Glasgow City Council

Finance and Audit Scrutiny Committee

Report by Chief Executive

Contact: Cormac Quinn Ext: 73625

Item 4

30th November 2022

Local Government Benchmarking Framework

Purpose of Report:

This report provides the committee with an overview of the Local Government Benchmarking Framework; in particular, areas of consideration around best value**.**

The Framework also forms part of the suite of Performance Indicators used by Audit Scotland to consider how the Council is performing in its duty to deliver best value.

Recommendations:

The committee is asked to note this report and to:

- consider the Local Government Benchmarking Framework and provide comment on those indicators that may highlight areas of comparative interest;
- note that the Local Government Benchmarking Framework will be reported annually to the committee when the figures are updated; and
- note the ongoing programme of benchmarking work.

Ward No(s):	Citywide: ✓
Local member(s) advised: Yes ☐ No ☐	consulted: Yes ☐ No ☐

1.0 Background

1.1 The Local Government Benchmarking Framework (LGBF) forms part of the suite of Statutory Performance Indicators used by the Council to consider how it is performing in its duty to deliver Value for Money and used by Audit Scotland to assess how the Council is performing in its duty to deliver Best Value.

1.2 This report reflects the data provided by all 32 local authorities in Scotland, based on their Local Financial Return (LFR) for 2020-21. The LGBF is managed by the Improvement Service, the national improvement organisation for local government in Scotland.

1.3 The LGBF provides benchmark comparisons across six key headings

- Children's Services
- Corporate Services
- Adult Social Care
- Culture and Leisure
- Environmental Services
- Economic Development

1.4 To facilitate comparisons within the LGBF, local authorities are grouped into two sets of benchmarking families. These groupings reflect either similar social or environmental characteristics, depending on the measure being considered.

1.5 This report was considered by the Operational and Performance Scrutiny Committee on the 21st September 2022. Members noted that future reports would continue to be presented an annual basis and that work to support the development and practical application of the indicators was on-going.

2.0 The Local Government Benchmarking Framework (LGBF)

2.1 A complete set of charts of the distinct indicators relevant to Glasgow are included at Appendix 1 (to follow). For each chart, **Glasgow is highlighted in green**, benchmarking family group members are highlighted in blue, all other authorities are shaded grey. Charts displaying full performance for each of the indicators included in the LGBF can also be accessed via the My Local Council Scotland webpage.

2.2 The indicators themselves are a derived from; and are reflective of, a range of key areas. Some indicators are reflective of cost; some also look at customer satisfaction, and some are directly relevant to our strategic commitments.

2.3 As the Council is not a direct provider of social housing, the indicators relating to housing management, housing conditions and housing energy efficiency are not included.

2.4 No value judgement is made about a high or low ranking as this may be affected by several factors including local choices on investment priorities, population distribution, and the socio-economic composition of each local authority.

2.5 In order to ensure consistency as to how the highest quartile and lowest quartile are reflected (in the table at 4.0); where costs or expenditure are high, this will always be placed in the lowest quartile. Notwithstanding that in some cases it may be as result of active investment or service reform.

2.6 It should also be noted that although extracted from the Local Financial Return (LFR), there can be significant variation in the detail of each indicator as reported by each authority. An Improvement Service hosted subgroup of Directors of Finance across all 32 authorities continues to look in detail at how to improve consistency, identify potential anomalies, and highlight areas for improved financial recording and reporting.

2.7 Services continue to look at outlying areas of performance and are using this work to provide some policy context to these areas of interest. An officer led Strategic Performance Group (including Council Family performance leads) supports work to look at the outlying indicators in the LGBF to better understand some of the potential operational and strategic issues that may underpin out performance. Key outliers are detailed at 3.0 and full table is provided at 4.0

2.8 Some of the key LBGF indicators have also been a component part of the Strategic Plan actions and are therefore have been included in the thematic reporting cycle.

2.9 A series of learning events hosted by the Improvement Service also report on progress and learning in specific service areas. These are further detailed at 5.2. and 5.3.

2.10 It is important to note that work will continue in conjunction with the Improvement Service to set the context for future reporting of the current data and beyond to reflect appropriately service disruption resulting from the global Coronavirus outbreak.

3.0 Learning and Improvement in the LGBF: Highlights of the Council's placement in the highest and lowest eight (Quartile)

3.1 Below are some of the key indicators in the lowest eight nationally, with a note of some context and where appropriate; the actions being undertaken to understand and to address areas of improvement where required.

Key Indicators placed in the Lowest Eight (Quartile)

- **Cost per pre-school education registration**

  This indicator reflects the cost of pre-school education per child. It shows a high degree of variance across authorities. Reflecting the high levels of investment within the city, Glasgow records the second highest costs of any local authority for pre-school education registration. GCC already provides significantly more extensive Early Learning Centre (ELC) provision than many other Local Authorities, catering for the children most challenged by poverty and social circumstances. Glasgow has invested ahead of the curve and is already well on the way to delivering Government aspirations around the increased ELC entitlement (600 to 1140 hrs) in advance of the statutory deadline which is currently under review nationally.

- **% of pupils gaining 5+ Awards**

  Glasgow records the second lowest percentage of pupils gaining more than 5 awards at Level 5 across similar Councils, with **60%** of pupils achieving 5+ awards, with **67%** the Scottish Average.

  In respect of SCQF level 6 pupils, **Glasgow records 35%** of pupils achieving 5+ awards against the **Scottish average of 41%,** this ranks **Glasgow as 25th amongst all Councils**. However, **Glasgow sits above the Scottish average when deprivation figures are factored in** with 51% achieving 5+ at level 5, against the Scottish national average of 49% and 26% at level 6, against the national average of 23%.

  Caution should be exercised when making comparisons over time between attainment figures to reflect the impact of the change of assessment approach during 2020/21. This would apply across all local authorities in Scotland and is due to the impact of the Pandemic on in-person examinations and on education more widely.

- **% of adults satisfied with schools**

  Glasgow has 66.5% of adults satisfied with local schools and the **Scottish average is currently 71.8%.** The satisfaction data is from the Scottish Household Survey and represents satisfaction levels for the public at large rather than specifically for service users. It should also be noted that all other large urban local authorities are below the national average based on the Household Survey methodology. It should also be noted that rate of decline in this indicator is also in line with the decline in the Scottish Average, a trend we will also continue to monitor.

- **Cost of parks and open spaces per 1,000 population**

  Glasgow at £29.67 per person has the fourth highest spend on parks and open spaces; and continues to make a substantial investment in its extensive parks and open spaces. The **Scottish Average is currently £19.11 per person**. GGC manages over 20% of Glasgow's parks and open spaces and has a significant number of high footfall attractions unique to large cities across Scotland and the UK. For example, GCC fully fund Glasgow Botanic Gardens and is home to the largest urban country park in Scotland, Pollok Country Park.

  Glasgow's overall expenditure trend has been reducing over time to close the gap with the Scottish Average, reducing from almost £35 per person spend during 19/20.

- **Net cost of street cleaning per 1,000 population**

  The **net cost of street cleaning per 1,000 population remains the highest in Scotland at £25.94 per person**; which is a reduction of a £6.51 per person on last year's 2019-20 figures (£32.45 per person).

  Glasgow is actively reviewing the Street Cleaning cost and benchmarking other local authority models. Since 2018 there has been on-going investment in this area of business, which has impacted on cost, including:

  - Bin sensor technology – smart technology to give data on fill rates across pilot sites;
  - Bin Replacement Strategy to increase the capacity for waste and reduce collection rates;
  - Route optimisation technology for street sweepers allowing resources to be deployed where needed;
  - Closer working with Registered Social Landlords to explore partnership opportunities; and
  - Planning for an integrated system with routing and mobile capabilities to modernise the delivery of streetscene service.

- **% of total household waste that is recycled**

  Currently **Glasgow at 29.6% of all waste recycled**; has the **third lowest rate** of recycling of Councils of a similar size in Scotland. The **average rate** of **recycling for Scotland is 42%** of all waste.

- **Business Gateway Start Ups per 10,000 population**

Currently **Glasgow is the lowest ranking of all the authorities** at **2.3 starts ups per 10,000 population**. The **Scottish Average** for Business Gateway **Start Ups is 11.2.**

The way in which Business Gateway data is calculated is solely based on the number of SMEs Business Gateway has engaged with during a set period. Glasgow tends to use Office of National Statistics (ONS) data, which captures the total SME population of Glasgow, not just those who have engaged with Business Gateway. This provides a fuller picture of Glasgow's SME start-up position. Using this method, the cities of Glasgow and Edinburgh outperform all other local authority areas in Scotland, whether figure is calculated using the total population or working age population as baseline data[1].

- **Cost of Planning Per Application**

Glasgow has the 7thth highest cost per application at £6,541, with the **Scottish average figure** reported **as £5067**.

A fuller understanding of what figures were used to calculate the cost per planning application is required to ensure that accurate direct staff costs alone are attributed rather than a cost centre approach.

Part of our feedback to the Improvement Service has noted that not all Councils across Scotland merge planning and building standards in the same way. It doesn't provide a comparable data to the Costing the Planning Service estimates of cost of processing an application, which look only at planning costs. This also means a service including building standards staff (like Glasgow) has the potential to skew the "cost per planning application" costs.

- **Cost per attendance at Culture and Leisure Facilities**

Glasgow has the highest cost per attendance at sports facilities in Scotland at **£223.61** against a Scottish average of **£40.37.**

Figures have increased from 2019/20 Glasgow fig of £5.27 and Scottish Average of £2.92.

Glasgow Life differs from all other Local Authorities in the number of large venues it manages for which a significant proportion of attendances are for events (Emirates, Toll cross and Scotstoun Stadium).

[1] ONS (2017) Available at: https://www.ons.gov.uk/businessindustryandtrade/business/activitysizeandlocation/bulletins/businessdemography/2015

The cost per visit excludes income from attendances, income from sporting events and spectators to sporting events. Proportionately this is likely to be more significant in Glasgow than any other local authority.

Pre-covid 19 Glasgow's cost per visit was showing a downward trend as Glasgow Life attracted more people to facilities, thereby steadily reducing the cost per visit ratio to Leisure Facilities. However, as a result of the pandemic in 2020-21, the number of usages at sports facilities reduced by 97% and at the same time, Glasgow City Council's net expenditure on sports facilities increased by 30%

Cost per Library visit was **£22.65** compared to a Scottish National Average of **£2.88.** Glasgow's cost per visit to city museums and galleries was **£126.68** against a national average figure of **£10.19.**

It should be noted that inconsistencies in how local authorities are structured and interpretation of the guidance on how to allocate costs and income (including covid funding and furlough payments) has had a significant impact on the cost per visit metric. The resulting inconsistencies have become a long-standing issue, that has been raised with the Improvement Service.

Furthermore, it should also be noted that some of the variation across local authority areas will be influenced by local lockdown restrictions. With levels and severity of regulations differing significantly across the country. Central Scotland for example, including Glasgow, was subject to level four and three restriction longer than most other parts of the country.

3.2 Key indicators Ranked in the Highest Eight (Quartile)

Below are some of the key indicators in the highest eight nationally, with a note of some the actions being undertaken to understand and to support areas of improvement where appropriate.

- **% of the highest paid employees who are women**

  At **60.8%, across all Councils** Glasgow has the **ninth highest proportion** of female employees in highly paid posts. From 2019 this indicator has been supplemented by an additional pay equality indicator, so this will continue to be reflected in future reporting.

  Glasgow has moved from 8th to 9th place in this indicator with a 0.3% difference between Glasgow and Moray Council, however **Glasgow remains 2.5% above the Scottish average** on this measure.

- **Sickness Absence per Employee (non-teacher)**

Across all similar sized Scottish local authorities in 2020-21 Glasgow was placed 8th in terms of days of absence per employee at 10.75 days against a Scottish average of 9.71 days.

When ranked against all Local Authorities, sickness absence days for employees (non-teachers) has changed from being ranked 24th in 19/20 to 27th in 20/21.

- **SDS spend on adults 18+ as a percentage of total social work spend on adults 18+**

  Glasgow spends the **second highest percentage (16.5%)** of total social work expenditure on self-directed spend, both nationally and within the benchmarking group. This is due to Glasgow implementing a legislative requirement earlier than other Councils. It is anticipated that other local authorities SDS spend will increase in due course as they continue to implement the legislation, which has significantly shifted the balance of care since the 17-18 period.

- **Proportion of People Earning Less Than the Living Wage**

  Glasgow has the **lowest percentage of people recorded as earning less the Living Wage at 11.1%** against a **national figure of 15.2%.**

  The Glasgow Living Wage was originally launched in 2009 by Glasgow City Council to tackle in-work poverty focusing on Council Family staff in the first instance. The move increased the pay of 5,000 of the lowest paid staff across the council family. Since then, other employers throughout the city have been encouraged by the council to pay their staff a Living Wage.

  Glasgow's City Council's Procurement Strategy also supports the Living Wage through our suppliers and purchased services.

- **Balance of Care % of Looked After Children are placed within the Community**

  Glasgow is **ranked 5th nationally** regarding the percentage (**93.2%)** of Looked After Children in community placements. The **Scottish average** is **(90.3%).**

  Within the family group of similar authorities **only North Lanarkshire** at (**96.5%) ranks higher**.

- **Proportion of properties receiving superfast broadband**

  Glasgow **at 97.5% of properties** has **5th highest** proportion of properties receiving superfast broadband in Scotland. The **Scottish average** is currently **93.8%.**

- **Percentage of Carbon Emissions in Council Area**

  For Councils grouped together by population density, **Glasgow is ranked 2nd** for the **lowest percentage of Carbon Emission Levels** with **3.8%** (for 2019-20) against a **national average of 5.7%.** Only East Dunbartonshire performed slightly better with 3.7%.

4.0 Overview of key outlying indicators and placement within the LGBF

4.1 Table 1 below summarises the indicators which are ranked within the highest or lowest eight local authorities (the highest and lowest quartiles). The service areas are colour coded as per the LGBF classification; for clearer identification.

Table 1

Highest ranked quartile					
		Rank			Rank
Adult Services SW2	SDS spend on adults 18+ as a percentage of total social work spend on adults 18+	3	**Culture & Leisure** C&L5C	% adults satisfied with museums & galleries	2
SW5	Residential Cost per week resident over 65	3	**Environmental Services** ENV4d	% of C Class roads that should be considered for maintenance treatment	4
SW7	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	7	ENV4e	% of unclassified roads that should be considered for maintenance treatment	7
Children's Services CHN7	% of Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)	6	**Economic Development** ECON 8	Proportion of properties receiving superfast broadband	5

CHN9	Balance of Care % Looked After Children Looked After in the Community	5	ECON 11	Gross Value Added (GVA) per capita in Council Area	3
CHN12b	Average Total Tariff SIMD quintile 1	7	**Corporate Services** CORP8	Efficiency in paying invoices on time	8
CHN12c	Average Total Tariff SIMD quintile 2	7	**Financial Sustainability** FINSUS5	Actual outturn as a percentage of budgeted expenditure	5
CHN12f	Average Total Tariff SIMD quintile 5	5	**Tackling Climate Change** CLIM1	CO2 emissions area wide per capita	5
CHN20a	School exclusion rate (per 1,000 pupils)	4	CLIM2	CO2 emissions area wide: emissions within scope of LA per capita	1

Lowest Ranked Quartile

		Rank			Rank
Adult Care Services SW1	Homecare costs per hour aged 65 or over	27	**Culture & Leisure** C&L1	Cost per attendance at leisure facilities	32
SW8	Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+)	25	C&L2	Cost per Library visit	30

Children's Services CHN3	Cost per Pre-School registration	30	C&L3	Cost per visit to Museums & Galleries	27
CHN4 & CHN6 (linked indicators)	% of pupils gaining 5+ Awards at Level 5 % of pupils gaining 5+ Awards at Level 5 for Higher Grade by SIMD	28 (but ranked 9 when SIMD taken into account - out of 28 reporting LA's)	C&L4	Cost of Parks and Open Spaces (per 100,000 of pop)	29
CHN5 & CHN7 (linked indicators)	% of pupils gaining 5+ Awards at Level 6 % of pupils gaining 5+ Awards at Level 6 for Higher Grade by SIMD	24 (but ranked 6 when SIMD taken into account- out of 27 reporting LA's)	**Environmental Services** ENV1a	Net cost of Waste Collection per Premises	31
CHN8a	Cost of Looked After Children in Residential Based Services	28	ENV2a	Net Cost of Waste Disposal per Premise	25
CHN10	% of Adults Satisfied With Local Schools	28	ENV3a	Net cost of street cleaning per 1,000 population	32
CHN17	% of children meeting developmental milestones	31	ENV3c	Cleanliness Score	30
CHN19a	School Attendance Rate	30	ENV6	% of total household waste that is recycled	30

Corporate Services CHN21	16-19 year olds in Learning/ Work/ Training	28	ENV7a	% of adults satisfied with refuse collection	25
CORP1	Support services as a % of total gross expenditure	27	ENV7b	% of adults satisfied with street cleaning	30
CORP6a	Sickness Absence per Employee (non-teacher)	27	**Economic Development** ECON6	Investment in Economic Development & Tourism per 1,000 Population	30
Economic Development CORP7	% of income due from council tax received by the end of the year	30	ECON7	Proportion of people earning less than the real living wage (out of 26 Local Authorities who reported on this measure)	26
ECON 2	Cost of Building and Planning Standards per Planning Application	24			
ECON 5	Business Gateway Start Ups per 10,000 population	31			

5.0 Scotland-wide Benchmarking Programme

5.1 Currently all Scottish local authorities are participating within their family groups in a range of benchmarking exercises that were initiated by the Improvement Service under the auspices of the LGBF.

5.2 Glasgow has also been also actively engaged in the following Improvement Service online benchmarking events during 2020/21:

- Support Services
- Council Tax
- Street Cleaning
- Libraries

- Adult Social Care
- Finance Learning
- Economic Development
- Planning
- Museums
- Sports
- Looked After Children

5.3 The Improvement Service programme of Events for 2022-23 will focus on the following key areas:

- **Child Poverty**: These sessions will focus on LGBF data and other key areas of data sources to examine progress towards the targets set out within the Child Poverty Act (Scotland) 2017.
- **Wellbeing Economy:** Sessions to explore how the LGBF can provide a useful lens for Councils to examine local growth, community resilience and well-being.
- **Climate Change:** Learning event to review how enhanced analysis of the Public Bodies Climate Change duties reporting will help Councils better understand the factors important to progress.
- **The Promise:** exploring the data available to measure progress against the 5 priority areas outlined in the Promise including A Good Childhood, Supporting the Workforce, Planning and Building Capacity and Whole Family Support.
- **Cost of Living Crisis:** Exploration of the impact of the Cost of Living Crisis and effect on Councils Strategic Spending Plans. This Learning will provide an opportunity to begin to understand the landscape prior to assessing the impact through future LGBF data.
- **Covid-19- Impact and Recovery:** This workstream will examine the on-going impact of COVID-19 on communities and council services and explore the implications for recovery.

6.0 Other Benchmarking Activities

6.1 Each Council Service is required to produce an Annual Service Plan and Performance Report (ASPIR). This sets out current year priorities in the context of previous performance. The ASPIR process recognises the importance of benchmarking for achieving and demonstrating Best Value and identifies that the LGBF is only one aspect of benchmarking activity currently taking place across all Scottish local authorities.

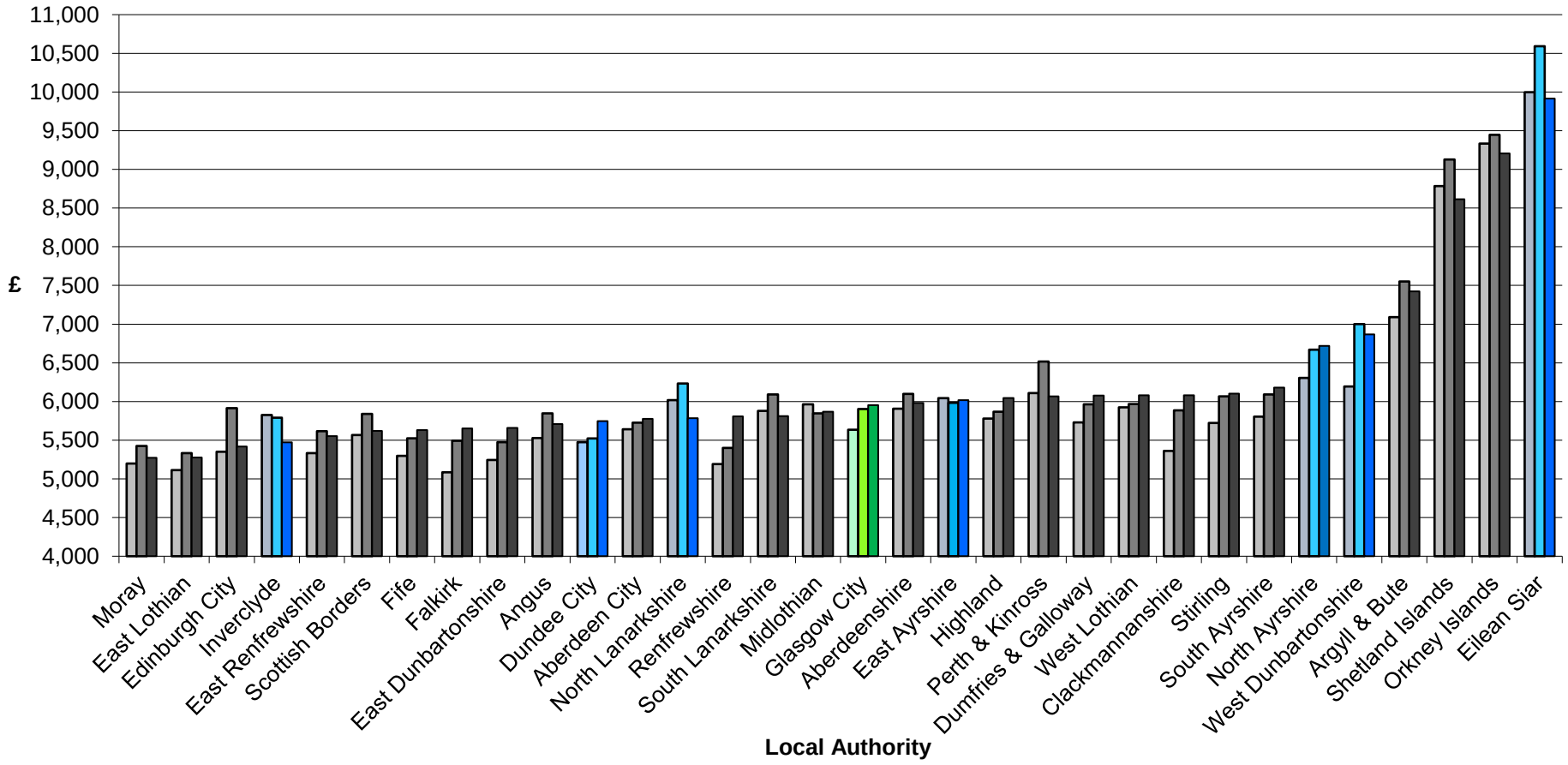
6.2 The ASPIR guidance requests that Services highlight current benchmarking activities including those not reflected within the LGBF.

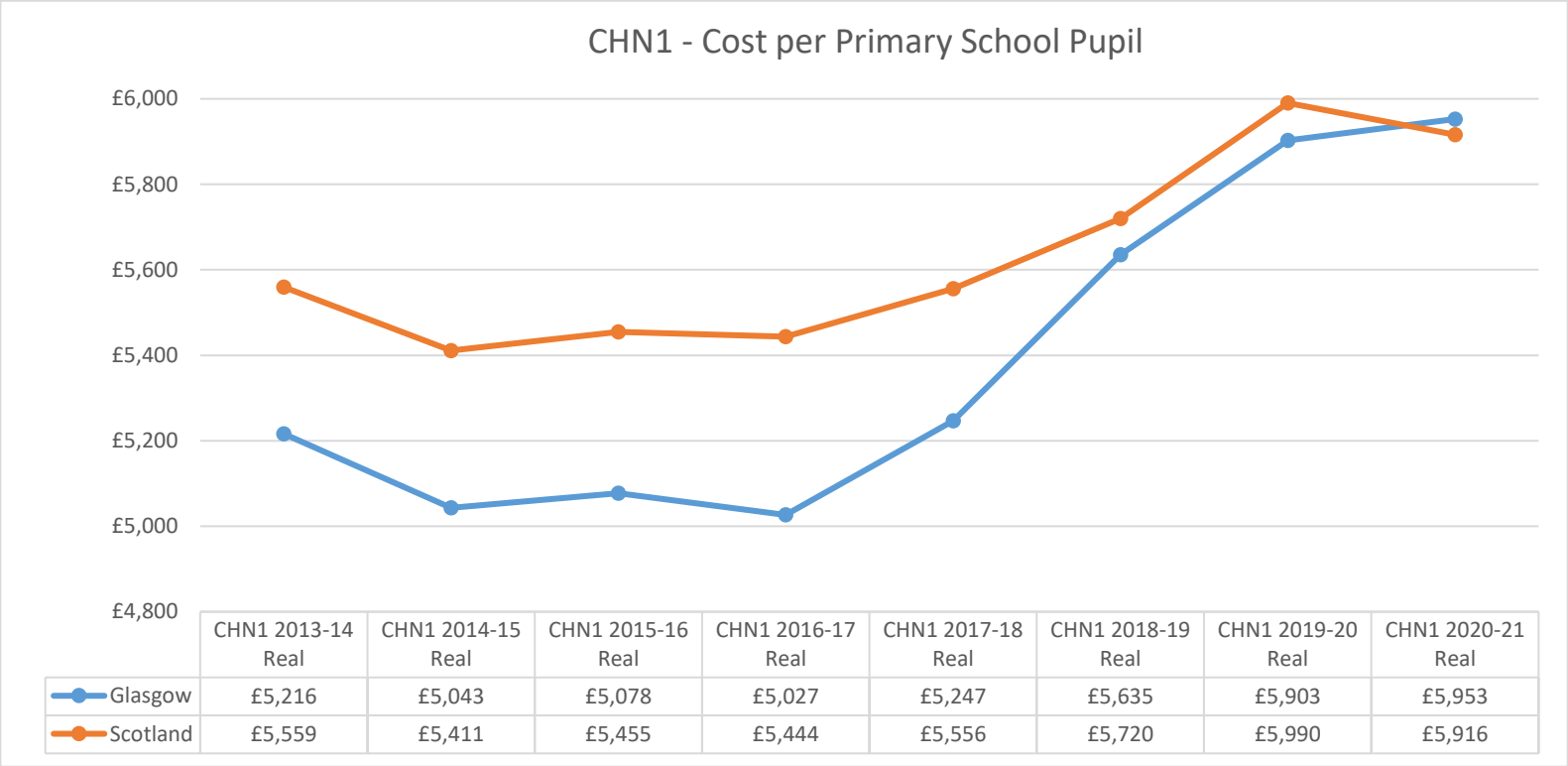
6.3 As noted from 3.0 onwards, the indicators highlighted within the highest and lowest quartile will also be followed up by individual Services and service leads throughout the year. The Strategic Planning and Performance Working Group, comprising of performance leads across the Council Family also

regularly scrutinise LGBF outliers in the course of the scheduled work programme.

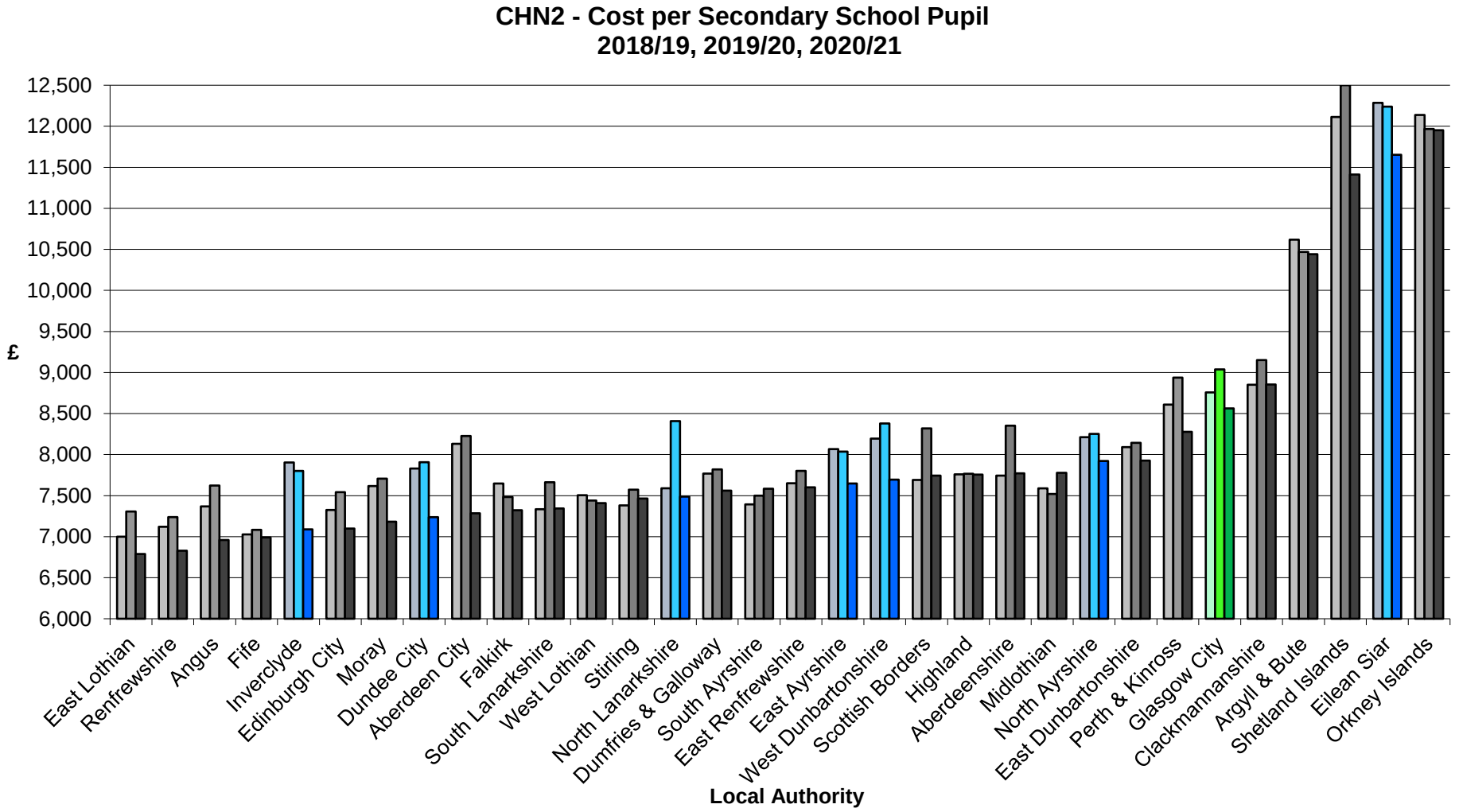
6.4 Existing ASPIR guidance gives prominence to the reporting of benchmarking exercises, and explicitly requires the reporting of progress of the LGBF indicators within Service ASPIRs. For 2022/23 this will also be included within any future ASPIR related reporting framework reflecting the new Council Strategic Plan process.

CHN1 - Cost per Primary School Pupil
2018/19, 2019/20, 2020/21

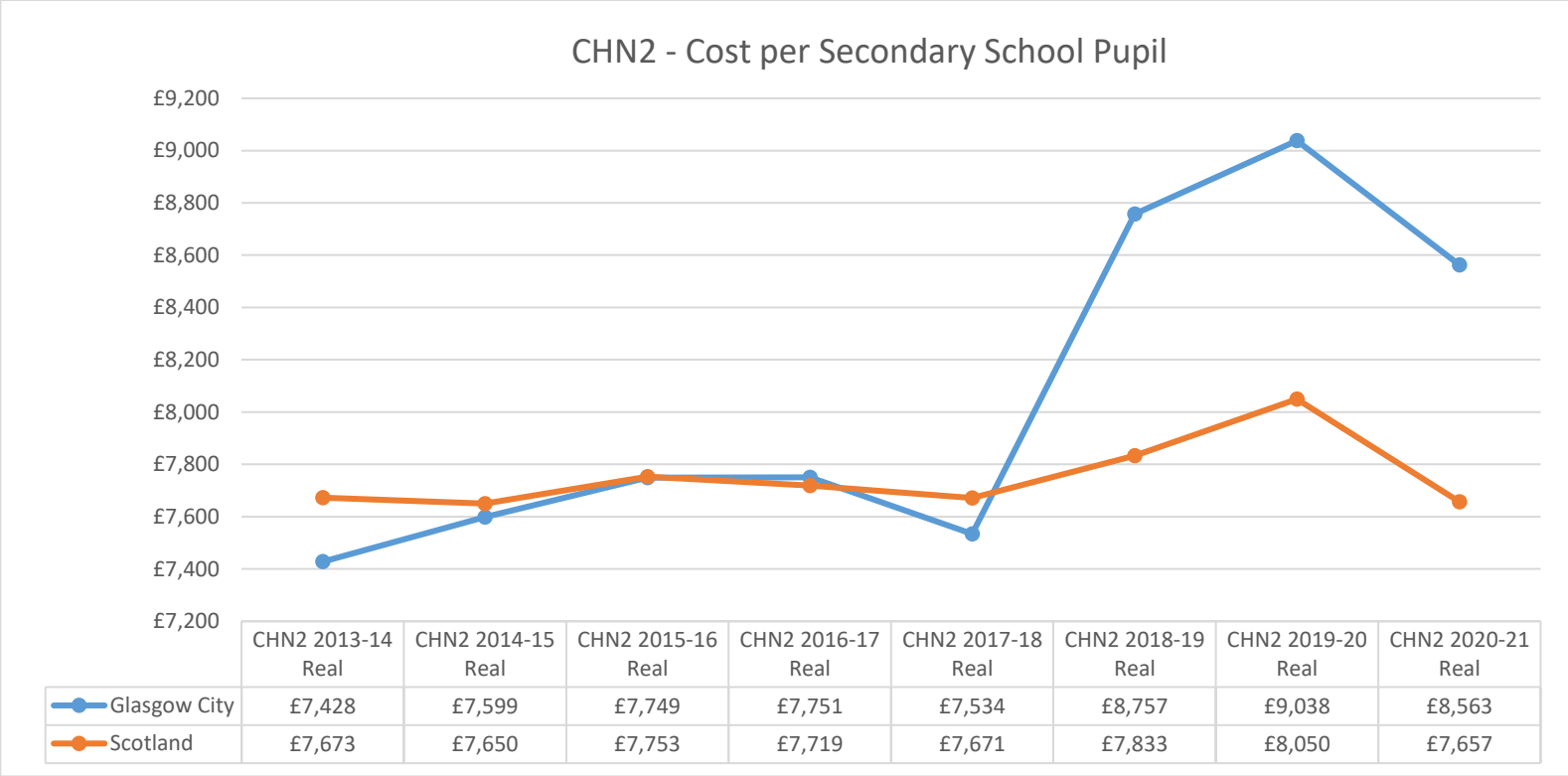




	CHN1 2013-14 Real	CHN1 2014-15 Real	CHN1 2015-16 Real	CHN1 2016-17 Real	CHN1 2017-18 Real	CHN1 2018-19 Real	CHN1 2019-20 Real	CHN1 2020-21 Real
Glasgow	£5,216	£5,043	£5,078	£5,027	£5,247	£5,635	£5,903	£5,953
Scotland	£5,559	£5,411	£5,455	£5,444	£5,556	£5,720	£5,990	£5,916

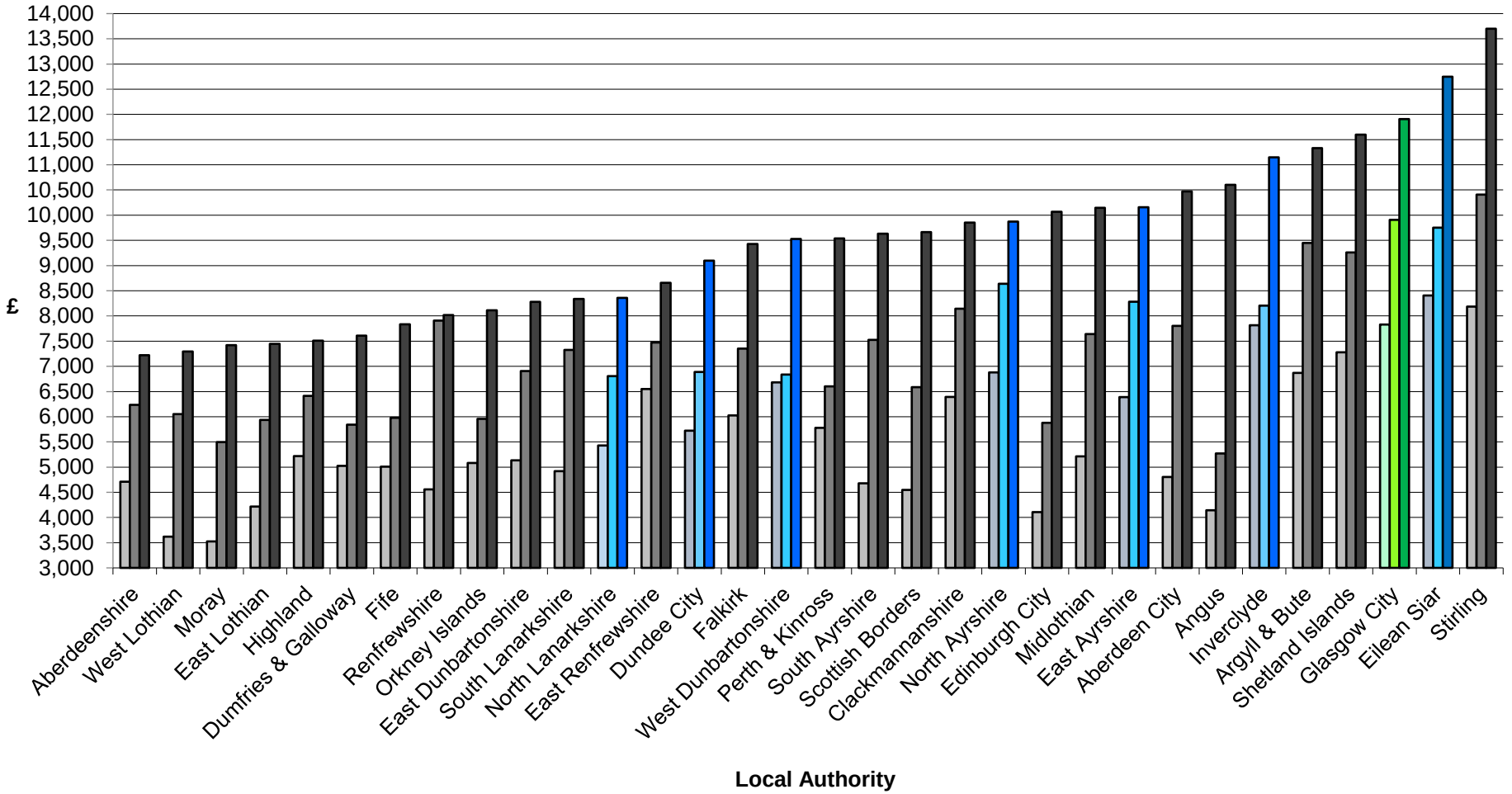

CHN2 - Cost per Secondary School Pupil
2018/19, 2019/20, 2020/21
£
12,500
12,000
11,500
11,000
10,500
10,000
9,500
9,000
8,500
8,000
7,500
7,000
6,500
6,000
East Lothian
Renfrewshire
Angus
Fife
Inverclyde
Edinburgh City
Moray
Dundee City
Aberdeen City
Falkirk
South Lanarkshire
West Lothian
Stirling
North Lanarkshire
Dumfries & Galloway
South Ayrshire
East Renfrewshire
East Ayrshire
West Dunbartonshire
Scottish Borders
Highland
Aberdeenshire
Midlothian
North Ayrshire
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Shetland Islands
Eilean Siar
Orkney Islands
Local Authority

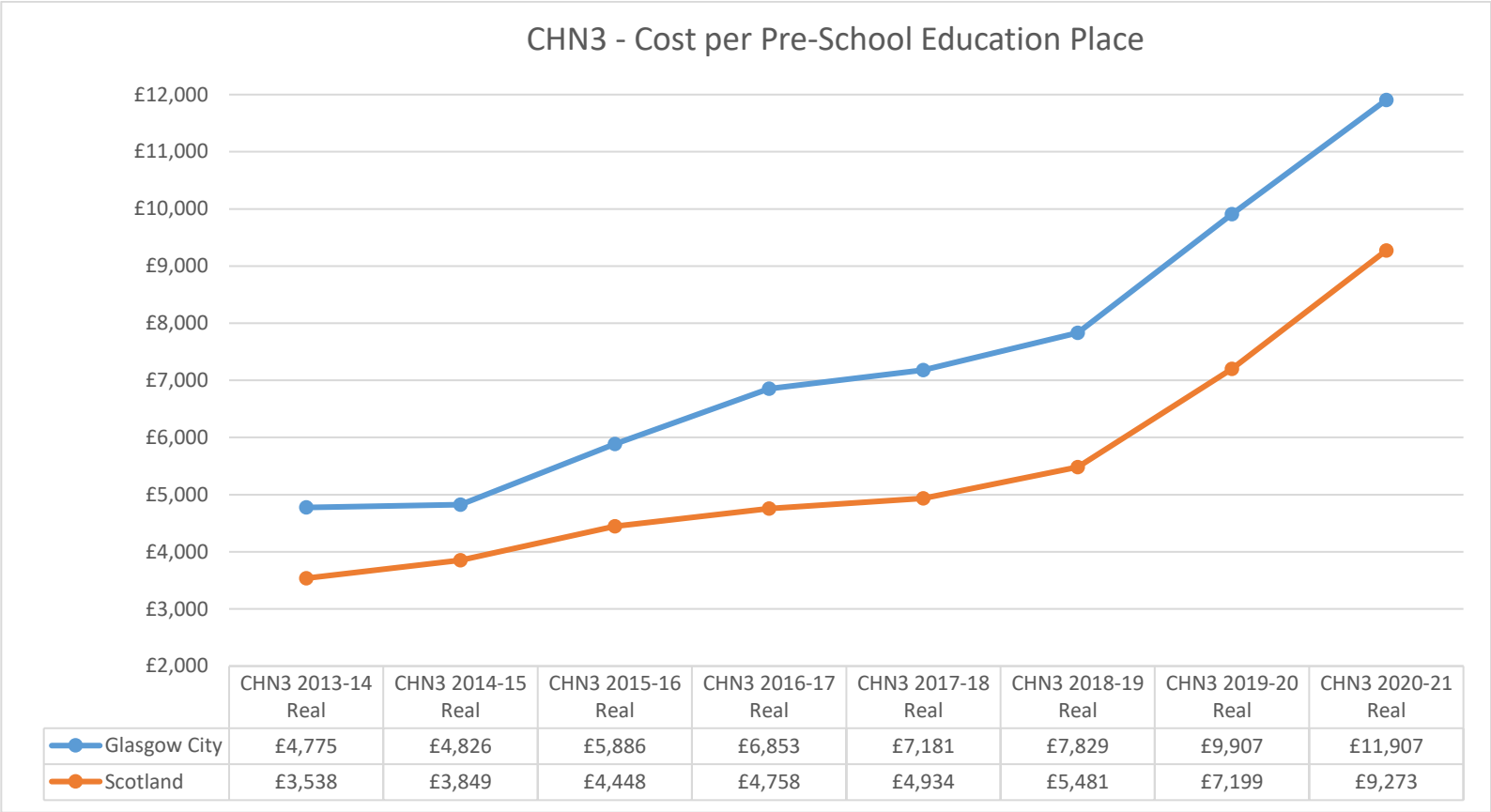
Appendix 1



	CHN2 2013-14 Real	CHN2 2014-15 Real	CHN2 2015-16 Real	CHN2 2016-17 Real	CHN2 2017-18 Real	CHN2 2018-19 Real	CHN2 2019-20 Real	CHN2 2020-21 Real
Glasgow City	£7,428	£7,599	£7,749	£7,751	£7,534	£8,757	£9,038	£8,563
Scotland	£7,673	£7,650	£7,753	£7,719	£7,671	£7,833	£8,050	£7,657

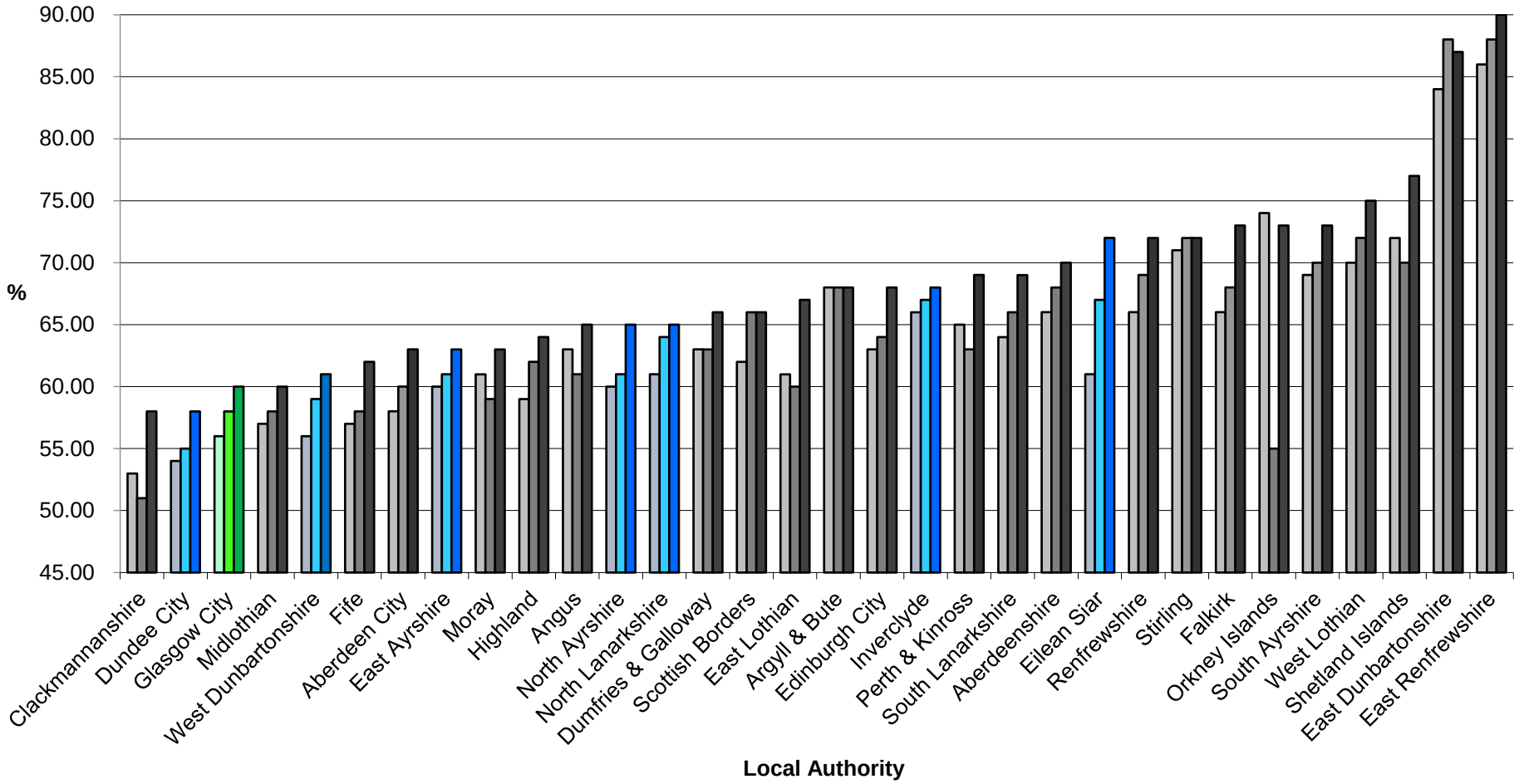
CHN3 - Cost per Pre-School Education Place
2018/19, 2019/20, 2020/21

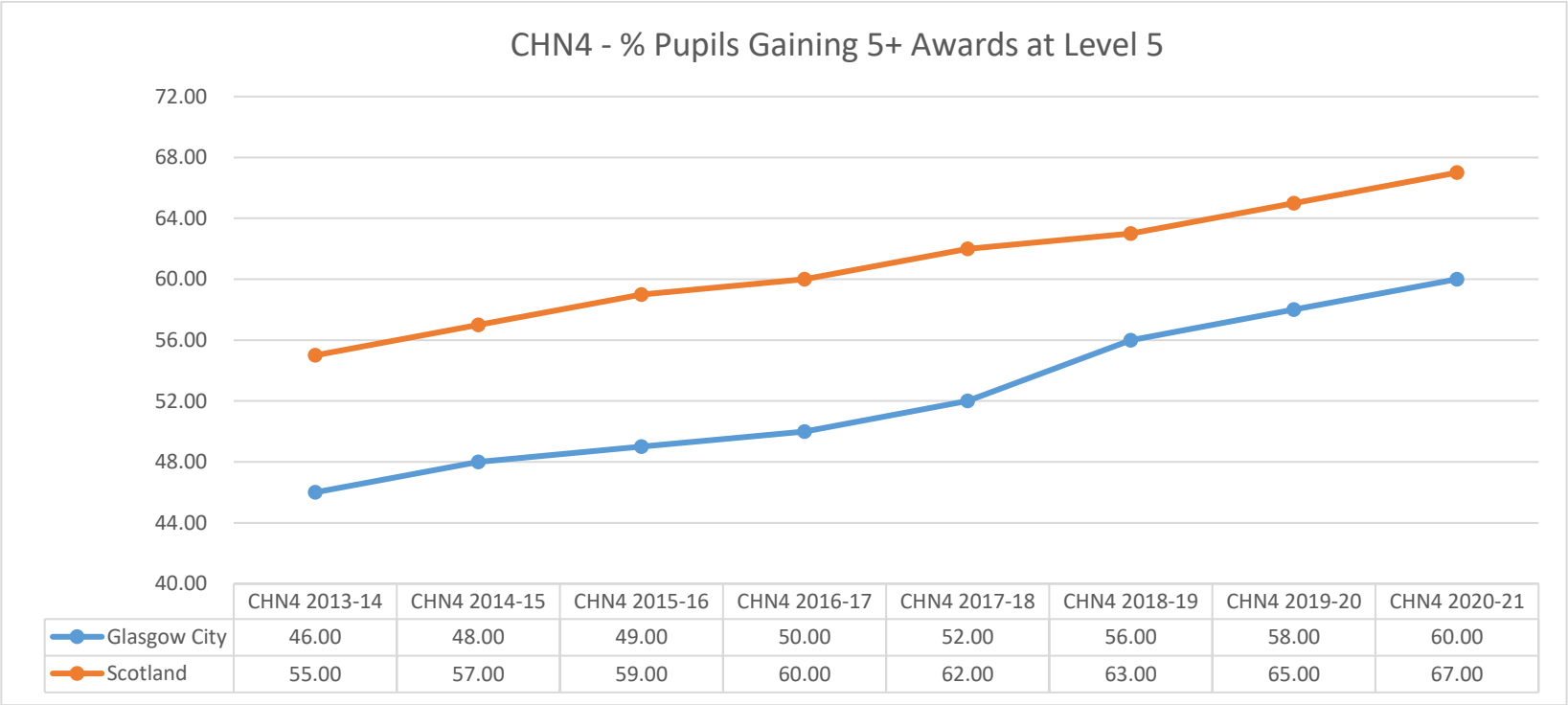




	CHN3 2013-14 Real	CHN3 2014-15 Real	CHN3 2015-16 Real	CHN3 2016-17 Real	CHN3 2017-18 Real	CHN3 2018-19 Real	CHN3 2019-20 Real	CHN3 2020-21 Real
Glasgow City	£4,775	£4,826	£5,886	£6,853	£7,181	£7,829	£9,907	£11,907
Scotland	£3,538	£3,849	£4,448	£4,758	£4,934	£5,481	£7,199	£9,273

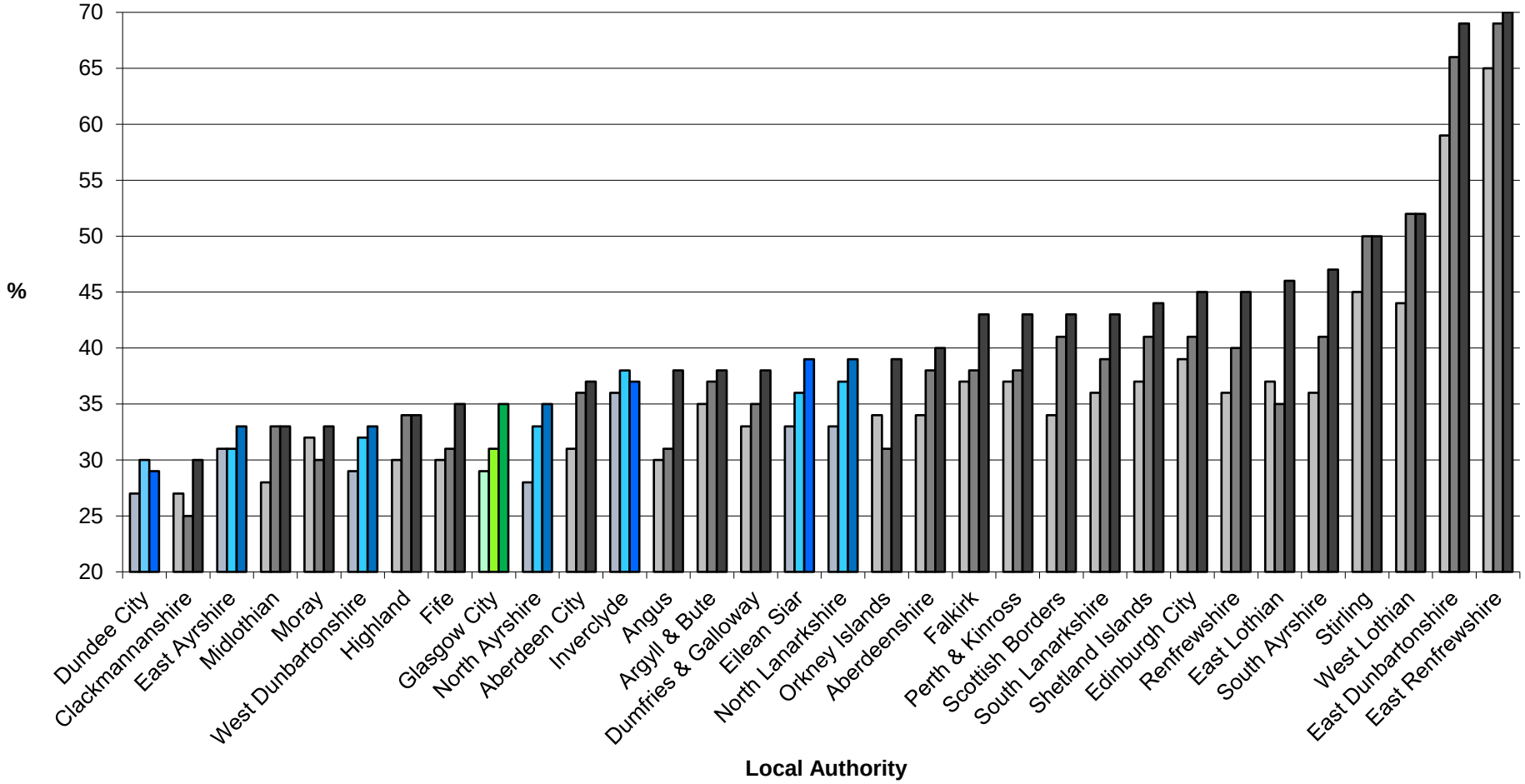
CHN4 - % Pupils Gaining 5+ Awards at Level 5
2018/19, 2019/20, 2020/21

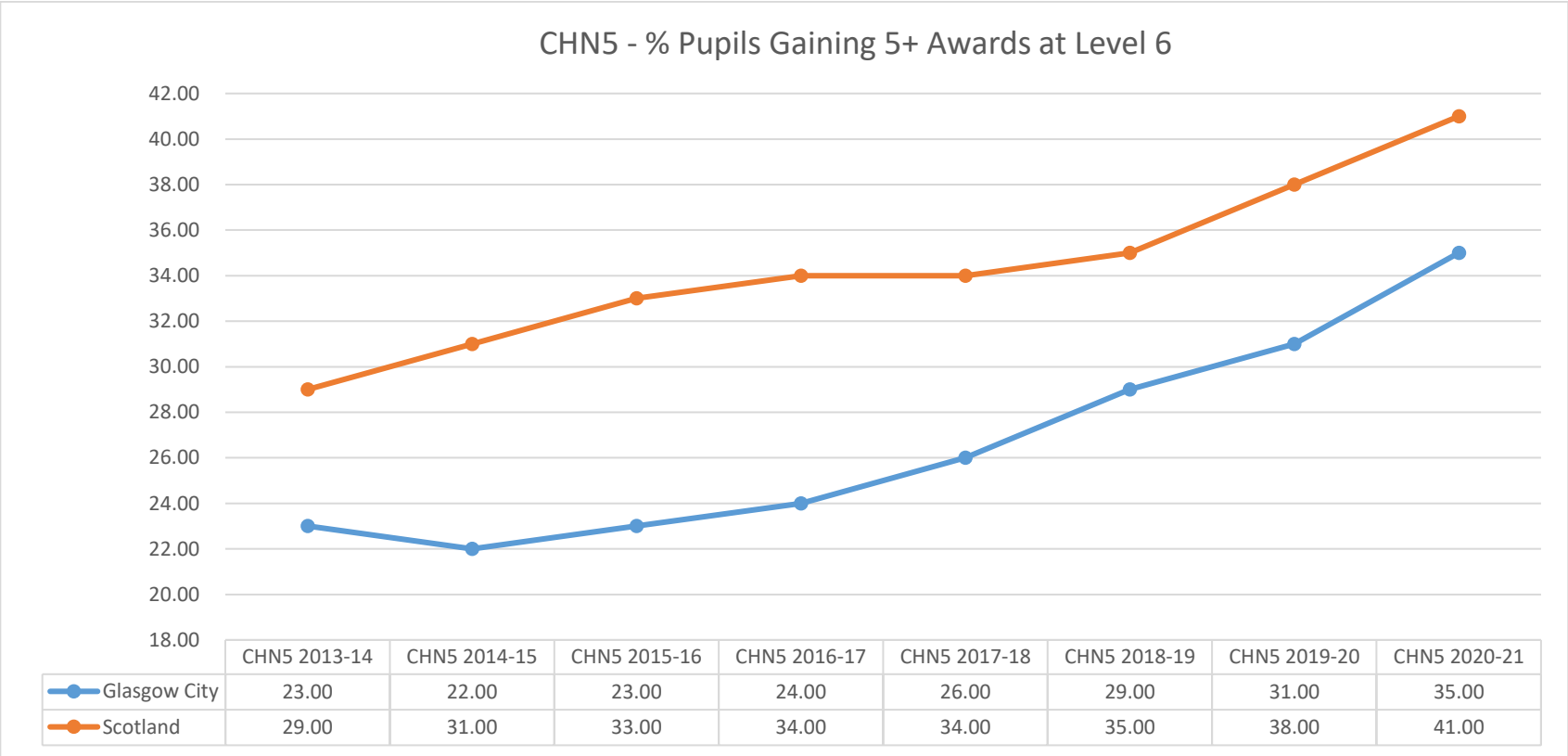




	CHN4 2013-14	CHN4 2014-15	CHN4 2015-16	CHN4 2016-17	CHN4 2017-18	CHN4 2018-19	CHN4 2019-20	CHN4 2020-21
Glasgow City	46.00	48.00	49.00	50.00	52.00	56.00	58.00	60.00
Scotland	55.00	57.00	59.00	60.00	62.00	63.00	65.00	67.00

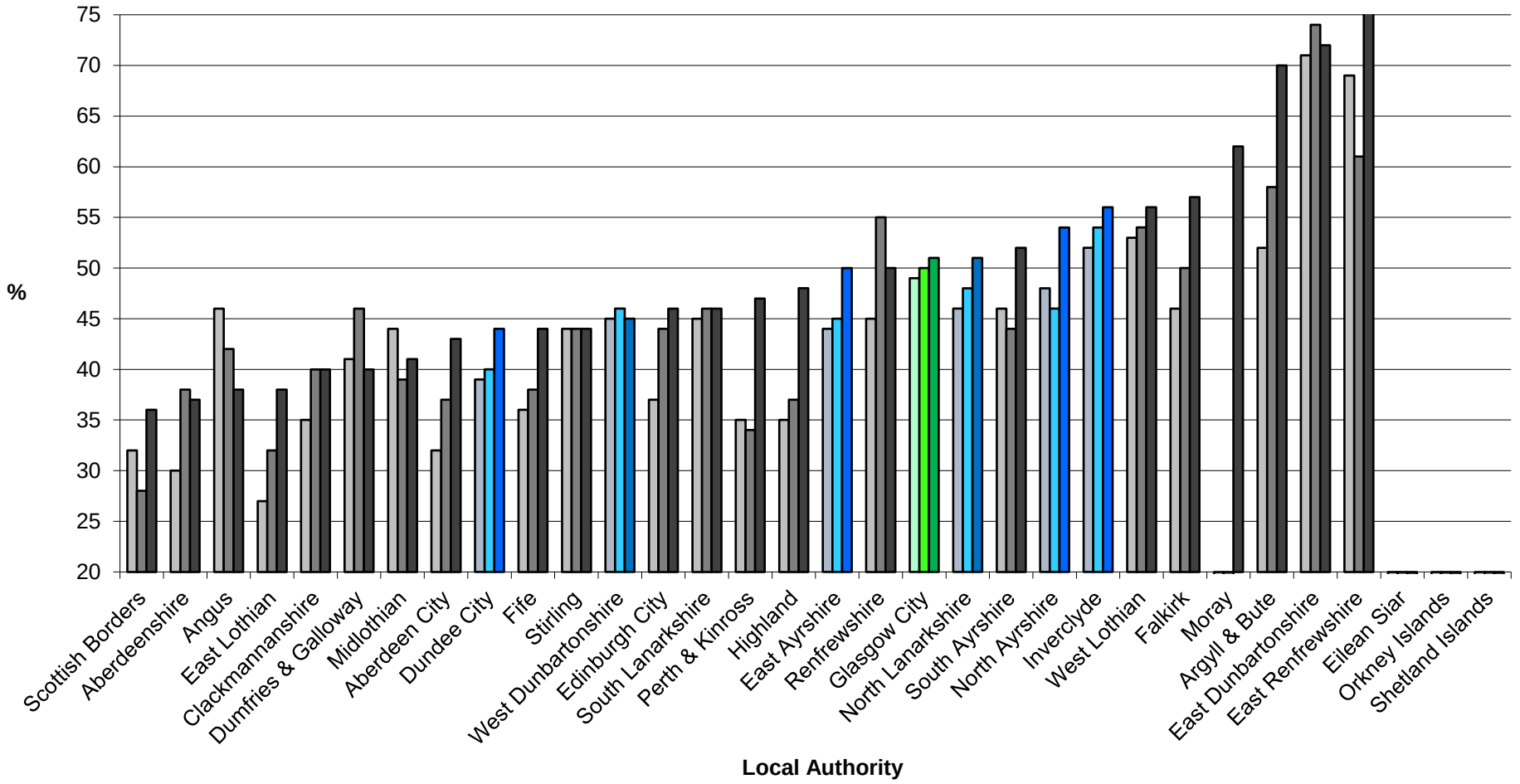
CHN5 - % Pupils Gaining 5+ Awards at Level 6
2018/19, 2019/20, 2020/21

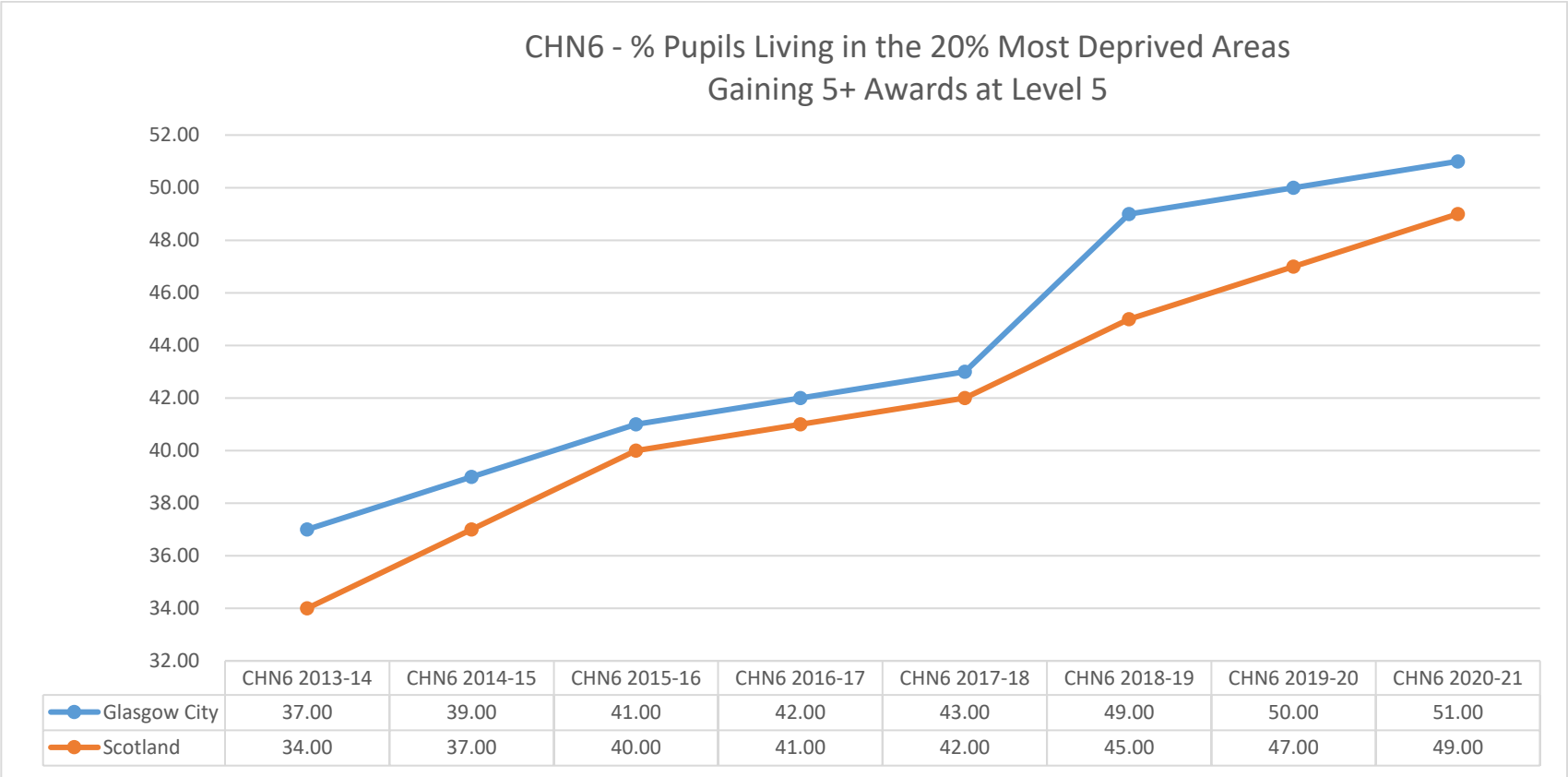




	CHN5 2013-14	CHN5 2014-15	CHN5 2015-16	CHN5 2016-17	CHN5 2017-18	CHN5 2018-19	CHN5 2019-20	CHN5 2020-21
Glasgow City	23.00	22.00	23.00	24.00	26.00	29.00	31.00	35.00
Scotland	29.00	31.00	33.00	34.00	34.00	35.00	38.00	41.00

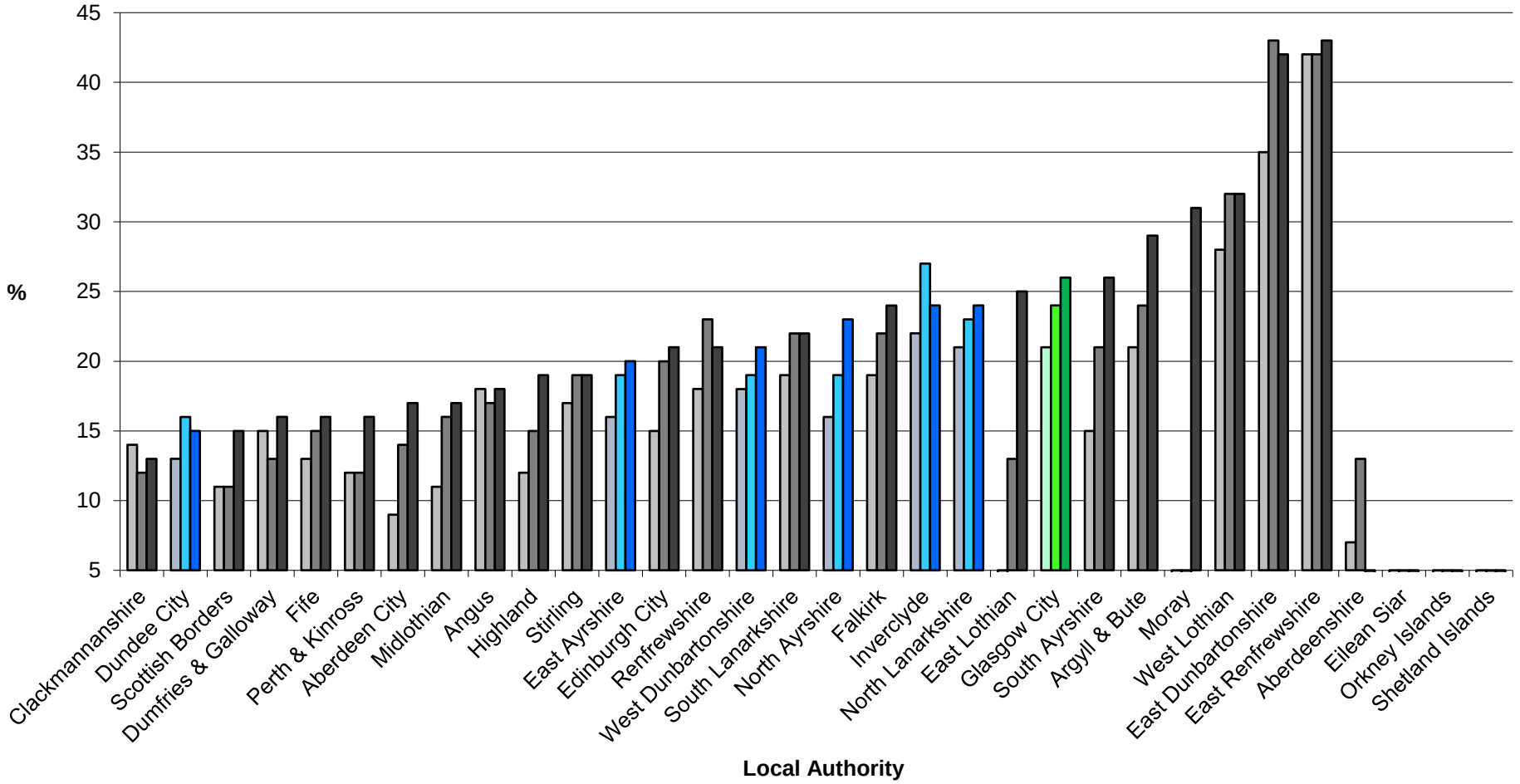
CHN6 - % Pupils Living in the 20% Most Deprived Areas Gaining 5+ Awards at Level 5
2018/19, 2019/20, 2020/21

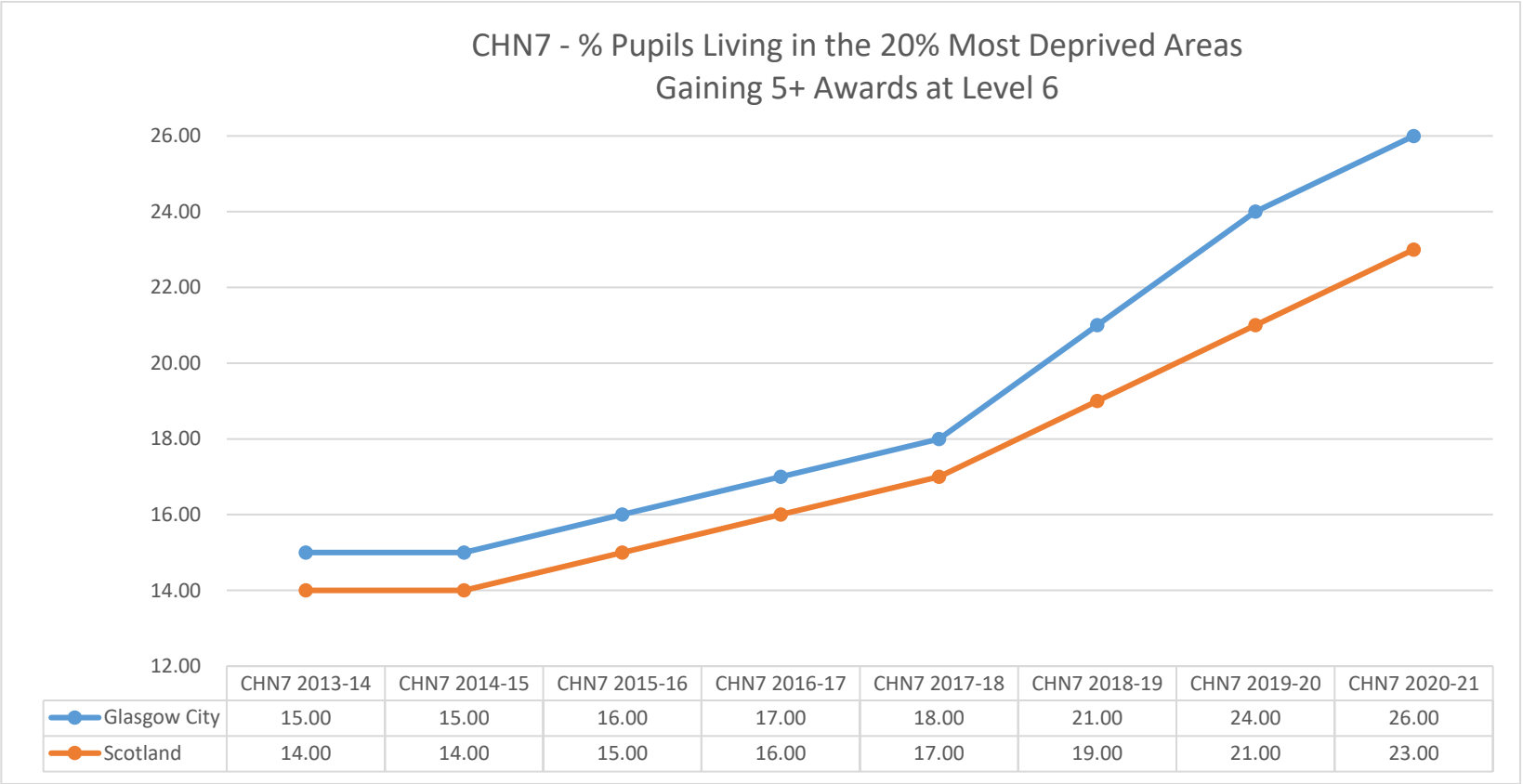




	CHN6 2013-14	CHN6 2014-15	CHN6 2015-16	CHN6 2016-17	CHN6 2017-18	CHN6 2018-19	CHN6 2019-20	CHN6 2020-21
Glasgow City	37.00	39.00	41.00	42.00	43.00	49.00	50.00	51.00
Scotland	34.00	37.00	40.00	41.00	42.00	45.00	47.00	49.00

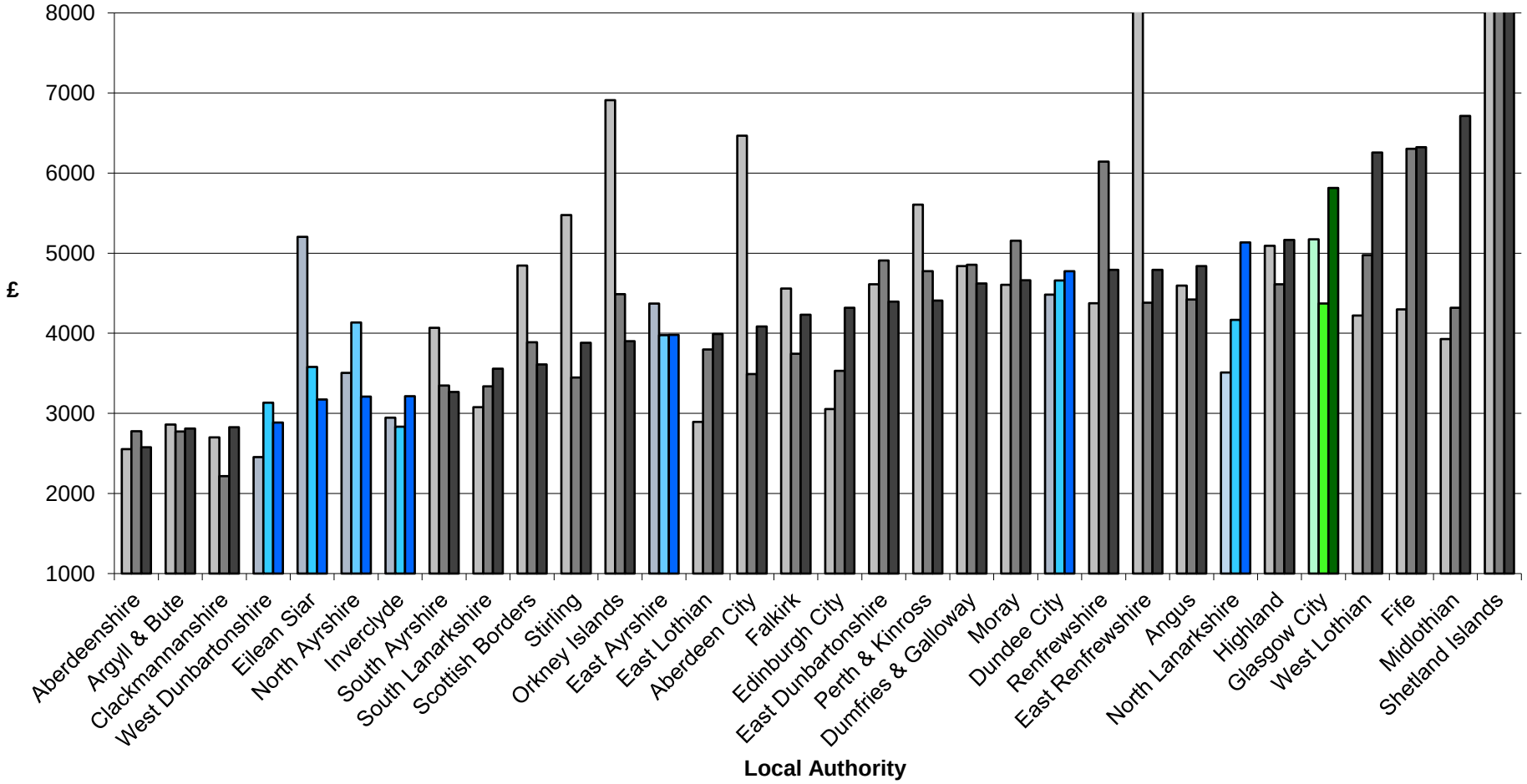
CHN7 - % Pupils Living in the 20% Most Deprived Areas Gaining 5+ Awards at Level 6
2018/19, 2019/20, 2020/21

