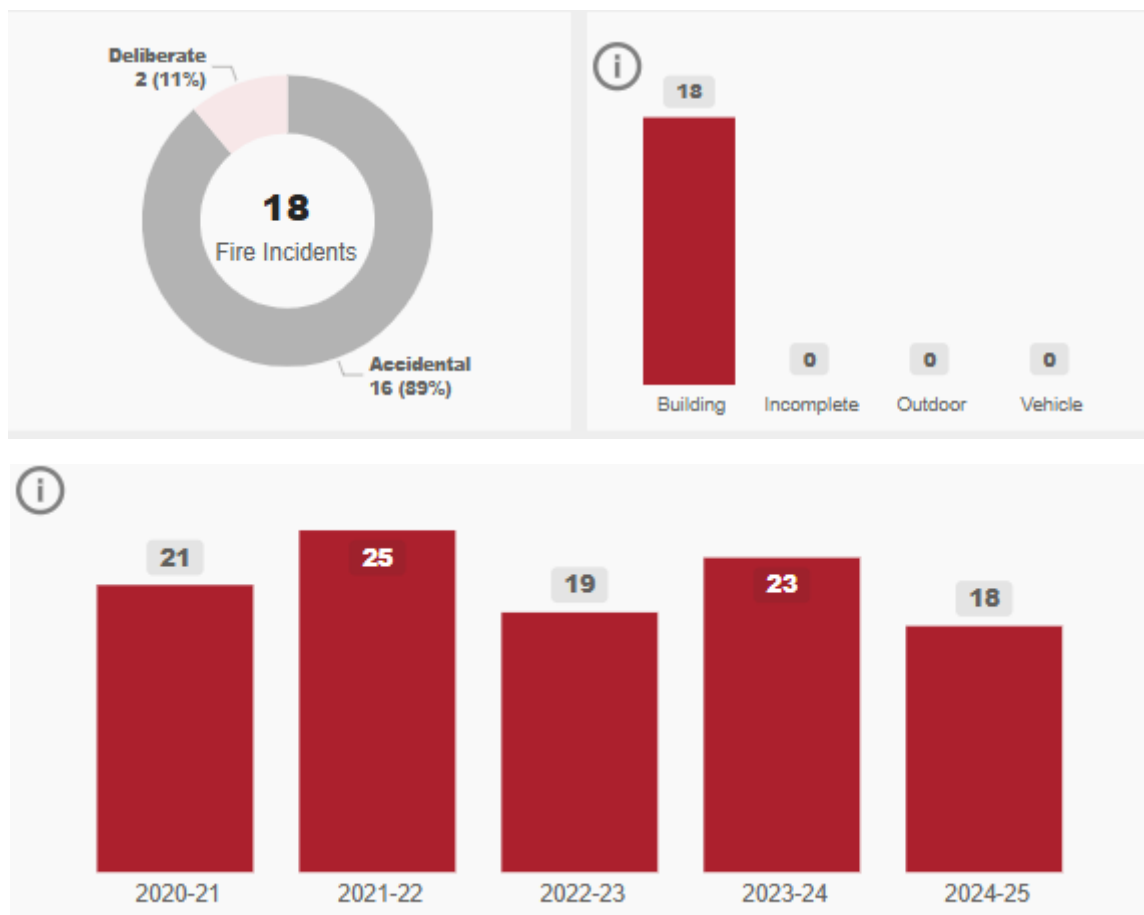
- Our Make the Call campaign is appealing to communities across Scotland to help save a life and consider home fire safety when checking in on vulnerable neighbours, patients, friends and family members and to put them in touch with SFRS wherever possible using the free Home Fire Safety Visit phonenumber.

