NRS Challenges Partnership Project – Update noted.

2 There was submitted a report by the Head of Human Resources regarding an update on the NRS Challenges Partnership Project, advising

(1) that the NRS Challenges Partnership Project had been set up in November 2021 to respond to the key people and culture elements of the Council's 14 point "we will" commitment to the trade unions from the Leader of the Council and the City Convener for Workforce and Homelessness and Addiction Services;

(2) that further direct engagement with the operational workforce had highlighted a range of issues and included a need for improved employee engagement, a focus on skills and career development and a required improvement in depot working conditions;

(3) that the decision had been taken to call the programme "NRS People" to give it a comprehensive identity that would encompass the entire employee experience at NRS and would concentrate on addressing matters relating to people and culture;

(4) of the delivery programme, the structure and partnership working and the budgeted resources; and

(5) of the programme outcomes, the feedback received from communications and engagement and the staff survey, an evaluation of absence against national trends and the conclusions, as detailed in the report.

After consideration, the committee

(a) noted the report; and

(b) supported the continuation of NRS People as a core service programme.