Item 4 (a)

16th March 2023

Glasgow Community Planning Partnership

Safe Glasgow Partnership

Report by the Scottish Fire and Rescue Service: City of Glasgow Area

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SCOTTISH FIRE AND RESCUE SERVICE (SFRS): CITY OF GLASGOW AREA: REPORT TO SAFE GLASGOW GROUP 2022/23 Q3 PERFORMANCE

Purpose of Report:

To report to the Safe Glasgow Partnership on the SFRS: Glasgow City Area performance for Q3 2022/23

Recommendations:

The Safe Glasgow Partnership are asked to note the contents of this report.



City of Glasgow

Quarter 3

Safe Group Report

SCOTTISH FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st October - 31st December 2022

City of Glasgow Performance Report

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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within City of Glasgow and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in City of Glasgow to ensure we are all **"Working Together for a Safer Scotland**" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across the Glasgow Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Glasgow identified six areas for demand reduction and is subject to regular monitoring and reporting through the SAFE Partnership. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Harm	Deliberate Fire Setting	Non-Domestic Fires	Unwanted Fire Alarm Signals
Anderston, City & Yorkhill	10	0	6	13	20	489
Baillieston	0	0	7	14	1	31
Calton	7	0	2	19	4	91
Canal	4	0	5	39	3	82
Cardonald	5	0	0	12	1	26
Dennistoun	5	2	0	5	0	80
Drumchapel & Anniesland	15	1	2	39	2	33
East Centre	9	0	4	24	1	31
Garscadden & Scotstounhill	7	0	2	17	3	37
Govan	11	3	1	33	10	121
Greater Pollok	10	0	3	14	1	47
Hillhead	8	1	2	19	2	71
Langside	2	0	1	6	0	38
Linn	10	1	5	18	1	23
Maryhill	7	0	3	27	1	40
Newlands & Auldburn	5	0	5	15	1	24
North East (Glasgow)	8	0	2	21	2	35
Partick East & Kelvindale	7	0	1	5	4	92
Pollokshields	5	1	0	7	0	33
Shettleston	8	0	5	10	1	63
Southside Central	5	0	4	15	3	50
Springburn & Robroyston	5	1	6	33	4	55
Victoria Park	5	0	5	9	0	36
Total Incidents	**158**	**10**	**71**	**414**	**65**	**1,628**
Year on Year Change	-9%	-38%	-22%	-26%	30%	3%
3 Year Average Change	-9%	0%	-26%	-17%	-14%	3%