4. Dwelling Fires



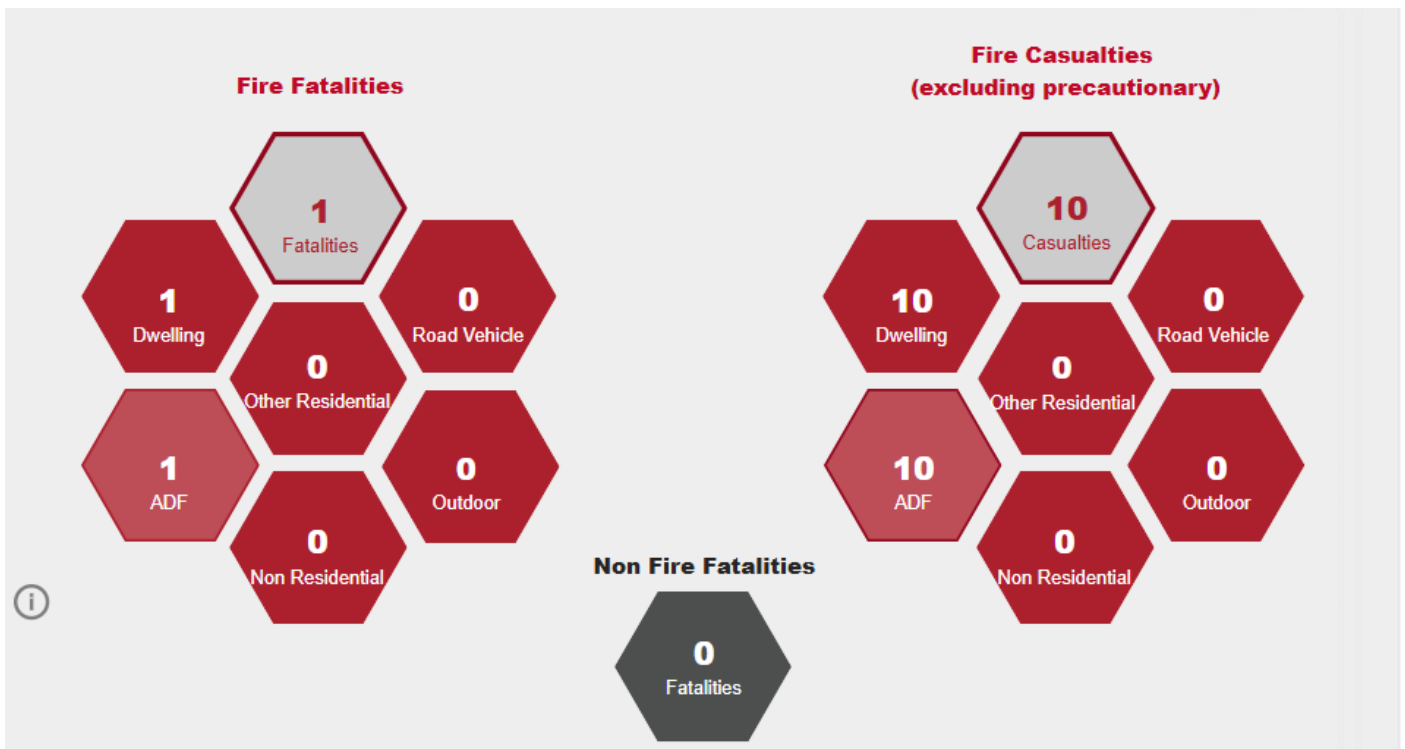
- There were 56 Dwelling fires in Q3 of 2024/25. This is the same number as the previous year's quarter and the joint lowest recorded in the past 5 years.
- As of February 2022, it is a legislative requirement for every home to have interlinked fire alarms. This enhancement in fire detection within the home will hopefully continue the downward trend.
- Operational crews conduct Post Domestic Incident Response (PDIR) after every domestic incident. This provides crews with the opportunity to give home fire safety advice to not only the dwellings affected by fire but also the neighbouring properties.
- A referral system through partnership working allows for Home Fire Safety Visits to be generated via local authorities, occupational therapists, the NHS, energy companies etc. This further provides opportunities for crews and our dedicated Community Action Team to educate occupiers about fire safety in the home.

