Item 4

26th April 2023

Glasgow City Council

Operational Performance and Delivery Scrutiny Committee

Report by Chief Executive

Contact: Cormac Quinn Ext: 73625

Local Government Benchmarking Framework 2021/22

Purpose of Report:

This report provides the Committee with an overview of the Local Government Benchmarking Framework (LGBF). This report presents members with a wide suite of measures for consideration and assessment of performance.

This report follows on from the LGBF Background report presented to OPDSC on the 5th of April 2023.

Recommendations:

The committee is asked to note this report and to:

- consider the Local Government Benchmarking Framework and provide comment on those indicators that may highlight areas of comparative interest.
- note that the Local Government Benchmarking Framework will be reported annually to the committee when the figures are updated; and
- note the ongoing programme of benchmarking work.

Ward No(s):	Citywide: ✓
Local member(s) advised: Yes ☐ No ☐	consulted: Yes ☐ No ☐

1.0 Background

1.1 This report presents detailed information from the Local Government Benchmarking Framework (LGBF). These indicators form part of the suite of Statutory Performance measures used by the Council to consider how it is performing in its duty to deliver Value for Money and are used by Audit Scotland to assess how the Council is performing in its duty to deliver Best Value.

1.2 This report reflects the data provided by all 32 local authorities in Scotland, based on their Local Financial Return (LFR) for 2021/22. The LGBF is managed by the Improvement Service, the national improvement organisation for local government in Scotland.

1.3 The LGBF provides benchmark comparisons across nine key headings

- Children's Services
- Corporate Services
- Adult Social Care
- Housing
- Culture and Leisure
- Environmental Services
- Economic Development and Planning
- Financial Sustainability
- Tackling Climate Change

1.4 To facilitate comparisons within the LGBF, local authorities are grouped into two sets of benchmarking families. These groupings reflect either similar social or environmental characteristics, depending on the measure being considered.

2.0 The Local Government Benchmarking Framework (LGBF)

2.1 As reflected in the previous background report that was presented to this Committee on the 5th of April 2023https://www.Background Report on LGBF this report will present high level data and insight which is designed to encourage further exploration of the variances against local strategic priorities.

2.2 A complete set of charts of the distinct indicators relevant to Glasgow are included at Appendix 1. For each chart, **Glasgow is highlighted in green**, benchmarking family group members are highlighted in blue, all other authorities are shaded grey. Charts displaying full performance for each of the indicators included in the LGBF can also be accessed via the My Local Council Scotland webpage.

2.3 The indicators themselves are derived from; and are reflective of, a range of key areas. Some indicators are reflective of cost; some also look at customer satisfaction, and some are directly relevant to our strategic commitments.

2.4 As the Council is not a direct provider of social housing, the indicators relating to housing management, housing conditions and housing energy efficiency are not included.

2.5 The 2021/22 publication will present data from a timeline where Local Authorities had prioritised resources to deal with the most immediate concerns relating to the COVID-19 pandemic. The impact of the pandemic has altered core operations and delivery landscapes across all 32 Local Authorities, as such the LGBF performance and expenditure data needs to be interpreted against this context. LGBF data for 2021/22 provides an opportunity to highlight and reflect on the key pressures and areas significantly impacted, as well as to identify areas of progress and achievement.

2.6 No value judgement is made about a high or low ranking as this may be affected by several factors including local choices on investment priorities, population distribution, and the socio-economic composition of each local authority.

2.7 In order to ensure consistency as to how the highest quartile and lowest quartile are reflected (in the table at 4.0); where costs or expenditure are high, this will always be placed in the lowest quartile. Notwithstanding that in some cases it may be as result of active investment or service reform.

2.8 It should also be noted that although extracted from the Local Financial Return (LFR), there can be significant variation in the detail of each indicator as reported by each authority. Currently an Improvement Service hosted subgroup of Directors of Finance across all 32 authorities is looking in detail at how to improve consistency, identify potential anomalies, and highlight areas for improved financial recording and reporting.

2.9 Services continue to look at outlying areas of performance and are using this work to provide some policy context to these areas of interest. An officer led Strategic Performance Group (including Council Family performance leads) supports work to look at the outlying indicators in the LGBF to better understand some of the potential operational and strategic issues that may underpin out performance. Key outliers are detailed at 3.0 and full table is provided at 4.0

2.10 Some of the key LBGF indicators are also a component part of the Strategic Plan actions and are therefore included in the thematic reporting cycle.

2.11 It is important to note that work will be required in conjunction with the Improvement Service to set the context for all future reporting of LGBF data to accurately reflect appropriately service disruption resulting from the global Coronavirus outbreak.

3.0 Learning and Improvement in the LGBF: Highlights of the Council's placement in the highest and lowest eight (Quartile)

3.1 Below are some of the key indicators in the lowest eight nationally, with a note of some context and where appropriate; the actions being undertaken to understand and to address areas of improvement where required.

Key Indicators placed in the Lowest Eight (Quartile)

- **Cost per pre-school education registration**

  This indicator reflects the cost of pre-school education per child. It shows a high degree of variance across authorities. Reflecting the high levels of investment within the city, Glasgow records the sixth highest costs of any local authority for pre-school education registration **(£12,230)** against a Scottish Average of **£10,283**. GCC already provides significantly more extensive Early Learning Centre (ELC) provision than many other Local Authorities, catering for the children most challenged by poverty and social circumstances. Glasgow has invested ahead of the curve and is already well on the way to delivering Government aspirations around the increased ELC entitlement (600 to 1140 hrs) in advance of the statutory deadline.

- **% Of pupils gaining 5+ Awards**

  Glasgow records the second lowest percentage of **pupils gaining more than 5 awards at Level 5** across similar Councils, **with 61%** of pupils achieving 5+ awards, with **69% the Scottish Average**.

  In respect of SCQF level 6 pupils, Glasgow records 34% of pupils achieving 5+ awards **against the Scottish average of 40%.** However, **Glasgow sits above the Scottish average when deprivation figures are factored in with 54%** achieving 5+ at level 5, **against the Scottish national average of 52%** and **26% at level 6**, against the **national average of 23%.**

  Caution should be exercised when making comparisons over time between attainment figures to reflect the impact of the change of assessment approach during 2020/21. This would apply across all local authorities in Scotland and is due to the impact of the Pandemic on in-person examinations and on education more widely.

- **Net cost of street cleaning per 1,000 population**

  The **net cost of street cleaning per 1,000 is the 2nd highest in Scotland** at **£21.55 per person**, which is a reduction of £5.08 per person on last year's 2020/21 figures (£26.63 per person).

  Glasgow is actively reviewing the Street Cleaning cost and benchmarking other local authority models. Since 2018 there has been on-going investment in this area of business, which it impacted on cost, including:

  - Bin sensor technology – smart technology to give data on fill rates across pilot sites.
  - Bin Replacement Strategy to increase the capacity for waste and reduce collection rates.
  - Route optimisation technology for street sweepers allowing resources to be deployed where needed.

- Closer working with Registered Social Landlords to explore partnership opportunities; and
- Planning for an integrated system with routing and mobile capabilities to modernise the delivery of street scene service.

- **% Of total household waste that is recycled**

  Currently **Glasgow at 27.3%% of all waste recycled**; has **the third lowest rate** of recycling across all Councils. The **average rate** of recycling for Scotland **is 42.7%** of all waste.

- **Home care costs per hour for people aged 65 and over**

  Glasgow ranks **3rd highest** across all councils for spend on home care cost per hour for persons over 65 at **£39.57** against a **national average of £28.57.**

- **Business Gateway Start Ups per 10,000 population**

Currently Glasgow is the **2nd lowest ranking** of all the authorities at 7.3 **starts ups per 10,000 population**. The Scottish Average for Business Gateway Start Ups is 14.4

The way in which Business Gateway data is calculated is solely based on the number of SMEs Business Gateway has engaged with during a set period. Glasgow tends to use Office of National Statistics (ONS) data, which captures the total SME population of Glasgow, not just those who have engaged with Business Gateway. This provides a fuller picture of Glasgow's SME start-up position. Using this method, the cities of Glasgow and Edinburgh outperform all other local authority areas in Scotland whether calculated using the total population or working age population as baseline data.

- **Cost of Planning Per Application**

Glasgow has the **6th highest cost per application at £5,784**, with the Scottish average figure reported as £5067.

Part of our feedback to the Improvement Service has noted that not all Councils across Scotland merge planning and building standards in the same way, therefore comparable data may not have been used to calculate the differentials in the Costing of the Planning Service.

The LGBF allocates an average cost to a planning application for different authorities. To gain the "average cost of applications" the total cost of the Planning and Building Standards staff is divided by the total number of planning applications. A fuller understanding of what figures were used to calculate the cost per planning application is required to ensure that accurate direct staff costs are attributed rather than a cost centre approach. All Councils in fact allocate their budgets differently which could potentially skew the apparent "cost" of dealing with planning applications. In Glasgow City Council does not have a definitive way of calculating the average cost of a planning application as the

service is not split into different parts (e.g., the GCC budget covers policy planning and enforcement as well as development management which deals with planning applications).

The Planning applications that are included for the number of planning applications also only includes Local application (not major). It also excludes many applications that fall in to the 'other' categories such as telecoms applications which form a large part of the City's workload in planning. For authorities such as Glasgow this could potentially impact the accuracy of the data.

- **Cost per attendance at sports facilities**

Glasgow has the **second highest cost per attendance** at sports facilities in Scotland at **£17.01** against a **Scottish average of £6.43**. The highest cost per attendance has been recorded by Midlothian at £19.40.

Glasgow has dropped from being the highest cost per attendance at sports facilities in 2020-21 at £223.61 against a Scottish average of £40.37.

Glasgow Life differs from all other Local Authorities in the number of large venues it manages for which a significant proportion of attendances are for events (Emirates, Tollcross and Scotstoun Stadium). The cost per visit excludes income from sporting events and attendances by spectators at sporting events. Proportionately this is likely to be more significant in Glasgow than any other local authority.

Pre-covid 19 Glasgow's cost per visit was showing a downward trend as Glasgow Life attracted more people to facilities, thereby steadily reducing the cost per visit ratio to Leisure Facilities.

Visits to sports facilities in Glasgow have increased by 1113% in comparison to 2020-21 but are -63% below the last year of normal operation pre pandemic in 2019-20. Expenditure on sports facilities has reduced by -10% in comparison to 2020-21 but is 22% higher than pre-pandemic as a result of how temporary Covid support monies have been accounted for.

It should be noted that inconsistencies in how local authorities are structured and interpretation of the guidance on how to allocate costs and income (including covid funding) has had a significant impact on the cost per visit metric. The resulting inconsistencies have become a long-standing issue, that has been raised with the Improvement Service.

- **Cost per Library visit**

Glasgow has the **second highest cost per library visit** at **£12.11** compared to a Scottish National Average of **£2.90.** The highest cost per attendance has been recorded at Argyll and Bute at £22.53.

Glasgow had the third highest cost per library visit in 2020-21 at £23.24 against a Scottish average of £13.22.

Visits to libraries in Glasgow have increased by 98% in comparison to 2020-21 but are -74% below the last year of normal operation pre pandemic in 2019-20. Expenditure on libraries has increased by 3% in comparison to 2020-21 and remain 14% higher than pre-pandemic as a result of how temporary Covid support monies have been accounted for, which differs across local authorities.

3.2 Key indicators Ranked in the Highest Eight (Quartile)

Below are some of the key indicators in the highest eight nationally, with a note of some the actions being undertaken to understand and to support areas of improvement where appropriate.

- **% Of the highest paid employees who are women**

  At **61.5%,** across similar Councils Glasgow has the **highest proportion of female employees** in highly paid posts with a **Scottish Average of 58.9%** From 2019 this indicator has been supplemented by an additional pay equality indicator, so this will continue to be reflected in future reporting.

- **Investment in Economic Development and Tourism per 1000 population**

  Glasgow has the **4th highest level of investment at £183,975 per 1000** of the population; the Scottish **national average** for this indicator is **£119,388.**

- **Proportion of People Earning Less Than the Living Wage**

  Glasgow has the **4th lowest** percentage of people recorded as **earning less than the Living Wage** at **11.3%** against a **national figure of 14.4%.**

  The Glasgow Living Wage was originally launched in 2009 by Glasgow City Council to tackle in-work poverty focusing on Council Family staff in the first instance. The move increased the pay of 5,000 of the lowest paid staff across the council family. Since then, other employers throughout the city have been encouraged by the council to pay their staff a Living Wage.

  Glasgow's City Council's Procurement Strategy also supports the Living Wage through our suppliers and purchased services.

- **Proportion of properties receiving superfast broadband**

  Glasgow at **98.4%** of properties has **4th highest** proportion of properties receiving superfast broadband in Scotland. The **Scottish average** is currently **93.2%.**

- **Tackling Climate Change**

  Glasgow has the **5th lowest level** of Carbon emissions at 3.3 tonnes per capita, the national average for Scotland was 4.6 tonnes. When compared to similar Councils Glasgow was second lowest.

  When measuring the level of Carbon emission directly impacted by the Council, Glasgow recorded the **lowest level of all 32 Councils** at 2.9 tonnes per capita, against a national average of 4.1 tonnes. The figures provided are for calendar year 2019. It should be noted that the scope of what is included will differ depending on the Local Authority. The following areas can be omitted by Local Authorities in their individual returns:

  1. Emissions from sites within the EU ETS (except power stations, whose emissions are indirectly included via the end-user estimates which cover electricity use.
  2. Emissions from Motorway Traffic
  3. Emissions from Diesel Railways
  4. Emissions from the Land use, Land use Change, and Forestry (LULUCF) sector.

4.0 Overview of key outlying indicators and placement within the LGBF

4.1 Table 1 below summarises the indicators which are ranked within the highest or lowest eight local authorities (the highest and lowest quartiles). The service areas are colour coded as per the LGBF classification, for clearer identification.

Table 1

Highest ranked quartile					
		Rank			Rank
SW7	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	**7**	ENV4d	% Of C Class roads that should be considered for maintenance treatment	**6**
SW2	SDS Spend on adults as a % of total adult spend	**2**	ENV 4e	% Of unclassified roads that should be considered for maintenance treatment	**3**
SW4e	% Of carers who agree that they have been supported to continue in their caring role	**6**	ECON 8	Proportion of properties receiving superfast broadband	**4**

CHN7	% Of Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)	**6**	ECON 11	Gross Value Added (GVA) per capita in Council Area	**3**
CH12b	Average Total Tariff SIMD quintile 1	**6**	CORP 8	Efficiency in paying invoices on time	**8**
ECON 7	Lowest proportion of people earning less than the living wage	**4**	Corp 3c	Current Gender Balance in Senior posts	**7**
ECON 6	Investment in Economic Development & Tourism	**4**	FINSUS5	Actual outturn as a percentage of budgeted expenditure	**5**
CLM1	Carbon emissions in Council Area	**5**	CLIM 2	Carbon emissions directly impacted by the Council	**1**

Lowest Ranked Quartile

		Rank			Rank
CHN 2	Cost per Secondary School Pupil	**30**	C&L1	Cost per attendance at leisure facilities	**31**
CHN 3	Cost per pre-school education place,	**24**	C&L2	Cost per Library visit	**31**
CHN4 & CHN6 (Linked indicators)	% Of pupils gaining 5+ Awards at Level 5 % Of pupils gaining 5+ Awards at Level 5 for Higher Grade by SIMD	**27**	ENV1a	Net cost of Waste Collection per Premises	**28**
CHN5 & CHN7 (Linked indicators)	% Of pupils gaining 5+ Awards at Level 6 % Of pupils gaining 5+ Awards at Level 6 for Higher Grade by SIMD	**27**	ENV2a	Net Cost of Waste Disposal per Premise	**24**
CHN18	% Of early years funded establishments rated as good or better	**31** ranked **7th** when SIMD considered -	ENV 3a	Net cost of street cleaning per 1000 of the population	**31**
CORP 1	Support services as a % of total gross expenditure	**23** ranked **6th** when SIMD considered	ENV 3c	Street Cleanliness Score	**31**
CORP 7	% Of income due from council tax received by the end of the year	**29**	ENV 6	% Of Household waste recycled	**30**

CORP 9	SWF Crisis Grant Decisions made within 1 day	**32**	ENV 7b	Resident satisfaction with Street Refuse Collection	**29**
ECON 3	Av time to deliver Commercial Planning decisions	**29**	ECON 5	Business Gateway Start Ups per 10,000 population	**31**
ECON 12a	Claimants count as % of working age population	**26**	ECON1	% Of unemployed people assisted in to work via Council employability programmes	**26**
			ECON 2	Cost of Building and Planning Standards per application	**27**

5.0 Scotland-wide Benchmarking Programme

5.1 An on-going programme of benchmarking development exercises has been rolled out by the Improvement Service. All 32 Scottish local authorities are taking place in sessions to look at various aspects of the performance data such as Cost of Living and Climate indicators etc. All Councils are encouraged to view the LGBF as a platform to learn from each other by sharing best practise and experience.

5.2 Glasgow continues to engage in an on-going programme of work with the Improvement Services and the Scottish Performance Network to ensure we are making effective use of the LGBF data. Using the LGBF indicators as 'can-openers' we aim through these collaborative networks to explore the very high-level indicators to focus questions on why variations in costs, outcomes and performance are occurring across similar council areas.

6.0 Other Benchmarking Activities

6.1 Each Council Service is required to produce an Annual Business Plan which sets out current year priorities in the context of previous performance. The guidance around the development process for the individual service plans recognises the importance of benchmarking for achieving and demonstrating Best Value. Services are also encouraged to consider any other relevant benchmarking activity that could be undertaken out with those reflected within the LGBF structure.

6.2 As noted at 2.8, 2.9, and 2.10 the indicators highlighted in within the highest and lowest quartile are also be followed up by individual Services and service leads throughout the year. The Strategic Planning and Performance Working Group, comprising performance leads across the Council Family also regularly scrutinise LGBF outliers in the course of the scheduled work programme.

Policy and Resource Implications

Resource Implications:

Financial:	None
Legal:	None
Personnel:	None
Procurement:	None

Council Strategic Plan: A Thriving Economy, A Healthier City, Excellent and Inclusive Education, A Well Governed City that Listens and Responds

Equality and Socio-Economic Impacts:

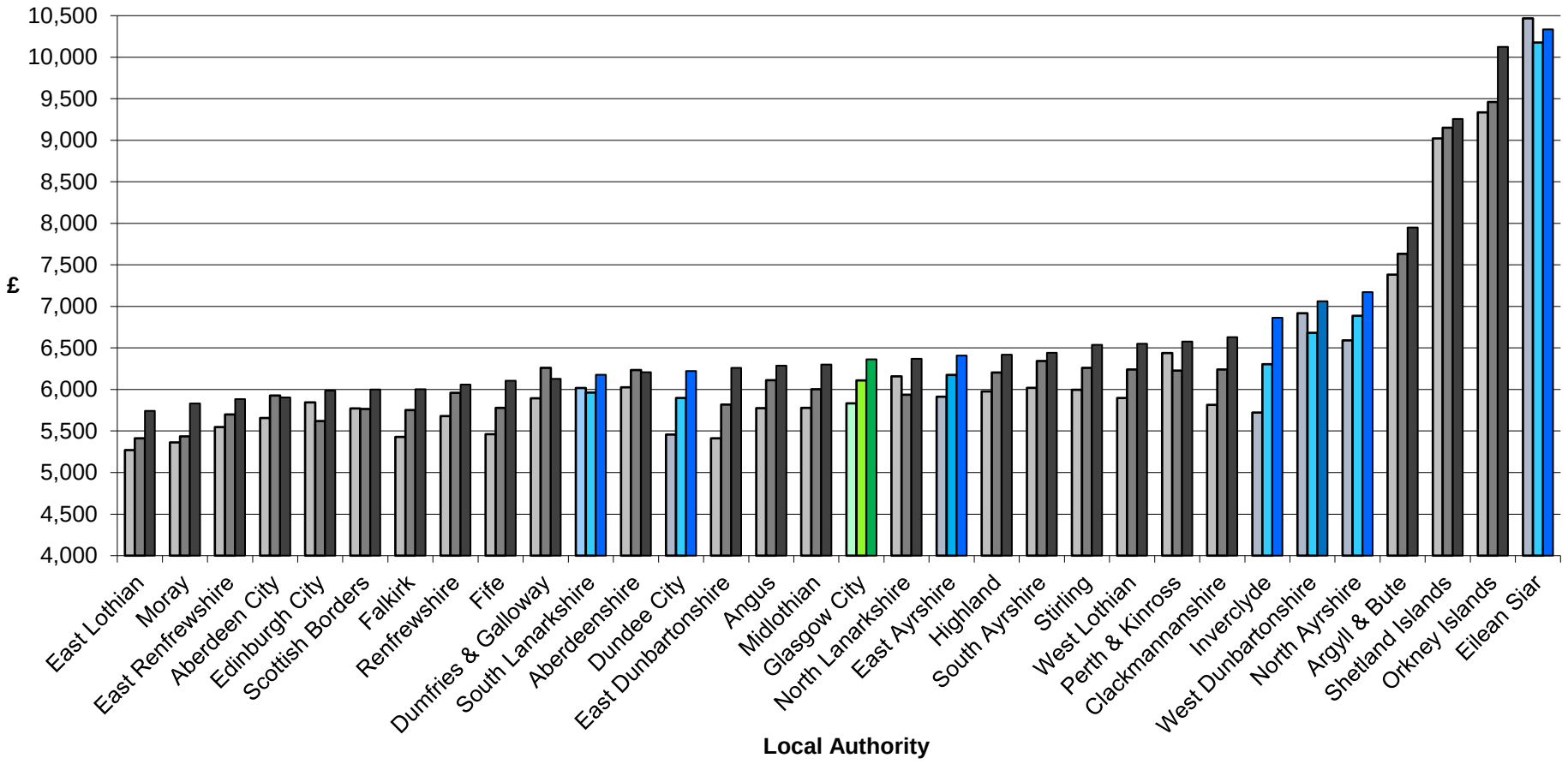
Does the proposal support the Council's Equality Outcomes 2021-25? Please specify.	Yes, by highlighting benchmarked areas of Equality work the report seeks to assist in increasing people's knowledge about Equality and Fairness which supports the Equality Outcomes.
What are the potential equality impacts as a result of this report?	No EQIA required as the report is a comparative one; based on local authority data from 2021-22, and no policy decisions are initiated in this report.
Please highlight if the policy/proposal will help address socio-economic disadvantage:	Yes, by highlighting areas of work the report seeks to assist in increasing people's knowledge about Fairness and impact of policy/planning on socio-economic outcomes.