Activity levels have reduced by more than 5%

Activity levels have reduced by up to 5%

Activity levels have increased overall

City of Glasgow Activity Summary

752 Fires Primary & Secondary **-15%**

837 Special Services **20%**

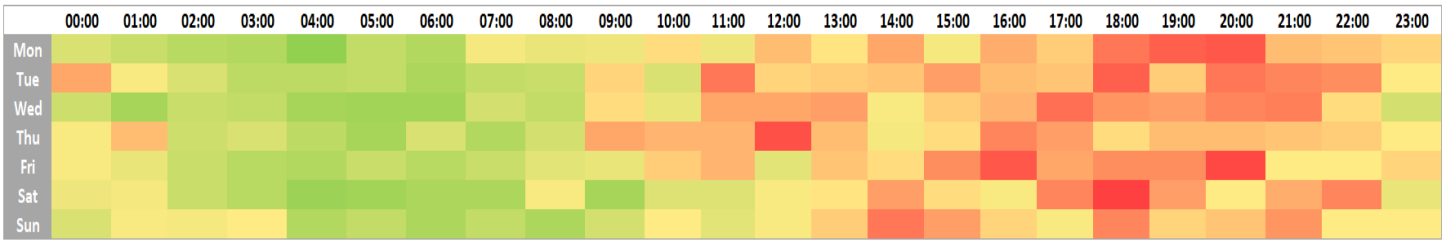
2,533 False Alarms **2%**

4,122 Total Number of Incidents **1%**

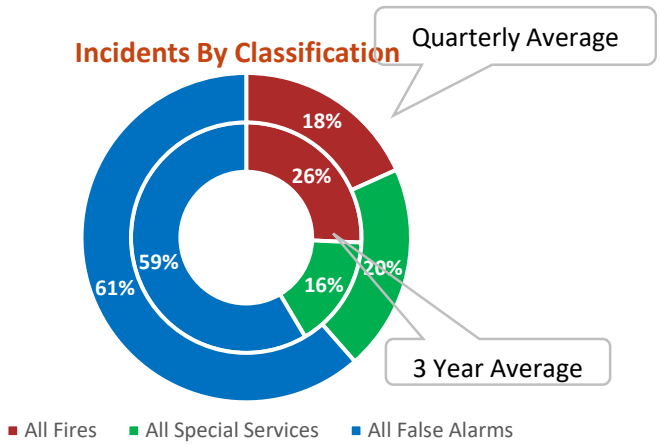
85 Fire & Non-fire Casualties **-29%**

£3,207,160 Economic Cost of UFAS Incidents

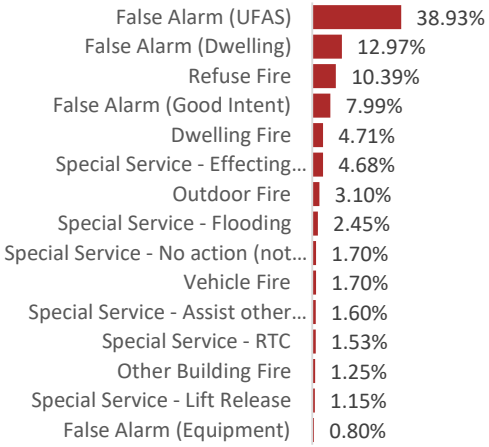
Activity by Time of Day



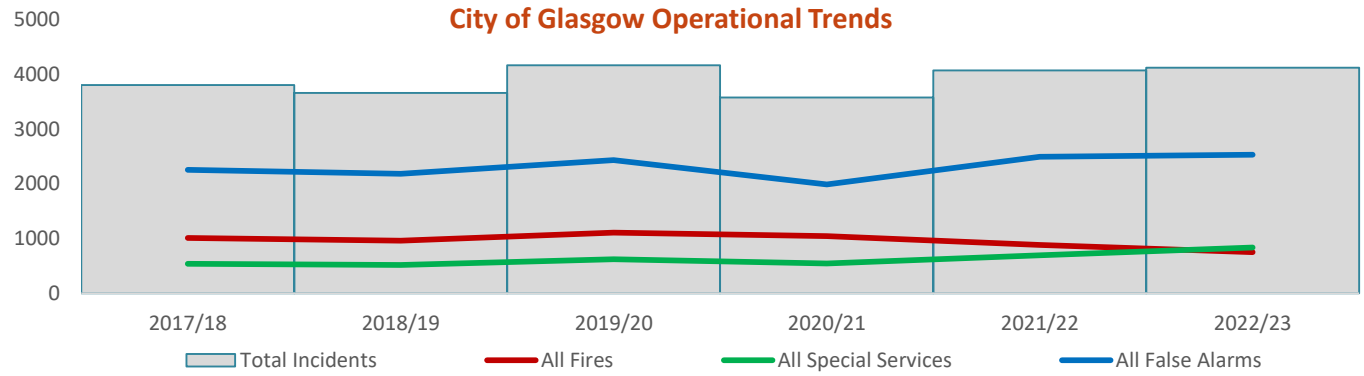
Incidents By Classification



Top 15 Incidents Types by %



City of Glasgow Operational Trends



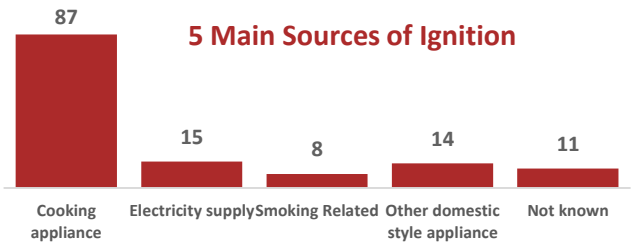
During the third quarter of 2022/23 SFRS have responded to a total of 4,122 incidents in Glasgow City, this shows an increase of 48 incidents from Q3 last year. The average number of incidents for Q3 over the previous three years stands at 3,924 showing a slight increase on the 3 year average.