5. Non-Domestic Fires



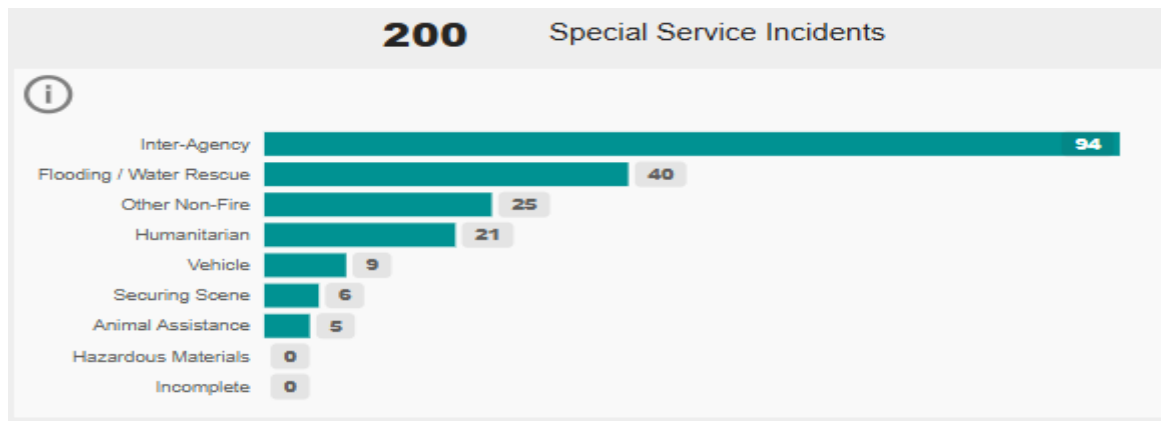
- There was a 22% drop in the number of incidents of this nature attended compared to the same quarter last year. Operational crews and Fire Safety Enforcement teams engage with stakeholders and communities where possible to reduce fire incidents within these premises.
- If operational crews identify concerns on relevant premises during operational turnouts, these are referred to our Fire Safety Enforcement team for further investigation.
- Our Fire Safety Enforcement teams conduct regular audits on non-domestic premises covered under the Fire Scotland 2005 Act to improve fire safety in these buildings. They also conduct Post Fire Audits in relevant premises to investigate whether fire safety was adhered to in line with legislative requirements.

6. Fire Casualties



- There were 10 fire casualties, all of which were the result of accidental dwelling fires. The figure comprises burns and smoke inhalation. Tragically there was one fire fatality which can also be attributed to an accidental dwelling fire.
- Partner case studies are conducted when serious injury/fatality occurs due to fire. This provides a framework to establish each agency's involvement (if any) before the incident and enables shared learning moving forward.
- Any moderate to serious injuries incurred at domestic fires are investigated by our Fire Investigation team. Findings that can be attributed to poor fire safety within the home are used to inform a period of community engagement where our operational crews, Community Action Team and partner agencies provide vital education and reassurance within our local communities.

7. Special Service Incidents



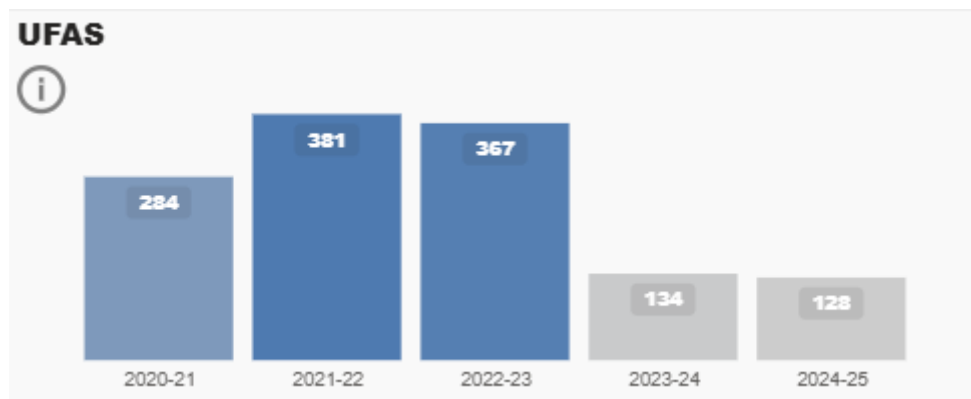
- During the Q3 period, SFRS attended 200 special service incidents, ranging from flooding and water rescues to animal rescues.
- Operational crews are attending more humanitarian and inter-agency incidents, such as forcing entry to the premises of medical cases.