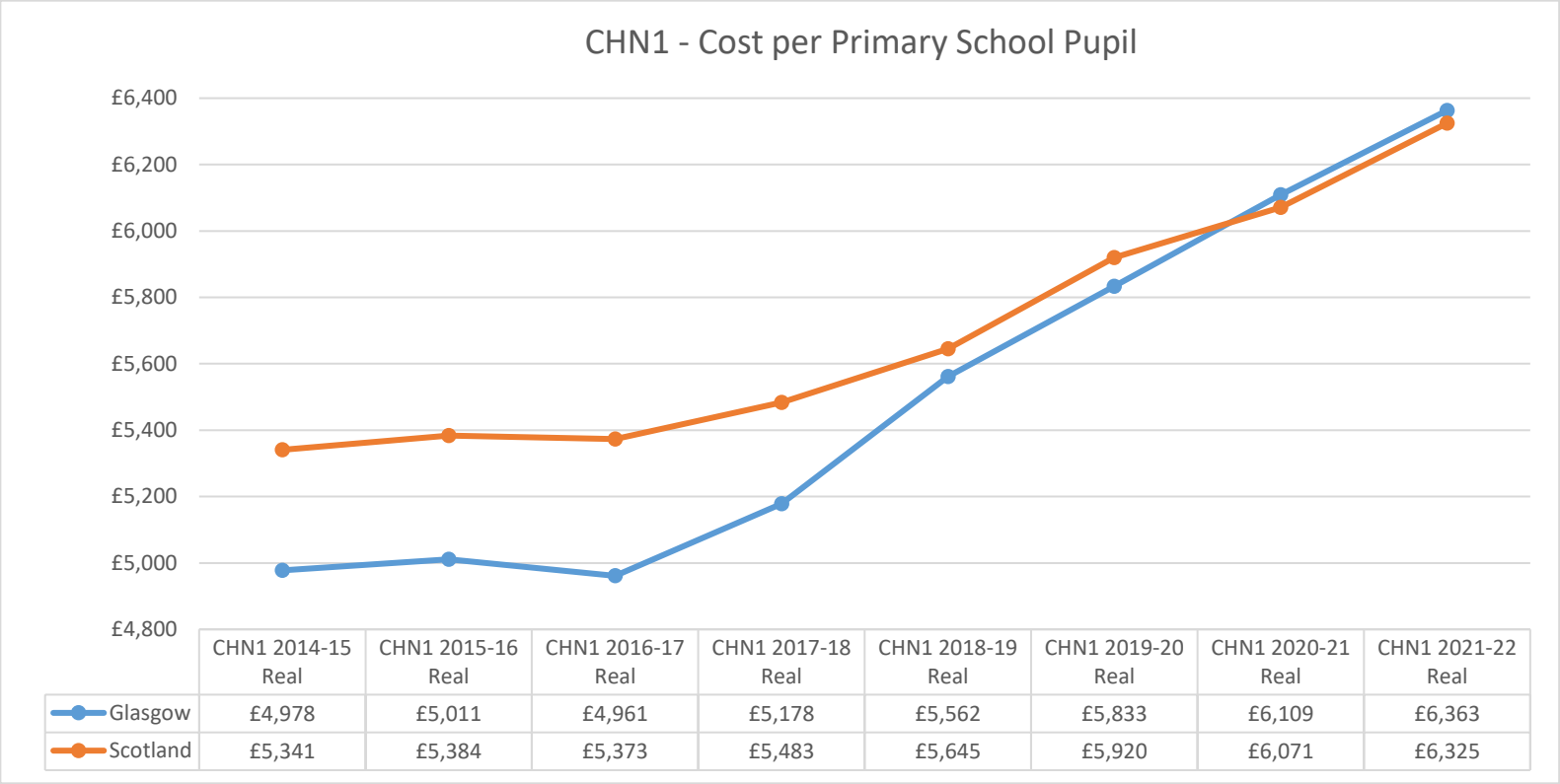
Climate Impacts:

Does the proposal support any climate Plan actions? Please specify:	No significant climate impacts identified at this point.
What are the potential climate impacts as a result of this proposal?	None

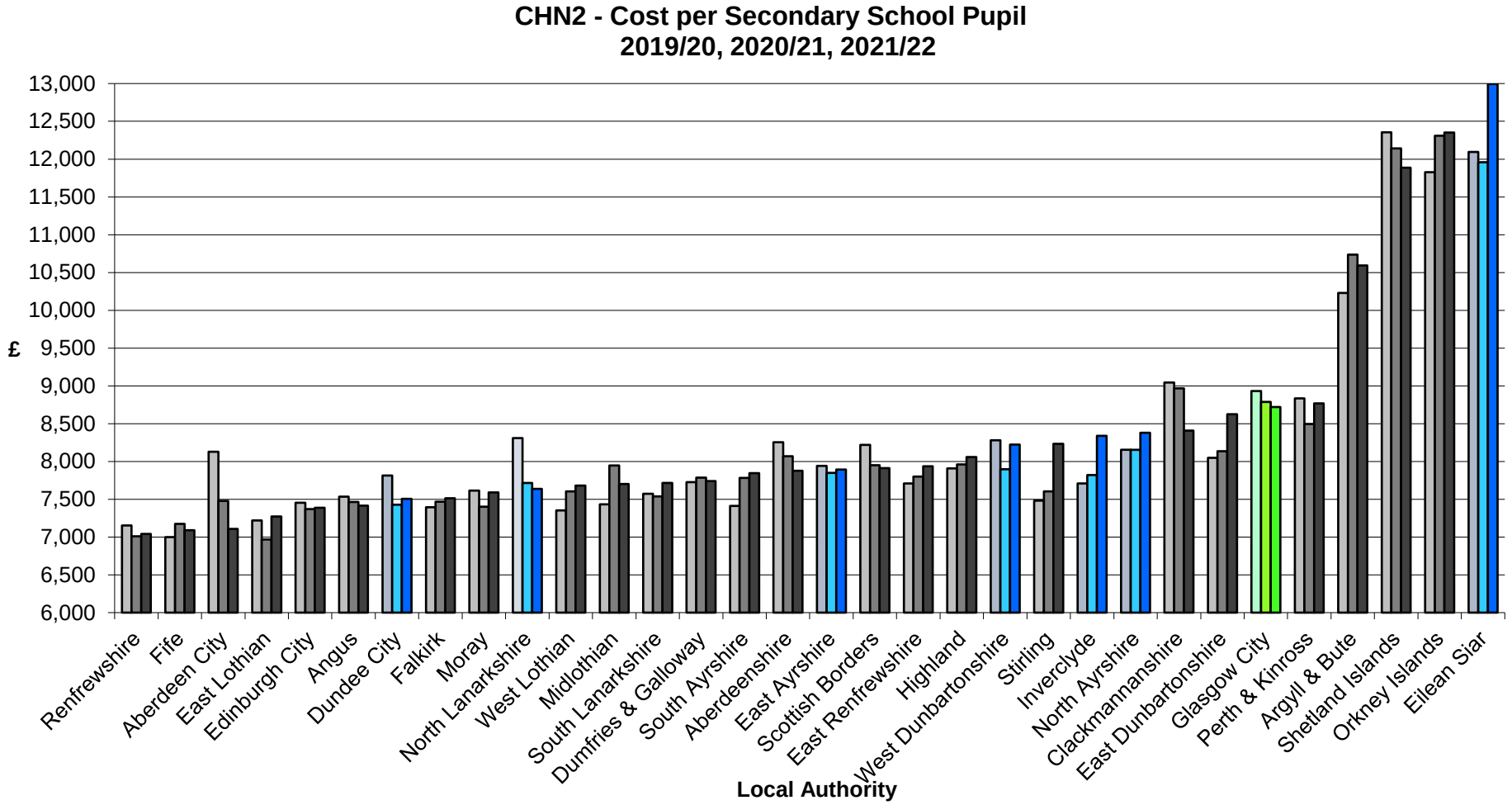
Will the proposal contribute to Glasgow's net zero carbon target?	N/A
Privacy and Data Protection impacts:	Data collated with be handled in accordance with the General Data Protection Regulation

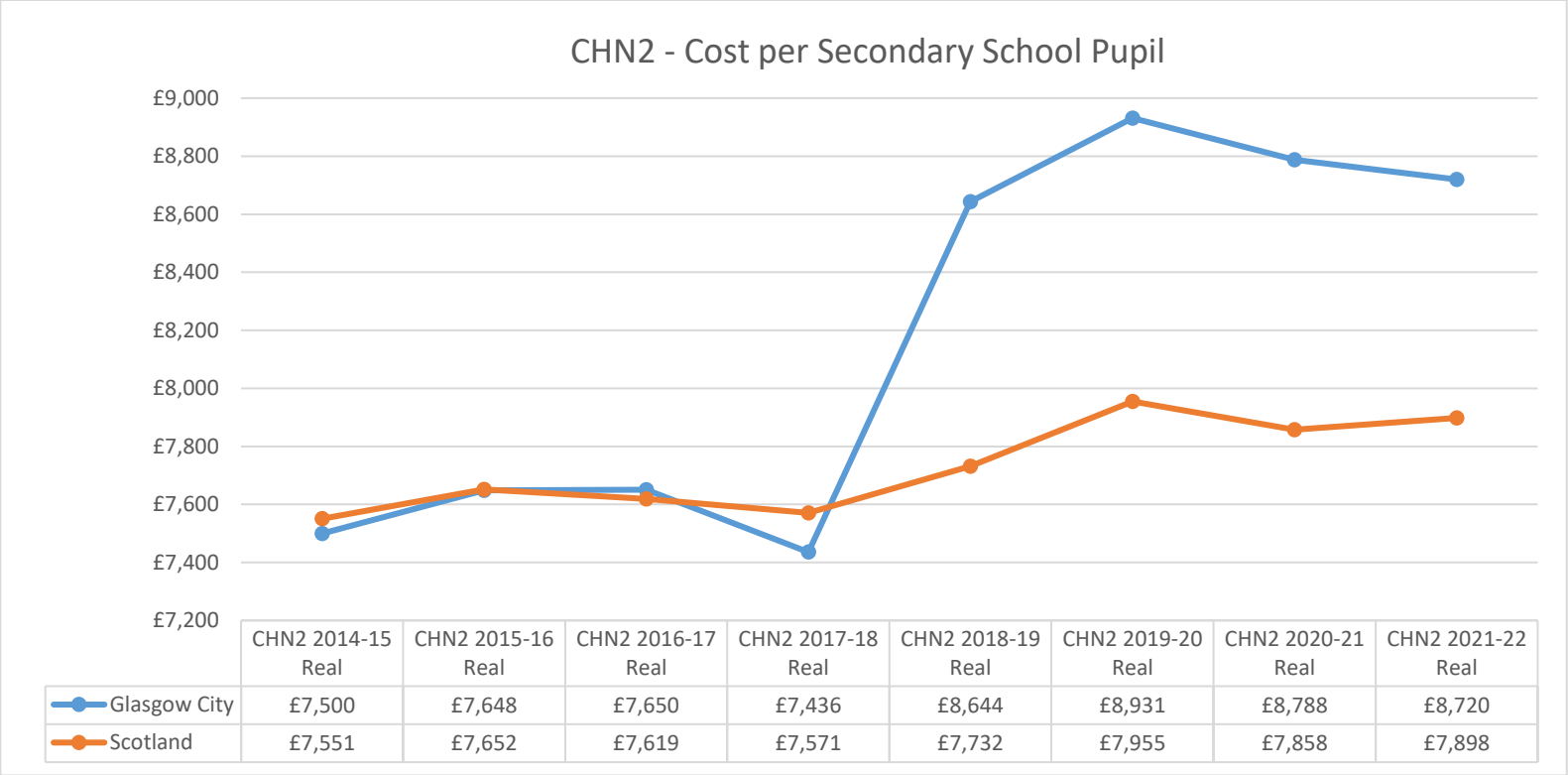
CHN1 - Cost per Primary School Pupil
2019/20, 2020/21, 2021/22





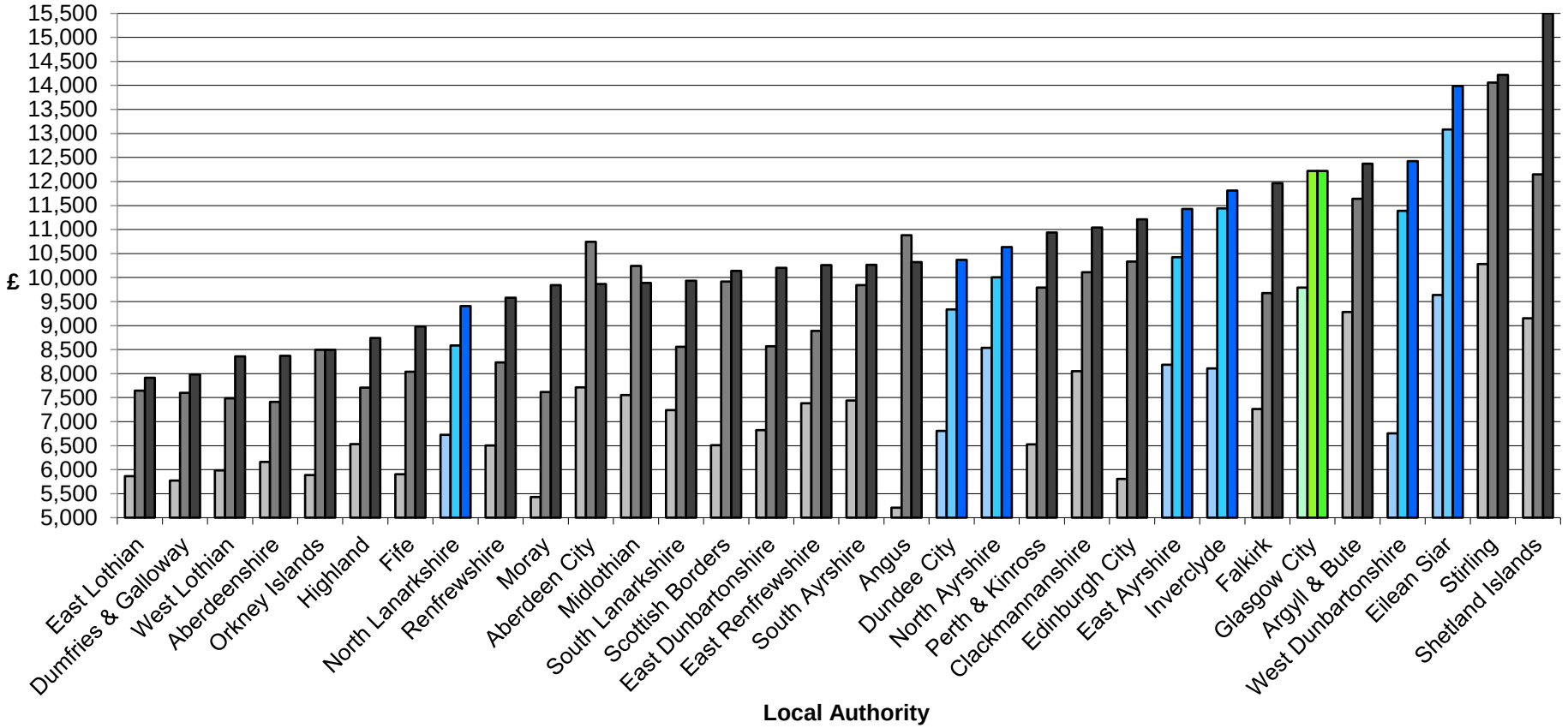
	CHN1 2014-15 Real	CHN1 2015-16 Real	CHN1 2016-17 Real	CHN1 2017-18 Real	CHN1 2018-19 Real	CHN1 2019-20 Real	CHN1 2020-21 Real	CHN1 2021-22 Real
Glasgow	£4,978	£5,011	£4,961	£5,178	£5,562	£5,833	£6,109	£6,363
Scotland	£5,341	£5,384	£5,373	£5,483	£5,645	£5,920	£6,071	£6,325

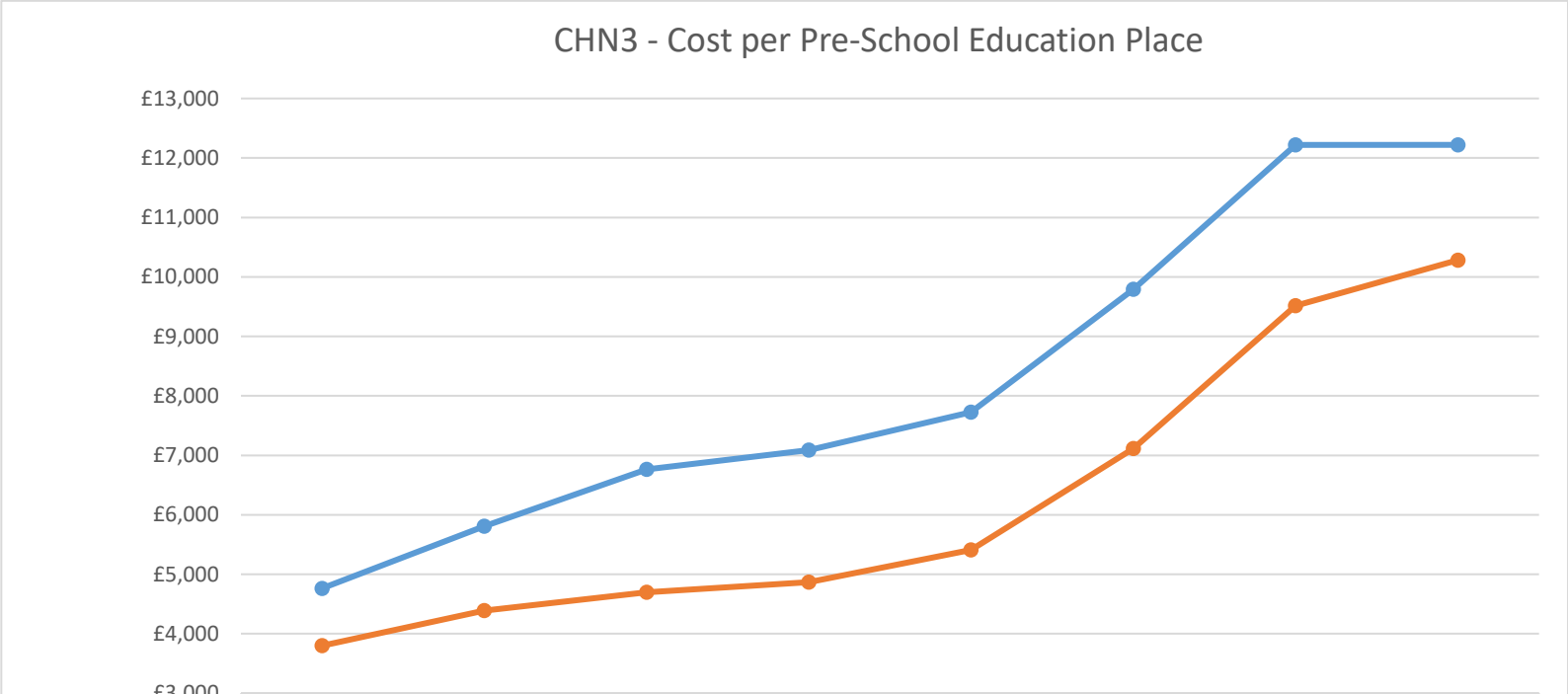

CHN2 - Cost per Secondary School Pupil
2019/20, 2020/21, 2021/22
£
13,000
12,500
12,000
11,500
11,000
10,500
10,000
9,500
9,000
8,500
8,000
7,500
7,000
6,500
6,000
Renfrewshire
Fife
Aberdeen City
East Lothian
Edinburgh City
Angus
Dundee City
Falkirk
Moray
North Lanarkshire
West Lothian
Midlothian
South Lanarkshire
Dumfries & Galloway
South Ayrshire
Aberdeenshire
East Ayrshire
Scottish Borders
East Renfrewshire
Highland
West Dunbartonshire
Stirling
Inverclyde
North Ayrshire
Clackmannanshire
East Dunbartonshire
Glasgow City
Perth & Kinross
Argyll & Bute
Shetland Islands
Orkney Islands
Eilean Siar
Local Authority



	CHN2 2014-15 Real	CHN2 2015-16 Real	CHN2 2016-17 Real	CHN2 2017-18 Real	CHN2 2018-19 Real	CHN2 2019-20 Real	CHN2 2020-21 Real	CHN2 2021-22 Real
Glasgow City	£7,500	£7,648	£7,650	£7,436	£8,644	£8,931	£8,788	£8,720
Scotland	£7,551	£7,652	£7,619	£7,571	£7,732	£7,955	£7,858	£7,898

