

Appendix 3 - Overprovision and Unmet Demand policies -Taxi/Private Hire

1. Introduction

2. About You

1. Please tell us which of the following best describes the capacity in which you are responding to this consultation.

			Response Percent	Response Total
1	Elected Member	<input type="checkbox"/>	0.25%	11
2	On behalf of a Community Council	<input type="checkbox"/>	0.38%	17
3	On behalf of an Organisation	<input type="checkbox"/>	0.47%	21
4	Private Hire Car Driver	<input type="checkbox"/>	5.90%	261
5	Taxi Driver	<input type="checkbox"/>	6.87%	304
6	Private Hire Car Operator	<input type="checkbox"/>	1.40%	62
7	Taxi Operator	<input type="checkbox"/>	2.71%	120
8	Union	<input type="checkbox"/>	0.47%	21
9	Member of the public	<input type="checkbox"/>	81.18%	3592
10	Other (please specify):	<input type="checkbox"/>	0.36%	16
Statistics			answered	4425
	Minimum	1	Mean	8.26
	Maximum	10	Variance	2.78
			Std. Deviation	1.67
			Std. Error	0.03
			Satisfaction Rate	80.64
			skipped	15

Other (please specify): (16)

1	20/03/2025 11:39 AM ID: 267438817	private hire office manager
2	20/03/2025 12:25 PM ID: 267448803	Owner black Hackney
3	20/03/2025 14:21 PM ID: 267456621	Former taxi operator and Unite Cab Section Secretary
4	24/03/2025 11:46 AM ID: 267670928	Family member of a private hire driver
5	28/03/2025 09:41 AM ID: 267961659	My view as a member of the public and a community councillor
6	28/03/2025 15:59 PM ID: 268000603	Resident
7	30/03/2025 22:57 PM ID: 268099628	Emergency services
8	31/03/2025 18:54 PM ID: 268160272	Wife of Hackney owner
9	01/04/2025 13:07 PM ID: 267538269	Business owner
10	01/04/2025 14:46 PM ID: 267617741	EX TAXI DRIVER
11	01/04/2025 17:07 PM ID: 267954301	My personal view as a resident and community councillor
12	02/04/2025 02:53 AM ID: 268254775	Disabled
13	03/04/2025 20:04 PM ID: 268396951	Night club manager
14	09/04/2025 10:08 AM ID: 268743893	Partner of PHC Driver
15	17/04/2025 10:37 AM ID: 269268384	Family member for taxi driver
16	23/04/2025 15:10 PM ID: 269599501	Strathclyde Partnership for Transport

3. Private Hire Car vs Taxi

2. In the City of Glasgow, Taxis and Private Hire Cars can be differentiated as follows:
By how they can be hired: - Private Hire Cars can only be booked online, by mobile app, by telephone or in person at a booking office. Private Hire Cars cannot be hired from a rank or on the roadside, or hailed in the street. - Taxis can be hired at a taxi rank, hailed in the street when passing or when waiting on the roadside. They can also be booked by mobile app, online, by telephone or in person at a booking office. **By their markings:** - Private Hire Cars have yellow and green stickers on the front doors and yellow and green number plates - Taxis have black number plates and a 'taxi' sign on the roof of the vehicle **By the type of vehicle:** - Private Hire Cars mainly include saloon type vehicles although other types of vehicle can be used; - Taxis include the traditional "Black Cab" style vehicles plus converted vans.

								Response Percent	Response Total	
1	Please tick to confirm you have read and understood the information above			<input type="checkbox"/>				100.00%	4440	
Statistics	Minimum	1	Mean	1	Std. Deviation	0	Satisfaction Rate	0	answered	4440
	Maximum	1	Variance	0	Std. Error	0				skipped

4. Overprovision Assessment - Private Hire Car

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
1	Yes	<input type="text"/>	91.78%	4055
2	No	<input type="text"/>	7.85%	347
3	Don't know/No opinion	<input type="text"/>	0.36%	16

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.09	Std. Deviation	0.29	Satisfaction Rate	4.29	answered	4418
	Maximum	3	Variance	0.09	Std. Error	0			skipped	22

Please provide any additional comments to support your response to this question (733)

1	19/03/2025 14:03 PM ID: 267370521	When we get feedback at meetings, the number one concern is safe travel at night and at the weekend, which is not always guaranteed on public transport. people feel safer in a Taxi, but unfortunately, due to the number of Taxis available, they can never get one. When busses and trains are off, Taxis are the next option for people to get to their work, and we need to ensure there are enough taxis available, which feels like it is currently restricted
2	19/03/2025 14:42 PM ID: 267373964	There's not enough taxi or private hire cars to keep up with demand. We regularly have to wait over one hour for taxis.
3	19/03/2025 16:56 PM ID: 267390937	Hard to get taxis these days, I'm afraid
4	19/03/2025 18:35 PM ID: 267398165	worked private hire many years and before the plate cap there was very little work with long periods day/night between jobs i believe we are still at a stage where there is more than enough plates issued and at certain periods of the 24 hour day there is still far too many cars have a look around the city and adjoining areas there is cars parked waiting for jobs if the plate cap is lifted this will bring more cars in and dilute the work load even more we have never recovered from covid and 1 /2 good days over the 7 days in the week were its busy doesnt merit extra cars being plated
5	19/03/2025 22:55 PM ID: 267409799	It is very hard to make a living so many private hire taxis and out of area taxis all working in glasgow
6	19/03/2025 22:58 PM ID: 267409910	By limiting the number of plates it gives those operating currently a better chance of earning a reasonable income
7	19/03/2025 23:16 PM ID: 267410041	The council dont have enough staff in enforcement to enforce the current fleet. You have lots of private hire plying for hire in the city centre on week ends putting public at danger. Also you have 100's of out of town private hires working in the glasgow area and again no police or enforcement to enforce the law. This will make the current private hire and taxi drivers struggle with vehicle costs and minimum earnings as the more number of private hires will mean less work for the current drivers.
8	19/03/2025 23:23 PM ID: 267410210	There are already too many private hire cars in the city and the business is going down every day
9	19/03/2025 23:26 PM ID: 267410617	There is a significant number of private hire vehicles sitting in various places and roadsides especially at weekends without being hired.
10	19/03/2025 23:32 PM ID: 267410838	So many taxis on the road already
11	19/03/2025 23:38 PM ID: 267410830	If Council do close checkup for tax submission on the plates already issued that owners not using them or renting out cars on high prices then it might be easier to utilise unused plates that already issued and we don't have to pay high rents on private hire cars i have not applied for plate because its waste of money no ones getting plate that's why i have to get hired private hire on rent £270 a week
12	19/03/2025 23:44 PM ID: 267410874	Glasgow city council have took a hard and brave decision by introducing a cap on taxi and private hire car licenses. The private hire and taxi trade are currently going through hard times and work is quite too so in my view the cap is good for the trade and low emissions.
13	19/03/2025 23:48 PM ID: 267411170	I think the private hire and taxi cap should stay as it's already really quiet waiting 35 to 50 minutes between jobs during the weekdays if lifted this would create stress and fear for current drivers and company's. Thanks
14	19/03/2025 23:48 PM ID: 267410222	There are too many as it stands, as a result of this private hire vehicles from other authorities 《East Renfrewshire, South Lanarkshire, North Lanarkshire 》 are picking up outwith there boundary in Glasgow city centre and surrounding areas., pirating. Maybe if there was more Taxi enforcement officers out at night too discourage this you would get more Glasgow drivers willing to work at night
15	19/03/2025 23:48 PM ID: 267410155	There is no unmet demand in ph when the council are allowing ph from neighbouring councils to come in and pick in Glasgow either through uber app or Glasgow cars app
16	19/03/2025 23:53 PM ID: 267411045	Yes it best to protect the drivers earnings and yo avoid the over saturated market.
17	20/03/2025 00:01 AM ID: 267411381	Having a cap has affected more taxis in the road as the rent prices for the vehicles has gone up due to its demand because of the cap, and since nobody is renting the

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			Response Percent	Response Total
		taxis there is less taxis on the road. Hence it is a good idea for the cap to be lifted so drivers are able and not stressed to be on the road because of the high rent prices		
18	20/03/2025 00:19 AM ID: 267411306	Black hacks queue at the side of Oswald St, as well as many other ranks, most of the time. The Oswald/Hope St rank is where the highest pollutant numbers were registered. I drive a private hire car. The numbers of drivers in the city means that, even in the busy city centre, I am left idle. My car is hybrid but not pollution free. If I spend a lot of time idle then I cannot work to a profitable living. If there are more taxis or private hire cars on the road, I will be idle for longer, meaning I need to work longer hours which risk accidents due to tiredness.		
19	20/03/2025 00:32 AM ID: 267411847	I feel that with extra private hire taxis the public demand can be met .this also reflects that there are less black hackney on the road that previously doing to less lez complianz and hackney being more expensive to buy		
20	20/03/2025 00:49 AM ID: 267411467	the Licensing Authority should not continue limiting the number of private hire vehicles in Glasgow, as it creates an unfair market that benefits existing license holders while restricting new entrants. This artificial cap inflates license values, leading to rental exploitation where drivers must pay high fees to operate under someone else's license. It reduces competition, keeping prices high for passengers while limiting service availability. Instead of protecting an outdated system that favors a few, regulations should focus on fair access, safety, and quality standards, allowing the market to meet demand without unnecessary restrictions.		
21	20/03/2025 00:54 AM ID: 267412150	Need to be more private here drivers		
22	20/03/2025 04:12 AM ID: 267415151	Im currently working more hours & days In order to cover my expenses & make a living to feed my family.		
23	20/03/2025 04:25 AM ID: 267415356	Too many private hire vehicles in Glasgow at the moment the cap should stay for at least another 3 years and should be reviewed again after 3 years.		
24	20/03/2025 05:28 AM ID: 267416207	There is enough private hire car on the road the problem is drivers not working on certain time		
25	20/03/2025 07:03 AM ID: 267418413	It is my opinion there are plenty of licensed Private Hire vehicles covering many companies including app based companies such as Uber. Companies have the ability to book vehicles not registered in Glasgow but in other authority onto work that could and should be carried out but suitably licensed Glasgow operated vehicles. Extending the number risks		
26	20/03/2025 07:04 AM ID: 267418580	There is currently not enough work to go round.		
27	20/03/2025 07:12 AM ID: 267418470	There is an actual over provision taking into account South Lanarkshire plates (Rutherglen & Cambuslang) East Renfrewshire and North Lanarkshire plates operating picking up and plying for trade within Glasgow Council area. This is probably more evident outside of Glasgow City i spent hours in Easterhouse and there were in fact Refrewshire and SLC privates working local.		
28	20/03/2025 07:23 AM ID: 267418894	As a PHD for nearly 15 years I'm worried that opening the plate cap will dilute my wages and make me have to work even longer hours . Right now with everything going up in price but fares are not it is getting harder every week to make even the NMW when outgoings are added up . And there are times right now when you sit for long periods during the week without getting job offers .		
29	20/03/2025 07:26 AM ID: 267419039	I do believe there is sufficient amount of private hire to supply demand		
30	20/03/2025 07:30 AM ID: 267419276	There are already too many private hire working Glasgow especially cars that aren't plated in Glasgow this needs to be addressed before even thinking about increasing the number of private hire in Glasgow		
31	20/03/2025 07:59 AM ID: 267420251	There are actually too many. Especially unlicensed,dangerous pirates from out of town.		
32	20/03/2025 08:13 AM ID: 267420511	As there's been a downturn in trade since covid and with the current financial crisis I feel there's more than enough private hire vehicles in the city and surrounding areas		
33	20/03/2025 08:21 AM ID: 267420830	There is no unmet demand for taxis or private hire vehicles in Glasgow. The current number of private hire licenses is adequate, and is supplemented by private hire cars from other local authorities working in Glasgow.		

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			Response Percent	Response Total
34	20/03/2025 08:37 AM ID: 267422041	Not enough work for all drivers putting pressure on drivers trying to to make a decent wage for a 60 hour week it's getting harder to make a living. 60 hours is to much		
35	20/03/2025 08:48 AM ID: 267424100	I've never had a problem getting a taxi		
36	20/03/2025 08:52 AM ID: 267423734	My brother is a taxi driver, purchased a new EV because of your LEV policy and can barely make a living because of the amount of Privatr Hire vehicles pirating, picking up in the streets as well as out of town, South and North Lanarkshire private taxis working in Glasgow and GCC doing absolutely nothing about it, we do not need more private hire taxis in Glasgow, we just need the trade properly administered/policed.		
37	20/03/2025 09:25 AM ID: 267425034	Private hire vehicles are clearly oversubscribed in the city. The numbers from GCC and in particular SLC/East Ren are ridiculous on a Friday Saturday night. They are pirating near the taxi ranks ripping off members of the public. There is no enforcement from 02am on both days this results in double / treble parking of PHVs pirating particularly at the Argyle Street /union street junction and at all the major taxi ranks in the city centre. Councillors and the police will be able to confirm this via City Centre CCTV. To assert that there are not enough PHVs in the city is laughable.		
38	20/03/2025 09:26 AM ID: 267427189	Whilst I recognise that there are a couple of hours on weekend evenings that demand outstrips supply, the rest of the time I see taxis sitting on ranks all over the city waiting on hires. The vast majority of the time, there's far more taxis than customers. Diluting this even further by adding more taxis/private hire licences is likely to put off rather than encourage drivers to join the trade as who wants to be sitting around all week, just to be busy for 2-3 hours on a Saturday night.		
39	20/03/2025 09:32 AM ID: 267425817	We have the out of control cross bordering in Glasgow which is effecting our livelihood . GCC are forcing taxi operators in Glasgow to go into heavy debt but you're not protecting our business . The pirating in Glasgow is totally out of control , making it dangerous for the public.		
40	20/03/2025 09:37 AM ID: 267429395	Every time I'm in a private hire vehicle, all I ever hear from the drivers is how they have to put in longer shifts to make the bear minimum and that they will be sitting around waiting for work and can be up to an hour or more.		
41	20/03/2025 10:00 AM ID: 267432550	There is far too many working in our city including private hires from all other council areas it is out of control		
42	20/03/2025 10:03 AM ID: 267432134	It's very hard finding cars for rent. They are usually over priced at £250 plus radio fee, us drivers are exploited to 70 hours plus just pull out decent enough wage usually after expenses less than minimum wage. It's not fare		
43	20/03/2025 10:03 AM ID: 267432811	There are enough taxi and private hire vehicles in the city at present. Increasing this number would result in an over provision and greatly reduce the income of drivers.		
44	20/03/2025 10:13 AM ID: 267430556	There are already too many cars on the road. Cost of living is going up. Fares have not increased. It's also getting difficult to make a decent wage every week. Customers are dwindling, and not spending as much as they use to. Restaurants and bars and clubs are all suffering, and the taxi trade follows the trend.		
45	20/03/2025 10:37 AM ID: 267436861	TOA do not have enough vehicles operating at busy times eg evenings/late at night. They are extremely expensive		
46	20/03/2025 10:37 AM ID: 267434199	There are certainly a demand for cars in the city as people wait more than 45 mins for taxi.		
47	20/03/2025 10:41 AM ID: 267436968	The problem is taxi not working on busy hours		
48	20/03/2025 11:07 AM ID: 267439821	Not only are Glasgow private hire vehicles working in Glasgow. East ren...south Lanarkshire...east Dunbartonshire are wotrking the city too on daily nightly occasions .. I'm not sure the council have included this in the numbers actually working and available		
49	20/03/2025 11:07 AM ID: 267439074	There is a real cause for concern for drivers as earnings to cost of living ratio is becoming increasing difficult to balance, I work every weekend and the amount of passengers who claim I was very quick to collect them and they had to rush out the door is a norm there is not a lack of drivers far from it, the council should be looking at companies pay structures especially during unsociable hours and if they increased pay it would encourage drivers to come out to work, I know many drivers that only work days because there's no point doing night shift the pay is practically the same so there's no incentive to come out at night there are many things council can increasing the amount of cars on the road		
50	20/03/2025 11:15 AM ID: 267436973	Other than a Saturday night or major events there is currently insufficient customers during weekdays especially at night to sustain more vehicles Taxi or Private Hire and when the out of town PH licenced cars plying for hire illegally in the city it makes it much harder to sustain a living wage especially when NO ENFORCEMENT is present		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
51	20/03/2025 11:16 AM ID: 267439985	To many non experienced drivers around town asking for large amounts of money for taking fares inside city boundaries		
52	20/03/2025 11:33 AM ID: 267441065	The recent Moffat report commissioned by Glasgow city council and the Glasgow chambers of commerce has clearly indicated a substantial decline in the hospitality trade in Glasgow. This has had a negative effect on the private hire trade in Glasgow. passenger numbers have continued to drop and any increase in vehicle numbers would only lead to existing drivers working even longer hours and present a significant risk to safety.		
53	20/03/2025 11:39 AM ID: 267438817	Private hire offices have lost 30% of the work force. Mainly drivers that hired cars from licenced operators. I think there is a lot of licenced cars that don't get used because the lack of drivers willing to pay a rental. I think the transfer of plates for a fee should be allowed and the idle licences can be back out working. If there is licenced drivers looking to licence a car it will help in the service provided by the private hire sector if they can obtain a redundant plate. I would guess there is more redundant plates than applications for licences.		
54	20/03/2025 11:54 AM ID: 267440030	It is important to maintain a professional approach to the full time employment of Private Hire Car operators/drivers. To uncup the number and create a free-for-all, demeans the full time drivers and flattens out the peaks and troughs of the ability to earn a livelihood. Part time and weekend drivers flatten out the peaks and remove the prospect of allowing the role to a worthwhile full time role. The introduction of unlimited cars still does not guarantee any increase in the number of available cars at any given time. The drivers are self employed and can drive at times that suit them rather in relation to the demands of the economy.		
55	20/03/2025 12:08 PM ID: 267446814	I don't agree with the overprovision as at peak times I cannot get a taxi and if I go to uber I have paid up to 2.8 times the normal fare		
56	20/03/2025 12:09 PM ID: 267446272	Little has changed since the figures were previously set. Footfall has dropped and the number of taxis and private hire cars has increased. Glasgow has a higher number per head than most cities. Any transport problems, and I don't think there are any transport problems are caused by a lack of late night transport options.		
57	20/03/2025 12:24 PM ID: 267448428	As a taxi driver we're sitting around the ranks for excessively long periods apart from a few hours Friday and Saturday nights. Therefore around 90% of our working week footfall is slow.		
58	20/03/2025 12:24 PM ID: 267448653	Because there is very little unmet demand		
59	20/03/2025 12:25 PM ID: 267448673	Plenty of private hire taxis don't need any more		
60	20/03/2025 12:25 PM ID: 267448533	As a taxi operator I have complaints from or driver as to the lack of jobs available to them Even though we will take wheel chairs and buggy's and in some case disability scooters		
61	20/03/2025 12:25 PM ID: 267448967	There are plenty of PH cars and Taxis sitting around on Ranks and on streets waiting to be hired/called...		
62	20/03/2025 12:27 PM ID: 267446409	- Cost of living impact is having an effect on the overall number of passengers - I experience long waits at points through out my working week between jobs - my overall costs are increasing such as fuel, insurance etc - I have earned less this tax year compared to previous whilst working longer hours - keep the policy in place , it helps to protect the earnings of an already saturated work market where earnings are in decline		
63	20/03/2025 12:29 PM ID: 267448534	Already city has enough private hire taxis, the weekend are not same as used to be. Even the taxis are having less customers... also most of private hire are trying to pick hires straight away as they have not enough jobs.		
64	20/03/2025 12:29 PM ID: 267448807	From experience, most people are struggling as it is outwith , big concerts or football games , where there is an upsurge in demand for a very limited timeframe		
65	20/03/2025 12:33 PM ID: 267448816	The city has too many private hire cars in the city and it hasn't included the surrounding local authorities private hire cars working out of the city		
66	20/03/2025 12:43 PM ID: 267450006	There are far too many		
67	20/03/2025 12:45 PM ID: 267445457	GCC hold taxi drivers to a higher standard and then saturate the city with p/hire cars which deprives us of a living wage after deductions unless we work silly hours with no family life to speak of..		
68	20/03/2025 12:48 PM ID: 267448521	The cap should stand as there is more than enough private hire cars operating in Glasgow at this current time.		

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			Response Percent	Response Total
69	20/03/2025 12:48 PM ID: 267450183	As well as Glasgow licenced private hire cars the city is being covered by private hire cars from South Lanarkshire operating illegally.		
70	20/03/2025 12:49 PM ID: 267449842	Many private hire vehicles can be seen in Glasgow city, and the west end namely byres Rd on any evening, especially Friday and Saturday touting for business and empty of passengers, due to over provision.		
71	20/03/2025 12:52 PM ID: 267449301	The lack of footfall in the city centre is clearly being blamed on the perceived lack of taxi and private hire numbers. I work and operate a taxi in Glasgow and I can say I can spend hours in one shift waiting on a hire. The numbers are clearly adequate to service the public demand with a slightly longer wait at PEAK TIMES.		
72	20/03/2025 12:58 PM ID: 267451713	Because there is enough taxis and private hire available for the public to use		
73	20/03/2025 13:00 PM ID: 267452015	Traffic congestion and seeing them sitting all over the city		
74	20/03/2025 13:00 PM ID: 267451349	Cars operating in the Glasgow area are not only licensed from Glasgow city council therefore there are already more vehicles operating than the cap itself		
75	20/03/2025 13:03 PM ID: 267452204	there is an oversupply of private hire taxis		
76	20/03/2025 13:04 PM ID: 267451352	No limits will just make it harder to earn a living due to part time drivers only being there at busier times.		
77	20/03/2025 13:05 PM ID: 267449991	More than enough for glasgow		
78	20/03/2025 13:07 PM ID: 267451667	Look to history Your policy in past of not limiting destroyed incomes for both PH and Hackney hurting families and preventing renewal of vehicles as there was simply not enough income to support renewal.		
79	20/03/2025 13:07 PM ID: 267451802	The city is flooded with private hire cars, particularly at the weekend and there are a significant number of non-Glasgow plated cars who are apparently permitted to work in the city, this more than covers any alleged unmet demand.		
80	20/03/2025 13:07 PM ID: 267452236	For the small busy times we get taxi and private, the quiet times out weigh the busy times, I think there is plenty of both to keep public happy as people are going out differently now as well since COVID and with the decline in restaurants, pubs and clubs the footfall at night has changed dramatically which has had an impact as well not for the better.		
81	20/03/2025 13:08 PM ID: 267451316	There are too many private hire cars out pirating in the busy hours in the morning. When they should be working for their company as legitimate professionals.		
82	20/03/2025 13:10 PM ID: 267452677	As a taxi driver that operates a vehicle in the city centre and surrounding areas 5-6 days a week that there is no need to increase the number of taxis. During week days I could sit at a taxi rank for for 1hr or longer and only move 2-3 rank spaces with easily another 15 taxis in front of mine .		
83	20/03/2025 13:19 PM ID: 267453764	As there are hundreds of out of town licence plates working within the city under glasgowcars . There is definitely no need to increase the licences unless of course they deal with the illegals .		
84	20/03/2025 13:24 PM ID: 267450910	There is more than enough taxis in the road, especially South Lanarkshire working inside the Glasgow city boundary		
85	20/03/2025 13:28 PM ID: 267455518	There is absolutely no requirement for further provision, in relation to footfall, especially within the city centre. There may be acute time periods, in relation to events in the city, but in a general sense there is adequate provision of private hire vehicles. Especially in regard to the ratio of these vehicle and Taxis.		
86	20/03/2025 13:30 PM ID: 267453241	It's dangerous enough on streets of Glasgow. They (PHV) congregate in busier areas touting for work making some roads almost impassable with the added hazards of people running between them looking for the least extortionate price.		
87	20/03/2025 13:33 PM ID: 267455935	To many private hire drivers don't have a clue regarding interaction with the customer		
88	20/03/2025 13:36 PM ID: 267456312	Demand for taxis has decreased significantly with long delays between hires a massive reason for this is the vast number of south Lanarkshire private hire pirating in the city which is being totally ignored by Glasgow council whose responsibility it is to protect its workers and citizens.		
89	20/03/2025 13:37 PM ID: 267452710	We have too many private hire cars sitting in and around the city centre parked and waiting on hires .the city centre is the worst for private cars only need to walk around town they are hundreds of out of town cars working the city centre not just the Glasgow registered ones		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
90	20/03/2025 13:40 PM ID: 267451472	There is zero need for more private hire plates. Current private hire drivers from certain companies protest in the city several times a year that they are earning way below minimum and living wage. If you were to force more plates onto an already over saturated market then their wages will go down further. Much more enforcement is required with current plates as opposed to opening the floodgates to more plates. It would be complete folly to do so		
91	20/03/2025 13:42 PM ID: 267456035	Taxi operators and drivers are already struggling to make enough money to cover sky high costs of buying and operating a taxi in Glasgow. Lifting the cap on numbers would force a lot of people like myself who have been in this industry for over two decades to walk away as it would no longer be financially viable to remain a taxi driver		
92	20/03/2025 13:47 PM ID: 267457346	To many PH cars in Glasgow, Making it difficult for both sets of drivers to earn a living		
93	20/03/2025 13:48 PM ID: 267451617	The figure of 3,450 private hire cars is only a number. The City Of Glasgow has a influx of addition numbers of private hire operating out with its own licensed area. South Lanarkshire , East Renfrewshire , East Dumbartonshire & the list goes on. All these additional private hires pay & contribute NOTHING to the GCC. All the other councils are profiteering financially at GCC expense ie License fees & test fees. All the fees mentioned are at GCC lost revenue. As a GCC taxi driver i see so many different plated council ph registered within the glasgow area. Ask yourself why is that ??		
94	20/03/2025 13:56 PM ID: 267454544	To solve the problem of not enough weekend cabs then increase tariff to match uber surge around £12 flag fall 11 till 5 am would get another 100 cabs at least problem solved I would be out twice a month 🚗		
95	20/03/2025 13:58 PM ID: 267458413	There is too many p/h cars working Glasgow with different licensing plates as it is, for instance if you work for GlasGO cars you can have a east Renfrewshire plate and work the city		
96	20/03/2025 14:01 PM ID: 267459529	There is already an over provision of private hire vehicles in Glasgow, in my opinion it actually needs reducing		
97	20/03/2025 14:02 PM ID: 267458938	You only have to look at the taxi ranks they're sometimes waiting more than 10 to 15 min on hires		
98	20/03/2025 14:05 PM ID: 267459891	There are more than enough private hire and Hackneys on the road apart from peak times ie 8-9 and 5-6 pm Which is understandable.		
99	20/03/2025 14:05 PM ID: 267458188	The number of taxi sitting on ranks for considerable length of time doing nothing & the same for private hire sitting in surrounding streets doing the same .		
100	20/03/2025 14:07 PM ID: 267458457	Private Hire outwith GCC work in Glasgow.		
101	20/03/2025 14:08 PM ID: 267456404	There seems to be a lot of private hire vehicles sitting around all areas		
102	20/03/2025 14:09 PM ID: 267454806	I have noticed a difference in my earnings as a taxi driver due to the amount of private hire on the road. They are undercutting taxi prices with aggressive pricing which in my experience has led to a overall decline in standards due to lack of etiquette and ethics in the private hire sector		
103	20/03/2025 14:11 PM ID: 267457996	As a working taxi driver I see no need to change the limit on private hire vehicles as there are private hire vehicles from Glasgow as well as private hire Vehicles from other council areas parked in Glasgow city centre waiting for jobs		
104	20/03/2025 14:16 PM ID: 267455449	Sitting about for over a hour regularly		
105	20/03/2025 14:17 PM ID: 267460915	There is plenty of private hire sitting around city every night		
106	20/03/2025 14:18 PM ID: 267460358	The council should also do something about the number of cars licensed in other areas that are operating through Glasgow p/hire companies, how can you possibly police/monitor cars licensed in other area's? Glasgow Taxis and p/hire cars meet the strict rules set by GCC, licensing a vehicle in another area and operating it from a Glasgow p/hire base is wrong and bordering on illegal.		
107	20/03/2025 14:21 PM ID: 267456621	For taxi and private hire fleets to remain healthy in the local authority, it is essential to ensure that operators and drivers can gain sufficient economic benefit to justify the investment and work carried out. It is absolutely true that service standards correlate closely with the level of saturation in the market - that is to say greater saturation results in a poorer service and standards fall. I personally had to leave the Glasgow taxi trade because earnings were getting less and less due to oversupply of private hire,		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
108	20/03/2025 14:35 PM ID: 267461756	<p>The significant amount of out of town private hire who are in Glasgow radio systems but are utilising East Renfrewshire West Dunbartonshire South Lanarkshire East Dunbartonshire</p> <p>Private hire operators and drivers</p> <p>Also many Glasgow City council and the above licence holders and drivers run under the Uber banner where they can pick up and drop in Glasgow without necessarily being licensed in Glasgow</p> <p>PH out of Glasgow PH cars are illegally ranking and sitting in Glasgow</p> <p>Uber operators and drivers illegally rank Hillington Road at Queen Elizabeth Avenue to get Airport work as they (uber) are not licences in Renfrewshire</p>		
109	20/03/2025 14:37 PM ID: 267461967	Private hire operators just go outwith GCC to obtain a licence and just operate in GCC area through their radio operator. At least if they were to obtain their licence from GCC the council would receive the appropriate fee.		
110	20/03/2025 14:39 PM ID: 267461029	As someone who works in the trade i can see that there is already too many private hire vehicles. If you attend the hydro or walk through Glasgow at night, Hope Street, Gordon street and especially Jamaica Street, you can see dozens and dozens of private hire drivers sitting waiting for work from their radio systems. I've spoke to many of them at petrol stations whilst filling up and they all say there is too many drivers and not enough work. Most of them now spend there time sitting about clogging up roads waiting for work.		
111	20/03/2025 14:45 PM ID: 267459039	South Lanarkshire private hire are working the city centre so we have enough private hire		
112	20/03/2025 14:48 PM ID: 267462897	City is polluted with out of town drivers who pirate all the time and pick up and drop in Glasgow boundary which is illegal as well but council do nothing about it and taxi ranks have private cars on them all time and nothing is done about it		
113	20/03/2025 15:15 PM ID: 267466531	Far too many ph vehicles particularly when you factor in the amount of non Glasgow ph cars working in our city.		
114	20/03/2025 15:17 PM ID: 267466941	You can get a private hire easily in the city centre max time I have waited is 5 minutes		
115	20/03/2025 15:19 PM ID: 267466938	Black cab drivers have had to invest heavily to upgrade cabs You can't flood the market with private hire and expect taxi drivers to work longer hours to pay £70.000 of debt		
116	20/03/2025 15:21 PM ID: 267467130	non glasgow private hire cars, are operating inside Glasgow in large numbers.		
117	20/03/2025 15:22 PM ID: 267467077	Pollution and health concerns		
118	20/03/2025 15:30 PM ID: 267467682	There are ample amount of Private Hire vehicles, apart from the peak times they are clogging up the on-street parking, Because they can't make enough earnings, for the whole shift, they are being tempted to accept unhooked hires.		
119	20/03/2025 15:33 PM ID: 267464237	There are enough cars in Glasgow, an increase will only mean a reduction in fares which is already at an all time low. Most of the drivers looking for plates are wanting so, only to work with Uber. The more drivers Uber gets the lower the fares go. Existing drivers are already struggling, an increase in plates will kill it even more		
120	20/03/2025 15:33 PM ID: 267468139	There is no point issuing more plates as south lanarkshire and east Renfrewshire p/h are working the glasgo app system illegally!!! which would bring p/h numbers well over the limit,		
121	20/03/2025 15:41 PM ID: 267469041	And to address the proliferation of out of town taxis poaching in full view of the City Chambers.		
122	20/03/2025 15:42 PM ID: 267469127	The private hire cap should still be in Glasgow and there are too many cars available in the whole of Glasgow boundary if I booked a vehicle with Glasgo cabs or uber I get my vehicle in under 4 minutes too many cars on the road		
123	20/03/2025 15:47 PM ID: 267469423	Too many taxis & private hire, not enough work to go around.		
124	20/03/2025 15:50 PM ID: 267469918	Will walk away from the trade. No need dor for anymore taxis. On road. Been fine for the 34 years ive been a taxi operator/driver.		

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			Response Percent	Response Total
125	20/03/2025 15:54 PM ID: 267470276	At the moment there are far to many private hire and taxis on the road and not enough work to go round		
126	20/03/2025 16:10 PM ID: 267469617	Won't make any difference they just go to Rutherglen and Cambuslang get plates then pirate in glasgow.		
127	20/03/2025 16:11 PM ID: 267472210	LEZ was brought in for a reason and extra vehicles won't help		
128	20/03/2025 16:23 PM ID: 267472524	The reason I have said yes to keep the cap is . 1.the number of people looking for taxis/phv is not busy enough throughout the week and only busy when certain events are on like ovo hydro or football. Saturday nights are only busy till certain times as most people prefer to go out early afternoon to be home early. 2.the other reason which doesn't get highlighted is the amount of out of town phv working the city and nothing is being done to crack down on it example being the amount of phv working for Glasgow go with east Renfrewshire/south lanarkshire phv working of there system and working the whole of Glasgow which isn't being taken into account by your numbers of phv in glasgow.		
129	20/03/2025 16:27 PM ID: 267473376	3450 is more than enough.		
130	20/03/2025 16:43 PM ID: 267473352	Socialising has changed with a wider time frame now evident as to when people choose to go home. 'The midnight rush' is a thing of the past. Also it must be noted that the licenced PH numbers you offer is wide of the mark - GlasgoCars use licenced ph cars from neighbouring councils(Sth Lan, East Ren.) to supplement their fleet and offer them Glasgow to Glasgow work. This in contravention of their licence conditions, sees upwards of one hundred cars plying fir hire in Glasgow that you do not account for		
131	20/03/2025 16:45 PM ID: 267473880	While I'm sure that at certain hours during the weekend that there's more demand for Private Hires and Taxis than during the week, every industry has peak periods where demand is higher than normal. But I'd say about 90% of the working week demand is at reasonable levels and that demand gets serviced. I don't think it's a good idea to lift the cap on the Private Hire numbers to satisfy demand for a few hours in a week because it will then become virtually impossible to make a living the other 90%of the week due to the increases amount of private hire vehicles. It's important to also protect the livelihoods of drivers, especially in an era of higher inflation, higher insurance costs and higher prices for new vehicles. An increase in the amount of private hire vehicles will simply saturate the industry, which will lead to lower standards and drivers will also have to work longer hours to make ends meet which could lead to drivers driving tired which then becomes a safety issue. It's a balancing act between meeting demand and protecting livelihoods and right now I'd say that balance is just fine. Demand will never be fully met at all times like in any industry. There will always be peaks and troughs, that's just economics. I also don't think it's right that the burden of getting people home is falling solely at the feet of private hires and taxis. Buses, trains and the subway could do more and it's not fair that private hire drivers and taxi drivers could see their livelihoods decimated while other transport providers look the other way. And speaking from my own personal perspective, I've been planning to get a new taxi (£70k) in the next couple of years due to my current taxi ageing, however I can categorically state that I would not get a new taxi if the caps get lifted because it wouldn't be viable and I'd imagine I'd exit the industry altogether if and when my current taxi comes to the end of its life.		
132	20/03/2025 16:45 PM ID: 267473386	There are too many free cab/private hire as is. On a Friday and Saturday night 4out of every 5 vehicles in the city centre are taxis of one kind or another. If the public have to wait it is generally due to the traffic build up due to this vast number of vehicles in a compressed space.		
133	20/03/2025 16:52 PM ID: 267474593	Yes it should be limited or reduced to many on the road getting harder to make a living		
134	20/03/2025 17:05 PM ID: 267475085	My reasoning behind the answer. Our taxi levels are at a more than exceptible level, although in small period there may seem to be a lack of service, these periods are the exception not the norm. There are huge periods annually where the demand falls significantly, ie beginning of the year, summer period which can be a couple of months at a time. There is also the use of cross council pick ups which effect glasgow licensed vehicles, and while this is allowed the demand is more than catered for.my overall view from a public hire vehicle owner/driver. Is that our taxi demand is more than catered for in the city and actually to such an extent that the public hire sector is slowly being swamped by all other choices to witch it simply can't compete, thank you.		
135	20/03/2025 17:36 PM ID: 267478713	There are private hire coming from outside the Glasgow boundary,but under a glasgow based company which is totally unfair		
136	20/03/2025 17:53 PM ID: 267480160	We have more than enough of both plus we get plenty of help from our south Lanarkshire and Renfrewshire private hire thanks to glasgo cabs		

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			Response Percent	Response Total
137	20/03/2025 18:01 PM ID: 267478460	Yes, in principle, but it's not stringent enough. Not only are drivers (i.e. drivers, not owners) of these vehicles swindlers, drug couriers and rapists, they can't speak English and have fake Driving Licences. They should be deported, not allowed near our roads and our vulnerable citizens.		
138	20/03/2025 18:02 PM ID: 267481504	Most the times I book a private hire taxi to get around the East End there from East Renfrewshire on North Lanarkshire and don't know where there going, using google maps to get there, which are sometimes wrong, and often the wrong way or a longer route which is more expensive. It's annoying and sometimes they don't seem to understand as there English is limited!		
139	20/03/2025 18:20 PM ID: 267481583	If the policy was done away with entirely, uber plan to saturate the city with 500 additional vehicle and drivers. However, with an increase of out of town licence vehicles operating in the city, more Glasgow licences would allow enforcement of the bulk of vehicles working legally within the city, safeguarding the constituents and the public.		
140	20/03/2025 18:20 PM ID: 267466209	as taxi driver i struggle to even get on a rank as there is not enough street hires . 80 percent of my work comes from a taxi rank after waiting long periods of time . so if the council puts more licenses on the road i would have to walk away from the taxi trade as i'm struggling to make a living now		
141	20/03/2025 18:28 PM ID: 267483079	Pollution. Infrastructure.		
142	20/03/2025 18:34 PM ID: 267483072	There are a number of taxis who pirate on a regular basis outside nightclubs in Glasgow and it was only recently I realised that are uninsured. If the pirating stopped then taxis would be available for customers to use. But just now. Pirate private hire cabs are "unavailable" for a taxi because they are sitting outside a night club waiting on someone paying over the odds just to get home. Deterring pirates will release a large number of taxis back into system to be given jobs. On any busy night in Glasgow city centre you can see them everywhere and spot them everywhere. And it's a vicious cycle because these taxis are unavailable for a long time waiting on the one job for £40 that would normally be two jobs for £20.		
143	20/03/2025 18:54 PM ID: 267483326	I find i spend longer at rank now. i work day shift and can be over 1 hour on a rank, there is to many internet company's plying for trade who are not even in the city and don't have the people of Glasgow best interest.		
144	20/03/2025 19:08 PM ID: 267484537	Feel there is to many private hire cars working in Glasgow based in other council areas		
145	20/03/2025 19:12 PM ID: 267485059	the market will set price and demand		
146	20/03/2025 19:18 PM ID: 267484798	As a private hire driver for the largest private hire firm in Glasgow it is a struggle to make money Monday to Thursday unless you do 12 hour plus shift due to rising costs in car rent fuel and other costs there has to be a review on fare prices I would love to own my own private hire car but fear if the cap is lifted the market will get flooded and be less work and more cars sitting around doing nothing for longer periods of time		
147	20/03/2025 19:31 PM ID: 267485900	Free market forces should be allowed to balance demand and supply		
148	20/03/2025 19:35 PM ID: 267486134	Pollution and health		
149	20/03/2025 19:49 PM ID: 267486365	Local councils don't regulate how many vets, nail bars or butchers shops. Why would taxis be any different? The historical reason was to prevent congestion. No longer applicable. Suggest travelling to NYC where the private car is almost extinct and taxis form the backbone of public transport.		
150	20/03/2025 20:03 PM ID: 267487122	There's is no city in Europe never mind Glasgow that can cover all the work at weekend in under 3 to 4 hours after 11 pm people complaining about not getting a taxi in glasgow at night go to a taxi rank with Marshall and wait for a black taxi. Or either people are complaining about getting ripped of after 12 midnight mostly with private hire pirated cars charging a fortune to go home and people pay it then moan to the council that they hav been ripped off ,this is been going on in glasgow for years the council should police the private hire a lot more instead of the 3 or 4 council enforcement vehicles sitting at th3 depot doing nothing put them out on the road to stop public getting ripped off and also this has came up again as the council have been taking money from private hire drivers who have been applying for badges and taking the money for the application forms knowing the the council aren't not issues them as the private hire drivers don't like paying rent to taxi company's and want there own vehicles and this is how this came up when the drivers reported this to the newspaper so am saying we don't more licence private hires on the road		
151	20/03/2025 20:04 PM ID: 267487619	You need to tighten up the rules on taxis, it's clearly obvious that the standard of vehicle testing has dropped as well as routine checks by enforcement		

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			Response Percent	Response Total
152	20/03/2025 20:16 PM ID: 267488423	also try to ensure the black cab limit is reached		
153	20/03/2025 20:18 PM ID: 267481914	yes but do what every other council stop cross border private hire in city then mor black cabs can cover the work along with GCC PRIVATE HIRE.		
154	20/03/2025 20:20 PM ID: 267488551	More private hire cars are needed to make it easier and safer to travel into/out of city centre		
155	20/03/2025 20:21 PM ID: 267488789	It is difficult to get either a taxi or private hire car at peak times.		
156	20/03/2025 21:00 PM ID: 267489933	There's enough taxis....and p/hires already.		
157	20/03/2025 21:08 PM ID: 267490383	We don't limit buses. Why should a new driver have to drive someone else's car and not buy their own?		
158	20/03/2025 21:31 PM ID: 267490046	The city already seems saturated with private hire cars, most of which are driven badly/dangerously with little regard for other road users pedestrians and even their own passengers.		
159	20/03/2025 21:32 PM ID: 267490739	Have you seen the taxi ranks in Glasgow you can't get on them for the amount of taxis ranked up with no work out there as the footfall had fallen drastically there is no longer any need for our services		
160	20/03/2025 22:12 PM ID: 267492350	Gcc have to factor in the amount of private hire that are working Glasgow that are licensed outside of the city,this has grown exponentially since gcc brought in the svqa,Glasgow is now like the wild west and with very little enforcement it is a free for all		
161	20/03/2025 22:17 PM ID: 267492590	There's a surplus supply of private hire to the city. Glasgo flood the city with out of town PH. Lifting the cap won't change this. It's pointless lifting the cap on taxis as there's plenty of plates available already. The high price of vehicles along with lack of footfall makes it financially unviable to operate in the city.		
162	20/03/2025 22:38 PM ID: 267493162	Limiting the number of private hire car vehicles in the City of Glasgow is ableist.		
163	20/03/2025 22:39 PM ID: 267492273	The only time there is a high demand for Taxi/pH is when there is a large capacity venue on in city Hydro / Hampden /Celtic park /Ibrox any other time city is very slow due to working from home / people not being able to afford socialising due to financial commitments and the lack of bus/ train services at night is very poor . A pre booked bus service paid in advance by app would solve this problem and bus companies could put on adequate services knowing in advance passenger numbers per route this would help getting night time economy up and running again at an affordable cost to the public		
164	20/03/2025 22:43 PM ID: 267493230	Does not matter what the council do or say they always take the most financial route		
165	20/03/2025 23:27 PM ID: 267494216	Hard to get phc to take you into city centre or out of city centre especially at night. Also struggle during day or for events		
166	21/03/2025 03:10 AM ID: 267496643	Not that makes much difference as large number of outer city license plates operate under the GlasGo private hire company (south Lanarkshire + east Renfrewshire). Plus Uber who heavily subsidise fare then charge 4 times fare at peak times . All leading to the demise of the night time economy.		
167	21/03/2025 03:11 AM ID: 267496769	As a driver who is renting The rental pricing is has went through the roof because the demand is so high because private hire licences are still available		
168	21/03/2025 05:10 AM ID: 267478851	We have private hire cabs from all over I.e South Lanarkshire, all Renfrewshire private hire plates, but despite driver complaints nothing is done to fine or remove said cabs for some reason		
169	21/03/2025 05:14 AM ID: 267497787	Too many Private Hire vehicles working illegally, especially at night.		
170	21/03/2025 06:54 AM ID: 267499033	If there is more private hire vehicles on the road , I would not be able to maintain my investment in my taxi , I have invested a large amount to have an compliant taxi vehicle, £73,000 investment. Simply put , I could not afford this if more ph vehicle were on the road.		
171	21/03/2025 07:05 AM ID: 267499130	Private hire cars are picking up of the street and sitting on taxi ranks if two ore more private hire cars ar sitting behind each other this is classed as ranking bring back hackney police		

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			Response Percent	Response Total
172	21/03/2025 09:17 AM ID: 267504136	There are too often not enough cars available		
173	21/03/2025 09:36 AM ID: 267505203	Feel safer with Hackney cabs		
174	21/03/2025 09:40 AM ID: 267504770	No need for extra private hire I work as a taxi driver in the city on average I sit on a rank for nearly an hour		
175	21/03/2025 09:40 AM ID: 267506006	Why limit number of taxis when only driving license needed to become one. More employment and transport. Win win		
176	21/03/2025 09:50 AM ID: 267506036	With the reduction in work, numbers require to be capped or reduced to allow drivers to make a living.		
177	21/03/2025 09:55 AM ID: 267504892	I think it would lead to more illegal activity within the private hire trade there are more than enough vehicles on the road		
178	21/03/2025 10:20 AM ID: 267508602	Licensing Authority should continue limiting private hire car licences in Glasgow. Keeping the cap helps avoid oversaturation, protects drivers' earnings, and ensures safer working conditions. Removing it could flood the market, reduce driver income, and negatively affect service quality. The current policy effectively maintains a balanced, competitive market and benefits both drivers and passengers.		
179	21/03/2025 10:32 AM ID: 267509772	My family now does not choose to go in to Glasgow at night time to socialise due to the inability to be guaranteed that we will be able to get a taxi, either taxi or private hire or Uber, to be able to get home to Bothwell. Before Covid, we would go in to town for dinner and a couple of drinks and then grab a taxi back to Bothwell. Now, we will not do this and socialise locally instead.		
180	21/03/2025 10:33 AM ID: 267508879	City is already having too much congestion, council wants to enforce limited vehicles the city centre at the same time you also want to increase the limit of taxis which will create more pollution and congestion in the city		
181	21/03/2025 10:37 AM ID: 267510251	Just look out of your building and see the availability of taxis at all times of day / night . As far as PHVs are concerned your complete lack of governance floods the city with PHVs from neighboring authorities all times day / night to support any potential conceived shortfall at peak times		
182	21/03/2025 10:38 AM ID: 267510392	a simple look at the taxi ranks in glasgow, where vehicles are lined up looking for work, shows there is enough taxis available		
183	21/03/2025 10:47 AM ID: 267510543	There are so many cars that operate in Glasgow from other councils		
184	21/03/2025 10:47 AM ID: 267510901	There are more than enough taxis / private hire vehicles in Glasgow at this time		
185	21/03/2025 10:57 AM ID: 267510661	Yes there is an excess of private hire taxis within the Glasgow City Centre especially at night. They are illegally attempting to pick up passengers without a prior booking. This happens on a regular basis. There are also out of town private hire taxis in the City Centre doing the same attempting to illegally pick up passengers without a booking.		
186	21/03/2025 10:59 AM ID: 267510915	not enough cars for people to get home at night that's why people do not go to the city centre for food or socialising		
187	21/03/2025 11:00 AM ID: 267511598	The city is already over-subscribed with private hire vehicles, who are licensed outwith Glasgow but appear to operate solely within the area of the City of Glasgow		
188	21/03/2025 11:01 AM ID: 267511226	I can only speak of uber as I drive using their app. Post Covid the majority of rates drivers are getting from uber are utterly ridiculous. The demand is there but due to this drivers are not accepting the rides as they are not worth the money. The authorities really need to investigate this as it will clearly show Uber offering pennies to drivers but over charging customers. The council need to introduce a fair pricing structure similar to taxis for private hire drivers.		
189	21/03/2025 11:07 AM ID: 267511728	I've put yes but it makes no difference.the amount of private hire cars with Rutherglen and Cambuslang plates that work in Glasgow on Friday and Saturday nights beggars belief		
190	21/03/2025 11:19 AM ID: 267513887	To many private hire cars sitting about Glasgow city centre.		
191	21/03/2025 11:21 AM ID: 267510753	Except Saturdays these cars sit around the city especially the busy parts the town, Finnieston, Hydro, Byres Rd, SWG3 etc trying to encourage people to use their services which unless they are pre-booked they are not allowed to do, so by that reckoning if they have no work then there is more than enough cars		

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			Response Percent	Response Total
192	21/03/2025 11:23 AM ID: 267513519	I think there is enough Black Cabs operating in Glasgow, but not enough Private hire cars like UBER also the amount of taxi drivers that DEMAND cash only (especially Asian drivers) in taxis that are displaying Visa and Mastercard signs is unacceptable. I think there needs to be more private hire and ALL Glasgow TAXIS AND PRIVATE HIRE SHOULD BE MADE TO ACCEPT CARD PAYMENTS! this should be compulsory. This is clearly tax fraud.		
193	21/03/2025 11:25 AM ID: 267512459	The numbers outlined previously in regards to private hire cars in the city is completely flawed. Are you deliberately failing to count the hundreds of private hire operating in the city who haven't been licensed in Glasgow but by neighbouring councils who work the city through the loophole of driving for a Glasgow based private hire company. They're sitting about all over the city and picking up the public from the street and not pre-booked hires. Absolute shambles.		
194	21/03/2025 11:25 AM ID: 267512351	Simply because the private hire taxi firms are also using cars that are licensed under other councils as well as GCC so increasing the number of PHV to well above the current GCC capped number. You will see plenty of South Lanarkshire licensed cars for example hovering or parked in the city awaiting work from their offices or is some times the case picking up from the street especially at busy venues (OVO Hydro, SWG3) You would really need to take a closer look at the number of cars that are not licensed by GCC on the books of the private hire companies operating in Glasgow.		
195	21/03/2025 11:44 AM ID: 267516081	My question would be why is the council limiting the number, what benefit does it bring? It seems to be not helping		
196	21/03/2025 12:18 PM ID: 267518688	Plenty private hire and they park and drive dangerously		
197	21/03/2025 12:26 PM ID: 267519233	Glasgow City Council should be doing more to stop Glasgow cars plated for South Lanarkshire Operating all over Glasgow including the city centre. It is widely known that the drivers of these South Lanarkshire cars can't pass the SVQ test so they register with South Lanarkshire Council to get around it		
198	21/03/2025 12:35 PM ID: 267519442	It's tough to find a driver in busy times as there is not enough available in the city. Population in Glasgow is growing every day and taxis are getting ridiculously difficult to get in sometimes. Drivers cherry-pick jobs, and we have to pay extortionate amounts to lure them into accepting the jobs.		
199	21/03/2025 12:38 PM ID: 267518617	As we are inundated with private hire cars from other areas working in Glasgow private hire offices, the need for more private hire cars is not necessarily, the amount of public hire taxis in my opinion is sufficient, some days you cannot get on to a rank because they are full.		
200	21/03/2025 12:49 PM ID: 267520311	There is more than enough provision of PH and other out of town PH flood an already congested city		
201	21/03/2025 13:24 PM ID: 267523640	It is extremely difficult and very expensive to book a private hire car, particularly early in the morning or late at night. As these are the times when public transport options are limited or absent, this can cause disruption and potentially dangerous situations for people travelling to and from work or social events in these time frames.		
202	21/03/2025 13:42 PM ID: 267524837	It is completely unreasonable and depriving people of making a decent living. It is shocking.		
203	21/03/2025 13:57 PM ID: 267525270	part of me says yes and another says no. i'd like to be able to get plates for another car put it on the road as a smooth transition and let my current plates run out as i hate being off the road. but the provision doesn't allow this.		
204	21/03/2025 14:10 PM ID: 267525845	The private hire vehicles are far too many and overcharge people on a regular basis it's shocking		
205	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fuel vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you can not get out		
206	21/03/2025 14:18 PM ID: 267527532	Most days are a struggle as it is, any increase in private hire licences will kill the trade and we're already on our knees most days struggling to make a living.		
207	21/03/2025 14:37 PM ID: 267527219	Drivers of private hire cars and taxis are already struggling due to high insurance costs, fuel costs, and other costs relating to operating a licensed vehicle. I personally find it hard to make a profit due to these costs as well as very low prices from Uber and their high percentage rates. Lifting the cap will not only flood the market but will increase the number of hours needed to work in order to make a profit. Due to stupidly low prices from Uber I have had to increase my hours from 10 hours to around 12-14 hours a day and don't even take a day off just to get by.		
208	21/03/2025 14:59 PM ID: 267529372	Black HACKS are a ""RIP OFF""		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
209	21/03/2025 15:17 PM ID: 267532618	Having more licenced cars would be detrimental to the trade. Having a cap on rentable vehicles would be a better solution for drivers.		
210	21/03/2025 15:23 PM ID: 267533449	There is enough private hire cars in Glasgow as it is and they are all struggling just now more plates given out will make it even harder to make ends meet		
211	21/03/2025 15:26 PM ID: 267533591	Yes they should 100% keep it limited or get the numbers lower as there are too many on the road!		
212	21/03/2025 15:32 PM ID: 267533780	It is already overcrowded with cars and is very hard to make a living in this current climate. Therefore the limit should stay as it is as myself as a private hire driver have been struggling after covid and introducing this lift will only make things worse		
213	21/03/2025 15:45 PM ID: 267535804	I do believe more taxis are required		
214	21/03/2025 16:00 PM ID: 267535790	If the licences are opened up there won't be enough work in Glasgow to make it viable to continue working as a taxi driver it's bad enough just now without adding any more taxis		
215	21/03/2025 16:05 PM ID: 267537961	The cap must be drastically increased if it is to continue sustainably		
216	21/03/2025 16:19 PM ID: 267538811	As a p/h drivers iam already struggling too make £ more cars on the road is just going too force drivers too work crazy hours which is dangerous.		
217	21/03/2025 16:24 PM ID: 267538633	To make a living in Glasgow is very hard now due to the living cost that are rising rapidly every day. It is so bad I also do Deliveroo at the side because of this. The only time it's busy really is when big events are on or on Saturday night that's about it the remaining 6 days every road there is a private hire driver waiting for a booking.		
218	21/03/2025 16:34 PM ID: 267539929	There are enough private hire cars on the rd		
219	21/03/2025 16:35 PM ID: 267540164	Any taxi driver I have spoke to has said that the current working life is actually got harder as there isn't enough work		
220	21/03/2025 16:39 PM ID: 267539146	My take home earnings are already being affected by the cost of living crisis. I have increased costs that I have been facing eg insurance. Losing the cap will further hurt my earnings and will force me to work longer hours to make do. GCC should keep the cap & do the demand review, as GCC advised before. It's about keeping my job safe, not just for now, but for the future too.		
221	21/03/2025 16:41 PM ID: 267540141	Yes I think the private hire cap should still be capped as I take a private hire everyday to dinner as soon as I book the driver is already at my doorstep within 3 minutes. I have spoke to a few drivers and they have said they have been waiting for a job for approx 20 minutes. If this was lifted the stress and anxiety affected to the drivers will be a all time high		
222	21/03/2025 16:41 PM ID: 267535632	I've been a private hire driver in Glasgow for the past 8 years and have always had to rent a vehicle just to keep working. The cars I rent are expensive and often not the best quality but I don't have the option to use my own vehicle because of the cap on private hire licences. I don't currently own a car because I'm not allowed to license it but if the policy changed, I would buy one immediately. Most of the money I make goes into rental fees, which mainly benefits garages rather than helping me support my family or myself. This policy blocks drivers like me from improving our situation and doesn't reflect the real demand in Glasgow, especially during late hours. I strongly believe the limit on private hire cars should be removed or increased so drivers like me can work more independently, make a better living and provide better service to the public.		
223	21/03/2025 16:42 PM ID: 267540230	I have been a private hire driver in Glasgow for approximately 27 years and the trade has been destroyed ,especially more recently with "taxis" from out of town working Glasgow through Glasgow bases I.e cambusland /Rutherglen plated cars working for Myles/glas go/city cars		
224	21/03/2025 16:48 PM ID: 267540791	I am a private hire driver who works for uber if you take cap off what is gonna happen with us? Already its very quiet and its hard to pay car finance and bills taking the cap off will ruin all drivers and we ll be on road so please do not take it off. New drivers can work in different council as they already doing with glasgow cabs.		
225	21/03/2025 16:48 PM ID: 267539484	Not enough work and lots of out of city council licenced cars picking up illegally in Glasgow city centre especially weekends and late night early mornings where police and enforcement r not about to deal with illegal pick ups. Fares r very low and with more plates more cars and drivers it will be harder to make any profit with the high cost of living.		
226	21/03/2025 16:53 PM ID: 267541278	Too many private hire plates ,would leed to massive drop in earnings, then new drivers would get desperate and start picking every illegal hire up in town		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
227	21/03/2025 16:58 PM ID: 267541675	Well theres not enough cara on the road at peak times and at night times		
228	21/03/2025 17:03 PM ID: 267541191	There is lot of drivers couldn't find a car to drive as private hire in the city, those are available by the renters are too expensive, rent gone up from 180 a week to 280 a week , and still there is no enough cars to cover the demand , but cars from neighbouring council steel our work is well.		
229	21/03/2025 17:09 PM ID: 267541171	No everyone should have their own Private Hire car license		
230	21/03/2025 17:15 PM ID: 267542664	As a female often travelling on my own I would only ever travel in a black cab for personal safety reasons. I am always able to either book or join the queue at the black cab taxi ranks to arrange transport home. I only feel safe in a black cab.		
231	21/03/2025 17:24 PM ID: 267542189	You can't get a private hire car to go to bingo I had to rely on my sons and grandchildren to take me there and back. Using a bus isn't an option for due to my mobility restrictions. For example walking to and from bus stop. I feel I have lost my independence.		
232	21/03/2025 17:27 PM ID: 267543326	<p>The current cap on private hire car (PHC) vehicles does not reflect the present-day needs of Glasgow. Demand for flexible, on-demand transport has grown significantly due to changes in lifestyle, nightlife recovery, tourism, and reduced personal car ownership. Maintaining an artificial limit only restricts service availability, increases wait times, and prevents new drivers from entering the market.</p> <p>Lifting the cap would not only enhance customer experience but also create more economic opportunities for individuals seeking flexible employment. In an age of app-based transport and real-time demand, Glasgow needs a policy that adapts—not one that imposes outdated restrictions. With a full policy review already planned for 2025, now is the time to reconsider whether the cap serves the city's best interest.</p>		
233	21/03/2025 18:00 PM ID: 267544942	In my opinion there are enough private hire cars and drivers required for the city. There are also Hackneys, as well taxi's from other councils just outside of the city, that operate with in the city.		
234	21/03/2025 18:06 PM ID: 267544804	My earnings as a private hire driver are reducing every year with increased costs.		
235	21/03/2025 18:14 PM ID: 267543851	In my view the city is awash with private hire vehicles, esecially at weekends, when many of the out of town vehicles arrive in the city centre. Many of these vehicles tend to rank up unofficially and flagrantly tout for work.		
236	21/03/2025 18:15 PM ID: 267544772	Limited work in the city unless there's an event , a lot of customers don't feel safe at night in the city also sauchiehall street mess is deterring shoppers.		
237	21/03/2025 18:44 PM ID: 267545305	I am fortunate to be a full time driver and rent a car. However there are many families that have a compliant vehicle and could work weekends to supplement their income but cannot as renting a vehicle is a full time commitment and they are only trying to top up their income while keeping their job. Personally we could use this extra help on weekends and when there are events on in the city.		
238	21/03/2025 18:58 PM ID: 267548452	Had issues in recent times securing a private hire car in reasonable time		
239	21/03/2025 19:08 PM ID: 267549326	It's hard enough making money for drivers without allowing more to start and take the work		
240	21/03/2025 19:17 PM ID: 267549766	This has caused drivers significant rental increased fees not to mention the fact people are still struggling to get a car and waiting up to 2 hours. Remove cap and clamp down on the cars working the unlicensed areas like south lan east ren ect		
241	21/03/2025 19:43 PM ID: 267554822	There would be too many vehicles working and not enough jobs to go round		
242	21/03/2025 19:51 PM ID: 267555870	The city has too many cars causing pollution. The city centre has too many cars with no passengers causing unnecessary traffic. When ordering a taxi I obtain one in 10/15 minutes. We are also moving to electric cars so a cap in necessary.		
243	21/03/2025 19:51 PM ID: 267555556	<p>Recently I was trying to get a taxi out of the city centre at 6pm on a Monday to my home.</p> <p>I waited at a taxi rank and there was only a max of two taxis queued at any time. I was 3rd in line and had to wait more than half an hour. The next taxi would only take cash so I wasn't able to get that. I tried both the uber and Glasgow private hire app as an alternative and both had over half an hour waits.</p>		
244	21/03/2025 20:26 PM ID: 267559379	There's far too many on the road and the cross border private hire cars isn't helping		

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			Response Percent	Response Total
245	21/03/2025 20:32 PM ID: 267559744	There are already too many cars on the road meaning that good, polite and customer focussed drivers are leaving due to the inability to maintain earning levels.		
246	21/03/2025 20:48 PM ID: 267547075	If any vehicles need more numbers it should be private hire As taxis in the main apart from 3-4 am are coping reasonably well		
247	21/03/2025 21:10 PM ID: 267559443	40 years driving taxis totally sick of the council changes customer care course then sqa course which was a total waste of money and time .It was supposed to improve the private hire drivers poor communication skills , what has this achieved nothing they took plates out with south Lanarkshire , Renfrewshire private hire and work in glasgow using glasgo pH .how can you issue plates for taxis when a lot of previous owners returned there plates due to council changes and the cost of replacing their taxis when there income has been reduced dramatically that's why your short of drivers a lot of my friends refused to do the sqa course . Now the council is going to test taxis over 10 years old every 4 months what a money making system . Me personally I'm getting out of this work this year I can't continue work with this council that are making more money from me when we are struggling to make a living .ps so there's a lot more pH working glasgow than the figure you have .		
248	21/03/2025 21:18 PM ID: 267562777	Due to high demand and long waiting time especially on weekends. Drivers are always short and this should be regulated under council management on a rota basis for all drivers. No driver should be allowed exceeded number of hours per day.		
249	21/03/2025 23:09 PM ID: 267567360	Current private hire drivers already have seen a decrease in their income and number of jobs available. More drivers and cars on the road would make it even more difficult for current drivers to make a decent living.		
250	21/03/2025 23:14 PM ID: 267567359	Glasgow City Council should consider reviewing its overprovision policies for private hire cars, potentially leading to more plates, due to concerns about the availability of late-night transport and the need to adapt to a changing landscape of the city's transport system.		
251	21/03/2025 23:28 PM ID: 267567652	Too many licenses will saturate the market making it difficult for drivers to earn. They are already hampered by the volume of taxis operating in Glasgow from outlying areas like north Lanarkshire council, south Lanarkshire council and east Dunbartonshire. They are trading in Glasgow city boundary which is a breach of their license agreement		
252	21/03/2025 23:53 PM ID: 267568505	Imo there are already too many private hire cars operating in the city		
253	22/03/2025 00:08 AM ID: 267568522	As an Uber driver there is plenty. People assume there no drivers available it's just that Uber drivers respond to the reasonable price. Uber takes up to 53% of the fare. The pricing is like a reverse auction. Ask any Uber driver and they will tell you.		
254	22/03/2025 00:08 AM ID: 267568486	Because it's hard enough just now trying to make money from the job, and introducing more car licences would be a disaster for lots of drivers and there families.. I can tell u that I made more money 10 years ago than I do now., and now I struggle to make enough to cover my bills and I can say for sure it's not just me who's struggling.. anyway hope u make the right decision.. thanks		
255	22/03/2025 05:48 AM ID: 267572300	hi working as a private hire driver nowadays it's very tough to make enough money because of a lot of drivers working around, GCC need to stop issuing drivers badge aswell because already are thousands of private hire drivers in Glasgow already. thanks		
256	22/03/2025 07:25 AM ID: 267573764	Far too many private hires on the road. The council may have 3450 private hire in Glasgow but there are many more plates from other licences working in the city centre.		
257	22/03/2025 07:58 AM ID: 267574644	If there is no rule the industry will get saturated and you will see too many foreign drivers coming in		
258	22/03/2025 08:06 AM ID: 267574206	Private taxis have a second layer of protection for the customer via their service provider, Uber App, GlasGo Taxi App etc. Black cabs you can flag don't and you can easily get in one and only find out later in that they're not licences or are not even the owner of the vehicle being driven.		
259	22/03/2025 08:07 AM ID: 267574170	Not enough customers out there ? Also private hire from other council are coming in and Glasgow city council are doing nothing after all your drivers sitting there SQA cheers you lot		
260	22/03/2025 08:34 AM ID: 267575601	I feel companies who are renting their cars should be provoked and drivers should be able to buy their own cars. If you visit big companies such as Glasgocabs at anyone given time they would have 80-100 cars just sat there in the yard then you have other companies who look for drivers with a minimum license of 5years they also have cars just sat at there yard if you provoke all these licenses and pass them on to the drivers who actually want to work the gap would be filled. Also some people hold plates and		

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			Response Percent	Response Total
		only work 1-2 days a week. There should be a minimum working hours cap on the plates then you'd be able to determine if you need to lift the cap or not.		
261	22/03/2025 08:39 AM ID: 267575755	Lack of availability... more private hire cars needed...		
262	22/03/2025 09:10 AM ID: 267576185	I used to work at night, however no longer do because outside of short bursts of activity when eg theatre comes out or pubs shut there are very few hires available. When money earned over course of shift made working at night unviable. The night time economy in Glasgow isn't there anymore. What night clubs are still open and how many operate on week days.		
263	22/03/2025 09:44 AM ID: 267577429	Hi. I hope everyone there is well and happy. I just got my private hire license, but now I'm in the hard game of getting the private hire plates. Rejecting over 1000 applications a year for private hire plates ,and people paying around 500£ per application it's a big scam. Nothing is being refunded to the people, there is no way that an application which gets rejected, needed almost 500£ to get processed. Thinking about Glasgow being the only place in the UK where private hire plates are limited, makes me think that here this is controlled by a small group of people working for they're own benefits. Everywhere in the UK it works without a limit on the number of private hire vehicles, but not here. And as was said the night time economy suffers a lot, many people I know struggle to get a ride home late in the night. Thank you very much for this survey. I hope that the cap will get lifted. Daniel Onciu		
264	22/03/2025 10:15 AM ID: 267578863	From personal involvement I know first hand waiting times between jobs are excessive for around 80% of my shift.		
265	22/03/2025 10:15 AM ID: 267578750	Unfair Access: The policy blocks experienced drivers like myself for 6 years from getting a car license, while individuals who don't even drive hold multiple licenses and profit off others. That's exploitation, not regulation		
266	22/03/2025 10:18 AM ID: 267578690	At busy times you will never satisfy everyone		
267	22/03/2025 10:23 AM ID: 267578957	People are not coming in to the city in the numbers they once did due mainly to economic reasons. Not solely for lack of taxis. Take a stroll around the city taxi ranks at peak times These drivers are not sitting around for fun. Also the more taxis granted the less income so inevitably corners will be cut on the saftey/upeep of these vehicles.		
268	22/03/2025 10:23 AM ID: 267578149	Every time nedd taxi wating for over 30 minutes		
269	22/03/2025 10:30 AM ID: 267580177	There are enough taxis. Maybe even too many.		
270	22/03/2025 10:57 AM ID: 267581178	Adding additional plates will dilute the available work even further. There is not enough work at certain times of the day for drivers to earn a decent living. More plates means less work for everyone.		
271	22/03/2025 11:03 AM ID: 267580854	Do not think there is enough work to cover to allow more taxis on the road.		
272	22/03/2025 11:28 AM ID: 267583039	There are too many cars licenced to other councils operating in Glasgow against their licensing conditions		
273	22/03/2025 11:54 AM ID: 267583451	Laws & regulations are already in place to improve this situation however they are not being enforced,most non TOA taxis are making up there own prices particularly at night & refuse to engage meter which makes costs prohibitive for everyone, a simple mystery shopping exercise would've sorted issue years ago but for some unfathomable reason this has not been done		
274	22/03/2025 13:00 PM ID: 267588472	I don't go to Glasgow late at night as its a nightmare to get home		
275	22/03/2025 13:15 PM ID: 267589773	at peak times taxi provision is insufficient and taxis are unavailable.		
276	22/03/2025 13:51 PM ID: 267592367	The action to limit licenses is detrimental to the public. Limited supply means fares are higher than if there were to be more supply. Frankly i am a believer in allowing the market forces to balance the demand & supply equation.		
277	22/03/2025 14:12 PM ID: 267594113	I can't see any unmet demand for more taxis.		
278	22/03/2025 15:04 PM ID: 267595785	I have been a taxi driver for 45 years and the trade is on its knees you have PH picking up on the street all the time you have PH out off town with glasgow radio in them it was really strick when I started now it's a free for all		

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279	22/03/2025 15:13 PM ID: 267597887	Hello, Taxi drivers and private hire drivers' earnings have fallen critically compared to previous years, while the cost of living is getting higher and higher. I am a full-time private hire driver and I have to sit for a long time waiting for an order very often. If you increase the number of cars on the roads, our earnings will fall even lower. At the moment, unfortunately, demand does not exceed supply.		
280	22/03/2025 15:27 PM ID: 267598933	Plenty of taxis		
281	22/03/2025 16:49 PM ID: 267603102	There are enough taxis most times, other than an hour or so at peak times. Also they very often over charge when picking up from the street. Uber charge all different fares constantly. Normally never on the side of the customer.		
282	22/03/2025 17:36 PM ID: 267598262	to me there is essentially no limit to the number of Private Hire Cars operating in the City at present despite the City Councils current Policy' This is because there are so many Private Cars licensed by nearby Licensing Authorities who can be phoned to come in and pick up hires within the City. So at present you can avoid Glasgow City Council limits and License your Private Hire Car with Adjacent Authority Area and come in to Glasgow and pick up hires. The only advantage to City Council changing current Policy is that the City Council could pick up additional license fees from those that are currently forced to License outside City. The effect on the Public getting home is nil. Private Hire is usually these days the publics first choice these days. Unless you are in a wheelchair have a large pram a dog or there are six travelling..		
283	22/03/2025 19:46 PM ID: 267610310	When im in glasgow on a night out it can be difficult to get an affordable taxi journey back home. Sometimes confirmed rides on uber for example change their mind as I live in kirkintilloch. I have been stranded a few times now and had to go to friends house in west end to try calling taxi from there which can take hours		
284	22/03/2025 19:51 PM ID: 267608226	Can not get one when needed		
285	22/03/2025 19:54 PM ID: 267610586	I live in the southside (darnley) last time I went out in the city it was a complete nightmare trying to get a taxi or hire home, took over an hour with uber drivers cancelling last min obviously in favour of a higher fare and queues for black cabs so long. It puts me off going out and always aim for the 2nd last train home now		
286	22/03/2025 19:58 PM ID: 267610416	With the way that the cost of living going up the job is hard enough to lift the limit of cars drivers would have to do longer hours witch could have safety concerns for the public		
287	22/03/2025 20:37 PM ID: 267605163	I believe their is enough private hires on the road.		
288	22/03/2025 22:16 PM ID: 267614081	Taxi drivers do not have enough hires as it is. A simple tour of the city center in a 24 hour period weekday or weekend alike will attest to that fact. Secondly, the taxi industry as a trade will wither away if the cap is lifted. Overprovision of plates will diminish the earning potential of existing drivers and trigger a mass exodus, hence having the opposite effect of what is intended.		
289	23/03/2025 05:19 AM ID: 267618556	The plate cap should be lifted		
290	23/03/2025 05:30 AM ID: 267617914	Open to plates to all drivers who hold a badge . All drivers who applied for the plates but got refused - call them and ask if they need a plate and give them straight away without charging any fee .		
291	23/03/2025 10:47 AM ID: 267625867	I am operator and the problem is not Less vehicles The problem is drivers not working in certain time they take off busy time need some kind of system where there is drivers working in shifts but you can't do that because they say there self employed		
292	23/03/2025 12:59 PM ID: 267630599	Problem is Ubr not Number of cars		
293	23/03/2025 13:19 PM ID: 267630882	At best, more night shift taxis are required some weekends of the year. Definitely not all weekends or during weekdays/nights.		
294	23/03/2025 14:08 PM ID: 267632720	Not just Glasgow licensed private hire cars currently work in Glasgow under the banner of Glasgowcabs but neighbouring council private hire cars such as south Lanarkshire and east Renfrew so the city is over run with private hire cars such as.		
295	23/03/2025 14:20 PM ID: 267632071	Public service demands during peak times and night, unmet demand private hire and taxi services in city, this should be reviewed to help night economy and public safety needs.		
296	23/03/2025 16:06 PM ID: 267636060	At present I have been a private hire driver and private car operator for over 10 years so I have a very good understanding of this industry within and out with Glasgow at the present moment I personally believe that there is far too many private hire cars		

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			Response Percent	Response Total
		operating within Glasgow and licensed by Glasgow to the point it has affected my income over the years I am working more and more for less because of the over provision of private hire cars operating within Glasgow there's only so many hours a driver can humanly work and we are working just too get by if Glasgow lifts the cap on private hire cars and it affects my income anymore I personally will need to make a decision if I can carry on do the job as at the present moment drivers are lucky to be meeting the minimum wage after costs of do the job if more cars are licensed and put on the road it will affect all drivers currently doing the job financially Glasgow city is losing good taxi and private hire driver who know this city inside out because we are making hard decisions due to the over provision of private hire cars on the road I hope who ever is making decisions within the department of licensing uses common sense and lowers the limit of private hire cars or keep it at the level it is at the present moment		
297	23/03/2025 16:12 PM ID: 267636558	Private hire cars not licenced to Glasgow eg south Lanarkshire/east Dunbartonshire working out of private hire company(Glasgow go cabs)which Glasgow council turn a blind eye to. These cabs are not registered in your survey.		
298	23/03/2025 21:40 PM ID: 267646121	I don't think you should limit the private hire car vehicles in the city of Glasgow because at the weekends there are a lot of customers waiting over a hour for a private hire car especially ladies waiting alone at night cold wet night it's very dangerous there is a lot of work for more Glasgow private hire cars and if the owner of car doesn't like it meaning if there is not enough work they can hand in there Glasgow city council taxi plate in with there own will.		
299	24/03/2025 01:07 AM ID: 267649417	Thx for giving us the chance to give our opinion regarding capping the private hire car licences as the business is very down the amount of footfall I town is very very low that's y even the most busy area such as hall street is dying down. After 4 we don't really get many rides in town and our income is going down and down so plz do not give out any more private hire car licences and keep it limited as it is . Regards		
300	24/03/2025 05:17 AM ID: 267651161	I believe that the current policy limiting the number of private hire cars in Glasgow should be reconsidered for the following reasons: 1. Increased Accessibility and Convenience: • Removing or relaxing the cap on private hire vehicles would provide better access to transportation, especially in areas with limited public transport options. 2. Reduced Waiting Times: • With more private hire cars available, passengers would experience shorter waiting times, particularly during peak hours or in high-demand areas. 3. Enhanced Competition and Service Quality: • More competition among private hire operators could lead to better service quality, improved vehicle standards, and more competitive pricing for passengers. 4. Changes in Demand Since the Last Review: • Demand for private hire services may have increased due to population growth and shifts in commuting habits, making the existing cap outdated. 5. Economic Benefits: • Allowing more private hire vehicles to operate would create more job opportunities for drivers and boost the local economy. 6. Fair Market Conditions: • An artificial cap on private hire cars may create unfair advantages for existing license holders while preventing new entrants from joining the industry.		
301	24/03/2025 09:01 AM ID: 267655922	I personally feel there is demand for additional private hires to be able to ply for trade in the city at moments of high demand. I have on a few occasions (especially late at night) struggled to obtain a private hire car. Whilst raising the cap could also work in theory I feel removing it will allow demand to be met with private hire number levelling out over time naturally when demands is sufficiently met. I also feel that service would improve given the competition generated from requiring to attract customers		
302	24/03/2025 10:52 AM ID: 267665798	Too many cars makes it too much pollution		
303	24/03/2025 10:57 AM ID: 267666140	If there was no over provision policy the city would be flooded with private hire cars.		
304	24/03/2025 11:00 AM ID: 267666429	Private cars accept card payments. Taxis don't. The machine is always broken.		
305	24/03/2025 11:07 AM ID: 267666977	But the number allowed should be higher		
306	24/03/2025 11:08 AM ID: 267667456	It is often impossible to get a taxi, whenever the town is busy or there are big events on in the city, the wait time is significant.		
307	24/03/2025 11:17 AM ID: 267667915	The more cars there are the better competition for custom.		
308	24/03/2025 11:27 AM ID: 267668046	To protect drivers income instead of allowing companies like Uber to exploit drivers.		

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			Response Percent	Response Total
309	24/03/2025 11:34 AM ID: 267669030	Glasgow City Council must limit the number of plates issued; otherwise, existing businesses will be affected and become the less attractive industry. Therefore exiting driver will leave the market		
310	24/03/2025 11:40 AM ID: 267669556	By increasing the numbers only uber will benefit from this as they are charging the customers around 30 pounds from city to Glasgow airport and the driver get 9.80 from that if the number increases uber might pay the driver 6.90 to airport . I know it will only benefit Uber but it will be very bad for drivers as there is no policy in place to regulate private hire prices		
311	24/03/2025 11:41 AM ID: 267667317	Supply and demand in Glasgow's taxi service is skewed. With a population of 630,000 people, there are only 3,450 private hire vehicles and 1,227 taxi vehicles. This means only 0.742% of the total taxi fleet is available to the city's residents, not including the influx of visitors. This percentage is too low, leading to limited access, especially during peak times, when availability can be almost nonexistent. Data analysis further reveals significant price hikes during peak hours, as demand consistently outstrips supply several times a week. Additionally, this has led taxi drivers to adjust their availability around these peak periods, further exacerbating the issue. With some opting to avoid short journeys with the understanding that with high demand more lucrative medium/long journeys will be available. This is particularly damagine for members of the public who are less able. Further more, there is an increase at managed taxi queues of taxi drivers questioning customers before allowing them in their cabs to decide if they will accept or reject that customer, knowing the demand is there to maximise financial gain. It is knowledges that taxi drivers have a right to refuse service in particular to customers who are over intoxicated or show risk to the driver. However the picking and choosing of customers subject to direction/duration of journey is not acceptable.		
312	24/03/2025 12:14 PM ID: 267672245	New young Drivers they are coming in this feild they like and prefer there own cars becuse to rent a car i so much compilations like rents are to high plus every company have to much terms an conditions you can work with uber only or with private taxi only if you have ur own vechile you will care more. atleast 1 licence plate should be given to one person for a chance		
313	24/03/2025 12:17 PM ID: 267673627	There is too many drivers we sit 2/3 hrs without work the problem is drivers are scared to pick drunk people up I think all private hires and taxi should be fitted with cctv that way drivers would feel a better		
314	24/03/2025 12:23 PM ID: 267674592	Hi, have you ever considered earning of drivers? You just giving licenses to make more money. You don't care about drivers, don't be greedy		
315	24/03/2025 12:24 PM ID: 267674943	There are insufficient private hire at peak times		
316	24/03/2025 12:39 PM ID: 267675931	Black taxis are unaffordable and only used by tourists and businesses charging money back		
317	24/03/2025 12:53 PM ID: 267668871	I believe there is enough taxis & private hire cars to serve the public. I know this because of the length of waiting time to secure a hire in the majority of evenings/nights at ranks such as Gordon st & George Square. I would also highlight the number of Just Eat delivery drivers and general public that use the Sauchiehall st rank as a parking bay reducing the number of taxis that can use the rank to which I have been unable to rank there on some occasions. The same can be said about Byers road after 6pm and Albion st to a lesser extent. It is my opinion taxi & private hire enforcement are understaffed to police the illegal plying for trade that occurs from many private hire cars some of which are from outside the area.		
318	24/03/2025 12:59 PM ID: 267678158	There is more than enough private hire vehicles on the streets of Glasgow.		
319	24/03/2025 13:02 PM ID: 267677563	I'd go further and reduce the number of private hire vehicles and increase the number of Taxis. The private hire market is a shambles of poor drivers and unsafe practices compared to the hackney vehicles		
320	24/03/2025 13:21 PM ID: 267679806	Most of persons who had the private hire badge don't work and just keep there plates because 3450 private hire drivers arw kot on the road. That's why public facing issues like specially on weekends we have to wait for more than 1 hour to get a taxi		
321	24/03/2025 13:51 PM ID: 267682863	The problem is multiple car operators like Glasgow cabs which have a fleet of vehicles sitting in their years plated but not working. East Renfrewshire, south Lanarkshire cars working in Glasgow which should be stopped. There isn't enough work for current private hire drivers		
322	24/03/2025 14:07 PM ID: 267685090	There is a strong demand for taxis, but not enough vehicles are available to meet this need. Many drivers use rented cars, as these vehicles meet all the requirements for obtaining a taxi license. This situation effectively places these drivers in a position of dependence on the taxi company.		
323	24/03/2025 14:15 PM ID: 267682529	If the council increased the number of Private Hire vehicles it would not address the the real reason why people are no longer going out at night in Glasgow. The streets		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
		are no longer safe and the Private Hire drivers are no longer Scottish. So it's simply better to not go out in Glasgow anymore.		
324	24/03/2025 14:25 PM ID: 267687038	taxi is fine can get one no problem		
325	24/03/2025 14:29 PM ID: 267688169	The council should restrict big companies like GlasGo to have many cars and dictating the market! It's scandalous!		
326	24/03/2025 14:58 PM ID: 267690343	I myself applied for Private hire car license back in april 2024. so after 9 months long wait its been refused by council in a committee. I mean if the council has applied an over provision policy they should stop taking applications for private hire car licence I mean its a Daylight robbery making a fortune for council . on the other hand if you thinking of overprovision policy on car licence then there should be a policy for driver license also . You gave thousands of license to everyone now every license holder want to work for his family is being blackmailed and ripped off by this rental mafias which give their car to driver with staggering £450+ per week charges and council is blind on it .		
327	24/03/2025 15:13 PM ID: 267693715	It's good for competitive for the industry		
328	24/03/2025 15:17 PM ID: 267693801	Even though there are 3450 private hire cars registered with Glasgow. They are not all operating at the same times and not within the same areas. So there areas and times when it is nearly impossible to get a taxi within a reasonable time frame.		
329	24/03/2025 15:56 PM ID: 267697966	More licences will mean more pirating.		
330	24/03/2025 16:00 PM ID: 267698519	The monopoly on Glasgows Private Hire cars by GlasGo Cars is an absolute disgrace. Without open and fair competition what is the point of even considering changing the provisions already in place. I no longer feel safe in a Private Hire and the high standards once set by the Council for vehicles is well below acceptable levels.		
331	24/03/2025 16:22 PM ID: 267701839	There is not enough work for the private hire cars on the road at present		
332	24/03/2025 16:32 PM ID: 267702758	Being a regular user of private hire vehicles, I hear regularly from drivers that they also welcome a cap on the number of private hire cars as they feel they can no longer make a decent wage in the way they used to. I also think that it helps the city's environmental aims and objectives to cap the number of private hire and black cabs on the road.		
333	24/03/2025 16:34 PM ID: 267702676	Private hires have better quality vehicles, and do not rip you off with the boundary limit nonsense.		
334	24/03/2025 16:45 PM ID: 267704134	Current system keeps highly polluting taxis on the road and stops disruption by electric vehicles as has become common in other cities		
335	24/03/2025 17:42 PM ID: 267709635	There is not enough work during the day and traffic is horrendous		
336	24/03/2025 17:57 PM ID: 267709445	A lot of drivers only work a few hours each day to suit their circumstances so whilst they hold a license, it is under utilised. Similarly, a lot of drivers only take certain types of bookings / hires - ie school / college students (not contract bookings but from students who choose a taxi as their preferred mode of transport) hospital hires - again not contract work but from people travelling to / from a hospital. Again, this under utilises their licence. With a large proportion of licences being used in this manner, it restricts the availability of taxis for hire in general terms. It creates excessively long waits or taxis coming to an area of the city that the driver is unfamiliar with.		
337	24/03/2025 18:07 PM ID: 267711081	Yes the licensing authority should continue with the overporvision on private hire as safety for the public I order through the app and it arrived with in 4 and half minutes don't have time to get ready and the driver is already here seems to be over populated with drivers. Thanks		
338	24/03/2025 18:08 PM ID: 267710473	There are far too many private hire cars and not enough taxis (black hacks).		
339	24/03/2025 18:27 PM ID: 267713312	Because of limiting cars on rent asking too much rent which is hardly people afford I am paying 280 rent which is not easy to cover I can't get time for myself if rent car breakdown nobody have cars I will be out of work not secure people giving car on rent they asking rent whatever they want taxi fare same from 5 year how can we cover triple rent with 5 year old rent unlift the limit of car license		
340	24/03/2025 18:39 PM ID: 267714694	Without the cap- too many vehicles and too many drivers that it becomes impossible to earn a wage. There is enough taxis and drivers to go about.		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
341	24/03/2025 18:43 PM ID: 267714703	Not enough taxis especially at weekends		
342	24/03/2025 19:02 PM ID: 267716220	To many private hire cars and to many out of area private cars operating in glasgow		
343	24/03/2025 19:25 PM ID: 267716485	<p>Glasgow has enough vehicles and Drivers of all types of taxis in the city are struggling. Badly. Since the pandemic we have not only seen a change in how things work in Glasgow (people now go out much earlier and subsequently home earlier.), we also have had to deal with ever rising costs (insurance in particular) that have made a drivers take home lower today than it was 6 or 7 years ago.</p> <p>Licencing costs are up. Council tests are up. Both way beyond the rate of inflation. Add in the rise in fuel prices and the rise in mechanical repair costs and its nearly at the point that drivers are at the 'minimum wage ' stage.</p> <p>Saturday nights are now gone for the taxi trade. They are not coming back, and opening up the Limited numbers will not bring them back. People's habits have changed. More vehicles will only dilute what drivers are already struggling to earn.</p> <p>The only people who will benefit from more vehicles are the licencing and test depts of the council and Glasgowcabs pvh (who will put more cars on the road and strengthen against the likes of uber).</p> <p>My point of view comes from 30 yrs of being a multiple private hire car licence owner and as a driver.</p> <p>The council would be doing the current licenced drivers a massive disservice if things were ' opened up' (even though I would be tempted to obtain 2 or 3 more licences myself, I feel it would be the wrong thing to do for the trade)</p>		
344	24/03/2025 19:35 PM ID: 267719098	At night time people are waiting for phv vehicle and they are few and in busy times as well . All people who have licenses don't drive at same time. Hours differ for everyone. So I request council to look into this matter.		
345	24/03/2025 19:37 PM ID: 267719296	There is too many private hire working in Glasgow also the out of town private hire is flooding the city		
346	24/03/2025 19:47 PM ID: 267720116	Hard to get at busy times . Puts me off entering city centre for late night events.		
347	24/03/2025 19:53 PM ID: 267720047	It is very difficult to get any type of taxi during the morning rush hour, but especially private hire cars. I almost missed a flight recently having only allowed 2 hours to travel to the airport (15 mins drive) and when eventually I secured a ride the driver told me that all cars are booked for council school runs between 7.30am and after 9.		
348	24/03/2025 19:57 PM ID: 267720654	There are not enough cars in Glasgow. It is a struggle to get a taxi quite often particularly at rush hour.		
349	24/03/2025 19:59 PM ID: 267720965	A lot of people struggle to find a taxi specially on fridays and saturdays and that is because there a limited number of taxis on road. In m my opinion, the provision of private hire car licence should continue.		
350	24/03/2025 20:35 PM ID: 267723112	I think yes because there's a lots of taxi's and private hire drivers but the problem is with fares cost of driving is very high		
351	24/03/2025 20:36 PM ID: 267723166	There are perhaps too many private hire (who often have more dubious methods/policies) and at times not enough traditional black hacks		
352	24/03/2025 20:54 PM ID: 267724501	There needs to be more private hires on the road as the current amount is not meeting the demand		
353	24/03/2025 20:58 PM ID: 267724636	It already is a nightmare to get out of the city centre at night without limiting the amount of taxis		
354	24/03/2025 21:16 PM ID: 267725969	More would be fine		
355	24/03/2025 21:21 PM ID: 267725535	Limit should be kept due to the amount of drivers who do not know the city and surrounding areas well enough and have limited English that makes it difficult to direct drivers to/from pick up and drop off locations		
356	24/03/2025 21:51 PM ID: 267727305	The number of private hire vehicles does not include the South Lanarkshire plated cars and East Renfrewshire plated cars that a company use to pick up and drop off in the City Boundary		
357	24/03/2025 21:54 PM ID: 267726768	I have been a private hire driver for 10 years and business has went down over the years more taxis on the road will just make it tougher for everyone		
358	24/03/2025 21:56 PM ID: 267727867	Lots of private hire cars in road that's all you see		

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			Response Percent	Response Total
359	24/03/2025 22:07 PM ID: 267728303	Glasgow is the worst city to try and get a private hire car in. Sometimes you can't get one at all!		
360	24/03/2025 22:07 PM ID: 267728248	You cannot get a readily available taxi and when speaking to other drivers/offices , not all drivers work 24/7 and we need more drivers available to cover the work and demand.		
361	24/03/2025 22:09 PM ID: 267727529	To many cars on the road business is not busy as use to be before pandemic. You need to work long hours to make reasonable money. Not easy to drive long hours.		
362	24/03/2025 22:18 PM ID: 267728689	By increasing the number it doesn't guarantee that drivers will work at night and at the weekend. Most likely flood systems through the day and still have similar issues.		
363	24/03/2025 22:21 PM ID: 267728864	Ramadan and a falling football of a weekend In the city centre is not a reason to allow even more taxis into the city when you are trying to cut down pollution		
364	24/03/2025 22:29 PM ID: 267728709	Until such times as the council gets full information concerning cross border south Lanarkshire's and east Renfrew private hire operating within the Glasgow boundaries how can you get a true reflection on what the city really needs		
365	24/03/2025 22:56 PM ID: 267729926	Given the number of other local authority badged private hire vehicles (particularly South Lanarkshire, East Dumbartonshire and Renfrewshire) observed to be operating in Glasgow there is capacity to have more Glasgow registered private hire vehicles operating.		
366	24/03/2025 23:32 PM ID: 267433255	Giving extra plates will decrease our current earnings we are going to end up for 12+ hour shift to make a living		
367	24/03/2025 23:34 PM ID: 267729243	I believe there's an ample amount of Glasgow City Council licensed private hire already operating in Glasgow, and this doesn't take into consideration the amount of other City Councils driver's who are also working and operating in and around Glasgow outside their own licenced duradiction, so I do think that the Glasgow City Council cap should remain in place for the foreseeable future.		
368	24/03/2025 23:40 PM ID: 267730852	Getting a ride on weekends can be a real hassle. It seems like everyone's out and about, creating a huge demand. There just aren't enough available cars to meet the need. People are left waiting and scrambling for transportation. Something needs to be done to make it easier to get around. Council should make this unlimited to provide car licenses.		
369	25/03/2025 02:25 AM ID: 267733150	As a night shift worker there is no public transport that are available at the time of my start time of work and can't get to work		
370	25/03/2025 02:56 AM ID: 267733499	Yes but with checks on all drivers as in disclosures on them so people feel save		
371	25/03/2025 04:47 AM ID: 267734826	There are enough numbers but they should be put into regular shifts not just able to be available or not when it suits them		
372	25/03/2025 06:15 AM ID: 267735768	The real reason why glasgow city centre has seen a reduction in custom from the public is the cost involved. Prices for everything including a night out have went up significantly but wages haven't therefore people are having to tighten their budgets.		
373	25/03/2025 06:34 AM ID: 267736311	As a ph driver/operator I think there should be no increase in ph amounts as it's hard to make a living without doing double shifts or working 80 hours a week all you will do is increase the amount of part time guys that come out at the weekend		
374	25/03/2025 06:54 AM ID: 267736744	The current situation is very poor when trying to get a taxi is the time it takes to come and that is if it turns up at all		
375	25/03/2025 07:24 AM ID: 267737622	I earn an average wage,if gcc were to gave more ph vehicles my wages would drop significantly. Demand at weekend nights goes through the roof and bringing extra cars in won't make a big impact.running subway through the night would help as well as extra bus/train services		
376	25/03/2025 08:21 AM ID: 267740929	In my opinion there are more Private Hire drivers than Private Hire cars. If current policy remains then where will other drivers will work? Why council is issuing them Drivers licenses but not Car licenses.		
377	25/03/2025 09:20 AM ID: 267745480	The poor condition, availability (subway hours) and cost (trains) requires other means of transport. LEZ zone restrictions have prevented motorists and visitors using their own car and are reliant on taxis.		
378	25/03/2025 09:48 AM ID: 267749156	Cap is good for public safety as I rent out PHL car and the amount of young drivers with badges are coming and they don't want to work with the system they want to do there own illegal stuff.		
379	25/03/2025 10:06 AM ID: 267749634	I think people should be allowed to make choices. Currently in our area it's black cab or a GlasGo private. Impossible to get a taxi from either in the mornings as they all doing school runs. Same in the afternoon when the schools finish. Impossible to get a		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
		taxi home from town in the evenings too- especially at weekends. We need more taxis.		
380	25/03/2025 10:49 AM ID: 267753276	Well Now over 3000 cars in Road. This lower the fairs. Now its to hard to make end meet.If you do you need to spends a lots hours in road.		
381	25/03/2025 11:21 AM ID: 267758926	Keeps the local people use other transport like train and busses cycle or walk		
382	25/03/2025 11:31 AM ID: 267758764	The council is currently taking money for licenses and refusing everyone and still keeping their money surely that is fraud as you are aware you have no licenses to give out I will be contacting the press about this as you recently refused me 4 licences		
383	25/03/2025 12:34 PM ID: 267763037	Too many non Glasgow local authority cabs/phc's working in Glasgow. Too many roadworks in Glasgow. In the last 2 yrs my wages have halved. Not a single Uber driver is able to tell you how the earning structure works, they undercut the drivers and overcharge the customers, especially visitors who do not reside in Glasgow. Uber especially requires regulation.		
384	25/03/2025 13:30 PM ID: 267771238	Already you many sitting around Glasgow touting		
385	25/03/2025 13:43 PM ID: 267773122	Helps the taxi industry from out of area people coming and pirating		
386	25/03/2025 15:11 PM ID: 267782681	Trying to get a private hire is still difficult a lot of the time		
387	25/03/2025 15:51 PM ID: 267785684	The safety of the female population in a private hire vehicle with drivers having direct access to the person hiring the private car hire.		
388	25/03/2025 16:37 PM ID: 267791643	If this is allowed, the market will become completely diluted with part time workers and my wages which are already low, will make the job no longer fit for purpose.		
389	25/03/2025 16:37 PM ID: 267789416	Yes, the Licensing Authority should continue the current policy limiting the number of private hire car vehicles in Glasgow. Maintaining this restriction helps prevent market oversaturation, ensuring that drivers can earn a sustainable income without excessive competition. It also helps manage congestion and environmental impact by limiting the number of vehicles on the road. Furthermore, by controlling the number of private hire cars, the authority can better regulate standards, ensuring passenger safety and service quality. A well-managed licensing system helps balance supply and demand while maintaining a high standard for both drivers and passengers.		
390	25/03/2025 19:23 PM ID: 267803477	You don't want the taxi industry to die It's hard enough to earn it will make a lot of good drivers leave		
391	25/03/2025 20:24 PM ID: 267809508	Far too many private taxis in the city centre diluting the workload for black hacks and the city centre taxis		
392	25/03/2025 21:13 PM ID: 267811943	Because currently market don't have potential Current driver already struggling to make decent wage.		
393	25/03/2025 21:18 PM ID: 267811691	Because taxi's are now mostly electric they are not double shifted, The price of the License and badge along with the time it takes to issue licenses has put me and other off applying.		
394	25/03/2025 21:34 PM ID: 267812320	You just have to take a walk through the city any night of the week and see loads of hackney's and private hire cars parked up all over the place with no work.		
395	25/03/2025 22:15 PM ID: 267814523	Basically, there is not enough work to go round. The taxi trade are suffering & the private hire have nowhere near enough work to justify the amount of PH licenses currently issued. The collapse of the city's nighttime economy is a major contributor.		
396	26/03/2025 04:08 AM ID: 267821354	To many cars already here and no work		
397	26/03/2025 06:06 AM ID: 267822340	Having driven a taxi for nearly 25 years, the idea of adding more taxis to the road seems ludicrous. There is an enormous amount of time when we sit doing nothing and adding more vehicles will only add to this. The prices in pubs and clubs, along with a changing attitude after Covid has led to a downturn in the way people go out. It is not uncommon to sit on a rank for up to 2 hours without a hire and this would only get worse. People arrive into town via train, bus, subway and from friends but all of these options are unavailable to a certain extent come chucking out time.		
398	26/03/2025 06:20 AM ID: 267822411	Like any other industry too many staff will make the employment unsustainable. Drivers need to know their choice of employment is safe regarding their own future.		
399	26/03/2025 08:26 AM ID: 267826139	I am a young woman living in Renfrew. There are no train lines between me and the city centre, and the buses don't run late at night. If they did, I wouldn't feel safe		

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			Response Percent	Response Total
		getting on one. The only way to get home after a night in the city centre is by taxi. I usually use Uber as they are far cheaper than a black cab, whose prices skyrocket as soon as you hit the motorway. It's often difficult to secure a taxi on a busy weekend and I've found myself waiting alone late at night for a taxi to arrive.		
400	26/03/2025 09:59 AM ID: 267832428	I have been a driver for 8 years and I have seen the decline in my earnings. I could make a wage come home and spend time with my family but now I am having to work 6 sometimes 7 days to make a wage. There are plenty of drivers to meet demand, they are just working the wrong hours of day. By scrapping the cap will seriously affect the low income of existing drivers		
401	26/03/2025 10:53 AM ID: 267836071	There are to many private hire vehicles on the road at present, and not being monitored properly, you can witness this every day with drivers picking up on the street, parking in taxi ranks and different drivers using the one license		
402	26/03/2025 12:38 PM ID: 267847025	The COUNCIL CAN'T CONTROL THE NUMBER OF OTHER LOCAL AUTHORITY TAXI AND PRIVATE HIRE WORKING IN THE CITY		
403	26/03/2025 12:47 PM ID: 267848235	As more drivers on road means it will dilute the work and its never recovered from covid		
404	26/03/2025 12:51 PM ID: 267848779	Yes I do as there are far too many private hire cars in Glasgow the place is flooded with them		
405	26/03/2025 12:52 PM ID: 267848894	There are too many private hire cars in the city		
406	26/03/2025 12:53 PM ID: 267844897	Until you can control east/renfrew west/dumbarton shire and cambuslang and rutherford and stop them working the city		
407	26/03/2025 12:53 PM ID: 267848939	The number of taxis and private hire are far to high in my opinion the city centre and surrounding area are saturated		
408	26/03/2025 13:42 PM ID: 267852460	When driving in the city I notice that the majority of vehicles are private hire		
409	26/03/2025 14:11 PM ID: 267855936	There are enough ph cars in Glasgow and the council don't do anything about south Lanarkshire ph working in Glasgow		
410	26/03/2025 14:59 PM ID: 267859169	There's no enough ph and taxi specially during peak hours its difficult to book a taxi/PH after night out in the city because of high demand.		
411	26/03/2025 18:41 PM ID: 267879565	I believe we need less private hires		
412	26/03/2025 18:56 PM ID: 267879358	Absolutely. At this moment in time there are a number of private hire vehicles operating in the city that are registered in other council areas which gives a false representation on supply and demand.		
413	26/03/2025 19:43 PM ID: 267881976	Very difficult to get picked up in a reasonable time No matter what time of the day or night it is		
414	26/03/2025 22:45 PM ID: 267889855	There is a lack of taxis and private hire vehicles in Glasgow.		
415	27/03/2025 10:17 AM ID: 267904436	The problem isn't the amount of cars People don't trust a big percentage of private hire drivers, they don't know the area and rely on sat nav's to get to local destinations The price surge by private hire company's and especially uber at night and the weekend is also a major issue, people would rather stay home as they simply can't afford their prices		
416	27/03/2025 11:11 AM ID: 267911016	Increased competition has driven consumer prices down, only when lower limit is reached should limitations be proposed		
417	27/03/2025 11:33 AM ID: 267912514	The private hire market should be free to increase to meet demand. The peripatetic nature of app based services means cars when increase when demand is higher - for example city events, peek periods etc		
418	27/03/2025 13:27 PM ID: 267924125	there are already too many private hire cars		
419	27/03/2025 13:51 PM ID: 267924546	The current provision of taxis is woeful, it is no wonder the nighttime economy has died a death, there is no way to get home. I live in EK and have been charged £60 to get home by a black taxi and been unable to get private hires as they want to stay local. It's deplorable, its also putting youngsters at risk. There is little in the way of public transport alternatives so you have to open up the private market to competition		

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			Response Percent	Response Total
420	27/03/2025 14:13 PM ID: 267927252	It is hard enough to make a living working extra hours to pay for new taxi to comply with LEZ without adding more taxi/private hire cars to reduce that work		
421	27/03/2025 15:24 PM ID: 267935434	Uber wants to show we need more cars on the road to cover the demand but drivers want better fares to cover those jobs. WE HAVE ENOUGH DRIVERS FOR MOST TIMES OF THE DAY TO COVER THE DEMAND ONLY THE FARE IS TOO LOW SO NOBODY WILL COVER THOSE JOBS AT THAT PRICE		
422	27/03/2025 16:07 PM ID: 267938741	For me it is important too try and cut down on the amount of cars in around town for health and safety issues. And opening up the cap will just flood the streets with even more cars .		
423	27/03/2025 16:07 PM ID: 267936670	The cap should remain because they're already is enough pH cars in Glasgow not even taking into account all the other council cars working in the city on Glasgo cars system predominantly also Uber is only thinking of themselves and how much more commission they can make off another 300 drivers who may decide not to work at nighttime and over saturate the day time making it harder for day shift drivers to make a living there is plenty pH cars available to rent all sitting idle waiting for drivers but it is a bit of a struggle even now having to work on average 60/65 hours a week, another 300 plated vehicles would decimate the day shift ,so I would urge keeping the cap.		
424	27/03/2025 16:48 PM ID: 267941550	For protection of the earnings of current drivers, which is already fairly poor but would become even worse if the cap was lifted.		
425	27/03/2025 16:54 PM ID: 267943375	Yes we already have too many vehicles on the road		
426	27/03/2025 16:56 PM ID: 267941751	The number of licensed Private Hire Cars (PHCs) reached its current maximum of 3450 in mid-2024 and several hundred applications have since been refused for the reason of overprovision. It is therefore likely that hundreds of additional PHC would be licensed if the current limit was removed, with no evidence of an additional market demand. Such an increase would not be easily absorbed by the road infrastructure. The 2022 Glasgow City Council Transport Strategy generally aims to reduce (not increase) motor vehicle use. It should also be noted that most PHCs are not wheelchair accessible. The potential specific impact on the taxi trade is covered in the second part of the consultation.		
427	27/03/2025 17:57 PM ID: 267947279	Glasgow needs less, not more private hire cars.		
428	27/03/2025 18:36 PM ID: 267950059	Not enough available vehicles when trying to book. Sometimes wait is over 1 hour		
429	27/03/2025 18:40 PM ID: 267950154	Limiting the numbers compliments the councils net zero ambition, and places strict control on private hire operators.		
430	27/03/2025 18:48 PM ID: 267950107	This is because the lack of standard for private hire drivers. These days I observe more and more erratic and dangerous driving from private hire drivers. Driving on the pavement, stopping at junctions and roundabouts or doing illegal u turns. Until there is more regulation, the number of these drivers should be kept to as low as possible to ensure the safety of the public.		
431	27/03/2025 19:27 PM ID: 267951863	The limiting should be further extended as the current taxis are sitting waiting for fares with engines running. This shows there are too many for requirements. In addition there is a policy to promote public transport, walking & cycling so reduction would support this policy. The taxis are effectively private so they should not repeat not be allowed to use Bus Lanes & Gates either.		
432	27/03/2025 20:20 PM ID: 267954371	It is very difficult to get a taxi to get out of the city at certain times. Public transport is non existent after certain time and it does not connect all parts of the city. This limits what events can be attended. It's off putting knowing that you will have to wait for a long time at the few taxi ranks. Booking a private cab is v difficult.		
433	27/03/2025 20:53 PM ID: 267956035	Given that the retention rate of the largest app based operator in the city is only 4% per annum, the retention of drivers goes up and down naturally and the overprovision of licences will only serve to Saturate and dilute that retention further making the industry unsustainable		
434	27/03/2025 21:11 PM ID: 267954434	From personal experience and talking to other members of the public it is still really difficult to get a private hire car to pick you up as there are always long waiting times. Also when booking in advance it's my experience private hire cars don't turn up at the right time and I don't know if this is because there are not enough of them on the road at any given time.		
435	27/03/2025 21:13 PM ID: 267956886	There is adequate provision for private hire taxis at this current time. Any more would be overprovision. There is a change in social entertainment choices now and nightclubs are pubs closing down. No need for overprovision private hire taxis.		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
436	27/03/2025 21:25 PM ID: 267957581	There's not enough provision of drivers at the moment		
437	27/03/2025 22:35 PM ID: 267959760	Yes, feel there should remain some form of licensing to monitor and control safety and service procedures Maybe increase the capacities		
438	27/03/2025 23:50 PM ID: 267961242	There appear to be plenty of private hire cars around in the West End where I live.		
439	27/03/2025 23:55 PM ID: 267961517	We need more private hire cars as taxis are too expensive.		
440	28/03/2025 05:08 AM ID: 267963772	Private hires are cheaper.		
441	28/03/2025 07:29 AM ID: 267964903	More should increase competition and help to keep prices affordable for users		
442	28/03/2025 08:00 AM ID: 267966436	More PHV on the roads means less work/earnings for drivers. If businesses believe there is a lack of cars available to meet demand at eg night-time then perhaps new licences could be granted but with restrictions placed on the hours they can work. Eg 6pm-6am. If you randomly increase the cap the vast majority of new drivers will just work day shift and the aforementioned problems will still exist.		
443	28/03/2025 08:15 AM ID: 267966637	Totally understand at certain times there is a shortage of taxis but you only have to look about taxi ranks 90% of the time&they are over ranked&private hire are ranking on streets all over the city illegally.		
444	28/03/2025 09:41 AM ID: 267961659	There's too much of a monopoly with private hired vehicles and abstract pricing/extortion when demand is high. This needs to be stopped. There's also needs to be pressure on black hacks to commit to a service level 24/7 as too many pick and choose when they want to work with lucrative day shift school runs that could be undertaken by supervised coach/minibus and a walk to a bus stop!		
445	28/03/2025 09:46 AM ID: 267971367	It would be a huge concern for me and other drivers if the cap was lifted for private hire. This would bring a significant downturn in trade for taxis. We have invested significantly in LEZ compliant vehicles and are relying on people using our services. The knowledge our drivers have is second to none and we provide a vital service. Any increase in private hire would be most concerning.		
446	28/03/2025 10:05 AM ID: 267972924	To many pirating will Happen Too many cars results chaos we already don't have parking waiting areas		
447	28/03/2025 10:10 AM ID: 267972473	We have ""enough"" PHC at moment. In fact, more than enough. Please also remember all the the Out of Town licenced PHC operating in our city 52 weeks of the year. These Cross Border cars have infiltrated the market too. South Lanarkshire, East Renfrewshire, North Lanarkshire etc all.... Remember, Uber can't have this option, unlike their city rivals (Glasgow Cars). Uber forced into the cap limit situation. So, no... Our trade is way more PHC cars saturating our market Than needed. There must be around 1000 to 1500 cross border bandits. Regards Paul Watson Skyelar Taxis plate no.5 Public hire.		
448	28/03/2025 15:28 PM ID: 267999397	Enough drivers. Uber are campaigning for more drivers but if they sort their pricing structure out a lot more work will be done.		
449	28/03/2025 15:59 PM ID: 268000624	There are too many taxis in the Glasgow .so that's why we don't need more taxis in Glasgow		
450	28/03/2025 15:59 PM ID: 268000603	There are too many taxis in the Glasgow.		
451	28/03/2025 15:59 PM ID: 268001725	This policy of capping plates is not just going to protect people jobs but also make sure people stay safe with lifting the cap on plates there will be chaos in the City. And major safety concerns for public.		
452	28/03/2025 16:17 PM ID: 268001899	There are too many plates for rent but drivers don't rent them because it is not worth it paying rent for car with plates these days Please let the drivers work.		