8. Unintentional Injury or Harm



- There were 19 Special Service casualties for Glasgow South in Q3. 4 incidents involved vehicles, and 15 incidents attended involved assisting other agencies. Tragically, there were three special service fatalities attended by SFRS crews in the South during Q3.
- Our operational crews and Community Action Team can identify those most vulnerable during HFSV's and trigger our social care referral policy. This aims to put in place measures to reduce risk of harm at home outwith fire safety.
- Our road and water safety campaigns and initiatives look to inform and educate the public about good practices on roads and in water, as well as highlight the dangers associated.

9. Unwanted Fire Alarm Signals



- The figure of 128 for Q3 2024/25 shows a 4% decrease in UFAS incidents attended from the same period last year. The changes to our Unwanted Fire Alarm Signals (UFAS) response from July 1st 2023, have seen a significant reduction in the number of false alarm incidents attended by our operational crews. This allows us to focus on core activities such as training and community safety engagement.

10. Prevention and Protection & Station Activities

Partner Risk Recognition Training

The Scottish Fire and Rescue Service has always had close ties with a variety of partnership organisations, especially housing associations, social landlords, occupational therapists, etc. The Community Action Team runs courses based at McGill House and Pollok Fire Station tailored to those who work with vulnerable and at-risk tenants. Input on the risks of fire, actions for reducing said risks, practical team exercises, and an introduction to the referral process for home fire safety visits are covered during the course.

Bonfire Strategy

A coordinated approach from operational crews and the Community Action Team (CAT) to raise awareness of the dangers associated with the use of fireworks and bonfires across all primary and secondary schools in Glasgow. Operational crews delivered a bespoke presentation (created by CAT) to P5-7's across 142 primary education establishments in Glasgow, 54 of which were situated in the South. Our CAT liaised with Campus Police Officers to arrange input for secondary pupils across the South to promote the firework safety message as well as highlight the dangers associated with anti-social behaviour during this period.

Engagement

681 Home Fire Safety Visits were conducted in the South in Q3, targeting high-risk occupiers providing fire safety advice in the home. The Community Action Team has conducted various engagement activities such as leaflet Drops, fire skills courses, anti-social behaviour engagement, partner risk recognition courses and school engagement.

Make The Call Campaign

The Service's Make the Call campaign is tasking families, friends, and carers to make a ten-minute phone call to book a free Home Fire Safety Visit to help save a life. Intelligence gathered from fire investigations has shown that people over the age of 50, who smoke and either have mobility issues, live alone, or use medical oxygen, are more likely to be injured or killed by a fire in the home. However, communities can put firefighters and SFRS specialists in touch with anyone they think is vulnerable by making a ten-minute phone call, sending a single text or filling out an online form with the person's consent.

New Home Fire Safety Visit Strategy

As of February 2025, we will be delivering a more targeted visit to high-risk individuals who meet a new eligibility criterion, incorporating wider health and social care issues. This is based on factors that we know increase someone's risk of fire (fire fatality research). We have also reviewed and updated our visit content and are exploring ways to strengthen onward referrals and signposting to and from partner organisations, as we know from experience that individuals involved in fatal and serious fires are often known to partner organisations, but not SFRS. For assistance in signing up for our new referral pathway please email SFRS.HFSVadministrators@firescotland.gov.uk