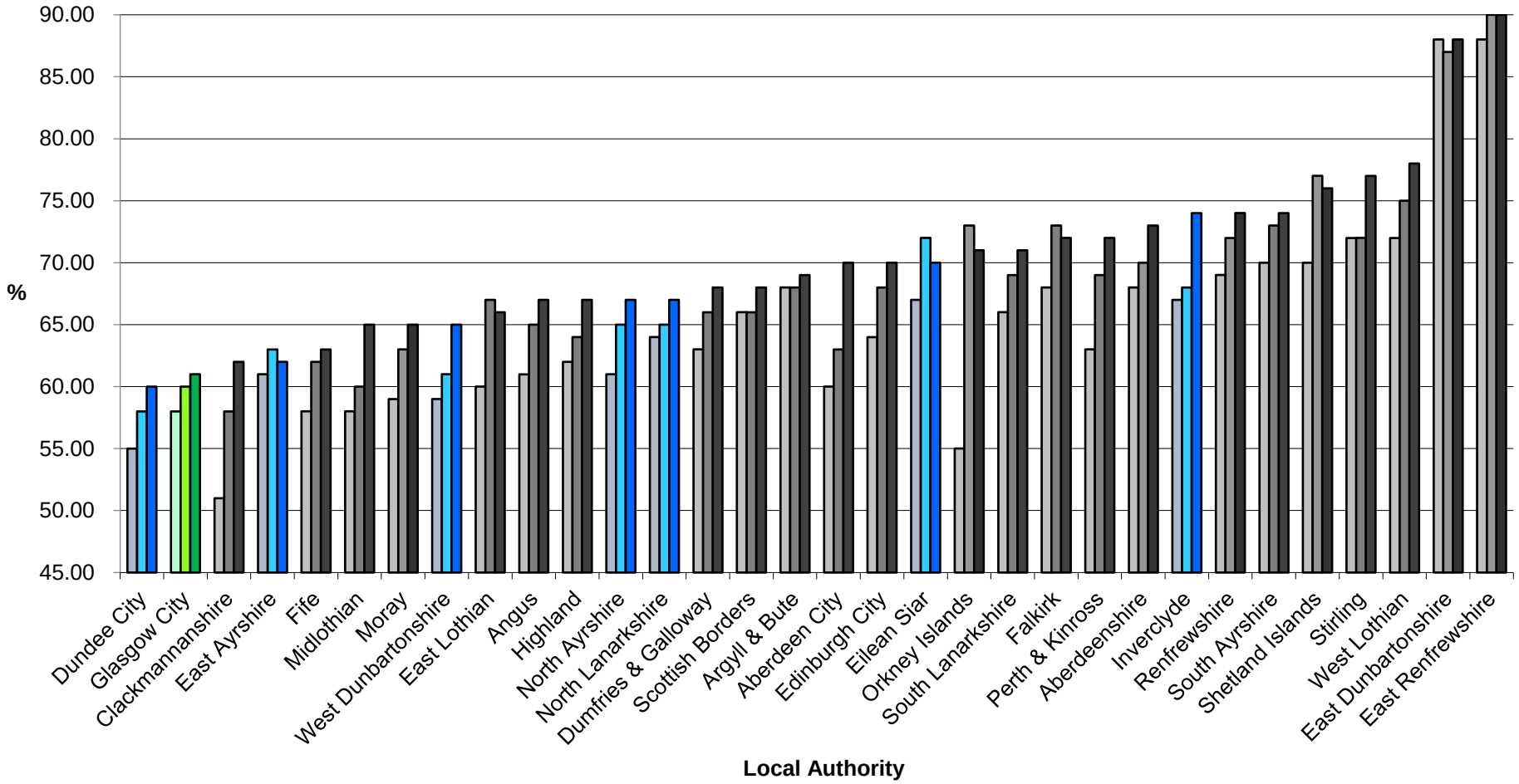
CHN3 - Cost per Pre-School Education Place
2019/20, 2020/21, 2021/22

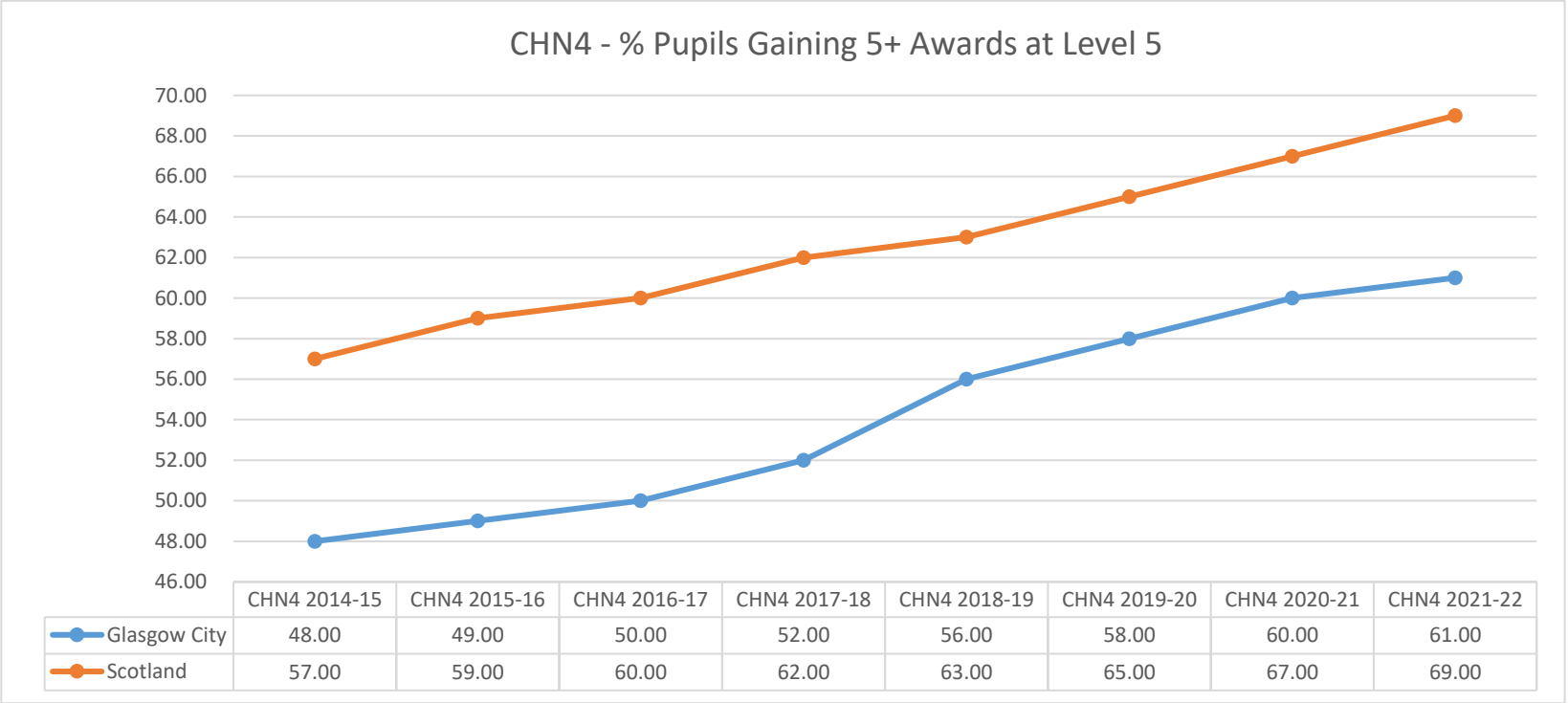




	CHN3 2014-15 Real	CHN3 2015-16 Real	CHN3 2016-17 Real	CHN3 2017-18 Real	CHN3 2018-19 Real	CHN3 2019-20 Real	CHN3 2020-21 Real	CHN3 2021-22 Real
Glasgow City	£4,763	£5,810	£6,764	£7,088	£7,727	£9,790	£12,220	£12,220
Scotland	£3,799	£4,391	£4,696	£4,869	£5,410	£7,115	£9,517	£10,283

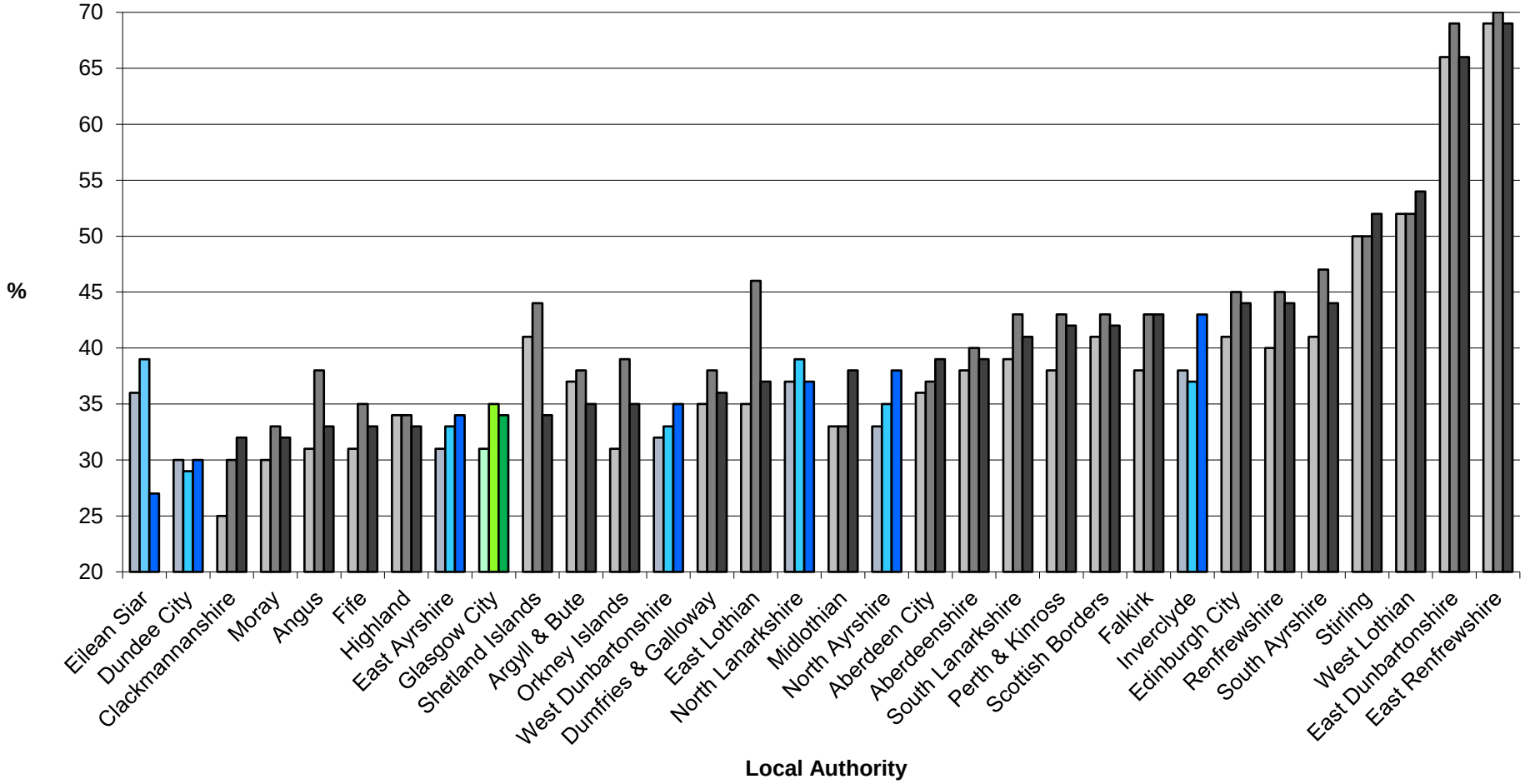
CHN4 - % Pupils Gaining 5+ Awards at Level 5
2019/20, 2020/21, 2021/22

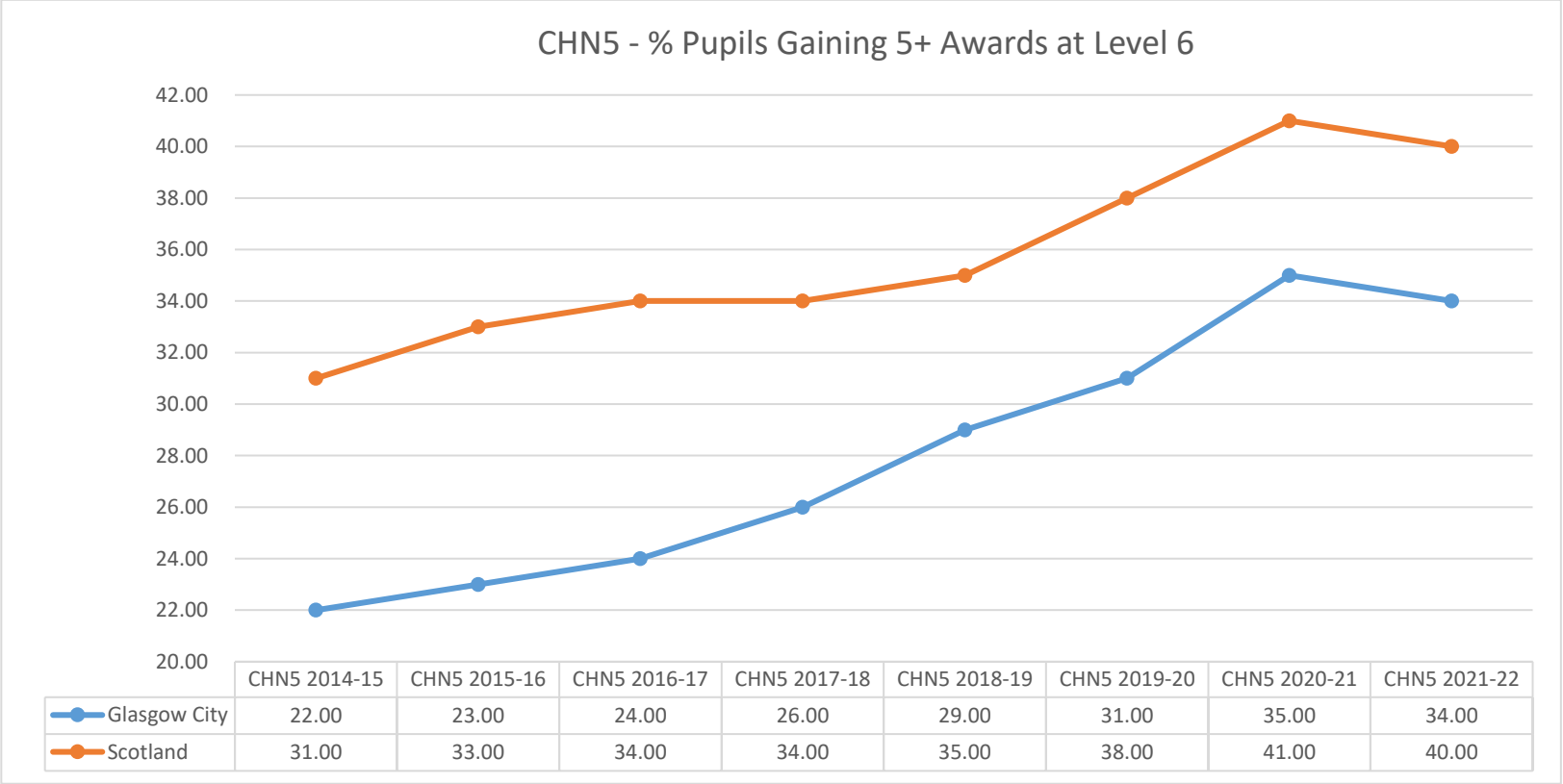




	CHN4 2014-15	CHN4 2015-16	CHN4 2016-17	CHN4 2017-18	CHN4 2018-19	CHN4 2019-20	CHN4 2020-21	CHN4 2021-22
Glasgow City	48.00	49.00	50.00	52.00	56.00	58.00	60.00	61.00
Scotland	57.00	59.00	60.00	62.00	63.00	65.00	67.00	69.00

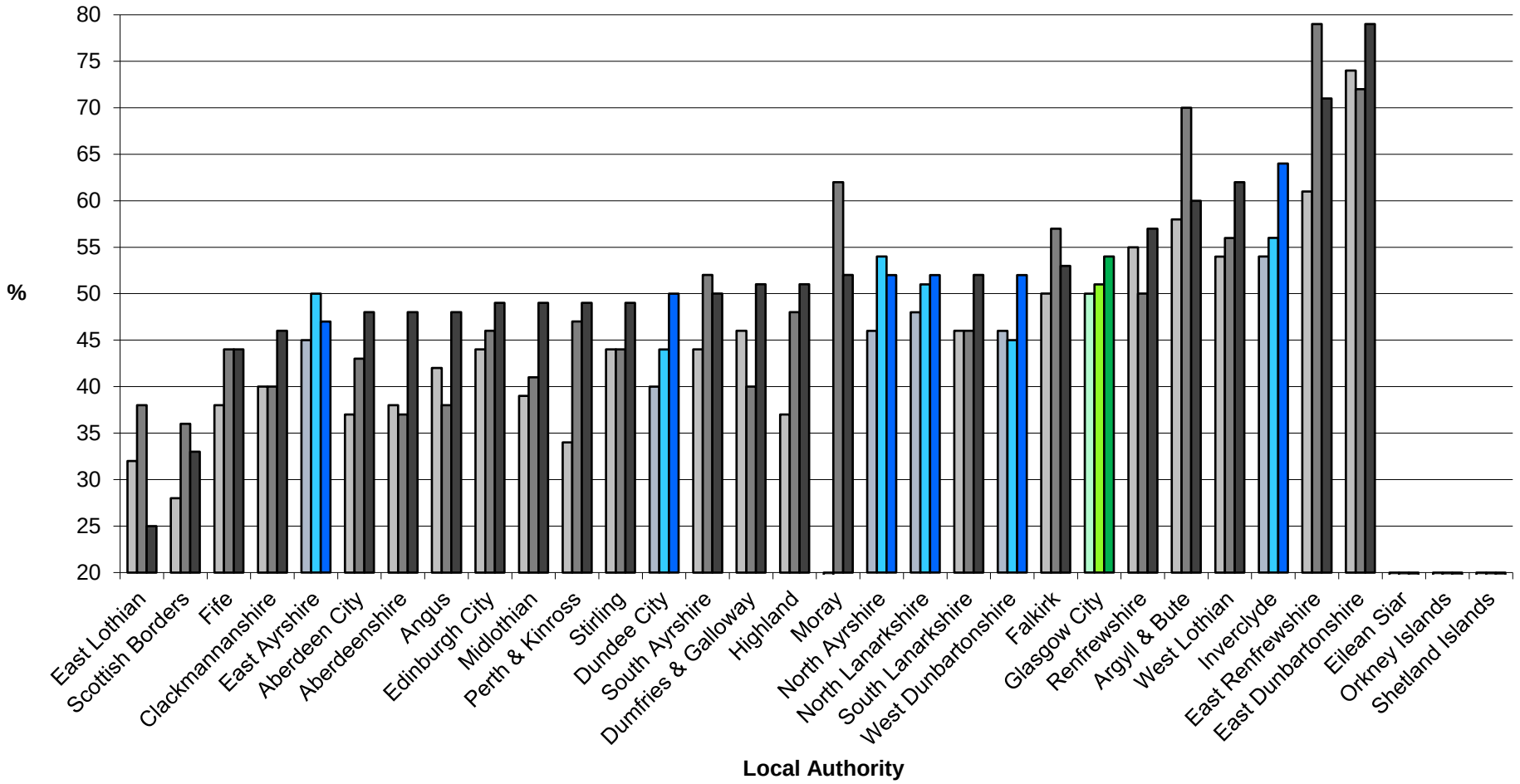
CHN5 - % Pupils Gaining 5+ Awards at Level 6
2019/20, 2020/21, 2021/22

