

City of Glasgow

Quarter 1

Safe Group Report

SCOTTISH FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st April - 30th June 2023

City of Glasgow Performance Report

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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within City of Glasgow and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in City of Glasgow to ensure we are all **"Working Together for a Safer Scotland**" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across the Glasgow Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Glasgow identified six areas for demand reduction and is subject to regular monitoring and reporting through the SAFE Partnership. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Harm	Deliberate Fire Setting	Non-Domestic Fires	Unwanted Fire Alarm Signals
Anderston, City & Yorkhill	5	0	5	39	11	380
Baillieston	2	3	2	16	2	41
Calton	8	0	2	37	6	86
Canal	13	1	3	66	2	40
Cardonald	4	0	4	28	0	22
Dennistoun	4	0	3	11	2	33
Drumchapel & Anniesland	7	0	0	93	1	22
East Centre	7	0	1	38	3	34
Garscadden & Scotstounhill	10	0	2	49	1	16
Govan	12	0	17	22	9	104
Greater Pollok	2	0	7	64	4	35
Hillhead	7	1	1	32	4	41
Langside	2	0	2	32	4	21
Linn	6	0	3	35	1	21
Maryhill	6	1	2	25	0	18
Newlands & Auldburn	14	2	5	34	0	17
North East (Glasgow)	9	0	3	68	3	27
Partick East & Kelvindale	6	0	1	13	2	60
Pollokshields	6	0	0	20	4	21
Shettleston	9	0	5	32	3	34
Southside Central	6	0	3	28	2	38
Springburn & Robroyston	14	1	6	63	4	53
Victoria Park	5	0	0	14	3	32
Total Incidents	**164**	**9**	**77**	**859**	**71**	**1,196**
Year on Year Change	6%	-53%	26%	-6%	15%	-4%
3 Year Average Change	-4%	-20%	8%	4%	18%	14%