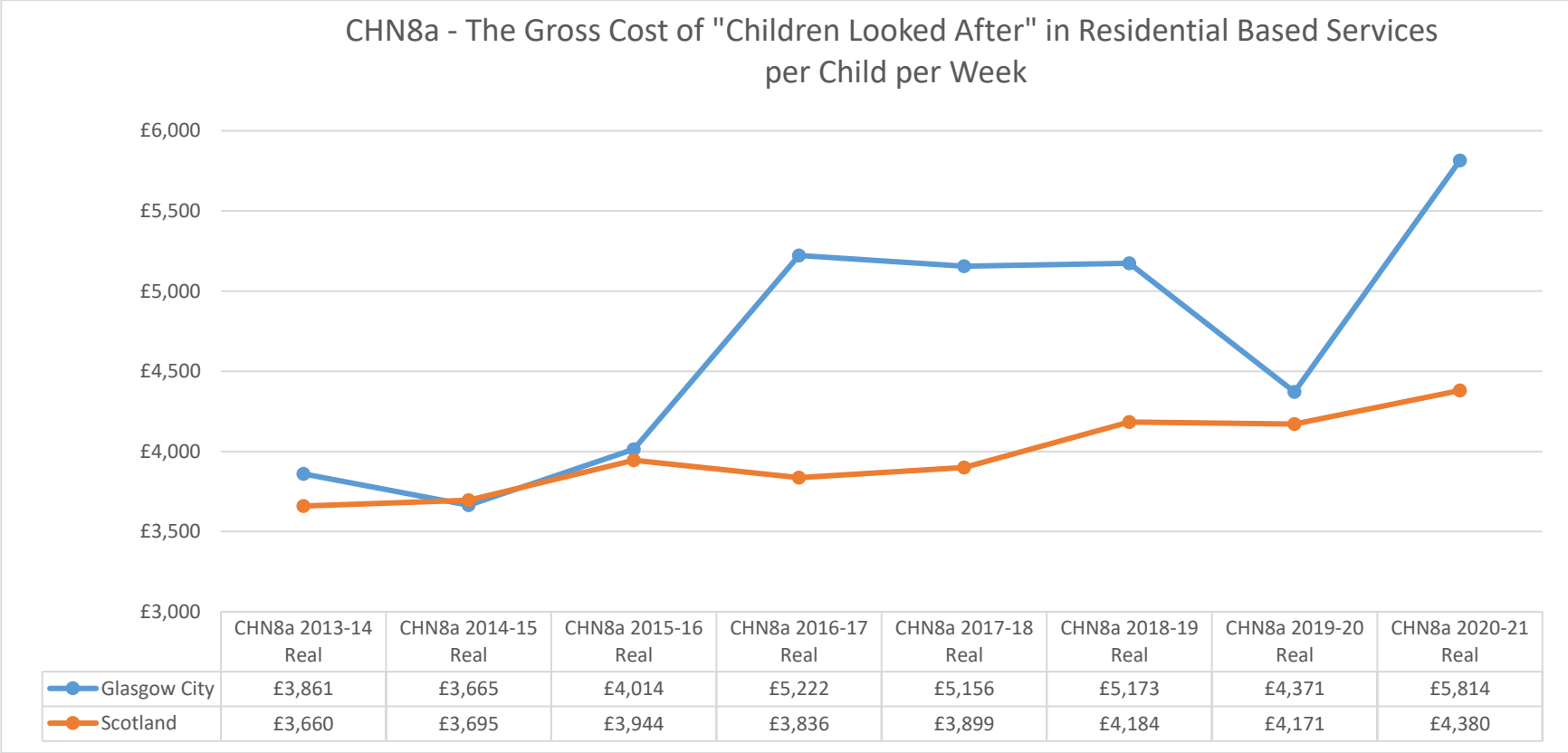




	CHN7 2013-14	CHN7 2014-15	CHN7 2015-16	CHN7 2016-17	CHN7 2017-18	CHN7 2018-19	CHN7 2019-20	CHN7 2020-21
Glasgow City	15.00	15.00	16.00	17.00	18.00	21.00	24.00	26.00
Scotland	14.00	14.00	15.00	16.00	17.00	19.00	21.00	23.00

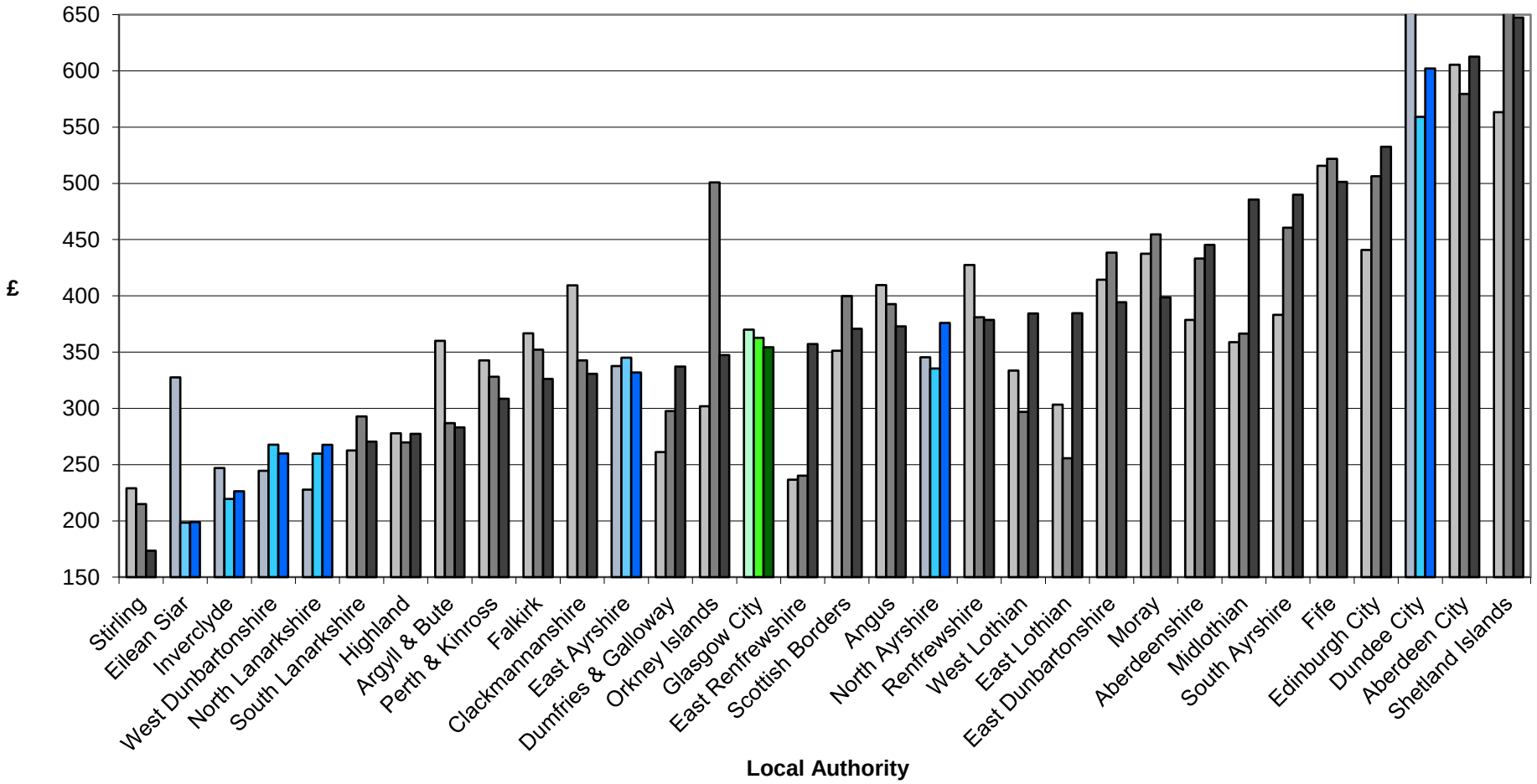
CHN8a - The Gross Cost of "Children Looked After" in Residential Based Services
Per Child Per Week 2018/19, 2019/20, 1920/21

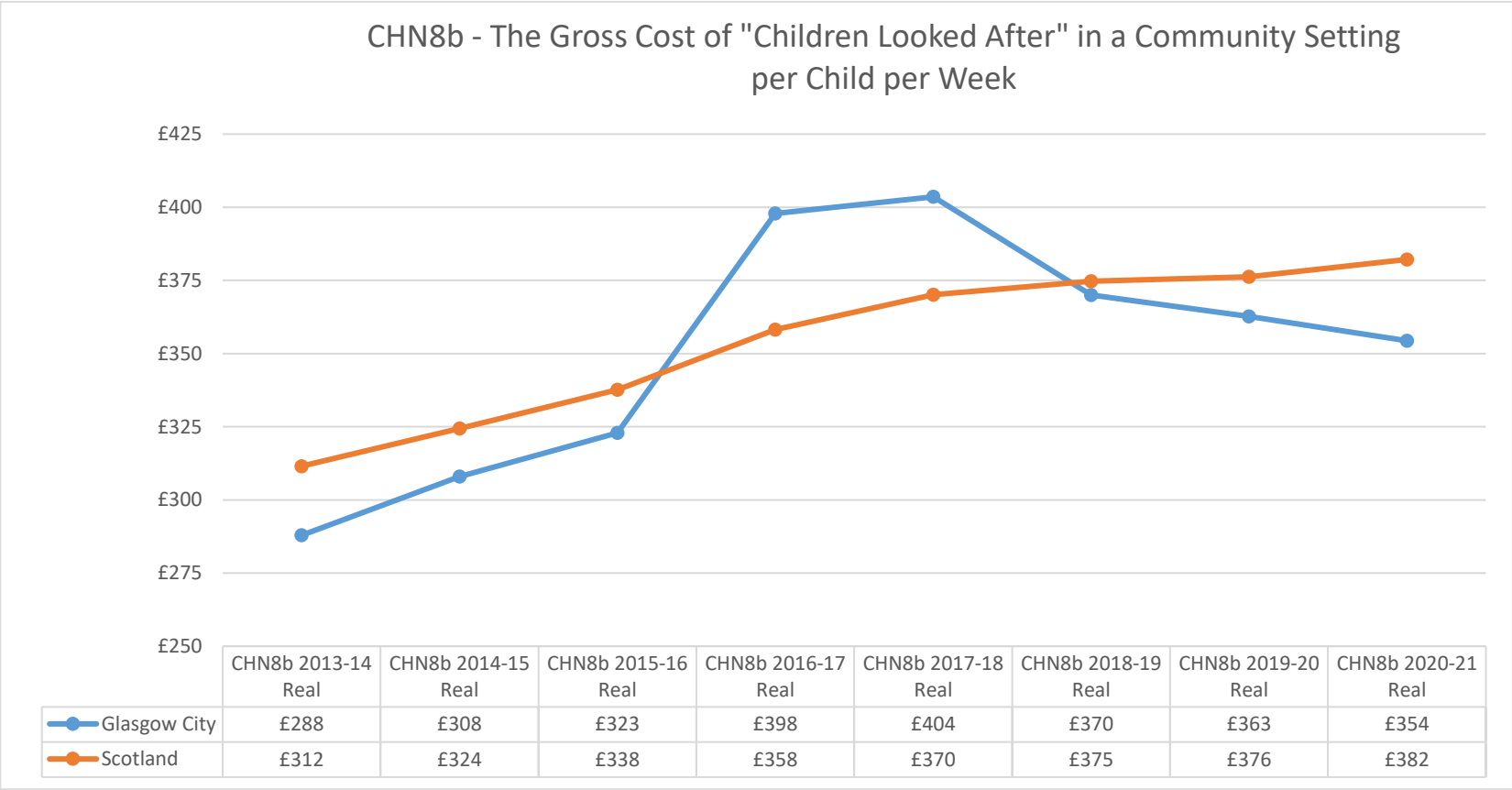




	CHN8a 2013-14 Real	CHN8a 2014-15 Real	CHN8a 2015-16 Real	CHN8a 2016-17 Real	CHN8a 2017-18 Real	CHN8a 2018-19 Real	CHN8a 2019-20 Real	CHN8a 2020-21 Real
Glasgow City	£3,861	£3,665	£4,014	£5,222	£5,156	£5,173	£4,371	£5,814
Scotland	£3,660	£3,695	£3,944	£3,836	£3,899	£4,184	£4,171	£4,380

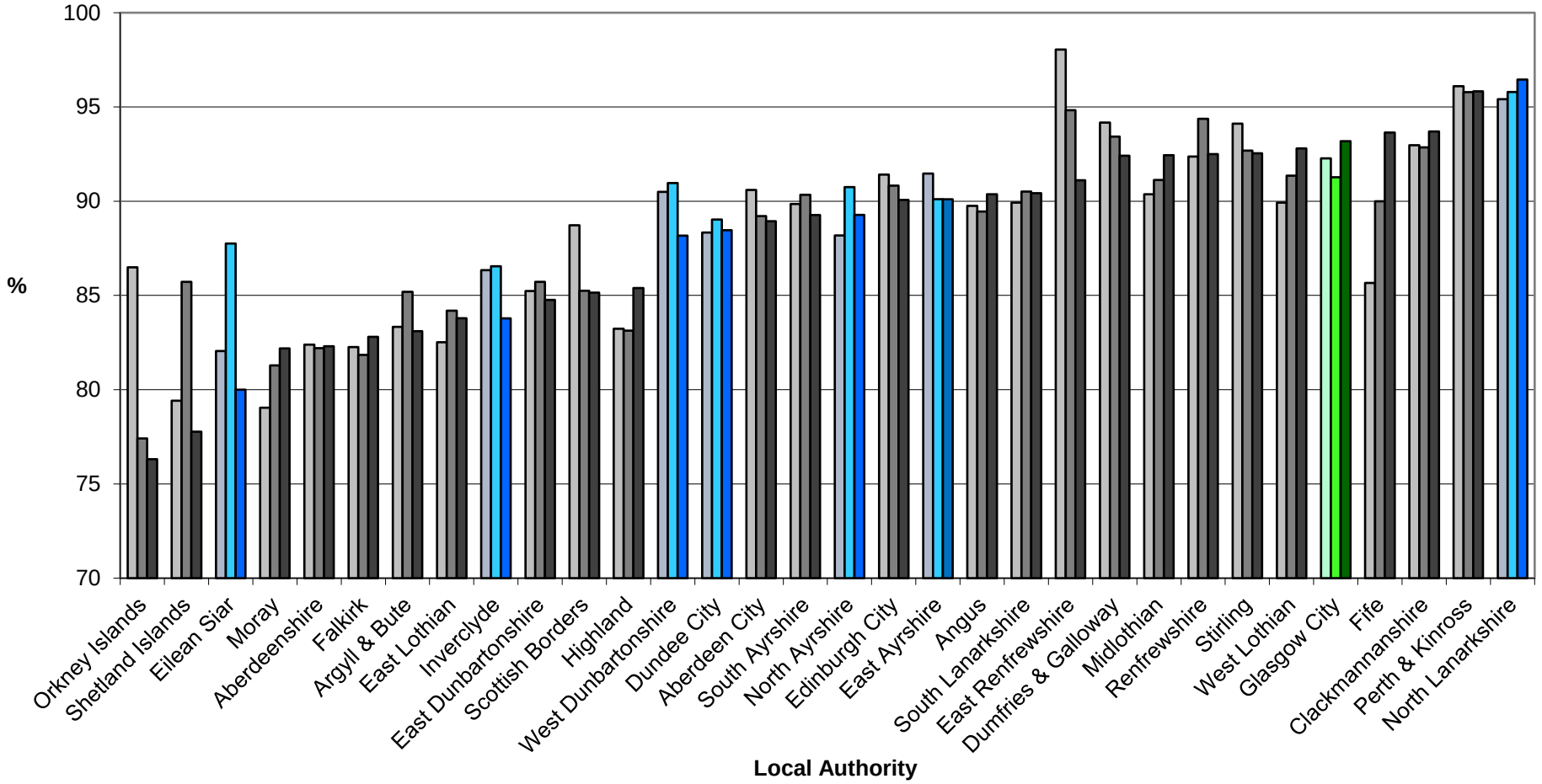
CHN8b - The Gross Cost of "Children Looked After" in a Community Setting Per Child Per Week 2018/19, 2019/20, 2020/21

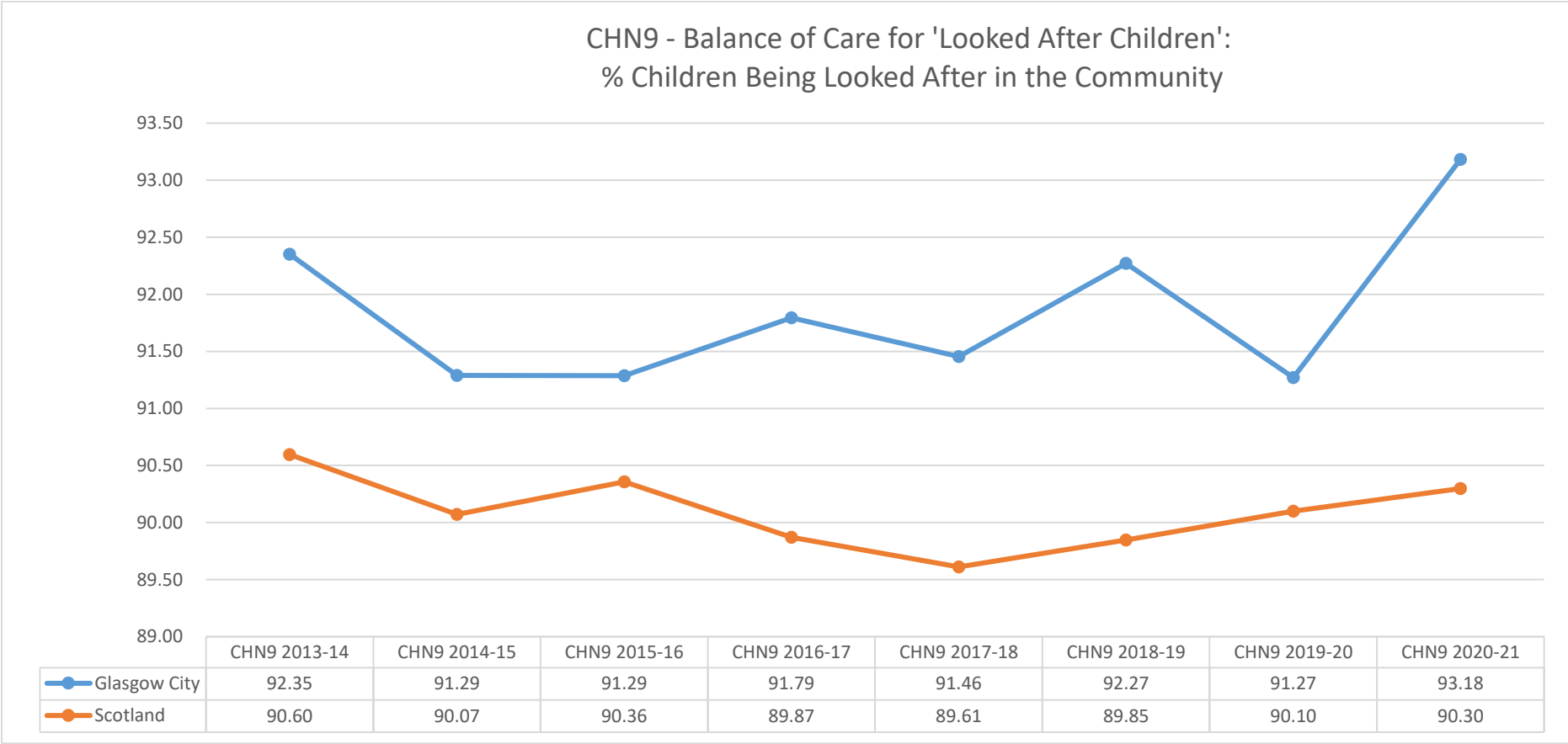




	CHN8b 2013-14 Real	CHN8b 2014-15 Real	CHN8b 2015-16 Real	CHN8b 2016-17 Real	CHN8b 2017-18 Real	CHN8b 2018-19 Real	CHN8b 2019-20 Real	CHN8b 2020-21 Real
Glasgow City	£288	£308	£323	£398	£404	£370	£363	£354
Scotland	£312	£324	£338	£358	£370	£375	£376	£382

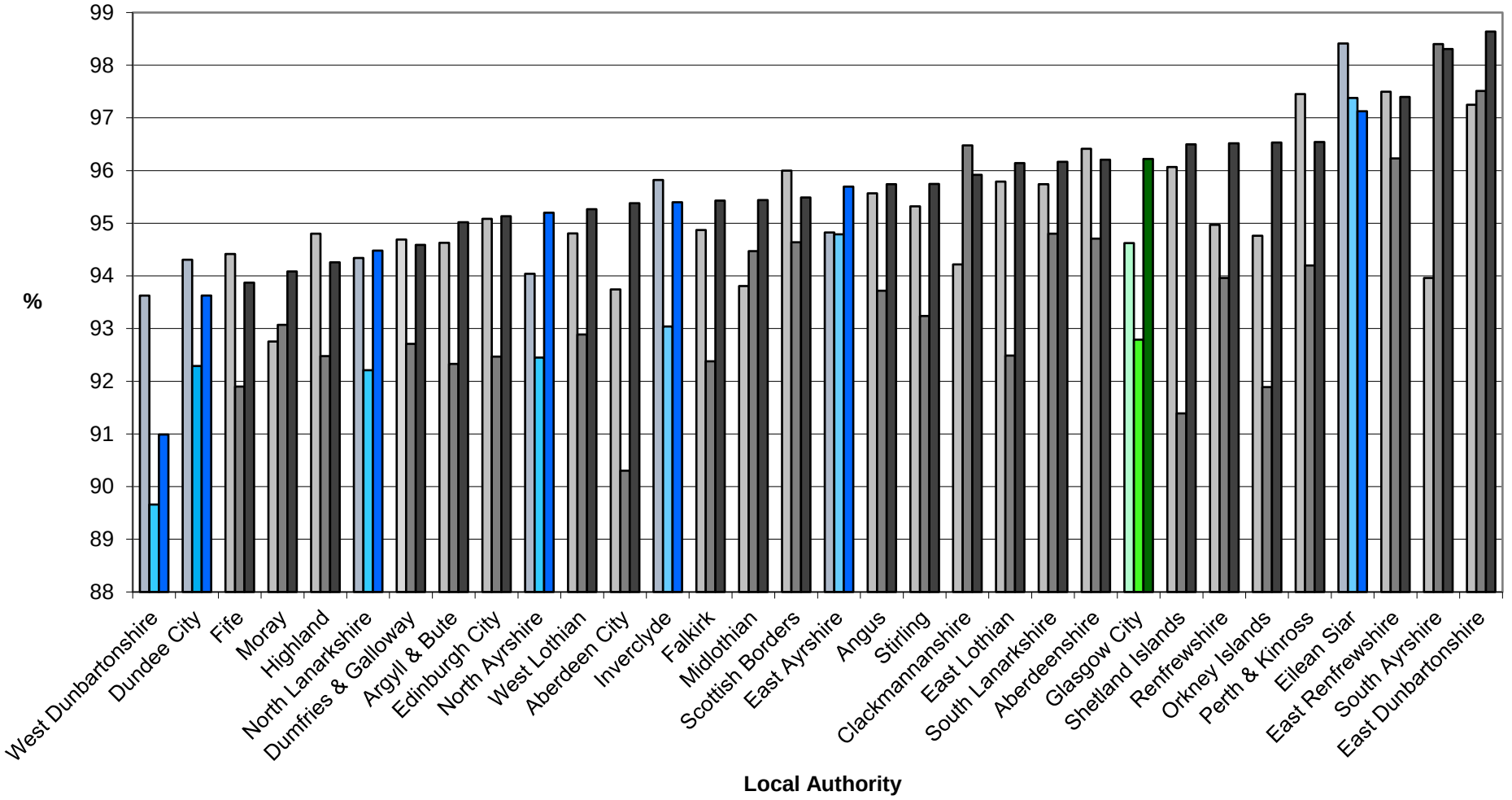
CHN9 - Balance of Care for Looked After Children:
% of Children Being Looked After in The Community 2018/19, 2019/20, 2020/21

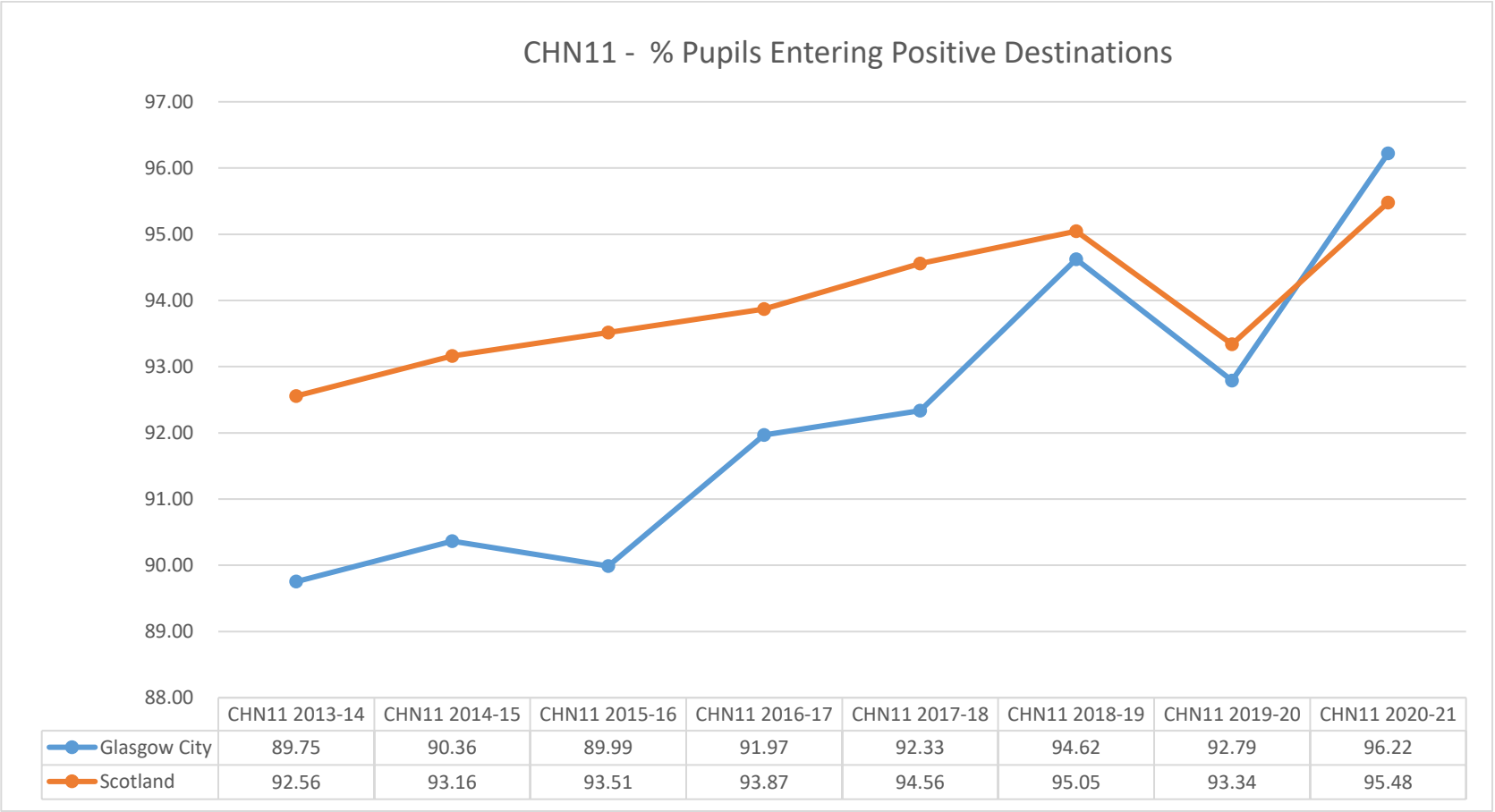




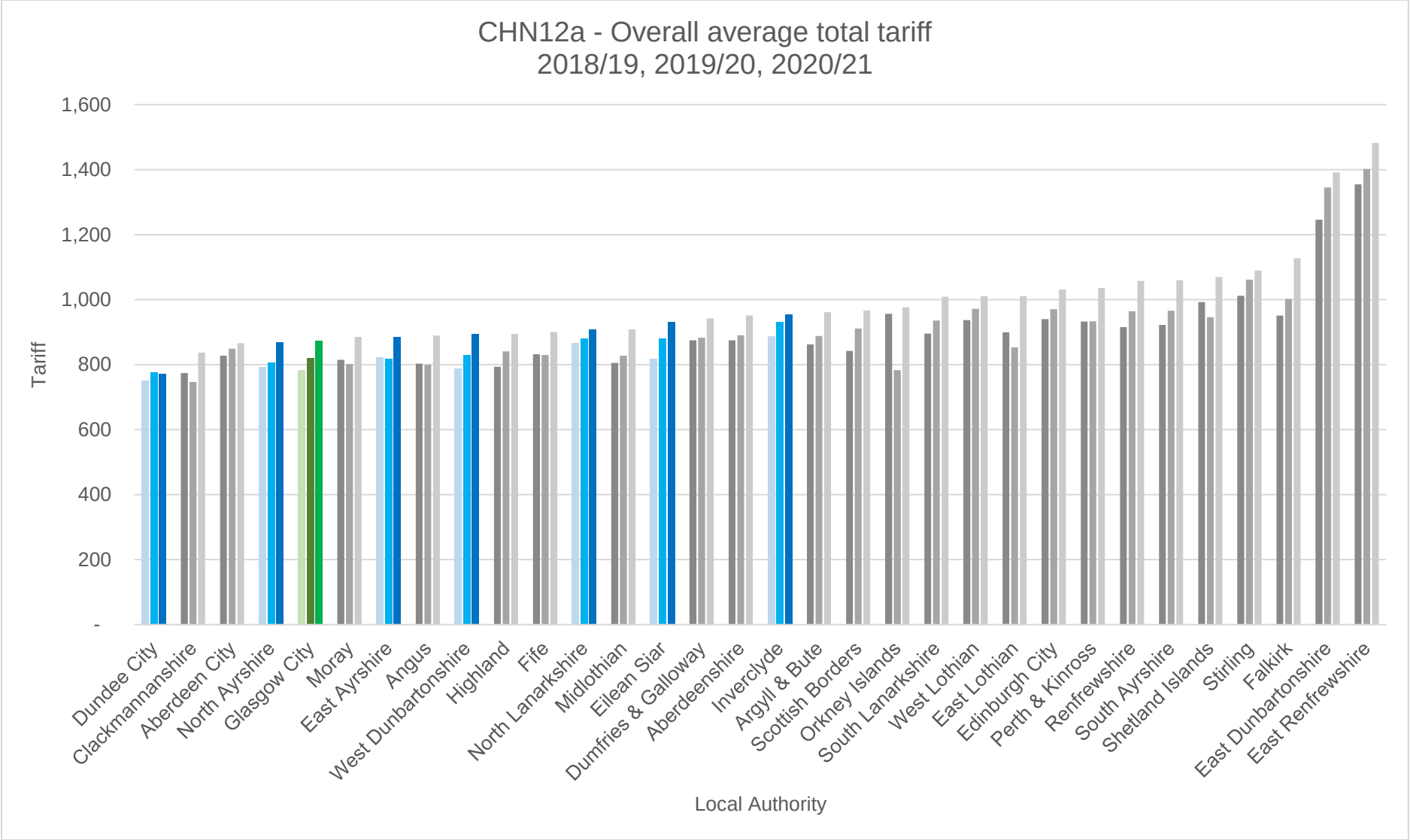
	CHN9 2013-14	CHN9 2014-15	CHN9 2015-16	CHN9 2016-17	CHN9 2017-18	CHN9 2018-19	CHN9 2019-20	CHN9 2020-21
Glasgow City	92.35	91.29	91.29	91.79	91.46	92.27	91.27	93.18
Scotland	90.60	90.07	90.36	89.87	89.61	89.85	90.10	90.30

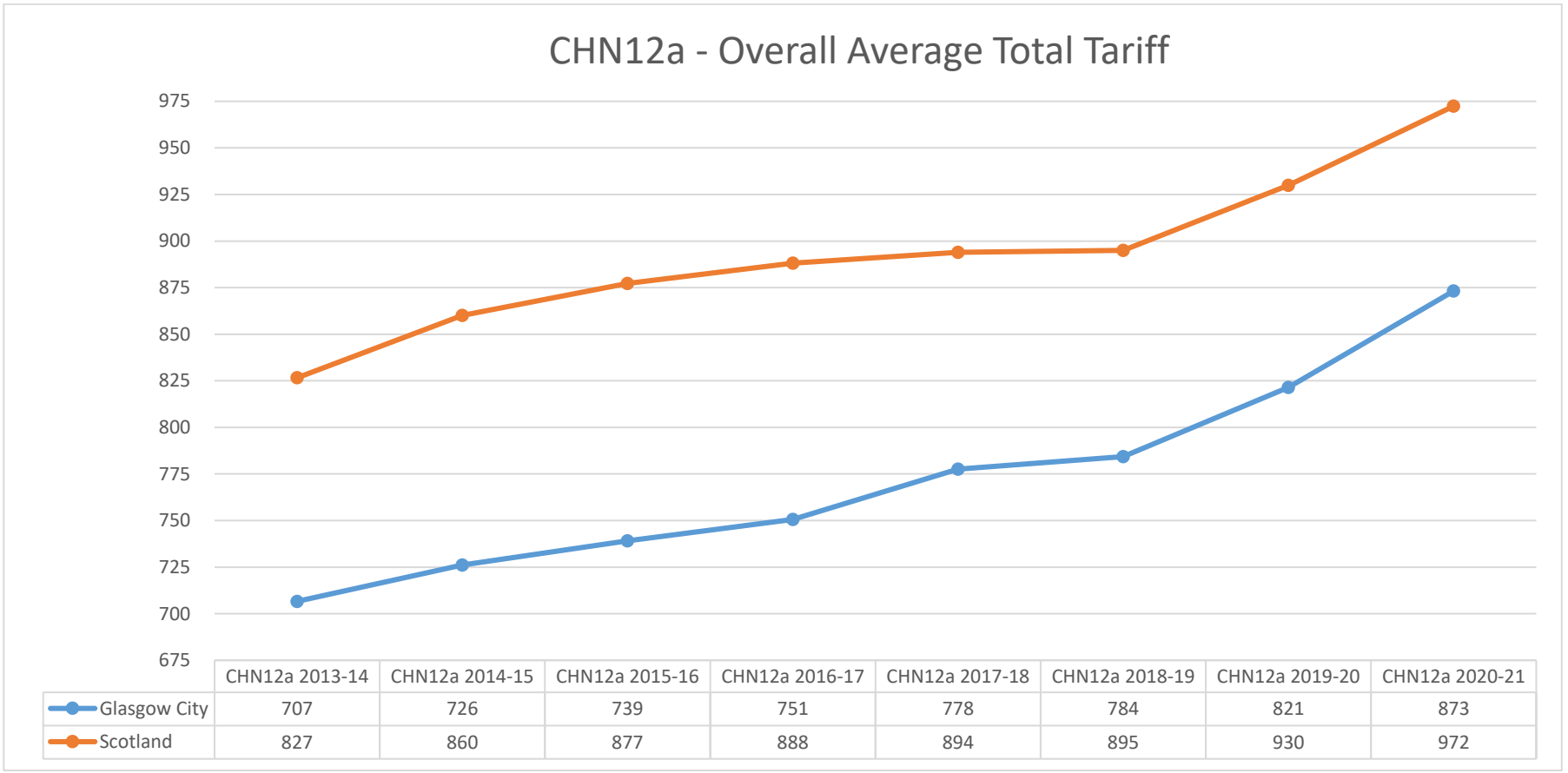
CHN11 - % Pupils Entering Positive Destinations
2018/19, 2019/20, 2020/21



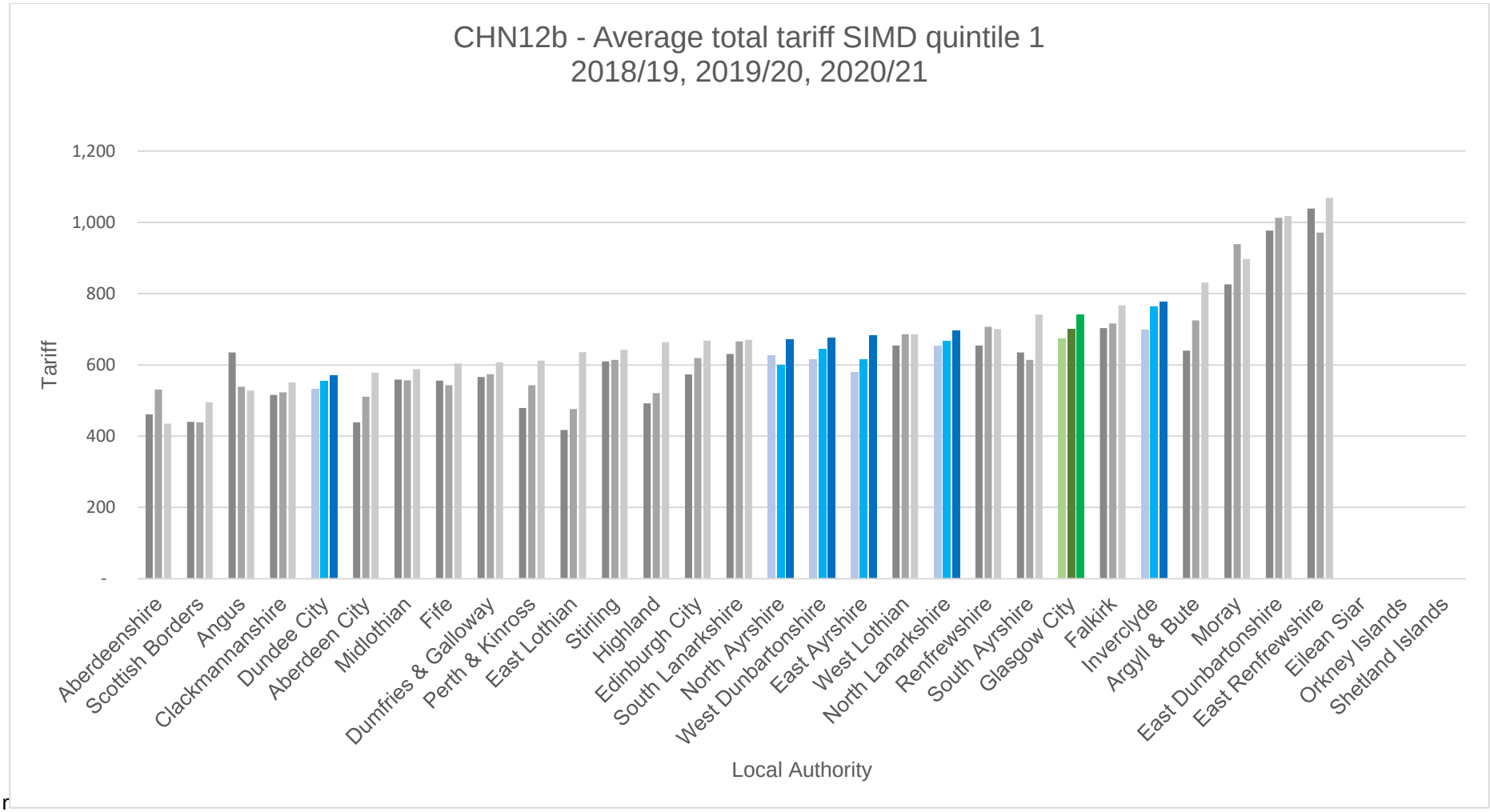


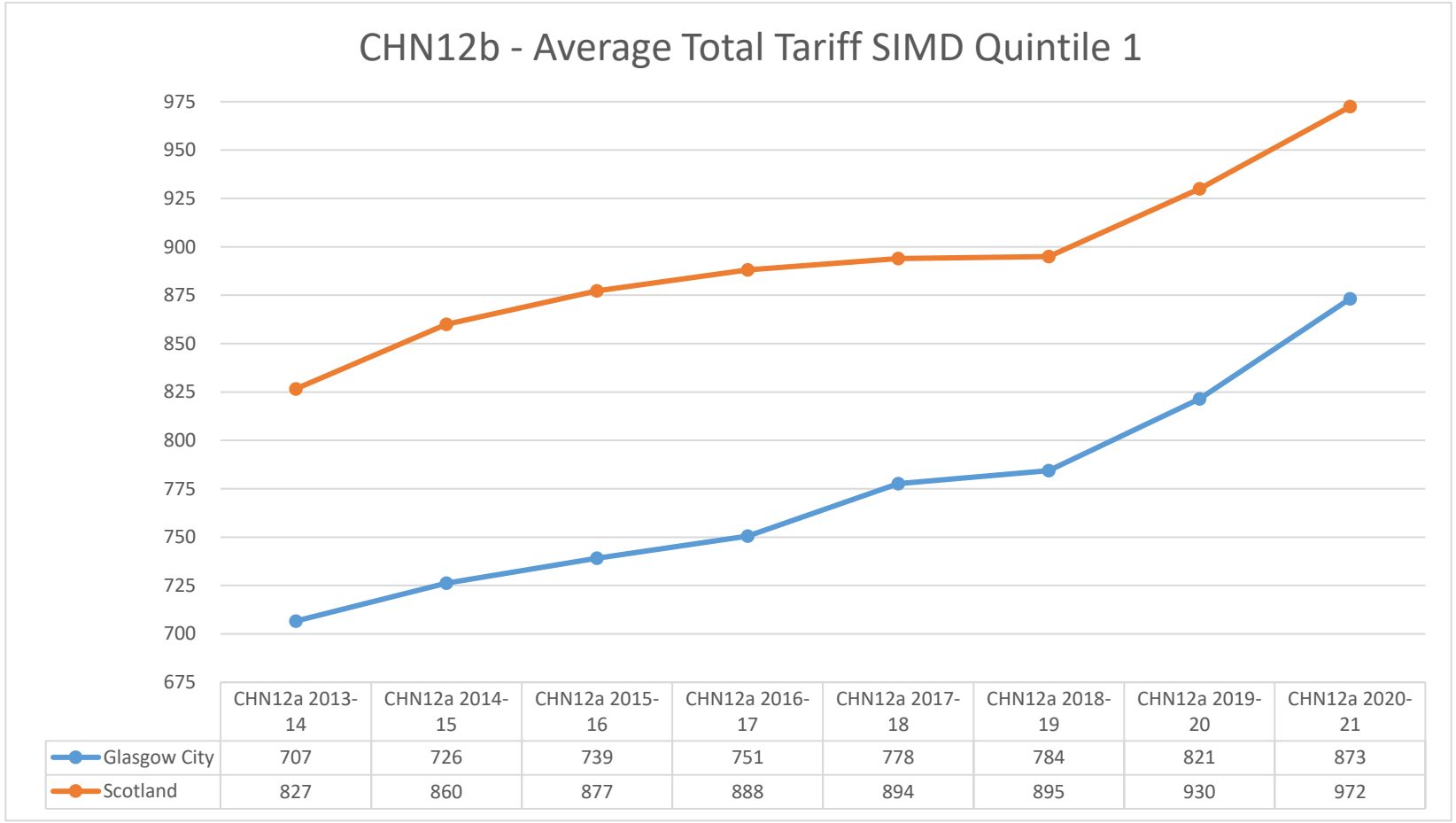
	CHN11 2013-14	CHN11 2014-15	CHN11 2015-16	CHN11 2016-17	CHN11 2017-18	CHN11 2018-19	CHN11 2019-20	CHN11 2020-21
Glasgow City	89.75	90.36	89.99	91.97	92.33	94.62	92.79	96.22
Scotland	92.56	93.16	93.51	93.87	94.56	95.05	93.34	95.48


CHN12a - Overall average total tariff
2018/19, 2019/20, 2020/21
Tariff
1,600
1,400
1,200
1,000
800
600
400
200
-
Dundee City
Clackmannanshire
Aberdeen City
North Ayrshire
Glasgow City
Moray
East Ayrshire
Angus
West Dunbartonshire
Highland
Fife
North Lanarkshire
Midlothian
Eilean Siar
Dumfries & Galloway
Aberdeenshire
Inverclyde
Argyll & Bute
Scottish Borders
Orkney Islands
South Lanarkshire
West Lothian
East Lothian
Edinburgh City
Perth & Kinross
Renfrewshire
South Ayrshire
Shetland Islands
Stirling
Falkirk
East Dunbartonshire
East Renfrewshire
Local Authority

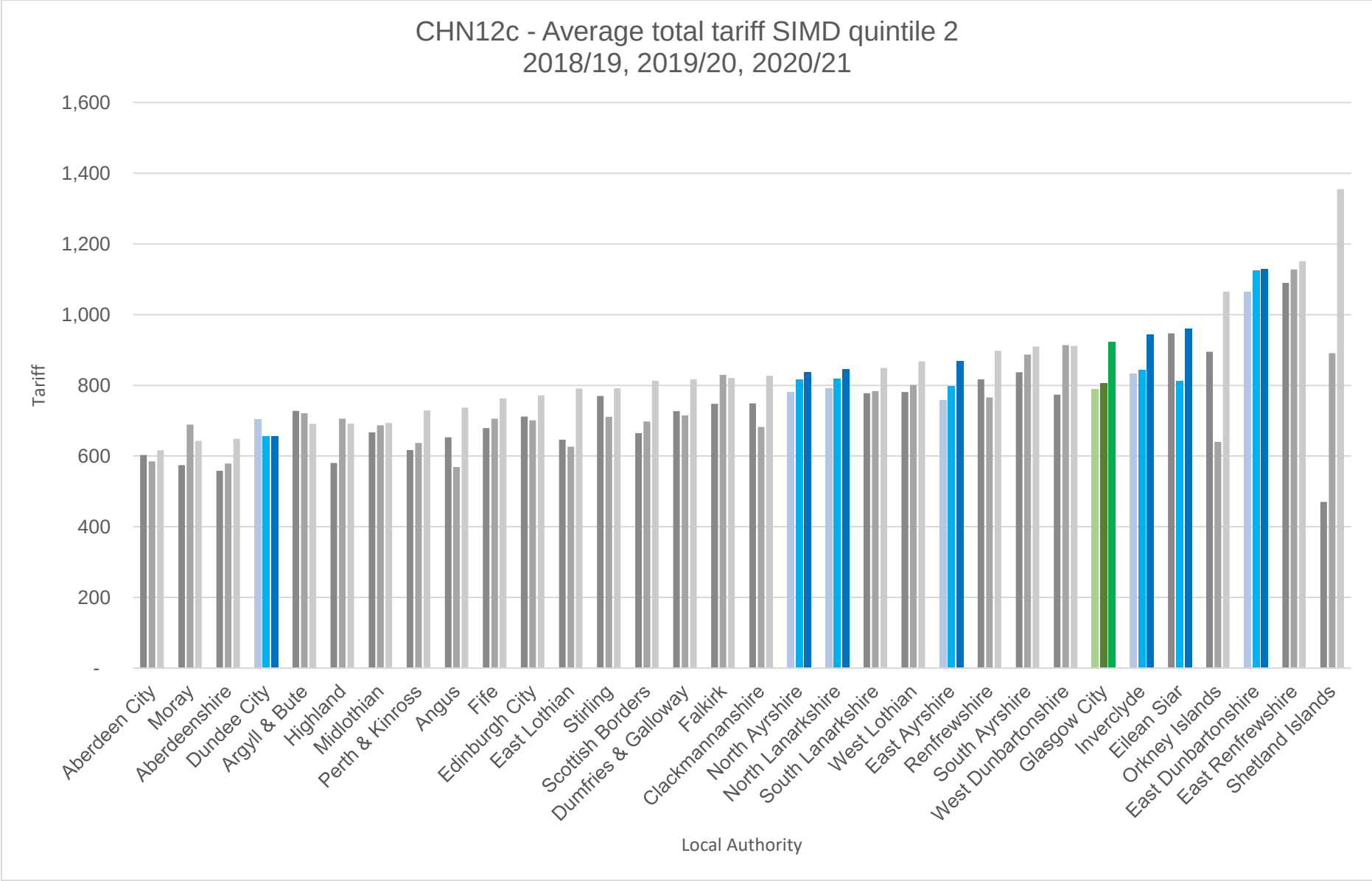


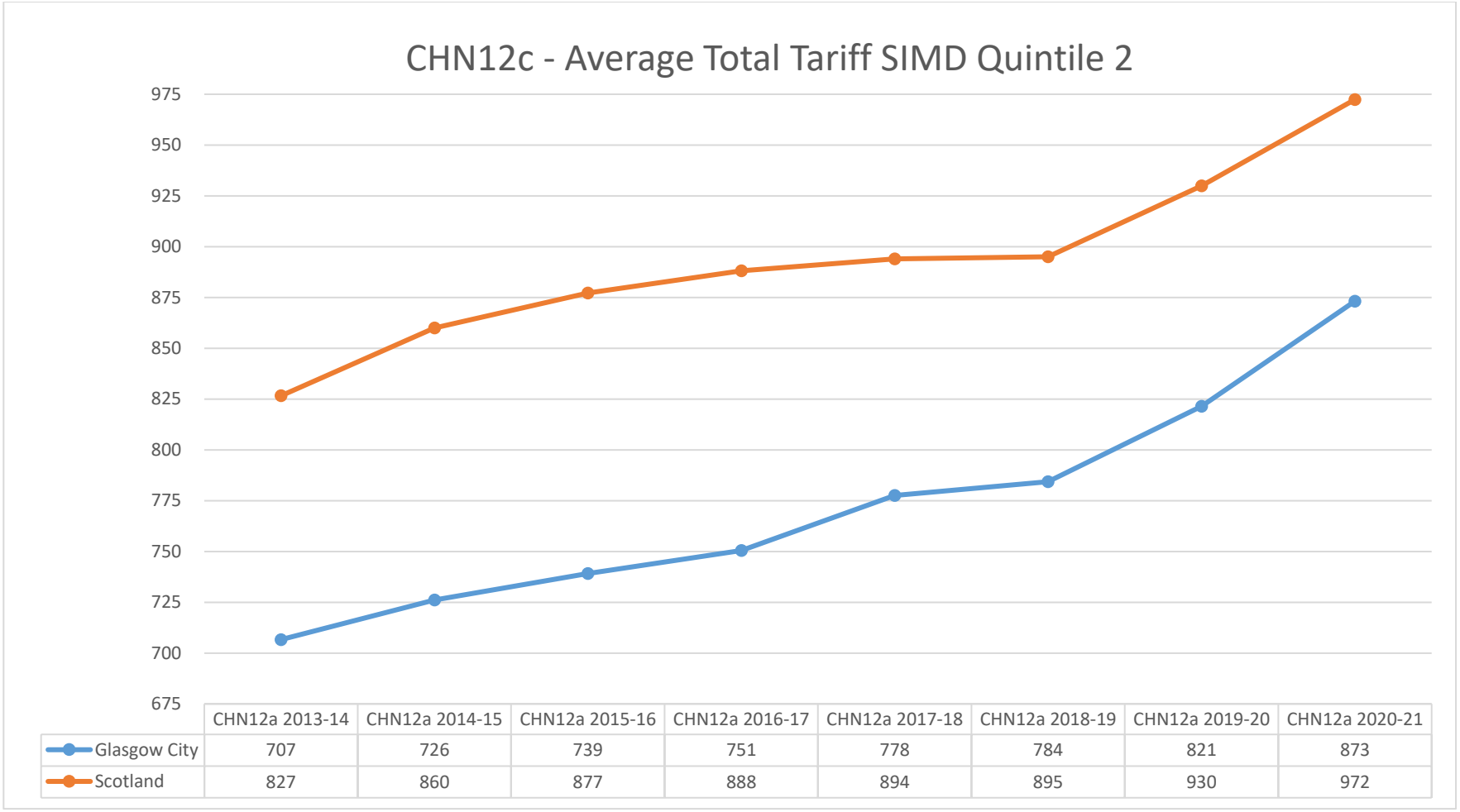
	CHN12a 2013-14	CHN12a 2014-15	CHN12a 2015-16	CHN12a 2016-17	CHN12a 2017-18	CHN12a 2018-19	CHN12a 2019-20	CHN12a 2020-21
Glasgow City	707	726	739	751	778	784	821	873
Scotland	827	860	877	888	894	895	930	972


CHN12b - Average total tariff SIMD quintile 1
2018/19, 2019/20, 2020/21
Tariff
1,200
1,000
800
600
400
200
-
Aberdeenshire
Scottish Borders
Angus
Clackmannanshire
Dundee City
Aberdeen City
Midlothian
Fife
Dumfries & Galloway
Perth & Kinross
East Lothian
Stirling
Highland
Edinburgh City
South Lanarkshire
North Ayrshire
West Dunbartonshire
East Ayrshire
West Lothian
North Lanarkshire
Renfrewshire
South Ayrshire
Glasgow City
Falkirk
Inverclyde
Argyll & Bute
Moray
East Dunbartonshire
East Renfrewshire
Eilean Siar
Orkney Islands
Shetland Islands
Local Authority

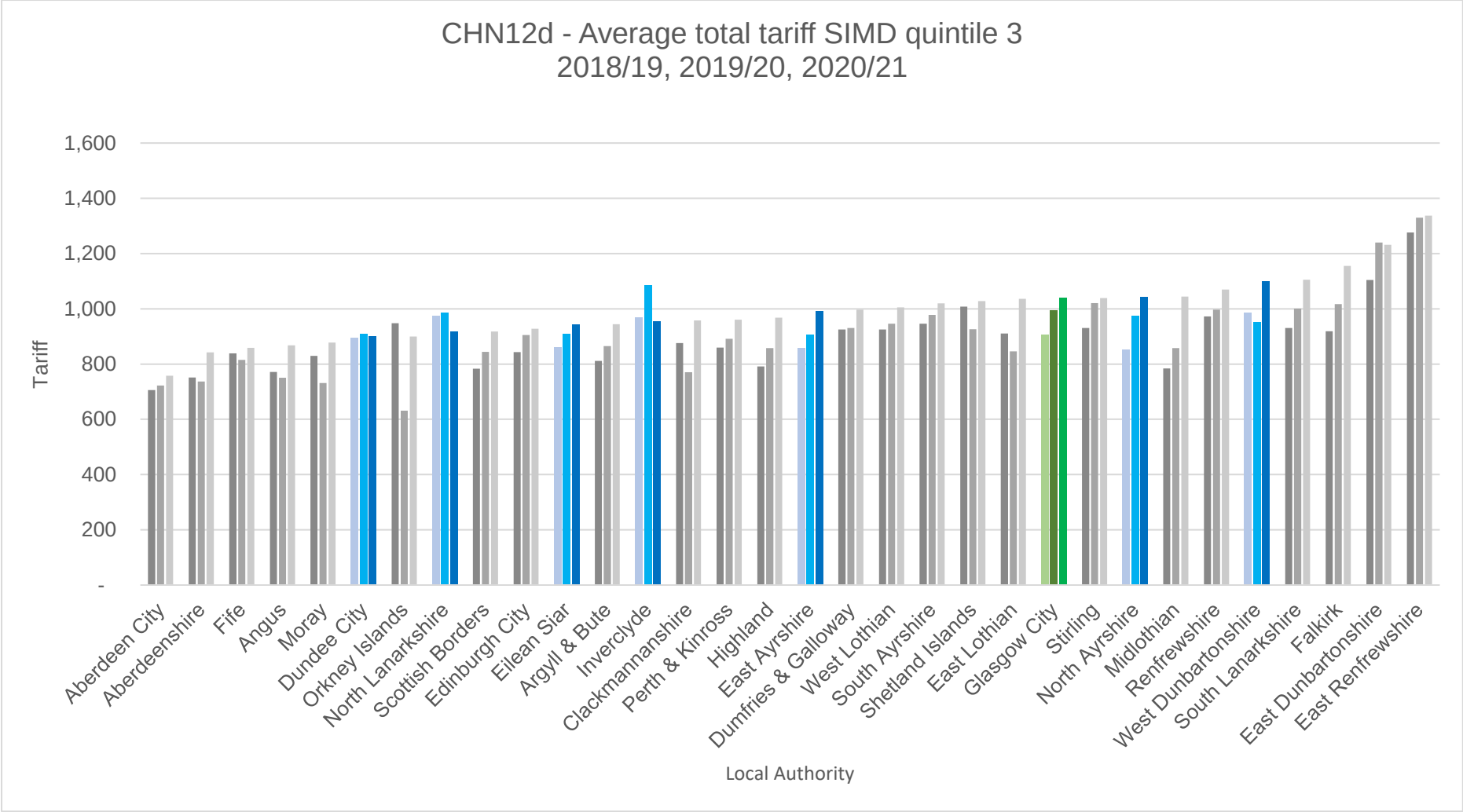


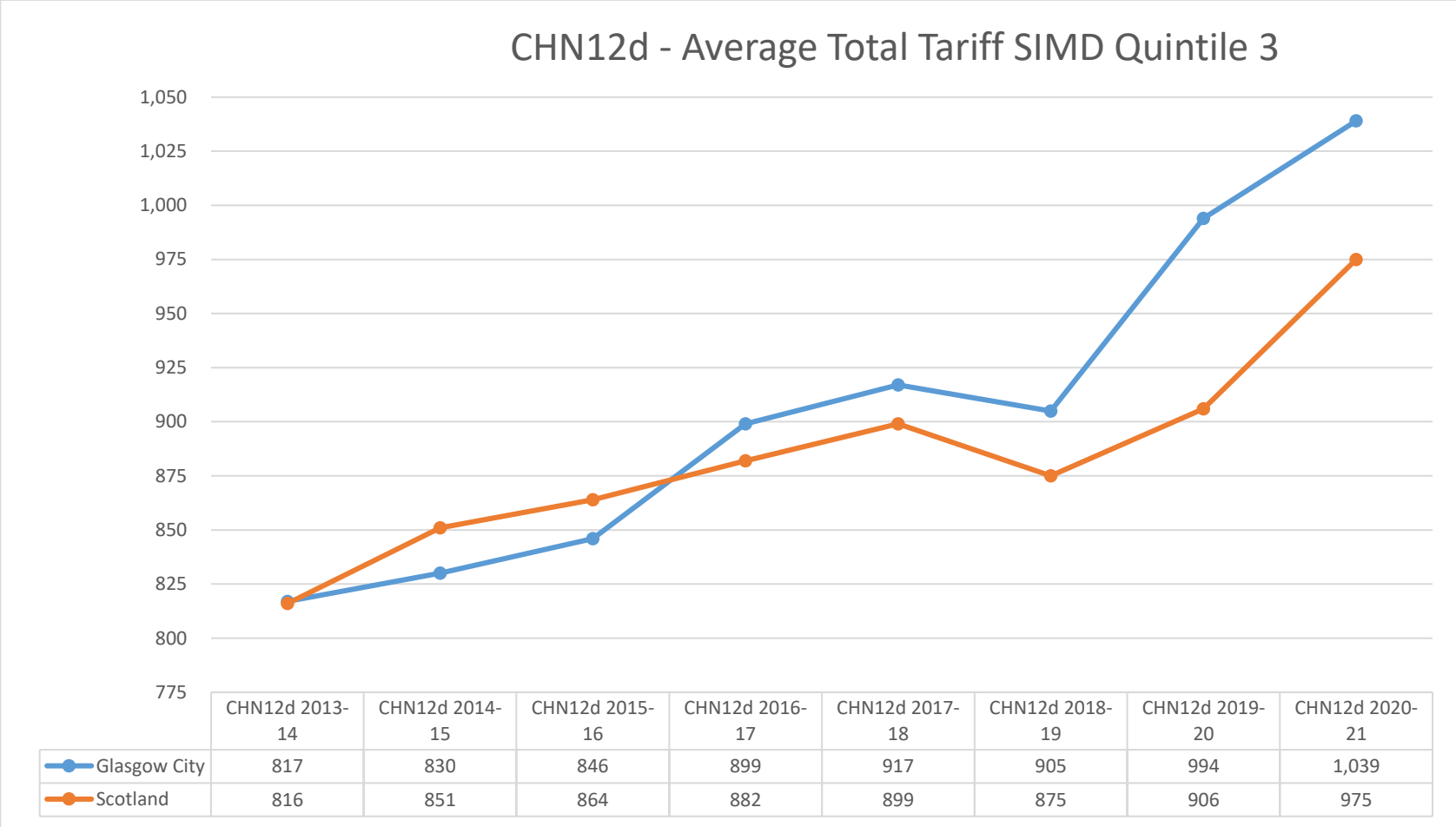
	CHN12a 2013-14	CHN12a 2014-15	CHN12a 2015-16	CHN12a 2016-17	CHN12a 2017-18	CHN12a 2018-19	CHN12a 2019-20	CHN12a 2020-21
Glasgow City	707	726	739	751	778	784	821	873
Scotland	827	860	877	888	894	895	930	972


CHN12c - Average total tariff SIMD quintile 2
2018/19, 2019/20, 2020/21
Tariff
1,600
1,400
1,200
1,000
800
600
400
200
-
Aberdeen City
Moray
Aberdeenshire
Dundee City
Argyll & Bute
Highland
Midlothian
Perth & Kinross
Angus
Fife
Edinburgh City
East Lothian
Stirling
Scottish Borders
Dumfries & Galloway
Falkirk
Clackmannanshire
North Ayrshire
North Lanarkshire
South Lanarkshire
West Lothian
East Ayrshire
Renfrewshire
South Ayrshire
West Dunbartonshire
Glasgow City
Inverclyde
Eilean Siar
Orkney Islands
East Dunbartonshire
East Renfrewshire
Shetland Islands
Local Authority

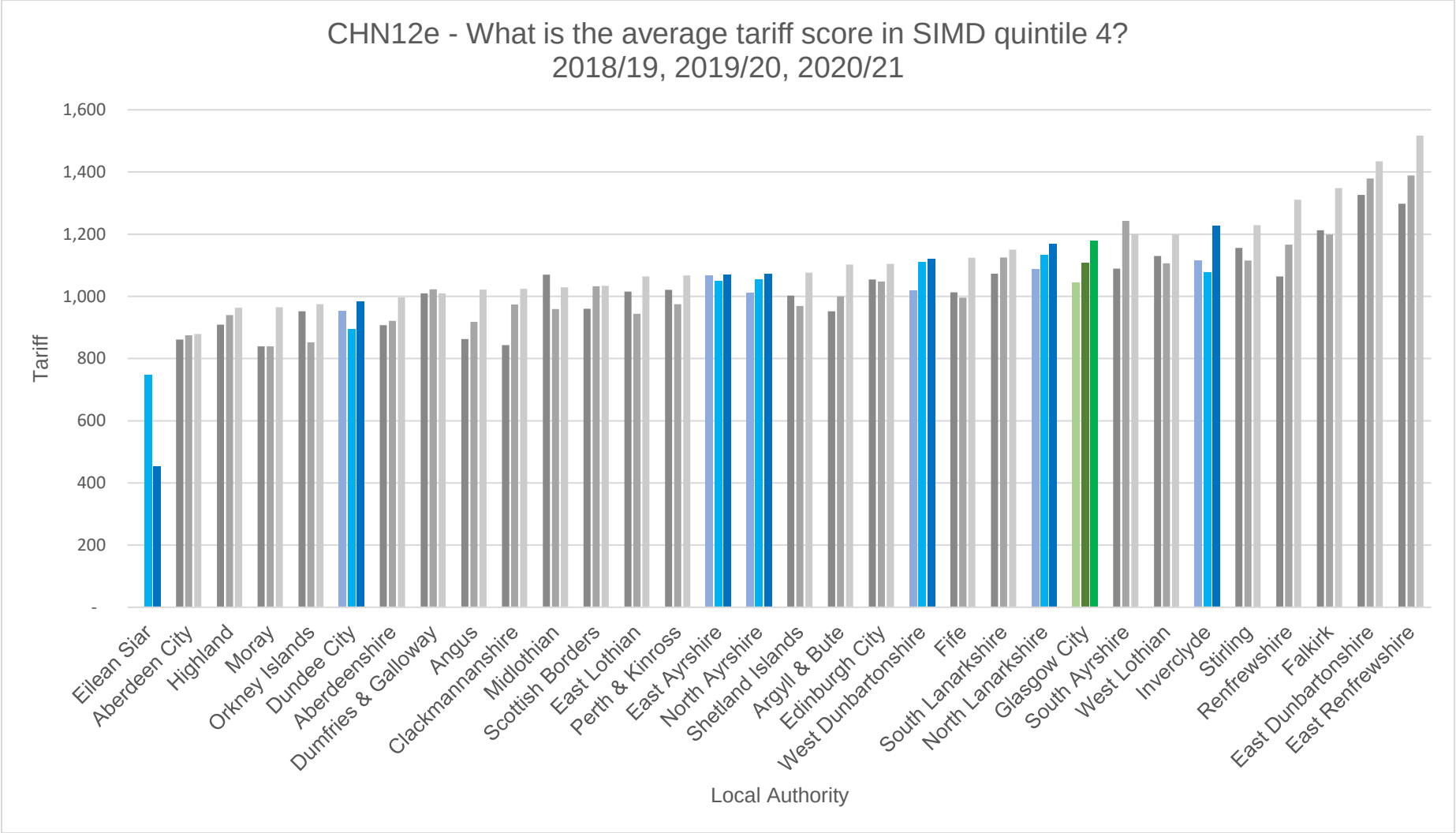


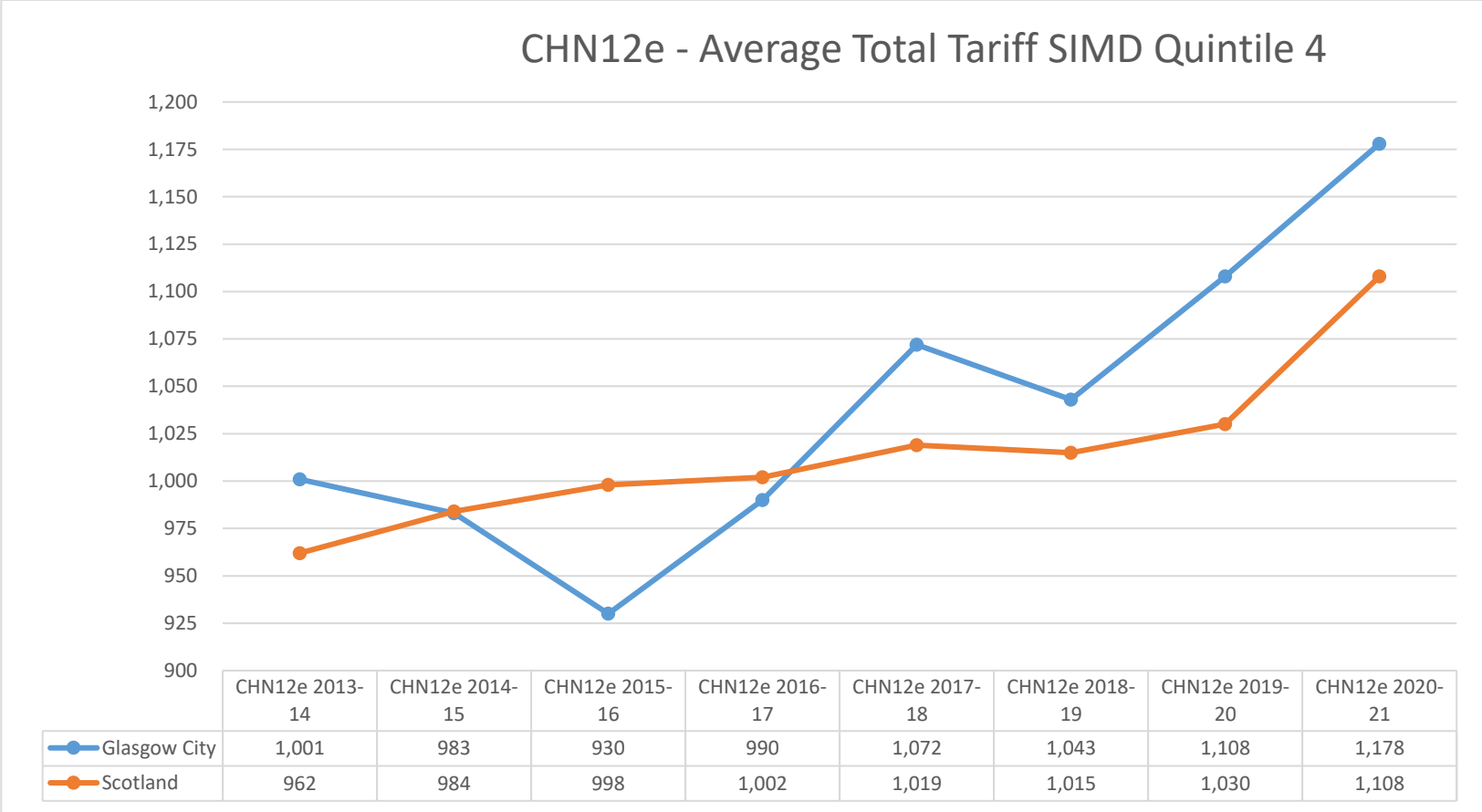
	CHN12a 2013-14	CHN12a 2014-15	CHN12a 2015-16	CHN12a 2016-17	CHN12a 2017-18	CHN12a 2018-19	CHN12a 2019-20	CHN12a 2020-21
Glasgow City	707	726	739	751	778	784	821	873
Scotland	827	860	877	888	894	895	930	972


CHN12d - Average total tariff SIMD quintile 3
2018/19, 2019/20, 2020/21
Tariff
1,600
1,400
1,200
1,000
800
600
400
200
-
Aberdeen City
Aberdeenshire
Fife
Angus
Moray
Dundee City
Orkney Islands
North Lanarkshire
Scottish Borders
Edinburgh City
Eilean Siar
Argyll & Bute
Inverclyde
Clackmannanshire
Perth & Kinross
Highland
East Ayrshire
Dumfries & Galloway
West Lothian
South Ayrshire
Shetland Islands
East Lothian
Glasgow City
Stirling
North Ayrshire
Midlothian
Renfrewshire
West Dunbartonshire
South Lanarkshire
Falkirk
East Dunbartonshire
East Renfrewshire
Local Authority

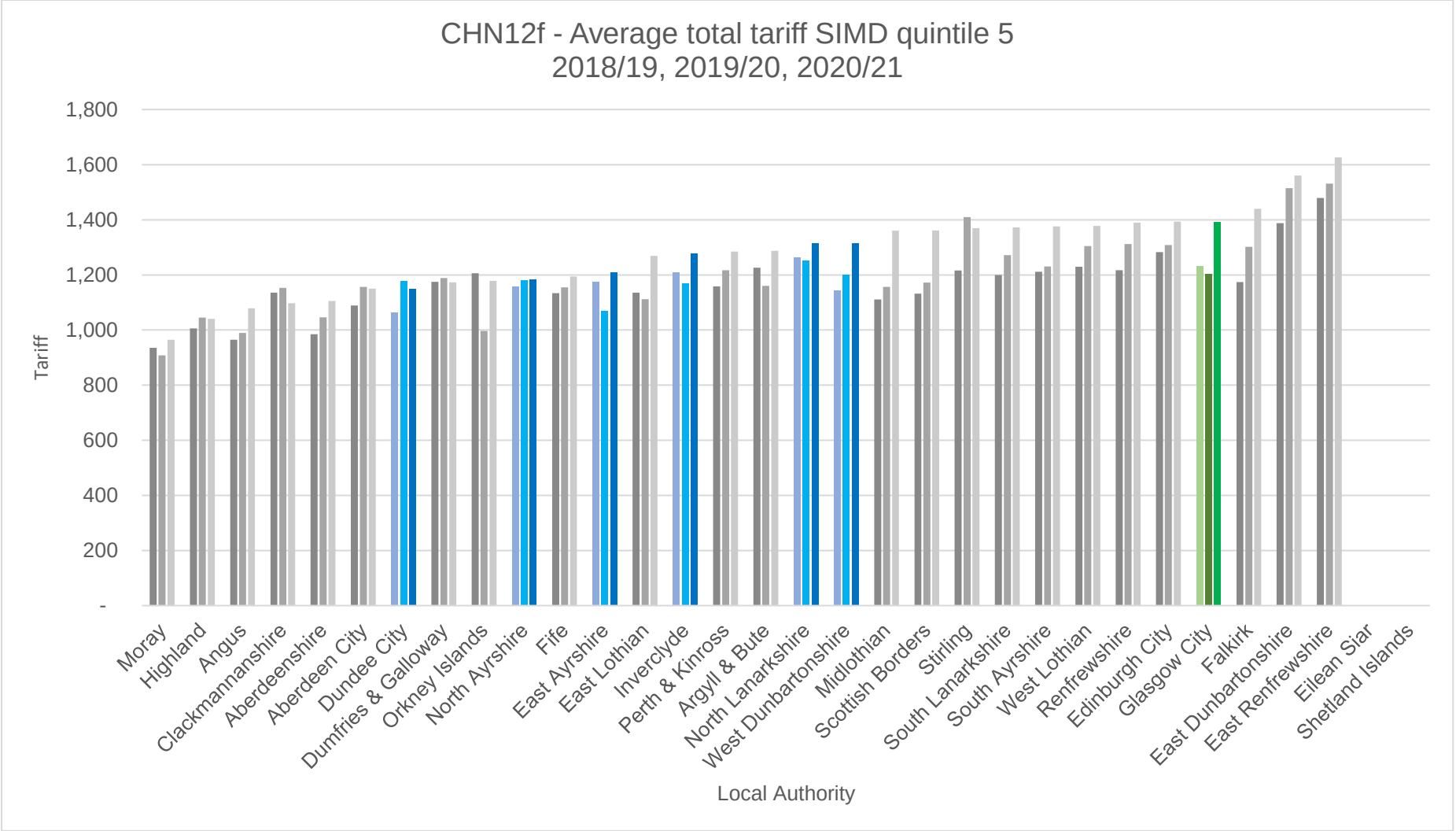


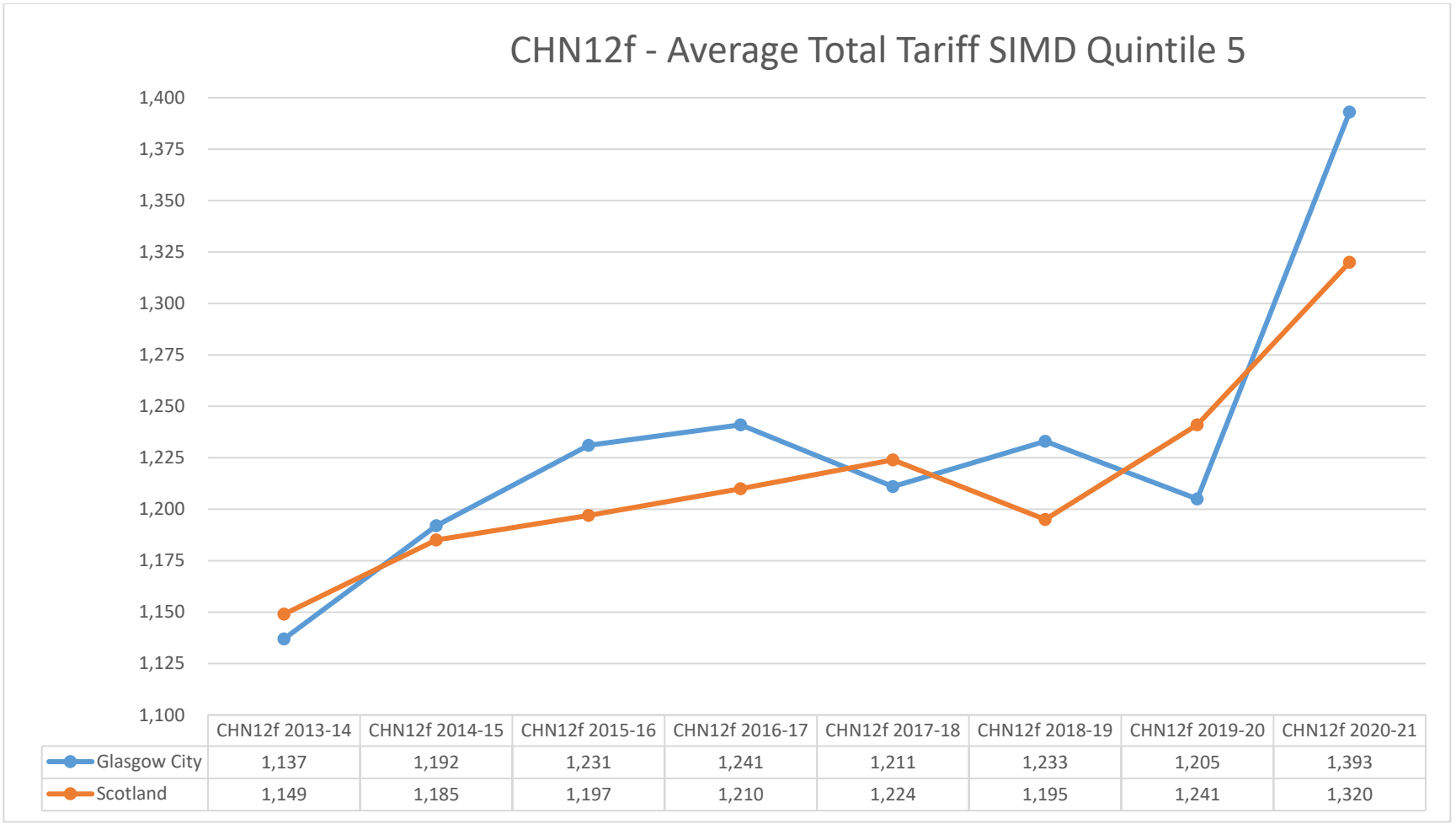
	CHN12d 2013-14	CHN12d 2014-15	CHN12d 2015-16	CHN12d 2016-17	CHN12d 2017-18	CHN12d 2018-19	CHN12d 2019-20	CHN12d 2020-21
Glasgow City	817	830	846	899	917	905	994	1,039
Scotland	816	851	864	882	899	875	906	975