Domestic Safety - Accidental Dwelling Fires

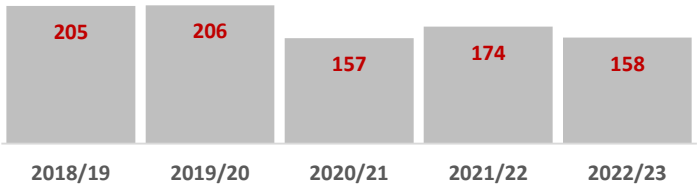
Performance Summary

Year on Year	3 Year Average
-9%	-9%

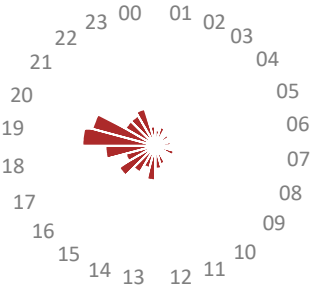
5 Main Sources of Ignition



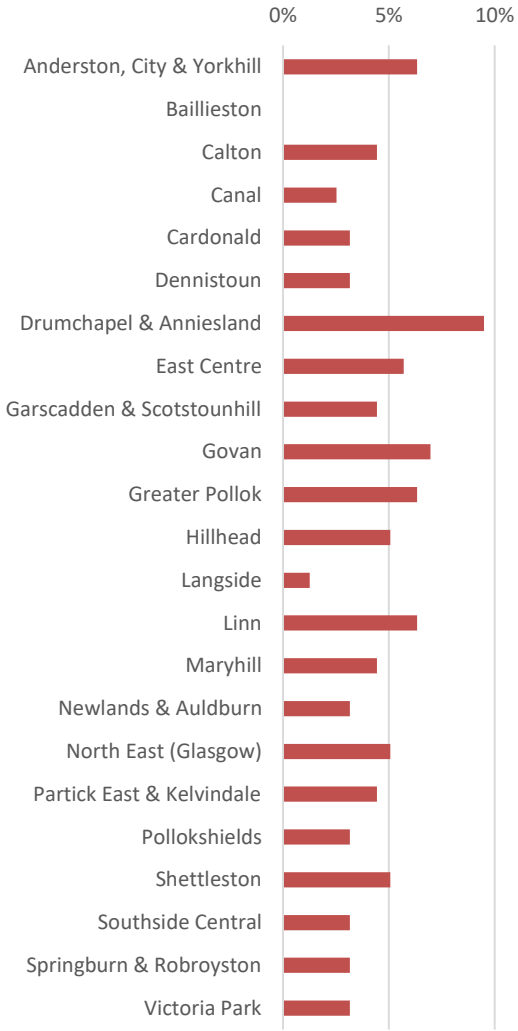
Accidental Dwelling Fires



Accidental Dwelling Fires by Time of Day



Accidental Dwelling Fires by Ward(% Share)



Severity of Accidental Dwelling Fires

No Firefighting	Direct Firefighting
44%	15%

No Heat/Smoke Damage only	No Fire Damage
48%	25%

Human Factors

Distraction	Alcohol/Drug Impairment
28%	35%

Automatic Detection & Actuation

Detection Present	Calls Made via Linked Alarms	Detection Actuated
84%	77%	80%

The figure of 158 accidental dwelling fires for Q3 2022/23 has seen a decrease of 16 incidents from the previous year's figure of 174. During this monitoring period we have carried out a total of 953 HFSV's of which 261 were of High Risk. SFRS is now installing linked detection in eligible properties, those being owner occupied and high-risk, in compliance with the new Scottish Government Legislation.

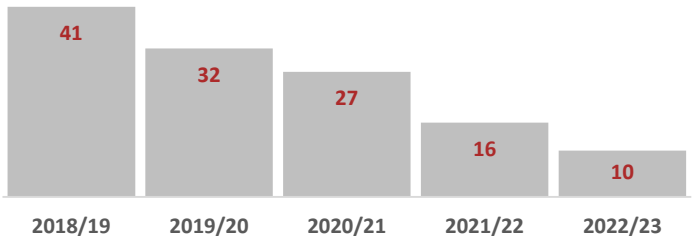
Domestic Safety - Accidental Dwelling Fire Casualties