Activity levels have reduced by more than 5%

Activity levels have reduced by up to 5%

Activity levels have increased overall

City of Glasgow Activity Summary

1338 Fires Primary & Secondary — 3%

604 Special Services — 7%

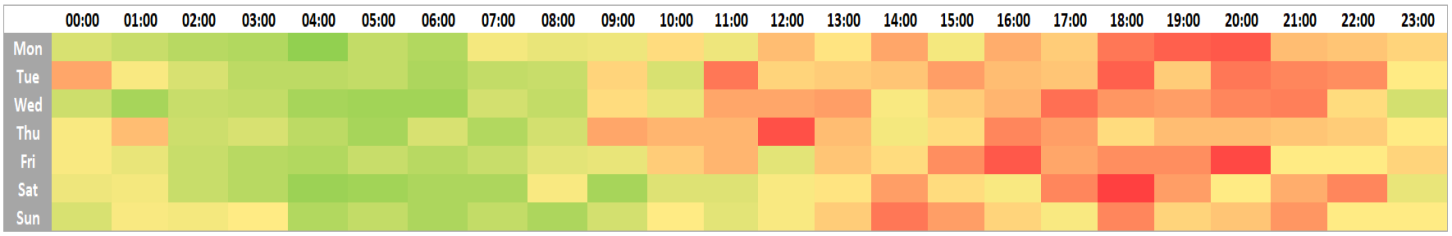
1,973 False Alarms — -6%

3,915 Total Number of Incidents — -1%

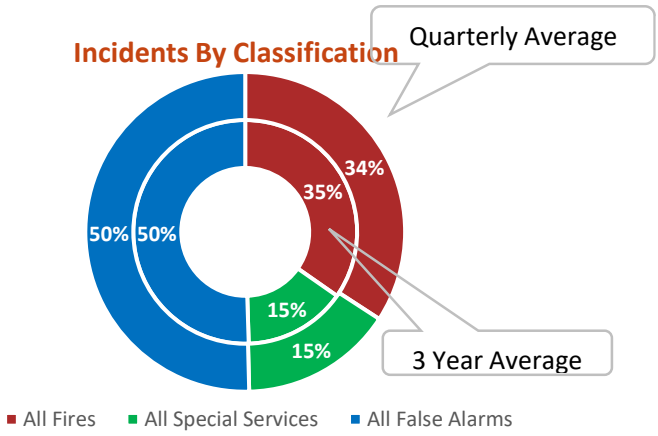
96 Fire & Non-fire Casualties — 3%

£2,356,120 Economic Cost of UFAS Incidents

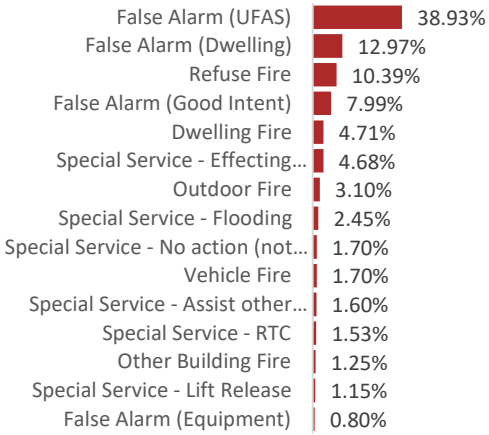
Activity by Time of Day



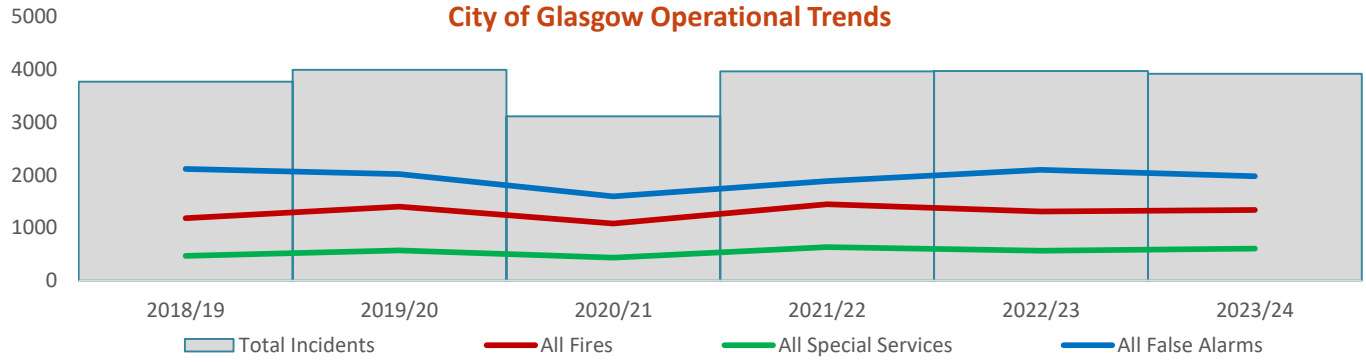
Incidents By Classification



Top 15 Incidents Types by %



City of Glasgow Operational Trends



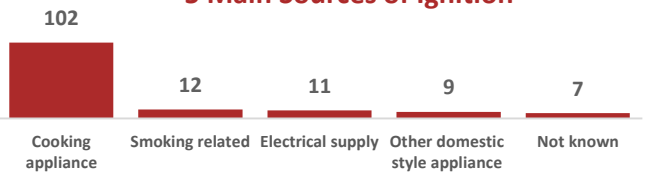
During the first quarter of 2022/23 SFRS have responded to a total of 3,915 incidents in Glasgow City. The three year average of accidental dwelling fires has shown a reduction of 4% whilst the number of casualties at this type of incident has been at its lowest since SFRS inception. The changes to our Unwanted Fire Alarm Signals (UFAS) response from the 1st July 2023 will see a significant reduction in the number of false alarms attended by operational crews. The nature of calls attended by SFRS is now far more diverse than ever before, as a result SFRS are able to provide greater public protection across wider emergency response and preventative activities.