CHN12e - What is the average tariff score in SIMD quintile 4?
2018/19, 2019/20, 2020/21
Tariff
1,600
1,400
1,200
1,000
800
600
400
200
-
Eilean Siar
Aberdeen City
Highland
Moray
Orkney Islands
Dundee City
Aberdeenshire
Dumfries & Galloway
Angus
Clackmannanshire
Midlothian
Scottish Borders
East Lothian
Perth & Kinross
East Ayrshire
North Ayrshire
Shetland Islands
Argyll & Bute
Edinburgh City
West Dunbartonshire
Fife
South Lanarkshire
North Lanarkshire
Glasgow City
South Ayrshire
West Lothian
Inverclyde
Stirling
Renfrewshire
Falkirk
East Dunbartonshire
East Renfrewshire
Local Authority

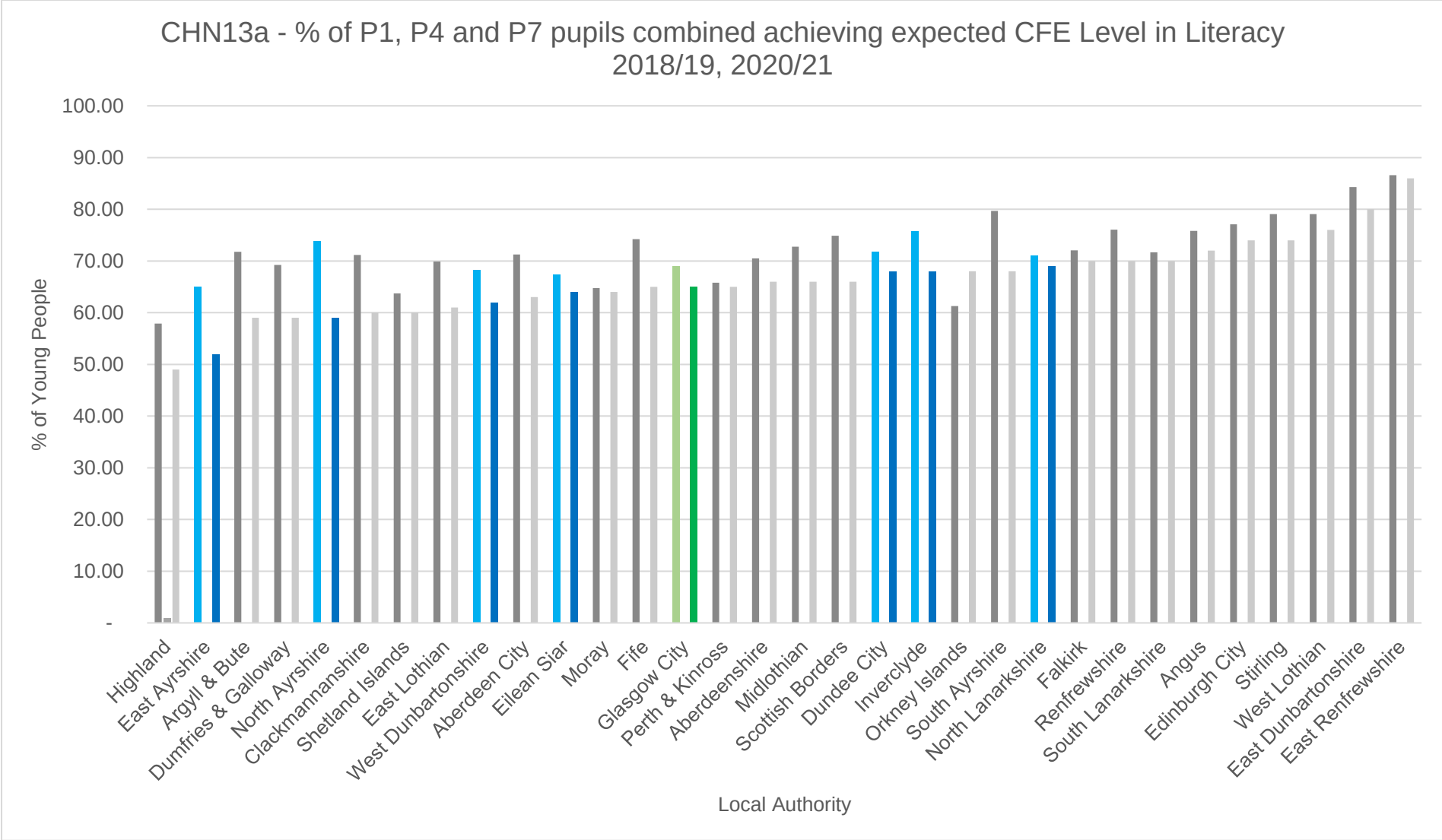


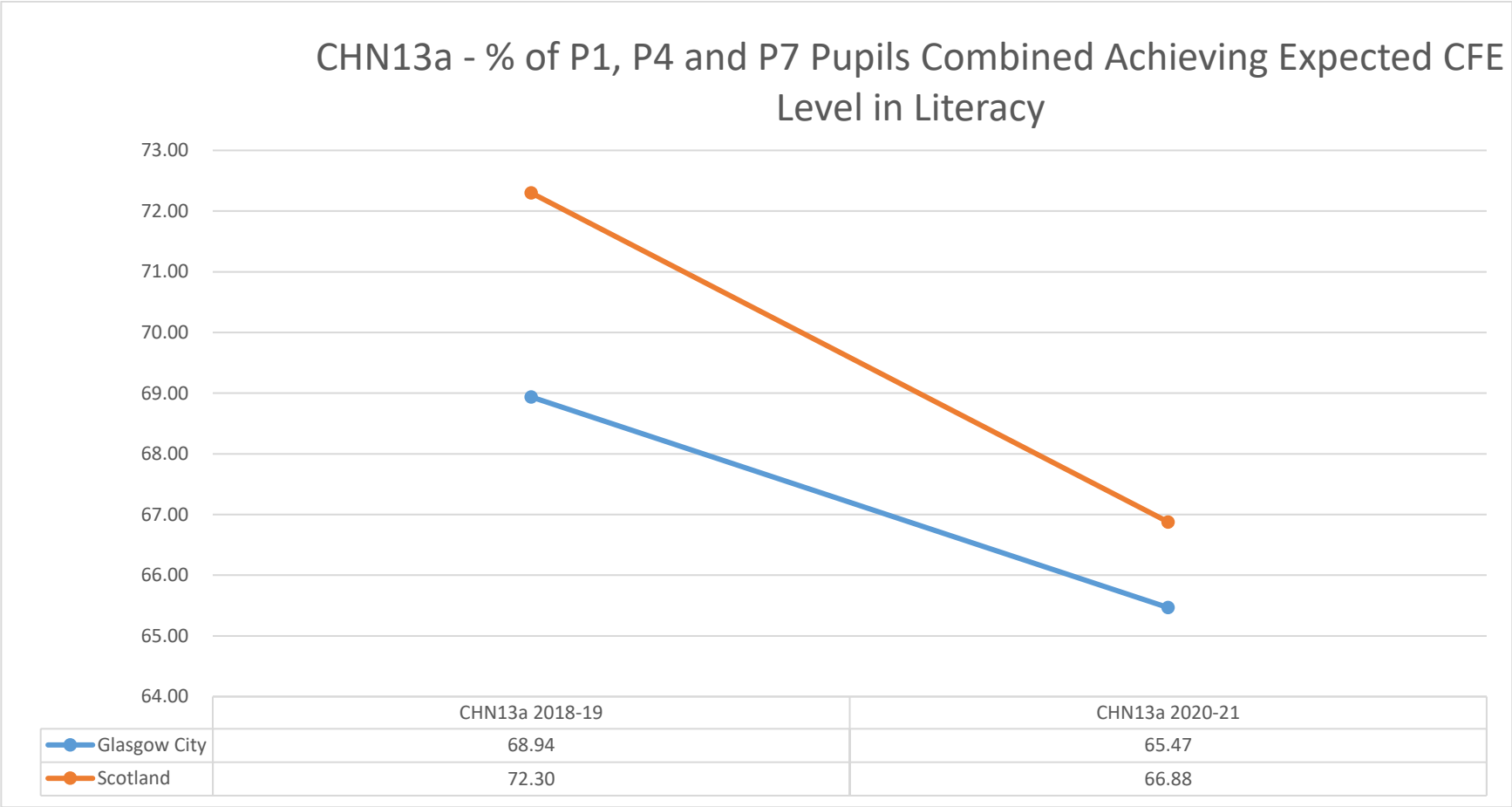
	CHN12e 2013-14	CHN12e 2014-15	CHN12e 2015-16	CHN12e 2016-17	CHN12e 2017-18	CHN12e 2018-19	CHN12e 2019-20	CHN12e 2020-21
Glasgow City	1,001	983	930	990	1,072	1,043	1,108	1,178
Scotland	962	984	998	1,002	1,019	1,015	1,030	1,108


CHN12f - Average total tariff SIMD quintile 5
2018/19, 2019/20, 2020/21
Tariff
1,800
1,600
1,400
1,200
1,000
800
600
400
200
-
Moray
Highland
Angus
Clackmannanshire
Aberdeenshire
Aberdeen City
Dundee City
Dumfries & Galloway
Orkney Islands
North Ayrshire
Fife
East Ayrshire
East Lothian
Inverclyde
Perth & Kinross
Argyll & Bute
North Lanarkshire
West Dunbartonshire
Midlothian
Scottish Borders
Stirling
South Lanarkshire
South Ayrshire
West Lothian
Renfrewshire
Edinburgh City
Glasgow City
Falkirk
East Dunbartonshire
East Renfrewshire
Eilean Siar
Shetland Islands
Local Authority

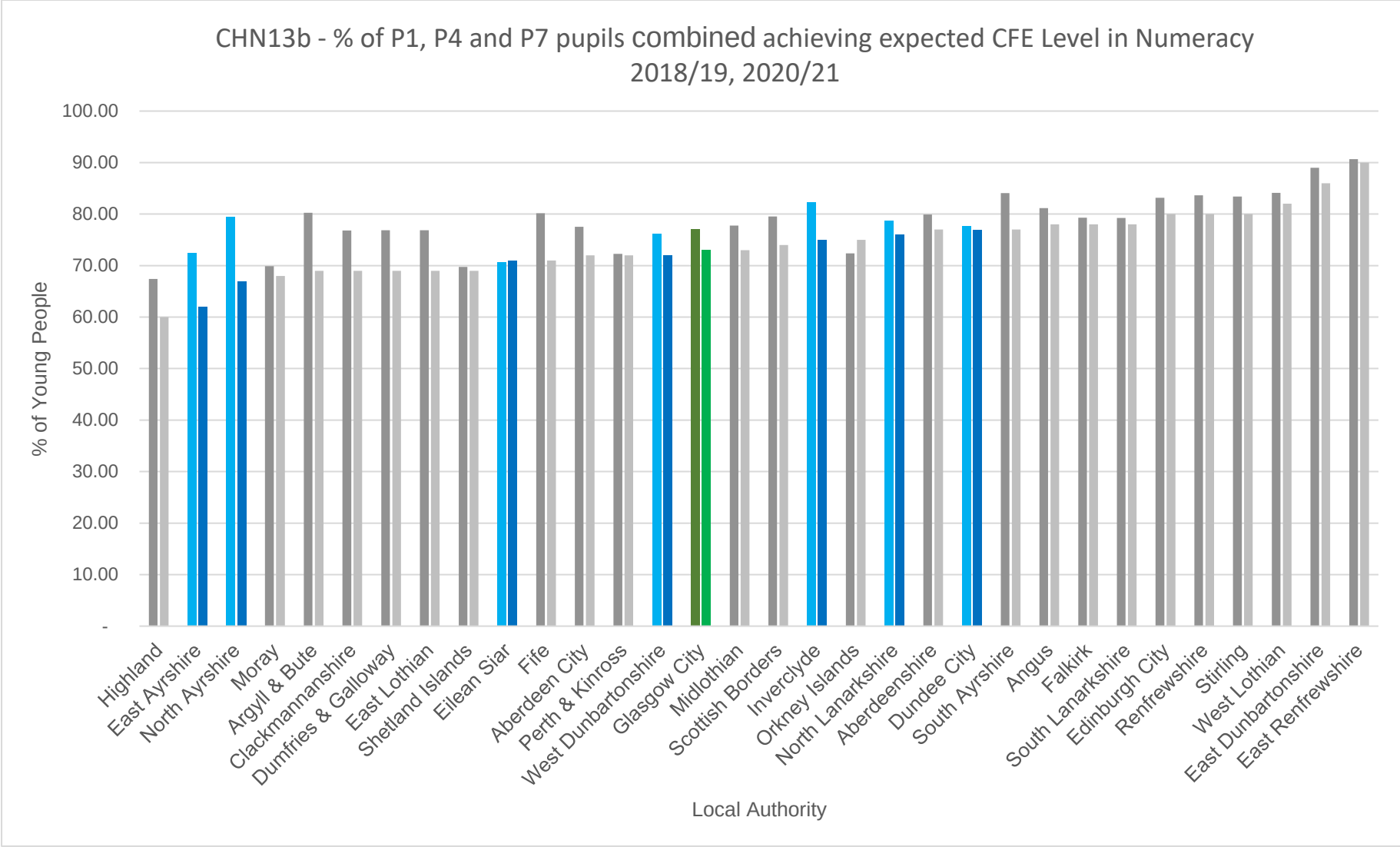


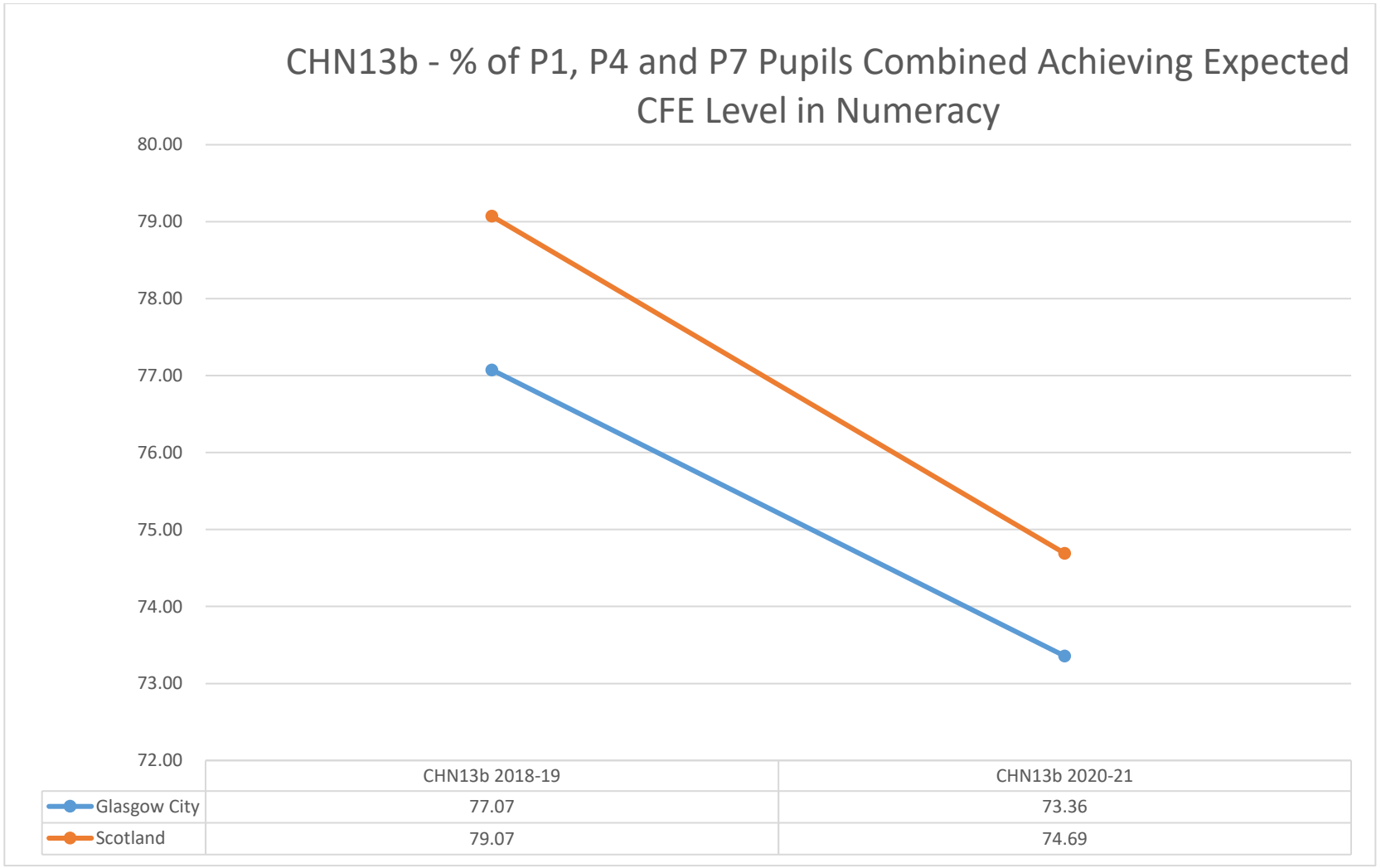
	CHN12f 2013-14	CHN12f 2014-15	CHN12f 2015-16	CHN12f 2016-17	CHN12f 2017-18	CHN12f 2018-19	CHN12f 2019-20	CHN12f 2020-21
Glasgow City	1,137	1,192	1,231	1,241	1,211	1,233	1,205	1,393
Scotland	1,149	1,185	1,197	1,210	1,224	1,195	1,241	1,320


CHN13a - % of P1, P4 and P7 pupils combined achieving expected CFE Level in Literacy 2018/19, 2020/21
% of Young People
100.00
90.00
80.00
70.00
60.00
50.00
40.00
30.00
20.00
10.00
-
Highland
East Ayrshire
Argyll & Bute
Dumfries & Galloway
North Ayrshire
Clackmannanshire
Shetland Islands
East Lothian
West Dunbartonshire
Aberdeen City
Eilean Siar
Moray
Fife
Glasgow City
Perth & Kinross
Aberdeenshire
Midlothian
Scottish Borders
Dundee City
Inverclyde
Orkney Islands
South Ayrshire
North Lanarkshire
Falkirk
Renfrewshire
South Lanarkshire
Angus
Edinburgh City
Stirling
West Lothian
East Dunbartonshire
East Renfrewshire
Local Authority

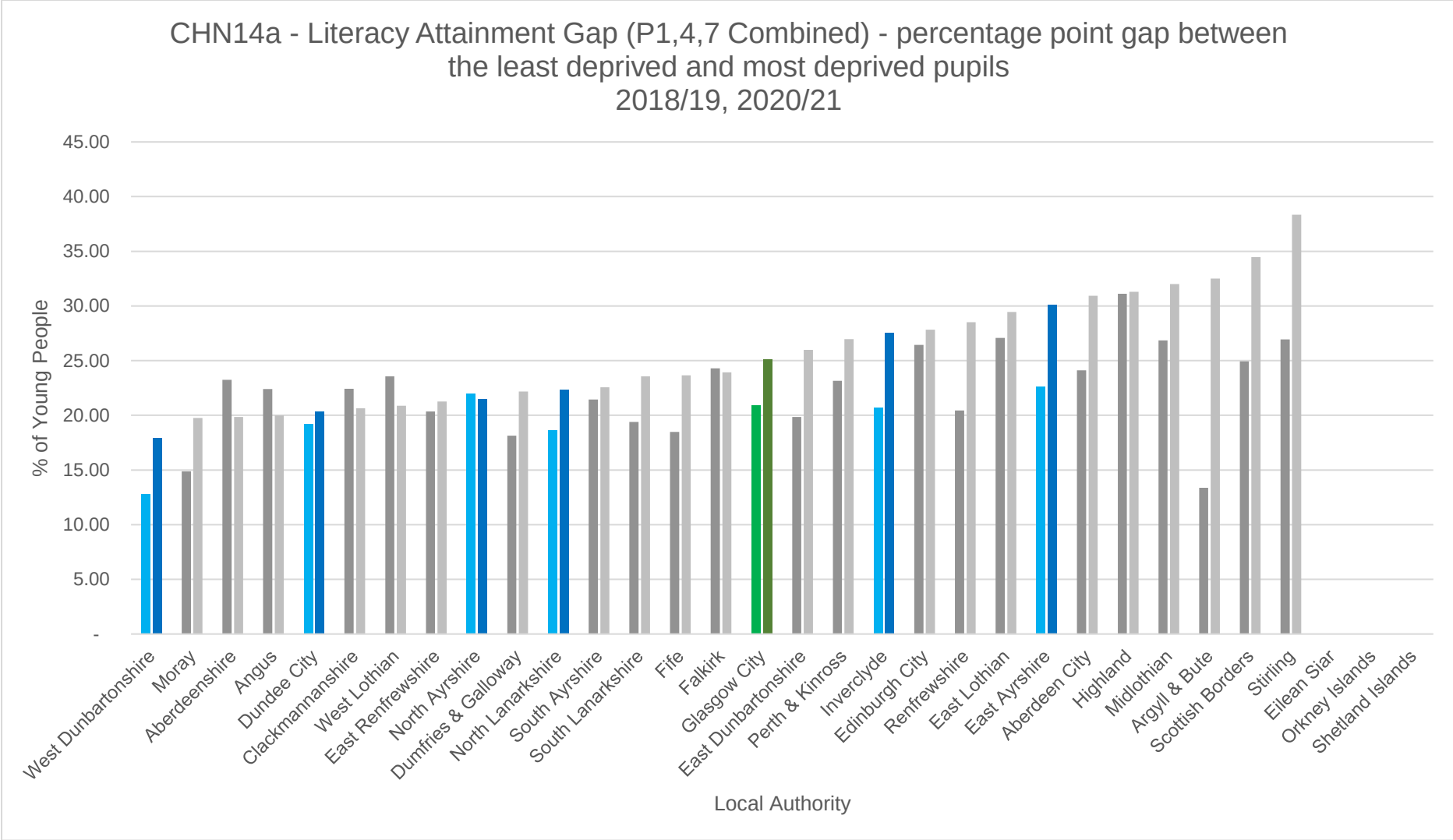


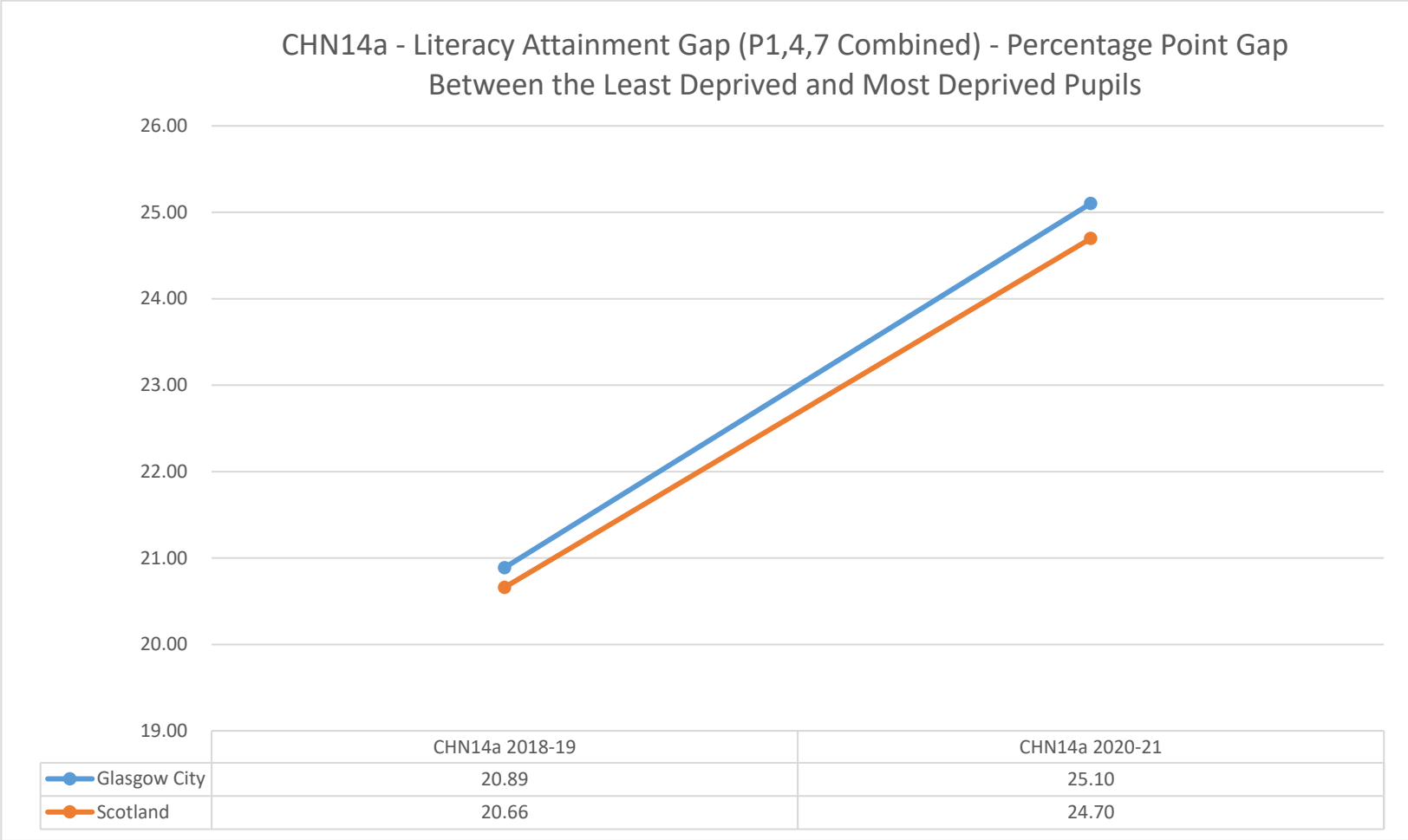
	CHN13a 2018-19	CHN13a 2020-21
Glasgow City	68.94	65.47
Scotland	72.30	66.88


CHN13b - % of P1, P4 and P7 pupils combined achieving expected CFE Level in Numeracy
2018/19, 2020/21
% of Young People
100.00
90.00
80.00
70.00
60.00
50.00
40.00
30.00
20.00
10.00
-
Highland
East Ayrshire
North Ayrshire
Moray
Argyll & Bute
Clackmannanshire
Dumfries & Galloway
East Lothian
Shetland Islands
Eilean Siar
Fife
Aberdeen City
Perth & Kinross
West Dunbartonshire
Glasgow City
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Scottish Borders
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Orkney Islands
North Lanarkshire
Aberdeenshire
Dundee City
South Ayrshire
Angus
Falkirk
South Lanarkshire
Edinburgh City
Renfrewshire
Stirling
West Lothian
East Dunbartonshire
East Renfrewshire
Local Authority

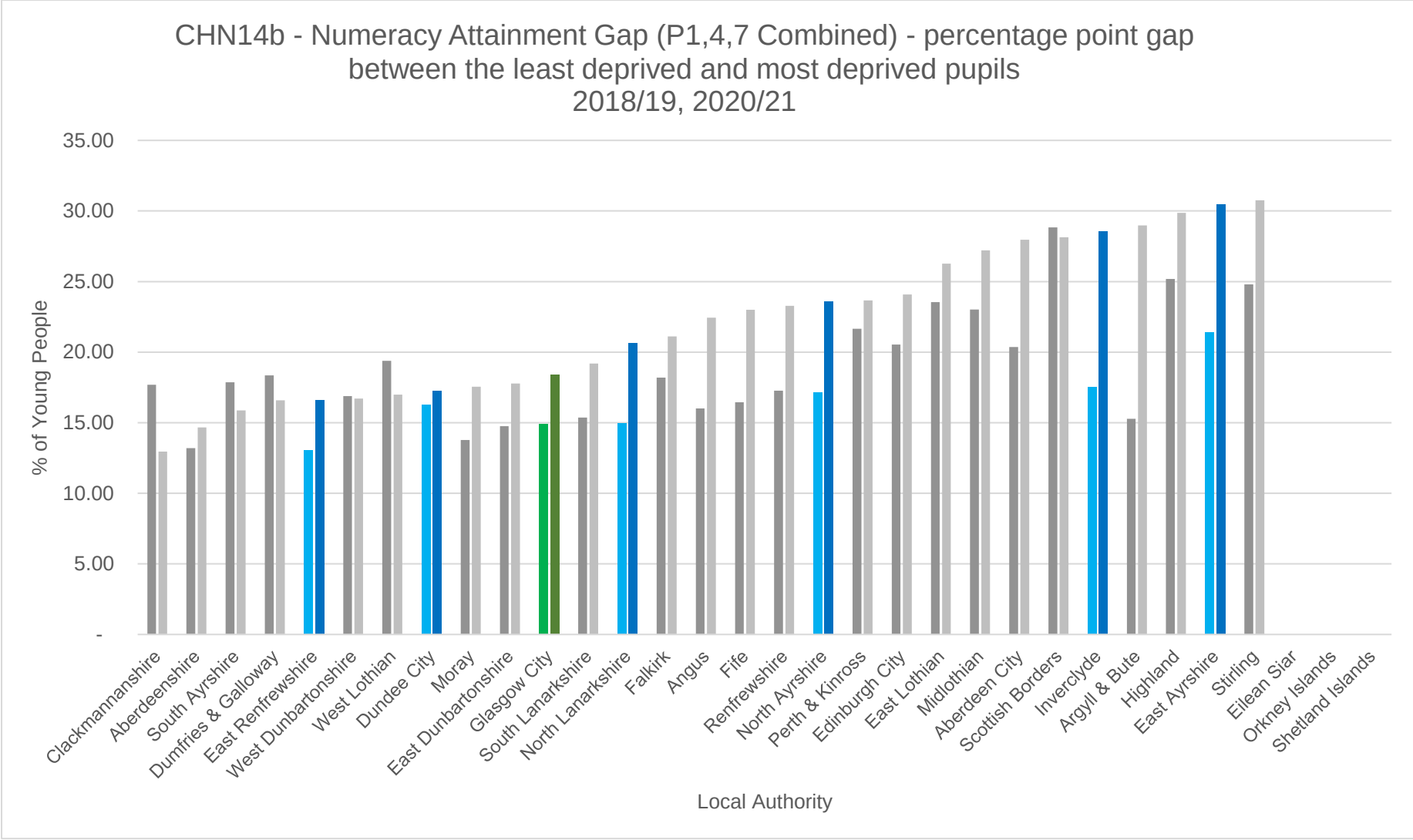


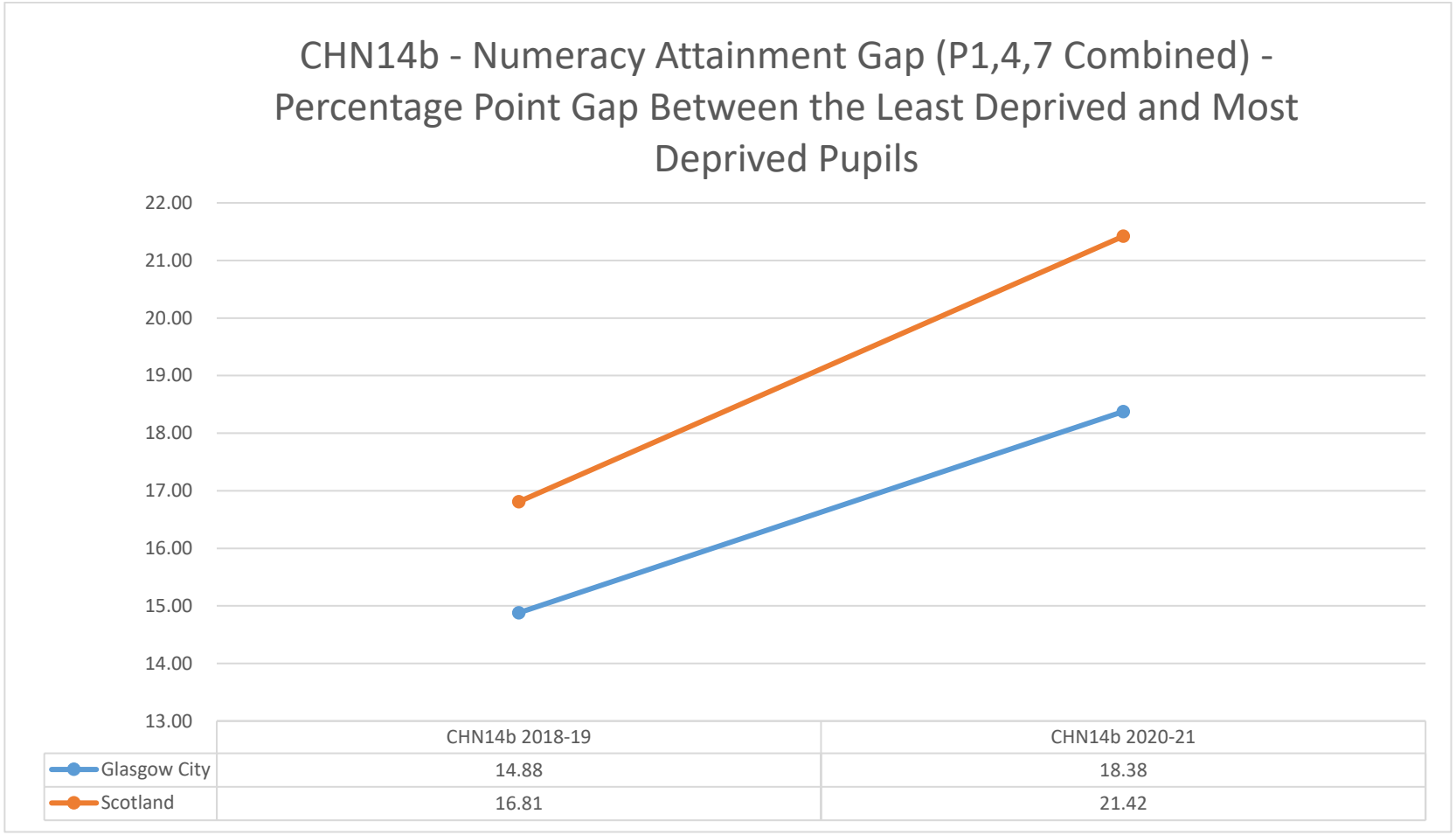
	CHN13b 2018-19	CHN13b 2020-21
Glasgow City	77.07	73.36
Scotland	79.07	74.69


CHN14a - Literacy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils
2018/19, 2020/21
45.00
40.00
35.00
30.00
25.00
20.00
15.00
10.00
5.00
-
% of Young People
West Dunbartonshire
Moray
Aberdeenshire
Angus
Dundee City
Clackmannanshire
West Lothian
East Renfrewshire
North Ayrshire
Dumfries & Galloway
North Lanarkshire
South Ayrshire
South Lanarkshire
Fife
Falkirk
Glasgow City
East Dunbartonshire
Perth & Kinross
Inverclyde
Edinburgh City
Renfrewshire
East Lothian
East Ayrshire
Aberdeen City
Highland
Midlothian
Argyll & Bute
Scottish Borders
Stirling
Eilean Siar
Orkney Islands
Shetland Islands
Local Authority

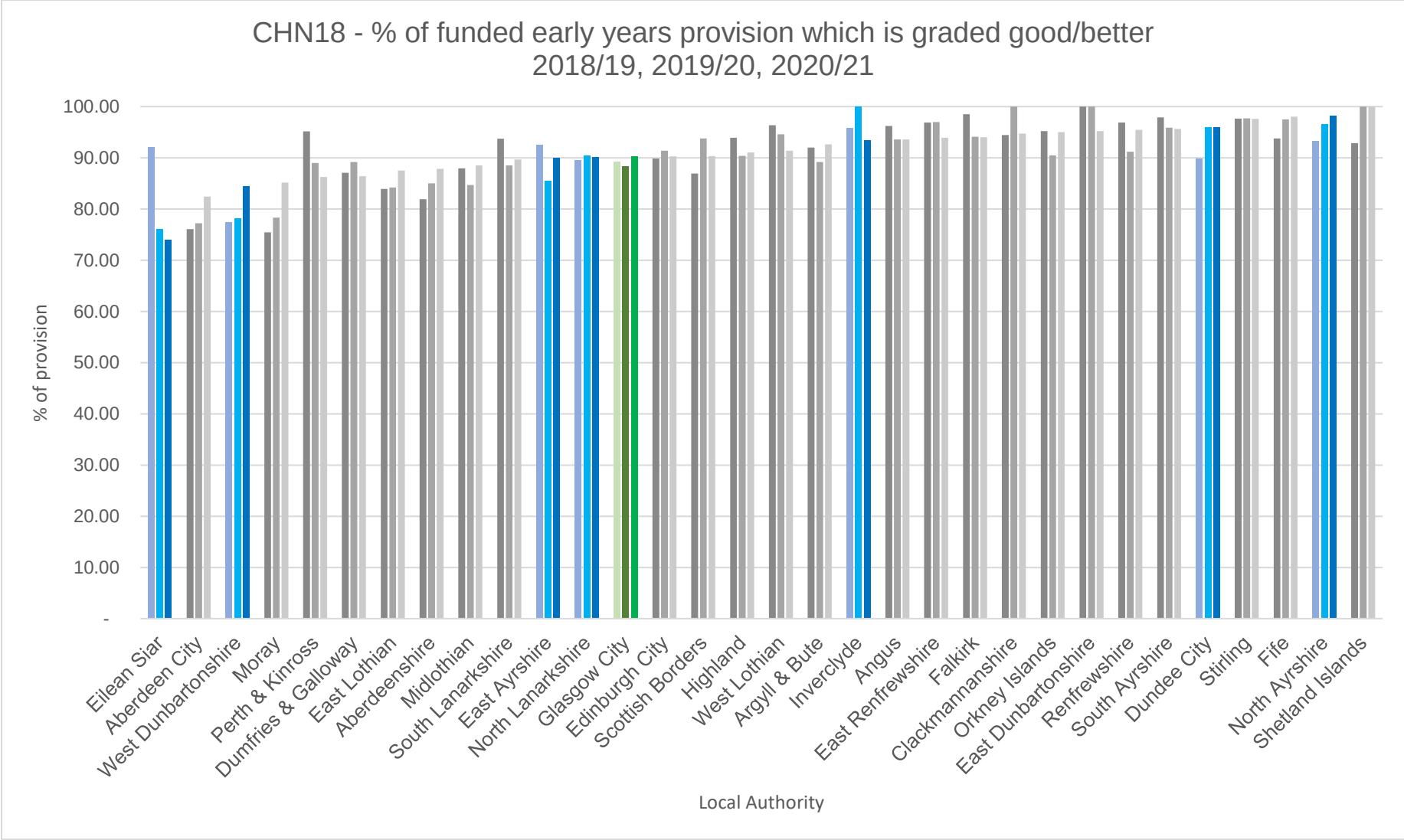


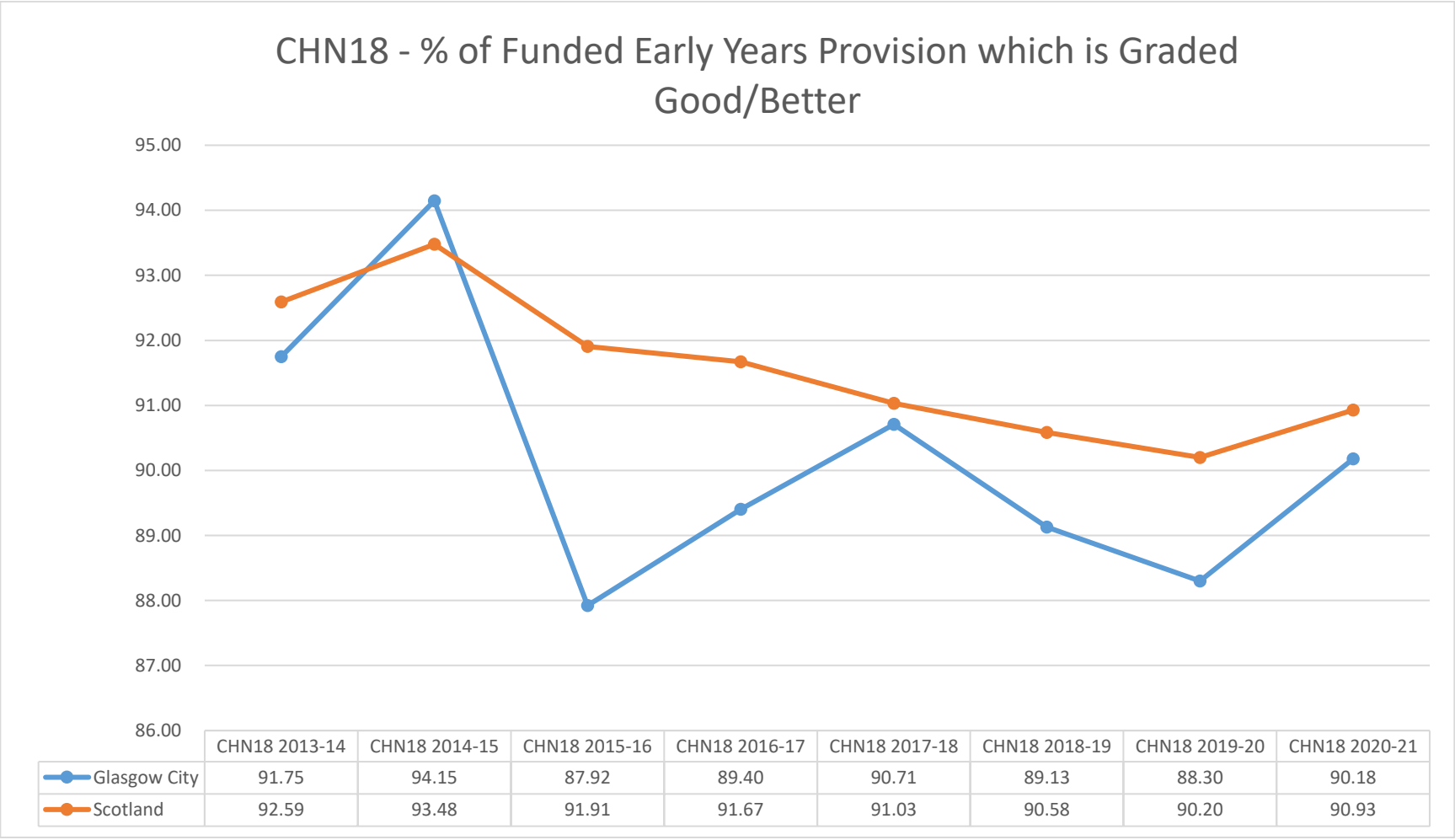
	CHN14a 2018-19	CHN14a 2020-21
Glasgow City	20.89	25.10
Scotland	20.66	24.70


CHN14b - Numeracy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils
2018/19, 2020/21
35.00
30.00
25.00
20.00
15.00
10.00
5.00
-
% of Young People
Clackmannanshire
Aberdeenshire
South Ayrshire
Dumfries & Galloway
East Renfrewshire
West Dunbartonshire
West Lothian
Dundee City
Moray
East Dunbartonshire
Glasgow City
South Lanarkshire
North Lanarkshire
Falkirk
Angus
Fife
Renfrewshire
North Ayrshire
Perth & Kinross
Edinburgh City
East Lothian
Midlothian
Aberdeen City
Scottish Borders
Inverclyde
Argyll & Bute
Highland
East Ayrshire
Stirling
Eilean Siar
Orkney Islands
Shetland Islands
Local Authority

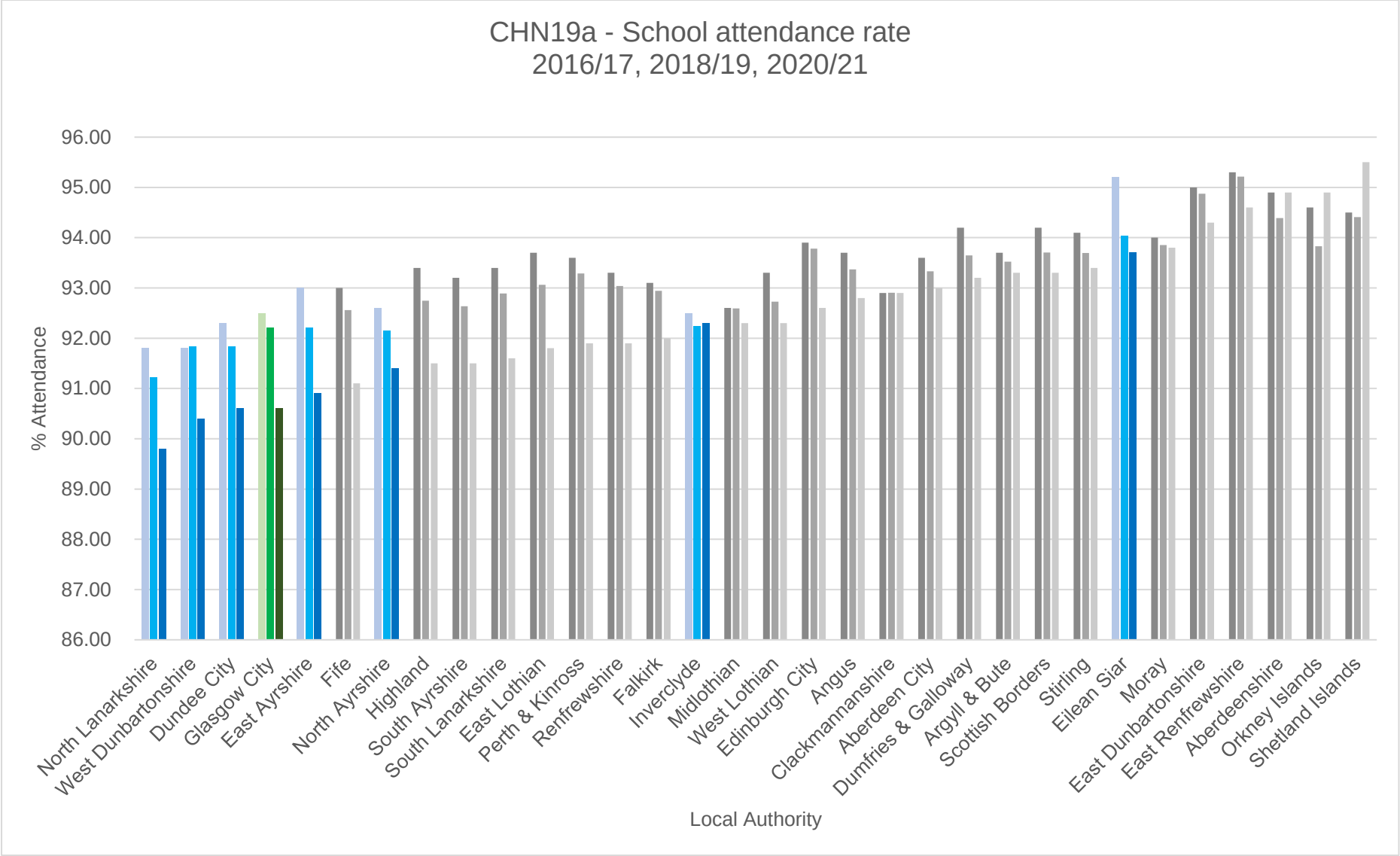


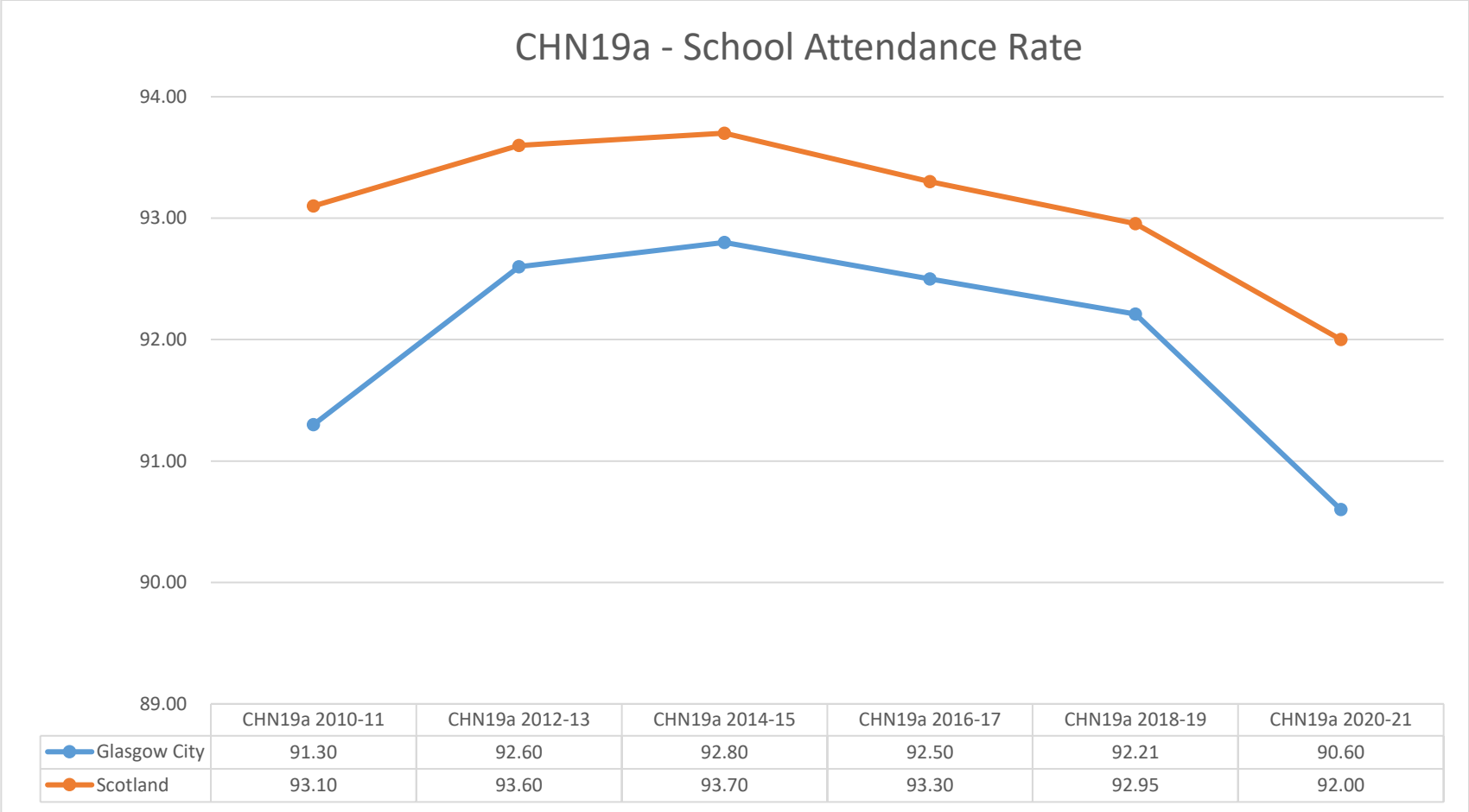
	CHN14b 2018-19	CHN14b 2020-21
Glasgow City	14.88	18.38
Scotland	16.81	21.42


CHN18 - % of funded early years provision which is graded good/better
2018/19, 2019/20, 2020/21
% of provision
100.00
90.00
80.00
70.00
60.00
50.00
40.00
30.00
20.00
10.00
-
Eilean Siar
Aberdeen City
West Dunbartonshire
Moray
Perth & Kinross
Dumfries & Galloway
East Lothian
Aberdeenshire
Midlothian
South Lanarkshire
East Ayrshire
North Lanarkshire
Glasgow City
Edinburgh City
Scottish Borders
Highland
West Lothian
Argyll & Bute
Inverclyde
Angus
East Renfrewshire
Falkirk
Clackmannanshire
Orkney Islands
East Dunbartonshire
Renfrewshire
South Ayrshire
Dundee City
Stirling
Fife
North Ayrshire
Shetland Islands
Local Authority

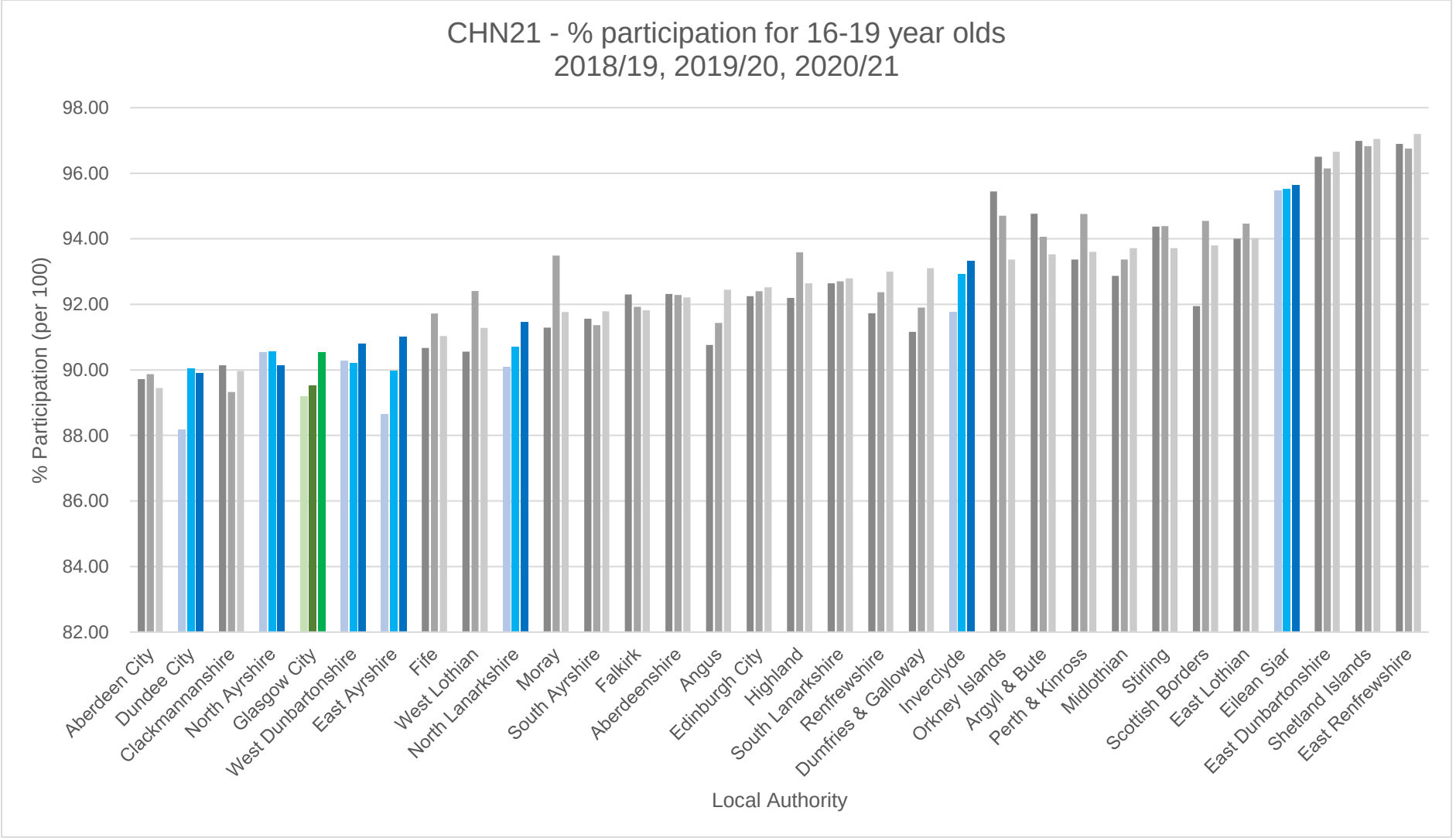


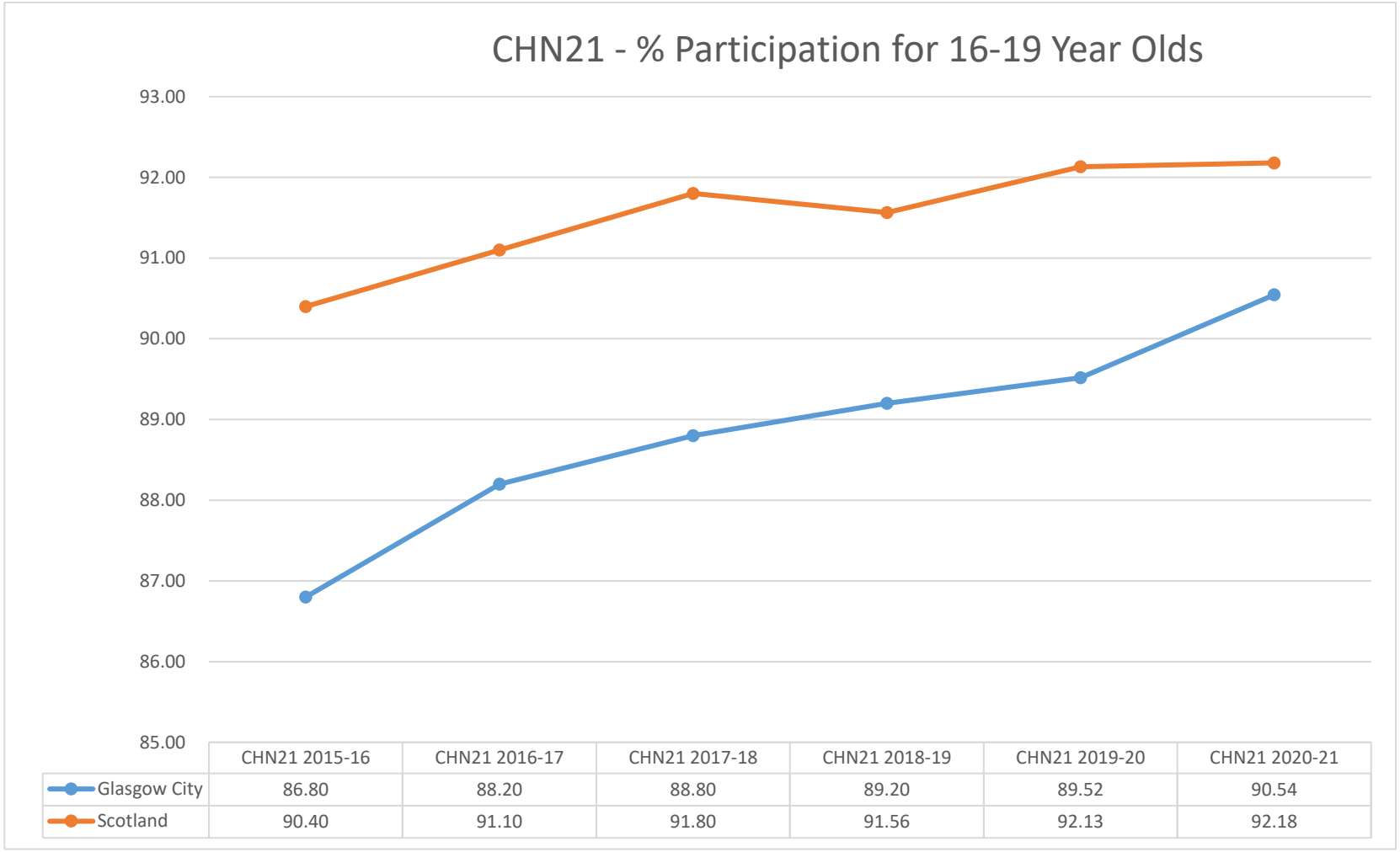
	CHN18 2013-14	CHN18 2014-15	CHN18 2015-16	CHN18 2016-17	CHN18 2017-18	CHN18 2018-19	CHN18 2019-20	CHN18 2020-21
Glasgow City	91.75	94.15	87.92	89.40	90.71	89.13	88.30	90.18
Scotland	92.59	93.48	91.91	91.67	91.03	90.58	90.20	90.93


CHN19a - School attendance rate
2016/17, 2018/19, 2020/21
96.00
95.00
94.00
93.00
92.00
91.00
90.00
89.00
88.00
87.00
86.00
% Attendance
North Lanarkshire
West Dunbartonshire
Dundee City
Glasgow City
East Ayrshire
Fife
North Ayrshire
Highland
South Ayrshire
South Lanarkshire
East Lothian
Perth & Kinross
Renfrewshire
Falkirk
Inverclyde
Midlothian
West Lothian
Edinburgh City
Angus
Clackmannanshire
Aberdeen City
Dumfries & Galloway
Argyll & Bute
Scottish Borders
Stirling
Eilean Siar
Moray
East Dunbartonshire
East Renfrewshire
Aberdeenshire
Orkney Islands
Shetland Islands
Local Authority

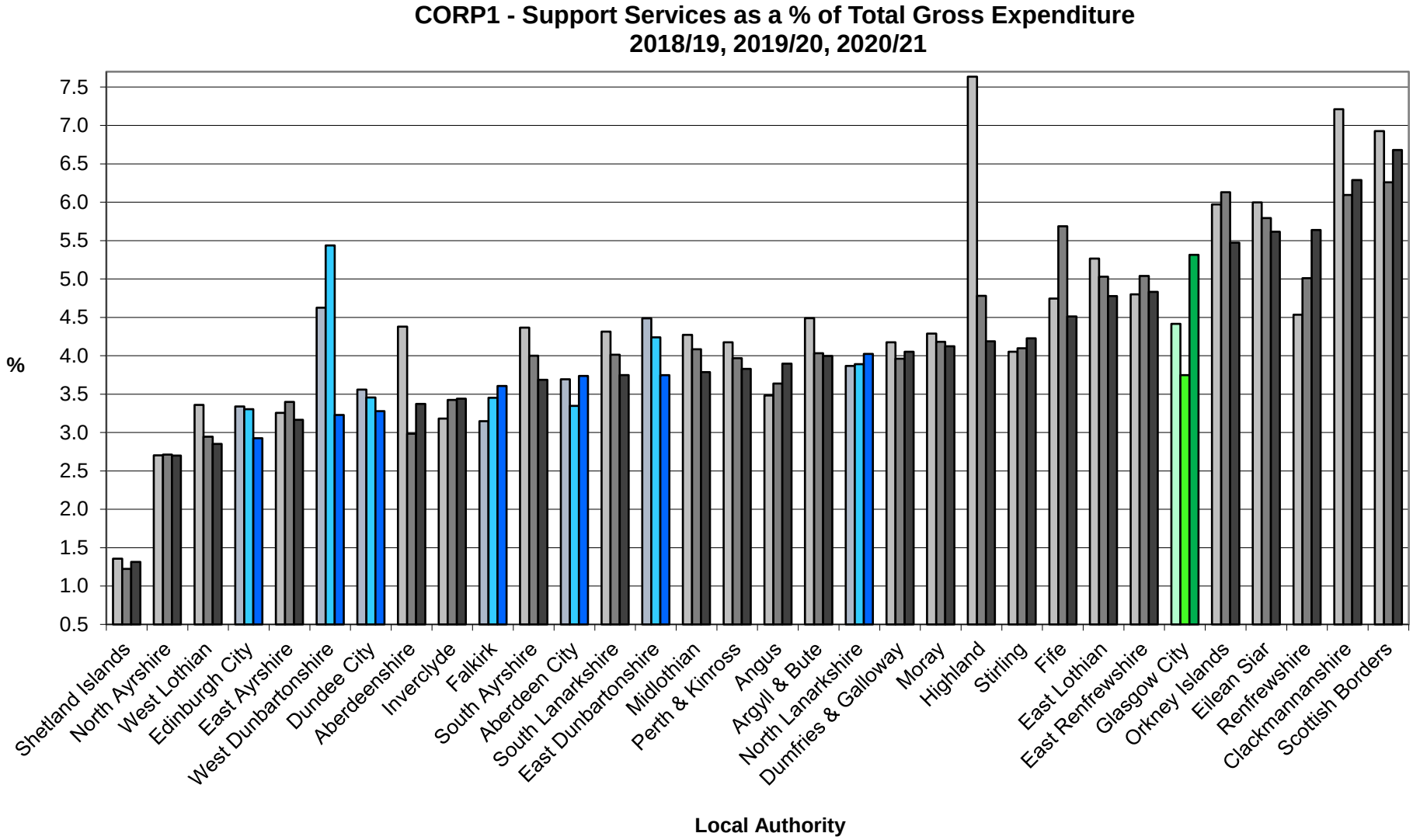


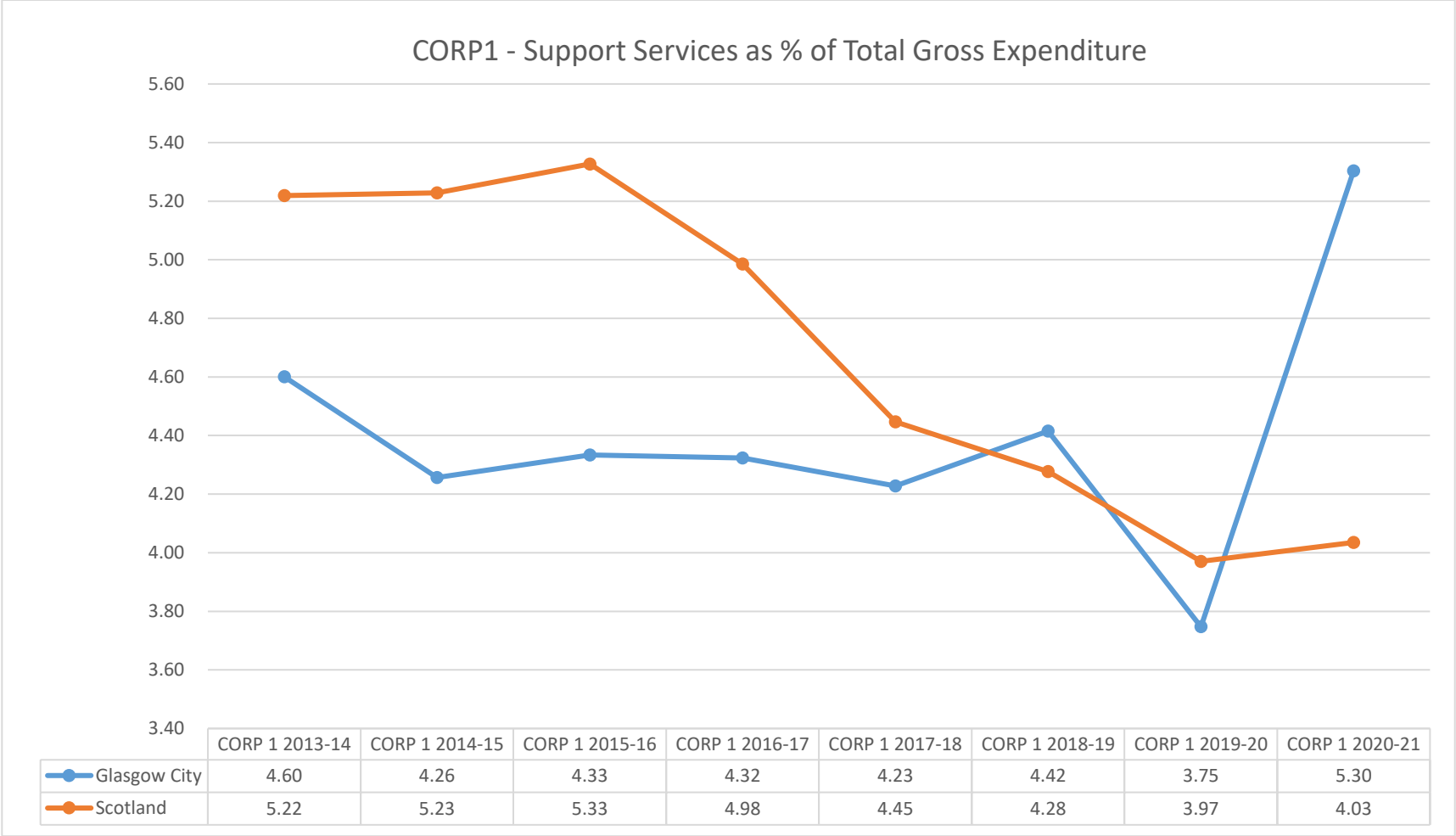
	CHN19a 2010-11	CHN19a 2012-13	CHN19a 2014-15	CHN19a 2016-17	CHN19a 2018-19	CHN19a 2020-21
Glasgow City	91.30	92.60	92.80	92.50	92.21	90.60
Scotland	93.10	93.60	93.70	93.30	92.95	92.00


CHN21 - % participation for 16-19 year olds
2018/19, 2019/20, 2020/21
% Participation (per 100)
98.00
96.00
94.00
92.00
90.00
88.00
86.00
84.00
82.00
Aberdeen City
Dundee City
Clackmannanshire
North Ayrshire
Glasgow City
West Dunbartonshire
East Ayrshire
Fife
West Lothian
North Lanarkshire
Moray
South Ayrshire
Falkirk
Aberdeenshire
Angus
Edinburgh City
Highland
South Lanarkshire
Renfrewshire
Dumfries & Galloway
Inverclyde
Orkney Islands
Argyll & Bute
Perth & Kinross
Midlothian
Stirling
Scottish Borders
East Lothian
Eilean Siar
East Dunbartonshire
Shetland Islands
East Renfrewshire
Local Authority



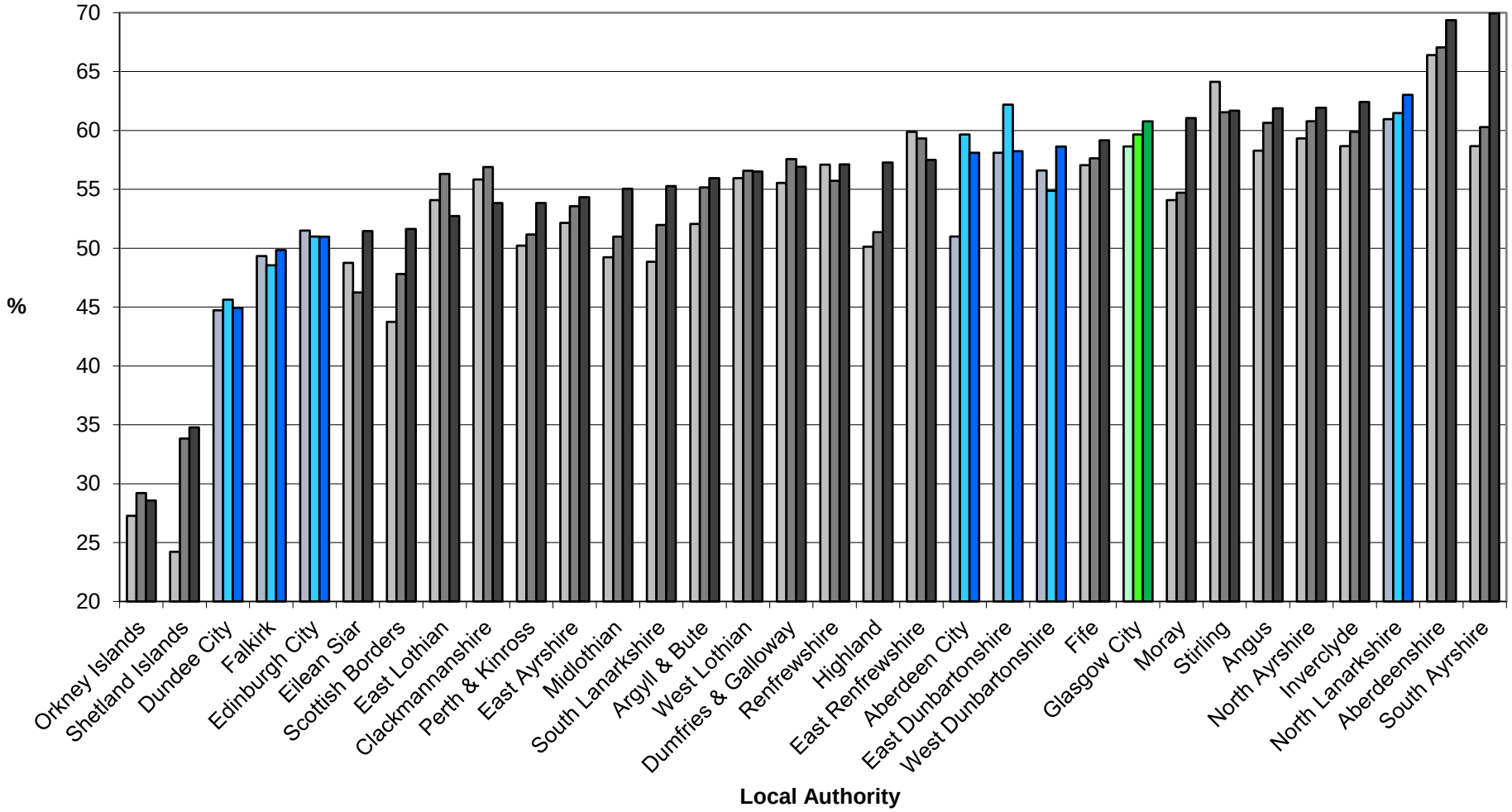
	CHN21 2015-16	CHN21 2016-17	CHN21 2017-18	CHN21 2018-19	CHN21 2019-20	CHN21 2020-21
Glasgow City	86.80	88.20	88.80	89.20	89.52	90.54
Scotland	90.40	91.10	91.80	91.56	92.13	92.18

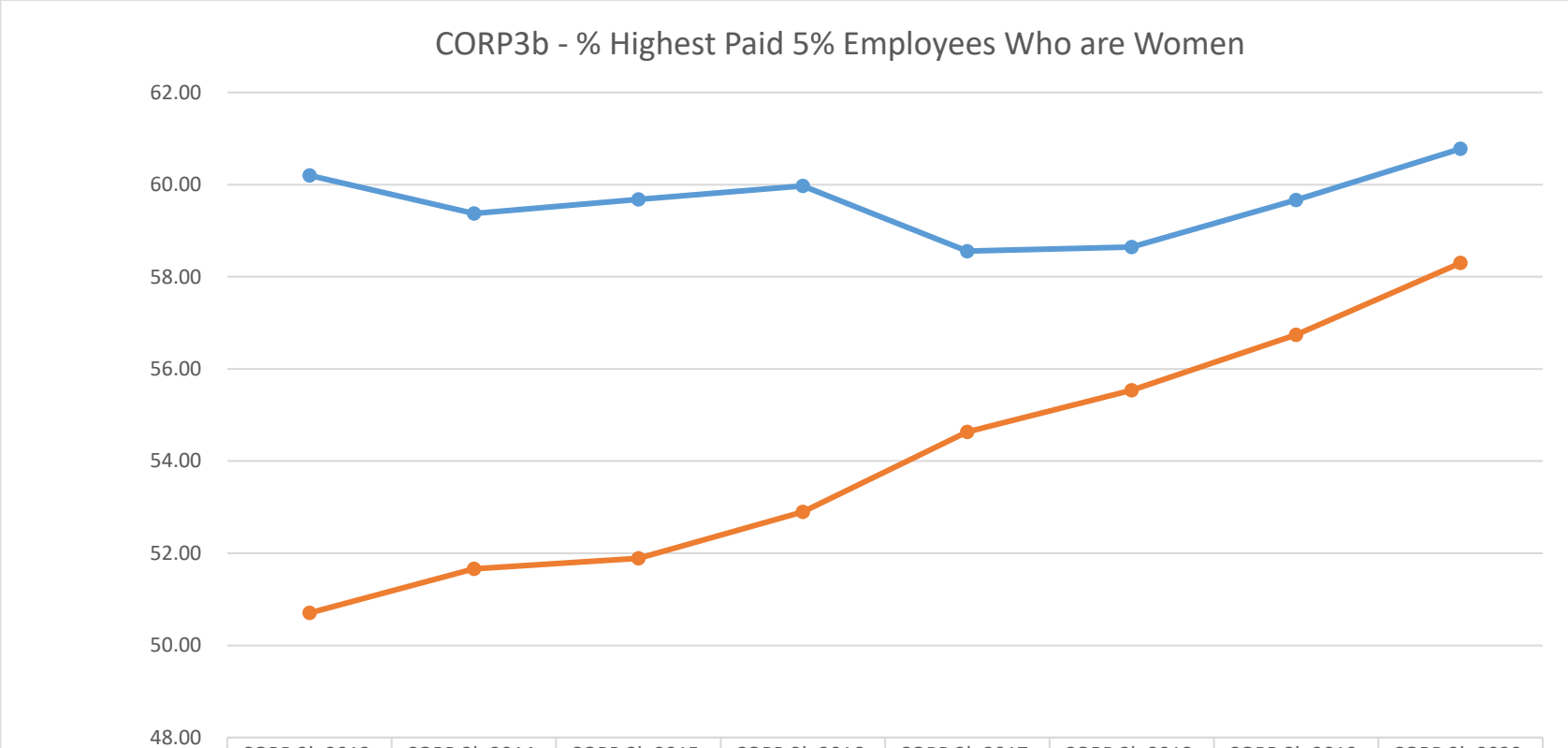

CORP1 - Support Services as a % of Total Gross Expenditure
2018/19, 2019/20, 2020/21
%
7.5
7.0
6.5
6.0
5.5
5.0
4.5
4.0
3.5
3.0
2.5
2.0
1.5
1.0
0.5
Shetland Islands
North Ayrshire
West Lothian
Edinburgh City
East Ayrshire
West Dunbartonshire
Dundee City
Aberdeenshire
Inverclyde
Falkirk
South Ayrshire
Aberdeen City
South Lanarkshire
East Dunbartonshire
Midlothian
Perth & Kinross
Angus
Argyll & Bute
North Lanarkshire
Dumfries & Galloway
Moray
Highland
Stirling
Fife
East Lothian
East Renfrewshire
Glasgow City
Orkney Islands
Eilean Siar
Renfrewshire
Clackmannanshire
Scottish Borders
Local Authority