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			Response Percent	Response Total
453	28/03/2025 16:55 PM ID: 268005569	Yes the policy should remain this would create a lot of stress for current drivers as it's quiet already you see cars just parked up waiting for jobs.		
454	28/03/2025 17:32 PM ID: 268009527	There is far to many private hire cars had of the drivers so not have a clue to where they are going. I was in a private hire car and the drivers i.d was not even the driver and he even said him and his friend do the shifts each. Is this not against the law he didn't need a i.d as he uses his brothers. Also the prices are getting out of hand. The private hire cars . They should be given the same test as black cabs.		
455	28/03/2025 17:40 PM ID: 268012897	There are sufficient private hire taxis in the road to cover public demand, freeing up another 500 plates would saturate the market and kill the income of existing plate holders.		
456	28/03/2025 19:03 PM ID: 268020391	There is enough taxis already in the city		
457	28/03/2025 19:58 PM ID: 268009980	Plates should be granted to individual drivers because of this cap rental mafia keep growing and ruining this trade industry and also remove the option of multiple plates.		
458	28/03/2025 21:43 PM ID: 268026313	My partner is a private hire car driver. Recently he has been having to work longer hours and is still struggling to meet his target due to the amount of private hire cars. Universal credit has introduced a minimum income floor of £1556.30 and he is nowhere near reaching this which is leaving us with financial difficulties.		
459	28/03/2025 22:30 PM ID: 268027650	It seems the number of taxis went down during COVID and didn't come back up, so lifting the limit would hwl0 with that.		
460	28/03/2025 22:31 PM ID: 268026415	As a private hire driver and live in Glasgow I had to go outside Glasgow to get a plate from another council and thosewho have Glasgowncouncil plates they are asking for ridiculousprices, and as someone who takes taxi from time to time it's not always easy to get a taxi because the shortage of the vehicles on road,		
461	29/03/2025 06:10 AM ID: 268031134	Very hard to make aliving during the week too many taxis not enough clients		
462	29/03/2025 06:41 AM ID: 268031344	Private hire don't get same stringent requirements that Black Hackney drivers do and their vehicles are filthy and run down and their dress sense is appalling		
463	29/03/2025 07:02 AM ID: 268031560	i think there are enough PH cars and taxis		
464	29/03/2025 09:47 AM ID: 268033978	I am working but the car belongs to someone else. Why do I not have a car when I work but someone who is not working has 5 or 10 or 20 cars and you do not give us the opportunity to work safely. When my previous company put a maximum of 600 miles per week in the contract and I had to return my car. It took me 2 months to find a new car. This means 2 months of unemployment and a critical situation for me and my family. In addition, when we go on annual vacation, you have to pay the rent for the number of days you are away. Because if you return the car, after returning from the trip you have to look for a new car again. By giving the car badge, these costs and the fear of losing work will be transformed into peace for the driver.		
465	29/03/2025 09:54 AM ID: 268036359	Need more private hire for weakened		
466	29/03/2025 10:07 AM ID: 268037372	Need more private hire and taxi to meet demand		
467	29/03/2025 10:52 AM ID: 268039033	They are not wheelchair accessible		
468	29/03/2025 11:15 AM ID: 268039644	Absolutely not. The cap should be lifted immediately.		
469	29/03/2025 11:21 AM ID: 268036999	Last year, I applied for a private hire licences plate after I received my badge from cuncil but my application was rejected because of current policy limiting the number of private hire car vehicles in the city of Glasgow and I had a lot's of problems including rent the car due to the lack of cars or limited availability and also high prices of rent for weekly car rent about 250 and 300 £ and it's make me so distant about the job. Limiting the number of private hire vehicles creates shortages and higher costs, making it harder for passengers to access affordable transport.		
470	29/03/2025 11:38 AM ID: 268039934	More private hire will encourage pirating in private hire vehicles as this is a major issue at present and more private hire licenses will kill the black cab trade that is already struggling due to cost of buying a black hackney cab replacement.		
471	29/03/2025 12:29 PM ID: 268041952	Adequate taxis		
472	29/03/2025 12:49 PM ID: 268042500	Difficulties in getting a private hire cab at time demonstrate there are not enough active private hire taxi licences.		

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			Response Percent	Response Total
473	29/03/2025 12:57 PM ID: 268042673	No chance. streets after midnight have no taxis on them anymore. Night and day the differences prior to COVID and nowadays. Why restrict more taxis for the public		
474	29/03/2025 13:01 PM ID: 268042667	There is to many private hire vehicles in the city especially at the weekends and they are picking up off the streets and nothing is getting done about it.		
475	29/03/2025 13:04 PM ID: 268042965	Without limits, drivers could struggle to make a living and I have never had any difficulty booking a taxi.		
476	29/03/2025 13:39 PM ID: 268043063	UBER are trying to achieve world supremacy. In reality they have ruined the taxi and private hire trade in every city they have been allowed to operate in. On average they take 43% of the drivers earnings whilst paying out nothing. The drivers supply the cars, licences, insurance, maintenance and labour. Uber supply and app and claim 43% +. This forces drivers to work on average 75 hours per week. Driving this amount of hours is dangerous and not in the interest of public safety. Even Pakistan government banned Uber from the entire country due to these reasons. As a local council you don't want to be promoting modern day slavery.		
477	29/03/2025 14:10 PM ID: 268044888	It is extremely difficult to get a cab at night and with lack of public transport this puts us off visiting Glasgow at night		
478	29/03/2025 14:15 PM ID: 268044739	At present most of the demand in Glasgow is being met by PH drivers, there are numerous examples of other licensing authorities PH vehicles operating across the city within the Glasgow area.		
479	29/03/2025 14:15 PM ID: 268044917	We've found it increasingly difficult to get a taxi home at night in the city centre and either have had to get a train and/or leave town earlier at night.		
480	29/03/2025 16:20 PM ID: 268048969	The number of taxis in the city is far too much causing major congestion especially where other vehicles are also in the city along with buses.		
481	29/03/2025 16:37 PM ID: 268049448	Growth in the city centre economy is being restricted by the uncertainty and difficulty of travel, in particular for the night time economy. Artificially regulating the supply side of the market is limiting demand and affecting business. Consumers are not being considered sufficiently under the present system.		
482	29/03/2025 17:31 PM ID: 268052629	would the council restrict trade in any other business? would you for example limit the number of butchershops trading in the city or tne number of shoe shops? not at all the market should find its own level as these businesses (which every private hire car operator technically is) compete and a level of demand is established		
483	29/03/2025 17:40 PM ID: 268052994	As a solo woman, I will not meet friends in town now due to the challenges of getting transportation home. I waited alone for over 4 hours about a year ago and was cold and vulnerable. I now don't put myself in that position.		
484	29/03/2025 18:42 PM ID: 268055478	If there will be more cars on the street nobody will make money. Already is very hard with the cars from other concil operating in Glasgow city.		
485	29/03/2025 18:57 PM ID: 268055861	If you dilute work load too much by flooding the roads with more cars, people won't make a decent living and inevitably people will leave the position creating a shortage		
486	29/03/2025 20:01 PM ID: 268056331	As a PHC driver I already have to work about 72 hours a week just to support myself and have enough money to pay my bills. Even more PHCs on the road would mean either a reduction in my earnings or having to work even longer hours to make ends meet		
487	30/03/2025 05:25 AM ID: 268066466	Based on 7 days and 24hrs There is plenty of taxis Between Hackney private and uber There will always be busy times but for the most there are plenty of taxis and choices		
488	30/03/2025 08:46 AM ID: 268069119	More PHC will result in black hacks less work it impacts on us as we don't really get much work from city centre because of Uber drivers there is more than enough drivers		
489	30/03/2025 08:50 AM ID: 268068942	There is an excessive number of private hire vehicles in Glasgow and as a regular black taxi user, I understand how difficult it is for hackney drivers to make a living, after costs etc. I regularly see private hire vehicles pirating and am regularly challenged by unscrupulous drivers seeking a quick hire that hasn't been booked. Ranks, at many times of the day, are crammed full of taxis- at George Square as one example. Traffic wardens are regularly moving taxis on when 8 or so are sitting outside the Millennium Hotel, when in reality, they are often backed up to both sides of Dundas Street.		

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			Response Percent	Response Total
		<p>Many ranks in Glasgow cannot be used due to non-enforcement in relation to illegally parked cars on these ranks, particularly at peak times, i.e. Sauchiehall Street.</p> <p>The negative impact of allowing more private hire vehicles in the city is clear.</p> <p>The calibre of many of these drivers, combined with their poor English, rudeness and lack of knowledge of the city is also clear to see which is why my friends and I avoid them at all costs.</p>		
490	30/03/2025 08:58 AM ID: 268069275	Provision already met and you have private hire drivers illegally picking up off the streets at events. And overcharging.		
491	30/03/2025 09:21 AM ID: 268069773	More than enough of both at present in fact posting of other areas oh cars is a more serious problem uninsured ect		
492	30/03/2025 09:29 AM ID: 268069738	Its too difficult, and expensive, to get a taxi particularly at peak times.		
493	30/03/2025 09:29 AM ID: 268069836	Demand at peak times is not sufficiently covered		
494	30/03/2025 09:31 AM ID: 268069784	There are more than enough in my opinion the roadworks in Glasgow at this moment is the reason for any problems at peak time		
495	30/03/2025 09:35 AM ID: 268069914	i think there is to may taxis and private hire.		
496	30/03/2025 09:39 AM ID: 268069968	Too many private hire		
497	30/03/2025 09:43 AM ID: 268070100	<p>This will create a lot of part time drivers that will dilute the work for full time drivers.</p> <p>Another reason is that you can get taxis anytime 7 days a week. Except maybe an hour or two on a Saturday when everyone is flooding out the local pubs/clubs.</p> <p>An example is that I try to get into a restaurant on a Saturday night with a reservation. They are full...can you seek to make these restaurants bigger because only one night of the week I will struggle to get in ? NO</p>		
498	30/03/2025 09:47 AM ID: 268070223	There are too many private hire cars already and when the council is attempting to reduce car usage, why would you encourage more?		
499	30/03/2025 10:08 AM ID: 268070359	Currently have huge numbers of private hire cars which is already an over provision.		
500	30/03/2025 11:04 AM ID: 268071942	There are too many Private hire operators working in Glasgow from other Council areas like South Lanarkshire and East Renfrewshire! Only when these have been stopped could you raise the limit slightly		
501	30/03/2025 11:15 AM ID: 268072078	The vast majority of the week you can sit 60/90 mins between hires		
502	30/03/2025 11:23 AM ID: 268071534	Having worked as a Glasgow Hackney cab driver for 45 years if this was opened up it would flood Glasgow with Uber cars and it's difficult for enforcement to cope with it as it is		
503	30/03/2025 11:30 AM ID: 268071944	When working in the taxi you can be sitting at a rank for an hour sometimes and it's only certain times of the day it can be busy and that's not for long		
504	30/03/2025 12:12 PM ID: 268073333	there is to much pirating going on in the city especially at weekends and their all mostly from south Lanarkshire , also after football matches and other big events in the city and this is causing congestion		
505	30/03/2025 12:42 PM ID: 268074080	It would be bad for the environment and I've never had an issue getting a cab whenever I've needed it . Day or night		
506	30/03/2025 13:57 PM ID: 268079036	There are already far too many private hire licences available. They are parking and illegally plying for hire near or on taxi ranks. This must be addressed asap, there is not enough enforcement out to prevent this.		
507	30/03/2025 15:31 PM ID: 268084226	I've lived and taken taxis in many other cities. Glasgows taxi and private car provision is awful. I don't use black cabs because they too often won't take card so I use private car apps. Several of the private hire firms are unreliable, they may or may not turn up any time soon or even to a pre booking. Uber is also more unreliable than in comparable cities. We're far from danger of overprovision, we've not got enough to provide a good service. This suits drivers because it means they are constantly busy with pick of jobs. It also maintains a situation where they don't need to be good to compete for business, such as by accepting card.		
508	30/03/2025 16:06 PM ID: 268076053	Lack of the volumes of work highlight that there is no need to increase capacity		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
509	30/03/2025 16:16 PM ID: 268086554	The licensing authority Glasgow city council should continue to operate the private hire policy if this policy was to open it would increase a big number of drivers entering the trade and this will cause insignificant stress on current drivers that are already struggling to meet end meet		
510	30/03/2025 17:32 PM ID: 268089515	I feel there are enough taxis going around and anytime I have called for a taxi I have managed to wait only a few mins, granted this changes at times thought the year ie football matches or other events where demand out strips available, but I feel that would not change, i I also feel there this could open to the door to fake taxis or where someone uses the if of a driver already vetted,		
511	30/03/2025 19:15 PM ID: 268092857	Having journeyed in multiple private hires on a twice daily basis over a 2 year period as part of my previous job I have concluded that many of the existing cars are not adequately 'policed' in terms of internal and external cleanliness, driver care and on occasion road safety. Introducing more will not resolve this but only potentially exacerbate it. So many private hires are actually circulating in Glasgow with other local authority plates such as South Lanarkshire because they use radios from Glasgow based companies. They are picking up and dropping off within the Glasgow boundary.		
512	30/03/2025 20:09 PM ID: 268094449	There is simply not enough business to go around as it is, if the cap is lifted, there are no means of affording the exuberant prices of a new cab! It's unaffordable as it is!!! The cap being lifted, will force many to do longer and longer shifts, 7 days a week!! Therefore fatigue of the driver and mental well being will not do passenger any good what so ever!!!		
513	30/03/2025 20:48 PM ID: 268095908	As a glasgow taxi driver I see ph vehicles from all over the place coming into the city to pick up hires. When they should not be working in Glasgow		
514	30/03/2025 21:00 PM ID: 268095624	Glasgow has an overprovision of taxis and private hires pirating has become a major problem at weekends with private hire taxis refusing bookings instead they pirate for cash hires dodging paying taxes on their income with taxi enforcement turning a blind eye to this practice		
515	30/03/2025 21:37 PM ID: 268097957	There is more than enough taxis especially with taxis from other areas working illegally plying for hire		
516	30/03/2025 21:58 PM ID: 268098447	We are a one car family. We use taxi freely to do do the odd shop, school run, kids clubs, commute to allow us to manage with one car. Accepting that we wont spend anywhere near as much on taxis as the cost of a second car. Encouraging other families to have this approach to managing with one car is key to glasgow meeting targets. It will support less pavement parking. However I find it hard to recommend to friends at the moment.		
517	30/03/2025 22:50 PM ID: 268099480	When you counted the taxis and private hire cars in Glasgow you have got to take into account the private hire cars who operate in Glasgow from other councils notable from South Lanarkshire and other councils who operate from Glasgowntaxi		
518	30/03/2025 22:57 PM ID: 268099628	No, I do not believe the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in Glasgow. Restricting the number of vehicles limits competition, raises prices, and fails to meet the growing demand for transportation services. It also stifles innovation and the ability of the industry to adapt to changes, such as population growth and increasing tourism. A more flexible approach would better serve the needs of residents and visitors, ensuring greater accessibility and affordability while maintaining safety and regulation standards.		
519	30/03/2025 23:35 PM ID: 268100131	There are private hire cars from South Lanarkshire and other councils operating in Glasgow		
520	31/03/2025 09:16 AM ID: 268107575	The removal of the policy would enable Uber to flood the city with (as quoted by themselves) 500 more cars. There are still too many PH cars in Glasgow and more than enough for the continually declining demand. Glasgow doesn't have a numbers problem it's has an Uber problem. Uber has continuously reduced fares and constantly offers fares that would lead to a financial loss to the driver. The job acceptance rate is the problem but has been created by Uber themselves. If Uber returned to having sensible fares there would be no shortage.		
521	31/03/2025 09:41 AM ID: 268108508	Private Hire numbers are already too high and making the job dangerous for general public. Many drivers have to work long hours to get an average wage and easily exceed 48 hours a week (European Directive). Basically a race to the bottom because of poor employment conditions set by companies like Uber.		
522	31/03/2025 11:50 AM ID: 268118740	There is more than adequate provision of private hire cars.You must also consider the number of private hire cars operating in Glasgow from other council areas.		
523	31/03/2025 12:05 PM ID: 268120989	Due to the number of out of licenced area vehicles working within Glasgow south Lanarkshire east Renfrewshire Bishopbriggs and north Lanarkshire all using GLasGO radios plus the number of vehicles sitting around venues late at night there is no		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
		requirement However there is a need for enforcement of pricing		
524	31/03/2025 12:52 PM ID: 268125624	There's plenty of data to suggest that allowing a ""free market"" on this matter destroys the livelihood of taxi drivers. That's been the case everywhere when uber had been allowed to do as they please, and I've lived through that horrible transition once in my previous home city of Athens.		
525	31/03/2025 13:53 PM ID: 268129035	I recognise the concerns of many drivers and their trade union with regard to income and hours of work and I think these have to be addressed. However, compared to the relatively recent past, the number of taxis at local, non-city centre ranks, such as in Queen Margaret Drive, is less. This means that, more frequently, we phone for a taxi or private hire, which, on occasion turn up late (up to half an hour after the agreed time) or do not turn up at all. There do not appear to be as many taxis 'cruising' on main Roads, such as Maryhill Road, Dumbarton Road, etc available to hail.		
526	31/03/2025 14:12 PM ID: 268132628	They are all over the city, even out of town cars		
527	31/03/2025 15:07 PM ID: 268139844	There's enough private hire for the city especially with the amount out of town pirates allowed to operate.		
528	31/03/2025 15:15 PM ID: 268138540	Increasing this number will likely cause private hire drivers to earn less as supply increases, which will either require them to work ungodly hours to make the same amount of money as before, or cause them to dip into poverty. Companies such as Uber already treat drivers terribly and have created a business model that relies on their precarity, let's not encourage their predatory behaviour. Additionally, Glasgow is seemingly trying to encourage active means of transport. Doing this would increase the number of cars on the road as increased supply would lower costs and encourage people to use this mean of transport as opposed to any other. The city centre traffic is already wild as it is, and does not need fuel added to the fire. Not to mention that the aforementioned issue of the lowered costs would encourage drivers to drive more recklessly as they will need to cram as many pick ups as possible in their shift to be able to maintain their wages. If there is an issue with people finding transport, then, as always with so many issues with this city, Glasgow needs to improve public transport, take public transport back into public ownership, and finally gives Glasgow the affordable interconnect public transport system it deserves to thrive.		
529	31/03/2025 15:24 PM ID: 268140819	There are 3450 Glasgow ph ! Then there even more ph from north / south Lanarkshire east Renfrewshire etc etc work and operating in Glasgow working under the go Glasgow app ??		
530	31/03/2025 16:20 PM ID: 268143543	There are too many private hire taxis asking if you need a cab when you have not phoned for one,I think this is dangerous.		
531	31/03/2025 16:40 PM ID: 268147930	Having had experience on the Licensing & Reg committee, its clear that there is an issue of the inbalance of amount of drivers verses vehicles licenses. Many applicants are hiring PHCVs with a license to operate, with high hire fees, and thus working more hours to cover them. There also are particular periods of time, such as the 12-3am time of day that have particular shortages for customers, which does deter folk from accessing night life on top of our current inadequate public transport alternatives. Equally, we do unofficially have PHCVs operate from other local authorities in ours. Not many, but there are instances of this, as people do not have the same provision restrictions in neighbouring local authorities.		
532	31/03/2025 18:24 PM ID: 268158489	Drivers must be able to earn a living, there already over provision of private hire taxis.		
533	31/03/2025 18:26 PM ID: 268158520	Open the market to new operators. Provide the public with much needed services now that late night busses are hugely restricted		
534	31/03/2025 18:36 PM ID: 268159246	There is plenty of taxi and private hire vehicles available, unfortunately private hire vehicles don't follow the rules and choose to "pirate" causing unavailability for customers trying to book through the respected booking office or app.		
535	31/03/2025 18:54 PM ID: 268160272	Any changes would impact my husband's earnings which are lower than they have ever been with all other costs rising		
536	31/03/2025 19:05 PM ID: 268158486	This limit only works if it is robustly linked to the availability of Private Hire cars and Taxis. Given that these work independent of one another and firms set (and in some cases don't set at all and leave it down to driver decision), how many vehicles they have on the road, then this doesn't work. So it needs scrapped unless you are proposing to resolve this and combine these to something that is workable.		
537	31/03/2025 20:26 PM ID: 268166375	Lack of taxi provision within City.		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
538	31/03/2025 21:08 PM ID: 268169273	Too many taxi's or private hires can make the job unviable for some. The market can't be allowed to let rip or there will be too many operators with not enough work, risking a dramatic fall in the number of vehicles available.		
539	31/03/2025 22:31 PM ID: 268172885	Too many private hire drivers are clearly not suited to the standard of driving in a Western country. Nor are they suited to the standard of hygiene expected.		
540	31/03/2025 22:45 PM ID: 268172784	Too regulate and control.		
541	31/03/2025 23:18 PM ID: 268173260	If the council open up the limit it will flood Glasgow with to many taxis . it will kill the drivers livelihoods as there isn't enough work for the trade at the moment.		
542	31/03/2025 23:36 PM ID: 268174461	Black cabs are essential for wheelchair users. For this reason alone I support the increase of taxis and decrease in private hires		
543	31/03/2025 23:41 PM ID: 268174768	There's plenty already		
544	01/04/2025 01:40 AM ID: 268175843	As a female I do not use private hire as I font feel safe in them.		
545	01/04/2025 07:16 AM ID: 268179074	I think there is enough taxis to cover the work load in glasgow you just have to walk around taxi ranks at any time a they will be full of taxis		
546	01/04/2025 09:06 AM ID: 267373415	We as a company find it hard to provide a 24 hour service due to lack of drivers.		
547	01/04/2025 09:14 AM ID: 268184537	The ability to get a taxi at traditionally quiet times now prevents me from travelling and going to spend money in the city. The total inability to get a taxi home means I don't go into town. I'm live in Maryhill		
548	01/04/2025 09:16 AM ID: 267411110	There are so many vacant private hire taxis sitting in garages and in taxi company car parks. The council have no clue about the industry or doing anything to monitor cars that are off the road. The demand is not being met		
549	01/04/2025 09:27 AM ID: 267419381	Farto many private hire plates on the Glasgow streets including taxi from outlying Districts who pirate in glasgow picking up fares		
550	01/04/2025 09:27 AM ID: 267423575	Too many private hire vehicles working city centre, licenced & unlicensed		
551	01/04/2025 09:27 AM ID: 267418934	You scumbags		
552	01/04/2025 09:27 AM ID: 267427154	There are too many private hire cars old already and less jobs		
553	01/04/2025 09:44 AM ID: 267451323	Definitely not the volume of work to add more licencences		
554	01/04/2025 09:44 AM ID: 267449164	Everyday we go hours without hires..		
555	01/04/2025 09:44 AM ID: 267449003	There is already enough competition in the market between Taxis,PH and Uber. An overprovision will dilute the work available. Surely the issue here is affordability for the public as a night out in Glasgow has become much more expensive post covid. Pricing in the restaurant and bar trade has contributed to the lack of footfall especially during week nights. The last thing the current drivers need is more competition.		
556	01/04/2025 09:44 AM ID: 267461777	As a taxi owner/driver we have had to put new taxis on road at a very high cost so to enable us to recoup some money being paid out we need the public to use our taxis and if over run with private hire we can't do this		
557	01/04/2025 09:44 AM ID: 267461352	The city already has pirating from private cabs from outside their licensed authority which has gone unchecked, I personally don't see any change of unmet demand from when the last decision to cap licences to the current number of.		
558	01/04/2025 09:44 AM ID: 267457866	Seems to be a glut of private hire vehicles every area they operate they rank & ply for trade openly.Safety issues seem to be non existent.		
559	01/04/2025 09:56 AM ID: 267463495	I think 3500 p h taxi is far too much sould be less		
560	01/04/2025 09:56 AM ID: 267476798	Every time I'm in city centre the seem to be sitting around doing nothing		

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			Response Percent	Response Total
561	01/04/2025 09:56 AM ID: 267475519	We have to hire cars which means more expense per week for rentals and most of monopoly. Because few individuals and companies and taxi plates and they are charging as much as they want. It will help us to earn living and will help to take care of our families and contribute more in terms of tax to society		
562	01/04/2025 09:56 AM ID: 267490296	Too many private hire cars from other local authorities operating within Glasgow		
563	01/04/2025 09:56 AM ID: 267488426	There is insufficient clientele to give a taxi driver a weekly income above the minimum wage when most weeks it can be significantly lower than minimum wage after tax and return expenses		
564	01/04/2025 09:56 AM ID: 267487099	Glasgow city council are the causes of footfall in Glasgow with all there regulations and crazy ideas like lez just a money making scam the road are absolutely shocking closing a main road for 48 weeks		
565	01/04/2025 09:56 AM ID: 267486108	More and more private taxis both Glasgow licence and other out of town taxis are very prevalent in the town centre most night but especially from Thursday to Sunday illegally parked on George square or waiting outside hotels. Stealing hires at every opportunity.		
566	01/04/2025 10:19 AM ID: 268190038	As former private hire driver and current taxi driver in Glasgow I am fully aware of the challenges drivers and customers can face when it comes to operating and looking for a taxi in the city. At the moment there is more than enough private hire and taxis to cover the work in the city. A large portion of the day/night is spent waiting around for a hire. It's only when there's football, concerts on that we struggle to keep up with the demand. That's the same in every industry, bars and restaurants near these venues also can't cope with the demand. With the working from home trend continuing there's very little footfall in the city centre during the week. Adding to the number of private hires in the city will be devastating to taxi drivers who have shelled out 10s of thousands of pounds to be LEZ compliant. Not to mention legitimate private hire drivers currently operating who already have to compete with out of town ph (south lanarkshire) who break their licence conditions by freely operating in Glasgow all day every day.		
567	01/04/2025 12:20 PM ID: 268201747	There is enough		
568	01/04/2025 12:50 PM ID: 267515075	There is very few taxis available at night and there is a long wait time		
569	01/04/2025 12:50 PM ID: 267506271	I feel that i trust ""Normal"" taxis more than private hires		
570	01/04/2025 12:50 PM ID: 267510636	I think glasgow has more than enough taxis and private hire operating in the city .the problem is out of town private hire ie South lanarkshire private hire working 24 hours a day in glasgow		
571	01/04/2025 13:07 PM ID: 267543606	Lift the cap so people can have their own plates rather than paying £350 a week to renter for old model cars which is not worth it for those who can't do any jobs because of skills		
572	01/04/2025 13:07 PM ID: 267543894	The Policy needs to be capped for it to work. If there is not cap then the council might as well pass it on to a independent body to run.		
573	01/04/2025 13:07 PM ID: 267538269	As far as I'm aware GCC is the only local authority in the UK to operate such a scheme, which gives black cabs a monopoly and unfair advantage over Private Hire vehicles .		
574	01/04/2025 13:20 PM ID: 267567867	There are to many private hire cars in the city who pirate & hire illegally. It doesn't help also when there are private hire taxis from south Lanarkshire East Renfrewshire picking up & dropping of in the city also.		
575	01/04/2025 13:20 PM ID: 267560987	This a good idea as it keeps drivers who are wanting to work full time as apposed to ppl wanting plates to do part time work this decreases the level of service offers to customers I think		
576	01/04/2025 13:20 PM ID: 267574707	Far far too many on the road.		
577	01/04/2025 13:28 PM ID: 268208165	I do not need taxis in advance - I need them on the day, so black hackney taxis are the best option for me, but there is not enough of them equally scattered around the city. For example, outside hospitals like Glasgow Royal infirmary - a small taxi rank, but rarely are there any taxis to be found there, yet too many at Queen street train station.		

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			Response Percent	Response Total
578	01/04/2025 14:03 PM ID: 268211461	It seems any car can now be a private taxi where as some years ago the back seat of the car had to measure a certain length.		
579	01/04/2025 14:46 PM ID: 267654215	Very challenging and takes a long time at night to get a taxi home, especially from city centre to southside.		
580	01/04/2025 14:46 PM ID: 267624527	Too many private hire taxis on the road		
581	01/04/2025 14:46 PM ID: 267617741	IT IS NOT THE PROVISION OF CARS THAT IS THE PROBLEM BUT THE LARGE NUMBER OF CARS OPERATING OVER BORDER OR WITH CARTE BLANCHE TO FLOUT REGULATIONS. ALSO TOO FEW ENFORCEMENT OFFICERS AT PEAK TIMES TO ADDRESS ISSUES SUCH AS PRIVATE HIRE ILLEGALLY PLYING FOR HIRE ON LICENSED RANKS.		
582	01/04/2025 14:46 PM ID: 267648524	In your figures for the number of private hire licenses you haven't included a large number of licenses from other councils such as south Lanarkshire who work on the GlasgowGoCars system		
583	01/04/2025 14:46 PM ID: 267587714	To many taxi private hire		
584	01/04/2025 14:59 PM ID: 267701802	I don't think there should be a cap on the amount of taxis on the road as long as it's owned by the person driving the taxi. But when company's should be capped on the amount of taxis they own as its the company's that hold the taxi plates and get to charge rip off amounts to the ppl looking for a taxi to hire. If there were plates for individual people the get and not hire out to other ppl then this would cap the amount of taxis on the road		
585	01/04/2025 14:59 PM ID: 267670345	The industry is struggling through the week, more cars will saturate the market		
586	01/04/2025 14:59 PM ID: 267721425	Until you can stop east Renfrew/Shire East/Dumbarton shire and Rutherglen and Cambuslang working the city then you can asses the situation		
587	01/04/2025 14:59 PM ID: 267711072	We have already have south Lanarkshire as competition, They pick up in the street and park all over the city Centre at night without going back to their area, plus most of Glasgow private hire have jumped ship to south Lanarkshire as they didnt want to do the SQA.		
588	01/04/2025 14:59 PM ID: 267673969	Need to increase the number of vehicles for private hire cars. As there are less number of vehicles on the road for public.		
589	01/04/2025 14:59 PM ID: 267708103	How many Glasgo private taxis are driven by South Lanarkshire Council taxi licence holders and are they over and above the 3450 quoted? I use private taxis at least 4 times per week going to and from work, 75% of these have SLC badges not Glasgow, is this not against taxi regulations?		
590	01/04/2025 14:59 PM ID: 267709270	The amount of drivers will regulate itself. If there will be a lot of drivers, the pickup times will be lower and if there will be too many, their earnings will get lower and some will quit.		
591	01/04/2025 14:59 PM ID: 267726290	Although there appears to be ample, getting one is a nightmare		
592	01/04/2025 15:23 PM ID: 267732831	I believe there is enough private hire cars because we can there is hundreds of cars in the town every weekend parked all inside town our business getting worse day by day not earning enough.		
593	01/04/2025 15:23 PM ID: 267746534	The function of licensing is to ensure the appropriate number of vehicles are licensed to operate in Glasgow.		
594	01/04/2025 15:23 PM ID: 267828645	i am a full time private hire driver. just now i enjoy and make enough while working (approx 45-50 hrs per week) i worry that issuing more plates will dilute the work for the current full time drivers such as myself. i have noticed more and more ""part time"" drivers who do the taxis on the side along side there own job. opening them up would mean less work for the full time drivers and in my opinion would only help drivers who are looking to do a bit of extra work on the side meanwhile affect the current full time drivers.		
595	01/04/2025 15:23 PM ID: 267760237	When you can limit east/ren west/dumbarton and cambuslang and rutherglen private hire working Glasgow then look at it		
596	01/04/2025 15:23 PM ID: 267796391	The need and I am sure, demand for cabs throughout the week, and especially at the weekend for people needing a taxi will be extremely high and I would hope that the curen policy limit is removed to ensure a better service throughout Glasgow.		
597	01/04/2025 15:23 PM ID: 267734059	i have bought my own car to put on which is 2021 plate i need plates to open to operate and put plate on		

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			Response Percent	Response Total
598	01/04/2025 16:56 PM ID: 268227438	Far to many private taxi cars in Glasgow		
599	01/04/2025 17:05 PM ID: 268226727	<p>I think lifting the cap would prove to be extremely detrimental to the drivers who are already working. Speaking from personal experience there are days when I can go hours with only a few jobs coming through on the Uber system, this would become the norm by lifting the cap as most seem to want to work for Uber.</p> <p>I would struggle to continue working full time if this happened due to the increased competition for work.</p> <p>Prior to COVID I used to work nights and the money was great but I have only worked days since the end of the pandemic as I've been told from drivers that continue to work nights that the demand has been low at these times due to the cost of living crisis and how people's living and working habits have changed since COVID.</p> <p>A lot more people are working from home who would have spent the day in town working and then going out for a night.</p> <p>There is ZERO guarantee that if the council lifts the cap that any of these new drivers will work at night-time, then what?</p> <p>Lifting the cap suits Uber only as they want to flood the market.</p> <p>They don't care how many drivers leave the trade as they will always be able to recruit more who would then leave themselves after a time when they see they aren't making the money they thought they would and the cycle would just continue.</p>		
600	01/04/2025 17:07 PM ID: 267849726	I usually speak to my passenger regarding how difficult to book a private hire taxi special during night and peak hours, most of them agree this is because there's no enough private hire and taxi to accommodate the demand.		
601	01/04/2025 17:07 PM ID: 267897413	The taxis are a complete rip off and should be avoided at all costs. private hire cars are also risky as the driver can be unlicensed however Uber lets you know the cost up front and who the driver is making them cheaper and safer to use.		
602	01/04/2025 17:07 PM ID: 267954301	We need more taxis		
603	01/04/2025 17:07 PM ID: 267913041	There are many times especially during the week days/nights where we sit about waiting long intervals for hires. A lot if private hire cars sit about waiting.		
604	01/04/2025 17:13 PM ID: 268029283	Fares are sparse during the week nights, with lots of cabs sitting parked up waiting for hires		
605	01/04/2025 17:13 PM ID: 268000398	There is so many already most times of the day you can get a cab or taxi within a few mins		
606	01/04/2025 17:39 PM ID: 268229864	<p>There is a significant body of anecdotal evidence to indicate that the average standard of private hire car operation is substantially poorer than conventional taxis.</p> <p>Given restrictions on the resources available for enforcement of licences, GCC would do better to focus those resources on a smaller number of private hire car operators.</p> <p>By the very nature of the current policy it caters for OVER provision of private hire cars, which, in effect, an act in an environment of lawlessness.</p>		
607	01/04/2025 17:46 PM ID: 268069144	, i am driving some one else car and paying 1000 pounds monthly rent, so better i have my own number for my own car , thanks		
608	01/04/2025 17:46 PM ID: 268068697	It has often been the case in recent years that particularly at weekends at night, it has been impossible to actually obtain a private hire OR taxi ride within a reasonable time. I have had to wait over an hour before cancelling private hire requests, whilst then being charged a cancellation fee as well. The public are being ripped off by these cancellation fees, when there clearly aren't enough drivers or vehicles available.		
609	01/04/2025 17:46 PM ID: 268044322	The demand for taxis especially at night is extremely high.		
610	01/04/2025 17:46 PM ID: 268044487	Plenty of taxis available. Clearly this is being driven by Uber		
611	01/04/2025 17:46 PM ID: 268058984	Private hire		
612	01/04/2025 17:46 PM ID: 268043060	Never been able to get an Uber late night since this policy. Less private hires on roads. Not good for night economy and women's safety		

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			Response Percent	Response Total
613	01/04/2025 18:14 PM ID: 268070423	I drive s taxi.and find it very hard to make ends meet now due too thd influx of out off town licenced private hire working glasgow area a total disgrace		
614	01/04/2025 18:14 PM ID: 268071506	There are south / north Lanarkshire, east Renfrewshire etc etc ph work in Glasgow under the go Glasgow app ? If you count alll them you have a lot more than 3500 ph working in Glasgow		
615	01/04/2025 18:14 PM ID: 268159490	The delay in booking a taxi results in people being late for events. You constantly hear people talking about waiting over an hour to get a booking. The apps are also encouraging priority bookings and a considerable higher rate.		
616	01/04/2025 18:14 PM ID: 268074521	Whenever the event finishes like in Ovo Hydro with full capacity 15000. That can never be meet , even if there are 1000's of cars .		
617	01/04/2025 18:14 PM ID: 268074401	I think is enough private hire cars on the road to cover all jobs in Glasgow area. If GCC remove the plate cap, will be very bad idea and big mistake so plate cap must to stay forever. We don't need more cars on the road. Thank you!		
618	01/04/2025 18:14 PM ID: 268129702	There's not enough! Too many times I've waited ages or not find one		
619	01/04/2025 18:14 PM ID: 268071723	There should be more private hire taxis. At certain times of the day and at the weekend it is very hard to get a taxi and this also leads to inflated prices. Hackney's are far too expensive and with all the road works in Glasgow are not an option for many people. I work in Birmingham and getting a taxi there is so much easier and cheaper than in Glasgow as the market is more competitive		
620	01/04/2025 18:29 PM ID: 268234017	The limit should remain. We are already struggling as it is with more cabs sitting about waiting for fares especially during the week day/nights		
621	01/04/2025 18:35 PM ID: 268234547	Yes we should be adding to bona Gide taxi numbers and tests they undertake. Numerous worrying instances of private hire drivers asking for extra monies from people using the service.		
622	01/04/2025 21:42 PM ID: 268245517	The council would be cheaper running their own school-run service than giving private hires the contracts. Think of adaptive seating to accommodate more wheelchairs. It would also ensure the drivers are properly vetted & any families abusing the use of the service would bring the overall requirement down and free up more taxis around the city.		
623	01/04/2025 22:20 PM ID: 268248683	Has anybody from the licensing department actually been out in the city centre and tried to get a taxi at the weekend? Prices they charge are shocking and getting away with it because there are a shortage of cabs. The shortage of cabs and prices charged by uber etc put you off staying out late in the city centre at weekends		
624	01/04/2025 22:55 PM ID: 268250151	I currently work as a private hire driver in Glasgow under the Uber platform, I am strongly against the plate cap being raised. I am currently working 6 days a week 12-14 hours per day to make ends meet, during the week we have long waiting times between jobs coming through the Uber app as it is, if more drivers come on to the Uber app Uber will lower the price they pay the drivers which is already low and force drivers to be working longer hours than we already do.		
625	02/04/2025 00:31 AM ID: 268252832	I struggle many times to get uber or private hire on weekends to come back home there should be enough public transport on weekends.		
626	02/04/2025 05:17 AM ID: 268256021	Hello good morning I think the overporvision policy for private hire should stay as I can get a uber within 2 and half minutes of me booking		
627	02/04/2025 11:57 AM ID: 268277153	Because the Private hire epidemic is well out of control. You've got every other council Private hire companies 100% working the system in Glasgow and GCC are very well aware of this.		
628	02/04/2025 12:11 PM ID: 268279420	As a woman travelling on her own, I have often had to wait up to an hour for a private hire outside venues and this is always before pubs closing times so not even particularly late.		
629	02/04/2025 15:22 PM ID: 268296458	There are double the amount of private hire taxis to black cabs. And I find drivers of private hire unresponsive to the needs to elderly and disabled passengers		
630	02/04/2025 17:51 PM ID: 268310688	There are already too many taxis, private hires and Uber competing for a diminishing trade in Glasgow. Adding more licences will make the job untenable for many taxi drivers		
631	02/04/2025 17:58 PM ID: 268309716	By increasing the number of private hire vehicles you dilute an already over saturated market space; until the scores of private hire cars bearing other councils plates are dealt with then what is the point in releasing more private hire plates. The 7 of the last 10 private hire vehicles I've travelled in going from one Glasgow address to another have been registered to either South Lanarkshire, East Renfrewshire or North Lanarkshire... They should be operating in their own areas as that is where they are licensed.		

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			Response Percent	Response Total
632	03/04/2025 10:24 AM ID: 268340426	If it was up to the big companies they would want more cars on the road it will be the drivers that will feel.		
633	03/04/2025 10:34 AM ID: 268340926	Not enough work for the drivers out working already. So more drivers equals less earnings. Not what I want		
634	03/04/2025 11:06 AM ID: 268343675	There are enough car/Taxis waiting in the city for jobs		
635	03/04/2025 11:35 AM ID: 268344717	There is sufficient cover in Glasgow at present. There is always a hotspot where you need more cabs. This may be for an hour here and there. I would be concerned as to what all of these drivers would do on the other 95% of the time. We would be scratching and fighting for other jobs and this would not make the job viable.		
636	03/04/2025 12:00 PM ID: 268347443	All the drivers i know including me already putting 50-60 hours to bring food on the table. Im doing private hire from last 10years and its got really tough to make money in taxi business. Lifting the limit will kill the trade		
637	03/04/2025 14:50 PM ID: 268364675	The fact that the number of licenses for private hire cars has reached the maximum yet on occasions when I have been trying to get a taxi in the city centre late at night has been difficult speaks volumes. There is clearly a need for additional private hire car licenses.		
638	03/04/2025 18:35 PM ID: 268391455	Most of the industries in the city have shut down or they no longer operate 5/6 days a week i.e Night clubs eg Garage. Also most workers still work from home and they commute to the office once or twice a week		
639	03/04/2025 18:41 PM ID: 268391824	There are far too many private hire cars on the road		
640	03/04/2025 18:50 PM ID: 268392539	The lack of taxis and competition for the business is killing the hospitality sector		
641	03/04/2025 19:10 PM ID: 268394072	We need more taxis.		
642	03/04/2025 19:12 PM ID: 268394108	If you open the floodgates, there will be no decent income for anyone private hire driver. There is already not enough work. We already work longer hours compared to what we used to work for the same income. Please do not allow anymore private cars and keep the Overprovision policy.		
643	03/04/2025 19:40 PM ID: 268396269	They are not enough taxis operating to get people home safely and the ones in operation are doubling or tripling the fares as a result of the low availability		
644	03/04/2025 20:19 PM ID: 268397028	Over 24 hours 7 days a week(168 hours) there is only an under provision of taxis and PHC's for about 24 hours in a normal working week. Taxis stand idle at most other times and PHC's are plentiful that Uber undercuts the traditional PHC companies		
645	03/04/2025 20:24 PM ID: 268398646	The lack of taxis at night time is seriously damaging the late night economy. The majority of people I speak to name taxi prices as their biggest obstacle that prevents them from coming into the city. Most big cities have public transport running 24/7 and we don't have that, so should at least have ample numbers of taxis available. This is generally highlighted on the super busy nights in the city. Black hack taxis charging CRAZY amounts of money and Ubers etc going into surge as there aren't enough of them on the road.		
646	03/04/2025 20:54 PM ID: 268399898	It is a struggle to book a private hire car. There is a High demand for private hire cars, so wait times can be upwards of 30mins sometimes. Leaving late night customers unable to get transport and feeling vulnerable, alone and unsafe		
647	03/04/2025 21:13 PM ID: 268401243	The more vehicles means lower prices and shorter wait times for Hospitality Employees etc		
648	03/04/2025 21:23 PM ID: 268401432	I work in hospitality and finish at early hours of the morning struggling to get a taxi		
649	03/04/2025 21:30 PM ID: 268401614	I think it should be more regulated and 100 at a time. Take another survey to see if there is still cause for a review and work off of it.		
650	03/04/2025 21:30 PM ID: 268401286	As someone who works in the hospitality sector in Glasgow city centre and does not finish a shift till 3am-4am. I think it's utterly ridiculous how little taxis there more on the streets meaning trying to get one takes longer and is way more expensive. It's not fair that we work long hard hours then have to shell out 20-30 quid for a 15 minute drive home. This has been an issue for a long time and this survey makes me firmly believe the council simply don't care. Female members of staff have to stand on the streets alone for 20-30 minutes (sometimes longer) to get a taxi. That's an utter joke, don't know if anyone's told you but there's a lot of creeps out there, and they prey on female staff simply trying to get home after a long shift. Speaking of creeps, some taxi drivers are no better than the creeps on the streets. Something needs to be done about the background checks and decisions regarding		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
		who gets a license. I say all this, but to be quite frank, I get the feeling you'd won't care and this probably won't get read.		
651	04/04/2025 01:46 AM ID: 268407534	Need more taxi waiting 45 to an hour to get 1		
652	04/04/2025 09:20 AM ID: 268439581	It would be chaos for the city of Glasgow & unsafe for passengers.		
653	04/04/2025 10:59 AM ID: 268452049	Far too many cars in the city, far to many neighbouring authorities also operating within the city.		
654	04/04/2025 14:56 PM ID: 268482719	The service provided by private hire is excellent.		
655	05/04/2025 21:00 PM ID: 268550805	The council need to bear in mind their so called commitments on air quality in the city and to even think about bringing more cars in the city seems to me to be a double standard, they surely don't believe that saturating the city goes hand in hand with their policy.		
656	06/04/2025 09:34 AM ID: 268560978	Glasgow is the only place in the UK where there is a limit. Private hire people get charged around 500£ for Private hire number plates and over 1100 get rejected every year. That's not fair And the city economy suffering from not having enough Private hire cars		
657	07/04/2025 02:15 AM ID: 268583223	Private hire vehicles provide an in inferior service compared to hackney taxi cab licences and should be controlled, rather than having an unlimited number of private hire vehicles allowed to operate.		
658	07/04/2025 19:22 PM ID: 268643166	Enough private hire and taxis on the road		
659	07/04/2025 23:01 PM ID: 268652089	I personally think that the current overprovision policy is more than adequate. The issues that are being highlighted appear to be the Friday and Saturday nights that seem to have the problem, the rest of the week there doesn't seem to be one, as there is barely enough work. The main reason for this I believe is the issue with other private hire operators who have many licensed private hire vehicles from other licensed areas who are flooding Glasgow and do most of their work in Glasgow making it very difficult for Glasgow licensed taxi and private hire vehicles to make a living, thus they are changing their shift patterns to maximise their earnings which is possibly a reason for the issues at the weekends.		
660	08/04/2025 10:21 AM ID: 268672726	the market will decide when we have enough taxis. at the moment it is impossible to know if one will be available		
661	08/04/2025 11:22 AM ID: 268679383	The limit should be higher. There is a need for more taxis in the city.		
662	08/04/2025 16:49 PM ID: 268710788	This policy should continue		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
663	09/04/2025 10:08 AM ID: 268743893	During pandemic when restrictions were lifted, I saw and felt the effect it had on our household income. Even although grants were given, I saw the anxiety and stress of my partner out working, still risking their life during Covid-19 times to try and earn money. Days on which it was a struggle to earn even £50 per day. To lift the cap, could then take us heading back down this road. For Uber to state that there is enough work for hundreds more cabs, yes but at what cost? Uber told the Glasgow Times, that it had tens of thousands of jobs it was unable to send a car to last year, mostly from the main city centre train stations. And the SEC/Hydro and the night time economy bosses in bars and clubs have said a lack of transport is deterring people from coming into the city centre, but if the market is flooded with hundreds more cabs then drivers will be forced to work longer hours for maybe even less money, yet drivers still have a cost of living crisis and don't get a pay rise each year. Like during Covid-19 times, when there was no night time economy, night time drivers flooded the day time market, making it even more difficult to earn a living at a time that was already challenging. How do we know that won't happen again? If this happens then it could leave the night time short of drivers and we're back at square one. The lack of transport is not the main driver of deterring people from coming into the city centre, there will be a number of mitigating factors that may be preventing people coming into the city: cost of living crisis, recovering still from the financial costs during covid, the instability due to the tariff's wars causing people to be hesitant about the uncertainty of how much money they will have each month. People are now thinking very careful of how they need to manage their finances. Also, with the availability of non-alcoholic drinks on the market, many people may choose to have a designated driver, but the lack of free parking/parking may drive them to go outwith the city centre, so I think it's unfair to lay this solely at the door of the unavailability of a shortage of cabs. Experienced drivers may be forced to leave the industry leading to an influx of inexperienced drivers who use only their sat-nav to get to their destination. They don't have the knowledge of the city centre and surrounding areas, to give tourists historic information and of the wonderful places of they can visit, whilst in Glasgow		
664	09/04/2025 10:57 AM ID: 268747953	There is an overprovision of private hire vehicles in Glasgow presently. This is exasperated by the number of Cambuslang and Rutherglen private hire cars operating in Glasgow when they should not be. There are peak periods when there are not enough cars, but that will always be the case. Nobody can force taxi drivers or private hire drivers to work late night shifts when there is a lot of alcohol abuse and drug abuse which affects the stress levels on drivers so they don't want to work at these times. Increasing the number of private hire vehicles in Glasgow will not solve the social problems which exist within the transport industry, specifically private hire and taxi driving.		
665	11/04/2025 19:44 PM ID: 268935660	Go out and sit at central or Queen st station plenty of taxis to cover demand ... make cards compulsory this will make cabs move off ranks quicker and enforce fines for overcharging		
666	12/04/2025 12:36 PM ID: 268955658			
667	13/04/2025 11:28 AM ID: 268979408	I have been a private hire driver for a number of years. The abolition of the cap will undoubtedly cause a massive reduction in not just my earnings but other drivers as well. At a time when there are so many increased financial costs due to the cost of living, there is now the additional potential that many drivers will be working for around/less than the minimum wage. Drivers work long hours to enable them to stay afloat and pay their bills, but being self-employed, there are no guarantees what your earnings will be and what outgoings you may unknowingly occur in the future, we drivers have no guaranteed wage and to abolish the cap will cause undue hardship. A spokesman for Uber said scrapping the cap would "support local businesses, in particular in the night-time economy in which many businesses have highlighted the unmet demand for more taxis: How can this support me? App firms, like Uber, will flood the market if this cap was not in place. There will be a deluge of taxi or private hire drivers waiting on work. Ride-hailing app Uber also wants the overprovision policy to be removed, claiming the move would give drivers new earning opportunities and provide "greater transport options" to passengers but for how long until reality kicks in for both existing and new drivers? Business leaders want the cap removed to swell their night time economy but it will be helping them not me. The lack of drivers is not the reason why people are staying away from the city centre, it is down to the economy and what people can afford. The majority of the demand is met for passengers but peak times like it has been over the years has never changed, it is always challenging to meet demands at peak times, but when the demand is not there how many drivers will be sitting idle for prolonged periods waiting on work? With the cap in place, drivers still do wait for jobs but if the cap is lifted, then the waiting time between each job will increase, earnings will go down, morale will go down and drivers will leave and then we are back where we started. Those drivers who may still remain will more than likely have to work longer hours for no additional income. The cap being kept in place, would mean that existing drivers are able to maintain a sustainable livelihood whilst continuing to provide and ensure a reliable overall public and safety service to passengers		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
668	15/04/2025 08:12 AM ID: 269069673	The number of private hire cars sitting around the city centre waiting for app or radio hire has increased over the years. They are not returning to their base.		
669	17/04/2025 10:17 AM ID: 269264242	Currently the situation is suitable. Overprovision of additional vehicles would have a detrimental effect to the city. The council should focus on all the illegal parking in the city at night to allow free flow of traffic. Additionally there should be a focus on the Taxi enforcement to stop all the illegal (pirates) vehicles ripping off vulnerable people at night.		
670	17/04/2025 10:21 AM ID: 269266441	Please address the elephant in the room, people won't come into Glasgow because they are getting ripped off by taxi drivers charging way over the odds for a fare home, it is off epidemic proportions, and the council operate a taxi enforcement unit that is not fit for purpose, the council should look at themselves and their policies that have driven the once well respected taxi trade into the gutter, to many drivers think it is ok to overcharge the public and get away with it.		
671	17/04/2025 10:37 AM ID: 269268384	During normal hrs there are ample taxis and private hires sitting in ranks. When pubs/ clubs close there can never be enough to cope with that demand for a short period of time so customer is have to wait for a short time in a queue. Don't see that a problem as they will have no doubt already have waited in queues that night to get into clubs. Do we open more clubs so they don't have to wait to get in? If more licences were provided this would then dilute the Earnings during the week where taxis are sitting about which would have a detrimental effect on our household income		
672	17/04/2025 10:52 AM ID: 269269352	One, it is bad enough to try and earn a income working over 60 hours a week with this cap, if it is opened up it will be ridiculous trying to earn a living. I like all of the private/ taxi drivers with a glasgow council licence have had to pay £400 to sit the nine module course, or do not get a licence, when you are doing nothing about the out of town private hire picking up and dropping in the glasgow city boundary,		
673	17/04/2025 10:59 AM ID: 269270331	Personally I can wait up to one hour on Glasgow Central station for a hire, during a day shift 7.30 am to 6pm. Dozens of Private Hires are dropping off and picking up at Central Station. I regularly hear of people being overcharged of an evening, I don't believe for 1 minute there are too few taxis on the road, I just believe it's how to strike a balance.		
674	17/04/2025 11:08 AM ID: 269271100	Yes as the numbers are topped up by allowing CROSSBORDER private hire cars to operate in the city, with drivers that for one haven't taken the customer care course that's mandatory to renew license. And also Police Scotland and GCC turning a blind eye to PH Cars in the city and the CROSSBORDER ones pick up from the street.		
675	17/04/2025 11:09 AM ID: 269265122	There is only unmet demand for taxis at very specific, short periods of time over the course of a week ie football matches, large concerts and events.		
676	17/04/2025 11:43 AM ID: 269264586	Because the city is stone dead during the week and gets a bit more busy on a Saturday		
677	17/04/2025 11:53 AM ID: 269274084	The taxi and ph can cope with all work that is in the city. As you know the night life has never recovers from the pandemic bars and nightclubs are still closed and never reopened. The people do use the city the way that it was used in the past. Instead of looking at the taxi why are we not doing surveys as to why people don't come to Glasgow so much instead of listening to nightclubs owners who are trying to make excuses as to why aren't using those clubs.		
678	17/04/2025 11:56 AM ID: 269274946	Scandal even debating this issue 🤔 city dead through week, weekend swamped with out of district ph cars, but everyone knows that don't they 🙄		
679	17/04/2025 11:59 AM ID: 269274783	Being a taxi driver for over 30 years I don't see any unmet demand for taxis.		
680	17/04/2025 12:20 PM ID: 269278085	If they would stop trying to pick up illegally with their radios off the work would be covered		
681	17/04/2025 12:21 PM ID: 269277753	It's not the lack of taxis it's the lack of drivers and the way the economy is that's why people are not going out even bars and restaurants outwith the city centre are struggling		
682	17/04/2025 13:40 PM ID: 269283967	Taxis are busy at certain times and the demand does get met only at certain times people may have to wait a little longer but if there is more taxis on the road they will all be sitting doing nothing most of the time		
683	17/04/2025 15:23 PM ID: 269291367	There are far too many private cars operating in the city just now if anything the numbers should be cut down a bit in my opinion		
684	17/04/2025 17:03 PM ID: 269309274	I would decrease the amount of taxis/ph as there is clearly an over provision of vehicles, I understand that there is a peak at times, however, you can't put more vehicles on for an hour here and there.		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
685	17/04/2025 17:33 PM ID: 269302336	There are too many private hire cars on the road already		
686	17/04/2025 19:41 PM ID: 269323586	There are not enough taxis or private hire to get home free being out on piss, especially after late night buses cut		
687	18/04/2025 16:33 PM ID: 269362602	Too many vehicles on the road at the moment. No under provision as private hire vehicles registered in south Lanarkshire, north Lanarkshire plying their trade illegally in the city.		
688	19/04/2025 02:16 AM ID: 269374483	Not enough private hire cars available during night time.		
689	22/04/2025 14:47 PM ID: 269376236	I am a taxi driver with Glasgow taxi's I strongly disagree to extra licenses as we have more than enough to cope with the demand. We have uber driver's illegally sitting all over the city especially on taxi ranks and double yellow lines. Illegally plying for hire outside central station and Queen Street station. So to add extra licenses would only make matters worse.		
690	22/04/2025 14:47 PM ID: 269442399	Enhances availability safety and choice especially at night when there are now no public transport options late at night in Glasgow.		
691	22/04/2025 14:47 PM ID: 269352157	LEZ has reduced footfall in the city centre. Destroying businesses. Road works potholes and empty cycle lanes. Have all helped to destroy businesses in the city centre. Therefore there is no need for more taxis or private hire in the city		
692	22/04/2025 14:47 PM ID: 269264422	Not enough work		
693	22/04/2025 14:47 PM ID: 268938805	Hi		
694	23/04/2025 04:28 AM ID: 269550002	You only have to see the price for a new purpose built TAXI. If you remove any limits you won't have any cabs left in the city it just wouldn't be financially viable. (41 yes I've been a cabbie)		
695	23/04/2025 15:10 PM ID: 269599501	Discontinuing the current policy could have a negative impact on existing bus services and undermine their financial sustainability and therefore adversely impacting on bus passengers.		
696	26/04/2025 14:15 PM ID: 269867183	<p>I would like to provide my feedback on the current Overprovision Policy for Private Hire Car Licences. While the policy aims to regulate the number of licences, the growing demand for private hire services in Glasgow especially during peak times, weekends, and major events, indicates that the current cap is insufficient to meet public needs. Limiting licences restricts service availability, leading to longer wait times and a suboptimal customer experience.</p> <p>Furthermore, as Glasgow continues to grow and focus on sustainability, the introduction of electric vehicles within the private hire sector presents an opportunity to reduce emissions and align with the city's green initiatives. Capping licences without considering these evolving needs could hinder progress toward a more dynamic, efficient, and sustainable transport network.</p> <p>I urge the Licensing Authority to reconsider the cap and remain open to new applications, ensuring that the city can meet both current and future transport demands.</p>		
697	01/05/2025 18:27 PM ID: 270252092	If the GCC banned all the Private Hire vehicles that are not Glasgow plated, licensed or have passed the exam from working with Glasgow based companies and are taking work from honest hard working Glasgow licensed vehicles and drivers then everyone would benefit as I could then maybe get my own vehicle		
698	01/05/2025 19:29 PM ID: 270254850	Any time I'm out on the road they are everywhere! Given the large number of them you've reported in the intro information, and the ongoing cost of living crisis restricting people so much in anything not classed as critical spending, introducing more cars would only dilute the already severely depleted available business for the existing drivers, making operating a private hire an increasingly unsustainable job and putting more pressure on those taxi/private hire driver families also trying to tread water in the cost of living crisis.		
699	05/05/2025 13:21 PM ID: 270397347	Cost to rent now too much coupled with excessive rental costs for app an £1 per fare.		
700	05/05/2025 23:58 PM ID: 270419134	you should stop this policy.		
701	08/05/2025 19:47 PM ID: 270666604	Unable to get taxi or private hire due to unavailability or drivers cancelling trips		
702	09/05/2025 05:10 AM ID: 270677621	As someone that travels all over the world regularly, for both work and leisure, there are few places where getting a taxi (taxi or private hire) is as challenging/unpleasant		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
		<p>an experience as in Glasgow.</p> <p>Particularly at night, challenges booking a private hire or hailing a cab is such that friends and family will change plans due to difficulty getting home with lack of other options.</p> <p>Firms like uber and glasgo that introduce peak demand pricing when it is busy are constantly showing increases fares because demand is above supply.</p> <p>There is no reason to limit supply - this is not done in other cities/countries. The supply will naturally fit the demand of the city. This may initially result in some oversupply as more drivers apply for license, however it will be a much better experience for the public when there are few other options, and with time supply and demand will naturally balance.</p>		
703	13/05/2025 01:30 AM ID: 270885944	Not enough private hire cars as is. Makes for quite a struggle each night for people trying to get home when there are very limited options.		
704	13/05/2025 16:50 PM ID: 270944226	There is not enough checks on private hire cab drivers. Nor, with some companies, does there seem to be enough checks to ensure the person who picks you up is the registered driver. This is putting women at risk.		
705	14/05/2025 16:56 PM ID: 271028426	How can Glasgow justify the current approach? It is forcing up prices for its residents, killing the nighttime economy, making people feel less safe on the streets. Do the positives outweigh these negatives? I suspect not.		
706	15/05/2025 17:59 PM ID: 271117803	Pollution is too much. Taxis idle and are very dangerous with people cycling		
707	16/05/2025 00:16 AM ID: 271133517	There's enough number of cabs and private hire and the reason that the people do not come from the boundaries to the city center is not that there is taxi is the economical crisis and the cost of living.		
708	16/05/2025 03:21 AM ID: 271134634	<p>A large percentage of licensed vehicles are monopolised by the city's private hire firm. Renting out high mileage and under maintained vehicles to a significant number of drivers that are grateful just to have a vehicle regardless of the condition it's in, willing to pay the £230 for the car, pay the £140 for the network device, and also pay £1 for every ride they complete, which calculates averagely starting the week with a minus figure of £370 before starting the engine. If the week goes reasonably well, add another £100 to the amount and that would be what the company would recoup from each driver. I use the term recoup lightly, and I also disagree with the licensing number cap, if there has to be a cap, it should be on the city's private companies as to how many licenses they should be allowed to operate, and more should be awarded to individual owners.</p> <p>Also the policy which was introduced to have all drivers pass the level 5 certification was made a mockery of in the beginning. There was no proper regulation of the system and not enough follow up checks made. Most of the drivers hiring cars today were handed pass certificates without completing the modules and have very little understanding of the course, poor communication skills and some are just literally a danger on the roads.</p> <p>During the day there's plenty of licensed vehicles available, but in the evenings and late at nights and early mornings there are very few cars available. This is the issue that has been raised is a cause for concern, especially in the city for residents and visitors alike. Most of the licensed vehicles are off the road and parked up by early evening. Only a small number are comfortable with evening night-shifts or early morning shifts. The escalation of isolated incidents where violence and abuse are common, coupled with intoxication is the deciding factor that has led to many drivers changing their routine and opting out of having to tolerate that type of behaviour for the monetary amount which has become for some, a paltry sum.</p> <p>The city needs a more competent and reliable transport service, safer and knowledgeable drivers, with better work ethics and experience.</p>		
709	16/05/2025 03:50 AM ID: 271135824	I have had a Glasgow City Cab account for 10 years. The lack of cabs available is resulting in me from visiting the city centre .		
710	17/05/2025 11:02 AM ID: 271215242	To limit the number of taxis/private hire cars because of demand isnt accurate, as there would be more taxis working part-time at weekends when there is more demand than regular drivers. Also it would be better to protect workers and the trade by limiting the taxi/private hire licences instead of car licenses. It would also enable greater conditions for drivers who pay expensive rent to companies, which is in the public, councils and drivers interest.		
711	21/05/2025 15:13 PM ID: 271502592	I think the number of cars is acceptable and potential is there to have more however what i do not find acceptable is the amount I see week in week out whilst I am at my work that have the private hire stickers and continue to operate illegally by sitting and shouting at members of the public and charging them terrible amounts.		
712	21/05/2025 15:51 PM ID: 270361155	Increasing the cap would lower current drivers wages		
713	21/05/2025 15:51 PM ID: 270666416	Not enough taxis, long waiting times		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
714	23/05/2025 12:33 PM ID: 271654868	I believe the current policy limiting the number of private hire vehicles should be reviewed and potentially removed. The demand for private hire services in Glasgow remains high, especially during busy hours, weekends, and public events. Allowing more vehicles can help reduce passenger waiting times, increase availability, and support drivers who are trying to enter the trade. This can also ensure better service for the public and fairer access to work opportunities for new drivers.		
715	23/05/2025 14:46 PM ID: 271691673	Taxis should be made available so that there isn't a strain on public transport. Makes it easier for tourists to get about. Better for nightclubs and events.		
716	23/05/2025 15:08 PM ID: 271694989	The private hire policy should stay in place by this licence authority. As I book a uber to pick me up in the Westend I get a car immediately within 2 minutes of waiting. So this shows me there already full of drivers. If this was to open an increase of safety would be a risk		
717	23/05/2025 20:55 PM ID: 271733263	Always having to wait 30+ minutes that's if they even turn up		
718	24/05/2025 16:37 PM ID: 271830274	the private hire sector is getting bad its saturated out. by bringing more cars on the road is going to reduce the amount we can earn. its already hard as it is.		
719	24/05/2025 20:45 PM ID: 271856261	We should be putting in place measure to limit the number of vehicles on the city streets, not increase them. Environmental considerations should be a high priority as should making the city more accessible for people, pedestrians and active travel. Allowing more taxis and private hire cars is at odds with this.		
720	24/05/2025 21:25 PM ID: 271858182	Taxi drivers are waiting for hours between customers, there is a busy period on a Saturday night which is dealt with efficiently and the rest of the time is too quiet to have more taxis on the road		
721	24/05/2025 21:45 PM ID: 271859607	There is not enough work to go around. More and more drivers being admitted to the psychiatric hospitals with the mounting pressure of the cost of these ridiculous vehicles with no work on the streets.		
722	25/05/2025 20:02 PM ID: 271913854	It's always difficult to find a taxi because not many drivers actually use the plates. I think there should be a review and the plates should be one per driver and any drivers or companies with multiple plates should have them revoked as people just rent them out or having them sitting if they can't find people to rent them out too. The taxi service is Glasgow used to be great but now it's really difficult due to the shortage of drivers.		
723	25/05/2025 20:11 PM ID: 271914225	There's a monopoly on the licenses available and instead of allowing the average person benefit from operating a private hire car, people are having to turn to hiring out a license privately from other parties who charge an inconceivable amount of money from aspiring taxi drivers. It is unfair, irresponsible, greedy and immoral and these drivers wouldn't be subjected to this is the council wasn't still operating under a limited amount of licenses for taxi drivers.		
724	25/05/2025 22:45 PM ID: 271918443	The limits on the private hire plates put pressure on current drivers. There are also people with all the relevant qualifications ready to start driving but they can't as there are no plates available for purchase or hire. The overprovision should be considered every 3-6 months and the response from council should be in a timely manner		
725	26/05/2025 04:43 AM ID: 271921631	With the massive influx of cross border licensed private cars currently operating in the city alongside the current Glasgow licensed vehicles, it is making the business unsustainable.		
726	26/05/2025 13:26 PM ID: 271939326	The current policy should remain in place without change.		
727	26/05/2025 20:34 PM ID: 271956637	Yes, the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in Glasgow. There are already enough private hire vehicles operating in the city to meet passenger demand. Allowing an unrestricted increase in vehicle numbers would oversaturate the market, resulting in fewer jobs for each driver and significantly reduced earnings across the trade. Many drivers are already struggling with rising operational costs, and introducing more vehicles would only worsen this situation. An oversupply of cars would also increase competition for limited work, potentially driving down service standards and encouraging unsafe practices as drivers compete to make a living. Maintaining the current cap helps preserve a sustainable balance between supply and demand, protects existing drivers' livelihoods, and ensures the long-term viability of the industry.		
728	26/05/2025 21:36 PM ID: 271957841	Lifting the cap will flood the streets with more cars when there's already not enough work. Drivers are struggling to survive—adding more vehicles will only make things worse. The cap helps protect our jobs and our income. Without it, many of us won't be able to make a living. Keep the limit. Protect drivers and our families.		

3. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in the city of Glasgow?

			Response Percent	Response Total
729	27/05/2025 06:59 AM ID: 271967585	I think the council should not continue to operate the current policy as with this cap, there are a lot of private hire cars from another council operating in the Glasgow city council which is not appropriate as they would go for the licenses in another council and come and operate here in the Glasgow city council denying residents of having the opportunity to become a private hire driver in their own council		
730	27/05/2025 15:40 PM ID: 272004947	I am submitting this supplementary response on behalf of Glasgow Taxis Limited.		
731	28/05/2025 15:32 PM ID: 272081415	The policy should still be in place as soon as I book a private hire cab through the app it arrives instantly I have had occasions I. The last couple of weeks that drivers arrive too fast I am not ready and I get charged a cancellation fee of £5		
732	29/05/2025 01:02 AM ID: 272117269	More cars are needed everyday specially in the weekend.		
733	29/05/2025 16:21 PM ID: 271956288	<p>Yes, the Licensing Authority should continue to operate the current policy limiting the number of private hire car vehicles in Glasgow.</p> <p>There are already enough private hire vehicles operating in the city to meet passenger demand. Allowing an unrestricted increase in vehicle numbers would oversaturate the market, resulting in fewer jobs for each driver and significantly reduced earnings across the trade. Many drivers are already struggling with rising operational costs, and introducing more vehicles would only worsen this situation.</p> <p>An oversupply of cars would also increase competition for limited work, potentially driving down service standards and encouraging unsafe practices as drivers compete to make a living. Maintaining the current cap helps preserve a sustainable balance between supply and demand, protects existing drivers' livelihoods, and ensures the long-term viability of the industry.</p>		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
1	Strongly agree	<input type="text"/>	88.53%	3905
2	Tend to agree	<input type="text"/>	1.93%	85
3	Neither agree nor disagree	<input type="text"/>	1.18%	52
4	Tend to disagree	<input type="text"/>	1.79%	79
5	Strongly disagree	<input type="text"/>	5.99%	264
6	Don't know/No opinion	<input type="text"/>	0.59%	26

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.37	Std. Deviation	1.09	Satisfaction Rate	7.31	answered	4411
	Maximum	6	Variance	1.2	Std. Error	0.02			skipped	29

Please provide any additional comments to support your response to this question (397)

1	19/03/2025 14:03 PM ID: 267370521	At one of our meetings, it was pointed out that previously, there might be a lot of private taxi licences allocated, but how many of these people are out in a Taxi? There needs to be some way to ensure any allocated licences are being used correctly by operators
2	19/03/2025 18:35 PM ID: 267398165	strongly agree that there is more than enough cars just now
3	19/03/2025 22:58 PM ID: 267409910	Granting more licenses helps not large companies earn more profits
4	19/03/2025 23:44 PM ID: 267410874	The trade is already going through hard times so i would recommend a strict cap policy for taxi and private hire car licenses.
5	19/03/2025 23:48 PM ID: 267410222	There are loads of private hire drivers picking up illegal at the Hydro, secc, and in the city centre. If you address the fact private hire drivers are paid £7.80 at night, £1.90 more than a Glasgow Taxi you might get more Taxi drivers willing to work night shifts.
6	19/03/2025 23:48 PM ID: 267410155	With the introduction of uber a number of years ago flooded the market when there was no demand and now allowing ph from other councils to operate in Glasgow through the uber app and Glasgo cabs system
7	19/03/2025 23:53 PM ID: 267411045	I think council needs to address the monopoly of the private hire car owners. Majority of them don't run a local base but rent out their cars to the drivers who have no choice to get the cars with the heavy rent.
8	20/03/2025 00:32 AM ID: 267411847	It's not going to make a big difference to people that drive private hires or there income if there is an over provision, it will make the public feel safer if they can get home at night knowing there's a lot more ph drivers on the road to call upon
9	20/03/2025 00:49 AM ID: 267411467	I completely disagree with maintaining a Private Hire Car Licence Overprovision Policy, as it creates an unfair and restrictive market. It should be removed right away.
10	20/03/2025 00:54 AM ID: 267412150	Disagree overprovision policy
11	20/03/2025 04:12 AM ID: 267415151	Allowing more drivers will open the flood gate & cause irreversible damage to the industry.
12	20/03/2025 04:43 AM ID: 267415156	It's like having a degree, but no job. I strongly think that city Council should match the number of driver licenses and the car licenses. I personally know a lot of drivers wanting to work, but can't as there are no cars available to rent.
13	20/03/2025 07:03 AM ID: 267418413	As noted above and that often in Glasgow you are more likely to see a private hire vehicle registered in another local authority.
14	20/03/2025 07:30 AM ID: 267419276	As above
15	20/03/2025 08:21 AM ID: 267420830	Taxi and private hire car licences should be reviewed periodically for over or under provision. This would be in line with the ever changing landscape and demographics of our city.
16	20/03/2025 08:37 AM ID: 267422041	Private hire drivers are like taxi drivers and working 60+ hours a week it's only uber and Glasgow private hire companies that are making good money
17	20/03/2025 08:48 AM ID: 267424100	Can always get a car when I need one
18	20/03/2025 08:52 AM ID: 267423734	Decent licensed Hackney Drivers who were forced into purchasing very expensive vehicles must be allowed to make a living.
19	20/03/2025 09:25 AM ID: 267425034	I have been a black taxi driver in the city for a number of years. The amount of PHVs operating in the city centre is controlled by mainly 2 companies GlasGo and Uber.....both are complicit in utilising out of town plates and their apps do not geofence as a result they are being allowed to saturate the city with out of town plated Venice's who pick up in Glasgow and drop off in Glasgow, this is clearly against the terms of their PHV licenses. In my opinion Hlshaw City Council and the other local authorities mentioned facilitate this clear abuse and over provision of PHVs in Glasgow . For anyone to assert that there is an under provision is lies .