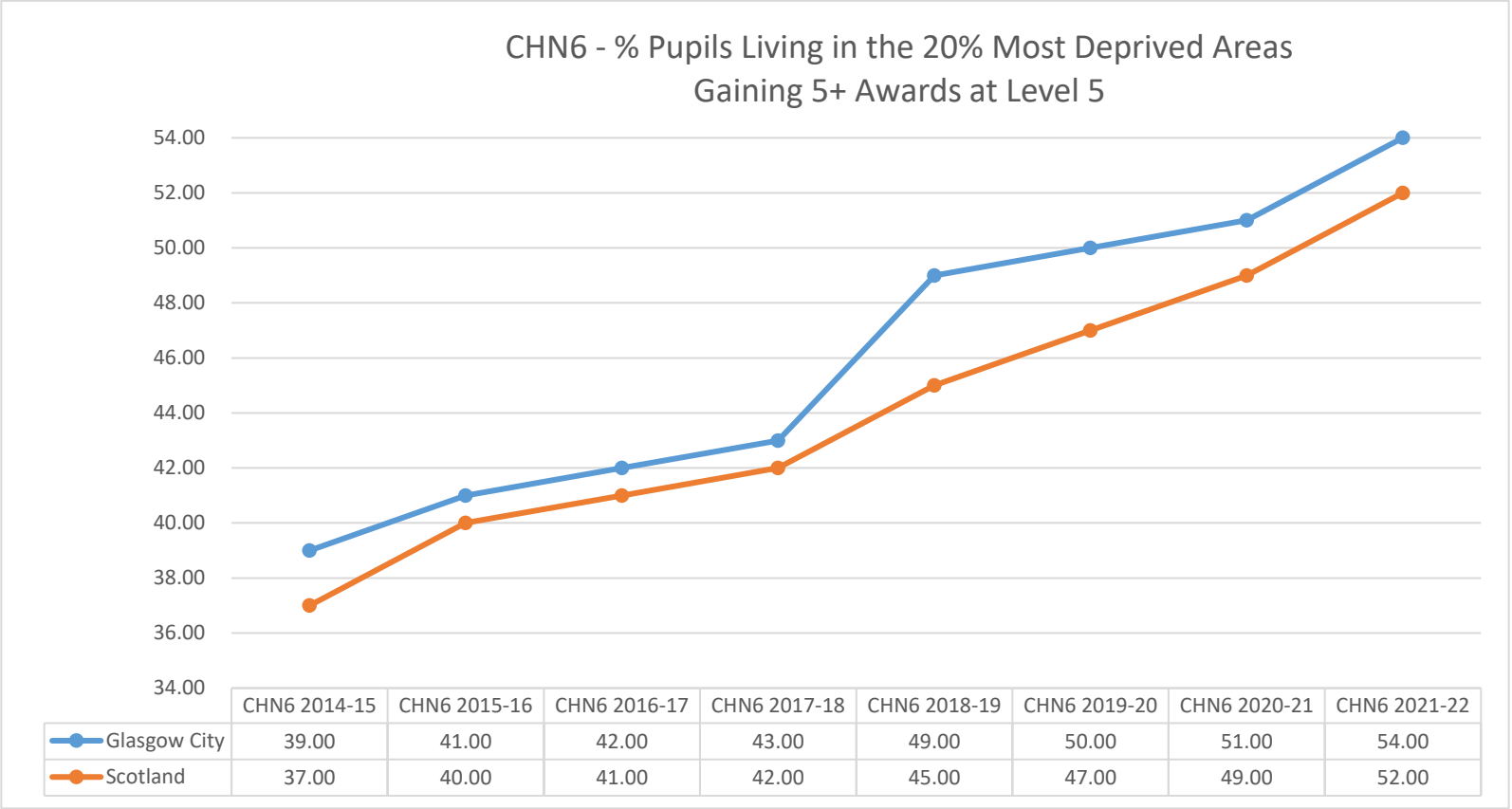




	CHN5 2014-15	CHN5 2015-16	CHN5 2016-17	CHN5 2017-18	CHN5 2018-19	CHN5 2019-20	CHN5 2020-21	CHN5 2021-22
Glasgow City	22.00	23.00	24.00	26.00	29.00	31.00	35.00	34.00
Scotland	31.00	33.00	34.00	34.00	35.00	38.00	41.00	40.00

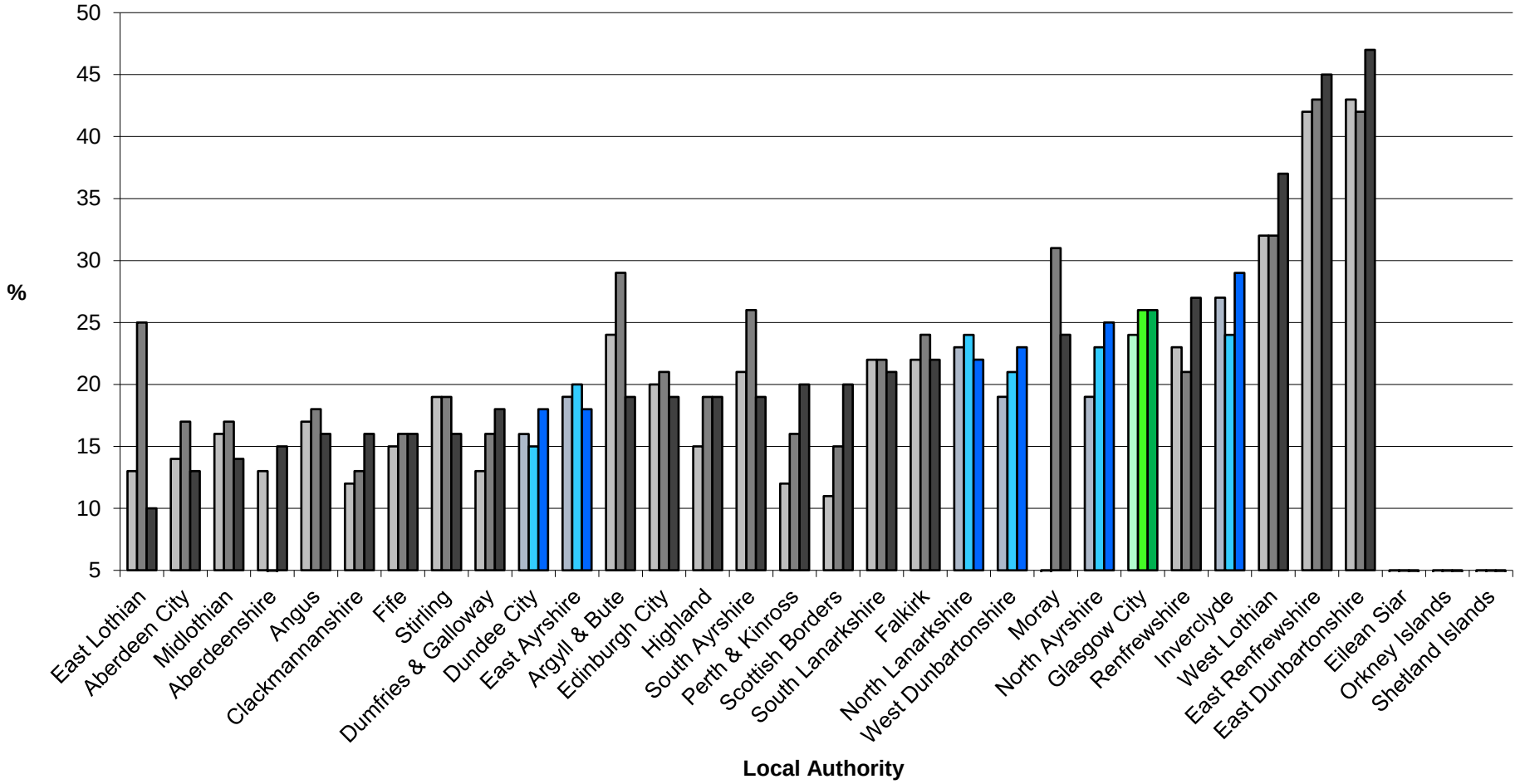
CHN6 - % Pupils Living in the 20% Most Deprived Areas Gaining 5+ Awards at Level 5
2019/20, 2020/21, 2021/22

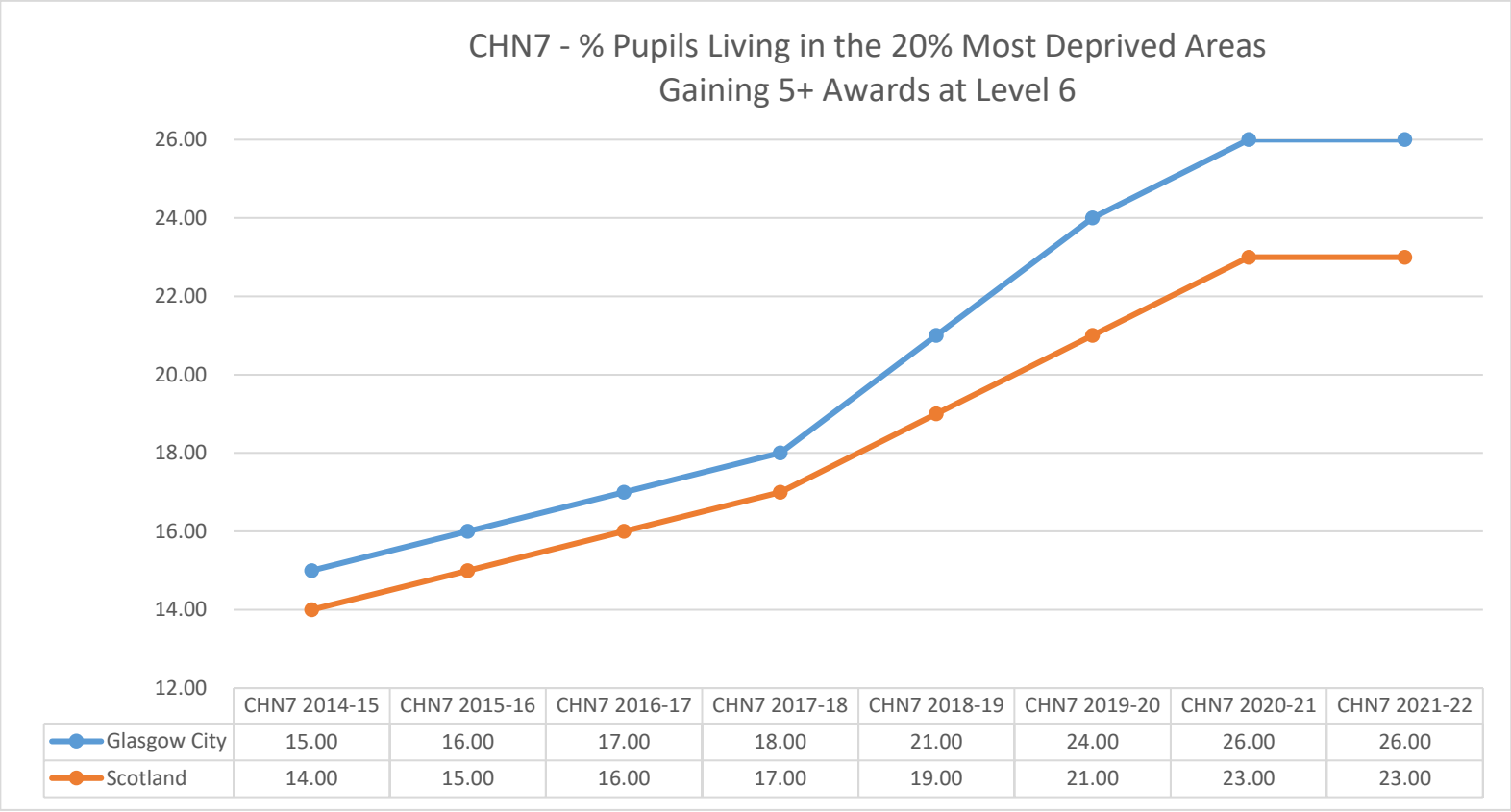




	CHN6 2014-15	CHN6 2015-16	CHN6 2016-17	CHN6 2017-18	CHN6 2018-19	CHN6 2019-20	CHN6 2020-21	CHN6 2021-22
Glasgow City	39.00	41.00	42.00	43.00	49.00	50.00	51.00	54.00
Scotland	37.00	40.00	41.00	42.00	45.00	47.00	49.00	52.00

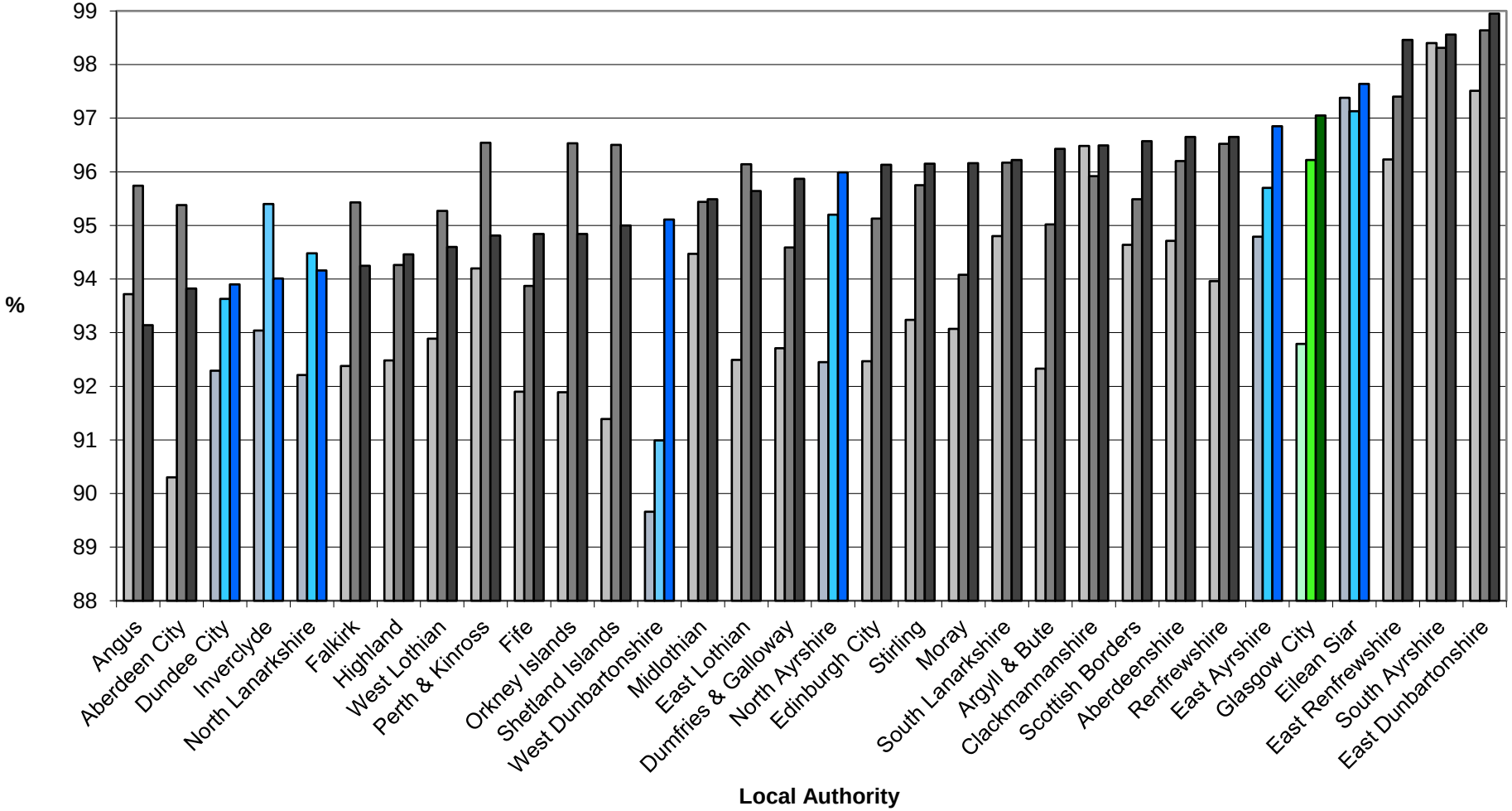
CHN7 - % Pupils Living in the 20% Most Deprived Areas Gaining 5+ Awards at Level 6
2019/20, 2020/21, 2021/22

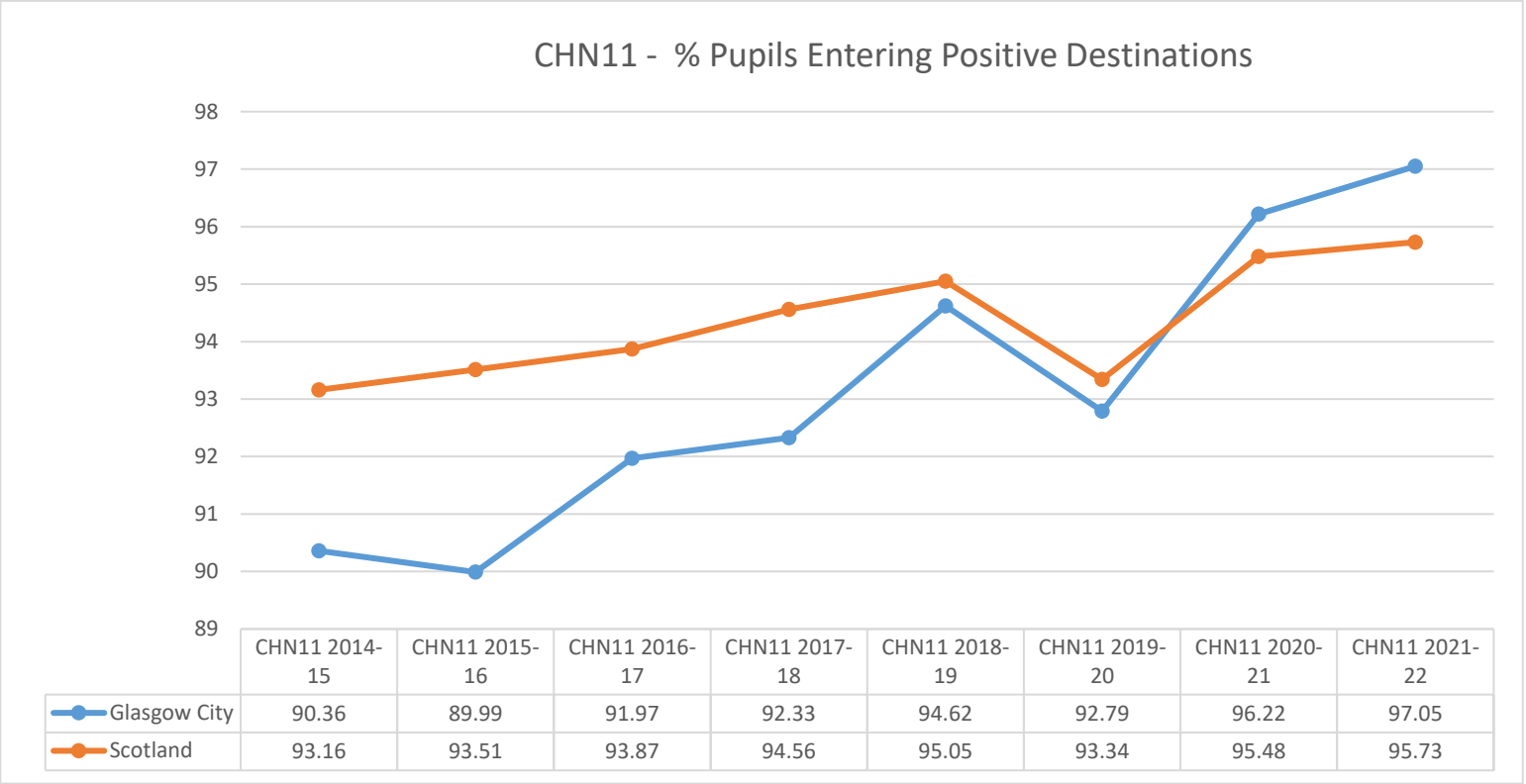




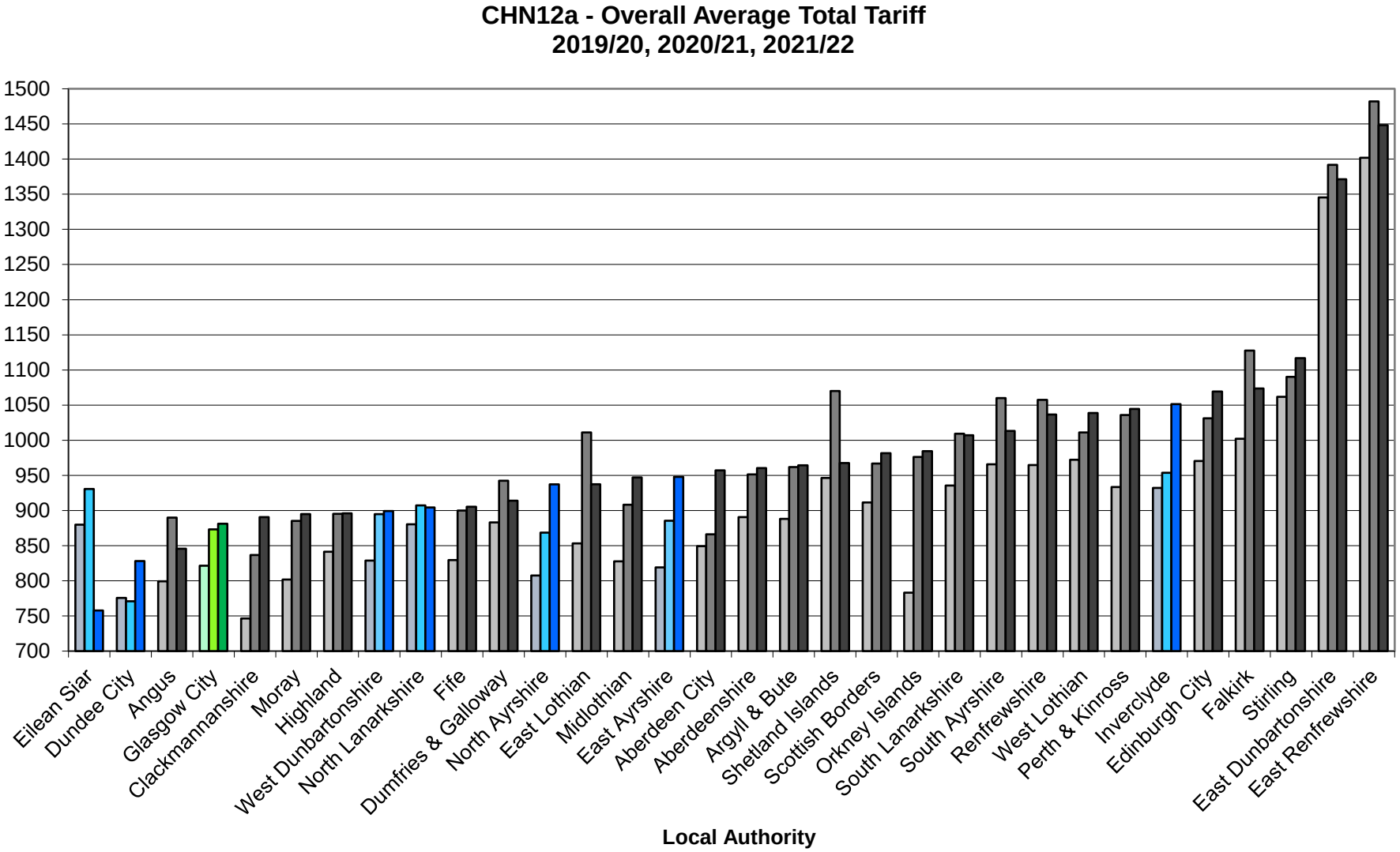
	CHN7 2014-15	CHN7 2015-16	CHN7 2016-17	CHN7 2017-18	CHN7 2018-19	CHN7 2019-20	CHN7 2020-21	CHN7 2021-22
Glasgow City	15.00	16.00	17.00	18.00	21.00	24.00	26.00	26.00
Scotland	14.00	15.00	16.00	17.00	19.00	21.00	23.00	23.00