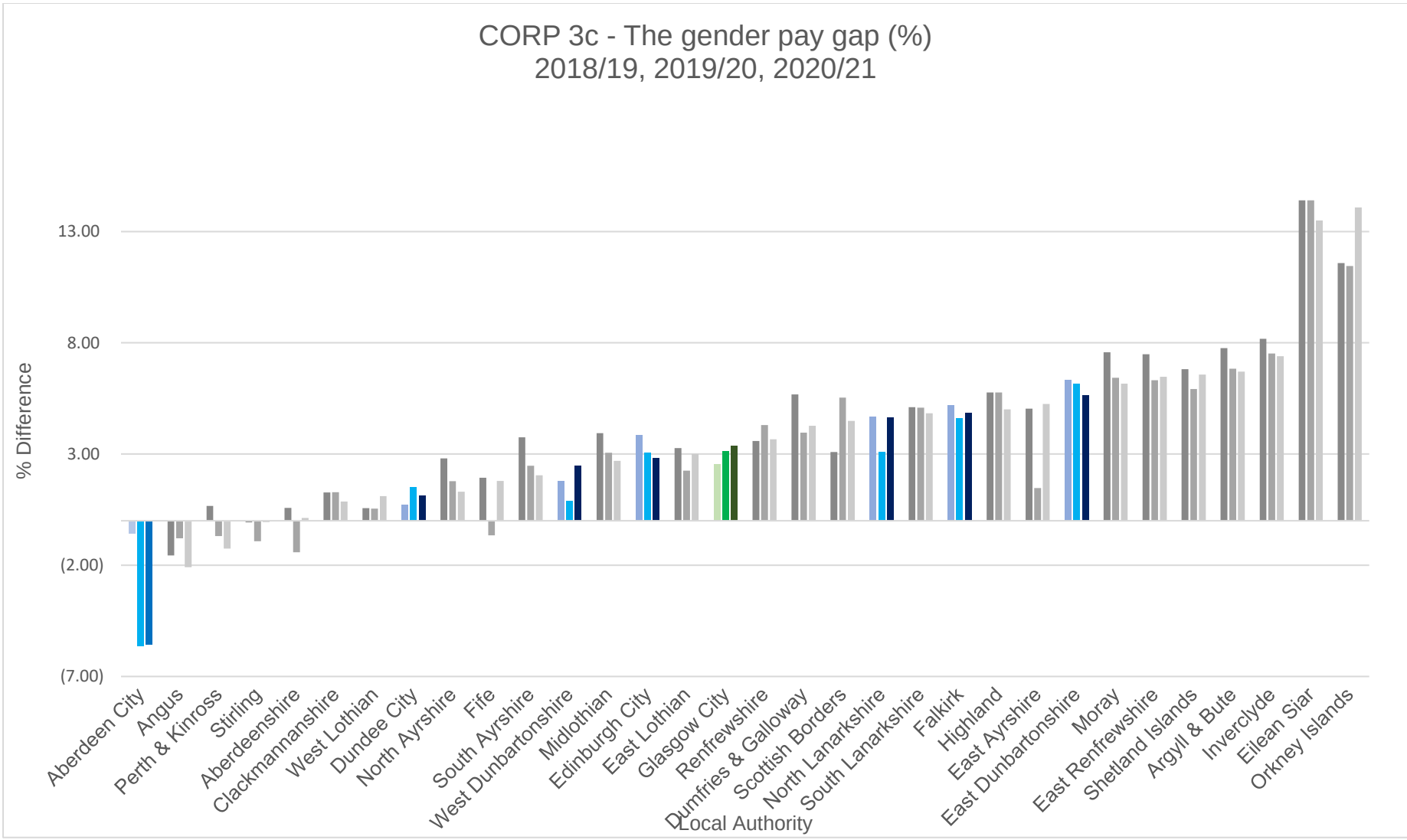
	CORP 1 2013-14	CORP 1 2014-15	CORP 1 2015-16	CORP 1 2016-17	CORP 1 2017-18	CORP 1 2018-19	CORP 1 2019-20	CORP 1 2020-21
Glasgow City	4.60	4.26	4.33	4.32	4.23	4.42	3.75	5.30
Scotland	5.22	5.23	5.33	4.98	4.45	4.28	3.97	4.03

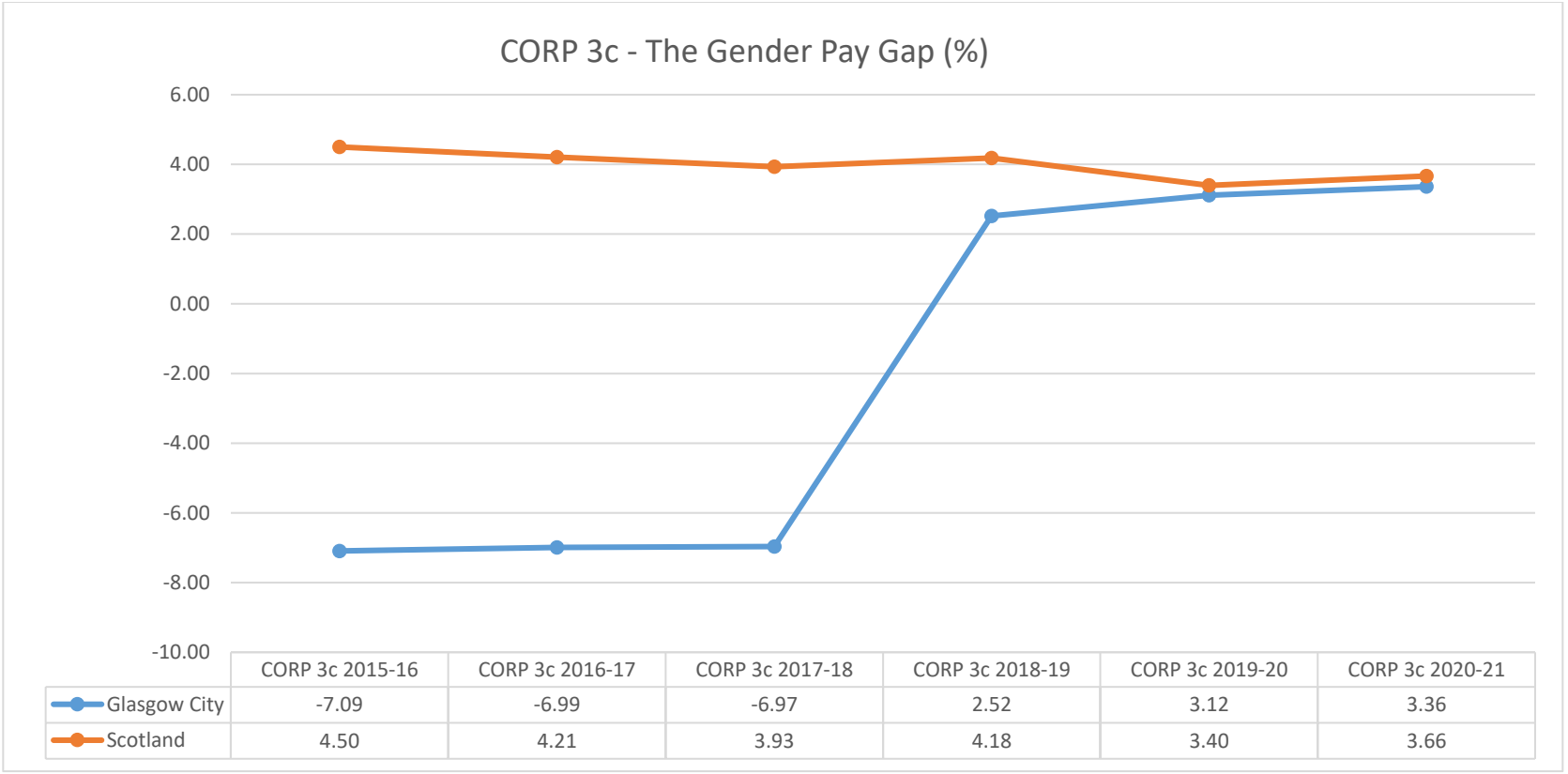
CORP3b - % the Highest Paid 5% of Employees Who are Women
2018/19, 2019/20, 2020/21



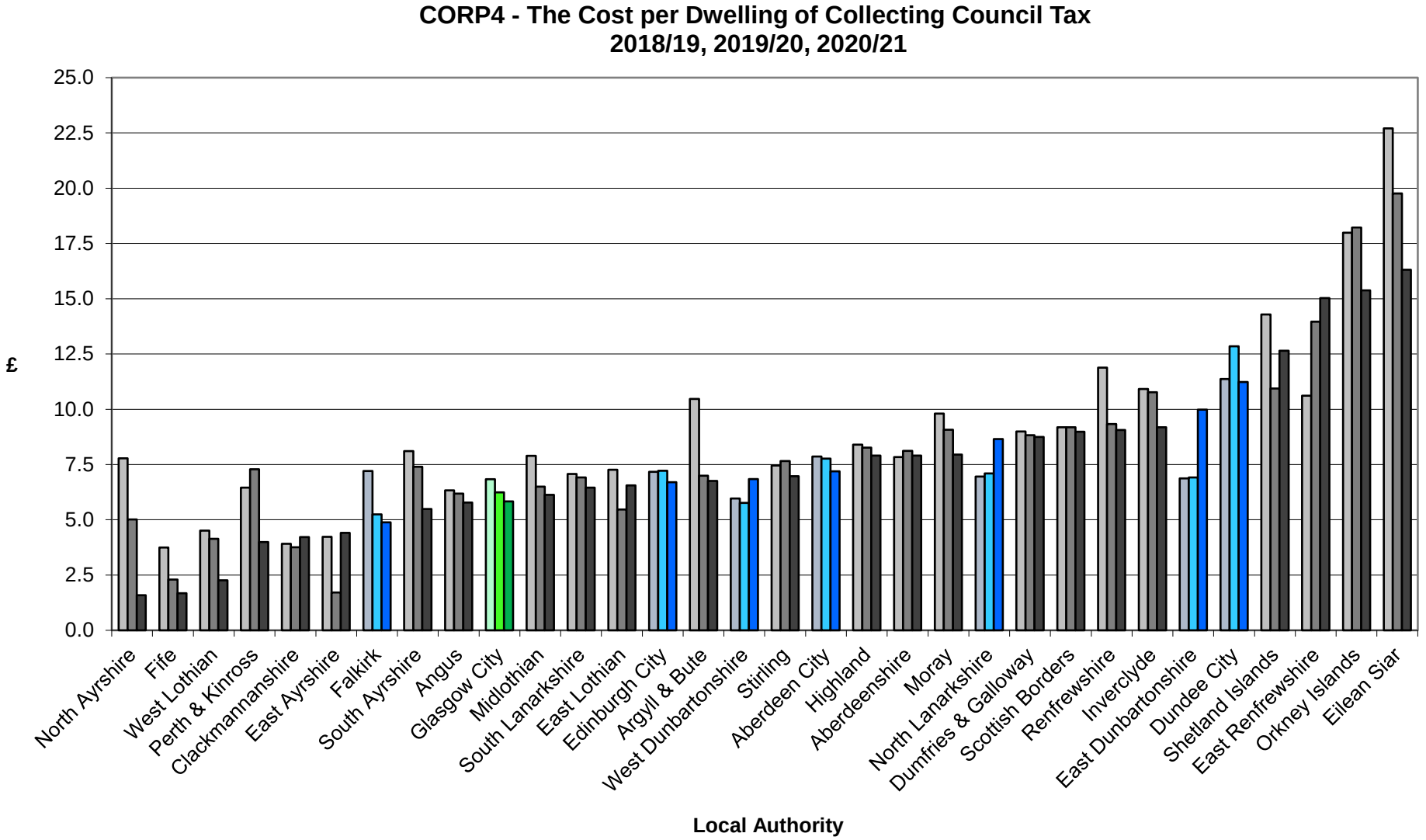


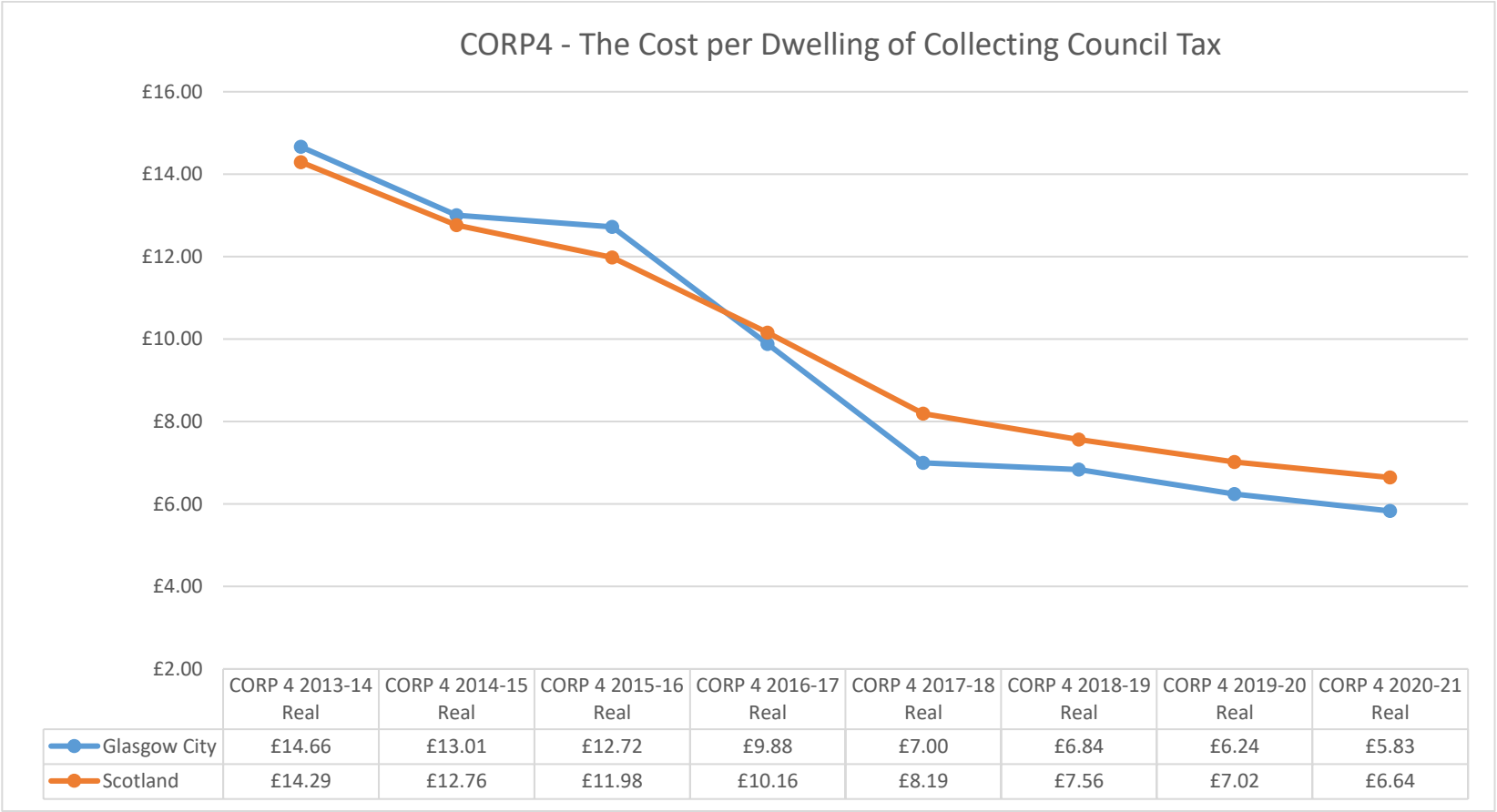
	CORP 3b 2013-14	CORP 3b 2014-15	CORP 3b 2015-16	CORP 3b 2016-17	CORP 3b 2017-18	CORP 3b 2018-19	CORP 3b 2019-20	CORP 3b 2020-21
Glasgow City	60.20	59.37	59.68	59.97	58.56	58.65	59.66	60.78
Scotland	50.70	51.66	51.89	52.90	54.63	55.53	56.74	58.30


CORP 3c - The gender pay gap (%)
2018/19, 2019/20, 2020/21
13.00
8.00
3.00
(2.00)
(7.00)
% Difference
Aberdeen City
Angus
Perth & Kinross
Stirling
Aberdeenshire
Clackmannanshire
West Lothian
Dundee City
North Ayrshire
Fife
South Ayrshire
West Dunbartonshire
Midlothian
Edinburgh City
East Lothian
Glasgow City
Renfrewshire
Dumfries & Galloway
Scottish Borders
North Lanarkshire
South Lanarkshire
Falkirk
Highland
East Ayrshire
East Dunbartonshire
Moray
East Renfrewshire
Shetland Islands
Argyll & Bute
Inverclyde
Eilean Siar
Orkney Islands
Local Authority

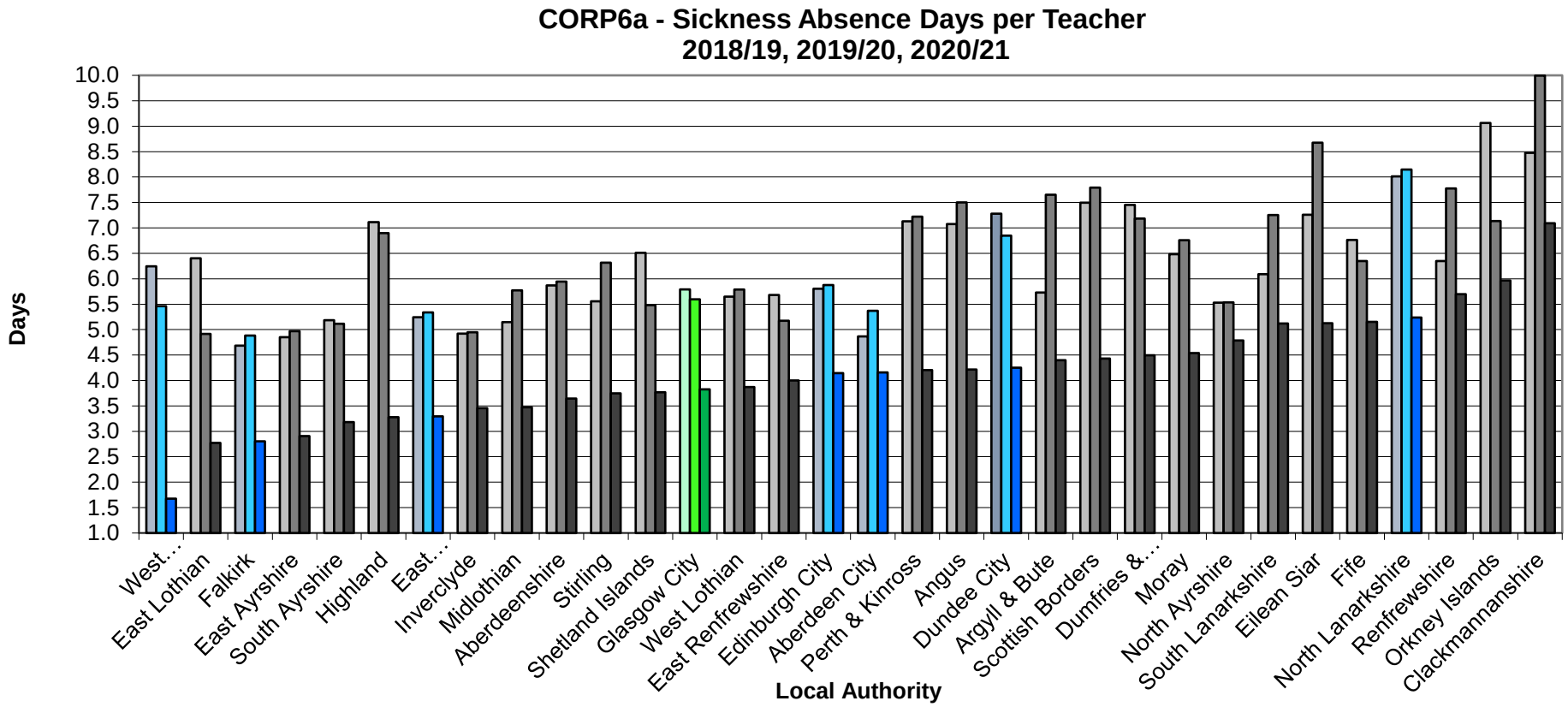


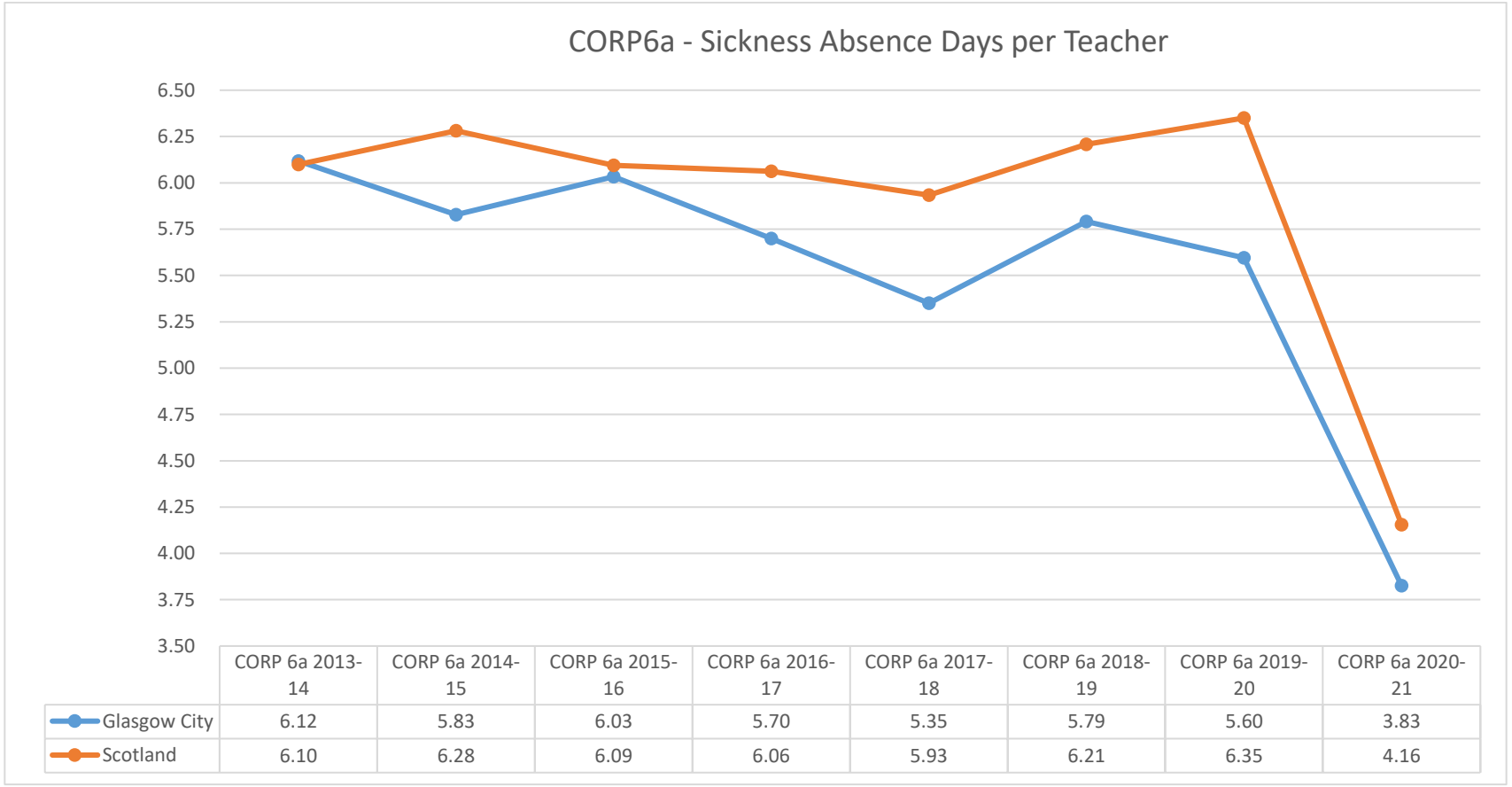
	CORP 3c 2015-16	CORP 3c 2016-17	CORP 3c 2017-18	CORP 3c 2018-19	CORP 3c 2019-20	CORP 3c 2020-21
Glasgow City	-7.09	-6.99	-6.97	2.52	3.12	3.36
Scotland	4.50	4.21	3.93	4.18	3.40	3.66


CORP4 - The Cost per Dwelling of Collecting Council Tax
2018/19, 2019/20, 2020/21
£
25.0
22.5
20.0
17.5
15.0
12.5
10.0
7.5
5.0
2.5
0.0
North Ayrshire
Fife
West Lothian
Perth & Kinross
Clackmannanshire
East Ayrshire
Falkirk
South Ayrshire
Angus
Glasgow City
Midlothian
South Lanarkshire
East Lothian
Edinburgh City
Argyll & Bute
West Dunbartonshire
Stirling
Aberdeen City
Highland
Aberdeenshire
Moray
North Lanarkshire
Dumfries & Galloway
Scottish Borders
Renfrewshire
Inverclyde
East Dunbartonshire
Dundee City
Shetland Islands
East Renfrewshire
Orkney Islands
Eilean Siar
Local Authority

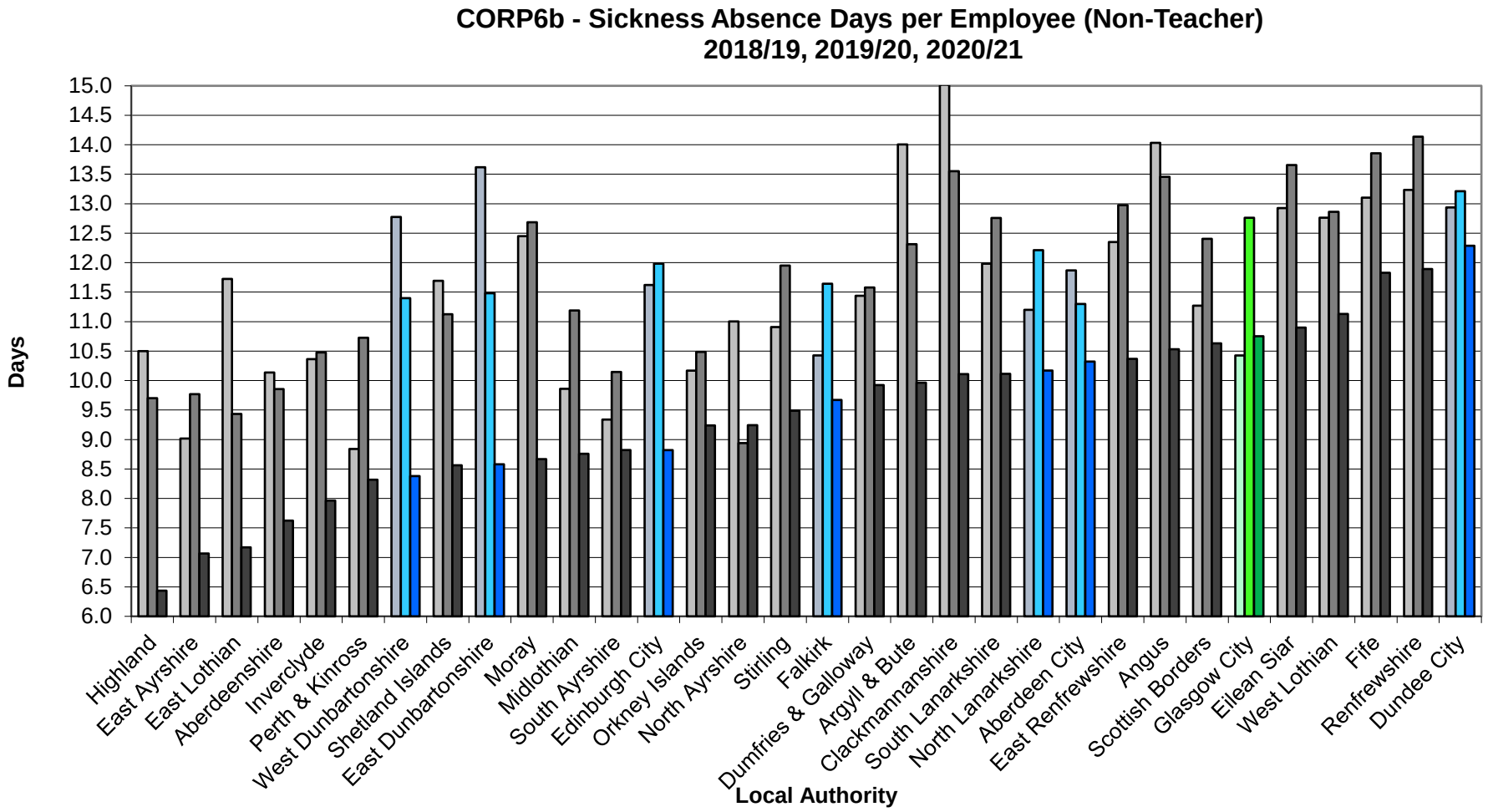


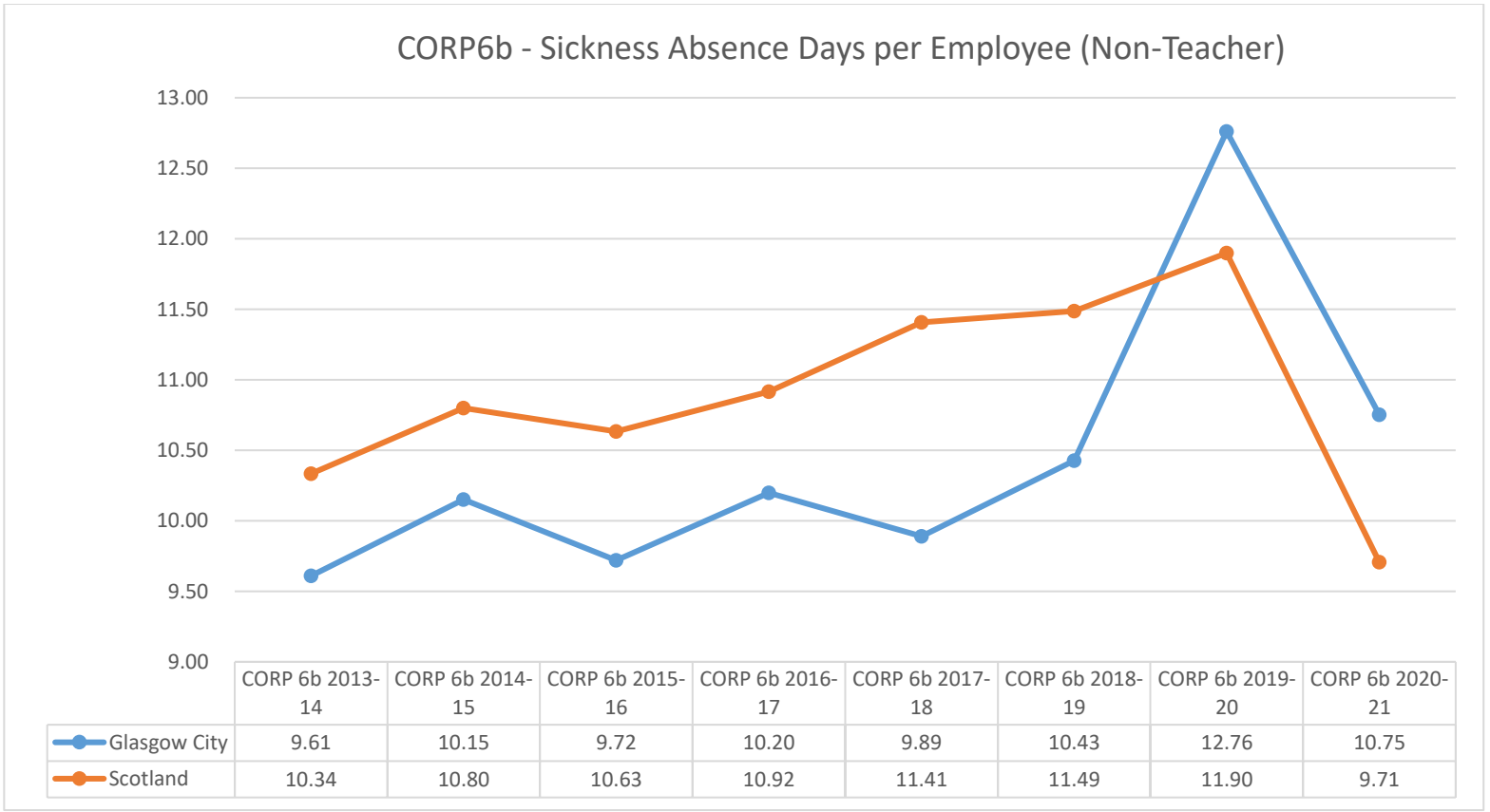
	CORP 4 2013-14 Real	CORP 4 2014-15 Real	CORP 4 2015-16 Real	CORP 4 2016-17 Real	CORP 4 2017-18 Real	CORP 4 2018-19 Real	CORP 4 2019-20 Real	CORP 4 2020-21 Real
Glasgow City	£14.66	£13.01	£12.72	£9.88	£7.00	£6.84	£6.24	£5.83
Scotland	£14.29	£12.76	£11.98	£10.16	£8.19	£7.56	£7.02	£6.64


CORP6a - Sickness Absence Days per Teacher
2018/19, 2019/20, 2020/21
Days
10.0
9.5
9.0
8.5
8.0
7.5
7.0
6.5
6.0
5.5
5.0
4.5
4.0
3.5
3.0
2.5
2.0
1.5
1.0
West…
East Lothian
Falkirk
East Ayrshire
South Ayrshire
Highland
East…
Inverclyde
Midlothian
Aberdeenshire
Stirling
Shetland Islands
Glasgow City
West Lothian
East Renfrewshire
Edinburgh City
Aberdeen City
Perth & Kinross
Angus
Dundee City
Argyll & Bute
Scottish Borders
Dumfries &…
Moray
North Ayrshire
South Lanarkshire
Eilean Siar
Fife
North Lanarkshire
Renfrewshire
Orkney Islands
Clackmannanshire
Local Authority



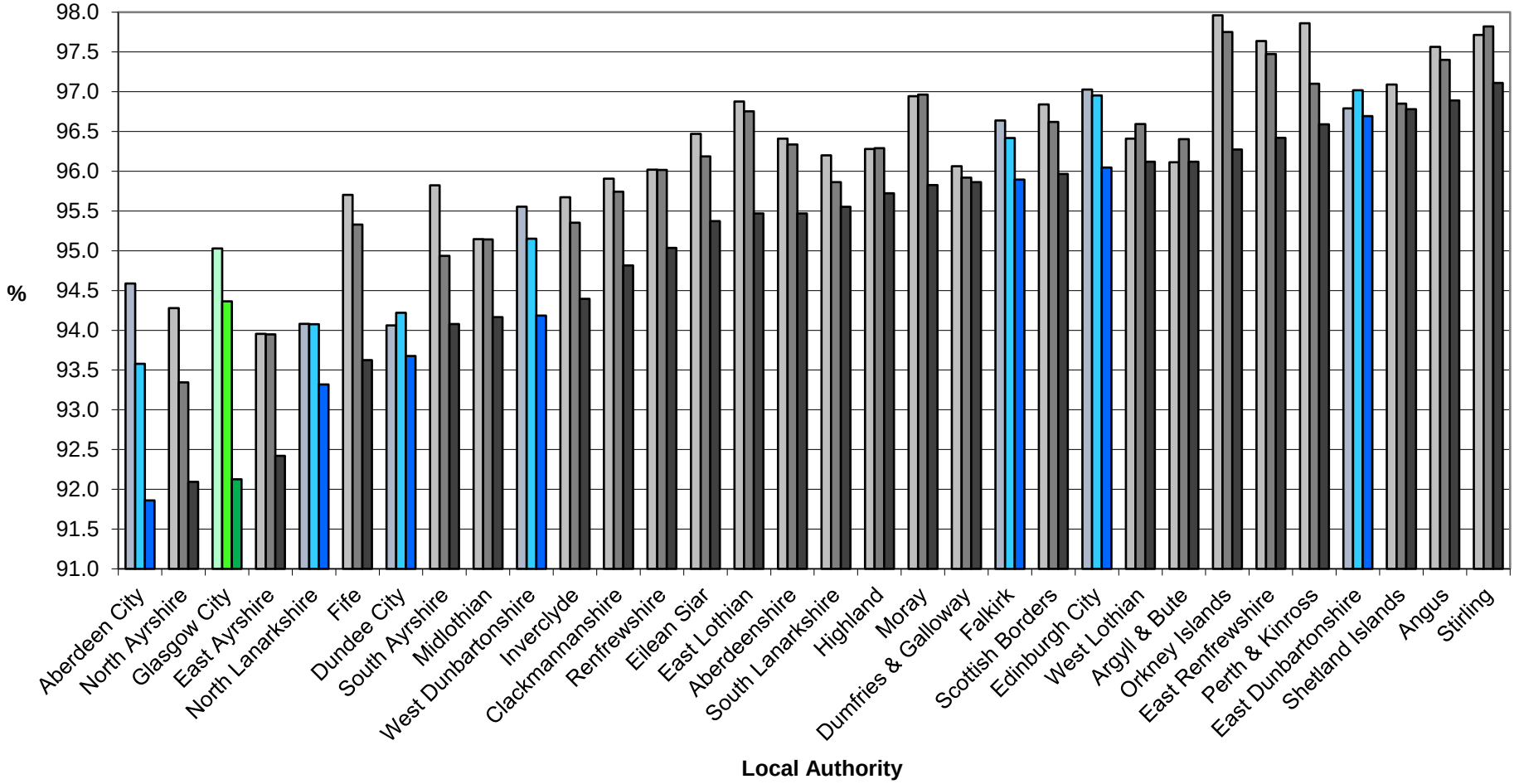
	CORP 6a 2013-14	CORP 6a 2014-15	CORP 6a 2015-16	CORP 6a 2016-17	CORP 6a 2017-18	CORP 6a 2018-19	CORP 6a 2019-20	CORP 6a 2020-21
Glasgow City	6.12	5.83	6.03	5.70	5.35	5.79	5.60	3.83
Scotland	6.10	6.28	6.09	6.06	5.93	6.21	6.35	4.16

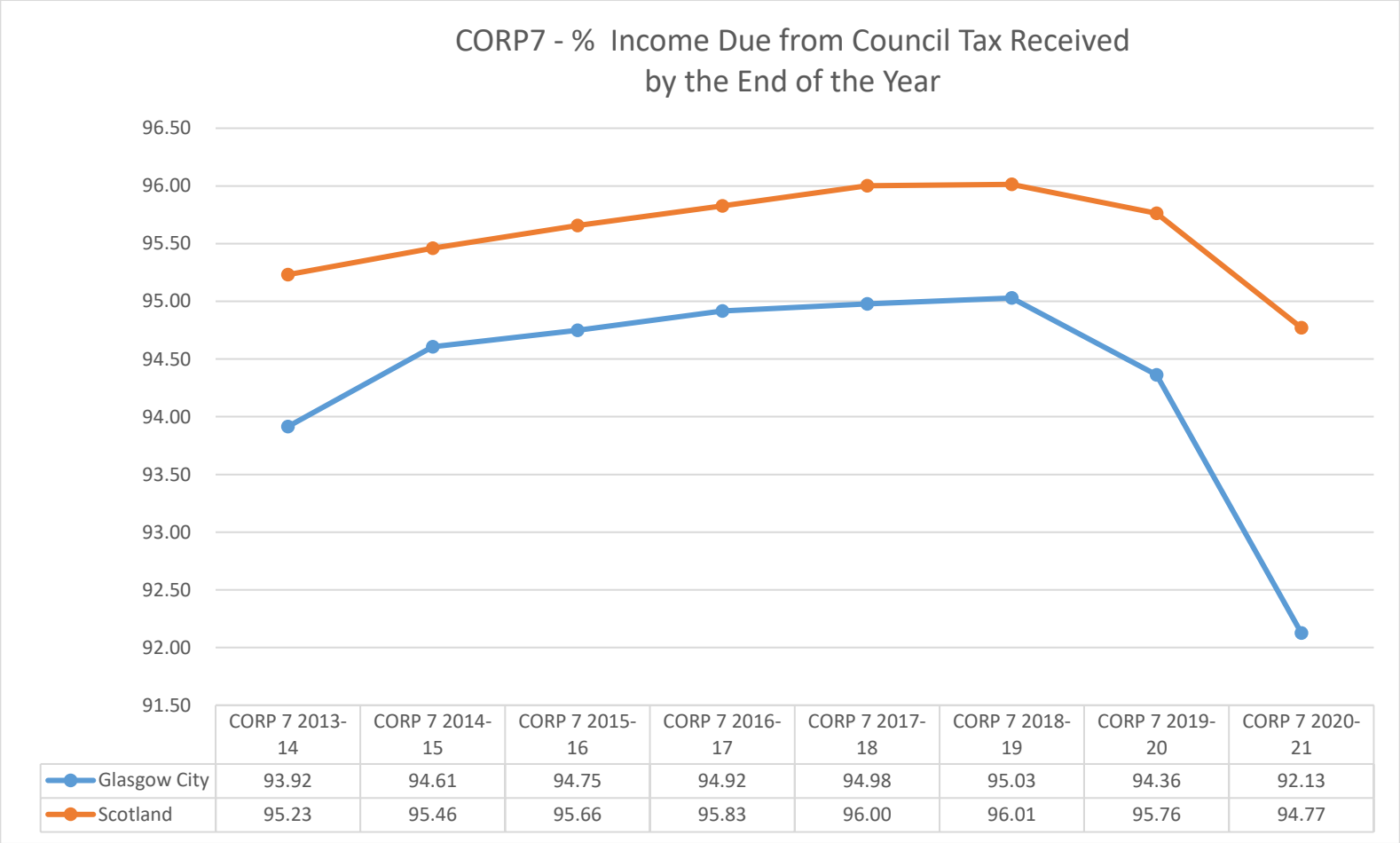

CORP6b - Sickness Absence Days per Employee (Non-Teacher)
2018/19, 2019/20, 2020/21
Days
15.0
14.5
14.0
13.5
13.0
12.5
12.0
11.5
11.0
10.5
10.0
9.5
9.0
8.5
8.0
7.5
7.0
6.5
6.0
Highland
East Ayrshire
East Lothian
Aberdeenshire
Inverclyde
Perth & Kinross
West Dunbartonshire
Shetland Islands
East Dunbartonshire
Moray
Midlothian
South Ayrshire
Edinburgh City
Orkney Islands
North Ayrshire
Stirling
Falkirk
Dumfries & Galloway
Argyll & Bute
Clackmannanshire
South Lanarkshire
North Lanarkshire
Aberdeen City
East Renfrewshire
Angus
Scottish Borders
Glasgow City
Eilean Siar
West Lothian
Fife
Renfrewshire
Dundee City
Local Authority



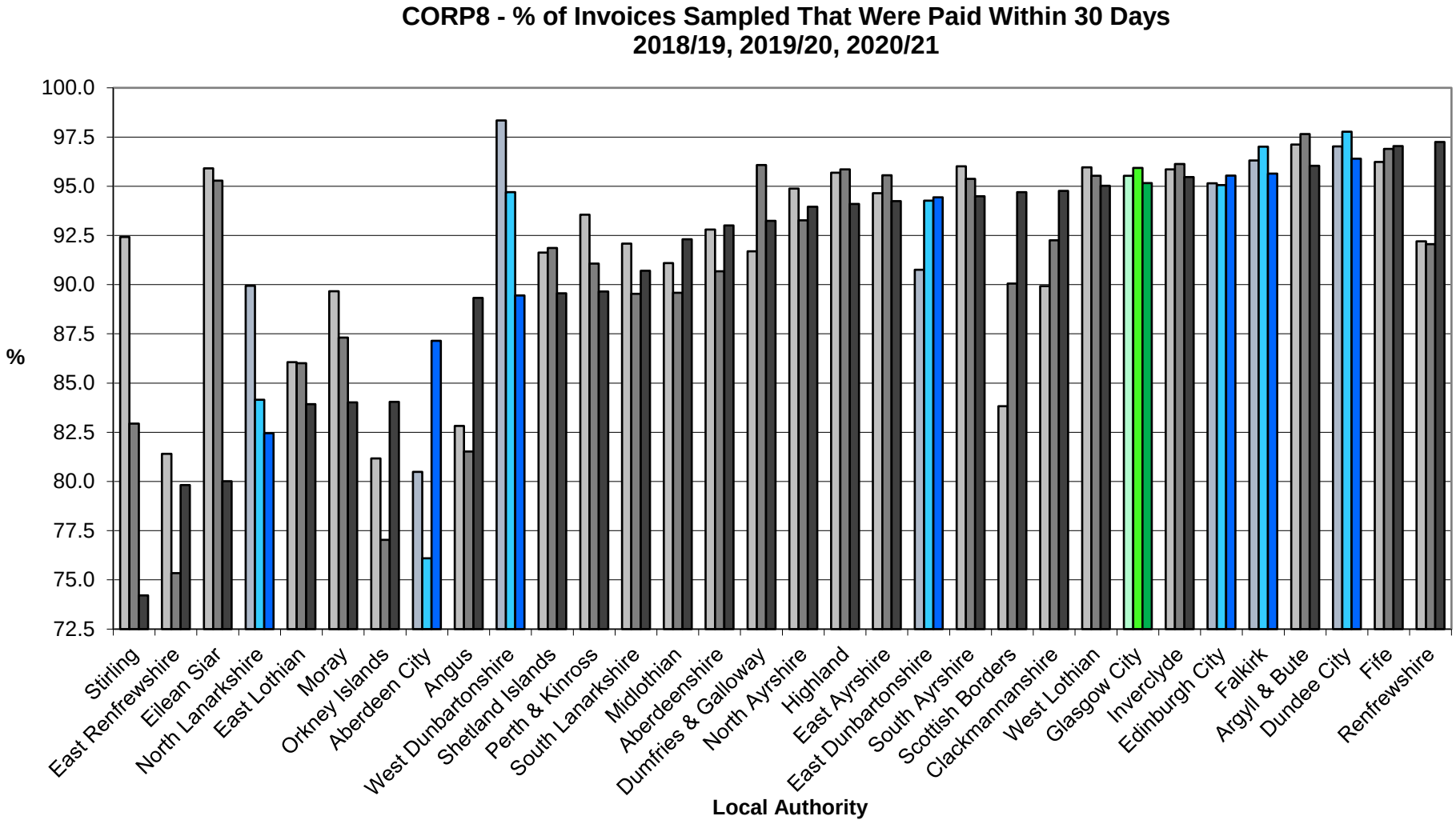
	CORP 6b 2013-14	CORP 6b 2014-15	CORP 6b 2015-16	CORP 6b 2016-17	CORP 6b 2017-18	CORP 6b 2018-19	CORP 6b 2019-20	CORP 6b 2020-21
Glasgow City	9.61	10.15	9.72	10.20	9.89	10.43	12.76	10.75
Scotland	10.34	10.80	10.63	10.92	11.41	11.49	11.90	9.71

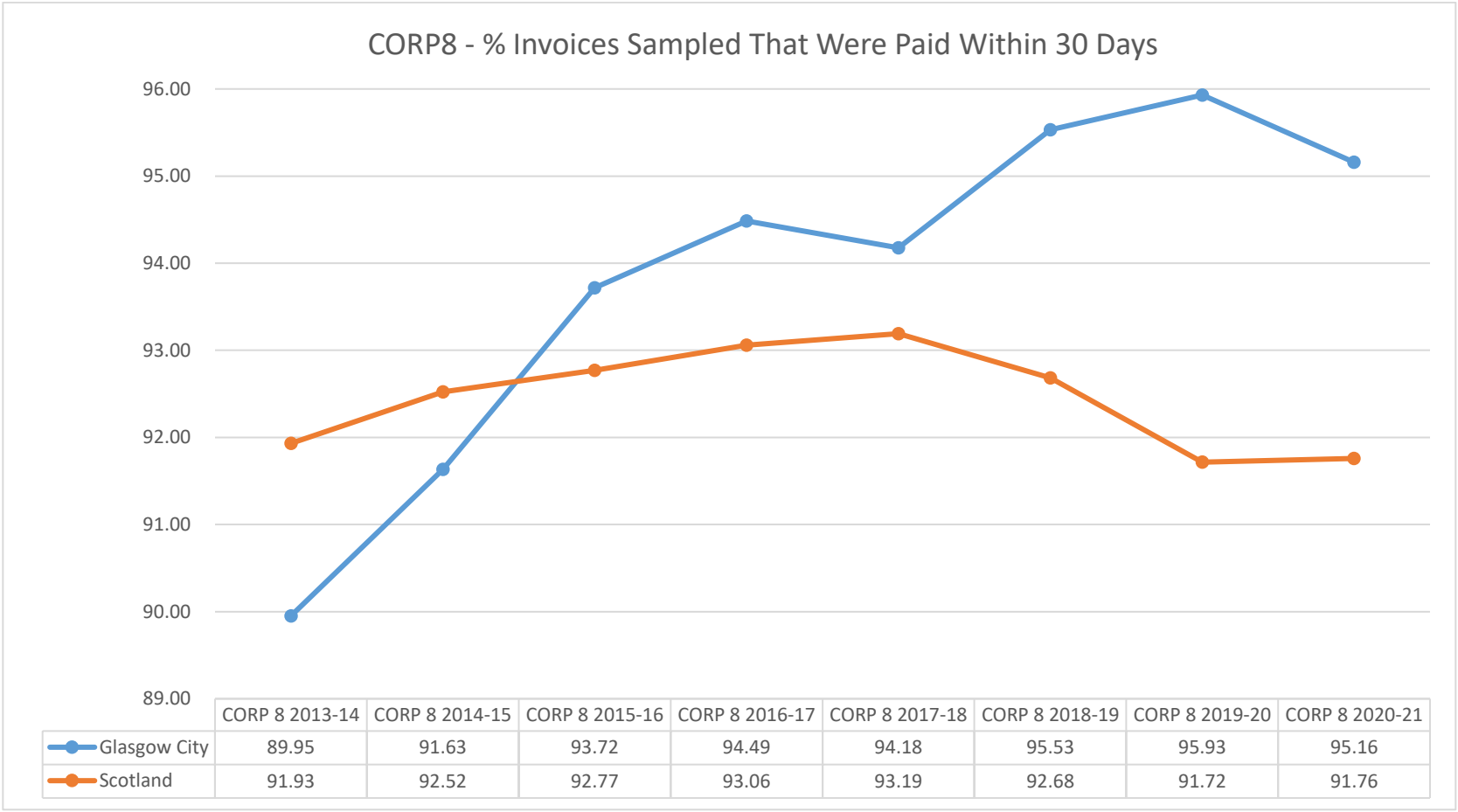
CORP7 - % Income Due from Council Tax Received by the End of the Year
2018/19, 2019/20, 2020/21



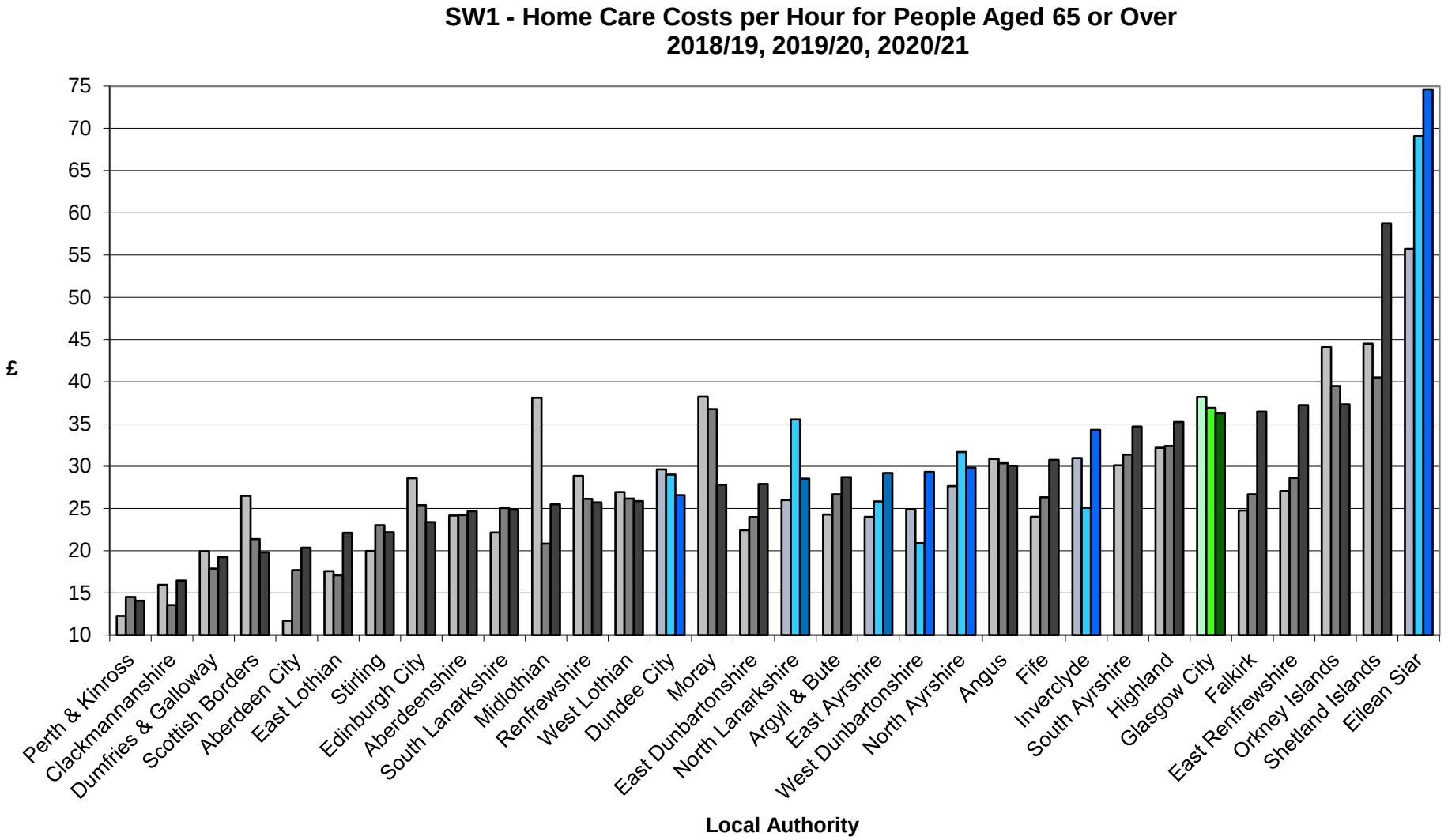


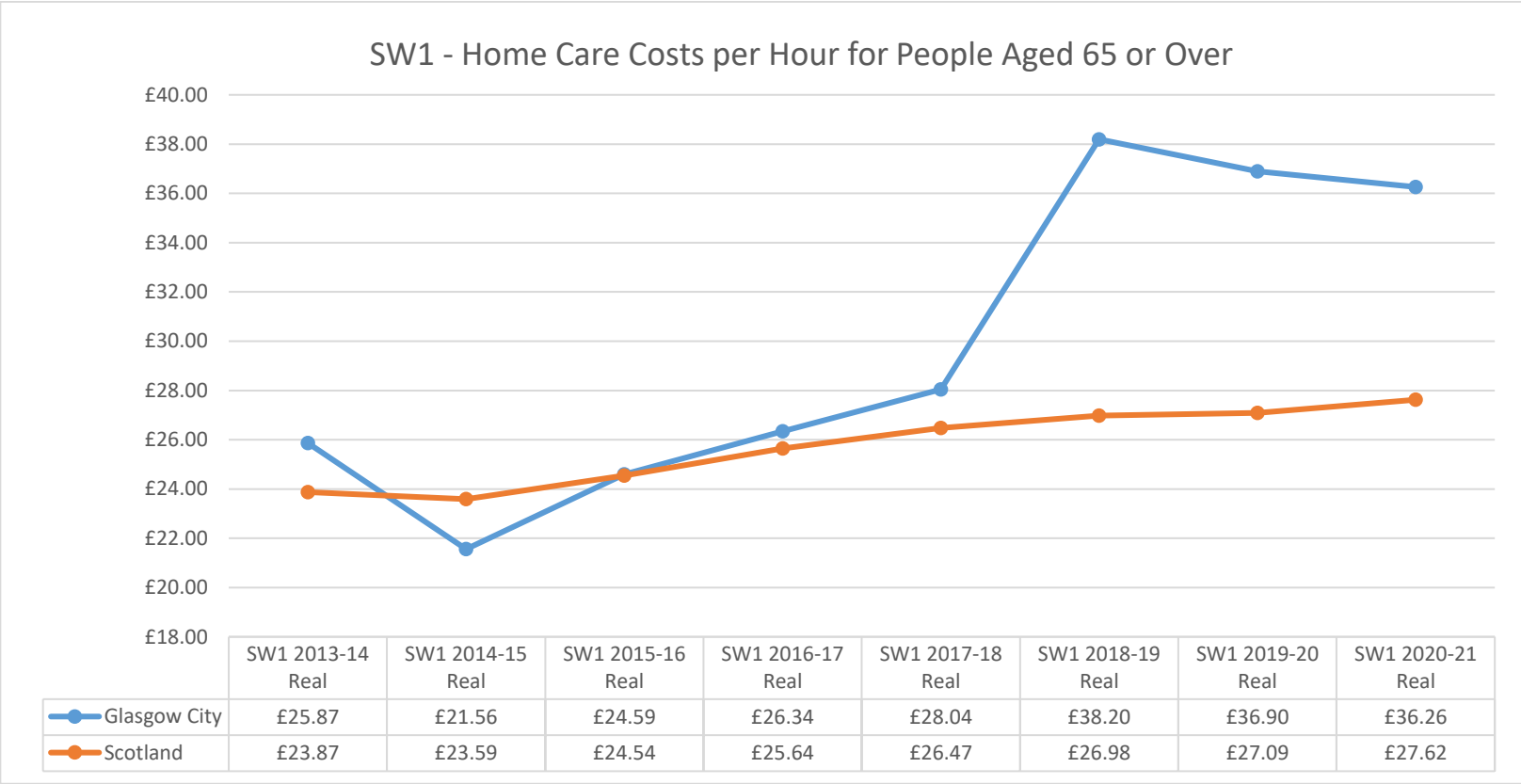
	CORP 7 2013-14	CORP 7 2014-15	CORP 7 2015-16	CORP 7 2016-17	CORP 7 2017-18	CORP 7 2018-19	CORP 7 2019-20	CORP 7 2020-21
Glasgow City	93.92	94.61	94.75	94.92	94.98	95.03	94.36	92.13
Scotland	95.23	95.46	95.66	95.83	96.00	96.01	95.76	94.77


CORP8 - % of Invoices Sampled That Were Paid Within 30 Days
2018/19, 2019/20, 2020/21
100.0
97.5
95.0
92.5
90.0
87.5
85.0
82.5
80.0
77.5
75.0
72.5
%
Stirling
East Renfrewshire
Eilean Siar
North Lanarkshire
East Lothian
Moray
Orkney Islands
Aberdeen City
Angus
West Dunbartonshire
Shetland Islands
Perth & Kinross
South Lanarkshire
Midlothian
Aberdeenshire
Dumfries & Galloway
North Ayrshire
Highland
East Ayrshire
East Dunbartonshire
South Ayrshire
Scottish Borders
Clackmannanshire
West Lothian
Glasgow City
Inverclyde
Edinburgh City
Falkirk
Argyll & Bute
Dundee City
Fife
Renfrewshire
Local Authority



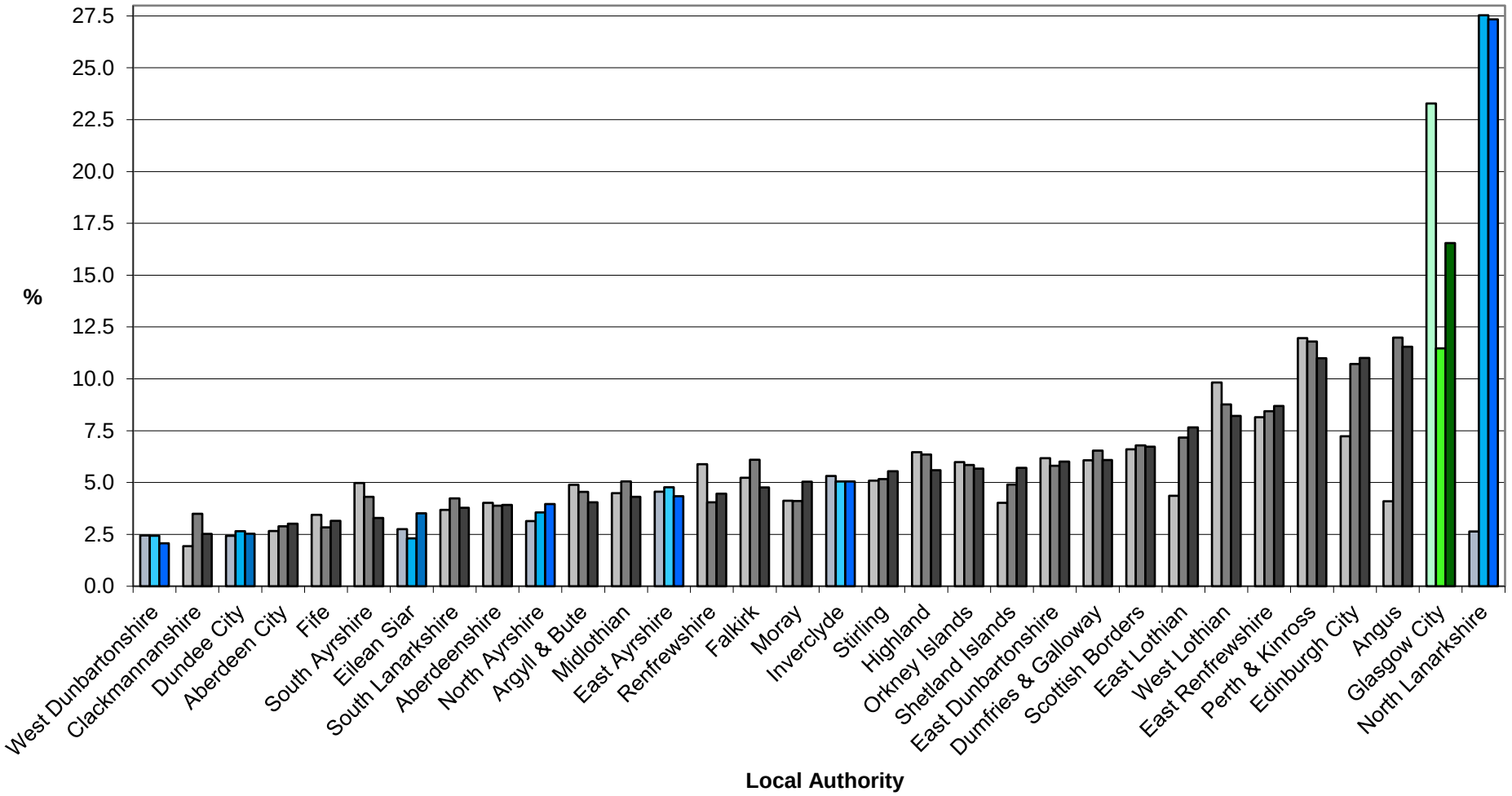
	CORP 8 2013-14	CORP 8 2014-15	CORP 8 2015-16	CORP 8 2016-17	CORP 8 2017-18	CORP 8 2018-19	CORP 8 2019-20	CORP 8 2020-21
Glasgow City	89.95	91.63	93.72	94.49	94.18	95.53	95.93	95.16
Scotland	91.93	92.52	92.77	93.06	93.19	92.68	91.72	91.76

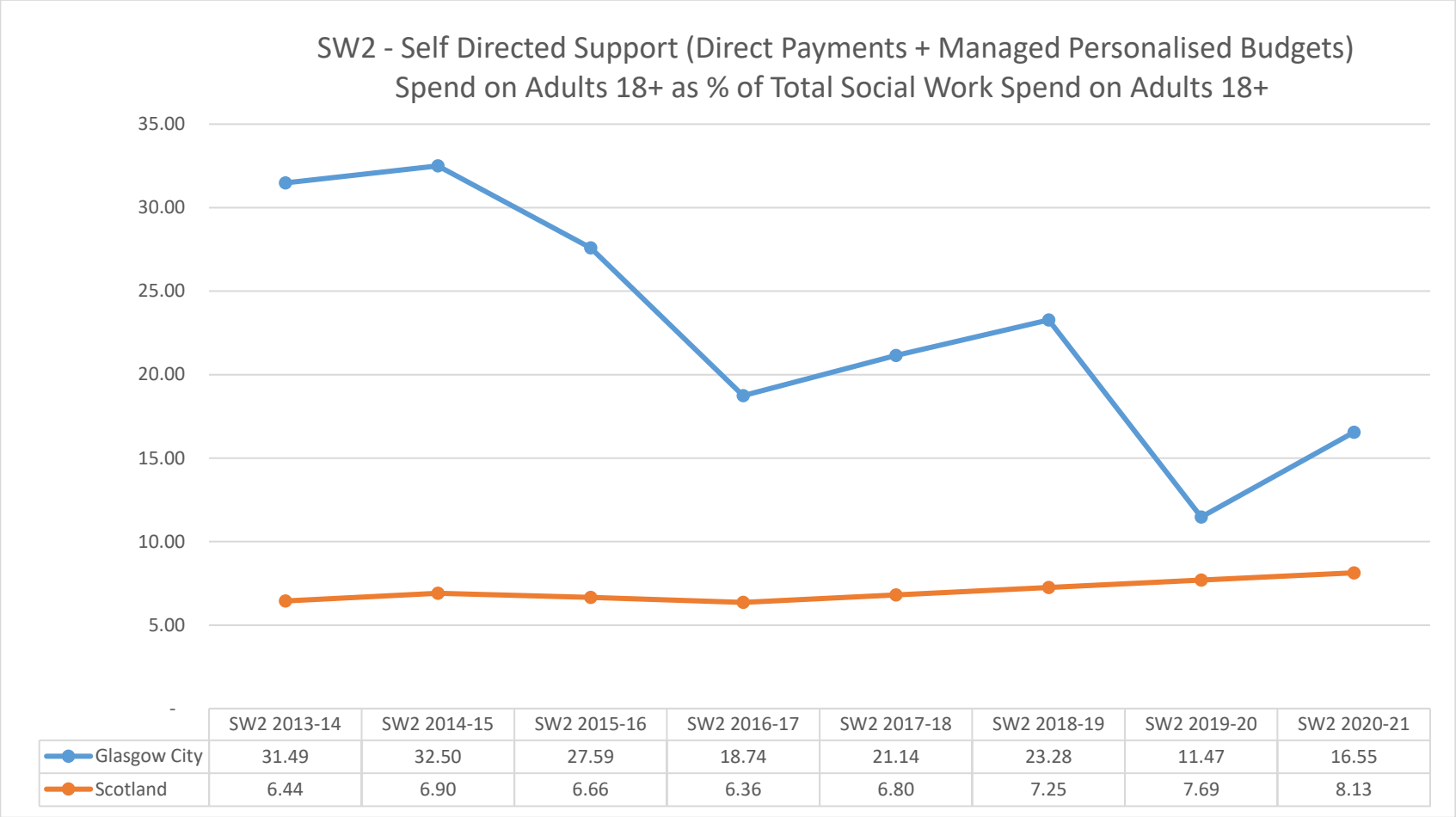

SW1 - Home Care Costs per Hour for People Aged 65 or Over
2018/19, 2019/20, 2020/21
£
75
70
65
60
55
50
45
40
35
30
25
20
15
10
Perth & Kinross
Clackmannanshire
Dumfries & Galloway
Scottish Borders
Aberdeen City
East Lothian
Stirling
Edinburgh City
Aberdeenshire
South Lanarkshire
Midlothian
Renfrewshire
West Lothian
Dundee City
Moray
East Dunbartonshire
North Lanarkshire
Argyll & Bute
East Ayrshire
West Dunbartonshire
North Ayrshire
Angus
Fife
Inverclyde
South Ayrshire
Highland
Glasgow City
Falkirk
East Renfrewshire
Orkney Islands
Shetland Islands
Eilean Siar
Local Authority



	SW1 2013-14 Real	SW1 2014-15 Real	SW1 2015-16 Real	SW1 2016-17 Real	SW1 2017-18 Real	SW1 2018-19 Real	SW1 2019-20 Real	SW1 2020-21 Real
Glasgow City	£25.87	£21.56	£24.59	£26.34	£28.04	£38.20	£36.90	£36.26
Scotland	£23.87	£23.59	£24.54	£25.64	£26.47	£26.98	£27.09	£27.62

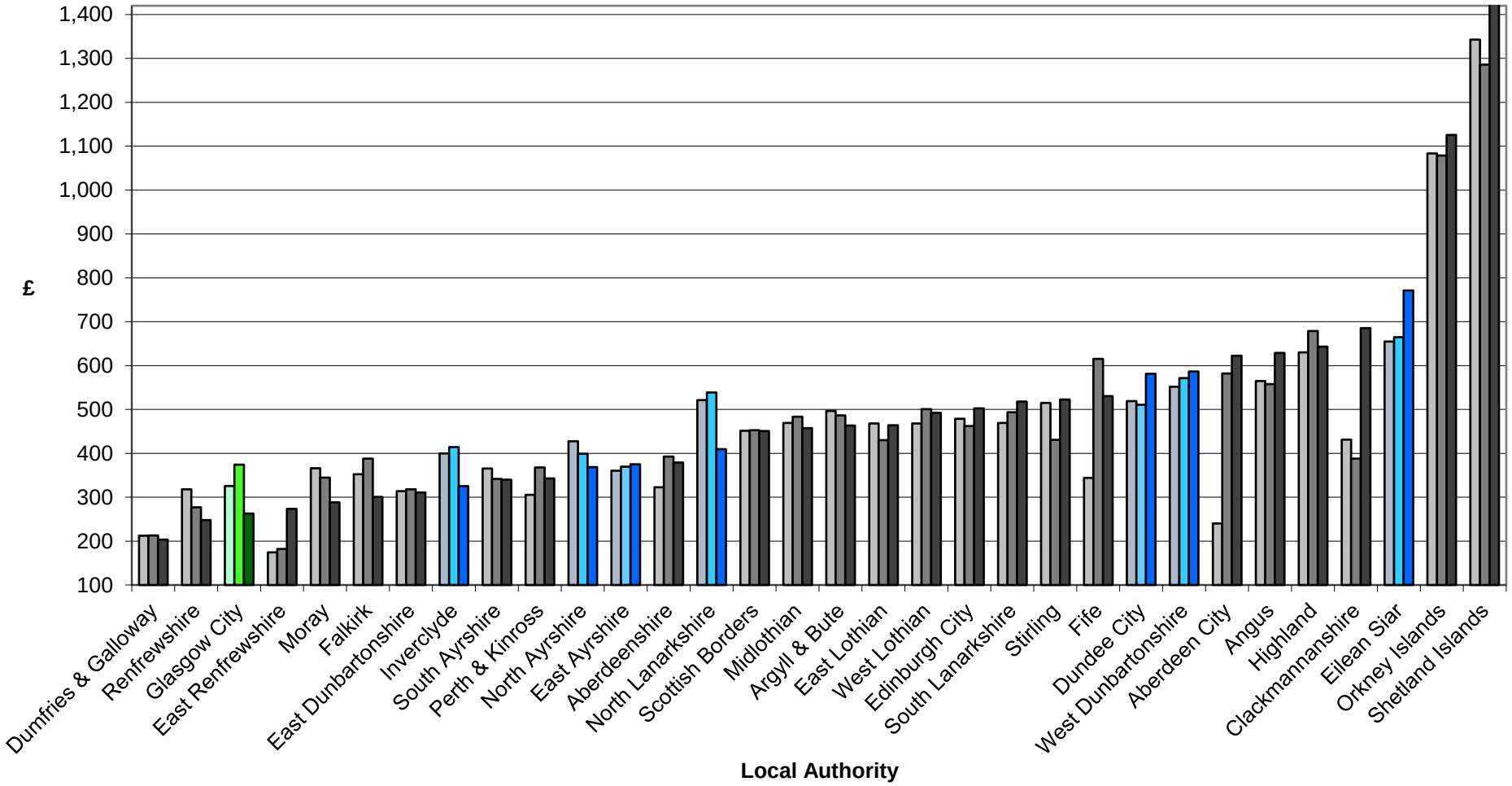
SW2 -Self Directed Support (Direct Payments + Managed Personalised Budgets)
Spend on Adults 18+ as % of Total Social Work Spend on Adults 18+
2018/19, 2019/20, 2020/21

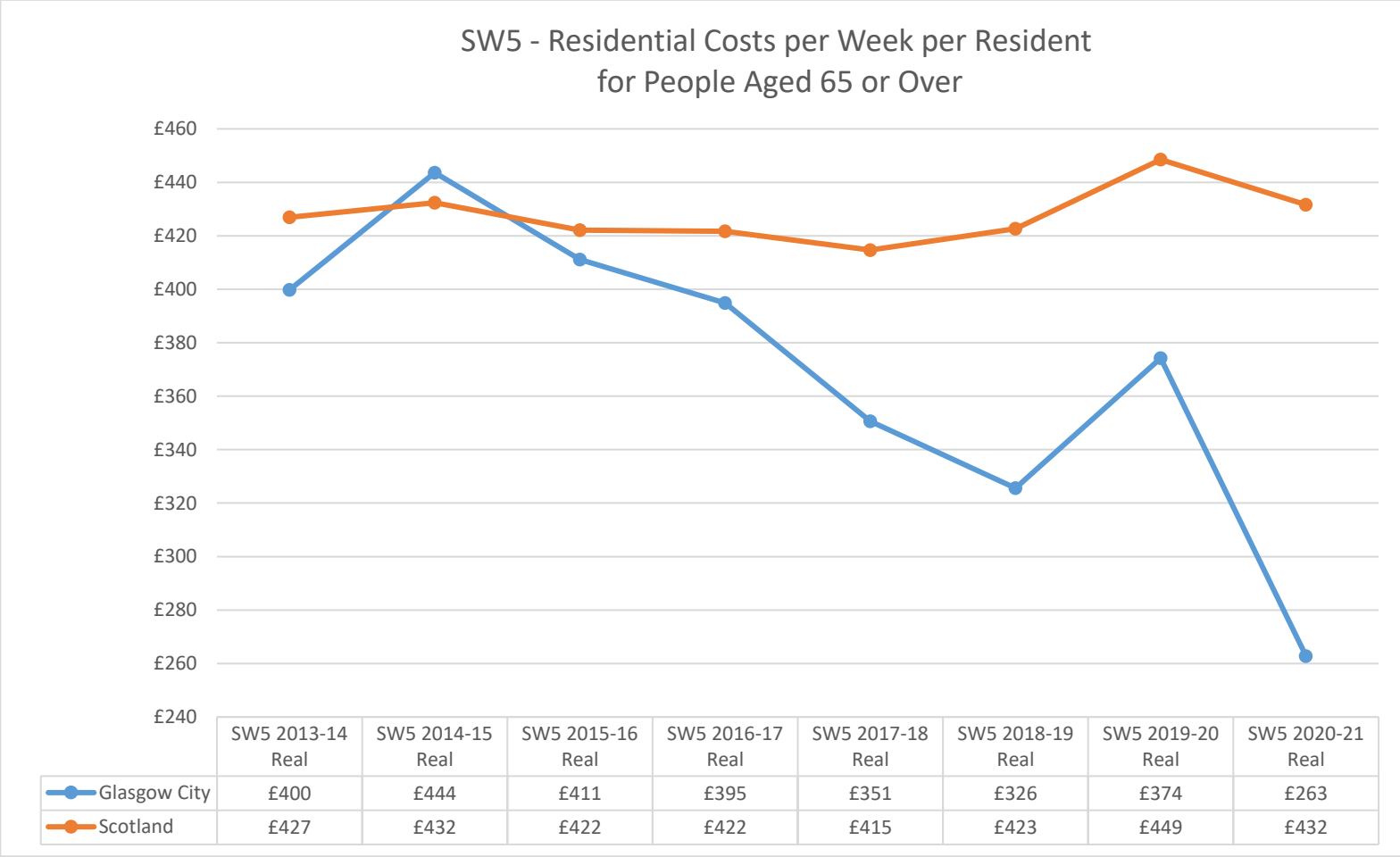




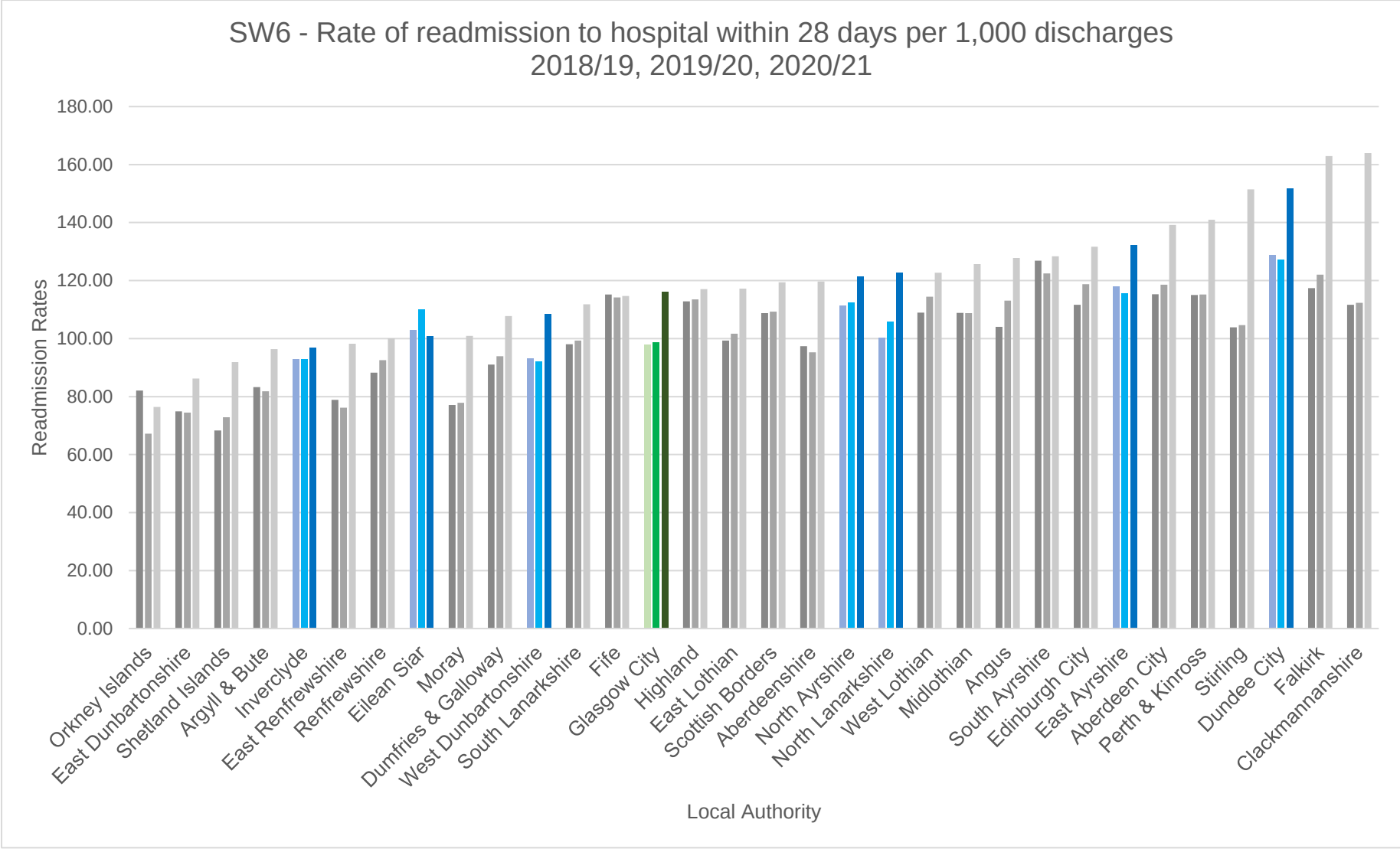
	SW2 2013-14	SW2 2014-15	SW2 2015-16	SW2 2016-17	SW2 2017-18	SW2 2018-19	SW2 2019-20	SW2 2020-21
Glasgow City	31.49	32.50	27.59	18.74	21.14	23.28	11.47	16.55
Scotland	6.44	6.90	6.66	6.36	6.80	7.25	7.69	8.13

