Glasgow City Council

Licensing and Regulatory Committee

Report by Director of Legal and Administration

Contact: J Smith Ext: 77908

Item 1

4th November 2026

CIVIC GOVERNMENT (SCOTLAND) ACT 1982
COMPLAINTS INFORMATION AGAINST VARIOUS LICENCE HOLDERS

Purpose of Report:

To consider the attached list against various licence holders.

Recommendations:

Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

(a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
(b) revoke the licence.

Ward No(s): Citywide: ✓

Local member(s) advised: Yes ☐ No ☐ consulted: Yes ☐ No ☐
(Where appropriate)

1 Background

1.1 Please note that reports from appropriate officials contain information which is considered to be 'sensitive data' and will be tabled for Member's consideration at the meeting.

1.2 For ease of reference, the attached list contains abbreviations and a key can be found at the foot of the final page along with a note of any relevant policies referred to. *(Please note that reports from appropriate officials referred to above which have been received in respect of each complaint and any other correspondence will not be included on the web site).*

2 Policy and Resource Implications

Resource Implications:

Financial:	None
Legal:	Paragraph 11 of Schedule 1 to the Civic Government (Scotland) Act 1982 provides that a licence may be (a) suspended for the unexpired portion of its duration or such shorter period as may be determined, which may be with immediate effect; or (b) revoked.
Personnel:	None
Procurement:	None

Council Strategic Plan: None

Equality and Socio-Economic Impacts:

Does the proposal support the Council's Equality Outcomes 2025-29.	N/A
What are the potential equality impacts as a result of this report?	No significant impact

Please highlight if the policy/proposal will help address socio economic disadvantage.	N/A

Climate Impacts:

Does the proposal support any Climate Plan actions? Please specify:	N/A
What are the potential climate impacts as a result of this proposal?	N/A
Will the proposal contribute to Glasgow's net zero carbon target?	N/A

Privacy and Data Protection impacts:

Are there any potential data protection impacts as a result of this report	No. The report discloses personal data on licence holder. Subject to relevant assessment, the Licensing Authority considers, on balance, that disclosure of the data is justified against current UK data protection law and the legal basis for disclosing such data is Performance of a Task Carried Out in the Public Interest.
If Yes, please confirm that a Data Protection Impact Assessment (DPIA) has been carried out	N/A

3 Recommendations

3.1 Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

(a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
(b) revoke the licence.

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
1.	TL – TV09646 Expiry Date: 31/05/2027	Mal Taxis	Continued from 07/10/2026 as applicant was absent. Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
2.	TL – TV09526 Expiry Date 28/02/2027	Abbotsford Taxis	Continued from 29/04/2026 as applicant was absent. Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
3.	TL - TV09647 Expiry Date: 31/05/2027	Carusa Taxi Service	Continued from 07/10/2026 as applicant was absent. Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
4.	PHCD – PD30667 Expiry Date: 31/08/2026 (renewal pending)	Ali Adam Ahmed	Continued from 26/08/2026 for further information. Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.

Key to Abbreviations Used:

PHCD	Private Hire Car Driver	TL	Taxi Licence