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
20	20/03/2025 09:26 AM ID: 267427189	See my comments above. Supply outstrips demand the vast majority of the time. Adding more licences to address the 2-3 hours in a weekend where demand outstrips supply is only going to make it harder for drivers to make a living.		
21	20/03/2025 09:32 AM ID: 267425817	GCC have no control over the ph trade as it is. As a driver/owner with 34 years experience , the feedback I'm getting from mainly female passengers is one of fear when they use ph , especially at night when they've been socialising .		
22	20/03/2025 10:03 AM ID: 267432811	There are enough taxi and private hire vehicles in the city at present. Increasing this number would result in an over provision and greatly reduce the income of drivers.		
23	20/03/2025 10:13 AM ID: 267430556	More cars on the road means less money for the existing drivers. Saturation means less money to be made by everyone in the sector. Drivers are already struggling.		
24	20/03/2025 10:37 AM ID: 267434199	If some one wanted to earn a living then it's hard for them to survive with the current overprovision policy.		
25	20/03/2025 11:07 AM ID: 267439821	As above....the numbers are increased with numerous neighbouring authority cars under Glasgow cars banner		
26	20/03/2025 11:15 AM ID: 267436973	The amount of other areas Private Hire cars working in the city with Glasgo Cars is unprecedented therefore making it harder for GCC licenced cars to earn a sustainable income therefore resulting in what is known as ""pirating"" forcing drivers to operate illegally and putting the public in danger		
27	20/03/2025 11:16 AM ID: 267439985	As above, what about other councils cabs working withing city limits. Enforcement can't do anything, taxi rank with private hire sitting in them		
28	20/03/2025 11:33 AM ID: 267441065	As above, but I would also suggest the current number is still too high. This can be easily demonstrated by simply looking at the high number of private hire vehicle parked across the city at any given time waiting on work.		
29	20/03/2025 11:39 AM ID: 267438817	The private hire sector suffers from a lack of drivers. Not a lack of licenced cars we need to find a way to attract drivers to the trade. Cost to start from scratch SQA £600 reasonable time frame 3 months before you apply for Licence. Fee £198 reasonable time to wait for licence 3 months. near £800 and 6 months before you can earn. options: Can't get a licence for car, so hire £500 excess for insurance and £200 in advance to pay first week hire and weigh in approx £150 for office you work from. £1650 before you earn a penny alternative Uber is pay as you go so £1500 before you earn. option 2: You buy a car £15000 approx insurance new to private hire £2000 per year licence £500 if you can get one.		
30	20/03/2025 11:49 AM ID: 267445101	Too many cars on the road and not enough money is getting paid for people to survive		
31	20/03/2025 11:54 AM ID: 267440030	As stated above, it is the only mechanism to ensure a worthwhile level of service commensurate with the demands of the community. Glasgow is probably the only city with a cap on the numbers but every city is experiencing the exact same issues with the night time economy. Indeed, it is well documented that the lack of public transport is the issue and not specifically Taxi/PHC numbers.		
32	20/03/2025 12:03 PM ID: 267429777	To many taxis on the road at the moment		
33	20/03/2025 12:09 PM ID: 267446272	An increase in taxi and private hire numbers would completely undermine the existing trade.The numbers which were set only 2 years ago remain entirely appropriate.		
34	20/03/2025 12:25 PM ID: 267448673	No need for more private hire		
35	20/03/2025 12:27 PM ID: 267446409	I rent my private hire car and I'm still agreement that the policy should remain in place. We have too many drivers, increasing costs and decling earnings. Year on year since pandemic my earnings have reduced whilst costs have increased. The city centre is in decline overall , high street stores closing, pubs & restaurants closing. Our evening/late night public transport such as buses and trains do not meet passengers needs. No late night schedules and most importantly passengers feel unsafe Late night in the city centre has a lack of policing with increased bad behaviour/threat of violence. Many of my passengers advise they would not come into the city at night it's not safe. An increase of taxis/ph cars does not solve these issues Finally, there is also the level of abuse and violence drivers receive from late night badly behaved passengers		
36	20/03/2025 12:29 PM ID: 267448534	This will make business good for existing operators as it is getting hard to run a home with a taxi		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
37	20/03/2025 12:29 PM ID: 267448807	As above		
38	20/03/2025 12:45 PM ID: 267445457	The more p/hire the more openings for unscrupulous cars hence the position now.		
39	20/03/2025 12:48 PM ID: 267448521	"I have two young kids and my wife works. I applied for the licence because it would mean I don't have to rent a taxi from a company, I could use my own car. A comment above from a driver that wants a licence ? It's not more taxis we need because quite clearly there's enough he just doesn't want to rent one. We just need more drivers in the taxis that are already out there.		
40	20/03/2025 12:48 PM ID: 267450183	Better and safer with Taxis		
41	20/03/2025 12:52 PM ID: 267449301	Nearly 3,500 Glasgow plated private hire are working in the city,if you add the approx 1,500 South Lanarkshire and East Renfrewshire plated private hire GLASGO CABS cross ordering,why is no one tackling this major issue?		
42	20/03/2025 13:00 PM ID: 267451349	Surrounding local authorities allow for over provision of licenses		
43	20/03/2025 13:05 PM ID: 267449991	More than enough		
44	20/03/2025 13:08 PM ID: 267451316	They are too many of them illegally plying for work and overcharging ,when they should be working for their own companies that they are licensed to work for in Glasgow.		
45	20/03/2025 13:19 PM ID: 267453764	Same as previous reply		
46	20/03/2025 13:24 PM ID: 267450910	I think it was to open up it would kill off the taxi trade cause there would be to many taxi drivers trying make a wage in this very hardship time the taxi trade is facing the now		
47	20/03/2025 13:28 PM ID: 267454097	The overprovision policy has already been breached by the use of private hire vehicles from other council areas beeing used by private hire companies		
48	20/03/2025 13:36 PM ID: 267456312	Not needed		
49	20/03/2025 13:37 PM ID: 267452710	Too many out of town cars working the city they work the city but a registered out with it ..but not getting included in the numbers		
50	20/03/2025 13:47 PM ID: 267457346	As before		
51	20/03/2025 13:48 PM ID: 267451617	Provided it is GCC ph operating within the Glasgow Area i agree we should have ph . All other council ph see glasgow as a money pit as its a free for all.		
52	20/03/2025 14:01 PM ID: 267458637	Far too many out of town private hire cars working all over our city.		
53	20/03/2025 14:05 PM ID: 267459891	Over provision caused longer hours etc. not viable		
54	20/03/2025 14:05 PM ID: 267458188	My main reason is on safety grounds , Having listened to experiences some of my passengers have had over the years .		
55	20/03/2025 14:07 PM ID: 267458457	what does overprovision really mean?		
56	20/03/2025 14:08 PM ID: 267456404	It would help to stop streets and bus lanes being congested by vehicles		
57	20/03/2025 14:09 PM ID: 267454806	Anecdotal evidence suggests that it is evident private hire drivers are picking hires off the street without prior booking in ever increasing numbers. This would suggest that there isn't enough business through their booking offices to meet the needs of their fleet		
58	20/03/2025 14:16 PM ID: 267455449	Would need to find different job if more taxis added		
59	20/03/2025 14:17 PM ID: 267460915	There is too many adding to pollution and conjection at weekends		
60	20/03/2025 14:18 PM ID: 267460358	Please do something to stop/prevent cars licensed by other councils operating from a Glasgow licensed base, how can GCC possibly enforce their rules and regulations on cars licensed to n another area?		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
61	20/03/2025 14:21 PM ID: 267456621	The overprovision policy might as well not exist in Glasgow as GCC, along with the offending satellite councils, have not done anything meaningful to stop companies like Glasgo from abusing the Civic Government Scotland Act. The city is essentially an open market for vehicles licensed in other areas, and that do not fall under the jurisdiction of GCC taxi enforcement. Exclusive operation outwith the area they are licensed in also ensures they are not subject to roadside checks by their own licensing authority. In reality the overprovision policy is completely ineffective without efforts to stamp out exclusive cross border operating.		
62	20/03/2025 14:39 PM ID: 267461029	The reason this came in was because uber literally flooded the city with private hire drivers. Many of them were unfit to have a badge, yet Glasgow City council still issued private hire badges to people who could speak no English, people that couldn't have background checks carried out. This was the main reason the council introduced the sqa course for all taxi and private hire drivers to sit so they must have some level of English. A woman took a fit in the back of an user one night and the driver couldn't even call her an ambulance as he spoke zero English. No ideal when you are working with the public and soley relaying ona satnav. The council brought in the cap on private hire plates because you couldn't move kn the city centre at night time for all the empty private hire sitting about. This then led to a massive increase in illegal pick ups of the street as these drivers had no work so began illegally picking passengers up without a booking. It was a very dangerous time.		
63	20/03/2025 14:45 PM ID: 267459039	We taxi drivers were forced into spending £85k on cabs there has to be enough work for everyone		
64	20/03/2025 14:48 PM ID: 267462897	As per last statement above		
65	20/03/2025 15:17 PM ID: 267466941	The cap should be kept,if this was opened it will be flooded with drivers all across the country,that would be a safety risk to me and my daughters.		
66	20/03/2025 15:19 PM ID: 267466938	Too many out of town cabs stealing work No enforcement doing anything Private cars parking on ranks		
67	20/03/2025 15:33 PM ID: 267464237	The over provision is needed to protect driver earning and livelihood		
68	20/03/2025 15:33 PM ID: 267468139	As above		
69	20/03/2025 15:42 PM ID: 267469127	It should stay if opened it will cause a serious safety hazard for the drivers and for the public sector		
70	20/03/2025 15:50 PM ID: 267469918	Will not be investing in a new cab and will walk away from trade. You are killing the black taxi trade		
71	20/03/2025 15:54 PM ID: 267470276	Far to many private hire with not enough radio work to go round so some illegally pick up from street against their license conditions		
72	20/03/2025 16:10 PM ID: 267469617	There isn't any control over them they can literally do as they please you need a stronger enforcement.		
73	20/03/2025 16:43 PM ID: 267473352	Unmet demand of days gone by(Queueing for hours in the city centre) has long gone with only minor bursts of queues forming. These are quickly gathered up		
74	20/03/2025 16:45 PM ID: 267473386	There are already too many with zero enforcement through the night leading to illegal ranking (see Jamaica st or Royal Exchange Square or Sauchiehall Street) and traffic jams.		
75	20/03/2025 17:05 PM ID: 267475085	As with the previous answer the private hire trade has more than enough vehicles covering a host of suppliers, and again out of town vehicles also use the glasgow economy which is being allowed.		
76	20/03/2025 17:53 PM ID: 267480160	When people talk about not enough cabs the're mostly talking about a couple of hours at weekend nights and if there concerts or football same time doesn't constitute the need for more cabs		
77	20/03/2025 18:01 PM ID: 267478460	See 3, above.		
78	20/03/2025 18:20 PM ID: 267481583	The increase of out of town licenced vehicles, its apparent that there is a demand for additional vehicles to carry out the work that the out of town drivers are illegally covering.		
79	20/03/2025 18:20 PM ID: 267466209	in glasgow we have east renfrew , south lanarkshire , north lanarkshire and many more private hires all licensed outside glasgow. all working with a glasgow based private hire radio system . so in fact Glasgow must have more then double the amount of private hire that are required by the council!		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
80	20/03/2025 18:54 PM ID: 267483326	To many pirating in the city, and its just a mater of time until a members of the public is involved in a accident with a uninsured Privat Hire Taxi.		
81	20/03/2025 19:12 PM ID: 267485059	free trade and demand will police it		
82	20/03/2025 19:18 PM ID: 267484798	As stated in above question only days you can make any decant money is at the weekend and again with rising costs it's getting harder and harder so if the cap is lifted that's more cars on the road and less work there is already in a struggling environment		
83	20/03/2025 19:35 PM ID: 267486134	Uber will flood city		
84	20/03/2025 19:49 PM ID: 267486365	Does the Civic Government Act even have provision to cap Private Hire Vehicle numbers?		
85	20/03/2025 20:03 PM ID: 267487122	Same answers I gave in the last box		
86	20/03/2025 20:04 PM ID: 267487619	Drivers are too busy working other areas outwith Glasgow		
87	20/03/2025 20:18 PM ID: 267481914	if you keep the numbers then both parties in Glasgow could work together trying to sort the mess out which you seem to turn a blind eye to as we keep asking for your assistance.		
88	20/03/2025 21:08 PM ID: 267490383	It's not fair. I want to drive on Uber but I can't get my own vehicle.		
89	20/03/2025 21:31 PM ID: 267490046	If this means capping the number of licences granted for private hire, then this is a positive step and should remain.		
90	20/03/2025 22:23 PM ID: 267492826	Difficult to get a taxi and the cost is too expensive		
91	20/03/2025 22:38 PM ID: 267493162	People with disabilities often depend of taxis.		
92	20/03/2025 22:39 PM ID: 267492273	Flooding the city with private hire is a public safety risk as the more cars on road less work per driver they start picking up pirate hires and driver members of the public about and ripping them off financially at extortionate prices		
93	20/03/2025 23:27 PM ID: 267494216	As there is most definitely not enough trading in peak or night time economy hours		
94	21/03/2025 05:10 AM ID: 267478851	As said in previous answers		
95	21/03/2025 05:14 AM ID: 267497787	Private Hire cars can be seen all over the city centre illegally plying for hire.		
96	21/03/2025 07:05 AM ID: 267499130	To many on the road		
97	21/03/2025 09:40 AM ID: 267504770	To many taxis saturated market		
98	21/03/2025 09:50 AM ID: 267506036	As above reduction of work.		
99	21/03/2025 09:55 AM ID: 267504892	They seem to be able to be licensed for another area and work Glasgow how is that possible if the number is limited or not		
100	21/03/2025 10:20 AM ID: 267508602	Licensing Authority maintains the policy limiting private hire car licences in Glasgow, it would be appropriate to review the policy every two years. This aligns with established practices in Glasgow, where regular reviews ensure the cap remains relevant and proportionate to changing conditions in the city, such as shifts in demand, economic factors, and public safety concerns.		
101	21/03/2025 10:32 AM ID: 267509772	When there is a demand for private cars and the licences are at there limit, this should be increased or scrapped.		
102	21/03/2025 10:47 AM ID: 267510543	There are to many cars that operate in Glasgow from other councils		
103	21/03/2025 10:47 AM ID: 267510901	As a taxi / private hire user over many years , I think there is enough provision of transport in the city , furthermore, providing more private hire licences would drive standards down even more , the level of knowledge of private hire drivers is ridiculously low as it is.		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
104	21/03/2025 10:57 AM ID: 267510661	The excessive amount of private hire taxis attempting to pick up passengers without prior booking clearly shows there is way too many private hires on the road.		
105	21/03/2025 10:59 AM ID: 267510915	we need more cars in the city so people can feel safe.		
106	21/03/2025 11:01 AM ID: 267511226	If the cap is taken away, it will give Uber and other companies the chance to extort drivers		
107	21/03/2025 11:07 AM ID: 267511728	There are so many now they are actually parking on Taxi ranks at night		
108	21/03/2025 11:19 AM ID: 267513887	There are a lot of out of town private hire vehicles sitting in Glasgow		
109	21/03/2025 11:21 AM ID: 267510753	As previously stated there are more cars than available work and given the way by which these drivers behave more control is required by GCC		
110	21/03/2025 11:23 AM ID: 267513519	Monday to Thursday their is enough taxis operating but at weekends their is not enough to meet demand, I belive more private hire licences would help the weekend late night demand as you would get people looking to set up a uber taxi buisness for a second income and mainly work weekends to meet the demand of peak busy periods. I myself work Monday to Friday and would like to apply for a private hire licence to work weekends with Uber.		
111	21/03/2025 11:25 AM ID: 267512459	See above		
112	21/03/2025 11:25 AM ID: 267512351	Every second car driving in our city centre is a PHV licenced from all over.		
113	21/03/2025 12:18 PM ID: 267518688	People who work as taxi drivers have to make a decent wage as having too many is not good for people who do the job		
114	21/03/2025 13:24 PM ID: 267523640	I support drivers being able to have enough work to survive, however there needs to be provision for availability of cars at all times, in line with public need		
115	21/03/2025 13:42 PM ID: 267524837	It is morally unfair		
116	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to shome shit cllled ULEZ what a waste of time and money as it will not jmake a diffrence to the city as fossil fuel vehicles hve been proven for over 100 years unlike this electric shit that if goes on fire you are likeley to die if you can not get out		
117	21/03/2025 14:18 PM ID: 267527532	Policy needs to remain as it is. It's hard enough out there.		
118	21/03/2025 14:59 PM ID: 267529372	Need ""MORE""		
119	21/03/2025 15:26 PM ID: 267533591	As long as no more get plates, life will get harder.		
120	21/03/2025 15:32 PM ID: 267533780	Agree with the overprovision policy staying in place to help the drivers who already are struggling to make a living and lifting it will just make it worse		
121	21/03/2025 15:43 PM ID: 267533511	No enough taxi's and private hire cars on the roads		
122	21/03/2025 16:24 PM ID: 267538633	The private hire cap should stay in force. The rise of private hire insurance costs road tax fuel car repairs licensing is on the all time rise. Me and my fellow private hire drivers are working more than we used to just to put food on the table. If the cap was to be lifted or added on another 200 cars this will make it suicidal thoughts for the drivers. As drivers will be struggling. Then that will mean no time for family or social.		
123	21/03/2025 16:34 PM ID: 267539929	Too many on rd and they should be regulated tighter instead of pirating		
124	21/03/2025 16:39 PM ID: 267539146	My take home earnings are already being affected by the cost of living crisis & the very few jobs I am getting. I have increased costs that I have been facing eg insurance. Losing the cap will further hurt my earnings and will force me to work longer hours to make do. GCC should keep the cap & do the demand review, as GCC advised before. It's about keeping my job safe, not just for now, but for the future too.		
125	21/03/2025 16:41 PM ID: 267540141	The policy should be maintained if it was lifted this will cause all sorts of problems for the public safety will be number 1 risk every Tom dick and harry will be doing private hire this was cause a big safety problem in the city of Glasgow if the cap was lifted		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
126	21/03/2025 16:41 PM ID: 267535632	The overprovision policy stops drivers like me from working independently. I'm fully licensed and would buy my own vehicle if I could use it for private hire but the policy makes that impossible. It forces drivers into rental agreements that are costly and limiting, even when there's clear public demand for more cars on the road.		
127	21/03/2025 16:42 PM ID: 267540230	The trade is destroyed so no need for more		
128	21/03/2025 16:48 PM ID: 267539484	Please keep the plate cap as a PH driver it has become harder and harder to make a decent profit I work over 60 hours per week. Need fares to go up but seemingly this is not regulated.		
129	21/03/2025 17:21 PM ID: 267542929	Our drivers earnings are going lower and lower gradually. If more cars/drivers allowed in private hire trade alot of us old drivers would leave as it only benefits the operators. At uber more drivers means less earnings		
130	21/03/2025 17:24 PM ID: 267542189	Trying to get out and get private hire car back to my home at certain times of the day is challenging. Due to my mobility problems using bus is not an option.		
131	21/03/2025 17:27 PM ID: 267543326	<p>The Overprovision Policy is outdated and limits access to essential transport. Glasgow's population, tourism, and demand for on-demand services have grown, but the cap has stayed the same. This leads to longer wait times, especially during peak hours and weekends.</p> <p>There's no clear evidence showing that the current number of PHCs meets real-world demand. Blocking new licenses only hurts passengers and stops potential drivers from earning a living. Instead of a fixed cap, we need a modern, data-driven system that reflects actual usage and demand trends across the city.</p>		
132	21/03/2025 18:00 PM ID: 267544942	Allowing more private hire vehicle licences will also saturate an already very competitive market for existing drivers that live and work within the Glasgow city council areas.		
133	21/03/2025 18:06 PM ID: 267544804	Council should not be charging or allowing applications for private hire to continue when there is no licences available. They should have a queue, and contact applicant when slot available		
134	21/03/2025 18:14 PM ID: 267543851	It seems that every second vehicles on the roads is a private hire vehicles, which clutters the roads and gives a poor impression of the city.		
135	21/03/2025 18:15 PM ID: 267544772	Refer to above.		
136	21/03/2025 18:44 PM ID: 267545305	The world is changing and the gig economy is the way it's going. People who wish to do part time and want to do it legally are being turned away. I've already heard of members of public paying random people to take them home and even paying food delivery drivers to get them out of town on weekends.		
137	21/03/2025 18:58 PM ID: 267548452	As mentioned above, often had to wait lengthy times before being able to secure a car		
138	21/03/2025 19:43 PM ID: 267554822	The over provision policy protects the private hire trade in Glasgow from what has happened in England where there is too many drivers and not enough work		
139	21/03/2025 19:51 PM ID: 267555556	<p>Recently I was trying to get a taxi out of the city centre at 6pm on a Monday to my home.</p> <p>I waited at a taxi rank and there was only a max of two taxis queued at any time. I was 3rd in line and had to wait more than half an hour. The next taxi would only take cash so I wasn't able to get that. I tried both the uber and Glasgow private hire app as an alternative and both had over half an hour waits.</p>		
140	21/03/2025 20:43 PM ID: 267559792	I think the limit on private hires should be reduced		
141	21/03/2025 21:10 PM ID: 267559443	If you want to solve the Friday and Saturday night problem staggering the pubs clubs closing times giving the taxis and cowboys time to get back into town. You could put 5000 cars in the town for that couple of hours the pollution targets go sky high . So what would the go the rest of the week ? Cause traffic congestion.		
142	21/03/2025 21:18 PM ID: 267562777	It is not creating a positive impact on the community. It is preventing new drivers to work part time even due to no new plates available and unaffordable cars on rent.		
143	21/03/2025 23:14 PM ID: 267567359	I work hard to feed my family. I qualify in all ways of council requirements. They must consider people who qualify.		
144	21/03/2025 23:28 PM ID: 267567652	<p>For the same reason as above.</p> <p>The amount of taxis on the road currently is commensurate with the demand. The world has changed since Covid and at night in particular, the city is not as busy as many people opt to stay local or home. We plan this into our journeys home. A slightly longer wait is not a particular issue. Having more taxis will not encourage</p>		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
		more people into town. The price of eating and drinking out is becoming cost prohibitive for many.		
145	22/03/2025 07:25 AM ID: 267573764	If the council over flood the city with plates it will reduce the wages for all the drivers at the moment but line the pockets for the owners of the radio systems		
146	22/03/2025 07:55 AM ID: 267574533	Drivers are forced to pay high rental cost to rent a car from glasgo cabs who pretty much have a monopoly.		
147	22/03/2025 08:06 AM ID: 267574206	By limiting the number of private taxis, you're limiting the market and therefore people can take advantage of price hiking cause demand outweighs supply. Especially for late night/early morning workers where the public transport network lets them down cause black cabs all go for the profitable times, just like the bus routes, so those on the fringe are often forgot, and with limited private cabs, who are also out at the most profitable time, it's hard to get a cab at non peak times.		
148	22/03/2025 08:07 AM ID: 267574170	There are to many private hire		
149	22/03/2025 09:10 AM ID: 267576185	Granting .ore licenses won't help those sporadic bursts of customers looking for a taxi. It isn't viable working at night because outside particular times Friday and Saturday there is much trade. The new drivers will quickly shift to daytime and over supply will impact earning capacity during day.		
150	22/03/2025 09:44 AM ID: 267577429	This shouldn't exist (the cap). It works well in the whole UK without a cap , but not in Glasgow. Hopefully the cap will disappear. Thank you		
151	22/03/2025 10:15 AM ID: 267578863	From personal involvement I know first hand waiting times between jobs are excessive for around 80% of my shift.		
152	22/03/2025 10:15 AM ID: 267578750	Monopoly & Gatekeeping: A small group holding many licenses creates an artificial monopoly, controlling prices and limiting opportunities for independent drivers		
153	22/03/2025 10:18 AM ID: 267578690	Too many then what about the rest of the week when it is quiet		
154	22/03/2025 10:23 AM ID: 267578957	To many cross border private hire cars working in Glasgow. Gcc has no control over these phc or their drivers. No withstanding the fact they will be uninsured,		
155	22/03/2025 10:57 AM ID: 267581178	The city is already full with private hires from surrounding councils.		
156	22/03/2025 11:03 AM ID: 267580854	There is over 3.450 private hire taxis.		
157	22/03/2025 11:28 AM ID: 267583039	There are too many cars from other council areas operating in Glasgow against their licensing conditions		
158	22/03/2025 11:54 AM ID: 267583451	With so many private hire vehicles illegally picking up off streets particularly in city centre adding to non GTL taxis charging exorbitant fares it has made life very difficult for others to maintain an income worthy of note		
159	22/03/2025 13:00 PM ID: 267588472	I can't get home as there are no cars or I pay a fortune on uber		
160	22/03/2025 13:15 PM ID: 267589773	There should be an over provision. The availability of public transport is embarrassing therefore taxis are the only other option		
161	22/03/2025 13:51 PM ID: 267592367	As per comment above		
162	22/03/2025 15:04 PM ID: 267595785	There is to many when it is quiet and that is on week days you can sit on a rank for two hours if u can get on one thats another disgrace		
163	22/03/2025 17:36 PM ID: 267598262	As i said above change of policy might not make much difference to numbers operating. Where the current policy may be good is due to possible effect on protecting Smaller or local private hire companies. If the limit is discontinued then they might be replaced by large foreign rideshare companies (Uber etc) who could maybe move in with initially heavily subsidised fares due there larger resources and maintain those at first to put longstanding local firms out of business. They might even increase number of drivers operating for a period of time. But i believe numbers would eventually drop to current levels once subsidies ended as they would not be sustainable		
164	22/03/2025 19:51 PM ID: 267608226	Every driver should have his own vehicle		
165	22/03/2025 20:37 PM ID: 267605163	I believe licensed taxes are safer for members of the public, and are designed for the job.		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
166	22/03/2025 22:16 PM ID: 267614081	This policy is necessary to keep drivers on the road and ensure their earning potential is not eroded via overprovision of licences.		
167	23/03/2025 05:30 AM ID: 267617914	Not needed . Expand glasgow boundary to adjoining 7 councils like TFL . Put toll tax like airport . Let customers pay this like at the airport £5.50 . Those who don't drive but have a plates take the plates back . Private hire is a good business . Talk to drivers so they get more respect from everyone . Drivers are a representative of the city . They should be looked after well .		
168	23/03/2025 13:19 PM ID: 267630882	Don't see the need for more.		
169	23/03/2025 14:20 PM ID: 267632071	I have witnessed public members bids and rejected bids with not reasonable on the last years, the city still unmet demand private hire licences cars and operators. Should be open for drivers to apply licences plates.		
170	23/03/2025 16:06 PM ID: 267636060	Basically 3450 licenced private hire cars is far too high there is no other city in Scotland or the UK that has this many private hire cars per head of the population there's far too many private hire cars operating in Glasgow and it has affected all our incomes		
171	23/03/2025 16:12 PM ID: 267636558	Absolutely no night time economy Mon to ThursdayFri/sat work covered with current limit.		
172	23/03/2025 21:40 PM ID: 267646121	There is no need to put in an over provision because if the person doesn't like it there can leave in there own will.		
173	24/03/2025 05:17 AM ID: 267651161	I strongly disagree with maintaining the Private Hire Car Licence Overprovision Policy for the following reasons: 1. Longer Waiting Times and Limited Availability • The current restriction on private hire licences leads to fewer vehicles being available, especially during peak hours and in high-demand areas. This results in longer waiting times for passengers. 2. Increased Demand Requires More Vehicles • The demand for private hire cars has increased over time due to population growth and changes in travel habits. The existing cap does not reflect the current needs of the city. 3. Unfair Market Restriction • Limiting the number of licences benefits existing licence holders while preventing new drivers from entering the market. A fair system should allow more competition and opportunities for new drivers. 4. Improved Service Quality and Affordability • More competition would encourage better customer service, cleaner and safer vehicles, and potentially lower fares for passengers. 5. Better Transport Accessibility • Private hire cars provide an essential service in areas with limited public transport options. More vehicles on the road would improve accessibility for all residents.		
174	24/03/2025 10:52 AM ID: 267665798	I am seeing people are plating there personal cars to drive on buss lanes and taxi lanes		
175	24/03/2025 10:57 AM ID: 267666140	Numbers have to be managed so divers make decent earnings.		
176	24/03/2025 11:00 AM ID: 267666429	As above re card payments		
177	24/03/2025 11:07 AM ID: 267666977	When I applied for a vehicle license I was the only person who could speak proper English, this should have be taken into account		
178	24/03/2025 11:15 AM ID: 267667667	I think rules surrounding black cab drivers are applied more stringently. Private hire licenses are more open to, and are abused		
179	24/03/2025 11:17 AM ID: 267667915	We need transport 24 hours in Glasgow & buses, trains and subway don't cover it.		
180	24/03/2025 11:34 AM ID: 267669030	Council remain limits the plate		
181	24/03/2025 11:40 AM ID: 267669556	If you give free hands to operators the treats the drivers very bad		
182	24/03/2025 11:41 AM ID: 267667317	As above		
183	24/03/2025 12:53 PM ID: 267668871	With the increased cost of vehicles to comply with the LEZ whether an owner or driver the cost is passed down meaning drivers have to work more hours to earn a wage appropriate for their lifestyle. It is important to understand that drivers should be able to earn a minimum wage that is comparable to someone employed elsewhere(company, civil servant etc). Increasing the number of licensed vehicles will		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
		dilute the already reduced numbers of customers which in turn will reduce income to those who currently have a licence.		
184	24/03/2025 12:59 PM ID: 267677749	Too many cars benefits no one. Drivers have to be able to make a living.		
185	24/03/2025 13:02 PM ID: 267677563	Private hire appears to be an unregulated mess where the regulations are widely ignored with little consequences.		
186	24/03/2025 13:21 PM ID: 267679806	You have to give new plates to new drivers who work hard and keep community help		
187	24/03/2025 13:51 PM ID: 267682863	There isn't enough work for current drivers. On a Saturday from 3 pm to 5 pm, I only did two jobs. By having a lot more drivers, it will force drivers to work longer hours and not taking rest which will be a danger and many will give up the trade and be unemployed		
188	24/03/2025 14:07 PM ID: 267685090	The council should acknowledge the driver rather than the car rental company.		
189	24/03/2025 14:15 PM ID: 267682529	If the number of licenses was increased almost every one would go to an 'unsuitable' driver that struggles to speak English. There are too many of those as it is right now.		
190	24/03/2025 14:58 PM ID: 267690343	I would agree if there should be an policy for private hire driver license aswell.		
191	24/03/2025 15:56 PM ID: 267697966	It gives the drivers at the moment a chance to earn a decent honest living. If you issue more licences you will just encourage more pirating.		
192	24/03/2025 16:34 PM ID: 267702676	Struggle to get one at peak times in the city.		
193	24/03/2025 17:57 PM ID: 267709445	Whilst a limit does make sense to protect the potential for income for taxi drivers, the manner of use of the licence should be looked at and perhaps a type of licence for occasional / part time drivers and another category for full time drivers be considered.		
194	24/03/2025 18:32 PM ID: 267713912	Very few local authorities maintain an overprovision policy. Why should Glasgow be different and risk public safety when members of the public attempt to get home safely.		
195	24/03/2025 18:43 PM ID: 267714703	See last response notes		
196	24/03/2025 19:37 PM ID: 267719296	There is far too many these guys are even saying it also that they can't hardly make a living		
197	24/03/2025 19:53 PM ID: 267720047	Public transport is infrequent and unreliable and we need an alternative way to travel.		
198	24/03/2025 19:57 PM ID: 267720654	More cars would result in easier travel options.		
199	24/03/2025 19:59 PM ID: 267720965	A lot of people are jobless because of the overprovision policy in place and the people who currently have the private hire car licence are ripping off people by renting out taxis for £250-£350 per week.		
200	24/03/2025 22:07 PM ID: 267728248	Lots of demand and not enough drivers - many drivers wishing to get into taxis can't rent a car or get a plate so impossible to get a start		
201	24/03/2025 22:09 PM ID: 267727529	Glasgow City Council should not allow more cars if they want to save this trade. Part timer are applying for licence plates while they are already working and people which are working as their main job is struggling to make money.		
202	24/03/2025 22:18 PM ID: 267728689	Last thing you want is to flood the systems and area and it stops being financially viable to drive or operate a taxi or phv		
203	24/03/2025 23:34 PM ID: 267729243	I believe if this private hire policy is removed its going to open the floodgates for applications and in turn, could put a lot of driver's in real financial difficulty, as thing's are difficult enough as they are just now, and it would just add even more unattainable pressures that could inevitably put a lot of driver's out of work.		
204	24/03/2025 23:40 PM ID: 267730852	Overprovision policy in unnecessary because people applied for license and pay £483 and declined and not getting refund.		
205	25/03/2025 02:25 AM ID: 267733150	There are hardly that amount of private hire vehicles on the road at that given time		
206	25/03/2025 06:15 AM ID: 267735768	I strongly agree with the overprovision policy as it won't make any difference to remove it and allow more licenses to be granted. If anything it'll ruin the industry as there will be to many drivers compared to the work available.		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
207	25/03/2025 06:34 AM ID: 267736311	There is enough taxis		
208	25/03/2025 07:24 AM ID: 267737622	There is not enough work from Monday to Friday evening for private hire .if more cars were introduced it would make it even harder for us.		
209	25/03/2025 09:20 AM ID: 267745480	Active and accurate monitoring of provision should be included in any policy to ensure that the limit numbers are actually correct- where did the limit numbers come from? When? Who verified?		
210	25/03/2025 10:06 AM ID: 267749634	We need more taxis.		
211	25/03/2025 10:49 AM ID: 267753276	Well Now over 3000 cars in Road. This lower the fairs. Now its to hard to make end meet.If you do you need to spends a lots hours in road.		
212	25/03/2025 12:34 PM ID: 267763037	As mentioned above as well as the 3450 Glasgow licensed PHC there are 100s of Glasgo cabs(many with TAXI signs on there roof) from outlying authorities working directly in Glasgow		
213	25/03/2025 16:37 PM ID: 267789416	I strongly agree with maintaining a Private Hire Car Licence Overprovision Policy, as it helps strike a balance between supply and demand, ensuring a stable and well-regulated industry. Without restrictions, an excessive number of vehicles could lead to increased congestion, longer idle times for drivers, and potential declines in service quality. A controlled system allows for better enforcement of safety standards, fairer earnings for operators, and a more structured approach to managing the city's transport needs. Maintaining this policy supports a sustainable, efficient, and passenger-focused private hire industry.		
214	25/03/2025 21:18 PM ID: 267811691	because of the money drivers are making at weekends they finish early so can't get cab at nights.		
215	25/03/2025 21:34 PM ID: 267812320	As above also the amount of out of town private hires pirating is shocking. Totally out of control.		
216	25/03/2025 22:15 PM ID: 267814523	As in the previous response.		
217	26/03/2025 08:26 AM ID: 267826139	There aren't enough taxis at night.		
218	26/03/2025 10:53 AM ID: 267836071	See above response		
219	26/03/2025 12:34 PM ID: 267846435	I think there is actually too many private hire cars in glasgow as monday to friday it is a struggle to earn a decent living and at weekend it is only busy for a couple of hours in the early evening and a couple of hours around midnight.More cars would reduce our earnings even more.		
220	26/03/2025 12:47 PM ID: 267848235	As more drivers on road means it will dilute the work and its never recovered from covid		
221	26/03/2025 12:53 PM ID: 267844897	Get your own house in order first		
222	26/03/2025 13:42 PM ID: 267852460	There are more than enough and they continue to deviate from there licensing regulations which seriously effects taxi trade		
223	26/03/2025 14:11 PM ID: 267855936	If there is anymore allowed we full time drivers won't make a wage		
224	26/03/2025 18:56 PM ID: 267879358	Until such times as non Glasgow registered private hire vehicles are stopped from working in Glasgow city boundary then this policy must be maintained.		
225	26/03/2025 22:45 PM ID: 267889855	There should be no limit. Let the market decide.		
226	27/03/2025 10:17 AM ID: 267904436	Let the drivers who have served the communities make a living, putting more drivers on won't help the night time economy because the companies employing them can't force them to work nights, therefore it saturates the day time work making harder for drivers to make a living		
227	27/03/2025 11:11 AM ID: 267911016	Price for consumer should regulate		
228	27/03/2025 13:51 PM ID: 267924546	You are effectively prioritising the black hack drivers over the safety of the general public and the nighttime economy by keeping this in place.		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
229	27/03/2025 14:13 PM ID: 267927252	You have app based companies that can increase there prices when there is a high demand so it would be beneficial to them to have more private hire cars on the road when there is high demand this does to apply to a taxi driver who running cost are 50% higher		
230	27/03/2025 16:07 PM ID: 267936670	Enough pH cars already sitting about most of the day one maybe two jobs per hour if lucky.		
231	27/03/2025 16:48 PM ID: 267941550	The city already has a massive fleet per capita. The issue the council are trying to resolve won't be solved by lifting the cap. Ubers pricing structure, the hoarding of unused plates by Glasgo and other operators etc are the biggest issues and need to be addressed primarily. You cannot force to make all drivers work at the busy times/places.		
232	27/03/2025 16:54 PM ID: 267943375	Its hard at moment to make money with costs getting higher and fare lower opening up more cars would dilute my earnings even more forcing me to work more hours		
233	27/03/2025 16:56 PM ID: 267941751	<p>In December 2024, Glasgow Chamber of Commerce made statements in the press that 'A vibrant night-time economy is crucial to this recovery (from COVID) and ensuring that people can travel to and from the city centre easily and safely is key to its success... research shows that the availability of taxis and private hire cars is a significant factor, particularly at peak times.'</p> <p>Raising or removing PHC and/or taxi limits to service the night-time economy (NTE) would be a very blunt instrument. In itself, it offers no guarantee of better NTE availability and raises a significant unanswered question – what would the additional vehicles do outside of NTE hours and peak times? When the NTE is not operating, its demand for PHCs and taxis is zero.</p> <p>This probably leads to an important point – no single stakeholder can or should have the ability to influence PHC or taxi numbers to their own preference or benefit. In fairness, this includes the PHC and taxi trade itself; existing licensees should not have power to shut out new grants. Prospective applicants must be equally mindful that granting more licences will reduce incomes and could make the trade unviable. Both PHCs and taxis have significant operating costs – without sufficient passenger fares, they will not generate sufficient income to survive.</p> <p>As a regulator, Glasgow City Council already has processes to balance stakeholders' views and interests, demonstrated by this consultation and provided for in the Civic Government (Scotland) Act 1982. Licence numbers are and should be set via a regular, independent demand assessment and review. This is an evidence-based approach to enable informed decisions on licensing and regulation.</p>		
234	27/03/2025 17:57 PM ID: 267947279	The global pandemic has changed people's habits. This has meant that the night time economy has changed. It won't be changing back to the 'good old days' - unless of course we have another life altering event like a pandemic !		
235	27/03/2025 18:36 PM ID: 267950059	Having the cap gives licence holders who rent vehicles an option to charge extortionate rental rates		
236	27/03/2025 18:40 PM ID: 267950154	There is already sufficient access to private hire, taxis and there is also public transport.		
237	27/03/2025 19:27 PM ID: 267951863	Refer Q3 as this is basically the same question		
238	27/03/2025 20:20 PM ID: 267954371	As above it's difficult to get a private hire in peak times.		
239	27/03/2025 20:53 PM ID: 267956035	The local authority has a responsibility to licence holders aswell as the public to make the amount of vehicles available economically viable and sustainable, market saturation of drivers / labour has already been proven by big app based operators to make the industry not viable or sustainable for licence holders this causes the retention rate of drivers to go down and has a detrimental effect not a constructive one.		
240	27/03/2025 21:11 PM ID: 267954434	I think we need to be encouraging people to become private hire car drivers and for that there need to be enough cars on the road.		
241	27/03/2025 22:35 PM ID: 267959760	Market driven		
242	28/03/2025 05:08 AM ID: 267963772	The public need various options for transport.		
243	28/03/2025 07:29 AM ID: 267964903	Restricting numbers limits competition to the detriment of the public		
244	28/03/2025 08:15 AM ID: 267966637	See above a glut of taxis&private hire 90% of the time.		

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			Response Percent	Response Total
245	28/03/2025 09:41 AM ID: 267961659	Need an increased service level on black hacks. But given the price on demand structure of the monopolised private firms, there needs to be a council defined pricing structure that's simple for everyone to understand		
246	28/03/2025 10:10 AM ID: 267972473	Too many PHC. All the out of town cabs stealing market too. Uber can't utilise this circum navigation. No More PHCs please.		
247	28/03/2025 15:59 PM ID: 268000624	Too many taxes		
248	28/03/2025 16:17 PM ID: 268001899	Some got cars not in very good shape and got plates on them and they are over charging drivers for their rent.		
249	28/03/2025 16:55 PM ID: 268005569	Strongly agree this should remain. When drivers that rent there vehicles complain rent is high is due to high insurance. Even if they got there own cars and insurance thel basically will be paying more when they were renting and less income if this was lifted everybody will suffer. And the reason jobs from uber don't get covered it's because uber sends the driver from town to Glasgow airport for £9.87. If the cap was to be lifted this will be even lower.		
250	28/03/2025 17:32 PM ID: 268009527	They are not any test for the drivers to take and there is to many private hire taxis		
251	28/03/2025 22:31 PM ID: 268026415	Glasgow is a big city with enormous population, and there is a lot of concerts and football fans coming in and out the city,		
252	29/03/2025 06:41 AM ID: 268031344	They don't have any sense of direction and tend not to understand about payments as asking members of the public for cash only		
253	29/03/2025 10:07 AM ID: 268037372	So many people have to wait in busy time		
254	29/03/2025 10:51 AM ID: 268038001	Too few taxis are a detriment to the economy and an important aspect of safety. I personally have reduced my socialising to avoid being stranded without being able to get home safely. The lack of taxis is a real concern. Too many private hire taxis are unreliable and pose a safety risk to lone female customers. Having experienced inappropriate behaviour from private hire drivers i have lost confidence in the service and feel in glasgow without adequate latw night public transport we are at tge mercy of taxis. There should be higher standards and greater choice.		
255	29/03/2025 11:15 AM ID: 268039644	I do not agree with maintaining a cap on the number of private hire vehicles in the city. Most young people my age use apps like Uber rather than black taxis. This policy only serves the interest of the taxi lobby in Glasgow and doesn't properly serve the needs of local residents and visitors to the city.		
256	29/03/2025 11:21 AM ID: 268036999	Obviously, the Glasgow City needs more private hire car licences for those who want to work as a uber driver and there is no any choice for them except rent expensive car from people who have a large number of private hire cars or has recived a private hire car licences in previous years and bought a car , never ever worked as a taxi driver and rent it to someone like me with high prices and bad conditions... I think it's just happened in Glasgow and this is unfair for those who are intended in work and struggling with this situation. So, I strongly disagree with maintaining the private hire car licence overprovision policy because it creates shortages, raises cost ,and limits access to affordable transport for passengers.		
257	29/03/2025 11:38 AM ID: 268039934	There is to many. Private hire licences at present more will encourage pirating and flouting licence conditions major issue at present .		
258	29/03/2025 12:29 PM ID: 268041952	Enough taxis		
259	29/03/2025 12:49 PM ID: 268042500	The policy should be subject to review every 2 years		
260	29/03/2025 12:57 PM ID: 268042673	Terrible idea which leaves people struggling to get home after a shift or a night out. (Couple that with the removal of night bus services)		
261	29/03/2025 13:01 PM ID: 268042667	To many and it is killing the black cab trade.		
262	29/03/2025 13:39 PM ID: 268043063	Loosing control of the private hire cars will destroy the taxi trade. These workers need job security.		
263	29/03/2025 14:08 PM ID: 268044474	Peak times in any business can attract high demand for labour - other times of day there is no issue taxi and private hire provide an excellent service. Along with other surface transport, subway and buses getting around is great and gives public choice.		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
		For a few hours at a weekend in any city whether we wait entry to a club or transport home is barely worth adding hundreds more "staff" to accommodate demand, that being the case opening more pubs and clubs to alleviate the queues would too but then quite a lot of those businesses would diminish and eventually close. Queuing/ Waiting is part of life, all that said the transport network is great.		
264	29/03/2025 14:10 PM ID: 268044888	Lack of access to taxis; cost of taxis including boundary charges		
265	29/03/2025 14:15 PM ID: 268044739	Removing the policy will lead to more competition for jobs, reducing demand and reducing incomes for drivers.		
266	29/03/2025 14:15 PM ID: 268044917	Market conditions should control pricing more rather than taxis benefiting from inflated prices.		
267	29/03/2025 14:20 PM ID: 268045295	It's imperative for local operators to try and compete with global giant uber who only want more drivers to drive down fares and make drivers work longer which then becomes unsafe for them and horrible for their family life		
268	29/03/2025 14:49 PM ID: 268045927	The only unmet demand is really only on weekends, during the week not much happens and there is an over provision, to add more private hire would be silly at this time		
269	29/03/2025 17:40 PM ID: 268052994	I think competition is good for the market, and apps such as Bolt offer women only rider options which keep women people safer		
270	29/03/2025 18:57 PM ID: 268055861	There needs to be a cap on the amount of private hire cars		
271	30/03/2025 08:50 AM ID: 268068942	GCC will force taxi drivers off the road.		
272	30/03/2025 09:39 AM ID: 268069968	So many private hire		
273	30/03/2025 09:43 AM ID: 268070100	As I said above you might wait longer on a Saturday night, as the same you won't get into a restaurant without a booking in advance. Nightlife has changed. More enforcement should be on helping on a Saturday night...to stop the illegal pirating from taxis		
274	30/03/2025 09:47 AM ID: 268070223	I have witnessed protests from private hire drivers in the city as there is not enough work to go round.		
275	30/03/2025 11:30 AM ID: 268071944	If there were more taxis you wouldn't make a decent wage		
276	30/03/2025 11:55 AM ID: 268072968	Plenty of taxis and private hire on the road		
277	30/03/2025 11:57 AM ID: 268072981	There's plenty of taxis and private hire available		
278	30/03/2025 12:42 PM ID: 268074080	I think providing The protection for drivers to earn a living is important . Not many jobs out there allow saturation of a work place if any.		
279	30/03/2025 17:32 PM ID: 268089515	Look at taxi ranks in Glasgow City centre and out with the city they are never short of taxi sitting waiting for a customer		
280	30/03/2025 19:15 PM ID: 268092857	There's plenty of private hires picking up and dropping off in Glasgow with license plates from other local authorities. In my experience many of them don't have the area knowledge to be doing this, are not subject to strict enough regulation. Unless this changes the over provision is not being properly considered.		
281	30/03/2025 20:09 PM ID: 268094449	Lifting the cap, will put passenger safety at risk, for drivers having to do excessive hours..(fatigue) Quite simply the economy has changed! People's shopping habits have changed, people shop more online now, glasgows night time economy has had a massive down turn. Business is scarce as it is!		
282	30/03/2025 20:48 PM ID: 268095908	As said before to many out of town pirates in Glasgow		
283	30/03/2025 21:00 PM ID: 268095624	Doesn't take a genius to see queues of taxis lined up in the city centre every night with one mad rush of people all wanting a taxi at 3 pm on a Saturday night		
284	30/03/2025 21:58 PM ID: 268098447	Yes needs monitored but not enough taxi currently.		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
285	30/03/2025 22:57 PM ID: 268099628	It's not safe at all for the patients who needs taxis urgently. NOT AT ALL STRONGLY DISAGREE		
286	31/03/2025 09:16 AM ID: 268107575	There is on,y one company being empowered if the policy was to be scrapped and that is Uber. If Uber were to provide hard data of how many vehicles they had on the road or a Friday night for example. If they then disclosed how many booking requests were accepted by the driver on first offer I'm confident it would prove there to be an Uber problem. However Mr Freckleton from u er will try to paint a picture of a shortage of vehicles... what he really means is a shortage of drivers willing to work for less than £1 a mile. He is painting a false and dishonest and utterly disrespectful image of the trade in Glasgow. He displays an arrogance that undermines the years of knowledge that exists within the trade in Glasgow.		
287	31/03/2025 09:41 AM ID: 268108508	Private Hire provision is already saturated in Glasgow.		
288	31/03/2025 11:50 AM ID: 268118740	As already stated you have to take into account the private hire cars who work in Glasgow and are not licensed by GCC		
289	31/03/2025 12:05 PM ID: 268120989	As above (3}		
290	31/03/2025 13:53 PM ID: 268129035	This cannot be considered in isolation from improvements required for public transport - greater frequency, greater coverage of the city, night provision, cheaper fares, multi modal ticketing with daily price cap.		
291	31/03/2025 14:12 PM ID: 268132628	I find it's only difficult to get a private hire at certain times, apart from that I don't have a problem getting one		
292	31/03/2025 14:33 PM ID: 268135879	An oversupply of private hire vehicles can lead to lower earnings and increased competition for drivers, also Private hire vehicles often occupy valuable road space while waiting for passengers or stopping to pick them up. Finally, if Glasgow wants to make it easier and more attractive to use alternative modes of transport e.g. bus / train, with more private hires the social and environmental benefits will be lost.		
293	31/03/2025 15:15 PM ID: 268138540	Increasing this number will likely cause private hire drivers to earn less as supply increases, which will either require them to work ungodly hours to make the same amount of money as before, or cause them to dip into poverty. Companies such as Uber already treat drivers terribly and have created a business model that relies on their precarity, let's not encourage their predatory behaviour. Additionally, Glasgow is seemingly trying to encourage active means of transport. Doing this would increase the number of cars on the road as increased supply would lower costs and encourage people to use this mean of transport as opposed to any other. The city centre traffic is already wild as it is, and does not need fuel added to the fire. Not to mention that the aforementioned issue of the lowered costs would encourage drivers to drive more recklessly as they will need to cram as many pick ups as possible in their shift to be able to maintain their wages. If there is an issue with people finding transport, then, as always with so many issues with this city, Glasgow needs to improve public transport, take public transport back into public ownership, and finally gives Glasgow the affordable interconnect public transport system it deserves to thrive.		
294	31/03/2025 16:20 PM ID: 268143543	In my experience most of the private hire drivers have poor English language skills and do not know where to go unless they can put a postcode into their phone.		
295	31/03/2025 16:40 PM ID: 268147930	As above. Additionally, I would say if we were to remove it fully, we will need to ensure we have stronger regulation and conditionalities in reviewing operating licenses for all company operators, in particular Uber, so that we can make sure working conditions and safety are not compromised.		
296	31/03/2025 18:24 PM ID: 268158489	Enough taxis except maybe for peak hours		
297	31/03/2025 19:05 PM ID: 268158486	See above		
298	31/03/2025 20:26 PM ID: 268166375	An increase in numbers would be open to free market dynamics and if drivers could not make a living they would return the licence and this also means new drivers could start out without having to pay large amounts of money to rent a plate.		
299	31/03/2025 21:07 PM ID: 268169330	Limiting Supply isn't helping consumers		
300	31/03/2025 22:45 PM ID: 268172784	There is only unmet demand at peak times and this is only on nightshift and possibly only once a week on sat night at midnight. Which is a common problem in every city.		
301	31/03/2025 23:36 PM ID: 268174461	Private hire cannot facilitate mobility scooter or wheelchair users, even if they can transfer. Travelling with a scooter, a child and three people's luggage requires two private hires, or one black taxi		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
302	31/03/2025 23:41 PM ID: 268174768	Many can't speak English		
303	01/04/2025 01:40 AM ID: 268175843	I feel there are already too many of private hire taxis adding to road congestion and is bad for tge environment.		
304	01/04/2025 07:16 AM ID: 268179074	Plenty private hire cars to cover work		
305	01/04/2025 09:14 AM ID: 268184537	If you break up the gangster monopoly that would help		
306	01/04/2025 09:27 AM ID: 267427154	We are earning less than £20 per hour before the expenses		
307	01/04/2025 09:27 AM ID: 267418934	Same as last question you thick cunts		
308	01/04/2025 09:44 AM ID: 267461352	Think the numbers have to be assessed to meet the demand currently required		
309	01/04/2025 09:44 AM ID: 267457866	Reiterate from previous comments.		
310	01/04/2025 09:44 AM ID: 267449164	We have more than enough private hire in glasgow		
311	01/04/2025 09:56 AM ID: 267487099	As you said its only uber that want it		
312	01/04/2025 09:56 AM ID: 267477210	There at there limit so leave it at that		
313	01/04/2025 12:20 PM ID: 268201747	Every.druver deserves to make decent living		
314	01/04/2025 12:50 PM ID: 267515075	Public work different shift patterns and public transport isn't reliable during the night		
315	01/04/2025 13:07 PM ID: 267543894	<p>Arguments in Favor of Maintaining the Policy</p> <ul style="list-style-type: none"> ✔ Reduces Traffic Congestion – Limiting the number of private hire vehicles helps control road congestion, making streets safer and less crowded. ✔ Supports Existing Drivers – Preventing overprovision ensures that current drivers can maintain a sustainable income without excessive competition. ✔ Improves Service Standards – With controlled numbers, authorities can better regulate vehicle quality and driver behavior, ensuring safety and professionalism. ✔ Environmental Benefits – Fewer vehicles reduce emissions and improve air quality in the city. 		
316	01/04/2025 13:07 PM ID: 267538269	This monopoly does not work or serve the public well . There is now a lack of Black cabs available at the weekend , as many drivers do not want work and the hole in availability is legally not filled by UBERS, this in turn has driven up fare prices to unaffordable and unrealistic levels at the weekends, so much so many potential visitors from nearby twons do not bother coming into the city because they cant afford the fares		
317	01/04/2025 13:07 PM ID: 267521206	I feel there more than enough private hire operating in the city		
318	01/04/2025 13:20 PM ID: 267560920	There isn't enough work as it is for drivers. And fares haven't went up and cars fuel expenses radios etc have. Glasgow nightlife is non existent		
319	01/04/2025 13:20 PM ID: 267574707	We don't need over provision. It's already attracted the wrong types into this trade, over provision will further water down the quality of license holders		
320	01/04/2025 14:46 PM ID: 267617741	AT PRESENT GLASGOW PRIVATE HIRE COMPANIES OPERATE ON NORTH AND SOUTH LANARKSHIRE PLATES SO ACTUAL NUMBERS ARE IN EXCESS OF EXISTING PLATE NUMBERS ANYWAY.		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
321	01/04/2025 14:46 PM ID: 267610114	I strongly agree with maintaining the private hire over-provision policy in Glasgow for several key reasons. Firstly, this policy is essential in preventing an oversaturation of private hire vehicles on our streets, which can lead to increased congestion and safety concerns for both drivers and pedestrians. Secondly, it fosters a fair and competitive environment for existing operators, allowing them to succeed without being overwhelmed by an influx of new entrants. This stability encourages higher service quality, as operators strive to meet the expectations of their customers. Additionally, the policy supports effective regulation, ensuring that private hire services are managed in a way that prioritises public safety and the needs of our communities. Overall, keeping this policy in place is crucial for maintaining a balanced and efficient transportation system that serves the people of Glasgow effectively.		
322	01/04/2025 14:46 PM ID: 267648524	There are more than enough private hire		
323	01/04/2025 14:59 PM ID: 267711072	Its great that Private Hire can pay 10,000 for a car and hackney you have all these restrictions put in place,		
324	01/04/2025 14:59 PM ID: 267721425	Tha council have lost control of the private hire situation it's time to bring back the HACKNEY POLICE it's the only way forward to control the things that is going on because the inforcement are powerless		
325	01/04/2025 14:59 PM ID: 267708103	Given the numbers quoted at certain times it is difficult to get a taxi and a half hour wait appears to be the norm.		
326	01/04/2025 15:23 PM ID: 267760237	To many p/ hire as it is		
327	01/04/2025 15:23 PM ID: 267734059	people have spent so much money on buying cars on fiannace to buy plate		
328	01/04/2025 16:56 PM ID: 268227438	You need to know how many taxis are out there so it needs to be monitored		
329	01/04/2025 17:05 PM ID: 268226727	<p>I think lifting the cap would prove to be extremely detrimental to the drivers who are already working. Speaking from personal experience there are days when I can go hours with only a few jobs coming through on the Uber system, this would become the norm by lifting the cap as most seem to want to work for Uber.</p> <p>I would struggle to continue working full time if this happened due to the increased competition for work.</p> <p>Prior to COVID I used to work nights and the money was great but I have only worked days since the end of the pandemic as I've been told from drivers that continue to work nights that the demand has been low at these times due to the cost of living crisis and how people's living and working habits have changed since COVID.</p> <p>A lot more people are working from home who would have spent the day in town working and then going out for a night.</p> <p>There is ZERO guarantee that if the council lifts the cap that any of these new drivers will work at night-time, then what?</p> <p>Lifting the cap suits Uber only as they want to flood the market.</p> <p>They don't care how many drivers leave the trade as they will always be able to recruit more who would then leave themselves after a time when they see they aren't making the money they thought they would and the cycle would just continue.</p>		
330	01/04/2025 17:07 PM ID: 267844065	Already enough taxis available		
331	01/04/2025 17:07 PM ID: 267954301	I'd like to see more private hire companies and not the current monopoly		
332	01/04/2025 17:07 PM ID: 267897413	The taxis are a complete rip off and should be avoided at all costs. private hire cars are also risky as the driver can be unlicensed however Uber lets you know the cost up front and who the driver is making them cheaper and safer to use.		
333	01/04/2025 17:13 PM ID: 268000398	The policy should be reviewed yearly or whenever circumstances dictate as this ensures demand is met while avoiding over provision which eventually drives drivers away from the trade		
334	01/04/2025 17:13 PM ID: 268029283	Adding additional cabs would saturate the sparse fares more, making it tougher to meet targets with even less fares to go around		
335	01/04/2025 17:39 PM ID: 268229864	As above		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
336	01/04/2025 17:46 PM ID: 268068697	There may be need to avoid a 'wild west' scenario of completely free competition, which admittedly could make it very hard for drivers, but by the same token the existing limits clearly aren't serving the people of Glasgow well.		
337	01/04/2025 17:46 PM ID: 268044322	By limiting numbers this has caused a lot of people to give the city centre a miss		
338	01/04/2025 18:14 PM ID: 268071723	This policy has led to not enough taxis being available and higher fares due to less competition.		
339	01/04/2025 18:14 PM ID: 268159490	I don't believe there is over provision of private hires. It is very difficult to book a taxi.		
340	01/04/2025 18:35 PM ID: 268234547	There is a need to reduce private hire taxi fleet in favour of cabs.		
341	01/04/2025 21:42 PM ID: 268245517	We still need private hires regulated for vetting. For example, all drivers of any private hire (e.g. it's not always the owner as the sole taxi driver). Everyone should be identifiable; not seconded bodies casually renting the vehicle.		
342	01/04/2025 22:20 PM ID: 268248683	Glasgow needs more cabs. Funny how it's the cab drivers who say they don't need more cabs		
343	01/04/2025 22:55 PM ID: 268250151	If you take away the over provision policy then you are opening the doors for Uber to flood the market with more drivers which will make the current drivers have to work longer hours than they already do.		
344	02/04/2025 11:57 AM ID: 268277153	GCC have allowed every other local authority's private hires to work within Glasgow boundaries knowingly it's illegal.		
345	02/04/2025 12:11 PM ID: 268279420	Rather than number of licences, time should be spent identifying WHEN demand is needed. There's no point limiting the amount of licences available when none of them are active on the roads when cars are needed.		
346	02/04/2025 17:58 PM ID: 268309716	As above until we stop other council licenses coming in to work in Glasgow all day then there is no point in introducing more plates to further dilute and drive down the earnings of drivers.		
347	03/04/2025 11:35 AM ID: 268344717	If you go out into the city at night there are cabs sitting everywhere looking for jobs. The problem is the price of job from uber etc not taking into account unsociable hours and customers behaviour being intoxicated.		
348	03/04/2025 12:00 PM ID: 268347443	If limit got lifted then there will not enough jobs for the drivers and it will put more pressure on benefit system		
349	03/04/2025 14:50 PM ID: 268364675	The more private hire cars that are available to the public will create competition in the taxi trade and benefit the city centre. A lot of the public are struggling to get home late at night and as a result are having to cut their nights out short as they are worried that if they don't get the last train home, they will be stuck in the city with no affordable way to get home. Taxi prices have also skyrocketed due to the fact that demand is exceeding supply.		
350	03/04/2025 18:35 PM ID: 268391455	Weekend used to start on a Thursday night but now its thing of the past. Even if you work on a friday night the business is no longer the same. Customers now come on a saturday night for wks		
351	03/04/2025 18:41 PM ID: 268391824	If you don't have a policy the city will be overrun with private hire vehicles blocking the city centre streets. It's the councils responsibility to make sure all traffic users can access city roads.		
352	03/04/2025 18:50 PM ID: 268392539	The market should be free to trade, with no barriers,		
353	03/04/2025 19:10 PM ID: 268394072	We need more taxis.		
354	03/04/2025 19:40 PM ID: 268396269	As earlier it limits transportation for people getting home at the very least it needs to be increased substantially from what it currently is		
355	03/04/2025 20:19 PM ID: 268397028	Over 24 hours 7 days a week(168 hours) there is only an under provision of taxis and PHC's for about 24 hours in a normal working week. Taxis stand idle at most other times and PHC's are plentiful that Uber undercuts the traditional PHC companies		
356	03/04/2025 20:24 PM ID: 268398646	Please see my previous point		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
357	03/04/2025 21:30 PM ID: 268401614	I agree to an extent. However, I am a night shift worker in the heart of the city centre and when I finish my shift between 3.30-4 I have seen myself wait 40 minutes for a private hire company to even get me a driver. I have also witnessed many many private hire taxis not taking bookings but then pick someone up if they say they'll pay cash (off the app) I feel a lift may allow drivers to make up more hours and not feel the need to do it the unfair way.		
358	03/04/2025 21:30 PM ID: 268401286	We need more taxis on the streets and the weekends.. why not give people licenses that can only be used on certain nights? Such as Friday and Saturdays? The busiest nights		
359	03/04/2025 22:46 PM ID: 268404427	Taxis frequently refuse fares if customers require/prefer card payments. Having a over provision policy in place limiting private cars while acknowledging an issue of lack of safe travel home		
360	04/04/2025 01:46 AM ID: 268407534	Need overprovision to protect driver but need increasing		
361	05/04/2025 21:00 PM ID: 268550805	The biggest reason is that as a cab driver we see on a daily basis private hire vehicles sitting about the city centre in breach of the term of their SVQ ,by this I mean sitting waiting on hires less than 100mtrs from Taxi ranks. Also there is a massive problem with out of town private hire who are working for Glasgo cars who sit in the city and don't return to their own licenced area. They are also doing fares through glasgo cabs which pick up and drop off in Glasgow.		
362	07/04/2025 23:01 PM ID: 268652089	If the overprovision policy is changed and the cap is lifted, then I fear that it could spell the end of the Glasgow hackney, as über (who seem to be behind the cap being lifted) just seem to want to dominate the whole taxi/private hire sector, not just in Glasgow but the UK as a whole. This business model just doesn't make it fair competition in my eyes and the customer will eventually lose, as über either takeover the competitors or force them to cease trading.		
363	09/04/2025 10:08 AM ID: 268743893	As per previous comments		
364	13/04/2025 11:28 AM ID: 268979408	see reply in question 3		
365	15/04/2025 08:12 AM ID: 269069673	Again it is the amount of private hire vehicles sitting without confirmed bookings in the city centre waiting for hires		
366	17/04/2025 10:17 AM ID: 269264242	If the council focused on the illegal parking at night particularly on Sauchiehall it would allow a free flow of traffic. Particularly at the start of Sauchiehall St from Driftwood bar. A traffic jam at 1am is ridiculous.		
367	17/04/2025 10:37 AM ID: 269268384	See above		
368	17/04/2025 11:53 AM ID: 269274084	The private hire company in the hole of Glasgow is owned by the one operator and they Glasgow plates and licenses , south lank shire licenses,paisley license, and north Lanarkshire licenses and they all work Glasgow city centre at night . Part of the problem is that all these private hires there isn't enough enforcement to manage all the pirate work that they are doing the amount of private hires in the city at night sitting outside clubs pubs and gig venues without proper hires is unbelievably wrong.		
369	17/04/2025 11:59 AM ID: 269274783	Not required		
370	17/04/2025 12:20 PM ID: 269278085	There is more than enough private hire cars in this city		
371	17/04/2025 13:40 PM ID: 269283967	There is far too many of private hire cars on the road you see them sitting about everywhere plying for hire which is illegal if they were that busy they would not have to do this		
372	17/04/2025 17:03 PM ID: 269309274	You should never have over provision of vehicles, if you have an over provision then you should decrease at the earliest opportunity		
373	17/04/2025 17:33 PM ID: 269302336	Well Taxi drivers are having to pay up to 100k to buy their cabs and if the council floods the market with private hire cars cabs how do you expect the Taxis drivers to put that type of investment into their livelihood		
374	17/04/2025 19:41 PM ID: 269323586	The market will sort it , stop pandering to vested interests who get all their members to respond to this survey and stand up for the people		
375	18/04/2025 09:59 AM ID: 269346606	Not good for environment too many cars.		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
376	18/04/2025 23:58 PM ID: 269373130	A lot of Taxi Drivers lost their business and license due to the enforcement of LEZ within Glasgow, they couldn't afford the 60k for a licence and badge and to update their cabs ,but there are so many private hire companies, that can afford a price of a new car, compared to a Hackney cab ,		
377	23/04/2025 04:28 AM ID: 269550002	If UBER TAKES OVER. COUNCIL WILL HAVE A BATTLE CONTROLLING ANY TARIFFS		
378	23/04/2025 15:10 PM ID: 269599501	For the reason given above		
379	26/04/2025 14:15 PM ID: 269867183	<p>I strongly disagree with maintaining the current Private Hire Car Licence Overprovision Policy. The cap on licences fails to address the growing demand for private hire services in Glasgow. With the city's continued expansion and increased activity, particularly during peak times and events, the current restrictions lead to longer wait times and limited availability, which negatively impacts service quality.</p> <p>Capping licences also restricts new drivers from entering the market and contributing to a more responsive and efficient transport network. To better meet public needs, I urge the Licensing Authority to reconsider the cap and allow for more licences to be granted.</p>		
380	01/05/2025 19:29 PM ID: 270254850	I can see no benefit to the drivers or the public in changing the status quo until such times as the cost of living crisis resolves.		
381	09/05/2025 05:10 AM ID: 270677621	As mentioned above, there is no need for this - supply will naturally over time meet demand.		
382	14/05/2025 16:56 PM ID: 271028426	Overregulation is stifling our economy. Let capitalism and hard work be rewarded. Less red tape and let the public decide what they want.		
383	16/05/2025 03:21 AM ID: 271134634	<p>A large percentage of licensed vehicles are monopolised by the city's private hire firm. Renting out high mileage and under maintained vehicles to a significant number of drivers that are grateful just to have a vehicle regardless of the condition it's in, willing to pay the £230 for the car, pay the £140 for the network device, and also pay £1 for every ride they complete, which calculates averagely starting the week with a minus figure of £370 before starting the engine. If the week goes reasonably well, add another £100 to the amount and that would be what the company would recoup from each driver. I use the term recoup lightly, and I also disagree with the licensing number cap, if there has to be a cap, it should be on the city's private companies as to how many licenses they should be allowed to operate, and more should be awarded to individual owners.</p> <p>Also the policy which was introduced to have all drivers pass the level 5 certification was made a mockery of in the beginning. There was no proper regulation of the system and not enough follow up checks made. Most of the drivers hiring cars today were handed pass certificates without completing the modules and have very little understanding of the course, poor communication skills and some are just literally a danger on the roads.</p> <p>During the day there's plenty of licensed vehicles available, but in the evenings and late at nights and early mornings there are very few cars available. This is the issue that has been raised is a cause for concern, especially in the city for residents and visitors alike. Most of the licensed vehicles are off the road and parked up by early evening. Only a small number are comfortable with evening night-shifts or early morning shifts. The escalation of isolated incidents where violence and abuse are common, coupled with intoxication is the deciding factor that has led to many drivers changing their routine and opting out of having to tolerate that type of behaviour for the monetary amount which has become for some, a paltry sum.</p> <p>The city needs a more competent and reliable transport service, safer and knowledgeable drivers, with better work ethics and experience.</p>		
384	16/05/2025 03:50 AM ID: 271135824	The rules require to be relaxed in order to increase footfall in city centre.		
385	17/05/2025 11:02 AM ID: 271215242	It only benefits the companies who rent the cars to drivers. Limit the taxi/private driver licenses instead.		
386	21/05/2025 15:51 PM ID: 270666416	Issues with getting a taxi and waiting times		
387	23/05/2025 12:33 PM ID: 271654868	I disagree with maintaining the overprovision policy because it restricts the growth of the private hire sector and limits opportunities for drivers. Glasgow has a growing demand for private hire services, and relaxing the limits would help meet customer needs better and provide fairer access to work for new drivers.		
388	23/05/2025 15:08 PM ID: 271694989	Stongly agree this creates safety for customers and drivers		
389	23/05/2025 20:55 PM ID: 271733263	Can never get a pic in the city centre		

4. To what extent do you agree or disagree with maintaining a Private Hire Car Licence Overprovision Policy?

			Response Percent	Response Total
390	24/05/2025 16:37 PM ID: 271830274	It is unacceptable to take money from individuals who do not receive their plates. Charging someone for something they never receive is essentially theft. It is deeply concerning how many people have lost money applying for plates, especially when the council is fully aware that no more plates are available. Why, then, is the council continuing to take payments from applicants under these circumstances.		
391	24/05/2025 20:45 PM ID: 271856261	We should be putting in place measure to limit the number of vehicles on the city streets, not increase them. Environmental considerations should be a high priority as should making the city more accessible for people, pedestrians and active travel. Allowing more taxis and private hire cars is at odds with this.		
392	25/05/2025 20:02 PM ID: 271913854	It doesn't make any sense. There's not enough drivers on the roads and the provision just seems like a way for the council to make money.		
393	26/05/2025 04:43 AM ID: 271921631	For the reasons mentioned above.		
394	26/05/2025 13:26 PM ID: 271939326	The Scottish Private Hire Association's members overwhelmingly support maintaining the overprovision policy. A recent ballot of our members returned a response of 83% in favour of keeping the policy in place (on an 80% turnout).		
395	26/05/2025 21:36 PM ID: 271957841	I believe the Private Hire Car Overprovision Policy has had a positive effect in Glasgow. It helps keep the number of cars on the road at a sensible level—enough to meet demand without flooding the market. This protects drivers' earnings, keeps service quality high, and reduces traffic and pollution. Overall, the policy supports both the public and the drivers by keeping things balanced and sustainable.		
396	27/05/2025 15:40 PM ID: 272004947	Response previously submitted.		
397	28/05/2025 15:32 PM ID: 272081415	Far too many private hire cabs on the road every street in the Westend and city centre just drivers siting there		

5. If the Licensing Authority maintains a policy limiting the number of licensed private hire car vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
1	As soon as possible	<input type="text"/>	9.28%	409
2	Within the next 12 months	<input type="text"/>	2.41%	106
3	After 12 months	<input type="text"/>	84.93%	3743
4	Don't know/No opinion	<input type="text"/>	3.38%	149

5. If the Licensing Authority maintains a policy limiting the number of licensed private hire car vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	2.82	Std. Deviation	0.63	Satisfaction Rate	60.8	answered	4407
	Maximum	4	Variance	0.4	Std. Error	0.01			skipped	33

Please provide any additional comments to support your response to this question (266)

1	19/03/2025 12:39 PM ID: 267362104	This should perhaps be undertaken every 2 years
2	19/03/2025 14:03 PM ID: 267370521	We keep hearing about an issue with unemployment how about running a training course for people out of work to get them into the industry that way, they get an opportunity off benefits and into full-time employment
3	19/03/2025 14:42 PM ID: 267373964	You should be looking to review on a yearly basis to make sure you can react to changing circumstances.
4	19/03/2025 18:35 PM ID: 267398165	should be indefinite
5	19/03/2025 23:16 PM ID: 267410041	On a saturday night if you come to city centre you will see a queue of taxi's instead of customers on the ranks. The only time you will see a small queue is at the end of the month on payweek. In my opinion a review should be made in at least 2 years.
6	19/03/2025 23:48 PM ID: 267410222	You have to take into consideration that if you increase the amount of private hire vehicles there will be an unfair consequences for taxi drivers that have spent £77000 on new vehicles to meet the low emissions zone. I believe to increase private hire vehicles would over saturate .
7	19/03/2025 23:48 PM ID: 267410155	There is no unmet demand for more when the model of hybrid working is being used by businesses currently
8	20/03/2025 00:32 AM ID: 267411847	It should be reviewed as soon as possible the reason for this is that as a private hire driver myself I have noticed that when events happen in and around Glasgow especially at hampden;hydro,ibrox stadium etc at the same time there's not enough time for people to get to the train station or the bus station etc so in the summer mnths especially it wud be benefial if this review happened quickly
9	20/03/2025 00:54 AM ID: 267412150	Because no more private here drives
10	20/03/2025 04:25 AM ID: 267415356	Maybe 2/3 years time
11	20/03/2025 04:43 AM ID: 267415156	People has spent money & time obtaining private hire drivers licenses , paid fees and passed SCQF Level 5 test. And I think their has to be enough cars available for them to drive. People retiring and leaving this industry is creating a gap which needs to be fulfilled. Thanks
12	20/03/2025 07:12 AM ID: 267418470	Stats are required for other plates picking out within Glasgow.
13	20/03/2025 08:13 AM ID: 267420511	This can be an ongoing review on a bi or tri annual basis
14	20/03/2025 08:21 AM ID: 267420830	There is currently no need for a review. There is no shortage of private hire vehicles as witnessed by drivers waiting for long periods for a 'job'.
15	20/03/2025 08:52 AM ID: 267423734	Too many private hires already on the road, many working illegally. In fact many don't even speak English and have a very bad attitude towards woman. I had a bad experience and was taken in the opposite direction to where I wanted to go. Terrifying
16	20/03/2025 09:25 AM ID: 267425034	There has to be regulation of geofencing and at present the PHV companies are being allowed to do what they want without any recourse.
17	20/03/2025 09:32 AM ID: 267425817	GCC have lost control of the ph trade. Their main objective should be to protect the public. This seems to be bottom of the list of priorities .
18	20/03/2025 10:03 AM ID: 267432811	About 3 years
19	20/03/2025 10:13 AM ID: 267430556	Keep the cap. If a driver leaves, a new driver can take their place. Hence the number of drivers remains the same.
20	20/03/2025 10:37 AM ID: 267434199	Policy should be scrapped like any other city in the UK

5. If the Licensing Authority maintains a policy limiting the number of licensed private hire car vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
21	20/03/2025 11:15 AM ID: 267436973	This would hopefully encourage GCC to implement and enforce a greater power over out town licensed cars and to discourage and prevent GCC private hire cars from pirating therefore reducing the dangerous situations the public can face		
22	20/03/2025 11:16 AM ID: 267439985	5 years		
23	20/03/2025 11:33 AM ID: 267441065	There are too many vehicles vs the volume of work. This needs to be analysed and I'd suggest the outcome would confirm there is an over provision of vehicles.		
24	20/03/2025 11:39 AM ID: 267438817	Service for the public should determine when licences are available. when the public complain about no service every week or getting robbed by drivers bartering fares because of the scarcity of cars we need more cars working. But as I mentioned I think it is a driver shortage thats the problem.		
25	20/03/2025 11:54 AM ID: 267440030	I think in keeping with the legislation it is important to maintain a wholistic view and awareness of the requirements of the trade which is evidence based.		
26	20/03/2025 12:03 PM ID: 267429777	Not enough work at this time		
27	20/03/2025 12:25 PM ID: 267448673	Peace of mind for everyone		
28	20/03/2025 12:29 PM ID: 267448534	It is always good to give it a good space of time to properly elevate the situations whether the demand is increasing or decreasing		
29	20/03/2025 12:45 PM ID: 267445457	The people of Glasgow are being ripped of by p/hire drivers and the young ones think it is normal as it's been going on so long very little action being taken by the authorities.		
30	20/03/2025 13:05 PM ID: 267449991	Once the city centre is finished it's regeneration programme in 2028		
31	20/03/2025 13:08 PM ID: 267451316	There are more than enough private hire cars in Glasgow almost reaching saturation levels, illegally parked and plying for business.		
32	20/03/2025 13:19 PM ID: 267453764	How long is it going to take to sort out the cross boundary situation		
33	20/03/2025 13:36 PM ID: 267456312	Every 3 years		
34	20/03/2025 13:37 PM ID: 267452710	When u don't see hundreds of cars legally parked In town waiting on work		
35	20/03/2025 13:40 PM ID: 267451472	Get the city centre back up and running first and in particular the night time economy before pushing for more plates when there is currently a huge drop in business		
36	20/03/2025 13:42 PM ID: 267456035	We have no unmet demand for any type of taxi in this city.		
37	20/03/2025 14:05 PM ID: 267458188	So this can be put to bed finally.		
38	20/03/2025 14:07 PM ID: 267458457	footfall with not just increase if there are more GCC Private Hire.		
39	20/03/2025 14:16 PM ID: 267455449	At least 3years nobody out anymore, Glasgow is like a ghost town compared to 10 yrs ago		
40	20/03/2025 14:21 PM ID: 267456621	It's evident that Uber is driving this. I sat in a taxi trade meeting where the Uber representative said he needed another 500 cars in the city. The city has a poor track record in bending over backwards to please Uber.		
41	20/03/2025 14:39 PM ID: 267461029	It would make sense to do a 3 yearly review. The only license drivers can buy now is a 3 year license. Previous you had the option of 1, 2 or 3 year badges. This would give drivers some certainties about job security		
42	20/03/2025 15:17 PM ID: 267466941	It should be reviewed every 10 years because nothing changes in the population or hospitality sector in 10 years		
43	20/03/2025 15:19 PM ID: 267466938	4 years same as elections		
44	20/03/2025 15:33 PM ID: 267464237	We are wasting the councils money having reviews less than a year. The money can be spent elsewhere more needed		
45	20/03/2025 15:33 PM ID: 267468139	5yrs		

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46	20/03/2025 15:42 PM ID: 267469127	It shouldn't be reviewed because the last 5 years the review was the same there are too many private hire cars on the road		
47	20/03/2025 16:43 PM ID: 267473352	The city is awash with PHcars pirating already. None of which choose to work within their licence conditions. The city is lawless		
48	20/03/2025 16:45 PM ID: 267473386	Something has to be done about the volume of private hire sitting about touting for work.		
49	20/03/2025 16:52 PM ID: 267474593	When there's more work for them taxi trade is a mess far to many.		
50	20/03/2025 17:36 PM ID: 267478713	i think Glasgow city council should address the problem of other local authority Private hire picking up in Glasgow before considering more PH vehicles		
51	20/03/2025 17:52 PM ID: 267481058	Every 5 years		
52	20/03/2025 18:20 PM ID: 267481583	As above, the public of Glasgow deserve licensed vehicles and drivers that can be enforced and ensure they are safe to be carrying the passengers, the out of town vehicles are illegally covering the work and the relevant licensing standards teams are not to the same standard as glasgow city councils enforcement.		
53	20/03/2025 18:20 PM ID: 267466209	as a working taxi driver i would like to know as soon as possible about the future of the taxi trade		
54	20/03/2025 18:40 PM ID: 267483613	Extra private hire, not required		
55	20/03/2025 18:54 PM ID: 267483326	Should be reviewed every year.		
56	20/03/2025 19:49 PM ID: 267486365	Market forces determine what the correct number is. Not a bunch of ex-school teachers, bin men and social workers who are the only people with the privileged work pattern which allows them to play at being politicians.		
57	20/03/2025 20:03 PM ID: 267487122	There is aboutsly no need for more private hire license		
58	20/03/2025 20:18 PM ID: 267481914	with in the next 12 months but you have to sort out cross border private hire in Glasgow first then you could find your answers		
59	20/03/2025 21:00 PM ID: 267489933	Wait.....about a year.....monitor the situation		
60	20/03/2025 21:31 PM ID: 267490046	Annual reviews should be standard practice for most decisions.		
61	20/03/2025 21:32 PM ID: 267490739	Maybe once the public get back out of the habit of working from home,the Council actually get this city out of the gutter it currently lies in,the cost of living crisis is over,need I go on		
62	20/03/2025 22:17 PM ID: 267492590	Every 3-5 years		
63	20/03/2025 22:38 PM ID: 267493162	The policy must be changed, it is ableist and exclusionist.		
64	20/03/2025 22:39 PM ID: 267492273	Send out a questionnaire to every private hire driver as to the impact on earnings long term and this will answer your question		
65	21/03/2025 05:10 AM ID: 267478851	During this time the enforcement and police should be chasing cabs from outside our licenced area		
66	21/03/2025 06:54 AM ID: 267499033	Would need to be a significant change to Glasgow economy,		
67	21/03/2025 09:50 AM ID: 267506036	I don't see any evidence of an increase in events and conferences in the next year.		
68	21/03/2025 09:55 AM ID: 267504892	Review it every 5 to 10 years we need stability to be able to operate and to not worry about more vehicles coming on the road it is very expensive to be a taxi owner driver and worry about more vehicles coming on the road and be frightened to invest in new vehicles and that would only lead to having older cabs on the road		
69	21/03/2025 10:32 AM ID: 267509772	This is an immediate problem today not one that needs looked into in 12 months time.		

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70	21/03/2025 11:01 AM ID: 267511226	Introduce a fair pricing structure for private hire vehicles and review within 12 months. The problem will have disappeared		
71	21/03/2025 11:07 AM ID: 267511728	Go to union street and Argyle street at 3AM on a Sunday morning and see for yourself		
72	21/03/2025 11:21 AM ID: 267510753	Unless there is an upturn in customers it should be longer than 12 months		
73	21/03/2025 11:25 AM ID: 267512459	Sort out cross border hiring first before you do anything		
74	21/03/2025 11:25 AM ID: 267512351	Until we can police the missuse of licences from other councils in cross border piracy then Glasgow does have plenty of coverage.		
75	21/03/2025 11:44 AM ID: 267516081	A review makes sense but let it run for long enough to have the correct data to make an informed decision		
76	21/03/2025 12:35 PM ID: 267519442	Why do you need an over-provision policy only in Glasgow? I haven't heard of any other council having such nonsense.		
77	21/03/2025 13:42 PM ID: 267524837	This has to happen NOW!!!!		
78	21/03/2025 14:10 PM ID: 267525845	Personally there's far too many vehicles and they should always be limited		
79	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to shome shit ciled ULEZ what a waste of time and money as it will not jmake a diffrence to the city as fossil fuel vehicles hve been proven for over 100 years unlike this electric shit that if goes on fire you are likeley to die if you can not get out		
80	21/03/2025 14:37 PM ID: 267527219	There are plenty of cars on the road. I would say the companies are not charging customers enough for the driver to profit.		
81	21/03/2025 14:59 PM ID: 267529372	..""NEED MORE""...BLACK HACKS ARE A ""RIP OFF""		
82	21/03/2025 15:32 PM ID: 267533780	I think it should maybe be after 5/10 years as a year is too soon to review it 5 years sounds reasonable in regards to change in the market		
83	21/03/2025 16:19 PM ID: 267538811	Review it again in 5 years.		
84	21/03/2025 16:24 PM ID: 267538633	The cap has been in place since April 2019 and during that time only 200 cars extra were needed. When adding those extra cars on the road it has caused insignificant stress for drivers as we are now waiting 2 hours with no job. I wish I could send a screenshot but there is no option.		
85	21/03/2025 16:39 PM ID: 267539146	GCC should keep the cap & do the demand review, as GCC advised before. It's about keeping my job safe, not just for now, but for the future too.		
86	21/03/2025 16:41 PM ID: 267540141	This should be every 10 years. As I take uber since 2015 and never ever had a problem every time the driver arrived within 3 minutes of me booking through the app		
87	21/03/2025 16:41 PM ID: 267535632	This policy is already negatively affecting many drivers like me. There's no reason to delay a review when drivers are stuck in rental situations that reduce their income and make it harder to operate sustainably. A faster review would allow more drivers to use their own vehicles and meet public demand.		
88	21/03/2025 16:48 PM ID: 267539484	Maybe a review every 2-3 years		
89	21/03/2025 17:03 PM ID: 267541191	Too many private hire drivers licence holders , couldn't have a private hire car.		
90	21/03/2025 17:24 PM ID: 267542189	It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
91	21/03/2025 17:27 PM ID: 267543326	A review should happen immediately, as the current cap is failing both passengers and potential drivers. Passengers are experiencing long wait times, especially during peak hours, late nights, and in underserved areas — a clear sign that supply isn't meeting demand.		

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		At the same time, many individuals in Glasgow are looking for flexible income opportunities through private hire work but are locked out due to the cap. This limits employment options and stifles economic potential. An urgent review would allow the Licensing Authority to take a fresh, data-led look at actual transport needs, ensuring the system is fair, responsive, and fit for modern Glasgow — for both the people who rely on PHCs and those who want to drive them.		
92	21/03/2025 18:06 PM ID: 267544804	After 5 years		
93	21/03/2025 18:15 PM ID: 267544772	Not until you sort out the problems mentioned.		
94	21/03/2025 18:44 PM ID: 267545305	Demand for taxis have increased as younger generation are not interested in driving and the ones that do are held back with very expensive lessons or very long waiting list for lessons and test dates		
95	21/03/2025 19:51 PM ID: 267555870	2/3 years preferred.		
96	21/03/2025 19:51 PM ID: 267555556	Reviews should be conducted every quarter The demand for taxis will rise and fall with the seasons and there may be times when the limit can stay in place or rise when demand rises		
97	21/03/2025 20:26 PM ID: 267559379	There's still too many private hire cars		
98	21/03/2025 21:10 PM ID: 267559443	Review what for the taxis in glasgow are getting forced out .when you kill off the taxis are the private hire going to pick up wheel chairs.		
99	21/03/2025 23:28 PM ID: 267567652	There is no immediate need to increase licenses		
100	22/03/2025 08:06 AM ID: 267574206	Given the state of the city transport at the moment, I couldn't see why they'd want to maintain the status quo for now.		
101	22/03/2025 08:07 AM ID: 267574170	Same as the comment before to many private hire and I'm sure they would all agree		
102	22/03/2025 09:10 AM ID: 267576185	An appropriate time would be when it has been shown that bars, nightclubs and restaurants etc are intact open during the week. Fact is increasing numbers of the public don't have disposable income to spend on entertainment and drinking in licenced establishments.		
103	22/03/2025 09:44 AM ID: 267577429	The cap shouldn't exist		
104	22/03/2025 10:23 AM ID: 267578957	Possibly when there is a significant upturn in the economy.		
105	22/03/2025 13:51 PM ID: 267592367	Markets are rapidly changing as is consumer behaviour are 12 monthly review seems a sensible approach to ensure the policy remains fit for purpose		
106	22/03/2025 15:04 PM ID: 267595785	Go out in a taxi week days and u will see for your self they r all sitting about doing nothing		
107	22/03/2025 20:37 PM ID: 267605163	Best to have enough licenced taxes, to allow the public to feel safe.		
108	22/03/2025 22:16 PM ID: 267614081	In my opinion it shouldnt be up for discussion until the supposed shortage of taxis is not just supposition but a fact on the ground.		
109	23/03/2025 05:30 AM ID: 267617914	This is no option . Release plates . Stop this policy . Take London as example . Allow bolt also . Create competition .		
110	23/03/2025 13:19 PM ID: 267630882	3 years forthwith. The long term prospects for the taxi/ph industry don't point towards growth imo.		
111	23/03/2025 14:20 PM ID: 267632071	Because drivers can earn living contribute to pay a tax man Help night economy Publish safety		
112	23/03/2025 14:25 PM ID: 267633686	It should be reviewed every 3 years As there is drivers come and leave		

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113	23/03/2025 16:12 PM ID: 267636558	Why don't the council do a survey on noneGlasgow private hire working our city.Glasgow go cabshold the answers.		
114	23/03/2025 21:40 PM ID: 267646121	There already customers complaining about waiting over a hour for a hire it's a no brainer. To change it ASAP		
115	24/03/2025 01:07 AM ID: 267649417	Council knows very well the businesses r running and there is no need to review it until unless things go back to before covid level. 3450 private hire and 1250 black taxis are more than enough for city needs.		
116	24/03/2025 02:03 AM ID: 267649909	No need next 5 years		
117	24/03/2025 10:55 AM ID: 267665689	No review needed, too many private hire cars om the road for current ph drivers to make a living. If enforcement could stop the out of town drivers pirating at weekend.. that would help.		
118	24/03/2025 11:41 AM ID: 267667317	Ongoing supply and demand risk registers should be maintained.		
119	24/03/2025 11:46 AM ID: 267670928	It's not needed take a drive trough town in a Friday or Saturday night and you will see taxi / private hire cars in in ranks or parked up waiting on jobs as it's not busy enough		
120	24/03/2025 12:53 PM ID: 267668871	I have put after 12 months but I would say that is at the council's discretion depending on outside factors that could influence visitor numbers to the city, Taxi & Private hire availability.		
121	24/03/2025 13:51 PM ID: 267682863	There is no need for more drivers, instead investment should be made in the business sector so more businesses thrive than shutting down.		
122	24/03/2025 15:56 PM ID: 267697966	Why would you want to have a review of the policy after 12 months. You should wait 5 years or so to get value for money. Doing it every year is a pointless excercise.		
123	24/03/2025 17:57 PM ID: 267709445	The policy should be reviewed every 12 months. The economy is changing rapidly and as stated above, licences are being under utilised because of how people work in the modern economy.		
124	24/03/2025 18:07 PM ID: 267711081	This should continue every 10 years		
125	24/03/2025 19:25 PM ID: 267716485	As I have said, there is no current need, but I would favour 5 yearly reviews		
126	24/03/2025 21:21 PM ID: 267725535	Atleast one year between looking at increase of drivers		
127	24/03/2025 22:09 PM ID: 267727529	If country economy is growing then GCC should see after one year but if economy is not growing enough it will become hard to support family.		
128	24/03/2025 22:18 PM ID: 267728689	Review it every 12 to 18 months and see if there's a way to check if all granted licences are being used		
129	24/03/2025 23:34 PM ID: 267729243	With the cost of living crisis going on, people are struggling to get out and about the same way they maybe once used to, the Glasgow City centre is also under immense pressures with a lot of businesses closing down for one reason or another, so in my opinion our economy would have to have a change for the better to allow people to possibly start to getting out and about again.		
130	25/03/2025 02:25 AM ID: 267733150	As stated above there is hardly that amount of vehicles on the road at the given time		
131	25/03/2025 06:15 AM ID: 267735768	Having an annual or bi-annual review of the policy would be a good thing to get an understanding of how things look going forward.		
132	25/03/2025 09:20 AM ID: 267745480	As above		
133	25/03/2025 10:06 AM ID: 267749634	We need more taxis. Public transport is not adequate.		
134	25/03/2025 10:49 AM ID: 267753276	Well Now over 3000 cars in Road. This lower the fairs. Now its to hard to make end meet.If you do you need to spends a lots hours in road.		
135	25/03/2025 12:34 PM ID: 267763037	If something can be done about south Lanarkshire and Renfrewshire phc's then perhaps a review within 12 months would be helpful to assess the needs of the public with regards to providing more cars.		
136	25/03/2025 15:51 PM ID: 267785684	This issue should be resolved as soon as possible.		

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137	25/03/2025 16:37 PM ID: 267791643	At least 3 years, the vehicles are not the issue, the issue is the lack of enforcement at the weekend during the prime piring time that drivers are exploiting and putting the general public in danger.		
138	25/03/2025 16:37 PM ID: 267789416	The policy should be reviewed once Glasgow's nightlife fully recovers, as this will provide a clearer picture of the true demand for private hire vehicles. The nighttime economy plays a crucial role in transport needs, with bars, clubs, and late-night venues driving significant demand for taxis and private hire cars. Until nightlife is operating at full capacity, any assessment of overprovision may not reflect the actual long-term requirements of the city. Reviewing the policy at that stage would ensure that decisions are based on accurate data regarding passenger demand, driver availability, and overall transport efficiency.		
139	25/03/2025 21:18 PM ID: 267811691	Sadly the council never do anything quick		
140	25/03/2025 21:34 PM ID: 267812320	Far too many already		
141	25/03/2025 22:15 PM ID: 267814523	As previous.		
142	26/03/2025 12:34 PM ID: 267846435	I think the limit is more than adequate right now and in my opinion there is actually too many especially mon to friday		
143	26/03/2025 12:47 PM ID: 267848235	I think the next review should be at least 3 years		
144	26/03/2025 12:53 PM ID: 267844897	Every 5 years		
145	26/03/2025 13:42 PM ID: 267852460	Only if the population increases by so much that it might be necessary		
146	26/03/2025 18:56 PM ID: 267879358	As per opinions above.		
147	27/03/2025 10:17 AM ID: 267904436	At least every 2 to 3 years. That way it gives people a chance to see how the city is dealing especially with poverty the way it is at present		
148	27/03/2025 11:11 AM ID: 267911016	Remove limit		
149	27/03/2025 16:07 PM ID: 267936670	After 5 years		
150	27/03/2025 16:48 PM ID: 267941550	Again, the taxi/private hire fleet is already huge when compared to capita. Its more than big enough if the issues previously mentioned are looked at, ie ubers pricing strategy and the unused plates of the big operators.		
151	27/03/2025 16:54 PM ID: 267943375	Review it each year based on demand and plates handed back ect		
152	27/03/2025 16:56 PM ID: 267941751	Annual review is more than sufficient, but must be based on credible and independent evidence.		
153	27/03/2025 17:57 PM ID: 267947279	Review? The economy is not moving with any speed. Review in 5 years , if life has improved.		
154	27/03/2025 18:40 PM ID: 267950154	Prior to the 2026 Commonwealth Games		
155	27/03/2025 19:27 PM ID: 267951863	Review should include looking at further reductions and the environmental damage these ""entitled"" private vehicles are causing		
156	27/03/2025 20:20 PM ID: 267954371	Getting a private hire is extremely difficult especially at peak times.		
157	27/03/2025 20:53 PM ID: 267956035	The policy is about sustainability across an annual basis and beyond. The people of Glasgow already get a great service that needs to be maintained not diluted		
158	28/03/2025 07:29 AM ID: 267964903	Might as well get on with it		
159	28/03/2025 08:15 AM ID: 267966637	Look at it again annually we all have to make a living,the lez has an on going effect on the trade&it should be left to settle down.		
160	28/03/2025 09:41 AM ID: 267961659	Council are already under financial pressure without having to dedicate time to go over old ground!		

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161	28/03/2025 10:10 AM ID: 267972473	Not needed. Uber do this ALL OVER THE PLANET. It's their M.O.		
162	28/03/2025 16:55 PM ID: 268005569	After 5 years.		
163	28/03/2025 17:32 PM ID: 268009527	This must be carried out asap		
164	28/03/2025 22:31 PM ID: 268026415	There's no reason for the council to keep the policy		
165	29/03/2025 07:02 AM ID: 268031560	3 yrs		
166	29/03/2025 09:54 AM ID: 268036359	Passenger need to go home asap specially in the nigh specially at weakened,		
167	29/03/2025 10:07 AM ID: 268037372	Glasgow city council should finish the cap for licensing private hire and taxi so more people get jod and also reduce the waiting time for pessengers		
168	29/03/2025 11:21 AM ID: 268036999	The current restriction on licenced private hire vehicles should be reviewed as soon as possible. Increasing the number of vehicles would improve service availability, lower fares through competiotion, and create more job opportunities. It would also ensure better transport for undeserved area in Glasgow and specially in busy times at the weekend or after closing night clubs in the late time.		
169	29/03/2025 11:38 AM ID: 268039934	If night time economy's pick up at present pubs and clubs/restraaurants are struggling and shutting down .		
170	29/03/2025 12:57 PM ID: 268042673	Get rid of it		
171	29/03/2025 14:49 PM ID: 268045927	A yearly review would be reasonable		
172	30/03/2025 08:50 AM ID: 268068942	As with any policy decision, a review is important.		
173	30/03/2025 09:39 AM ID: 268069968	So many private hire		
174	30/03/2025 09:43 AM ID: 268070100	This policy is only pushed by UBER.		
175	30/03/2025 09:47 AM ID: 268070223	When you mange to get the city moving again and do something about the continual decreasing footfall. Tidy the place up first		
176	30/03/2025 11:04 AM ID: 268071942	The current economic position created by the UK Govt would need to change drastically before any limit was raised		
177	30/03/2025 11:15 AM ID: 268072078	Why not leave as it is		
178	30/03/2025 11:23 AM ID: 268071534	It should be kept as it is there is no need to review it there is not enough work		
179	30/03/2025 11:55 AM ID: 268072968	Not enough business day or night for more taxi		
180	30/03/2025 11:57 AM ID: 268072981	There's not enough business day or night		
181	30/03/2025 16:16 PM ID: 268086554	After 8 years		
182	30/03/2025 19:15 PM ID: 268092857	Address the issue of other LA cars being allowed to pick up AND drop off within the city.		
183	30/03/2025 20:09 PM ID: 268094449	There should be a permanent cap in my opinion, it just makes drivers worry having reviews every 12 month, especially if they have finance on a brand new cab!		
184	30/03/2025 20:48 PM ID: 268095908	Have to sort out the pirates in Glasgow. Charging ridiculously money & ridiculous & no insurance to take the pub		
185	30/03/2025 21:00 PM ID: 268095624	Glasgow City Council cannot maintain and police the taxis and private hires it already licenses nevermind the out of town taxis it turns a blind eye to gcc does not care about public safety and has a severe lack of accountability to the drivers obtaining licenses		

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186	30/03/2025 21:58 PM ID: 268098447	We need more taxis.		
187	30/03/2025 22:50 PM ID: 268099480	5 years		
188	30/03/2025 22:57 PM ID: 268099628	AS SOON AS POSSIBLE because the policy is non sense and ridiculous. ABSOLUTE NON SENSE.		
189	30/03/2025 22:59 PM ID: 268099948	3 years		
190	30/03/2025 23:35 PM ID: 268100131	10 years		
191	31/03/2025 09:41 AM ID: 268108508	3 Year review. Council Public Transport strategy needs looked at instead of putting more mini cabs on the road. Especially more night time buses.		
192	31/03/2025 11:50 AM ID: 268118740	Far to many unlicensed drivers driving these private hire cars		
193	31/03/2025 12:05 PM ID: 268120989	As (3)		
194	31/03/2025 15:15 PM ID: 268138540	If Glasgow has a transport problem, taxis and private hires are not the cure. Reviewing this policy, be it sooner or later, will not solve the problem. To be clear, looking at improving public transport and taking back transport in public ownership is the way to go: so that Glaswegian finally get the routes and services they need, rather than the ones that are most profitable to bus companies. This would also be the more democratic approach, as not everyone can afford to pay for a taxi or private hire, even if greater supply lowers costs. But most people can afford a bus ticket.		
195	31/03/2025 16:20 PM ID: 268143543	No need to review, there are too many uber/private hire harassing the public as it is.		
196	31/03/2025 19:05 PM ID: 268158486	i disagree with maintaining this policy.		
197	31/03/2025 20:26 PM ID: 268166375	As above due to lack of Taxis available and the forthcoming Commonwealth games.		
198	31/03/2025 21:08 PM ID: 268169273	If should be kept under review in real time to check too many drivers aren't abandoning the trade or conversely that too many are entering. The industry must be kept sustainable with enough work for drivers.		
199	31/03/2025 22:45 PM ID: 268172784	Drivers are already struggling to make a living.		
200	31/03/2025 23:18 PM ID: 268173260	I think that the council should only think about a review when there is enough work in the city to provide for extra taxis , the amount of pubs & restaurants closing down due to few customers using their services after Covid .		
201	31/03/2025 23:36 PM ID: 268174461	Uber is out of control. Several private hire drivers cannot speak English, do not know the area and refuse to carry luggage. There is no comeback. I've been dropped in the middle of a dark industrial area by a man who refused to drive me home, as they hadn't understood where I lived when I got in, they're picking up off the streets.		
202	01/04/2025 01:40 AM ID: 268175843	I would prefer if policy of limiting the number remained i place indefinitely. I would actually like the number decreased.		
203	01/04/2025 09:27 AM ID: 267427154	You have enough proof to limit		
204	01/04/2025 09:27 AM ID: 267418934	More money in your pocket you scamming scumbag cunts		
205	01/04/2025 09:44 AM ID: 267449164	When glasgow city centre has finished its regeneration		
206	01/04/2025 09:44 AM ID: 267457866	Safety is the biggest issue ie picking up vulnerable people ¬ being taken correct route at correct price.		
207	01/04/2025 09:44 AM ID: 267461352	The demand is ever changing at different times of the day, so any discussion to address that seems reasonable		
208	01/04/2025 09:56 AM ID: 267463495	Should niver happened over 3000 really to much		
209	01/04/2025 12:50 PM ID: 267510636	As I said previously control of out of town private hire working daily in the city more than makes up		

5. If the Licensing Authority maintains a policy limiting the number of licensed private hire car vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
210	01/04/2025 12:50 PM ID: 267515075	Review shouldn't take place		
211	01/04/2025 13:20 PM ID: 267574707	You will know when to review, if license numbers drop		
212	01/04/2025 13:20 PM ID: 267567867	There is not enough work in the city for private hire. They pick up &, drop of on taxi ranks limiting hires for Hackney taxi drivers		
213	01/04/2025 14:59 PM ID: 267721425	Until the HACKNEY POLICE are back then look at it in 2 years		
214	01/04/2025 15:23 PM ID: 267734059	paying for rental car is so expensive even if you don't work you still have to pay for rent		
215	01/04/2025 15:23 PM ID: 267760237	Next 3 years not when uber come calling		
216	01/04/2025 15:23 PM ID: 267746534	In my opinion there should be an assessment every 5 years, unless there is significant evidence to warrant such a comprehensive review sooner.		
217	01/04/2025 16:56 PM ID: 268227438	Could do a survey after a year to see if it needs increased or decreased		
218	01/04/2025 17:05 PM ID: 268226727	The sooner the better to ease the concerns of the trade and then other options can be looked at to see what can be done to encourage people to come back to the city centre at night as the number of taxis and PH cars isn't the problem, the cost of living crisis is.		
219	01/04/2025 17:07 PM ID: 267844065	Too many taxis more and more south Lanarkshire taxis invading Glasgow		
220	01/04/2025 17:07 PM ID: 267897413	I no longer use taxis because of blatant overcharging and long winding routes, private hire is to risky as who knows who is driving.		
221	01/04/2025 17:13 PM ID: 268000398	Unless there is a drastic shortage of taxis or increase in demand ideally a review should be done every year to 18 months as circumstances will usually have varied		
222	01/04/2025 17:39 PM ID: 268229864	As soon as practical AND on a regular basis.		
223	01/04/2025 17:46 PM ID: 268044487	Plenty of taxis		
224	01/04/2025 18:14 PM ID: 268071723	This could provide jobs now, rather than waiting. Waiting longer is just prolonging making a decision. Another example of this is how long the tourist levy is taking to implement.		
225	02/04/2025 00:31 AM ID: 268252832	Summer is approaching more people will be out there will be more outdoor events , Glasgow city does need more taxis on road so public transportation and safety on late night weekends.		
226	02/04/2025 05:17 AM ID: 268256021	After 15 years		
227	02/04/2025 10:54 AM ID: 268255726	Every 3 years		
228	02/04/2025 11:57 AM ID: 268277153	When every other day and of peak times there's not loads of Taxis / private hire sitting about. Not just a Saturday night.		
229	02/04/2025 17:58 PM ID: 268309716	As above currently other licensed vehicles from neighbouring councils are continually working in Glasgow which do not have the same stringent required as Glasgow.		
230	03/04/2025 10:34 AM ID: 268340926	Review it yearly if need be, but there's plenty cars out there. Just maybe not always one within 5 mins after midnight. The current city roadworks is the main issue with delays. So hard to move about like we used to		
231	03/04/2025 11:35 AM ID: 268344717	I think that it should be reviewed every 36 months		
232	03/04/2025 12:00 PM ID: 268347443	It should be considered every 3 years		
233	03/04/2025 14:50 PM ID: 268364675	If there is a demand from the private hire companies to increase the number of private hire car licenses, I feel that a review should take place as soon as possible. I have seen personally a reduction in the number of taxis in and around the city centre and have spoken to a number of taxi drivers who say that it is not worth their while to sit in the city centre late at night any more so they are more than happy to start their shift earlier and end their shift earlier. This is a detriment to the late night economy.		