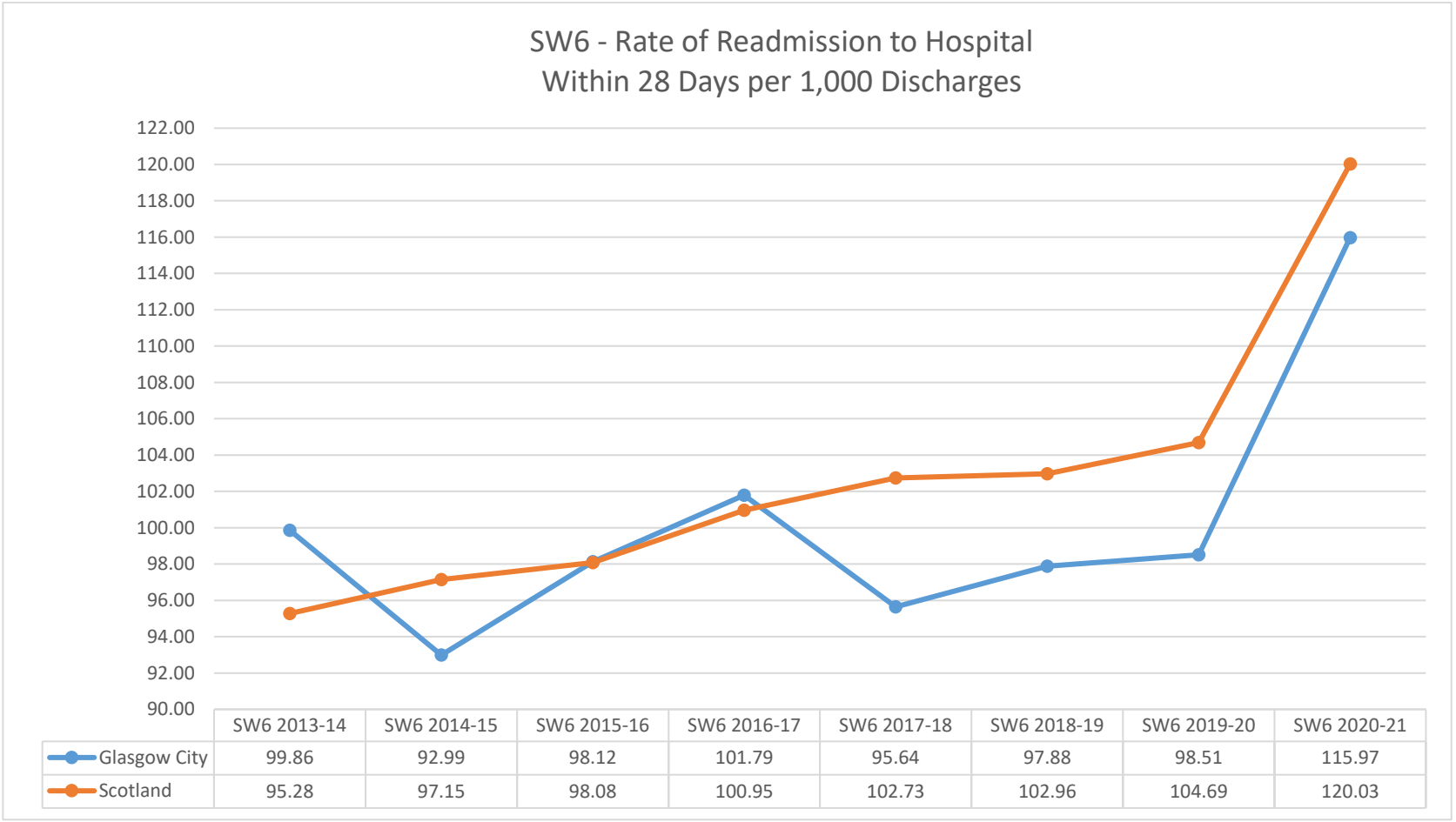
SW5 - Residential Costs per Week per Resident for People Aged 65 or Over
2018/19, 2019/20, 2020/21



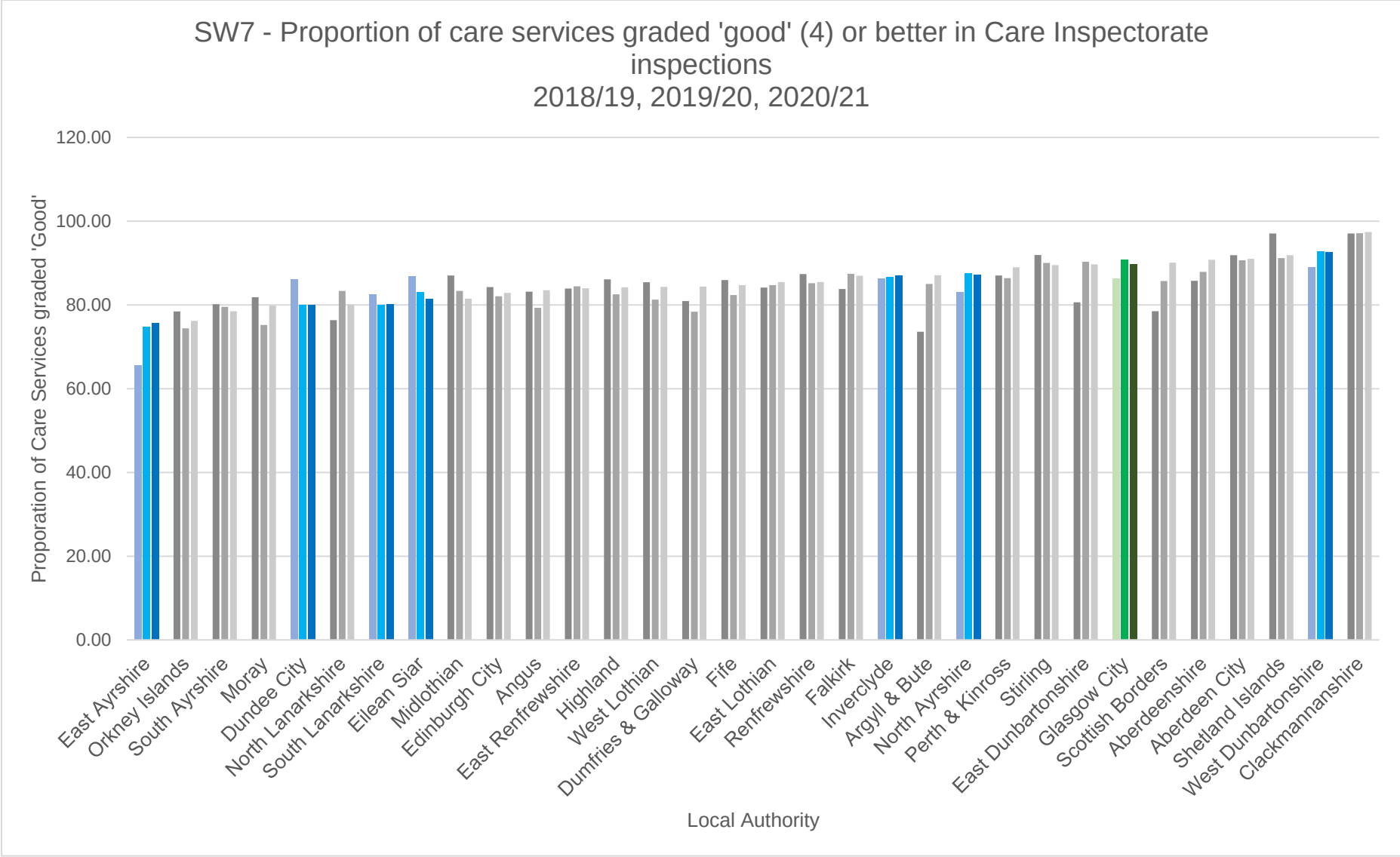


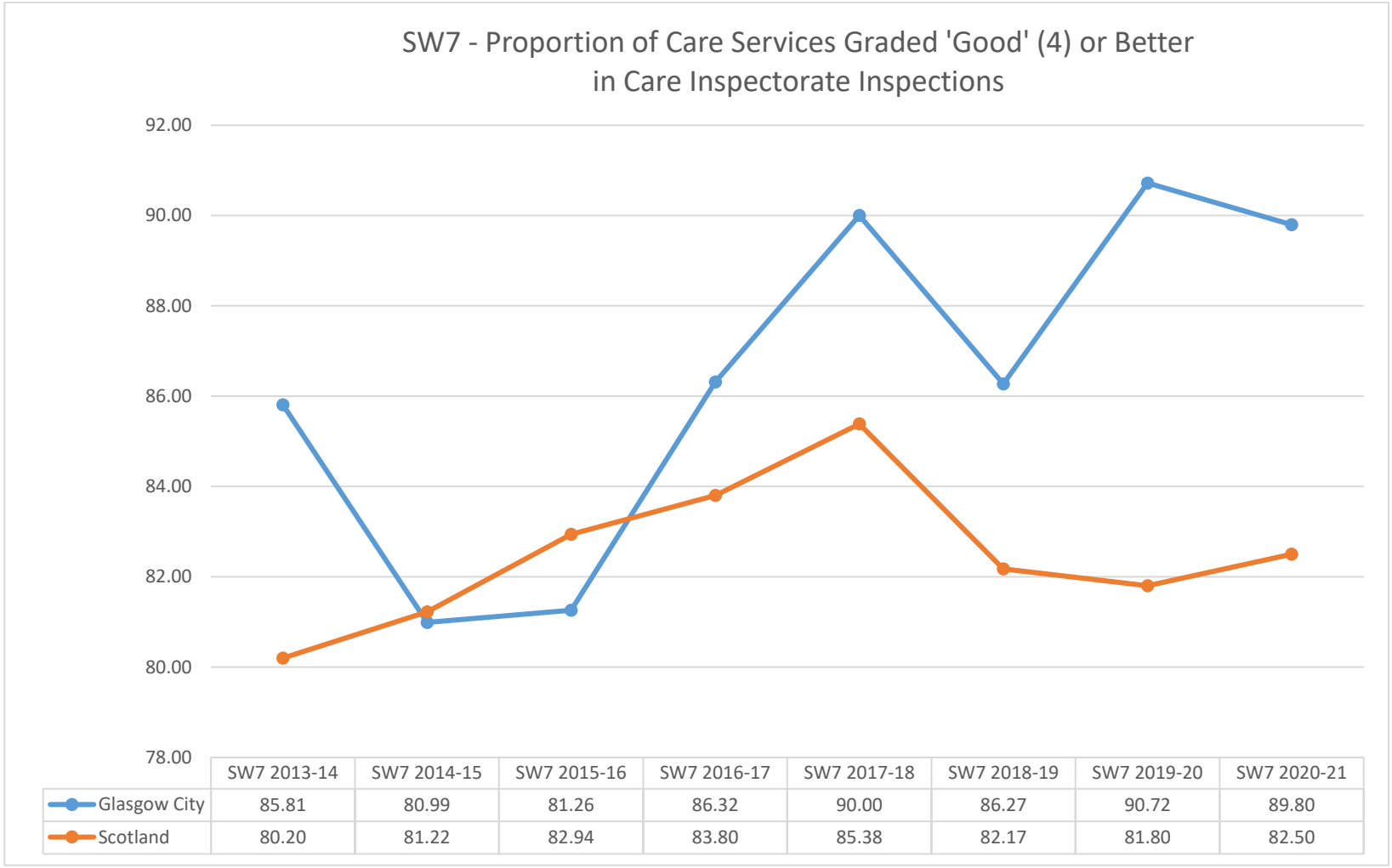
	SW5 2013-14 Real	SW5 2014-15 Real	SW5 2015-16 Real	SW5 2016-17 Real	SW5 2017-18 Real	SW5 2018-19 Real	SW5 2019-20 Real	SW5 2020-21 Real
Glasgow City	£400	£444	£411	£395	£351	£326	£374	£263
Scotland	£427	£432	£422	£422	£415	£423	£449	£432


SW6 - Rate of readmission to hospital within 28 days per 1,000 discharges
2018/19, 2019/20, 2020/21
Readmission Rates
180.00
160.00
140.00
120.00
100.00
80.00
60.00
40.00
20.00
0.00
Orkney Islands
East Dunbartonshire
Shetland Islands
Argyll & Bute
Inverclyde
East Renfrewshire
Renfrewshire
Eilean Siar
Moray
Dumfries & Galloway
West Dunbartonshire
South Lanarkshire
Fife
Glasgow City
Highland
East Lothian
Scottish Borders
Aberdeenshire
North Ayrshire
North Lanarkshire
West Lothian
Midlothian
Angus
South Ayrshire
Edinburgh City
East Ayrshire
Aberdeen City
Perth & Kinross
Stirling
Dundee City
Falkirk
Clackmannanshire
Local Authority

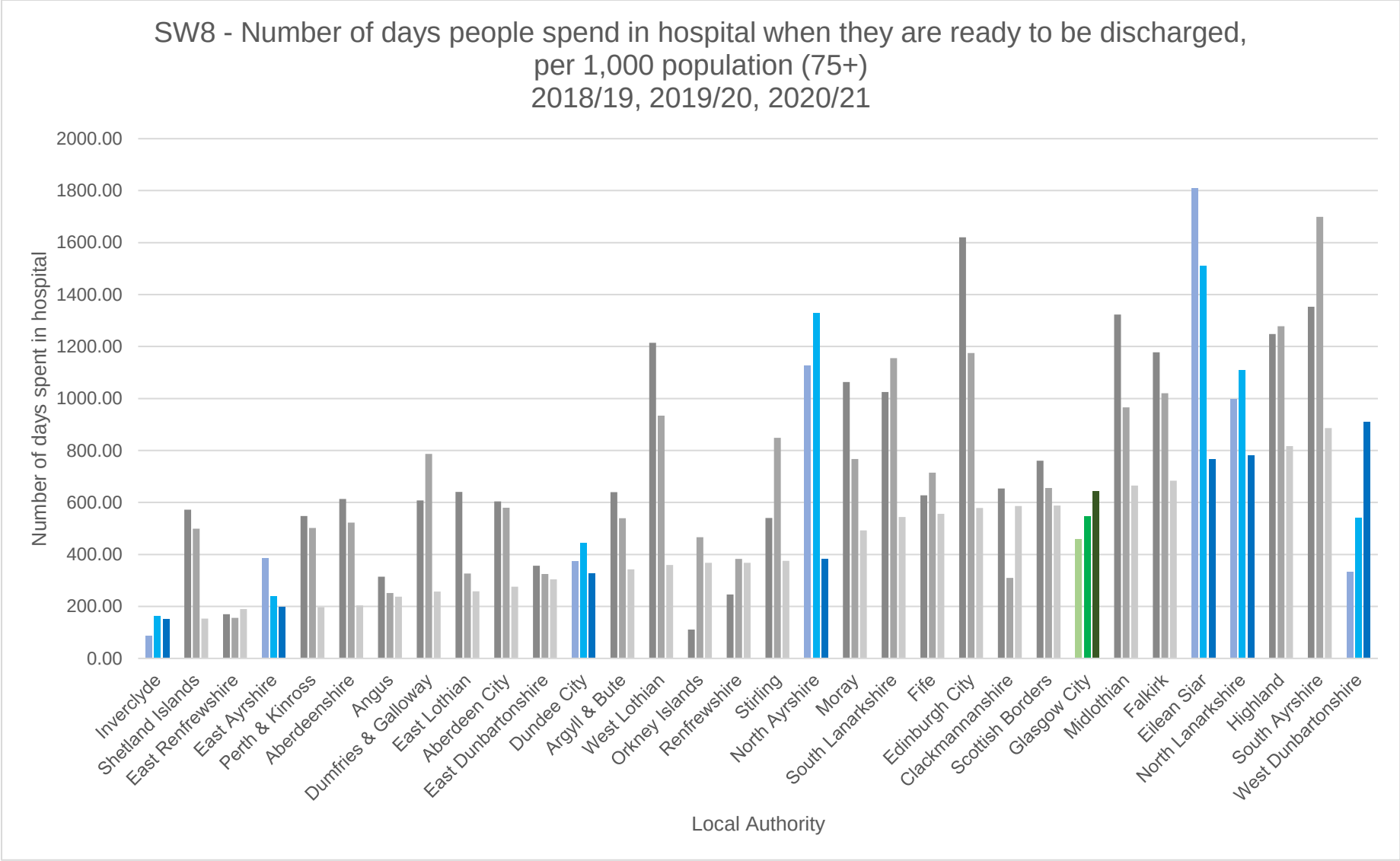


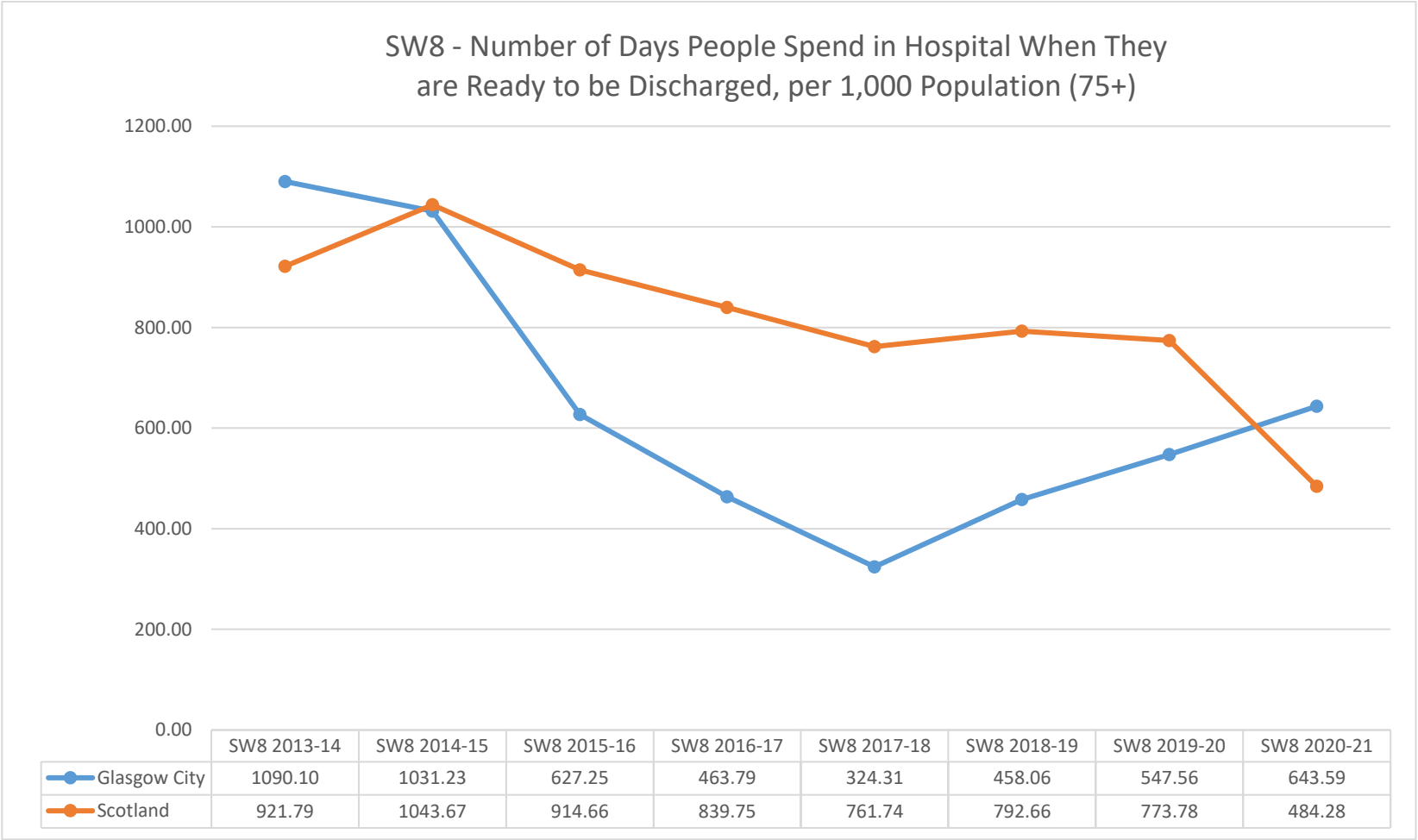
	SW6 2013-14	SW6 2014-15	SW6 2015-16	SW6 2016-17	SW6 2017-18	SW6 2018-19	SW6 2019-20	SW6 2020-21
Glasgow City	99.86	92.99	98.12	101.79	95.64	97.88	98.51	115.97
Scotland	95.28	97.15	98.08	100.95	102.73	102.96	104.69	120.03


SW7 - Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections
2018/19, 2019/20, 2020/21
Proportion of Care Services graded 'Good'
120.00
100.00
80.00
60.00
40.00
20.00
0.00
East Ayrshire
Orkney Islands
South Ayrshire
Moray
Dundee City
North Lanarkshire
South Lanarkshire
Eilean Siar
Midlothian
Edinburgh City
Angus
East Renfrewshire
Highland
West Lothian
Dumfries & Galloway
Fife
East Lothian
Renfrewshire
Falkirk
Inverclyde
Argyll & Bute
North Ayrshire
Perth & Kinross
Stirling
East Dunbartonshire
Glasgow City
Scottish Borders
Aberdeenshire
Aberdeen City
Shetland Islands
West Dunbartonshire
Clackmannanshire
Local Authority

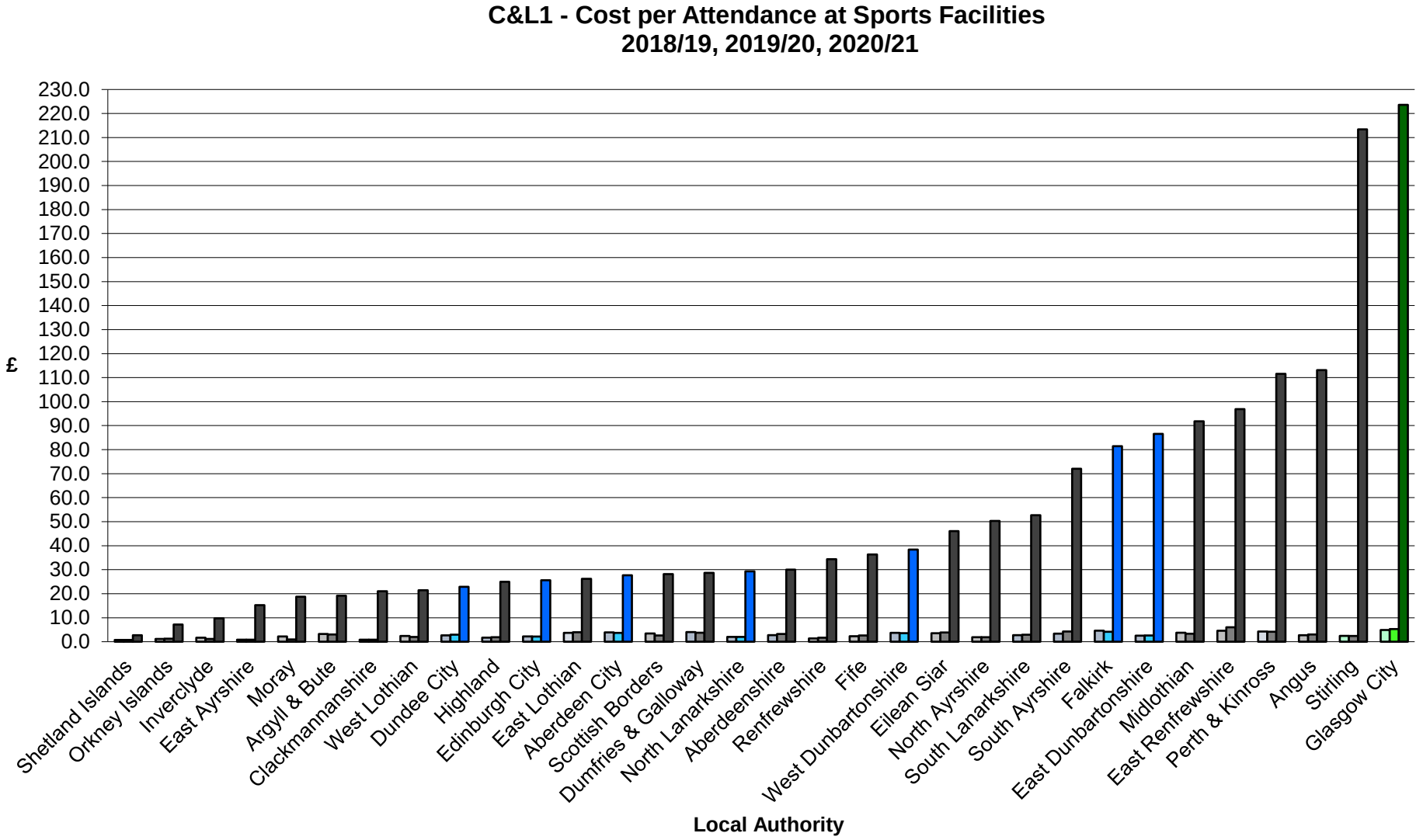


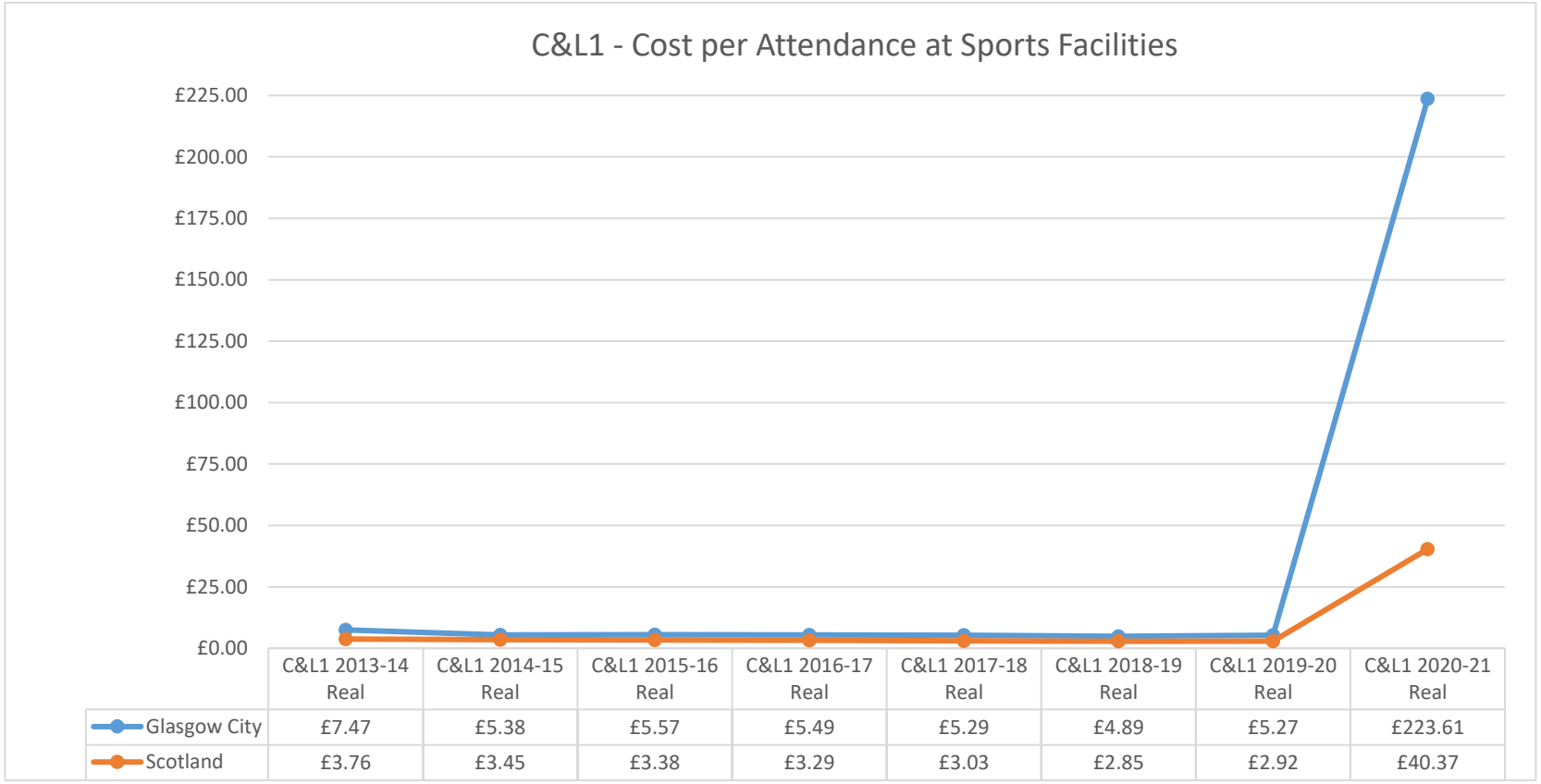
	SW7 2013-14	SW7 2014-15	SW7 2015-16	SW7 2016-17	SW7 2017-18	SW7 2018-19	SW7 2019-20	SW7 2020-21
Glasgow City	85.81	80.99	81.26	86.32	90.00	86.27	90.72	89.80
Scotland	80.20	81.22	82.94	83.80	85.38	82.17	81.80	82.50


SW8 - Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+)
2018/19, 2019/20, 2020/21
Number of days spent in hospital
2000.00
1800.00
1600.00
1400.00
1200.00
1000.00
800.00
600.00
400.00
200.00
0.00
Inverclyde
Shetland Islands
East Renfrewshire
East Ayrshire
Perth & Kinross
Aberdeenshire
Angus
Dumfries & Galloway
East Lothian
Aberdeen City
East Dunbartonshire
Dundee City
Argyll & Bute
West Lothian
Orkney Islands
Renfrewshire
Stirling
North Ayrshire
Moray
South Lanarkshire
Fife
Edinburgh City
Clackmannanshire
Scottish Borders
Glasgow City
Midlothian
Falkirk
Eilean Siar
North Lanarkshire
Highland
South Ayrshire
West Dunbartonshire
Local Authority

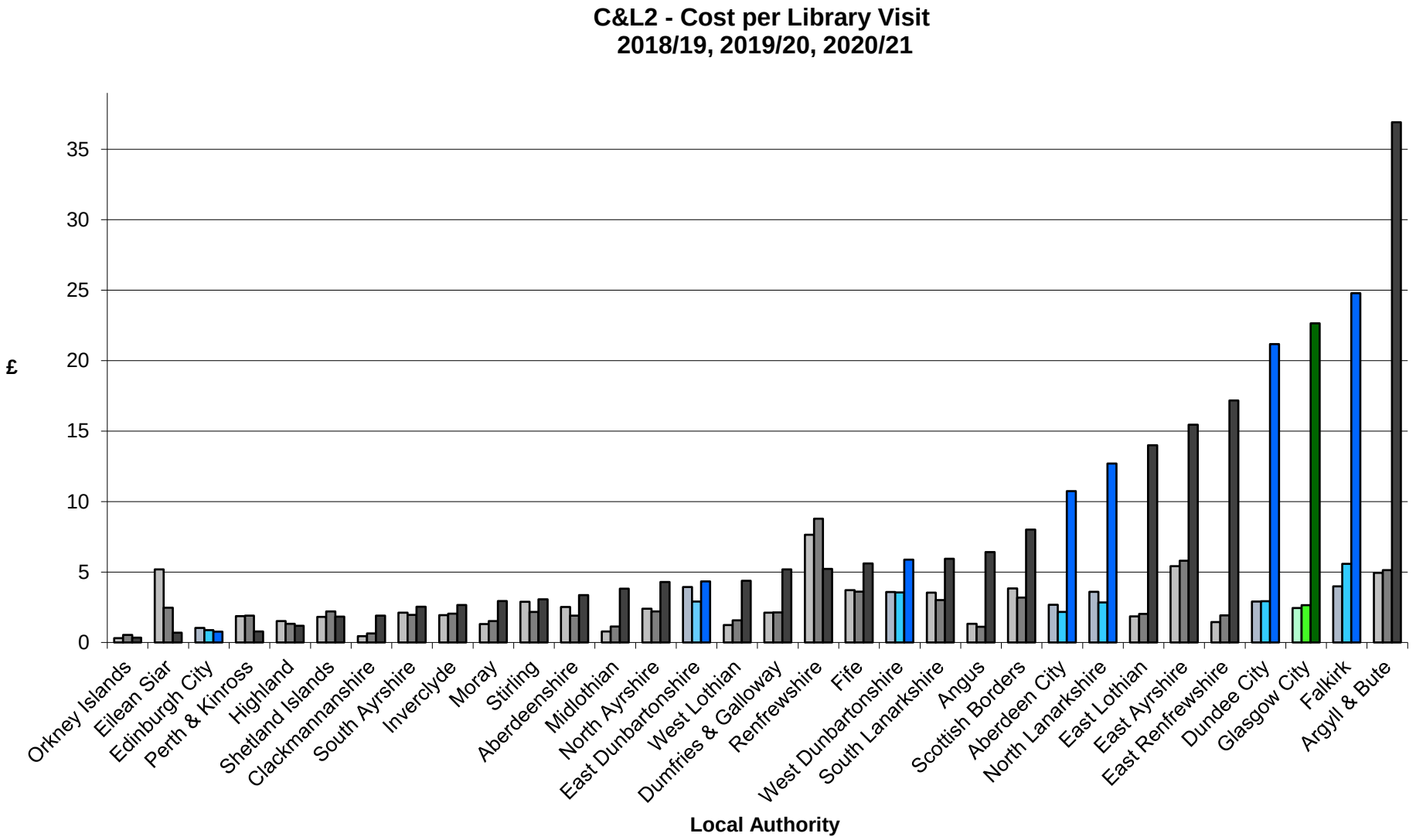


	SW8 2013-14	SW8 2014-15	SW8 2015-16	SW8 2016-17	SW8 2017-18	SW8 2018-19	SW8 2019-20	SW8 2020-21
Glasgow City	1090.10	1031.23	627.25	463.79	324.31	458.06	547.56	643.59
Scotland	921.79	1043.67	914.66	839.75	761.74	792.66	773.78	484.28

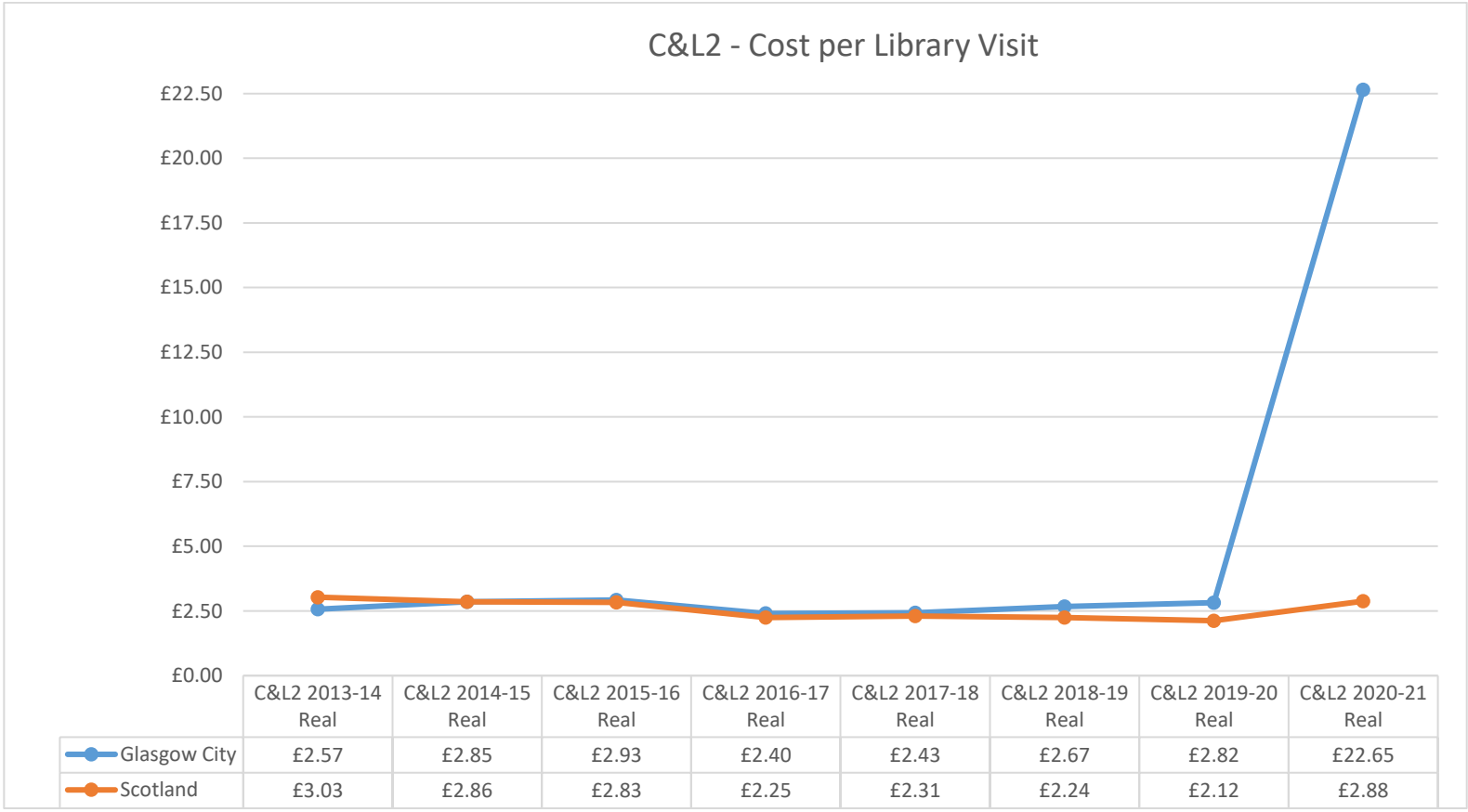

C&L1 - Cost per Attendance at Sports Facilities
2018/19, 2019/20, 2020/21
£
230.0
220.0
210.0
200.0
190.0
180.0
170.0
160.0
150.0
140.0
130.0
120.0
110.0
100.0
90.0
80.0
70.0
60.0
50.0
40.0
30.0
20.0
10.0
0.0
Shetland Islands
Orkney Islands
Inverclyde
East Ayrshire
Moray
Argyll & Bute
Clackmannanshire
West Lothian
Dundee City
Highland
Edinburgh City
East Lothian
Aberdeen City
Scottish Borders
Dumfries & Galloway
North Lanarkshire
Aberdeenshire
Renfrewshire
Fife
West Dunbartonshire
Eilean Siar
North Ayrshire
South Lanarkshire
South Ayrshire
Falkirk
East Dunbartonshire
Midlothian
East Renfrewshire
Perth & Kinross
Angus
Stirling
Glasgow City
Local Authority



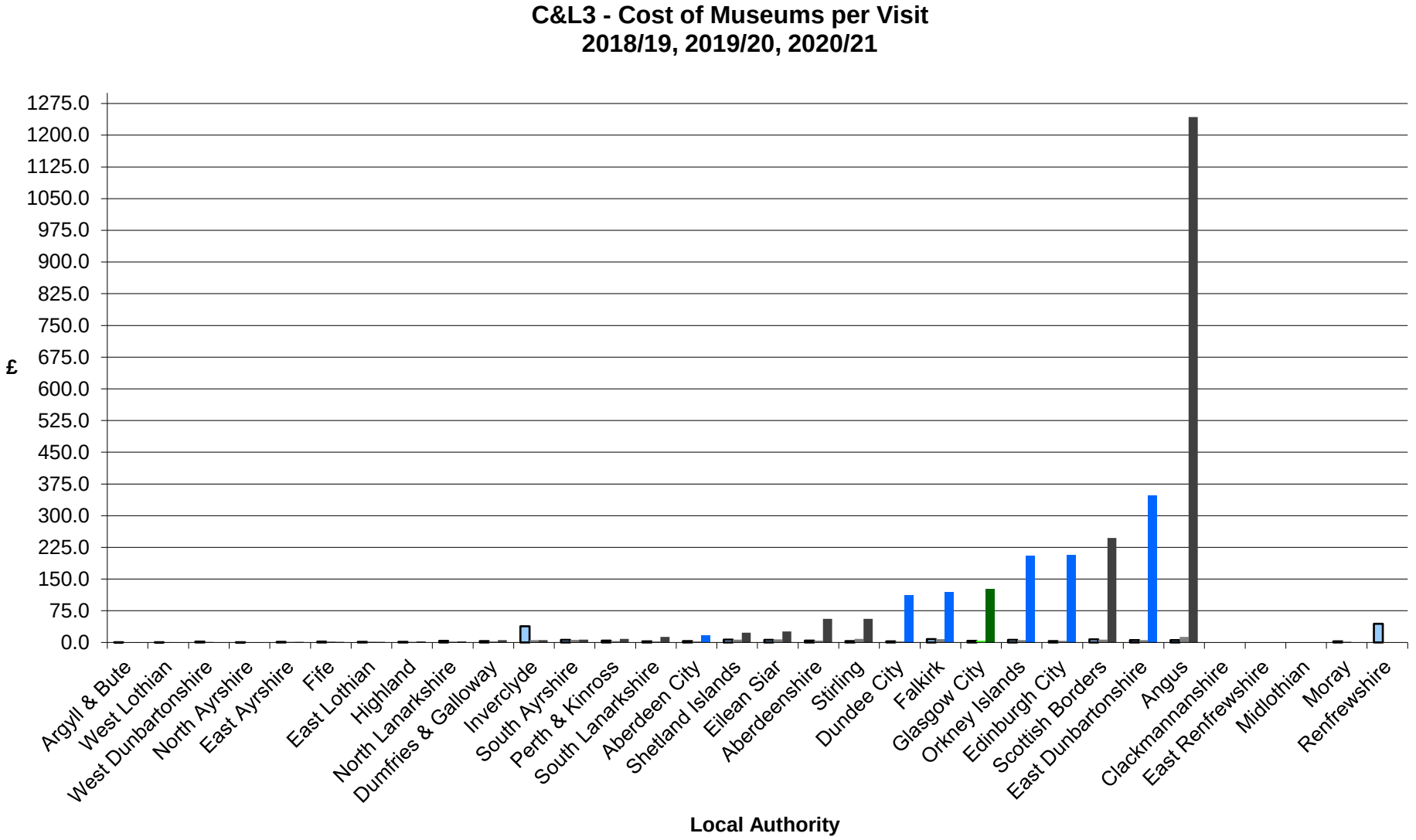
	C&L1 2013-14 Real	C&L1 2014-15 Real	C&L1 2015-16 Real	C&L1 2016-17 Real	C&L1 2017-18 Real	C&L1 2018-19 Real	C&L1 2019-20 Real	C&L1 2020-21 Real
Glasgow City	£7.47	£5.38	£5.57	£5.49	£5.29	£4.89	£5.27	£223.61
Scotland	£3.76	£3.45	£3.38	£3.29	£3.03	£2.85	£2.92	£40.37


C&L2 - Cost per Library Visit
2018/19, 2019/20, 2020/21
£
0
5
10
15
20
25
30
35
Orkney Islands
Eilean Siar
Edinburgh City
Perth & Kinross
Highland
Shetland Islands
Clackmannanshire
South Ayrshire
Inverclyde
Moray
Stirling
Aberdeenshire
Midlothian
North Ayrshire
East Dunbartonshire
West Lothian
Dumfries & Galloway
Renfrewshire
Fife
West Dunbartonshire
South Lanarkshire
Angus
Scottish Borders
Aberdeen City
North Lanarkshire
East Lothian
East Ayrshire
East Renfrewshire
Dundee City
Glasgow City
Falkirk
Argyll & Bute
Local Authority

Appendix 1



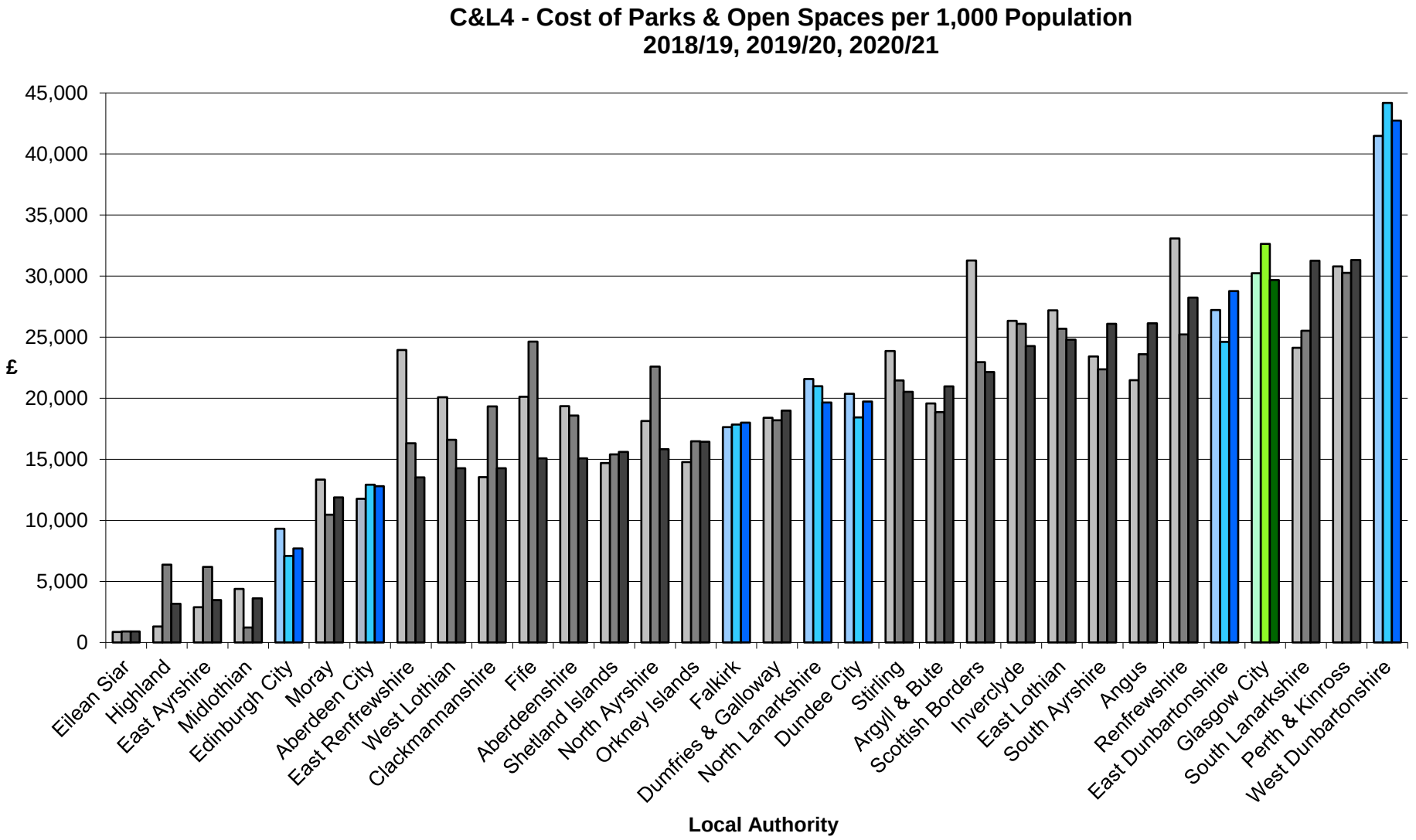
	C&L2 2013-14 Real	C&L2 2014-15 Real	C&L2 2015-16 Real	C&L2 2016-17 Real	C&L2 2017-18 Real	C&L2 2018-19 Real	C&L2 2019-20 Real	C&L2 2020-21 Real
Glasgow City	£2.57	£2.85	£2.93	£2.40	£2.43	£2.67	£2.82	£22.65
Scotland	£3.03	£2.86	£2.83	£2.25	£2.31	£2.24	£2.12	£2.88

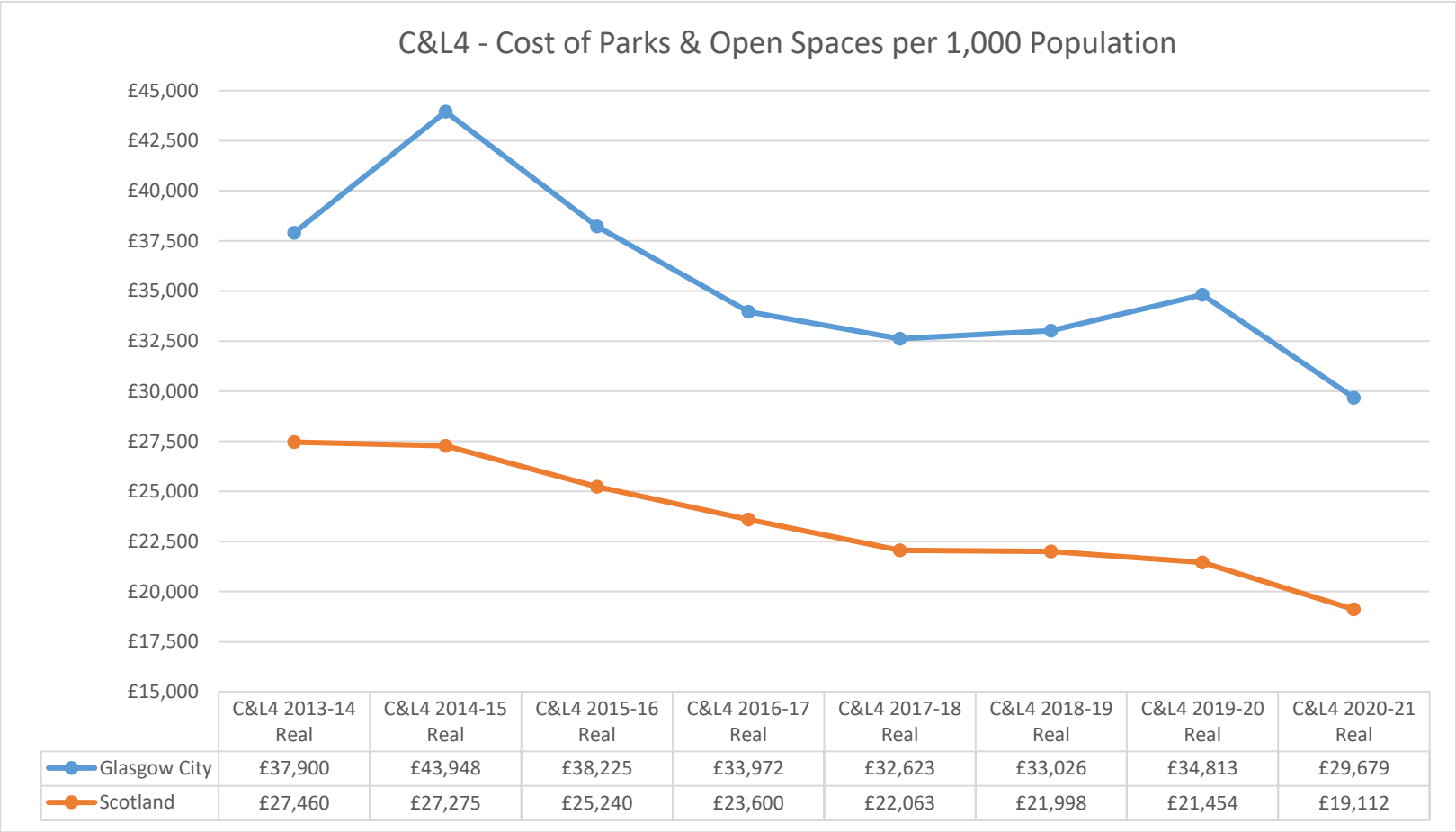

C&L3 - Cost of Museums per Visit
2018/19, 2019/20, 2020/21
£
1275.0
1200.0
1125.0
1050.0
975.0
900.0
825.0
750.0
675.0
600.0
525.0
450.0
375.0
300.0
225.0
150.0
75.0
0.0
Argyll & Bute
West Lothian
West Dunbartonshire
North Ayrshire
East Ayrshire
Fife
East Lothian
Highland
North Lanarkshire
Dumfries & Galloway
Inverclyde
South Ayrshire
Perth & Kinross
South Lanarkshire
Aberdeen City
Shetland Islands
Eilean Siar
Aberdeenshire
Stirling
Dundee City
Falkirk
Glasgow City
Orkney Islands
Edinburgh City
Scottish Borders
East Dunbartonshire
Angus
Clackmannanshire
East Renfrewshire
Midlothian
Moray
Renfrewshire
Local Authority

Appendix 1



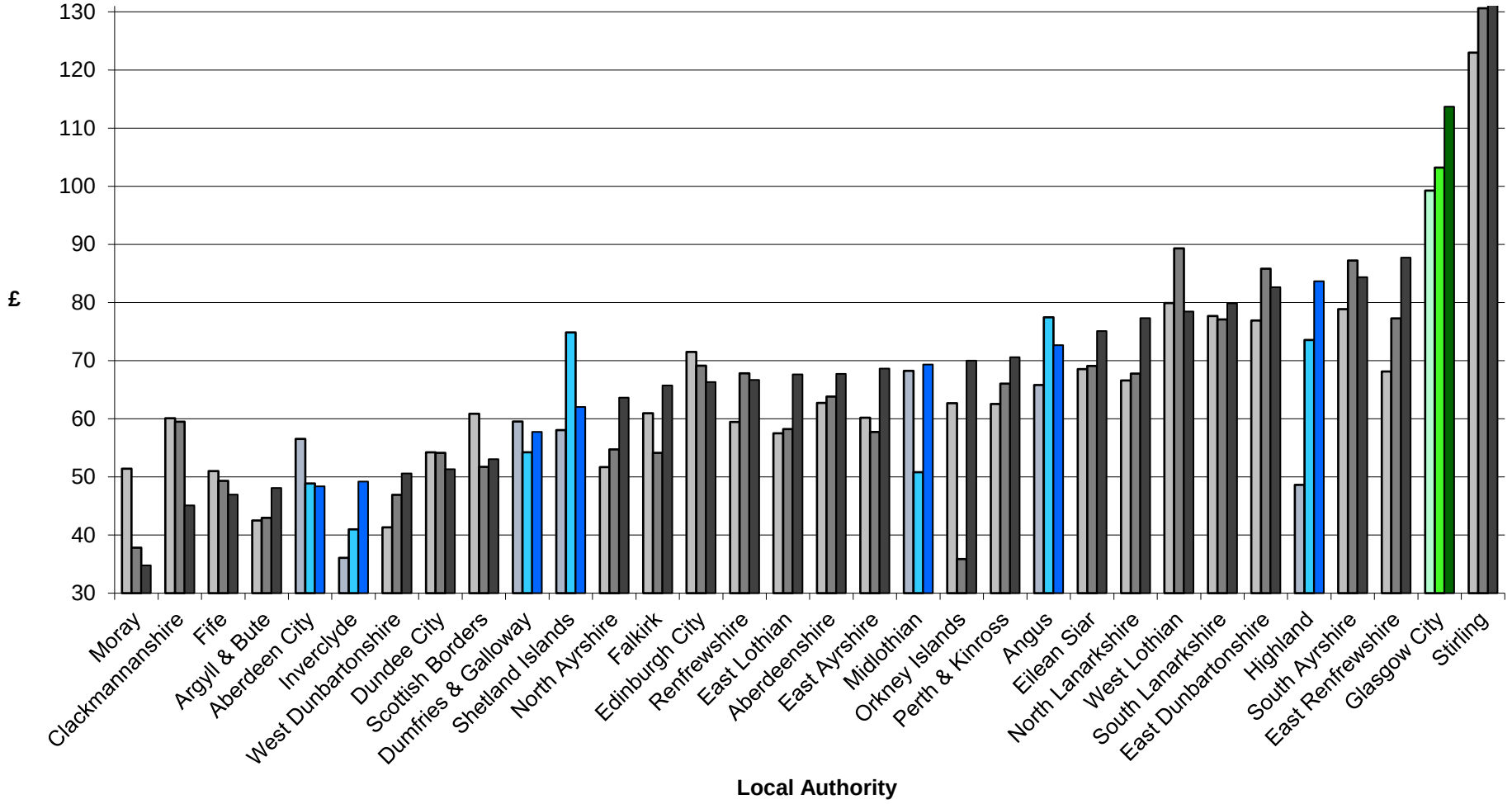
	C&L3 2013-14 Real	C&L3 2014-15 Real	C&L3 2015-16 Real	C&L3 2016-17 Real	C&L3 2017-18 Real	C&L3 2018-19 Real	C&L3 2019-20 Real	C&L3 2020-21 Real
Glasgow City	£5.18	£4.73	£4.22	£4.15	£4.04	£3.99	£3.71	£126.67
Scotland	£3.94	£3.88	£3.53	£3.75	£3.89	£3.79	£3.49	£10.19


C&L4 - Cost of Parks & Open Spaces per 1,000 Population
2018/19, 2019/20, 2020/21
£
45,000
40,000
35,000
30,000
25,000
20,000
15,000
10,000
5,000
0
Eilean Siar
Highland
East Ayrshire
Midlothian
Edinburgh City
Moray
Aberdeen City
East Renfrewshire
West Lothian
Clackmannanshire
Fife
Aberdeenshire
Shetland Islands
North Ayrshire
Orkney Islands
Falkirk
Dumfries & Galloway
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Inverclyde
East Lothian
South Ayrshire
Angus
Renfrewshire
East Dunbartonshire
Glasgow City
South Lanarkshire
Perth & Kinross
West Dunbartonshire
Local Authority

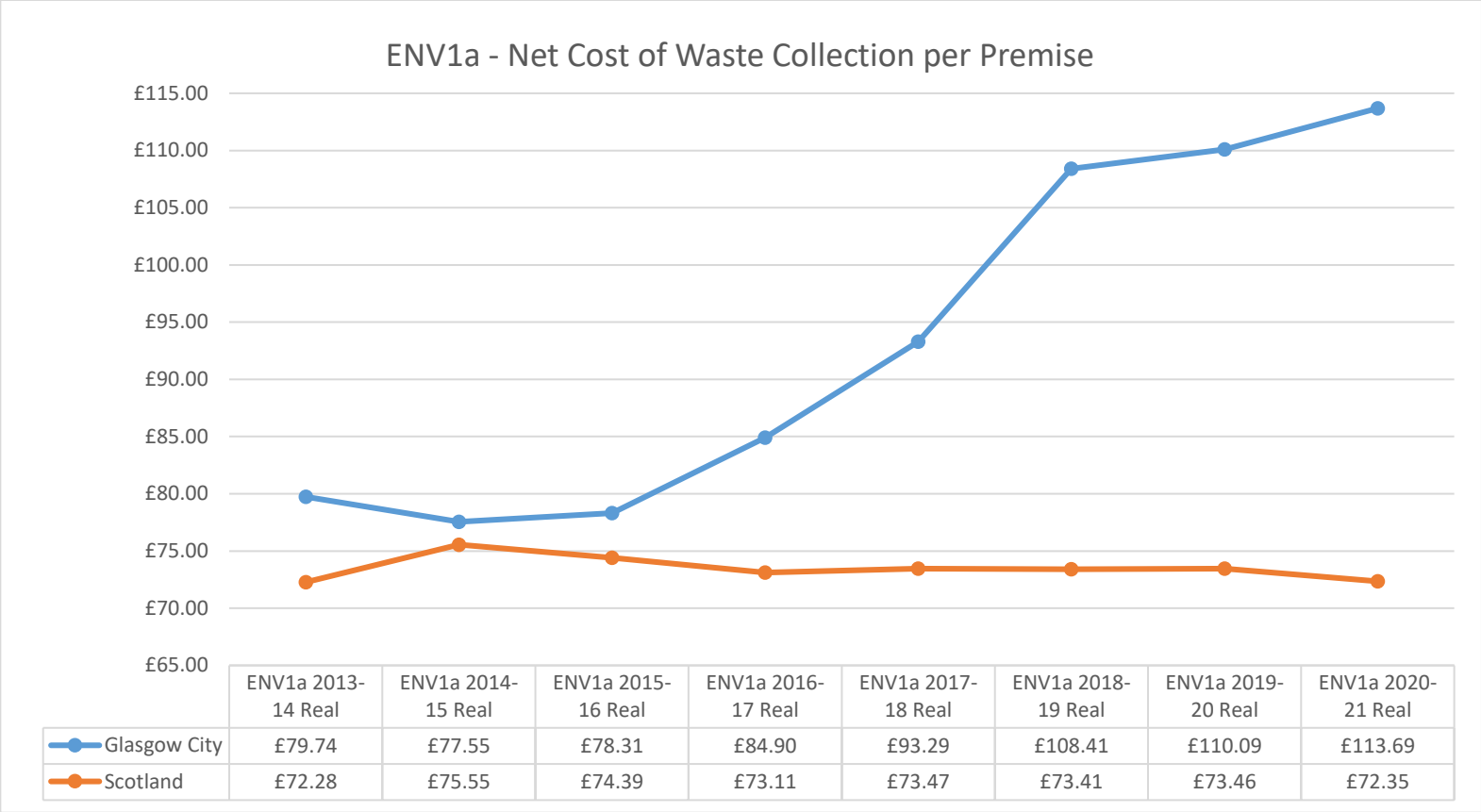


	C&L4 2013-14 Real	C&L4 2014-15 Real	C&L4 2015-16 Real	C&L4 2016-17 Real	C&L4 2017-18 Real	C&L4 2018-19 Real	C&L4 2019-20 Real	C&L4 2020-21 Real
Glasgow City	£37,900	£43,948	£38,225	£33,972	£32,623	£33,026	£34,813	£29,679
Scotland	£27,460	£27,275	£25,240	£23,600	£22,063	£21,998	£21,454	£19,112

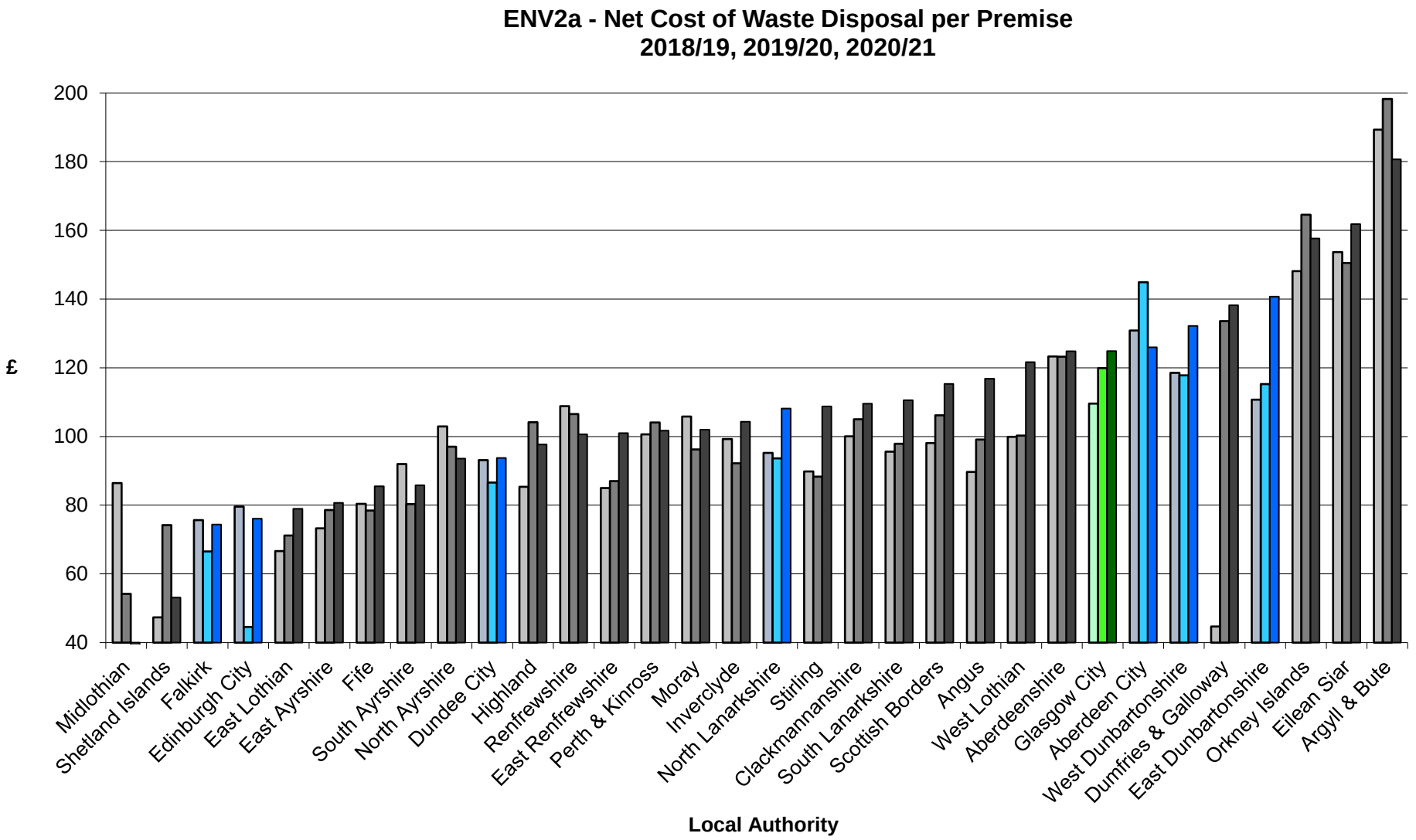
ENV1a - Net Cost of Waste Collection per Premise
2018/19, 2019/20, 2020/21

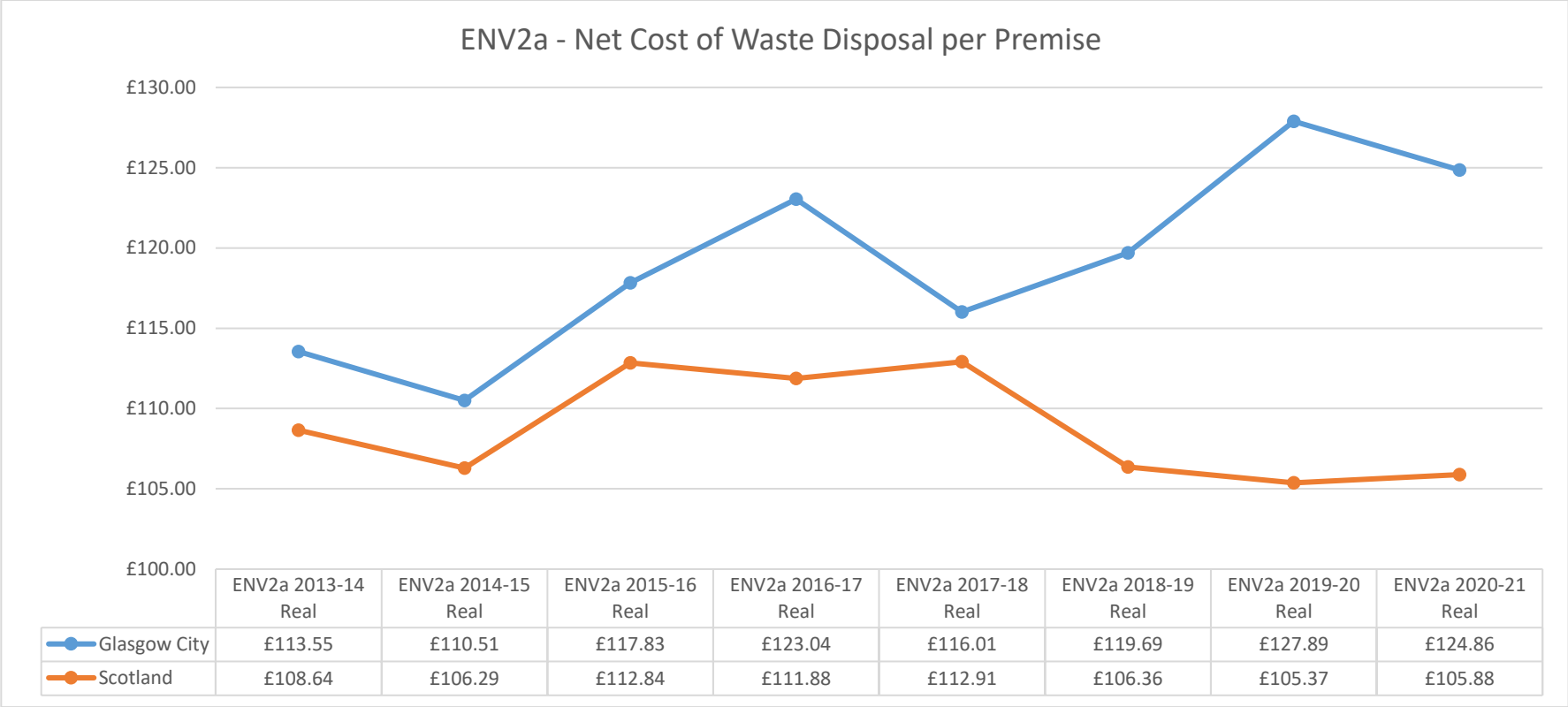


Appendix 1

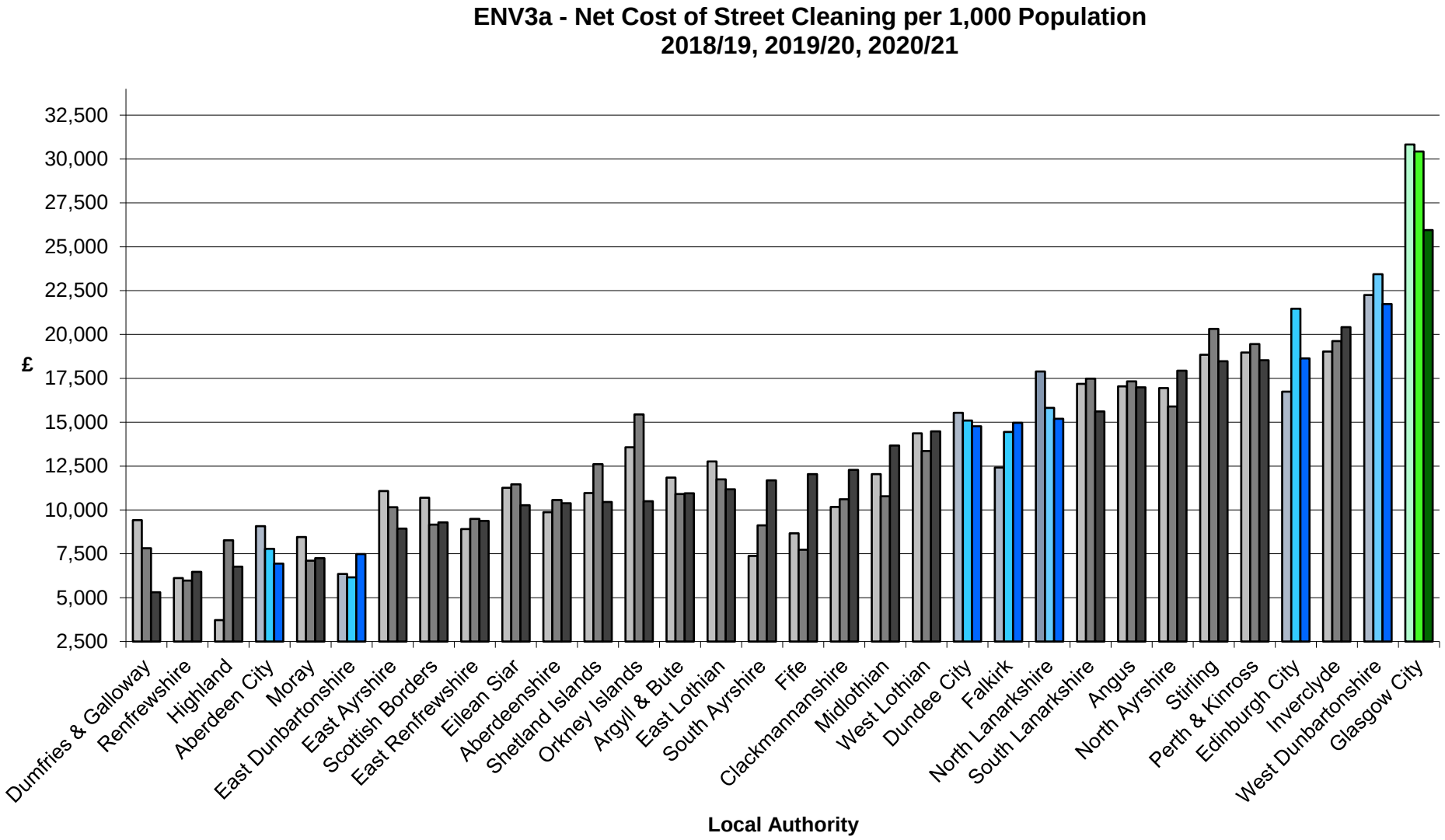


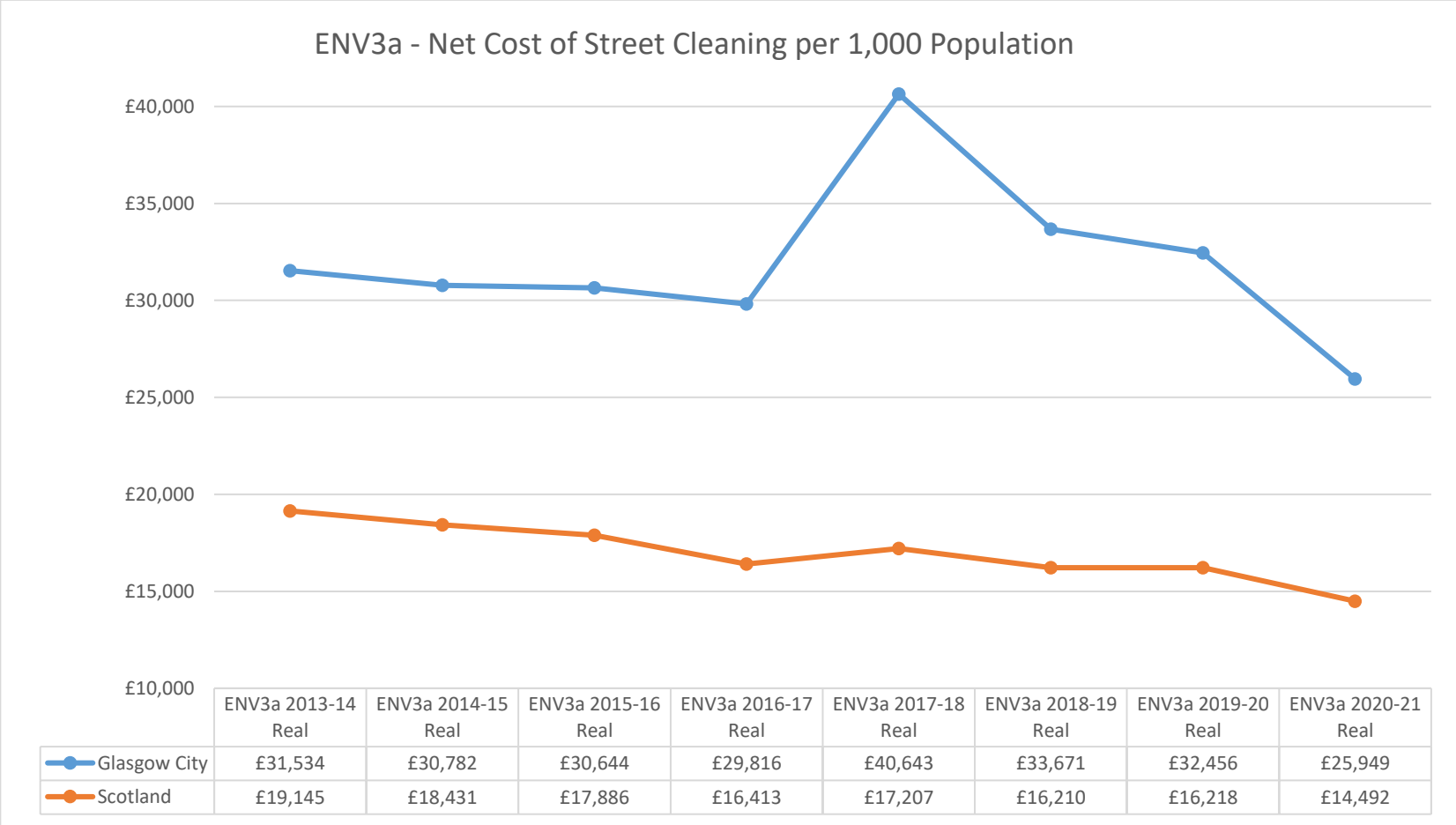
	ENV1a 2013-14 Real	ENV1a 2014-15 Real	ENV1a 2015-16 Real	ENV1a 2016-17 Real	ENV1a 2017-18 Real	ENV1a 2018-19 Real	ENV1a 2019-20 Real	ENV1a 2020-21 Real
Glasgow City	£79.74	£77.55	£78.31	£84.90	£93.29	£108.41	£110.09	£113.69
Scotland	£72.28	£75.55	£74.39	£73.11	£73.47	£73.41	£73.46	£72.35