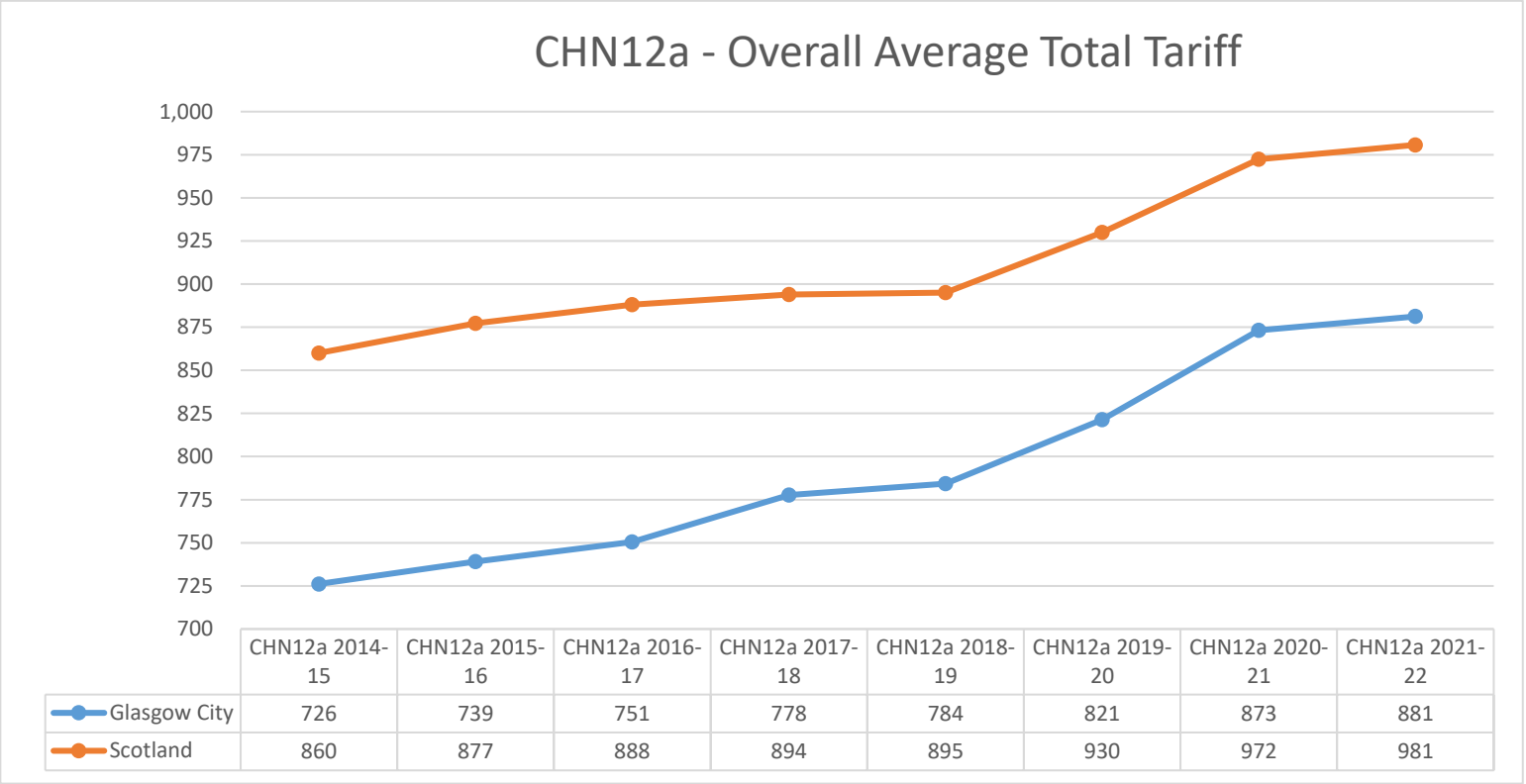
CHN11 - % Pupils Entering Positive Destinations
2019/20, 2020/21, 2021/22





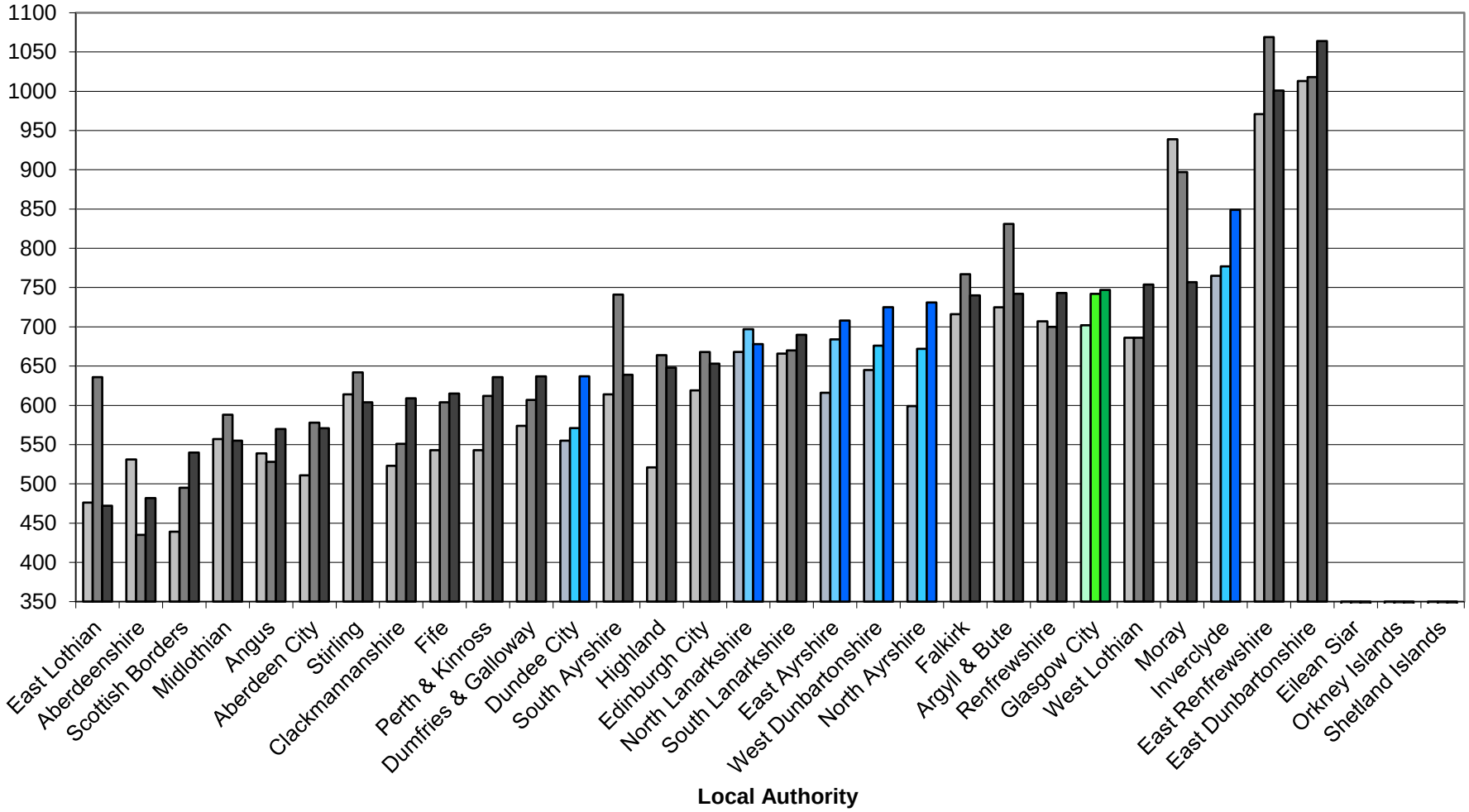
	CHN11 2014-15	CHN11 2015-16	CHN11 2016-17	CHN11 2017-18	CHN11 2018-19	CHN11 2019-20	CHN11 2020-21	CHN11 2021-22
Glasgow City	90.36	89.99	91.97	92.33	94.62	92.79	96.22	97.05
Scotland	93.16	93.51	93.87	94.56	95.05	93.34	95.48	95.73

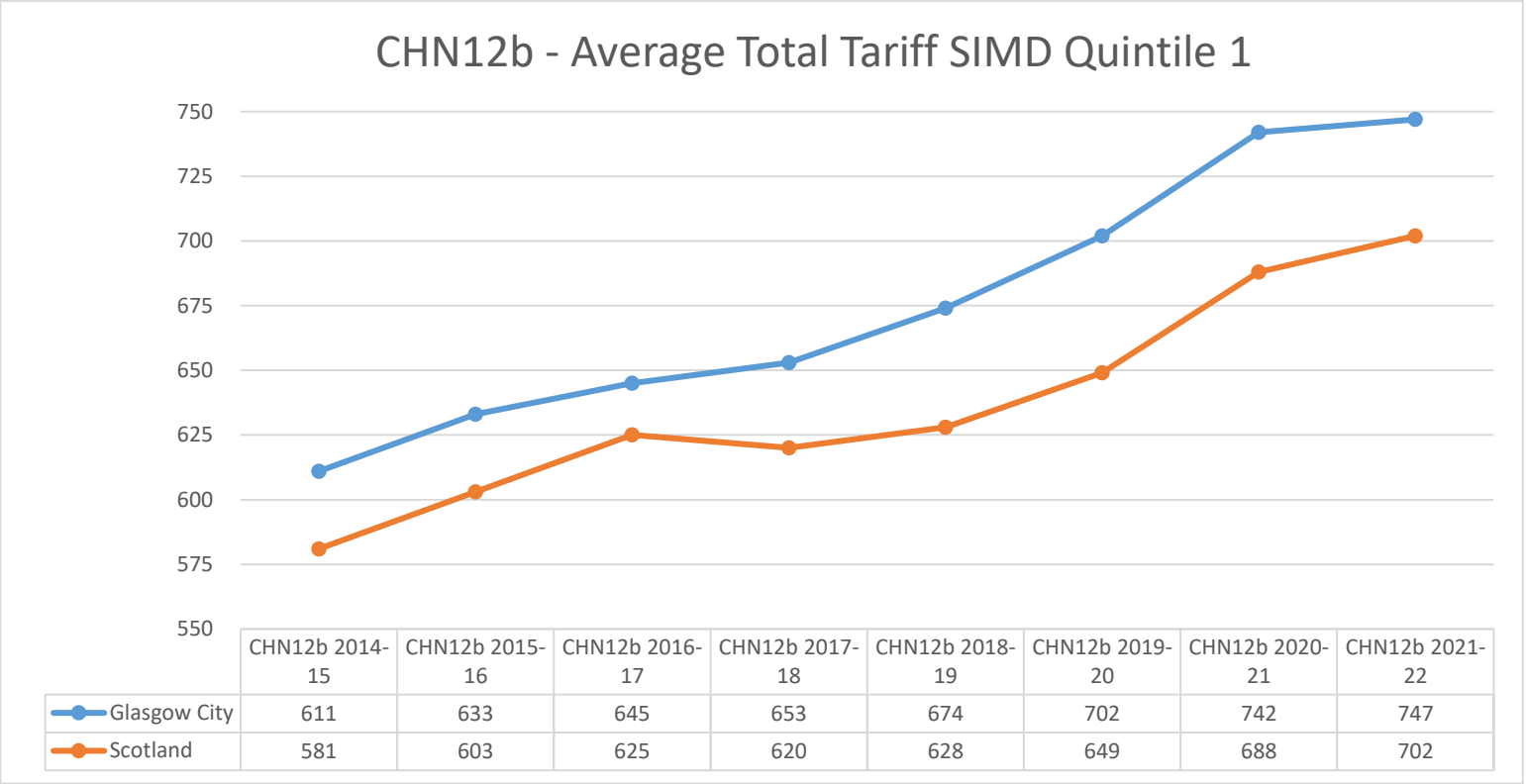

CHN12a - Overall Average Total Tariff
2019/20, 2020/21, 2021/22
1500
1450
1400
1350
1300
1250
1200
1150
1100
1050
1000
950
900
850
800
750
700
Eilean Siar
Dundee City
Angus
Glasgow City
Clackmannanshire
Moray
Highland
West Dunbartonshire
North Lanarkshire
Fife
Dumfries & Galloway
North Ayrshire
East Lothian
Midlothian
East Ayrshire
Aberdeen City
Aberdeenshire
Argyll & Bute
Shetland Islands
Scottish Borders
Orkney Islands
South Lanarkshire
South Ayrshire
Renfrewshire
West Lothian
Perth & Kinross
Inverclyde
Edinburgh City
Falkirk
Stirling
East Dunbartonshire
East Renfrewshire
Local Authority



	CHN12a 2014-15	CHN12a 2015-16	CHN12a 2016-17	CHN12a 2017-18	CHN12a 2018-19	CHN12a 2019-20	CHN12a 2020-21	CHN12a 2021-22
Glasgow City	726	739	751	778	784	821	873	881
Scotland	860	877	888	894	895	930	972	981

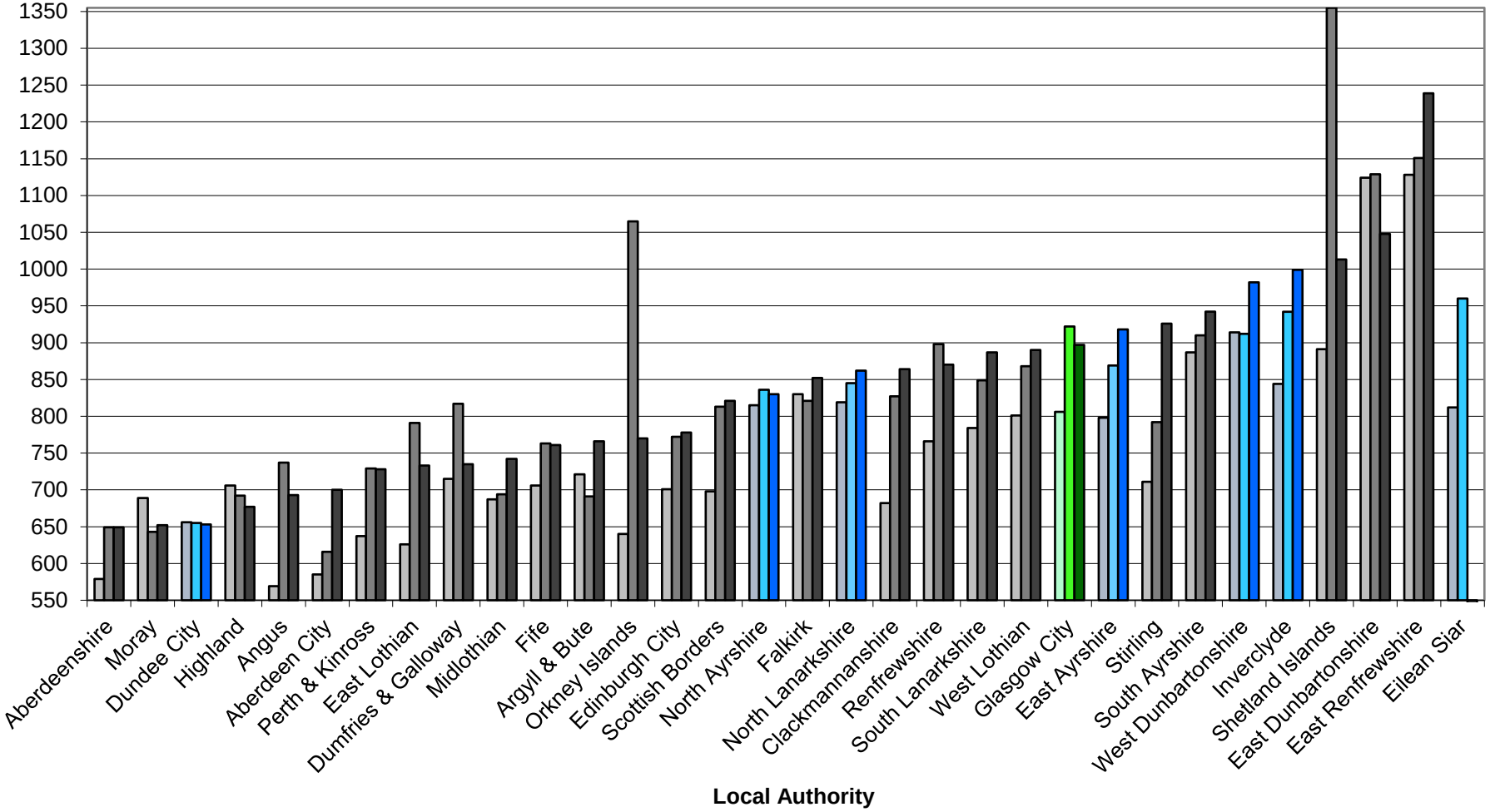
CHN12b - Average Total Tariff SIMD Quintile 1
2019/20, 2020/21, 2021/22

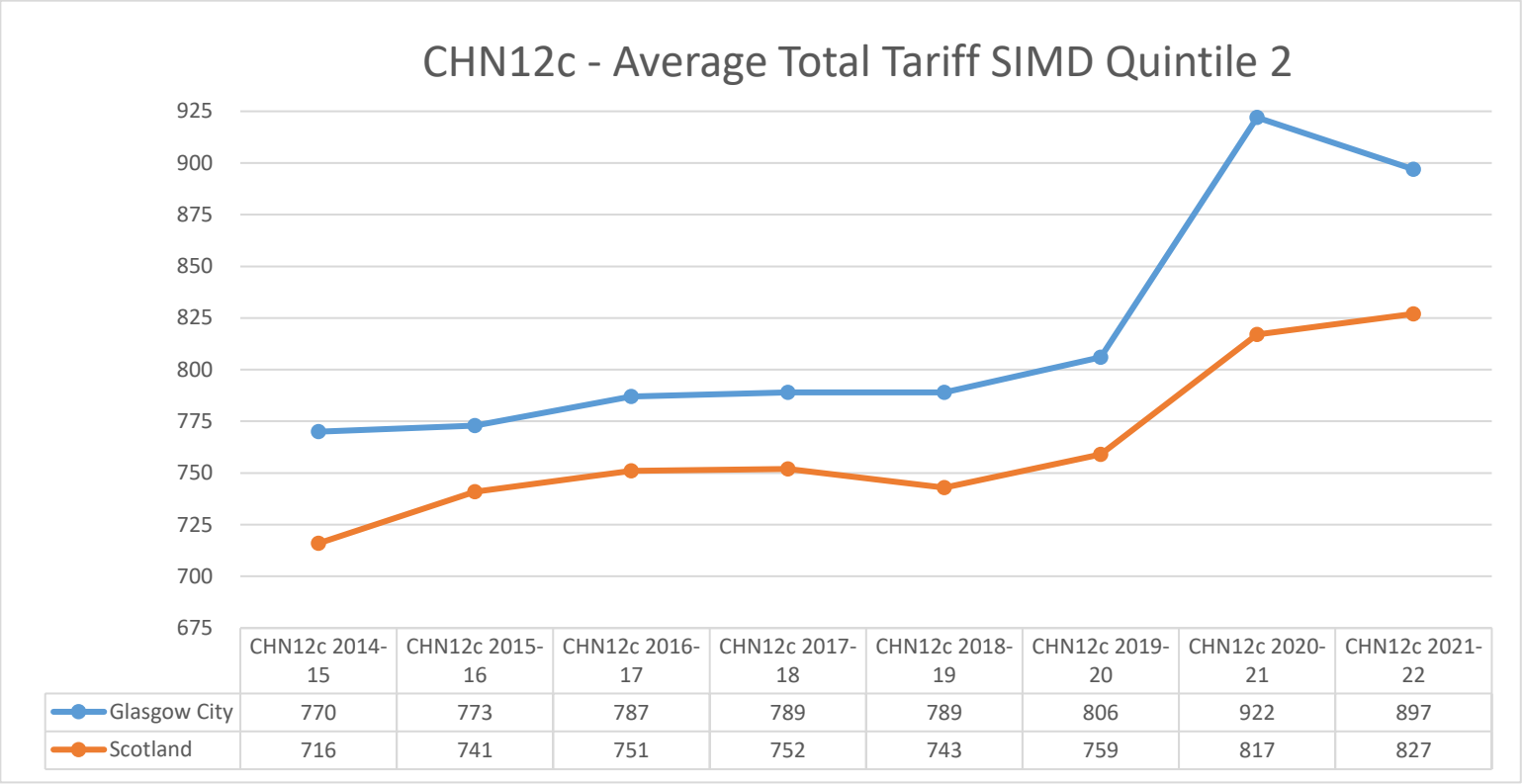




	CHN12b 2014-15	CHN12b 2015-16	CHN12b 2016-17	CHN12b 2017-18	CHN12b 2018-19	CHN12b 2019-20	CHN12b 2020-21	CHN12b 2021-22
Glasgow City	611	633	645	653	674	702	742	747
Scotland	581	603	625	620	628	649	688	702