Domestic Safety - Accidental Dwelling Fires

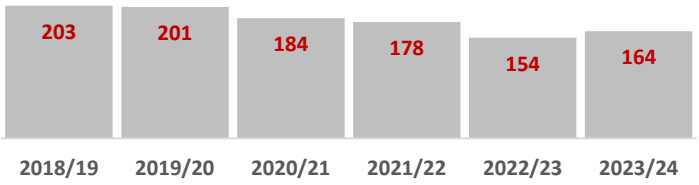
Performance Summary

Year on Year	3 Year Average
6%	-4%

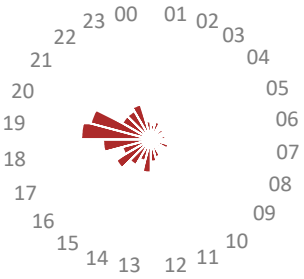
5 Main Sources of Ignition



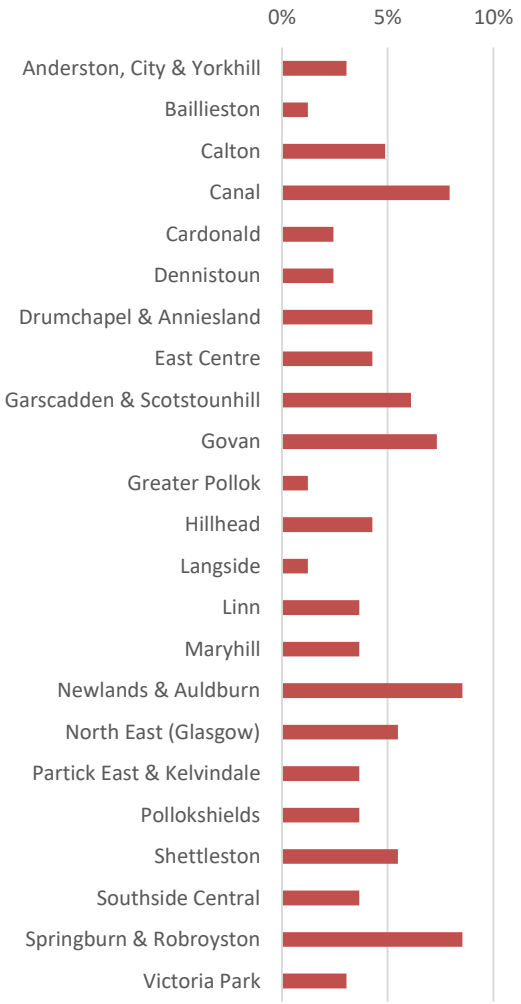
Accidental Dwelling Fires



Accidental Dwelling Fires by Time of Day



Accidental Dwelling Fires by Ward(% Share)



Severity of Accidental Dwelling Fires

No Firefighting	Direct Firefighting
43%	23%

Smoke Damage only	No Fire Damage
52%	26%

Human Factors

Distraction	Alcohol/Drug Impairment
31%	16%

Automatic Detection & Actuation

Detection Present	Calls Made via Linked Alarms	Detection Actuated
83%	10%	86%

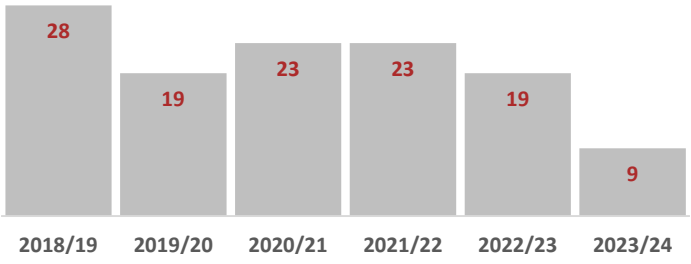
The figure of 164 accidental dwelling fires for Q1 2023 has seen an increase of 10 incidents from the previous year's figure of 154. Data analysis shows this year is the second lowest number of Accidental Dwelling Fires attended in this quarter in the preceding 5 years. During this monitoring period we have carried out 345 High-Risk HFSVs out of a total of 1,071 fitting 589 smoke/heat alarms. The service is now installing linked detection in eligible properties, those being owner occupied and high-risk, in compliance with the new Scottish Government Legislation.