5. If the Licensing Authority maintains a policy limiting the number of licensed private hire car vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
		The fact that the taxi license provision has not been met yet whereas the private hire car provision has been met tells a story.		
234	03/04/2025 16:46 PM ID: 268384282	AT LEAST 2 YEARS OR UNTIL THE CITY STARTS TO FLOURISH AGAIN		
235	03/04/2025 19:10 PM ID: 268394072	We need more taxis.		
236	03/04/2025 20:19 PM ID: 268397028	It should be based on yearly figures of licences available		
237	03/04/2025 21:30 PM ID: 268401614	The city will see an influx of new students in august and its important for them and glasgow night life to be assessable to them.		
238	04/04/2025 10:59 AM ID: 268452049	No change, keep it active.		
239	07/04/2025 02:15 AM ID: 268583223	It is understood that there is a notable availability of around 200 hackney taxi cab licences. The allocation of hackney taxi cab licences should be fully taken up before consideration is given to increasing the number of private hire vehicles.		
240	08/04/2025 16:49 PM ID: 268710788	8 years		
241	09/04/2025 10:08 AM ID: 268743893	Given the uncertainty of the how the financial future looks, for people and the rest of the world. I think it is only fair that the review is not considered until after this period		
242	11/04/2025 19:44 PM ID: 268935660	See if footfall increases		
243	13/04/2025 11:28 AM ID: 268979408	this time period would give it a more realistic overview of how finances will be given the current climate that we are living in		
244	17/04/2025 10:17 AM ID: 269264242	Mentioned most on previous box.		
245	17/04/2025 11:08 AM ID: 269271100	Get the CROSSBORDER ones out first then review		
246	17/04/2025 11:43 AM ID: 269264586	When the city council drops business rates to get more affordable so people will take a chance and open up a shop that then encourages people back in to town		
247	17/04/2025 11:59 AM ID: 269274783	The trade is still trying to recover from the new legislation introduced by Glasgow city council.		
248	17/04/2025 17:03 PM ID: 269309274	A review should take place when appropriate		
249	17/04/2025 17:33 PM ID: 269302336	Uber policy is to undercut other taxi services providers and put them out of business once the Taxis go out of business Iber can push up their prices to whatever they like by killing the competition		
250	17/04/2025 19:41 PM ID: 269323586	The policy only serves vested interests when nae cunt can get a taxi at night		
251	18/04/2025 09:59 AM ID: 269346606	Give things time to adjust.		
252	22/04/2025 14:47 PM ID: 269442399	The number of taxis available needs to be maximised for when the Commonwealth Games take place.		
253	23/04/2025 15:10 PM ID: 269599501	Dependent on the uptake of licenses and specifically whether the taxi license limit is reached		
254	26/04/2025 14:15 PM ID: 269867183	<p>I firmly believe the review of the Private Hire Car Licence Overprovision Policy should take place as soon as possible. The city's transport needs are continuously evolving, and it is important that the policy reflects the dynamic nature of Glasgow's population and urban development.</p> <p>With the increasing diversity of residents and visitors, as well as the rise of alternative transport solutions, the current cap may not be suitable to ensure the public receives the high standard of service expected. A timely review would allow the Licensing Authority to assess these developments and make adjustments that can support a more adaptable and future-proof transport system.</p> <p>I urge the Authority to prioritise this review to maintain a competitive and responsive transport service for all.</p>		
255	01/05/2025 19:29 PM ID: 270254850	Even 12 months is too soon. There are so many serious, long term global issues at play influencing the cost of living in this country, that it will be several years at least,		

5. If the Licensing Authority maintains a policy limiting the number of licensed private hire car vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
		and a lot of global changes required, before the position is likely to change for the better here.		
256	14/05/2025 16:56 PM ID: 271028426	The policy is a nonsense. If it is maintained, it should be reviewed again immediately.		
257	16/05/2025 03:21 AM ID: 271134634	If the council decides to keep the Overprovision policy in place, I strongly suggest that the board members go out and observe firsthand for a fortnight, day and night, speak to drivers working at these times and the local authorities regarding incidents relating to taxis and private hire cars.		
258	23/05/2025 12:33 PM ID: 271654868	I believe the policy should be reviewed as soon as possible because the demand for private hire vehicles in Glasgow is increasing rapidly. A timely review will help address shortages, improve service for passengers, and provide more opportunities for drivers to join the trade.		
259	23/05/2025 15:08 PM ID: 271694989	This should be reviewed in my opinion every 10 years		
260	23/05/2025 18:47 PM ID: 271723555	8 years		
261	23/05/2025 22:26 PM ID: 271737917	Ú		
262	24/05/2025 20:45 PM ID: 271856261	Review it in line with legal guidance		
263	25/05/2025 20:02 PM ID: 271913854	If the policy remains then the review should take back the multiple licenses people have and give one per driver so stop the weird business of renting plates or hoarding them if u can't find someone to rent them to.		
264	26/05/2025 13:26 PM ID: 271939326	We believe reviews of the cap limit should take place every 24 months. Reviews of the policy itself should be spaced no less than 4 years apart.		
265	28/05/2025 15:32 PM ID: 272081415	Every 15 years		
266	29/05/2025 00:09 AM ID: 272116422	6 months seems reasonable		

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
1	Positive	<input type="text"/>	82.69%	3650
2	Neither positive nor negative	<input type="text"/>	5.60%	247
3	Negative	<input type="text"/>	9.52%	420
4	Don't know/No opinion	<input type="text"/>	2.20%	97

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.31	Std. Deviation	0.73	Satisfaction Rate	10.41	answered	4414
	Maximum	4	Variance	0.54	Std. Error	0.01			skipped	26

Please provide any additional comments to support your response to this question (324)

1	19/03/2025 14:03 PM ID: 267370521	In Glasgow at peak times you can wait over 1 hour for a taxi and they are not as available as they were before COVID
2	19/03/2025 14:42 PM ID: 267373964	Not enough cars to supply Glasgow residents and waiting times are far too long.
3	19/03/2025 16:56 PM ID: 267390937	Hard to get one, thanks
4	19/03/2025 18:35 PM ID: 267398165	drivers make more money in the short busy times more cars equals less money
5	19/03/2025 22:58 PM ID: 267409910	Out of town plates operate illegally (civic Scotland act 82) lack of geofencing by large company apps. Cross bordering pirating all of which GCC is aware of
6	19/03/2025 23:16 PM ID: 267410041	In these times when work overall is quite this really helps over flooding the systems with vehicles.
7	19/03/2025 23:48 PM ID: 267410222	It would only be Uber And Glasgocabs that would benefit not individuals
8	19/03/2025 23:48 PM ID: 267410155	The introduction of Uber a few years ago flooded the market
9	19/03/2025 23:53 PM ID: 267411045	I can understand that over provision policy is best to protect the drivers earnings and to avoid the over saturated market but council should do the crack down on the owners of the cars who manipulate the situation and ask for high rising rents from the drivers. If they are not operating as a private hire company then they shouldn't have the plates. Council should consider the drivers who actually work as private hire car drivers.
10	20/03/2025 00:01 AM ID: 267411381	I have been on nights out and it's been very difficult to get a taxi and I was in the city center!
11	20/03/2025 00:49 AM ID: 267411467	<p>The Private Hire Car Overprovision Policy has had a negative effect on the availability of private hire cars in Glasgow. By restricting the number of licenses issued, the policy limits the number of drivers who can legally operate, leading to shortages, especially during peak times. This results in longer wait times for passengers and higher fares due to reduced competition.</p> <p>Additionally, the artificial cap inflates the value of existing licenses, encouraging rental exploitation where drivers must pay excessive fees to work under someone else's license. Instead of improving service, this policy benefits a few license holders while restricting market access and making private hire services less accessible to the public. Removing the policy would lead to a more competitive, fair, and efficient system that better meets passenger demand.</p>
12	20/03/2025 00:54 AM ID: 267412150	Is worst ever
13	20/03/2025 04:12 AM ID: 267415151	In Glasgow we have one of the highest rates of private hire drivers in the uk.
14	20/03/2025 04:43 AM ID: 267415156	Many Driver has obtained private hire driver licenses but are left with no cars.
15	20/03/2025 07:03 AM ID: 267418413	Positive as it encourages use of Glasgow based operators providing a service for citizens and visitors to Glasgow.
16	20/03/2025 07:30 AM ID: 267419276	Pirating is rife all over the city especially on the weekends
17	20/03/2025 08:21 AM ID: 267420830	The number of licensed private hire cars has reached a level which seems fit for purpose in 2025.
18	20/03/2025 08:52 AM ID: 267423734	Please think about the safety of women in t many on the road. City before something really serious happens, making it too easy for anyone from another country where you have no idea of their background to get a private hires licence.
19	20/03/2025 09:32 AM ID: 267425817	As a Hackney driver I couldn't tell you but I do know you've lost control of the ph trade. Any more on the road is going to be catastrophic for the taxi trade.
20	20/03/2025 10:00 AM ID: 267432550	As I said they just get licensed from other councils and work in glasgow city .A free for all

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
21	20/03/2025 10:03 AM ID: 267432811	There were too many taxi and private hire vehicles on the road already. Drivers need to make a living. Saturation would result in lower pay		
22	20/03/2025 10:13 AM ID: 267430556	As usual, it's supply and demand. The demand is diminishing, so why increase the number of drivers? Too many drivers. Not enough customers. Everyone struggles.		
23	20/03/2025 10:37 AM ID: 267434199	Lack of cars		
24	20/03/2025 11:07 AM ID: 267439821	Cars from neighbouring councils simply do not know areas pubs restaurants etc in the city centre		
25	20/03/2025 11:07 AM ID: 267439074	Cars are available but only to work for parent companies, people that are renting privately are at an all time high price for drivers council should look at who they are allocating plates too or at least how much council plates are being redistributed for		
26	20/03/2025 11:15 AM ID: 267436973	But it has encouraged glasgo cars to use other licensed are vehicles to operate within the city which under council and civic government act is ""illegal "" and no enforcement to combat this practice		
27	20/03/2025 11:16 AM ID: 267439985	To many bad post code drivers even though the pasted there sqa still only knod		
28	20/03/2025 11:33 AM ID: 267441065	If the number was any higher it would lead to safety issues as drivers are already working excessively long hours to maintain a level of earnings. With the increase in insurance, fuel and running costs the job is already difficult to achieve a reasonable level of take home pay.		
29	20/03/2025 11:39 AM ID: 267438817	Number of licences in relation to number of working cars is 2 different things.		
30	20/03/2025 11:54 AM ID: 267440030	The current policy provides for a realistic fleet size which covers the needs of the city. The cars are busy and drivers are able to earn a decent wage. Recent demonstrations by some owners/drivers, highlighted drivers having to work 70/80 hours per week to earn a living. Any increase in the number of PH cars will dilute that further and risk driver and public safety.		
31	20/03/2025 12:08 PM ID: 267446814	It has fuelled the amount of cross border taxi ""working"" in glasgow I have in frustration taken a taxi from another licencing council		
32	20/03/2025 12:25 PM ID: 267448673	Gives uncertainty		
33	20/03/2025 12:29 PM ID: 267448534	It has a positive in regards to the hires , as due to city life which is becoming quiet with the time , already ranks are mostly full of taxis		
34	20/03/2025 13:00 PM ID: 267452015	Difficult to earn a living with the volume of cars outweighs the volume of work		
35	20/03/2025 13:07 PM ID: 267452842	Although cross border taxis major problem in city,main culprit Uber and Glasgo cars.		
36	20/03/2025 13:08 PM ID: 267451316	The standard of driving in Glasgow is terrible with the drivers not knowing to streets all looking at satnavs for the next turn and not aware of vehicles around them.		
37	20/03/2025 13:24 PM ID: 267450910	It make the number of taxis to operate in Glasgow and still able to make a substantial wage from.		
38	20/03/2025 13:28 PM ID: 267454097	People are using other council areas to still operate in Glasgow.		
39	20/03/2025 13:37 PM ID: 267452710	Too many cars will damage the trade .not a nothing jobs if too many cars		
40	20/03/2025 13:48 PM ID: 267451617	Negative as its all different council ph that are operating in Glasgow . There is enough Glasgow PH , the overprovision is due to other council plated ph. This is where the problem lies Glasgow ph v other council ph coming into glasgow and STEALING work from Glasgow ph drivers.		
41	20/03/2025 14:01 PM ID: 267458637	With the amount of out of town cars working within the city and over provision policy is useless. Drivers just get licenced elsewhere and work inside the GCC licenced ares		
42	20/03/2025 14:17 PM ID: 267460915	Too many private hire picking up illeagly at night		
43	20/03/2025 14:18 PM ID: 267460358	The drivers licensed by GCC are being treated unfairly by GCC as they are doing nothing to prevent cars licensed by other councils working for Glasgow based p/hire companies. This is surely illegal.		

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			Response Percent	Response Total
44	20/03/2025 14:19 PM ID: 267453873	They are allowing private hire vehicles free rain from other councils to run amok in the city no regard for public safety		
45	20/03/2025 14:21 PM ID: 267456621	Absolutely not. The city is a free-for-all. South Lanarkshire plated vehicles alone have filled any perceived void, then some!		
46	20/03/2025 14:35 PM ID: 267461756	The PH booking systems have moved to taking in in their booking office out of Glasgow private Hire most notably South and North Lanarkshire badged and plated vehicles		
47	20/03/2025 14:39 PM ID: 267461029	Capping the numbers has got rid of the worst elements in the trade. This also gives other private hire drivers some security and allows them to more confidently invest in LEZ compliant vehicles.		
48	20/03/2025 14:45 PM ID: 267459039	As before glasgo cabs just rent out south Lanarkshire cars and they work in Glasgow city centre illegally and gcc does nothing about it		
49	20/03/2025 14:48 PM ID: 267462897	Most of the new private hire drivers don't no where they are going and there driving is beyond belief to be honest and one day someone will be injured in one of there vehicles or by there driving		
50	20/03/2025 15:17 PM ID: 267466941	Me and my friends can get a private hire car easily during the day and night the cap should stay		
51	20/03/2025 15:33 PM ID: 267464237	There are plenty of cars on the road. The only issue is the Pricing of Uber, which is forcing other companies to lower their prices also. So most drivers are having to reject jobs until the price is reasonable enough to accept. The issue is not the cap on plates but Uber share of the job price. Leaving the driver with a price they cannot accept.		
52	20/03/2025 15:33 PM ID: 267468139	Out of town p/h are covering work		
53	20/03/2025 15:42 PM ID: 267469127	Positive safety is number 1 for the public , private hire car is available within 4 minutes of booking through uber or glasgo cars		
54	20/03/2025 15:50 PM ID: 267469918	Flooding tge streets with PH		
55	20/03/2025 16:45 PM ID: 267473386	There are too many so they turn off their phone apps at night and toute for street work where they over charge and provide a rubbish service.		
56	20/03/2025 16:52 PM ID: 267474593	No work ,Stealing work off black Hackney cabs.They are picking up at taxi ranks making it impossible for black cabs to make a living.		
57	20/03/2025 18:01 PM ID: 267481065	The policy has led to pirating from out of area cars. The effect on the public is minimal as PHV maintain availability, just not from cars licensed by GCC. More enforcement is required in order to protect the public from out-of-area licensed vehicles in which GCC do not have authority over.		
58	20/03/2025 18:01 PM ID: 267478460	I wouldn't use one. They're too dangerous for women of any age.		
59	20/03/2025 18:02 PM ID: 267481504	Most cars are not Glasgow hire cars but from outside the area as previously stated.		
60	20/03/2025 18:20 PM ID: 267481583	If you observe the number of hires that are picked up by out of town vehicles, the number of out of town vehicles plotting for work in the city and the number of complaints regarding them, it is apparent that there is a demand for Glasgow licenced vehicles that is being covered by out of town vehicles. No unmet demand survey will factor in the number of hires completed by out of town vehicles.		
61	20/03/2025 18:20 PM ID: 267466209	it's had a negative affect on the taxi trade as the vast majority of private hire drivers are picking a legally in the city centre		
62	20/03/2025 18:34 PM ID: 267483072	As due to Covid the poor taxi drivers in all of the UK have faced massive uphill financial struggles. If we open it up then we will drive so many drivers away as they won't be earning any money because it'll be over subscribed. The issue is the private hires waiting on the big job. Not the amount of taxis.		
63	20/03/2025 18:40 PM ID: 267483613	The private hire in Glasgow offers poor quality of service, time keeping, in some cases ,not turning up, aggressive drivers to customers, and other drivers.		
64	20/03/2025 18:54 PM ID: 267483326	Corporate Greed.		
65	20/03/2025 19:35 PM ID: 267486134	Reduce pollution according to Council report must be good		

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
66	20/03/2025 19:49 PM ID: 267486365	Cars licenced from other areas get bookings which they wouldn't get if cars in Glasgow were available. Does the council really believe people walk home when there's no car available. They simply call companies based outside Glasgow.		
67	20/03/2025 20:03 PM ID: 267487122	There's no need for any new private hire licenses to be issued		
68	20/03/2025 20:18 PM ID: 267481914	once again the private hire will flourish if you do as asked above		
69	20/03/2025 21:08 PM ID: 267490383	People have to wait ages at night, whilst people who would work late can't because they can't get a vehicle license.		
70	20/03/2025 21:31 PM ID: 267490046	Not sure if this has helped as there still seems to be too many private hire cars in the city.		
71	20/03/2025 21:32 PM ID: 267490739	The amount of private hire drivers from different Councils that now ply for trade in this city is an absolute disgrace the glasgow private hire drivers who ply for trade is a disgrace which you as a council have done absolutely nothing about these drivers are committing a criminal offence as they are driving the public without the proper insurance cover and I think it's going to take a serious accident where one of the public will be maimed or killed in one of these cars before you get serious about this criminal activity.		
72	20/03/2025 22:38 PM ID: 267493162	less taxis makes life more difficult for those who have disabilities and for those who do not drive.		
73	20/03/2025 22:39 PM ID: 267492273	At quiet times lack of work over pollution of cars would have detrimental affect on earnings		
74	20/03/2025 23:27 PM ID: 267494216	Long waiting times or none available at all LEZ has also impacted this		
75	21/03/2025 03:10 AM ID: 267496643	It's effected Taxi operators from getting night shift drivers as the competition make it very difficult for Taxi drivers to survive. Leading to public not going out as much in evening, plus the rampant pirating and overcharging, the whole system is a mess.		
76	21/03/2025 05:10 AM ID: 267478851	If it was only licensed Glasgow private hires then private hire and Hackney cabs could service the whole city		
77	21/03/2025 06:54 AM ID: 267499033	If you keep the policy , taxi drivers and ph drivers can maintain an acceptable income . If you put more vehicles on the road , it's turning drivers into slave labour and they won't be able to maintain a respectable taxi & ph fleet . A city like Glasgow should have a decent taxi/ ph fleet		
78	21/03/2025 09:36 AM ID: 267505203	Saves anyone applying		
79	21/03/2025 09:40 AM ID: 267504770	To many taxis		
80	21/03/2025 09:40 AM ID: 267506006	Impossible to get a taxi without pre booking		
81	21/03/2025 09:50 AM ID: 267506036	Work issues		
82	21/03/2025 10:47 AM ID: 267510901	Standards are lower		
83	21/03/2025 10:57 AM ID: 267510661	There is excessive amounts of private hire taxis.		
84	21/03/2025 10:59 AM ID: 267510915	not enough cars people don't feel safe getting home at night this is the reason they don't go out we need more taxi's and the over provision needs to be lifted		
85	21/03/2025 11:00 AM ID: 267511598	As per earlier response, numerous private hire vehicles are operating in Glasgow, despite being licensed outwith Glasgow		
86	21/03/2025 11:21 AM ID: 267510753	Although it has gad a positive impact the behaviour of a minority these drivers must be addressed by GCC		
87	21/03/2025 11:23 AM ID: 267513519	Not enough cars at weekend, passengers been made to pay several times over the limit to go to destinations due to demand at weekends		
88	21/03/2025 11:25 AM ID: 267512459	Because they are still finding ways to license cars through neighbouring authorities		

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
89	21/03/2025 11:28 AM ID: 267510254	As a private hire driver I struggle to make £140 including my expenses in a day from Monday to Thursday, it's only weekend I make extra money, if the overprovision is removed there will be many drivers on the road then we don't make money anymore, how do we pay finance, mortgage and take care of our families.		
90	21/03/2025 11:44 AM ID: 267516081	The night-time economy and events are saying loud and clear that locals can't get home and it's too hard to find a taxi. It's a duty of care to have options for the public to travel and be safe getting home when public transport has stopped		
91	21/03/2025 12:26 PM ID: 267519233	They'll go to South Lanarkshire and get a plate and work for Glasgo cars and carry on working in Glasgow as normal.		
92	21/03/2025 12:35 PM ID: 267519442	In my opinion, it has a very negative effect. I hesitate to go out at night due to the lack of available Taxis. It's just not practical unless you are willing to pay triple the price.		
93	21/03/2025 12:49 PM ID: 267520311	The standard of driver and customer care is abysmal		
94	21/03/2025 13:37 PM ID: 267524156	Excess of everything is bad . Too many drivers too many vehicles as a Private hires cars in Glasgow City Council cause a Uber driver under paid jobs . Who is getting benefits of that multinational company operating from abroad . Locals are suffering Causing jobless and stressful environment for a family man to support his kids.		
95	21/03/2025 14:10 PM ID: 267525845	Traffic congestion and bad driving		
96	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to shome shit ciled ULEZ what a waste of time and money as it will not jmake a diffrence to the city as fossil fueld vehicles hve been proven for over 100 years unlike this electric shit that if goes on fire you are likeley to die if you can not get out		
97	21/03/2025 14:18 PM ID: 267527532	I would say it's had a positive impact as when you look at the likes of Wolverhampton there's far too many plates out there. If the cap is lifted I'd seriously need to reconsider my job		
98	21/03/2025 14:37 PM ID: 267527219	The council should look into the private hire operators such at uber. They want the cap lifted so they can get new drivers to accept low paid jobs which would make the drivers a loss.		
99	21/03/2025 14:59 PM ID: 267529372	..""NEED MORE"" ...BLACK HACKS HAVE A MONOPOLY...		
100	21/03/2025 15:17 PM ID: 267532618	More effort needs to made to grant individuals vehicle plates rather than renters who are hiking rental prices.		
101	21/03/2025 15:26 PM ID: 267533591	GCC have released enough plates, no more now.		
102	21/03/2025 15:32 PM ID: 267533780	It provides a stable income for drivers already working and having the policy in place will hell that		
103	21/03/2025 16:24 PM ID: 267538633	Positive because before the private hire cap you would see every driver siting on every street just waiting for a job to come through which is still the case today.		
104	21/03/2025 16:34 PM ID: 267539929	Too many on rd		
105	21/03/2025 16:39 PM ID: 267539146	If the overprovision is removed, it will seriously affect what little income I am getting. It's about keeping my job safe, not just for now, but for the future too.		
106	21/03/2025 16:41 PM ID: 267540141	Positive safety for the customers and the drivers.		
107	21/03/2025 16:41 PM ID: 267535632	The policy limits the number of cars available, especially during busy times like weekends and nights. I know many drivers, like myself, who are ready to work with our own vehicles but we can't because of the cap. This doesn't help passengers and it certainly doesn't help drivers.		
108	21/03/2025 16:42 PM ID: 267540230	There's has always been a shortage at key times (weekend/evening etc) flooding more cars onto systems you are just going to have more pollution on streets		
109	21/03/2025 16:48 PM ID: 267539484	Having the cap has saved our work and helped keep descent drivers on the road. Also look at Wolverhampton council in England far to many drivers working all over England even asking if they can work in Glasgow.		
110	21/03/2025 16:58 PM ID: 267541675	The council is handing out private hire licences however, theres not enough cars for the new licence holders to go and operate as a PH Driver		

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111	21/03/2025 17:03 PM ID: 267541191	No much work covered, Rent gone up from 180 to 280 for a vehicle		
112	21/03/2025 17:24 PM ID: 267542189	As I said in my previous comments about this policy restriction of elderly and disabled in getting suitable transport. It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
113	21/03/2025 17:27 PM ID: 267543326	The Overprovision Policy has reduced the availability of private hire cars across Glasgow, especially during high-demand times like weekends, evenings, and public events. Passengers often face long waits or can't get a car at all — which defeats the purpose of an on-demand service. By restricting new drivers from entering the market, the policy has also made it harder for people looking for flexible work to contribute to the transport network. Overall, the cap has created a mismatch between real-world demand and available supply, negatively affecting both service users and potential providers.		
114	21/03/2025 18:06 PM ID: 267544804	Number of cars needs to be reduced, drivers are struggling to find work. Too much time waiting even on weekends		
115	21/03/2025 18:14 PM ID: 267543851	Private hire has its place in the city transport network, however at present there is clearly overprovision. It looks bad on the City		
116	21/03/2025 18:15 PM ID: 267544772	Not a very well worded question.?		
117	21/03/2025 18:44 PM ID: 267545305	In popular areas it may not be difficult to get a cab but move slightly out of city and its hit or miss. Booking are not being honored by glasgo cabs. Look to uber and because demand is high their prices are over inflated.		
118	21/03/2025 19:51 PM ID: 267555870	Causes too much traffic and pollution.		
119	21/03/2025 19:51 PM ID: 267555556	My dad walked from george square to high street hoping to catch a black cab taxi coming into town from the east end as the private hire wait was too long. The taxi driver refused to take him as he wouldn't have a return fair back from the east end to city centre.		
120	21/03/2025 21:10 PM ID: 267559443	They don't follow there licence condition , pirating in the city centre , double parking ,parking on taxis ranks without the council or police taking any action that's why I gave up on nightshift . Charing cross rank cars and pH park on it and the bus stops also double park blocking the roads so why don't you put traffic wardens on night shift and bring back the tow trucks to take the cars off the ranks		
121	21/03/2025 21:18 PM ID: 267562777	Unable to work part time or to start a new career. Private hire companies are ripping off in the form of radio money, car rent , per job fix amount etc		
122	21/03/2025 23:28 PM ID: 267567652	Having this limit allows drivers to work effectively and earn a sufficient salary to make the job worth their while. If you allow more licenses, it's a race to the bottom which could have an adverse effect and cause more to leave the industry		
123	22/03/2025 05:48 AM ID: 267572300	Already thousands of cars are all around, but if cap been lifted then GCC need to make rule to not issue plates to those like companies they already have 100+ plates		
124	22/03/2025 07:25 AM ID: 267573764	I would never use one, don't know where they are going. Always ask for a postcode and can't speak the same language as me so don't see why they are fit to be a taxi driver		
125	22/03/2025 08:06 AM ID: 267574206	My staff, when working after 11pm are having to wait for up to 45mins after their shift has ended to get a private cab home. Given the issues with unlicensed, or not driven by their owner, black cabs, and the general unwillingness of black cabs to take anything but cash at night time, along with if your journey isn't going to generate enough money for them, they'll refuse to take you, meant I had to open up an Uber business account and the wait times haven't been the best, especially if working over a weekend. And I know what you're thinking, why not open a black cab account, well, our business isn't profitable enough to them, for them to give me one!		
126	22/03/2025 09:10 AM ID: 267576185	It may be hard getting a taxi when the pubs close on a Friday or Saturday evening. Outside that time there isn't a problem despite protestations of those wanting a taxi after the pubs at those specific times.		

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127	22/03/2025 10:15 AM ID: 267578863	From personal involvement I know first hand waiting times between jobs are excessive for around 80% of my shift.		
128	22/03/2025 10:15 AM ID: 267578750	Operators who run multiple vehicles still rent their cars to poor drivers who has no options		
129	22/03/2025 10:23 AM ID: 267578957	They seem to do as they please no enforcement to control outside licenced pH		
130	22/03/2025 11:54 AM ID: 267583451	Illegal picking up of hires in city centre adding, to the danger of public		
131	22/03/2025 13:15 PM ID: 267589773	There is still a shortage		
132	22/03/2025 15:04 PM ID: 267595785	Uber has killed the job all over the UK not the competition the picking up illegally therefor driving without insurance. Should be policed and penalty points handed out this should hopefully put a stop to it		
133	22/03/2025 17:36 PM ID: 267598262	As above the nature of private hire is that the public can phone a Private hire from Districts around Glasgow who not impose limits. Districts that many of the Public travelling into Glasgow come from. Many will have different Apps on their mobile phones.		
134	22/03/2025 20:37 PM ID: 267605163	I have always thought that a black hack, was an indicator of a safe journey home. Especially for female members of the public. Investing in your own business, shows a willingness to do a good job.		
135	23/03/2025 05:30 AM ID: 267617914	Restricting plates means less drivers . It's no brainer . Also I want to drive a luxury car but cannot as I don't have plates . We will need plates for common wealth games . Plus to boost economy glasgow needs to have lots of options to go out . Hydro is one of them .		
136	23/03/2025 12:59 PM ID: 267630599	If more cars are out Uber will pay less to drivers and that may result in more pirates		
137	23/03/2025 13:19 PM ID: 267630882	Plenty availability for the majority of times.		
138	23/03/2025 14:20 PM ID: 267632071	Operator can't hire from Glasgow cabs because with a stupid contract and risk for 12hrs shifts. That's not fair to pay £600 for week to someone operating in office. Not fair take earnings £2400 months I witnessed operators during my weekend out		
139	23/03/2025 16:06 PM ID: 267636060	Over the years I have done this job ie private hire driver and operator due to Glasgow city licenceing far too many cars I have seen my income decrease to the point I may walk away if more cars are licensed		
140	23/03/2025 21:40 PM ID: 267646121	Negative all the way give the private hire driver a chance to drive is own car		
141	24/03/2025 09:01 AM ID: 267655922	Failed to hire a car on multiple occasions in moments of high demand. A massive issue for me given that late night trains to the Southside have disappeared on my particular route since COVID.		
142	24/03/2025 10:57 AM ID: 267666140	The negative side is that the city is now being taken over by cars from outside the side. Cars from South Lanarkshire, East Renfrewshire etc are taking work from Glasgow licensed cars.		
143	24/03/2025 10:59 AM ID: 267666362	This policy is been very good and effective for public and drivers		
144	24/03/2025 11:15 AM ID: 267667667	Don't normally use them. They never turn up even when booked in advance		
145	24/03/2025 11:18 AM ID: 267665921	The issue isn't just the number of private hire vehicles on the road but the unsustainable rates at which drivers are expected to accept rides. Ferrying four customers for £3.86 over 1.5 miles during weekdays or taking £4 jobs at 3 AM on a Saturday is simply not viable. With surge pricing becoming less frequent, drivers are left relying on unreasonably low fares. Rejecting 50% of jobs due to poor pay isn't just a choice—it's a necessity to maintain a livable income. A fair model should ensure that drivers earn a reasonable wage for their time, vehicle wear and tear, and fuel costs.		
146	24/03/2025 11:27 AM ID: 267668046	Earning a decent income motivates drivers to go to work.		

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147	24/03/2025 11:34 AM ID: 267669030	Only navigate if the council allow more plate to issues.		
148	24/03/2025 11:41 AM ID: 267667317	As above		
149	24/03/2025 12:17 PM ID: 267673627	I think the new test to all drivers is a must full background checks etc are the way forward the way the system is working is good no point in flooding the market with too many drivers		
150	24/03/2025 12:53 PM ID: 267668871	I believe it is positive in the sense that if there is enough work to go around private hire drivers will be less likely to engage in the illegal activity of plying for trade without a booking, if the numbers of private hire vehicles were to increase then this could become more prevalent which puts customers at risk & invalidates their insurance.		
151	24/03/2025 13:02 PM ID: 267677563	The effect on the availability of traditional hackney cabs is the problem. Much safer, better vehicles and more professional drivers.		
152	24/03/2025 14:15 PM ID: 267682529	It's helped delay the deluge of foreign Private Hire drivers. Although many are licensing in South Lanarkshire and East Renfrewshire and are still operating in Glasgow.		
153	24/03/2025 14:58 PM ID: 267690343	Negative for both drivers and members of public . Cuz the most of them they got rented cars so when they got rented cars they don't care about it an do speedings in results having fatal accidents and injuries for both driver and pesengers.		
154	24/03/2025 15:17 PM ID: 267693801	there areas and times when it is nearly impossible to get a taxi within a reasonable time frame. For example at 19.00 on a saturday the usual wait time for a priavte hire car in the city centre is more than 30 minutes		
155	24/03/2025 15:40 PM ID: 267696676	Not enough taxis late at night		
156	24/03/2025 15:56 PM ID: 267697966	The demand is being met. The biggest issue is pirating.		
157	24/03/2025 16:34 PM ID: 267702676	20mins for a taxi in a city is too much to wait.		
158	24/03/2025 17:57 PM ID: 267709445	As stated above. Licences are under utilised in a lot of cases.		
159	24/03/2025 18:07 PM ID: 267711081	Positive safety for the customers and drivers		
160	24/03/2025 18:32 PM ID: 267713912	Longer wait times. Taxi drivers taking advantage and charging exorbitant fees and so called pirating.		
161	24/03/2025 18:39 PM ID: 267714694	Drivers can earn a wage		
162	24/03/2025 18:42 PM ID: 267715008	Even living in Bridgeton, it is impossible to get a taxi home from any clubs in city centre after 2am, and no trains or buses run either. It really puts us off.		
163	24/03/2025 18:43 PM ID: 267714703	Not enough taxis at the moment		
164	24/03/2025 19:02 PM ID: 267716220	Out of town private hire operating in glasgow so less work for glasgow private hire		
165	24/03/2025 19:25 PM ID: 267716485	It's been positive because it has meant the market has not been absolutely flooded. If it is lifted drivers will only end up having to do even longer shifts to earn what they are earning today.		
166	24/03/2025 19:47 PM ID: 267720116	Used to be easy to get taxis home after nights out, it's not now and it's a safety issue		
167	24/03/2025 19:53 PM ID: 267720047	There are not enough private hire cars available resulting in long waits at at time of the day and almost zero service available to the public during school run hours.		
168	24/03/2025 20:54 PM ID: 267724501	If I have to rely on getting a taxi then I will 9 times out of 10 just drive and take the car or not go out as I can't be dealing with waiting over an hour trying to get a taxi		
169	24/03/2025 21:21 PM ID: 267725535	I believe that limiting the volume of drivers on Glasgow's roads allows for better knowledge of Glasgow and surrounding areas that allows the public to have more confidence in the drivers of private hire/taxi		
170	24/03/2025 22:07 PM ID: 267728248	It's limited the amount of drivers readily available		

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171	24/03/2025 22:09 PM ID: 267727529	For working drivers this is their only source of income and for part timers extra income. Which is not fair for main drivers.		
172	24/03/2025 22:29 PM ID: 267728709	The amount of private hire from outside the city boundaries operating within the city cannot give a fair reflection on what the city needs		
173	24/03/2025 23:34 PM ID: 267729243	The private hire car over provision policy on the availability of private hire cars in Glasgow is negative just now, and has been for quite some considerable time due to driver's from other Council's coming into and working in and around Glasgow.		
174	25/03/2025 02:25 AM ID: 267733150	There are hardly any taxis in the city as it is		
175	25/03/2025 06:34 AM ID: 267736311	I can earn a wage		
176	25/03/2025 09:20 AM ID: 267745480	Lack of provision due to this and the mad LEZ zone policy.		
177	25/03/2025 10:06 AM ID: 267749634	In the mornings, afternoon and evening I personally have waited an hour for a taxi that never appeared and had to walk, alone, as a female in the city which is a very scary experience!		
178	25/03/2025 10:49 AM ID: 267753276	Overprovision Policy has Positive outcomes regulate and control over flew		
179	25/03/2025 11:31 AM ID: 267758764	As you are still taking money and not giving out licences		
180	25/03/2025 12:34 PM ID: 267763037	As above. I believe this issue arose due to a concert where an influx of music fans (who are only here for a one-off event) descend on the city. There has to be a balance between being able to make a living and accommodating the needs of visitors. If uber(specifically) were paying a fair fare then more drivers would probably be there to help relieve the situation		
181	25/03/2025 16:37 PM ID: 267789416	The Private Hire Car Overprovision Policy has had a positive effect on the availability of private hire cars in Glasgow. By maintaining a controlled number of licensed vehicles, the policy ensures a stable and sustainable industry where passenger demand is met without excessive competition among drivers. This helps maintain service quality, prevent congestion, and ensure that private hire remains a reliable transport option. Additionally, the policy supports fair earnings for drivers, reducing the risk of oversupply that could lead to financial instability within the industry. Overall, it contributes to a well-regulated and efficient private hire service in the city.		
182	25/03/2025 21:18 PM ID: 267811691	because the council allowed Uber to operate in the city all the local Private hire business have gone, How many jobs did this cost. Had the council simply said all Taxi and PH businesses must allow phone bookings		
183	25/03/2025 21:34 PM ID: 267812320	You have put a limit on the Glasgow one's but are doing nothing about the cross boarding and pirating both need addressed		
184	25/03/2025 22:15 PM ID: 267814523	The PH business is out of control, the enforcement unit is ill equipped to properly monitor it. Plus the amount of out of town plates working in the city is further hampering the PH already operating.		
185	26/03/2025 08:08 AM ID: 267825258	I believe the number will be higher than stated as many private do not follow proper regulations		
186	26/03/2025 08:26 AM ID: 267826139	I don't know if directly linked to the policy, but private hire cars are hard to find at busy times and this is my only safe option to travel home.		
187	26/03/2025 10:53 AM ID: 267836071	To many on road at present, this prevents legitimate drivers earning a decent living		
188	26/03/2025 12:53 PM ID: 267844897	You need to start applying the rules to the private hire ie touting for business		
189	26/03/2025 14:11 PM ID: 267855936	We can make an ok wage at the moment		
190	26/03/2025 18:56 PM ID: 267879358	Many Glasgow drivers have gone to other council areas but use a dispatch system that allows them to continue working in Glasgow. This was done in order to circumvent the need to pass the SQA examinations required in Glasgow. Until such times as everyone is working on an even playing field in the city no change to the policy should be entertained.		
191	27/03/2025 10:17 AM ID: 267904436	Customers don't care, they care more about local drivers knowing where they are going without getting asked for postcodes They want to feel safe, I would never let my daughters use a private hire company at night time anymore		

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			Response Percent	Response Total
		They want the cost to be efficient		
		I personally would rather wait and pay more for a hackney driver in the city, they know the city and you can trust them		
192	27/03/2025 11:51 AM ID: 267914950	It is the only thing that stops Uber from making drivers slaves		
193	27/03/2025 13:51 PM ID: 267924546	It is extortion that we are seeing with Black cabs charging way over odds and then due to the limited number of drivers services such as Uber charge surge pricing at popular times.		
194	27/03/2025 14:13 PM ID: 267927252	It means there is work for both private hire and taxis adding more private hire plate will have a negative effect on all Glasgow private hire and taxis drivers as work will be diluted		
195	27/03/2025 16:07 PM ID: 267938741	When I need a taxi ive never really had a problem getting one		
196	27/03/2025 16:07 PM ID: 267936670	Not much has changed in the 25 years I've been pH driver just the companies getting greedier wanting more cars on the road to line they're own pockets under the guise of helping the nighttime economy		
197	27/03/2025 16:48 PM ID: 267941550	Adding hundreds more private hires to the road will not address the issues of underprovision of cars available at busy times or places. You cant force people to work at certain times in certain areas.		
198	27/03/2025 16:54 PM ID: 267943375	it keeps earning reasonable for current drivers protection Ph & Taxi		
199	27/03/2025 16:56 PM ID: 267941751	PHCs frequently stand with no passengers throughout Glasgow west end city centre, even during peak hours.		
200	27/03/2025 17:57 PM ID: 267947279	It has allowed what is a very hard and underpaid industry to at least keep its head above water, but only just. FLOODING the market with hundreds of more cars just to suit an American multi national company would not only be sickening, it would force current drivers to effectively throw in the towel or live below the poverty line. Making them a burden on our social services.		
201	27/03/2025 18:36 PM ID: 267950059	People struggle to obtain a taxi at night		
202	27/03/2025 19:27 PM ID: 267951863	Removing of polluting vehicles		
203	27/03/2025 20:20 PM ID: 267954371	Getting a private hire is v difficult.		
204	27/03/2025 20:53 PM ID: 267956035	Absolutely positive it has made the job economically viable and sustainable for licence holders to make a fair and honest living		
205	27/03/2025 21:11 PM ID: 267954434	I think the pandemic had a negative impact as the over provision policy was needed before the pandemic but not now. Too many drivers had to branch out into delivery driving in order to make a living and still haven't returned to full time private hire car driving.		
206	27/03/2025 22:35 PM ID: 267959760	Market driven		
207	28/03/2025 07:29 AM ID: 267964903	Has artificially increased prices to users due to unmet demand particularly at busy times		
208	28/03/2025 08:15 AM ID: 267966637	There are so many p/h funded by so much money its difficult to get the complete picture.		
209	28/03/2025 09:41 AM ID: 267961659	To be honest, getting a cab at peak through the night times can be difficult. BUT, if we have a black hacks minimal service provision 24/7 then we can stop this 'price on demand' extortion. My daughter and friend were charged £40+ from city centre to Baillieston as they finished work at a nightclub		
210	28/03/2025 10:10 AM ID: 267972473	Enforce cross border pirates. Sth Lan, East Ren. Etc		
211	28/03/2025 16:55 PM ID: 268005569	Positive policy which came in April 2019 was the best decision by the licensing authority which shows they actuly do care about there drivers		
212	28/03/2025 22:31 PM ID: 268026415	The amount of time people spend waiting for taxi is unacceptable Glasgow need more cars		
213	29/03/2025 09:54 AM ID: 268036359	Passenger don't want to wait to long to go home		

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214	29/03/2025 11:15 AM ID: 268039644	Fewer private hire cars available on apps, increase in prices, longer waiting times. Negatively affects late night workers and the late night economy.		
215	29/03/2025 11:21 AM ID: 268036999	The private hire car overprovision policy has had a negative effect on the availability of private hire cars in Glasgow, as it limits the number of vehicles, leading to shortages, especially during peak times or in undeserved areas.		
216	29/03/2025 11:38 AM ID: 268039934	There is no major demand getting a private hire at present , driver of private hire need more training in etequit and manners .		
217	29/03/2025 12:57 PM ID: 268042673	100% negative. And speaking to taxi drivers who have had applications rejected, it affects people's livelihoods as well as Joe Public who can't get home as easily		
218	29/03/2025 13:39 PM ID: 268043063	Job security provides dedication.		
219	29/03/2025 17:31 PM ID: 268052629	restricted opportunities for new companies to grow in the market effectively giving the entire trade to 2 operators within Glasgow		
220	29/03/2025 20:01 PM ID: 268056331	Drivers are sticking with the trade as a result of the cap		
221	30/03/2025 08:50 AM ID: 268068942	They are everywhere and now almost as expensive as taxis. The policing of rogue drivers needs to be addressed, as opposed to the number of vehicles on the road.		
222	30/03/2025 09:47 AM ID: 268070223	There has to be a limit which is well scrutinised with who is driving the current vehicles instead of increasing the problem		
223	30/03/2025 10:08 AM ID: 268070359	Overprovision leaves private hire drivers preying on public and charging exorbitant prices		
224	30/03/2025 11:04 AM ID: 268071942	The out of town private operators have cut into an already diminished cake		
225	30/03/2025 12:12 PM ID: 268073333	they have just went and got south Lanarkshire plates but think they are real taxis		
226	30/03/2025 12:42 PM ID: 268074080	Always been able to get a cab whenever required .		
227	30/03/2025 15:31 PM ID: 268084226	When I needed a taxi to get my partner to hospital on a Saturday evening we struggled to get one within thirty mins of starting looking. I live next to the green, not out miles from town. There is an under provision now. This is just one example of many. Taxi provision is awful in glasgow		
228	30/03/2025 16:06 PM ID: 268076053	A more professional approach to the trade with a cap in place		
229	30/03/2025 16:16 PM ID: 268086554	This creates safety for current drivers and passengers I my self book through uber and my car arrives within 3 minutes.		
230	30/03/2025 19:15 PM ID: 268092857	Because cars continue to come in from other LA's using Glasgow hire companies.		
231	30/03/2025 20:09 PM ID: 268094449	It's simple maths, there is only so many slices you can cut from a cake, slice to much, your left with crumbs !!		
232	30/03/2025 20:48 PM ID: 268095908	To many out of town goglasgow in the ph coming into the city		
233	30/03/2025 21:00 PM ID: 268095624	Taxi drivers have a knowledge test to determine they are fit to transport the public safely and efficiently private hire licenses are distributed like confetti to people obviously unfit to work with the public		
234	30/03/2025 22:57 PM ID: 268099628	VERY VERY VERY NEGATIVE		
235	31/03/2025 09:16 AM ID: 268107575	The policy has at least prevented the city from being flooded with vehicles, however I believe there are still too many vs demand. ,		
236	31/03/2025 09:41 AM ID: 268108508	Keeping control of PH Car numbers at around 3400 level is a good policy.		
237	31/03/2025 11:50 AM ID: 268118740	The more cars licensed it drives down people's earnings		
238	31/03/2025 12:05 PM ID: 268120989	There are too many only coming out at night		
239	31/03/2025 13:53 PM ID: 268129035	My reason is that I do not have sufficient data on the number of cars, employees, demand at different times of the day to express a more informed opinion.		

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
240	31/03/2025 15:15 PM ID: 268138540	Never use them so don't know.		
241	31/03/2025 16:20 PM ID: 268143543	I do not feel comfortable getting into a private hire vehicle because if someone cannot speak English properly it makes me question if they can read English any understand the rules of the road, it is a serious consideration when I have my children with me.		
242	31/03/2025 16:40 PM ID: 268147930	Not just the bureaucratic negative effects of around 50 cases every two weeks additional to usual Licensing & Reg meetings meaning more officer and cllr time dedicated to what is a fait a compli due to no legal way to substantively prove requirement of further provision within the remit of the policy, the burden on Private Hire Drivers to turn up to Burgh court for many hours, after waiting months, and provide their personal life story, to be told they have been rejected is a demoralising experience for all involved. There must be a better process, if there is to still be a provision policy, in dealing with applicants, and warning those on the application website when the quota has been reached, and pro-actively telling those still waiting in the system that is the case, if they wish to withdraw.		
243	31/03/2025 18:26 PM ID: 268158520	Regularly struggle to get a taxi home on weekend nights		
244	31/03/2025 18:54 PM ID: 268160272	Stopped to many private hire		
245	31/03/2025 19:05 PM ID: 268158486	It has had a negative effect. How can an independent policy be positive? Supply vs Demand monitoring needs to be linked to it in order for it to possibly be effective.		
246	31/03/2025 20:26 PM ID: 268166375	Great difficulty trying to book a private hire car at all times of the day or night.		
247	31/03/2025 21:07 PM ID: 268169330	Not enough taxis on the road, especially at peak times.		
248	31/03/2025 22:45 PM ID: 268172784	Waiting time will always be longer at peak times and less at off peak times		
249	31/03/2025 23:36 PM ID: 268174461	They are dangerous and out of control		
250	31/03/2025 23:39 PM ID: 268174678	The main noticeable change in recent years is the number of private hires doing Uber and ripping customers off by price surges		
251	01/04/2025 09:27 AM ID: 267427154	We are already overprovision		
252	01/04/2025 09:44 AM ID: 267457866	Again private hire vehicles ranking & blatantly negotiating fares		
253	01/04/2025 12:50 PM ID: 267515075	Public need to work during nights		
254	01/04/2025 13:20 PM ID: 267574707	Again there is no need for over provision.		
255	01/04/2025 14:46 PM ID: 267654215	Clearly if you limit private cars, there's going to be less available?		
256	01/04/2025 14:46 PM ID: 267617741	DRIVERS DELIBERATELY QUEUE AT RANKS AND PLY FOR HIRE IN CONTRAVENTION OF LICENSE CONDITIONS		
257	01/04/2025 14:59 PM ID: 267711072			
258	01/04/2025 14:59 PM ID: 267708103	I'm not sure the policy has had an impact, maybe lots of these 3450 drivers no longer use them? Is there a way of checking how many are still driving?		
259	01/04/2025 14:59 PM ID: 267721425	To big to control		
260	01/04/2025 15:23 PM ID: 267732831	Drivers earning now reasonable		
261	01/04/2025 15:23 PM ID: 267760237	Just a nightmare behind someone following a say/nav		
262	01/04/2025 15:23 PM ID: 267734059	a lot of the public are waiting night times waiting on taxis due to most drivers working night		
263	01/04/2025 15:23 PM ID: 267828645	when i started out i rented a vehicle and now i have my own. to be honest the costs are not that much different and i don't think there's any struggle in being able to rent a car if you need to.		

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
264	01/04/2025 15:23 PM ID: 267796391	Limiting the availability of private hire cars within Glasgow has caused an absolute surge of pirating and extremely high prices for people trying to get a cab and get home, particularly at the weekend.		
265	01/04/2025 15:23 PM ID: 267746534	In manages the number of vehicles licensed. Too many is to the detriment of the City and to the individual drivers.		
266	01/04/2025 16:56 PM ID: 268227438	Will take time to see how it goes		
267	01/04/2025 17:05 PM ID: 268226727	I think the cost of living crisis has had more of an impact. The less people that are out the fewer jobs there are available for us to take.		
268	01/04/2025 17:07 PM ID: 267913041	Mai reason many people don't go out as much is the cost of living crisis		
269	01/04/2025 17:07 PM ID: 267844065	Already enough taxis		
270	01/04/2025 17:07 PM ID: 267897413	People can't get home and fall victim to taxi and private hire scamming the fares.		
271	01/04/2025 17:07 PM ID: 267954301	Getting a taxi at key times can be difficult and they price on demand. My daughter worked in a nightclub and charged £40+ from city to Baillieston as it was kicking out time and they price on demand. This needs to be governed.		
272	01/04/2025 17:13 PM ID: 268000398	I never have issues getting a taxi. At peak times the wait can be longer sometimes but other times it will be surprisingly quick because more drivers are on the road for the busy periods. However I live close to the city centre and this is a factor for this. I have friends living further away but as close as East Kilbride who complain they can't get a taxi home after a night out so not sure about the overall situation.		
273	01/04/2025 18:14 PM ID: 268071723	It is very difficult to get a taxi between 8am & 10am or from 2.30 to 6pm. Trying to get home after a night out at the weekend is also difficult. This leads to longer waiting times and higher fares.		
274	01/04/2025 21:42 PM ID: 268245517	I had a need to rush to hospital early a.m. I phoned one taxi firm, they took booking. Then cancelled 10 mins later. I rebooked with another firm. Cancelled after another 10 minutes. In the end I had to stumble to a taxi rank 10 mins walk away to catch the first sight of any taxi. If you are going to offer more provision, could you award it on grounds of the firms supplying a %age more taxi coverage over entire 24 hour period?		
275	02/04/2025 05:17 AM ID: 268256021	This policy creates a big safety during the day and night I mostly order an uber during weekends midnight and I can easily get an uber within no problems at all. I ordered an uber last week on Saturday pay weekend it was so quick I was not ready and I was charged a cancellation fee of £5		
276	02/04/2025 11:57 AM ID: 268277153	There's just far too many private hires. And when your allowing other local authorities to operate the private hires in Glasgow then the problem is out of control		
277	02/04/2025 12:11 PM ID: 268279420	No availability and/or excessively long waits for taxis		
278	02/04/2025 17:51 PM ID: 268310688	Safeguarding is imperative and crucial to maintaining the good reputation built up over many years		
279	02/04/2025 17:58 PM ID: 268309716	When you can get a Glasgow Licensed Private Hire Car the difference in standard is easily noticed.		
280	03/04/2025 10:34 AM ID: 268340926	Whenever I use the service I always get a car fast		
281	03/04/2025 11:35 AM ID: 268344717	It means that drivers achieve a fair pay and stay in the trade which means more qualified and experienced drivers giving a quality service to passengers		
282	03/04/2025 14:50 PM ID: 268364675	The policy mainly affects pricing of private hire vehicles. Surge pricing has come into effect over the years and with the numbers of private hire vehicles remaining constant, there is a supply/demand issue where the private hire companies are able to charge extortionate prices for journeys that used to be affordable.		
283	03/04/2025 16:46 PM ID: 268384282	WORLD STILL HAS NOT RECOVERED FROM COVID		
284	03/04/2025 18:50 PM ID: 268392539	Late night trade is decimated		
285	03/04/2025 19:10 PM ID: 268394072	We need more taxis.		

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
286	03/04/2025 20:19 PM ID: 268397028	It was more difficult for PHC market when it was flooded by new Uber drivers who don't see it as a full time job.		
287	03/04/2025 20:24 PM ID: 268398646	Lack of taxis means a surge in what those available will charge, and these high prices are preventing people from partaking in activities at restaurants, bars, venues and clubs		
288	03/04/2025 20:54 PM ID: 268399898	Long waiting times for private hire car booking due to limited vehicles		
289	03/04/2025 21:30 PM ID: 268401286	Having limited taxis means when all the clubs and pubs shut and everyone's trying to get a taxi at the same time meaning they hike the prices up, limiting the taxis is killing the nightlife in Glasgow. Who on earth thought limiting the number of taxis was a good idea..		
290	04/04/2025 10:59 AM ID: 268452049	All it's done is force drivers to go to other licensing authorities and work on Glasgow systems. But do still agree it needs to remain capped as all the other drivers from neighbouring authorities will apply for GCC plates and 99% of them will go to work with Uber		
291	05/04/2025 21:00 PM ID: 268550805	The reason I say positive is that if the limit is lifted it will most definitely lead to even more of what we are seeing already, with cars ranking next to Taxi ranks, also pirating fares off the street. There is also the fact that with more private hire on the road, then the the harder it will be for them to get a living. This could lead to the danger of drivers working longer hours and thus putting the travelling public in danger.		
292	07/04/2025 02:15 AM ID: 268583223	Private hire vehicles are an inferior option that should not be allowed to proliferate unchecked whilst there remains an availability of hackney taxi cab licences.		
293	07/04/2025 23:01 PM ID: 268652089	If the overprovision policy is changed and the cap lifted, then I feel that there will be too many private hire vehicles, and along with über's pricing, their drivers and other private hire drivers will either have to work longer which could mean that they maybe working 18 hour days to take home a reasonable wage.		
294	08/04/2025 16:49 PM ID: 268710788	Added safety for passengers and drivers		
295	09/04/2025 10:08 AM ID: 268743893	It has not allowed the market to be flooded at to a detrimental effect to both drivers and customers		
296	13/04/2025 11:28 AM ID: 268979408	the market has not been flooded and has allowed both private hire and taxi drivers to work towards maintaining a sustainable livelihood		
297	17/04/2025 10:17 AM ID: 269264242	In the city centre, the problem is not the availability of Taxis/private hire, it is the illegal parking. People coming to the City bring their cars and park anywhere they like. Mount the pavements, Double Yellow lines, ZiG Zag lines at traffic light corner of any road. They do this because the council has allowed the City Centre to be the wild west at night. No fines as the Police do not issue tickets and wardens finish at 10pm.		
298	17/04/2025 10:21 AM ID: 269266441	Uber the company treat Thier drivers terrible,that's why they are striking		
299	17/04/2025 11:43 AM ID: 269264586	Then it becomes to big to control ie not enough enforcement to keep on top of it you really need to look at bringing the police back to deal with inforcing the taxis and P/H the amount of people who haven't got a proper badge is unbelievable and you will only encourage more		
300	17/04/2025 19:41 PM ID: 269323586	This is a nonsense, how on earth can limiting something improve supply		
301	22/04/2025 14:47 PM ID: 269442399	There aren't enough private or lisenced taxis in Glasgow currently but I don't know if the policy is the cause.		
302	23/04/2025 15:10 PM ID: 269599501	The policy has increased the availability of taxis and PHV within the ceiling set. However, the policy was set pre Covid and pre the widescale use of app based hire. Any analysis of the impact of both would be of value in considering changes to the policies		
303	26/04/2025 14:15 PM ID: 269867183	<p>In my opinion, the Private Hire Car Overprovision Policy has had a negative impact on the availability of private hire cars in Glasgow. The current cap on licences has led to a shortage of vehicles, especially during peak times, evenings, and major city events, when demand is at its highest. This has resulted in longer wait times for customers and decreased accessibility for those who rely on private hire services for essential transportation.</p> <p>By limiting the number of licences, the policy restricts opportunities for drivers to meet the growing demand, which ultimately affects the quality of service and public satisfaction. The policy needs to be reviewed to better align with the city's needs and to ensure a more responsive and efficient transport network.</p>		

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
304	01/05/2025 19:29 PM ID: 270254850	I rarely use taxis or private hires myself as I can't afford to but they appear to be everywhere when I'm out and about. I even see lots of cars from other local authority areas in Glasgow, although I can't say whether or not they are taking business away from Glasgow drivers. I've not heard any family or friends complaining that they were unable to get a taxi or private hire when required though. From the drivers' perspective, I can only imagine it would have a positive effect on them in that there is hopefully sufficient demand to enable them to earn enough of a living to continue in that industry.		
305	05/05/2025 13:21 PM ID: 270397347	Drivers and passengers aren't being treated fair . If you have your own car you are responsible for that . G.C.C could then do more checks with stringent fines . Make every working taxi have front rear and inside cameras direct to insurance company		
306	05/05/2025 23:58 PM ID: 270419134	definitely negative 100%		
307	08/05/2025 19:47 PM ID: 270666604	Unable to get a taxi or private hire due to cancelled trips or long waiting times or no taxi or private hire available at that time		
308	14/05/2025 16:56 PM ID: 271028426	Limiting the number of taxis, which in turn stops people from going out into the city, especially late at night, which impacts on business, which impacts on jobs, which impacts on tax revenue. Maybe it wouldn't be so bad if round the clock high quality public transport was available, but we are miles away from this too.		
309	16/05/2025 03:21 AM ID: 271134634	Residents or visitors left waiting for transportation. Safety issues, angry passengers coupled with alcohol consumption. Not being able to get a taxi, wandering drunk on the city streets.		
310	16/05/2025 03:50 AM ID: 271135824	If the private car hires were not in place the city would ground to a halt .Especially at night time.		
311	17/05/2025 11:02 AM ID: 271215242	No part time drivers, less owners. Companies getting richer, worse conditions for drivers. More drivers working under different councils to own car.		
312	21/05/2025 15:51 PM ID: 270666416	Not enough taxis, which puts the city centre off limits to the public trying to use transport to and from the city		
313	23/05/2025 12:33 PM ID: 271654868	The overprovision policy has negatively affected the availability of private hire cars in Glasgow. Due to the limit on licensed vehicles, it is harder for customers to get a ride quickly during peak times, and new drivers face difficulties entering the market. Relaxing this policy would improve service availability and driver opportunities.		
314	23/05/2025 15:08 PM ID: 271694989	The availability of cars in Glasgow is really quick as soon as I book a cab on uber the driver is already at my door within 40 seconds of me booking far too fast		
315	24/05/2025 21:25 PM ID: 271858182	The more taxis on the road doesn't make a better service, it weakens it as nobody will take pride in a job with such low wages		
316	25/05/2025 20:02 PM ID: 271913854	It's too long a wait for taxis and it makes Google less attractive as a city.		
317	25/05/2025 22:45 PM ID: 271918443	There are people who want to start driving but they can't as there are no plates/cars. The hires are getting also expensive and with rising insurance prices people are struggling to meet ends meet		
318	26/05/2025 04:43 AM ID: 271921631	Keeping control of the numbers will assist in improving the standard and professionalism of drivers.		
319	26/05/2025 13:26 PM ID: 271939326	The overprovision policy has had a positive effect in doing what it was intended to do. It has helped achieve a balance of supply and has prevented oversaturation of the fleet.		
320	26/05/2025 20:34 PM ID: 271956637	<p>In my opinion, the Private Hire Car Overprovision Policy has had a positive effect on the availability of private hire cars in Glasgow.</p> <p>The policy helps maintain a balanced number of vehicles on the road, ensuring that there are enough cars to meet public demand without oversaturating the market. Without this policy, an unchecked increase in private hire cars would likely flood the industry, leading to too many drivers chasing too little work. This would not only harm existing drivers' earnings but could also lead to a decline in service quality as drivers struggle to make ends meet.</p> <p>By limiting vehicle numbers, the policy supports fair working conditions for licensed drivers and contributes to the long-term sustainability of the trade. It also helps manage traffic congestion and emissions in the city. Overall, the policy has helped strike a reasonable balance between service availability and protecting the livelihoods of those already in the trade.</p>		

6. In your opinion, has the Private Hire Car Overprovision Policy had a positive or negative effect on the availability of Private Hire Cars in Glasgow?

			Response Percent	Response Total
321	27/05/2025 06:59 AM ID: 271967585	I think it had a negative impact due to long waiting hours when booking a taxi or a private a hire which is due ti shortage of taxis or private hire and increase in demand for the service		
322	28/05/2025 00:48 AM ID: 272033711	My personal experience is that it seems to have become easier to get private hire vehicles compared to a few years ago. I think by having fewer private hire vehicles on the road, it means every driver who can go out has a chance to make money.		
323	28/05/2025 15:32 PM ID: 272081415	As soon as I book the driver has arrived and I get charged waiting time far too fast		
324	29/05/2025 16:21 PM ID: 271956288	<p>In my opinion, the Private Hire Car Overprovision Policy has had a positive effect on the availability of private hire cars in Glasgow.</p> <p>The policy helps maintain a balanced number of vehicles on the road, ensuring that there are enough cars to meet public demand without oversaturating the market. Without this policy, an unchecked increase in private hire cars would likely flood the industry, leading to too many drivers chasing too little work. This would not only harm existing drivers' earnings but could also lead to a decline in service quality as drivers struggle to make ends meet.</p> <p>By limiting vehicle numbers, the policy supports fair working conditions for licensed drivers and contributes to the long-term sustainability of the trade. It also helps manage traffic congestion and emissions in the city. Overall, the policy has helped strike a reasonable balance between service availability and protecting the livelihoods of those already in the trade.</p>		

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

			Response Percent	Response Total
1	Yes	<input type="text"/>	9.92%	437
2	No	<input type="text"/>	85.61%	3771
3	Don't know/No opinion	<input type="text"/>	4.47%	197

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.95	Std. Deviation	0.38	Satisfaction Rate	47.28	answered	4405
	Maximum	3	Variance	0.14	Std. Error	0.01			skipped	35

Please provide any additional comments to support your response to this question (312)

1	19/03/2025 12:39 PM ID: 267362104	The way that UBER operates in the market needs to be considered. Concerned about how the dynamic pricing operates and the excessive prices that are often quoted for late night trips.
2	19/03/2025 14:03 PM ID: 267370521	Private taxis seem to be the most affordable after busses and Taxis I would not include Uber as their prices are shocking and they seem to pray on the demand by charging exaggerated prices, so the overprovision has enabled Uber pricing model at our expense.
3	19/03/2025 14:42 PM ID: 267373964	In 2019, you could get a taxi within 10 minutes. Now you can be waiting up to an hour. It's just not practical, especially if you have an appointment. This includes when you book the night before. The taxi still doesn't show up on time.
4	19/03/2025 18:35 PM ID: 267398165	the drivers can earn more when busy rather than plotted in areas with loads of more cars
5	19/03/2025 22:58 PM ID: 267409910	Please clear the Taxi ranks especially sauchiehall at of private parked cars
6	19/03/2025 23:38 PM ID: 267410830	Rental prices getting higher and fares are same
7	19/03/2025 23:48 PM ID: 267410222	Maybe look at the companies that have 500 licenses and most of these vehicles are sitting in a yard.
8	19/03/2025 23:48 PM ID: 267410155	My answer to this would be be yes and no Yes because there are cheaper option and no because less people use them now because they don't go to work the same way
9	20/03/2025 00:01 AM ID: 267411381	Because of the cap drivers were unable to get a themselves a car, therefore they had to rent but rent prices are too high now because of the demand. Which is deterring drivers away from being renting and being on the road.
10	20/03/2025 00:49 AM ID: 267411467	Yes, there has been a significant change in the demand for private hire car services since the policy was first adopted in April 2019. Several factors, such as population growth, changing travel patterns, and the impact of the COVID-19 pandemic, have affected the need for private hire vehicles in Glasgow. The pandemic led to a temporary drop in demand, but as restrictions eased, demand surged, especially with increased reliance on private transport over public options. Additionally, rising living costs and changes in nightlife and tourism have influenced when and where people need private hire services. Despite this, the Overprovision Policy has restricted the number of available vehicles, leading to longer wait times and higher fares. Given these changes, maintaining the policy is outdated and does not reflect the current market demand.
11	20/03/2025 03:37 AM ID: 267414633	There seems to be a lot more South Lanarkshire private hire licenses operating within Glasgow. I don't think South Lanarkshire council would tolerate Glasgow city council private hire working in their district.
12	20/03/2025 04:12 AM ID: 267415151	Industry has declined.
13	20/03/2025 04:43 AM ID: 267415156	Definitely there is a demand and gap. Since 2019, the number of PH cars has been dropped from 3750 to 3450. Also Hackney numbers has been dropped from 1426 to 1227. So definitely there is a demand and a gap which is increasing day by day.
14	20/03/2025 07:03 AM ID: 267418413	While system have changed with the introduction of app based booking services I believe demand remains at the same levels
15	20/03/2025 07:12 AM ID: 267418470	This is a treat to current ph and taxi drivers
16	20/03/2025 07:23 AM ID: 267418894	I feel since Covid the industry hasn't recovered fully as a lot of customers just don't go out as much anymore and don't use the service they way they used too .
17	20/03/2025 08:21 AM ID: 267420830	Demand has increased due to Uber but has not adversely affected the waiting time for passengers. There already was over provision in 2019.
18	20/03/2025 08:52 AM ID: 267423734	People don't go out as much as no longer feel safe in Glasgow City Centre, I know many who no longer go into town at weekends.
19	20/03/2025 09:25 AM ID: 267425034	PHV companies will say there is but from a Taxi drivers perspective there is clearly an over provision. Councillors and Police will in my opinion be fully aware of this.

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

			Response Percent	Response Total
20	20/03/2025 09:32 AM ID: 267425817	In my opinion there are to many ph , that's why we have so many pirating.		
21	20/03/2025 09:37 AM ID: 267429395	Thete was no demand during covid. This has now increased however the demand is only at peak times, it's part and parcel if you need to wait a little longer for a car to arrive.		
22	20/03/2025 10:03 AM ID: 267432134	Because booking offices are taking a bigger chunk of the fares. So customers are paying more and drivers getting less		
23	20/03/2025 10:13 AM ID: 267430556	There has been a significant decrease in passengers using the service. Every driver is taking home less pay. If the drivers increase in volume, it'll make matters even worse.		
24	20/03/2025 10:37 AM ID: 267434199	The demand has increased due to more people and footfall coming to the city		
25	20/03/2025 11:15 AM ID: 267436973	The demand is as it's always been when it's busy it is a slower service and when it's quiet it's normal just like any service taxis buses,trains etc		
26	20/03/2025 11:16 AM ID: 267439985	Peak times hard to get a cab , this happens in every city in the world so increasing private hires only going to increase danger to public with increase off fares		
27	20/03/2025 11:33 AM ID: 267441065	The demand has dropped, as per the Moffat report this is down to factors such as working from home and the cost of a night out being unaffordable for many.		
28	20/03/2025 11:39 AM ID: 267438817	We find drivers are more likely to work during the day and the demand for our office has diminished @ night. We refuse a lot of jobs because of the lack of drivers. I don't know to what extent the trade would have slowed down if we still had 30- 35 drivers working after 7pm as opposed to the 10-12 we have now		
29	20/03/2025 11:54 AM ID: 267440030	I believe the number of people using on-demand transport is increasing, especially as less people own or use a car within the city. However, there is nothing to suggest any increase in vehicles is required.		
30	20/03/2025 12:03 PM ID: 267429777	Covid more people working from home and a lot of business closed down		
31	20/03/2025 12:09 PM ID: 267446272	Demand has probably dropped due to changes in public behaviour including working from home, Sober October, Dry January, 34% of 18-24 year olds not drinking. The city is less attractive, it is dirty, perceived us univiting and possibly dangerous.		
32	20/03/2025 12:27 PM ID: 267446409	With all taxi/ph companies now adopting mobile apps passengers have the ability to order a car at their fingertips tips. Wait times are minimal for passengers and even during busy periods the wait times are reasonable.		
33	20/03/2025 12:29 PM ID: 267448534	Business a little bit improved especially on weekends		
34	20/03/2025 13:24 PM ID: 267450910	The night life in Glasgow is changing so night shift in a taxi for public demand had changed since 2019		
35	20/03/2025 13:37 PM ID: 267452710	We have more out of town taxis working the city that have done the GLASGOW CITY COUNCIL CUSTOMER CARE COURSE. BUT ARE PICKING UP AND DROPPING IN THE CITY CENTER		
36	20/03/2025 13:40 PM ID: 267451472	Significant decrease in business		
37	20/03/2025 13:47 PM ID: 267457346	Less people wanting their service		
38	20/03/2025 14:05 PM ID: 267459891	That attitude of the public going out has changed since covid. More public going out during the day		
39	20/03/2025 14:07 PM ID: 267458457	Demand is Cost driven.		
40	20/03/2025 14:21 PM ID: 267456621	Footfall is down. Businesses are closing. The nighttime economy is a pale shadow of what it was prior to covid. Demand is down, as are earnings. Adding more licenses will see standards plummet even further.		
41	20/03/2025 14:35 PM ID: 267461756	Not now only during Covid		
42	20/03/2025 14:39 PM ID: 267461029	Still to many private hire plates about.		
43	20/03/2025 15:33 PM ID: 267464237	The policy on over provision has only had a positive effect.		
44	20/03/2025 15:42 PM ID: 267469127	No change in demand 4 minutes the car has arrived impressive		

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

			Response Percent	Response Total
45	20/03/2025 16:43 PM ID: 267473352	If there was any change in demand it has been taken up by Glasgo Cars choosing to use licenced cars from other areas within the Glasgow boundary. All in front of Council officials and Enforcement who choose to turn away! The city is lawless		
46	20/03/2025 16:45 PM ID: 267473386	Much less demand as people find the city centre a scary and unattractive destination.		
47	20/03/2025 18:01 PM ID: 267481065	A decline in trade due to economic conditions and changing social habits.		
48	20/03/2025 18:20 PM ID: 267481583	As previously stated. The city is saturated with out of town vehicles taking a large percentage of hires illegally, without proper enforcement and lower standards		
49	20/03/2025 18:20 PM ID: 267466209	the night shift economy in glasgow is down by around 30 - 40 percent so the demand for taxi and private hire is down and day shift is the same if not worse		
50	20/03/2025 18:34 PM ID: 267483072	The demand has got less for taxis as the footfall in Glasgow is way down. I even see it when I'm out with my partner on a night out. There is less people.		
51	20/03/2025 18:54 PM ID: 267483326	They are working more hours for less work.		
52	20/03/2025 19:12 PM ID: 267485059	lack of taxis at key times and over pricing		
53	20/03/2025 19:18 PM ID: 267484798	Demand is less due to rise in costs for normal living and people not going out as much as they used to pubs clubs and restaurants in Glasgow are suffering with less and less people going you only have to go into city centre during the week to see how much of a ghost town it has become		
54	20/03/2025 19:35 PM ID: 267486134	People's habits have changed		
55	20/03/2025 19:49 PM ID: 267486365	Demand has risen.		
56	20/03/2025 20:03 PM ID: 267487122	There's no need for any private hire licences to be issued in glasgow there's plenty of them in the city		
57	20/03/2025 20:11 PM ID: 267488247	There is enough car on the road the problem is drivers not working at the right time not taking jobs because it's too low prices		
58	20/03/2025 20:18 PM ID: 267481914	yes due to covid plus you done away with nearly 300 / 400 black cabs with the lez complice which is no use to anyone because when there is a problem in the outskirts of the city sign post go up lez cancelled.		
59	20/03/2025 21:08 PM ID: 267490383	It has grown massively		
60	20/03/2025 21:32 PM ID: 267490739	Because every other surrounding council authorities are now paying for trade in Glasgow		
61	20/03/2025 22:38 PM ID: 267493162	if anything there has been a higher demand.		
62	20/03/2025 23:27 PM ID: 267494216	Phcd did not return to this job after covid thus impacting on amount of vehicles.		
63	21/03/2025 03:10 AM ID: 267496643	As said previously, no control over outer city plates operating in Glasgow-Go private hire . I don't know if this is legal or not .		
64	21/03/2025 05:14 AM ID: 267497787	Still too many p /h cars in city		
65	21/03/2025 09:40 AM ID: 267506006	Everyone gets taxis		
66	21/03/2025 09:50 AM ID: 267506036	As above		
67	21/03/2025 10:57 AM ID: 267510661	Clearly there is an excess of private hire taxis. The constant illegal attempts to pick up passengers illegally without booking shows there are far too many on the road.		
68	21/03/2025 10:59 AM ID: 267510915	we need more private hire cars		
69	21/03/2025 11:01 AM ID: 267511226	Demand has gone down due to Covid and also recently due to a large drop on foreign students attending Glasgow Universities		
70	21/03/2025 11:21 AM ID: 267510753	Though as usual there is always a greater demand on weekends especially Saturday nights and when events take place such as concerts etc but that has always been the		

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			Response Percent	Response Total
		case		
71	21/03/2025 11:44 AM ID: 267516081	As above		
72	21/03/2025 12:18 PM ID: 267518688	There might be demand at certain times but during the week the drivers need to make money		
73	21/03/2025 12:35 PM ID: 267519442	The population in Glasgow is growing every day and we are restricting the growth of the city by such foolish policies.		
74	21/03/2025 13:37 PM ID: 267524156	Change brought many drivers and current full time drivers have to face the low income .		
75	21/03/2025 13:57 PM ID: 267525270	simple answer is covid		
76	21/03/2025 14:10 PM ID: 267525845	But cross boarders private hire is shocking making an over provision of private hire		
77	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to shome shit cllled ULEZ what a waste of time and money as it will not jmake a diffrence to the city as fossil fueld vehicles hve been proven for over 100 years unlike this electric shit that if goes on fire you are likeley to die if you can not get out		
78	21/03/2025 14:37 PM ID: 267527219	Demand is lower than ever. Drivers are complaining of high cost. More hours needed to work. Uber is making it really hard for drivers to make profit.		
79	21/03/2025 14:59 PM ID: 267529372	...CHEAPER THAN BLACK HACKS...BETTER VALUE FOR YOUR ""MONEY""..		
80	21/03/2025 15:32 PM ID: 267533780	If anything the public have cut down going out as much after covid and it has affected the work heavily so i would say the demand hasnt increased		
81	21/03/2025 15:43 PM ID: 267533511	High demand less taxi and private hire cars		
82	21/03/2025 16:05 PM ID: 267537961	Significant increase		
83	21/03/2025 16:24 PM ID: 267538633	I think the private hire cap should be decreased. Because there are too many private hire cars for per population in the city of Glasgow. Sometimes customers are waiting for jobs is not due to availability is drivers not wanting to accept what uber offer £4.50 for 3 miles journey. If the cap was lifted this would even the decreased and will cause really bad stressed		
84	21/03/2025 16:39 PM ID: 267539146	I believe that the taxi/private hire is already saturated with too many cars & any additional car/taxi licenses made available will make the matter worse, when trying to earn a living.		
85	21/03/2025 16:41 PM ID: 267540141	No demand as soon as I book the driver is already there on my street. I didn't even have time to go downstairs of my flat and the nice drivers are already in my street		
86	21/03/2025 16:41 PM ID: 267535632	Demand has definitely increased, especially with the rise of app based services like Uber and changes in how people travel after the pandemic. More people rely on private hire cars now than before and the current policy hasn't kept up with those changes.		
87	21/03/2025 16:48 PM ID: 267539484	Still same week days far to many drivers. Weekend only at busy times people need to wait a wee while longer but after say 3am 4am between PH and public hire cars the city is a safe place and all customers r home safe and well.		
88	21/03/2025 17:03 PM ID: 267541191	Apart from everything else rent for private hire car is gone upto double from 180 to 280 and some cases 300		
89	21/03/2025 17:24 PM ID: 267542189	Population of Glasgow has increased significantly since the introduction of the cap.		
90	21/03/2025 17:27 PM ID: 267543326	<p>Demand for private hire car services has significantly increased since April 2019. Several key factors have contributed to this shift, including:</p> <p>Post-pandemic lifestyle changes, with more people relying on private transport options over public ones.</p> <p>Growth in the night-time economy and events sector, driving demand during evenings and weekends.</p> <p>Increased use of ride-hailing apps, which have changed customer expectations around availability and convenience.</p> <p>Population growth and changing travel patterns, especially as more people work flexibly and live without owning a car.</p> <p>All of this points to a transport environment that has evolved well beyond 2019 levels, and the current cap simply doesn't reflect today's needs.</p>		

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			Response Percent	Response Total
91	21/03/2025 18:06 PM ID: 267544804	Demand and busyness has not recovered from pandemic		
92	21/03/2025 18:14 PM ID: 267543851	Having a recognised Hackney fleet in a Major City such as Glasgow gives a good impression to tourists and others, where as private hire vehicles gives the impression that the city is on a downward spiral.		
93	21/03/2025 18:15 PM ID: 267544772	?		
94	21/03/2025 18:34 PM ID: 267546362	I think there should be less cars on the road		
95	21/03/2025 18:44 PM ID: 267545305	Demand doesn't necessarily only increase with population or major changes in a city. Owning a car has become difficult and costly and many young comers and ex car owners have turned to public transport especially the likes of uber with their choice of cars and price range can make it look more cost effective than owning a car and worrying about parking.		
96	21/03/2025 19:51 PM ID: 267555556	Covid obviously seen a drop in demand. Buses and train services have been cut back since covid meaning taxi and private hires are required more. Trains have returned to peak fares and rised above inflation.		
97	21/03/2025 20:31 PM ID: 267560026	Less		
98	21/03/2025 20:48 PM ID: 267547075	Most probably is an increased demand tho the number of night customers is far below Covid levels		
99	21/03/2025 23:14 PM ID: 267567359	Demands of private hire car is high in Glasgow. It increased in weekends to over 600 people are waiting hours.		
100	21/03/2025 23:28 PM ID: 267567652	Demand is less post Covid		
101	22/03/2025 08:06 AM ID: 267574206	A lot of friends, family, staff and customers have a resistance to black cabs now because of the never ending issues with them, there's less than 5 people in my circle of influence who would even consider stepping into one, most use GlasGo (former Hampden Cabs) or Uber now.		
102	22/03/2025 08:07 AM ID: 267574170	Once again you as a council have left the gates open for other private hire to come and work freely maybe these council should adopt SQA that's the only way to stop this		
103	22/03/2025 09:10 AM ID: 267576185	Demand has dropped, people just don't have the money to go out and spend money at night, People are spending more time drinking at home now. This is reflected in fact clubs and pubs aren't open during the week when they used to be.		
104	22/03/2025 10:15 AM ID: 267578750	The industry is changing – flexible work, ride-hailing, and demand patterns aren't the same as before. The cap doesn't reflect real-world needs		
105	22/03/2025 10:30 AM ID: 267580177	There is less demand. Especially city centre at weekends.		
106	22/03/2025 10:39 AM ID: 267580543	Demand has dropped overall outside of peak times as people have adopted hybrid working models where they no longer go to the office etc as often		
107	22/03/2025 10:57 AM ID: 267581178	There is no shortage of private hire cars.		
108	22/03/2025 13:00 PM ID: 267588472	Maybe drivers opting to work different shifts. Could you possibly consider offering a day or night license to ensure demand is met?		
109	22/03/2025 13:51 PM ID: 267592367	Since 2019, the cost of living has increased. Therefore with tighter budgets the public is having to make tough choices on whether to own a vehicle or use other means of public transport.		
110	22/03/2025 15:04 PM ID: 267595785	The town is quieter than its ever been, to many on the road,		
111	22/03/2025 15:13 PM ID: 267597887	I think the demand has dropped. Even on Friday or Saturday you sometimes have to wait a long time for an order. We are just sitting in the car because no orders.		
112	22/03/2025 17:36 PM ID: 267598262	In my opinion Private Hire is taking over more and more.anyway.Cost of vehicles is lower and they are cheaper to run than Hackney Cabs. Can also use these vehicles easier for personal use.		
113	22/03/2025 19:51 PM ID: 267608226	Drivers are looking for cars but can't get one		

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			Response Percent	Response Total
114	22/03/2025 19:58 PM ID: 267610416	It has got a bit better with not so many cars		
115	22/03/2025 20:12 PM ID: 267611187	I rent out private hire car and there is enough cars the problem is driver not working certain time		
116	22/03/2025 22:16 PM ID: 267614081	Due to covid, the taxi trade has been hit. There are enough taxis, not enough customers.		
117	23/03/2025 13:19 PM ID: 267630882	A drop in taxi driver numbers not able to cover existing demand. Not more demand.		
118	23/03/2025 16:06 PM ID: 267636060	Without going into details of how I know what I know due to GDPR and data protection the company I work for is in par with pre COVID booking levels but people are a funny species people are all moving at one time or nobody is moving unless you work in the industry you probably wont understand what I mean		
119	23/03/2025 21:40 PM ID: 267646121	Yea people are waiting for a car longer because families are getting bigger meaning older over the age of 18 now more people going out to restaurants bars clubs more people going out for lunch going abroad got to airports from airports and back plenty of work all round		
120	24/03/2025 09:01 AM ID: 267655922	Train services being cut since then has had a profound effect. Also a factor has been the natural rise in popularity of private hire apps such as Uber.		
121	24/03/2025 11:00 AM ID: 267666429	Taxis don't accept card payments		
122	24/03/2025 11:07 AM ID: 267666977	More people in the city and there has been an increase in the use of private hire cars		
123	24/03/2025 11:17 AM ID: 267667915	Public transport has not improved in the City, especially at night.		
124	24/03/2025 11:18 AM ID: 267665921	Yes, change has happened but I do not believe it has happened due to policy change. Though, there is plenty of demand but low fares is the the key reason for people waiting longer for taxis.		
125	24/03/2025 11:34 AM ID: 267669030	its sustain market.		
126	24/03/2025 12:17 PM ID: 267673627	The problem isn't just taxis no buses or trains why because there is problems in these different sectors		
127	24/03/2025 12:24 PM ID: 267674943	Demand has increased		
128	24/03/2025 12:39 PM ID: 267675931	It's nearly impossible to get home at the weekend at night, no public transport and not enough taxi		
129	24/03/2025 12:53 PM ID: 267668871	Having access to a booking system that shows the number of jobs I can see a drop in numbers on a Friday evening/night compared to pre-Covid, in my opinion the driving factors of reduced footfall to the city centre are, <ul style="list-style-type: none"> • The increased cost of a night out, some people are choosing to go out less often (if they went out a Friday & a Saturday they are choosing only 1 night which tends to be the Saturday). • Working patterns, with the increased ability to work from home many people choose not to go out with work colleagues after work as they choose to work from home on a Friday or Monday. • Changes in socialisation, more people choose to interact through social media or online rather than meet up in person, this can tie in with cost as well. 		
130	24/03/2025 13:21 PM ID: 267679806	New drivers on the road helps communities		
131	24/03/2025 14:15 PM ID: 267682529	I would imagine the demand has reduced. Glasgow has changed massively in the last 10 years due to the influx of African and Asian men. It's not longer safe for women to venture out into Glasgow. A relative who works for Police Scotland has advised my family not to go out in Glasgow any more.		
132	24/03/2025 14:58 PM ID: 267690343	Obviously demand has been increasing day by day more foreigners coming to scotland every other day and not every one afford car and adter midnight public transport is shut so they need taxi.		
133	24/03/2025 15:17 PM ID: 267693801	As bus frequencies have declined the rise in private hire use has increased.		
134	24/03/2025 15:56 PM ID: 267697966	The demand has fallen like all the taxi trade especially during and after covid		

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			Response Percent	Response Total
135	24/03/2025 16:22 PM ID: 267701839	Demand for private hire cars has significantly dropped		
136	24/03/2025 16:45 PM ID: 267704134	Uber is now main method to get around by car. We should be focussed on making busses better and stop helping taxi drivers by limiting competition		
137	24/03/2025 17:57 PM ID: 267709445	Wider public transport has gotten worse and taxis are now being used more frequently by many due to poor bus / train services and personal safety fears. Often taxis are used due to a bus / train being cancelled without notice because people need to be, for example, at their place of work and employers cannot continually allow staff to come in late.		
138	24/03/2025 18:07 PM ID: 267711081	No change driver arrived with in 3 minutes even on a Saturday night amazing		
139	24/03/2025 18:08 PM ID: 267710473	Forced to use private hire as impossible to get taxi		
140	24/03/2025 18:33 PM ID: 267714349	COVID, Job Losses not being able to afford a car, need to rely on PHC and Taxis. People have left Taxi Trade so we have to use more Private Hire Services. Alex Wilson has no idea what he's doing, thinks he's full of it		
141	24/03/2025 18:39 PM ID: 267714694	Stayed the same		
142	24/03/2025 19:02 PM ID: 267716220	No one going out to the city centre as its a mess		
143	24/03/2025 19:53 PM ID: 267720047	More demand as train and bus services have been cut and buses have become very expensive		
144	24/03/2025 20:35 PM ID: 267723112	O yes time never go back after covid		
145	24/03/2025 21:16 PM ID: 267725969	Demand has grown		
146	24/03/2025 21:21 PM ID: 267725535	Private hire demand seems to be more popular with the introduction of uber unfortunately the inconsistency of driver knowledge is the main issue		
147	24/03/2025 22:07 PM ID: 267728248	More demand for taxis and no drivers		
148	24/03/2025 22:09 PM ID: 267727529	People who leave their license in pandemic now want to apply for new license and the people who already working in their jobs wants to apply for their second or extra income.		
149	24/03/2025 22:45 PM ID: 267729536	More demand and can be difficult to get a taxi.		
150	25/03/2025 02:25 AM ID: 267733150	As I use taxi devices to get to work I am relying on them to get to me to work		
151	25/03/2025 04:47 AM ID: 267734826	Covid reduced it but since then it's hard to get a taxi at certain times		
152	25/03/2025 06:34 AM ID: 267736311	Only on Saturday nights the rest of the week there is no high demand unless a football game is on but if you increase it we will earn less during the week		
153	25/03/2025 09:20 AM ID: 267745480	For the reasons outlined already.		
154	25/03/2025 10:06 AM ID: 267749634	The public transport system (buses particularly) is dreadful, it's not fit for purpose. With young people getting free bus tickets , it can be very scary to have gangs on the buses and some of them just get on to travel back and forth for 'fun'! The his drivers try to control but it's impossible!		
155	25/03/2025 12:34 PM ID: 267763037	Have only returned to PHC driving in the last 2 years but I know from friends coworkers that the earning ability has more than halved in recent years. A combination of Uber greed, Glasgo cabs amalgamation and far too many roadworks without and impact assessments		
156	25/03/2025 13:30 PM ID: 267771238	Footfall has dropped in the city, hence not the need for more private hire, better public transport is what's needed		
157	25/03/2025 13:43 PM ID: 267773122	There is no extra demand on people asking for cars I have seen less demand that hurting my earning		
158	25/03/2025 16:37 PM ID: 267789416	No, there has been no significant change in the demand for private hire car services since the policy was first adopted in April 2019. While external factors such as economic conditions and temporary shifts in travel habits may have influenced short-		

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			Response Percent	Response Total
		term demand, the overall need for private hire services has remained steady. The existing policy continues to support a balanced market, ensuring that passenger demand is met without oversaturating the industry. Maintaining the current approach helps provide stability for both drivers and customers while keeping the transport system efficient and reliable.		
159	25/03/2025 21:13 PM ID: 267811943	A positive outcome		
160	25/03/2025 21:18 PM ID: 267811691	Very hard to get cab a nights and weekend so avoid going into town or westend		
161	25/03/2025 21:34 PM ID: 267812320	They will not work their radio on the very rare occasion the city is busy as they want cash in hand and over priced fares pirating at every big event or waiting for their company to surge the prices. This won't stop no matter how many you put out unless it is policed and stopped with heavy penalties.		
162	25/03/2025 22:15 PM ID: 267814523	As listed in my last response.		
163	26/03/2025 06:20 AM ID: 267822411	The only change is the introduction of Uber. This is never good for any city. Uber gets a foothold at any expense then destroy the industry to their own benefit. Once they achieve this then modern day slavery becomes their operating model. Forcing drivers to work 60+ hours per week to earn a living is dangerous.		
164	26/03/2025 08:08 AM ID: 267825258	The public women and children are scared to use private hire cars		
165	26/03/2025 12:34 PM ID: 267846435	It is actually a lot quieter now and harder to earn compared to pre covid		
166	26/03/2025 12:47 PM ID: 267848235	The trade has never recovered from covid		
167	26/03/2025 13:42 PM ID: 267852460	There is too many as it is and the drivers do not obey licensing rules or obey the driving laws		
168	26/03/2025 18:41 PM ID: 267879565	I believe without the limits UBER will slash more rates and as a result drivers will be more careful in which fares to pick		
169	26/03/2025 22:45 PM ID: 267889855	Demand has increased, but supply is limited.		
170	27/03/2025 10:17 AM ID: 267904436	The problem is companies can't force their workforce to work nights, it's that simple. If you open up the the numbers it won't help the nights because they can enforce it		
171	27/03/2025 11:33 AM ID: 267912514	User demand has changed post pandemic. Combined with cost increases of parking and public transport Private Hire can provide much needed choice for a range of users. Reference also needs to be made to increasing tourism and desire to increase that - a well functioning tourist and visitor strategy should increase travel choice and availability.		
172	27/03/2025 13:27 PM ID: 267924125	less need for private hire cars - provision of taxis and public transport perfectly adequate		
173	27/03/2025 13:51 PM ID: 267924546	A lot of people simply won't go into town as they cannot rely on the availability of taxis to get them home. So demand is likely to have dropped however this will change if the taxi situation improves.		
174	27/03/2025 16:07 PM ID: 267938741	If anything I think demand has went down due too the current financial climate and less people can afford to go out every weekend any more		
175	27/03/2025 16:07 PM ID: 267936670	The busy times have always been the same		
176	27/03/2025 16:48 PM ID: 267941550	Im certainly not any busier now than I was 2019. Perhaps a hangover from the pandemic and a shift towards working from home for many.		
177	27/03/2025 17:57 PM ID: 267947279	Bars , restaurants clubs and shops are not shutting because there are not enough uber drivers. They are shutting because of massive change in people's habits.		
178	27/03/2025 19:27 PM ID: 267951863	The amount of waiting taxis shows demand is falling		
179	27/03/2025 20:20 PM ID: 267954371	Public transport is unreliable and does not run late enough. Public transport does not connect all areas of the city. As a female who sometimes has to travel alone at night public transport can be a barrier.		
180	27/03/2025 20:53 PM ID: 267956035	Yes, the culture is that they are demanded now with no regard to viability or sustainability of a self employed operator. For it to be sustainable service can not or never should be expected to be absolutely instantaneous, a level of supply and demand is what absolutely creates that economic stability. If one app operator is		

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		turning down work another operator will pick that work up. One can't do it all and it takes a fair competitive regulated market to make it safe, viable and sustainable for investment over years to come		
181	27/03/2025 21:11 PM ID: 267954434	As previously stated the pandemic made private hire car drivers have to branch out or give up working in this field and lots haven't returned. We need to make sure there are cars licensed to be driven for private hire on our roads.		
182	28/03/2025 05:08 AM ID: 267963772	People have difficulty getting home at night due to lack of black card, that's why they book private hires.		
183	28/03/2025 07:29 AM ID: 267964903	The unavailability of Black Cab Taxis has increased demand for private hire vehicles Also the significant portion of demand being served by private hire has ended up limiting the provision of Black Cabs which often have become much dearer to use than private hire		
184	28/03/2025 08:00 AM ID: 267966436	Due to covid, less people are travelling into town either for shopping or socially. This is a change in habit and lifestyle and not necessarily due to lack of taxis. The fort, silver burn and braehead all attract thousands daily as they provide almost everything.		
185	28/03/2025 08:15 AM ID: 267966637	The public have to get around anyway they can so use p/h as with the black cab trade changing dramatically due to lez yes I think the demand probably has gone up but still think it is being met.		
186	28/03/2025 10:10 AM ID: 267972473	Doesn't matter. Can't over saturate the licence holders.		
187	28/03/2025 16:55 PM ID: 268005569	No change at all I wish there was some way I could send a screen shot of my earning that last 6 months to the licensing authority		
188	28/03/2025 17:32 PM ID: 268009527	There has to be a change there is to many of them and the drivers just charge what they want and also pirate in the city centre		
189	28/03/2025 22:31 PM ID: 268026415	I		
190	29/03/2025 07:02 AM ID: 268031560	covid must have had a negative effect on demand		
191	29/03/2025 09:54 AM ID: 268036359	More people go out now , more population more demand of private hire		
192	29/03/2025 10:07 AM ID: 268037372	More people also more demand		
193	29/03/2025 11:21 AM ID: 268036999	Yes , there has been a change in demand for private hire car services since the policy was first adopted in April 2019. The limitation on the number of vehicles has led to a shortage, increasing the demand for available cars, especially during peak times and in undeserved areas.		
194	29/03/2025 11:38 AM ID: 268039934	If anything after Covid it's a struggle as it is without more private hire vehicles on road .		
195	29/03/2025 12:29 PM ID: 268041952	Less people going out at night		
196	29/03/2025 12:49 PM ID: 268042500	More difficulties exist in getting a private hire cab than in 2019		
197	29/03/2025 13:39 PM ID: 268043063	With the current cost of living people are not going out as before. Therefore if there is any change , the requirements would be less definitely not more.		
198	29/03/2025 14:10 PM ID: 268044888	Very little public transport provision, particularly to suburbs		
199	29/03/2025 14:15 PM ID: 268044739	I have not noticed significant difference in wartime for myself when ordering a PH since 2019		
200	29/03/2025 14:49 PM ID: 268045927	Cost of living had reduced disposable income reducing the demand as no one can go out as often as they used to		
201	29/03/2025 20:01 PM ID: 268056331	I work daytime hours and am not overly busy		
202	30/03/2025 08:50 AM ID: 268068942	Since Covid, the city centre is undoubtedly quieter. Without doubt, demand has fallen.		

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

			Response Percent	Response Total
203	30/03/2025 09:29 AM ID: 268069738	Poor public transport, reduction of parking options etc		
204	30/03/2025 09:39 AM ID: 268069968	Too many of private hire, your also getting north an south east Dumbartonshire an Lanarkshire taxis coming into Glasgow		
205	30/03/2025 09:43 AM ID: 268070100	The push is only for time that people struggle...Call for a taxi at 10am any company you will get one in minutes...Saturday night dealing with drunks etc..you might have to wait a bit longer		
206	30/03/2025 09:47 AM ID: 268070223	Footfall has collapsed, finances are tighter, not as many people use taxis or private hire		
207	30/03/2025 10:02 AM ID: 268070393	I think there's less demand.		
208	30/03/2025 12:42 PM ID: 268074080	I'm paying less to travel in a taxi than I was in 2019 . I think due to the cheapness the demand will be there . I do feel it's at the detriment of the driver though . Being driver myself I can see how expenses have gone up but PH fares are down .		
209	30/03/2025 15:31 PM ID: 268084226	I don't know what demand was in 2019.		
210	30/03/2025 16:06 PM ID: 268076053	Yes, as Hackney carriage are becoming more expensive, but still not an over provision		
211	30/03/2025 19:15 PM ID: 268092857	Personally, my preference is a hackney because the drivers are more invested in running a good cab. It feels safer. Less hackneys is what's driving some people to private hires, the price differential is not that big anymore.		
212	30/03/2025 20:09 PM ID: 268094449	The demand maybe only at peak times, you can't run a taxi on two nights a week Friday Saturday, and rest of week sitting idle because of over provision		
213	30/03/2025 21:00 PM ID: 268095624	Private hire drivers are currently breaking the rules of their licenses pirating is endemic in Glasgow leading to a growing distrust in the profession with gcc ignoring concerns from the public regarding complaints of poor driver behaviour		
214	30/03/2025 21:58 PM ID: 268098447	We are a one car family. We use taxi freely to do do the odd shop, school run, kids clubs, commute to allow us to manage with one car. Accepting that we wont spend anywhere near as much on taxis as the cost of a second car. Pre covid this worked well. Recently been finding it hard to get taxi during the day in a timely manner.		
215	30/03/2025 22:57 PM ID: 268099628	Yes, there has definitely been a change in the demand for private hire car services since the policy was first adopted in April 2019. The demand for these services has increased significantly due to factors such as population growth, rising urban mobility needs, and the growing reliance on convenient, on-demand transportation options. As the city continues to expand, with more people choosing private hire cars for convenience, safety, and reliability, the current policy restricting the number of vehicles limits the ability of the industry to meet these needs effectively. This highlights the need for a reassessment of the policy to better align with the evolving demand for private hire services in Glasgow.		
216	30/03/2025 23:35 PM ID: 268100131	Yes less demand		
217	31/03/2025 09:16 AM ID: 268107575	Demand has dropped drastically, this can, I believe be attributed to the continuous and rapid decline in the hospitality sector. The working from home practices has also reduced demand on the trade as it has across all our public transport divisions.		
218	31/03/2025 09:41 AM ID: 268108508	No change. Plenty of Cars to meet demand.		
219	31/03/2025 12:05 PM ID: 268120989	Too many vehicles sit about during day and evening		
220	31/03/2025 15:15 PM ID: 268138540	Never use them so don't know.		
221	31/03/2025 16:20 PM ID: 268143543	The uber drivers intentionally book off the system so that they can charge a surge charge,the drivers are out in their vehicles,for example, this has happened to myself in the past,the uber app states that no cars are available but if I want to pay double,sometimes triple the fare an uber driver will miraculously appear.		
222	31/03/2025 16:40 PM ID: 268147930	There has been a strong increase in application based booking on things like Uber, which do need to have strengthened scrutiny along with others in terms of their operating license within the city, to make sure there is not an undercut effect on the industry.		
223	31/03/2025 18:54 PM ID: 268160272	If anything there is less demand		

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

			Response Percent	Response Total
224	31/03/2025 21:08 PM ID: 268169273	There were problems after the pandemic with not enough work available, particularly at night time. Hopefully that has resolved itself.		
225	31/03/2025 22:45 PM ID: 268172784	Just a change to people's entertainment times.		
226	31/03/2025 23:36 PM ID: 268174461	The standard of private hire has fallen through the floor. We explore every alternative as preferable		
227	01/04/2025 09:06 AM ID: 267373415	We have COVID, lockdowns ,with people not sharing cabs for hospital journeys ,this seems to have remained the norm .		
228	01/04/2025 09:14 AM ID: 268184537	The change is driven by the inability to get a taxi		
229	01/04/2025 09:27 AM ID: 267427154	Less jobs		
230	01/04/2025 09:44 AM ID: 267457866	They are cheaper than black cabs but the playing field is very unfair		
231	01/04/2025 09:44 AM ID: 267449003	See above comment re city centre pricing.		
232	01/04/2025 09:56 AM ID: 267463495	Am out working at weekend makeing less money because off the amount off private hire taxi don't need no more not a lot off work now		
233	01/04/2025 09:56 AM ID: 267488426	The amount of out of town Private hire cars has increased to the detriment of Glasgow licence holders		
234	01/04/2025 12:50 PM ID: 267515075	Seems to be longer waiting times at night for a taxi.		
235	01/04/2025 13:07 PM ID: 267538269	DUE TO A LACK OF BLACK CABS AT THE WEEKENDS, WITH MANY OF THEM REFUSING TO TAKE CREDIT CARDS , CASH ONLY AND CHARGING RIDICULOUS PRICES.		
236	01/04/2025 13:20 PM ID: 267574707	Less demand		
237	01/04/2025 14:46 PM ID: 267617741	CUSTOMERS OFTEN BOOK WITH MULTIPLE OPERATORS THEN TAKE 1ST CAR TO ARRIVE WHICH ARTIFICIALLY INFLATES ESTIMATES		
238	01/04/2025 14:59 PM ID: 267708103	Less cars on the road. Lot of drivers retired. Covid impact on night time economy and also current cost of living increase, taxis are now used less in some cases.		
239	01/04/2025 14:59 PM ID: 267713589	No as GCC is facilitating Cross border (non GCC taxi / PHC) to operate in GCC territory with regards to the large firms who are laughing at GCC taxi/PHC drivers due to the fact they don't have to sit the same strict rigures of GCC taxi/PHC drivers. The city is flooded with out of town vehicles and drivers who are not paying a dime to GCC. They are not out of pocket £500 for SQV like Gcc driver have pay. Out of twon drivers are laughing at Gcc drivers.		
240	01/04/2025 14:59 PM ID: 267670345	Harder to earn through the week		
241	01/04/2025 15:23 PM ID: 267828645	no additional demand for taxis in recent years if anything the average customer is booking less taxis than normal. many of the regular customers are saying with rising costs in general that there's less money left for things like taxis. if you were to pair this with the addition of extra plates for driver who lets be real are only going to do part time will only diminish the work for the current full time drivers.		
242	01/04/2025 15:23 PM ID: 267796391	See previous comments.		
243	01/04/2025 15:23 PM ID: 267760237	When you do something for nothing like über taking advantage of drivers		
244	01/04/2025 15:23 PM ID: 267746534	The availability seems proportionate.		
245	01/04/2025 15:23 PM ID: 267734059	rental fees going up		
246	01/04/2025 16:56 PM ID: 268227438	Don't think so		
247	01/04/2025 17:05 PM ID: 268226727	Yes,I think the demand has dropped since the pandemic and current cost of living crisis.		
248	01/04/2025 17:07 PM ID: 267844065	Again too many already		

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

			Response Percent	Response Total
249	01/04/2025 17:07 PM ID: 267913041	Less demand for cabs, unless it's the weekend, a gig or a football match		
250	01/04/2025 17:07 PM ID: 267897413	People have became aware of the risks and costs involved not using Uber.		
251	01/04/2025 17:07 PM ID: 267954301	No taxis at busy times and overcharging when you can get one at a peak night time		
252	01/04/2025 17:13 PM ID: 268029283	I would say there is less demand currently, I have been a private hire driver since 2008, it's no where near as busy as it used to be barring weekends		
253	01/04/2025 17:39 PM ID: 268229864	<p>Partly a result of Covid, partly a result of a deterioration in the availability of other public transport options.</p> <p>I have responded to the current SPT consultation of regional bus strategy but one of the issues is that almost all bus (and train) services operate on radial routes, with few means of crossing from A to B without going through the centre (where that centre is not between A and B).</p> <p>It travelling from say NW Glasgow to SW Glasgow, it makes little sense to have to change buses or trains and head, at least partly back the way one had already travelled AND the need to travel via the City Centre serves to increase congestion there.</p>		
254	01/04/2025 17:46 PM ID: 268068697	It's much harder to get a cab of either type and the cancellation fee is simply and obviously a blatant con trick by operators.		
255	01/04/2025 17:46 PM ID: 268044322	Increased demand.		
256	01/04/2025 18:14 PM ID: 268070423	Less of a demand		
257	01/04/2025 18:14 PM ID: 268071723	The pandemic had an impact. I think less people are using taxis from the city centre as Hackneys are expensive		
258	01/04/2025 18:14 PM ID: 268074401	Since GCC adopted plate cap in April 2019 every driver make money target in the end of each week so we don't need more cars on the road.		
259	01/04/2025 18:14 PM ID: 268159490	It appears more difficult to book a private hire.		
260	01/04/2025 18:29 PM ID: 268234017	Less demand now, after covid and currently with cost of living crisis		
261	01/04/2025 21:42 PM ID: 268245517	<p>There would have been little demand for taxis over Lockdown period. You'd need to compare pre- & post Covid.</p> <p>Before this, people were already feeling the pinch. More night buses were required. Still sense that you could request FirstBus for more night services.</p> <p>Private hires still have their place - they offer a cheaper alternative to the black cabs. They just need more regulation.</p>		
262	01/04/2025 22:20 PM ID: 268248683	The pandemic changed things aswell and lots of cab drivers left the job & did not come back and if the council wants to support the night time economy more cabs are needed		
263	02/04/2025 05:17 AM ID: 268256021	No change at all I have been living in the city centre since 2014 every time I can get a uber less than 3 minutes		
264	02/04/2025 11:16 AM ID: 268274456	There has not been much change on people asking for more cars living crises is problem people don't go out much		
265	02/04/2025 11:57 AM ID: 268277153	The only problem is on a Saturday night at peak times. And we all know that in any business there will always be a small window when demand outweighs supply.		
266	02/04/2025 15:22 PM ID: 268296458	COVID obviously impacted hugely on All taxi drivers. However I find that the Service provided by private hire drivers do not meet the needs of elderly and disabled passengers, therefore I do not want to see their numbers increased.		
267	02/04/2025 17:51 PM ID: 268310688	Especially the night time industries which were depleted by covid		
268	02/04/2025 17:58 PM ID: 268309716	Demand has changed from being telephone based to app based with people searching on apps for private hire vehicles near them; reductions in demand have been noticeable in particular when Uber price surges are in effect ... This is unfair on the people of Glasgow.		