Performance Summary

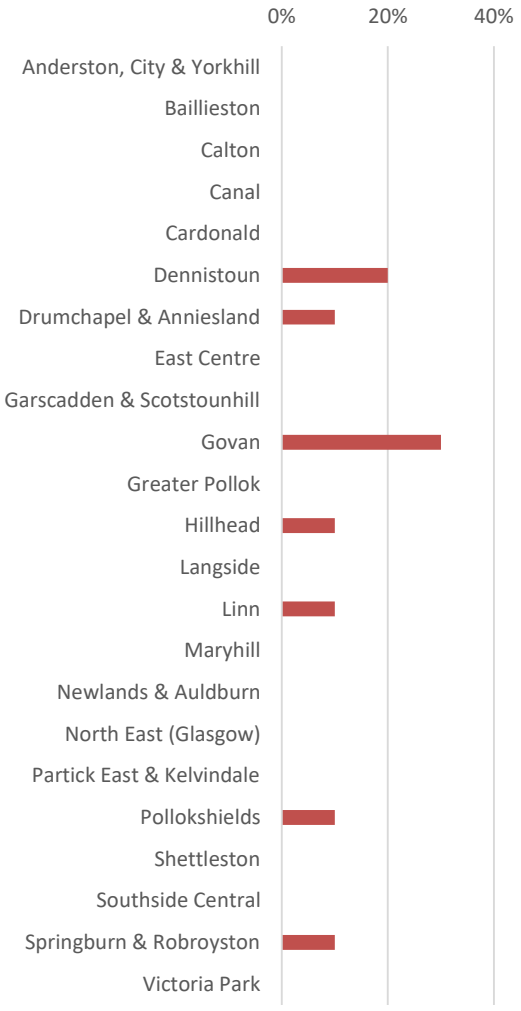
Year on Year

-38%

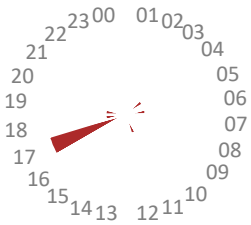
Accidental Dwelling Fires Casualties



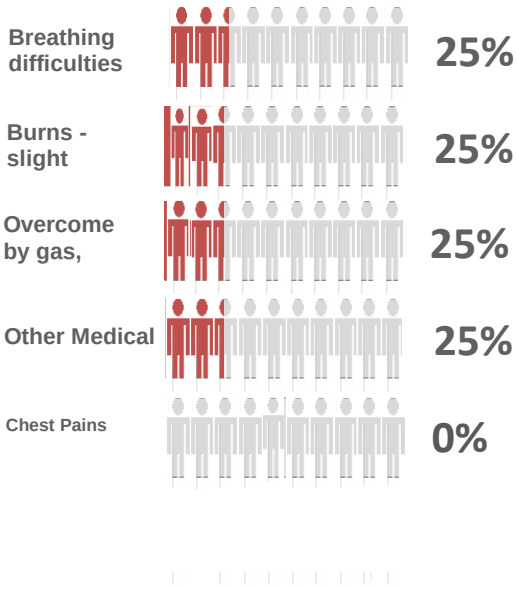
Accidental Dwelling Fire Casualties by Ward (% share)



Fire Casualties by Time of Day



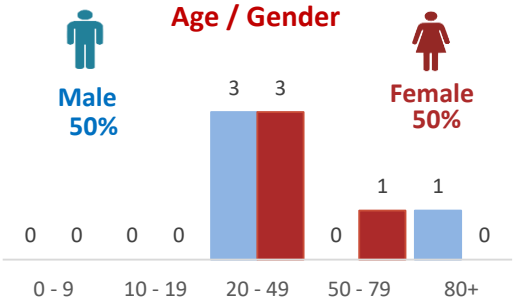
Nature of Injury



Extent of Harm



Age / Gender



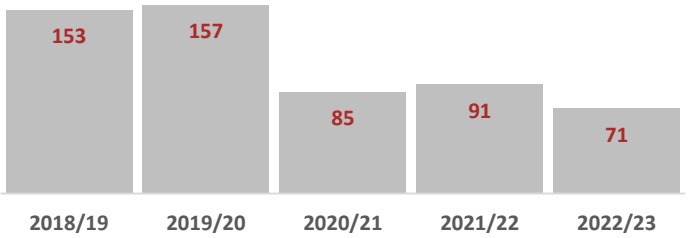
The Q3 figure of 10 for 2022/23 shows a reduction of 4 for the same period in the previous year. This figure falls below the three year average of 17. Tragically there was 1 Accidental Dwelling Fire fatality in this quarter. These figures do not include those that were taken to hospital for precautionary checkup and subsequently released with no injuries.