Domestic Safety - Accidental Dwelling Fire Casualties

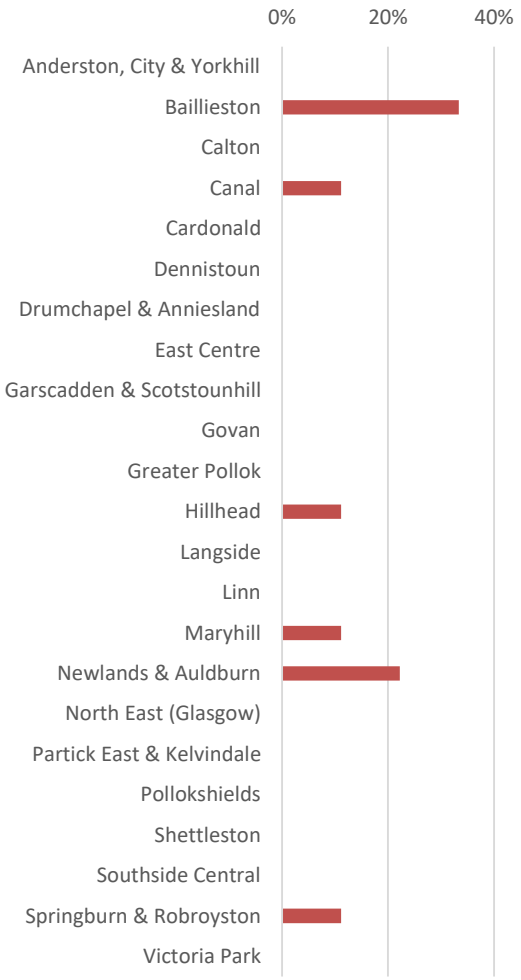
Performance Summary

Year on Year	3 Year Average
-53%	-20%

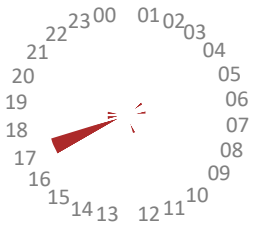
Accidental Dwelling Fires Casualties



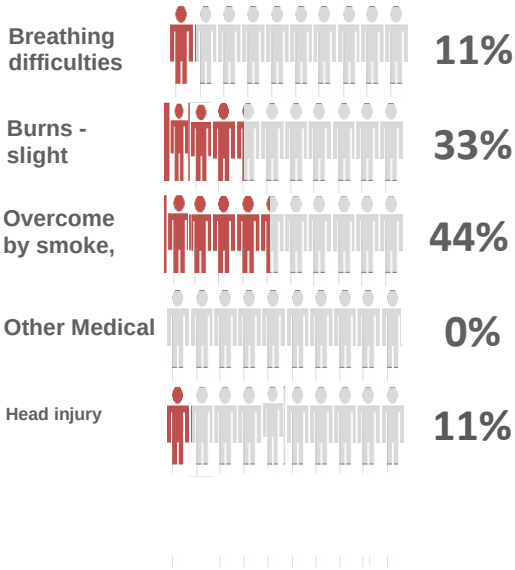
Accidental Dwelling Fire Casualties by Ward (% share)



Fire Casualties by Time of Day



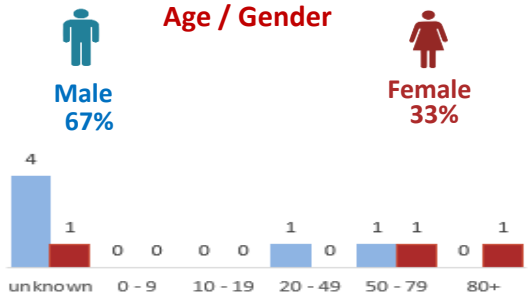
Nature of Injury



Extent of Harm

Fatality	Hospital - Serious
TBC	0
Hospital - Slight	**First Aid at Scene**
5	4

Age / Gender



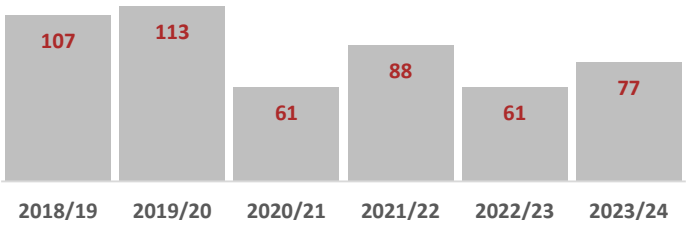
The Q1 figure of 9 for 2023 shows a 53% decrease in the number of Accidental Dwelling Fire casualties from last quarter. This is the lowest number of casualties incurred at this type of incident in Glasgow since SFRS was formed in 2013. SFRS are awaiting the outcome of a post mortem result to determine whether the cause of death was fire related or due to another medical condition. Any moderate to serious injuries incurred at domestic fires are investigated by our Fire Investigation team. SFRS initiate case conferences with partner agencies to identify shared learning. Findings that can be attributed to fire safety issues within the home can be passed on to Operational Crews and Community Action Teams to ensure future targated engagement.