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

			Response Percent	Response Total
269	03/04/2025 11:35 AM ID: 268344717	I fear that with the decline of city centre trading ie Sauchihall street for 1 there is a decline in trade. Due to increased outgoings mortgage tax increased household costs people are not going out as often as previously. Based on this there are more than enough pub cars on the road. Also there are hundreds of cars working the city from outlying areas.		
270	03/04/2025 14:50 PM ID: 268364675	I would be lying if I said I had hard facts on the demand for private hire car services however all I know from firsthand experience is that taxi prices have risen and this must be due to the fact that demand is exceeding supply.		
271	03/04/2025 18:41 PM ID: 268391824	There is no demand for more private hire.		
272	03/04/2025 18:50 PM ID: 268392539	COVID has seen many of the taxis no longer working at night, and thus demand outstrips supply, so those fortunate enough to have a license can maintain high charges, and this the market is curtailed.		
273	03/04/2025 19:10 PM ID: 268394072	More demand, public transport is less available. Night buses returned at a reduced service.		
274	03/04/2025 20:19 PM ID: 268397028	Demand has went up but given that Uber joined the PHC numbers that demand is being met apart from a very limited few hours in the week.		
275	03/04/2025 20:24 PM ID: 268398646	It's no secret that most people are lacking in disposable income. It is urgently required that some more affordable transport home was available. We are stuck in the dark ages at the moment with trains finishing before midnight, hardly any night busses and then a lack of taxis on top of all that.		
276	03/04/2025 20:54 PM ID: 268399898	Higher demand than 2019		
277	03/04/2025 21:30 PM ID: 268401286	Demand is too high, hardly any taxis are very available during busy times at night		
278	07/04/2025 02:15 AM ID: 268583223	If there was truly a significant increase in demand for hired vehicles, then there wouldn't be an availability of hackney taxi cab licences.		
279	09/04/2025 10:08 AM ID: 268743893	Although during Covid-19 this did change, but after this then ""no""		
280	09/04/2025 19:03 PM ID: 268797700	I believe some customers stopped using during / after Covid		
281	13/04/2025 11:28 AM ID: 268979408	apart from when there was Covid-19		
282	17/04/2025 10:17 AM ID: 269264242	Again the focus should be reviewing the free flow of traffic after 10 pm. Not the lack of provision of taxis/private hire.		
283	17/04/2025 11:09 AM ID: 269265122	More demand has resulted in greater uptake (uber in particular)		
284	17/04/2025 11:43 AM ID: 269264586	No it's just people go is who is the cheapest or who's the quickest		
285	17/04/2025 11:59 AM ID: 269274783	Less demand.		
286	17/04/2025 19:41 PM ID: 269323586	Public transport has got worse so need more taxis		
287	18/04/2025 09:59 AM ID: 269346606	Covid effect.		
288	22/04/2025 14:47 PM ID: 269376236	I would suggest that the licencing authorities should maybe take time and go into the city and see for themselves the amount taxi ranks are well covered to service the demands.		
289	22/04/2025 14:47 PM ID: 269442399	Since 2019 demand fluctuated given Covid-19 restrictions. My sense though is that demand now outstrips supply as it can be difficult getting a taxi at certain times of day and very difficult late at night.		
290	23/04/2025 15:10 PM ID: 269599501	Numbers of vehicles have gone up but not sure if this equates to demand. App based and Covid likely to have affected travel behaviour.		
291	26/04/2025 14:15 PM ID: 269867183	Yes! Since the adoption of the Private Hire Car Overprovision Policy in April 2019, there has been a notable change in the demand for private hire car services in Glasgow. While the policy aimed to regulate the number of licences, external factors have significantly influenced the actual demand. - Population Growth: Glasgow's population has continued to grow, leading to increased demand for transportation services.		

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

			Response Percent	Response Total
		<p>- Economic Factors: Economic fluctuations, including the impact of the COVID-19 pandemic, have affected both the supply and demand for private hire services.</p> <p>- Service Availability: Despite the policy's intent, there have been reports of unmet demand, particularly during peak hours and weekends, indicating that the current cap may not align with the actual service needs of the public.</p> <p>Given these factors, it is evident that the demand for private hire car services has evolved since the policy's implementation. A review of the policy is recommended to ensure it aligns with current demand and continues to serve the best interests of the public.</p>		
292	01/05/2025 18:27 PM ID: 270252092	More complaints due to waiting times		
293	01/05/2025 19:29 PM ID: 270254850	I believe there will have been a drop in demand as more and more people struggle with the cost of living. Private hires/taxis are a luxury more and more people cannot justify. The entertainment sector is also suffering, and the city centre is becoming more quiet as entertainment businesses like pubs and clubs close down/reduce opening hours so people aren't going out as much as they once were. Covid shut everything down, and recovery has been painfully slow.		
294	05/05/2025 23:58 PM ID: 270419134	yes of course , because the city is developing , the population is growing and there are more number of torists in the city so the demand is much much higher than even 1-2 years ago		
295	08/05/2025 19:47 PM ID: 270666604	More demand for taxi and private hire		
296	09/05/2025 05:10 AM ID: 270677621	There are fewer night bus options and with changes to city parking regulations, the only realistic way to get home from the city centre at night is via taxi.		
297	14/05/2025 16:56 PM ID: 271028426	See above - we are stuck in a doom spiral and if nothing changes, nothing will change.		
298	16/05/2025 03:21 AM ID: 271134634	City's numbers of student occupants has increased and visitor numbers are up seasonally, due to events, festivals, sports events. New student accommodation numbers, summer university courses, increased population in the west end, particularly, Partick and Kelvinhall diverse communities showing substantial growth since 2020. Byres Road and City centre weekends slowly improving commercially.		
299	16/05/2025 03:50 AM ID: 271135824	I rarely use black cabs as none ever available and rely on Uber . My first choice would be Glasgow City Cabs but lack of supply		
300	17/05/2025 11:02 AM ID: 271215242	Less glasgow drivers because its too expensive and tough to rent.		
301	21/05/2025 15:51 PM ID: 270666416	More taxis required for general public		
302	23/05/2025 12:33 PM ID: 271654868	Since April 2019 the demand for private hire car services has increased significantly in Glasgow. More people prefer private hire cars for convenience and safety, especially during busy hours and special events. This growing demand indicates a need to review and possibly relax the current policy to better serve the public and support drivers.		
303	23/05/2025 15:08 PM ID: 271694989	No change in demand I have been using uber when they first launched in 2015 never had a problem with availability of drivers		
304	23/05/2025 20:55 PM ID: 271733263	Less cars available at night		
305	24/05/2025 21:25 PM ID: 271858182	There is a massive change in the demand for taxis , the city centre is a ghost town most days and nights of the week now		
306	25/05/2025 20:02 PM ID: 271913854	After Covid settled the need for more drivers increased and the council has not kept up to date with this. It just seems like the council is being lazy and trying to keep this policy rather than doing the work and seeing it's no longer fit and changing the rules.		
307	26/05/2025 04:43 AM ID: 271921631	As is the case in all cities the length of the country the publics attitude to going out has changed, and this has affected all businesses and is not exclusive to the hospitality industry, and is definitely not down the under provision of public transport.		
308	26/05/2025 13:26 PM ID: 271939326	Our members are reporting that overall demand for services is less than it was 12 months ago.		
309	26/05/2025 14:32 PM ID: 271942515	Significantly more difficult and longer wait times in getting a taxi. Additionally taxi price have risen significantly.		
310	27/05/2025 06:59 AM ID: 271967585	Increase in demand		

7. Do you consider that there has been any change in the demand for private hire car services since the policy was first adopted in April 2019?

				Response Percent	Response Total
	311	28/05/2025 00:48 AM ID: 272033711	I think there have been peaks and troughs due to Covid, slashed night bus services and overall lower footfall in the city centre, but these have all ultimately balanced each other out.		
	312	28/05/2025 15:32 PM ID: 272081415	Absolutely no change in demand I have been using the apps since 2016		

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8. Do you consider that this change has resulted in a decrease or increase in demand for private hire car services?

			Response Percent	Response Total
1	Significant increase	<input type="text"/>	44.72%	195
2	Minor increase	<input type="text"/>	16.74%	73
3	Minor decrease	<input type="text"/>	11.24%	49
4	Significant decrease	<input type="text"/>	15.83%	69
5	Don't know/No opinion	<input type="text"/>	11.47%	50

8. Do you consider that this change has resulted in a decrease or increase in demand for private hire car services?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	2.33	Std. Deviation	1.46	Satisfaction Rate	33.14	answered	436
	Maximum	5	Variance	2.12	Std. Error	0.07			skipped	4004

Please provide any additional comments to support your response to this question (94)

1	20/03/2025 00:32 AM ID: 267411847	There's alot more people wanting ph taxis on the weekends due to a lack of black hacks on the road
2	20/03/2025 00:49 AM ID: 267411467	There has been an increase in demand for private hire car services since the policy was introduced in April 2019. Factors such as population growth, changes in travel habits, and a post-pandemic shift toward private transport have contributed to higher demand. As nightlife, tourism, and general economic activity have picked up, more people rely on private hire vehicles, especially during peak hours. However, the Overprovision Policy has restricted the number of available vehicles, leading to longer wait times and higher fares. This mismatch between supply and demand shows that the policy is outdated and negatively impacts both passengers and drivers.
3	20/03/2025 04:43 AM ID: 267415156	Naturally the demand has increased as six years have passed since overprovision policy is in place. And also the number of private hire cars has decreased from 3750 to 3450.
4	20/03/2025 10:03 AM ID: 267432134	If glasgo cabs weren't exploiting drivers and taking £1 booking fees drivers would be a lot happier and making a fair enough to be completing most jobs. Also the cars that they provide are run down. Break down on you many times.
5	20/03/2025 11:33 AM ID: 267441065	I do not believe the policy is responsible for a decrease in demand. As before this is largely down to economic decline
6	20/03/2025 12:29 PM ID: 267448534	As cars are less already business is low in the city , a decent living is possible
7	20/03/2025 14:35 PM ID: 267461756	Outwith COVID no - just a minor increase -
8	20/03/2025 16:45 PM ID: 267473386	Due to a lack of enforcement coming to town is now described by members of the public as the 'Wild West lottery' trying to get home.
9	20/03/2025 18:01 PM ID: 267481065	External factors not relating to the over provision policy.
10	20/03/2025 18:20 PM ID: 267481583	As previously stated
11	20/03/2025 19:18 PM ID: 267484798	With having the cap in place there's the correct number of taxis available for the work as stated be for a review in fares and more to be done to stop drivers from pirating at week ends means work on the systems will get cleared
12	20/03/2025 19:35 PM ID: 267486134	GDC officials who are voting on this should spend time in taxi to see how Taxi trade has been affected by LEZ and people habits change
13	20/03/2025 19:49 PM ID: 267486365	Taxis are used as delivery vehicles for food and other items as well as for transport for people.
14	20/03/2025 20:04 PM ID: 267487619	Avoid taxus like the plague, unchecked drivers and unsafe drivers on the road, vehicles with visible damage and dirty on the roads.
15	20/03/2025 22:38 PM ID: 267493162	This is especially the case during high traffic events such as football matches, concerts, etc.
16	21/03/2025 09:40 AM ID: 267506006	Because theres none people havent tried
17	21/03/2025 11:01 AM ID: 267511226	Demand has gone down due to Covid and also recently due to a large drop on foreign students attending Glasgow Universities
18	21/03/2025 11:28 AM ID: 267510254	Because of the increase that was why Glasgow council added more licenses in 2023.
19	21/03/2025 12:35 PM ID: 267519442	More people are stranded for long hours as drivers don't pick up the normal fares and wait for the fares to jump up the roof. Surge prices are happening when drivers don't accept the jobs. More drivers in the city will eradicate this issue and everyone can get home safely after a night out.
20	21/03/2025 13:37 PM ID: 267524156	Apart from the Glasgow City Council. There are alot more other taxi companies or operators working in Glasgow.
21	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for

8. Do you consider that this change has resulted in a decrease or increase in demand for private hire car services?

			Response Percent	Response Total
		over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the rod		
22	21/03/2025 14:59 PM ID: 267529372	..NEED MORE PRIVATE HIRES....OR BLACK HACKS TO REDUCE FARES....THEIR A ""RIP OFF""		
23	21/03/2025 16:41 PM ID: 267535632	Demand for private hire car services has significantly increased in recent years. More people rely on app based platforms like Uber, especially in the evenings, at weekends and when public transport is limited. After the pandemic, travel habits changed and people are more likely to choose private hire for safety, convenience, and reliability. The current system is not keeping up with that shift in demand.		
24	21/03/2025 17:24 PM ID: 267542189	Population increase and Persons have mobility issues have increased as i said before using a bus or Hackney Taxi is not option. It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
25	21/03/2025 17:27 PM ID: 267543326	Since 2019, there has been a significant increase in demand for private hire car services. This is driven by a combination of factors: The rise of app-based booking has made PHCs the go-to choice for many people. There's been a notable shift away from public transport post-COVID, with more people opting for private travel. Glasgow's growing nightlife, tourism, and event scene has led to more frequent and widespread use of PHCs, particularly during evenings and weekends. Cost of living pressures have also pushed more people to look for flexible work, increasing interest in driving — but the cap prevents that supply from meeting demand. The policy hasn't kept pace with these changes, and the system now feels outdated and restrictive		
26	21/03/2025 18:06 PM ID: 267544804	Won't change the demand		
27	21/03/2025 18:15 PM ID: 267544772	?		
28	21/03/2025 18:44 PM ID: 267545305	I dont think the cap has much affect on demand or not. The question at hand is if there is enough supply to meet the increasing demand. This is why I think part time private hire is crucial, as a driver we don't need them Monday to Thursday during the day however we need more help on weekends and when there's big events on. Glasgow gets chosen a fair amount these days for big concerts, festivals, cop 26, cycling events, common wealth games and soon we could be hosting the tour de France.		
29	21/03/2025 19:17 PM ID: 267549766	Drivers don't want to pay over the top money to greedy car renters		
30	21/03/2025 19:51 PM ID: 267555556	City centre nightlife have suffered as most people don't want to stay outside past midnight as the train and subway is closed.		
31	21/03/2025 23:09 PM ID: 267567360	As the population of Glasgow have increased one can also see number of private hire drivers increased		
32	21/03/2025 23:28 PM ID: 267567652	This is evidenced by the sheer volume of private hire drivers who pick up on the street, non-booked hires. Strictly against their license agreement and insurance.		
33	22/03/2025 08:06 AM ID: 267574206	If you can't trust cabbies and the public transport isn't good or available, then you have no other choice. But you do pay the price because there isn't enough supply, so private cabs put their prices up, if there was more supply, it'd make it more competitive.		
34	22/03/2025 09:10 AM ID: 267576185	I can now earn a wage, prior to this it after expenses eg fuel, repairs, licencing etc I would have been on less than minimum wage. Fact is the public want Ubers back at a £1 per mile with no tip.		
35	22/03/2025 22:16 PM ID: 267614081	Covid has affected the taxi trade		
36	23/03/2025 21:40 PM ID: 267646121	Because people can't rely on a taxi it takes too long to arrive so they need to pester families to take them and bring them back. It's a big hassle for the families		
37	24/03/2025 11:18 AM ID: 267665921	The policy did not affect the demand. The policy only takes care of the supply side of the business.		
38	24/03/2025 12:53 PM ID: 267668871	I have put minor decrease as I believe due to apps the private hire services have a greater ability for meeting the customers needs within the city centre. There are numerous vehicles waiting for hires dotted about all over the city some of which should make their way back to their licensed area. If you would like evidence of this then all		

8. Do you consider that this change has resulted in a decrease or increase in demand for private hire car services?

			Response Percent	Response Total
		you need to do is check the George Square webcam to see the lines of private hire cars where the old taxi rank used to be waiting for customers after midnight to gain entry pre-booked or not, which can also be said at the Hydro when there is a gig on.		
39	24/03/2025 14:15 PM ID: 267682529	The demand for cars comes from immigrants who have no skills other than a driving licence. They see driving a Private Hire as the only way of getting a job. The public aren't demanding more Private Hire vehicles as the public no longer venture into Glasgow as often as they once did.		
40	25/03/2025 09:20 AM ID: 267745480	Have no accurate data on this to answer This question relies on this, surely the question setter must understand this?		
41	25/03/2025 10:06 AM ID: 267749634	There are just not enough taxis. The buses aren't reliable !		
42	26/03/2025 08:08 AM ID: 267825258	The public women and children are scared to use private hire		
43	27/03/2025 11:33 AM ID: 267912514	Evidence from Uber of unfulfilled trips.		
44	27/03/2025 19:27 PM ID: 267951863	Policy has not had any effect its the public that have chosen to use bus or train to journey rather than overpriced taxis		
45	27/03/2025 20:20 PM ID: 267954371	There are v few different private hire companies than previously. It also makes it expensive to use an Uber.		
46	27/03/2025 20:53 PM ID: 267956035	Covid caused the significant Decrease. The policy in place has allowed for a sustained recovery and increase over the time since		
47	27/03/2025 21:11 PM ID: 267954434	There was a decrease that has now increased again but I don't think it has increased to the level it was pre pandemic.		
48	28/03/2025 07:29 AM ID: 267964903	As there are insufficient to meet demand then as demand rises the position for the public becomes worse		
49	28/03/2025 08:15 AM ID: 267966637	Not sure as not knowing all the facts but still maintain there is a glut of p/h well funded.		
50	29/03/2025 07:02 AM ID: 268031560	a decrease overall at most times		
51	29/03/2025 09:54 AM ID: 268036359	More population		
52	29/03/2025 11:21 AM ID: 268036999	There has been a significant increase in demand for private hire car services due to limited number of available vehicles, causing shortages, especially during peak times.		
53	29/03/2025 12:49 PM ID: 268042500	This could partly be due to people with licences not using them.		
54	29/03/2025 14:15 PM ID: 268044917	People are being forced to move away from private hire cars as there are leads available.		
55	29/03/2025 16:37 PM ID: 268049448	It can be very difficult to reliably get a private hire taxi.		
56	30/03/2025 12:42 PM ID: 268074080	Cost of living has definitely affected people so I'd think there would be a lower demand as people have less disposable income to go out.		
57	30/03/2025 21:58 PM ID: 268098447	Not sure if covid played a part too.		
58	30/03/2025 22:57 PM ID: 268099628	This policy can ever never effect the high increasing demand of Private Hire Cars. With the reasons I provided before , there is high demand of Private hire car services and is increasing. No policies can effect this trend.		
59	31/03/2025 09:16 AM ID: 268107575	I think this question suggests that the outcome could only have been caused by the policy being introduced. This is fact incorrect and possibly a poorly worded question.		
60	01/04/2025 13:20 PM ID: 267574707	Who wants to get into a private hire nowadays. You have no idea what the history of the driver is and I had ZERO confidence in GCC awarding licenses to the right kind of character. Over provision will create a fee for all.		
61	01/04/2025 13:20 PM ID: 267560920	Nothing to do with the cap. There is not enough work		
62	01/04/2025 15:23 PM ID: 267760237	If you stop the cherry picking that would help more than anything		

8. Do you consider that this change has resulted in a decrease or increase in demand for private hire car services?

			Response Percent	Response Total
63	01/04/2025 15:23 PM ID: 267796391	See previous comments.		
64	01/04/2025 15:23 PM ID: 267734059	increase because of guys putting rental fee up to £250 a week		
65	01/04/2025 17:05 PM ID: 268226727	See previous comment.		
66	01/04/2025 17:07 PM ID: 267913041	Struggle on a monthly basis. Doing unnecessary longer hours to meet target		
67	01/04/2025 17:07 PM ID: 267889504	Other public transport is to infrequent and/or stops too early in the evening		
68	01/04/2025 17:07 PM ID: 267897413	As previous Uber is safer and the risk of overcharging negated		
69	01/04/2025 17:39 PM ID: 268229864	Straightforward supply and demand issue. Not enough alternative public transport and the demand for taxis and private hire cars can be expected to increase.		
70	01/04/2025 17:46 PM ID: 268068697	Presumably demand has increased or at least, significantly outstrips supply, as it has been so hard to get a private hire at times.		
71	01/04/2025 17:46 PM ID: 268044322	Especially at night.		
72	01/04/2025 18:14 PM ID: 268071723	I avoid using taxis at busy times because it's hard to get them and they are more expensive		
73	01/04/2025 18:29 PM ID: 268234017	People don't go out as much unless there is a public holiday/gig/football match		
74	02/04/2025 10:17 AM ID: 268268416	There is too many cars		
75	02/04/2025 15:22 PM ID: 268296458	Increase in private hire demand is due solely to the fact that there are so few black hackney cabs available. Less than half the number of private hire.		
76	02/04/2025 17:58 PM ID: 268309716	App based ordering has in my opinion made me more likely to order a private hire car therefore I would assume a demand increase		
77	03/04/2025 20:19 PM ID: 268397028	Uber has created a new demand to the detriment of the hackney cabs		
78	03/04/2025 21:30 PM ID: 268401614	People don't come out because they cant get a taxi.		
79	17/04/2025 19:41 PM ID: 269323586	I need them a lot more		
80	23/04/2025 15:10 PM ID: 269599501	It may be that there are simply more vehicles seeking a broadly similar market.		
81	26/04/2025 14:15 PM ID: 269867183	<p>In my opinion, the change since the adoption of the Private Hire Car Overprovision Policy has resulted in an increase in demand for private hire car services. Glasgow's population growth, coupled with rising tourism and frequent major events, has substantially increased the need for reliable and flexible transport options.</p> <p>Despite the policy's intention to regulate the number of private hire vehicles, the growing demand has not been met, especially during peak times and weekends. This has created a situation where customers often face longer wait times and limited service availability. The demand for private hire vehicles has outpaced the supply, demonstrating that the policy has not kept up with the city's evolving transportation needs.</p> <p>Given the ongoing increase in demand, I believe that revisiting the policy is necessary to ensure that the city's transport network remains responsive and effective in meeting the needs of its residents and visitors.</p>		
82	01/05/2025 19:29 PM ID: 270254850	As mentioned, cost of living crisis, global issues exacerbating domestic issues, COVID and slow recovery from it.		
83	04/05/2025 19:52 PM ID: 270374508	There is too many cars drivers can't make good earning need decrease		
84	08/05/2025 19:47 PM ID: 270666604	More private hire cars needed, due to unavailable drivers or driver cancelling trips. Which puts the general public off using this service when trying to enter Glasgow city centre or leaving the city centre. Resulting in using other modes of transport or avoiding the city centre and surrounding areas		

8. Do you consider that this change has resulted in a decrease or increase in demand for private hire car services?

			Response Percent	Response Total
85	09/05/2025 05:10 AM ID: 270677621	There has always been far more demand than supply of taxis and private hires at night.		
86	14/05/2025 16:56 PM ID: 271028426	See above. People have bad experiences and change behaviour, and so it goes on. It doesn't take a rocket scientist to see this.		
87	17/05/2025 11:02 AM ID: 271215242	Less drivers and cars.		
88	21/05/2025 15:51 PM ID: 270666416	People finding other alternatives to taxis and private hire due to unavailability		
89	23/05/2025 12:33 PM ID: 271654868	There has been a significant increase in demand for private hire car services in Glasgow. More people now rely on app-based transport like Uber due to convenience, safety, and accessibility. The current overprovision policy does not reflect this increased demand, and there is a need for more licensed vehicles to meet customer needs and support new drivers.		
90	23/05/2025 20:55 PM ID: 271733263	Can never get a pic at night		
91	24/05/2025 21:25 PM ID: 271858182	As stated it's not the policy that has changed anything, it's how quiet Glasgow has become		
92	25/05/2025 20:02 PM ID: 271913854	There's always such a long wait for a taxi because there's never enough drivers.		
93	26/05/2025 13:26 PM ID: 271939326	We have answered significant decrease, however it may be a minor decrease. An independent survey on overprovision should be carried out to gather data on this.		
94	28/05/2025 15:32 PM ID: 272081415	<p>We believe removing the plate cap will have a serious negative effect on the trade. It will allow a flood of drivers to put cars on the road. Almost 1000 plate applications have been refused in the past 12 months. Without a cap then we would be looking at having at least 5000 PHCs on the road by the end of 2025.</p> <p>This would decimate your earnings, make it harder to cover your costs and force you to work more and more hours. We do not believe that the free-market will just sort things out. A free market for this trade won't just find the right balance. It will absolutely drive earnings down to bare minimum as more and more experienced drivers leave the fleet and more and more inexperienced drivers that are desperate for any income, desperate enough to accept a very low income, enter the fleet. This will become the end state of the private hire trade - an inexperienced fleet of high thousands, all working for peanuts, working for long hours and driving safety and standards to a rock bottom</p>		

6. Overprovision Assessment - Taxi

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
1	Yes	<input type="text"/>	89.96%	3906
2	No	<input type="text"/>	8.59%	373
3	Don't know/No opinion	<input type="text"/>	1.45%	63

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.11	Std. Deviation	0.36	Satisfaction Rate	5.75	answered	4342
	Maximum	3	Variance	0.13	Std. Error	0.01			skipped	98

Please provide any additional comments to support your response to this question (334)

1	19/03/2025 12:39 PM ID: 267362104	This should be reduced due to the over ranking of taxis in the city centre for large periods of the day
2	19/03/2025 14:03 PM ID: 267370521	The figures quoted and any limits must ensure that the number of drivers is providing the service
3	19/03/2025 14:42 PM ID: 267373964	There shouldn't be a limit at all.
4	19/03/2025 18:35 PM ID: 267398165	look at ranks during quiet times loads of cars
5	19/03/2025 23:16 PM ID: 267410041	With expensive taxi's vehicles limiting the numbers helps drivers in earnings.
6	19/03/2025 23:48 PM ID: 267410222	Yes there are loads of taxis sitting at taxi ranks at all times of the day, maybe if Parking Wardens, and police Scotland worked together on Friday and Saturday nights some taxis might be able to get into these ranks 《Sauchiehall st ,Holland St, Union st ,instead of private hire drivers and public vehicles.
7	19/03/2025 23:48 PM ID: 267410155	I say yes to this because of 1. There is to many ph 2.I believe the cost of buying and running a taxi to comply with Glasgows LEZ is far too expensive
8	20/03/2025 00:01 AM ID: 267411381	We need more taxis on the road so we can get home safely on nights out and not have to worry about getting home. Ultimately not going into the city center because we won't be able to get back home.
9	20/03/2025 04:43 AM ID: 267415156	by limiting the number is creating a gap. But we need to fill the gaps, not create the gaps.
10	20/03/2025 07:03 AM ID: 267418413	By keeping the cap it allows businesses value for these small businesses that are registered and mostly based within Glasgow paying costs that contribute towards the upkeep of our city.
11	20/03/2025 07:12 AM ID: 267418470	The issues are LEZ this is putting taxi drivers costs up 20k saloon car v a 75 k levc taxi were theres really no proper charging infer structure The cost of a second hand hackey is outrageous due to lez .
12	20/03/2025 07:59 AM ID: 267420251	Yes. They are safe for everyone, especially women, and know where they're going. And you can see the meter.
13	20/03/2025 08:13 AM ID: 267420511	I believe there's enough cabs in Glasgow to cover the workload at this time..granted there are peak times that it may look like there aren't but that usually only lasts for approximately 2/3 hours and even then it's mainly at the end of month weekends
14	20/03/2025 08:21 AM ID: 267420830	There are enough taxis in Glasgow to meet current demand.
15	20/03/2025 08:37 AM ID: 267422041	Need to bring the number down to about 800
16	20/03/2025 09:25 AM ID: 267425034	The city council has taken away ranks from black hacks, it is sometimes impossible to get onto a rank to attempt to earn a living in the city due to the numbers
17	20/03/2025 09:26 AM ID: 267427189	Same as my comments on private hire. Provision outstrips demand for the vast, vast majority of time. Passing additional taxi licenses to address the increased demand for a couple of hours on a Saturday night only makes it harder for everyone to make a living over the whole week.
18	20/03/2025 09:32 AM ID: 267425817	It looks to me like this is a fair amount.
19	20/03/2025 09:37 AM ID: 267429395	I don't use taxis, most won't accept payment via a card transaction.
20	20/03/2025 10:00 AM ID: 267432550	We have enough
21	20/03/2025 10:03 AM ID: 267432811	There are enough taxi and private hire vehicles in the city at present. Increasing this number would result in an over provision and greatly reduce the income of drivers.
22	20/03/2025 11:07 AM ID: 267439821	There is only delays when multiple occasions collide...

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
23	20/03/2025 11:15 AM ID: 267436973	As with private hire when the city is busy it's a slower service when it's quiet it's fine		
24	20/03/2025 11:16 AM ID: 267439985	Again supply and demand, peak times hard to get a cab , a lot of sitting around on ranks during the day . Think all should be toa giving a bigger area to cover rather sitting around in ranks		
25	20/03/2025 11:33 AM ID: 267441065	There is on normal time too many taxis. This can be easily demonstrated by visiting the hope st, central station and George square ranks where taxis are over ranking constantly		
26	20/03/2025 11:54 AM ID: 267440030	Again, there is nothing to suggest any increase in the numbers is required. The barriers to entry into the Taxi trade are the issue. The additional barrier of the Topo test along with the cost of a compliant vehicle are restrictive in themselves. Should there be an increase in drivers, resulting in an increase in the number of applicants for operators licences, the matter can be subject of review.		
27	20/03/2025 12:03 PM ID: 267429777	Not enough work for taxi and private hire		
28	20/03/2025 12:24 PM ID: 267448653	Because there is very little unmet demand		
29	20/03/2025 12:25 PM ID: 267448673	Not enough taxis for hailing down particularly at weekends		
30	20/03/2025 12:25 PM ID: 267448533	Lack of jobs and taxi cab prices to renew U can't have wheel chair accessible cabs at 70k plus interest and not protect there ability to repay there commitments		
31	20/03/2025 12:29 PM ID: 267448534	It will boost the industry & will have positive effect on already licensed drivers		
32	20/03/2025 12:29 PM ID: 267448807	I believe the limit is 1420 and If anyone was to walk around the city anytime of the day , they will see there is an abundance of Taxis available		
33	20/03/2025 12:33 PM ID: 267448816	Too many taxis and not enough ranks to wait on		
34	20/03/2025 12:45 PM ID: 267445457	It was set around 1242 and was deemed correct for many yearswhat's what's changed..if the city thinks it needs more taxis there is your shortfall .		
35	20/03/2025 12:48 PM ID: 267450183	More taxis less private hire from outside licence areas		
36	20/03/2025 12:58 PM ID: 267451713	There is not enough work as it is		
37	20/03/2025 13:00 PM ID: 267452015	Too much time sitting around meaning excessive hours to cover extortionate overpriced vehicles and running costs		
38	20/03/2025 13:04 PM ID: 267451352	Why change as licences available due to LEZ forcing fleet reductions.		
39	20/03/2025 13:05 PM ID: 267449991	More than enough for demand,we go hrs everyday without hires..		
40	20/03/2025 13:07 PM ID: 267451802	There is barely enough work for the existing vehicles in the city centre as it is partly down to the number of ph cars flooding in at the weekend, I think this would be detrimental to my trade.		
41	20/03/2025 13:08 PM ID: 267451316	There are not sufficient ranks available in Glasgow for Taxis to earn a living, so they are overcrowding other working ranks .		
42	20/03/2025 13:10 PM ID: 267452677	As a taxi driver that operates a vehicle in the city centre and surrounding areas 5-6 days a week that there is no need to increase the number of taxis. During week days I could sit at a taxi rank for for 1hr or longer and only move 2-3 rank spaces with easily another 15 taxis in front of mine .		
43	20/03/2025 13:19 PM ID: 267453764	Only viable to increase if cross boundary taxi stopped .		
44	20/03/2025 13:24 PM ID: 267450910	A believe that the 1127 taxis plates are not even operating the now cause drivers are handing played back plates due the rising cost to run a taxi in Glasgow now		
45	20/03/2025 13:28 PM ID: 267454097	During the quiet period of the day taxis are waiting a longer time now for a hire. At the busy times of the day the demand is high butonly for an hour or too .		
46	20/03/2025 13:30 PM ID: 267453241	Glasgow is now a venue town. It relies on events to generate significant footfall. No events means very little business for ranked up taxis.		

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
47	20/03/2025 13:37 PM ID: 267452710	The demand for black taxis has drop .because of shops closing and office workers working from home Night time economy is on its knees. The one great suchiehall street rang is just free parking at night the black cabs can't get on it so customer can't get taxi . It's not the great Glasgow black cab drivers fault the city is no it's knees But they have to try and work with what's left.		
48	20/03/2025 13:42 PM ID: 267456035	Drivers are already struggling with current numbers. Opening the door would be the final nail in the coffin of a dying trade		
49	20/03/2025 13:47 PM ID: 267457346	There are more than enough Taxi vehicles in Glasgow		
50	20/03/2025 13:56 PM ID: 267454544	There isn't any reason why this should increase as stated before there is no large demand for cabs any day cabs will not come out to earn 1/4 of uber in cabs 3 times the price MAKE WORTH OUR WHILE		
51	20/03/2025 14:01 PM ID: 267458637	Since the working from home started there's a definite drop in day time work . Sitting on ranks longer every day .		
52	20/03/2025 14:05 PM ID: 267458188	There is no demand for an increase.		
53	20/03/2025 14:07 PM ID: 267458457	Taxi VEHICLE initail cost, can not compete with Private Hire.		
54	20/03/2025 14:08 PM ID: 267456404	There are still licenses available		
55	20/03/2025 14:09 PM ID: 267454806	Although meter prices have risen the cost of living has actually eroded earnings due to higher fuel, licensing costs tyres and maintenance costs have all risen.		
56	20/03/2025 14:11 PM ID: 267457996	The reason being most of the taxi ranks in the city centre have plenty of cabs on them most times of the week		
57	20/03/2025 14:16 PM ID: 267455449	A lot of drivers are heading for retirement most drivers are older		
58	20/03/2025 14:19 PM ID: 267453873	There were 1420 and at present no requirement to increase that number		
59	20/03/2025 14:21 PM ID: 267456621	The investment to carry out public hire in Glasgow is significant. It's the reason the council is sitting on 200 odd plates. I handed mine back and it was a huge relief. Extremely stressful trying to make it pay. Too many hours for too little reward.		
60	20/03/2025 14:35 PM ID: 267461756	There are hundreds of operators plates that have been handed back to the GCC and if PH operators wished to be taxi driver /operators instead of illegally driving out of Glasgow PH they should operate a Glasgow Taxi licence - but this is not possible as they cannot pass the topographical test and pass the SVQ		
61	20/03/2025 14:37 PM ID: 267461967	I think GCC should at least allow taxis to go back to the original 1428. That way it stops the taxi operators from being able to charge a fee for their licence, even though they're not supposed to.		
62	20/03/2025 14:39 PM ID: 267461029	If you go to central station rank on gordon street at midnight till 3am on a saturday (which is considered peak time) you will see a large que of taxis on gordon street and right down hope street onto the feeder rank. Although there may be a que of people, there is more than enough taxis to get them home. A que forms simply by logistics, trying to get taxi round the lights, loading the passenger, exiting gordon street lights, etc. There is not a que of people because of a lack of taxis.		
63	20/03/2025 14:48 PM ID: 267462897	If they stopped pirating at weekends and done there radio work there wouldn't be a lack of private hires and out of town taxis would stay out pirating in glasgow		
64	20/03/2025 15:15 PM ID: 267466531	There is already very little work for taxis all day every day of the week except for an hour when pubs close on a Saturday evening.		
65	20/03/2025 15:19 PM ID: 267466938	That's a shortfall of 200 cabs out of the road		
66	20/03/2025 15:21 PM ID: 267467130	not enough trade for the current number.		
67	20/03/2025 15:22 PM ID: 267467077	Pollution and health		
68	20/03/2025 15:33 PM ID: 267468139	There is far too much competition already, and adding more black cabs will only reduce earnings that are already at an all time low!		

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
69	20/03/2025 15:54 PM ID: 267470276	Not enough work and certainly not enough rank space in city		
70	20/03/2025 16:27 PM ID: 267473376	An ageing workforce could do with some new blood. So a small increase could help the trade in the long term		
71	20/03/2025 16:45 PM ID: 267473386	There are enough and not enough tank space as neither the council or the police keep Private Hire or food delivery drivers or members of the public from using our ranks as parking bays		
72	20/03/2025 16:52 PM ID: 267474593	There is less demand for taxi work .		
73	20/03/2025 17:36 PM ID: 267478713	i think Glasgow city council should bring the number back up to 1420 and not allow more PH vehicles		
74	20/03/2025 17:53 PM ID: 267480160	Because of the changing of taxi criteria there is enough taxis being lost		
75	20/03/2025 18:01 PM ID: 267481065	To provide the best quality of service to the public the taxi industry needs to attract and retain a good standard of driver. To do so, limiting the provision of taxis is beneficial to allow these drivers to earn a moderate standard of living.		
76	20/03/2025 18:01 PM ID: 267478460	Do you mean the legitimate taxi trade, which is really only Glasgow Taxis Ltd? I say not because they're a lifeline for me, as I have to use them for shopping, accessing entertainment and travelling to & from medical appointments, and the more legitimate cabs on the road, the less risky it is for me to be out, particularly in the evenings and on Sundays, and the fewer medical appointments I have to postpone or reschedule.		
77	20/03/2025 18:02 PM ID: 267481504	Still can never get one in the evening or at weekends no matter how many there are supposed to be!		
78	20/03/2025 18:20 PM ID: 267481583	The number of taxis currently on the road, is apparent with the long queues on the ranks and illegal parking on hope street, west George st and other places.		
79	20/03/2025 18:20 PM ID: 267466209	there just isn't enough work for any more taxis don't know what else to say except there are to many private hire vehicles working in glasgow and that's because glasgow city council don't really care about glasgow licences taxis		
80	20/03/2025 18:34 PM ID: 267483072	For the same reasons I have explained. Too many taxis will just drive some away because their earnings will drop. And eventually it'll be a job people will avoid because of the longer hours needed to make a wage.		
81	20/03/2025 18:44 PM ID: 267483963	Should be increased as feel safer in this type of taxi.		
82	20/03/2025 18:54 PM ID: 267483326	Too long between hires.		
83	20/03/2025 19:08 PM ID: 267484537	They don't seem busy throughout the working week so must be a hard job without putting more on the road		
84	20/03/2025 19:35 PM ID: 267486134	Lez was brought in to improve air quality. Although taxis are Lez compliant there are no 100% electric taxi 70!mikes then switch to petrol. This is not environmentally friendly		
85	20/03/2025 20:04 PM ID: 267487619	Being a taxi driver is not a 9 to 5 job, too many treat it like that and aren't interested in doing the peak times but then moan they can't make money		
86	20/03/2025 20:18 PM ID: 267481914	there is a need for more disability vehicles which Glasgow. must comply with as private car do not have the facilities		
87	20/03/2025 21:00 PM ID: 267489933	There's enough on the road. Too many during days. The night rate needs to go up to encourage drivers to work evenings till late.		
88	20/03/2025 21:31 PM ID: 267490046	If more taxis are required then this should be encouraged. This is a win-win as more potential drivers would have to pay GGC to sit the topographical test before also paying for a licence. It also means that the taxi drivers have knowledge of the city and surrounding areas rather than when you get into a private hire car and they blindly follow a sat nav. Most people I know say they feel safer in a taxi than a private hire vehicle too.		
89	20/03/2025 21:32 PM ID: 267490739	There are more than enough taxis operating, christ we can't even get on half our ranks in the city through lack of trade and vehicles parking on our ranks which you've done about		
90	20/03/2025 22:38 PM ID: 267493162	this policy encourages irresponsible behaviour.		

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
91	20/03/2025 22:39 PM ID: 267492273	Night time footfall in city has dropped dramatically since Covid and when asking customers their opinion they are almost all saying same thing lack of night time bus and underground services		
92	21/03/2025 03:10 AM ID: 267496643	Market forces have led to the plates being handed back . Due to the damage done by competition. The city needs the police to take over the enforcement of the whole system .		
93	21/03/2025 05:10 AM ID: 267478851	If the 1420 licensed taxi available where on the streets there would be no shortage of Hackney taxis in the city, the lez hasn't helped		
94	21/03/2025 06:31 AM ID: 267498814	There are too many private hire and taxis on the road. Most don't indicate when turning into a road or stopping.		
95	21/03/2025 07:05 AM ID: 267499130	Not enough work or taxi ranks you can get on enforcement has to do there job		
96	21/03/2025 09:36 AM ID: 267505203	Need more Hackney cabs		
97	21/03/2025 09:40 AM ID: 267504770	Fewer taxis would in help increase living earnings		
98	21/03/2025 09:40 AM ID: 267506006	thats not a lot for a whole city		
99	21/03/2025 09:50 AM ID: 267506036	I believe reducing the amount of taxis will assist in making a living, also with the lack of rank space will reduce over ranking.		
100	21/03/2025 09:55 AM ID: 267504892	There are to many already you see cars sitting doing nothing a lot of the time		
101	21/03/2025 10:47 AM ID: 267510901	Travelling through the city every day I constantly see taxis sitting on ranks , obviously not busy enough.		
102	21/03/2025 10:59 AM ID: 267510915	we need more private hire cars		
103	21/03/2025 11:21 AM ID: 267510753	More Taxis on the ranks and streets is always good as it gives the public more choice and can be more convenient for the public		
104	21/03/2025 11:25 AM ID: 267512459	You only have to look at the ranks all over the city to see that there's barely enough work at the moment		
105	21/03/2025 11:25 AM ID: 267512351	As with the PHV provision there is enough coverage at present.		
106	21/03/2025 12:26 PM ID: 267519233	I do not believe there should be a cap on Hackney Plates. When there is 3 and a half thousand private hire cars and only 1,227 Hackney licences. I think there should be a 50/50 split.		
107	21/03/2025 12:35 PM ID: 267519442	Scrap the policy.		
108	21/03/2025 14:10 PM ID: 267525845	Too many taxis and not enough people and the new vehicle costs mean taxi drivers are working for less than the minimum wage		
109	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the rod		
110	21/03/2025 14:59 PM ID: 267529372	...NOT ENOUGH TAXIS SINCE...COVID LOCK DOWN		
111	21/03/2025 16:39 PM ID: 267539146	There are too many cabs/private hire vehicles already & my income is already diluted, to the point I am already working extra hours to make a wage.		
112	21/03/2025 16:41 PM ID: 267540141	I think this should be decreased to 1000 because the ranks in Byres road gwr ranks Gordon street is always full drivers waiting for there next hire		
113	21/03/2025 16:41 PM ID: 267535632	While I work as a private hire driver, it's clear that there are times when passengers struggle to get taxis quickly, especially during late night hours or city events. The cap on taxi licences may be limiting availability and putting more pressure on private hire services. A more flexible system would benefit everyone using the city's transport network.		
114	21/03/2025 16:42 PM ID: 267540230	Glasgow ain't that big		

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			Response Percent	Response Total
115	21/03/2025 16:48 PM ID: 267539484	Just look at hope street all the public taxis waiting for jobs as there r to many taxis and at busy times customers font wait long for a safe ride home		
116	21/03/2025 17:24 PM ID: 267542189	It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
117	21/03/2025 18:06 PM ID: 267544804	Too many already, long queues waiting and polluting city		
118	21/03/2025 18:14 PM ID: 267543851	1227? Appears, sufficient at this time the cost of purchase and maintaining specialist vehicle has increased significantly. Increasing the amount of vehicles would kill the industry.		
119	21/03/2025 18:15 PM ID: 267544772	I think the council should own and rent out all the taxis on a monthly basis.		
120	21/03/2025 18:44 PM ID: 267545305	When demand is high taxi ranks are empty. People in wheel chairs still struggle to get one too		
121	21/03/2025 18:58 PM ID: 267548452	Only ever use a taxi as a last resort and been a number of years since the last time		
122	21/03/2025 19:51 PM ID: 267555556	1227 is too low a capacity for a city the size of Glasgow and its surrounding towns. It should be double this to increase availability and competition. Right now taxi prices are too high and they have choice to refused fares		
123	21/03/2025 20:43 PM ID: 267559792	shortage of black cabs sometimes		
124	21/03/2025 20:48 PM ID: 267547075	In the main apart from a 2 hour window between 3-5am there are taxis sitting at all the main ranks waiting This was never the case at the weekend pre Covid As some drivers go home after 2am it can leave a gap that takes a bit to catch up again. But outside that there is no shortage		
125	21/03/2025 23:28 PM ID: 267567652	The volume of taxis is commensurate with demand. To increase would result in drivers earning less. With higher running costs than ever before with fuel, services, inspection, insurance and general wear and tear, it would become cost prohibitive to continue for many		
126	22/03/2025 07:25 AM ID: 267573764	Not against having more but not sure how anymore owners would be able to come in and afford the new taxis setting you back £70,000. With interest on top of that your looking at six figures, not really appealing to come into the job atm		
127	22/03/2025 08:06 AM ID: 267574206	I think by now I've been clear that there isn't enough taxi's at affordable prices.		
128	22/03/2025 08:07 AM ID: 267574170	To many taxis and private hire and out of private hire working in the area		
129	22/03/2025 09:10 AM ID: 267576185	Until people have more money to spend on non essentials eg a night at the pub and taxis generally I don't feel there should be a change. The problems faced by night time economy are down to lack public disposable income and not being difficult to get a taxi between 00.00 and 01.00hrs on a Friday and Saturday.		
130	22/03/2025 10:15 AM ID: 267578863	From personal involvement I know first hand waiting times between jobs are excessive for around 80% of my shift.		
131	22/03/2025 10:17 AM ID: 267579288	Footfall in the city has fallen significantly in the last decade, therefore introducing more vehicles would only dilute an already decreasing workload. If an unmet demand survey is required, do it on a week night in conjunction with a weekend night (Fri/Sat) and use the mean figure.		
132	22/03/2025 10:18 AM ID: 267578690	Again it is only a Saturday where there is a problem which probably happens in most cities but Monday to Friday there is less work so taxis are sitting longer between hires		
133	22/03/2025 10:23 AM ID: 267578957	Is there not 1432 licences		
134	22/03/2025 10:57 AM ID: 267581178	There is no shortage of taxis. At peak times people may have a short wait but that is expected and normal .		
135	22/03/2025 11:03 AM ID: 267580854	Not enough work to cover to increase more taxis vehicles on the road		

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			Response Percent	Response Total
136	22/03/2025 11:54 AM ID: 267583451	If rules & regulations were enforced this wouldn't be an issue ,I'm sure this is difficult due finance & low numbers of enforcement officers available		
137	22/03/2025 13:15 PM ID: 267589773	the provision needs to increase		
138	22/03/2025 15:04 PM ID: 267595785	Not able to earn a wage if there was more not enough work to go around		
139	22/03/2025 17:36 PM ID: 267598262	Did not know that was the current number as i believed number used to be 1420.Possibly Council could raise number back to1420 but do not think they should go beyond that.Assuming that many people would want to run a Hackney given the cost of new vehicles.If wanting people to invest in new specialist vehicles there must be some certainty for individual self employed drivers taking out large loans . If there was no limit then in short run larger Businesses could maybe move in and put larger fleets of vehicles up for rent as opposed to mainly individual owner drivers as of now who would be more likely drop out.However after numbers would settle on a downward path as drivers realise they are working longer for less and less.		
140	22/03/2025 19:54 PM ID: 267610586	For a GCC resident I'm fed up with +1hr waits to get home, there's clearly not enough		
141	22/03/2025 20:37 PM ID: 267605163	Only a public information form would let you know the public needs. To adjust the taxi numbers accordingly.		
142	23/03/2025 05:30 AM ID: 267617914	Less black cabs still make good money . No need to increase		
143	23/03/2025 14:08 PM ID: 267632720	Most city centre ranks are at capacity most of the time		
144	23/03/2025 21:40 PM ID: 267646121	Glasgow is growing very fast in population meaning there is a lot of work opportunity and a lot of international students who don't have there own cars so they need a private hire car but wee don't have the private hire card to accompany that		
145	23/03/2025 22:12 PM ID: 267647184	Because not all 1227 in the road most of them are owned by garage owners who in turn exploit this situation to increase the rent for drivers.		
146	24/03/2025 09:01 AM ID: 267655922	If a cap is removed for private hires I believe this should be reciprocated to taxis.		
147	24/03/2025 11:00 AM ID: 267666429	They are dinosaurs. They don't take card payments. Let them die out if they refuse to evolve and modernise.		
148	24/03/2025 11:18 AM ID: 267665921	Yes, as more taxis means even lower fares according to current Uber policy.		
149	24/03/2025 11:27 AM ID: 267668046	Allow drivers to earn a decent income. Apart of peak times most of the times it's quiet.		
150	24/03/2025 11:41 AM ID: 267667317	As above		
151	24/03/2025 12:53 PM ID: 267668871	Similar to the Private hire question with the increased cost of vehicles to comply with the LEZ whether an owner or driver the cost is passed down meaning drivers have to work more hours to earn a wage appropriate for their lifestyle. It is important to understand that drivers should be able to earn a minimum wage that is comparable to someone employed elsewhere(company, civil servant etc). Increasing the number of licensed vehicles will dilute the already reduced numbers of customers which in turn will reduce income to those who currently have a licence.		
152	24/03/2025 13:02 PM ID: 267677563	It should be radically reduced to less than 500 vehicles. Regulation and inspection increased, and immediate removal from the road if defects or issues are found with the driver. In parallel, there should be an increase in Taxi licences.		
153	24/03/2025 13:51 PM ID: 267682863	As stated before there isn't enough work. I start at 6.30 am, but 9 am there isn't any work anymore till 3 pm, you then have a slight demand from 3-6 pm. On the weekends, there around 3-5 hours where you are waiting for work in a 10 hour shift		
154	24/03/2025 16:00 PM ID: 267698519	The authority should be encouraging more taxi vehicles on our streets. As a female lone traveller I would never use a private hire and would much prefer the safety of a Taxi.		
155	24/03/2025 16:34 PM ID: 267702676	Provide a far worse service than private hires.		
156	24/03/2025 16:45 PM ID: 267704134	Taxis should be limited on how much pollution they give off in the city and harmful affect that cars have on making the city a place where people do not want to spend time.		

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157	24/03/2025 17:57 PM ID: 267709445	Taxis are in a similar situation to private hire cars. Licences are under utilised.		
158	24/03/2025 18:04 PM ID: 267710291	My son takes a GCC approved taxi to school and is up to an hour late 4 out of 5 days a week because 'no taxi has been allocated' and 'there's a shortage of taxis available' so we clearly need MORE taxis		
159	24/03/2025 18:07 PM ID: 267711081	the should be lowered as the ranks are over filled		
160	24/03/2025 19:25 PM ID: 267716485	Yes. Drive by any taxi rank in the city at any time of the day and the drivers are sitting scratching themselves. As I have said, habits have changed. There is nearly no such thing as black hackney vehicles being hailed in the street nowadays. They now all rank at Central or Queen St and various other ranks...waiting. It's a shame, but that's how habits have changed. Licences were changing hands for buttons recently. There is no need for any more.		
161	24/03/2025 19:37 PM ID: 267719296	There is plenty of taxis during the day at night if there was a night time economy I would work at night if I was kept busy		
162	24/03/2025 19:53 PM ID: 267720047	Again there are not enough taxis. It is normal to queue for a taxi from the city centre and because customers are desperate, most drivers refuse anything except cash payment		
163	24/03/2025 20:36 PM ID: 267723166	I would argue for more traditional taxis and less private hire		
164	24/03/2025 20:54 PM ID: 267724501	I only use private hires as taxi's are too expensive		
165	24/03/2025 22:29 PM ID: 267728709	Considering the limit used to be 1428 with the additional A,B,C,D plates that shrunk to the present number is self explanatory there is no incentives to now enter the black cab trade		
166	24/03/2025 22:45 PM ID: 267729536	Feel safer in these taxis. Please allow more of them.		
167	24/03/2025 23:21 PM ID: 267730685	Decrease it		
168	24/03/2025 23:40 PM ID: 267730852	Policy should go unlimited		
169	25/03/2025 02:56 AM ID: 267733499	Need more taxis on the weekends as Glasgow isn't that safe at night		
170	25/03/2025 06:15 AM ID: 267735768	I think the council should look to do more to stop pirating in the city and issue immediate bans for any driver caught pirating. There should be an absolute zero tolerance policy to this and that will then maintain an level of availability on company systems and stop passengers from being ripped off. That in turn will then mean there is no need to change the current limits.		
171	25/03/2025 06:34 AM ID: 267736311	That's plenty we also have the illegal influx of south Lanarkshire private hire and when we complain we are told hand your radio back by Glasgo cabs		
172	25/03/2025 09:20 AM ID: 267745480	When bus and other public travel is readily available at a reasonable cost, then a measure of uptake could be taken that would influence any future decision on this.		
173	25/03/2025 10:06 AM ID: 267749634	We need more taxis.		
174	25/03/2025 10:49 AM ID: 267753276	This number I think its resonible to operate in Glasgow. Or lift the City boudaries. So drivers can pick from anywhere in scotland . In way you can lift the overp.		
175	25/03/2025 11:31 AM ID: 267758764	If they do then they should close their website and stop take poor people's money People who are trying to get on and work for themselves		
176	25/03/2025 12:34 PM ID: 267763037	As it's not my field I don't really know, but from observations they seem to be sitting around as much as phc's		
177	25/03/2025 13:30 PM ID: 267771238	Lots of taxis sitting around Glasgow most of the time		
178	25/03/2025 15:51 PM ID: 267785684	Taxis provide a safer option to private cars and therefore should be more taxis available in the evening.		
179	25/03/2025 17:30 PM ID: 267796047	I think an additional 100 or so would be a good idea		
180	25/03/2025 17:47 PM ID: 267796878	Not a hackney / taxi user.		

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			Response Percent	Response Total
181	25/03/2025 21:18 PM ID: 267811691	I		
182	25/03/2025 21:34 PM ID: 267812320	Not enough work for cabs on the ranks as it is. Over ranking even at midnight on a Saturday.		
183	25/03/2025 22:15 PM ID: 267814523	When I started in the taxi trade there was 1432 taxi licenses in the city. Today that number is the same. If the council had released even ten new taxi licenses per annum over the last 25yrs, it would only have increased the number by 250. Both the taxi & PH trade would have a better balance today.		
184	26/03/2025 08:08 AM ID: 267825258	More black hackneys would be preferred		
185	26/03/2025 10:02 AM ID: 267833426	Too many new drivers that can't speak proper English that's the problem opening the plate will lose good Scottish drivers and attract foreign drivers that can't even speak English		
186	26/03/2025 10:53 AM ID: 267836071	It is getting harder to earn a decent living as it is just now		
187	26/03/2025 12:34 PM ID: 267846435	Again as I said earlier i think the amount of private hire and taxis is fine just now. Even with the reduction for taxis to 1227 hasnt made it any easier out on the street		
188	26/03/2025 12:47 PM ID: 267848235	same as previous answer for private hire		
189	26/03/2025 12:51 PM ID: 267848779	Far too many private taxis		
190	26/03/2025 12:53 PM ID: 267844897	Until you can sort the city out and stop other license plates working the city		
191	26/03/2025 13:42 PM ID: 267852460	There is not enough work for taxis as it currently stands		
192	26/03/2025 18:33 PM ID: 267878183	I think the limitation should stay in place but the number allowed should be increased by approximately ten per cent.		
193	26/03/2025 22:45 PM ID: 267889855	There is a severe lack of taxis and private hire vehicles.		
194	27/03/2025 11:11 AM ID: 267911016	Demand should regulate		
195	27/03/2025 11:33 AM ID: 267912514	The cap could only be removed if the licence cost was reviewed too.		
196	27/03/2025 15:30 PM ID: 267935845	Uber is giving low prices for the jobs drivers are not excepting it That's the problem there is more than enough cars on the road		
197	27/03/2025 16:48 PM ID: 267941550	Plates are available for people who want them. Would be pointless without demand.		
198	27/03/2025 16:54 PM ID: 267943375	taxis already overrank you see it all over the city demand is not high		
199	27/03/2025 16:56 PM ID: 267941751	<p>Taxis and PHCs serve a largely similar passenger market – some using both and others only taxis or PHCs. Current licence numbers suggest operators prefer PHC to taxis.</p> <p>Altering the 1420 limit on taxi numbers will have no impact on availability, since only about 1227 are actually operating now. This is in marked contrast to PHC licences and indicates the taxi trade is not prospering. The first step should therefore be to ascertain why there are presently so few taxis and seek to restore the taxi fleet back to 1420.</p> <p>The main factor is probably the high costs of buying, insuring and maintaining a purpose-built hackney carriage which is LEZ compliant. Glasgow City Council might wish to review its list of approved vehicles in case cheaper options would be available and acceptable. Only thereafter, a meaningful assessment of the limit on taxi numbers could follow.</p>		
200	27/03/2025 17:57 PM ID: 267947279	Black taxi drivers are as badly effected by the downward trend as the private hire taxis. Business is dying on its feet with drivers relying on school hires to keep them going. Hires that are not there all year round! Flooding the pvh car market will have a knock on effect on the Hackney trade. It will kill it.		
201	27/03/2025 18:40 PM ID: 267950154	More competition could reduce fares which have risen substantially in recent years.		

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202	27/03/2025 19:27 PM ID: 267951863	Reduction should be seriously considered along with removal of using Bus Lanes & Gates		
203	27/03/2025 20:20 PM ID: 267954371	It is difficult to get a taxi after hours and the queues at the few ranks are horrible.		
204	27/03/2025 20:53 PM ID: 267956035	If supply sustainably meets demand for the customer and operators to make a viable living over time then yes		
205	27/03/2025 21:11 PM ID: 267954434	I think people's safety depends on there being enough safe modes of transport to get them home at night and that means making sure there are enough taxis on the road.		
206	27/03/2025 21:13 PM ID: 267956886	Statistics show that more people choose not to go out to pubs and clubs as much as in previous years. If a taxi is required in our local area there is enough provision to cover this.		
207	27/03/2025 22:35 PM ID: 267959760	Increase quantity to fit market demand of later evening coverage		
208	27/03/2025 23:50 PM ID: 267961242	There do not appear to be enough Taxis to meet demand in a timely fashion where I am in the West End. As a single woman, I much prefer to use Taxis when I'm on my own, and not Private Hire.		
209	28/03/2025 05:08 AM ID: 267963772	Distinct lack of taxis available to public.		
210	28/03/2025 07:29 AM ID: 267964903	There should be many more Black Cab Taxis permitted particularly if numbers are increased for private hires At least Taxi Fares are set and fixed for all Why limit the number of Taxis at all ? Why not simply let the market decide how many Taxis are required to meet demand and be viable		
211	28/03/2025 08:15 AM ID: 267966637	Hope the plates that have been handed back to the council will eventually be put back out but the expense of black cabs&running of them it's just not viable .		
212	28/03/2025 09:41 AM ID: 267961659	I would advocate an increase in Hackney licences but not private unless the pricing structure was fully governed.		
213	28/03/2025 10:10 AM ID: 267972473	The current eco system is ok.		
214	28/03/2025 16:55 PM ID: 268005569	This should be even lowered as the drivers are siting around the whole city of Glasgow after 8pm waiting on jobs which is causing a lot of stress and have ing no choice but to do Deliveroo on the side		
215	29/03/2025 06:41 AM ID: 268031344	Glasgow black cabs have proved to be recognised and respected same as drivers with proper dress code if picking up from premises houses or members of the public you recognise them instantly		
216	29/03/2025 10:52 AM ID: 268039033	All the taxi should be wheelchair accessible		
217	29/03/2025 11:21 AM ID: 268036999	No , the Licensing authority should not continue the current policy. Limiting the number of vehicles leads to job losses, higher rental costs, and insufficient availability of taxis, making it harder for people to access affordable transport.		
218	29/03/2025 11:38 AM ID: 268039934	Maybe reduce as there is to many at present and not enough work.		
219	29/03/2025 12:29 PM ID: 268041952	Increase hackneys fir people hailing taxi in street or at ranks		
220	29/03/2025 12:57 PM ID: 268042673	No, it's clear it is a failed policy.		
221	29/03/2025 13:04 PM ID: 268042965	Taxi drivers pay a lot of money for their taxis and need the security of knowing there will be enough customers to make a living.		
222	29/03/2025 13:39 PM ID: 268043063	If the proper balance is achieved with private hire cars then this target would be achieved. To many private hire cares mean less taxis. Taxis can pick up from ranks and pre-bookings. Private hire cars can only pick up pre-bookings. This makes private hire less available and less green. Overall private hire is less desirable.		

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223	29/03/2025 14:10 PM ID: 268044888	Greater choice hopefully means more accessibility and competitive pricing		
224	29/03/2025 14:15 PM ID: 268044739	Taxis are overpriced and all ranks in the city are overpopulated resulting in congestion around key routes (Queen St station & Hope St in particular.)		
225	29/03/2025 14:15 PM ID: 268044917	Prices have increased so the public are suffering and the result is less people in the city centre.		
226	29/03/2025 17:40 PM ID: 268052994	There is a lack of after dark taxis		
227	30/03/2025 08:50 AM ID: 268068942	Absolutely. Adding additional taxis will increase the burden on current taxi drivers and owner-operators. The running costs are extreme, with a new taxi costing around £100k after interest. Insurance is huge and when all this is considered, it is a real challenge for drivers to make a living without working crazy hours.		
228	30/03/2025 09:21 AM ID: 268069773	Sufficient numbers for overall demand		
229	30/03/2025 09:39 AM ID: 268069968	Far too many private hire cars not taxis cars in Glasgow		
230	30/03/2025 09:43 AM ID: 268070100	If it falls below one's shoulders be issued at a faster time frame		
231	30/03/2025 09:47 AM ID: 268070223	If I wanted to become a hackney driver today I could apply to the council for one.		
232	30/03/2025 10:35 AM ID: 268070708	There should be more black cab taxis as it's difficult to hail a cab on the street in the city as there now seem to be much less than there used to be. Need to be able to hail cabs from a safety point of view and also for people who have health issues etc.		
233	30/03/2025 10:40 AM ID: 268071452	There are not enough rank space and work for the existing taxi drivers		
234	30/03/2025 11:15 AM ID: 268072078	Any more taxis would saturate the market with insufficient rank space.		
235	30/03/2025 11:23 AM ID: 268071534	It is all went downhill since covid		
236	30/03/2025 12:12 PM ID: 268073333	I think there is enough taxis on the road		
237	30/03/2025 13:57 PM ID: 268079036	A number of licences have been handed back due to the LEZ requirements. More taxi licences need to be given out in my opinion.		
238	30/03/2025 16:06 PM ID: 268076053	Sort out the cross border illegal operation of non GCC plates before considering		
239	30/03/2025 16:16 PM ID: 268086554	The taxi rank in the whole of Glasgow is full every time		
240	30/03/2025 17:32 PM ID: 268089515	There are always taxis available at ranks or driving around		
241	30/03/2025 19:15 PM ID: 268092857	I'd rather have properly regulated and inspected vehicles and knowledgeable drivers than what we seem to increasingly get now with drivers that have to rely on sat navs, post codes and passenger to get to where destination. Honestly so many private hires are not available at peak travel times during the day because they are parked up waiting to take their own kids to school. They are simply not available when needed which is to do with driver choice not demand.		
242	30/03/2025 20:48 PM ID: 268095908	Not enough work for the ones we have got just now.		
243	30/03/2025 21:00 PM ID: 268095624	To many licenses have been granted with gcc demanding expensive lez compliant vehicles flooding even more vehicles onto the roads makes no sense financially or environmentally		
244	30/03/2025 21:58 PM ID: 268098447	Need more at all times to support families to manage with one car.		

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
245	30/03/2025 23:35 PM ID: 268100131	Glasgow is in a terrible state there are road works everywhere the traffic lights sequence are bad you are supposed to care about pollution cars sitting in traffic parked cars blocking roads no traffic wardens at night it is a free for all private hire pirating licenced taxi pirating the poor public are getting ripped off and you do nothing the night time economy is dying because of mainly Glasgow council the police traffic wardens nobody cares about Glasgow and I'll tell you this nobody will read this		
246	31/03/2025 09:16 AM ID: 268107575	I think the policy should remain to protect an already struggling trade, if you tip the scales an further you may end up with no trade and more cars would definitely make the viability of the trade even worse.		
247	31/03/2025 09:41 AM ID: 268108508	Taxi levels are okay.		
248	31/03/2025 12:05 PM ID: 268120989	Look at queues of taxis in ranks at 2am from Gordon street right down to Oswald street an example		
249	31/03/2025 13:53 PM ID: 268129035	As alluded to in a previous answer I do not have detailed data, but I have had experience of times of the day when I have been unable to hire.		
250	31/03/2025 14:12 PM ID: 268132628	There seems to be many around most of the time		
251	31/03/2025 14:33 PM ID: 268135879	The Scottish Government is investing significant funding to provide free bus passes for those under 22, as well as for the elderly. Additionally, with Glasgow City Council working to pedestrianise the city, reducing the number of taxi vehicles on the roads is more important than ever.		
252	31/03/2025 15:00 PM ID: 268138154	It's not limited to 1227. As far as I'm aware there are 1420. There are licenses available for anyone who wants to apply		
253	31/03/2025 15:15 PM ID: 268138540	Increasing this number will likely cause taxi drivers to earn less as supply increases, which will either require them to work ungodly hours to make the same amount of money as before, or cause them to dip into poverty. Additionally, Glasgow is seemingly trying to encourage active means of transport. Doing this would increase the number of cars on the road as increased supply would lower costs and encourage people to use this mean of transport as opposed to any other. The city centre traffic is already wild as it is, and does not need fuel added to the fire. Not to mention that the aforementioned issue of the lowered costs would encourage drivers to drive more recklessly as they will need to cram as many pick ups as possible in their shift to be able to maintain their wages. If there is an issue with people finding transport, then, as always with so many issues with this city, Glasgow needs to improve public transport, take public transport back into public ownership, and finally gives Glasgow the affordable interconnect public transport system it deserves to thrive.		
254	31/03/2025 15:24 PM ID: 268140819	There is no work in the city centre for that many taxis with people working from home and the amount of club , restaurants closing down ??		
255	31/03/2025 16:20 PM ID: 268143543	The only problem I have had with getting a black cab is cars and vans that are not taxis parking in taxi ranks.		
256	31/03/2025 18:24 PM ID: 268158489	Enough already		
257	31/03/2025 18:54 PM ID: 268160272	Not enough consistent work over the week		
258	31/03/2025 19:05 PM ID: 268158486	Again, please reference my previous comments to other questions.		
259	31/03/2025 20:26 PM ID: 268166375	As previous to provide more supply and cut the shortage.		
260	31/03/2025 22:45 PM ID: 268172784	Keep it at 1428 as it has always been.		
261	31/03/2025 23:18 PM ID: 268173260	There isn't enough work for the current number of taxis that are operating in the city at the moment, opening it up would kill the trade altogether.		
262	31/03/2025 23:29 PM ID: 268174564	But should be lower and better cycling facilities and buses introduced instead. Taxis are a bad use of limited public space.		
263	31/03/2025 23:36 PM ID: 268174461	Taxis are worth much more than just a private hire. They're regulated and examined, reliable and predictable. Yes they cost more but you get what you pay for		
264	01/04/2025 01:40 AM ID: 268175843	There is a vast shortage of taxis within the city. During football matches, special events and "" school runs it is extremely difficult to order or pick up a taxi.		
265	01/04/2025 09:44 AM ID: 267463140	Decrease the number of cabs		

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
266	01/04/2025 09:56 AM ID: 267476798	Easy to find on ranks		
267	01/04/2025 12:50 PM ID: 267515075	The more taxis on the road the better and safer for the public at night or evening		
268	01/04/2025 13:20 PM ID: 267574707	We have enough Taxi'sx Ubers and back hacks.		
269	01/04/2025 13:20 PM ID: 267567867	To many private hire taxis stealing work fro Hackney taxis		
270	01/04/2025 13:28 PM ID: 268208165	There seems to be too many black hackney taxis situated in the same areas of the city, but at hospitals and the outskirts of the city, a distinct lack of them. I prefer to flag one down in the street as I need taxis last minute, but there doesn't seem to be enough in aforementioned places.		
271	01/04/2025 14:46 PM ID: 267617741	I DON'T BELIEVE THERE IS SUFFICIENT UNMET DEMAND EXCEPT AT PEAK PERIODS WHICH WOULDN'T JUSTIFY AN INCREASE IN NUMBERS AND IN FACT WOULD BE DETRIMENTAL TO ALREADY DECREASED EARNING POTENTIAL AT ALL OTHER TIMES		
272	01/04/2025 14:59 PM ID: 267726290	The "black hacks" are too expensive. Phase them out and replace with the cheaper private hire cars.		
273	01/04/2025 14:59 PM ID: 267721425	Because you can add another 500 between east/ren east/Dumbarten and Cambuslang and Rutherglen working the city all day and night		
274	01/04/2025 14:59 PM ID: 267708103	Doesn't seem to be a shortage of them, more expensive though		
275	01/04/2025 14:59 PM ID: 267709270	There is a strong need for more drivers.		
276	01/04/2025 16:56 PM ID: 268227438	Always to many int he city centre they are everywhere		
277	01/04/2025 17:05 PM ID: 268226727	I think as the number of taxis is smaller than the PH limit it could be increased slightly.		
278	01/04/2025 17:07 PM ID: 267844065	Enough cabs on the road		
279	01/04/2025 17:13 PM ID: 268000398	There can't possibly be enough taxis at peak times or after big events no matter how many there are.		
280	01/04/2025 17:13 PM ID: 268029283	Adding more cabs would push us having to do longer unsociable hours		
281	01/04/2025 17:39 PM ID: 268229864	I would support more taxis and less private hire vehicles. However, this would need changes to make it more worthwhile to run a taxi, with more regulation instead of a virtual free for all when it comes to private hire car operators.		
282	01/04/2025 17:46 PM ID: 268044322	Can't meet demand once the trains and buses stop.		
283	01/04/2025 18:14 PM ID: 268159490	There is a shortage of available private hires		
284	01/04/2025 21:42 PM ID: 268245517	Augment the figure slightly to cover all areas of city & throughout a 24 hour period.		
285	02/04/2025 02:53 AM ID: 268254775	For disability.		
286	02/04/2025 05:17 AM ID: 268256021	The taxi is very expensive I just private hire. But I every time I go past the ranks in the city centre the taxis are always full no problem getting taxis		
287	02/04/2025 11:57 AM ID: 268277153	Because other than Saturday nights. Taxi are sitting about the city centre and GCC are instructing parking attendants to move us on for over ranking		
288	02/04/2025 15:22 PM ID: 268296458	The city desperately needs more black hackney taxis, I frequently wait 40-50 minutes for a black cab or can't get one at all.		
289	02/04/2025 17:51 PM ID: 268310688	There is no demand for more taxis		
290	02/04/2025 17:58 PM ID: 268309716	Glasgow has one of the finest taxi fleets in the world. It is important to realise that increasing the numbers of licensed taxis risks decreasing the quality of vehicle and the quality of driver.		

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
291	02/04/2025 21:50 PM ID: 268323164	Black taxis are safe and reliable.		
292	03/04/2025 11:35 AM ID: 268344717	The ranks are full of Taxis sometimes blocking the roads		
293	03/04/2025 12:00 PM ID: 268347443	All the taxis mostly waiting for jobs at ranks		
294	03/04/2025 16:46 PM ID: 268384282	WORLD STILL NOT RECOVERED FROM COVID		
295	03/04/2025 18:35 PM ID: 268391455	I think there are some people out there who still holding onto the plates so we can justify that the number is 1227 or they are less taxis		
296	03/04/2025 20:19 PM ID: 268397028	The trade is hard enough for current levels of taxi drivers. Again apart from a small percentage of working hours there are plenty of taxis. Drivers need to be protected and more taxis means lower earnings/longer working hours for the taxi drivers		
297	03/04/2025 21:30 PM ID: 268401286	The limit on taxis is killing the nightlife industry. Limited taxis means they're more expensive when the demand is high that's not fair		
298	04/04/2025 14:56 PM ID: 268482719	The black cab trade in Glasgow is shambolic. Cabs are dirty inside, they refuse credit card payment and in certain parts of Glasgow you can never get one. The app is crap!		
299	05/04/2025 21:00 PM ID: 268550805	Firstly I was under the impression that the limit was 1428 taxis. Secondly to put anymore taxis on the road would again force drivers to work longer hours leading to a possible danger to the travelling public. Thirdly, the cost of vehicles is already showing signs of becoming unsuitable, and to add more taxis will undoubtedly create problems with drivers struggling to make payment on what are astronomical prices for vehicles, which cost anything from £65k upwards and that doesn't include interest charges. And again what impact will that have on the council's air quality plans.		
300	07/04/2025 02:15 AM ID: 268583223	The number of taxi vehicles in Glasgow should be increased, if anything. Taxi availability should be encouraged, as a deliberate policy preference to private hire vehicles.		
301	07/04/2025 23:01 PM ID: 268652089	The current policy regarding taxi vehicles is adequate. The reason for this opinion is ever since the arrival of Uber, the hackney demand has plummeted quite dramatically due to the very unfair pricing policy that Uber have in place, this makes it very difficult for taxi drivers in Glasgow to earn a reasonable wage and having to work longer which will have a major impact on their health and mental health too.		
302	09/04/2025 10:08 AM ID: 268743893	Response to Q3 also apply to this		
303	11/04/2025 19:44 PM ID: 268935660	Less demand since Covid		
304	13/04/2025 11:28 AM ID: 268979408	see reply in question 3		
305	13/04/2025 22:42 PM ID: 268994767	I		
306	17/04/2025 10:17 AM ID: 269264242	Increased Taxi licenses would be a positive . Instead of focusing on bending over backwards to the operator Uber who pay no TAXES as their head office is in U.A.E.		
307	17/04/2025 11:09 AM ID: 269265122	There are currently more than enough taxis to cope with demand outwith exceptional times. Daytime rates are currently 1 hire every hour, this would greatly affect the livelihood of current drivers.		
308	17/04/2025 11:43 AM ID: 269264586	No go back to 1428		
309	17/04/2025 11:59 AM ID: 269274783	There is no unmet demand I spend hours sitting on city centre ranks		
310	17/04/2025 17:03 PM ID: 269309274	1227 is the maximum and should be retained		
311	17/04/2025 17:33 PM ID: 269302336	As a Cab driver I find it exceptionally impossible to get onto the ranks at the stations in the town unless you park illegally at these ranks because most of the times the legal spaces are always occupied		
312	17/04/2025 19:41 PM ID: 269323586	There are nowhere near enough cabs on the city and it's getting worse		

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
313	18/04/2025 23:58 PM ID: 269373130	Since Covid and the LEZ zone , there is hardly any work at night, people are not going out the same way as before Covid when the city would be busy with people and there was a need then and the drivers were busy, but that has since changed		
314	22/04/2025 14:47 PM ID: 268933554	Because I can sit on a rank for two hours in between hires if I can get on a rankp		
315	23/04/2025 15:10 PM ID: 269599501	The outcomes of the proposed review should inform any decision		
316	26/04/2025 14:15 PM ID: 269867183	<p>I believe the Licensing Authority should not continue the current policy limiting the number of taxi vehicles to 1,227. As Glasgow grows, the demand for private hire services has increased, especially during peak times and major events. The current cap restricts the availability of taxis, leading to longer wait times and reduced customer satisfaction.</p> <p>A more flexible approach to licensing is needed to meet the evolving transport needs of the city and ensure public demand is effectively met.</p>		
317	01/05/2025 19:29 PM ID: 270254850	I consider that the same economic issues are just as applicable to taxis as private hires.		
318	05/05/2025 13:21 PM ID: 270397347	Every driver that wants to put a car on the road should be able too		
319	09/05/2025 05:10 AM ID: 270677621	There is not enough taxis available.		
320	14/05/2025 16:56 PM ID: 271028426	How many times can you ask the same question? See above and above and above etc.		
321	16/05/2025 03:50 AM ID: 271135824	It requires increased to compete with other cities .		
322	17/05/2025 11:02 AM ID: 271215242	There has to be more cars for nightlife and flexibility for owners.		
323	23/05/2025 12:33 PM ID: 271654868	The current limit of 1,227 taxi vehicles may no longer be appropriate for the growing population and increasing transport demand in Glasgow. Limiting the number of taxi licences restricts competition and can reduce service availability for the public. A review of this policy could allow new drivers like myself to enter the trade and improve transport accessibility for passengers.		
324	23/05/2025 15:08 PM ID: 271694989	This also should be decreased because when I book a taxi early mornings the driver has already arrived		
325	24/05/2025 20:45 PM ID: 271856261	We should be putting in place measure to limit the number of vehicles on the city streets, not increase them. Environmental considerations should be a high priority as should making the city more accessible for people, pedestrians and active travel. Allowing more taxis and private hire cars is at odds with this.		
326	24/05/2025 21:25 PM ID: 271858182	Too many taxis sitting on taxi ranks for far too long in between jobs		
327	24/05/2025 21:45 PM ID: 271859607	<p>As stated before.</p> <p>Times have changed, there are less people on the streets now than before Covid. The cost of the vehicles are crippling families.</p>		
328	25/05/2025 20:02 PM ID: 271913854	There are not enough drivers and it's always such a long wait.		
329	25/05/2025 20:11 PM ID: 271914225	There never seem to be enough taxis in the city and your policies are preventing people from becoming taxi drivers or wanting to drive taxis in any capacity as they have to turn to renting them out privately which quite frankly when hearing the cost of these things does raise the question of how this is a legal practice since people are being taken advantage of . Absolutely disgusting that people are charging out taxis at around the cost of £2000 a month. How is that sustainable or feasible? Your policy is allowing people to benefit from this disgusting practice		
330	25/05/2025 22:45 PM ID: 271918443	This number needs to increase drastically. There are only 1227 private hires in city of few hundred thousand people? This doesn't make any sense		
331	26/05/2025 04:43 AM ID: 271921631	As a driver who works nights at the weekend I frequently have wait up to an hour for a job at the rank, and this is when I can get on one, because of the volume of taxis		
332	26/05/2025 21:36 PM ID: 271957841	The current limit on private hire cars in Glasgow should stay in place. There are already enough vehicles to meet demand. Adding more would flood the market, reduce driver earnings, and make it harder for them to cover rising costs. Too many cars would also mean more competition for fewer jobs, leading to lower service standards and possibly unsafe practices. Keeping the cap protects drivers' incomes and helps maintain a safe, reliable service for passengers.		

9. Do you think that the Licensing Authority should continue to operate the current policy limiting the number of taxi vehicles in the city of Glasgow to 1,227?

			Response Percent	Response Total
	333	28/05/2025 00:48 AM ID: 272033711	<p>Unclear if the question meant to say 1,420 i.e. the limit has not yet been reached?</p> <p>Several times I've found myself having to approach 5 or more vehicles at a taxi rank before I find one who will accept card payments. This would appear to indicate that there are not enough taxis - if the drivers are comfortable to sit idle in expensive vehicles rejecting offers of work, then there must be lots and lots of work. It follows that more licenses are required to meet demand.</p>	
	334	28/05/2025 15:32 PM ID: 272081415	<p>This should be decreased far too many taxis in the ranks in the Westend and city centres</p>	

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

			Response Percent	Response Total
1	Strongly agree	<div></div>	89.05%	3861
2	Tend to agree	<div></div>	2.58%	112
3	Neither agree nor disagree	<div></div>	1.06%	46
4	Tend to disagree	<div></div>	2.17%	94
5	Strongly disagree	<div></div>	4.29%	186
6	Don't know/No opinion	<div></div>	0.85%	37

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.33	Std. Deviation	1.03	Satisfaction Rate	6.53	answered	4336
	Maximum	6	Variance	1.06	Std. Error	0.02			skipped	104

Please provide any additional comments to support your response to this question (178)

1	19/03/2025 16:56 PM ID: 267390937	The taxi business sorts itself according to demand
2	19/03/2025 23:16 PM ID: 267410041	They are plenty of taxi's in glasgow during the week (nightshift) you can sit for hours without a hire.
3	19/03/2025 23:48 PM ID: 267410222	To remove the limit would over saturate and would likely push more drivers away from the taxi trade.
4	19/03/2025 23:48 PM ID: 267410155	I think it is to expensive to buy and operate a taxi in Glasgow and too much competition from ph for to make it profitable
5	20/03/2025 00:19 AM ID: 267411306	When demand is low, drivers become desperate and erratic. The risk to the public is elevated.
6	20/03/2025 08:21 AM ID: 267420830	There is limited demand and limited tank space in the city centre to accommodate taxis during quiet periods.
7	20/03/2025 10:03 AM ID: 267432134	People that don't use there plate should have there plate taken back
8	20/03/2025 10:03 AM ID: 267432811	There are enough taxi and private hire vehicles in the city at present. Increasing this number would result in an over provision and greatly reduce the income of drivers.
9	20/03/2025 11:15 AM ID: 267436973	Apart from Saturday night it's an adequate service problem since Covid is a lot of driver/operators have switched to dayshift from nightshirt more work daytime weekdays especially and less risk to safety at night especially weekends
10	20/03/2025 11:39 AM ID: 267438817	Mainly on the weekend nights Taxi drivers are choosing where they are going to go more often. They are negotiating fares with people before the journey often inflated on a take it or leave it bases. Supply not meeting demand
11	20/03/2025 11:54 AM ID: 267440030	It is the same argument as with PHC considerations. It is important to review and maintain accurate useful information which reflects the realistic requirements rather than anecdotal stories which are not accurate.
12	20/03/2025 12:03 PM ID: 267429777	Lots of quiet periods and not enough work
13	20/03/2025 12:09 PM ID: 267446272	The city must ensure that operating a taxi in Glasgow remains a viable business. This is particularly important post LEZ implementation as many drivers have been forced to invest hugely due to the implementation of the LEZ.
14	20/03/2025 12:24 PM ID: 267448428	Your wanting state of the art taxis which cost fortunes but you can't have that if there's too many and if your not making enough money it's not financially viable to k keep updating your vehicle.
15	20/03/2025 12:24 PM ID: 267448653	Because there is very little unmet demand
16	20/03/2025 12:29 PM ID: 267448534	It is good for business in current situation
17	20/03/2025 12:48 PM ID: 267450183	As above
18	20/03/2025 13:05 PM ID: 267449991	Have enough for demand
19	20/03/2025 13:19 PM ID: 267453764	As previous reply
20	20/03/2025 13:24 PM ID: 267450910	Think we need to keep the limit the same because there is more than enough taxis in Glasgow. I the biggest struggle is peak times and when events on in Glasgow to supply n demand for a very short time scale
21	20/03/2025 13:33 PM ID: 267455935	Not enough work at the moment
22	20/03/2025 13:37 PM ID: 267452710	Black taxi drivers have to spend 70.000 pounds on a new taxi with no garentee the will have any customers to pick up
23	20/03/2025 14:05 PM ID: 267458188	There may be only a demand by the public at certain times/ majority of times the demand is not there.

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

			Response Percent	Response Total
24	20/03/2025 14:08 PM ID: 267456404	There doesn't seem to be an unmet demand		
25	20/03/2025 14:16 PM ID: 267455449	1 job an hour if you're lucky, 10 yrs ago people waiting at ranks doesn't happen now taxis sitting everywhere waiting		
26	20/03/2025 14:21 PM ID: 267456621	They are essentially opened up as it is. The council can even get potential operators for the 200 odd licenses that are currently inactive. How ridiculous to suggest taking away the limit under the current malaise.		
27	20/03/2025 14:35 PM ID: 267461756	There is no latent unmet demand		
28	20/03/2025 14:39 PM ID: 267461029	As I said above. There is enough taxis to cover peak demand and also at all other times of the week.		
29	20/03/2025 14:48 PM ID: 267462897	Ranks are full everyday and over ranked if the taxi enforcement team would see as they patrol city streets		
30	20/03/2025 15:22 PM ID: 267467077	Taxi queues up with engines running		
31	20/03/2025 15:33 PM ID: 267468139	As above		
32	20/03/2025 15:42 PM ID: 267469127	The rank is full everyday outside Gordon street		
33	20/03/2025 16:10 PM ID: 267469617	I have been nearly 40 years in the Hackney trade and the system has worked .		
34	20/03/2025 16:45 PM ID: 267473386	There are enough taxis		
35	20/03/2025 16:52 PM ID: 267474593	No where to put any more taxis all ranks are full except for 1 hour at midnight on a Saturday.		
36	20/03/2025 18:01 PM ID: 267478460	Limit Private Hire, including Go Cabs, but don't limit Glasgow Taxis Ltd. Also, check the independent/sole trader Hackney Cab drivers and their vehicles. It's hit and miss getting a trustworthy one.		
37	20/03/2025 18:02 PM ID: 267481504	As above answer		
38	20/03/2025 18:20 PM ID: 267481583	As above		
39	20/03/2025 18:20 PM ID: 267466209	because there is known unmet demand for more (councillors should go and look how many cabs are sitting on taxi ranks at peak times) then they might understand		
40	20/03/2025 20:16 PM ID: 267488423	although i do at weekend eveningnt have any figures, people seem to complain of difficulty in getting cabs		
41	20/03/2025 21:31 PM ID: 267490046	There always needs to be a limit to numbers or there would be too many vehicles on the road and none of the drivers would earn a descent living.		
42	20/03/2025 22:38 PM ID: 267493162	its ableist, exclusionist, and causes irresponsible behaviour.		
43	20/03/2025 22:39 PM ID: 267492273	Over provision would have a severe impact on earnings and would put a financial strain on owners and drivers alike		
44	21/03/2025 05:10 AM ID: 267478851	If there are too many taxis in the city we would be struggling to earn a decent living and more drivers would leave		
45	21/03/2025 07:05 AM ID: 267499130	As above		
46	21/03/2025 09:36 AM ID: 267505203	More on the streets to flag down is needed		
47	21/03/2025 09:40 AM ID: 267504770	Trade already saturated less taxis would help all taxi drivers average earnings		
48	21/03/2025 09:50 AM ID: 267506036	Not enough work for the taxis working as is .		
49	21/03/2025 10:51 AM ID: 267511668	Abundance of taxis in the city		
50	21/03/2025 10:59 AM ID: 267510915	need more taxi's at night		

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

			Response Percent	Response Total
51	21/03/2025 11:21 AM ID: 267510753	At this time more taxis are always a welcome sight especially at weekends		
52	21/03/2025 11:25 AM ID: 267512459	See above		
53	21/03/2025 12:35 PM ID: 267519442	These policies are unnecessary. If it is, then all other councils in the Uk will have them already. Wake up Glasgow		
54	21/03/2025 13:24 PM ID: 267523640	It's important that drivers can make a decent living while charging customers a fair rate.		
55	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the road		
56	21/03/2025 14:59 PM ID: 267529372	...BLACK HACKS HAVE A ""MONOPOLY AND ATE A COMPLETE ""RIP OFF""		
57	21/03/2025 16:00 PM ID: 267535790	Not enough work at the moment without putting more taxi on the road		
58	21/03/2025 16:39 PM ID: 267539146	The cap must remain, with no increases to the number of cabs/private hire vehicles.		
59	21/03/2025 16:41 PM ID: 267535632	Similar to the private hire cap, this policy seems outdated. Demand and travel patterns have changed since 2019 and limiting taxi numbers doesn't reflect that. Opening up more taxi licences would improve availability and reduce pressure on both passengers and drivers across the whole sector.		
60	21/03/2025 16:48 PM ID: 267539484	Plenty of taxis in Glasgow it's the out of council cars that r the issue pirating doing illegal hires.		
61	21/03/2025 17:24 PM ID: 267542189	It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
62	21/03/2025 18:06 PM ID: 267544804	Too many taxis already		
63	21/03/2025 19:51 PM ID: 267555556	1227 is too low a capacity for a city the size of Glasgow and its surrounding towns. It should be double this to increase availability and competition. Right now taxi prices are too high and they have choice to refused fares		
64	21/03/2025 20:48 PM ID: 267547075	As an owner deiver for 41 years I have seen a lot of changes in the trade. £70k vehicles are not sustainable in the long term. Perhaps slightly smaller vehicles with rear wheelchair access or even side access should be considered.like a Peugeot premier or a Ford journey No one is taking up the vacant plates if a vehicle is £70k But £34/5k is easily done. Saloon cars should not be an option as they are not accessible for limited mobility and that is an important demographic that deserves freedom to get out and about.		
65	21/03/2025 23:28 PM ID: 267567652	Same response as above They are competing with private hires plus private hires from other districts working in the city, but including private hires picking up off the street		
66	22/03/2025 08:06 AM ID: 267574206	If GCC want people out to use businesses to boost the economy, they need to help them get to those businesses. Hopefully they won't mess up the restructure/revitalisation, whatever it's called, of the public transport system, but we need communities and areas properly connected and give all individuals (regardless of age, ability etc) choices on how to travel, not keep limiting, which pushes providers to focus on profitable routes, times of day, etc.		
67	22/03/2025 08:07 AM ID: 267574170	Same comment as above		
68	22/03/2025 09:10 AM ID: 267576185	As previous comments. There is no trade outside sporadic hours		
69	22/03/2025 15:04 PM ID: 267595785	To many on the road		
70	22/03/2025 17:36 PM ID: 267598262	If you look at overall numbers of Private Hire and Taxis together and differing policies of Glasgow and surrounding Councils there is currently no limit on numbers available. Which is only determined by economics of how many		

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

			Response Percent	Response Total
		drivers want to or can afford to keep going. The limit on Hackney Cabs helps to sustain a Black Cab Trade in Glasgow. Without it there would eventually after an initial surge caused by larger businesses coming into market possibly then followed by an eventual decline to even lower numbers than now. There would also initially be problems with over ranking causing more congestion in City Centre. This was the pattern in other Towns when Taxicab numbers were deregulated down south in the past. Although gradually numbers there declined and in some areas wheelchair accessible Hackneys disappeared altogether replaced by cheaper saloon cars.		
71	22/03/2025 20:37 PM ID: 267605163	You can't allow a situation similar to when the buses were privatised, bedlum.		
72	23/03/2025 05:30 AM ID: 267617914	Black cans are the kings of the road. Let them be less in number. If their number increases there will be more accidents. They just drive anywhere and make a stop or turn anywhere		
73	23/03/2025 13:19 PM ID: 267630882	Unless there's potential for growth of actual growth in the industry.		
74	23/03/2025 14:20 PM ID: 267632071	Council members do what they want, in my opinion I wish review this to help night economy and public safety		
75	23/03/2025 16:12 PM ID: 267636558	Mon/Friday no work after 1am stone dead Saturday work always covered due to lack of work mon/Friday.		
76	23/03/2025 21:40 PM ID: 267646121	Disagree because there is a lot of work in Glasgow		
77	24/03/2025 11:00 AM ID: 267666429	Card payments		
78	24/03/2025 11:02 AM ID: 267666692	I feel like by keeping this cap we are keeping properly educated drivers on the streets and not allowing ones who don't know what they are doing.		
79	24/03/2025 11:34 AM ID: 267669030	agreed to limited the plate		
80	24/03/2025 12:53 PM ID: 267668871	I believe there should still be a limit of taxi licenses but as the number of vehicles are less then to maintain the number of divers working the streets a little over provision would not be too bad to cover those who leave the trade for whatever reason(ill health, retirement, change of career path etc)		
81	24/03/2025 16:45 PM ID: 267704134	Should reform who provides taxi services as currently they don't provide card payments, have highly polluting cars which they leave idling and the drivers are awful towards cyclists and pedestrians		
82	24/03/2025 17:57 PM ID: 267709445	As previously stated.		
83	24/03/2025 18:04 PM ID: 267710291	There is a dire shortage of taxis in Glasgow for school children with SEND (who cannot take private hire cars) to get them to and from school on time, and for disabled people in general for whom there is no reliable accessible public transport alternatives, and who cannot travel in private hire cars with their wheelchairs		
84	24/03/2025 19:53 PM ID: 267720047	If there were enough taxis people could get home safely and drivers would not be able to refuse so many customers - last Saturday the first four people in the queue had no cash and the drivers were all refusing card payment and picking people with cash out of the queue.		
85	24/03/2025 20:36 PM ID: 267723166	It can very hard to obtain a taxi at busy times,		
86	25/03/2025 06:15 AM ID: 267735768	There are plenty of driver availability if things are done properly and within regulation. To many drivers are pirating or over charging customers to get home. This has a negative effect on the customer who then won't use taxi and either wait longer for genuine drivers who only work from the company system or try to organise a lift from a family member or even wait until early morning for first signs of public transport like bus or train.		
87	25/03/2025 06:34 AM ID: 267736311	I have to feed my family		
88	25/03/2025 09:20 AM ID: 267745480	As above		
89	25/03/2025 10:06 AM ID: 267749634	We need more taxis.		
90	25/03/2025 13:30 PM ID: 267771238	It's only when there's a few major events on at a certain time that people may need to wait for one		

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

			Response Percent	Response Total
91	25/03/2025 15:51 PM ID: 267785684	No point in overpopulating taxi or no one will make a living from this. It's a huge investment buying a taxi and therefore needs to be paid.		
92	25/03/2025 21:34 PM ID: 267812320	Have a look at our city it is extremely quiet at night not enough work for cabs out there. People's habits have changed they are out earlier and home in time for last trains and buses.		
93	25/03/2025 22:15 PM ID: 267814523	As I stated, both businesses would have balanced themselves out.		
94	26/03/2025 12:53 PM ID: 267844897	But the good old fear of climate change sorted that people had to put vehicles of the road cause they were not compliant was a shambles all you had to do was bring in a 15 year rule that would have prevented the problem we have today but it all about climate change and UBER		
95	26/03/2025 13:42 PM ID: 267852460	As above		
96	26/03/2025 22:45 PM ID: 267889855	There is a severe lack of taxis and private hire vehicles.		
97	27/03/2025 10:17 AM ID: 267904436	Until the city is back flourishing the way it was in the past, let these guys make a living		
98	27/03/2025 13:51 PM ID: 267924546	I don't believe that Uber is the answer overall but that local providers should definitely be allowed to grow.		
99	27/03/2025 16:48 PM ID: 267941550	As above.		
100	27/03/2025 16:56 PM ID: 267941751	If the PHC licence limit is raised or removed separately, taxis numbers are likely to stagnate or decline further. This will disadvantage passengers who prefer a purpose-built taxi (or require a wheelchair accessible vehicle).		
101	27/03/2025 18:52 PM ID: 267950823	A monopoly has been created where the current provision does not meet the minimum standards.		
102	27/03/2025 19:27 PM ID: 267951863	Refer Q 9 as basically the same question		
103	27/03/2025 20:20 PM ID: 267954371	It is difficult to get a taxi when you need it.		
104	27/03/2025 21:11 PM ID: 267954434	People have reported to me that it's often difficult to get a taxi so I think we should be encouraging more taxis onto the roads. Also the conversions for the LEZ have proven to be costly and difficult.		
105	27/03/2025 22:35 PM ID: 267959760	Increase quantity to fit market demand of later evening coverage		
106	27/03/2025 23:50 PM ID: 267961242	There should still be a Limitation of Taxis Policy - but the maximum number should be reviewed at least every 5 years. The current maximum limit for the number of Taxis, is set too low. It's very important that the City retains overall control of the numbers of Taxis. Unregulated numbers would be a disaster because it would undermine the capability provide a stable living for the regular taxi drivers who make this important service their job and career.		
107	28/03/2025 05:08 AM ID: 267963772	If the plan is to increase the city population then we need more taxis.		
108	28/03/2025 07:29 AM ID: 267964903	Let the market decide whilst continuing with robust and enforced licensing of both vehicles, operators, owners and drivers		
109	28/03/2025 08:15 AM ID: 267966637	Not enough fact finding & very unfair playing field .		
110	28/03/2025 09:41 AM ID: 267961659	We need more taxis at peak night times, but we cannot have charge on demand, hence why Hackney cabs are favoured		
111	29/03/2025 06:41 AM ID: 268031344	Glasgow hackneys have cost the owners a lot of money to keep them in business with LEZ compliance and they deserve to have a say in this matter		
112	29/03/2025 07:02 AM ID: 268031560	seems there's enough most of the time. you see them queued up on city centre ranks all the more often than not		
113	29/03/2025 10:52 AM ID: 268039033	Need more wheelchair accessible vehicles		

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

			Response Percent	Response Total
114	29/03/2025 11:38 AM ID: 268039934	Enough taxi licenses handed back to lez and replacement cost of taxi and availability of only two taxis brand new that are to expensive and mechanically unreliable . Something needs to be done to help support taxi trade .		
115	29/03/2025 13:04 PM ID: 268042965	As above		
116	29/03/2025 13:39 PM ID: 268043063	Job security is always key to reliability.		
117	29/03/2025 16:37 PM ID: 268049448	Over time, the market would more successfully set an appropriate number of private hires that works better for the consumer.		
118	29/03/2025 17:40 PM ID: 268052994	As above there is a lack of after dark provisions which force people to make unsafe choices of walking home etc		
119	30/03/2025 09:31 AM ID: 268069784	Most of the day there are plenty of taxis sitting in ranks		
120	30/03/2025 09:39 AM ID: 268069968	So much private hire cars		
121	30/03/2025 09:43 AM ID: 268070100	Same reply as above		
122	30/03/2025 09:47 AM ID: 268070223	The city is on its knees, this will not improve things		
123	30/03/2025 10:35 AM ID: 268070708	There needs to be more black cabs. I disagree with the current policy of limiting the current amount. If the amount of private hires were reduced, there would be space in the market to have more black cabs.		
124	30/03/2025 11:23 AM ID: 268071534	I have found it very difficult to make a living now with cost going up with tax insurance and maintenance cost the taxi trade has been destroyed		
125	30/03/2025 11:30 AM ID: 268071944	If more taxis licences were issued it would mean not enough hires for the taxis already on the road, as maintaining the vehicle costs a lot more than previously		
126	30/03/2025 12:42 PM ID: 268074080	Controlling numbers will reduce pollution in the city centre . Having cars idling everywhere waiting for customers is not a good look for the city		
127	30/03/2025 20:48 PM ID: 268095908	Not enough work most days		
128	30/03/2025 21:00 PM ID: 268095624	Adding more vehicles to Glasgows already bloated fleet make no sense financially or environmentally		
129	30/03/2025 21:58 PM ID: 268098447	Yes keep a limit but it needs to be increased.		
130	31/03/2025 09:16 AM ID: 268107575	You could crap the police and it would make no difference. The taxi trade needs to modernise its attitude. To many taxi drivers refusing card payments and attempting to work within the boundary with the meter off.		
131	31/03/2025 09:41 AM ID: 268108508	Taxi numbers have fallen. This has been because of a poor LEZ strategy from Scottish Government and Glasgow Council. Too fast and not understanding negative impact it's had on Taxi trade. (Increased Operating Costs)		
132	31/03/2025 11:50 AM ID: 268118740	There is more than adequate provision of taxis at present levels		
133	31/03/2025 12:05 PM ID: 268120989	As before		
134	31/03/2025 13:53 PM ID: 268129035	Again, my lack of availability data means I cannot be definite. However, when a maximum is set there is the possibility of the establishment of cartels and the manipulation of supply and demand to raise prices and to exclude some potential drivers and their vehicles.		
135	31/03/2025 15:15 PM ID: 268138540	As I understand it, the cap has not yet been reached for taxis, so I don't see any sense with increasing it.		
136	31/03/2025 16:20 PM ID: 268143543	The taxis should have more ranks,the taxi rank on Sauchiehall Street is a shambles it always has private hire,uber eats and the publics cars there.		
137	31/03/2025 18:54 PM ID: 268160272	Any increase in the number of Hackney or private hire would mean husbands business no longer viable		
138	31/03/2025 19:05 PM ID: 268158486	It needs to be scrapped. Its ineffective.		