Unintentional Injury or Harm

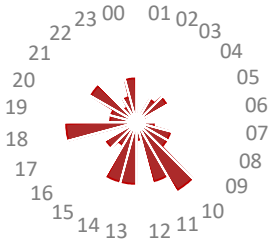
Performance Summary

Year on Year	3 Year Average
-22%	-26%

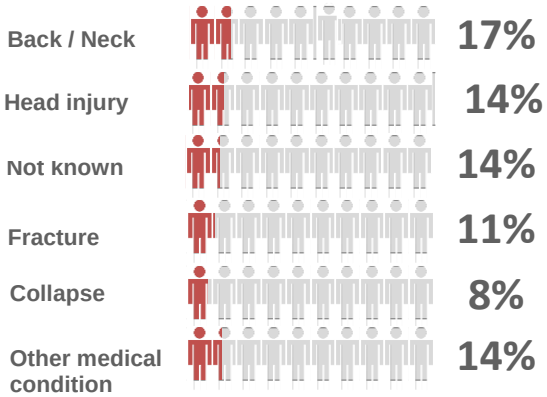
Non-Fire Casualties



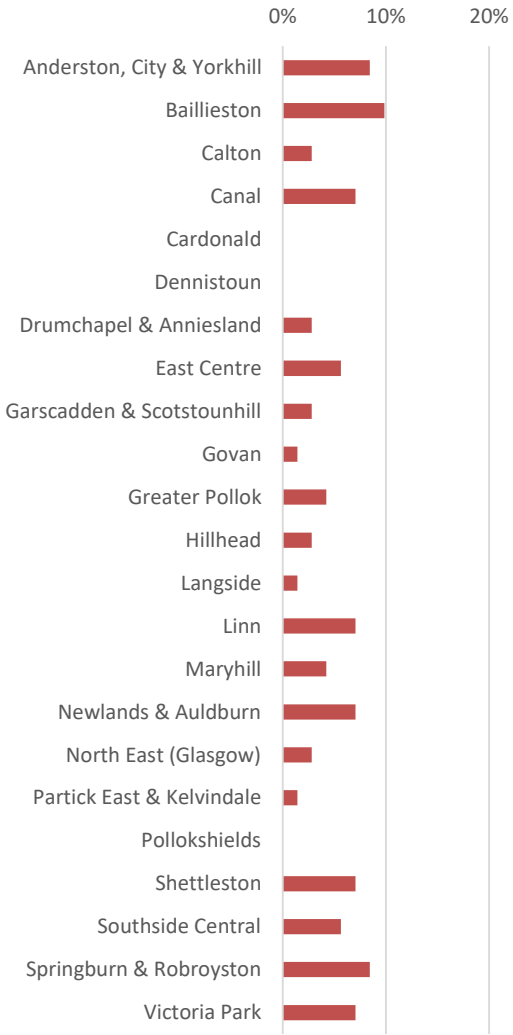
Non-Fire Casualties by Time of



Nature of Injury



Non-Fire Casualties by Ward(% Share)



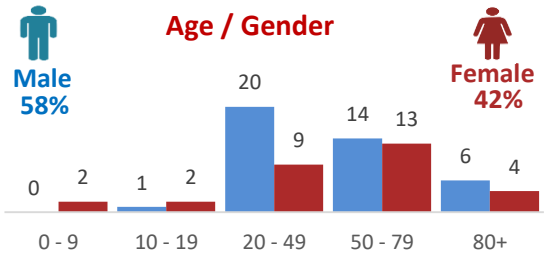
Extent of Harm

Fatality	Hospital - Serious	Hospital - Slight	First Aid at Scene
8	9	31	21

Non-Fire Emergency

Road Traffic Collision	Assisting Other Agencies	Water Rescue
48%	34%	7%

Age / Gender



The figure of 71 Non Fire casualties for Q2 2022/23 when compared to the last year's figure of 91 has seen the number of casualties from these types of incidents decrease by 20. SFRS attended a total of 837 varied Special Service incidents including 190 Effecting Entry To Various Premises, 278 Flooding Incidents, 56 To Assist Other Agencies, 53 RTC's, 18 Medical Incidents - First Responder, 17 Attempted Suicides and 11 Water Rescues.