Unintentional Injury or Harm

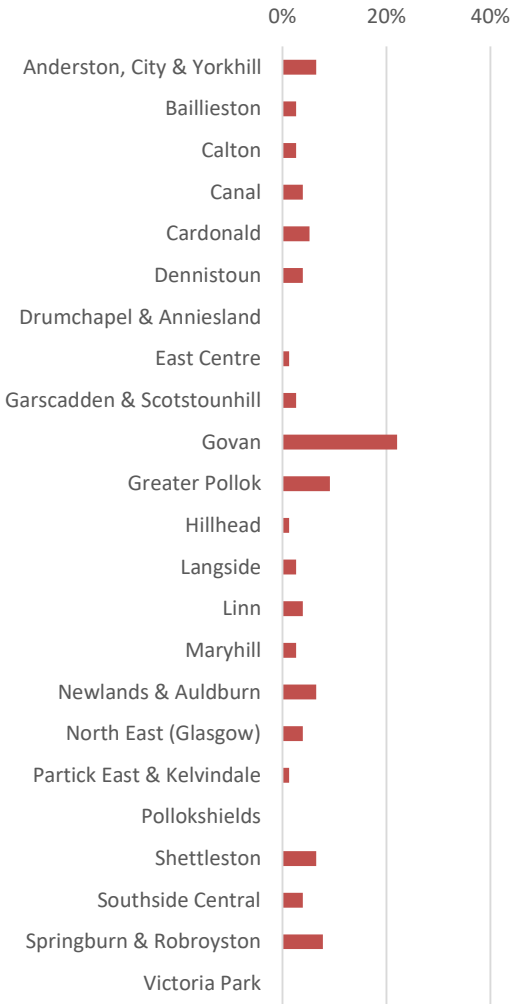
Performance Summary

Year on Year	3 Year Average
26%	8%

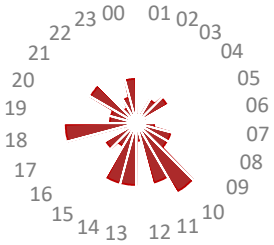
Non-Fire Casualties



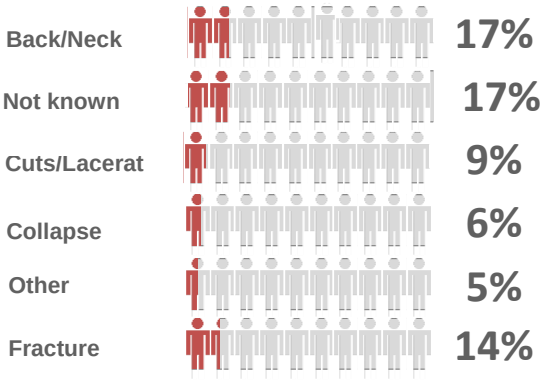
Non-Fire Casualties by Ward(% Share)



Non-Fire Casualties by Time of



Nature of Injury



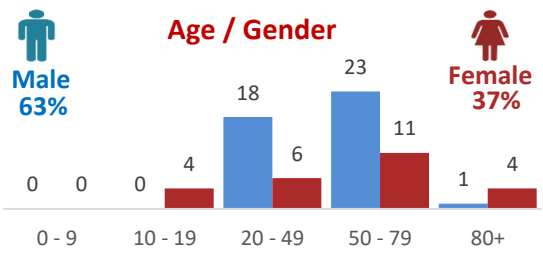
Extent of Harm

Fatality	Hospital - Serious
10	15
Hospital - Slight	**First Aid at Scene**
31	21

Non-Fire Emergency

Road Traffic Collision	Assisting Other Agencies	Water Rescue
43%	25%	9%

Age / Gender



The figure of 77 casualties for Q1 2023 has seen an increase of 16 from last years quarter. The SFRS attended a total of 604 varied Special Service incidents including 156 effecting entry/exits to various premises, 114 flooding incidents, 59 assisting other agencies, 39 RTC's, 20 Medical First Responder and 32 Lift Releases. The CAT have embarked on a road safety QR code campaign identifying accident hotspots, with Police Scotland, placing QR codes linked to road safety campaigns around the city. A collaborative working group with GCC and Police Scotland has been initiated to improve road safety across the city.