ENV2a - Net Cost of Waste Disposal per Premise
2018/19, 2019/20, 2020/21
£
200
180
160
140
120
100
80
60
40
Midlothian
Shetland Islands
Falkirk
Edinburgh City
East Lothian
East Ayrshire
Fife
South Ayrshire
North Ayrshire
Dundee City
Highland
Renfrewshire
East Renfrewshire
Perth & Kinross
Moray
Inverclyde
North Lanarkshire
Stirling
Clackmannanshire
South Lanarkshire
Scottish Borders
Angus
West Lothian
Aberdeenshire
Glasgow City
Aberdeen City
West Dunbartonshire
Dumfries & Galloway
East Dunbartonshire
Orkney Islands
Eilean Siar
Argyll & Bute
Local Authority

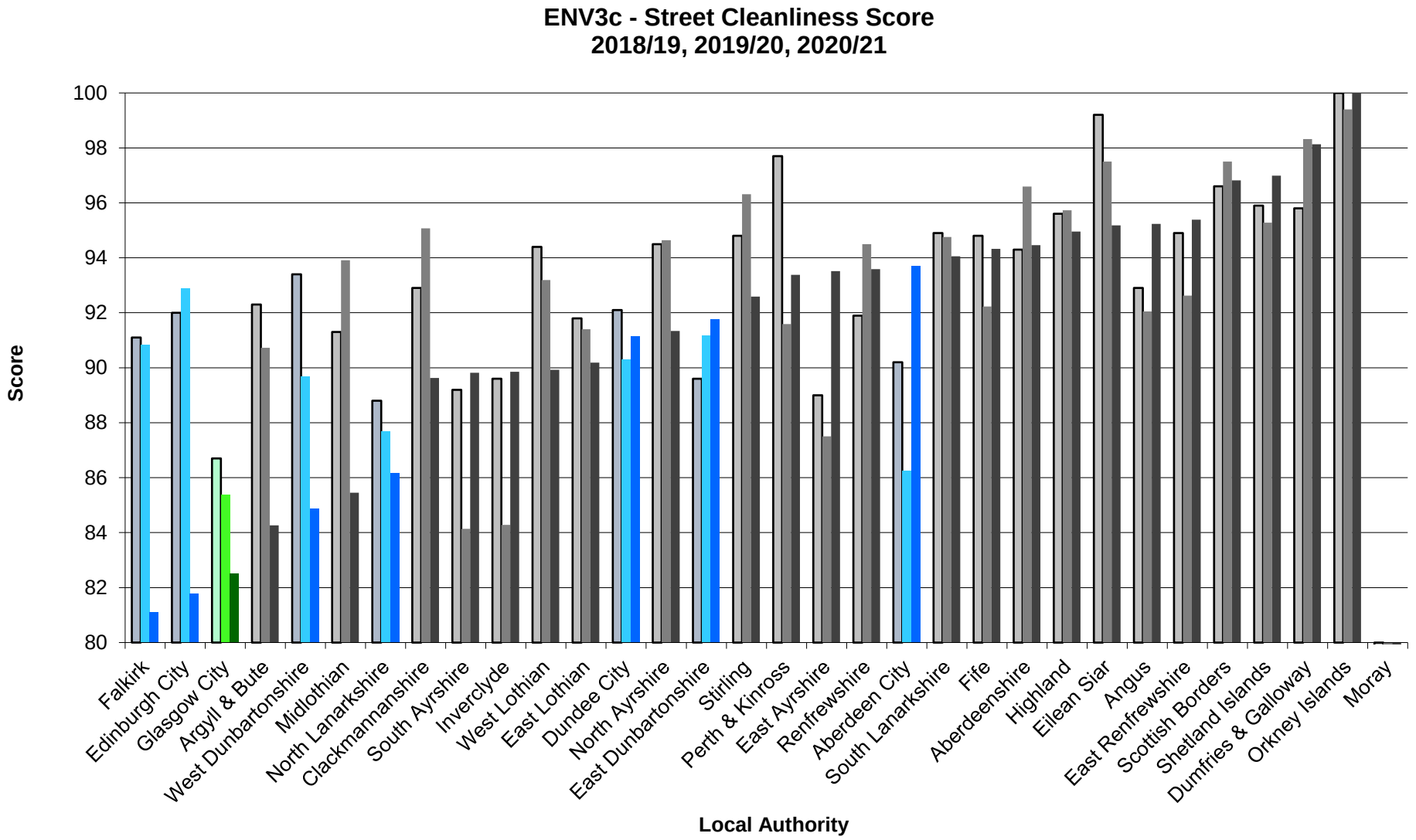


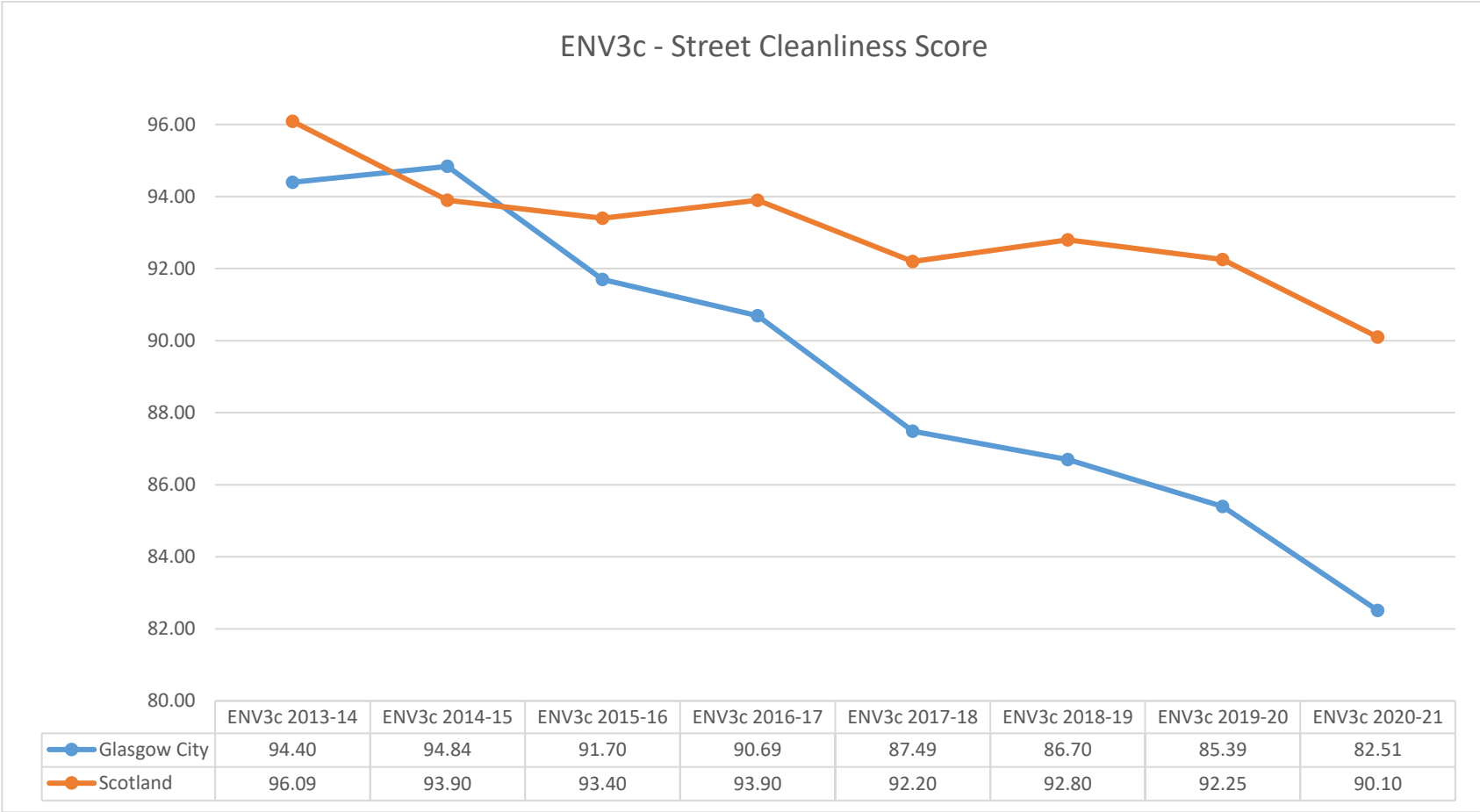
	ENV2a 2013-14 Real	ENV2a 2014-15 Real	ENV2a 2015-16 Real	ENV2a 2016-17 Real	ENV2a 2017-18 Real	ENV2a 2018-19 Real	ENV2a 2019-20 Real	ENV2a 2020-21 Real
Glasgow City	£113.55	£110.51	£117.83	£123.04	£116.01	£119.69	£127.89	£124.86
Scotland	£108.64	£106.29	£112.84	£111.88	£112.91	£106.36	£105.37	£105.88


ENV3a - Net Cost of Street Cleaning per 1,000 Population
2018/19, 2019/20, 2020/21
£
32,500
30,000
27,500
25,000
22,500
20,000
17,500
15,000
12,500
10,000
7,500
5,000
2,500
Dumfries & Galloway
Renfrewshire
Highland
Aberdeen City
Moray
East Dunbartonshire
East Ayrshire
Scottish Borders
East Renfrewshire
Eilean Siar
Aberdeenshire
Shetland Islands
Orkney Islands
Argyll & Bute
East Lothian
South Ayrshire
Fife
Clackmannanshire
Midlothian
West Lothian
Dundee City
Falkirk
North Lanarkshire
South Lanarkshire
Angus
North Ayrshire
Stirling
Perth & Kinross
Edinburgh City
Inverclyde
West Dunbartonshire
Glasgow City
Local Authority

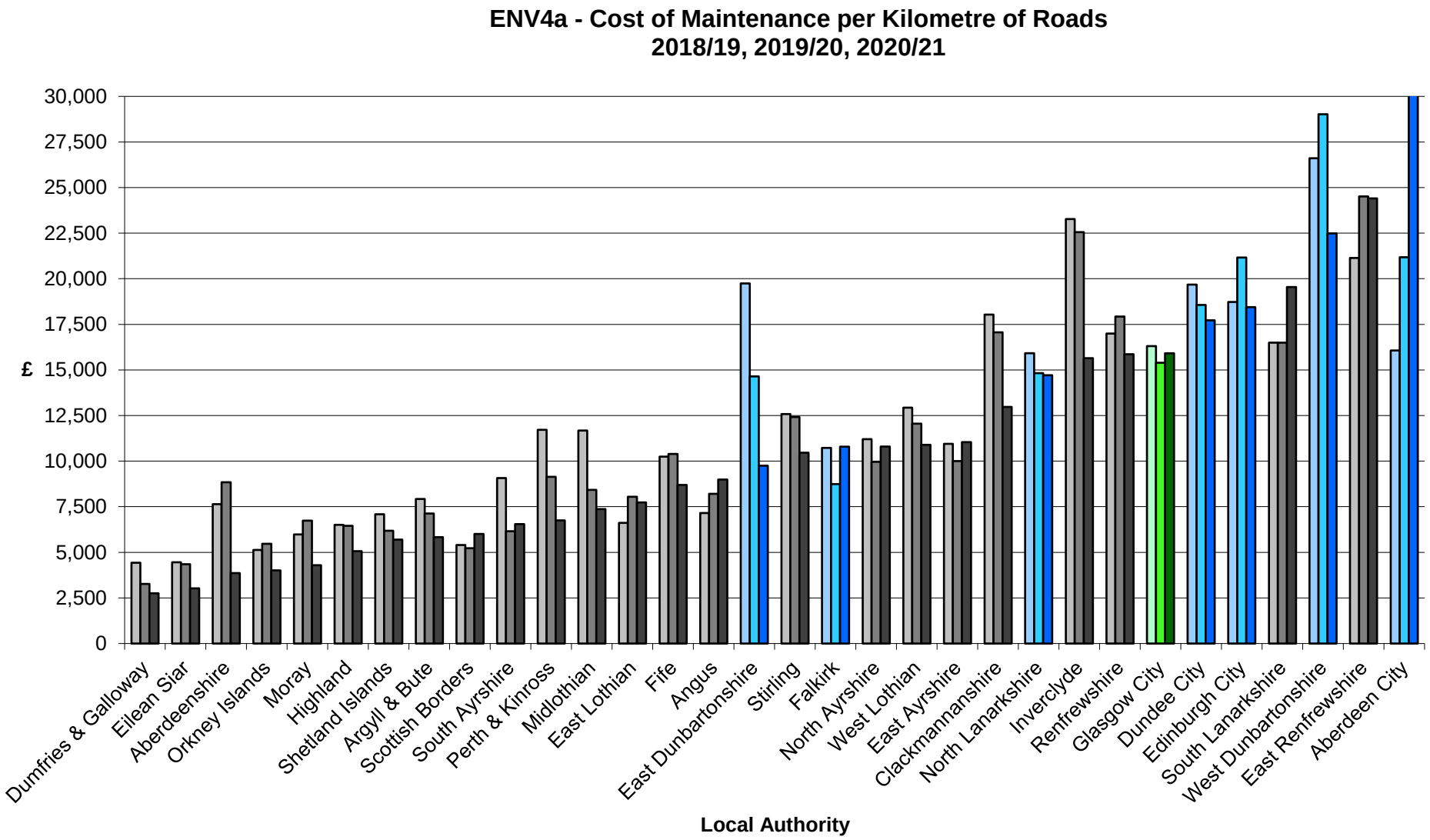


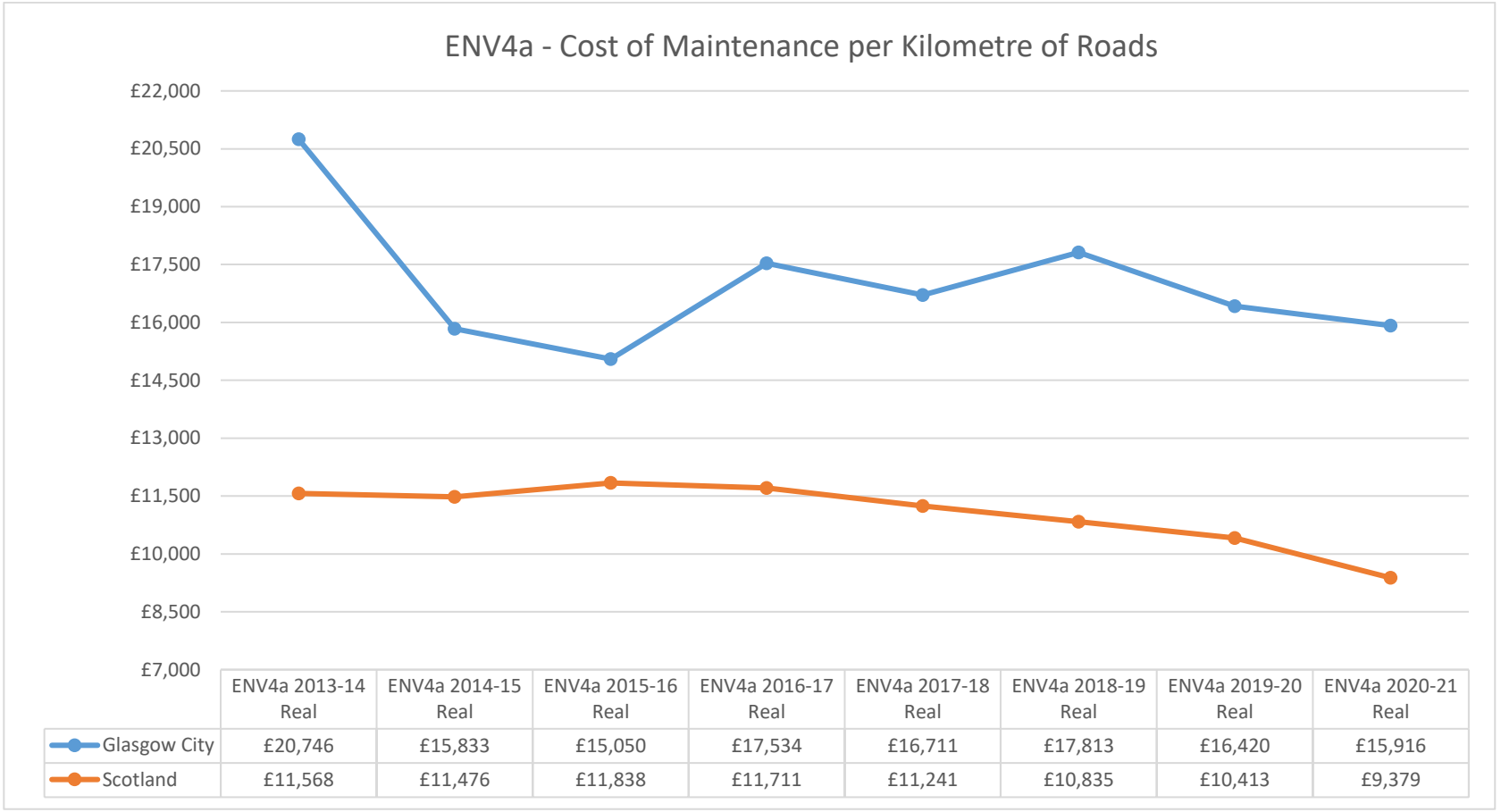
	ENV3a 2013-14 Real	ENV3a 2014-15 Real	ENV3a 2015-16 Real	ENV3a 2016-17 Real	ENV3a 2017-18 Real	ENV3a 2018-19 Real	ENV3a 2019-20 Real	ENV3a 2020-21 Real
Glasgow City	£31,534	£30,782	£30,644	£29,816	£40,643	£33,671	£32,456	£25,949
Scotland	£19,145	£18,431	£17,886	£16,413	£17,207	£16,210	£16,218	£14,492


ENV3c - Street Cleanliness Score
2018/19, 2019/20, 2020/21
Score
100
98
96
94
92
90
88
86
84
82
80
Falkirk
Edinburgh City
Glasgow City
Argyll & Bute
West Dunbartonshire
Midlothian
North Lanarkshire
Clackmannanshire
South Ayrshire
Inverclyde
West Lothian
East Lothian
Dundee City
North Ayrshire
East Dunbartonshire
Stirling
Perth & Kinross
East Ayrshire
Renfrewshire
Aberdeen City
South Lanarkshire
Fife
Aberdeenshire
Highland
Eilean Siar
Angus
East Renfrewshire
Scottish Borders
Shetland Islands
Dumfries & Galloway
Orkney Islands
Moray
Local Authority



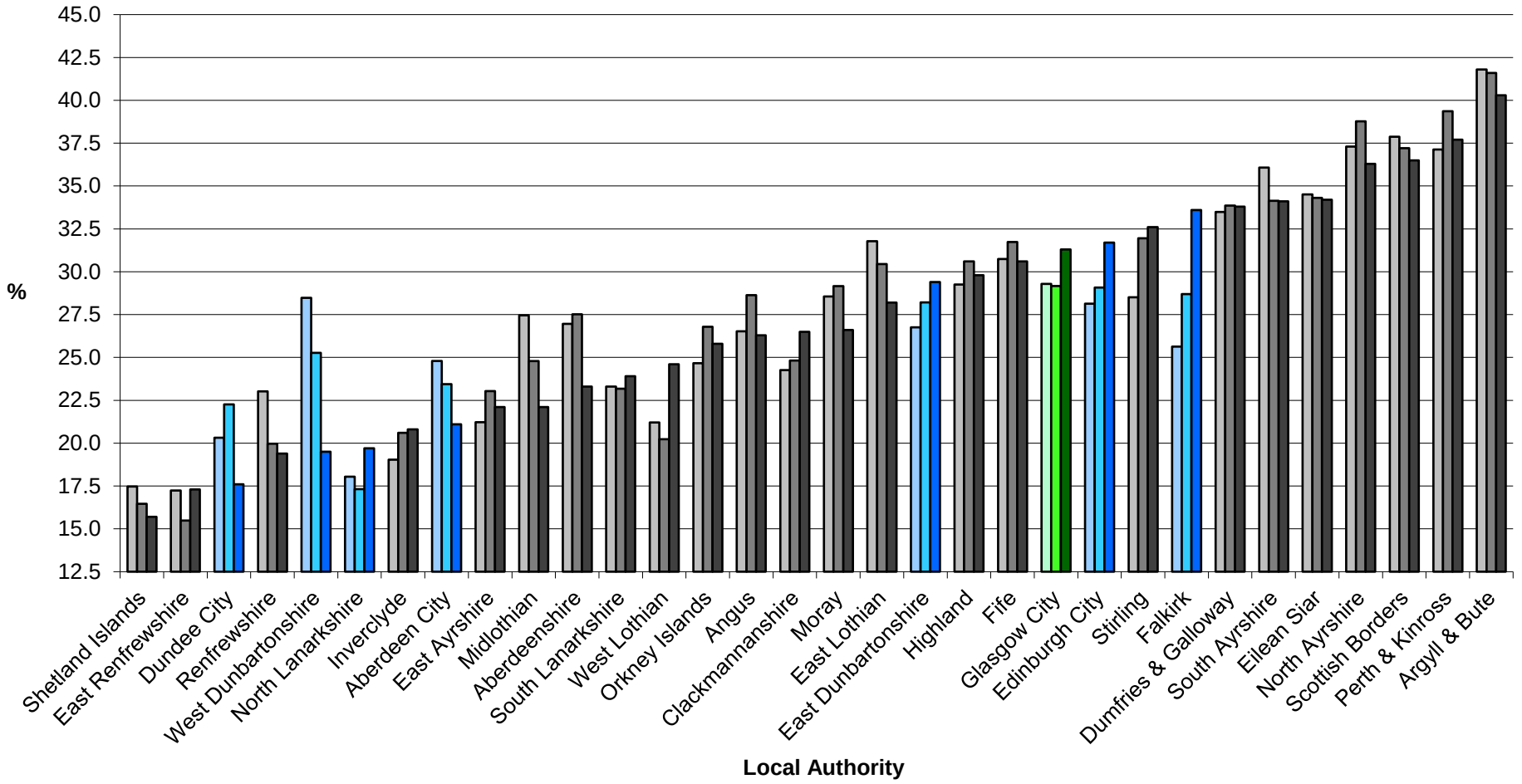
	ENV3c 2013-14	ENV3c 2014-15	ENV3c 2015-16	ENV3c 2016-17	ENV3c 2017-18	ENV3c 2018-19	ENV3c 2019-20	ENV3c 2020-21
Glasgow City	94.40	94.84	91.70	90.69	87.49	86.70	85.39	82.51
Scotland	96.09	93.90	93.40	93.90	92.20	92.80	92.25	90.10


ENV4a - Cost of Maintenance per Kilometre of Roads
2018/19, 2019/20, 2020/21
£
30,000
27,500
25,000
22,500
20,000
17,500
15,000
12,500
10,000
7,500
5,000
2,500
0
Dumfries & Galloway
Eilean Siar
Aberdeenshire
Orkney Islands
Moray
Highland
Shetland Islands
Argyll & Bute
Scottish Borders
South Ayrshire
Perth & Kinross
Midlothian
East Lothian
Fife
Angus
East Dunbartonshire
Stirling
Falkirk
North Ayrshire
West Lothian
East Ayrshire
Clackmannanshire
North Lanarkshire
Inverclyde
Renfrewshire
Glasgow City
Dundee City
Edinburgh City
South Lanarkshire
West Dunbartonshire
East Renfrewshire
Aberdeen City
Local Authority

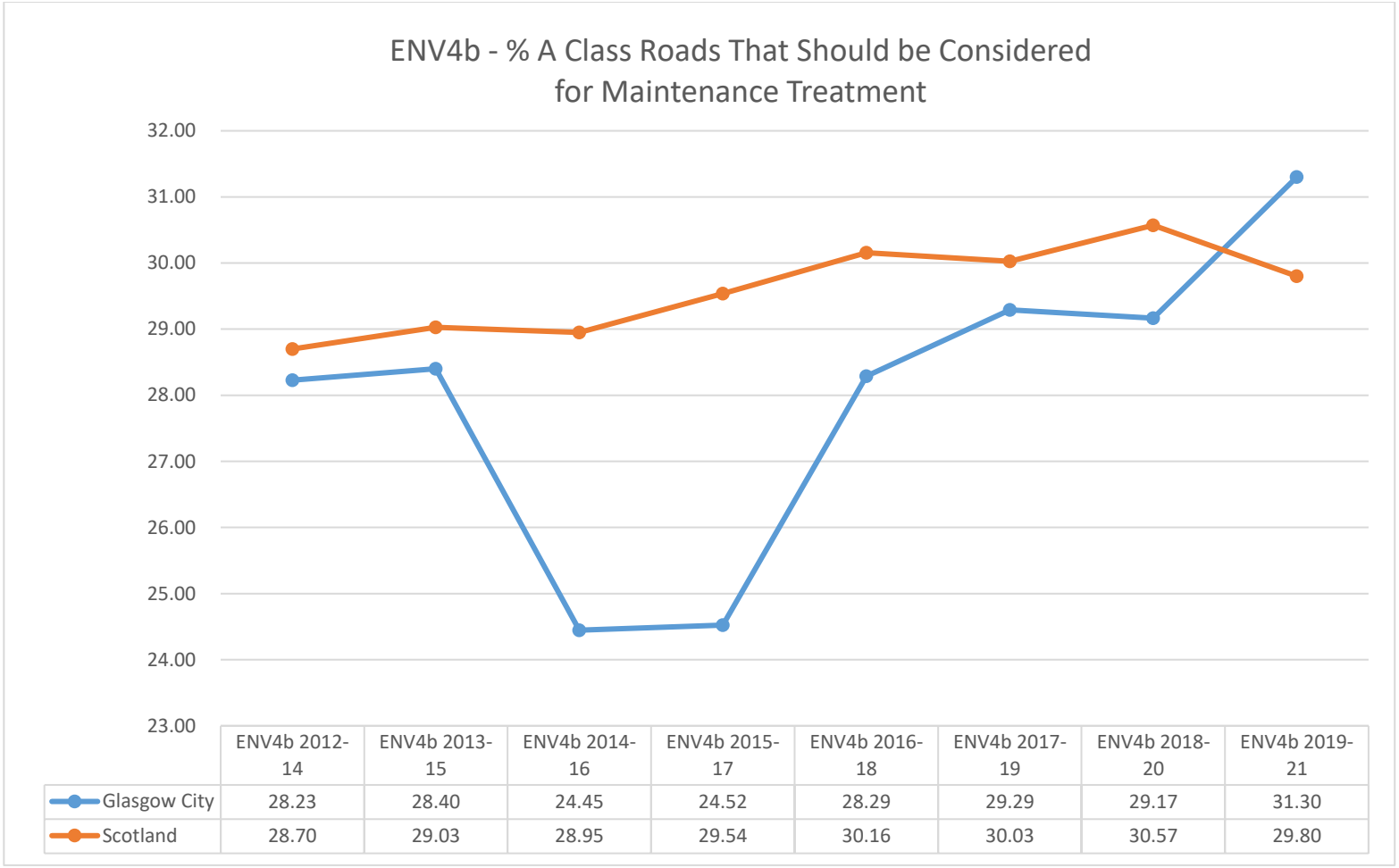


	ENV4a 2013-14 Real	ENV4a 2014-15 Real	ENV4a 2015-16 Real	ENV4a 2016-17 Real	ENV4a 2017-18 Real	ENV4a 2018-19 Real	ENV4a 2019-20 Real	ENV4a 2020-21 Real
Glasgow City	£20,746	£15,833	£15,050	£17,534	£16,711	£17,813	£16,420	£15,916
Scotland	£11,568	£11,476	£11,838	£11,711	£11,241	£10,835	£10,413	£9,379

ENV4b - Percentage A Class Roads that Should be Considered for Maintenance Treatment 2017/19, 2018/20, 2019/21

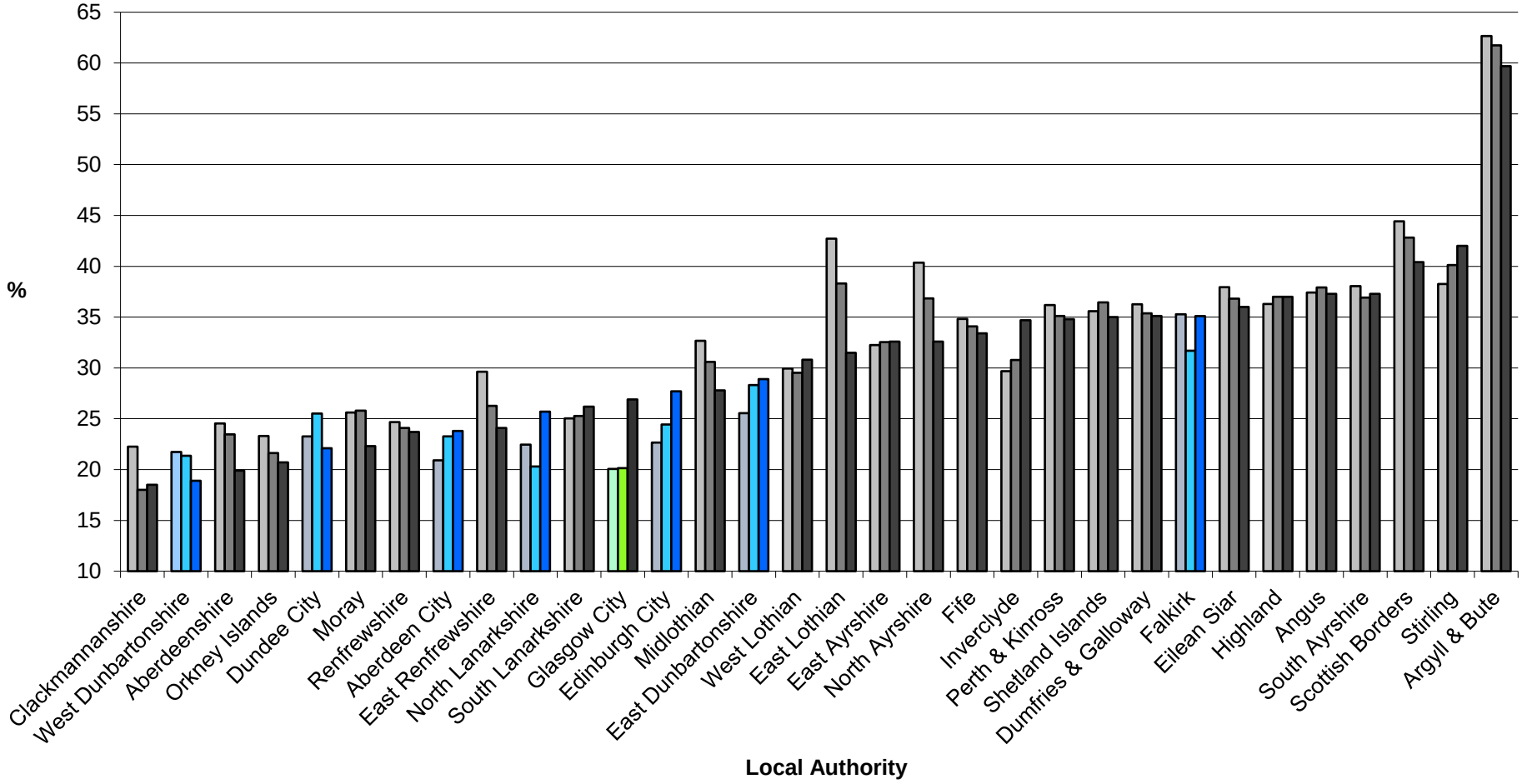


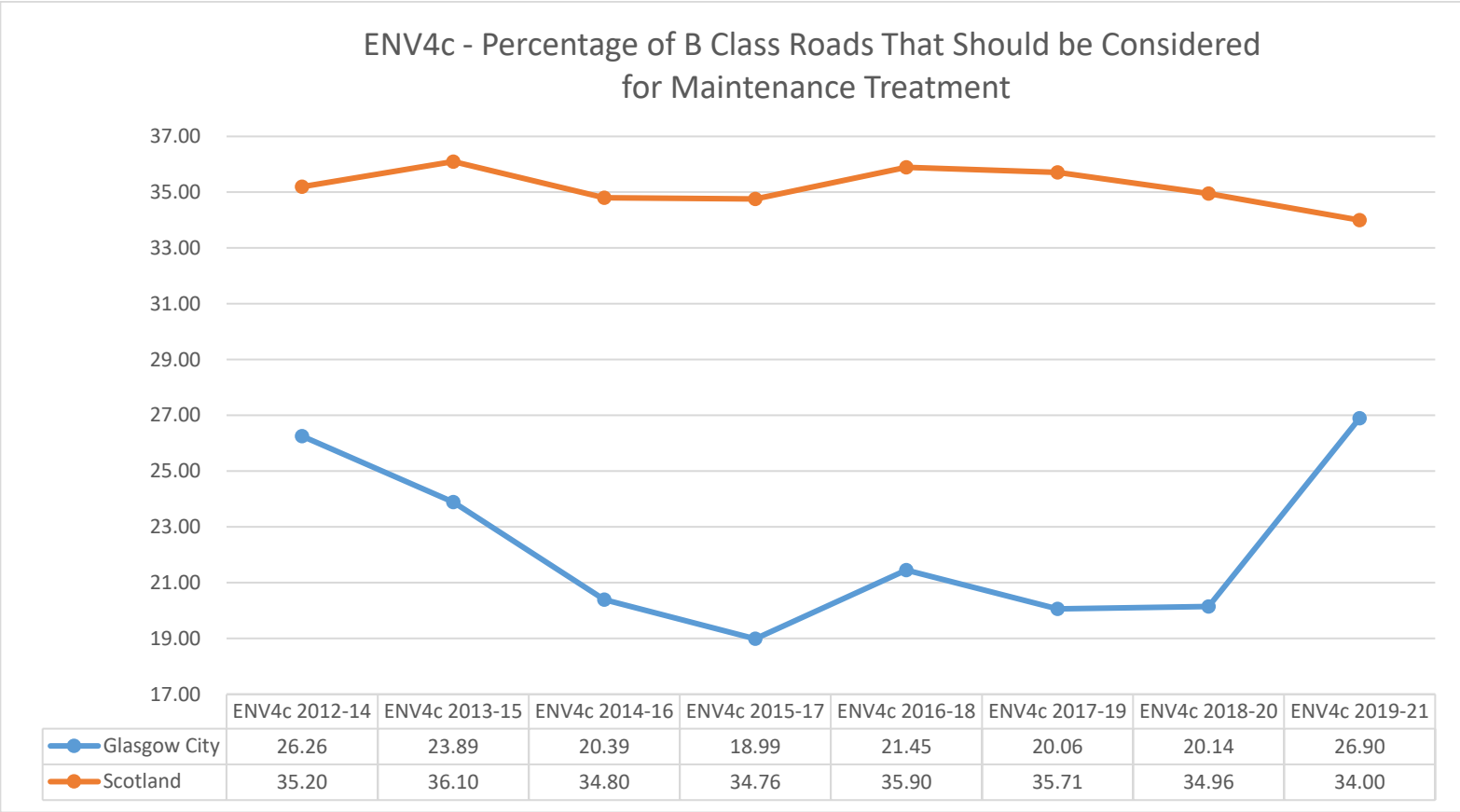
Appendix 1



	ENV4b 2012-14	ENV4b 2013-15	ENV4b 2014-16	ENV4b 2015-17	ENV4b 2016-18	ENV4b 2017-19	ENV4b 2018-20	ENV4b 2019-21
Glasgow City	28.23	28.40	24.45	24.52	28.29	29.29	29.17	31.30
Scotland	28.70	29.03	28.95	29.54	30.16	30.03	30.57	29.80

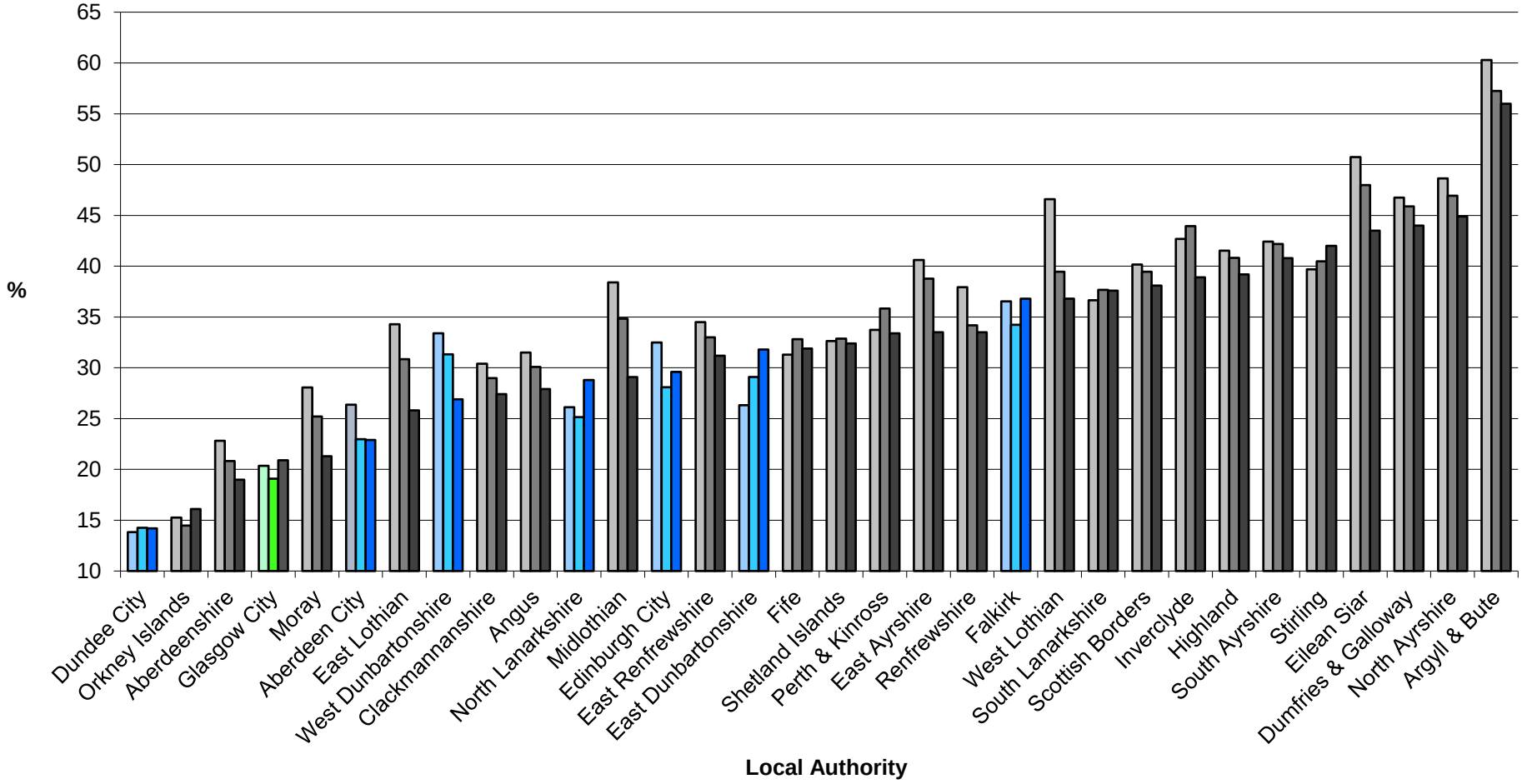
ENV4c - Percentage B Class Roads That Should be Considered for Maintenance Treatment 2017/19, 2018/20, 2019/21

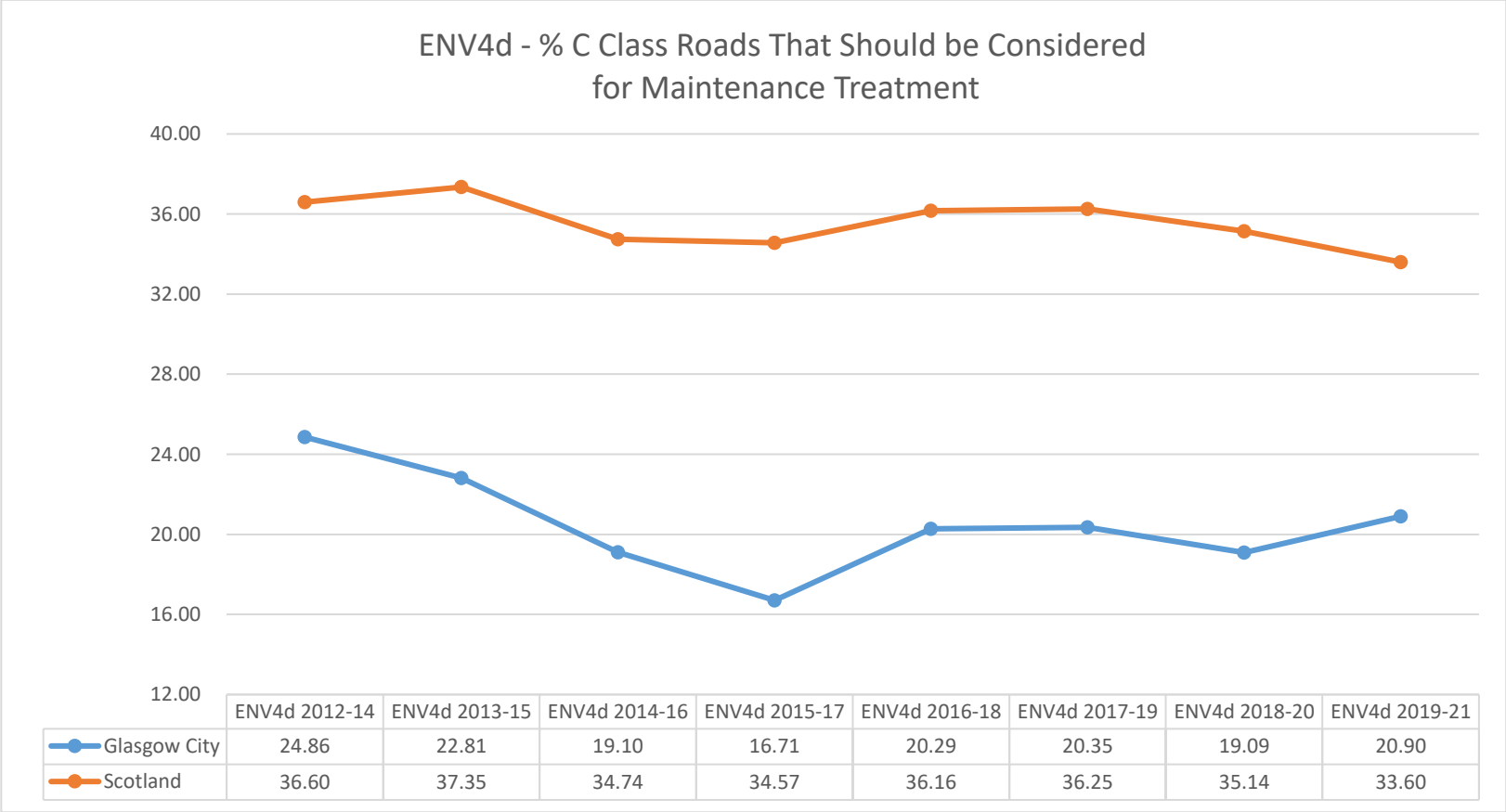




	ENV4c 2012-14	ENV4c 2013-15	ENV4c 2014-16	ENV4c 2015-17	ENV4c 2016-18	ENV4c 2017-19	ENV4c 2018-20	ENV4c 2019-21
Glasgow City	26.26	23.89	20.39	18.99	21.45	20.06	20.14	26.90
Scotland	35.20	36.10	34.80	34.76	35.90	35.71	34.96	34.00

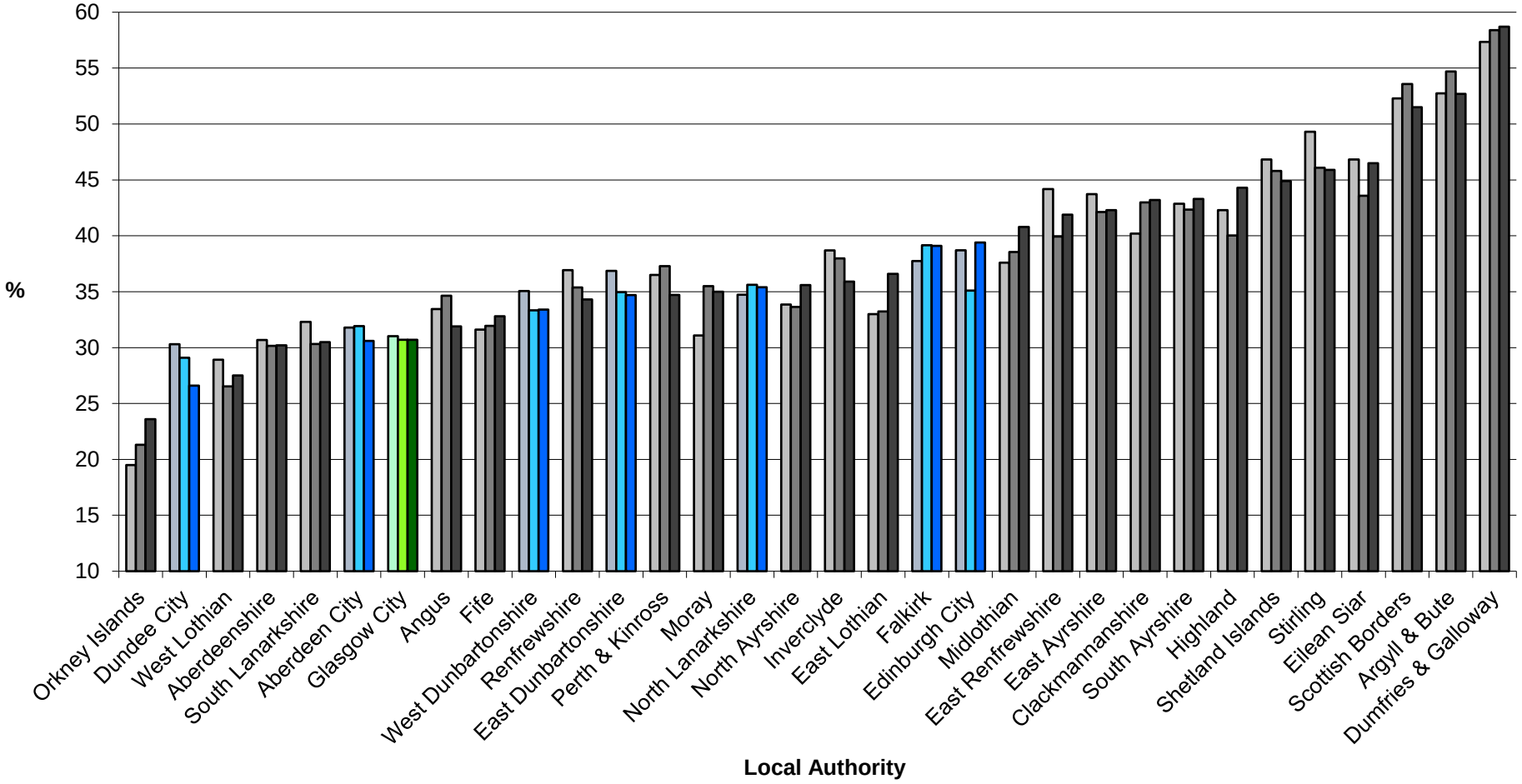
ENV4d - Percentage C Class Roads That Should be Considered for Maintenance Treatment 2017/19, 2018/20, 2019/21

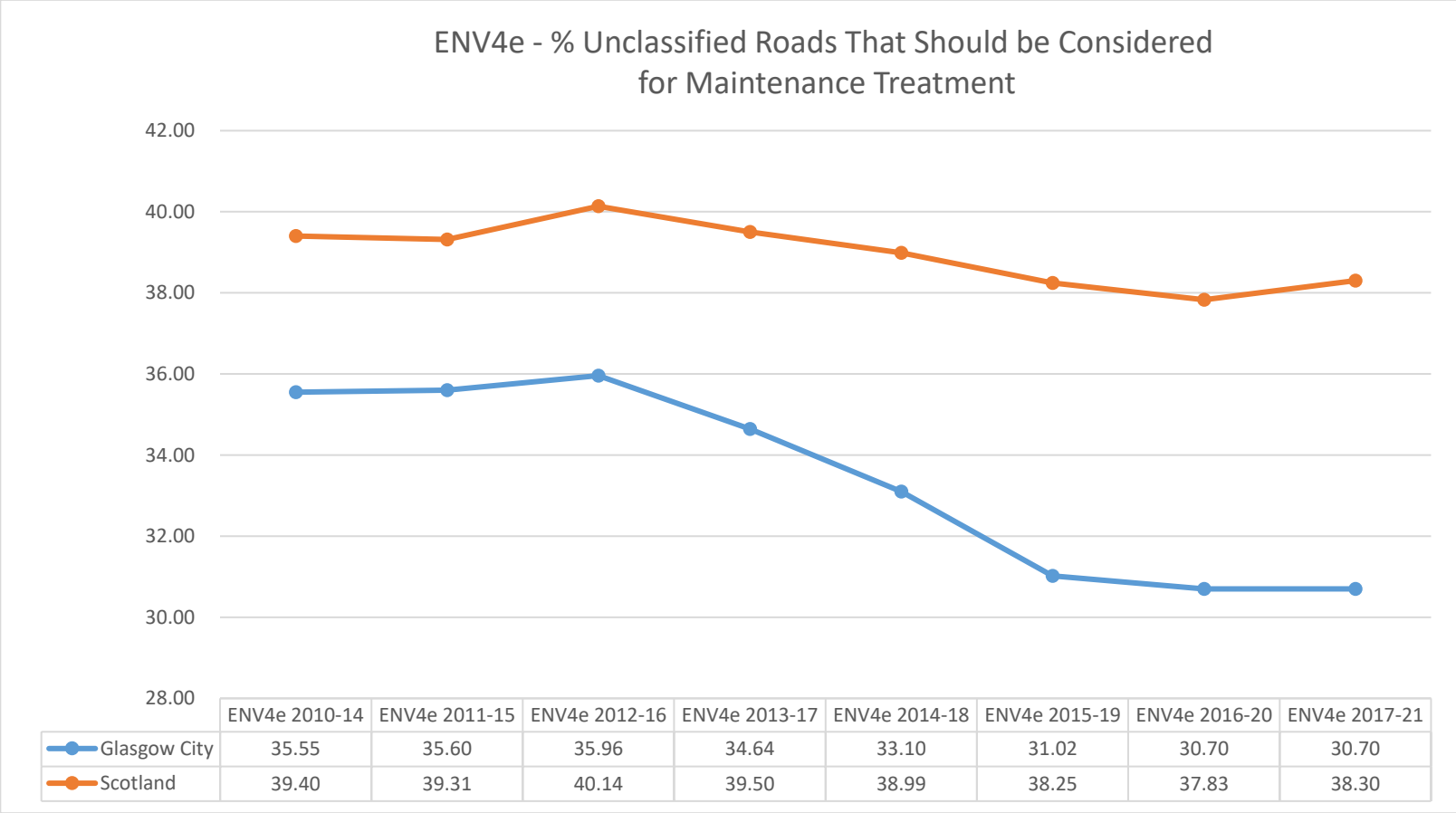




	ENV4d 2012-14	ENV4d 2013-15	ENV4d 2014-16	ENV4d 2015-17	ENV4d 2016-18	ENV4d 2017-19	ENV4d 2018-20	ENV4d 2019-21
Glasgow City	24.86	22.81	19.10	16.71	20.29	20.35	19.09	20.90
Scotland	36.60	37.35	34.74	34.57	36.16	36.25	35.14	33.60

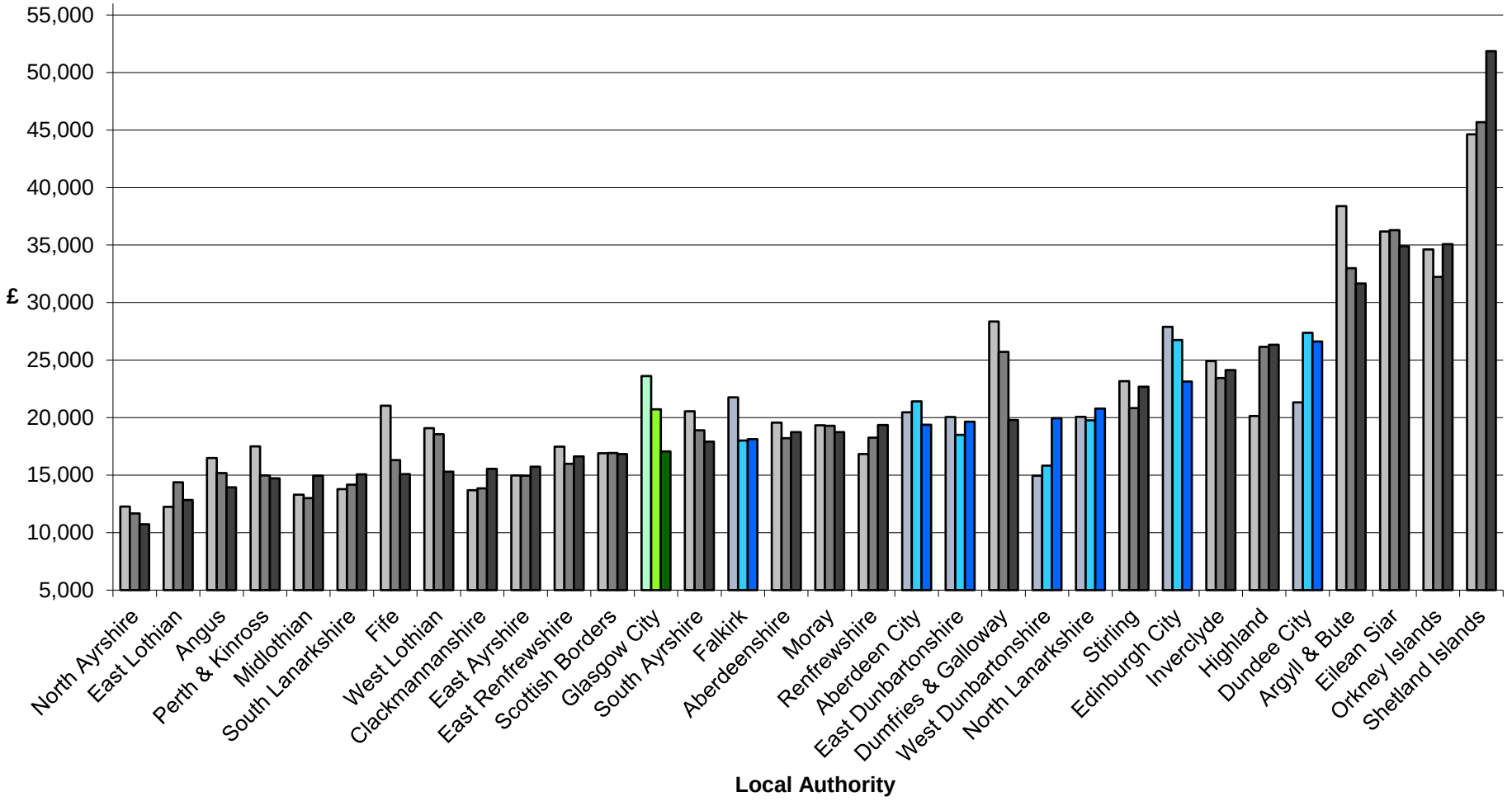
ENV4e - Percentage Unclassified Roads That Should be Considered for Maintenance Treatment 2015/19, 2016/20, 2017/21

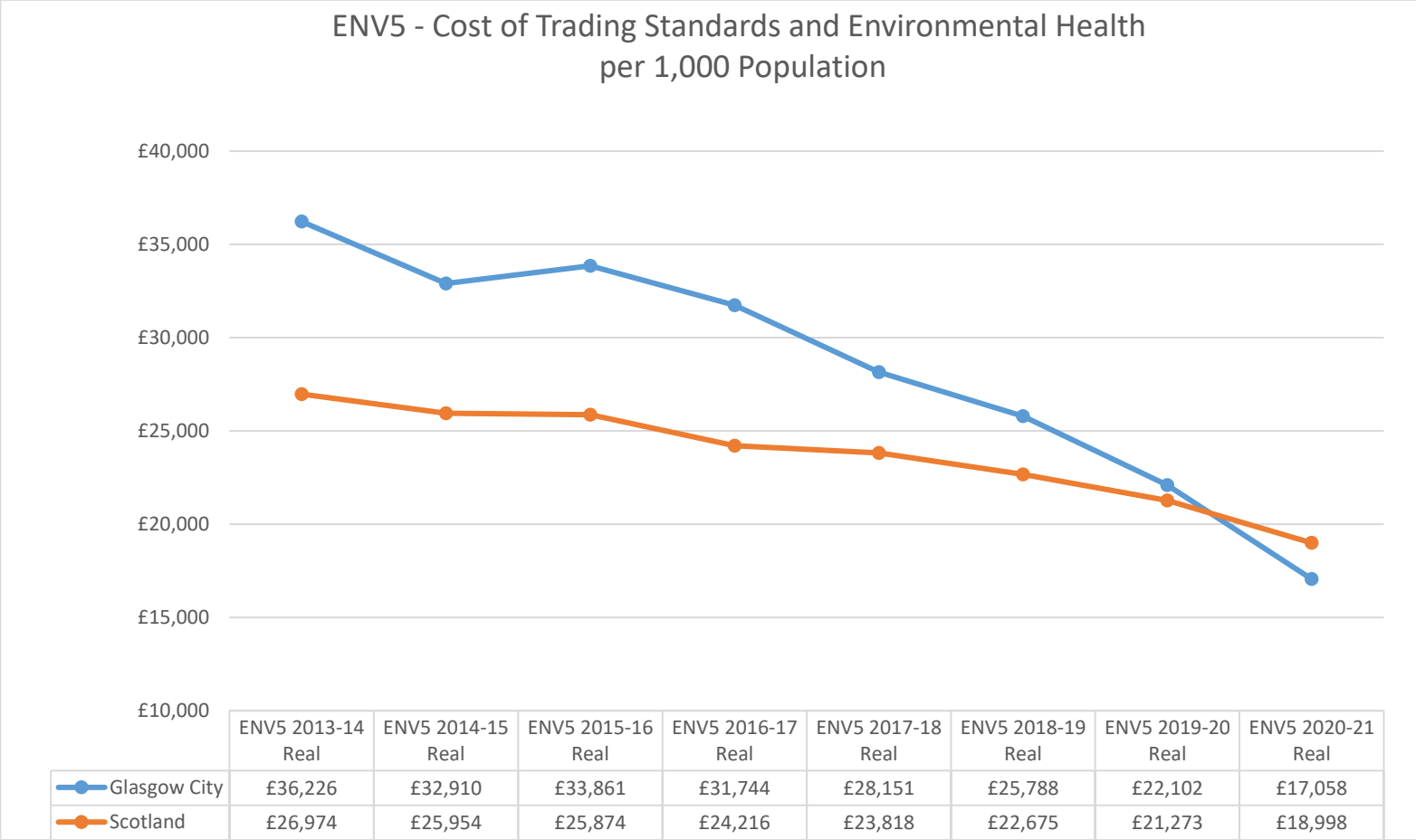




	ENV4e 2010-14	ENV4e 2011-15	ENV4e 2012-16	ENV4e 2013-17	ENV4e 2014-18	ENV4e 2015-19	ENV4e 2016-20	ENV4e 2017-21
Glasgow City	35.55	35.60	35.96	34.64	33.10	31.02	30.70	30.70
Scotland	39.40	39.31	40.14	39.50	38.99	38.25	37.83	38.30

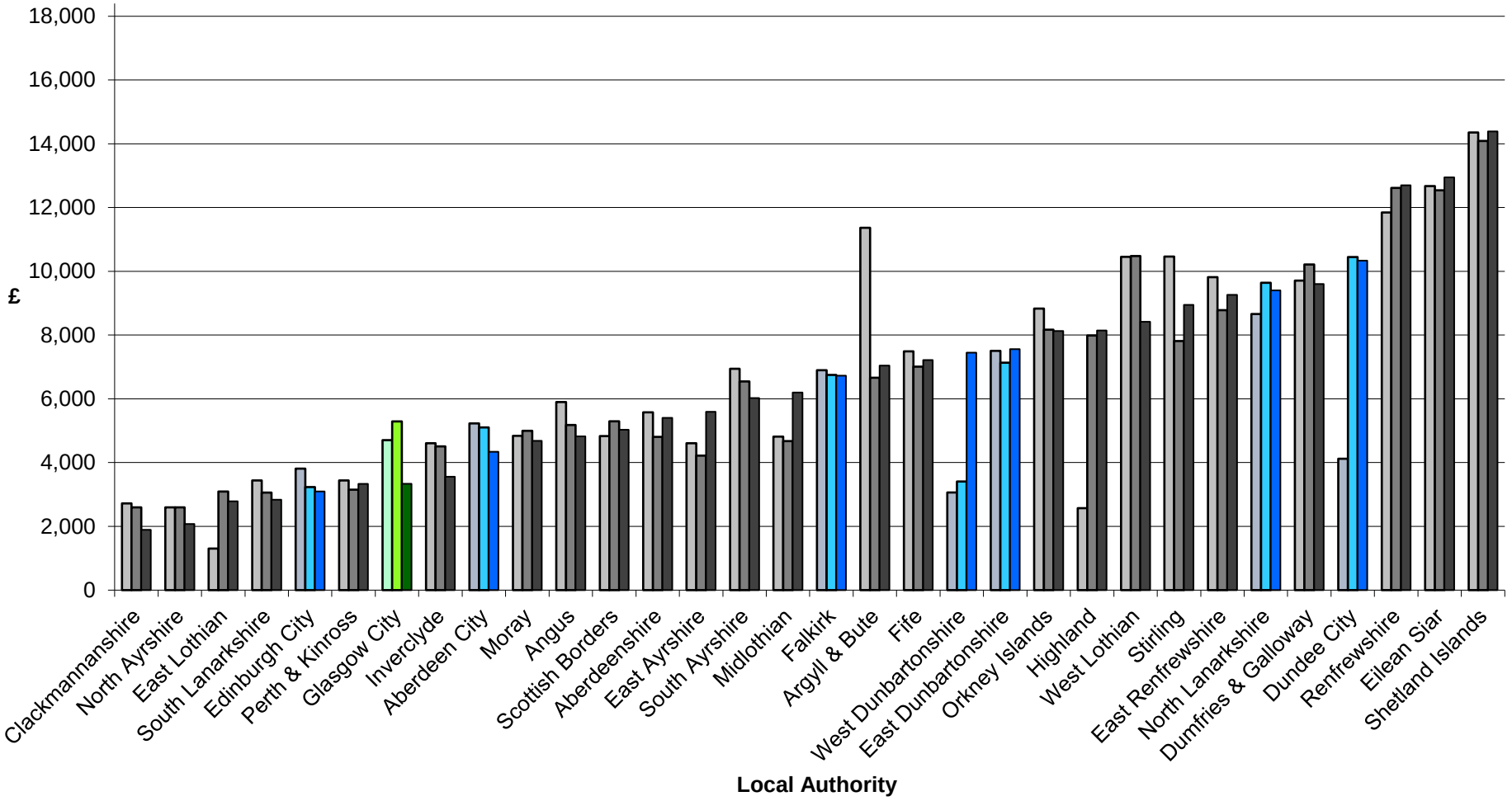
ENV5 - Cost of Trading Standards and Environmental Health per 1,000 Population
2018/19, 2019/20, 2020/21

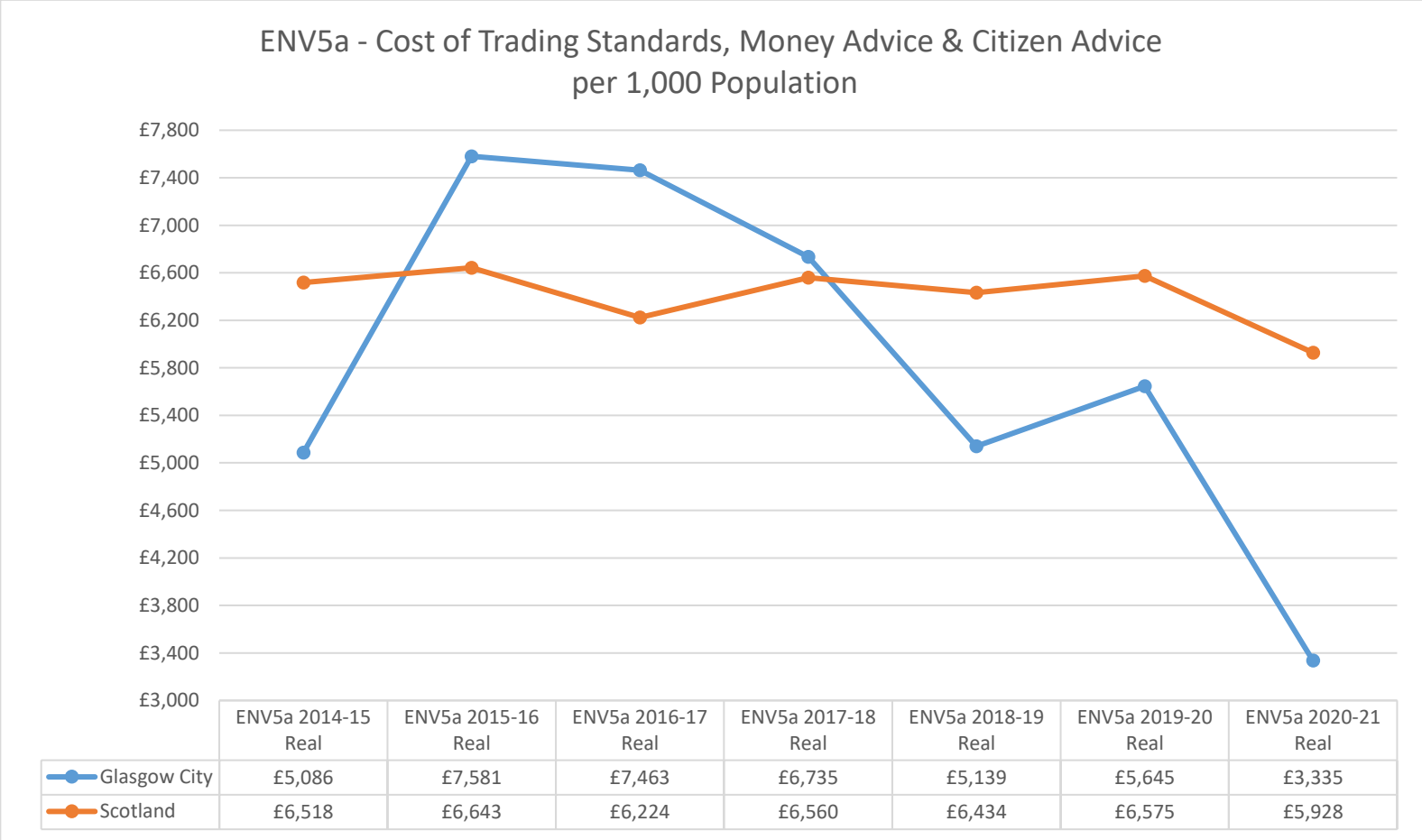




	ENV5 2013-14 Real	ENV5 2014-15 Real	ENV5 2015-16 Real	ENV5 2016-17 Real	ENV5 2017-18 Real	ENV5 2018-19 Real	ENV5 2019-20 Real	ENV5 2020-21 Real
Glasgow City	£36,226	£32,910	£33,861	£31,744	£28,151	£25,788	£22,102	£17,058
Scotland	£26,974	£25,954	£25,874	£24,216	£23,818	£22,675	£21,273	£18,998

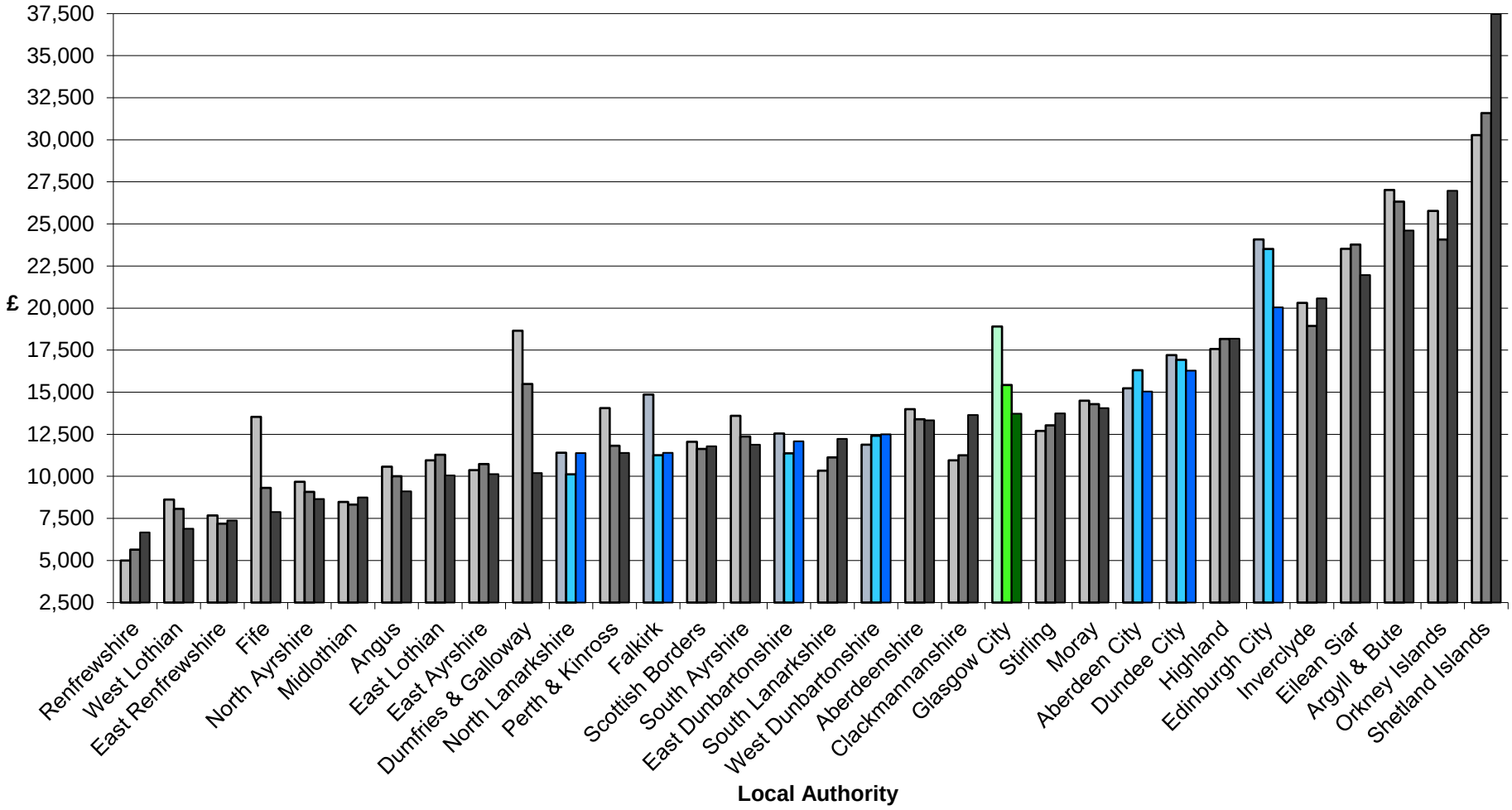
ENV5a - Cost of Trading Standards, Money Advice & Citizen Advice per 1,000 Population 2018/19, 2019/20, 2020/21

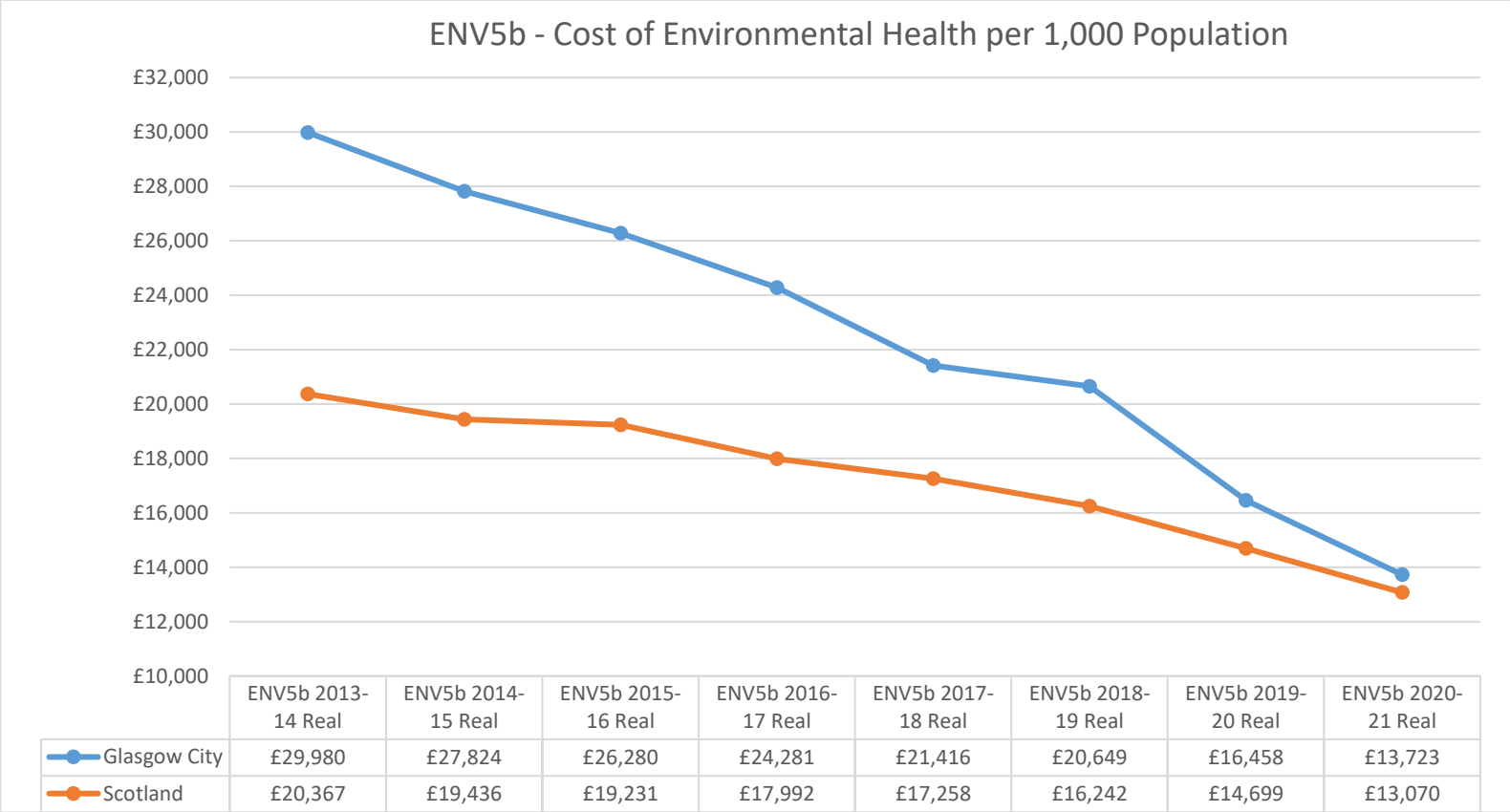




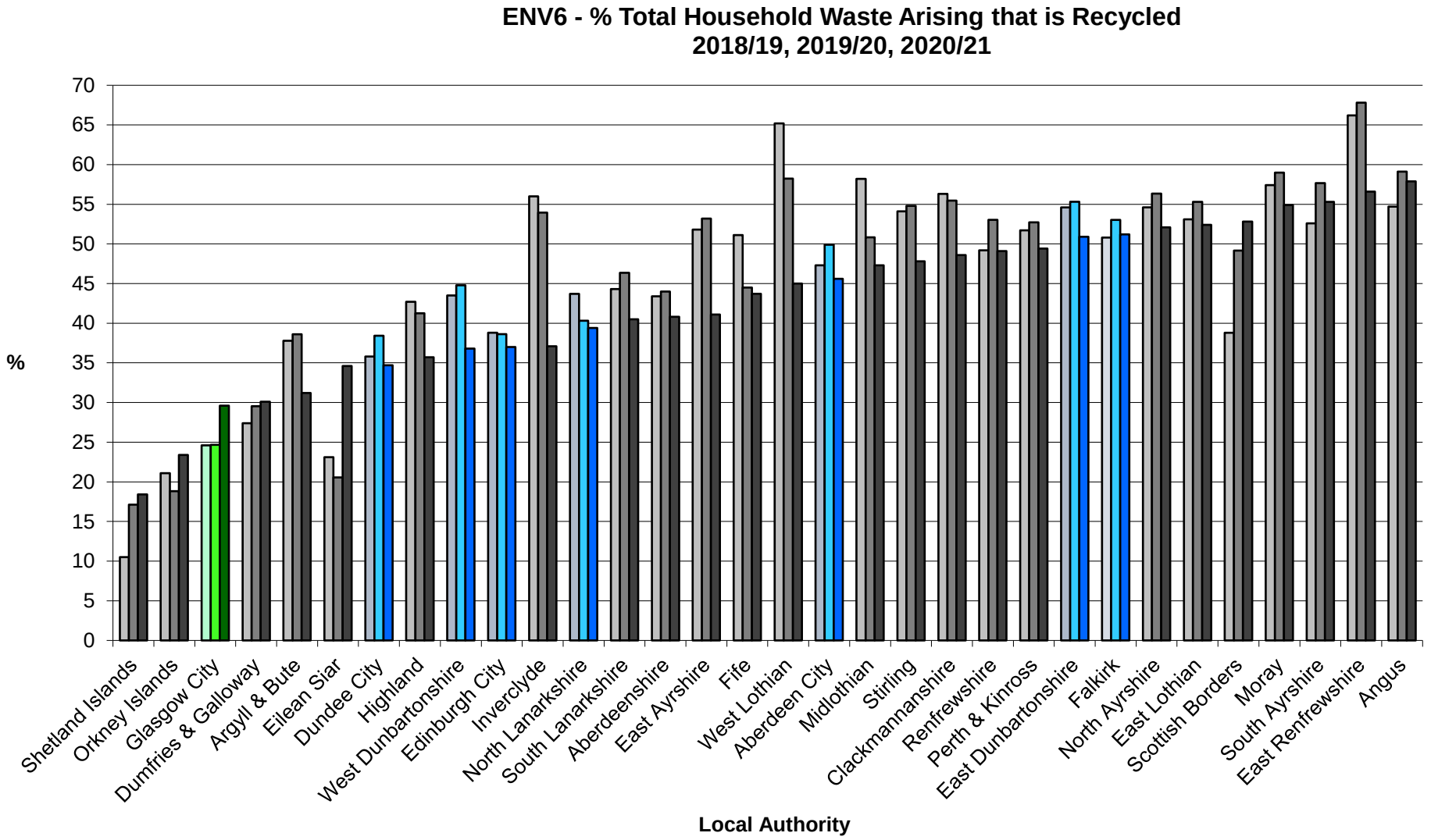
	ENV5a 2014-15 Real	ENV5a 2015-16 Real	ENV5a 2016-17 Real	ENV5a 2017-18 Real	ENV5a 2018-19 Real	ENV5a 2019-20 Real	ENV5a 2020-21 Real
Glasgow City	£5,086	£7,581	£7,463	£6,735	£5,139	£5,645	£3,335
Scotland	£6,518	£6,643	£6,224	£6,560	£6,434	£6,575	£5,928