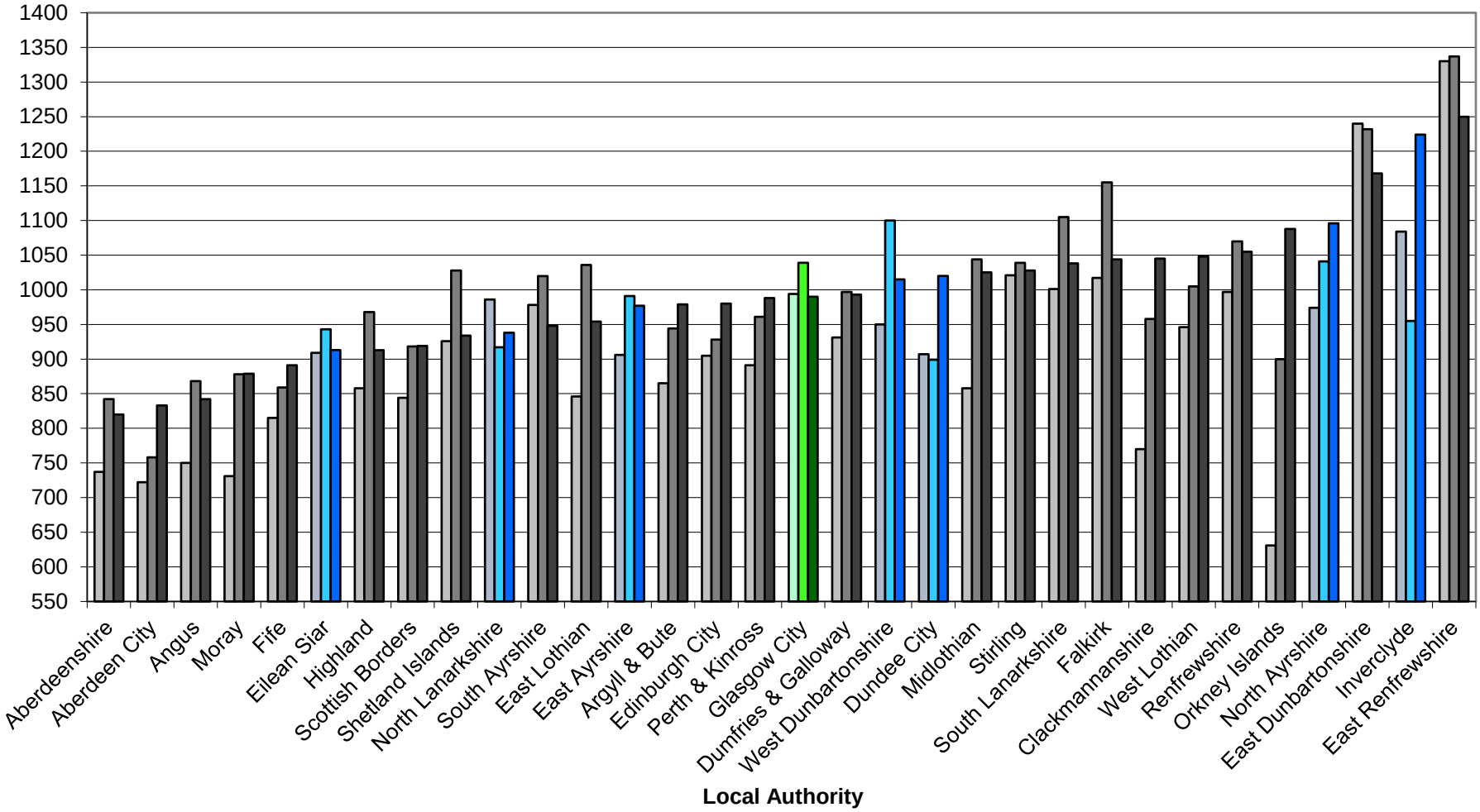
CHN12c - Average Total Tariff SIMD Quintile 1
2019/20, 2020/21, 2021/22

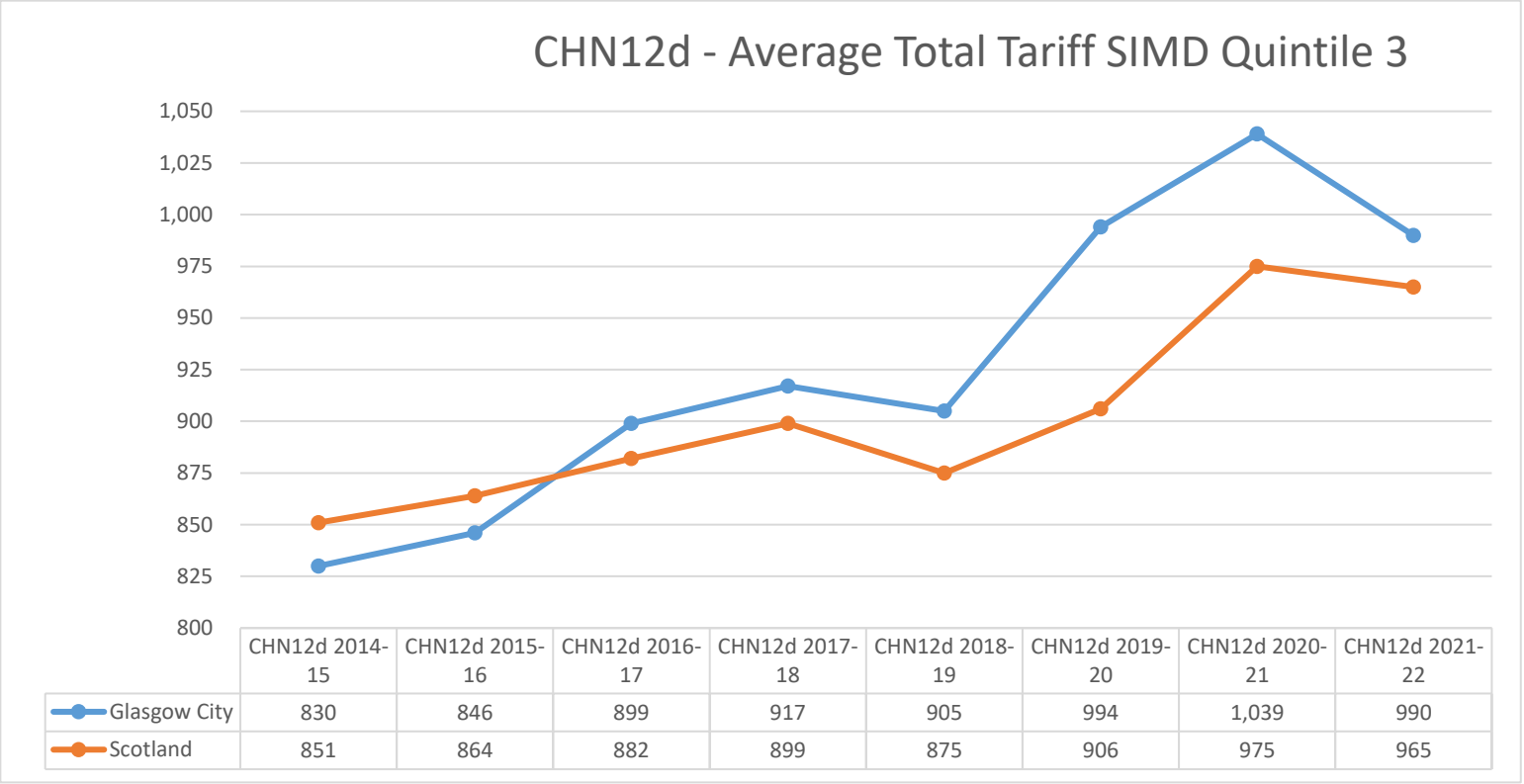




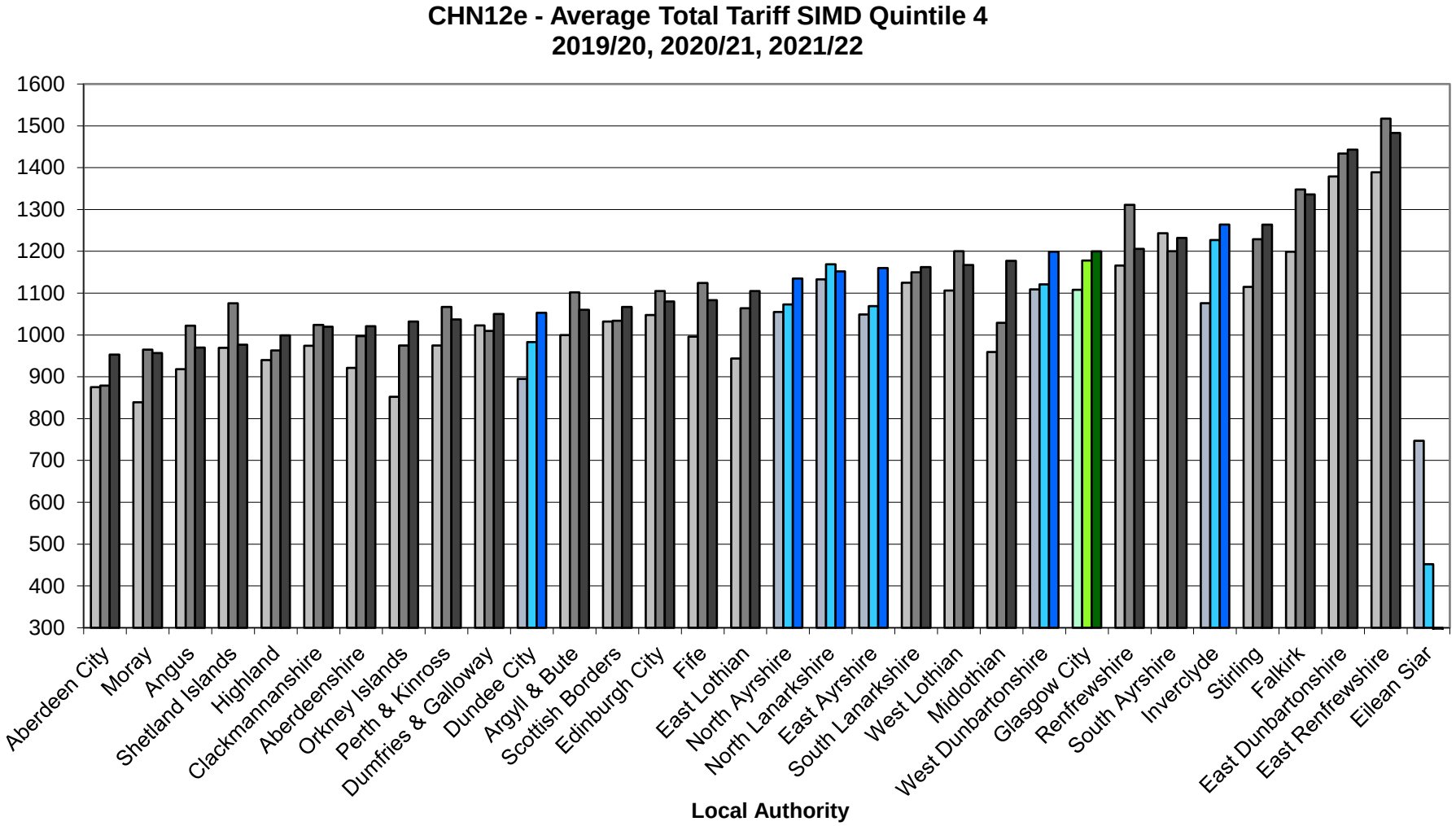
	CHN12c 2014-15	CHN12c 2015-16	CHN12c 2016-17	CHN12c 2017-18	CHN12c 2018-19	CHN12c 2019-20	CHN12c 2020-21	CHN12c 2021-22
Glasgow City	770	773	787	789	789	806	922	897
Scotland	716	741	751	752	743	759	817	827

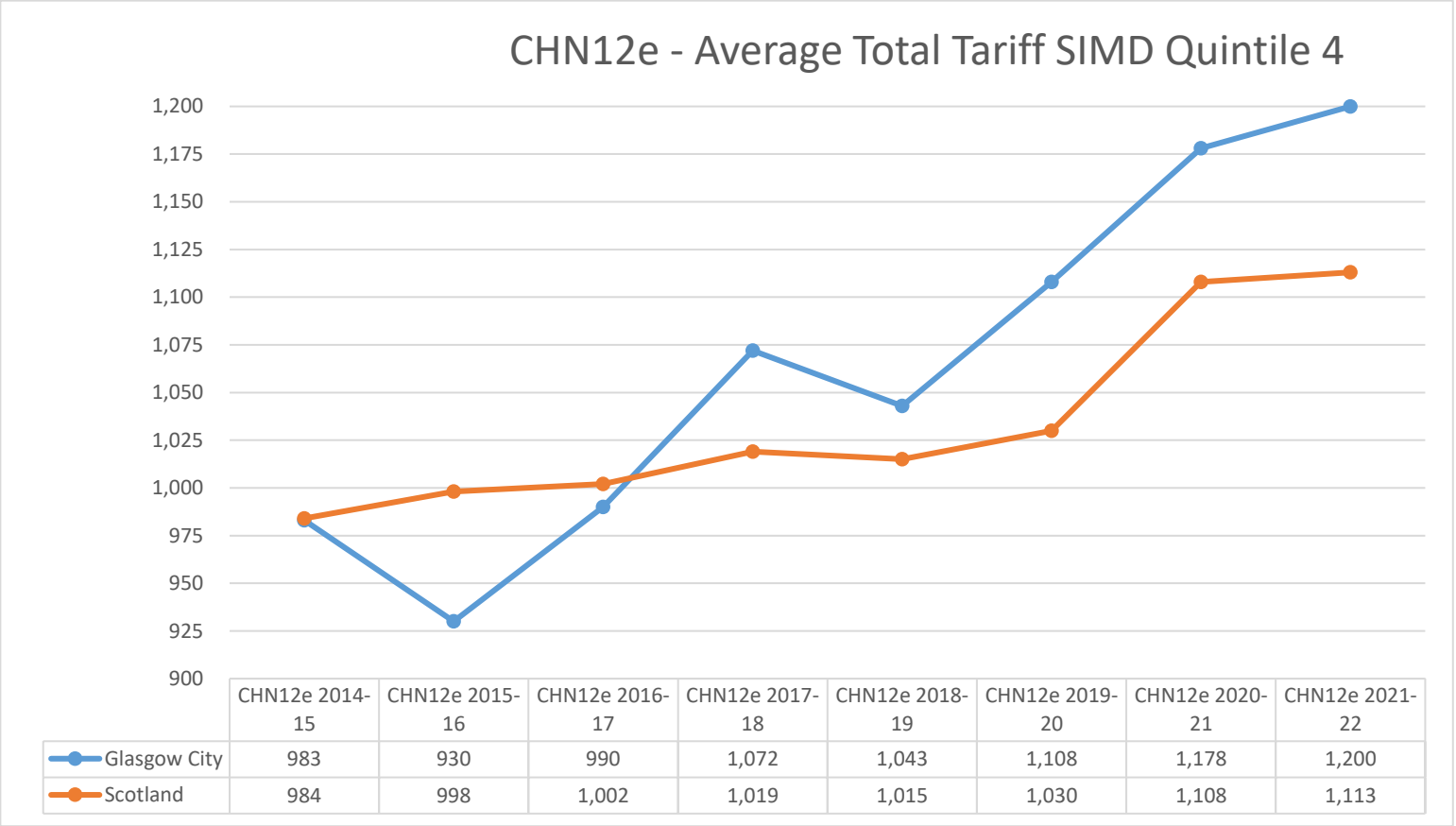
CHN12d - Average Total Tariff SIMD Quintile 3
2019/20, 2020/21, 2021/22





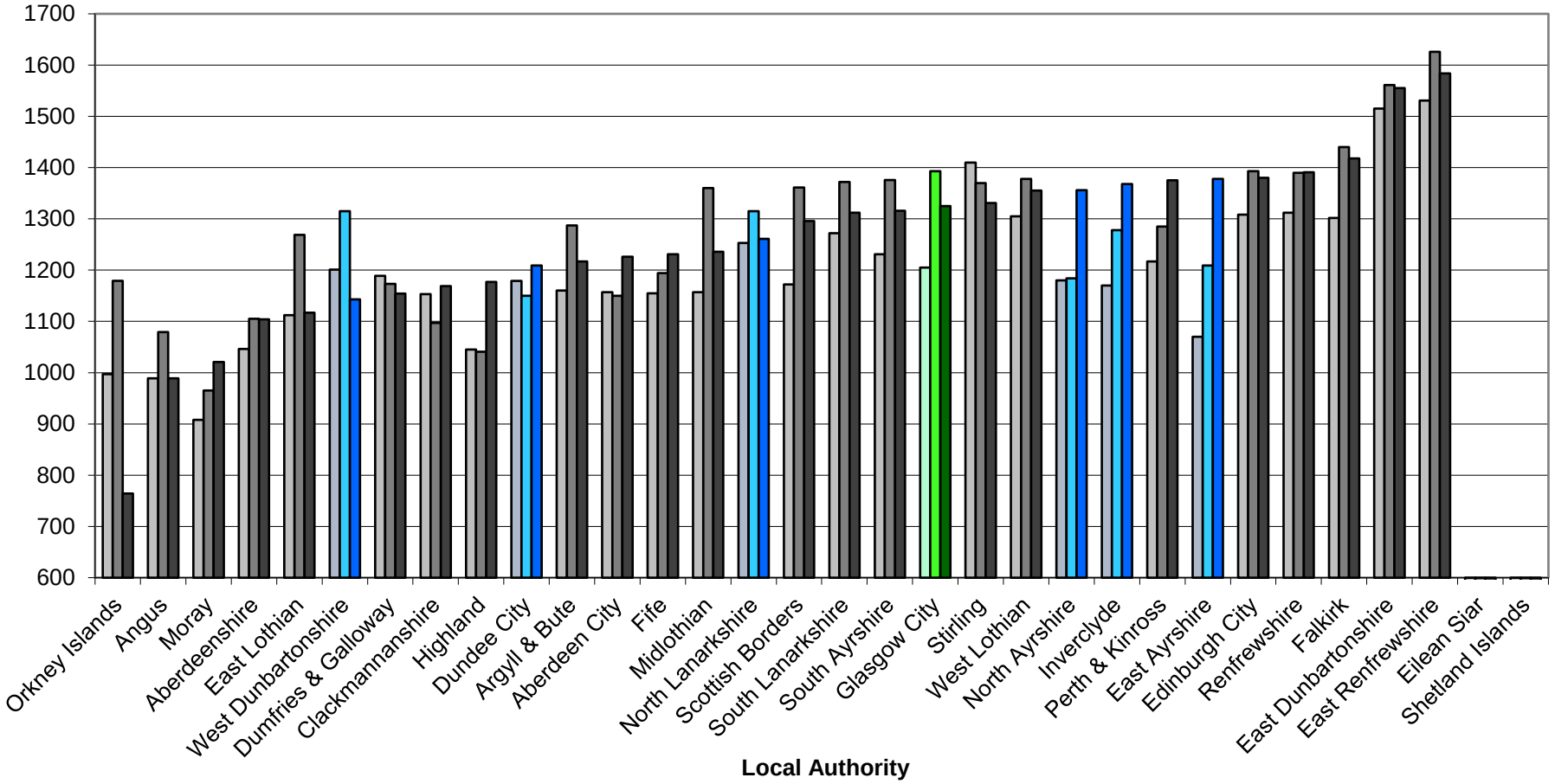
	CHN12d 2014-15	CHN12d 2015-16	CHN12d 2016-17	CHN12d 2017-18	CHN12d 2018-19	CHN12d 2019-20	CHN12d 2020-21	CHN12d 2021-22
Glasgow City	830	846	899	917	905	994	1,039	990
Scotland	851	864	882	899	875	906	975	965