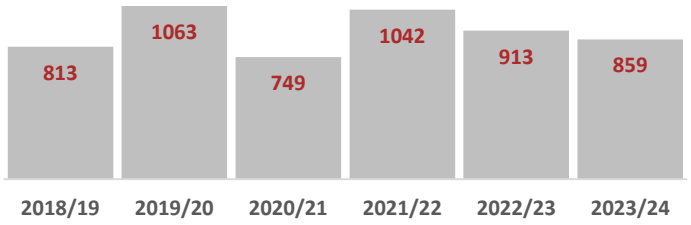
Deliberate Fire Setting



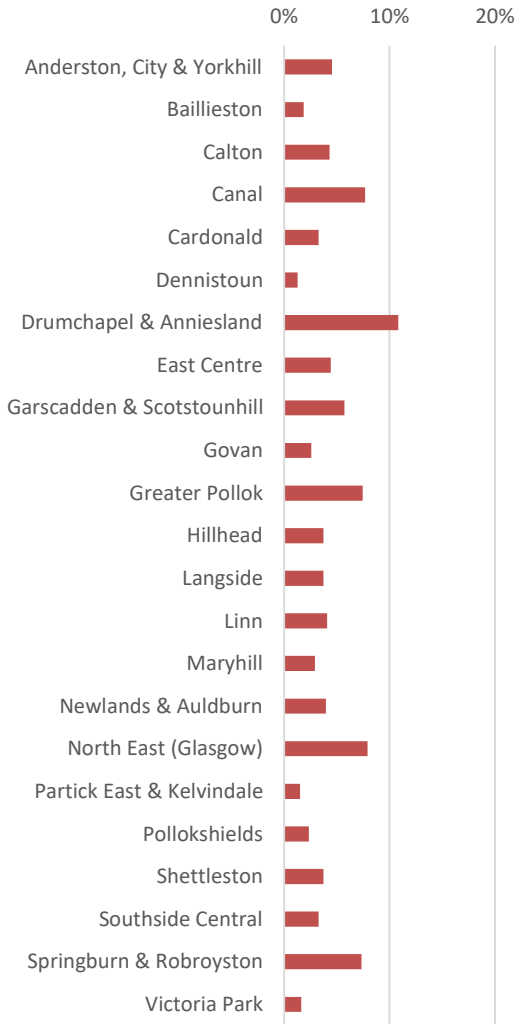
Performance Summary

Year on Year	3 Year Average
-6%	4%

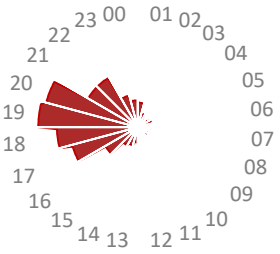
Deliberate Fires



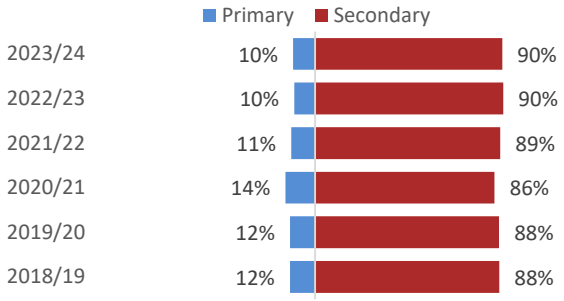
Deliberate Fires by Ward(% Share)



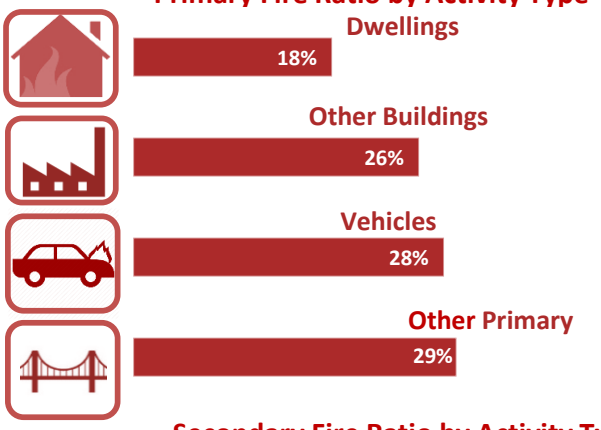
Deliberate Fires by Time of Day



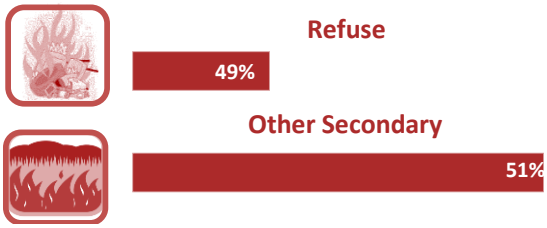
Deliberate Fires by Classification



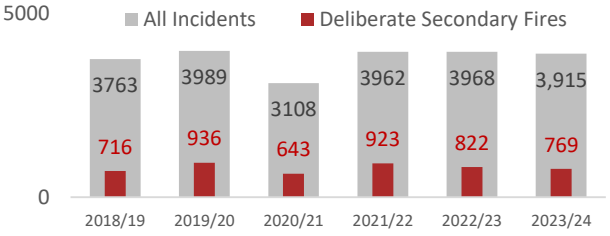
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity



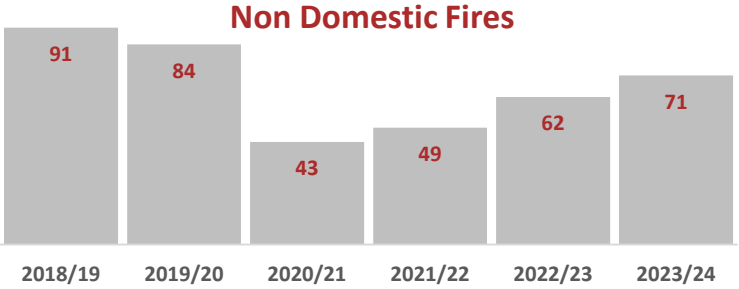
The figure of 859 Deliberate Fires in Q1 2023 shows a decrease of 6% for the same period last year. This is as a result of our collaborative work with partner agencies and our community safety engagement activities throughout the area. Data is interrogated and where an increase in incidents in a particular area is identified, our Community Action Team engage with partners and local stakeholders to deliver bespoke education and engagement events.