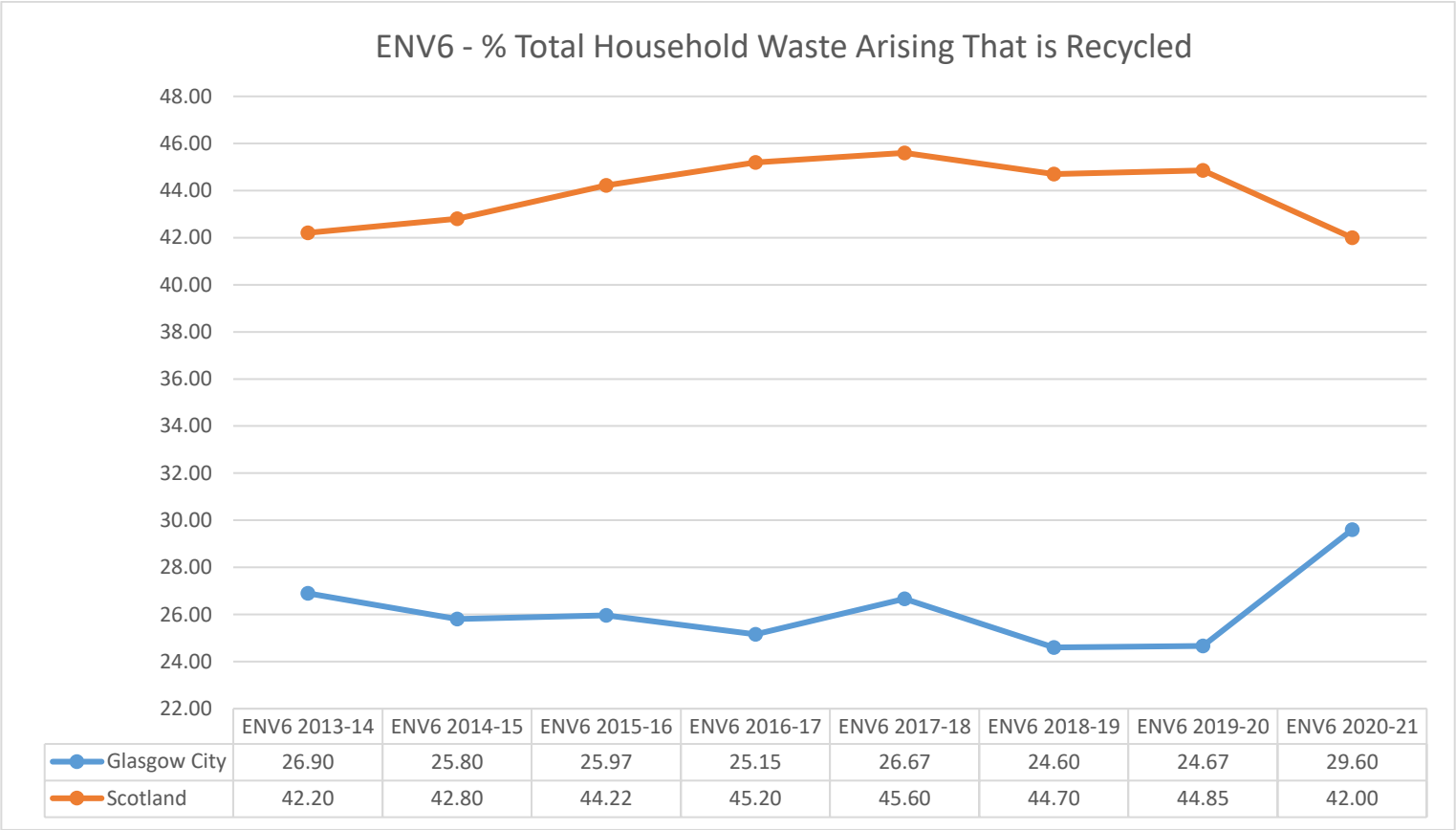
ENV5b - Cost of Environmental Health per 1,000 Population
2018/19, 2019/20, 2020/21





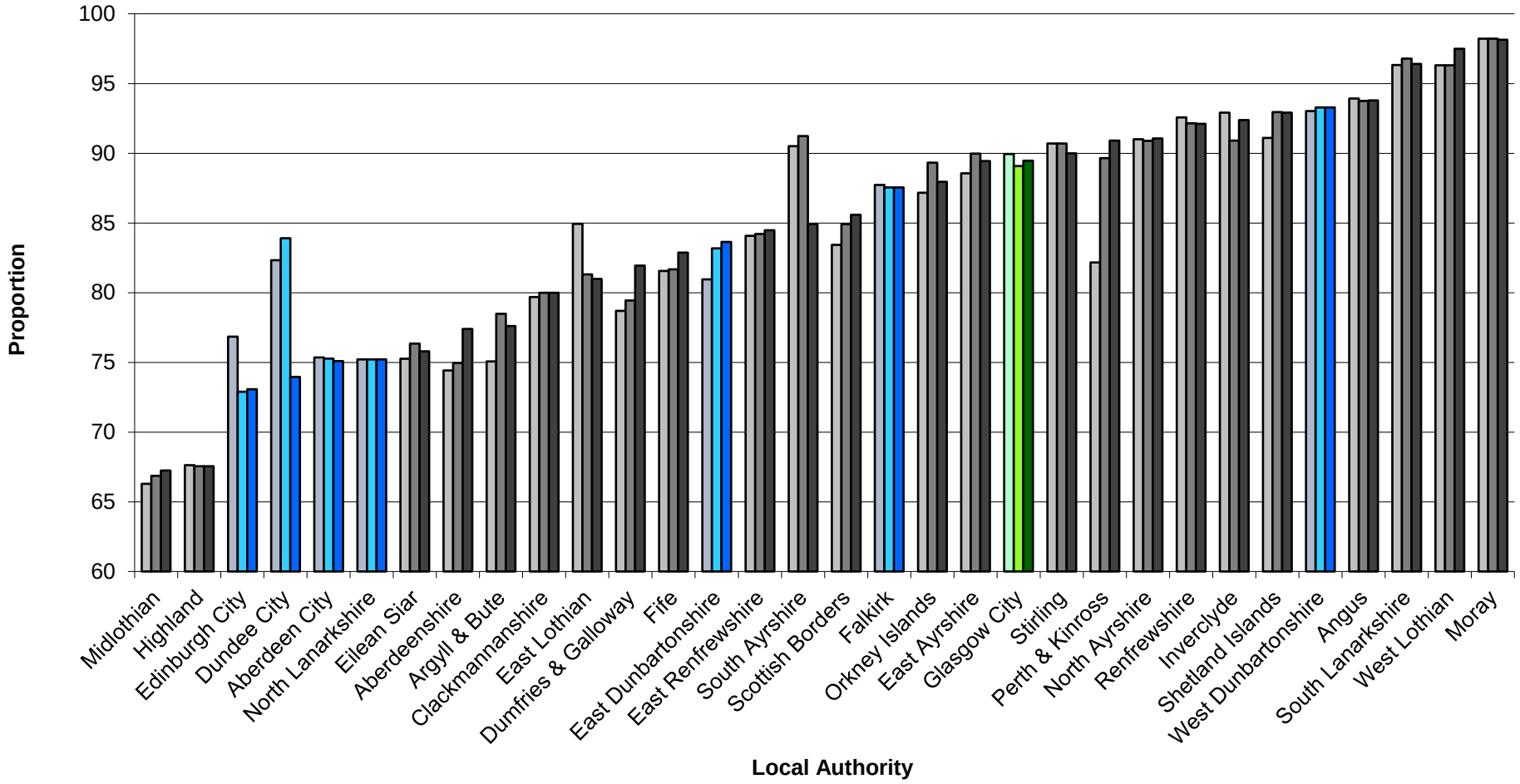
	ENV5b 2013-14 Real	ENV5b 2014-15 Real	ENV5b 2015-16 Real	ENV5b 2016-17 Real	ENV5b 2017-18 Real	ENV5b 2018-19 Real	ENV5b 2019-20 Real	ENV5b 2020-21 Real
Glasgow City	£29,980	£27,824	£26,280	£24,281	£21,416	£20,649	£16,458	£13,723
Scotland	£20,367	£19,436	£19,231	£17,992	£17,258	£16,242	£14,699	£13,070

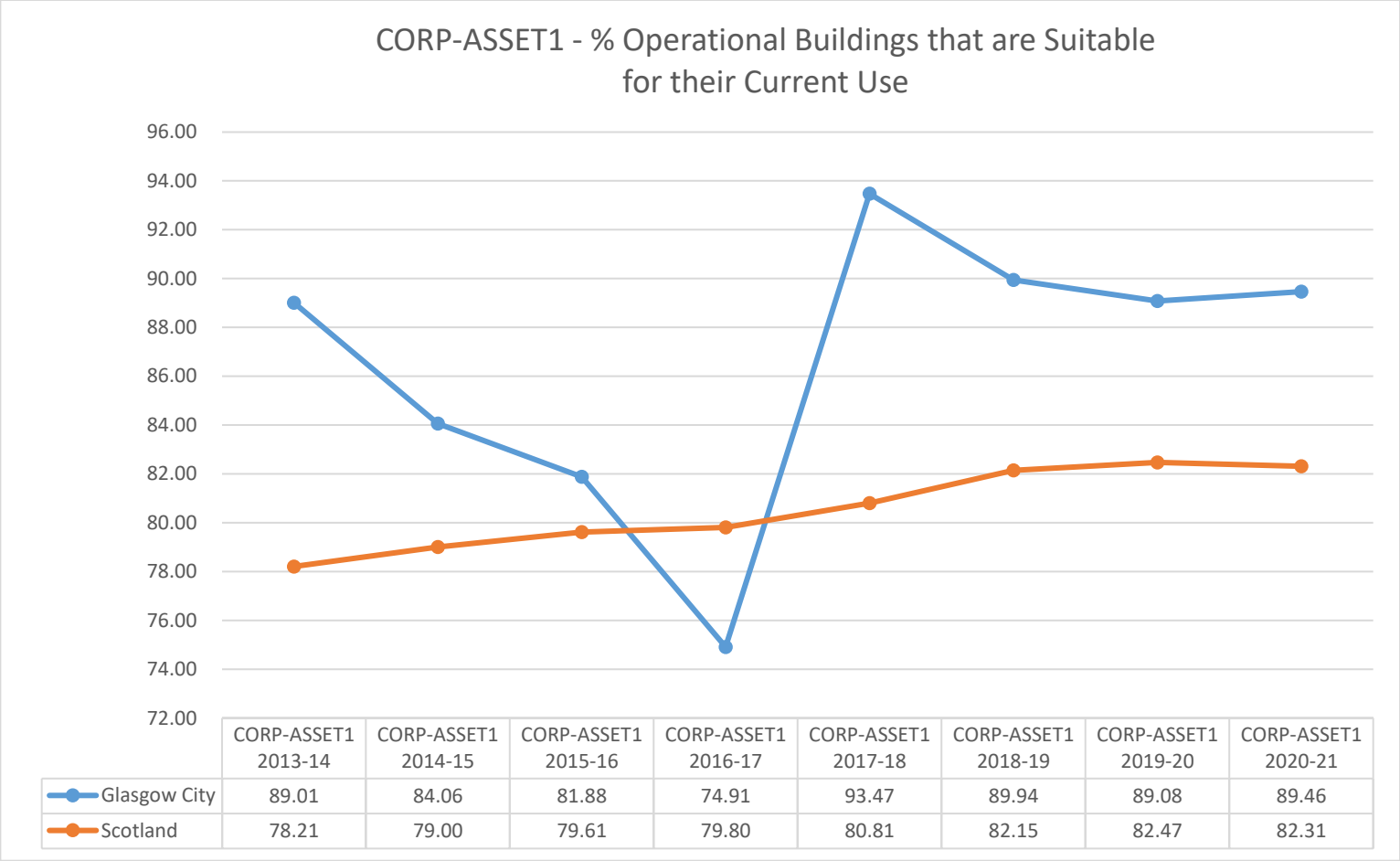

ENV6 - % Total Household Waste Arising that is Recycled
2018/19, 2019/20, 2020/21
%
70
65
60
55
50
45
40
35
30
25
20
15
10
5
0
Shetland Islands
Orkney Islands
Glasgow City
Dumfries & Galloway
Argyll & Bute
Eilean Siar
Dundee City
Highland
West Dunbartonshire
Edinburgh City
Inverclyde
North Lanarkshire
South Lanarkshire
Aberdeenshire
East Ayrshire
Fife
West Lothian
Aberdeen City
Midlothian
Stirling
Clackmannanshire
Renfrewshire
Perth & Kinross
East Dunbartonshire
Falkirk
North Ayrshire
East Lothian
Scottish Borders
Moray
South Ayrshire
East Renfrewshire
Angus
Local Authority



	ENV6 2013-14	ENV6 2014-15	ENV6 2015-16	ENV6 2016-17	ENV6 2017-18	ENV6 2018-19	ENV6 2019-20	ENV6 2020-21
Glasgow City	26.90	25.80	25.97	25.15	26.67	24.60	24.67	29.60
Scotland	42.20	42.80	44.22	45.20	45.60	44.70	44.85	42.00

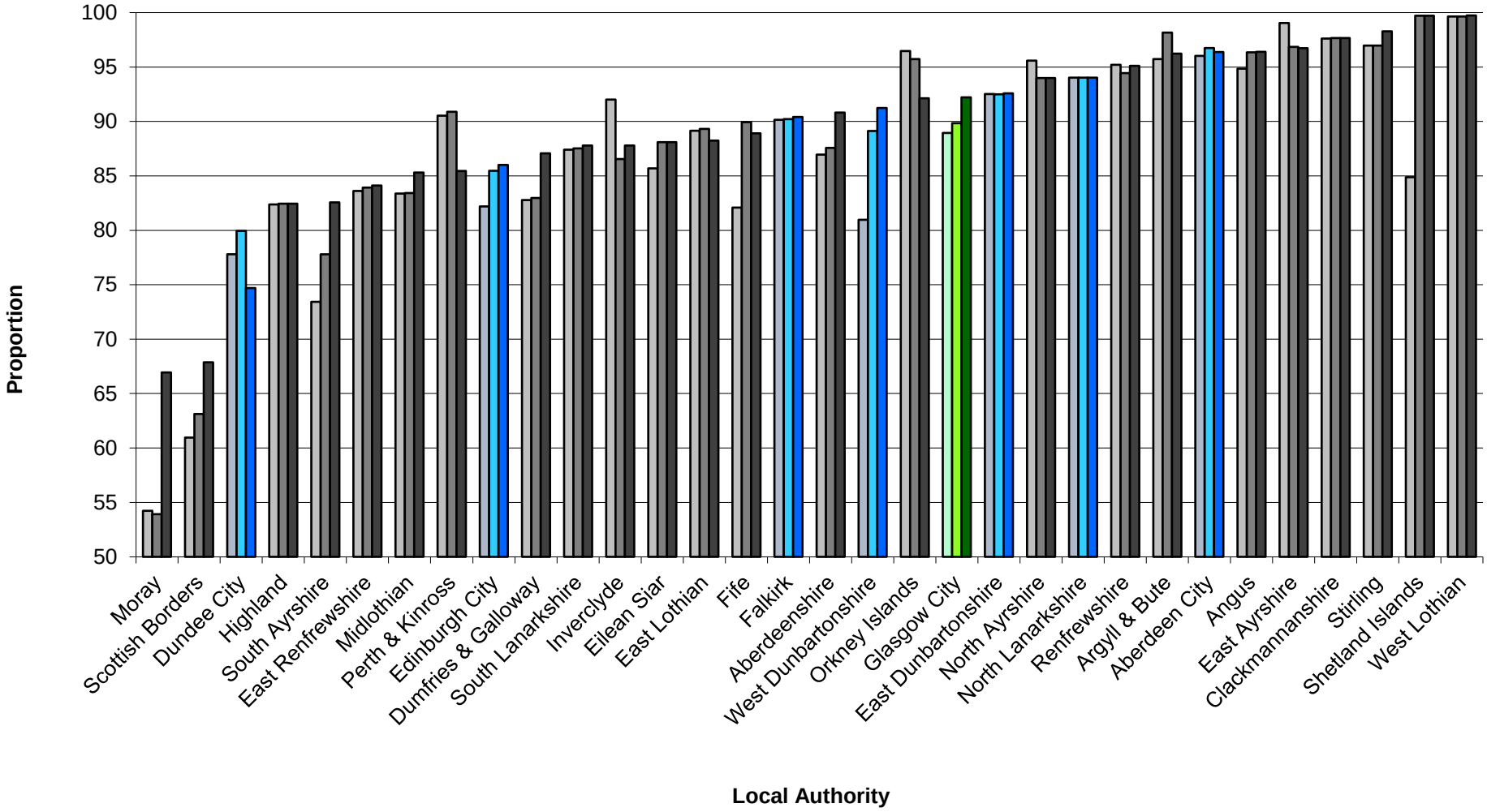
CORPASS1 - % Operational Buildings That are Suitable for Their Current Use
2018/19, 2019/20, 2020/21

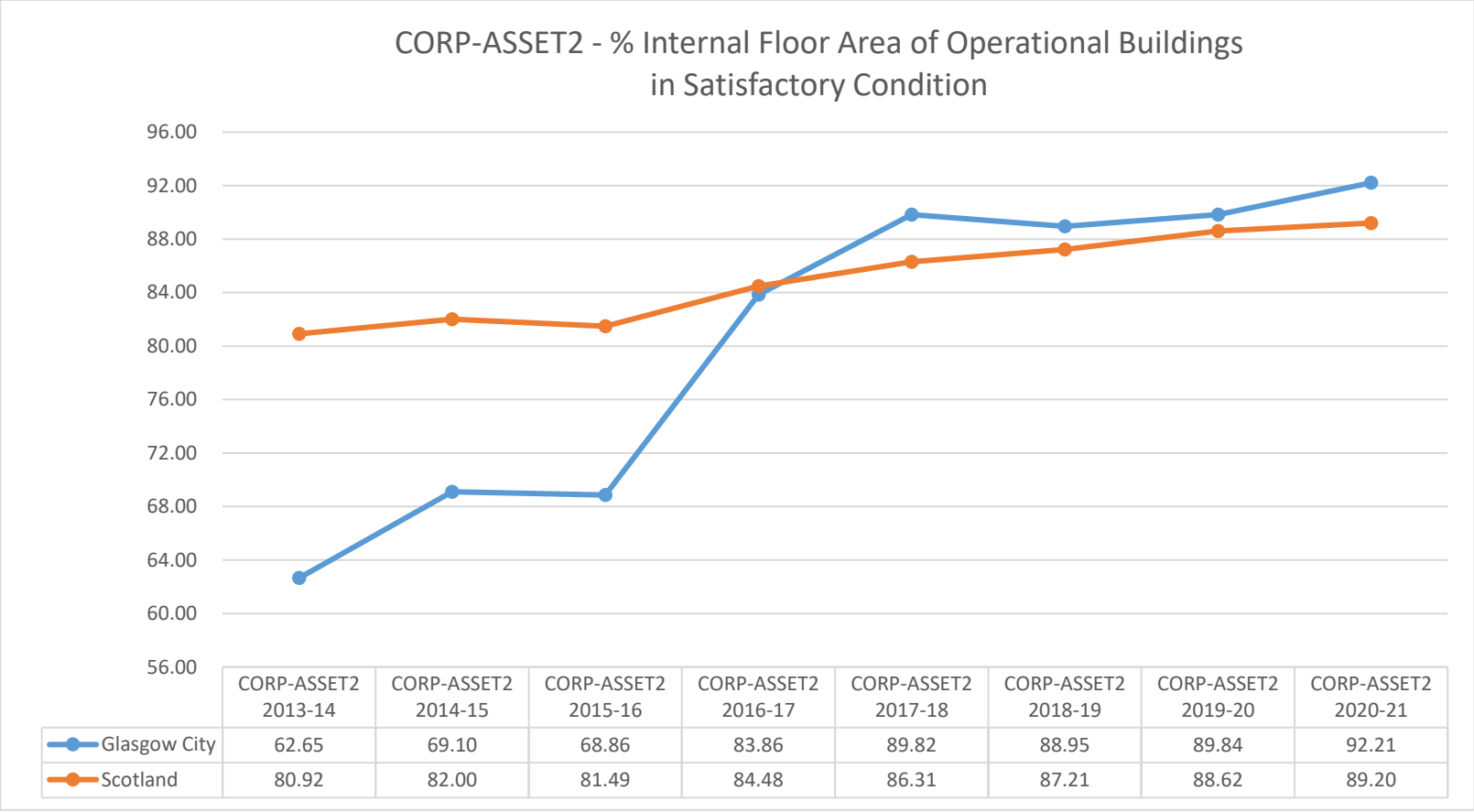




	CORP-ASSET1 2013-14	CORP-ASSET1 2014-15	CORP-ASSET1 2015-16	CORP-ASSET1 2016-17	CORP-ASSET1 2017-18	CORP-ASSET1 2018-19	CORP-ASSET1 2019-20	CORP-ASSET1 2020-21
Glasgow City	89.01	84.06	81.88	74.91	93.47	89.94	89.08	89.46
Scotland	78.21	79.00	79.61	79.80	80.81	82.15	82.47	82.31

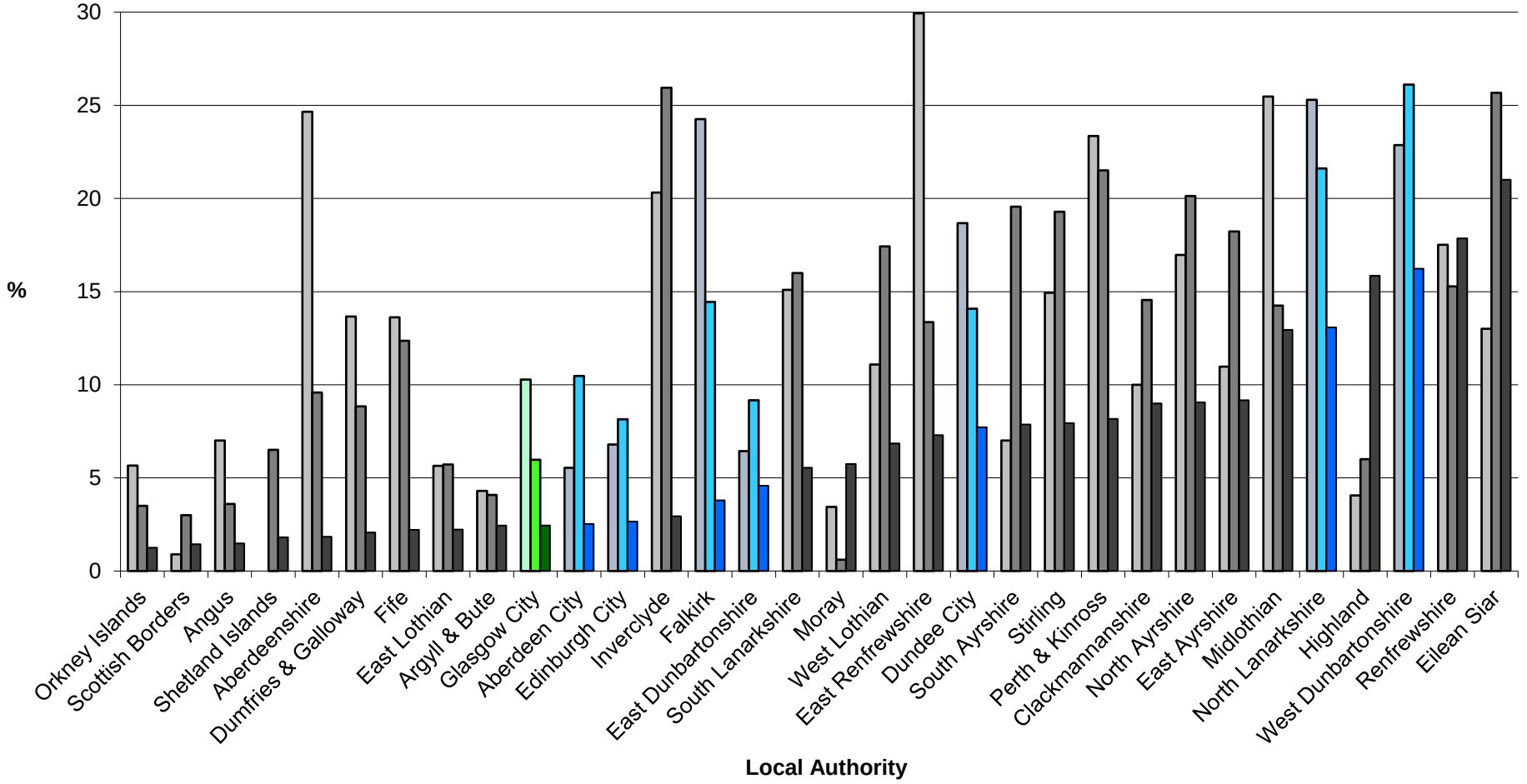
CORPASS2 - % Internal Floor Area of Operational Buildings in Satisfactory Condition
2018/19, 2019/20, 2020/21

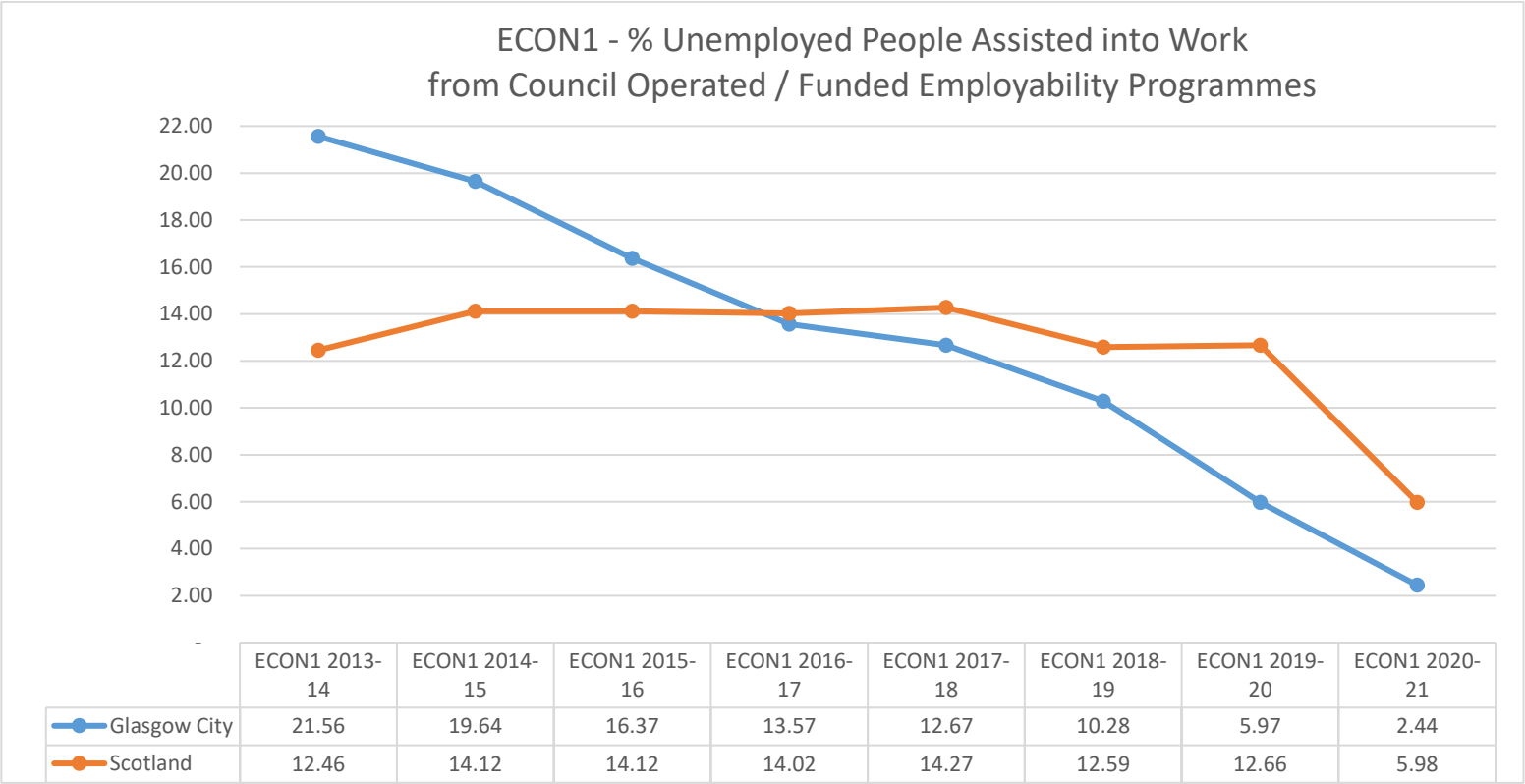




	CORP-ASSET2 2013-14	CORP-ASSET2 2014-15	CORP-ASSET2 2015-16	CORP-ASSET2 2016-17	CORP-ASSET2 2017-18	CORP-ASSET2 2018-19	CORP-ASSET2 2019-20	CORP-ASSET2 2020-21
Glasgow City	62.65	69.10	68.86	83.86	89.82	88.95	89.84	92.21
Scotland	80.92	82.00	81.49	84.48	86.31	87.21	88.62	89.20

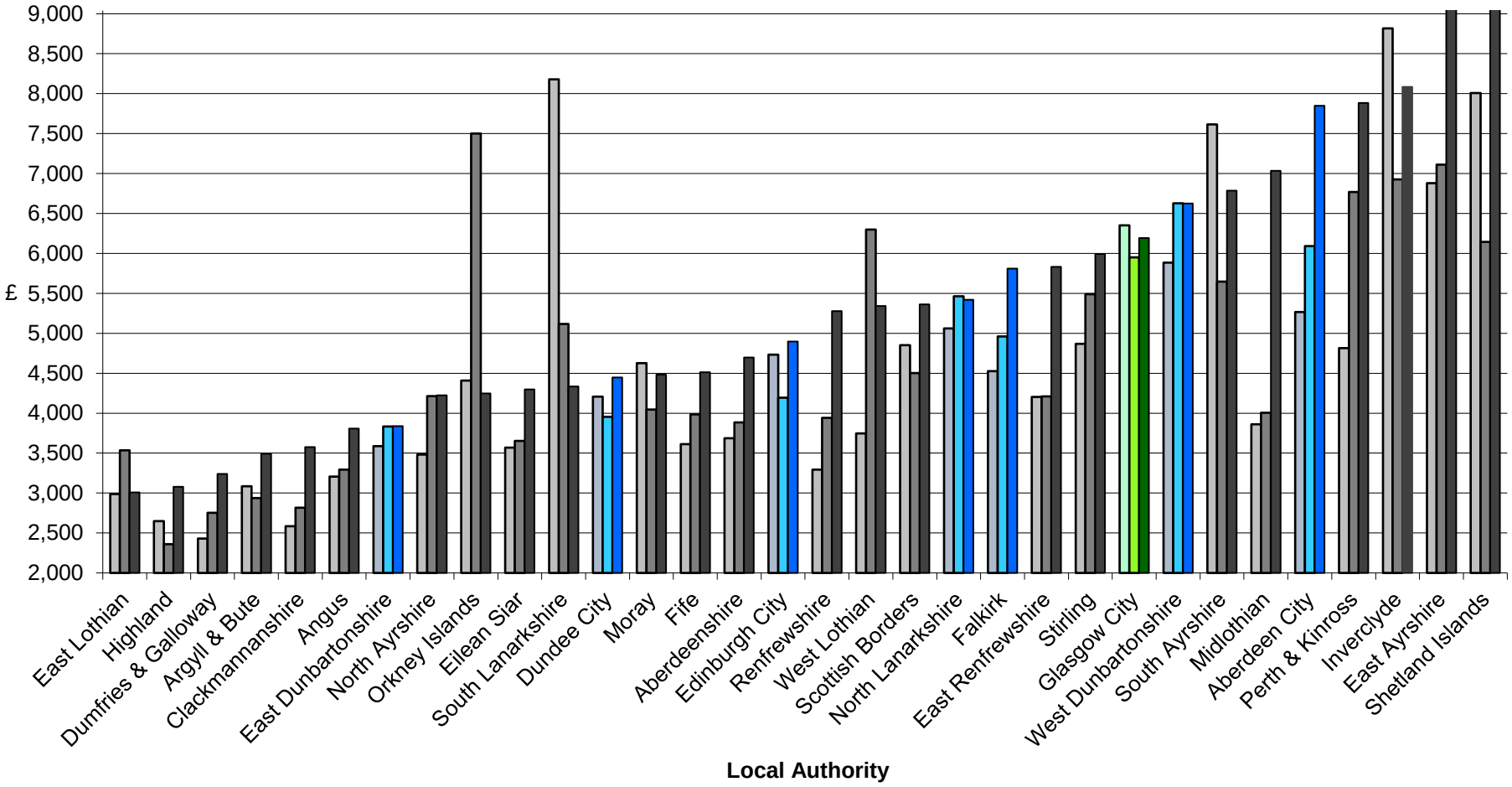
ECON 1 - % Unemployed People Assisted into Work from Council Operated / Funded Employability Programmes 2018/19, 2019/20, 2020/21

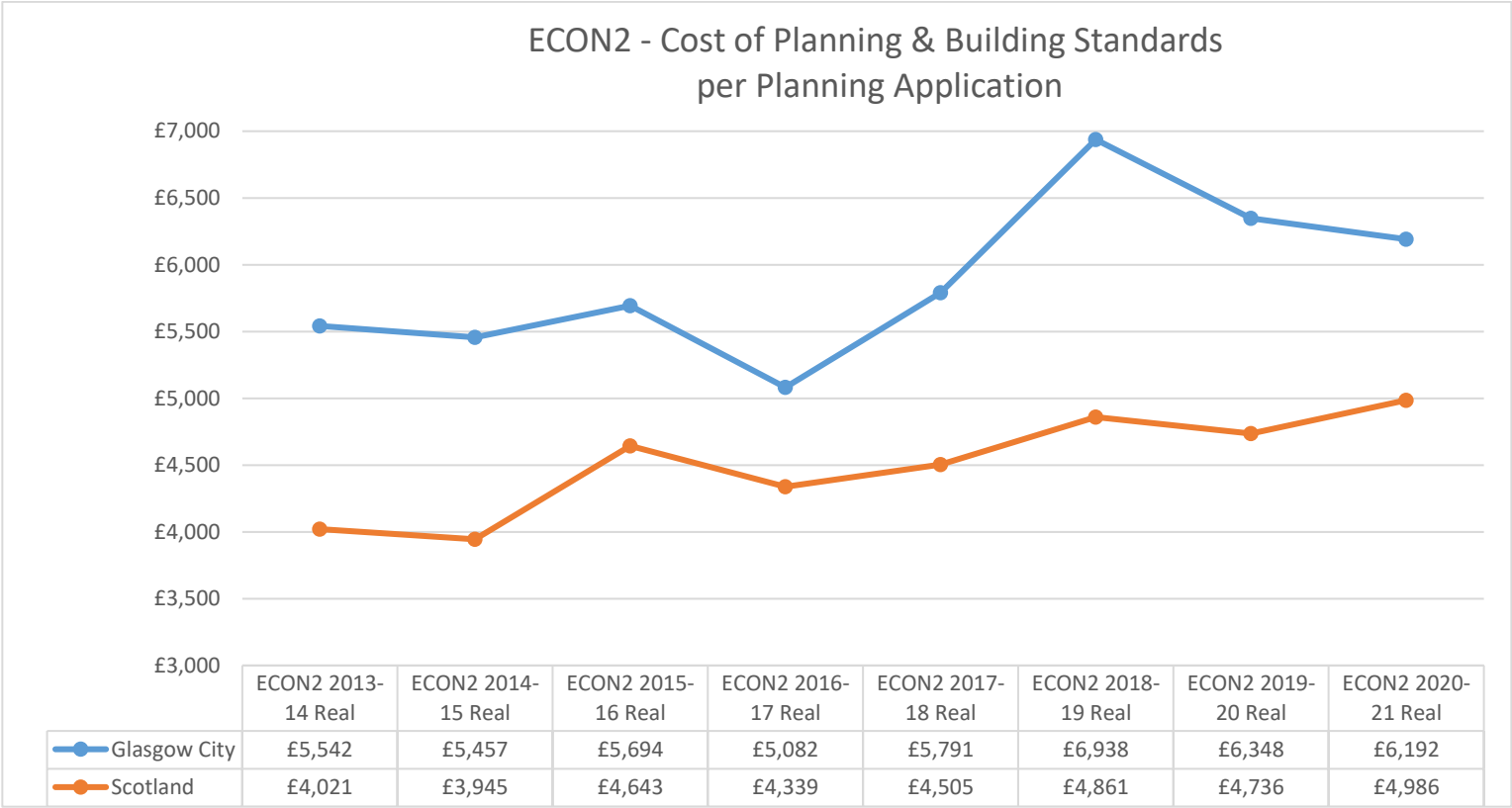




	ECON1 2013-14	ECON1 2014-15	ECON1 2015-16	ECON1 2016-17	ECON1 2017-18	ECON1 2018-19	ECON1 2019-20	ECON1 2020-21
Glasgow City	21.56	19.64	16.37	13.57	12.67	10.28	5.97	2.44
Scotland	12.46	14.12	14.12	14.02	14.27	12.59	12.66	5.98

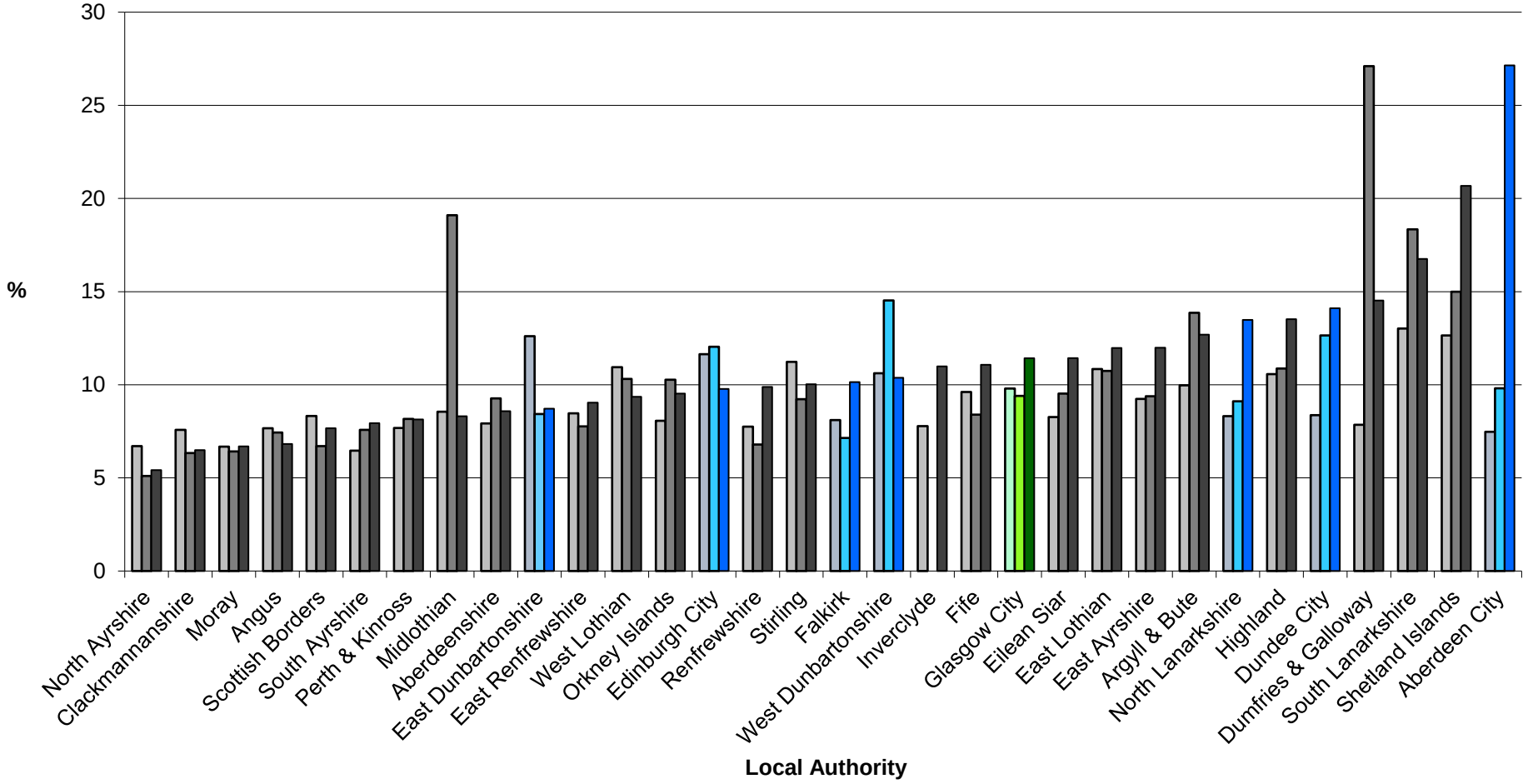
ECON 2 - Cost of Planning & Building Standards per Planning Application 2018/19, 2019/20, 2020/21

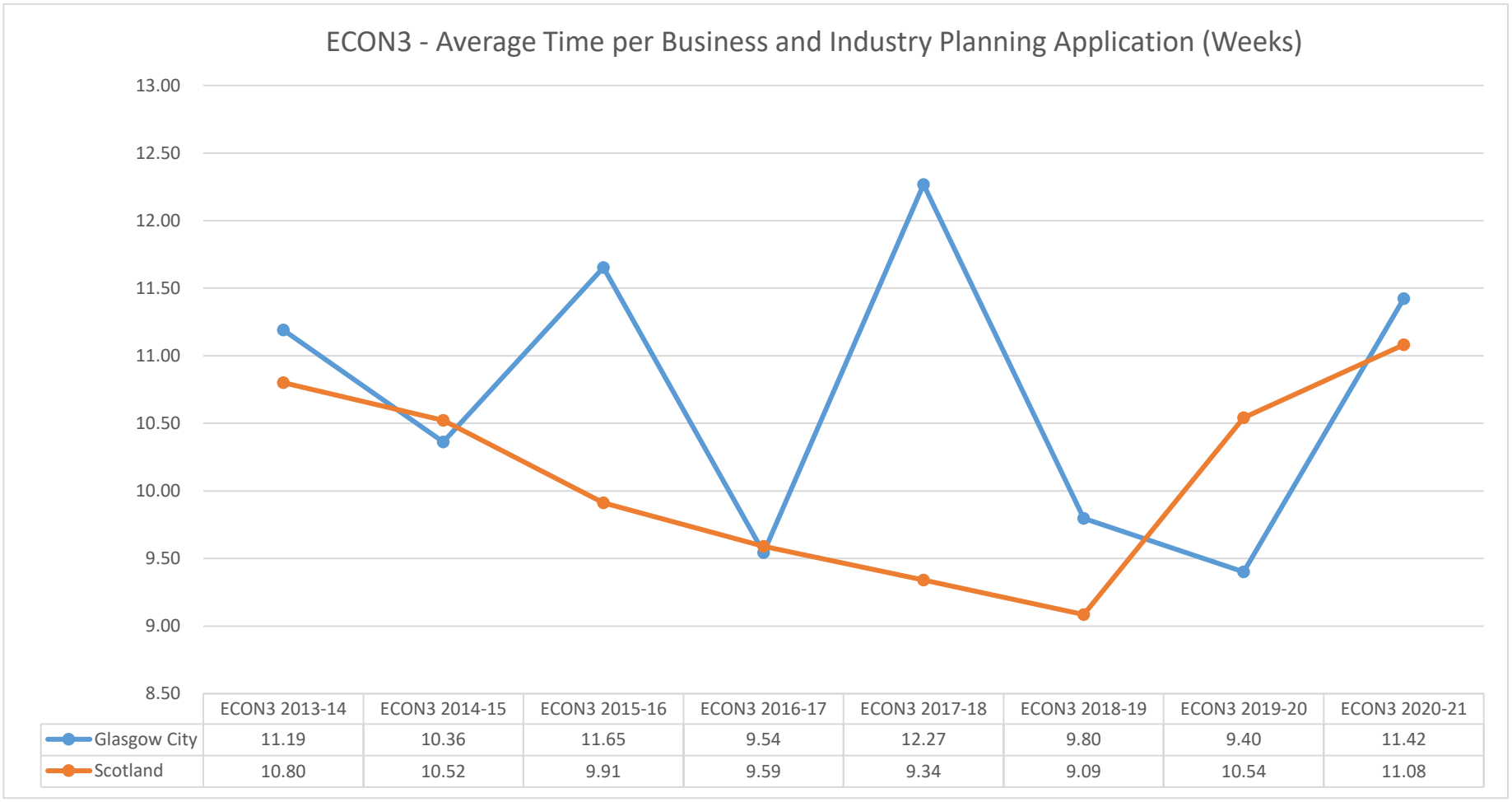




	ECON2 2013-14 Real	ECON2 2014-15 Real	ECON2 2015-16 Real	ECON2 2016-17 Real	ECON2 2017-18 Real	ECON2 2018-19 Real	ECON2 2019-20 Real	ECON2 2020-21 Real
Glasgow City	£5,542	£5,457	£5,694	£5,082	£5,791	£6,938	£6,348	£6,192
Scotland	£4,021	£3,945	£4,643	£4,339	£4,505	£4,861	£4,736	£4,986

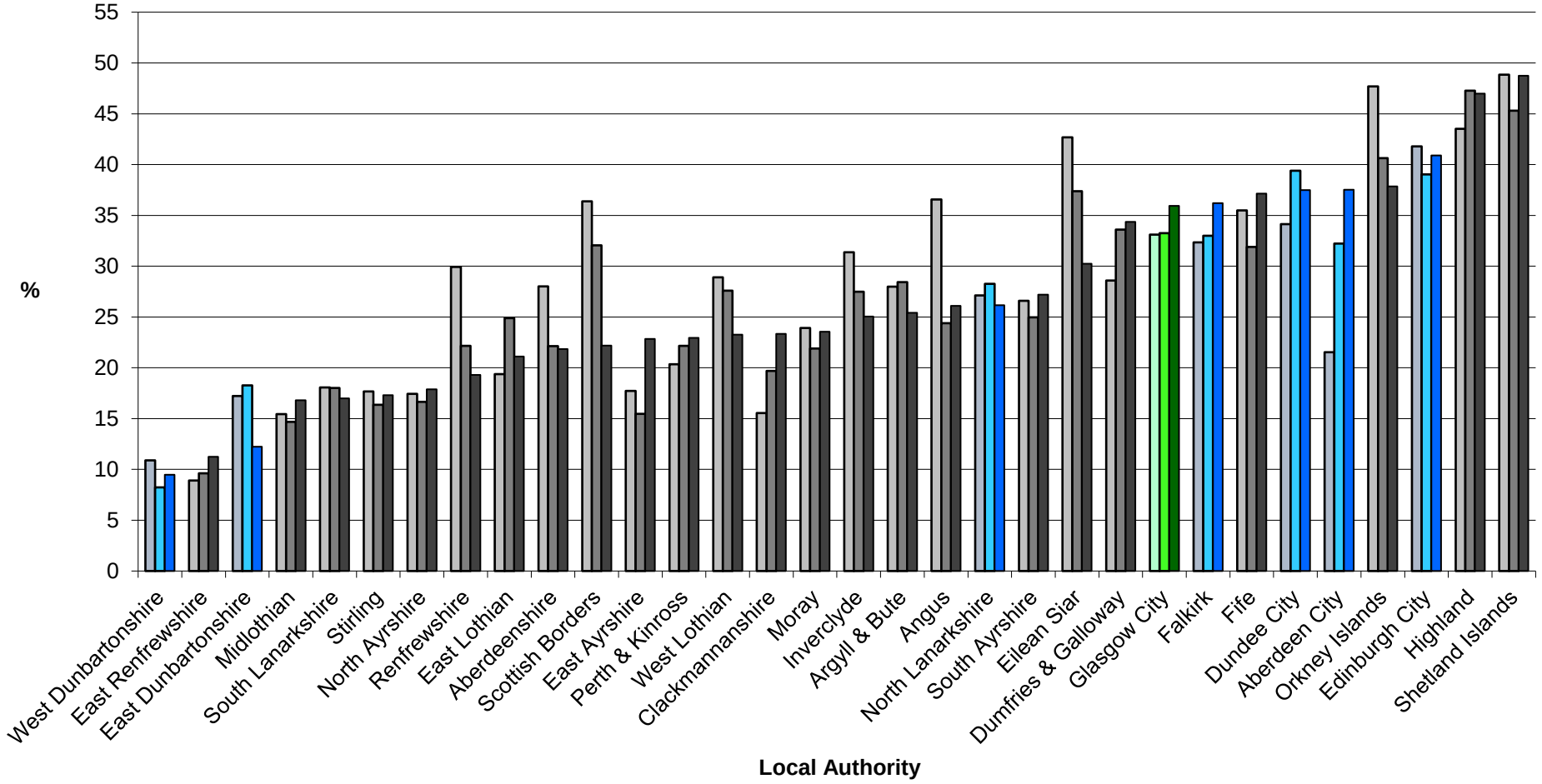
ECON 3 - Average Time per Business and Industry Planning Application (Weeks)
2018/19, 2019/20, 2020/21



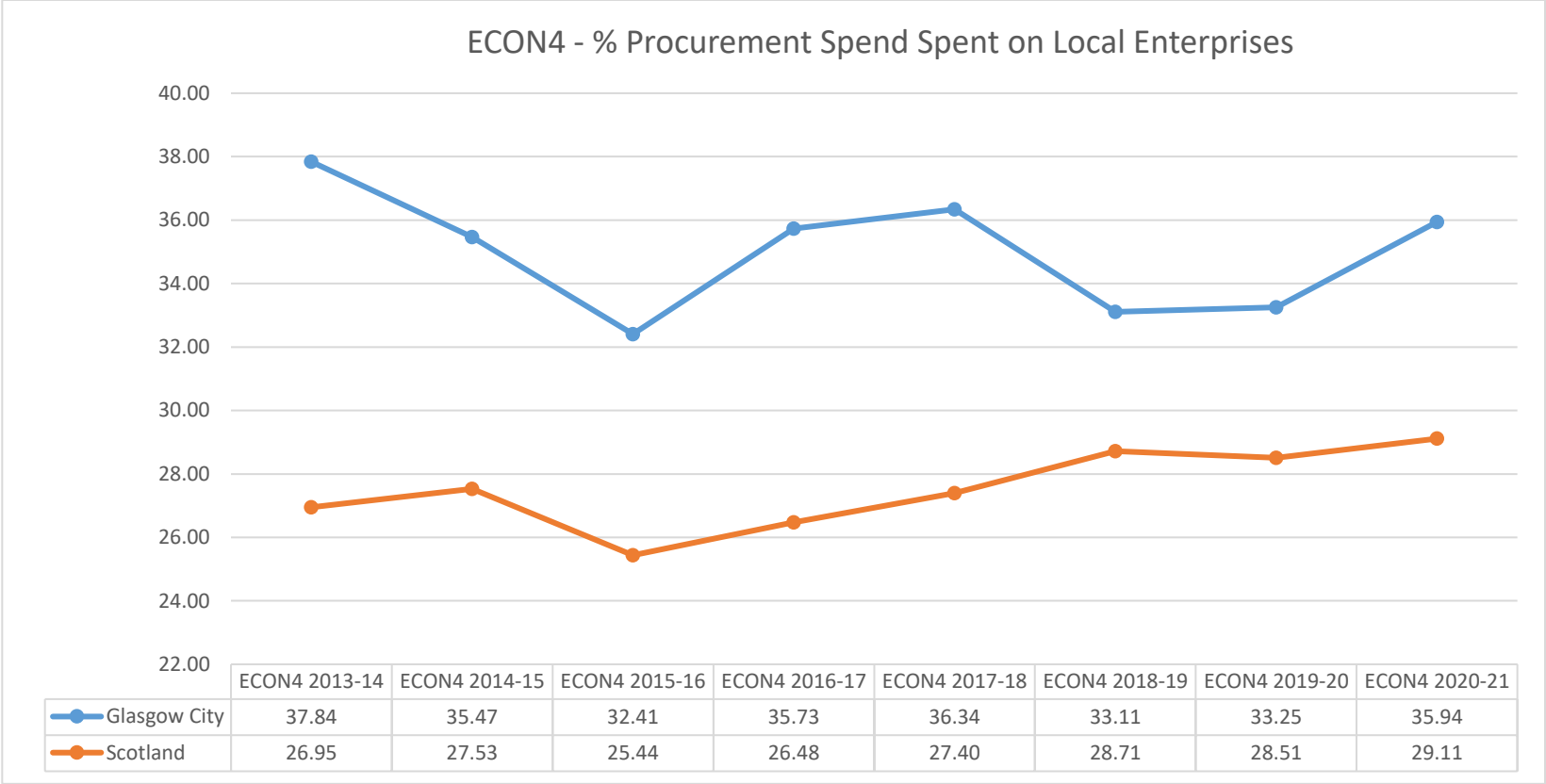


	ECON3 2013-14	ECON3 2014-15	ECON3 2015-16	ECON3 2016-17	ECON3 2017-18	ECON3 2018-19	ECON3 2019-20	ECON3 2020-21
Glasgow City	11.19	10.36	11.65	9.54	12.27	9.80	9.40	11.42
Scotland	10.80	10.52	9.91	9.59	9.34	9.09	10.54	11.08

ECON 4 - % Procurement Spend Spent on Local Enterprises
2018/19, 2019/20, 2020/21

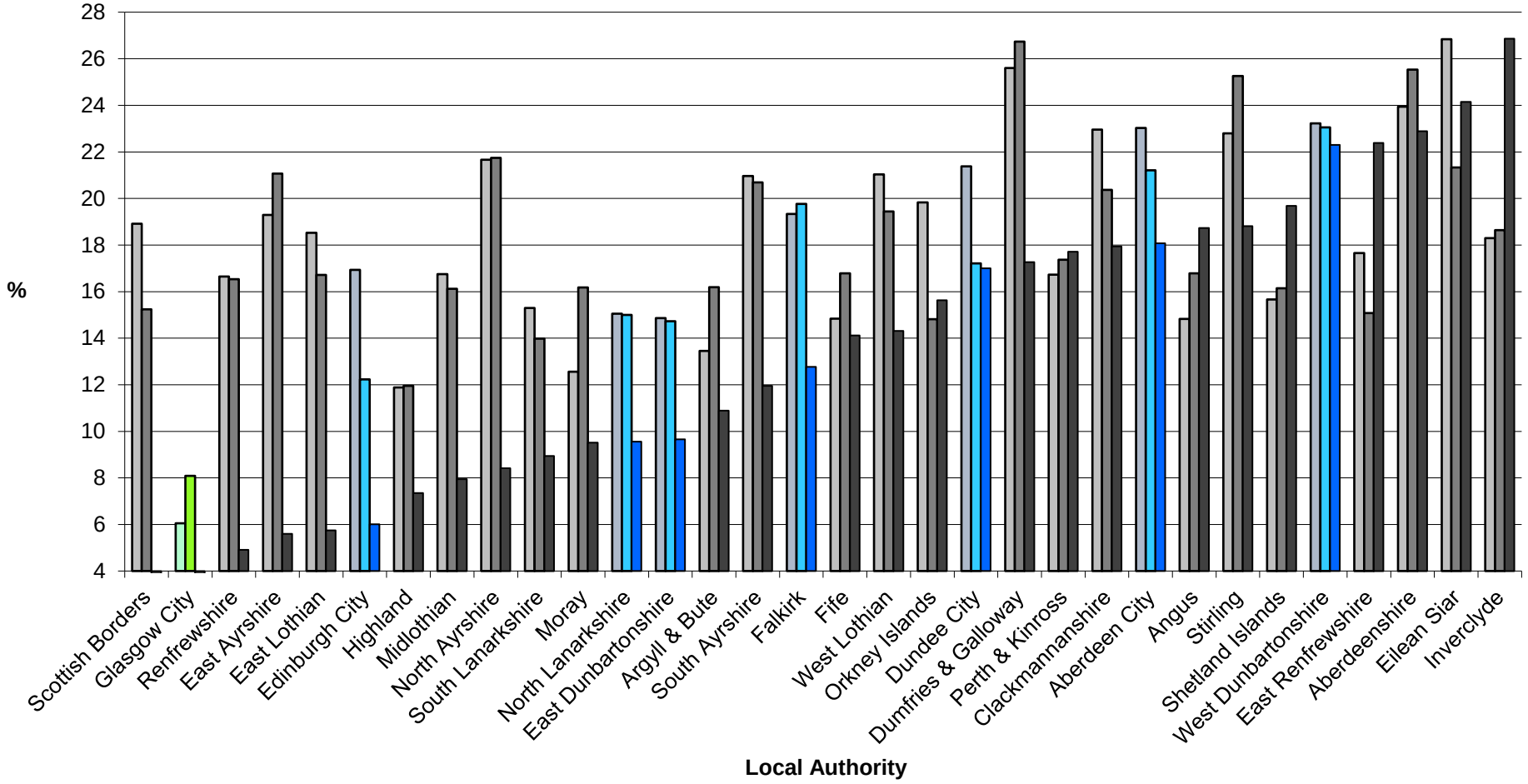


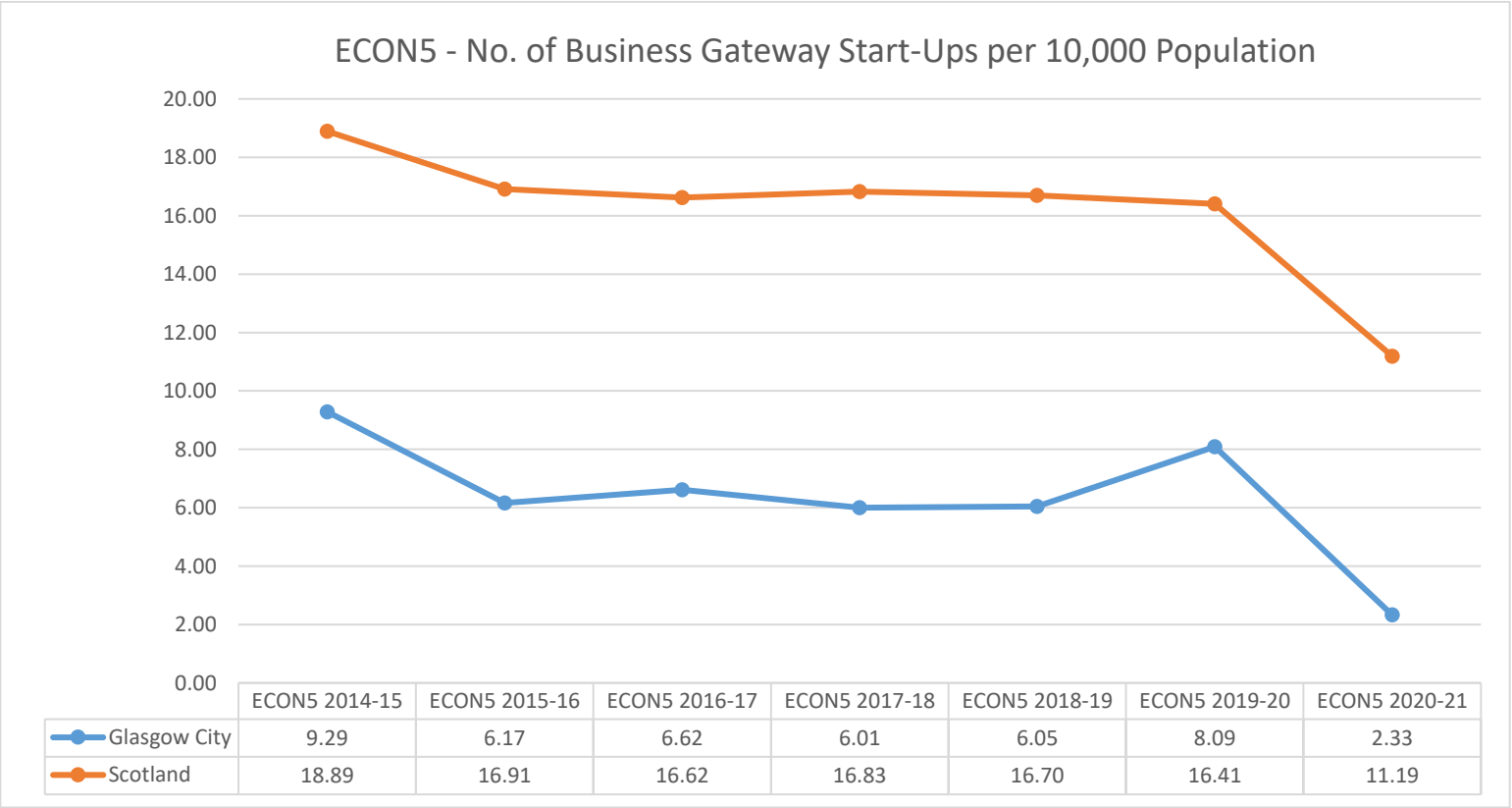
Appendix 1



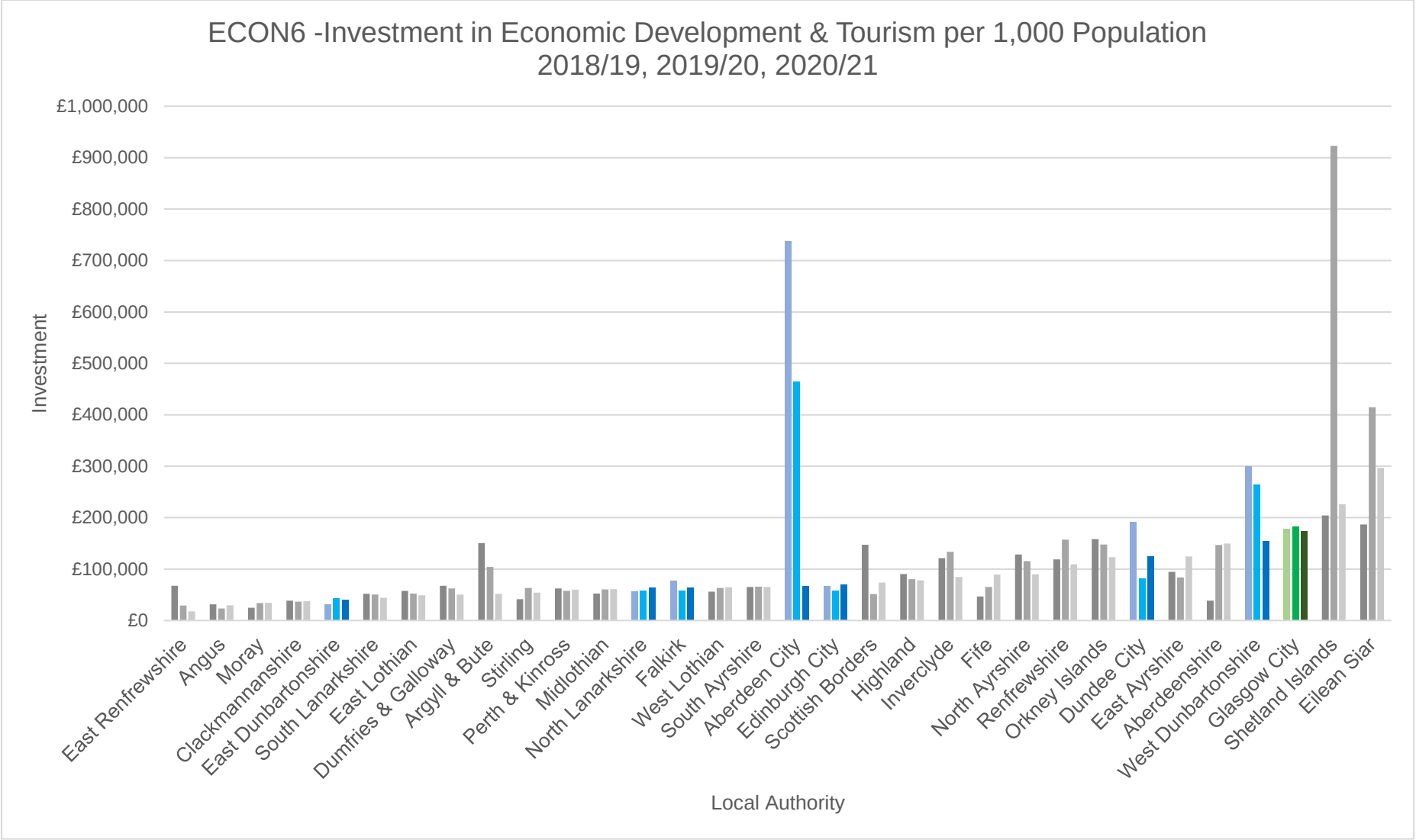
	ECON4 2013-14	ECON4 2014-15	ECON4 2015-16	ECON4 2016-17	ECON4 2017-18	ECON4 2018-19	ECON4 2019-20	ECON4 2020-21
Glasgow City	37.84	35.47	32.41	35.73	36.34	33.11	33.25	35.94
Scotland	26.95	27.53	25.44	26.48	27.40	28.71	28.51	29.11

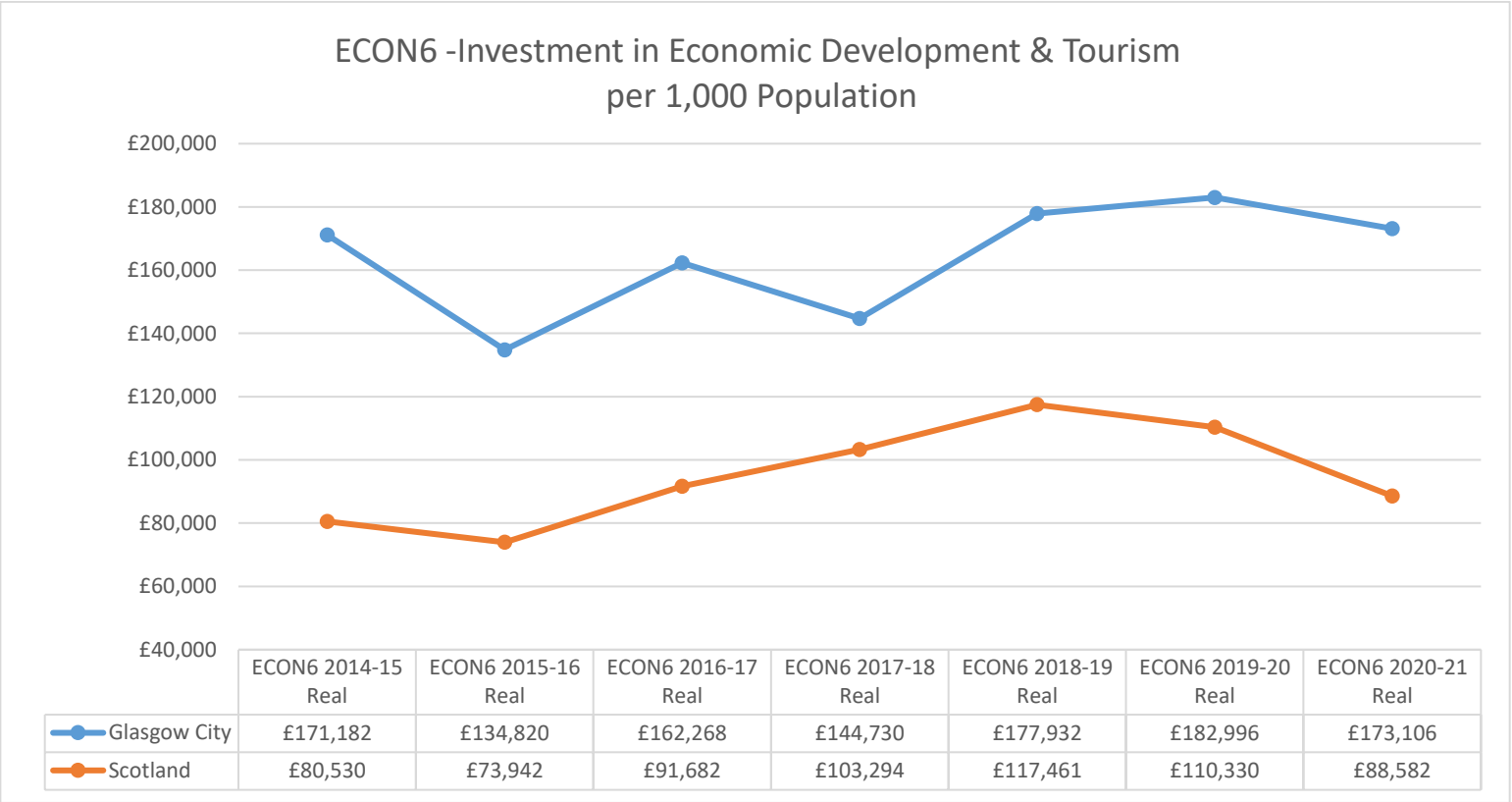
ECON 5 - No. of Business Gateway Start-Ups per 10,000 Population 2018/19, 2019/20, 2020/21





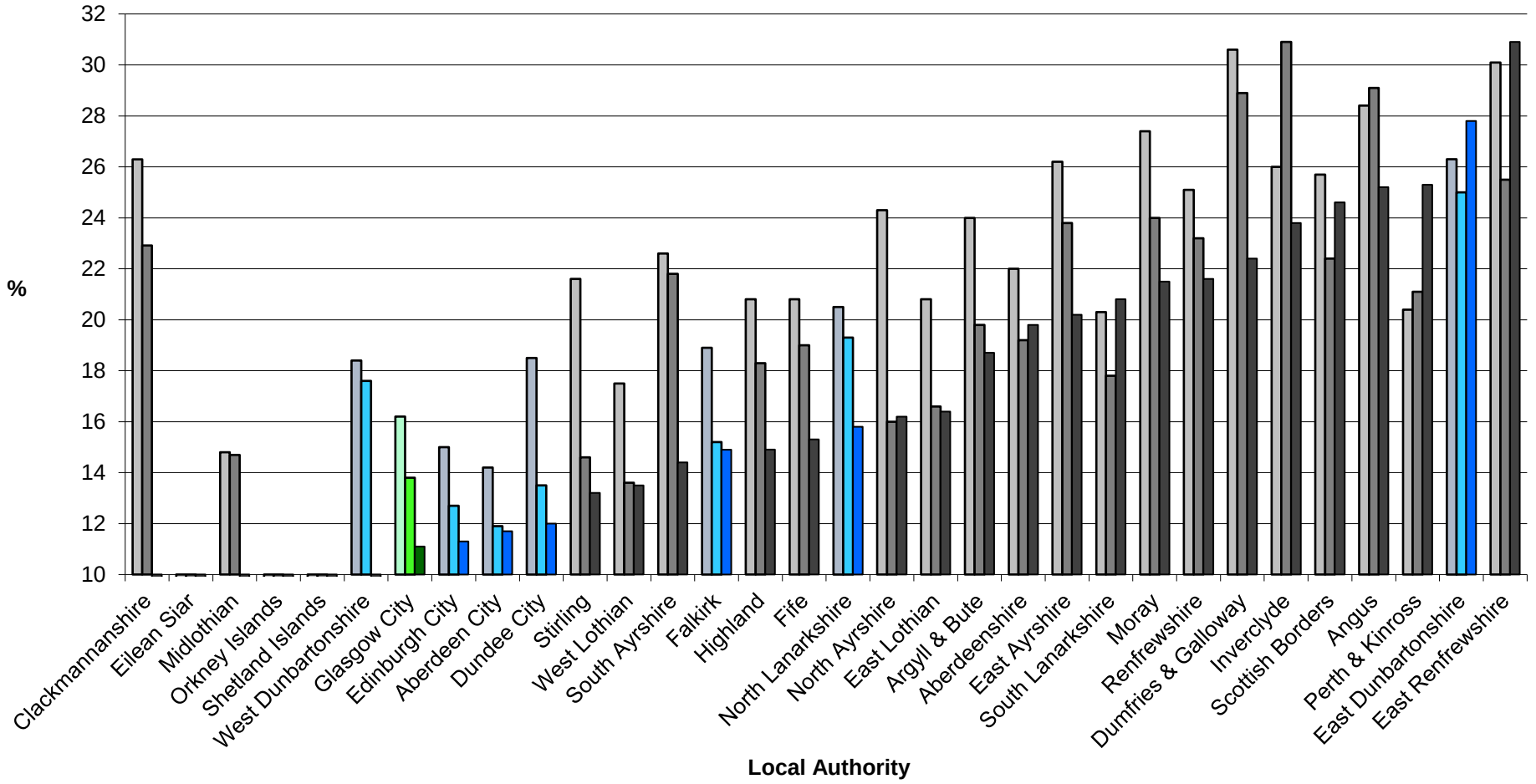
	ECON5 2014-15	ECON5 2015-16	ECON5 2016-17	ECON5 2017-18	ECON5 2018-19	ECON5 2019-20	ECON5 2020-21
Glasgow City	9.29	6.17	6.62	6.01	6.05	8.09	2.33
Scotland	18.89	16.91	16.62	16.83	16.70	16.41	11.19

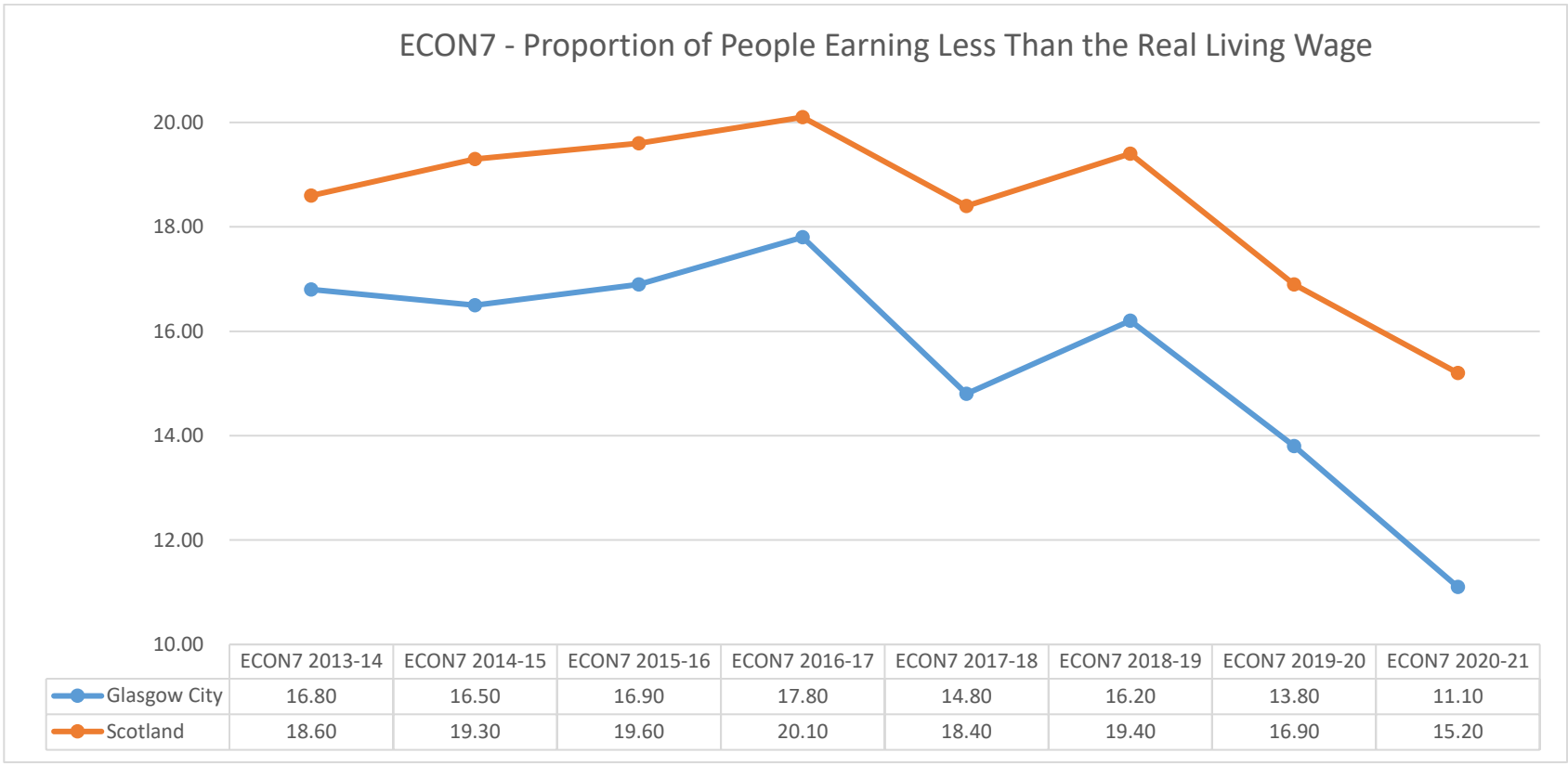

ECON6 -Investment in Economic Development & Tourism per 1,000 Population
2018/19, 2019/20, 2020/21
£1,000,000
£900,000
£800,000
£700,000
£600,000
£500,000
£400,000
£300,000
£200,000
£100,000
£0
Investment
East Renfrewshire
Angus
Moray
Clackmannanshire
East Dunbartonshire
South Lanarkshire
East Lothian
Dumfries & Galloway
Argyll & Bute
Stirling
Perth & Kinross
Midlothian
North Lanarkshire
Falkirk
West Lothian
South Ayrshire
Aberdeen City
Edinburgh City
Scottish Borders
Highland
Inverclyde
Fife
North Ayrshire
Renfrewshire
Orkney Islands
Dundee City
East Ayrshire
Aberdeenshire
West Dunbartonshire
Glasgow City
Shetland Islands
Eilean Siar
Local Authority



	ECON6 2014-15 Real	ECON6 2015-16 Real	ECON6 2016-17 Real	ECON6 2017-18 Real	ECON6 2018-19 Real	ECON6 2019-20 Real	ECON6 2020-21 Real
Glasgow City	£171,182	£134,820	£162,268	£144,730	£177,932	£182,996	£173,106
Scotland	£80,530	£73,942	£91,682	£103,294	£117,461	£110,330	£88,582