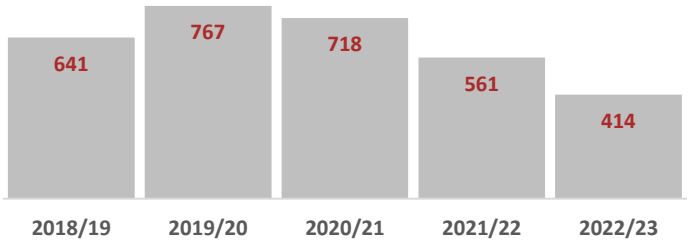
Deliberate Fire Setting



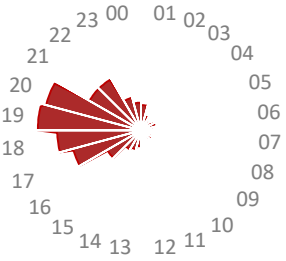
Performance Summary

Year on Year	3 Year Average
-26%	-17%

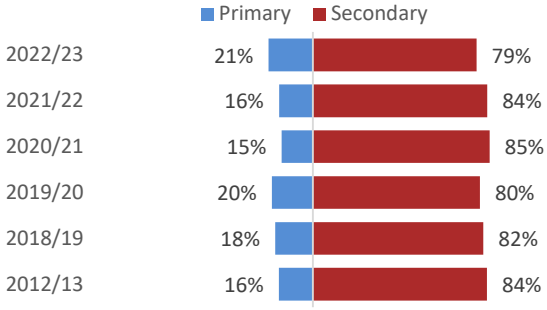
Deliberate Fires



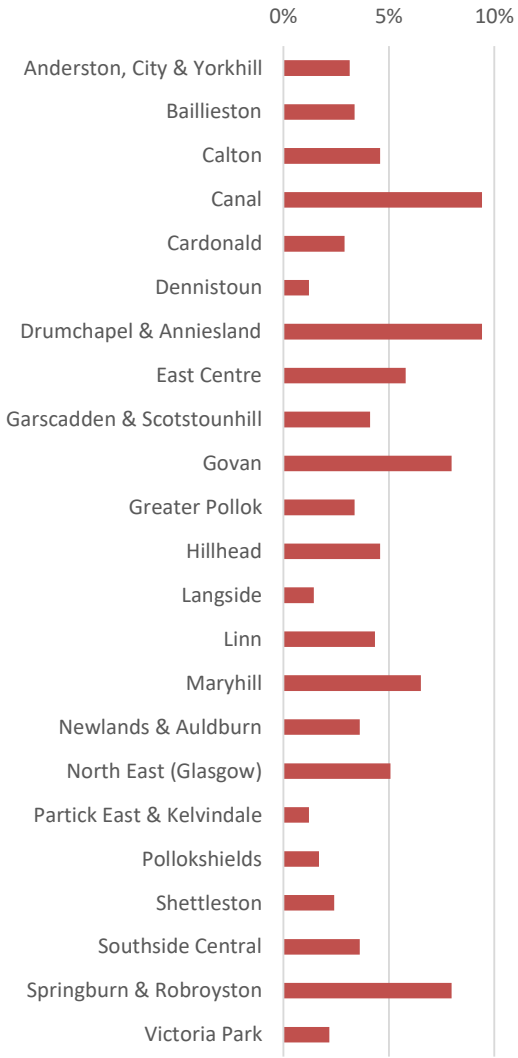
Deliberate Fires by Time of Day



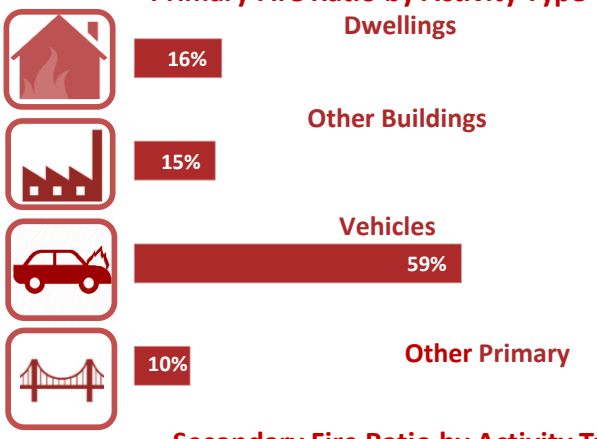
Deliberate Fires by Classification



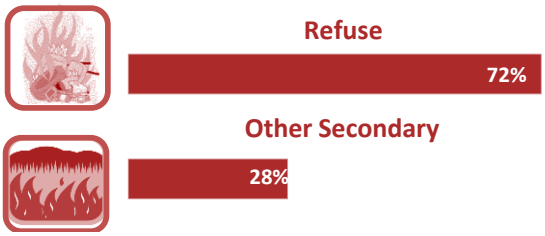
Deliberate Fires by Ward(% Share)



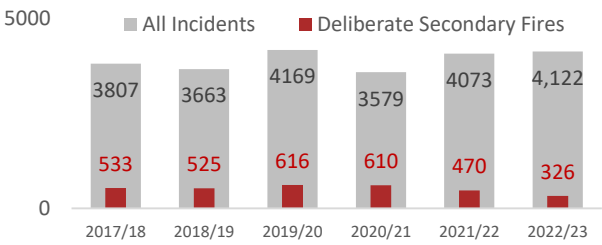
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity



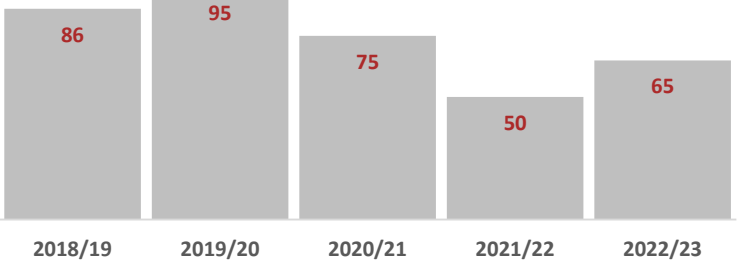
The figure of 414 Deliberate Fires in Q3 2022/23 shows a significant decrease of 147 incidents for the same period in 2021/22. We are working closely with partner agencies such as Police Scotland and Neighbourhood Coordinators to target and reduce these figures.