Non Domestic Fires

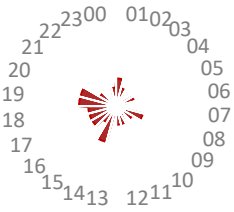
Performance Summary

Year on Year	3 Year Average
15%	18%

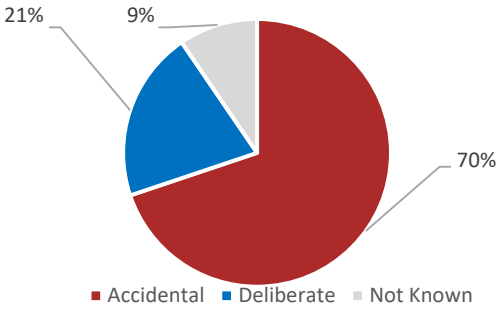
Non Domestic Fires



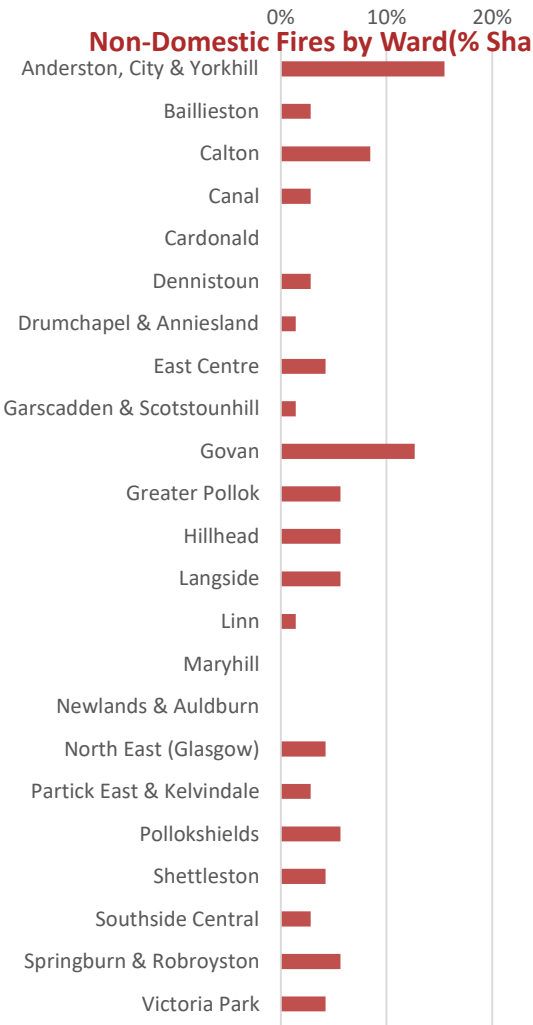
Non-Domestic Fires by Time of



Non-Domestic Fires by Nature of Origin



Non-Domestic Fires by Ward(% Share)

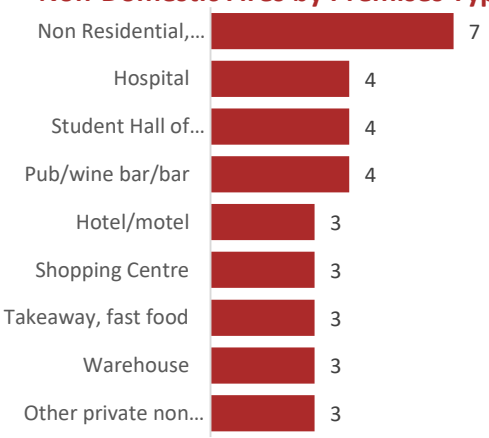


Severity of Non-Domestic Fires

No Firefighting Action	Direct Firefighting
45%	7%

Heat/Smoke Damage	No Fire Damage
31%	44%

Non-Domestic Fires by Premises Type



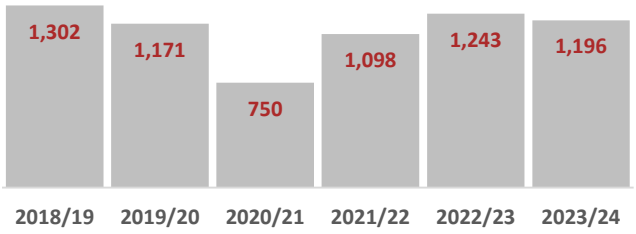
The figure of 71 for Q1 2023 shows an increase from the previous year's quarter. Our Fire Safety Enforcement teams carry out regular audits in non-domestic premises covered under the Fire Scotland 2005 Act to improve fire safety in these buildings. Every fire within non-domestic premises is always followed up by an SFRS Protection Officer who will carry out a Post Fire Audit.