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

			Response Percent	Response Total
139	31/03/2025 20:26 PM ID: 268166375	It leads to a shortage of available transport for the public.		
140	31/03/2025 22:45 PM ID: 268172784	Maintain as more taxis will only put more owners/ drivers under financial pressure		
141	31/03/2025 23:18 PM ID: 268173260	If you're planning to kill the taxi trade open up the limit .		
142	31/03/2025 23:36 PM ID: 268174461	More taxis are needed		
143	01/04/2025 01:40 AM ID: 268175843	As a female often travelling alone i only take black cabs. They feel so much safer than ""private hire"" however in recent times it's getting more difficult to aquire one.		
144	01/04/2025 14:59 PM ID: 267721425	To keeping the status quo		
145	01/04/2025 16:56 PM ID: 268227438	Just think it's the rite thing to do		
146	01/04/2025 17:05 PM ID: 268226727	See previous comment.		
147	01/04/2025 17:07 PM ID: 267844065	To many cabs		
148	01/04/2025 17:39 PM ID: 268229864	As above		
149	01/04/2025 21:42 PM ID: 268245517	I believe public perception has greater confidence and sense of security in taxis in most aspects like safer driving.		
150	02/04/2025 05:17 AM ID: 268256021	I think this should be decreased as there's always queues of taxis just waiting		
151	02/04/2025 11:57 AM ID: 268277153	Same reason as above		
152	02/04/2025 15:22 PM ID: 268296458	Given the fact that black hackney cabs are frequently the only vehicles able to accommodate disabled and elderly passengers with walkers, we. Eed more of them so we don't have to wait so long		
153	02/04/2025 17:58 PM ID: 268309716	As above introducing more plates risk diluting the quality of driver, risks impacting the livelihoods of current Taxi drivers. To encourage more taxis to be on the road at peak times there are many other avenues the council could follow such as introducing reward schemes or rating schemes.		
154	03/04/2025 11:35 AM ID: 268344717	Ranks full of drivers sitting waiting for work		
155	03/04/2025 12:00 PM ID: 268347443	It shoud stay in place untill next review after 3 years at least		
156	03/04/2025 21:30 PM ID: 268401286	Silly policy, absolutely ridiculous		
157	05/04/2025 21:00 PM ID: 268550805	Simply the fact that drivers income will be diluted and their hours will have to increase.		
158	08/04/2025 16:49 PM ID: 268710788	The taxi ranks are full every day of the week		
159	09/04/2025 10:08 AM ID: 268743893	Response to Q3 also apply to this		
160	13/04/2025 11:28 AM ID: 268979408	see reply in question 3		
161	17/04/2025 10:17 AM ID: 269264242	Mentioned in upper box		
162	17/04/2025 11:43 AM ID: 269264586	If it's done right or speak to someone face to face and inforcement or police having finger print recognition so they can determine the right driver is driving the taxi/ph		
163	17/04/2025 11:53 AM ID: 269274084	If policed properly		
164	17/04/2025 11:59 AM ID: 269274783	Due to lack of business		

10. To what extent do you agree or disagree with maintaining a Limitation of Taxi Licences Policy?

			Response Percent	Response Total
165	17/04/2025 17:03 PM ID: 269309274	Since the pandemic taxi drivers have been struggling to making a living, they shouldn't have to work the long hours to make ends meet.		
166	17/04/2025 19:41 PM ID: 269323586	Now where near enough cabs and it's getting worse		
167	23/04/2025 15:10 PM ID: 269599501	It's advisable to set a ceiling but one that can be reviewed on a regular and evidence based manner		
168	26/04/2025 14:15 PM ID: 269867183	<p>I strongly disagree with maintaining the Limitation of Taxi Licences Policy. The current cap no longer meets the growing demand for transport services in Glasgow, particularly during peak times and major events. Limiting the number of licences leads to longer wait times and lower customer satisfaction.</p> <p>A more flexible approach is needed to ensure that the city's transport network can keep up with demand and provide high-quality service to residents and visitors.</p>		
169	01/05/2025 19:29 PM ID: 270254850	For the same reasons as given under private hires.		
170	09/05/2025 05:10 AM ID: 270677621	Supply will naturally fit demand.		
171	13/05/2025 16:50 PM ID: 270944226	There tends to be more accountability with Taxi company's and for this reason I would prefer more licences to be permitted.		
172	14/05/2025 16:56 PM ID: 271028426	See above...again		
173	23/05/2025 12:33 PM ID: 271654868	I strongly disagree with maintaining a policy that limits the number of taxi licences. Glasgow's transport needs are evolving, and more taxi vehicles are needed to meet public demand and reduce waiting times. This policy also prevents new drivers from entering the trade, which affects competition and service quality. A more flexible approach is necessary to support both drivers and passengers.		
174	24/05/2025 20:45 PM ID: 271856261	We should be putting in place measure to limit the number of vehicles on the city streets, not increase them. Environmental considerations should be a high priority as should making the city more accessible for people, pedestrians and active travel. Allowing more taxis and private hire cars is at odds with this.		
175	24/05/2025 21:45 PM ID: 271859607	<p>Again</p> <p>The work does not exist.</p> <p>If anything the council are to blame for the hold up at the ranks with the poor set up of the ranks.</p> <p>Which holds up time.</p> <p>Gordon street is a disaster but is anyone seriously listening.</p>		
176	25/05/2025 20:02 PM ID: 271913854	It doesn't service the public. It seems silly that a council who have luxury cars are making it harder for everyday people to get a simple taxi.		
177	26/05/2025 04:43 AM ID: 271921631	With the current costs of owning and maintaining a taxi and to have any hope of sustaining a business it is essential.		
178	28/05/2025 00:48 AM ID: 272033711	Whilst I don't think the limit is currently correct I do think that maintaining a limit and performing regular reviews is worthwhile.		

11. If the Licensing Authority maintains a policy limiting the number of licensed taxi vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
1	As soon as possible	<input type="checkbox"/>	7.96%	344
2	Within the next 12 months	<input type="checkbox"/>	3.01%	130
3	After 12 months	<input type="checkbox"/>	85.24%	3685
4	Don't know/No opinion	<input type="checkbox"/>	3.79%	164

11. If the Licensing Authority maintains a policy limiting the number of licensed taxi vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	2.85	Std. Deviation	0.6	Satisfaction Rate	61.62	answered	4323
	Maximum	4	Variance	0.36	Std. Error	0.01			skipped	117

Please provide any additional comments to support your response to this question (138)

1	19/03/2025 14:42 PM ID: 267373964	Same as Private Hire taxis.
2	19/03/2025 23:48 PM ID: 267410155	Until the public go back to work properly
3	20/03/2025 00:19 AM ID: 267411306	From a driver's perspective, there are already too many drivers on Glasgow. During quiet periods, too many drivers aren't operating safely, from desperation.
4	20/03/2025 08:21 AM ID: 267420830	There is currently no unmet demand to justify a review.
5	20/03/2025 10:03 AM ID: 267432811	3 years
6	20/03/2025 11:15 AM ID: 267436973	Again the whole enforcement and safety aspect for both drivers and public must be reviewed especially at weekends
7	20/03/2025 11:54 AM ID: 267440030	As with PHC there is no evidence of any immediate requirement to carry out a review. However, it is important to conduct reviews at periodic useful intervals.
8	20/03/2025 12:03 PM ID: 267429777	Not enough work at the moment
9	20/03/2025 12:45 PM ID: 267445457	I think it's imperative that the city has a healthy amount of drivers with knowledge of the city.
10	20/03/2025 13:05 PM ID: 267449991	When the regeneration programme is finished in 2028
11	20/03/2025 13:24 PM ID: 267450910	Review the position in another 12 months
12	20/03/2025 13:36 PM ID: 267456312	Every 3 years
13	20/03/2025 13:37 PM ID: 267452710	Get out and walk the city day and night. And you can see lots of taxis sitting about on ranks with no customer..lots off outdated taxi rank location..
14	20/03/2025 14:16 PM ID: 267455449	At least 3 years, not a lot of people out since Covid days
15	20/03/2025 14:21 PM ID: 267456621	Every business needs to plan for the future. If surveys are too frequent, future planning and investment becomes impossible.
16	20/03/2025 14:35 PM ID: 267461756	This should be done on a 3 year basis the time or length of an operators or badge grant
17	20/03/2025 14:39 PM ID: 267461029	Every 3 years. This gives owners the ability and confidence to invest in their business. New LEVC electric LEZ compliant taxis are £75,000. This is an eye watering amount of money to pay back, there is no need to add misery with another 200 or so taxis on the road.
18	20/03/2025 15:17 PM ID: 267466941	There shouldn't be a review,the cap should just stay in place
19	20/03/2025 15:33 PM ID: 267468139	5yrs
20	20/03/2025 15:42 PM ID: 267469127	Never if you go to city centre everyday of the week the ranks are absolutely full with taxis waiting
21	20/03/2025 16:10 PM ID: 267469617	Toll after these extensions have passed
22	20/03/2025 16:45 PM ID: 267473386	Things won't change fast
23	20/03/2025 16:52 PM ID: 267474593	They should remain limited or reduce the number don't re issue licences if they are handed in
24	20/03/2025 17:36 PM ID: 267478713	1420 licensed taxis worked well with the number of PH already issued

11. If the Licensing Authority maintains a policy limiting the number of licensed taxi vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
25	20/03/2025 17:52 PM ID: 267481058	Every 5 years		
26	20/03/2025 18:20 PM ID: 267481583	This would allow for vehicles to be available and new taxi operators time to see how the new ford taxi is and have any teething issues ironed out before investing in a new vehicle		
27	20/03/2025 18:20 PM ID: 267466209	because as a trade we have to know what's going on as we are all going to be affected!		
28	20/03/2025 18:34 PM ID: 267483072	This should be done on a five year cycle unless there is extraordinary circumstances. You won't attract new people to the job if there is short term uncertainty about what they might earn. Anyone in any job needs stability. And having worked hard to get into the job you want security. People will shy away from the long process to become a hackney driver if there is uncertainty around earnings.		
29	20/03/2025 18:40 PM ID: 267483613	We need more highly train drivers, as we are ambassadors of Glasgow, and indeed Scotland. We are brand Scotland!!		
30	20/03/2025 18:54 PM ID: 267483326	There is to many at the moment.		
31	20/03/2025 19:08 PM ID: 267484537	Feel this is always needed to enable this profession to make a living as they are a vital service for those who use wheelchairs		
32	20/03/2025 21:32 PM ID: 267490739	Read the room for Christ sake,look out your ivory tower and start listening to people who work and now scrape a living from this industry		
33	20/03/2025 22:38 PM ID: 267493162	trying to get a taxi at certain times of the year is impossible.		
34	21/03/2025 10:33 AM ID: 267508879	Maybe in next 5 years		
35	21/03/2025 11:44 AM ID: 267516081	It's good to have a review but with enough data/timeframe to make an informed data driven decision		
36	21/03/2025 12:35 PM ID: 267519442	Review them ASAP and bin the policy.		
37	21/03/2025 14:10 PM ID: 267525845	Never		
38	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the road		
39	21/03/2025 14:59 PM ID: 267529372	...NEED MORE TAXIS....BLACK HACK MONOPOLY..""RIDICULOUS ""...		
40	21/03/2025 15:32 PM ID: 267533780	After 5 years		
41	21/03/2025 16:39 PM ID: 267539146	Any review must be done after a few years & not something that should be done on an annual or shorter basis.		
42	21/03/2025 16:41 PM ID: 267535632	Demand has clearly shifted and people's reliance on taxis especially when public transport options are limited, is growing. A review should happen urgently to ensure the policy reflects current needs and doesn't unfairly restrict the availability of licensed transport in the city.		
43	21/03/2025 16:48 PM ID: 267539484	Probably every 2-3 years		
44	21/03/2025 17:24 PM ID: 267542189	It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
45	21/03/2025 18:06 PM ID: 267544804	After 5 years		
46	21/03/2025 19:51 PM ID: 267555870	2/3 years		

11. If the Licensing Authority maintains a policy limiting the number of licensed taxi vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
47	21/03/2025 19:51 PM ID: 267555556	Reviews should conducted quarterly.		
48	21/03/2025 20:48 PM ID: 267547075	Go and look at George square and central station or bus station ranks any time, mostly are packed with taxis even at weekend evenings. There really is very little unmet demand of any at all outside 4 hours of a weekend 2-4 am.		
49	21/03/2025 21:10 PM ID: 267559443	There is not enough work now to cover the taxis that are out there I made more money 20 years ago . Since covid it's never recovered this year I'm running at a loss , which is why I'm thinking of leaving the taxi trade soon		
50	21/03/2025 23:28 PM ID: 267567652	No need to increase		
51	22/03/2025 08:06 AM ID: 267574206	I've already answered this question.		
52	22/03/2025 09:10 AM ID: 267576185	When the economy recovers and people have money to spend £5-6 per pint in town.		
53	22/03/2025 10:23 AM ID: 267578957	Lack of sustainable work as it is		
54	22/03/2025 20:37 PM ID: 267605163	To enable a survey of the publics requirements, and taking into consideration the taxi drivers livelihood.		
55	22/03/2025 22:16 PM ID: 267614081	Preferably never or until there is a tangible need. There isnt one.		
56	23/03/2025 13:19 PM ID: 267630882	3 years forthwith.		
57	23/03/2025 14:25 PM ID: 267633686	3 years		
58	24/03/2025 11:41 AM ID: 267667317	An ongoing supply and demand risk register should be maintained.		
59	24/03/2025 11:46 AM ID: 267670928	It's not needed as not busy enough		
60	24/03/2025 12:53 PM ID: 267668871	Same as the private hire question response.		
61	24/03/2025 15:56 PM ID: 267697966	After 5 years at least.		
62	24/03/2025 17:57 PM ID: 267709445	As previously stated		
63	24/03/2025 18:04 PM ID: 267710291	Lift the limit. There is a shortage of accessible taxis in Glasgow. Disabled people are being discriminated against by limiting the number of cab licenses available. Disabled people have no reliable accessible public transport alternatives and cannot use private hire cars with their wheelchairs.		
64	24/03/2025 18:07 PM ID: 267711081	Every 8 years		
65	24/03/2025 19:25 PM ID: 267716485	Five yearly review		
66	25/03/2025 06:15 AM ID: 267735768	Annual or bi-annual review.		
67	25/03/2025 09:20 AM ID: 267745480	As above Gather data Gather views Consider other public transport and if like Greater Manchester is delivered at a reasonable cost this would shift the dial		
68	25/03/2025 10:06 AM ID: 267749634	Get more taxis on the road.		
69	25/03/2025 12:34 PM ID: 267763037	Surely as residents in the city an unofficial poll of councillors and council office workers should help answer that question and therefore hopefully save some of the money it costs to undertake such a review		
70	25/03/2025 22:15 PM ID: 267814523	As previously stated.		

11. If the Licensing Authority maintains a policy limiting the number of licensed taxi vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
71	26/03/2025 12:47 PM ID: 267848235	same as answer as private hire		
72	26/03/2025 12:53 PM ID: 267844897	There is all ready a limit for taxis it's 1428 but thanks to LEZ a lot of rubbish it's not anymore		
73	26/03/2025 13:42 PM ID: 267852460	Once taxi drivers can make a proper living		
74	26/03/2025 18:33 PM ID: 267878183	With a consideration of increasing the number by approximately ten per cent.		
75	27/03/2025 10:17 AM ID: 267904436	Every 2 to 3 years		
76	27/03/2025 11:33 AM ID: 267912514	Would need to align with private hire reviews.		
77	27/03/2025 16:07 PM ID: 267936670	After 5 years		
78	27/03/2025 16:48 PM ID: 267941550	The hackney trade is struggling severely and in all honesty will continue to decline as younger people prefer app based services and more affordable transport that dont require cash.		
79	27/03/2025 16:56 PM ID: 267941751	Annual review is more than sufficient, but must be based on credible and independent evidence.		
80	27/03/2025 17:57 PM ID: 267947279	As said above.		
81	27/03/2025 18:40 PM ID: 267950154	Before the 2016 Commonwealth Games.		
82	27/03/2025 19:27 PM ID: 267951863	Why are you asking the same question multiple times ??		
83	27/03/2025 20:20 PM ID: 267954371	The taxi provision in the city compared to other UK cities is dire.		
84	27/03/2025 22:35 PM ID: 267959760	Increase quantity to fit market demand of later evening coverage		
85	28/03/2025 07:29 AM ID: 267964903	Taxi numbers and Private Hire Numbers should be reviewed at the same time as they clearly are related		
86	28/03/2025 08:15 AM ID: 267966637	Got to be locked at annually .		
87	28/03/2025 16:55 PM ID: 268005569	After 3 years		
88	29/03/2025 07:02 AM ID: 268031560	3 yrs		
89	29/03/2025 11:38 AM ID: 268039934	If night economy improves or new places like hydro or big venue opens in Glasgow.		
90	29/03/2025 13:04 PM ID: 268042965	Having a survey every 12 months seems a sensible idea.		
91	29/03/2025 14:15 PM ID: 268044739	Periodic policy reviews are normal within most businesses and are seen as industry best practice.		
92	30/03/2025 11:23 AM ID: 268071534	It should not be reviewed		
93	30/03/2025 16:16 PM ID: 268086554	After 5 years seems appropriate		
94	30/03/2025 21:00 PM ID: 268095624	Glashow city council introduced an lez zone to limit vehicles in the city adding more licences to drive in Glasgow makes no sense environmental or financially		
95	30/03/2025 22:50 PM ID: 268099480	At least 5 years		
96	30/03/2025 22:59 PM ID: 268099948	5 years		

11. If the Licensing Authority maintains a policy limiting the number of licensed taxi vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
97	30/03/2025 23:35 PM ID: 268100131	3 years		
98	31/03/2025 09:41 AM ID: 268108508	Every 3 years		
99	31/03/2025 12:05 PM ID: 268120989	Sufficient time to correctly monitor		
100	31/03/2025 13:53 PM ID: 268129035	It will take 2/3 for citizens to get accustomed to changes. If we have good baseline data, with new annual data, an evaluation can be made more objectively.		
101	31/03/2025 15:15 PM ID: 268138540	If Glasgow has a transport problem, taxis and private hires are not the cure. Reviewing this policy, be it sooner or later, will not solve the problem. To be clear, looking at improving public transport and taking back transport in public ownership is the way to go: so that Glaswegian finally get the routes and services they need, rather than the ones that are most profitable to bus companies. This would also be the more democratic approach, as not everyone can afford to pay for a taxi or private hire, even if greater supply lowers costs. But most people can afford a bus ticket.		
102	31/03/2025 16:20 PM ID: 268143543	It will not matter soon, the council are chasing businesses from the city centre so within ten years there will be nothing left in the 'city centre'.		
103	31/03/2025 18:54 PM ID: 268160272	Don't feel this should be looked at for a few years		
104	31/03/2025 19:05 PM ID: 268158486	It needs to be scrapped		
105	31/03/2025 22:45 PM ID: 268172784	No need to change		
106	31/03/2025 23:18 PM ID: 268173260	The time to increase the number is when there is too much work for the current number to cope with and that is not now.		
107	01/04/2025 01:40 AM ID: 268175843	As previously stated there are not enough in the city. It impacts mostly on females who feel at risk standing at a taxi rank trying to get home either from a night out or days shopping in town.		
108	01/04/2025 14:59 PM ID: 267721425	Next 3 years		
109	01/04/2025 16:56 PM ID: 268227438	As before		
110	01/04/2025 17:07 PM ID: 267844065	Too many taxis		
111	01/04/2025 17:13 PM ID: 268029283	People don't go out as much as the cost of living crisis takes effect		
112	01/04/2025 17:39 PM ID: 268229864	As earlier, this should be subject to regular review and the number of taxis allowed to operate needs to be considered in the context of how many private hire vehicles are on the roads.		
113	02/04/2025 05:17 AM ID: 268256021	After 10 years seems appropriate		
114	02/04/2025 10:54 AM ID: 268255726	Every 3 years		
115	02/04/2025 17:58 PM ID: 268309716	Review in a year after introducing other measures that have a lower risk benefit than the implementation of more licenses.		
116	03/04/2025 11:35 AM ID: 268344717	36 months		
117	03/04/2025 12:00 PM ID: 268347443	3 years		
118	03/04/2025 16:46 PM ID: 268384282	AS PER PREVIOUS ANSWER		
119	07/04/2025 02:15 AM ID: 268583223	Wait until all taxi licenses are taken up before reviewing.		
120	08/04/2025 16:49 PM ID: 268710788	5 years		

11. If the Licensing Authority maintains a policy limiting the number of licensed taxi vehicles in the city of Glasgow, when do you think it is appropriate for the review of the policy to take place?

			Response Percent	Response Total
121	09/04/2025 10:08 AM ID: 268743893	Given the uncertainty of the how the financial future looks, for people and the rest of the world. I think it is only fair that the review is not considered until after this period		
122	13/04/2025 11:28 AM ID: 268979408	this time period would give it a more realistic overview of how finances will be given the current climate that we are living in		
123	17/04/2025 10:17 AM ID: 269264242	As mentioned in earlier box		
124	17/04/2025 11:59 AM ID: 269274783	The trade has been made very difficult for operators due to new legislation e.g LEZ which put many operators out of business.		
125	17/04/2025 17:03 PM ID: 269309274	A review should take place when it's appropriate		
126	17/04/2025 17:33 PM ID: 269302336	There is so much over provision already especially with private hire companies with so many vehicles on their systems		
127	17/04/2025 19:41 PM ID: 269323586	Stop protecting vested interests , help the people you are supposed to serve		
128	23/04/2025 15:10 PM ID: 269599501	Dependent on the uptake of licenses and specifically whether the taxi license limit is reached		
129	26/04/2025 14:15 PM ID: 269867183	I believe it is appropriate for the policy to be reviewed as soon as possible. The growing demand for private hire and taxi services in Glasgow is already evident, and continuing with the current limitation may lead to service shortages and customer dissatisfaction. A prompt review will help ensure the transport network aligns with the city's evolving needs and provides adequate coverage for residents and visitors.		
130	01/05/2025 19:29 PM ID: 270254850	As per answer to private hire question.		
131	14/05/2025 16:56 PM ID: 271028426	see above		
132	23/05/2025 12:33 PM ID: 271654868	The policy limiting the number of licensed taxi vehicles should be reviewed as soon as possible. Glasgow's transportation needs have evolved significantly, and the current cap may no longer reflect the demand. A prompt review could help introduce more licences, allowing new drivers to join the trade and improve service coverage for the public.		
133	23/05/2025 15:08 PM ID: 271694989	After 5 years		
134	23/05/2025 18:47 PM ID: 271723555	7 years		
135	24/05/2025 20:45 PM ID: 271856261	Review it in line with legal guidance		
136	24/05/2025 23:54 PM ID: 271865265			
137	25/05/2025 20:02 PM ID: 271913854	This needs to be reviewed.		
138	28/05/2025 15:32 PM ID: 272081415	Every 11 years		

12. In your opinion has the Limitation of Taxi Licences Policy had a positive or negative effect on the availability of Taxis in Glasgow?

			Response Percent	Response Total
1	Positive	<input type="text"/>	84.19%	3648
2	Neither positive nor negative	<input type="text"/>	6.97%	302
3	Negative	<input type="text"/>	6.81%	295
4	Don't know/No opinion	<input type="text"/>	2.03%	88

12. In your opinion has the Limitation of Taxi Licences Policy had a positive or negative effect on the availability of Taxis in Glasgow?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.27	Std. Deviation	0.67	Satisfaction Rate	8.89	answered	4333
	Maximum	4	Variance	0.45	Std. Error	0.01			skipped	107

Please provide any additional comments to support your response to this question (141)

1	19/03/2025 14:42 PM ID: 267373964	On a Saturday night, if you can't get uber to come for you, you your luck with the black taxis only to find a huge queue and no taxis at the stands.
2	19/03/2025 23:48 PM ID: 267410222	If you look at Gordon st, Hope st Union st and George Sq there are loads of taxi's sitting at these ranks all day and nights even Friday and Saturday nights
3	20/03/2025 07:03 AM ID: 267418413	I have never had a problem arranging a taxi in Glasgow
4	20/03/2025 09:32 AM ID: 267425817	The taxi trade will always be the same. When it's busy you might have a small wait but when it's quiet drivers can be waiting over an hour for a hire. There's never going to be a happy medium.
5	20/03/2025 11:15 AM ID: 267436973	The public will use whatever service is available to them or their preference at the time they require
6	20/03/2025 11:33 AM ID: 267441065	It's positive but there are still too many during regular times.
7	20/03/2025 11:54 AM ID: 267440030	The taxi trade numbers were declining through a number of external factors, (LEZ; Driver Age; Vehicle Cost; CoVid19). Therefore the policy had little bearing on the matter.
8	20/03/2025 12:45 PM ID: 267445457	Lots of drivers have moved on recently due to reduction in earnings caused by unlicensed p/hire operating in Glasgow and lack of action by GCC to combat this.
9	20/03/2025 12:48 PM ID: 267450183	Fewer taxis available in the evening due to electric taxis having limited mileage
10	20/03/2025 13:03 PM ID: 267452604	Except for special events
11	20/03/2025 13:24 PM ID: 267450910	I think it has a positive attitude towards. Cause I know think if you ask any taxi driver they would tell you how hard it is right now to be a taxi driver
12	20/03/2025 13:37 PM ID: 267452710	City foot fall is down les people working In city SO WHY DO WE NEED MORE CABS SITTING ABOUT .
13	20/03/2025 13:42 PM ID: 267456035	The council simply will not accept that it is THEM who have destroyed this trade with the requirement to buy ridiculously over priced vehicles to enter the equally ridiculous LEZ areas. It's the costs involved that create any shortages
14	20/03/2025 14:01 PM ID: 267458637	If more taxis are available then the available work is diluted causing drivers to work longer hours , which could result in a further drop in drivers
15	20/03/2025 14:07 PM ID: 267458457	Covid and LEZ Compliance has greatly affected availability
16	20/03/2025 14:16 PM ID: 267455449	Nobody looking for taxis now , they are everywhere
17	20/03/2025 14:21 PM ID: 267456621	At the pearl of repeating myself, the OP policy is ineffective because GCC is turning a blind eye to other LAs allowing their private hire vehicles and companies to operate exclusively in Glasgow.
18	20/03/2025 14:39 PM ID: 267461029	Most of the plates that went off the road were older guys who worked part time. Sad as I am to see them loose there business and livelihoods, they were not willing to invest in their business and kick onto the next level. The taxis drivers left in the fleet are ambitious and have put there money into building new LEZ compliant vehicles. These are very expensive, £75,000. Surely these owners deserve some protection for their investment. And as we are trying tk save the planet, why put more on the road?
19	20/03/2025 14:45 PM ID: 267459039	People can earn a wage
20	20/03/2025 15:17 PM ID: 267466941	Me and family can easily get a taxi and private hire in the Glasgow boundary xx
21	20/03/2025 15:22 PM ID: 267467077	Less pollution
22	20/03/2025 15:33 PM ID: 267468139	Plenty of taxi's, lack of people

12. In your opinion has the Limitation of Taxi Licences Policy had a positive or negative effect on the availability of Taxis in Glasgow?

			Response Percent	Response Total
23	20/03/2025 15:42 PM ID: 267469127	Gordon streeet is full sauchihall street is full 24/7 and the rank in byres road is always full		
24	20/03/2025 16:45 PM ID: 267473386	There are enough. Don't need more.		
25	20/03/2025 18:01 PM ID: 267481065	External factors such as pandemic and economic conditions impacted taxi availability. Taxi availability to the public is now well provisioned.		
26	20/03/2025 18:20 PM ID: 267481583	There is always a readily available number of taxis at most ranks, the demand for them hasn't changed drastically, however more drivers need to return to a nightshift when the demand is more apparent.		
27	20/03/2025 18:20 PM ID: 267466209	it has been positive in regards to the fact taxi operators have invested in new taxi and we are working more hours to pay for them meaning more taxi on the road . so yes there are more taxi available		
28	20/03/2025 19:49 PM ID: 267486365	How can it be anything other than negative if supply is limited?		
29	20/03/2025 21:31 PM ID: 267490046	There should be more taxis and less private hire vehicles in Glasgow.		
30	20/03/2025 22:38 PM ID: 267493162	very negative especially at busy times		
31	21/03/2025 10:59 AM ID: 267510915	we need more taxi's our city centres are loosing business as people cant get home after a night out		
32	21/03/2025 11:00 AM ID: 267511598	Positive		
33	21/03/2025 11:21 AM ID: 267510753	As previously stated busy times can elongate waiting times		
34	21/03/2025 11:25 AM ID: 267512459	The low emission zone has had the biggest effect on the number of taxis operating as fine well you know. Nothing to do with the limitations		
35	21/03/2025 12:37 PM ID: 267520209	LEZ have created the problem		
36	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the road		
37	21/03/2025 14:59 PM ID: 267529372	..NOT ENOUGH TAXIS....AND BLACK HACK ""FARES"" AND MONOPOLY A DISGRACE		
38	21/03/2025 15:26 PM ID: 267533591	Was better before the released more plates!		
39	21/03/2025 16:39 PM ID: 267539146	It is protecting the income I am currently receiving, even though I am now working extra hours to make a living wage.		
40	21/03/2025 16:41 PM ID: 267535632	From what I've seen as a driver in the trade, taxi availability is often an issue during peak hours, nights out, or large events. A restricted number of taxis leads to longer wait times for passengers and can push people toward unregulated or less safe options. Lifting the cap could help meet real demand.		
41	21/03/2025 16:48 PM ID: 267539484	Keep good drivers on the road and please don't flood Glasgow with more cars and make a hard situation worse.		
42	21/03/2025 17:24 PM ID: 267542189	It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
43	21/03/2025 18:06 PM ID: 267544804	Wages already too low		
44	21/03/2025 18:15 PM ID: 267544772	My own family never go into the city at night as it's too dangerous and it doesn't matter if there's 10 thousand taxis or private hires.		
45	21/03/2025 19:51 PM ID: 267555556	1227 is too low a capacity for a city the size of Glasgow and its surrounding towns. It should be double this to increase availability and competition. Right now taxi prices are too high and they have choice to refused fares		

12. In your opinion has the Limitation of Taxi Licences Policy had a positive or negative effect on the availability of Taxis in Glasgow?

			Response Percent	Response Total
46	21/03/2025 20:48 PM ID: 267547075	It has had a positive effect as the trade is not diluted to £20k small saloon cars as now witnessed in East Dunbartonshire and other surrounding areas How can a Fiat 500X have a taxi sign on its roof, it's ridiculous Moreover there is no accessibility for those with mobility issues and this is where taxis have to be of a certain size with drivers having the knowledge to load wheelchairs and semi ambulant persons, or what was the point of the £500 NVQ test ?		
47	21/03/2025 23:28 PM ID: 267567652	It keeps the drivers on the road. If you over saturate the market with the current job, it will hugely impact earnings which makes the job cost prohibitive		
48	22/03/2025 08:06 AM ID: 267574206	Again, I've already answered this question.		
49	22/03/2025 09:10 AM ID: 267576185	Drivers won't work the nights so it'll make no difference to issue raised re Friday and Saturday but will reduce everyones income during week.		
50	22/03/2025 10:15 AM ID: 267578863	From personal involvement I know first hand waiting times between jobs are excessive for around 80% of my shift.		
51	22/03/2025 11:54 AM ID: 267583451	Increasing number of taxis will have no impact on footfall in city centre as the public have long since given up on a lawless, filthy & rat infested city with no go areas such as union st & similarly run down areas ,nowhere to park ,ridiculous cycle lanes & extended paved areas ,constant road closures with no visible sign of ongoing works to justify these closures		
52	22/03/2025 15:04 PM ID: 267595785	Private Hire picking up illegally is the biggest problem		
53	22/03/2025 17:36 PM ID: 267598262	Positive if you want to continue with wheelchair accessible Black Cabs as opposed to just having cheaper saloon cabs which are not as good or no use for most wheelchairs especially electric ones and less likely to take Dogs and large prams. Taking off limit would lower remaining income left for individual drivers making them question the advantage if any left in having a black Cab as opposed to a cheaper to run saloon car		
54	22/03/2025 19:54 PM ID: 267610586	I try not go out because I don't want the stress of trying to get home		
55	22/03/2025 20:37 PM ID: 267605163	I would prefer to be use a black cab.		
56	23/03/2025 05:30 AM ID: 267617914	Black cab drivers are happy . New taxis are good .		
57	23/03/2025 13:19 PM ID: 267630882	I think there are just about enough taxis for the time being.		
58	24/03/2025 11:15 AM ID: 267667667	Difficult to get a taxi in the outskirts of the city		
59	24/03/2025 11:18 AM ID: 267665921	Even if you have new 5000 private hire vehicles on the road, the drivers will only work when they can make money and pay for their expenses and make some profit. If a 11 am or 3 am job does not help paying the bills, it will not be accepted.		
60	24/03/2025 11:27 AM ID: 267668046	Earning decent income motivates drivers going to work.		
61	24/03/2025 11:34 AM ID: 267669030	will sustain the market and also attribute to exit the business		
62	24/03/2025 11:41 AM ID: 267667317	Limiting 'black' taxies has increased demand and overall increased the pricing beyond inflation, pushed customers towards private taxi services. New electric/hybrid cabs reduce the running costs, so price reasoning for the high flat rate price to step foot into the taxi before starting the journey is difficult to justify.		
63	24/03/2025 12:53 PM ID: 267668871	I believe it is positive because drivers have incentive to work the evenings as it is the best chance to earn, if there was an over provision then drivers would choose to work different hours where the risk of damage to their vehicle or to their safety is reduced. Also if there was an over provision drivers would leave the trade for a more reliable source of income, I know of a few drivers who have sat their class 1 or 2 lorry licence exam as they can make more without the risks involved in the taxi industry.		
64	24/03/2025 15:17 PM ID: 267693801	A lot of the smaller taxi ranks are left empty as the taxis go to the bigger ranks at the likes of Buchanan Bus Station, Queen Street station and most seem to head to central station. Which is useless when you are the merchant city		
65	24/03/2025 15:56 PM ID: 267697966	It has limited the number of vehicles pirating in the city centre. Which even now is still a significant number		

12. In your opinion has the Limitation of Taxi Licences Policy had a positive or negative effect on the availability of Taxis in Glasgow?

			Response Percent	Response Total
66	24/03/2025 16:34 PM ID: 267702676	Too many of them sitting at ranks, like on George Square, engines running, 20 cars deep. Ridiculous that they are not strongly encouraged to turn off their engines.		
67	24/03/2025 17:57 PM ID: 267709445	As previously stated		
68	24/03/2025 18:04 PM ID: 267710291	There aren't enough taxis to get children with SEND to school on time. There aren't enough taxis available for disabled people.		
69	24/03/2025 19:53 PM ID: 267720047	As above - taxis are now able to rely on people's desperation to insist on cash payment. Aside from being tax evasion, and unsafe requiring people to carry plentiful cash, it gives a terrible first impression of the city to visitors.		
70	24/03/2025 20:36 PM ID: 267723166	It's hard to say this policy has had a negative effect, more likely the introduction of the LEZ is what's led to fewer taxis		
71	25/03/2025 09:20 AM ID: 267745480	As above		
72	25/03/2025 10:06 AM ID: 267749634	Long waits for available taxis.		
73	25/03/2025 21:34 PM ID: 267812320	If cars from other areas were monitored and not allowed to steal Glasgow taxi and Glasgow private hire work then maybe we would be able to see what effect it has had but as it is our city is over run by them.		
74	25/03/2025 22:15 PM ID: 267814523	As before.		
75	26/03/2025 13:42 PM ID: 267852460	As above		
76	27/03/2025 11:33 AM ID: 267912514	demand outstrips supply at peak times.		
77	27/03/2025 16:56 PM ID: 267941751	The introduction of the Low Emission Zone (LEZ) had a far greater impact. The LEZ restricted the vehicles which can be licensed to Euro6 or better, requiring operators to make significant investment. While some financial support was available, current taxi licence numbers indicate many operators cannot justify the costs.		
78	27/03/2025 17:57 PM ID: 267947279	As said above it has allowed , at least, drivers to keep their heads above water. But only just.		
79	27/03/2025 18:52 PM ID: 267950823	Current taxis do not meet the stated requirements and need to be challenged through more competition in the form of taxis rather than private hire that have lower standards		
80	27/03/2025 19:27 PM ID: 267951863	Again the same question as before		
81	27/03/2025 20:20 PM ID: 267954371	Difficult to get a taxi when required.		
82	27/03/2025 21:11 PM ID: 267954434	People are struggling to get taxis so limiting the amount of them on the road only makes it harder to get them.		
83	27/03/2025 23:50 PM ID: 267961242	Much harder to get a taxi - longer waiting times than before. But maybe this is also the effect of a weaker national economy		
84	28/03/2025 05:08 AM ID: 267963772	Personal experience of trying to get taxi recently.		
85	28/03/2025 07:29 AM ID: 267964903	Just ask the public about lack of availability and rip-off dynamic pricing by private hire companies		
86	28/03/2025 08:15 AM ID: 267966637	The entire system is flawed.		
87	28/03/2025 09:41 AM ID: 267961659	There's no competition due to the monopolising of private firms and many Hack drivers don't do nights because they make their money on school contracts and business pickup s daytime		
88	28/03/2025 21:55 PM ID: 268026664	I work as a travel escort and use taxis mon-Friday twice a day and they are always on time.		
89	29/03/2025 07:02 AM ID: 268031560	i think there were too many ph cars previously. I'd see them trying to pick up people from the roadside who'd clearly not called beforehand		
90	29/03/2025 10:52 AM ID: 268039033	I can't always get a wheelchair accessible vehicle due to all the private hire saloon type cars of vehicles not equipped with suitable ramps		

12. In your opinion has the Limitation of Taxi Licences Policy had a positive or negative effect on the availability of Taxis in Glasgow?

			Response Percent	Response Total
91	29/03/2025 11:38 AM ID: 268039934	There is plenty of black cabs on ranks that financially struggle at present .		
92	29/03/2025 13:04 PM ID: 268042965	With security, a better quality of taxi is provided.		
93	29/03/2025 14:10 PM ID: 268044888	As before		
94	30/03/2025 09:39 AM ID: 268069968	So many and overloaded with private hire cars		
95	30/03/2025 10:35 AM ID: 268070708	Black cabs are safer and more knowledgeable than private hires. Need more black cabs on the streets to make the city more accessible for visitors and also for people with poor health/disabilities.		
96	30/03/2025 16:06 PM ID: 268076053	The issue is that there are many Uber drivers that are offered low fares on the app. This has a knock on affect in that these jobs are not taken		
97	30/03/2025 19:15 PM ID: 268092857	Availability issues is down to many drivers deciding not to drive at peak times		
98	30/03/2025 20:09 PM ID: 268094449	It's had a positive effect, to many private hires will lead to excessive hours for drivers, and less work for black cabs, A balance has to be met		
99	30/03/2025 21:00 PM ID: 268095624	Glasgow does not need new taxi licenses Glasgow city council needs to issue licenses to people who are suitable to work with the public Saturday night taxi trade has turned into the Wild West drivers bartering with the public holding them to ransom to get home with taxi enforcement and police turning a blind eye allowing this to happen		
100	30/03/2025 21:58 PM ID: 268098447	Poss covid		
101	30/03/2025 22:59 PM ID: 268099948	Most times there are plenty of taxis but there are a number of taxis who want to charge you a lot more than the fixed fare		
102	31/03/2025 09:16 AM ID: 268107575	The taxi trade is declining because of cost of entry to the trade, not because of the policy. The LEZ put an nail in the coffin of the taxi trade.		
103	31/03/2025 09:41 AM ID: 268108508	If numbers continue to fall then it continues to prove Glasgow Council got it's LEZ strategy wrong.		
104	31/03/2025 13:53 PM ID: 268129035	My need for taxis is not high, so I am not competent to express a strategic view.		
105	31/03/2025 15:15 PM ID: 268138540	The few times I have had to take a taxi, I have had no issues with getting one, be it pre-booked or from a taxi rank.		
106	31/03/2025 18:54 PM ID: 268160272	Made it just possible to earn a wage although really tough and couldn't say it's a decent living wage currently		
107	31/03/2025 19:05 PM ID: 268158486	It is your civic responsibility to ensure that the best possible outcome for Glasgow is being delivered. This policy is benefitting only the taxi firms.		
108	31/03/2025 20:26 PM ID: 268166375	Difficulty trying to book a Taxi.		
109	31/03/2025 22:45 PM ID: 268172784	Always been a good service.		
110	31/03/2025 23:36 PM ID: 268174461	How are wheelchair users and mobility scooter users provided for?		
111	01/04/2025 01:40 AM ID: 268175843	It is becoming increasingly difficult to order a taxi , especially at certain times and almost impossible to stop one in the street or at a rank.		
112	01/04/2025 13:20 PM ID: 267574707	Otherwise it's a free for all. We have enough cars on the road		
113	01/04/2025 14:59 PM ID: 267721425	Negative because all the other councils private hire work in Glasgow		
114	01/04/2025 17:07 PM ID: 267844065	Too much tais		
115	01/04/2025 17:13 PM ID: 268000398	I haven't noticed much difference in taxi availability.		

12. In your opinion has the Limitation of Taxi Licences Policy had a positive or negative effect on the availability of Taxis in Glasgow?

			Response Percent	Response Total
116	01/04/2025 21:42 PM ID: 268245517	We need more. It would help local services like hospitals, GPs, businesses & increase footfall in shopping areas, visits to public spaces & to entertainment venues. Regardless of ULEZ!!		
117	01/04/2025 22:20 PM ID: 268248683	Hackneys were always hard to get but the Shortage of private hire cars puts more demand/ pressure on black hacks and means everyone suffers		
118	02/04/2025 05:17 AM ID: 268256021	Positive		
119	02/04/2025 11:57 AM ID: 268277153	As there's to many GCC private hires and other local authorities private hires manipulating the rules		
120	02/04/2025 17:51 PM ID: 268310688	Supply still outstrips demand in both day time and night time work		
121	02/04/2025 17:58 PM ID: 268309716	I have always been able to get a Glasgow Taxi when I've been in the city centre and when I have called for one in advance. I have also used a variety of both private hire and taxis and never had an issue getting a one or the other.		
122	03/04/2025 11:35 AM ID: 268344717	It keeps experienced professionals doing the job and stops them looking for alternative employment		
123	03/04/2025 20:24 PM ID: 268398646	We are being left behind by other big cities in the UK and further afield		
124	05/04/2025 21:00 PM ID: 268550805	The limitation creates a stability in the market which allows investment by the driver in new vehicles, to increase the number would have a definite impact on the affordability of investment in new cabs. Also where would these cabs work ? We already have a severe underprovision of rank spaces in the city. In the event if the cap being removed the council should be looking at the amount of rank spaces (in working areas), not just down side street with no footfall.		
125	07/04/2025 02:15 AM ID: 268583223	With a quantity of taxi licences not being taken up, there's no obvious detrimental capping on the number of taxis being allowed to operate.		
126	09/04/2025 10:08 AM ID: 268743893	It has not allowed the market to be flooded at to a detrimental effect to both drivers and customers		
127	13/04/2025 11:28 AM ID: 268979408	the market has not been flooded and has allowed both private hire and taxi drivers to work towards maintaining a sustainable livelihood		
128	16/04/2025 22:34 PM ID: 269241791	P		
129	17/04/2025 10:17 AM ID: 269264242	As mentioned in earlier boxes.		
130	17/04/2025 11:43 AM ID: 269264586	Put more on you get more congestion		
131	17/04/2025 19:41 PM ID: 269323586	Nae cunt can get a taxi anymore		
132	23/04/2025 15:10 PM ID: 269599501	Numbers of vehicles have not reached their ceiling. App based and Covid likely to have affected travel behaviour.		
133	26/04/2025 14:15 PM ID: 269867183	<p>In my opinion, the Limitation of Taxi Licences Policy has had a negative effect on the availability of taxis in Glasgow. The most recent figures indicate that there are 1,227 licensed taxi vehicles operating in the city, which is below the threshold of 1,420 vehicles considered necessary to meet demand . This shortfall has led to longer wait times and reduced service availability, particularly during peak hours and weekends. Anecdotal evidence from local residents suggests that the number of taxis operating at night has decreased significantly, with some reports indicating as few as 30 taxis available during late hours .</p> <p>Given these statistics, it is clear that the current cap on taxi licences is insufficient to meet the growing demand for transportation services in Glasgow. A review and adjustment of the policy are necessary to ensure that the city's transport network can adequately serve its residents and visitors.</p>		
134	01/05/2025 19:29 PM ID: 270254850	As per answer to private hire question		
135	14/05/2025 16:56 PM ID: 271028426	See above		

12. In your opinion has the Limitation of Taxi Licences Policy had a positive or negative effect on the availability of Taxis in Glasgow?

			Response Percent	Response Total
136	23/05/2025 12:33 PM ID: 271654868	The Limitation of Taxi Licences Policy has had a negative effect on taxi availability in Glasgow. It has led to fewer taxis on the road, especially during peak hours, causing longer wait times for passengers. It also limits opportunities for new drivers who want to enter the trade. Lifting or reviewing this policy would help increase competition, improve service levels, and support both drivers and the public.		
137	23/05/2025 15:08 PM ID: 271694989	This creates safety for customers and drivers too many drivers in the road ranks are full during the week including Friday and Sunday		
138	24/05/2025 21:25 PM ID: 271858182	Black hacks are always available		
139	25/05/2025 20:02 PM ID: 271913854	There's always such a long wait. I never make it to the doctors in time and lose appointments etc. everyone I speak to is annoyed about this policy and I think the council should listen to the people of Glasgow		
140	26/05/2025 04:43 AM ID: 271921631	As stated before I think is important, to maintain a high standard of drivers and operators in the city.		
141	28/05/2025 00:48 AM ID: 272033711	I have not found it any more or less difficult to get taxis from the ranks I regularly use (George Square and Central Station) when compared to 2019.		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
1	Yes	<input type="text"/>	11.59%	502
2	No	<input type="text"/>	84.64%	3665
3	Don't know/No opinion	<input type="text"/>	3.76%	163

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.92	Std. Deviation	0.38	Satisfaction Rate	46.09	answered	4330
	Maximum	3	Variance	0.15	Std. Error	0.01			skipped	110

Please provide any additional comments to support your response to this question (273)

1	19/03/2025 12:39 PM ID: 267362104	Their seems to be too many taxis waiting at taxi ranks or over ranking in the city centre for large periods of the day
2	19/03/2025 23:48 PM ID: 267410222	People are working from home less footfall in the city during the day People choose not to go to the city centre at night because it is dirty, run down and there's a lot of problems with drug use «central station, union st» and homeless people from local hotels.
3	19/03/2025 23:48 PM ID: 267410155	Too many ph
4	20/03/2025 07:03 AM ID: 267418413	While systems and public ordering style has changed there is still a demand
5	20/03/2025 07:12 AM ID: 267418470	Theres has been a dip in revenue due to roadworks poor infrastructure the city economy and the flood of out of town ph plying for tade this is evedent at big events football games or ingeneral
6	20/03/2025 07:30 AM ID: 267419276	Probably less with the cost of living crisis
7	20/03/2025 08:13 AM ID: 267420511	Since covid the demand has dropped and even more so now with the financial situation
8	20/03/2025 08:37 AM ID: 267422041	Uber is killing the taxis don't think there will be any taxis on the road in ten years time
9	20/03/2025 08:52 AM ID: 267423734	Less demand, as mentioned, people don't go out as much, plus work is too diluted.
10	20/03/2025 09:32 AM ID: 267425817	The demand for taxis has drastically reduced . Footfall in Glasgow has reduced by 50%.
11	20/03/2025 10:13 AM ID: 267430556	With the cost of living gone up considerably. The taxi trade just like every other trade has been hit hard.
12	20/03/2025 11:07 AM ID: 267439821	People's habits and cultures have changed slightly
13	20/03/2025 11:15 AM ID: 267436973	At weekends it's a greater demand but it has always been that way and with events such as concerts, theatres etc it is and always will be the case
14	20/03/2025 11:16 AM ID: 267439985	With lez coming into force ,insurance high cost , fuel cost , cut backs from council unable to get licence Department , council putting in extra pavement, no incentives for younger drivers to join all negative
15	20/03/2025 11:33 AM ID: 267441065	Based on the over ranking it would seem demand has dropped.
16	20/03/2025 11:54 AM ID: 267440030	As already stated, the number of people seeking on-demand transport will increase, as traffic infrastructure changes and evolves throughout the city. Already less people own or use a car in Glasgow and the increase of City Centre residents, would suggest these people have less requirements for personal transport but more use for on-demand transport.
17	20/03/2025 12:03 PM ID: 267429777	Cost of living people not using taxis bas much
18	20/03/2025 12:09 PM ID: 267446272	Demand has probably dropped due to changes in public behaviour including working from home, Sober October, Dry January, 34% of 18-24 year olds not drinking. The city is less attractive, it is dirty, perceived us univiting and possibly dangerous.
19	20/03/2025 12:24 PM ID: 267448428	It's getting less footfall every year
20	20/03/2025 12:24 PM ID: 267448653	City much quieter
21	20/03/2025 12:27 PM ID: 267446409	Overall the pandemic & cost of living crisis has impacted passengers available money to spend. There's also less office workers/ more people work from home less demand
22	20/03/2025 12:29 PM ID: 267448534	A bit improved only on weekends

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
23	20/03/2025 12:29 PM ID: 267448807	Definitely less demand		
24	20/03/2025 12:45 PM ID: 267445457	Don't work city centre at weekend any more due to reduction in earnings and hassle from p/hire parking and picking up at ranks.		
25	20/03/2025 12:48 PM ID: 267448521	Maybe at night but again we just need more drivers out in the vehicles that are already there and available for rent.		
26	20/03/2025 12:49 PM ID: 267449842	Less demand due to less people using the city because of increased costs in bars and restaurants, more people now staying at home taking advantage of supermarket prices for food and alcohol.		
27	20/03/2025 12:58 PM ID: 267451713	Less and less people are using taxis		
28	20/03/2025 13:00 PM ID: 267452015	Lot less demand		
29	20/03/2025 13:00 PM ID: 267451349	Less demand at night since 2019		
30	20/03/2025 13:07 PM ID: 267451667	Increased demand as so many of the fleet have been devastated by covid and LEZ that there is less hackneys available		
31	20/03/2025 13:07 PM ID: 267451802	Definitely less since the pandemic. The number of cycle lanes in particular in Sauchiehall St has decimated the footfall in that area leading to more ranking up in town as it is ridiculously difficult to get near the Sauchiehall Street rank with ph cars, fast food couriers and any old Tom Dick and Harry parked on it.		
32	20/03/2025 13:19 PM ID: 267453764	Demand is only at peak times . Rest of time you can't find a rank to sit on as full of taxis or PARKED CARS		
33	20/03/2025 13:24 PM ID: 267450910	The demand for a taxi isn't as great as it was due to the incline of the cost of living		
34	20/03/2025 13:28 PM ID: 267454097	Feel it has dropped		
35	20/03/2025 13:30 PM ID: 267453241	Less demand. Glasgow night life, especially, is on its knees.		
36	20/03/2025 13:33 PM ID: 267455935	Demand has went down		
37	20/03/2025 13:37 PM ID: 267452710	Less demand in the city centre Taxi driver need help		
38	20/03/2025 13:40 PM ID: 267451472	Significant decrease in business particularly at night time		
39	20/03/2025 13:42 PM ID: 267456035	Way less work available to taxis these days because certain private higher companies are allowed to chop and change the price they charge on a hire by hire basis just to get the work while we have no control over our metre charges		
40	20/03/2025 13:47 PM ID: 267457346	Less people using there service		
41	20/03/2025 13:56 PM ID: 267454544	Cabs from outside Glasgow flood the city at weekends the council must have heard the prices people are being charged		
42	20/03/2025 13:58 PM ID: 267458413	COVID, lots of people work from home now		
43	20/03/2025 14:01 PM ID: 267458637	There's a definite drop in passenger numbers even at the weekend night time		
44	20/03/2025 14:02 PM ID: 267458938	I think the public are using there own transport since covid		
45	20/03/2025 14:05 PM ID: 267459891	Public do not go out as often		
46	20/03/2025 14:08 PM ID: 267456404	There is more choice for customers and more private hire vehicles from other authorities working in Glasgow		
47	20/03/2025 14:11 PM ID: 267457996	Yes in my opinion demand for taxis has lowered gradually since 2019		
48	20/03/2025 14:16 PM ID: 267455449	Takings down no demand		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
49	20/03/2025 14:19 PM ID: 267453873	A massive decrease in footfall in the city due to work from home to the implementation of lez has discouraged people to come in		
50	20/03/2025 14:21 PM ID: 267456621	Demand is down. Taxi and private hire drivers are subject to peaks and troughs in demand. As such the nighttime economy, particularly weekends, is vital to smooth out the graph. The nighttime economy is unhealthy in Glasgow.		
51	20/03/2025 14:35 PM ID: 267461756	Yes during and post Covid but know the services are evened out		
52	20/03/2025 14:37 PM ID: 267461967	Obviously Covid made a huge difference to the taxi trade. Also as more and more taxi drivers reach retirement age, there seems to be less taxis working the night shift.		
53	20/03/2025 14:39 PM ID: 267461029	Less demand. Too many private hire companies operating illegally, including out of town plated private hire cars working illegally in Glasgow. South Lanarkshire being the biggest culprit followed by east Renfrewshire		
54	20/03/2025 15:15 PM ID: 267466531	The demand is much less than pre-covid.		
55	20/03/2025 15:17 PM ID: 267466941	No demand has changed with in 3 minutes the taxi and private hire is here at my door step xx		
56	20/03/2025 15:22 PM ID: 267467077	Less people drinking habits have changed		
57	20/03/2025 15:33 PM ID: 267468139	Not the same amount of footfall since covid.		
58	20/03/2025 15:50 PM ID: 267469918	Covid and lez has kept people away from city centres		
59	20/03/2025 15:54 PM ID: 267470276	Far less demand		
60	20/03/2025 16:10 PM ID: 267469617	Because the city is flooded with private hires		
61	20/03/2025 16:27 PM ID: 267473376	Not since post covid Glasgow as a city has got more expensive for a night out and this has definitely affected the taxi trade. Especially during week nights. I worked nights for years. Not anymore due to this downturn in footfall		
62	20/03/2025 16:43 PM ID: 267473352	Less demand due to the use of mobile apps, the availability of 'out of town' private hire cars pirating and the fact that businesses are succumbing to external pressures and folding.		
63	20/03/2025 16:45 PM ID: 267473386	Less demand as previously detailed		
64	20/03/2025 16:52 PM ID: 267474593	Less demand making it almost impossible to renew black cabs		
65	20/03/2025 17:05 PM ID: 267475085	The demand has dropped off severely, mainly through cheaper options and choice of service. Despite best efforts it is simply difficult to compete because of higher running costs and choices of vehicles and other running and maintenance costs. And also the ability for foreign visitors to the city to no longer require or seek a localised service as they already have a worldwide service before they land in the city and therefore you are not even given the opportunity to provide a service and show it's best side.		
66	20/03/2025 17:53 PM ID: 267480160	Yes I work day shift and there are plenty of taxis because of apps which enable uber and private hire to sit all over the city and our out of town private hire		
67	20/03/2025 18:01 PM ID: 267481065	Yes. Downturn in trade due to social and economic conditions as well as increase competition from PHV/Uber		
68	20/03/2025 18:01 PM ID: 267478460	Yes, in my case, because I used to have a car, but thanks to your short-sighted and vindictive ideological crusade, I've lost my independence when I need it the most.		
69	20/03/2025 18:20 PM ID: 267466209	yes there has been a decline in people using taxis since covid . people are not going on as many nights out . as more and more people are working from home so there isn't the same demand for taxis unfortunately		
70	20/03/2025 18:34 PM ID: 267483072	There is less people. Less demand for taxis. It's the ones picking and choosing the jobs that we need to fix.		
71	20/03/2025 18:54 PM ID: 267483326	Fewer people are using the service		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
72	20/03/2025 19:08 PM ID: 267484537	Don't really see a late night city centre economy like it was and there is just enough to provide a vital service for wheelchair users		
73	20/03/2025 19:12 PM ID: 267485059	not enough		
74	20/03/2025 19:35 PM ID: 267486134	People habits have changed		
75	20/03/2025 19:49 PM ID: 267486365	Taxis are used for deliveries as well as transportation. The younger adults see taxis and buses as routine transport having been priced out of car ownership.		
76	20/03/2025 20:16 PM ID: 267488423	again i dont know the answer but are our black cab drivers spending more time working daytimes rather than late nights		
77	20/03/2025 21:08 PM ID: 267490383	Greatly increased		
78	20/03/2025 21:31 PM ID: 267490046	Less late night demand due to the effects of the pandemic, which changed the night scene.		
79	20/03/2025 21:32 PM ID: 267490739	There is no demand for our services as the city is dead,there is no more night time economy.I work more hours than I've ever worked for less money,I barely see my family and at my age should be enjoying them but thanks to this city council stupid policies I'll be lucky to live to retire.		
80	20/03/2025 21:52 PM ID: 267492035	Less demand but when its peak time midnight friday or sat sometimes a few queues but its for a short time and as has been case for many years before people will need to be patient and wait a short time.		
81	20/03/2025 22:12 PM ID: 267492350	There is now less demand for taxis with the growth of uber who other than when they are surging are undercharging wich is one of the main reasons there is less hackneys on the roads		
82	20/03/2025 22:38 PM ID: 267493162	major increase		
83	20/03/2025 22:39 PM ID: 267492273	Night time weekdays very quiet from pre covid times		
84	20/03/2025 23:27 PM ID: 267494216	Not enough taxi drivers since covid and huge lez impact		
85	21/03/2025 02:46 AM ID: 267496680	As a night shift taxi driver passenger numbers certainly have fallen, taxis are on all the main ranks most of the time.		
86	21/03/2025 06:54 AM ID: 267499033	Less business since Covid		
87	21/03/2025 07:05 AM ID: 267499130	Less work		
88	21/03/2025 09:40 AM ID: 267504770	Increase on living costs many people can't afford taxis demand has dropped dramatically my average waiting time is 1 hour between hires less taxis would increase my hires		
89	21/03/2025 09:50 AM ID: 267506036	There has been less demand for taxis Photo evidence can be provided.		
90	21/03/2025 10:38 AM ID: 267510392	yes due to covid 19 there has been a decline in city centre footfall, so less work, if more taxis where added would make it difficult to earn		
91	21/03/2025 10:57 AM ID: 267510661	There is significantly less people going on nights out. Due to the cost of living crisis and the closure of pubs and clubs within the city centre.		
92	21/03/2025 10:59 AM ID: 267510915	people don't go out as they cant get a taxi home late a night		
93	21/03/2025 11:01 AM ID: 267511226	Demand has gone down due to Covid and also cost of living expenses		
94	21/03/2025 11:07 AM ID: 267511728	Less demand		
95	21/03/2025 11:21 AM ID: 267510753	But as I said busy times can be challenging whilst weekdays especially nights are always no problem		
96	21/03/2025 11:25 AM ID: 267512459	Far less. People are still recovering financially from covid. The general public seem to think taxis are dearer than private hire/uber but in reality they could be paying double for an uber for the same journey with surge pricing		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
97	21/03/2025 13:42 PM ID: 267524837	And the council will policy is utterly detrimental		
98	21/03/2025 13:57 PM ID: 267525270	end of covid		
99	21/03/2025 14:10 PM ID: 267525845	Less demand		
100	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the road		
101	21/03/2025 14:37 PM ID: 267527219	Less demand		
102	21/03/2025 14:59 PM ID: 267529372	...MORE DEMAND FOR ...""CHEAPER PRIVATE HIRE"" AND LESS FOR ""ROBBING BLACK HACKS""		
103	21/03/2025 16:00 PM ID: 267535790	Been a taxi driver for 30 years at the moment it's definitely a struggle to make enough money to get by		
104	21/03/2025 16:39 PM ID: 267539146	There are fewer jobs available, so demand for cabs/private hire is already less than what is was prior to the current overprovision policy came into place.		
105	21/03/2025 16:41 PM ID: 267535632	There has been a clear change in how people use taxis. With shifts in nightlife, app based bookings and safety concerns, people are using taxis and private hire more than ever. Holding on to old policies from 2019 doesn't reflect the current reality on the ground.		
106	21/03/2025 16:48 PM ID: 267539484	Same demand if not maybe less.		
107	21/03/2025 17:24 PM ID: 267542189	It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
108	21/03/2025 18:06 PM ID: 267544804	Less demand, not recovered from pandemic		
109	21/03/2025 18:14 PM ID: 267543851	Covid has had an impact on everyday life including working practices.		
110	21/03/2025 18:15 PM ID: 267544772	I drive one		
111	21/03/2025 18:34 PM ID: 267546362	A lot less business		
112	21/03/2025 18:44 PM ID: 267545305	Demand for black cabs is subject to weekend activity as for rest of time people chose to book a car via an app		
113	21/03/2025 19:51 PM ID: 267555556	Rise after covid Increase in student numbers Need to inject stimulus to hospitality sector and travelling from one side of town to another. Taxis to the airport. And increase tourism		
114	21/03/2025 20:48 PM ID: 267547075	Probably overall there is less demand as I spend far more time outside the peak period sitting in full ranks waiting on a hire than ever before		
115	21/03/2025 21:10 PM ID: 267559443	Reduced demand due to the amount of ph in and outside the city		
116	21/03/2025 23:14 PM ID: 267567359	High demand		
117	21/03/2025 23:28 PM ID: 267567652	Less demand since Covid 48% of my global organisation I work with are now home workers. Most large organisations are the same. Offices are empty city wide. Night life has reduced and this won't improve with more taxis		
118	21/03/2025 23:31 PM ID: 267567919	Less demand due to covid and the loss of evening footfall in city centre		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
119	22/03/2025 07:58 AM ID: 267574644	I don't think people are asking for a lot taxi the problem is people want taxi at the same time and the way to solve is to encourage drivers to work that time and not to sit in the house		
120	22/03/2025 08:06 AM ID: 267574206	Again, I've already answered this question.		
121	22/03/2025 09:10 AM ID: 267576185	Everyone knows there's a cost of living crisis.Few people have money to pay £5-6 per pint in a pub like they used to		
122	22/03/2025 09:37 AM ID: 267576341	The decline in Glasgow city centre has resulted in a greatly reduced footfall . The recurring theme indicated by the public when discussed is the gangs of youths on electric bikes , the litter on the streets , empty shops and lack of investment and infrastructure shown by those in charge in the city chambers		
123	22/03/2025 10:15 AM ID: 267578863	Yes, People have changed. Young people no longer need to head to nightclubs for social interaction or to meet new people.		
124	22/03/2025 10:23 AM ID: 267578957	Less demand		
125	22/03/2025 10:30 AM ID: 267580177	Far less		
126	22/03/2025 11:03 AM ID: 267580854	Less demand now than in 2019		
127	22/03/2025 11:54 AM ID: 267583451	Less demand since Covid & subsequent unnecessary closures		
128	22/03/2025 15:13 PM ID: 267597887	I think the demand has dropped. Even on Friday or Saturday you sometimes have to wait a long time for an order.		
129	22/03/2025 17:36 PM ID: 267598262	At many times during day there is less demand.However there are times as we know when you will not ever have enough taxis to cover all jobs.It is like most professions there are busy times and quiet times.In other jobs people are still getting paid during quiet times .During these times Drivers are earning nothing you can sit on ranks for a couple of hours in between busy times Overall demand has dropped from general public for hackney cabs.I would say demand for Private Hire has gone up especially for Uber. If you ask people at least most i know they usually use Private Hire.Most people have Apps on their phones ,Street Hires are well down personally working Glasgow Southside mainly i can go most days/weeks not being flagged down at all technology has changed job completely like everything else ,people getting shopping delivered instead of getting taxi ,no need to go to a bank etc. Business ,Hotels in City and the City Council Contracts(thankyou)help keep Hackney Cabs going.If we did not have these contracts we would be finished		
130	22/03/2025 19:51 PM ID: 267608226	More demand		
131	23/03/2025 05:30 AM ID: 267617914	More events more football more hydro plus COP 26 has increased customers		
132	23/03/2025 13:19 PM ID: 267630882	Not as busy during weekends, fri-sun.		
133	23/03/2025 14:08 PM ID: 267632720	Business has declined due to people working from home		
134	23/03/2025 21:40 PM ID: 267646121	People to don't rely on taxi because it takes too long long to arrive		
135	24/03/2025 09:01 AM ID: 267655922	Same answer as before		
136	24/03/2025 11:00 AM ID: 267666429	Less demand because uber is cheaper and they take card payments		
137	24/03/2025 12:53 PM ID: 267668871	Similar to the private hire question I believe there has been a significant decrease in hires due to competition from Private hire companies using booking apps & the reduced footfall in the city due to cost, social patterns etc.		
138	24/03/2025 14:15 PM ID: 267682529	As with Private Hires. As the city is killed by immigration policy, fewer people will visit the city and less Taxi services will be required.		
139	24/03/2025 14:25 PM ID: 267687038	not as busy		
140	24/03/2025 15:13 PM ID: 267693715	There has been a lot driver leaving the industry and new ones coming in		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
141	24/03/2025 15:56 PM ID: 267697966	Demand has decreased. People do not visit the city centre as much as before especially at night		
142	24/03/2025 16:00 PM ID: 267698519	I think demand, in particular from single female travellers, is greater. A Black Hack is synonymous with safety.		
143	24/03/2025 16:22 PM ID: 267701839	A significant drop in the number of passengers		
144	24/03/2025 17:57 PM ID: 267709445	As previously stated		
145	24/03/2025 18:07 PM ID: 267711081	No change in demand even with the LEZ the ranks are over saturated		
146	24/03/2025 18:08 PM ID: 267710473	Personally I seldom use taxis now as I find it difficult getting in/our private hires. They also use dynamic pricing and I've been overcharged by almost £15 over quoted price. One or two drivers had little English and took a much longer route than he should have. Did not answer when I asked him to go a different way.		
147	24/03/2025 19:25 PM ID: 267716485	As said. Habits have changed for our population. They won't be changing back anytime soon just because the city has more vehicles running about plying for trade.		
148	24/03/2025 19:37 PM ID: 267719296	There is less demand		
149	24/03/2025 19:53 PM ID: 267720047	More demand		
150	24/03/2025 20:36 PM ID: 267723166	Taxi demand on Thursday/Friday nights must be lower as having been out on a Thursday night a few weeks ago I was surprised by how much quieter it seemed		
151	24/03/2025 21:21 PM ID: 267725535	As stated previously due to uber being in high demand taxi drivers seem to be leaving the profession and losing the quality of taxi drivers as seen previous in Glasgow		
152	24/03/2025 22:29 PM ID: 267728709	Hail and hire has passed now with smart phones people don't need to go on to the streets and hail a black cab		
153	24/03/2025 22:45 PM ID: 267729536	Increase. It can be difficult to get a taxi.		
154	25/03/2025 04:47 AM ID: 267734826	Covid then more demand		
155	25/03/2025 06:34 AM ID: 267736311	Probably less apart from big events		
156	25/03/2025 09:20 AM ID: 267745480	It's harder to get a private taxi		
157	25/03/2025 10:06 AM ID: 267749634	Since Covid the bus services are terrible! More people are using taxis but there aren't enough !		
158	25/03/2025 20:24 PM ID: 267809508	Taxis are in demand still but they are not used like Hackneys via from a taxi rank etc company's like uber etc have diluted the market		
159	25/03/2025 21:34 PM ID: 267812320	Habits have changed and people don't have a lot of spare cash so taxis is one of the first things people will cut back on.		
160	25/03/2025 22:15 PM ID: 267814523	The social dynamic of people's social life has changed dramatically since 2019. In fact I'd it was changing before that.		
161	26/03/2025 10:53 AM ID: 267836071	The public tend to feel safer in Hackney taxis		
162	26/03/2025 12:53 PM ID: 267844897	For the worse		
163	26/03/2025 13:42 PM ID: 267852460	Too many private hire		
164	26/03/2025 14:11 PM ID: 267855936	Only at big events and nothing can change that		
165	26/03/2025 18:33 PM ID: 267878183	There has been a rise in demand.		
166	26/03/2025 18:56 PM ID: 267879358	The night economy has drastically changed and people are no longer staying out as late as they once did. when events are on in the city there is a real feast and famine scenario but at times outwith these events there are plenty of vehicles to service the		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
		publics needs. When such events are on the city is full of out of town plated vehicles meeting the demands of private hire operators which gives a false representation of availability.		
167	26/03/2025 22:45 PM ID: 267889855	Demand has done down as prices are no longer competitive.		
168	27/03/2025 11:11 AM ID: 267911016	Sense that driving is being made decreasingly attractive due to maniacal cycle lane policy		
169	27/03/2025 13:51 PM ID: 267924546	As previous comments, folk just aren't going into town as there is no guarantee they can get home.		
170	27/03/2025 16:48 PM ID: 267941550	As a private hire driver it is not my place to comment.		
171	27/03/2025 16:56 PM ID: 267941751	The reduced number of taxis actually operating probably causes shortages at peak times of demand. Increasing the licence limit will not help this.		
172	27/03/2025 18:36 PM ID: 267950059	Taxi are a nightmare, they switch the meter off and charge extreme amounts		
173	27/03/2025 18:40 PM ID: 267950154	More people using trains for the 12-month no peak fare pilot, which should be introduced.		
174	27/03/2025 19:27 PM ID: 267951863	Again the same question as before		
175	27/03/2025 20:20 PM ID: 267954371	Taxi queues are much busier than before.		
176	27/03/2025 21:11 PM ID: 267954434	Demand went right down during the pandemic and hasn't properly recovered yet as people aren't going out as much any more however having available taxis is paramount when it comes to safety.		
177	27/03/2025 21:25 PM ID: 267957581	Still same demand just lower provision of drivers		
178	27/03/2025 22:35 PM ID: 267959760	Increase quantity to fit market demand of later evening coverage as people don't stay out later as they can't get home		
179	28/03/2025 05:08 AM ID: 267963772	More people in city at night now.		
180	28/03/2025 07:29 AM ID: 267964903	More demand Public Transport reduced or unavailable particularly in the evening and late at night		
181	28/03/2025 08:00 AM ID: 267966436	As I previously mentioned re covid having a major impact on lifestyles		
182	28/03/2025 09:41 AM ID: 267961659	A lot more difficult to get one at night		
183	28/03/2025 09:46 AM ID: 267971367	After covid people tend to socialise in different ways. For example they stay more local so the demand for taxis is less.		
184	28/03/2025 21:55 PM ID: 268026664	There might be more school runs now.		
185	29/03/2025 07:02 AM ID: 268031560	I'd say less demand at most times, especially nights when it just seems quieter overall. Weekends (satyrday mostly) seem to be a complete hit or miss regards demand.		
186	29/03/2025 10:07 AM ID: 268037372	More people more demand		
187	29/03/2025 11:38 AM ID: 268039934	If anything there is a decline in footfall and a lot of places shutting down and more people shopping online .		
188	29/03/2025 12:49 PM ID: 268042500	I would suggest there is a greater demand which is not being met. Have stood waiting to hail a taxi or waited at a taxi rank and no taxis seem to be available.		
189	29/03/2025 13:39 PM ID: 268043063	Not so many people going out due to the cost of living so less street pickups but pre-booked taxis properly about the same. But when visitors to the city are unaware of local providers they heavily rely on being able to flag a taxi. This must be maintained.		
190	29/03/2025 14:10 PM ID: 268044888	As before		
191	29/03/2025 14:15 PM ID: 268044739	No significant population increase or footfall to city centre seen. Hospitality mostly report that takings are down meaning footfall is also down.		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
192	29/03/2025 14:49 PM ID: 268045927	For the same reason given previously, cost of living		
193	29/03/2025 17:31 PM ID: 268052629	given that the council cant give Taxi plates away for love nor money there has been obviously a massive decline in demand for the taxi trade within the city		
194	30/03/2025 08:50 AM ID: 268068942	There has been a clear decrease in demand since Covid.		
195	30/03/2025 09:31 AM ID: 268069784	After the pandemic demand was higher for maybe two years. This was down to drivers getting other jobs due to low demand during the pandemic. Now I would say most of the drivers have came back and demand back to normal or a bit less at times.		
196	30/03/2025 09:39 AM ID: 268069968	Once again Glasgow has been saturated with private hire cars who don't know how to communicate with the public can't speak to customers because of lack of English		
197	30/03/2025 09:45 AM ID: 268070186	the night time is now easy to get a taxi home		
198	30/03/2025 09:47 AM ID: 268070223	Significant decrease. The city is a ghost town. Maybe the council should set an example by getting their staff back into the City Chambers and encourage other businesses to do likewise then you will begin to see Glasgow recover		
199	30/03/2025 10:02 AM ID: 268070393	Less demand.		
200	30/03/2025 10:20 AM ID: 268070883	People aren't using black hackey as much as private hire picking up.off the street during peak times which they aren't legally supposed to do		
201	30/03/2025 10:22 AM ID: 268070969	The population is getting older and more vehicle with assistance to enter and disembark are required in my opinion.		
202	30/03/2025 10:35 AM ID: 268070708	There seems much more demand to get a black cab. I think its because there are much less cabs available now because private hires have taken their place and there are too many private hires. I think private hires are less professional, less reliable and less safe.		
203	30/03/2025 11:04 AM ID: 268071942	Definitely less business to be had, especially at night time during the early part of the week		
204	30/03/2025 11:23 AM ID: 268071534	Yes there is less demand as people don't have the money due to cost of living		
205	30/03/2025 11:30 AM ID: 268071944	Less people useing them		
206	30/03/2025 11:55 AM ID: 268072968	Less business due to the change in work/life style		
207	30/03/2025 11:57 AM ID: 268072981	The demand has dropped significantly		
208	30/03/2025 20:09 PM ID: 268094449	As far as I can see, there is not enough work, economy has completely changed, people don't go shopping in Glasgow like 20-30 years ago, the Internet has changed all that (shopping online) Night time economy is quite now, young generation do not go out the same, night clubs empty during the week, and some night clubs not even open during the week anymore. The land Scape and dynamics of Glasgow city has completely changed!		
209	30/03/2025 20:48 PM ID: 268095908	Not enough money in the economy		
210	30/03/2025 21:00 PM ID: 268095624	Glasgow city centre is nowhere near as busy as it used to be pre COVID		
211	30/03/2025 22:50 PM ID: 268099480	Yes less demand		
212	30/03/2025 23:35 PM ID: 268100131	Demand is down everywhere the city is dying		
213	31/03/2025 09:16 AM ID: 268107575	Significantly less demand (out with peak events)		
214	31/03/2025 11:50 AM ID: 268118740	There is less demand for taxis due to change in working patterns.The amount of constant roadworks in city centre causing delays to journeys		
215	31/03/2025 12:05 PM ID: 268120989	Less most of the time due to changing night habits of residents		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
216	31/03/2025 16:20 PM ID: 268143543	Less demand during weekdays, a since covid a large majority of office staff in no have to go in to offices.		
217	31/03/2025 18:54 PM ID: 268160272	Less demand throughout week and weekend		
218	31/03/2025 19:05 PM ID: 268158486	Glasgow public transport overall is shocking. Glasgows infrastructure is shocking. The policy to ""keep Glasgow moving"" is non existant. Glasgow City Council has FAILED Glasgow		
219	31/03/2025 22:45 PM ID: 268172784	Less at off peak		
220	01/04/2025 07:16 AM ID: 268179074	Less people using taxis		
221	01/04/2025 09:56 AM ID: 267475519	We have to rent taxis which is costing us fortune and people are looking into different trade or claiming benefits which is an adverse effect on society ans economy		
222	01/04/2025 10:19 AM ID: 268190038	Less demand since covid		
223	01/04/2025 12:50 PM ID: 267510636	Less demand		
224	01/04/2025 13:20 PM ID: 267574707	Less demand		
225	01/04/2025 13:28 PM ID: 268208165	Yes, black hackney taxis are in more demand, especially since the tourist season starts earlier and finishes later. However, they are all expensive, black hackney and private hire, so it would be good if there were to be more taxis overall, that the prices are reduced.		
226	01/04/2025 14:46 PM ID: 267617741	THE INTRODUCTION OF UBER WITHIN THE CITY HAS HAD A TRUE DETRIMENTAL EFFECT FOR TAXI DRIVERS AND CUSTOMERS. PRICE SURGING IS PROLIFIC AND THERE IS POOR ENFORCEMENT OF REGULATIONS		
227	01/04/2025 14:59 PM ID: 267708103	Same as previous answer, less on the road more difficult to get a taxi		
228	01/04/2025 14:59 PM ID: 267721425	Yes because of daft policy making ie lockdown and climate change and takin to guy's that work system		
229	01/04/2025 15:43 PM ID: 268220821	Fewer people shop in city centre		
230	01/04/2025 17:05 PM ID: 268226727	The pandemic and cost of living crisis has lowered demand.		
231	01/04/2025 17:07 PM ID: 267913041	Less demand		
232	01/04/2025 17:07 PM ID: 267844065	Too many taxis		
233	01/04/2025 17:13 PM ID: 268000398	Demand is always up and down depending on events		
234	01/04/2025 17:39 PM ID: 268229864	Again a reflection of Covid and failure to maintain overall standards of overall public transport alternatives.		
235	01/04/2025 18:14 PM ID: 268070423	The demand is much lower now		
236	01/04/2025 18:29 PM ID: 268234017	Less demand		
237	01/04/2025 21:42 PM ID: 268245517	There was less demand but if you need transport you'll pay more in emergency situations or inclement weather.		
238	01/04/2025 22:20 PM ID: 268248683	Obviously		
239	02/04/2025 11:57 AM ID: 268277153	Less people working in offices and most at home. And loads of pubs restaurants and clubs closing.		
240	02/04/2025 15:22 PM ID: 268296458	Post COVID, many taxi drivers retired from the job, in addition, the LEZ requirements have taken even more black cabs have been removed. An equal number of licenses for black cabs should be applied, so there are the same number of black cabs as there are private hire cars. It is incredibly unfair to allocate more private hire licenses and reduce the number of hackney taxis		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
241	02/04/2025 17:51 PM ID: 268310688	Covid changed the night time industries and also day time trade because a lot of working public now work from home (a few days per week or in some cases most of the week)		
242	02/04/2025 17:58 PM ID: 268309716	There appears to be indicators of demand not being met but when I see this it is usually at the end of the night or berg early in the morning and taxi drivers or private hire drivers are refusing to pick up people who are clearly very intoxicated.		
243	03/04/2025 11:35 AM ID: 268344717	If anything demand has come down you can see this by how many taxis are ranked around the city		
244	03/04/2025 20:24 PM ID: 268398646	Gen Z are taxi daft.		
245	03/04/2025 21:30 PM ID: 268401614	No one comes out because they cant get a taxi so it has decreased the need for them. Leaving really busy Saturdays unmanned and vulnerable on the streets for hours at a time.		
246	03/04/2025 21:30 PM ID: 268401286	Demand is high for nightlife in Glasgow		
247	04/04/2025 14:56 PM ID: 268482719	In my case yes! I've stopped using them they are so awful. * I am ex London Black cabbie for 18 years.		
248	05/04/2025 21:00 PM ID: 268550805	I believe there has been a decline in the volume of work for Taxis some of this is because of the volume of private hire in the city. Also there is a massive problem with out of town private hire illegally working and pirating in the town.		
249	07/04/2025 23:01 PM ID: 268652089	Since the arrival of über in Glasgow, the demand for hackney taxis has dwindled considerably, as Glasgow taxis can't seem to compete with the ridiculously low fares that they offer the Glasgow public. This is an unfair playing field, it appears to be Ubers policy to either drive away rival competitors or take that company over, and eventually the customer won't have any other choice but to just use them.		
250	08/04/2025 16:49 PM ID: 268710788	No change in demand the too many cars in the whole of Glasgow boundary		
251	09/04/2025 10:08 AM ID: 268743893	Although during Covid-19 this did change, but after this then ""no""		
252	09/04/2025 10:57 AM ID: 268747953	There has been less demand because the licensing department in the council, keep putting the prices up when it is not necessary in a very poor economic climate.		
253	11/04/2025 19:44 PM ID: 268935660	Serious downfall on punters coming into town far too expensive for beers and food ... youngsters now have a much healthier attitude towards alcohol		
254	13/04/2025 11:28 AM ID: 268979408	apart from when there was Covid-19		
255	17/04/2025 11:08 AM ID: 269271100	The introduction or ban of cheaper alcohol deals in pubs has ruined the night time economy. That and the reduction of bus services as customers took the bus to town and taxis to get home.		
256	17/04/2025 11:43 AM ID: 269264586	Since the great lie Covid your having a laugh		
257	17/04/2025 11:56 AM ID: 269274946	City is dying due to roadwork after roadwork, total eyesore everywhere thilthy		
258	17/04/2025 11:59 AM ID: 269274783	As before sitting hours on city centre ranks no unmet demand.		
259	17/04/2025 17:03 PM ID: 269309274	There has been less demand for taxis since the pandemic, especially at night time		
260	17/04/2025 19:41 PM ID: 269323586	I demand taxis more as transport so bad , less trains and buses		
261	23/04/2025 15:10 PM ID: 269599501	As above, app based and Covid impact likely to have affected travel behaviour. Also downturn in commuting and night time economy likely to have impacted although reduction in public transport services and use may have compensated the private hire / taxi market to some degree.		
262	26/04/2025 14:15 PM ID: 269867183	Yes! there has been a significant change in the demand for taxi services since April 2019. Glasgow has seen substantial population growth, a rise in tourism, and an increase in major city events, all of which have contributed to a greater need for flexible and reliable transportation. However, the current policy limiting the number of licensed taxis has not kept pace with this growing demand, leading to longer wait times and decreased availability,		

13. Do you consider that there has been any change in the demand for taxi services since April 2019?

			Response Percent	Response Total
		particularly during peak hours and weekends. The demand is clearly outstripping the supply, highlighting the need for a review of the current policy.		
263	01/05/2025 19:29 PM ID: 270254850	As per answer to private hire question		
264	08/05/2025 19:47 PM ID: 270666604	More demand		
265	14/05/2025 16:56 PM ID: 271028426	See above		
266	17/05/2025 11:02 AM ID: 271215242	Less demand, less nightlife in city, less drivers working nightshift.		
267	23/05/2025 12:33 PM ID: 271654868	Since April 2019 there has been a clear change in the demand for taxi services in Glasgow. Travel behaviour has shifted significantly, especially after the pandemic, with more people using taxis again for safety, convenience, and reliability. Events, population growth, and tourism have also contributed to higher demand in certain areas. This change should be reflected in a more flexible licensing policy.		
268	23/05/2025 15:08 PM ID: 271694989	No change in demand every rank is full prebooking taxi arrives very quick within under 2 minutes		
269	24/05/2025 21:25 PM ID: 271858182	The demand for taxis has completely died off due to the city centre being a ghost town most nights		
270	24/05/2025 21:45 PM ID: 271859607	Less people are on the streets as people work from home. Again the set up of the ranks are very poor. The second biggest station in Scotland holds 14 Taxis.		
271	25/05/2025 20:02 PM ID: 271913854	Since the pandemic has ended, people are out and about again and the need for transportation via taxi has increased. Why has the council not kept up to date with this? Why are we paying the council to make our lives harder? Why can't we just get a taxi when we need one!		
272	26/05/2025 04:43 AM ID: 271921631	As is the case in all cities the length of the country the publics attitude to going out has changed, and this has affected all businesses and is not exclusive to the hospitality industry, and is definitely not down the under provision of public transport.		
273	28/05/2025 00:48 AM ID: 272033711	I have no data to support my views. However, passenger figures at Glasgow Central are down 25% since 2019, having failed to recover post-COVID. On the other hand, night bus services have been slashed. I would expect the result is higher demand for nightshift drivers and lower demand for dayshift drivers. This may be perceived by the majority (dayshift drivers) as reduced demand but it is probably on average stable.		

7. Page 7

14. Do you consider that this change has resulted in a decrease or increase in demand for taxi vehicle services?

			Response Percent	Response Total
1	Significant increase	<input type="text"/>	32.07%	161
2	Minor increase	<input type="text"/>	11.95%	60
3	Minor decrease	<input type="text"/>	13.35%	67
4	Significant decrease	<input type="text"/>	29.68%	149
5	Don't know/No opinion	<input type="text"/>	12.95%	65

14. Do you consider that this change has resulted in a decrease or increase in demand for taxi vehicle services?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	2.79	Std. Deviation	1.47	Satisfaction Rate	44.87	answered	502
	Maximum	5	Variance	2.18	Std. Error	0.07			skipped	3938

Please provide any additional comments to support your response to this question (82)

1	20/03/2025 09:32 AM ID: 267425817	Footfall has halved.
2	20/03/2025 11:15 AM ID: 267436973	Again this is not a black and white situation there a lot factors that affect the trade, what's on in the city there is less disposable income available to people so less visits or nights out to the city and surrounding places and venues it's all relevant not a one size fits all
3	20/03/2025 11:33 AM ID: 267441065	As with private hire I do not believe the policy is to blame for a drop in demand
4	20/03/2025 11:54 AM ID: 267440030	It is not that dont know, but the numbers have been dictated by all these external factors rather than any policy.
5	20/03/2025 12:03 PM ID: 267429777	Working longer hours to make same monies
6	20/03/2025 12:24 PM ID: 267448653	No change
7	20/03/2025 13:28 PM ID: 267454097	Since covid people are not going out as much as they used to
8	20/03/2025 13:37 PM ID: 267452710	The city is empty. And lots of again out of town private hire cabs . This needs to be addressed first
9	20/03/2025 14:16 PM ID: 267455449	Taxis in every street looking for people
10	20/03/2025 15:22 PM ID: 267467077	People going out early and home early
11	20/03/2025 15:33 PM ID: 267468139	Lack of footfall
12	20/03/2025 16:10 PM ID: 267469617	Out of town pirates are running amok in city.
13	20/03/2025 16:43 PM ID: 267473352	Businesses are failing. The city centre is a ghetto with little or no policing. People are going home early for safety reasons. The 20somethings braving the city are getting intimidated. What's to like! The city is lawless
14	20/03/2025 16:45 PM ID: 267473386	As previously detailed, the city centre is considered like the Wild West to get home from. Not because there are no taxis but because there are so many and all wanting to over charge on the limited amount of work available. More taxis will only make this problem worse.
15	20/03/2025 18:01 PM ID: 267478460	I only know my own experience, and I am sick fed up of missing events for which I have paid good money, sick of have to give up every other hobby or interest I have, and sick of constantly having to embarrass myself by phoning the GP or hospital to say, 'Sorry I can't make my appointment, as the taxi I ordered two hours ago still hasn't arrived'.
16	20/03/2025 18:20 PM ID: 267466209	not as many people using taxis as more people working from home and people don't have as much money to spend so they don't go on as many nights out. so the taxi trade suffering
17	20/03/2025 21:31 PM ID: 267490046	I would imagine a significant decrease in late night demand but not unsure of the demand on night time.
18	20/03/2025 22:38 PM ID: 267493162	especially at very busy times.
19	21/03/2025 03:10 AM ID: 267496643	Mainly night shift
20	21/03/2025 09:17 AM ID: 267504136	This has led to behaviour by black cab drivers that makes it increasing fly difficult for people to use them - refusing fayres late night when folk are vulnerable and needing to get home, lying about card machines being broken to avoid paying taxes. More taxis would bring up the standard if there was more competition rather than people waiting forever and depending on a small number that is insufficient

14. Do you consider that this change has resulted in a decrease or increase in demand for taxi vehicle services?

			Response Percent	Response Total
21	21/03/2025 09:40 AM ID: 267504770	To earn enough to look after my family I have to do 6 ten hour shifts to make enough money to get by . This is not good for my health as I am 64 I can't get another job to get us by		
22	21/03/2025 11:01 AM ID: 267511226	Demand has gone down due to Covid and also cost of living expenses		
23	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the road		
24	21/03/2025 14:59 PM ID: 267529372	...DUE TO ""BLACK HACK MONOPOLY "" AND PRICE ... BIGGER INCREASE FOR ""PRIVATE HIRE""		
25	21/03/2025 16:39 PM ID: 267539146	Jobs are harder to find now, the cap must remain or be reduced.		
26	21/03/2025 16:41 PM ID: 267535632	Since the policy was introduced in 2019, there has been a significant increase in demand for taxi services. People's travel habits have changed especially after the pandemic, with more focus on safety, convenience and avoiding public transport late at night. Taxis remain an essential option for people who don't use apps or prefer a traditional, accessible service. However the limited number of licensed taxis can't always keep up with this growing demand especially during peak times or in bad weather.		
27	21/03/2025 18:06 PM ID: 267544804	Already enough cars available, no change will be noticed		
28	21/03/2025 23:28 PM ID: 267567652	Same reply as previous question		
29	22/03/2025 09:10 AM ID: 267576185	I've answered this same question a dozen times. The issue is lack of money and not taxis at specific times		
30	22/03/2025 09:37 AM ID: 267576341	It would be unfair to judge this consultation solely on the peak night time demand . Having owned and driven a taxi for over 28years in Glasgow I can confirm there are days when I can wait up to 3 hours before or between hires		
31	22/03/2025 10:15 AM ID: 267578863	From personal involvement I know first hand waiting times between jobs are excessive for around 80% of my shift.		
32	22/03/2025 17:36 PM ID: 267598262	I think there has been an overall decline in demand for Hackney Cab Services but nothing to do with policy The cost of living crisis has affected the Trade just like all Businesses especially Retail and Hospitality.		
33	23/03/2025 13:19 PM ID: 267630882	I don't see any consistent increase in demand due to this change.		
34	23/03/2025 21:40 PM ID: 267646121	Why wait for a taxi if it takes to long freeze to death		
35	24/03/2025 11:00 AM ID: 267666429	Card payments....		
36	24/03/2025 12:53 PM ID: 267668871	The numbers of customers that are having to wait at the ranks are reduced compared to pre Covid levels especially on a Friday evening. Like I've said in response to over questions the cost involved in nights out is a driving factor along with competition from other transport such as late night buses, private hire apps & even cycle hire for more local journeys. I would also say the increased road works in the city impact on customers as the fare can be higher on some journeys due to increased congestion/diversion routes etc.		
37	24/03/2025 14:15 PM ID: 267682529	The demand from the public has decreased. But that is due to how unsafe Glasgow has become. The demand for new plates is increasing as it's the only thing the low skilled immigrants feel they can do as a job.		
38	24/03/2025 17:57 PM ID: 267709445	As previously stated		
39	24/03/2025 19:25 PM ID: 267716485	The pandemic caused a material change.		
40	24/03/2025 19:53 PM ID: 267720047	Previously queues were not so long and taxis would not refuse customers		
41	24/03/2025 20:36 PM ID: 267723166	Given that bus services have also significantly reduced since Covid I would argue that while town is slightly quieter some nights there is no drop in demand		

14. Do you consider that this change has resulted in a decrease or increase in demand for taxi vehicle services?

			Response Percent	Response Total
42	25/03/2025 09:20 AM ID: 267745480	As previous comments		
43	25/03/2025 10:06 AM ID: 267749634	N/a		
44	25/03/2025 15:51 PM ID: 267785684	I believe that the pandemic has had a dramatic negative effect on all taxis as city centres are not as busy		
45	25/03/2025 21:34 PM ID: 267812320	Not enough people using taxis at night.the marshals no longer have clickers because there is no demand		
46	26/03/2025 10:53 AM ID: 267836071	When speaking to people they say they feel safer and are always encouraging their children to use taxis rather than private hire		
47	26/03/2025 13:42 PM ID: 267852460	Not enough work for taxis as it is		
48	27/03/2025 16:56 PM ID: 267941751	The reduced number of taxis actually operating probably causes shortages at peak times of demand. Increasing the licence limit will not help this - there should be 1420 active taxis before that limit is reviewed.		
49	27/03/2025 19:27 PM ID: 267951863	Getting fed up with the same question being asked multiple times		
50	27/03/2025 20:20 PM ID: 267954371	Public transport after hours is non-existent. Taxis are v busy.		
51	27/03/2025 22:35 PM ID: 267959760	Not focussing on demand times. Drivers don't want to work the later hours		
52	28/03/2025 07:29 AM ID: 267964903	Significant increase in unmet demand		
53	28/03/2025 09:41 AM ID: 267961659	There needs to be a service level agreement to meet customer demand 24/7 and on red dot events		
54	29/03/2025 07:02 AM ID: 268031560	hard to say		
55	29/03/2025 09:54 AM ID: 268036359	More population		
56	29/03/2025 14:10 PM ID: 268044888	As before		
57	30/03/2025 10:20 AM ID: 268070883	Decrease in the demand for Hackney cabs		
58	30/03/2025 20:09 PM ID: 268094449	During the week there is not enough work to go around as it is !!!		
59	31/03/2025 16:20 PM ID: 268143543	If you want a taxi you can get a taxi,it has always been like that.		
60	31/03/2025 18:26 PM ID: 268158520	Use alternative methods, go home early as can never get a taxi when required		
61	31/03/2025 19:05 PM ID: 268158486	<p>This policy and other decisions made by Glasgow City Council have failed Glasgow. Decisions are being made in isolation. It appears NO-ONE is contemplating or considering the blast radius and its impact.</p> <p>I liken this to a thunderstorm. Everyone focuses on the tornado only. No-one looks at the trail of destruction it leaves in its midst.</p>		
62	31/03/2025 22:45 PM ID: 268172784	At off peak		
63	01/04/2025 14:46 PM ID: 267617741	SINCE COVID FEWER LOCAL PEOPLE VISIT THE CITY CENTRE HENCE THE DECLINE IN PUBS, CLUBS, CAFE'S ETC., ALSO PEOPLE ARE NOT SO EAGER TO COME INTO A CITY CENTRE WHICH IS SO RUN DOWN. ALSO POLICING IS AN ISSUE FOR MANY		
64	01/04/2025 14:59 PM ID: 267721425	Because to many of private hire are pouching all over the city look at it in another 2 years		
65	01/04/2025 17:05 PM ID: 268226727	See previous comment.		
66	01/04/2025 17:39 PM ID: 268229864	As above. However, private hire operators are capable of undercutting taxi operators to the extent that there are less taxis at ranks or driving along waiting to be flagged down that used to be the case, e.g. in the suburbs.		