Non Domestic Fires

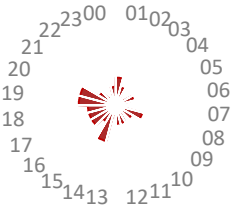
Performance Summary

Year on Year	3 Year Average
30%	-14%

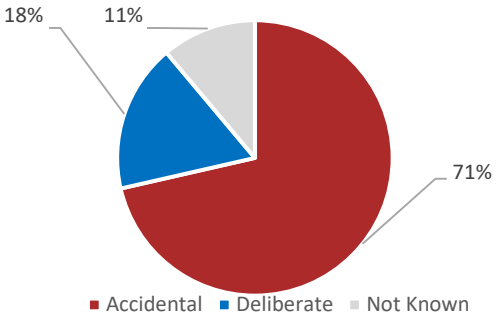
Non Domestic Fires



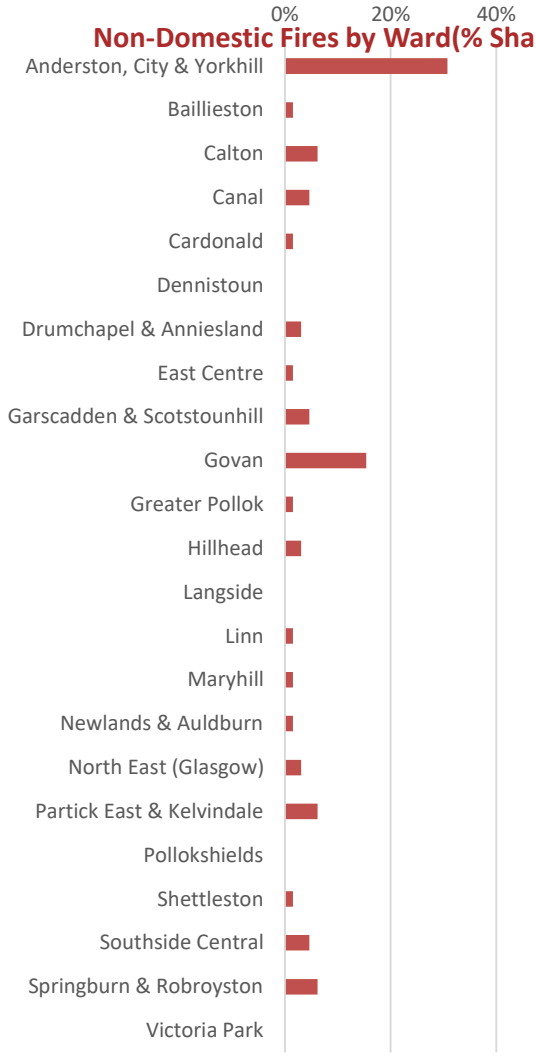
Non-Domestic Fires by Time of



Non-Domestic Fires by Nature of Origin



Non-Domestic Fires by Ward(% Share)

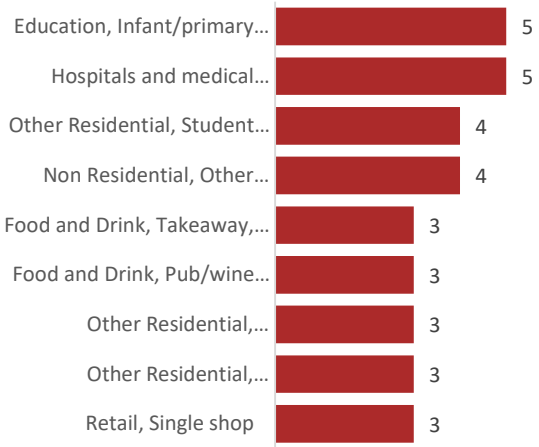


Severity of Non-Domestic Fires

No Firefighting Action	Direct Firefighting
46%	14%

Heat/Smoke Damage	No Fire Damage
49%	51%

Non-Domestic Fires by Premises



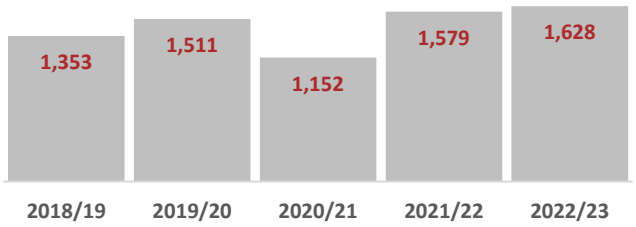
The figure of 65 for Q3 2022/23 shows an increase of 15 incidents from the same period in the previous year.