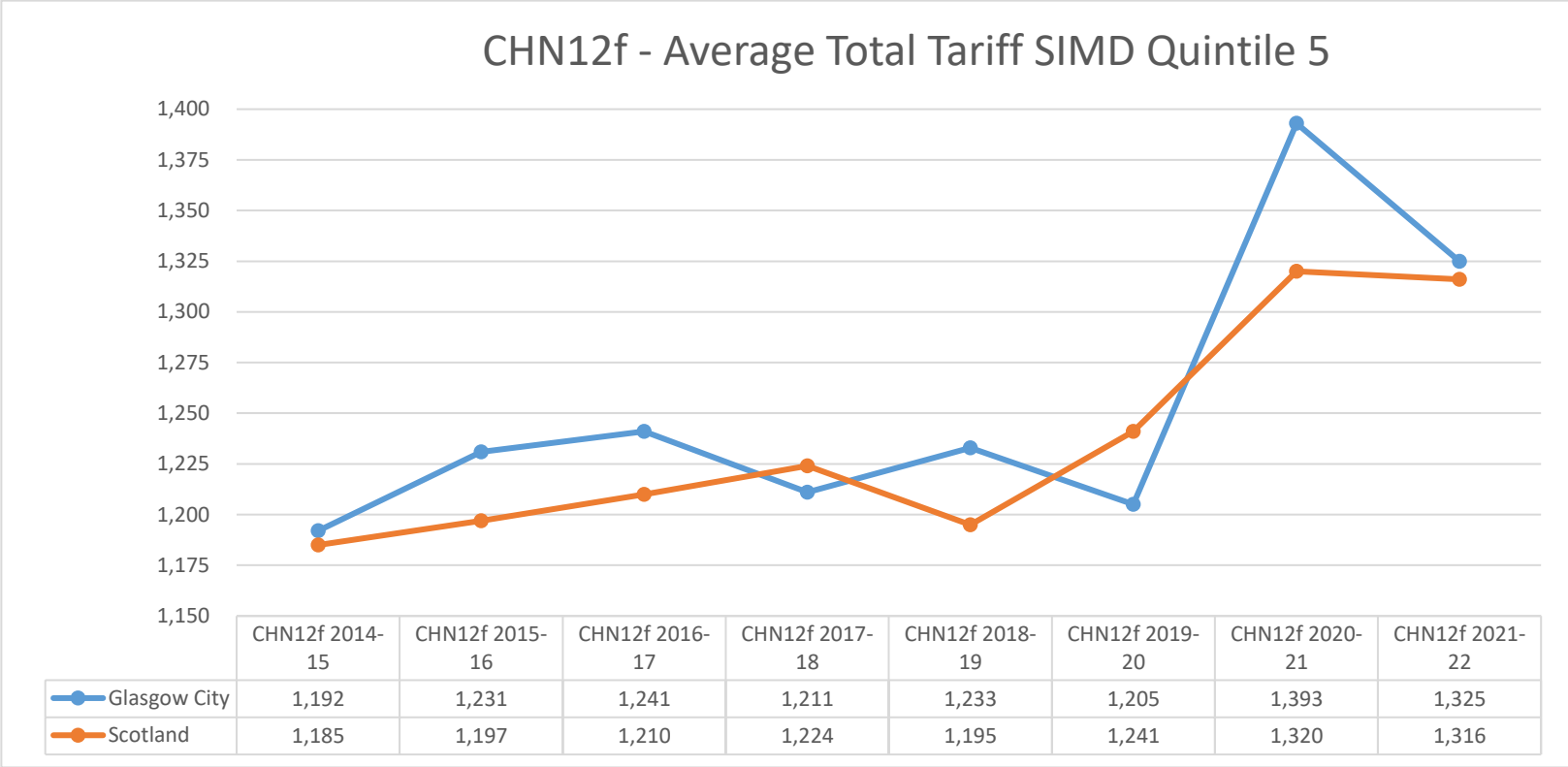

CHN12e - Average Total Tariff SIMD Quintile 4
2019/20, 2020/21, 2021/22
1600
1500
1400
1300
1200
1100
1000
900
800
700
600
500
400
300
Aberdeen City
Moray
Angus
Shetland Islands
Highland
Clackmannanshire
Aberdeenshire
Orkney Islands
Perth & Kinross
Dumfries & Galloway
Dundee City
Argyll & Bute
Scottish Borders
Edinburgh City
Fife
East Lothian
North Ayrshire
North Lanarkshire
East Ayrshire
South Lanarkshire
West Lothian
Midlothian
West Dunbartonshire
Glasgow City
Renfrewshire
South Ayrshire
Inverclyde
Stirling
Falkirk
East Dunbartonshire
East Renfrewshire
Eilean Siar
Local Authority



	CHN12e 2014-15	CHN12e 2015-16	CHN12e 2016-17	CHN12e 2017-18	CHN12e 2018-19	CHN12e 2019-20	CHN12e 2020-21	CHN12e 2021-22
Glasgow City	983	930	990	1,072	1,043	1,108	1,178	1,200
Scotland	984	998	1,002	1,019	1,015	1,030	1,108	1,113

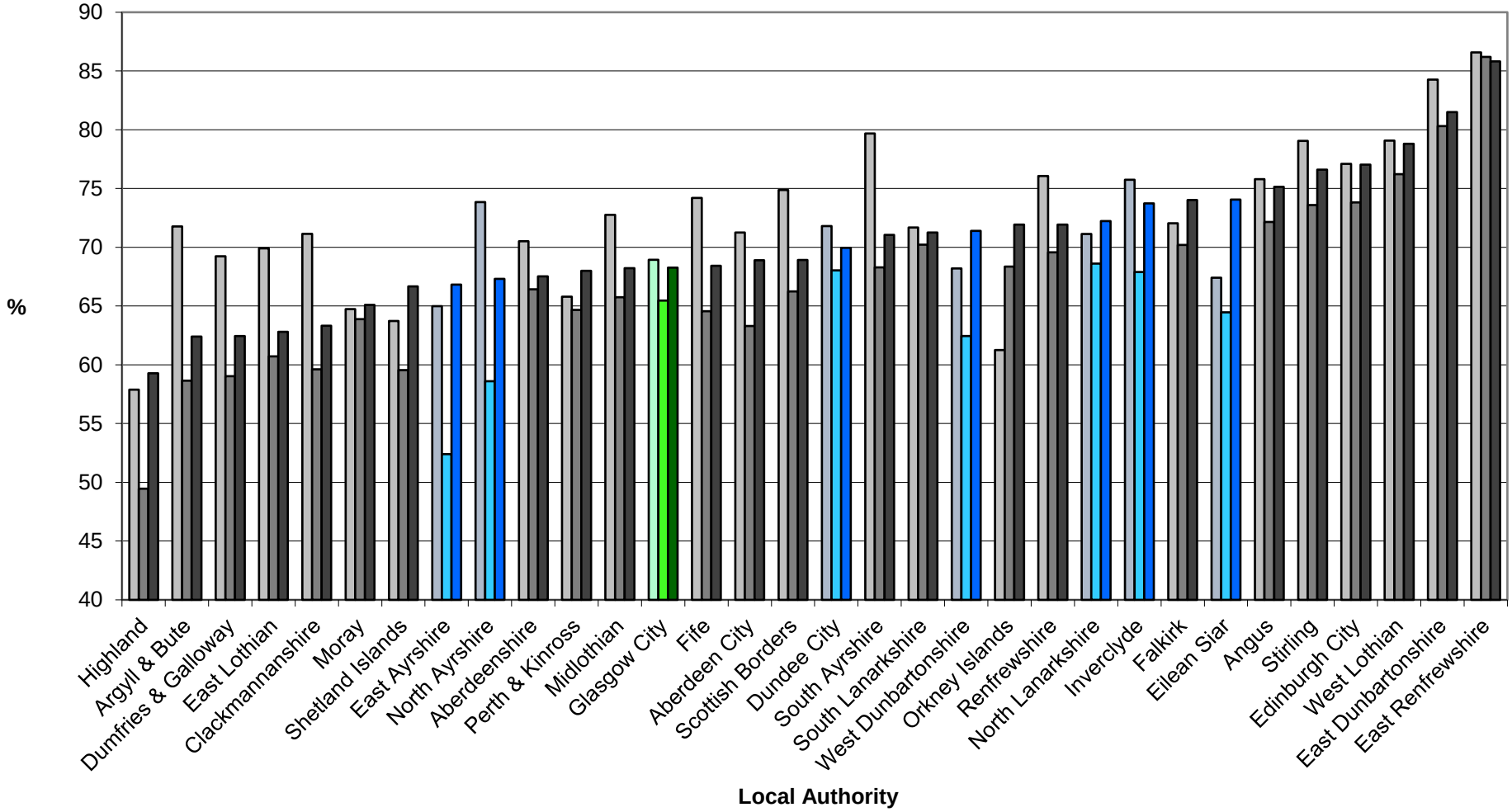
CHN12f - Average Total Tariff SIMD Quintile 5
2019/20, 2020/21, 2021/22

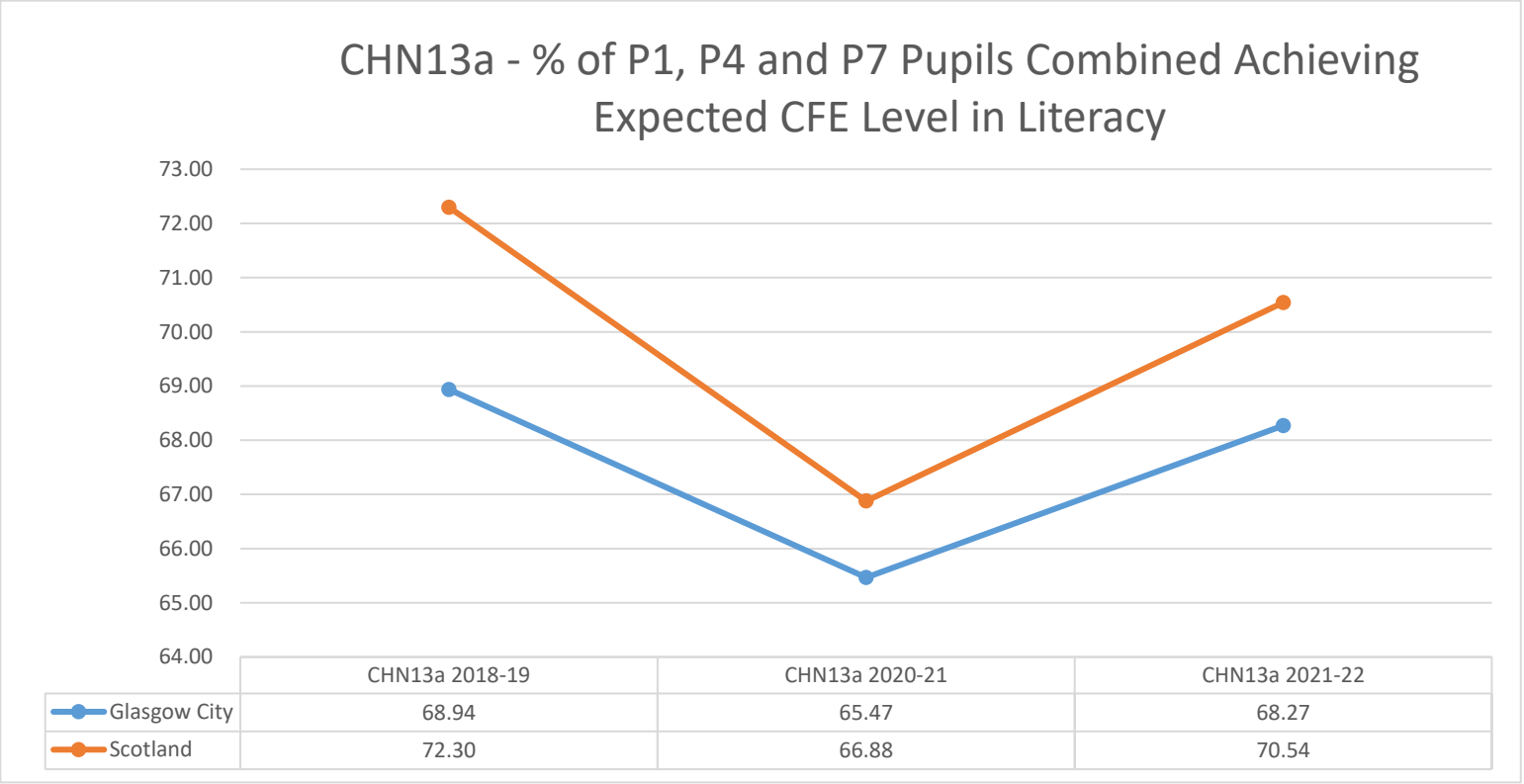




	CHN12f 2014-15	CHN12f 2015-16	CHN12f 2016-17	CHN12f 2017-18	CHN12f 2018-19	CHN12f 2019-20	CHN12f 2020-21	CHN12f 2021-22
Glasgow City	1,192	1,231	1,241	1,211	1,233	1,205	1,393	1,325
Scotland	1,185	1,197	1,210	1,224	1,195	1,241	1,320	1,316

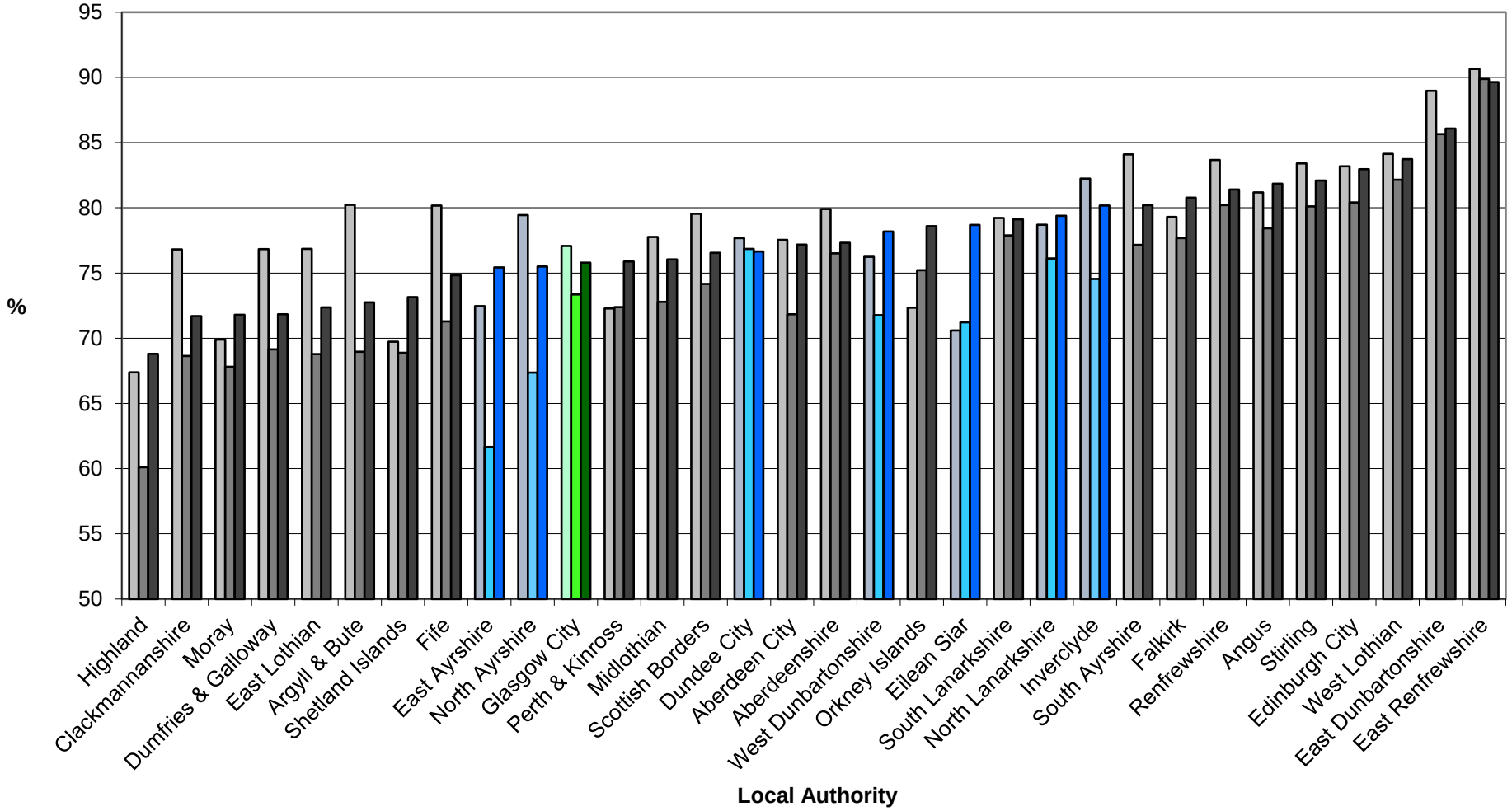
CHN13a - % of P1, P4 and P7 Pupils Combined Achieving Expected CFE Level in Literacy 2018/19, 2020/21, 2021/22 (dna 2019/20)

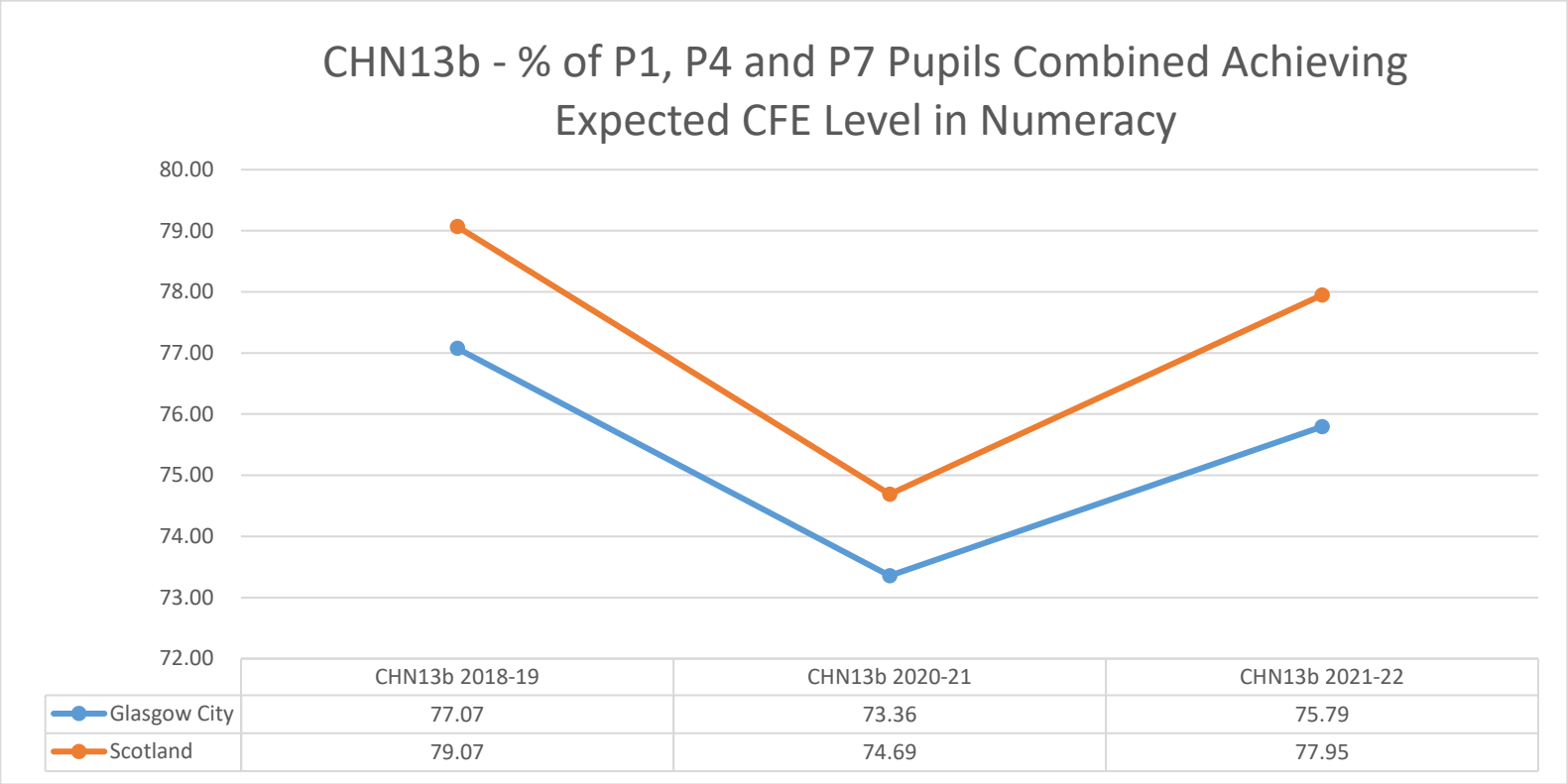




	CHN13a 2018-19	CHN13a 2020-21	CHN13a 2021-22
Glasgow City	68.94	65.47	68.27
Scotland	72.30	66.88	70.54

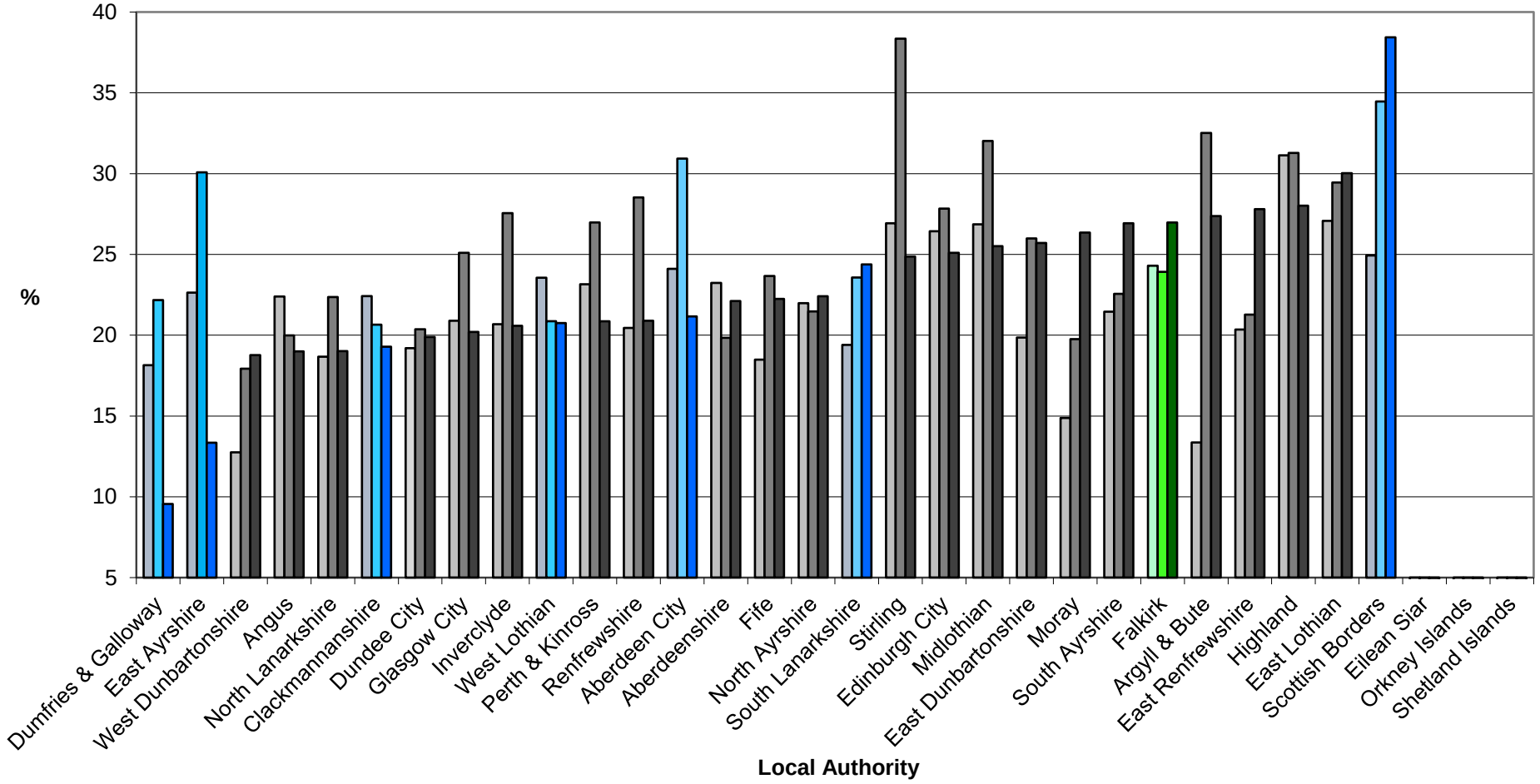
CHN13b - % P1, P4 and P7 Pupils Combined Achieving Expected CFE Level in Numeracy
2018/19, 2020/21, 2021/22 (dna 2019/20)