14. Do you consider that this change has resulted in a decrease or increase in demand for taxi vehicle services?

			Response Percent	Response Total
67	01/04/2025 18:14 PM ID: 268071722	The amount of pubs & clubs closing is alarming ! Of course it effects night shift drivers		
68	01/04/2025 21:42 PM ID: 268245517	People with disposable cash in certain situations will always need transport: stations, shops, concerts.		
69	02/04/2025 15:41 PM ID: 268300181	I don't think that change has resulted in anything, I think that people's changes in behaviour has made a difference, for both hacks and private		
70	02/04/2025 17:58 PM ID: 268309716	There is an increase in demand but there are many reasons why this demand is not being met, the last taxi I was in told me he was off the road for over an hour getting his taxi cleaned because the last passenger had vomited in the back.		
71	05/04/2025 21:00 PM ID: 268550805	We are waiting longer between hires and I believe that is proof of the decline in hires.		
72	17/04/2025 17:03 PM ID: 269309274	The nighttime economy is just not the same.		
73	17/04/2025 19:41 PM ID: 269323586	Fewer trains and less late trains and buses, folk need to be able to get home safely after a night on the town		
74	23/04/2025 15:10 PM ID: 269599501	Statistical analysis would be required to establish the evolving pattern.		
75	26/04/2025 14:15 PM ID: 269867183	<p>I believe there has been a significant increase in demand for taxi vehicle services in Glasgow. The city's population growth, increased tourism, and rise in major events have all contributed to greater reliance on private hire and taxi services.</p> <p>However, despite this significant increase in demand, the current limitation on the number of taxi licences has not allowed for adequate service expansion, leading to longer wait times and reduced availability, particularly during peak hours. This mismatch between demand and supply further highlights the need for a review of the current policy.</p>		
76	01/05/2025 19:29 PM ID: 270254850	As per answer to private hire question		
77	08/05/2025 19:47 PM ID: 270666604	More taxis required		
78	14/05/2025 16:56 PM ID: 271028426	Why so many of the same questions? So people get bored and don't get to the end of the survey?		
79	23/05/2025 12:33 PM ID: 271654868	There has been a significant increase in demand for taxi vehicle services in Glasgow since 2019. With the city's growth, rising tourism, and a shift in public transport habits especially post-COVID more people now rely on taxis for reliable, door-to-door service. This increase in demand supports the need to review the licence cap and issue more taxi plates to meet public needs.		
80	24/05/2025 21:25 PM ID: 271858182	More taxis would absolutely destroy a trade that has always took pride in its job , the cheapest Hackney taxi is £60,000 you can't expect people to spend that kind of money for a job that ends up less than minimum wage, because too many taxis are on the road		
81	25/05/2025 20:02 PM ID: 271913854	There's not enough drivers being allowed on the road		
82	26/05/2025 04:43 AM ID: 271921631	As stated before the public habits to going out have changed, the pandemic the current economic climate have all had a massive effect on the taxi trade, and any increase to current taxi or private hire numbers would have a devastating effect on business.		

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
1	Open-Ended Question		100.00%	533
1	19/03/2025 14:42 PM ID: 267373964	It should be scrapped with immediate effect. Think of the economy. This puts people off coming in to the town if you can't get home. It's a nightmare.		
2	19/03/2025 16:56 PM ID: 267390937	The £500 charge for private drivers was unaffordable		
3	19/03/2025 23:23 PM ID: 267410210	There are already too many private hire cars and taxis on the road in Glasgow so please don't allow any more		
4	19/03/2025 23:26 PM ID: 267410617	Many media outlets report of the public unable to get taxis or PH vehicles at night. As a driver myself I can't say I have seen this as there are very rarely large queues on any ranks within the city unless there has been a major event.		
5	19/03/2025 23:48 PM ID: 267411170	The private hire and taxi cap should stay to the current numbers. As there are so many cars available the whole of Glasgow boundary		
6	19/03/2025 23:48 PM ID: 267410222	The unmet demand for taxis is due to the extremely high prices of taxis forcing some drivers to abandon the trade.		
7	19/03/2025 23:53 PM ID: 267411161	The city has more than enough taxi and private hire. The council need to crack down on outer council private hire working in Glasgow. Also the taxi ranks have been taken over by delivery drivers. The taxis can't get on the rank. Someone in the council is not doing their job also the police.		
8	19/03/2025 23:53 PM ID: 267411045	Again i would say council should consider to end the monopoly of the private hire car owners who don't run a business and ask for the heavy rents from the other drivers who are actually in need because of the over provision policy. Or council should consider to fix the reasonable rents for the car to have some check and balance on these people.		
9	20/03/2025 00:49 AM ID: 267411467	<p>The Overprovision Policy for Private Hire Cars and the Unmet Demand Policy for Taxis create an unfair and inefficient transport system in Glasgow. By limiting the number of private hire vehicles, the policy restricts market competition, inflates license values, and enables rental exploitation, where new drivers must pay excessive fees just to operate. This benefits existing license holders at the expense of both drivers and passengers.</p> <p>At the same time, the Unmet Demand Policy for Taxis fails to address the growing need for reliable transport, especially during peak hours and in underserved areas. Passengers often struggle with long wait times and high fares due to the artificial restriction on supply. Instead of protecting outdated policies that favor a small group, regulations should focus on ensuring fair access, improving service standards, and allowing supply to meet demand naturally. Reforming these policies would create a more competitive, accessible, and efficient transport system for everyone in Glasgow</p>		
10	20/03/2025 07:03 AM ID: 267418413	More needs to be done to stop illegal plying of taxi / PH trade in Glasgow. It is dangerous to the local businesses, but also dangerous to the citizens and visitors to the city.		
11	20/03/2025 07:12 AM ID: 267418470	The taxi trade is having a tough time Costs are going up this will be the nail in the coffin check to see how many out of towns pick up and operate in Glasgow iam sure the data can be obtained.		
12	20/03/2025 07:30 AM ID: 267419276	Need to crack down on companies working the city with out of town plates is the biggest problem		
13	20/03/2025 07:59 AM ID: 267420251	Public safety must be paramount. Not back handers from Uber or Glasgo cars.		
14	20/03/2025 08:13 AM ID: 267420511	I can only speak for nightshift as I don't work during the day but in my experience I have found I'm sitting around a lot more now than I ever have. The entire night time economy is in a rut at the moment and in my opinion increasing the amount of taxis/private hire vehicles will further limit the earning potential for existing owners/drivers		
15	20/03/2025 08:21 AM ID: 267420830	I have witnessed the highs and lows of the taxi trade in Glasgow for over 30 years. I have family and friends in the private hire industry in Glasgow. I am in a position to pass comment due to my experience, and I strongly agree that the Unmet Demand policy is essential to keep a fair balance without adversely affecting the public.		
16	20/03/2025 08:52 AM ID: 267423734	Please think a bout decent Taxi drivers who have had to get themselves into a lot of debt, trying to some days make the minimum wage.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
17	20/03/2025 09:25 AM ID: 267425034	I agree 100% with this survey , I would say that the number of PHVs operating in the city by GlasGo and Uber is at a ridiculously high level. These companies are running roughshod over the council and are clearly flouting licensing regulations regarding in particular out of town plates and geofencing. These companies are PHV drivers are turning their apps off in the early hours of the morning , parking at or near taxi ranks and pirating the general public. Some of these prices are clearly robbery and the public perception is now normalised to think that these are the genuine prices. The PHV companies mentioned will try saying there is not enough PHVs to satisfy demand but these are multi million pound companies who are only interested in lining their pockets. The city needs better regulation of PHV geofencing and the amount of despicable PHV drivers who are pirating in the city and ripping off members of the public.		
18	20/03/2025 09:32 AM ID: 267425817	There is no unmet demand for taxis.		
19	20/03/2025 09:37 AM ID: 267429395	I think it's unfair to the trade.		
20	20/03/2025 09:44 AM ID: 267429478	Theres more private hire making their own ranks like outside kfc union st also more of them sitting on actual glasgow black hackney ranks operating as a black hackney! Not just glasgow private hire but also from south Lanarkshire/east dumbartonshire operating as a black hackney also. Its getting worse alot worse they have no fear or care! Nothing seems to be getting done about glasgow enforcement for taxis & private hire want the drivers to report them to their councils ourselves. Why should we. They are supposed to be the enforcement! I dont think they are fit for purpose at all. All they are is tyre kickers. What is their purpose and responsibility?they only enforce their own rules only when it suits them. Pass blame to the police & vice versa. Its a real shit show out there.		
21	20/03/2025 10:13 AM ID: 267430556	There is no demand to be met, because there is no demand. Restaurants and bars and clubs are suffering badly. This affects the taxi trade also. When demand Diminishes taxis follow suit and so do the other industries.		
22	20/03/2025 10:37 AM ID: 267434199	Scrapping this policy would get people work rather than claiming benefits and also to Survive with the ongoing rising costs		
23	20/03/2025 11:07 AM ID: 267439821	Please think about the neighbouring council vehicles who are regularly wotlrking gkasgow every single day...these numbers need to be taken into consideration		
24	20/03/2025 11:15 AM ID: 267436973	I would urge the compositions of these surveys and reports to visit the city centre at different times and different days and get a sense of how the trade fluctuates also greater enforcement by GCC, Taxi&PH Companies on pricing and obviously Police Scotland for criminal behaviour would give the public more confidence in the Taxi&PH trade as I believe as a Taxi owner/operator public confidence is extremely low in our Trade this could ultimately lead to increasing numbers in the future but it would mean GCC,, Trade Reps, Taxi&PH Enforcement, Parking Enforcement and Police Scotland working in partnership to increase resources to majorly improve the safety and ultimately the service to the public		
25	20/03/2025 11:16 AM ID: 267439985	Can't not drive down a street in town at weekend without private hire cabs looking for work stopping asking public if looking for a hire		
26	20/03/2025 11:33 AM ID: 267441065	The hospitality sector is the bread and butter of the trade and with the decline of hospitality it has a severe impact on the private hire and taxi trade.		
27	20/03/2025 11:54 AM ID: 267440030	This submission is on behalf of Glasgow Taxis Ltd, who have invested significantly in preparation for this consultation by way of an evidence based approach to our response. It is clear that lack of both Taxis and Private Hire are being blamed for the lack of footfall in the city leading to the failure of businesses, whilst ignoring the effect of a multitude of other, more significant, contributory factors. Undermining the taxi trade, who continue to endure the implementation of the LEZ, is unacceptable and all efforts must be made to emphasise this point. Evaluating taxi and Private Hire Operations in Glasgow: A Data Driven perspective (Executive Summary) Overview This report was developed in response to concerns raised ahead of Glasgow City Council's public consultation. It provides an evidence-based assessment of taxi and private hire (PH) provision in Glasgow. The report examines whether increasing the number of licensed vehicles is justified by actual demand. In doing so, it contrasts the views of the Glasgow Chamber of Commerce—which supports a removal of the cap on PH licences—with comprehensive analyses by both the City Council (2023) and Glasgow Taxis' own observational survey (2025). Key Background & Context • Regulated Fleet Numbers: Glasgow has maintained a regulated cap on licensed taxis and PH vehicles.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
		<p>Despite a modest recent increase in PH licences (approved in April 2023), the total fleet has shown only an 8.24% growth since 2008.</p> <ul style="list-style-type: none"> • Demand Assessment: Both the Council's review and a 2022 Public Attitude Survey found no widespread evidence of unmet demand. Reported difficulties (approximately 12–13% of respondents) were typically linked to wait times and operational issues rather than an absolute shortage of vehicles. • Night-Time Economy Factors: The report stresses that transport demand is influenced by broader factors. Declining footfall, limitations in public transport during late hours, safety, and the evolving nature of the night-time economy mean that issues of late-night travel extend beyond the simple availability of taxis or PH vehicles. Survey Methodology & Findings • Observational Study: A targeted Rank Survey was conducted at the Gordon Street taxi rank (Glasgow's busiest location) on four Saturday nights between January and February 2025. • Method: Two observers recorded data from approximately 21:30 until 03:00 on nights chosen for varying conditions: severe weather, a pay-day effect, a special event (Valentine's weekend), and a normal Saturday. Continuous video verification was also used. • Results: <ul style="list-style-type: none"> o Across all nights, between 530–570 taxis served roughly 900–1,050 passengers. o Maximum wait times were generally low (around 11 minutes), except during isolated peak periods (28 minutes on one night, 34 minutes on another). o Detailed observations confirmed that any temporary queues were not due to a shortage of vehicles but were primarily linked to operational factors such as traffic management, payment delays, and loading inefficiencies. Industry Issues & Operational Challenges • Oversupply vs. Demand: There is no evidence to suggest significant unmet demand. Instead, the industry is characterized by periods of excess capacity, as highlighted by both local survey data and the Council's review findings. • Operational Bottlenecks: Instances of increased wait times were attributed to: <ul style="list-style-type: none"> o Inefficient traffic flow and queue management at key ranks. o Payment issues (e.g., some drivers not accepting card payments). o Occasional operational missteps, such as taxi driver misconduct. • Market & Workforce Concerns: <ul style="list-style-type: none"> o Flooding the market could further reduce driver earnings—a situation already under strain, as demonstrated by recent coordinated strikes among private hire drivers. o Many drivers are reluctant to work night shifts due to operational challenges, meaning that simply increasing licence numbers may not translate to improved late-night service. • Environmental & Regulatory Considerations: An uncontrolled increase in vehicle numbers may exacerbate congestion and environmental impacts, undermining initiatives such as the Low Emission Zone (LEZ) and other traffic management measures. Recommendations Rather than a blanket increase in licence numbers, the report advocates for a multifaceted, collaborative approach: <ul style="list-style-type: none"> • Taxi Rank Infrastructure Improvements: A joint review (involving the Council, police, and operators) to optimize key taxi ranks, especially at Gordon Street. • Enforcement & Operational Efficiency: Enhanced traffic and parking regulation enforcement around taxi ranks to reduce delays, coupled with better management and support from taxi marshals. • Payment Modernisation: Mandate that all taxis and PH vehicles carry functioning card payment systems to improve transaction speed and passenger convenience. • Targeted Capacity Adjustments: Consider introducing night-time specific licences that can increase capacity only during peak periods without affecting overall market balance. • Integrated Public Transport Solutions: Align any transport strategy with broader improvements to late-night public transport services and infrastructure, ensuring a holistic approach to Glasgow's evolving night-time economy. Conclusion The evidence suggests that Glasgow's current regulated fleet is largely sufficient to meet demand during late-night hours. Short-term issues are largely operational rather than indicative of a structural shortage. The report strongly recommends that stakeholders focus on targeted, system-wide improvements—rather than increasing vehicle numbers—to ensure sustainable, efficient, and safe late-night transport provision. 		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
28	20/03/2025 12:03 PM ID: 267429777	Think this constitution is all about covering a Saturday night were there seems to be a problem. There is more than enough taxis and private hire to cover all other times. So why put more plates the road where there is no problem no shortage. More public transport on a Saturday night would cover the problem so no need to fluid the city with more taxis and private hire that are not needed		
29	20/03/2025 12:09 PM ID: 267446272	The cause of a failing city centre cannot be laid at the door of the taxi trade. To get this decision wrong would be catastrophic for the taxi trade and would result in a poorer transport provision for the city.		
30	20/03/2025 12:24 PM ID: 267448653	Limiting the numbers is the best thing GCC have done		
31	20/03/2025 12:25 PM ID: 267448673	Adequate private hire more black taxis needed for particular weekend nights to clear the streets quicker		
32	20/03/2025 12:27 PM ID: 267446409	Our earnings are declining, costs increasing and less passengers (less office workers, increased working from home)		
33	20/03/2025 12:29 PM ID: 267448534	For the moment to have good effect especially on taxi trade it is good to maintain the policy of overprovision. It will able the existing drivers to earn a decent earning.		
34	20/03/2025 12:34 PM ID: 267449408	Too many out of town private hired employees now operating in Glasgow now within the city boundaries and Glasgow don't have any policy to man these operators so why would we require additional private hire in Glasgow		
35	20/03/2025 12:43 PM ID: 267450006	There has been significant impact on the taxi trade due to the LEZ, fuel and insurance along with the cost of vehicles. The cost which has to be earned which would mean the very small pie that is there would be even smaller.		
36	20/03/2025 12:44 PM ID: 267450574	Think there is enough taxis if you really want one and also if taxis are able to get onto certain taxi ranks at night time when there are cars double parked on them instead. Also during the week when demand for taxis is low		
37	20/03/2025 12:45 PM ID: 267445457	Need GCC and police to do their jobs properly along with Enforcement and parking attendants and the numbers will look different in a few months.		
38	20/03/2025 12:48 PM ID: 267450183	Answered in previous questions		
39	20/03/2025 12:49 PM ID: 267449842	As noted on my previous comments.		
40	20/03/2025 12:52 PM ID: 267449301	For the people who operate and drive both taxi and private hire cars in Glasgow I'm sure they are just about making a living from doing these jobs. If you lift the cap then it will lead to more taxi/PH vehicles on the road and everyone will suffer by not making a living. By putting more vehicles on the road it WILL NOT STIMULATE ADDITIONAL FOOTFALL IN THE CITY CENTRE, it will not be a magic solution to the changed Glasgow after COVID 19, people have changed their habits and ways.		
41	20/03/2025 12:58 PM ID: 267451713	There are far too many taxis and private hire vehicles in Glasgow that it's already hard to make a living, adding more vehicles will simply see income for all across the board declining		
42	20/03/2025 13:05 PM ID: 267449991	More than enough taxis and private hire cars in Glasgow for the city centre		
43	20/03/2025 13:07 PM ID: 267451667	Allowing uber unfettered access in Glasgow for the first few years has overall increased prices for transport users in Glasgow, less customers available for general private hire and hackneys increased prices for all, while not tackling cross bordering allows an influx of too many vehicles continuing to destroy incomes while vehicles are almost double the cost to buy than 5/6 years ago. LEZ was final straw, council policies have effectively destroyed the future of hackneys in Glasgow. YES OF COURSE all vehicles should be limited in numbers otherwise nobody can earn a living. Hackney drivers feel this hardest as they have most expensive cost base,		
44	20/03/2025 13:07 PM ID: 267451802	Not so much on the policy but I would like to see more enforcement and parking wardens in the city to prevent double parking and parking and waiting on taxi ranks, there are times vast swathes of the city are down to one lane with the double parking causing delay and congestion.		
45	20/03/2025 13:08 PM ID: 267451316	Too many drivers not knowing the layout of Glasgow Roads all driving with their eyes on satnavs. Constantly touching their phones for destinations.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
46	20/03/2025 13:16 PM ID: 267453443	I've noticed that anytime that I come into the city at the weekend there are always plenty of private hire drivers just sitting about willing to take you home for over inflated prices		
47	20/03/2025 13:24 PM ID: 267450910	A think the taxi enforcement should be out at night more to see how the private hire taxi operate at night with pirating and the amount out of town private hire working in Glasgow city centre		
48	20/03/2025 13:37 PM ID: 267452710	TOO MANY OUT OF TOWN PRIVATE TAXIS . LEES CUSTOMER NEW ELECTRIC TAXI COST +OF 60.000. DOWN TURN IN RETAIL AND NIGHT TIME CUSTOMER POORLY AND UNDER MANAGED TAXI RANKS . NEW CYCLE LANES TAKE UP ROAD SPACE MORE CONGESTION. HIGHER FUEL COST TAXIS NEED CUSTOMER.. CUSTOMER NEED TAXI TAXI STUCK IT LONG TRAFFIC COST CUSTOMER MORE MONEY ITS NOT THE TAXI TRADE THAT NEEDS FIXED ITS THE REST OF THE CITY		
49	20/03/2025 13:40 PM ID: 267451472	The number of taxis and private hire is absolutely fine as it is. What is needed is the council to hurry up processing new drivers to take up badges and plates. What is also needed is a serious plan to get Glasgow back to being the fantastic city it once was instead of the embarrassment it currently is with footfall steadily declining. Only then should you consider offering more plates, it would be farcical to do so before now. Finally and most importantly, enforcement of current drivers and plates has to be taken much more seriously. The sharing of badges, pirating from south Lanarkshire and surrounding areas is absolutely pitiful yet current licence operators are not protected by the council against those that operator illegally within the city. The whole of licensing and enforcement needs a huge overhaul instead of the exceptionally slow service and buck passing that is currently taking place		
50	20/03/2025 13:42 PM ID: 267456035	What would be the point? The council are blatantly favouring the private hire industry while doing everything they can to destroy the Taxi trade. Within a decade the black taxis will be gone completely. Hang your heads in shame GCC		
51	20/03/2025 13:47 PM ID: 267457346	To many PH and Licensed taxis in Glasgow for the amount of customers that use them		
52	20/03/2025 13:56 PM ID: 267454544	Unmet demand meaning around 4% of weekly hours sledgehammers to crack a nut springs to mind Price boost to black cabs asked about they will come out fri/sat nights only TRY THIS		
53	20/03/2025 14:01 PM ID: 267458637	Need more boots on the ground to combat the out of town pirates.		
54	20/03/2025 14:02 PM ID: 267458938	Since covid the public are no longer using taxis the way they used to and that is why the demand is very low		
55	20/03/2025 14:05 PM ID: 267458188	If it seems to be working then do fix it.		
56	20/03/2025 14:16 PM ID: 267455449	There is no unmet demand I do 1 job an hour if I'm lucky		
57	20/03/2025 14:19 PM ID: 267453873	At present we are being overrun with unlicensed taxis entering the city and essentially stealing our work the reason some licences are not being renewed is the lack to tackle this problem and the cost involved in being a taxi driver you can't even get anyone in the council offices as there being paid to stay at home and work so where does the footfall magically appear from come out and do a shift in a taxi it would embarrass the council how much we earn no such a thing as living wage when working as a taxi driver in Glasgow very little help or support		
58	20/03/2025 14:21 PM ID: 267456621	I was once told by a GCC official that the council has no interest in driver earnings. Let me just say in response, drivers absolutely have an interest in their earnings. Ultimately, the quality of individual driving a taxi or private hire is vitally dependent on the ability to earn a living wage and to find an acceptable work/life balance. The situation at present is extremely negative with regard to the above determinants. Exploitative bemoths like Uber do not care about driver earnings and work/life balance. Stand up for the workers for a change!		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
59	20/03/2025 14:35 PM ID: 267461756	<p>1- Crossborder hiring and illegal ranking in the city centre and at major events by out of town PH</p> <p>They do not sit a topographical test and do not in most cases have to sit an SCQ</p> <p>On any given day or night there are hundreds of non Glasgow City Council PH</p> <p>Working from booking offices based in Glasgow and outside Glasgow</p> <p>Operating picking up in Glasgow and dropping in Glasgow</p>		
60	20/03/2025 14:37 PM ID: 267461967	The main problem seems to be trying to recruit younger people into the taxi trade. I personally don't have a problem with the LEZ, it's just the cost of an LEZ vehicle that seems to be the main reason for going for a private hire vehicle as a cheaper option.		
61	20/03/2025 14:39 PM ID: 267461029	<p>To say taxi demands are not met is flase. Walk through the city centre at any time of night or day and you will see plenty of taxis sitting on ranks, lights on available for hire.</p> <p>There is a mith amongst the public that they can't get a taxi home. When in reality this is not the case. This has became a very common excuse for people to avoid the city centre by simply throwing out the line that they wong be able to get a taxi home. In reality people are avoiding the city centre because of council failings. The place is full of rubbish and very undesirable characters begging on every corner. Most people feel unsafe in the city centre with the open drug use.</p>		
62	20/03/2025 14:45 PM ID: 267459039	Maybe the council should get enforcement to do there job instead of playing hide and seek		
63	20/03/2025 14:48 PM ID: 267462897	As per previous comments thanks		
64	20/03/2025 15:15 PM ID: 267466531	The city is overrun with out of town private hire cars which hinders Glasgow's own taxi & ph cars making a living.		
65	20/03/2025 15:17 PM ID: 267466941	The private hire cap should stay and number should be decreased there are to many private hire cars on the road xx		
66	20/03/2025 15:21 PM ID: 267467130	taxis are busy at night for a few hours, but long quiet periods outside of that.		
67	20/03/2025 15:22 PM ID: 267467077	More should be done for greener travel. Subway closed Sunday after 18,30 , buses to dear and reduced service		
68	20/03/2025 15:33 PM ID: 267464237	We need to keep the policy in place, there would be no unmet demand if the pricing was in line with inflation. Maybe if the private hire were regulated by some minimum fares and per mile charges then everything would be sorted. Unmet demand and happy drivers. We are having to work longer hours to make ends meet, due to the pricing not increased in the last 5 years for the drivers.		
69	20/03/2025 15:33 PM ID: 267468139	As stated, not enough people going out, also taxis sitting around doing nothing and severe lack of taxi's ranks in strategic positions IE: QUEEN ST STATION, plus out of town p/h illegally working inside Glasgow boundary		
70	20/03/2025 15:42 PM ID: 267469127	The private cap and taxi cap should stay because when you place a booking through either uber or glasgo u have your vehicle within 3-4 minutes that is impressive. If it was opened this would create a big safety hazard for the public and the drivers.thanks		
71	20/03/2025 15:47 PM ID: 267469423	The current policy is adequate for the trade. Lack of work means an increase would be severely detrimental to all parties		
72	20/03/2025 16:10 PM ID: 267469617	Stricter enforcement		
73	20/03/2025 16:43 PM ID: 267473352	<p>Leave well alone and stop pandering to the pressures of businessmen whose only interest is making money.</p> <p>The council stopped issuing plates so these 'businessmen' went elsewhere (sth lan, east ren, etc)and applied there.</p> <p>Now we are awash with out of town illegal pirating cars with the Glasgo banner.</p> <p>This doesn't stop by issuing more plates.</p> <p>The horse has bolted here</p>		
74	20/03/2025 16:45 PM ID: 267473386	I challenge the council members to come into the city centre in a Friday into Saturday at about 2am. See for yourself what it is like. Jamaica Street reduced to a		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
		single lane by illegally ranked taxis. Traffic jams on Sauchiehall Street due to illegal parking and ranking with taxi ranks fully blocked. Your lazy policy of narrow roads with no parking enforcement and throwing more taxis (public and private hire) with zero night time enforcement have led to my job becoming almost unworkable. The only saving grace is that when I do get a hire the customer is relieved to be getting an experienced Glasgow cabbie who always runs the meter and is polite.		
75	20/03/2025 16:52 PM ID: 267474593	Town is overrun with private taxis getting plated in zones outside Glasgow and working in Glasgow everyone knows this but nothing ever gets done to put a stop to it.		
76	20/03/2025 17:36 PM ID: 267478713	Glasgow city council should as a priority sort out the many taxi ranks all over the city which taxi drivers can't use because of parked vehicles especially at the weekend		
77	20/03/2025 17:43 PM ID: 267480237	In the city centre the majority of private taxis driving round the streets are empty. Also it is common place to see these taxis parked with the driver. While not the focus of this questionnaire, it should be noted that a significant number of private taxis driving around Glasgow do so dangerously.		
78	20/03/2025 17:53 PM ID: 267480160	Although it probably doesn't matter to anyone in the council our wages are decreasing and people are working longer ours		
79	20/03/2025 18:01 PM ID: 267478460	See every previous answer, plus this: As a lone elderly woman who walks with a stick, I may as well wander round Glasgow with a target painted on my back, especially at night. I will not wait for a bus after dark, nor will I travel on one if it deigns to turn up. Thanks primarily to Glasgow City Council, the only way that I can attend concerts and theatre is to call for a taxi, and over 50% of the time, 'we couldn't get one for you' is the reply. That figure goes up to over 80% on a Sunday. As for your recent obscene increase in fares, which not one driver I have canvassed supports, I can pay £12 to attend a concert by the BBC Scottish Symphony Orchestra at the City Halls, yet pay £22 to get home, 3.5 miles away, in a taxi because the concert finishes after 9pm! Most music and theatre finishes between 9.30pm and 10.30pm, but as you are chauffeur-driven to events and don't pay for entry, how would you know, or care? Are you trying to kill the Performing Arts sector, never mind condemn people to a life of social isolation and mental health difficulties?		
80	20/03/2025 18:20 PM ID: 267481583	The number of out of town vehicles working within Glasgow will have an adverse affect on unmet demand surveys as they are covering work that would otherwise show there is an high demand for vehicles that is being unmet		
81	20/03/2025 18:20 PM ID: 267466209	there is know unmet demand for taxis in glasgow		
82	20/03/2025 18:34 PM ID: 267483072	At any given time in Glasgow there must be 50-100 private hires unavailable for hire due to them pirating. If we could get them back onto the system and available asap then that would free up the taxis and the people of Glasgow. Tougher penalties and and potentially more rewards for them to be back on the system. Not picking and choosing.		
83	20/03/2025 18:54 PM ID: 267483326	The council should look at other forms of transport for the public,E.G. subways,buses trains. who a getting away not providing the service they should be.		
84	20/03/2025 19:12 PM ID: 267485059	Leave the free market to sort it out demand will dictate prices and availability. This survey will be swamped by taxi drivers voting to limiting licenses for obvious reasons.		
85	20/03/2025 19:18 PM ID: 267484798	If more is done to stop drivers pirating and cross border plates picking up in city center work in all taxi systems will clear more efficiently leading to the demand getting met at the weekends plus the demand during the week is not high enough to life the cap		
86	20/03/2025 19:31 PM ID: 267485900	The names of the policies should be reviewed to make these easier for the public to understand and mechanisms should be added to the taxi and private hire contracts so they must accept cards		
87	20/03/2025 19:35 PM ID: 267486134	We need Subways to open later , Trains cheaper and latter running, buses cheaper and later running		
88	20/03/2025 19:49 PM ID: 267486365	Antiquated policy stemming from 1800's and used by power crazed councillors as a weapon against enterprise. Name a single successful business person who is currently a Glasgow councillor! None. Full of socialist deadbeats with less than no clue about business.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
89	20/03/2025 20:03 PM ID: 267487122	There are far to many private hire taxis on the road		
90	20/03/2025 20:11 PM ID: 267488247	The problem is not Less cars it's prices there not happy with the stupid drivers don't under stand if more cars more shity prices would impact on more drivers leaving the industry then all you see is new drivers doing the job for few months then leaving again		
91	20/03/2025 20:16 PM ID: 267488423	would try to get black cabs up to full capacity		
92	20/03/2025 20:18 PM ID: 267481914	as i said previously Glasgow city Council should be always looking after there own Hackney and private hire companies so that what ever cross border firms come into Glasgow they leave and return to there area ie south Lanarkshire north Lanarkshire paisley Bishopbriggs ect ect		
93	20/03/2025 21:00 PM ID: 267489933	Too many p/hires sitting in Glasgow. In carparking spaces....pirating. also everyone should be made to take topographical test.		
94	20/03/2025 21:31 PM ID: 267490046	I think black taxis are as synonymous with Glasgow as yellow cabs are in NY but I feel these are risk from private hire vehicles. As previously mentioned, I think private hire vehicles are quite dangerous, especially their practice of blocking in black taxis in taxi ranks and picking people up off the street, which I understand is illegal.		
95	20/03/2025 21:32 PM ID: 267490739	Read the room listen to people who work in our industry. Leave this already bad situation as it is you've already damaged it beyond repair.		
96	20/03/2025 21:48 PM ID: 267491680	Currently ulez policy's like lpg for example has really damaged the taxi trade. There is not enough infrastructure for this to be viable		
97	20/03/2025 22:09 PM ID: 267492505	No changes required generally easy enough to get a taxi/private hire vehicle. Removing or increasing limits could result in more provision but a reduction in safety if drivers need to work longer hours to make the same money. Additional vehicles will increase congestion in the city centre and pollution levels.		
98	20/03/2025 22:11 PM ID: 267491633	The main problem is that major private hire companies are utilising weak rules/regulations to their advantage and to the detriment of the people/citizens of Glasgow by using not GCC licensed cars/taxis and drivers to flood the city streets to detriment of the GCC private hire and taxi industry due to the fact outlying local authorities have lax rules/regulations in comparison to GCC who have a higher bar/threshold. Simple solution to this is to charge/cost (similar to LEZ charge) these out of GCC vehicles when in GCC territory and it's fair for these outlying LAs to do reciprocal action. These non GCC vehicles and drivers are financially raping Glasgow. GCC or the people/citizens of Glasgow do not benefit from non GCC licensed vehicles operating in the city territory. The winners of this are the large PH/taxi companies and drivers who pay nothing to the city and have free reign to rape and pillage from the city and laugh at the city while earning without paying a penny to the city coffers. It's time for GCC to grow a pair and eradicate this unjust situation to the people of Glasgow and the city coffers because why should a non GCC licensed vehicle be operating continuously in GCC territory and never leaving GCC territory and continually doing fares in GCC while all along the vehicles and drivers don't meet GCC rules and regulations. This is unjust to the people of Glasgow and businesses who pay council tax/rates and too all others of Glasgow. Can the elected members of GCC not see and hear the non GCC licenced vehicles and drivers laughing all the way to the bank. Never mind food for thought this is time for action.		
99	20/03/2025 22:12 PM ID: 267492350	As far as I can see there is no unmet demand in Glasgow in fact the opposite is the reality unless it's Saturday night and the council expects a taxi to be waiting for everyone who demands it		
100	20/03/2025 22:17 PM ID: 267492590	It's the LEZ that's caused the shortage of taxis. The Council were well warned of the consequences but chose to ignore it. Flooding the streets with more PH won't help wheelchair users waiting hours on a taxi.		
101	21/03/2025 03:10 AM ID: 267496643	Please sort out the mess.		
102	21/03/2025 05:10 AM ID: 267478851	The problem with the demand in the city centre isn't the lack of taxis it's the fact that the city centre is like a ghost town and the fact that the lez had put lots of older drivers out of business hasn't helped		
103	21/03/2025 07:05 AM ID: 267499130	Get the inforcment to stop them ranking in the city stealing work of the street making them not insured		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
104	21/03/2025 09:03 AM ID: 267503295	Aberdour should not be allowed to the pricing policy which is surging. They leave areas so that they can implement this policy.		
105	21/03/2025 09:36 AM ID: 267505203	Used to be loads of black hacks on the road you could stop and always feel safer in them as they have to know where they're going and radioed		
106	21/03/2025 09:40 AM ID: 267504770	There is to many taxis on the road		
107	21/03/2025 09:50 AM ID: 267506036	We require to balance work and numbers.		
108	21/03/2025 10:20 AM ID: 267508602	The current policies on private hire car overprovision and taxi unmet demand are essential for market stability and protecting driver livelihoods. The cap prevents oversaturation, while addressing taxi demand should focus on attracting more drivers rather than increasing vehicle numbers. These policies support a balanced transport system, and regular reviews will ensure they remain effective and responsive to the city's needs.		
109	21/03/2025 10:32 AM ID: 267509772	If we go in to Glasgow at night now, we pre-book a local taxi that we can depend upon to come and collect us at a fixed time to come home. This means that we leave at a fixed time, even if we were enjoying ourselves and wanted to stay on and spend more in town. Otherwise, we do not go in to Glasgow as we cannot depend upon being able to get home and the trains have stopped running.		
110	21/03/2025 10:33 AM ID: 267508879	Most of time i can see PH cars sitting idle on roads if you put more PH vehicles on road it will hurt the living of the taxi drivers and operators causing redundancy, which will have bad effect on society		
111	21/03/2025 10:37 AM ID: 267510251	Not required and not justifiable and not wanted by any operator except one who overtly seeks to destroy all its competition		
112	21/03/2025 10:47 AM ID: 267510543	There are to many taxi from other councils operating in Glasgow and I think that if you increase numbers the company who lets them operate will only increase their numbers		
113	21/03/2025 10:57 AM ID: 267510661	The excess of private hire taxis is becoming a major problem.		
114	21/03/2025 10:59 AM ID: 267510915	The should be lifted so that the city can bring in more people/tourists and generate revenue for our city centre business. People need to feel safe so they can come home safely after a night out in the city.		
115	21/03/2025 11:00 AM ID: 267511598	There needs to be more pro active enforcement of both Private hire and licensed taxis in the city. This would allow for vehicles solely licensed for the city of Glasgow to operate and give a better insight as to what requirement of increase of all private hire / licenced Taxis, without the 'out of town' private hire taxis being allowed to operate in breach of Licencing regulations		
116	21/03/2025 11:07 AM ID: 267511728	Go and see for yourself instead of doing these surveys		
117	21/03/2025 11:10 AM ID: 267511320	On a personal level, I use taxis more than before because the bus service is infrequent, stops early evening, is not coordinated with other bus times and does not operate at all on Sundays.		
118	21/03/2025 11:21 AM ID: 267510753	My concerns with regard to private hire is the number of non Glasgow licensed cars that are operating in this city and try to tell people they are allowed to pick up from the street which they are not tells its own story that there is more than enough provision in private hire cars but a lack of available customers and it would appear in other surrounding areas which is encouraging these cars to come into the city and behave illegally when it comes to insurance as they do not have public hire only private hire and if the council's from all areas involved do not act there will be consequences and that usually means harm to members of the public I have been writing to GCC, South Lanarkshire. East Renfrewshire. East Dunbartonshire. North Lanarkshire for a number of years and yet the situation is being carried out with impunity and total disregard for rules and laws so in my opinion and that of many others is that these illegal practices should be addressed before over provision given that this push for more licence release is being driven by Uber via the Glasgow Chamber of Commerce		
119	21/03/2025 11:25 AM ID: 267512459	Sort out pirating in the city by out of town private hire		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
120	21/03/2025 11:25 AM ID: 267512351	The unmet demand is unreal, you only have to stand in the city centre to see the number of available vehicles about.		
121	21/03/2025 11:28 AM ID: 267510254	Before considering the increase of private hire, they should consider drivers left without job.		
122	21/03/2025 11:34 AM ID: 267515375	The council need to ensure that all taxi drivers are of good standard of driving. Almost all taxis I have used in the city regularly run red lights and do not adhere to speed limits and various other rules of the road. Taxis are damaging to the environment, the council need to encourage other forms of public transport such as suburban rail and bus travel, making sure to keep costs low. Taxis should only be a last resort for areas not served by current public transport links or less able members of society.		
123	21/03/2025 12:18 PM ID: 267518688	A lot of the private hire drivers do other jobs and only come out at certain times the council has to make sure the full time guys make enough wages		
124	21/03/2025 12:26 PM ID: 267519233	People can't get a taxi on weekend nights. Therefore are going home early or not coming to the city at all. Which affects hospitality. Then they have to pay over the odds on private hire cars illegally pirating and charging well over the odds or Uber Surging fares during busy periods to twice the price of a black cab		
125	21/03/2025 12:37 PM ID: 267520209	Far to many private hire licences being given out		
126	21/03/2025 12:49 PM ID: 267520311	If you think the city needs more PH for the late night economy then this is a myth. If new licences are available the drivers will not work the hours you want them to work but will flood the city at the peak hours causing traffic chaos and loads of PH driving around empty.		
127	21/03/2025 13:37 PM ID: 267524156	Demand in the city is not huge . Only thing everyone wants taxi at the same time with low rates possible. No matter driver is earning anything or not.		
128	21/03/2025 13:42 PM ID: 267524837	Far more licenses should be issued		
129	21/03/2025 13:57 PM ID: 267525270	there is enough drivers. i reckon in the dark nights drivers do not want to work because they cant see the blasted potholes risking there car off the road with a heavy repair bill. the state of the roads depress drivers. getting bounced about everywhere upsets them. and navigating all the parked cars is stressful. during the day it's manageable.		
130	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the road		
131	21/03/2025 14:59 PM ID: 267529372	...NOT ENOUGH PRIVATE HIRE...""NEED MORE""...OR....BLACK HACK..""TO STOP RIPPING PEOPLE OFF""....		
132	21/03/2025 15:26 PM ID: 267533591	Get all the South Lanarkshire, North Lanarkshire and every other county to stop pirating at night in Glasgow maybe life would be alot easier for all of the Glasgow drivers! They should enforce a law with the police that they can be stopped even if with a passenger to prove its a legit hire or within their boundary!		
133	21/03/2025 15:43 PM ID: 267533511	No enough taxi and private hire cars service and council should do something about it. The council follow a unique approach in limiting the number of taxi and private hire cars which no other city in UK follows		
134	21/03/2025 16:00 PM ID: 267535790	Taxis are only a small part as to why people don't come into the city centre as much the atmosphere in the city can be quite intimidating, some of the people that hang about the city are looking for bother		
135	21/03/2025 16:19 PM ID: 267538811	It's already very difficult too make enough £ too support myself adding more cars onto the road will make my life very difficult.		
136	21/03/2025 16:34 PM ID: 267539929	Private hire are pirates they shouldnt be on the rd between overcharging and picking up without a booking the only cas on the rd should be hackneys,set prices and fully disclosed		
137	21/03/2025 16:35 PM ID: 267540164	Any taxi driver I have spoke to has said the taxi trade has got worse . They are alot quite and need to work longer ours to make a living		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
138	21/03/2025 16:39 PM ID: 267539146	GCC must protect the current drivers & not over saturate the amount of cabs/private hire licences being made available. The cap must stay.		
139	21/03/2025 16:41 PM ID: 267540141	The taxi should be decreased and the private hire should also be decreased because as soon as I booking though either Glasgo cars or uber the driver is already there waiting and this adds on waiting time charge onto the app		
140	21/03/2025 16:41 PM ID: 267535632	<p>As a private hire driver who has been working in Glasgow for over 8 years, I've felt the real impact of these policies. I've had to rent vehicles the entire time because I'm not allowed to license my own car under the current cap. Renting is expensive, often unreliable and most of the income I earn goes straight to the garages, not to supporting my family or investing in my future.</p> <p>I don't currently own a vehicle because there's no point when I can't use it for work but I would buy one immediately if I were allowed to. The overprovision policy is holding back hardworking drivers who are ready to contribute more and meet the increasing demand for private hire services.</p> <p>I also believe the taxi cap needs to be reviewed urgently. Both passengers and drivers are being affected by outdated limits that no longer reflect the way people travel today especially with the growth of app based bookings and changes in the city's nightlife.</p> <p>I hope the Council seriously considers lifting these restrictions or at the very least reviewing them as soon as possible. These changes would not only help drivers make a better living but also improve the overall service for the public across Glasgow.</p>		
141	21/03/2025 16:48 PM ID: 267540791	Please do not take the cap off its already quite and fares are very low if you take it off then private hire and taxi will be destroyed and it ll affect most of driver's earning i have to pat bills and rent and have to feed my family if we are quite or less work how are we gonna do everything.		
142	21/03/2025 16:48 PM ID: 267539484	Please keep plates caps save our work and help keep descent drivers in Glasgow City Council areas Thank you.		
143	21/03/2025 16:48 PM ID: 267540701	Right now Glasgow city council have enough private hire cars to meet the demand of the city and public needs there's no more need for private hire licenses.		
144	21/03/2025 17:03 PM ID: 267541191	Please provide licences to private hire drivers instead of issuing plates to renters and limited companies		
145	21/03/2025 17:15 PM ID: 267542664	I do not feel safe in a private hire vehicle as a female travelling on my own.		
146	21/03/2025 17:21 PM ID: 267542929	Please think carefully we are already struggling for the ends meet as there is alot of provate hire cars/taxis but the work is less. Bcz of overprovision of drivers it will just make us keave the trade all together. Thanks		
147	21/03/2025 17:24 PM ID: 267542189	It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
148	21/03/2025 17:27 PM ID: 267543326	<p>Both the Overprovision Policy for Private Hire Cars and the Unmet Demand Policy for taxis need urgent review to reflect the current reality of Glasgow's transport needs.</p> <p>For private hire cars, the cap is restricting service availability and limiting flexible employment opportunities. Demand has clearly increased since the policy began in 2019, driven by changes in how people travel, the rise of app-based bookings, and the growing need for on-demand transport. The policy now creates artificial shortages — leading to long waits, frustrated passengers, and missed income for potential drivers.</p> <p>On the taxi side, if unmet demand is still being reported, that also suggests the current system is falling short. The solution shouldn't be about choosing between taxis or PHCs — the focus should be on ensuring enough safe, reliable, and licensed vehicles are on the road to meet Glasgow's needs, especially at night, during events, and in underserved areas.</p> <p>A more flexible, data-led, and passenger-focused licensing approach is essential</p>		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
		going forward. Glasgow deserves a transport system that works for everyone — passengers, drivers, and the wider economy.		
149	21/03/2025 18:04 PM ID: 267539060	Already there is not enough work for all private hire driver so if cars come it's gonna be worse		
150	21/03/2025 18:06 PM ID: 267544804	Cost of driving a private hire are already far too high and council fees are always increasing, so is car cost, fuel, insurance and maintenance. And fairs are too low, Uber are now taking 33% from drivers.		
151	21/03/2025 18:07 PM ID: 267545684	Open plates would bring to much trash drivers on the road pirating		
152	21/03/2025 18:15 PM ID: 267544772	Too many vehicles and not enough work results in low standards.		
153	21/03/2025 18:34 PM ID: 267546362	There has been a dramatic fall in foot fall in particularly night shift which operates between 6 till 6 especially during the week also there is no late night bus which has not been there since around 2010 the overall seems to be going through a general decline the only time demand is a particularly high when huge events take place in the city especially when there all on the same day demand is very but overall even at weekends there not particularly busy you will have a rush on a Saturday night which tends to last for around an hour which is between 3 and 4 I would argue there are too many private hire cars on the road I would like to see the cap lowered customers only have one choice at night when it comes to getting home overall which is a taxi or private hire there no 24hr bus network which is Edinburgh and other city's around the uk		
154	21/03/2025 18:44 PM ID: 267545305	At least provide plates for people who want to do this part time. We need help on weekends		
155	21/03/2025 18:58 PM ID: 267548452	Believe that there should be no limit for private hire vehicles and the overprovision cap should be scrapped. No opinion with regards to taxis		
156	21/03/2025 19:43 PM ID: 267554822	If the over provision policy is taken away then the private hire industry in Glasgow would be ruined there would be too many drivers and not enough customers		
157	21/03/2025 19:51 PM ID: 267555870	People will be struggling with gaining money if there are too many cars impacting wages. Traffic will also be busy all the time creating more pollution as they usually use diesel.		
158	21/03/2025 20:16 PM ID: 267559088	The overprovision is very good for every body		
159	21/03/2025 20:32 PM ID: 267559744	In order to maintain a high quality service for customers you need to ensure that the professional attracts and retains high quality drivers. This will only be achieved by limiting the number of licensed vehicles and ensuring that drivers are able to maintain a level of earnings. Increasing the number of vehicles licensed will only result in less qualified, less customer centric drivers diluting the profession and lowering the level customer service.		
160	21/03/2025 20:42 PM ID: 267560156	I think Glasgow has enough, taxi, and private Hire taxi.		
161	21/03/2025 20:43 PM ID: 267559792	i feel safer in a taxi		
162	21/03/2025 20:48 PM ID: 267547075	Private hire could perhaps be increased to help with the demand at 2/4 am on weekends Taxis are mostly undersubscribed and have lost so much work to Uber it's unreal. No one under 25 outside peak periods gets a taxi anymore it's all uber. The word taxi has been erased from their vocabulary in less than a decade. Wheelchair and the less mobile need taxis as do hires above 4 persons, the ridiculous cost of a txe or transit has crippled growth and no one is coming into the trade under those restricted conditions. A smaller converted van from allied vehicles like a Ford Journey or Peugeot Premier as now both used at the airport among other places is now urgent, and would-go a long way to making the taxi trade attractive to younger people for the future as a career and would eliminate older cabs which even when converted are well past their sell by date ie TX2 &4 With an affordable converted vehicle which is widely available from a manufacturer in Glasgow we could bring the age of the fleet up rapidly amd even more so if there was some sort of incentive towards purchase. This should have been the policy 6/7 years ago instead of putting Petrol engines in worn out antiquated vehicles. I have had 10 vehicles in my 41 years and was able to do so as they were always		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
		affordable I couldn't now at £70k However if a Ford Journey was an option with a partition I'd have one tomorrow and so would many many others who struggle with poor fuel consumption and rising repair costs of vehicles 15 year old and older, a ludicrous state of affairs.		
163	21/03/2025 21:10 PM ID: 267559443	3 test a year for taxis over 10 years is wrong unless the operator has a history of poorly maintained taxi . My taxi is kept to a high standard over the last 4 years failed 2 inspection . First failure have led side light bulbs why all cars are fitted with them so I asked the test centre why is it a failure I was informed that it's upto the examiner . Second failure fire extinguisher secured by a cable tie guess what the test before your examiner broke the plastic strap checking the date on it ,which I found out driving home that's why it had a cable tie so I bought a replacement fire extinguisher. If you could do what some council have in place one test fee per year with no retest fees .		
164	21/03/2025 21:18 PM ID: 267562777	N/A		
165	21/03/2025 21:47 PM ID: 267564395	There are no more demands		
166	21/03/2025 23:09 PM ID: 267567360	As a private hire drivers already for the last 10 years I have seen a large decrease in number of jobs and a decrease in income. By allowing more cars and drivers on the road, it would make the situation worse		
167	21/03/2025 23:14 PM ID: 267567359	I am raising concerns about the availability of taxis and PHVs, especially in the city center during evenings and weekends, suggesting that the current cap is limiting the night-time economy.		
168	21/03/2025 23:28 PM ID: 267567652	To increase licenses for either service, makes the job a race to the bottom. Extremely high operating costs with an over saturated market will drive people out of the industry and cause more longer term issues.		
169	21/03/2025 23:31 PM ID: 267567919	Status quo should be maintained at present until a significant rise in night time footfall returns		
170	21/03/2025 23:53 PM ID: 267568505	If no limit it will end up less drivers as won't be able to earn a living as not enough work so having no limit will end up to the detriment of the public		
171	21/03/2025 23:58 PM ID: 267568641	There are plenty taxis and private hires , during the week it take 1h to get a hire		
172	22/03/2025 00:08 AM ID: 267568522	The night life and hospitality seems to be on a decline as people struggle with their income.		
173	22/03/2025 00:08 AM ID: 267568486	My honest opinion is, for whoever reads this just to have a look on the rd the next time your out and about and count how many private hire cars u see.. there's already far to many on the rd and not enough work to go round, yes it might be busy for an hour in the morning and an hour in the afternoon but between then it's dead and for me I don't work the weekend I like spending time with my family.. anyway it's up to the hierarchy to make the right decision and I pray it's the right one .thanks👍		
174	22/03/2025 06:16 AM ID: 267572558	Private hire drivers are becoming taxi drivers, as there picking up punters from streets without a booking to much pirating. The new LEVC costs around £65000 the monthly instalments for that is over £1300 p/m. Then on top that you have insurance which has doubled over a year. There is any night work left.		
175	22/03/2025 07:58 AM ID: 267574644	There is no a lot demand on private hire cars the poor drivers are sitting about with no jobs coming		
176	22/03/2025 08:06 AM ID: 267574206	I think there's a lot in the city that needs to be revised in order to make it more competitive and drive change, this would be a good start but is only scratching the surface, if Glasgow is to truly flourish (no pun intended) it needs to allow competition to take place, I'm not saying a free for all, but lower rent and rates for licences, premises etc and give people the chance to have their own business that people can afford to buy from to keep that competition alive and give people the choice again.		
177	22/03/2025 08:11 AM ID: 267574957	Private hire over provision has led to a major decrease in demand for purpose the built fleet. Therefore limiting number of private hire will help purpose built taxi operators. The survival of purpose built taxis depends on this.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
178	22/03/2025 08:39 AM ID: 267575755	Illegal operating private hire cars from other council areas should be kicked out from the city and more Glasgow plated cars should be added on the road...		
179	22/03/2025 09:10 AM ID: 267576185	The night time economy is a victim to lack of disposable income.		
180	22/03/2025 09:37 AM ID: 267576341	Once again the council seem to be creating a solution for a problem they have created with their lack of vision. And the LEZ has been a disaster along with the millions spend on cycling lanes whilst we have third world roads to navigate		
181	22/03/2025 09:44 AM ID: 267577429	I hope that the cap , limited number of private hire vehicles, will disappear. Thank you		
182	22/03/2025 09:55 AM ID: 267578355	The policy need to be lifted as soon as possible, since I start working as private hire driver I only working to pay the company I hired the taxi from , i would like to have my own car .		
183	22/03/2025 10:15 AM ID: 267578863	LEZ restrictions have caused many Taxi drivers to leave the industry due to excessive increase in expenditure. Along with the changes to social behaviour including the upturn in afternoon drinking and the bars no longer full of office workers after work. Who now work from home.		
184	22/03/2025 10:15 AM ID: 267578750	<p>I've been working hard as a private hire driver in Glasgow for 6 years, yet for most of that time I couldn't get my own car licensed. I was stuck filling the pockets of others who held multiple licenses and didn't even drive themselves. They profited off my work while I struggled just to get by – it felt like exploitation, not regulation.</p> <p>This overprovision policy has been one of the biggest hurdles in my career. It's not fair, and it's not right. Luckily, after raising my case with politicians and local MPs, I finally managed to get a car license. But it shouldn't take political help to access something that every working driver deserves.</p> <p>Every private hire driver should have the automatic right to license their own car. Holding a private hire driver's license should come with equal access to a car license – no gatekeepers, no middlemen, no profiteering. This policy only benefits a few at the expense of the many. It's time for it to go.</p>		
185	22/03/2025 10:39 AM ID: 267580543	The plate cap has helped stabilise my income which was dwindling prior to this as there was too many vehicles on the road and not enough demand outside of peak periods.		
186	22/03/2025 10:57 AM ID: 267581178	If you increase Glasgow plates then you have to stop private hires not licensed in Glasgow from being used in Glasgow		
187	22/03/2025 11:28 AM ID: 267583039	At the moment there seems to be enough private hire vehicles but that is because cars from other licencing areas are operating in Glasgow. This is surely against their licensing conditions		
188	22/03/2025 11:54 AM ID: 267583451	There would be no in met demand of taxis if rules & regulations were enforced & decent hard working taxi drivers felt it was a level playing field for all ,why would you want to call GTL during daytime when you mistakenly feel they ripped you off the night before at locations such as central station rank ,when this was not the case ,this is a non GTL issue		
189	22/03/2025 12:04 PM ID: 267584765	A big problem is that the prices at night are basically the same as days which is making it pointless working nights and pushing more drivers on to dayshift!		
190	22/03/2025 14:12 PM ID: 267594113	With over 20 year's experience in the taxi trade I can see no evidence for a change in the current number of taxis/private hire.		
191	22/03/2025 15:04 PM ID: 267595785	The amount of ph cars on the road is excessive just now not enough work to go round ... them picking up illegally on the street is a major concern for the safety of passengers (not insured if not phoned)		
192	22/03/2025 17:36 PM ID: 267598262	People may complain about not getting Taxi home at night and Taxi Trade getting blame for problems affecting fall in nighttime economy. However public transport in general Buses and Trains stop providing services at night. Why maybe its not economic either. Also some of the public may not feel safe understandably traveling on buses and trains late at night. However if there is to be a nighttime economy then buses and trains have to provide a service at night but security needs to be improved. Possibly have conductors on buses more guards on trains which costs ticket prices for nighttime would have to increase to cover this. To increase Taxi Numbers for a few hours after midnight on Friday . Saturday nights wont work as what do all the extra Taxis do the rest of the week ?. Numbers would eventually drop again as would not be economical to keep going. Back to square one		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
193	22/03/2025 18:07 PM ID: 267607001	Please remember Uber is the main operator in the city centre. The reason that people cannot get private hire is because uber is taking up to 50% of fare as commission. Unless you control Uber fare nothing will happen		
194	22/03/2025 19:51 PM ID: 267608226	Driver are looking for cars but can't get any		
195	22/03/2025 19:58 PM ID: 267610416	If the limit was to be lifted there would be to many cars in the city centre		
196	22/03/2025 20:37 PM ID: 267605163	Their is a need for a safe means of transport home at anytime of day. The safest and best is an identifiable registered black taxi.		
197	22/03/2025 22:16 PM ID: 267614081	It is absurd to consider such prposal as removing the cap. Taxi drivwrdr hqve suffered first with covid, then LEZ and nit the lifting of the cap. All these incidences can only deter future taxi drivers and cause the current crop to search elsewhere.		
198	23/03/2025 01:39 AM ID: 267617014	There is enough private hire in Glasgow and less jobs so don't need more private hire.		
199	23/03/2025 05:30 AM ID: 267617914	Give me a plate . I need a better car . I enjoy my work with uber . Plus it would be a good idea to have people like me on the panel of independent taxi operators as I am educated and can be a link with council . Happy to help . Probably ye hire drivers need to be heard not just by uber but also at council level independently though people like me . Naveen nath		
200	23/03/2025 13:19 PM ID: 267630882	I think the unmet demand is highly specific to certain times and not consistent over the year. More taxis would only thin out the work available to all of those already working in the trade making drivers poorer as a consequence.		
201	23/03/2025 14:20 PM ID: 267632071	To my point of view as a public it's interesting to increase the private hire license and taxi Should be unlimited for drivers wanting to operate or license it helps for economy growth and public safety and individual income salary and contribution tax man		
202	23/03/2025 16:06 PM ID: 267636060	I have been driving private hire as a owner operator for over 10 years in that time I have seen the industry change to the point it is unreliable to when I first started as time has went on I am finding myself having to work more hours than I should have to just to try and make what I made when I first started the job I personally believe my income has been affected due to Glasgow city council licenseing far too many cars		
203	23/03/2025 16:12 PM ID: 267636558	Outside licensed taxi working for the largest private hire firm in Glasgow. Working Glasgow company and not even licensed Glasgow council cabs.		
204	23/03/2025 21:40 PM ID: 267646121	I think it is a good idea to in unlimit the taxi private hire cars there customers can get a quicker pick up time it's a no brainer		
205	23/03/2025 21:52 PM ID: 267646780	As a private hire driver since 2017, I have witnessed significant changes in the industry. The business used to be profitable, but that is no longer the case. Making a substantial profit has become increasingly difficult due to skyrocketing running costs, including car insurance, maintenance, income tax, and other expenses. Given these challenges, I strongly believe that an over-provision policy should remain in place. An excessive number of private hire cars on the road would only worsen the situation, further affecting our already struggling business.		
206	23/03/2025 22:12 PM ID: 267647184	No		
207	24/03/2025 00:57 AM ID: 267645600	There already are too many cars.		
208	24/03/2025 01:07 AM ID: 267649417	Before that the weekend used to start from Thursday to Sunday proper busy but now we only get one busy night which is Saturday which almost dies down at the end of month business is really struggling coz of buying new cars coz of LEZ mostly drivers bought new cars due to which we r paying higher interest compare to 2019 and after . Also look in town after 4 in morning it's just empty mostly on weekends shops shutting down pubs and clubs are being affected too every thing is so obvious and clear where things r going n in this case if u open up the car licences as private hire u gona make thing worse. So keep it as it is and limited for few years atleast before reviewing. Best regards		
209	24/03/2025 02:03 AM ID: 267649909	There are enough private hire and taxi in Glasgow. No need more. Drivers earnings going down every year and operator company taking too much commissions. So this is not fair for drivers		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
210	24/03/2025 08:05 AM ID: 267654051	More night taxis required		
211	24/03/2025 09:01 AM ID: 267655922	Slightly unrelated however I would like the council to clamp down on the practice of 'cash only' hires at taxi tanks after a certain time of night (especially Gordon St). This is not only inconvenient but means vulnerable individuals are forced to take a trip to a cash machine late at night - I am of the opinion that this is only to benefit the pockets of certain taxi drivers at the expense of the safety of passengers.		
212	24/03/2025 10:43 AM ID: 267662980	A balance needs to be struck to ensure that there are enough PHCs to meet demand without creating oversupply, which could impact pricing or make the operation of these vehicles less economically viable.		
213	24/03/2025 10:52 AM ID: 267665798	If there is no rule then you will see a lot of foreigners coming to the trade and pirating different areas		
214	24/03/2025 10:59 AM ID: 267666362	The policy is great for the council and public too much cars will make a lot people not using public transport trains and busses it's good for the black taxis if there is policy in place or every body is going to leave the black taxi and there will lack of them and you need them for wheel chair access		
215	24/03/2025 11:00 AM ID: 267666429	Taxis are archaic and refuse card payments. They are not fit for purpose.		
216	24/03/2025 11:07 AM ID: 267666977	When you apply it takes months for your hearing to, even if you increase the number of licences it would be pointless applying as the list of people waiting would snap them up.		
217	24/03/2025 11:17 AM ID: 267667915	We need as much transport in the City as possible for citizens and visitors.		
218	24/03/2025 11:18 AM ID: 267665921	<p>The fares simply don't justify the work. If long-distance rides aren't paying enough to compensate for time, fuel, and return miles, avoiding them is the only logical choice.</p> <p>The current model forces drivers to stick to short trips within the city, where at least there's a chance of getting consecutive rides. However, if even those fares are dropping (like the £3.86 for 1.5 miles), then the entire pricing structure is flawed.</p>		
219	24/03/2025 11:34 AM ID: 267669030	The council always has to limit the plate; otherwise, exiting business will affect		
220	24/03/2025 11:41 AM ID: 267667317	As per opening comments on the inbalance on supply v demand.		
221	24/03/2025 12:04 PM ID: 267672816	Too many cars will bring the prices really down for drivers		
222	24/03/2025 12:17 PM ID: 267673627	It's becoming a hard now the cost of everything is so much more electric cars are £20000 more expensive daily income is down at least 35% more licenses would be a massive risk		
223	24/03/2025 12:23 PM ID: 267674592	Hi, have you ever considered earning of drivers? You just giving licenses to make more money. You don't care about drivers, don't be greedy		
224	24/03/2025 12:53 PM ID: 267668871	I believe the majority of the public would want more vehicles on the road as it is an in demand service at peak times but it is important the council understand the need for drivers to be able to earn a minimum wage to stop them leaving the trade to other occupations.		
225	24/03/2025 13:02 PM ID: 267677563	Private hire vehicles are a blight on Glasgow and the nighttime economy. Too often, drivers have little route knowledge, and there are concerns that the private hire companies have not carried out due diligence on the drivers. Taxis are far safer, with better vehicles, more knowledgeable drivers and the safer choice, particularly for the vulnerable. Taxis are specifically designed for the job, making them better vehicles all round.		
226	24/03/2025 13:21 PM ID: 267679806	All new drivers who got private hire badge are bound to work with different companies who charge alot like £151 for radio , £220 for car, £100 for insuranc plus £1 per ride extra , it's mean first new driver have to pay £600 to compnay then his turn. so after working hard for a week he gets income less than national minimum wage.		
227	24/03/2025 13:36 PM ID: 267682538	There is way to many ph cars on the road already		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
228	24/03/2025 13:51 PM ID: 267682863	Cost of living has deluded the take home earnings in a big and costs have risen sharply. My repair/service cost was £4689 last year, my insurance has risen. There isn't work available all the time. It's selected hours. By lifting the cap, it will drop my income further and most likely make it unsustainable to operate. I would request to keep the cap and instead do a demand review and you will see yourself the cap is needed. If you speak to current drivers, you will get a feel of what's happening and how this will be disastrous for Glasgow private hire trade		
229	24/03/2025 14:15 PM ID: 267682529	Please introduce strict language tests. And only issue plates to Scottish drivers.		
230	24/03/2025 14:22 PM ID: 267686372	High demand of taxies, need more taxi on road		
231	24/03/2025 14:23 PM ID: 267686895	I use private hire car and wait quite a lot in my area as taxi are expensive so thats why I think should be more card on the road. It shouldn't have happened its free market driver should be free to make their own decision if they want to drive as PHV if it doesn't suit them they could leave with their wish not council bargding in this matter I think		
232	24/03/2025 15:04 PM ID: 267692701	Too many people want to use the private hire car for drug courier And using it for illegal use so the cap should stay on		
233	24/03/2025 15:13 PM ID: 267693715	There is too many cars the problem is drivers not working rush hours		
234	24/03/2025 15:19 PM ID: 267694776	More cars will mess the industry up it's already very hard to make money		
235	24/03/2025 15:27 PM ID: 267695618	The problem is too many drivers not logged on and pick who they want it out having a booking		
236	24/03/2025 15:56 PM ID: 267697966	I think the existing numbers are perfectly fine		
237	24/03/2025 16:32 PM ID: 267702758	None		
238	24/03/2025 16:34 PM ID: 267702676	Taxis are a drain on our city. Private hires offer a competitive service without sitting my the pavement covering people in fumes, or ripping them off regularly.		
239	24/03/2025 16:45 PM ID: 267704134	Hopefully this review will reduce the number of taxi drivers and encourage more safer uber drivers or use of public transport		
240	24/03/2025 18:04 PM ID: 267710291	Taxis are the ONLY option for disabled people in Glasgow. There is no reliable accessible public transport alternative and they cannot use private hire cars with their wheelchairs. To limit the number of accessible black cab and minivan type taxis in Glasgow is unethical and discriminatory to Glasgow's disabled community		
241	24/03/2025 18:07 PM ID: 267711081	The private hire and taxis overprotection policy should stay and be maintained. The drivers arrived within 3 to 4 mins im not even ready and this adds on to the waiting charge. And the safety of customers and drivers. Ps the drivers are excellent		
242	24/03/2025 18:08 PM ID: 267710473	As stated previously, far too many private hires and not enough hackneys, which are easier to negotiate with walking frame, prams etc.		
243	24/03/2025 18:39 PM ID: 267714694	I used to be a private hire driver. I still keep in touch with private hire drivers.		
244	24/03/2025 18:43 PM ID: 267714703	In my experience trying to get a taxi in Glasgow City Centre at times can be very difficult		
245	24/03/2025 19:02 PM ID: 267716220	Stop out of area taxis and private hire working in glasgow and we will have more work to earn a living		
246	24/03/2025 19:25 PM ID: 267716485	It would be nice to think that our licencing people would listen to the current drivers and disregard the likes of massive multiple licence companies who are only interested in how much they can squeeze out of having more vehicles on the road. They don't care about the city and its pubs and restaurants etc. Listen to the drivers- from the pvh and black cab side.		
247	24/03/2025 19:37 PM ID: 267719296	There seems to be plenty of private hire I often drive around town in early hours looking for hires		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
248	24/03/2025 19:53 PM ID: 267720047	Until there is a fit for purpose public transport service we need taxis and private hire cabs to plug the gap. The city centre is becoming less appealing to visit every time I go there, largely due to difficulties with transport.		
249	24/03/2025 20:34 PM ID: 267723225	If you put more drivers on the road other driver income will be diluted and there will be too many PH and taxis on the road. Causing congestion		
250	24/03/2025 20:35 PM ID: 267723112	I started work as a private hire driver 7 years ago and right now my earnings are lower but cost of living is much more expensive		
251	24/03/2025 20:58 PM ID: 267724636	Black cabs are overpriced and sometimes refuse to take u out of town		
252	24/03/2025 21:02 PM ID: 267724463	There is unmet demand of Private Hire and Taxis Cars in Glasgow as Next year Glasgow is Hosting a Games in Glasgow So we need more cars and Taxis and Private Hire Cars. Thank you		
253	24/03/2025 22:07 PM ID: 267728303	In other major UK cities you can get and Uber or similar in minutes. Glasgow is in the dark ages compared to elsewhere when it comes to availability of taxis and private hire.		
254	24/03/2025 22:09 PM ID: 267727529	GCC should keep limit on PHC plates. This is better for trade and genuine people will work as their main earnings.		
255	25/03/2025 02:25 AM ID: 267733150	I would like my drivers to have some Glasgow knowledge or speak some English and have some background checks done		
256	25/03/2025 06:15 AM ID: 267735768	The council should look at stamping out pirating from drivers and overcharging also. I'm currently a private hire driver and have heard some horror stories about the over charging of customers. The amount of private hire drivers that don't log on to their company system and just look to pirate work for massively inflated prices is scandalous and needs stronger deterrents like issuing vans to drivers that are caught pirating. I actively encourage passengers to report any driver that pirates or tries to overcharge them and not run a journey on their meter. It's things like this that are putting people off using taxis and is a very common complaint that I hear whilst working. I do nightshift and there is more than enough drivers on the road between taxi and private hire vehicles. Have a look down at SWG3 at weekend peak times and you'll find drivers pirating all night and ripping passengers off. Taxi driver are doing it also. They are trying to charge up front for well over what the fare would be and then not switching on their meter or are not honoring what the meter amount is as have already taken the money up front from what they over charged the passenger.		
257	25/03/2025 06:34 AM ID: 267736311	Please keep it the same and I work lots of hours for less than minimum wage		
258	25/03/2025 09:20 AM ID: 267745480	Sort the bus service Integrate the public transport services Open subway hours in a modern way Bring back into public ownership Sort a direct link by train to Glasgow Airport Now of this is new		
259	25/03/2025 09:40 AM ID: 267748631	People are using the private hire cars to smuggle drugs and do drug runs it is really bad If plates open they will be flooded with cars doing drug runs and enforcement will be in too much stress keeping up with the cars so I strongly agree to keep cap on for public Safty		
260	25/03/2025 09:48 AM ID: 267749156	The cap is good for public Safty A lot new comers are using the taxi trade to work illegally by smuggling drugs using there PHL cars for midnight driving so the problem is not less cars the problem is people are not working with the system		
261	25/03/2025 10:06 AM ID: 267749634	The streets aren't safe at night and we need more taxis !		
262	25/03/2025 10:49 AM ID: 267753276	N/A		
263	25/03/2025 10:57 AM ID: 267756113	Drivers are using the taxi car for other stuff that's the problem you will always have the problem people want to plate there car and use it for other ilgal activity's as if		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
		they work for glasgo cars the can not do that there is plenty of cars in glasgo company		
264	25/03/2025 11:00 AM ID: 267756673	Cap is good for drivers earnings and staying competitive puts a value to Glasgow city area		
265	25/03/2025 11:09 AM ID: 267757325	Cap is good for the industry keeps the old loyal good drivers on the road to work they all ready need to work very long hours to make a living		
266	25/03/2025 11:11 AM ID: 267757891	Drivers need to work shifts instead all working all same time and logging off same time that's the problem and will always stay the same problem		
267	25/03/2025 11:17 AM ID: 267758534	Drivers not working with the system is the problem		
268	25/03/2025 11:31 AM ID: 267758764	I strongly disagree that the council can take money for car licenses and don't have any to give out and when you go to the committee the talk a load of crap know full well there is no licence to give out say they make the decision which is rubbish as I already knew the week before the committee meeting that I was not getting them		
269	25/03/2025 12:34 PM ID: 267763037	Once again, deal with the non Glasgow phc's then look at whether there's a need, and issue Glasgow phc licences which should increase safety for the passengers and provide more money to Glasgow's coffers.		
270	25/03/2025 13:30 PM ID: 267771238	The majority of the time there are many private hire and taxis available		
271	25/03/2025 15:51 PM ID: 267785684	I will never use a private hire vehicle as I do not feel safe and a lot of my family and friends feel the same way.		
272	25/03/2025 16:37 PM ID: 267791643	As a private hire driver for over 10 years, I have found its most likely drivers who own their own vehicles which are most likely to pirate, Drivers on company cars have more to lose as the company takes the cars back off the drivers.		
273	25/03/2025 16:37 PM ID: 267789416	There is no significant unmet demand for taxis, and there is no need for additional private hire cars in Glasgow. The current policies effectively balance supply with demand, ensuring that passengers have access to transport without oversaturating the market. Increasing the number of private hire vehicles could lead to excessive competition, reduced earnings for drivers, and unnecessary congestion in the city. The existing framework supports a sustainable and well-regulated industry, maintaining service quality while preventing an oversupply of vehicles that are not required to meet current demand.		
274	25/03/2025 19:12 PM ID: 267802567	Drivers are taking advantage of uber and doing there own jobs that's the problem because they don't need to pay any radio rent		
275	25/03/2025 19:23 PM ID: 267803477	People are using the PHC for illegal activity's Because of the cap they can not get plates There is enough PHC on the road if they really want to work with the system they can work with glasgo cars but they don't want to go there because they don't intend to work with the system Opening the plates will cause bigger problems for police and public Safty		
276	25/03/2025 19:36 PM ID: 267805895	Taxi is very hard right now with extra drivers will not help just bring chaos too many pirating		
277	25/03/2025 20:48 PM ID: 267811085	There is enough private hire cars to meet demand of public		
278	25/03/2025 21:18 PM ID: 267811691	The time it takes to issue license is far to long, this is a very poor service and to be told by staff the council has 10 months to process an application but do it in 8 months, as if this is something to be proud of.		
279	25/03/2025 21:34 PM ID: 267812320	I think the people responsible for making sure people get home safe at night should be out in our city at weekends and stay out till 5 am have a good look round the city and see what is going on with all the pirating and robbing people. The city, private hire drivers and some hack drivers are a total disgrace		
280	25/03/2025 22:15 PM ID: 267814523	Having driven a taxi in the city for 37 years I don't know where this utter guff about unmet demand is emanating from. The nighttime economy is collapsing & the taxi sector hasn't recovered from the summer of 2023.		
281	26/03/2025 04:08 AM ID: 267821354	You are giving plates already to 1% people and stealing money from thousands peoples stop this nonsense if you want to give plates so give by number every body other wise close this drama.i work in different countries of Europe and GCC.but no one is thefts money like you guy's.in my eyes you all are Gamblers Thanks		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
282	26/03/2025 08:08 AM ID: 267825258	We need stricter rules for private hire and uber, the main drivers allow friends to use the car, they don't maintain the car and the licensing boards let them off easy, they intimidate vulnerable women and face no consequences		
283	26/03/2025 10:05 AM ID: 267833743	People are leaving other jobs just to become taxi drivers the industry will get flooded that's why I think a cap is good so people can work different jobs		
284	26/03/2025 12:34 PM ID: 267846435	I think myself and other people agree with me that there are ample private hire and taxis operating in glasgow and the limit on private hire should actually be lowered		
285	26/03/2025 12:47 PM ID: 267848235	The trade has never recovered from covid and people have less money to spend now due to cost of living so not as many people using private hire/taxis		
286	26/03/2025 12:51 PM ID: 267848779	The city is and has been overwhelmed by the amount of private hire cars and licenses in Glasgow and surrounding area There is far too many		
287	26/03/2025 12:53 PM ID: 267844897	There are plenty of private hire don't give in to Uber as far as I'm led to believe they haven't got a staffed office it all about the hedge fund money please don't be kidded wanting to create jobs all lies		
288	26/03/2025 13:42 PM ID: 267852460	Too many private hire cars on road with many drivers not obeying laws. Not enough work for taxi drivers who have heavily invested in training and specialised vehicles.		
289	26/03/2025 18:56 PM ID: 267879358	Until such times as private hire operators of out of town plated vehicles are no longer able to work in the city impunity then no further licences should be entertained. A level playing field has to be found in order to make both Taxi and private hire vehicle driving and ownership a viable proposition.		
290	27/03/2025 09:19 AM ID: 267900128	There should be tougher regulation of ph cars and taxi to improve standards, no over-charging, ripping customers off		
291	27/03/2025 09:46 AM ID: 267902722	Drivers are not working with the system they refuse the job if it's not worth them drivers now showing attitude that's the problem		
292	27/03/2025 10:17 AM ID: 267904436	It doesn't matter the company whether it is glasgo or uber or whoever else, their drivers are self employed and can't be forced to work nights, so opening up the numbers won't solve the problem. Actually what would help is to make these companies start working correctly ie geo fencing, make them work their own areas, don't let private hire companies pick up and drop off outwith their areas.		
293	27/03/2025 11:12 AM ID: 267911445	I think its the public social habits that have changed not going out as often a night out is not cheap .		
294	27/03/2025 11:33 AM ID: 267912514	Use of contactless payments should be mandatory.		
295	27/03/2025 13:51 PM ID: 267924546	This policy is out of date and killing your city		
296	27/03/2025 13:54 PM ID: 267927135	A lot drivers are picking who they want and not working with the system that's the problem not lack of cars drivers not doing there job proper manner		
297	27/03/2025 14:13 PM ID: 267927252	As stated it shall dilute the work make driver having to work longer hours to make a living		
298	27/03/2025 15:24 PM ID: 267935434	Uber wants to show we need more cars on the road to cover the demand but drivers want better fares to cover those jobs. WE HAVE ENOUGH DRIVERS FOR MOST TIMES OF THE DAY TO COVER THE DEMAND ONLY THE FARE IS TOO LOW SO NOBODY WILL COVER THOSE JOBS AT THAT PRICE		
299	27/03/2025 15:30 PM ID: 267935845	U WE HAVE ENOUGH DRIVERS FOR MOST TIMES OF THE DAY TO COVER THE DEMAND ONLY THE FARE IS TOO LOW SO NOBODY WILL COVER THOSE JOBS AT THAT PRICE		
300	27/03/2025 15:58 PM ID: 267938448	Drivers not excepting jobs and waiting about airports for jobs is the problem not short of cars		
301	27/03/2025 16:07 PM ID: 267938741	My question would be I've read from the COC they want it lifted as it would help with the nightlife in the city centre but lifting it and getting more cars on the road doesn't guarantee that those drivers would work the unsociable hours at night time .		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
302	27/03/2025 16:07 PM ID: 267936670	Unmet demand is always going to be there people's habits have changed going out earlier going home earlier utilising other means of transport trains /buses pubs have changed operating hours because less people staying in town since COVID ,so they're is a high demand when the pub and clubs kick out but that has always been the case .Uber only thinking about themselves ask the passengers who get overcharged bye Uber during surge prices charging passengers £50 for £15 normal price jobs which they get 3 times the commission for hypothetical charge passenger £50 driver gets £27 Ubers commission £23 no wonder they want more pH drivers onto they're system .		
303	27/03/2025 16:48 PM ID: 267941550	The fair redistribution of unused plates hoarded by the bigger operators and renters of the industry would go a long way to helping the issues the industry faces. And if uber would stop utterly lowballing drivers on journeys to max out their profits, then more jobs would be fulfilled. Their pricing strategy is borderline criminal when the offer drivers less than half what the passenger is actually paying in many circumstances. They need way more transparency regarding pricing.		
304	27/03/2025 16:49 PM ID: 267943244	Some times I have to wait over an hour for a taxi/private hire car		
305	27/03/2025 16:56 PM ID: 267941751	In considering responses to this survey, Glasgow City Council will hopefully keep in mind that altering or removing PHC and taxi licence limits may not be easily reversed. It has potentially serious implications for both parts of the trade. No decision should be made without a prior independent assessment of demand (such as made by Local Transport Projects in 2023).		
306	27/03/2025 17:57 PM ID: 267947279	My brother works as a pvh driver. I know how hard it is , and how many hours he has to put in to make any kind of wage at all. Flooding the market to suit a big company like uber would make it even harder for him. Uber don't give a damn for Glasgow, or for their drivers. Their only interest is in money. It would go against the whole ethos of what Glasgow is as a city to allow this big American firm to have its way. It should be noted that my brother works accepts hires via the uber app, so he is very aware of how they work. Costs low and percentages high. Don't allow this .		
307	27/03/2025 18:36 PM ID: 267950059	Too many companies have plates		
308	27/03/2025 18:46 PM ID: 267950726	Drivers are not working with system rejecting jobs they don't want to do They are there own problem not lack of cars		
309	27/03/2025 18:47 PM ID: 267950705	When I'm out I see plenty of opportunities to get a taxi		
310	27/03/2025 18:52 PM ID: 267950823	A consideration of the minimum standards across taxis and private hire should be investigated and enforced		
311	27/03/2025 19:27 PM ID: 267951863	Please refer to previous comments or go look out the window and see that taxis are sitting waiting in queues outside the designated areas showing overprovision		
312	27/03/2025 20:20 PM ID: 267954371	It is off putting wishing to go to events in different parts of the city. Knowing that you won't get a taxi and have a nightmare trying to get home in a reasonable time. Certain parts of the city and after hours public transport is just not an option.		
313	27/03/2025 20:44 PM ID: 267956293	There is no work just now never mind given more plates out		
314	27/03/2025 20:53 PM ID: 267956035	Maintain status quo don't give in to one operators greed. They do not retain drivers and this causes a detrimental affect on service		
315	27/03/2025 20:55 PM ID: 267956296	There are lots of private cars and taxis in Glasgow. The problem is acces to some places , examp central train station or Sauchiehall street.		
316	27/03/2025 21:10 PM ID: 267957257	The problem is uber giving Rubish prices on jobs and we refuse job		
317	27/03/2025 22:35 PM ID: 267959760	Licenses should be focussed to ensure demand is met - ie have specific later night licenses		
318	27/03/2025 23:50 PM ID: 267961242	The Taxi drivers of Glasgow are very well qualified as drivers, knowledgeable, great at conversations of all kinds, and excellent supporters of the City when they deal with tourists. It's essential that this key service is operated in a viable and sustainable manner.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
319	28/03/2025 00:04 AM ID: 267961742	Should extend late bus routes for west coast buses over any taxi provision. Public transport should be prioritised, safer and cheaper than taxis		
320	28/03/2025 05:08 AM ID: 267963772	Public need multiple options to suite their needs and finances.		
321	28/03/2025 07:29 AM ID: 267964903	I don't accept that numbers require to be limited Let the market decide and provide what is needed to meet demand		
322	28/03/2025 08:15 AM ID: 267966637	Additional p/h at this time would be a mistake mainly to do with lez vehicles regulations ,costs,running&source of funding.		
323	28/03/2025 09:41 AM ID: 267961659	Monopolising of private cab companies has reduced competition. Theres no service level agreement on what percentage of their vehicles should be available throughout the 24 hour clock and at peak times. Alternative transport through the night is limited, so taxi demand is high but pricing on demand is extortion and must be stopped. I accept a small night charge but not the ransoms being demanded to take vulnerable people home at night and in poor weather		
324	28/03/2025 09:46 AM ID: 267971367	I would urge the council to keep the policy. Flooding the city streets with Uber will be a race to the bottom.		
325	28/03/2025 09:57 AM ID: 267972544	lack of car is not the problem Uber giving Rubish prices is the problem		
326	28/03/2025 10:05 AM ID: 267972924	It is getting very hard to make money more car will result in drivers doing more hours and feeling tired and risk of driving and cause the risk to the public to many drivers falling asleep on the wheel		
327	28/03/2025 10:10 AM ID: 267972473	Uber representatives are lobbying all over the world. They have all the top lobbyists. Do not succumb to this behemoth with no regard to licence matters. They are unscrupulous. Adelaide, Jakarta, Boston, Vancouver, Paris, London. Chicago, all over they have disrupted local trades and rode roughshod over local authorities. Regards Paul Watson Skyelar Taxis Plate 5		
328	28/03/2025 11:39 AM ID: 267980506	There are plenty cabs, the reason drivers are not picking fares is because of the process offered by Uber to the drivers are at least 6 years old, whilst charging the customer full fares and keeping the profits therefore making an impression that there is a shortage of cabs to try and get the cap removed. (. This reason is for private hire taxis). There are plenty of black hackneys, so keep the cap for them		
329	28/03/2025 15:59 PM ID: 268000624	Too many taxis already and there is no plenty jobs for drivers.		
330	28/03/2025 15:59 PM ID: 268000603	No jobs because of too many taxis already.		
331	28/03/2025 15:59 PM ID: 268001725	Keep the cap on for saftey and people jobs		
332	28/03/2025 16:55 PM ID: 268005569	The policy should stay and reviewed every 10 years. Work is so quiet after 8pm some drivers are doing Deliveroo at the side just to cover there cost insurance is all time high car finance is all time high. If the policy was lifted this would create a big stress to current licenced private hire cars in the city of Glasgow. Thanks x		
333	28/03/2025 17:32 PM ID: 268009527	They should be cut back as sometimes it's not even the person who has the licence that's even driving the taxi		
334	28/03/2025 19:58 PM ID: 268009980	Stop giving multiple plates to individuals or companies.		
335	28/03/2025 21:55 PM ID: 268026664	I worked in a private hire booking office and the only time there is unmet demand for cars is when there are events on, football matches etc and this is because drivers refuse to work during these periods as they don't want to be stuck in traffic.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
336	28/03/2025 22:30 PM ID: 268027650	I'm disabled, and public transport in this city is at best unreliable and at worst a disaster. Not being able to access taxis has made me late for appointments, and work, and social events. It's also stopped me taking my son out as much as I'd like to.		
337	28/03/2025 22:31 PM ID: 268026415	No one benefit from the policy and the council missing a lot of money by forcing drivers go to other councils		
338	29/03/2025 04:15 AM ID: 268030512	Night life and business decrease because of this policy		
339	29/03/2025 06:10 AM ID: 268031134	Too many taxis operating in Glasgow outwith there licensing authorities		
340	29/03/2025 07:02 AM ID: 268031560	I think there are peak times when you have to wait longer for a taxi, but that's always been the case. In general I have no real issues getting taxis		
341	29/03/2025 08:20 AM ID: 268033081	There are plenty of cars not a lot jobs coming in		
342	29/03/2025 08:29 AM ID: 268033250	Drivers not picking up is the problem plenty of cars at the city centre don't understand why		
343	29/03/2025 09:44 AM ID: 268036309	Every taxi driver should be able to consider a chance to appeal for the application.		
344	29/03/2025 09:47 AM ID: 268033978	I am working but the car belongs to someone else. Why do I not have a car when I work but someone who is not working has 5 or 10 or 20 cars and you do not give us the opportunity to work safely. When my previous company put a maximum of 600 miles per week in the contract and I had to return my car. It took me 2 months to find a new car. This means 2 months of unemployment and a critical situation for me and my family. In addition, when we go on annual vacation, you have to pay the rent for the number of days you are away. Because if you return the car, after returning from the trip you have to look for a new car again. By giving the car badge, these costs and the fear of losing work will be transformed into peace for the driver. Thank you		
345	29/03/2025 09:54 AM ID: 268036359	Glasgow city council should finish this limit policy so more people can get into jobs also it's better for passenger to reduce waiting time especially in events		
346	29/03/2025 10:52 AM ID: 268039033	All taxis and private hire should be wheelchair accessible.		
347	29/03/2025 11:15 AM ID: 268039644	The Council should not give into the taxi lobby in Glasgow and continue to impose a cap on private hire cars in the city.		
348	29/03/2025 11:21 AM ID: 268036999	The overprovision policy limiting the number of private hire cars and taxis has led to significant unmet demand in Glasgow. The shortage of available vehicles results in longer waiting times, higher fares , and reduce access to affordable transportation, especially during peak hours. Lifting these restrictions would not only improve service availability but also encourage healthy competition, lower costs, and create more job opportunities for drivers. The policy should be reviewed urgently to address the growing demand for taxi and private hire vehicles. Cheers		
349	29/03/2025 11:38 AM ID: 268039934	I think the numbers at present are adequate, any more will promote the end of black cabs and more private hires picking up from street and putting passengers life's at risk as there not insured to do this . Also company operating svq course in forth street Glasgow and aikenhead road provides svq course are letting people copy paste answers on test to pass role of a private hire course .		
350	29/03/2025 12:29 PM ID: 268041952	Need more hackneys for ranks but adequate private cabs		
351	29/03/2025 12:57 PM ID: 268042673	Remove this policy. You restrict people's ability to earn money via working as a cabbie. You are destroying the nightlife in the city. You are endangering people who work shifts/nights by not providing alternate transport. The town is nothing like it used to be. It is a failed policy that majority of people I have spoken with would like to see gone.		
352	29/03/2025 13:01 PM ID: 268042667	It's a lot easier to run a private hire vehicle than a public vehicle there should be more help for the black cab sector and more time spent stopping the pirating in the city as it's getting out of hand now as they pick up off the taxi ranks.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
353	29/03/2025 13:39 PM ID: 268043063	UBER are known for manipulating results of these surveys. Do not fall foul to this. They have all the answers to make it sound good but they will ruin your great city. If in doubt search Google for Uber drivers UK and throughout the world. The results are shocking. Any council in favour of Uber are promoting modern day slavery.		
354	29/03/2025 14:15 PM ID: 268044739	Before conducting a review, enforcement of non-Glasgow licensed cabs should be conducted to allow for accurate data to be gathered.		
355	29/03/2025 15:45 PM ID: 268047623	I've never had a problem getting a taxi or private hire when I wanted one. Maybe had to wait 10-15 minutes late Friday or Saturday night.		
356	29/03/2025 16:20 PM ID: 268048969	Taxis are over riding the amount of buses within the city. The more taxis in the city will prevent people from using buses.		
357	29/03/2025 21:13 PM ID: 268060454	To meny private hire cars and not enough black cabs at nite.		
358	30/03/2025 08:50 AM ID: 268068942	GCC needs to stop targetting taxi drivers parked up on double yellow lines at George Square etc. Instead, start enforcing the legislation to remove illegally parked vehicles on ranks across the city. INCREASE the size of the ranks to help the public to get a taxi faster. If anything, REDUCE the number of private hire vehicles and police those operating in the city, drspite being South Lanarkshire registered vehicles. Clamp down on illegal pirating by orivate hire drivers. Clamp down on taxi drivers refusing fares or charging crazy amounts of money for fares. GCC can't cope with the above issues currently. The focus should be on the above, as opposed to adding further vehicles to a system that doesn't function anywhere near as effectively as it should.		
359	30/03/2025 08:58 AM ID: 268069275	There needs to be greater enforcement of private hire cars illegally picking up passengers from the streets at events and busy times. Also greater enforcement regarding overcharging.		
360	30/03/2025 09:29 AM ID: 268069836	At peak times demand cannot be met so why limit numbers, you are putting the publics safety at risk		
361	30/03/2025 09:35 AM ID: 268069914	the amount of private hire cars running around the city centre is a disgrace. they park were they want. pick up illegally in the street. don't obey the road regulations. throw litter in the streets were they are parked.		
362	30/03/2025 09:39 AM ID: 268069968	Again Glasgow has been saturated with Uber and private hire		
363	30/03/2025 09:43 AM ID: 268070100	This is a push by Uber and certain Councilor I to flood the market. Opening the cap will not make drivers want to work the undesirable hours.		
364	30/03/2025 09:47 AM ID: 268070223	Your priorities are completely wrong here. People don't want to come into Glasgow just now as it is highly unappealing, this won't change things but will instead increase poverty for existing drivers. The council need to do better to get Glasgow back to its best and only then should they look at more vehicles		
365	30/03/2025 10:08 AM ID: 268070359	Taxi operators have been squeezed by lack of vehicle choice and affordability. Older drivers unable to economically provide a suitable vehicle and lost to industry. A policy of 4 passenger Taxi cars is long overdue with 5/6 seater cabs maintaining wheelchair vehicles. Providers of 5/6 seater purpose built vehicles should be on increased tariff when ferrying more than 4 passengers this would allow these providers to sustain providing expensive purpose built cabs . Also when older operated vehicles need to be replaced and it's not economically viable for the operator to do so then I believe they should be able to transfer their license from public to private operator and buy a more affordable car . This way any natural reduction in public operators could possibly increase private operators and good operators would not be lost to industry and perhaps even drive up standards.		
366	30/03/2025 10:22 AM ID: 268070969	The biggest problem are too many unqualified people driving in Glasgow and satellite taxis duping people for higher costs for their journeys.		
367	30/03/2025 10:30 AM ID: 268070711	I have had not had a problem with getting picked up Only been told by drivers that's it's really quite so from listening to drivers I do t think there is need for more cars		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
368	30/03/2025 10:35 AM ID: 268070708	I think it's detrimental to the city to have too many private hires. Black cabs are another form of public transport and having less black cabs available means it's harder to travel across the city. E.g. tourists to Glasgow are getting a less positive experience of Glasgow especially with the roadworks making it difficult to travel on buses that are diverted. I also think the reduced number of black cabs mean more cars are coming into city as people know they will find it difficult to hail a cab.		
369	30/03/2025 10:44 AM ID: 268071575	The policy introduced is very effective and it's very good for the city and the taxi trade		
370	30/03/2025 10:50 AM ID: 268071694	I think uber needs to be transparency with its drivers regarding the fares		
371	30/03/2025 11:04 AM ID: 268071927	Keep the status quo the problem is the out of town private hires and sometimes Hackney pirating in Glasgow city centre, actually all over Glasgow licensed area.		
372	30/03/2025 11:23 AM ID: 268071534	They are running riot out there as it is I don't know how some of them are granted a license in the first place		
373	30/03/2025 11:55 AM ID: 268072968	Traffic in the city centre is poor due to less and continuous road works		
374	30/03/2025 11:57 AM ID: 268072870	Absolutely no need for more cars as not enough work to go round atm. Maybe a few hours a week when demand is high. If that's the case why not do weekend nighttime plates where that is all the work they can do as nearly all these guys are doing it to support other jobs in additional income, doing it across the board punishes the rest of us by diluting our income.		
375	30/03/2025 11:57 AM ID: 268072981	Putting more cars on the road will go against your environmental policy		
376	30/03/2025 12:12 PM ID: 268073333	it would cause more traffic problems enforcement / police don't move them on when they are sitting in taxi ranks		
377	30/03/2025 12:48 PM ID: 268074301	More than enough taxi and private hires. Don't need anymore		
378	30/03/2025 13:57 PM ID: 268079148	The reason there is a lot of customers waiting in the city centre is probably due to the fact that Uber's pricing system is that bad, as sometimes they will give a driver a rate so low, that it isn't worth him driving around the one way streets, the used to be two lanes now only one lane filled with traffic all to just take a hire which at the same time another driver will be making the same trip ie same destination for double the price.		
379	30/03/2025 16:06 PM ID: 268076053	With exuberant booking platform rentals, vehicle rentals and Uber squeezing rates on the PH drivers, this is the real issue to the public potentially feeling that they may not be served well. If a slightly higher base rate for drivers was established, I believe the public would find the private hire industry would exponentially improve. At the moment rides are being declined due to very low rates and high costs of sale/operation		
380	30/03/2025 17:32 PM ID: 268089515	I feel if there was a better bus services especially evening and nights also weekend/ Sunday then the demand for more taxis would. Not be warranted, I feel there are enough taxi and private hire taxis, If the limit was lifted then maybe there could be a minimum amount of hours a car/drive should be on the road to make earning a living possible		
381	30/03/2025 18:12 PM ID: 268091446	Plenty of cars Drivers just want to do their own thing		
382	30/03/2025 20:03 PM ID: 268094955	I personally think there is no need for any more taxi or private hire cars in Glasgow I find getting one very easy and quicker than ever but that said there is a problem and that is taxi and private hire cars are driving in the same traffic as all other cars in the city centre at certain times traffic comes to a halt due to Glasgow city council narrowing the roads to one lane where there used to be two or even three lanes of traffic commonsense should prevail on that later at night taxi and private hire drivers can't pick you up on certain roads due to this factor maybe Glasgow city council is aware of this maybe they are not or maybe they just didn't think about that when they narrowed the roads but over all I personally think and believe that there is enough taxi and private hire cars in this city		
383	30/03/2025 20:09 PM ID: 268094449	Again simple maths, having a free for all market (i.e. lifting cap), for both black cabs and the private sector, will certainly lead to drivers doing excessive hours, which puts both driver and the public at risk. Every other form of public transport has		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
		limitations on hours that can be worked. But because taxis/private fall under the self employment bracket, there are no limitations to hours worked, which is not right !		
384	30/03/2025 20:48 PM ID: 268095908	As I said previously far to many out of town ph coming into Glasgow. Maybe if the informent could get a grip of the pirates it could be different. It is so blatant in Glasgow. When you approach the pirates all you get is abuse. They really don't care because they know nothing will be done about it.		
385	30/03/2025 21:00 PM ID: 268095624	Glasgow city council issues taxi licenses with a new law that drivers submit a tax return as part of their licence application many drivers are now soliciting for cash hires obviously dodging their tax liability taxi enforcement are nowhere to be seen at weekends when this practice is happening		
386	30/03/2025 21:58 PM ID: 268098447	Encouraging one car households. Normalise taking taxis as a policy to support this.		
387	30/03/2025 22:57 PM ID: 268099628	STOP THIS SILLY NONSENSE RIDICULOUS POLICY		
388	30/03/2025 22:59 PM ID: 268099948	Lots of taxis trying to take advantage late at night charging way to much		
389	30/03/2025 23:35 PM ID: 268100131	99.9% of the time you can get a taxi in Glasgow no problem people only have to wait occasionally when there is a big event like football or the hydro they que to get in to events they wait at a bar to get served pubs and venues maybe put on extra staff when there busy and then scale down staff we are full time we can't scale down we make money when it's busy for a small amount of time then try to sit on taxi ranks if they don't have cars on them most of the time please read this and go out in your city and see what's happening		
390	31/03/2025 09:16 AM ID: 268107575	There is an absolutely crucial question being missed in the attempt to understand the position of this policy. You could put another thousand cars on the road and there is absolutely no reason for any of them to work evenings or weekends. Parts of city centre have become hotspots for crime and lead to no encouragement to work these areas after hours.		
391	31/03/2025 09:41 AM ID: 268108508	Just think about the long hours PH and Taxi drivers have to already work to get an average wage. Far too high already, not good and dangerous.		
392	31/03/2025 11:50 AM ID: 268118740	There is plenty of provision of both PHC and TAXIS the more cars licensed will drive down wages you must remember we are in a cost of living crisis		
393	31/03/2025 12:05 PM ID: 268120989	Have said it all in previous questions		
394	31/03/2025 13:53 PM ID: 268129035	I think I have covered these in earlier comments. The cannot be considered in isolation from public transport, promotion of walking and cycling, air quality and traffic noise reduction.		
395	31/03/2025 14:12 PM ID: 268132628	Normally I get a taxi or private hire when I need one		
396	31/03/2025 15:00 PM ID: 268138154	There are 3450 private hire licenses in Glasgow. You can double that figure if you include licenses from outlying areas which are almost exclusively working in Glasgow and not their own area		
397	31/03/2025 15:15 PM ID: 268138540	Less taxis, more buses (in public ownership).		
398	31/03/2025 16:20 PM ID: 268143543	There is no unmet demand, too many businesses and pubs/restaurants have closed in Glasgow because of Glasgow City Councils' parking, cycle and drug user policies. Glasgow City Council is directly responsible for the demise of the footfall of the general public around both train stations.		
399	31/03/2025 16:40 PM ID: 268147930	The website should have a live ticker showing the current PHCV licenses in operation, and big clear bold text showing that we are at current provision limits. We need to be very clear if we have an overprovision policy in place that a limit has been reached to those who may be applying.		
400	31/03/2025 18:24 PM ID: 268158489	Uber are dangerous for drivers		
401	31/03/2025 18:36 PM ID: 268159246	In Glasgow we need to concentrate on the pirating that goes on, if this is sorted then that should give a clear more accurate view on the numbers really needed, if the drivers who pirate stick with the rules then customers who use PH companies will have a better chance of getting a booked legit taxi.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
402	31/03/2025 18:54 PM ID: 268160272	Have relatives who can only travel by Hackney and if you increase amount of licences you will end up with less on the road and this would in turn leave my relative unable to get around		
403	31/03/2025 19:05 PM ID: 268158486	I don't need to add any more comments.		
404	31/03/2025 20:26 PM ID: 268166375	Shortage of taxis and new drivers have considerable costs of trying to rent a car.		
405	31/03/2025 21:00 PM ID: 268168697	The business regardless of which company you work for. I've worked for 3 of the biggest companies in Glasgow and I feel work is desperately disappearing since Covid. More cars will generate more part time working meaning it's not viable for me to continue as a private hire driver. I know many drivers with uber etc who have all said the same.		
406	31/03/2025 21:22 PM ID: 268170039	More households with fewer cars.ess taxi provision for on street, more expensive.		
407	31/03/2025 22:45 PM ID: 268172784	Ph companies need to make sure their cars are working their system and not pirating in the city centre.		
408	31/03/2025 22:48 PM ID: 268172834	In my opinion there is an adequate amount of glasgow city council registered private hire vehicles operating in and around the city, this is not including private hire vehicles from other councils outside Glasgow coming in and operating in Glasgow where I believe these non Glasgow City council registered vehicles should not be operating in the city.		
409	31/03/2025 23:18 PM ID: 268173260	Now is not the time to increase the number of taxis & private hire. People are finding it harder to live at the moment and are not going out as a result, also most office workers are working from home which results in less footfall in the city pubs & restaurants during the week resulting in less work for everyone.		
410	31/03/2025 23:36 PM ID: 268174461	You need to skew the rules in favour of the regulated, English speaking, trained and vetted, wheelchair accessible taxis		
411	31/03/2025 23:39 PM ID: 268174678	The knowledge of our city and its geography by black Hackney drivers is far superior in the majority of cases. Private taxis should undergo the same vetting and maybe the same knowledge test. I have on occasions felt unsafe in a private hire and often have to redirect the driver. I know my city well, god help a tourist!		
412	01/04/2025 01:40 AM ID: 268175843	If gcc wishes to regenerate the city centre you have to provide more black taxis to allow people to get to and fro. Womens safety is being compromised and our movements restricted due to lack of taxis. We have to constantly worry if we'll get home safely and sometimes I personally stay at home. This is not just an issue at night but during day time also. I and many of my friends will never use private hire. We feel it is poorly regulated and many of my friends have had bad encounters when using them. Gcc must take womens safety seriously and have a robust safeguarding policy. You are failing women.		
413	01/04/2025 09:27 AM ID: 267427154	We are struggling to get decent income after we pay car maintenance and tax/Ni		
414	01/04/2025 09:27 AM ID: 267423575	Status quo should be maintained, more enforcement need for private hire vehicles working alongside police		
415	01/04/2025 09:56 AM ID: 267476798	There is enough private hire in Glasgow also there is a lot of other council private hire cars operating in Glasgow		
416	01/04/2025 12:20 PM ID: 268201747	I don't see any problems at all it's just Uber trying to flood the market and displace other companies do Glasgow a favour and withdraw uber for the sake of workers rights and morality		
417	01/04/2025 12:50 PM ID: 267518785	Increase the number of private hire cars but keep the overprovision policy in place		
418	01/04/2025 13:20 PM ID: 267574707	Stop all this nonsense. There are more than enough passenger carrying vehicles on our roads. Congestion is a serious consideration, why deliberately add to that?		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
419	01/04/2025 14:46 PM ID: 267617741	AS ALREADY STATED UNTIL SUCH TIMES AS THERE IS AN ECONOMIC TURNAROUND WITHIN GLASGOW, INCREASING LICENCES IS FOOLHARDY AND WOULD END UP WITH MANY TAXI BUSINESSES IN BANKRUPTCY. GLASGOW MUST HOLD ITSELF HIGH TO IT'S OWN IDEALS AND OFFER BETTER PROTECTION FOR EXISTING OWNERS AND DRIVERS WITHIN THE TRADE. WE REQUIRE AS A CITY TO PROVIDE A HIGHER LEVEL OF SERVICE BY OFFERING OUR CUSTOMERS SAFETY AND SECURITY AS OPPOSED TO OPPORTUNISM AND POOR POLICING OF STREETS AND SERVICES.		
420	01/04/2025 14:59 PM ID: 267708103	Biggest concern for me is the SLC drivers picking up and dropping off. This has an impact on the amojnt of work for GCC badges holders especially in the north of the city. I swear this regularly from GCC drivers.		
421	01/04/2025 14:59 PM ID: 267673997	Because we are still waiting plates.		
422	01/04/2025 14:59 PM ID: 267726290	If there is "unmet demand" surely we need more cars, not fewer.		
423	01/04/2025 17:05 PM ID: 268226727	There is zero guarantee that if the cap is lifted that any of these new drivers will work nights,something which the hospitality sector has been complaining about. People aren't going out as much since the pandemic.		
424	01/04/2025 17:07 PM ID: 267897413	The taxis are a complete rip off and should be avoided, private hire cars are also risky however Uber lets you know the cost up front and who the driver is making them cheaper and safer to use.		
425	01/04/2025 17:07 PM ID: 267844065	Glasgow has been saturated with private hire taxis Uber north Lanarkshire south Lanarkshire taxis stealing work from Glasgow		
426	01/04/2025 17:39 PM ID: 268229864	Needs an integrated approach.		
427	01/04/2025 18:14 PM ID: 268091520	There is enough cars drivers don't except the job because they say it not worth the fair Was speaking to a driver I asked him why does it take long to you to come then he explained a lot drivers refuse the jobs until some1 excepts it So the company needs to do something to encourage drivers to except the jobs		
428	01/04/2025 18:14 PM ID: 268074401	The plate cap must to stay as longer as can be for Private hire cars and taxis because if GCC remove the plate cap, the city will be full with unprofessional drivers who has no idea how to behave and act profesionaly on the road and with the customers. They will put themselves and passengers on high risk and will result with chance of accidents. Plus it will need more control and background checks and more fines for those who dont know the law and rules.		
429	01/04/2025 18:14 PM ID: 268071722	There are more than enough Taxi & private hire to cover Glasgow day & night		
430	01/04/2025 18:29 PM ID: 268234017	I believe the limit should remain, adding more will result in less fares and longer waiting times for getting hires. Uber and their algorithm takes advantage of this by lowering our fare rates forcing us to work longer hours for less pay which are already ridiculously low		
431	01/04/2025 18:35 PM ID: 268234547	More vetting of private hire applicants is required and proficiency testing.		
432	01/04/2025 21:42 PM ID: 268245517	There is a requirement for more but please ensure there are stricter ID controls on drivers.		
433	01/04/2025 22:20 PM ID: 268248683	There should not be a cap on private hire licenses. Glasgow population is growing all the time and from my experience lack of cabs is bad		
434	01/04/2025 23:31 PM ID: 268251599	Problem is drivers not doing the job not less cars		
435	02/04/2025 05:17 AM ID: 268256021	The taxi and private hire overporvision policy should stay as a member of the public I can get a private hire or taxi very easily when I can out and about with friends at weekends		
436	02/04/2025 08:20 AM ID: 268259492	Private hires never feel safe with. They never seem to know where you're going, how to get there and charging us on a whim.		
437	02/04/2025 10:12 AM ID: 268266464	Plenty's of drivers and vehicle Problem is drivers not working busy hours or busy festival times		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
438	02/04/2025 10:17 AM ID: 268268416	Problem is drivers not working certain hours		
439	02/04/2025 10:22 AM ID: 268268816	My partner is a taxi drivers and it is very difficult to make money he does about 15 hours a day to make it worth his while that how many drivers there are on the road more cars puts more pressure on inforcements and drivers		
440	02/04/2025 11:57 AM ID: 268277153	IF GCC THINKS WE NEED MORE PRIVATE HIRES OR TAXIS IN GLASGOW. WHY DO THEY INSTRUCT THEIR OWN PARKING ATTENDANTS TO MOVE US ON FOR OVER RANKING. 90% OF THE TIME		
441	02/04/2025 12:11 PM ID: 268279420	It's policy for policy's sake. There could be a million licences issued but if no one is using them when there is a demand for taxis, it does nothing to fix the problem.		
442	02/04/2025 15:41 PM ID: 268300181	We REALLY wouldn't need to be having this conversation if public transport provision late and at weekends was so poor		
443	02/04/2025 17:51 PM ID: 268310688	Adding more licences will deplete the taxi trade and make it less profitable for hard working drivers		
444	02/04/2025 17:58 PM ID: 268309716	The issues that need to be addressed are other council licensed vehicles plying for hire in the city; the times of demand allegedly not being met should be examined to identify trends. This should all be done before issuing more plates as there may be more useful ideas that cost less money.		
445	02/04/2025 18:25 PM ID: 268313101	I am unhappy that I was unable to flag down a black cab on a Sunday. I will not use private cars.		
446	03/04/2025 07:44 AM ID: 268330883	Uber are just thinking about there own pocket to give more lower jobs prices		
447	03/04/2025 07:58 AM ID: 268331484	Too many PHC on the road		
448	03/04/2025 10:34 AM ID: 268340926	The city was flooded with cars previously and making a living from the trade meant working 60 hours nightshift. Not good for my health. Now I can easily do 40+ hours day or night and be earning the same money. Customers seem happy, only stressed at peak times, or when too many roadworks are in place. That is the horrendous situation the city currently faces and will be gridlock come the commonwealth games if the city doesn't sort it all out before then		
449	03/04/2025 10:41 AM ID: 268341546	A lot of drivers know that if the overprovision was lifted it would cause earnings to go down causing a lot of of professional drivers to leave the industry causing new drivers to enter the market and potential complaints to increase. Most drivers have concluded it will cause a negative effect to the industry.		
450	03/04/2025 11:35 AM ID: 268344717	If this was lifted and more Phc and Taxis where on the road I deal that the trade would be saturated and would need to look for another Job. I am a Phc driver who rents a vehicle. I would love to own my own vehicle but I also know that this would have a negative impact on my pay. In my 2 years I have already seen my earning potential drop as Uber drop fare as costs rise.		
451	03/04/2025 12:00 PM ID: 268347443	As being private hire driver from last 10 years i think there is enough taxis/private hire cars in glasgow if u look all over the week. Demand is high on the weekends only. If council decides to lift the policy then it will be very very hard for drivers to make money after all the expenses of cars and insurance prices is rocket high. So please do not lift the policy.		
452	03/04/2025 14:50 PM ID: 268364675	The policies have been very restrictive on the night time economy to the point where a significant amount of venues are having to close their doors. Reviewing these policies will hopefully contribute to making the city a safer place where the public can enjoy later nights out without feeling constrained to ending their nights early.		
453	03/04/2025 17:00 PM ID: 268385668	Plenty of cars and drivers Not much jobs every body trying to be taxi drivers		
454	03/04/2025 18:35 PM ID: 268391455	I think there are plenty PH on the road. The downside for the lack of service its not caused by the inavailability of PH/TAXIS. THE ISSUE IS THE ROAD WORKS ALL OVER THE PLACE IN THE CITY. YOU CANT ACCESS YOUR CUSTOMERS ON TIME. WHY WOULD ONE WANT TO DRIVE IN A CONJESTED AREA WITH TRAFFIC		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
455	03/04/2025 18:41 PM ID: 268391824	Over the years the council have flooded the streets with too many private hire vehicles. This has caused city centre street to be blocked as private hire congregate in high numbers in certain spots because certain jobs. To many private hire has made drivers pick up off the street illegally and over charge customers. Quite frankly Glasgow council should be ashamed of itself!		
456	03/04/2025 19:10 PM ID: 268394072	We need more taxis. I work in hospitality in the evenings. There is no other way to get home.		
457	03/04/2025 20:19 PM ID: 268397028	Essentially we're talking about the night time availability of taxis and PHC's. Being a PHC driver for 20 years I wouldn't like to comment on the Hackney position but my suggestion is to create a different colour night time GGC plate and having the booking apps be configured to only allow access to jobs from 6pm to 6am. This means the demand at night could be met by those plates without harming the drivers who service the daytime working community. It would mean the council could offer applicants this plate rather than a flat refusal after the time period has passed for the licence application, It would also cut down the surge pricing which I think harms the trade as more PHC's means a level pricing structure for customers		
458	03/04/2025 20:54 PM ID: 268399898	High demand for both private hire cars and taxis currently not being met. Customers have far longer wait times due to lack of available transport, leaving some feeling unsafe and vulnerable. When demand is high, private car hires add on additional surcharges excluding some Customers from affording the price. But with no taxis or other private hire cars available they are often left with no other choice than to pay the additional fee, or walk home. Putting themselves in further risk		
459	03/04/2025 21:30 PM ID: 268401286	We need more taxis on the streets, it's not safe for people to be waiting long times for a taxi by themselves and it's not fair the charge so much in price cause the demand is too high. Get more taxis on the streets!!		
460	04/04/2025 01:46 AM ID: 268407534	Need more taxi available		
461	04/04/2025 09:17 AM ID: 268439847	There are plenty of cars on the road opening or increasing the cap will result on alt drivers leaving the trade and making it difficult to get taxi Drivers renting out is good for the industry they know they need to work to pay the rent. I have spoken to drivers with their own cars they are the one doing less hours saying don't need to work much because I don't pay car rent that's why glasgo cars is good they have to pay radio rent and car rent before they take any earnings home so that's why glasgo cars can cover a lot nhs credit work. The cap should stay on for all good of trades		
462	04/04/2025 09:20 AM ID: 268439581	Changing the policies now would just create a free for all causing more traffic congestion & allowing more unsafe & unprofessional drivers to operate in the city.		
463	04/04/2025 09:22 AM ID: 268441004	Uber don't care about drivers earnings they just think about their own pockets The cap is the best thing for industry and council		
464	04/04/2025 12:20 PM ID: 268462770	The policy is good for drivers earnings and customers		
465	04/04/2025 14:56 PM ID: 268482719	At least private hire arrive and quickly. Black cabs have an attitude issue. The refusal to accept card and demand for cash is absurd in this day and age. They will make themselves extinct.		
466	04/04/2025 22:32 PM ID: 268518547	There are too many cars drivers are waiting about to get jobs		
467	05/04/2025 08:06 AM ID: 268526296	We don't think it needs more PHC in the city spoken to drivers and there are not enough work More cars will just encourage drivers to pirate more to make a living There is already enough cars		
468	05/04/2025 10:11 AM ID: 268529757	It's very difficult to make a earning you will have to very long hours and uber don't care they want to flood the market so cap is good also there is a lot taxi drivers doing illegal activities keeping the cap avoids them who want to use PHC for illegal activities		
469	05/04/2025 15:52 PM ID: 268542464	Taxi game is getting harder after uber came more uber drivers and PHC will result in people leaving black taxi		
470	05/04/2025 21:00 PM ID: 268550805	I believe we are not far from saturation point with private hire as they are ranking all over the city .		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
471	06/04/2025 09:34 AM ID: 268560978	This shouldn't exist		
472	07/04/2025 02:15 AM ID: 268583223	As a passenger, I've never had a problem with the availability of Taxis. I always use them as a preference over private hire vehicles. As even a confident cyclist, I fear private hire vehicles. Drivers of private hire vehicles are notably lower in quality compared to the already low standard of driving amongst the general public, to the point it not being an exaggeration to say that they are a dangerous menace. Whereas, again, from the point of view of a cyclist, Taxi drivers are notably more professional and courteous than the general driving public. In short, it seems obvious that private hire licences are being sought by lower calibre drivers as an easy option alternative to taxi licences. This should be limited, and standards must be maintained, by keeping in place a preferential ratio of taxis to private hire vehicles. I'd ideally like to see a higher ratio of taxis compared to private hire vehicles. And it's hugely disappointing that this whole survey neglected to ask any questions about public transport more generally, and the role of hired vehicles compared to public transport.		
473	07/04/2025 19:22 PM ID: 268643166	Private hire are already operating an illegal use of out of town PHC using Renfrewshire and N Lanarkshire plates,also illegal ranking by Glasgow PHC cars,in contravention of the Civic government act.		
474	07/04/2025 22:55 PM ID: 268653211	More is going to result in pennys for the drivers and more money for Uber There are plenty of cars on the road		
475	08/04/2025 11:58 AM ID: 268683066	I take Uber for my journeys & I'm waiting 5-10 mins before it arrives.		
476	08/04/2025 16:49 PM ID: 268710788	The policy should stay for definite as this creates added safety for passengers and drivers I book through uber and the driver arrived within 2 minutes		
477	09/04/2025 10:08 AM ID: 268743893	Response to Q3 answers this		
478	09/04/2025 17:17 PM ID: 268788699	There are too many drivers and less work you are waiting hours for a job Uber is just thinking about there own pocket		
479	11/04/2025 19:44 PM ID: 268935660	With rutherghlen cambuslang Bishopbriggs bearsden and other PH ALL working with various apps the cake gets smaller		
480	13/04/2025 11:28 AM ID: 268979408	same details as question 3: The abolition of the cap will undoubtedly cause a massive reduction in not just my earnings but other drivers as well. At a time when there are so many increased financial costs due to the cost of living, there is now the additional potential that many drivers will be working for around/less than the minimum wage. Drivers work long hours to enable them to stay afloat and pay their bills, but being self-employed, there are no guarantees what your earnings will be and what outgoings you may unknowingly occur in the future, we drivers have no guaranteed wage and to abolish the cap will cause undue hardship. A spokesman for Uber said scrapping the cap would "support local businesses, in particular in the night-time economy in which many businesses have highlighted the unmet demand for more taxis: How can this support me? App firms, like Uber, will flood the market if this cap was not in place. There will be a deluge of taxi or private hire drivers waiting on work. Ride-hailing app Uber also wants the overprovision policy to be removed, claiming the move would give drivers new earning opportunities and provide "greater transport options" to passengers but for how long until reality kicks in for both existing and new drivers? Business leaders want the cap removed to swell their night time economy but it will be helping them not me. The lack of drivers is not the reason why people are staying away from the city centre, it is down to the economy and what people can afford. The majority of the demand is met for passengers but peak times like it has been over the years has never changed, it is always challenging to meet demands at peak times, but when the demand is not there how many drivers will be sitting idle for prolonged periods waiting on work? With the cap in place, drivers still do wait for jobs but if the cap is lifted, then the waiting time between each job will increase, earnings will go down, morale will go down and drivers will leave and then we are back where we started. Those drivers who may still remain will more than likely have to work longer hours for no additional income. The cap being kept in place, would mean that existing drivers are able to maintain a sustainable livelihood whilst continuing to provide and ensure a reliable overall public and safety service to passengers.		
481	14/04/2025 01:03 AM ID: 268995897	I		
482	17/04/2025 10:17 AM ID: 269264242	The council should make MANDATORY that all Taxis/No Radio Taxis and Private Hire accept payment by CARD. There is confusing when visitors arrive at Central Station and have to be told by NON RADIO TAXIS "" CASH ONLY"" then need to walk to find a TAXI who will accept payment by CARD.		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
483	17/04/2025 10:22 AM ID: 269266779	Maybe the council should stop the amount of pirates that are working from cambuslang and rutherford in the city taking work from Glasgow plates also the amount from our of town at the weekends whilst no enforcement officers are about		
484	17/04/2025 10:42 AM ID: 269268980	There is absolutely no need for any change as the provision of private hire cars and taxis will find it's own level naturally.		
485	17/04/2025 10:52 AM ID: 269269352	Stop out off town private/ taxis using the taxi and bus lanes, and give the taxi enforcement more power to pull up out of town ,before something really bad happens		
486	17/04/2025 10:59 AM ID: 269270331	Glasgow's night time economy has been in decline since after covid I believe it may be many years before it recovers. If ever.		
487	17/04/2025 11:34 AM ID: 269273568	I attend lots of music gigs all over the city and have never had an issue getting a taxi if I need one. What I do see all over the city is PH from other licensed areas sitting in groups obviously trying to entice customers to use them even though they haven't been booked, pirating I believe it's called. I also see PH from outwith Glasgow picking up in my area Springburn which I thought was illegal??		
488	17/04/2025 11:43 AM ID: 269264586	Please look after our taxis and don't sell out to UNER they don't care about the wee business owners they are only interested in the people in the hedge funds and their profits nothing else I hope you can see through them.thanks again 🙏		
489	17/04/2025 11:54 AM ID: 269274367	There is an adequate more than enough taxis and private hire vehicles working in Glasgow, other than maybe a couple of hours on a weekend night on occasion and again infrequently if there is a big event on , in my opinion this doesn't justify more vehicles working the city when there is too much competition Monday to Friday.		
490	17/04/2025 11:59 AM ID: 269274783	The taxi trade could not withstand increased numbers in the city.		
491	17/04/2025 13:35 PM ID: 269284368	It has always been difficult to get taxis/private hires for a few hours on saturday nights since i was a teen. Nothing new, maybe try work alongside other transport services like buses and trains to service areas longer. Putting more taxis/private hire on the road for the sake of a few hours on a saturday night is folly when the rest of the week it is oversaturated for drivers plying for business		
492	17/04/2025 17:03 PM ID: 269309274	If you want to look after what you have in Glasgow then you should target the out of town vehicles working in the city, enforce the radio room licenses properly.		
493	17/04/2025 17:33 PM ID: 269302336	With the city centre already being put to single lanes in the city w and more traffic jams in the centre I don't know how introducing more vehicles into city centres is going to make things better		
494	17/04/2025 19:41 PM ID: 269323586	Get these policies tae f...		
495	18/04/2025 09:59 AM ID: 269346606	Demand/population has not changed that much. And people are doing things less since 2020. A regular review is necessary but changes should be measured.		
496	19/04/2025 10:07 AM ID: 269380048	Existing customers demands are met, with reasonable waiting time & after covid the current drivers are facing hard times to continue the business,which has been build with hard labour for decade's.		
497	19/04/2025 22:58 PM ID: 269397395	No		
498	21/04/2025 18:45 PM ID: 269446168	Present system is working well, opportunities for taxi companies outside of Glasgow to work in the city.		
499	22/04/2025 14:47 PM ID: 268933554	The job is on its knees		
500	23/04/2025 15:10 PM ID: 269599501	We would reiterate that overprovision of taxi / PHC has the potential to undermine local bus service provision if not unchecked.		
501	24/04/2025 18:15 PM ID: 269700494	Too many cars Opening plate or increase on plates is going to encourage drivers to pirate		
502	26/04/2025 14:15 PM ID: 269867183	I wish to express my concerns regarding the current Overprovision Policy for private hire cars and the Limitation of Taxi Licence Policy in Glasgow. This policy has led to a situation where applications for new private hire car licences are being rejected, despite ongoing demand. Operators have reported challenges in meeting customer needs, particularly during peak times, due to the		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
		<p>cap on licences.</p> <p>Given the current number of licensed taxis, there is a significant unmet demand for taxi services, especially during late-night hours and weekends. This shortfall has led to longer wait times and reduced service availability, impacting both residents and visitors.</p> <p>Recommendations:</p> <ul style="list-style-type: none"> - Review and Adjust Policies: Given the current figures and ongoing demand, I urge the Licensing Authority to review and adjust the Overprovision and Limitation of Taxi Licence Policies to better align with the city's transportation needs. - Increase Licence Caps: Consider increasing the caps on both private hire car and taxi licences to ensure adequate service availability and meet public demand. <p>Thank you for considering this feedback.</p>		
503	27/04/2025 01:10 AM ID: 269894967	O		
504	01/05/2025 18:27 PM ID: 270252092	Too many individuals have numerous Private Hire plates and are charging fortunes for drivers to rent as individual drivers can't get their own plates to earn a living		
505	05/05/2025 00:56 AM ID: 270379436	Please increase the private hire cars		
506	05/05/2025 23:58 PM ID: 270419134	it should be stopped as soon as possible . we can not manage a big city like Glasgow with old rules that they have established at stone age! sorry to say this but this is very stupid.		
507	13/05/2025 16:50 PM ID: 270944226	You need to get a grip of the wild west type arrangement of some private hire cars. Most women I know have had one or more concerning experiences. GCC are always talking about 'feminist' planning but rarely actually do anything with such issues as there.		
508	14/05/2025 16:56 PM ID: 271028426	Scrap the policy. Stop pandering to black cab drivers. Let those who want to drive, drive, and let customers dictate fair value. Capitalism is good for society.		
509	15/05/2025 17:59 PM ID: 271117803	Please no more cars in the city centre		
510	16/05/2025 00:16 AM ID: 271133517	More taxis mean less earn for the driver, less earn mean less interest to be driver with the high cost to maintain a car.		
511	16/05/2025 03:50 AM ID: 271135824	The taxi policy is not working for business and private social market. It is resulting in staying local for shopping and social events. The city centre is paying the price for lack of taxi service. The prices are too high. Approx £15 from West end to City Centre is too costly. This accompanied by a subway system that closes at 6.18 pm on a Sunday is not acceptable in 2025 when Glasgow should be offering a 24/7 economy to compete with UK cities .		
512	18/05/2025 01:14 AM ID: 271237872	Too many cars on road very difficult to make Money		
513	21/05/2025 11:08 AM ID: 271469649	I work in a nightclub meaning I'm finishing work at 3/4am. I live in cumbernauld and the fare used to be between £20-£25, now I'm lucky if I'm paying under £40. I'm waiting longer and longer periods of time now for a taxi to pick up, even a huge fare like that, because there are no cabs available. Because of the lack of cars it is becoming increasingly more dangerous, especially for women who are waiting either themselves or in groups, as they feel they either need to walk to a different location to hopefully get a cheaper taxi/get one at all, in the early hours of the morning. Wait times have become longer and longer where it is sometimes an hour after my shift and I have still not been accepted by a taxi.		
514	21/05/2025 15:13 PM ID: 271502592	I think there would be a better demand for taxis if people felt they could trust the taxi drivers. As i have said previously some taxi drivers are out to take advantage of vulnerable people by charging over and above a normal charge.		
515	23/05/2025 12:33 PM ID: 271654868	<p>The current policies on the overprovision of private hire cars and unmet demand of taxis need urgent review. While controlling numbers can be useful in theory the reality is that Glasgow's transport landscape has evolved significantly. There is high unmet demand for taxis particularly during peak hours, weekends and in suburban areas where customers struggle to find timely service.</p> <p>At the same time, many drivers who want to enter the trade are being held back by the lack of available plates. This restricts opportunity reduces competition and</p>		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