Unwanted Fire Alarm Signals

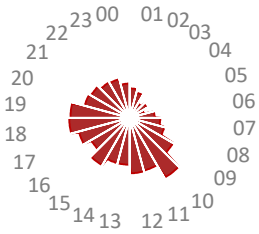
Performance Summary

Year on Year	3 Year Average
-4%	14%

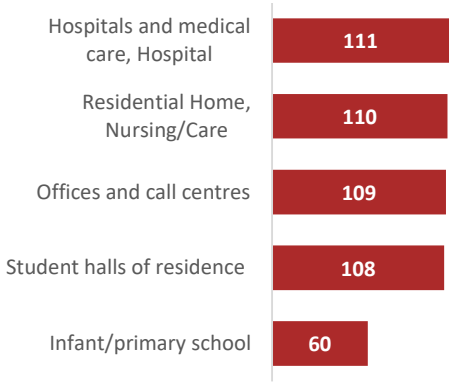
Unwanted Fire Alarm Signals



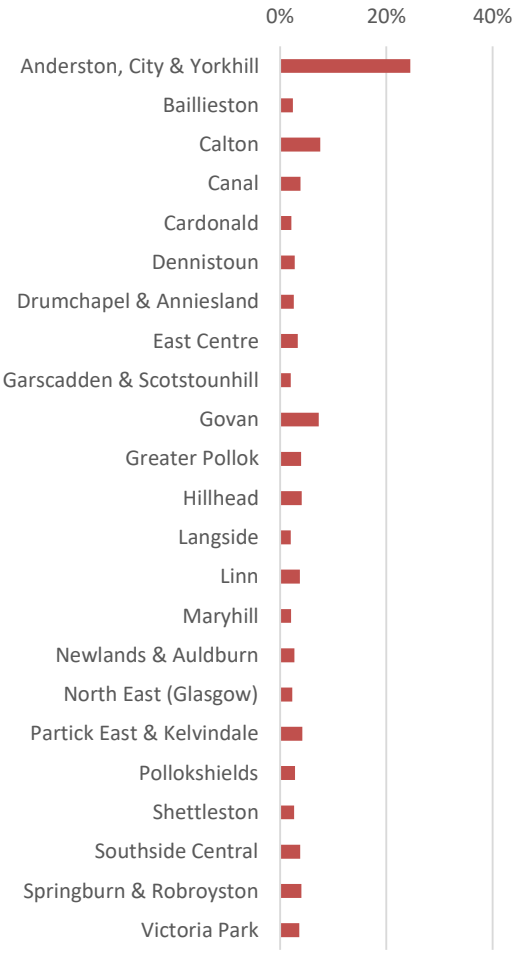
Unwanted Fire Alarm Signals by Time



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals Activity Ratios

UFAS Percentage Against all Incidents

31%

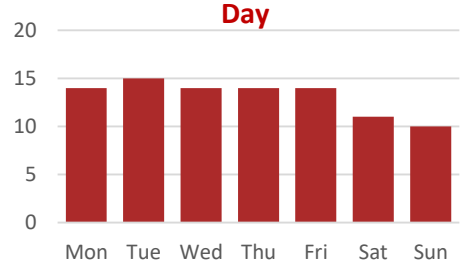
UFAS Percentage against all False Alarms

61%

Human Influence and Alarm

36%

Average Unwanted Fire Alarm Signals per Day



1196 UFAS incidents were attended during Q1 2023 showing a 4% decrease in incidents for the same period last year. The changes to our Unwanted Fire Alarm Signals (UFAS) response from 1st July 2023 will see a significant reduction in the number of false alarm incidents attended by our operational crews.

Prevention & Protection Activities

External Wall Cladding
The City of Glasgow's Prevention and Protection Team have been supporting building owners where issues have arisen with the external wall system. SFRS have ensured that fire safety advice has been provided to relevant parties, residents have been given bespoke fire safety advice and operational preparedness has been enhanced for affected buildings.
Fire Skills
We have developed a one-day Fire Skills course which has been delivered at Calton and Pollok Fire Stations, allowing groups to engage with their local Fire Station and learn skills such as CPR, Fire Safety and Water Safety. Referrals can be made through various partner agencies such as Police Scotland, Social Work and community bodies. The majority of referrals have come from the local Campus Police Officers within Schools. We have courses booked to take place for the rest of the year.
Water Safety / Road Safety
We have prioritised reducing the amount of water deaths within City of Glasgow by running a QR code campaign in and around the city's waterways. This involves placing QR codes in prominent places to encourage the public to scan them which links to Water Safety Scotland information sites. Due to the success of the campaign we have now initiated the same strategy for road safety linking the QR code to Road Safety Scotland sites. A collaborative working group with GCC and Police Scotland has been initiated to improve road safety across the city.
Make The Call
In order to ensure that the most vulnerable people within Glasgow are targeted, the City of Glasgow's Prevention and Protection Team continue to promote our "Make The Call" campaign. The campaign aims to appeal to carers, family and friends to make the call to SFRS to arrange a Home Fire Safety Visit for those who are at risk of serious injury or even death because of an accidental fire in their home. Statistics have shown that these people are likely to be over the age 50, smoke, with mobility issues, live alone or use medical oxygen are more likely to be involved in a serious fire incident.
Engagement
A total of 1,071 HFSVs were carried out across the quarter by our Community Action Teams (CAT) and Operational Crews. 345 High Risk occupiers were targeted fitting 589 smoke/heat alarms. There have been 71 Community Engagement Activities carried out by the CAT team such as school/care home visits, young offender/prison interaction and Fire Safety talks at various other community groups.