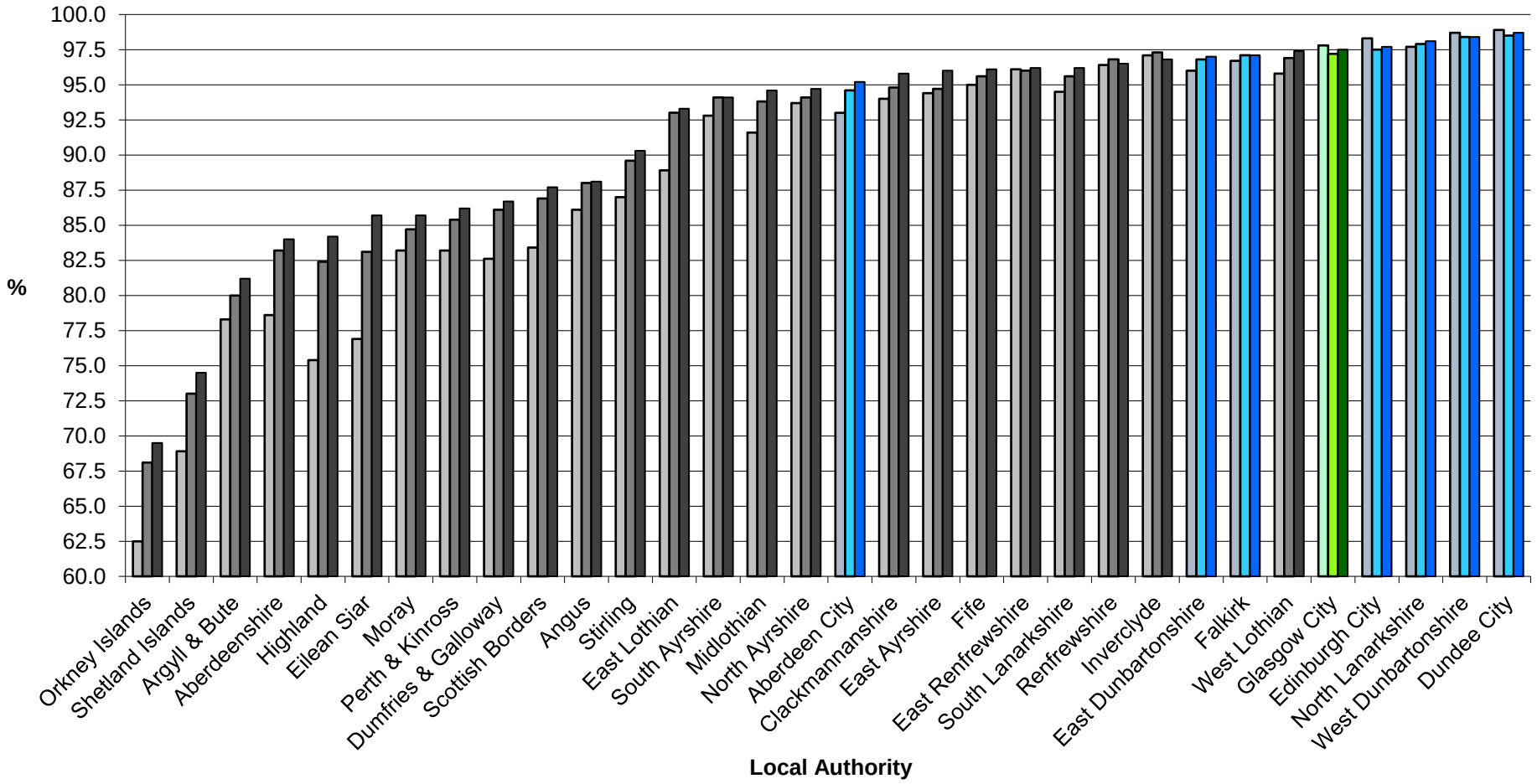
ECON 7 - Proportion of People Earning Less Than the Living Wage
2018/19, 2019/20, 2020/21

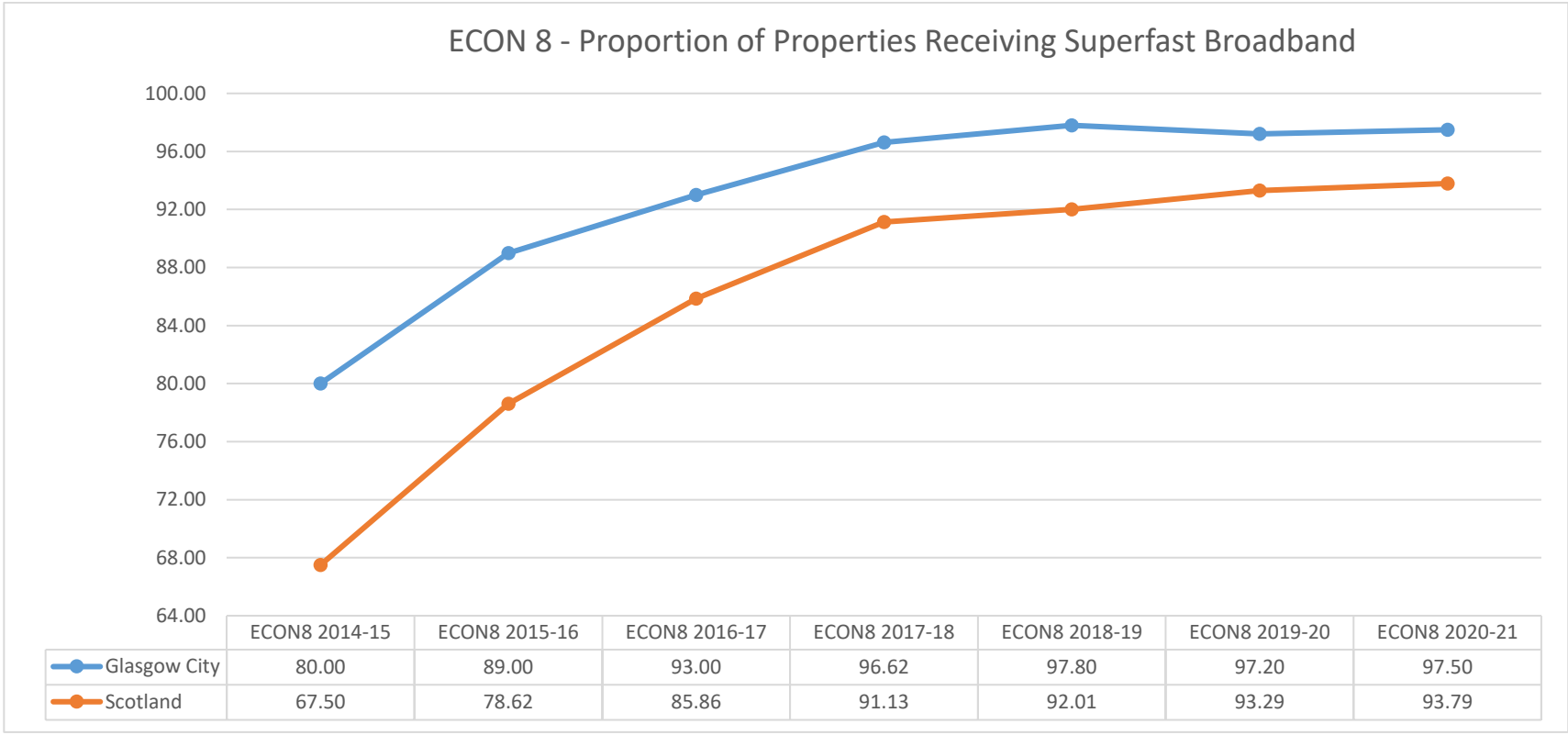




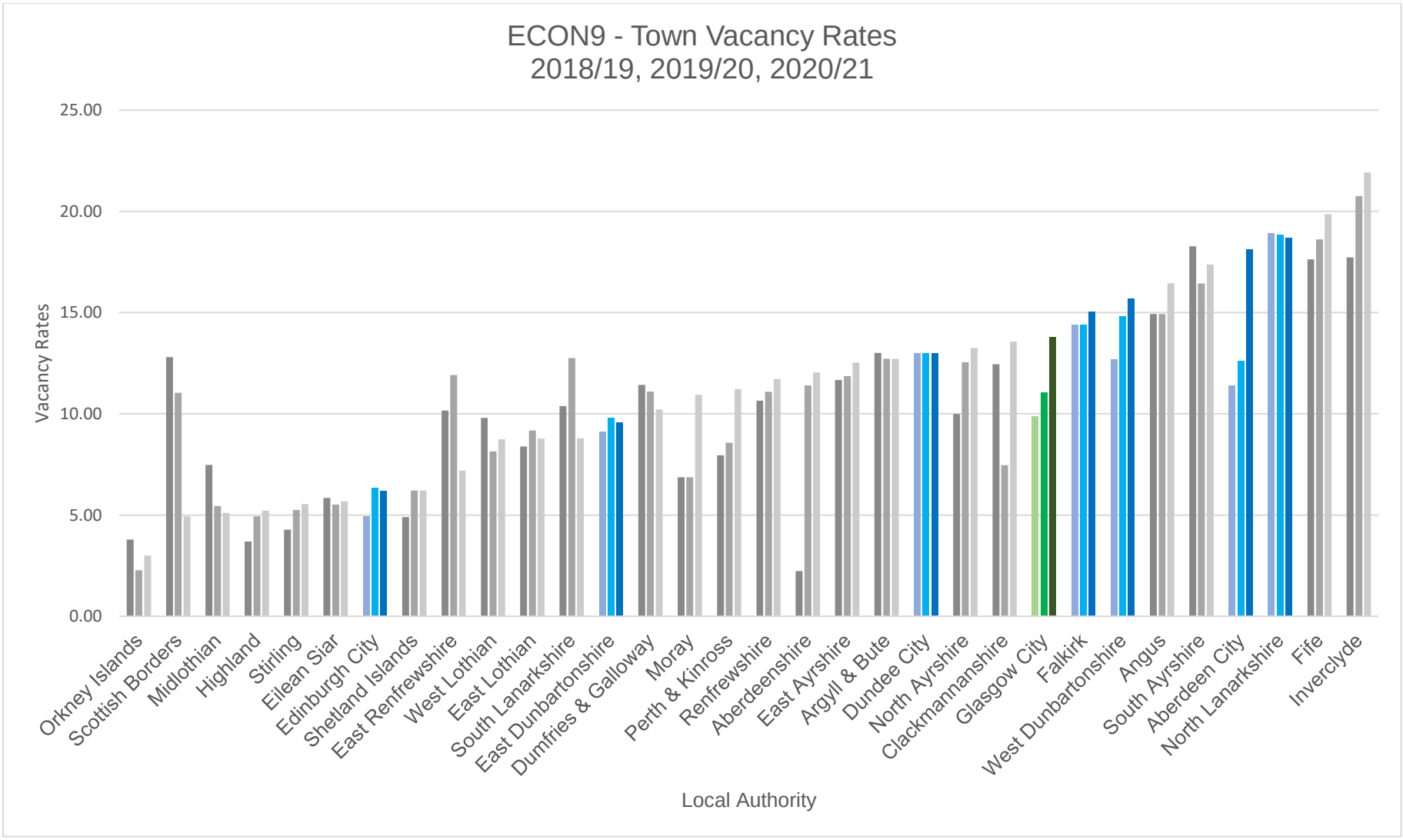
	ECON7 2013-14	ECON7 2014-15	ECON7 2015-16	ECON7 2016-17	ECON7 2017-18	ECON7 2018-19	ECON7 2019-20	ECON7 2020-21
Glasgow City	16.80	16.50	16.90	17.80	14.80	16.20	13.80	11.10
Scotland	18.60	19.30	19.60	20.10	18.40	19.40	16.90	15.20

ECON 8 - Proportion of Properties Receiving Superfast Broadband 2018/19, 2019/20, 2020/21

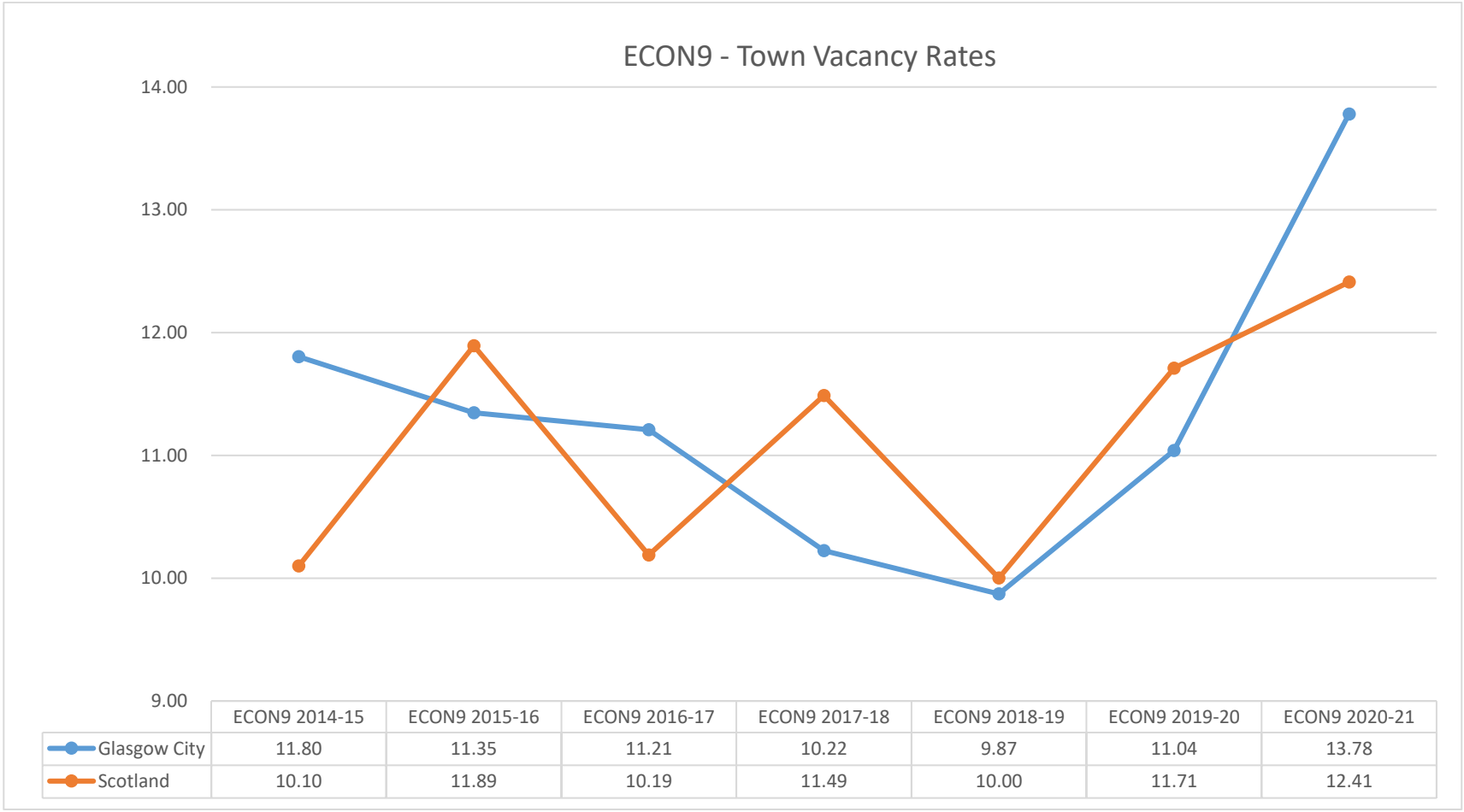




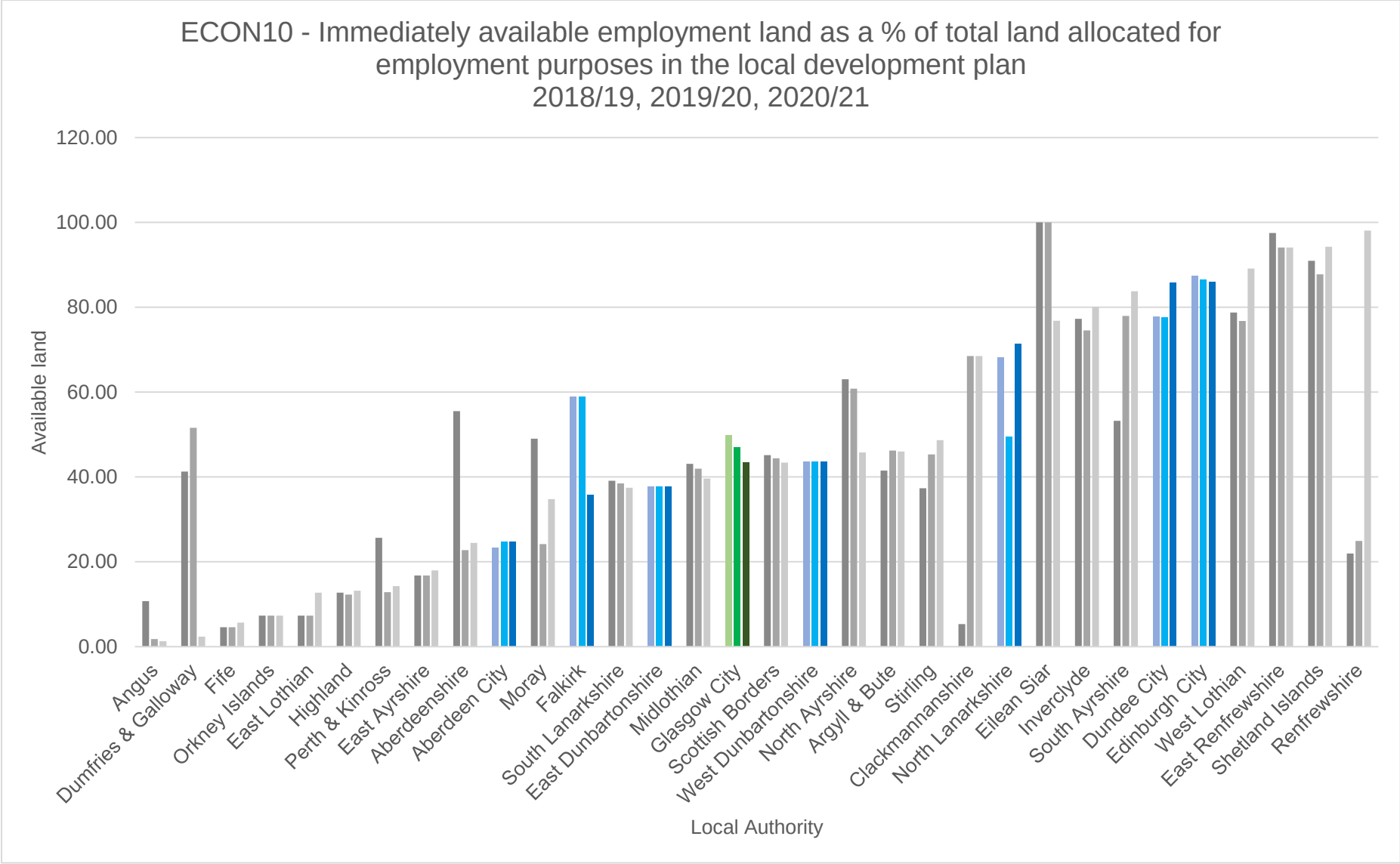
	ECON8 2014-15	ECON8 2015-16	ECON8 2016-17	ECON8 2017-18	ECON8 2018-19	ECON8 2019-20	ECON8 2020-21
Glasgow City	80.00	89.00	93.00	96.62	97.80	97.20	97.50
Scotland	67.50	78.62	85.86	91.13	92.01	93.29	93.79

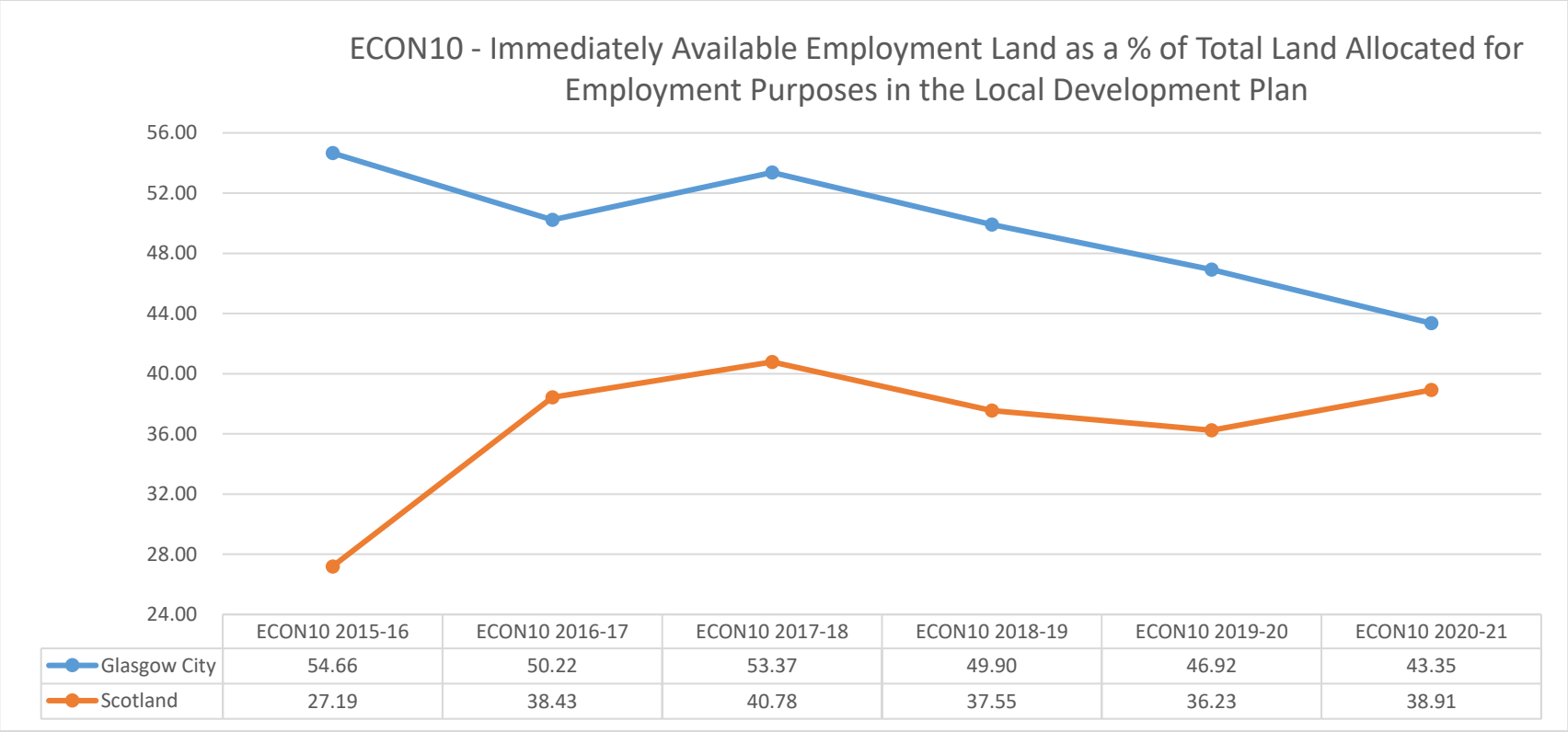

ECON9 - Town Vacancy Rates
2018/19, 2019/20, 2020/21
25.00
20.00
15.00
10.00
5.00
0.00
Vacancy Rates
Orkney Islands
Scottish Borders
Midlothian
Highland
Stirling
Eilean Siar
Edinburgh City
Shetland Islands
East Renfrewshire
West Lothian
East Lothian
South Lanarkshire
East Dunbartonshire
Dumfries & Galloway
Moray
Perth & Kinross
Renfrewshire
Aberdeenshire
East Ayrshire
Argyll & Bute
Dundee City
North Ayrshire
Clackmannanshire
Glasgow City
Falkirk
West Dunbartonshire
Angus
South Ayrshire
Aberdeen City
North Lanarkshire
Fife
Inverclyde
Local Authority

Appendix 1

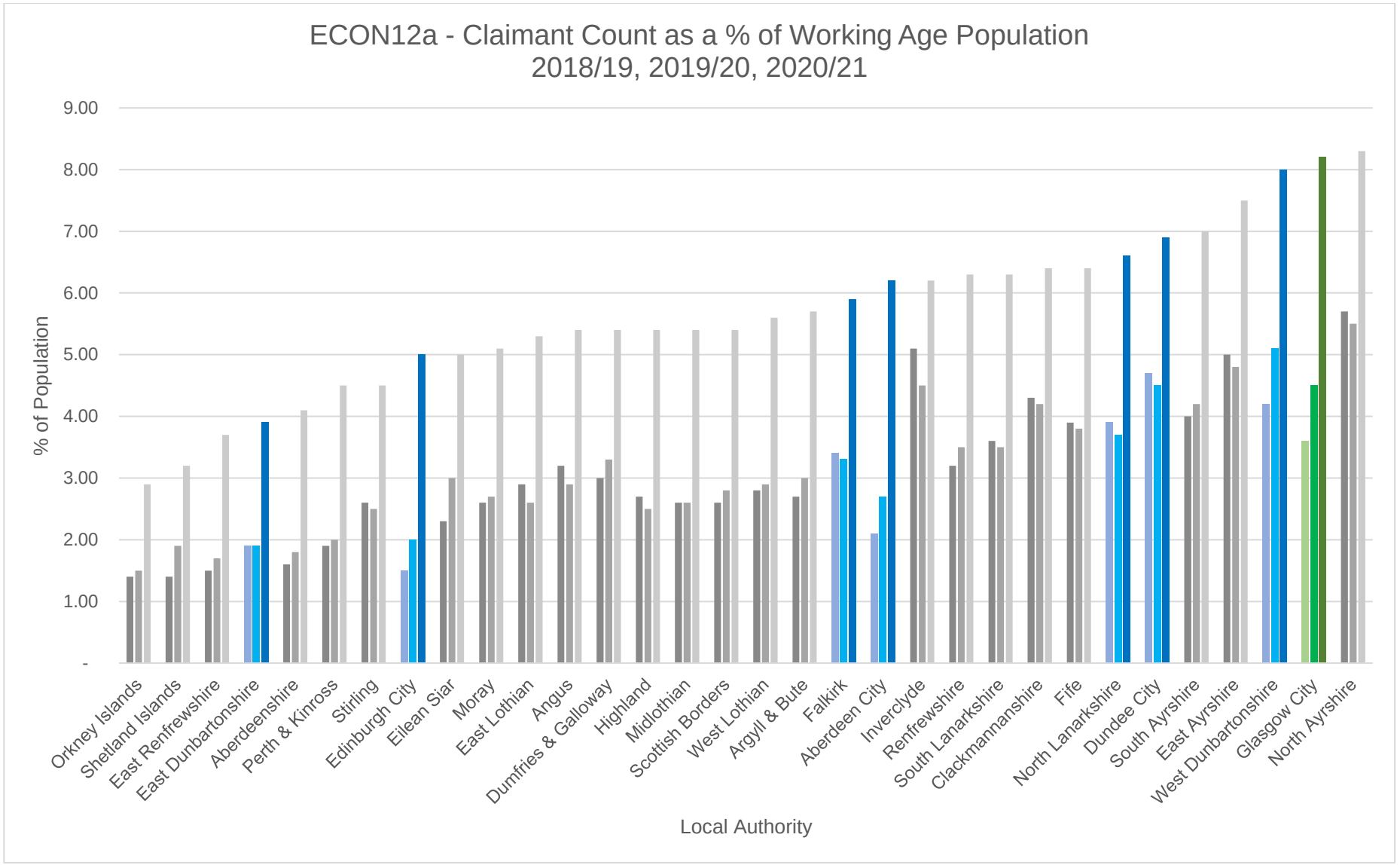


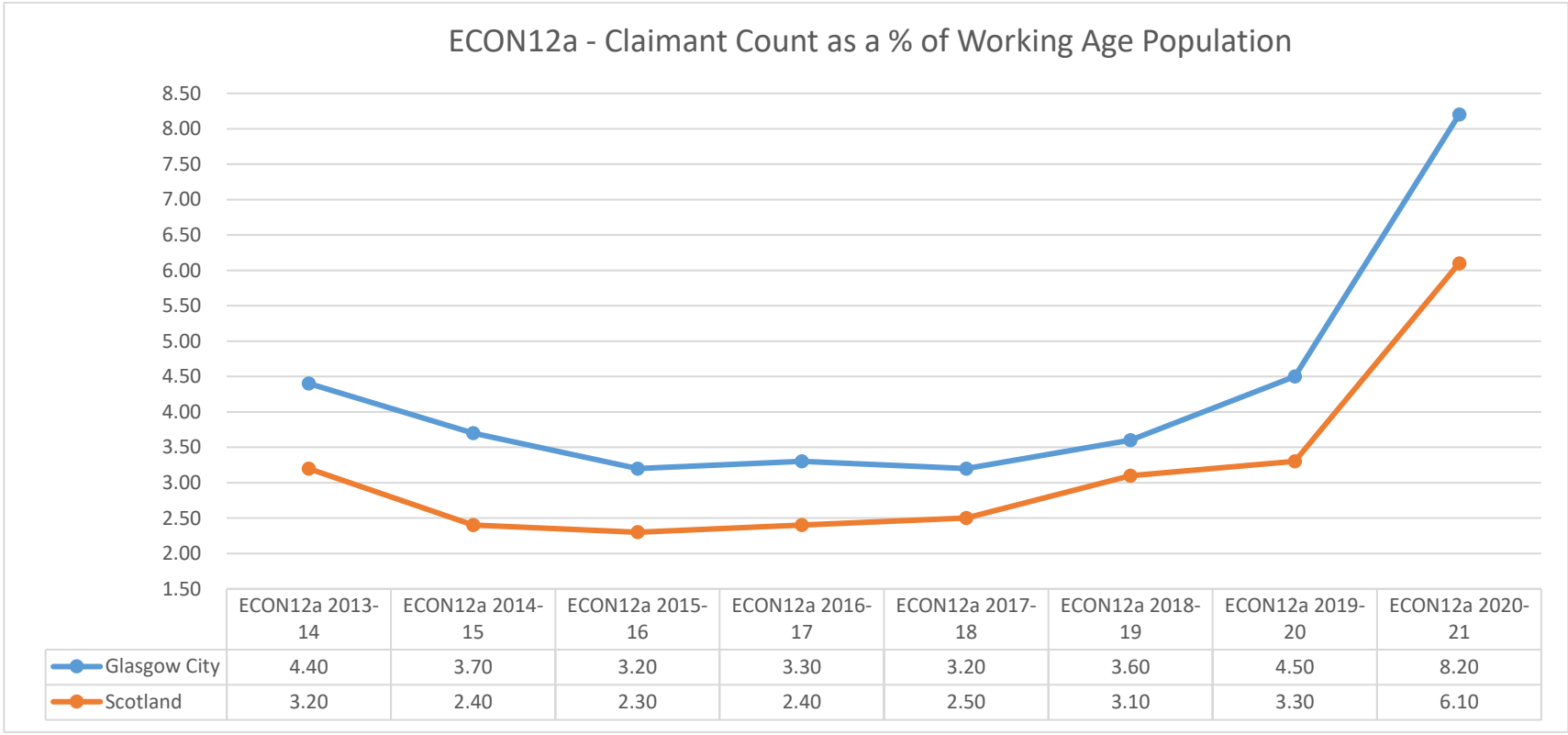
	ECON9 2014-15	ECON9 2015-16	ECON9 2016-17	ECON9 2017-18	ECON9 2018-19	ECON9 2019-20	ECON9 2020-21
Glasgow City	11.80	11.35	11.21	10.22	9.87	11.04	13.78
Scotland	10.10	11.89	10.19	11.49	10.00	11.71	12.41


ECON10 - Immediately available employment land as a % of total land allocated for employment purposes in the local development plan
2018/19, 2019/20, 2020/21
120.00
100.00
80.00
60.00
40.00
20.00
0.00
Available land
Angus
Dumfries & Galloway
Fife
Orkney Islands
East Lothian
Highland
Perth & Kinross
East Ayrshire
Aberdeenshire
Aberdeen City
Moray
Falkirk
South Lanarkshire
East Dunbartonshire
Midlothian
Glasgow City
Scottish Borders
West Dunbartonshire
North Ayrshire
Argyll & Bute
Stirling
Clackmannanshire
North Lanarkshire
Eilean Siar
Inverclyde
South Ayrshire
Dundee City
Edinburgh City
West Lothian
East Renfrewshire
Shetland Islands
Renfrewshire
Local Authority

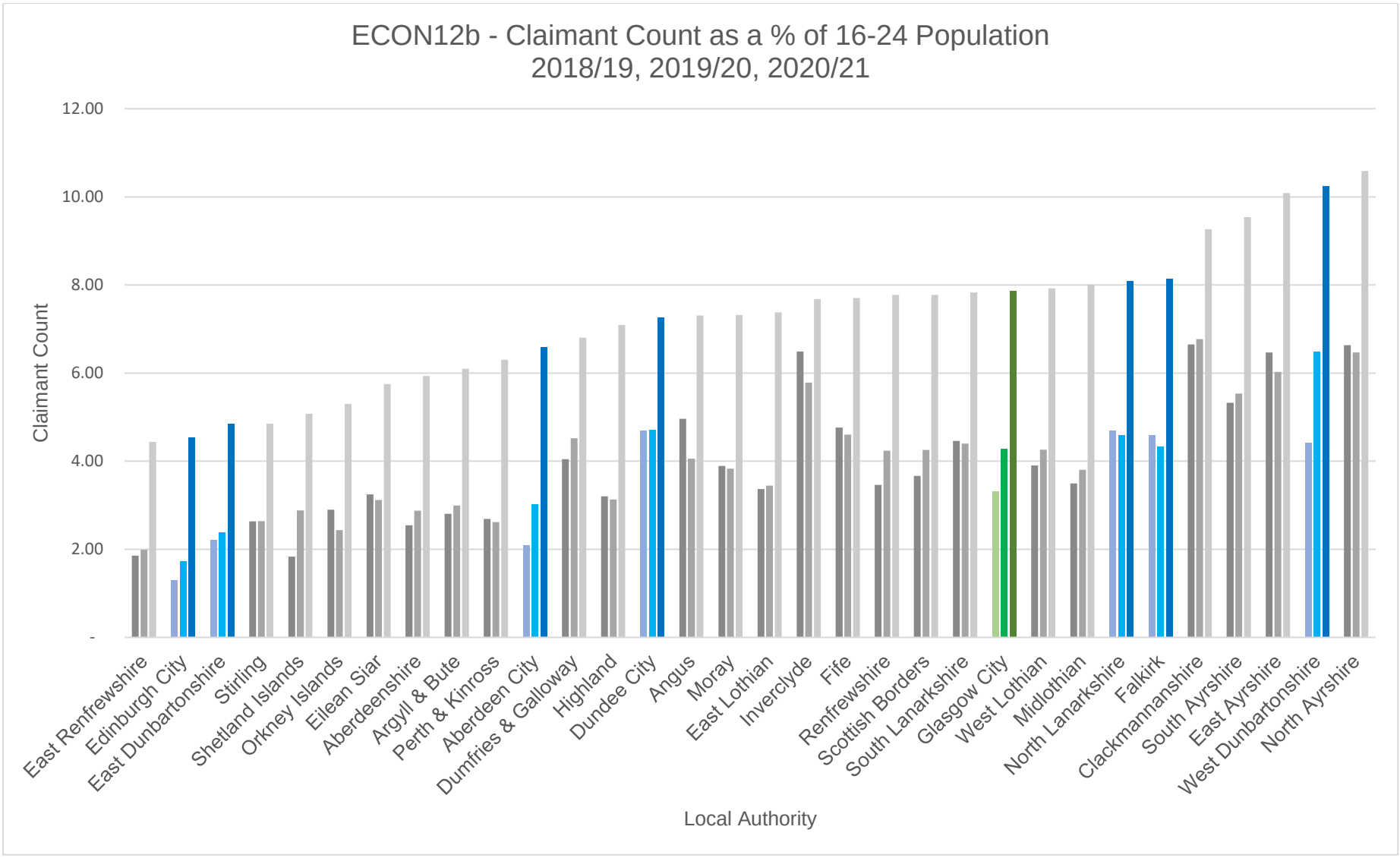


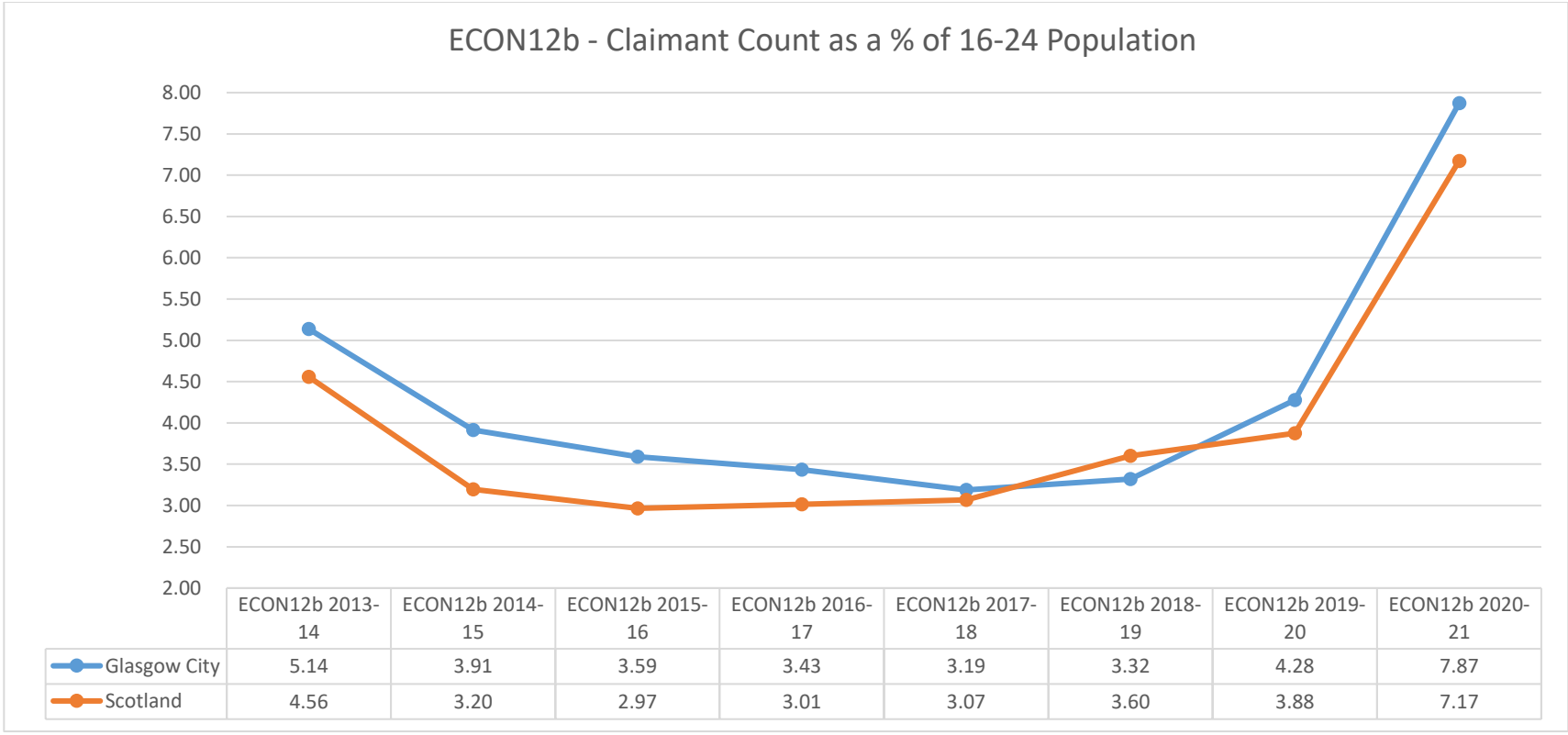
	ECON10 2015-16	ECON10 2016-17	ECON10 2017-18	ECON10 2018-19	ECON10 2019-20	ECON10 2020-21
Glasgow City	54.66	50.22	53.37	49.90	46.92	43.35
Scotland	27.19	38.43	40.78	37.55	36.23	38.91


ECON12a - Claimant Count as a % of Working Age Population
2018/19, 2019/20, 2020/21
% of Population
9.00
8.00
7.00
6.00
5.00
4.00
3.00
2.00
1.00
-
Orkney Islands
Shetland Islands
East Renfrewshire
East Dunbartonshire
Aberdeenshire
Perth & Kinross
Stirling
Edinburgh City
Eilean Siar
Moray
East Lothian
Angus
Dumfries & Galloway
Highland
Midlothian
Scottish Borders
West Lothian
Argyll & Bute
Falkirk
Aberdeen City
Inverclyde
Renfrewshire
South Lanarkshire
Clackmannanshire
Fife
North Lanarkshire
Dundee City
South Ayrshire
East Ayrshire
West Dunbartonshire
Glasgow City
North Ayrshire
Local Authority

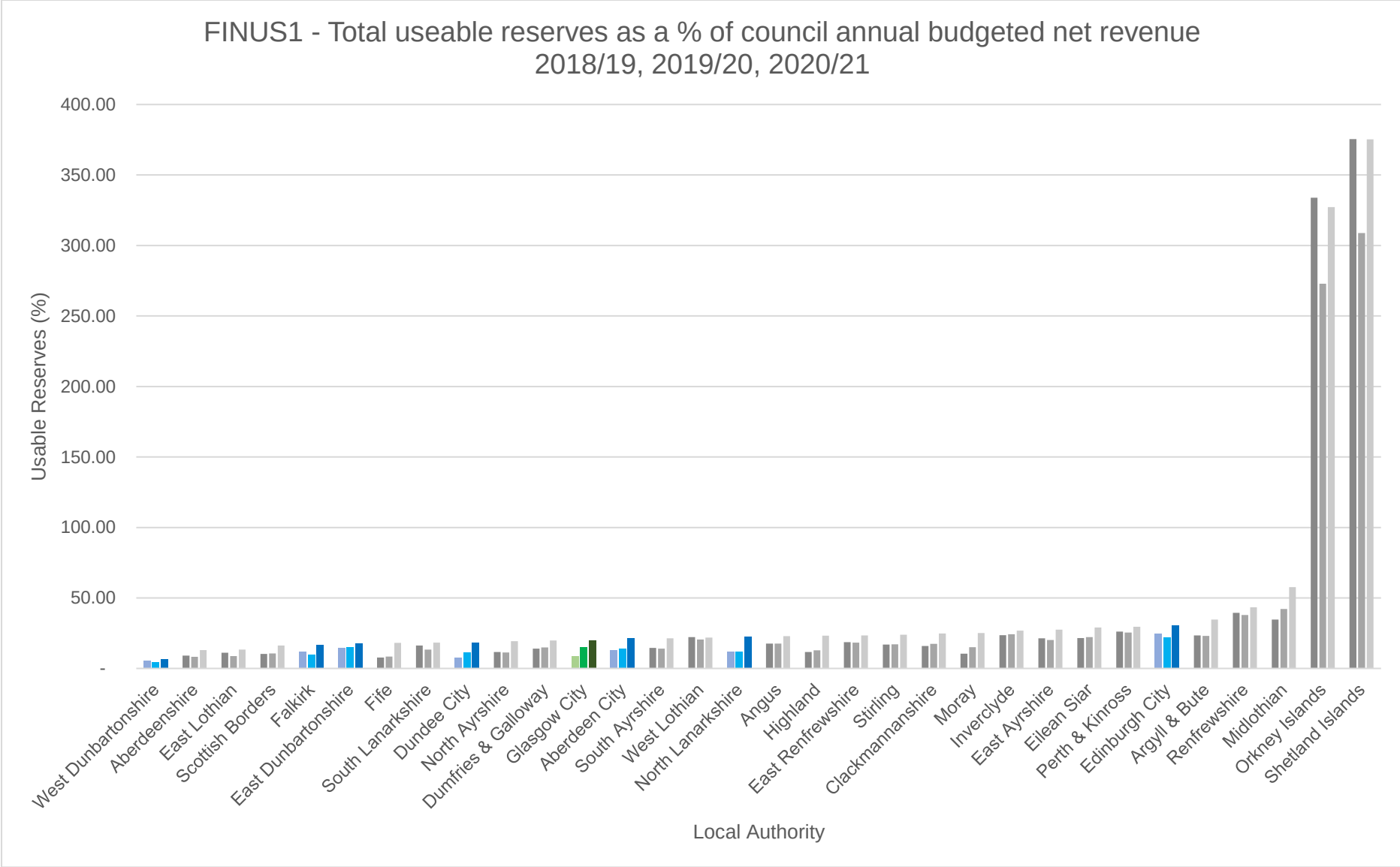


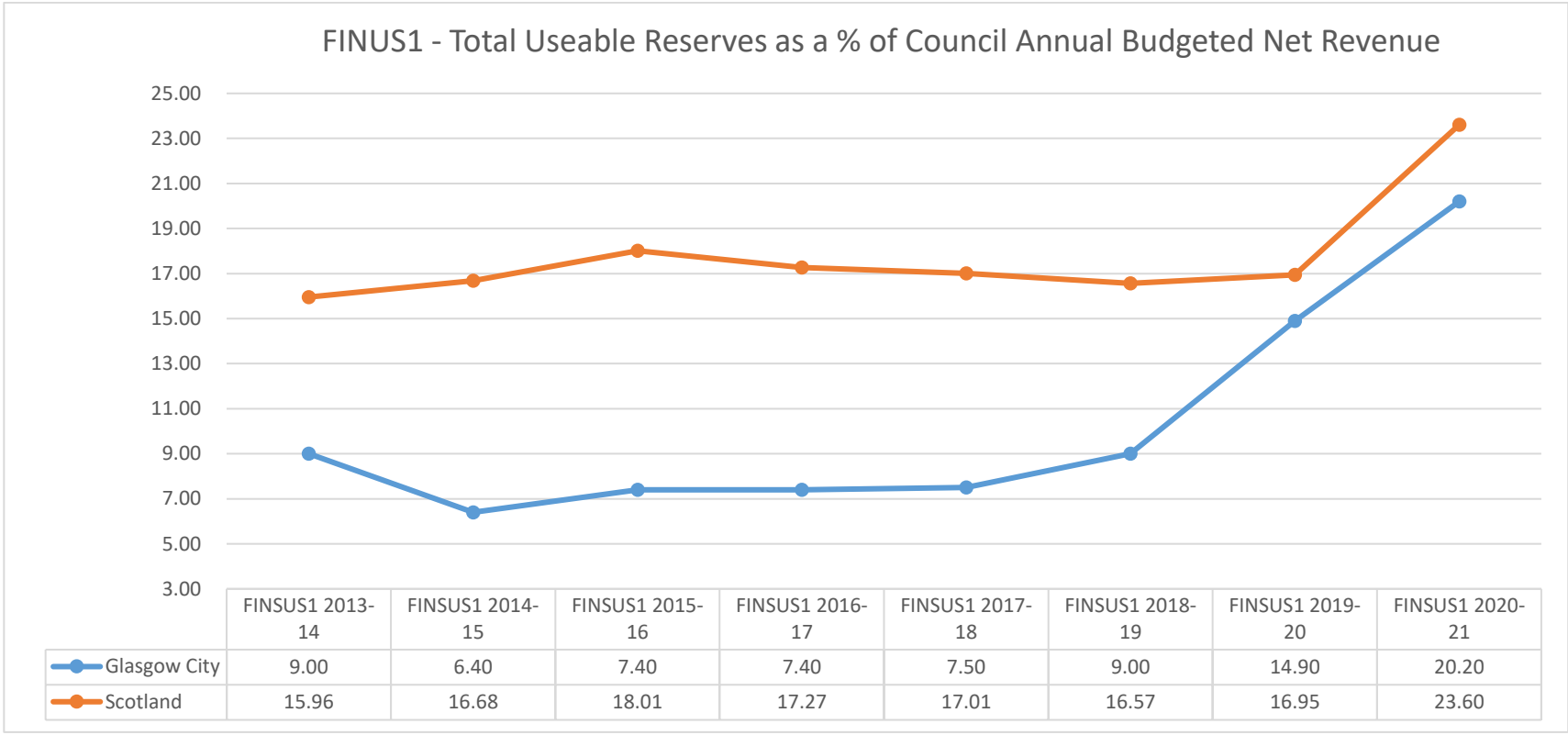
	ECON12a 2013-14	ECON12a 2014-15	ECON12a 2015-16	ECON12a 2016-17	ECON12a 2017-18	ECON12a 2018-19	ECON12a 2019-20	ECON12a 2020-21
Glasgow City	4.40	3.70	3.20	3.30	3.20	3.60	4.50	8.20
Scotland	3.20	2.40	2.30	2.40	2.50	3.10	3.30	6.10


ECON12b - Claimant Count as a % of 16-24 Population
2018/19, 2019/20, 2020/21
12.00
10.00
8.00
6.00
4.00
2.00
-
Claimant Count
East Renfrewshire
Edinburgh City
East Dunbartonshire
Stirling
Shetland Islands
Orkney Islands
Eilean Siar
Aberdeenshire
Argyll & Bute
Perth & Kinross
Aberdeen City
Dumfries & Galloway
Highland
Dundee City
Angus
Moray
East Lothian
Inverclyde
Fife
Renfrewshire
Scottish Borders
South Lanarkshire
Glasgow City
West Lothian
Midlothian
North Lanarkshire
Falkirk
Clackmannanshire
South Ayrshire
East Ayrshire
West Dunbartonshire
North Ayrshire
Local Authority

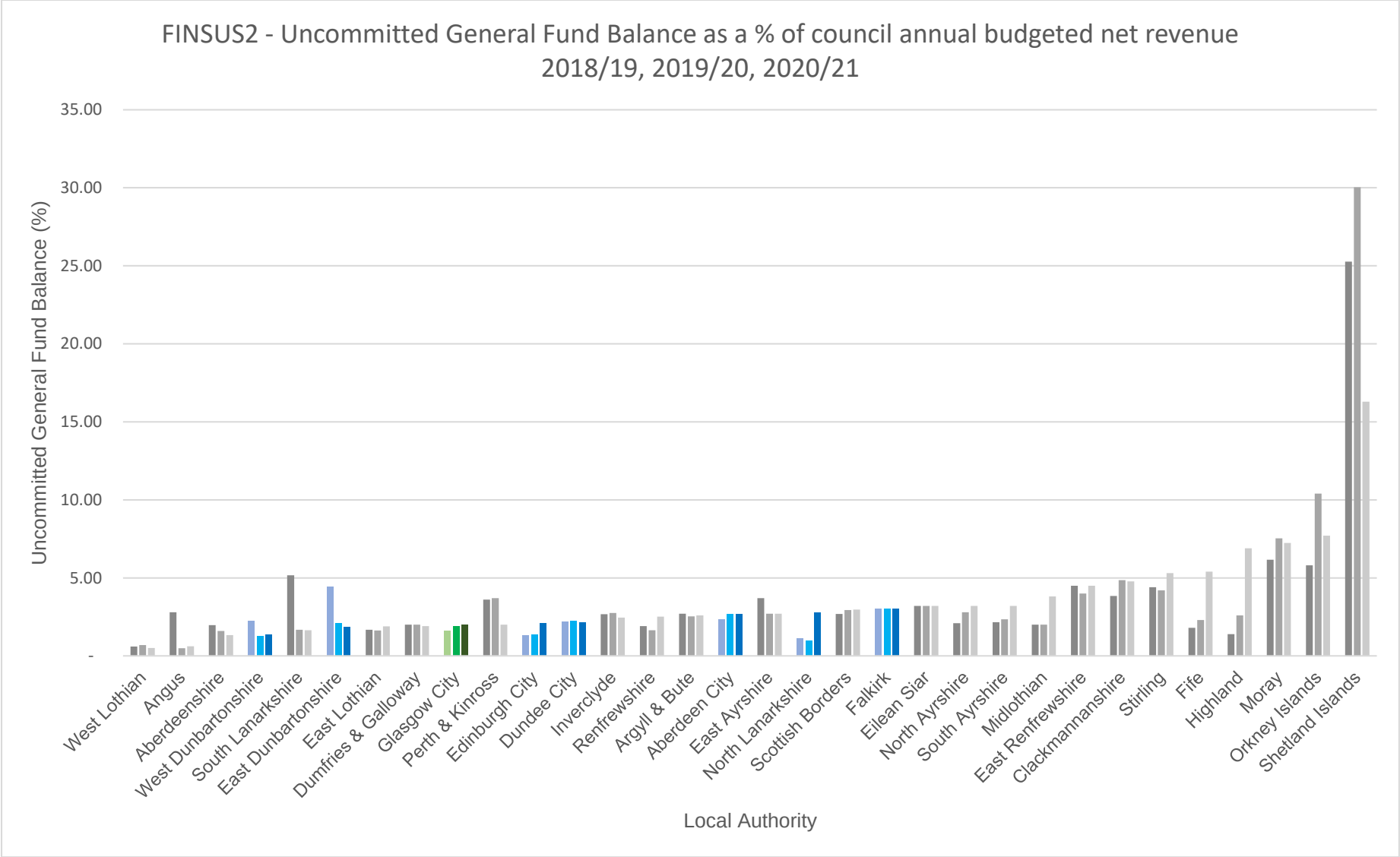


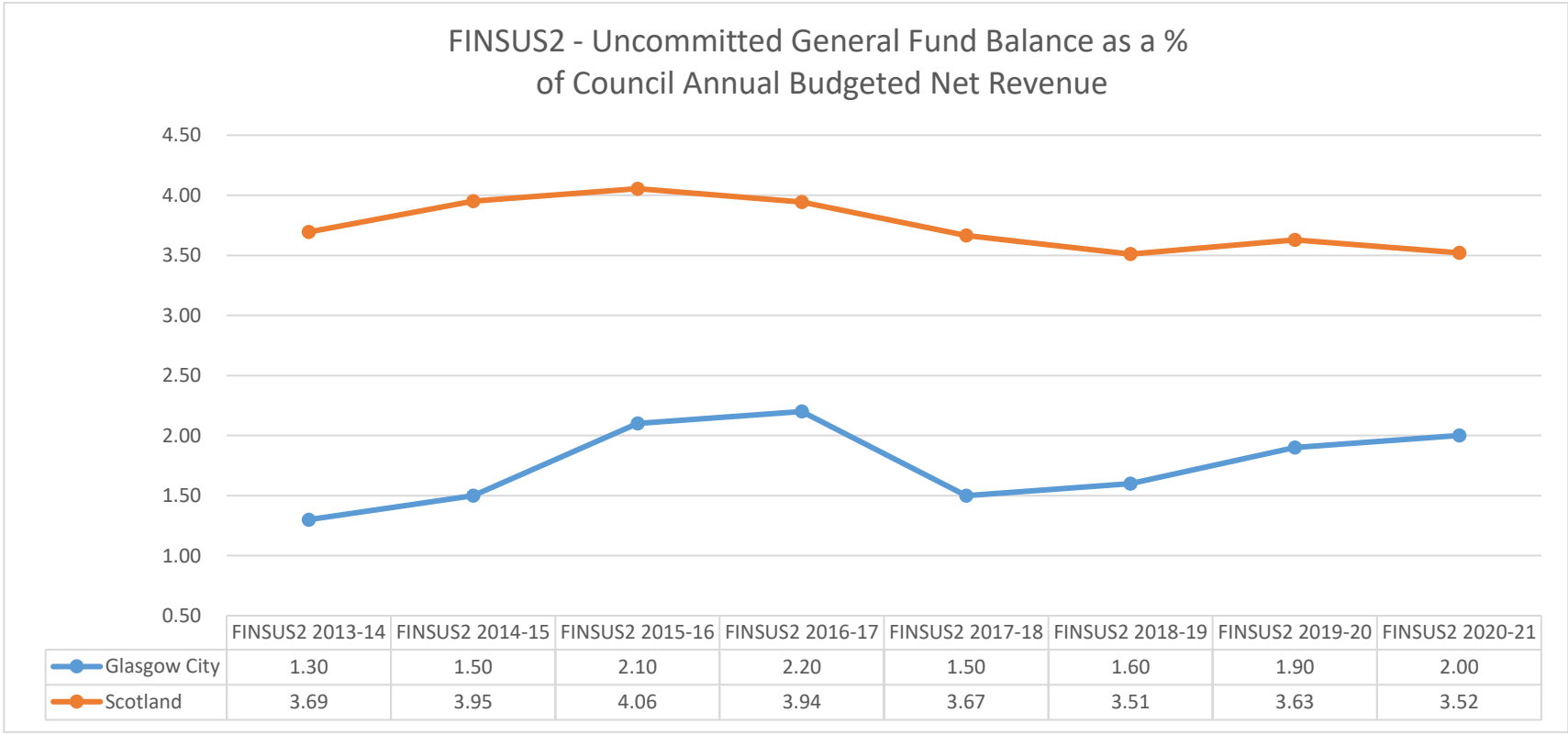
	ECON12b 2013-14	ECON12b 2014-15	ECON12b 2015-16	ECON12b 2016-17	ECON12b 2017-18	ECON12b 2018-19	ECON12b 2019-20	ECON12b 2020-21
Glasgow City	5.14	3.91	3.59	3.43	3.19	3.32	4.28	7.87
Scotland	4.56	3.20	2.97	3.01	3.07	3.60	3.88	7.17


FINUS1 - Total useable reserves as a % of council annual budgeted net revenue
2018/19, 2019/20, 2020/21
400.00
350.00
300.00
250.00
200.00
150.00
100.00
50.00
-
Usable Reserves (%)
West Dunbartonshire
Aberdeenshire
East Lothian
Scottish Borders
Falkirk
East Dunbartonshire
Fife
South Lanarkshire
Dundee City
North Ayrshire
Dumfries & Galloway
Glasgow City
Aberdeen City
South Ayrshire
West Lothian
North Lanarkshire
Angus
Highland
East Renfrewshire
Stirling
Clackmannanshire
Moray
Inverclyde
East Ayrshire
Eilean Siar
Perth & Kinross
Edinburgh City
Argyll & Bute
Renfrewshire
Midlothian
Orkney Islands
Shetland Islands
Local Authority

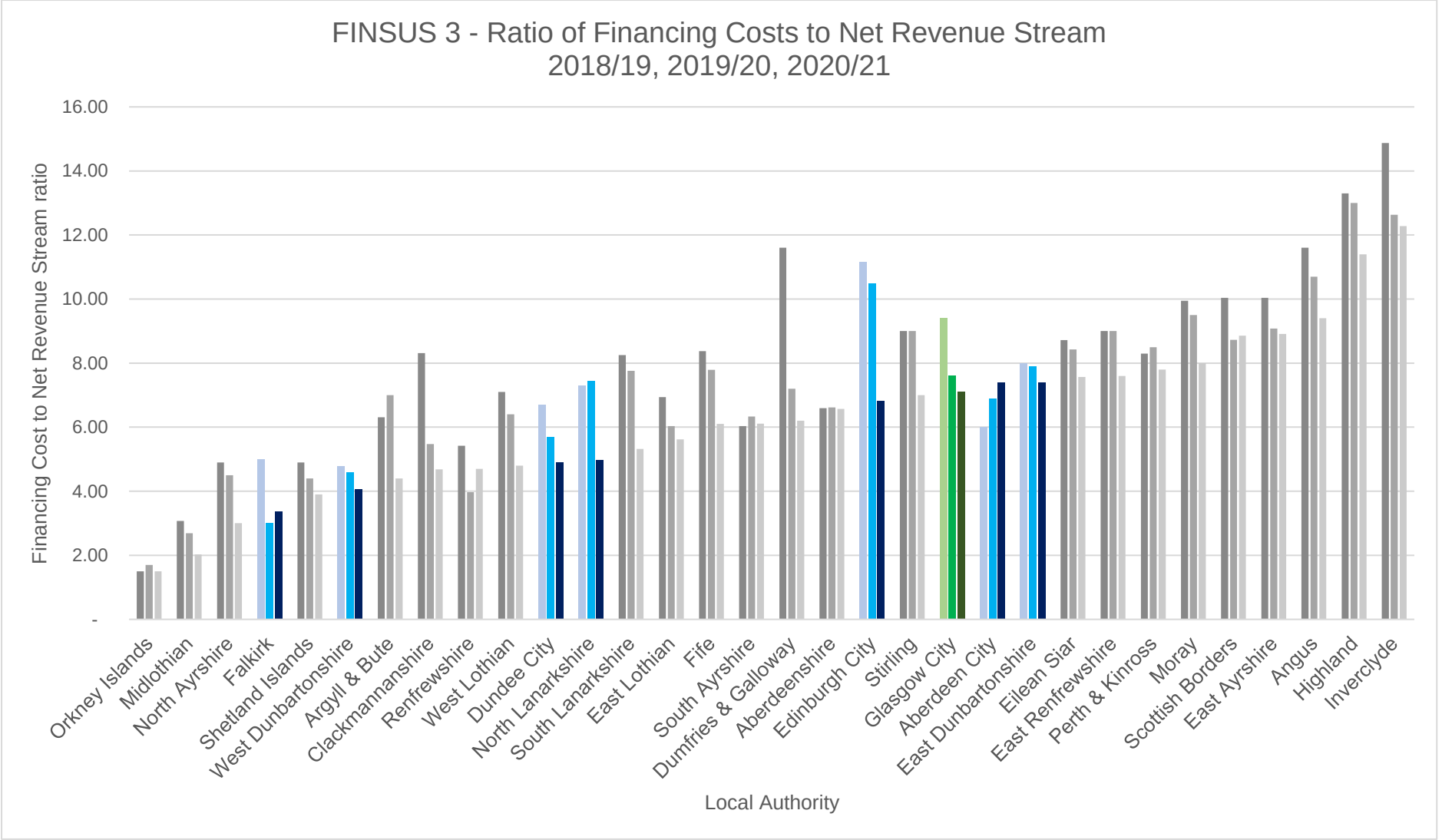


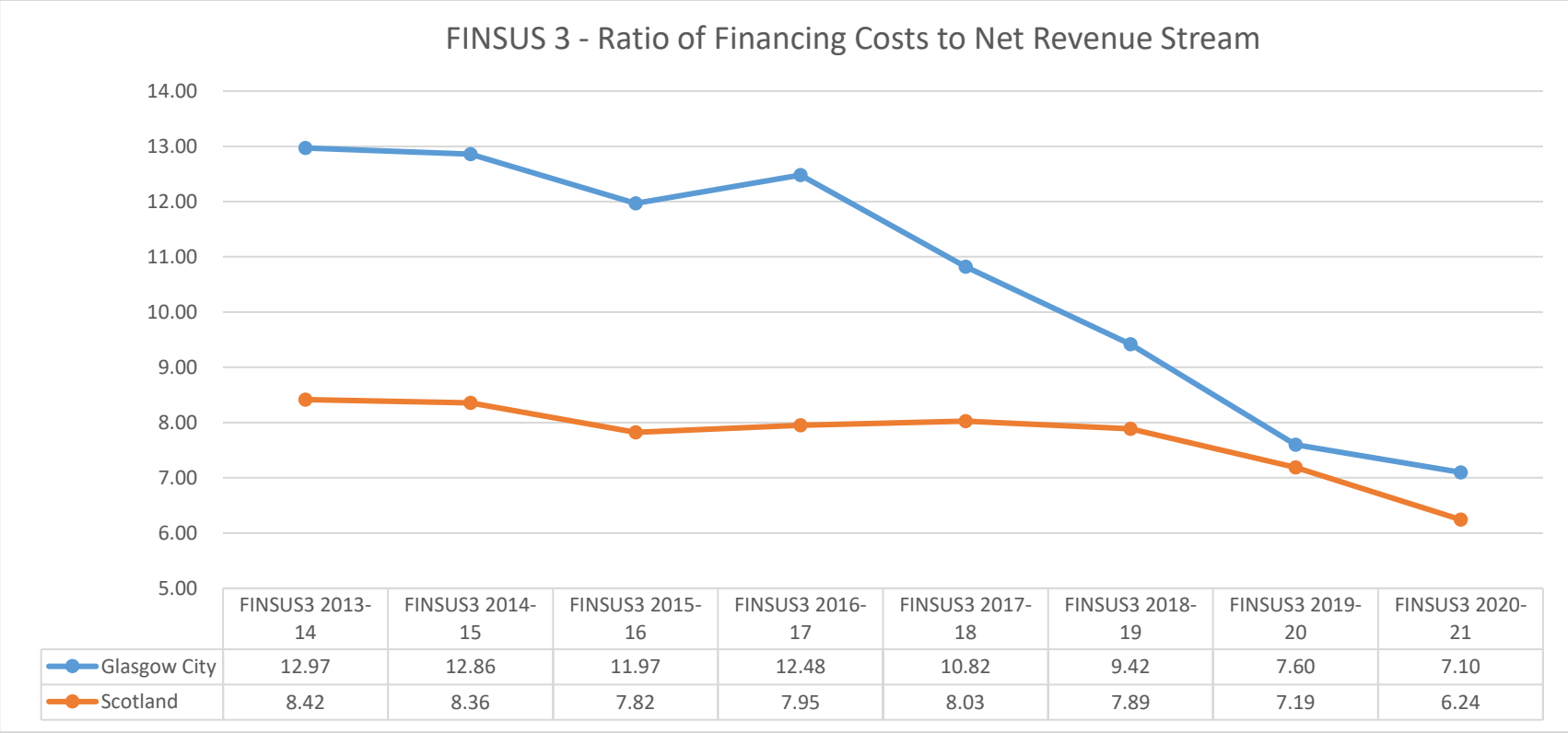
	FINSUS1 2013-14	FINSUS1 2014-15	FINSUS1 2015-16	FINSUS1 2016-17	FINSUS1 2017-18	FINSUS1 2018-19	FINSUS1 2019-20	FINSUS1 2020-21
Glasgow City	9.00	6.40	7.40	7.40	7.50	9.00	14.90	20.20
Scotland	15.96	16.68	18.01	17.27	17.01	16.57	16.95	23.60


FINSUS2 - Uncommitted General Fund Balance as a % of council annual budgeted net revenue
2018/19, 2019/20, 2020/21
Uncommitted General Fund Balance (%)
35.00
30.00
25.00
20.00
15.00
10.00
5.00
-
West Lothian
Angus
Aberdeenshire
West Dunbartonshire
South Lanarkshire
East Dunbartonshire
East Lothian
Dumfries & Galloway
Glasgow City
Perth & Kinross
Edinburgh City
Dundee City
Inverclyde
Renfrewshire
Argyll & Bute
Aberdeen City
East Ayrshire
North Lanarkshire
Scottish Borders
Falkirk
Eilean Siar
North Ayrshire
South Ayrshire
Midlothian
East Renfrewshire
Clackmannanshire
Stirling
Fife
Highland
Moray
Orkney Islands
Shetland Islands
Local Authority

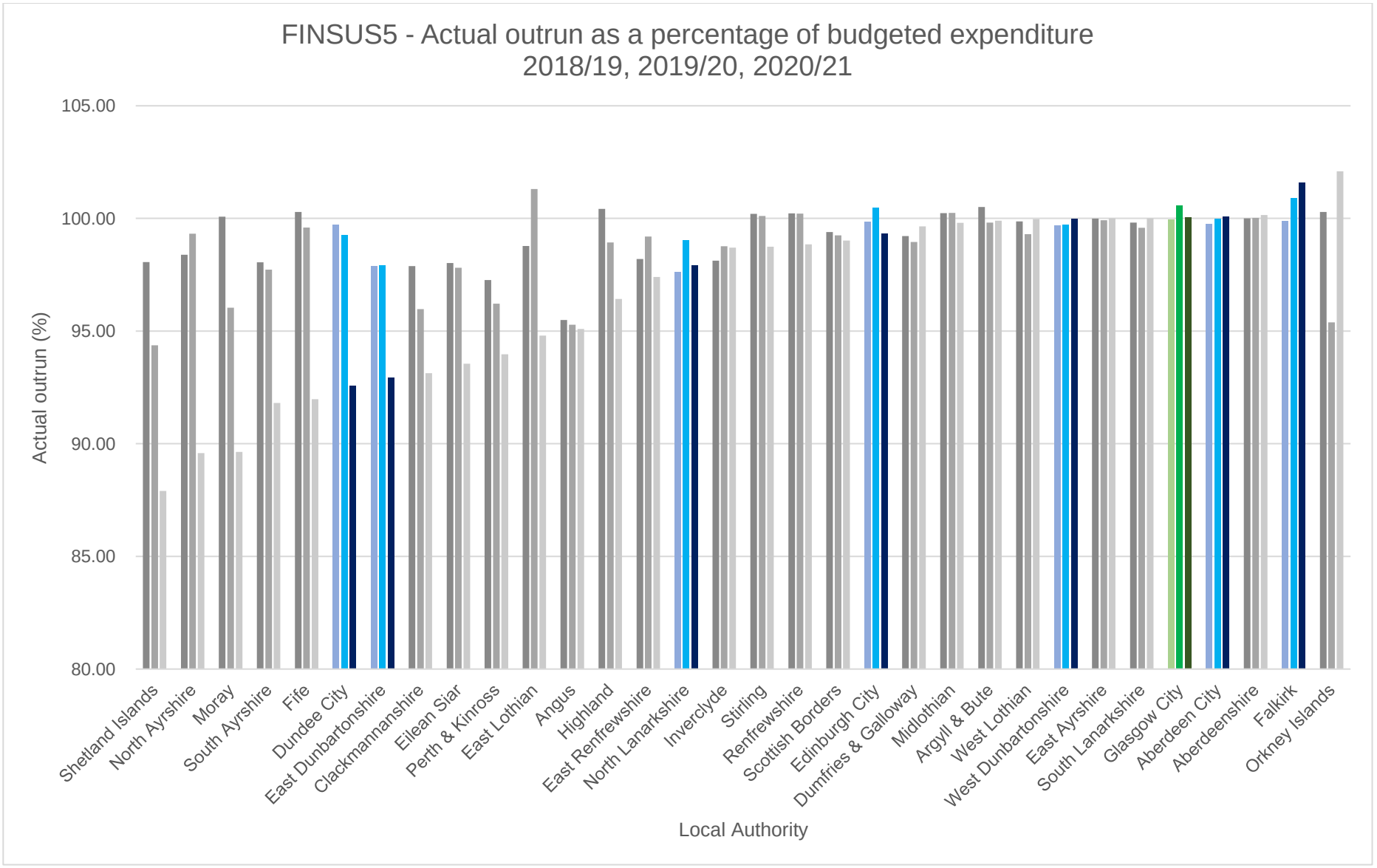


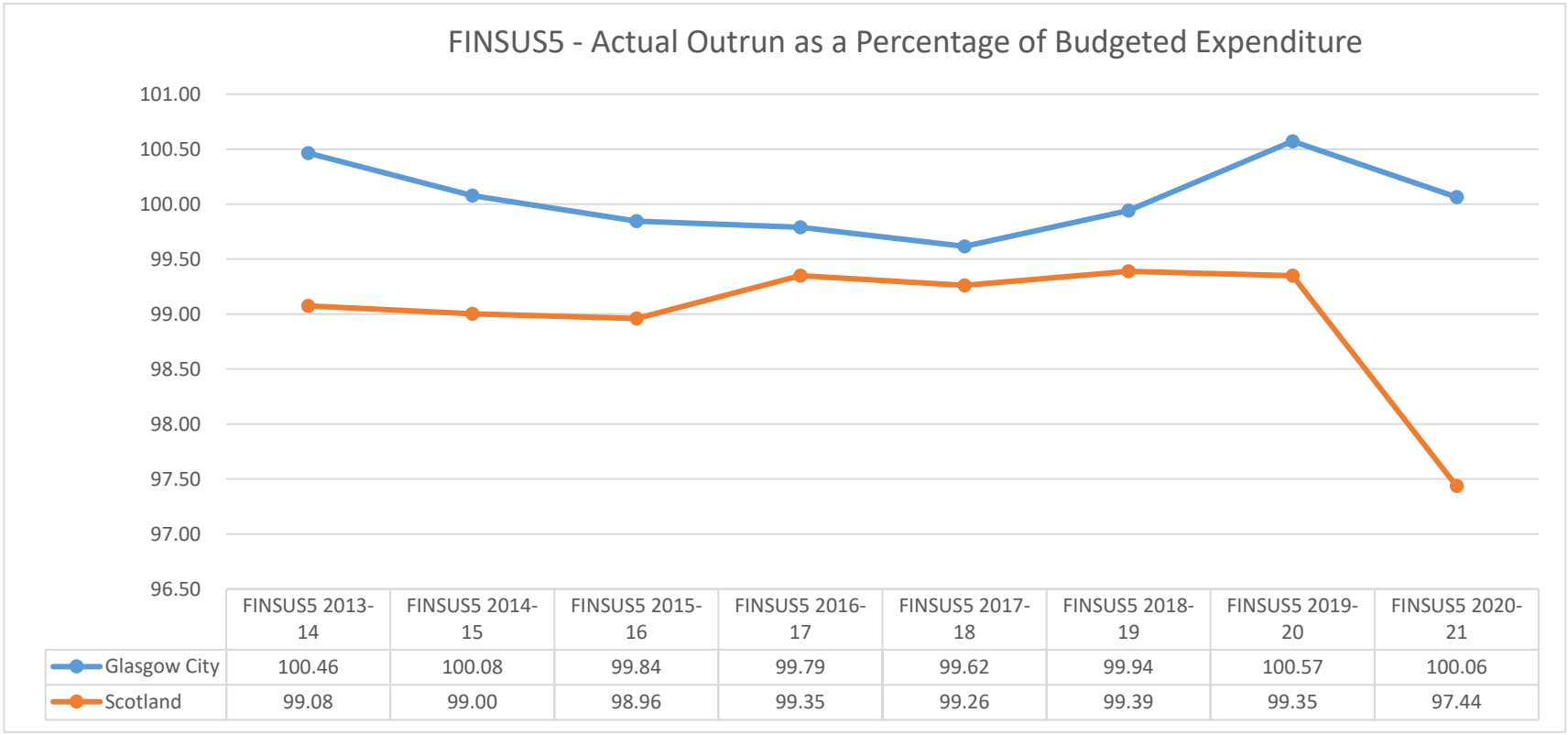
	FINSUS2 2013-14	FINSUS2 2014-15	FINSUS2 2015-16	FINSUS2 2016-17	FINSUS2 2017-18	FINSUS2 2018-19	FINSUS2 2019-20	FINSUS2 2020-21
Glasgow City	1.30	1.50	2.10	2.20	1.50	1.60	1.90	2.00
Scotland	3.69	3.95	4.06	3.94	3.67	3.51	3.63	3.52


FINSUS 3 - Ratio of Financing Costs to Net Revenue Stream
2018/19, 2019/20, 2020/21
Financing Cost to Net Revenue Stream ratio
16.00
14.00
12.00
10.00
8.00
6.00
4.00
2.00
-
Orkney Islands
Midlothian
North Ayrshire
Falkirk
Shetland Islands
West Dunbartonshire
Argyll & Bute
Clackmannanshire
Renfrewshire
West Lothian
Dundee City
North Lanarkshire
South Lanarkshire
East Lothian
Fife
South Ayrshire
Dumfries & Galloway
Aberdeenshire
Edinburgh City
Stirling
Glasgow City
Aberdeen City
East Dunbartonshire
Eilean Siar
East Renfrewshire
Perth & Kinross
Moray
Scottish Borders
East Ayrshire
Angus
Highland
Inverclyde
Local Authority



	FINSUS3 2013-14	FINSUS3 2014-15	FINSUS3 2015-16	FINSUS3 2016-17	FINSUS3 2017-18	FINSUS3 2018-19	FINSUS3 2019-20	FINSUS3 2020-21
Glasgow City	12.97	12.86	11.97	12.48	10.82	9.42	7.60	7.10
Scotland	8.42	8.36	7.82	7.95	8.03	7.89	7.19	6.24


FINSUS5 - Actual outrun as a percentage of budgeted expenditure
2018/19, 2019/20, 2020/21
105.00
100.00
95.00
90.00
85.00
80.00
Actual outrun (%)
Shetland Islands
North Ayrshire
Moray
South Ayrshire
Fife
Dundee City
East Dunbartonshire
Clackmannanshire
Eilean Siar
Perth & Kinross
East Lothian
Angus
Highland
East Renfrewshire
North Lanarkshire
Inverclyde
Stirling
Renfrewshire
Scottish Borders
Edinburgh City
Dumfries & Galloway
Midlothian
Argyll & Bute
West Lothian
West Dunbartonshire
East Ayrshire
South Lanarkshire
Glasgow City
Aberdeen City
Aberdeenshire
Falkirk
Orkney Islands
Local Authority



	FINSUS5 2013-14	FINSUS5 2014-15	FINSUS5 2015-16	FINSUS5 2016-17	FINSUS5 2017-18	FINSUS5 2018-19	FINSUS5 2019-20	FINSUS5 2020-21
Glasgow City	100.46	100.08	99.84	99.79	99.62	99.94	100.57	100.06
Scotland	99.08	99.00	98.96	99.35	99.26	99.39	99.35	97.44

Policy and Resource Implications

Resource Implications:

Financial:	None
Legal:	None
Personnel:	None
Procurement:	None

Council Strategic Plan: A Thriving Economy, A Healthier City, Excellent and Inclusive Education, A Well Governed City that Listens and Responds

Equality and Socio-Economic Impacts:

Does the proposal support the Council's Equality Outcomes 2021-25? Please specify.	Yes, by highlighting benchmarked areas of Equality work the report seeks to assist in increasing people's knowledge about Equality and Fairness which supports the Equality Outcomes.
What are the potential equality impacts as a result of this report?	No EQIA required as the report is a comparative one; based on local authority data from 2020-21, and no policy decisions are initiated in this report.
Please highlight if the policy/proposal will help address socio-economic disadvantage:	Yes, by highlighting areas of work the report seeks to assist in increasing people's knowledge about Fairness and impact of policy/planning on socio-economic outcomes.

Climate Impacts:

Does the proposal support any climate Plan actions? Please specify:	*Not Directly*

What are the potential climate impacts as a result of this proposal?	None
Will the proposal contribute to Glasgow's net zero carbon target?	N/A
Privacy and Data Protection impacts:	Data collated with be handled in accordance with the General Data Protection Regulation

Recommendations

The committee is asked to note this report and to:

- consider the Local Government Benchmarking Framework and provide comment, in particular, on those indicators that may highlight areas of best value;
- note that the Local Government Benchmarking Framework will be reported annually to the committee when the figures are updated; and
- note the ongoing programme of benchmarking work.