			Response Percent	Response Total
		impacts service quality for passengers. A balanced approach is needed: more flexible licensing, better data collection on real time demand and a willingness to open up both taxi and private hire markets to meet the growing needs of the city and provide fair access to drivers willing to serve.		
516	23/05/2025 15:00 PM ID: 271694326	The plate cap should be kept.		
517	23/05/2025 15:08 PM ID: 271694989	The cap should stay I have using apps since 2015 and never ever had a problem getting a private hire cab or taxi they arrive within under 50 seconds of me booking far too many cars on the road		
518	23/05/2025 15:14 PM ID: 271696492	There are too many taxis and private hire cars on the road at the moment in relation to work available.		
519	23/05/2025 20:55 PM ID: 271733263	Always waiting excessive amount of time whether it's a pic or a taxi		
520	24/05/2025 16:37 PM ID: 271830274	stop taking money when your not giving plates. dont allow any more cars to be plated until 12 months then review. the taxi game is already saturated. we're struggling		
521	24/05/2025 20:45 PM ID: 271856261	We should be putting in place measure to limit the number of vehicles on the city streets, not increase them. Environmental considerations should be a high priority as should making the city more accessible for people, pedestrians and active travel. Allowing more taxis and private hire cars is at odds with this.		
522	24/05/2025 21:25 PM ID: 271858182	As stated this job is getting harder each day and for the massive investment needed, it would be a great disservice to put more taxis on the road at this time		
523	24/05/2025 21:45 PM ID: 271859607	I would like a meeting in person to discuss the mental health and lack of consideration for taxi drivers on all levels. I also think card machines should become mandatory to keep the ranks moving. A bridge across Gordon street to central station would also make a massive difference allowing traffic to constantly move.		
524	25/05/2025 20:02 PM ID: 271913854	This policy does not service the people of Glasgow and makes the council seem out of touch. Very frankly speaking, you haven't kept up to date with things and it's making the people of Glasgow rethink our council representation.		
525	25/05/2025 20:11 PM ID: 271914225	This needs reviewed as soon as possible because I fail to see how this benefits any party other than those who are charging out taxis privately to the cost of around £2000 a month.		
526	25/05/2025 22:45 PM ID: 271918443	I personally disagree with the concept of overprovision. There are people with no taxi plates paying high prices on rent. Overprovision also has an impact on ULEZ as taxi are well maintained and have regular checks done on them.		
527	26/05/2025 04:43 AM ID: 271921631	As someone who is proud to be a Glasgow taxi driver I fear that any changes to the current policies would make the job unviable.		
528	26/05/2025 13:26 PM ID: 271939326	<p>The Scottish Private Hire Association (SPHA) strongly advocates for the retention of the private hire car overprovision policy without modification. We assert that removing the policy, or increasing the limit, would lead to an oversaturation of supply. This will force drivers to work longer hours as a result of diminished earnings, and in turn will compromise safety and the overall quality of service.</p> <p>While we recognise that peak-time demand can result in longer waiting times for passengers, we must balance this against non-peak demand, where for a majority of each day, drivers find themselves idle for extended periods between journeys. Attempting to eliminate passenger waiting times for all points of the day, ie. for peak demand, would be an attempt at achieving radical efficiency, the cost of which will always be an oversaturated fleet, spread across the city, sitting idle for long periods. There needs to be a balance between efficient pickup times and forcing drivers to work longer hours to earn a respectable living. The overprovision policy has been the best tool in helping achieve that balance.</p> <p>An increased number of private hire cars would lead to a reduction in gross average income for drivers. To maintain current income levels, drivers would need to work an increased number of hours, which could lead to driver fatigue, giving rise to safety risks. The direct consequences of an oversaturated fleet is an increased public safety risk.</p> <p>Deregulation of the plate cap will lead us to a race to the bottom. Drivers are dealing with rising insurance premiums, high vehicle costs, a cost-of-doing-business crisis and a cost-of-living crisis. Abolishing the cap will worsen the</p>		
			answered	533
			skipped	3907

15. Please provide any additional comments you have on the Overprovision of Private Hire Cars and Unmet Demand of Taxis policies?

				Response Percent	Response Total
			financial strain, leading to increased hours on the road. This will compromise vehicle and passenger safety. We should not be trying to serve peak demand at any and all costs, but trying to balance supply and demand in a way that maintains a sustainable livelihood for drivers across the entire week and ensures public safety is not being put at risk. A further, long-term consequence of an oversaturated fleet will be a lowering of licensing standards. If the supply-demand equation is tilted so that supply outstrips demand, not only will we see an increase in the number of cars competing for the same levels of demand, but we will see a reduction in fare price. Some operators have forms of supply and demand linked dynamic pricing already. At a certain point, this becomes completely unsustainable as a business model for the entrepreneur and we will see experienced professionals leave the fleet over time, to be replaced by less experienced, less professional workers who view the trade as more of a job and less of a business venture and who may be desperate enough to work for far less income. This could lead to the fleet operating to a lower standard than at present, which again, holds the potential to heighten public safety risks.		
529	26/05/2025 20:34 PM ID: 271956637		Lifting the cap would flood the market and make it even harder for drivers to survive. There's already not enough work—adding more cars will destroy what's left of the trade. Keep the limit to protect drivers' livelihoods.		
530	27/05/2025 06:59 AM ID: 271967585		There are increase in demand for the services of private hires		
531	27/05/2025 15:40 PM ID: 272004947		This response should be considered as a supplementary response on behalf of Glasgow Taxis Limited to our submission on 27 March 2025. It has came to our attention only this week, that whilst the retention of the overprovision policy in relation to private hire cars is currently being considered, Glasgow City Council has failed to facilitate a topographical test since October 2024. Our understanding is there are currently 180 applicants waiting to undertake this requirement. It is our assertion that any consideration being given to the alteration of the status quo position in respect of the number private hire cars cannot be determined in isolation of this ongoing barrier to new public hire drivers by Glasgow City Council, which now extends to 8 months. Had this existing obligation been facilitated timeously by Glasgow City Council, the matter currently the subject of the consultation, would be considered in an entirely different light.		
532	28/05/2025 15:32 PM ID: 272081415		The policy should be in place far too many private hire cabs on the roads far too many taxis available I think the number should be decreased		
533	28/05/2025 17:25 PM ID: 272094891		To many taxis idling on the street. Far too many private hires causing a great safety concern to the public & environment		
				answered	533
				skipped	3907

9. Experience of Users of Private Hire Car and Taxi Services

16. How often do you use a Taxi?										Response Percent	Response Total
1	Daily									10.20%	438
2	Weekly									76.78%	3297
3	Monthly									5.19%	223
4	Every few months									4.54%	195
5	Never									1.65%	71
6	Don't know/Can't remember									1.63%	70
Statistics		Minimum	1	Mean	2.16	Std. Deviation	0.85	Satisfaction Rate	23.11	answered	4294
		Maximum	6	Variance	0.72	Std. Error	0.01			skipped	146

10. Usage and Experience of Taxi Cars

17. What was the purpose of your last trip by Taxi?

			Response Percent	Response Total
1	Work including commuting	<input type="text"/>	11.67%	486
2	Education	<input type="text"/>	0.84%	35
3	Shopping	<input type="text"/>	2.50%	104
4	Evening or night-time leisure	<input type="text"/>	76.45%	3185
5	Day-time leisure	<input type="text"/>	2.52%	105
6	Travel to airport	<input type="text"/>	2.11%	88
7	Hospital/medical	<input type="text"/>	1.87%	78
8	Link to other transport mode	<input type="text"/>	0.96%	40
9	Other (please specify):	<input type="text"/>	1.08%	45

17. What was the purpose of your last trip by Taxi?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	3.82	Std. Deviation	1.33	Satisfaction Rate	35.3	answered	4166
	Maximum	9	Variance	1.78	Std. Error	0.02			skipped	274

Other (please specify): (45)

1	19/03/2025 23:26 PM ID: 267410617	Collecting a vehicle
2	19/03/2025 23:48 PM ID: 267410155	Driving
3	20/03/2025 13:07 PM ID: 267451802	Incidentally I drive one every day!
4	20/03/2025 13:19 PM ID: 267453764	Collecting my taxi from garage
5	20/03/2025 14:19 PM ID: 267453873	Taxi driver
6	20/03/2025 14:43 PM ID: 267463777	A bit of everything
7	20/03/2025 14:48 PM ID: 267462897	I drive taxi
8	20/03/2025 15:30 PM ID: 267467682	Train station
9	20/03/2025 18:01 PM ID: 267478460	I use taxis for transporting heavy/awkward loads of shopping; leisure at all time of the day; hospital/medical; accessing other urgent appointments when bus don't turn up, and to get home safely out of extreme heat or cold, or when fatigued due to my illness. Fir economic reasons, I frequently combine activities/appointments to get my money's worth.
10	20/03/2025 18:34 PM ID: 267483072	Social
11	20/03/2025 18:40 PM ID: 267483613	Taxi operator
12	20/03/2025 20:18 PM ID: 267481914	hackney driver
13	21/03/2025 11:10 AM ID: 267511320	Family visit
14	21/03/2025 13:13 PM ID: 267522226	
15	21/03/2025 13:57 PM ID: 267525270	pick up phv from garage
16	21/03/2025 14:37 PM ID: 267529243	Meeting Friends and family
17	21/03/2025 16:41 PM ID: 267540141	Work dinner and night out
18	22/03/2025 00:08 AM ID: 267568486	Going to pick up my car
19	22/03/2025 06:16 AM ID: 267572558	
20	22/03/2025 08:07 AM ID: 267574170	airport
21	22/03/2025 09:37 AM ID: 267576341	Taxi owner /driver
22	22/03/2025 13:15 PM ID: 267589773	irrelevant - my comments are as a business in the city whose clients use taxis frequently and who are under served currently
23	23/03/2025 20:49 PM ID: 267644924	Work and night outs
24	24/03/2025 11:40 AM ID: 267669556	Driver

17. What was the purpose of your last trip by Taxi?

			Response Percent	Response Total
25	24/03/2025 19:25 PM ID: 267716485	Driver myself		
26	25/03/2025 11:31 AM ID: 267758764			
27	25/03/2025 21:18 PM ID: 267811691	But not as much as I once did dur to lack of service		
28	30/03/2025 10:35 AM ID: 268070708	Travel back from work		
29	30/03/2025 11:30 AM ID: 268071944	To the garage		
30	31/03/2025 14:12 PM ID: 268132628	Picking grandson up from nursery		
31	31/03/2025 23:18 PM ID: 268173260	Drive a taxi		
32	31/03/2025 23:36 PM ID: 268174461	Returning home after looking after kids		
33	01/04/2025 09:27 AM ID: 267411864	When the job available		
34	01/04/2025 17:07 PM ID: 267913041	Pick car from garage		
35	02/04/2025 17:51 PM ID: 268310688	It's my job		
36	03/04/2025 18:35 PM ID: 268391455			
37	09/04/2025 19:03 PM ID: 268797700	No sense of direction require taxi to visit my sisters		
38	17/04/2025 10:22 AM ID: 269266779	I use taxis all the time at the weekend and whenever in town		
39	17/04/2025 11:08 AM ID: 269271100	I drive one		
40	23/04/2025 15:10 PM ID: 269599501	N/A		
41	13/05/2025 01:30 AM ID: 270885944	Visiting family		
42	16/05/2025 03:21 AM ID: 271134634	Private hire driver		
43	23/05/2025 15:08 PM ID: 271694989	Airport		
44	25/05/2025 22:45 PM ID: 271918443	I drive a taxi		
45	29/05/2025 00:37 AM ID: 272116972			

18. On your last trip by Taxi, did you travel.....

									Response Percent	Response Total
1	By yourself								78.73%	3273
2	With others								20.86%	867
3	Don't know/No opinion								0.41%	17
Statistics	Minimum	1	Mean	1.22	Std. Deviation	0.42	Satisfaction Rate	10.84	answered	4157
	Maximum	3	Variance	0.18	Std. Error	0.01			skipped	283

19. What day of the week did you make your last journey by Taxi?

									Response Percent	Response Total	
1	Monday				<div><div></div></div>				2.12%	88	
2	Tuesday				<div><div></div></div>				1.83%	76	
3	Wednesday				<div><div></div></div>				2.78%	115	
4	Thursday				<div><div></div></div>				3.28%	136	
5	Friday				<div><div></div></div>				20.85%	864	
6	Saturday				<div><div></div></div>				64.38%	2668	
7	Sunday				<div><div></div></div>				2.68%	111	
8	Don't know/Can't remember				<div><div></div></div>				2.08%	86	
Statistics		Minimum	1	Mean	5.53	Std. Deviation	1.14	Satisfaction Rate	64.73	answered	4144
		Maximum	8	Variance	1.3	Std. Error	0.02			skipped	296

20. What time of the day did you make your last journey by Taxi?

									Response Percent	Response Total	
1	Morning (6am to 12noon)				<div><div></div></div>				4.84%	201	
2	Afternoon (12noon to 6pm)				<div><div></div></div>				11.98%	497	
3	Evening (6pm to midnight)				<div><div></div></div>				66.21%	2747	
4	Night (midnight to 6am)				<div><div></div></div>				16.03%	665	
5	Don't know /Can't remember				<div><div></div></div>				0.94%	39	
Statistics		Minimum	1	Mean	2.96	Std. Deviation	0.71	Satisfaction Rate	49.06	answered	4149
		Maximum	5	Variance	0.51	Std. Error	0.01			skipped	291

11. Page 11

21. How often do you use a Private Hire Car?

									Response Percent	Response Total
1	Daily				<div></div>				72.22%	3086
2	Weekly				<div></div>				9.60%	410
3	Monthly				<div></div>				3.42%	146
4	Every few months				<div></div>				4.45%	190
5	Never				<div></div>				8.89%	380
6	Don't know/Can't remember				<div></div>				1.43%	61
Statistics	Minimum	1	Mean	1.72	Std. Deviation	1.37	Satisfaction Rate	14.5	answered	4273
	Maximum	6	Variance	1.89	Std. Error	0.02			skipped	167

12. Usage and Experience of Private Hire Cars

22. What was the purpose of your last trip by Private Hire Car?

			Response Percent	Response Total
1	Work including commuting	<input type="text"/>	12.43%	473
2	Education	<input type="text"/>	0.71%	27
3	Shopping	<input type="text"/>	1.21%	46
4	Evening or night-time leisure	<input type="text"/>	79.22%	3015
5	Day-time leisure	<input type="text"/>	2.71%	103
6	Travel to airport	<input type="text"/>	1.45%	55
7	Hospital/medical	<input type="text"/>	1.13%	43
8	Link to other transport mode	<input type="text"/>	0.45%	17
9	Other (please specify):	<input type="text"/>	0.71%	27

22. What was the purpose of your last trip by Private Hire Car?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	3.74	Std. Deviation	1.24	Satisfaction Rate	34.3	answered	3806
	Maximum	9	Variance	1.53	Std. Error	0.02			skipped	634

Other (please specify): (27)

1	20/03/2025 00:49 AM ID: 267411467	All of the above
2	20/03/2025 10:41 AM ID: 267436968	
3	20/03/2025 18:34 PM ID: 267483072	Social
4	20/03/2025 21:11 PM ID: 267490513	
5	21/03/2025 13:42 PM ID: 267524837	Socialising
6	21/03/2025 13:57 PM ID: 267525270	pick up phv from garage
7	21/03/2025 14:37 PM ID: 267529243	Meeting friends and family
8	21/03/2025 17:21 PM ID: 267542929	Garage
9	21/03/2025 19:43 PM ID: 267554822	Went to a garage
10	21/03/2025 20:43 PM ID: 267559792	someone else booked it
11	22/03/2025 00:08 AM ID: 267568486	Going to pick up my car
12	22/03/2025 22:16 PM ID: 267614081	
13	24/03/2025 11:40 AM ID: 267669556	Driver
14	24/03/2025 18:07 PM ID: 267711081	Night out shopping visiting friends etc etc
15	24/03/2025 19:25 PM ID: 267716485	Driver
16	24/03/2025 22:09 PM ID: 267727529	Work as PHCD
17	25/03/2025 12:34 PM ID: 267763037	
18	27/03/2025 10:44 AM ID: 267905104	Care home visit
19	29/03/2025 07:02 AM ID: 268031560	taking care of business
20	31/03/2025 13:53 PM ID: 268129035	To attend a funeral outside the city.
21	31/03/2025 23:36 PM ID: 268174461	Not sure
22	02/04/2025 15:22 PM ID: 268296458	I do not use private hire, I am disabled and use hackney
23	04/04/2025 12:20 PM ID: 268462770	
24	20/04/2025 13:03 PM ID: 269411060	
25	13/05/2025 01:30 AM ID: 270885944	Visit family

22. What was the purpose of your last trip by Private Hire Car?

			Response Percent	Response Total
26	25/05/2025 22:45 PM ID: 271918443	I drive a private hire car		
27	27/05/2025 19:06 PM ID: 272020332			

23. On your last trip by Private Hire Car, did you travel.....

										Response Percent	Response Total
1	By yourself				<div></div>					85.83%	3266
2	With others				<div></div>					13.88%	528
3	Don't know/No opinion				<div></div>					0.29%	11
Statistics	Minimum	1	Mean	1.14	Std. Deviation	0.36	Satisfaction Rate	7.23	answered		3805
	Maximum	3	Variance	0.13	Std. Error	0.01				skipped	635







24. What day of the week did you make your last journey by Private Hire Car?

										Response Percent	Response Total
1	Monday				<div></div>					1.63%	62
2	Tuesday				<div></div>					1.29%	49
3	Wednesday				<div></div>					2.29%	87
4	Thursday				<div></div>					3.79%	144
5	Friday				<div></div>					24.89%	947
6	Saturday				<div></div>					62.04%	2360
7	Sunday				<div></div>					2.23%	85
8	Don't know/Can't remember				<div></div>					1.84%	70
Statistics		Minimum	1	Mean	5.53	Std. Deviation	1.05	Satisfaction Rate	64.76	answered	3804
		Maximum	8	Variance	1.1	Std. Error	0.02			skipped	636

25. What time of the day did you make your last journey by Private Hire Car?

										Response Percent	Response Total
1	Morning (6am to 12noon)				<div></div>					3.95%	150
2	Afternoon (12noon to 6pm)				<div></div>					9.22%	350
3	Evening (6pm to midnight)				<div></div>					65.49%	2486
4	Night (midnight to 6am)				<div></div>					20.76%	788
5	Don't know /Can't remember				<div></div>					0.58%	22
Statistics	Minimum	1	Mean	3.05	Std. Deviation	0.69	Satisfaction Rate	51.2	answered		3796
	Maximum	5	Variance	0.48	Std. Error	0.01				skipped	644

26. Have you experienced any problems in obtaining a Taxi or Private Hire Car in Glasgow City in the last 12 months?






			Response Percent	Response Total
1	Yes - Taxi		1.58%	67
2	Yes – Private Hire Car		3.45%	146
3	Yes – Both Taxi and Private Hire Car		3.89%	165
4	Yes – Not sure whether it was a Taxi or Private Hire Car		0.26%	11
5	No – I have not experienced difficulties		90.02%	3814
6	Don't know/Can't remember		0.80%	34
Statistics			answered	4237
	Minimum	1	Mean	4.76
	Maximum	6	Variance	0.67
			Std. Deviation	0.82
			Std. Error	0.01
			Satisfaction Rate	75.22
			skipped	203





14. Problems with Taxi or Private Hire Cars

27. How many times have you experienced any problems in obtaining either a Private Hire Car or a Taxi in the last 12 months?

	Once	2-5 times	6-10 times	More than 10 times	Don't know/Can't remember	Response Total
Private Hire Car	12.5% (45)	19.2% (69)	18.7% (67)	38.7% (139)	10.9% (39)	359
Taxi	14.0% (48)	32.1% (110)	13.4% (46)	19.2% (66)	21.3% (73)	343
					answered	379
					skipped	4061

Matrix Charts

27.1. Private Hire Car			Response Percent	Response Total
1	Once		12.5%	45
2	2-5 times		19.2%	69
3	6-10 times		18.7%	67
4	More than 10 times		38.7%	139
5	Don't know/Can't remember		10.9%	39
Statistics			answered	359
	Minimum	1	Mean	3.16
	Maximum	5	Variance	1.49
			Std. Deviation	1.22
			Std. Error	0.06
			Satisfaction Rate	54.04

27.2. Taxi			Response Percent	Response Total
1	Once		14.0%	48
2	2-5 times		32.1%	110
3	6-10 times		13.4%	46
4	More than 10 times		19.2%	66
Statistics			answered	343
	Minimum	1	Mean	3.02
	Maximum	5	Variance	1.92
			Std. Deviation	1.39
			Std. Error	0.07
			Satisfaction Rate	50.44

27.2. Taxi									Response Percent	Response Total
5	Don't know/Can't remember			<div></div>					21.3%	73
Statistics	Minimum	1	Mean	3.02	Std. Deviation	1.39	Satisfaction Rate	50.44	answered	343
	Maximum	5	Variance	1.92	Std. Error	0.07				

28. What was the nature of the problem?				
			Response Percent	Response Total
1	No vehicle available at a rank (Taxi only)	<input type="text"/>	38.68%	147
2	No vehicle available in a reasonable time	<input type="text"/>	72.63%	276
3	Late in arriving	<input type="text"/>	28.68%	109
4	Cost of Taxi or Private Hire Car	<input type="text"/>	30.79%	117
5	Other (please specify):	<input type="text"/>	11.84%	45

28. What was the nature of the problem?

							Response Percent	Response Total
Statistics	Minimum	1	Mean	2.48	Std. Deviation	1.18	answered	380
	Maximum	5	Variance	1.4	Std. Error	0.04	skipped	4060

Other (please specify): (45)

1	20/03/2025 11:16 AM ID: 267439985	Peak times
2	20/03/2025 12:45 PM ID: 267445457	App failure
3	20/03/2025 13:24 PM ID: 267450910	Private hire taxi wanting money up front and pirating at night
4	20/03/2025 14:09 PM ID: 267454806	Private hire parking in designated taxi ranks, habitually speeding past me, cutting up (changing lanes abruptly)
5	20/03/2025 18:01 PM ID: 267478460	No vehicle turning up at all when ordered.
6	20/03/2025 18:20 PM ID: 267481583	A vehicle not licensed by Glasgow
7	20/03/2025 18:28 PM ID: 267483079	Rush hour
8	20/03/2025 19:08 PM ID: 267484537	Can't take my wheelchair
9	20/03/2025 19:31 PM ID: 267485900	Vehicle not accepting cards
10	20/03/2025 20:04 PM ID: 267487619	Dropped bookings
11	21/03/2025 11:23 AM ID: 267513519	Uber failed to show several times hampden cabs failed to show, waiting hours, also when you do get a taxi private hire THEY DEMAND CASH , we got charged £50 upfront from Ingram street to kingspark then castlemilk
12	21/03/2025 12:35 PM ID: 267519442	They dont accept the normal fare and want the surge pricing
13	21/03/2025 15:26 PM ID: 267533591	Black hackneys pirating and non GCC plates
14	22/03/2025 10:18 AM ID: 267578690	Typical Saturday leave same time as everyone else you may wait longer than during the week
15	22/03/2025 19:46 PM ID: 267610310	Wouldn't take me to Kirkintilloch
16	22/03/2025 19:54 PM ID: 267610586	Black cabs saying they don't take card when their windows they do
17	23/03/2025 14:20 PM ID: 267632071	Not private hire in the area at all
18	24/03/2025 11:15 AM ID: 267667667	Didn't turn up despite booking the day before
19	24/03/2025 11:50 AM ID: 267671661	
20	24/03/2025 12:53 PM ID: 267677582	Available Taxi not taking cash
21	24/03/2025 19:53 PM ID: 267720047	Refusal to accept card payment (taxi only)
22	24/03/2025 21:21 PM ID: 267725535	Driver could not navigate Glasgow City center and cancelled trip
23	25/03/2025 22:23 PM ID: 267815966	Cash only
24	27/03/2025 11:33 AM ID: 267912514	Uber not able to fulfill trip or changing driver.
25	27/03/2025 18:52 PM ID: 267950823	Payment processing

28. What was the nature of the problem?

			Response Percent	Response Total
26	28/03/2025 09:41 AM ID: 267961659	No cabs available (private or black hack)		
27	29/03/2025 10:51 AM ID: 268038001	Refusal of hire to go outside glasgow boundary. Safety concerns of driver speeding or acting inappropriately		
28	29/03/2025 10:52 AM ID: 268039033	Not wheelchair accessible and others didn't have a suitable ramp or didn't know how to use it as it wasn't their taxi		
29	29/03/2025 11:21 AM ID: 268036999			
30	30/03/2025 10:22 AM ID: 268070969	Not knowing where to go.		
31	30/03/2025 10:35 AM ID: 268070708	Couldn't hail a cab		
32	31/03/2025 16:20 PM ID: 268143543	Vans on Taxi Rank		
33	31/03/2025 18:26 PM ID: 268158520	Queues at rank		
34	31/03/2025 23:36 PM ID: 268174461	Driver unreliable		
35	01/04/2025 13:05 PM ID: 268205928			
36	01/04/2025 21:42 PM ID: 268245517	Privates cancelled my bookings because they had no drivers available.		
37	02/04/2025 12:11 PM ID: 268279420	Private hire drivers do not adhere to pick up points		
38	03/04/2025 22:46 PM ID: 268404427	Refusal of service		
39	17/04/2025 10:17 AM ID: 269264242	CARD PAYMENT		
40	17/04/2025 11:43 AM ID: 269264586	Standing on taxi rank and ph pulled up and told us to get in that he was a taxi after a couple of minutes of arguing with him he left		
41	17/04/2025 19:41 PM ID: 269323586	Really bad drivers - speeding - been scared a few times		
42	05/05/2025 23:58 PM ID: 270419134	no cars available both Taxi and Uber which is private hire car		
43	21/05/2025 15:13 PM ID: 271502592	PHC accepting a booking then cancelling.		
44	23/05/2025 22:17 PM ID: 271737622			
45	28/05/2025 00:48 AM ID: 272033711	If there is a queue at the rank, taxis will not accept card payment		

Please provide any additional comments to support your response to this question (61)

1	20/03/2025 11:16 AM ID: 267439985	Peak times
2	20/03/2025 13:24 PM ID: 267450910	Maybe if the private hire would stop pirating at night and that's include taxi driver to asking for obscene amounts of money to stay in the Glasgow city boundary
3	20/03/2025 13:58 PM ID: 267458413	Wanting to over charge on the fare
4	20/03/2025 18:01 PM ID: 267478460	My previous responses are sufficiently detailed for you to get the picture.
5	20/03/2025 18:20 PM ID: 267481583	A vehicle covering the work illegally, is Glasgow to Glasgow hire.
6	20/03/2025 20:04 PM ID: 267487619	Drivers deliberately dropping bookings if they don't fancy the fare
7	20/03/2025 22:38 PM ID: 267493162	access

28. What was the nature of the problem?

			Response Percent	Response Total
8	21/03/2025 09:36 AM ID: 267505203	Used to tell you how long you had to wait but now have to keep calling back. Was just luck a black hack was dropping someone off round the corner. This was outwith the city centre		
9	21/03/2025 10:59 AM ID: 267510915	many times on a night out no taxi is available		
10	21/03/2025 11:10 AM ID: 267511320	Availability between 8.30 am to 9.30 am and 2.30 pm to 3.45 pm is restricted due to the number of taxis required for school runs 190 days/year.		
11	21/03/2025 12:35 PM ID: 267519442	Lack of Drivers available means, they can exploit us by charging higher fares.		
12	21/03/2025 14:18 PM ID: 267527251	so,metimes the private hire is a lot more expensive than taxi so we need a rate for them to be competitive against taxis		
13	21/03/2025 14:59 PM ID: 267529372	BLACK HACK MONOPOLY ...HARDLY EVER ONE IN AREA WHEN YOU FONE....THEIR ARE TO FEW TO COVER ""GLASGOW AREA AT WEEKENDS ...AND FARES A DISGRACE....		
14	21/03/2025 16:41 PM ID: 267535632	I had difficulty getting a private hire car to the airport. It arrived much later than expected even though I booked in advance through an app. It added stress to the journey especially since it was an early flight and time sensitive. It showed that private hire availability can be limited even for planned trips.		
15	21/03/2025 17:24 PM ID: 267542189	It would be deeply unfair if the licensing authority continues to enforce a cap on Private Hire Cars without taking into account the needs of the elderly and those with mobility issues. Many of these individuals depend on Private Hire Cars to navigate the city, as using buses or even Hackney Taxis is not a viable option. Walking to and from bus stops can be difficult, and for many with mobility impairments, getting in and out of a Hackney Taxi is simply not possible.		
16	21/03/2025 17:27 PM ID: 267543326	Too long a wait.		
17	21/03/2025 19:51 PM ID: 267555556	1227 is too low a capacity for a city the size of Glasgow and its surrounding towns. It should be double this to increase availability and competition. Right now taxi prices are too high and they have choice to refused fares		
18	22/03/2025 08:06 AM ID: 267574206	When working late at night, your forced to wait for a private cab, as explained before, black cabs are not reliable for the whole host of reasons I've already cited.		
19	22/03/2025 20:37 PM ID: 267605163	A busy time of the evening.		
20	23/03/2025 21:40 PM ID: 267646121	Not enough taxis on the road		
21	24/03/2025 16:34 PM ID: 267702676	Too few private hires available at peak times. Can not take a taxi outside the limits with out getting charged through the nose for it.		
22	24/03/2025 18:08 PM ID: 267710473	Forced to use private hire as had waited an hour for taxi and was going to be late for appointment		
23	24/03/2025 19:53 PM ID: 267720047	It is not reasonable to have to allow an hour or more for these services. All taxis and private hire cars should be required to accept card payment.		
24	24/03/2025 19:57 PM ID: 267720654	Cars were not available for me when I tried to book.		
25	24/03/2025 20:54 PM ID: 267724501	Even with pre-booking wait at least 30 minutes for a taxi, usually over an hour as no one available.		
26	24/03/2025 20:58 PM ID: 267724636	Taxi refusing to take trip out of city centre happening on more than one occasion		
27	24/03/2025 22:45 PM ID: 267729536	Price of a taxi is astronomical. Surge pricing at busy times prohibitive. Concerned people would not use a taxi and risk their personal safety. It can be difficult to get a taxi.		
28	25/03/2025 10:06 AM ID: 267749634	No taxis available before 9am, or at 3-3.30pm with school runs. At weekends not enough taxis . Inadequate public transport means no taxi availability.		
29	25/03/2025 21:18 PM ID: 267811691	App often cancels booking or if I phone office told no vehicles as most sign on to Uber at night as they get paid more from them		
30	25/03/2025 22:23 PM ID: 267815966	Taxis only accepting cash or refusing fare based on destination		

28. What was the nature of the problem?

			Response Percent	Response Total
31	26/03/2025 12:53 PM ID: 267844897	The problem is with the pirating taxis and P/ hire we back the Hackney police no harm to the inforcement but the don't carry enough clout		
32	27/03/2025 10:17 AM ID: 267904436	The cost of an uber when the surge is on is ridiculous They say their is no cars in the area		
33	27/03/2025 10:44 AM ID: 267905104	Uber, no taxi available in reasonable time, but if pay higher amount can get taxi quicker - which can sometimes take a while than stated on app		
34	27/03/2025 13:51 PM ID: 267924546	Black hacks simply refuse to take you or offer ridiculous quotes. Ive also been asked to pay up front before my journey starts.		
35	27/03/2025 18:52 PM ID: 267950823	Card reader not working, boundary charge off meter, request for receipt ignored.		
36	27/03/2025 20:20 PM ID: 267954371	It is difficult to get either a taxi or private hire after hours and in certain parts of the city e.g shawlands It is also v difficult to get a private hire after 6pm.		
37	27/03/2025 21:11 PM ID: 267954434	On a couple of occasions I have pre-booked a private hire and it hasn't turned up at the time I booked it for and when I have phoned asking where it is they have told me they haven't had enough cars on the road to fulfil my order. This is very dangerous as it could leave people stranded especially when it happens at night.		
38	27/03/2025 23:50 PM ID: 267961242	There aren't so many taxis around at 9 am - 9.30 am when the drivers are having a break after completing the school runs.		
39	27/03/2025 23:55 PM ID: 267961517	Taxi was expecting triple the fare of a private hire.		
40	28/03/2025 09:41 AM ID: 267961659	Returned from trip on Waverley near BBC / Science Centre, rain was bouncing, no cars available online and no hackneys around. We walked over to a Finnieston hotel getting absolutely drenched before we were able to get a taxi which was a private.		
41	28/03/2025 17:32 PM ID: 268009527	The black cabs are fine it's the private cars most problems are and they are not very nice to customers		
42	29/03/2025 08:40 AM ID: 268033441	It's busy rush hours driver seems to all Log off or not work		
43	29/03/2025 11:15 AM ID: 268039644	Due to the lack of private hire cars, there is a longer waiting time and increased journey cost.		
44	30/03/2025 19:15 PM ID: 268092857	PRIVATE HIRES ARE SIMPLY NOT RELIABLE EVEN ON CONTRACT WORK.		
45	30/03/2025 21:58 PM ID: 268098447	Despite prebooking		
46	31/03/2025 16:20 PM ID: 268143543	As I have mentioned previously, uber drivers are trying to overcharge and Taxis where not on the rank(Rank on Renfield Street outside Lauders Pub)because there was two works vans parked on the rank.		
47	31/03/2025 16:40 PM ID: 268147930	There just seemed to be very little availability at night on the weekends, I waited about half an hour for one to become available.		
48	31/03/2025 23:36 PM ID: 268174461	Unregulated, untrained driver who didn't understand the local area refused to take me home and dropped me in an unlit industrial area. Driver wasn't the person named on the badge so couldn't make a complaint		
49	01/04/2025 01:40 AM ID: 268175843	Unable to get a taxi by telephone which would get me to my appointment in time. I've also rescheduled late afternoIn hospital appointments because I knew I would have problems securing a taxi home. As a female I did not wish to have to walk through quiet hospital grounds to get onto a main road. This should not be happening in 2025!		
50	01/04/2025 09:57 AM ID: 268188617	Driver's claiming their cars machine wasn't working, their meter wasn't working so would estimate the cost which was much higher than normal.		
51	01/04/2025 17:39 PM ID: 268229864	Booked taxi by phone to take me to hospital appointment and it arrived very late. However this was far from the norm. Glasgow Taxis are usually very reliable.		
52	02/04/2025 00:31 AM ID: 268252832	Some times I wait 30 mints for uber due to sort of driver there is no cars available.		
53	02/04/2025 18:25 PM ID: 268313101	Saw no Taxi on my walk home and because it was a Sunday no buses.		

28. What was the nature of the problem?

			Response Percent	Response Total
54	03/04/2025 22:46 PM ID: 268404427	Will accept cash only/don't accept shorter journeys		
55	17/04/2025 10:17 AM ID: 269264242	As Mentioned earlier the amount of NIN RADIO TAXIS who shout CASH ONLY as you approach them at CENTRAL/QUEEN ST off putting particularly to visitors to the city. It causes confusion and the Council Should make it MANDATORY to accept CARD PAYMENTS.		
56	17/04/2025 19:41 PM ID: 269323586	It can be really bad , think you need to bring in a special driving test- other than that there are so few taxis these days		
57	26/04/2025 14:15 PM ID: 269867183	No Drivers available nearby and for the time		
58	22/05/2025 08:58 AM ID: 271554494	<p>It is now expected that there will be issues getting a private hire or taxi home from a night out, even on a short and easy journey. I prefer to take Uber, and it is not infrequent to wait for more than 30 minutes to have one confirmed. The taxi rank is not even worth thinking about at this point due to the time taken to progress and the conditions in it. The city centre is unsafe and it is uncomfortable to wait outside for such a length of time, especially in the winter. This is impacting how I feel about going out, as it is another barrier and often I will pass up socialising in the night time economy as it is so difficult to get home. It is always a factor I strongly consider, and will make a great effort to cut my night short in order to get public transport, because getting a private hire or a taxi is so difficult.</p> <p>Additionally, I frequently take private hires to work at 5am through corporate booking. While 95% of the time this goes smoothly, on busy dates around Christmas for example it can be difficult to find a vehicle, and it can arrive late or not at all. The provisioning company is also unhelpful, as they simply don't have the driver numbers to support all the jobs.</p>		
59	23/05/2025 12:33 PM ID: 271654868	During busy periods and peak times, taxis are often unavailable quickly enough, causing inconvenience to passengers and highlighting the shortage of licensed vehicles.		
60	25/05/2025 20:02 PM ID: 271913854	We need more cars on the road		
61	28/05/2025 00:48 AM ID: 272033711	I suspect they ALL have card readers because typically when you ask ""do you take card?"" they respond with ""where are you going?"" but I rarely argue and just move along until someone says yes. I have experienced this at all times of the day and night after finishing work or arriving on the train.		

29. What day of the week did this problem occur?

										Response Percent	Response Total
1	Monday				<div><div></div></div>					5.82%	22
2	Tuesday				<div><div></div></div>					4.76%	18
3	Wednesday				<div><div></div></div>					5.82%	22
4	Thursday				<div><div></div></div>					6.35%	24
5	Friday				<div><div></div></div>					21.16%	80
6	Saturday				<div><div></div></div>					34.39%	130
7	Sunday				<div><div></div></div>					3.17%	12
8	Don't know/Can't Remember				<div><div></div></div>					18.52%	70
Statistics		Minimum	1	Mean	5.41	Std. Deviation	1.9	Satisfaction Rate	62.96	answered	378
		Maximum	8	Variance	3.63	Std. Error	0.1				

30. Approximately at what time of day did this problem occur?									
								Response Percent	Response Total
1	Morning (6am to 12noon)	<div></div>						10.58%	40
2	Afternoon (12noon to 6pm)	<div></div>						15.34%	58
3	Evening (6pm to midnight)	<div></div>						36.51%	138
4	Night (midnight to 6am)	<div></div>						29.10%	110
5	Don't know/Can't remember	<div></div>						8.47%	32
Statistics	Minimum	1	Mean	3.1	Std. Deviation	1.09	Satisfaction Rate	52.38	answered
	Maximum	5	Variance	1.2	Std. Error	0.06			skipped
									378
									4062

31. Was there an incident/event/circumstance which may have influenced the problem you experienced?

			Response Percent	Response Total
1	Before/after concert or event	<input type="text"/>	26.07%	67
2	Before/after major conference	<input type="text"/>	7.00%	18
3	Disruption/cancellation of public transport services	<input type="text"/>	15.95%	41
4	Other (please specify):	<input type="text"/>	50.97%	131

31. Was there an incident/event/circumstance which may have influenced the problem you experienced?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	2.92	Std. Deviation	1.27	Satisfaction Rate	63.94	answered	257
	Maximum	4	Variance	1.62	Std. Error	0.08			skipped	4183

Other (please specify): (131)

1	19/03/2025 18:35 PM ID: 267398165	rush hour
2	20/03/2025 00:01 AM ID: 267411381	During nights out
3	20/03/2025 00:49 AM ID: 267411467	No nothing
4	20/03/2025 00:54 AM ID: 267412150	
5	20/03/2025 04:43 AM ID: 267415156	Might be just the time that not many drivers were available
6	20/03/2025 06:25 AM ID: 267417378	Traffic
7	20/03/2025 08:05 AM ID: 267420503	No taxi working
8	20/03/2025 10:37 AM ID: 267436861	no
9	20/03/2025 11:39 AM ID: 267438817	moe than usual amount of public out for a monday night 17th march
10	20/03/2025 12:25 PM ID: 267448803	None of above
11	20/03/2025 12:45 PM ID: 267445457	App failed
12	20/03/2025 13:16 PM ID: 267453443	Just a late night out
13	20/03/2025 13:24 PM ID: 267450910	Only during peak time when pubs empty or clubs at 3am it seems to happen when the demand is high for a taxi
14	20/03/2025 13:47 PM ID: 267457346	None
15	20/03/2025 16:10 PM ID: 267469617	Normal night
16	20/03/2025 17:05 PM ID: 267476532	No incident /event/ circumstance to cause the issue.
17	20/03/2025 18:01 PM ID: 267478460	Lack of taxis in my area.
18	20/03/2025 18:20 PM ID: 267481583	No
19	20/03/2025 18:28 PM ID: 267483079	Rush hour
20	20/03/2025 19:12 PM ID: 267485059	nothing
21	20/03/2025 20:04 PM ID: 267487619	All above
22	20/03/2025 21:48 PM ID: 267491680	None there's not enough taxi
23	20/03/2025 22:38 PM ID: 267493162	christmas
24	20/03/2025 22:48 PM ID: 267493512	dont know
25	21/03/2025 09:36 AM ID: 267505203	None

31. Was there an incident/event/circumstance which may have influenced the problem you experienced?

			Response Percent	Response Total
26	21/03/2025 09:40 AM ID: 267506006	nope		
27	21/03/2025 11:10 AM ID: 267511320	Pupil Transfers		
28	21/03/2025 11:23 AM ID: 267513519	Just a night out		
29	21/03/2025 11:44 AM ID: 267516081	School run has been mentioned		
30	21/03/2025 11:48 AM ID: 267516581			
31	21/03/2025 12:26 PM ID: 267519233	Night out.		
32	21/03/2025 13:56 PM ID: 267526092	n/a		
33	21/03/2025 14:18 PM ID: 267527251	all the time		
34	21/03/2025 14:59 PM ID: 267529372	ALWAYS SAME AT ""WEEKENDS""		
35	21/03/2025 15:43 PM ID: 267533511	No just regular weekend		
36	21/03/2025 16:28 PM ID: 267539215			
37	21/03/2025 17:03 PM ID: 267541191			
38	21/03/2025 17:24 PM ID: 267542189	No special events		
39	21/03/2025 18:44 PM ID: 267545305	Not sure of the reason		
40	21/03/2025 18:58 PM ID: 267548452	N/a, just poor service		
41	21/03/2025 19:51 PM ID: 267555556	None it was a normal day		
42	21/03/2025 20:43 PM ID: 267559792	none		
43	22/03/2025 08:06 AM ID: 267574206	None, it was just a plain, boring, Thursday.		
44	22/03/2025 08:34 AM ID: 267575601	No		
45	22/03/2025 10:23 AM ID: 267578149	No taxi available 30 minutes		
46	22/03/2025 13:00 PM ID: 267588472	No		
47	22/03/2025 13:51 PM ID: 267592367	None		
48	24/03/2025 11:07 AM ID: 267666977	General night out		
49	24/03/2025 11:15 AM ID: 267667667	Nothing		
50	24/03/2025 11:41 AM ID: 267667317	None		
51	24/03/2025 11:50 AM ID: 267671661			
52	24/03/2025 12:39 PM ID: 267675931	No		

31. Was there an incident/event/circumstance which may have influenced the problem you experienced?

			Response Percent	Response Total
53	24/03/2025 12:53 PM ID: 267677582	Cars in byers rd in taxi rank by subway		
54	24/03/2025 13:02 PM ID: 267677563	Not aware of any event		
55	24/03/2025 14:22 PM ID: 267686372	Shortage of taxi		
56	24/03/2025 15:17 PM ID: 267693801	no incident		
57	24/03/2025 16:32 PM ID: 267702758	Not that I am aware of		
58	24/03/2025 16:34 PM ID: 267702676			
59	24/03/2025 19:47 PM ID: 267720116	Nope		
60	24/03/2025 19:57 PM ID: 267720654	Just a regular weekday		
61	24/03/2025 21:21 PM ID: 267725535	No incident		
62	24/03/2025 22:45 PM ID: 267729536	See below		
63	24/03/2025 22:56 PM ID: 267729926	No		
64	25/03/2025 02:25 AM ID: 267733150	No available public services		
65	25/03/2025 09:20 AM ID: 267745480	Weather		
66	25/03/2025 10:06 AM ID: 267749634	All taxis out on school runs		
67	25/03/2025 11:03 AM ID: 267756804	n/a		
68	25/03/2025 11:31 AM ID: 267758764			
69	26/03/2025 18:33 PM ID: 267878183	I am unaware of anything that could have caused the disruption in service.		
70	26/03/2025 20:40 PM ID: 267885720			
71	27/03/2025 07:03 AM ID: 267895123	late night, no public transport options		
72	27/03/2025 10:17 AM ID: 267904436	No		
73	27/03/2025 11:33 AM ID: 267912514	all of the above		
74	27/03/2025 13:51 PM ID: 267924546	This is standard practice		
75	27/03/2025 16:49 PM ID: 267943244	Rush hour		
76	27/03/2025 18:36 PM ID: 267950059	Nothing		
77	27/03/2025 18:52 PM ID: 267950823	This is standard practice with drivers		
78	27/03/2025 21:11 PM ID: 267954434	It was a normal Friday evening. I had been at a local meeting and there was nothing big happening in the local area that should have made the private hires busier		
79	27/03/2025 21:25 PM ID: 267957581	Night out		

31. Was there an incident/event/circumstance which may have influenced the problem you experienced?

			Response Percent	Response Total
80	27/03/2025 22:48 PM ID: 267959779	During school transport time		
81	28/03/2025 09:41 AM ID: 267961659	Not that I'm aware of		
82	28/03/2025 16:17 PM ID: 268001899	On weekend		
83	28/03/2025 22:30 PM ID: 268027650	It was the afternoon when all the taxis were doing the school run.		
84	29/03/2025 11:02 AM ID: 268039404	N/a		
85	29/03/2025 11:15 AM ID: 268039644	N/A		
86	29/03/2025 11:21 AM ID: 268036999			
87	29/03/2025 12:49 PM ID: 268042500	No obvious incident		
88	29/03/2025 12:57 PM ID: 268042673	Is this a serious question?		
89	30/03/2025 09:29 AM ID: 268069836	Always like that		
90	30/03/2025 10:20 AM ID: 268070883	None known		
91	30/03/2025 17:32 PM ID: 268089515	End of Ramadan		
92	30/03/2025 19:15 PM ID: 268092857	Contract work , many private hires do not want to do it.		
93	30/03/2025 21:58 PM ID: 268098447	It was 3pm so maybe school time		
94	30/03/2025 22:57 PM ID: 268099628	No		
95	31/03/2025 00:05 AM ID: 268100982			
96	31/03/2025 16:20 PM ID: 268143543	None		
97	31/03/2025 16:40 PM ID: 268147930	Was on a public holiday.		
98	31/03/2025 20:26 PM ID: 268166375	None above applicable		
99	01/04/2025 01:01 AM ID: 268175849	All of the above		
100	01/04/2025 01:40 AM ID: 268175843	Taxis doing school runs.As z female		
101	01/04/2025 11:31 AM ID: 268197303	Just general lack of black cabs. Unable to rely on picking one up after evening out.		
102	01/04/2025 21:42 PM ID: 268245517	Lack of cover on driver roster		
103	02/04/2025 12:11 PM ID: 268279420	No		
104	02/04/2025 15:22 PM ID: 268296458	No		
105	02/04/2025 15:41 PM ID: 268300181	No		
106	02/04/2025 18:25 PM ID: 268313101	no		

31. Was there an incident/event/circumstance which may have influenced the problem you experienced?

			Response Percent	Response Total
107	03/04/2025 12:44 PM ID: 268351828			
108	03/04/2025 19:40 PM ID: 268396269	None		
109	03/04/2025 20:04 PM ID: 268396951	Time of day 4/5am		
110	03/04/2025 21:13 PM ID: 268401243	No		
111	03/04/2025 21:30 PM ID: 268401614	No		
112	03/04/2025 21:30 PM ID: 268401286	Clubs and pubs shut so demand was high		
113	03/04/2025 22:49 PM ID: 268404720	No		
114	04/04/2025 01:46 AM ID: 268407534	No event		
115	06/04/2025 09:34 AM ID: 268560978			
116	17/04/2025 10:17 AM ID: 269264242	NIGHT ROAD WORK		
117	17/04/2025 19:41 PM ID: 269323586	Shit drivers - it happens all the time		
118	05/05/2025 23:58 PM ID: 270419134	The stupid Glasgow council policy		
119	06/05/2025 00:09 AM ID: 270419361	N/A		
120	08/05/2025 19:47 PM ID: 270666604	During times when public are not working		
121	09/05/2025 05:10 AM ID: 270677621	No		
122	13/05/2025 16:50 PM ID: 270944226	no incident/event etc		
123	14/05/2025 16:56 PM ID: 271028426	Glasgow City Council policy		
124	16/05/2025 03:50 AM ID: 271135824	All of above		
125	17/05/2025 11:02 AM ID: 271215242			
126	21/05/2025 11:08 AM ID: 271469649	No event		
127	23/05/2025 22:17 PM ID: 271737622			
128	25/05/2025 20:02 PM ID: 271913854	No		
129	25/05/2025 20:11 PM ID: 271914225	Nil		
130	29/05/2025 00:09 AM ID: 272116422	none		
131	29/05/2025 11:28 AM ID: 272138864	Peak time		

Please provide any additional comments to support your response to this question (41)

1	20/03/2025 11:16 AM ID: 267439985	Peak times supply and demand should be able to pick multiple answers on this ?
2	20/03/2025 13:24 PM ID: 267450910	Private hire an taxi driver are taking a loan of the public when the demand is hard to get a taxi and get home asap or concerts or after pub or club open when hundreds of

31. Was there an incident/event/circumstance which may have influenced the problem you experienced?

			Response Percent	Response Total
		people want to get home at the one time		
3	20/03/2025 18:01 PM ID: 267478460	See all previous responses.		
4	20/03/2025 18:20 PM ID: 267481583	It's apparent every day and at any given time.		
5	20/03/2025 19:49 PM ID: 267486365	The point is that there is an "incident " every single day. It is simply the nature of the incident that changes. Event, accident, roadworks.		
6	20/03/2025 22:38 PM ID: 267493162	i dont drive		
7	20/03/2025 22:39 PM ID: 267492273	Long Que due to high demand which was to be expected		
8	21/03/2025 11:10 AM ID: 267511320	Significant demands on the service at specific times.		
9	21/03/2025 14:18 PM ID: 267527251	not enough at night difficult to get a taxi private hire car as the new rules made people had back licences due to some shit called ULEZ what a waste of time and money as it will not make a difference to the city as fossil fueled vehicles have been proven for over 100 years unlike this electric shit that if goes on fire you are likely to die if you cannot get out as less cars on the road		
10	21/03/2025 14:59 PM ID: 267529372	..ALWAYS SAME AT ""WEEKENDS""...BLACK HACK MONOPOLY A DISGRACE....NO ONE ELSE CAN PICK UP IN STREET ..AND THE DONT HAVE ""ENOUGH""...		
11	21/03/2025 16:41 PM ID: 267535632	It was an early morning airport journey which often has high demand for private hire cars. No special event but it highlighted the pressure on availability during peak travel times.		
12	21/03/2025 17:24 PM ID: 267542189	No special events		
13	23/03/2025 21:40 PM ID: 267646121	And can't get a cab after the the concert and before it		
14	24/03/2025 08:05 AM ID: 267654051	No		
15	24/03/2025 11:41 AM ID: 267667317	This section of questions do not allow for a fair balanced response		
16	24/03/2025 18:04 PM ID: 267710291	No. This happens every morning on my son's school run. 'No taxi allocated yet due to a shortage of taxis'		
17	24/03/2025 21:21 PM ID: 267725535	Phone calls to driver while standing on hope street explaining to driver where exactly I was he was unable to locate us to pick up and then hung up and job was cancelled		
18	24/03/2025 22:45 PM ID: 267729536	It's a nightmare when any event is on. Private hires put prices up and often cancel trips leaving you in limbo		
19	25/03/2025 10:06 AM ID: 267749634	You cannot get taxis during school start and finish times. Impossible! Bus services are inadequate.		
20	27/03/2025 20:20 PM ID: 267954371	Also when public transport is not running e.g after hours or does not connect e.g shawlands to west end Have experienced problems when public transport has cancellations.		
21	27/03/2025 22:48 PM ID: 267959779	As a severely sight impaired person I rely on black taxis to travel to work and for other journeys. Since the pandemic, the availability of taxis has decreased, especially at the times that taxis are involved in school transport. On most days, there are no taxis available between 8-9.15 am and between 2.30 and 4.30 pm Mon- Fri. This regularly has an impact on my ability to arrive at, or leave work. This is especially difficult in winter with shorter daylight hours. Crucial appointments at these times become stressful or impossible.		
22	28/03/2025 22:31 PM ID: 268026415	Before/ after concerts or events		
23	29/03/2025 12:57 PM ID: 268042673	Looking for rationale to blame the lack of taxi services? Both black hack and private hires are not available in the way they once were. Maybe the large event that clearly occurred was that it was a day ending in the letter 'y'		
24	29/03/2025 17:40 PM ID: 268052994	This was a standard Sunday morning in town		
25	30/03/2025 10:35 AM ID: 268070708	I used to use black cabs a lot. I have slight fatigue issue and would often use cab going to or returning from work or after shopping. Hardly ever do this now as there are		

31. Was there an incident/event/circumstance which may have influenced the problem you experienced?

				Response Percent	Response Total
			so few black cabs available.		
26	30/03/2025 15:31 PM ID: 268084226		This happens every day at every time. It's an always problem. I am bewildered by how poor taxi and private car provision is in Glasgow compared to any other city I've been to in Western Europe. The fact there's even a debate about this is baffling.		
27	30/03/2025 19:15 PM ID: 268092857		Drivers regularly complain about their companies, how much they get for contract work and so on		
28	31/03/2025 16:20 PM ID: 268143543		The vans seemed to be parked ,probably there so that they did not have to pay for a parking ticket.		
29	01/04/2025 01:40 AM ID: 268175843		As a female I try and arrange hospital appointments as much as I can during non.peak taxi times. Arrange to go shopping in town/ meet friends when no events on to hamper taxi available. These are difficult to do so my freedom.and rights are compromised.		
30	01/04/2025 11:31 AM ID: 268197303		As above		
31	01/04/2025 17:39 PM ID: 268229864		No reason given for late arrival.		
32	02/04/2025 15:22 PM ID: 268296458		No reason, just that if it is after 8.30 am no hackneys are available till about 9.45am making morning medical appointments tricky. If I am returning home from shopping between 2.30-6.30pm I experience long delays waiting at taxi ranks or flagging one from a street corner		
33	17/04/2025 10:17 AM ID: 269264242		Closing Charing Cross junction randomly causes traffic problems especially after a concert at the HYDRO. The HYDRO finishes around 10.30/11pm. Road works get set up between 10.00/11pm. Instant chaos. No planning.		
34	17/04/2025 19:41 PM ID: 269323586		Problems of them not turning up have existed for years		
35	18/04/2025 18:53 PM ID: 269367047		Problem is drivers not working those time because of traffic		
36	26/04/2025 14:15 PM ID: 269867183		Just a normal weekday with no events happening around the area, just a quiet day		
37	14/05/2025 16:56 PM ID: 271028426		You are the problem. You and your regulations have caused this over recent years. You also have the solutions		
38	21/05/2025 11:08 AM ID: 271469649		Nearly every taxi after work (around 3/4am) i am waiting half and hour to an hour, sometimes alone for any sort of taxi		
39	23/05/2025 12:33 PM ID: 271654868		Demand for taxis often surges before and after concerts or major events, which can cause temporary shortages and delays in service availability.		
40	25/05/2025 20:02 PM ID: 271913854		It's always like this. You would know if you took taxis but the council members all have luxury cars and so are very out of touch with the public and their needs		
41	25/05/2025 20:11 PM ID: 271914225		It was an average day. I've also seen pensioners standing outside hospitals in the freezing cold for more than two hours because there has been a reduced number of taxis and private hire cars to facilitate the needs of the customers. And when I have tried to chase up either a taxi or private hire car for these people I have been told that there aren't enough cars for the amount of customers.		

15. About You (optional)

32. Which of the following describes how you think of yourself?

									Response Percent	Response Total
1	Male								76.21%	3206
2	Female								23.32%	981
3	In another way								0.48%	20
Statistics	Minimum	1	Mean	1.24	Std. Deviation	0.44	Satisfaction Rate	12.13	answered	4207
	Maximum	3	Variance	0.19	Std. Error	0.01			skipped	233

In another way (20)

1	20/03/2025 00:54 AM ID: 267412150	
2	20/03/2025 11:16 AM ID: 267439985	
3	20/03/2025 13:40 PM ID: 267451472	Woke nonsense
4	20/03/2025 14:21 PM ID: 267461577	Non binary
5	20/03/2025 19:12 PM ID: 267485059	
6	24/03/2025 12:54 PM ID: 267677642	Decline to share
7	24/03/2025 14:29 PM ID: 267688169	
8	24/03/2025 22:29 PM ID: 267728709	
9	25/03/2025 09:33 AM ID: 267747829	Non-binary
10	27/03/2025 19:27 PM ID: 267951863	What relevance is this?
11	28/03/2025 15:59 PM ID: 268001725	
12	29/03/2025 14:15 PM ID: 268044739	Human being
13	01/04/2025 14:11 PM ID: 268212452	Hh
14	17/04/2025 10:42 AM ID: 269268980	
15	04/05/2025 11:29 AM ID: 270362054	H
16	05/05/2025 13:21 PM ID: 270397347	Neutral
17	05/05/2025 20:08 PM ID: 270413139	
18	13/05/2025 16:50 PM ID: 270944226	I don't 'think' of myself as male or female - grow up. With the correct questions, you can still respect people's identities and get useful data
19	26/05/2025 13:26 PM ID: 271939326	Organisation
20	29/05/2025 00:09 AM ID: 272116422	non-binary

33. Do you have any long-term illness, health problem or disability which limits your daily activity or the work you can do?				
			Response Percent	Response Total
1	Yes	<input type="checkbox"/>	4.93%	207
2	No	<input type="checkbox"/>	94.64%	3973
3	Don't know/Can't remember	<input type="checkbox"/>	0.43%	18

33. Do you have any long-term illness, health problem or disability which limits your daily activity or the work you can do?

									Response Percent	Response Total
Statistics	Minimum	1	Mean	1.95	Std. Deviation	0.23	Satisfaction Rate	47.75	answered	4198
	Maximum	3	Variance	0.05	Std. Error	0			skipped	242

If yes, please provide more details (47)

1	20/03/2025 09:26 AM ID: 267427189	I have a physical disability which restricts my ability to walk.
2	20/03/2025 12:12 PM ID: 267447129	Prostate cancer
3	20/03/2025 13:40 PM ID: 267451472	None of your business
4	20/03/2025 14:02 PM ID: 267458938	Have to use a taxi with a step
5	20/03/2025 14:08 PM ID: 267456404	Loss of right arm
6	20/03/2025 18:01 PM ID: 267478460	Intermittent, unpredictable dizzy spells and fatigue, as well as musculoskeletal issues. Note that I am not, and never have been, on benefits.
7	20/03/2025 18:28 PM ID: 267483079	Autoimmune Disease
8	20/03/2025 22:38 PM ID: 267493162	WEAVER SYNDROME
9	21/03/2025 10:30 AM ID: 267509935	Autism
10	21/03/2025 11:21 AM ID: 267510753	Although I have mobility issues
11	21/03/2025 12:46 PM ID: 267520952	Parkinson's Disease, osteoarthritis of hip.
12	21/03/2025 13:47 PM ID: 267525533	Cancer
13	21/03/2025 14:59 PM ID: 267529372	NONE OF YOUR BUSINESS...
14	21/03/2025 16:34 PM ID: 267539929	Crohns disease
15	21/03/2025 16:41 PM ID: 267535632	I have diabetes which I manage daily. It affects my energy levels and can impact long working hours especially during long shifts as a driver.
16	21/03/2025 16:53 PM ID: 267541278	Emphysema
17	21/03/2025 17:24 PM ID: 267542189	Restrictions of movement due to lung conditions COPD and elderly age
18	21/03/2025 18:14 PM ID: 267543851	Arthritis
19	21/03/2025 20:48 PM ID: 267547075	Taxi driver
20	22/03/2025 19:51 PM ID: 267608226	Sciatica
21	24/03/2025 12:53 PM ID: 267677582	Mobility issues
22	24/03/2025 13:02 PM ID: 267677563	Mobility and communications issues
23	24/03/2025 16:32 PM ID: 267702758	I work full time but have mobility issues which makes Private hire cars an essential for me as my disability does not allow me to use a Black Cab taxi, even a DDA friendly one as it simply creates issues for my joints when trying to disembark.
24	24/03/2025 18:08 PM ID: 267710473	Mobility problems
25	25/03/2025 09:20 AM ID: 267745480	Cancer Angina Coronary issues

33. Do you have any long-term illness, health problem or disability which limits your daily activity or the work you can do?

			Response Percent	Response Total
26	26/03/2025 10:53 AM ID: 267836071	Personal information		
27	26/03/2025 13:42 PM ID: 267852460	No		
28	27/03/2025 18:36 PM ID: 267950059	Chronic illness		
29	27/03/2025 19:27 PM ID: 267951863	None of your business as it has no relevance to this consultation		
30	27/03/2025 21:11 PM ID: 267954434	I have multiple long term conditions including mobility issues and I use a walker to get around.		
31	27/03/2025 22:48 PM ID: 267959779	Registered blind		
32	29/03/2025 08:32 AM ID: 268033286	Autism		
33	29/03/2025 14:10 PM ID: 268044888	Multiple sclerosis (mobile)		
34	29/03/2025 14:15 PM ID: 268044739	Mental health issues		
35	29/03/2025 14:49 PM ID: 268045927	Chronic back pain		
36	29/03/2025 16:20 PM ID: 268048969	I suffer from osteoarthritis and degenerative spinal disease with a blue disabled badge and not often visit the city but when I do, it's overcrowded with taxis and buses and difficult in getting a parking space.		
37	01/04/2025 01:40 AM ID: 268175843	Have osteoarthritis in numerous areas but even if I did not my responses would be the same. Private hire not safe Black cab taxis nor available		
38	01/04/2025 17:39 PM ID: 268229864	Epilepsy. Dysphagia (result of cancer treatment).		
39	01/04/2025 21:42 PM ID: 268245517	Mobility problems.		
40	02/04/2025 02:53 AM ID: 268254775	Wheelchair		
41	02/04/2025 15:22 PM ID: 268296458	Difficulty walking and use a walking frame		
42	03/04/2025 21:13 PM ID: 268401243	Mental Health Issues		
43	07/04/2025 10:14 AM ID: 268595586	Autism		
44	09/04/2025 10:08 AM ID: 268743893	Not relevant to this survey		
45	09/04/2025 19:03 PM ID: 268797700	Epileptic' Athritas ' Sciatica		
46	17/04/2025 11:43 AM ID: 269264586	Asthma		
47	05/05/2025 13:21 PM ID: 270397347	Stomach problems		

34. Age:										
									Response Percent	Response Total
1	16 – 24				<div><div></div></div>				1.62%	68
2	25 – 34				<div><div></div></div>				15.45%	649
3	35 – 44				<div><div></div></div>				58.71%	2467
4	45 – 54				<div><div></div></div>				13.92%	585
5	55 – 64				<div><div></div></div>				7.57%	318
6	65+				<div><div></div></div>				2.74%	115
Statistics	Minimum	1	Mean	3.19	Std. Deviation	0.93	Satisfaction Rate	43.72	answered	4202
	Maximum	6	Variance	0.87	Std. Error	0.01			skipped	238

35. Which of the following best describes your current situation?

			Response Percent	Response Total
1	Full time (30+ hrs)	<input type="text"/>	83.01%	3483
2	Part time (9 - 29 hrs)	<input type="text"/>	11.73%	492
3	Unemployed	<input type="text"/>	0.88%	37
4	Retired	<input type="text"/>	1.64%	69
5	Looking after house/children	<input type="text"/>	0.29%	12
6	Disability/Long term illness	<input type="text"/>	0.60%	25
7	Student	<input type="text"/>	1.36%	57
8	Other (please specify):	<input type="text"/>	0.50%	21

35. Which of the following best describes your current situation?

									Response Percent	Response Total
Statistics	Minimum	2	Mean	2.39	Std. Deviation	1.26	Satisfaction Rate	15.5	answered	4196
	Maximum	10	Variance	1.58	Std. Error	0.02			skipped	244

Other (please specify): (21)

1	20/03/2025 12:59 PM ID: 267452061	Self employed
2	20/03/2025 13:03 PM ID: 267452604	Self employed
3	20/03/2025 20:03 PM ID: 267487122	Self employed
4	20/03/2025 21:11 PM ID: 267490513	
5	20/03/2025 21:32 PM ID: 267490739	probably 60-70 hours a week a disgrace
6	20/03/2025 22:27 PM ID: 267493019	Self Employed
7	21/03/2025 14:59 PM ID: 267529372	None of your business
8	21/03/2025 16:42 PM ID: 267540230	Self employed
9	21/03/2025 16:48 PM ID: 267539484	60+ hours
10	21/03/2025 18:51 PM ID: 267547984	Self Employed
11	23/03/2025 05:30 AM ID: 267617914	Plus I am studying for my masters . My wife full time studying . I am a British national . Talk to me .
12	24/03/2025 11:46 AM ID: 267670928	
13	24/03/2025 20:34 PM ID: 267723225	Also part time business owner
14	24/03/2025 23:40 PM ID: 267730852	Looking for job
15	25/03/2025 10:49 AM ID: 267753276	self employ
16	27/03/2025 19:27 PM ID: 267951863	None of your business as it has no relevance
17	31/03/2025 23:36 PM ID: 268174461	
18	01/04/2025 13:05 PM ID: 268205928	
19	17/04/2025 11:53 AM ID: 269274084	Sel-employed
20	29/04/2025 23:21 PM ID: 270098318	
21	26/05/2025 13:26 PM ID: 271939326	Not applicable

36. Which of the following best describes your ethnicity?										Response Percent	Response Total
1	Scottish				<div></div>					63.61%	2664
2	British				<div></div>					17.91%	750
3	Irish				<div></div>					1.03%	43
4	Any other white background				<div></div>					0.57%	24
5	Any other mixed background				<div></div>					0.67%	28
6	Indian				<div></div>					4.99%	209
7	Pakistani				<div></div>					4.89%	205
8	Bangladeshi				<div></div>					1.74%	73
9	Any other Asian background				<div></div>					0.21%	9
10	Caribbean				<div></div>					1.07%	45
11	African				<div></div>					1.17%	49
12	Any other black background				<div></div>					0.10%	4
13	Chinese				<div></div>					1.62%	68
14	Any other background				<div></div>					0.41%	17
Statistics	Minimum	2	Mean	3.79	Std. Deviation	3.67	Satisfaction Rate	15.52	answered	4188	
	Maximum	19	Variance	13.47	Std. Error	0.06			skipped	252	