

Operational Performance and Delivery Scrutiny Committee

6th August 2025

Response to Questions by Elected Members

	Strategic Plan Performance – Grand Challenge 1- from meeting held on 4th June 2025
Q: Bailie Wardrop	<p>Following on from the response to the question asked on 4th June 2025 (below), can information be provided in relation to the provision of beds and mattresses, not just the provision of bedding.</p> <p><i>Previous question: Are there any charities that assist with the provision of bedding for Homeless people</i></p>
A: Chief Officer, Health and Social Care Partnership	<p>All temporary accommodation which is provided by the Health and Social Care Partnership will include the required number of beds and mattresses to meet the needs of the homeless households.</p> <p>When settled accommodation is secured, households can be supported to apply to the Scottish Welfare Fund which provides support to homeless households who are looking to set up their new home. Applications can be made on line, by telephone or by completing an application form and more information is available at https://www.glasgow.gov.uk/swf</p> <p>The HSCP have also developed a small test of change fund which allows households, who are awaiting a SWF award, to access an inflatable bed, bedding and a microwave in order to avoid any delays in moving from temporary accommodation into their new settled let whilst their SWF application is being progressed. This offer is only available if the household wishes to do so.</p> <p>It is also worth noting that various housing associations in the city, including Wheatley Homes Glasgow (https://www.wheatleyhomes-glasgow.com/ways-we-can-help/at-home/furniture-lets) also offer support to new tenants looking to furnish their property which would include beds and mattresses.</p>

	Local Government Benchmarking Framework – From meeting held on 4th June 2025
Q: Bailie Jenkins	Following on from Councillor Vallis' question at the meeting held on 4th June 2025 relating to recycling rates, what actions are being taken to address the disparity between collection rates for flats at 6% and kerbside properties at 24.3%?
A: NRS	<p>The twin stream recycling service will be expanding to flats, starting in August 2025 in the south west of the city, and will take approximately 2-3 years to introduce to all flatted properties.</p> <p>This will include the provision of bin hubs for some properties, which have been piloted to c.4,000 flats from July 2023. The twin stream service will expand the range of materials targeted for collection, including plastic pots, tubs, trays, film and cartons. In addition, the food waste recycling service will be re-introduced to all flatted properties. To support the introduction of the new service a comprehensive communication and engagement campaign will be undertaken, including the provision of an instructional guide, informing residents of the materials to be placed in each bin.</p> <p>In addition, residents will receive a food waste caddy, free food waste liners and a re-usable bag to assist with the transfer of waste and recyclable material from their flat to the new bin configuration.</p> <p>The collection of recyclable material has traditionally been more challenging from flats, due to a variety of reasons, including high transient populations, social demographics, communal bins and storage areas, however, the introduction of the new service will provide opportunity for all residents to participate in and increase the quantity and quality of material collected from flats for recycling.</p> <p>Further information on the new service is available on the council website https://www.glasgow.gov.uk/binhubs</p>