Unwanted Fire Alarm Signals

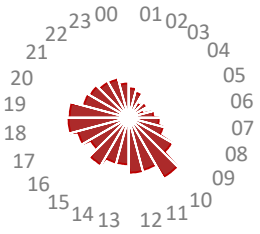
Performance Summary

Year on Year	3 Year Average
3%	3%

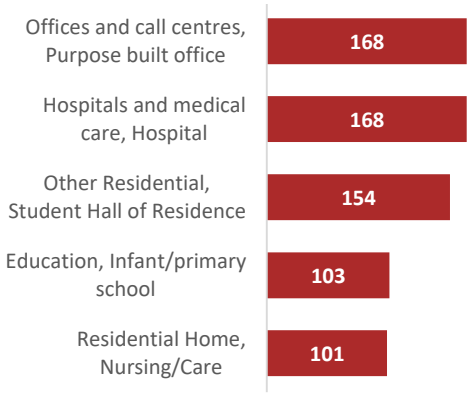
Unwanted Fire Alarm Signals



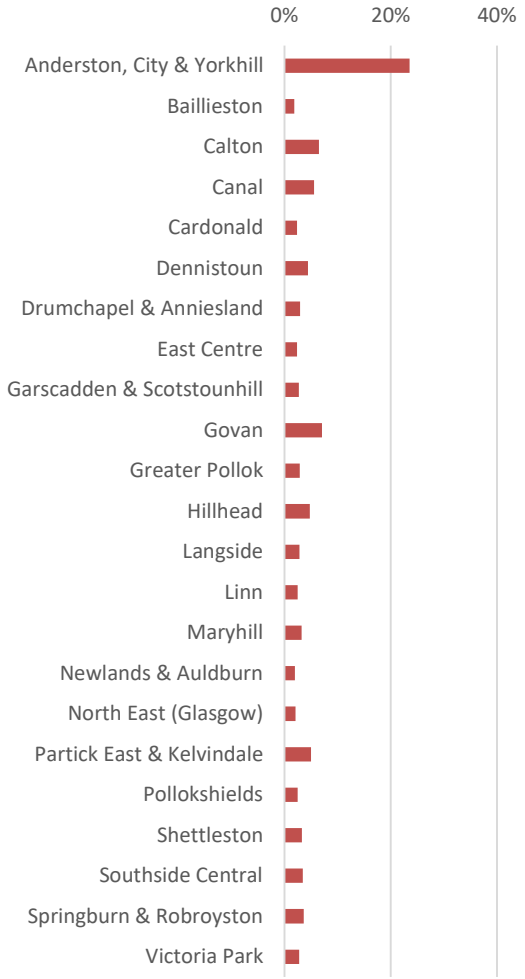
Unwanted Fire Alarm Signals by Time



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals Activity Ratios

UFAS Percentage Against all Incidents

39%

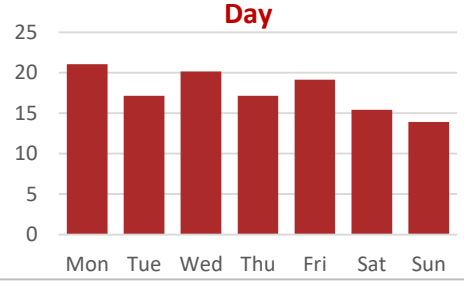
UFAS Percentage against all False Alarms

64%

Human Influence and Alarm

36%

Average Unwanted Fire Alarm Signals per Day



The figure of 1,628 for Q3 2022/23 shows a slight increase of 49 UFAS incidents on the figure of 1,579 for the same period in the previous year. Similarly to Non-Domestic Fires, it should be recognised that many historically regular premises of high UFAS activity, were directly affected by the Scottish Government restrictions in 2021/22 meaning there were less occupants within buildings. As restrictions have eased, there has been a gradual return of people to their place of work which has influenced this increase.

Prevention & Protection Activities

Festive Friends
We partnered with the four major sports football clubs of Glasgow and attended various engagement events over the festive period delivering festive safety advice. The Community Action Team also delivered food hampers within the community along side these football clubs.
Fire Skills
We have developed a one day bespoke course tailored to groups of partner agencies promoting water safety, CPR, fire safety and reducing anti social behaviour. As part of our commitment to ensuring domestic safety, we have now included a set of Domestic Abuse awareness videos in to our Fire skills courses.
Ukrainian Refugees
City of Glasgow Prevention and Protection Department carried out familiairsation with the Cruise ship staff and residents and performed a number of engagement events distributing leaflets for safety advice which were translated into Ukrainian.
Make the Call
City of Glasgow P+P have created bespoke winter hamper bags which have been delivered to vulnerable members of the community to assist with the cost of living crisis. These winter packs include a thermal blanket, thermus, torch, thermal gloves, thermal hat and a keyring with torch all kept in a bag for life. In addition to this the Make the Call initiative leaflet was stored in this and distributed so that people who are more vulnerable can have a dedicated line to call or someone can make a referral.
Bonfire Protocol
SFRS, Police Scotland, Trading Standards and Glasgow City Council formed an unprecedented partnership on the lead up to bonfire night to reduce the number of bonfires across the city by arranging uplifts through GCC whilst PS maintained a presence. This collaborative approach saw 13 bonfires uplifted over the course of the weekend, mitigating the risk to the public and to emergency responders. A debrief was undertaken on the completion of the initiative to identify best practice and areas for development. All partners commented on the success of the night highlighting the efficiency of the initiative which would benefit from being operational in subsequent years. Representatives from each organisation suggested that the venue would benefit from being located at an alternative venue closer to already ongoing operations within the city which would assist with prioritising dispatching and contribute to communications. It was suggested having additional resources from each partner agency attributed solely to this initiative to prevent time delays responding to instances would improve efficiencies throughout the weekend.
External Wall System
Glasgow Prevention and Protection Department have been supporting various businesses throughout the city with the External Wall Systems fire Safety Guidance and engaging with members of the residential blocks to