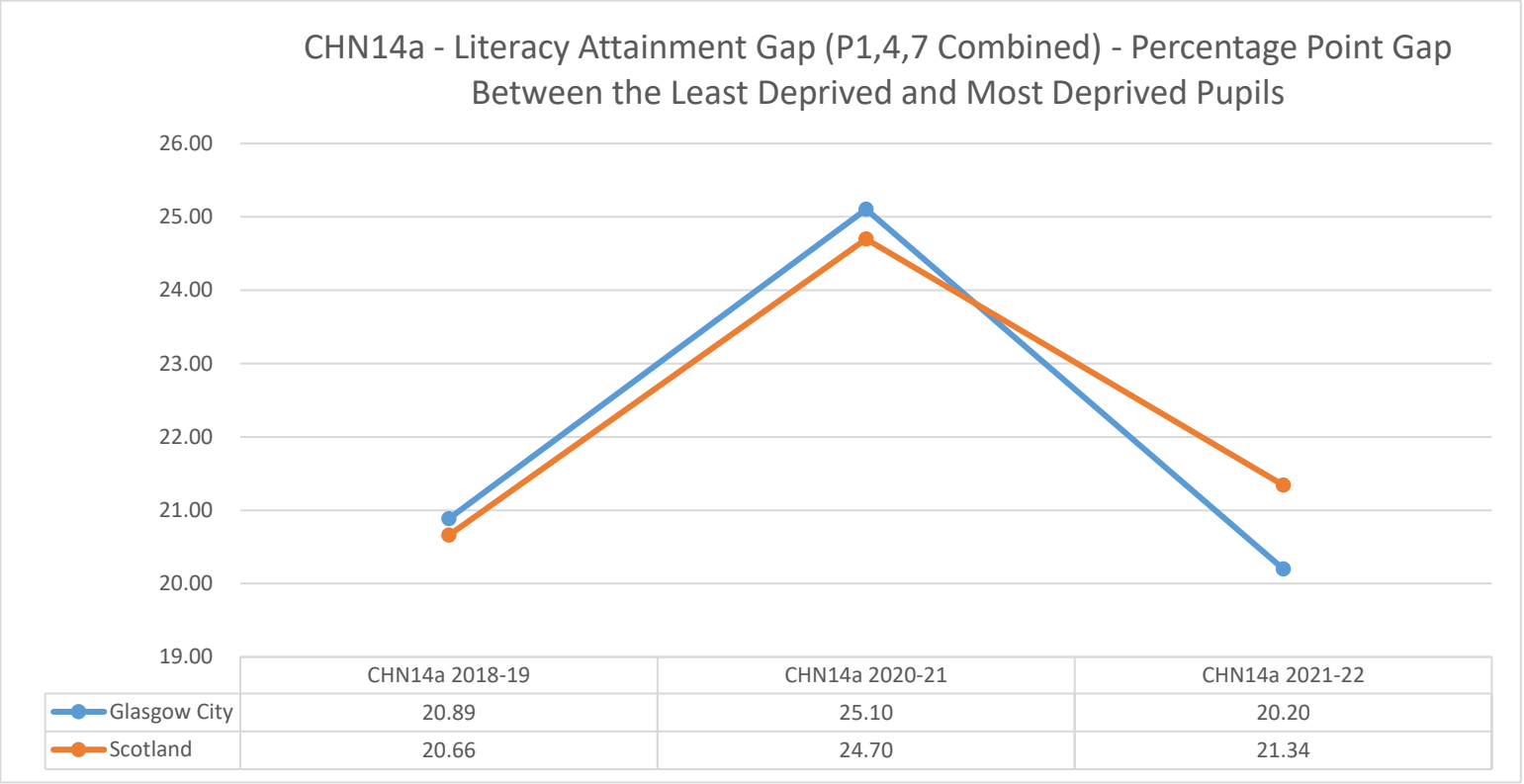




	CHN13b 2018-19	CHN13b 2020-21	CHN13b 2021-22
Glasgow City	77.07	73.36	75.79
Scotland	79.07	74.69	77.95

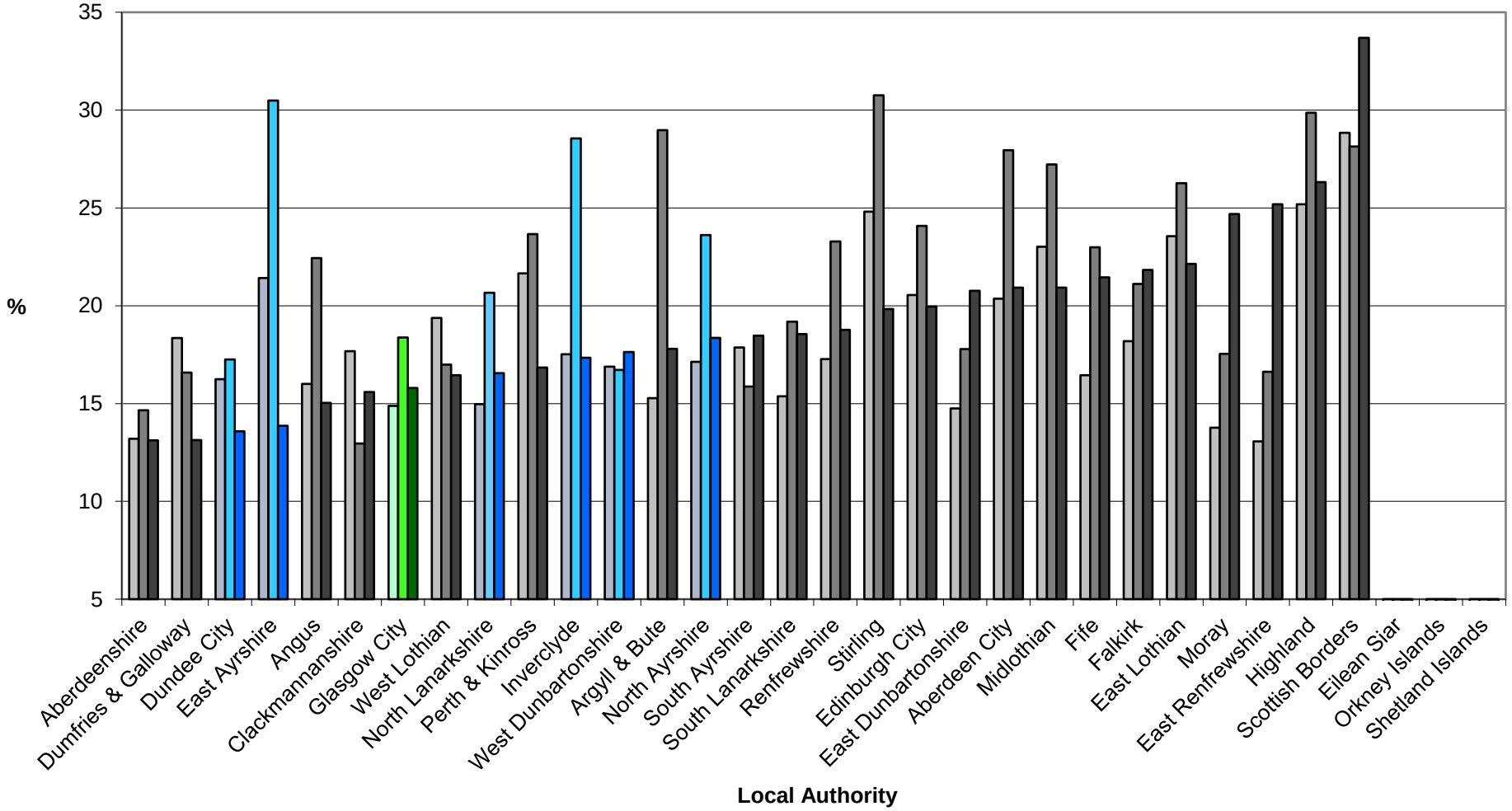
CHN14a - Literacy Attainment Gap (P1,4,7 Combined) -
Percentage Point Gap Between the Least Deprived and Most Deprived Pupils
2018/19, 2020/21, 2021/22 (2019/20 dna)

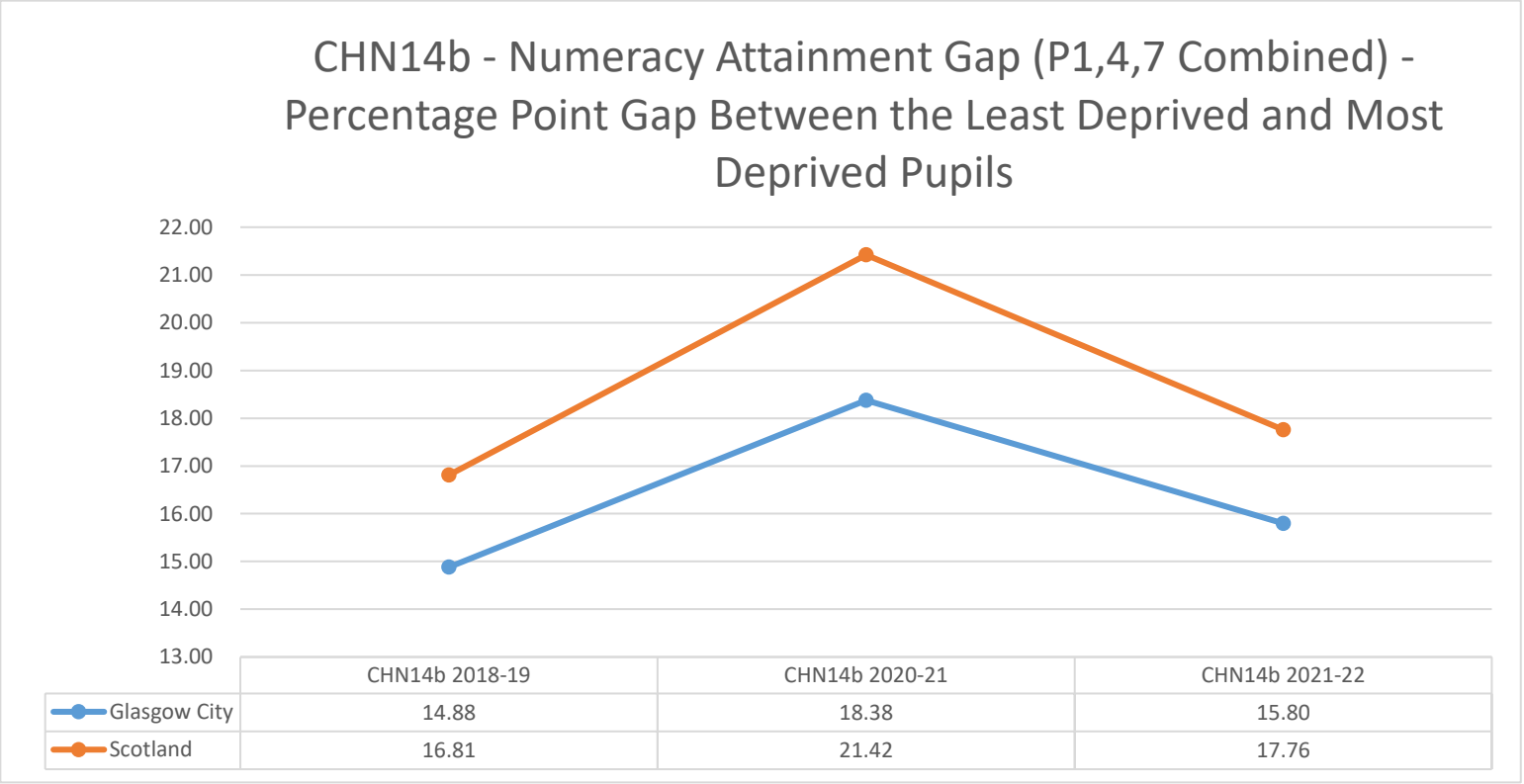




	CHN14a 2018-19	CHN14a 2020-21	CHN14a 2021-22
Glasgow City	20.89	25.10	20.20
Scotland	20.66	24.70	21.34

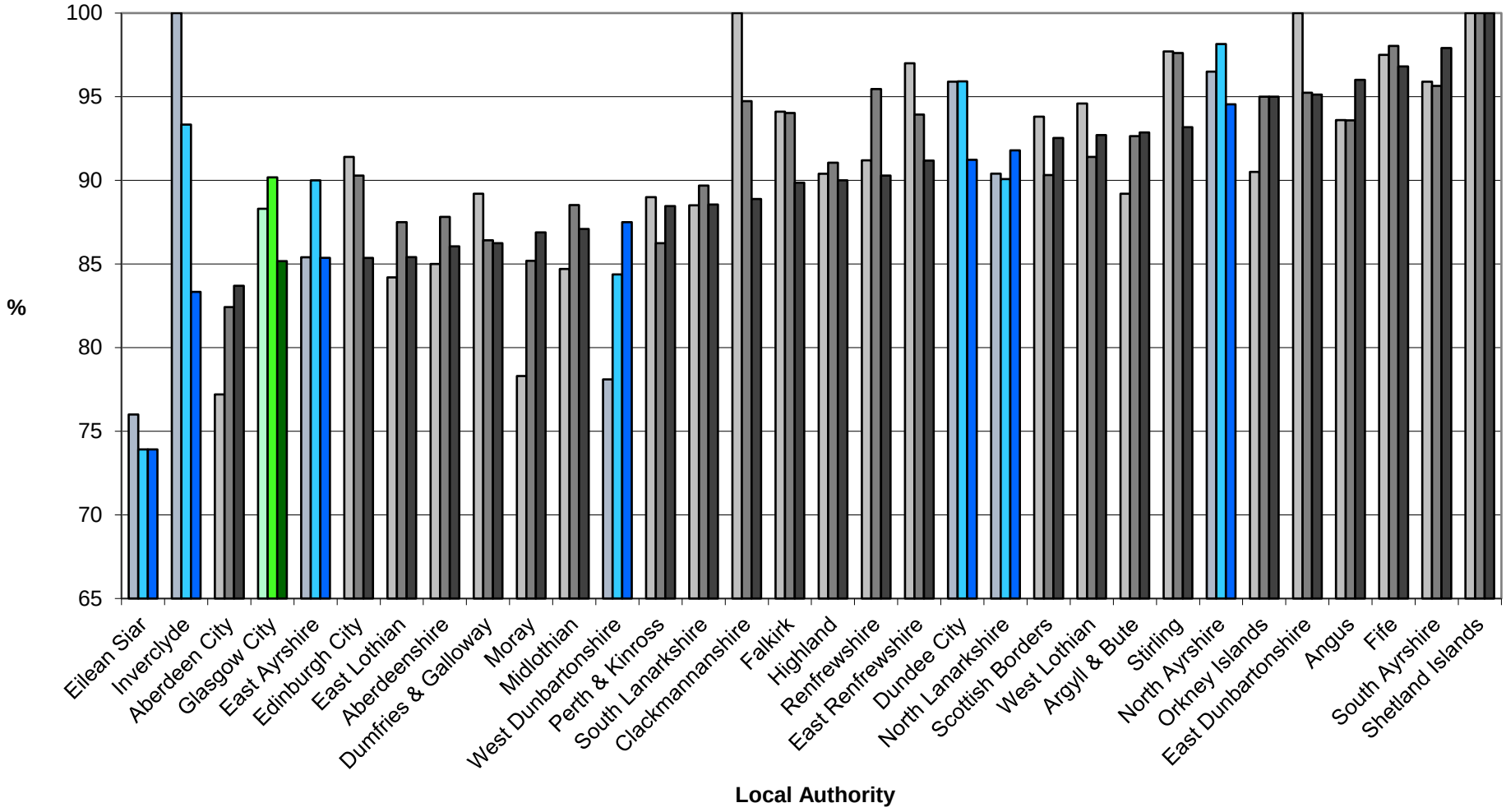
CHN14b - Numeracy Attainment Gap (P1,4,7 Combined) -
Percentage Point Gap Between the Least Deprived and Most Deprived Pupils
2018/19, 2020/21, 2021/22 (2019/20 dna)

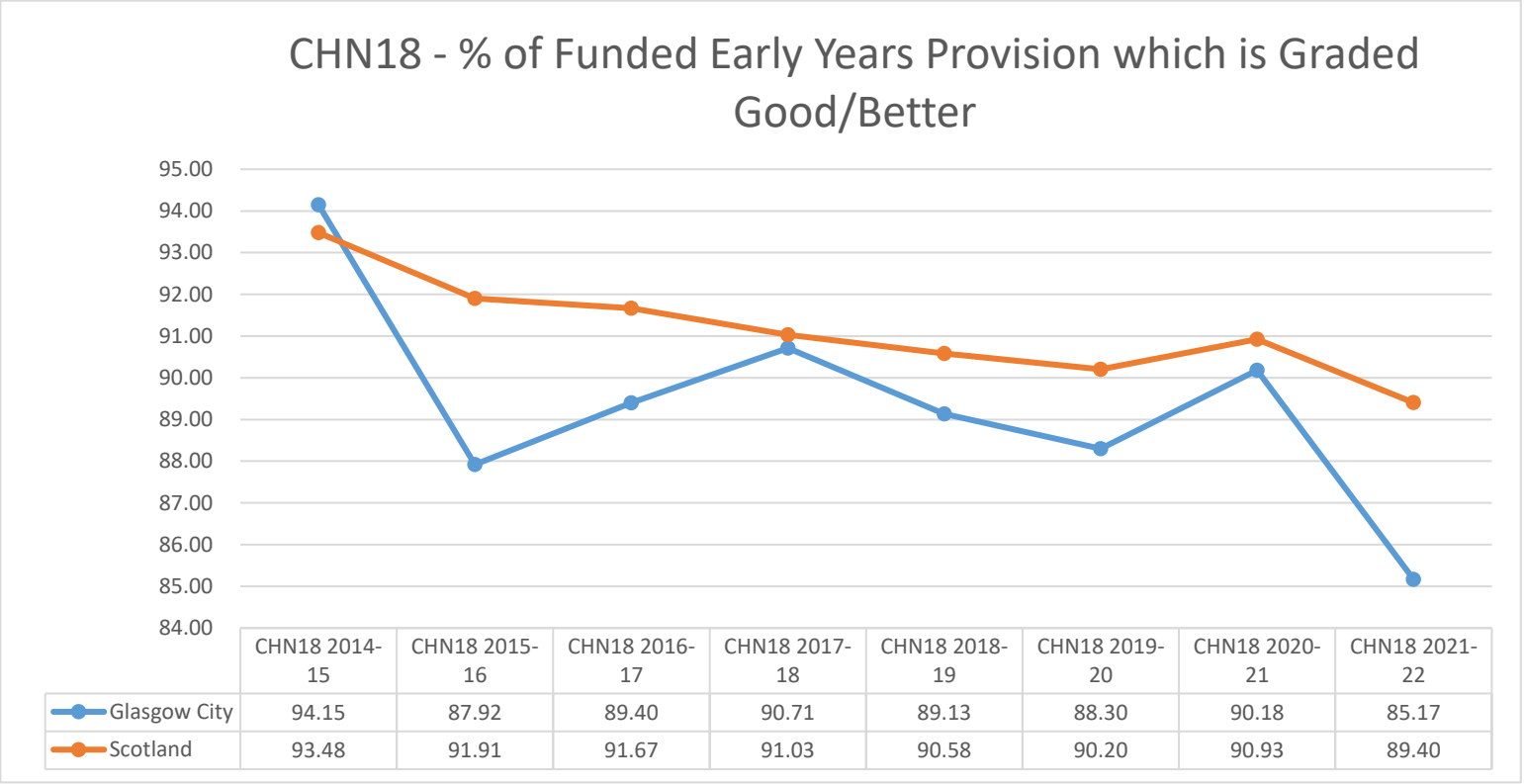




	CHN14b 2018-19	CHN14b 2020-21	CHN14b 2021-22
Glasgow City	14.88	18.38	15.80
Scotland	16.81	21.42	17.76

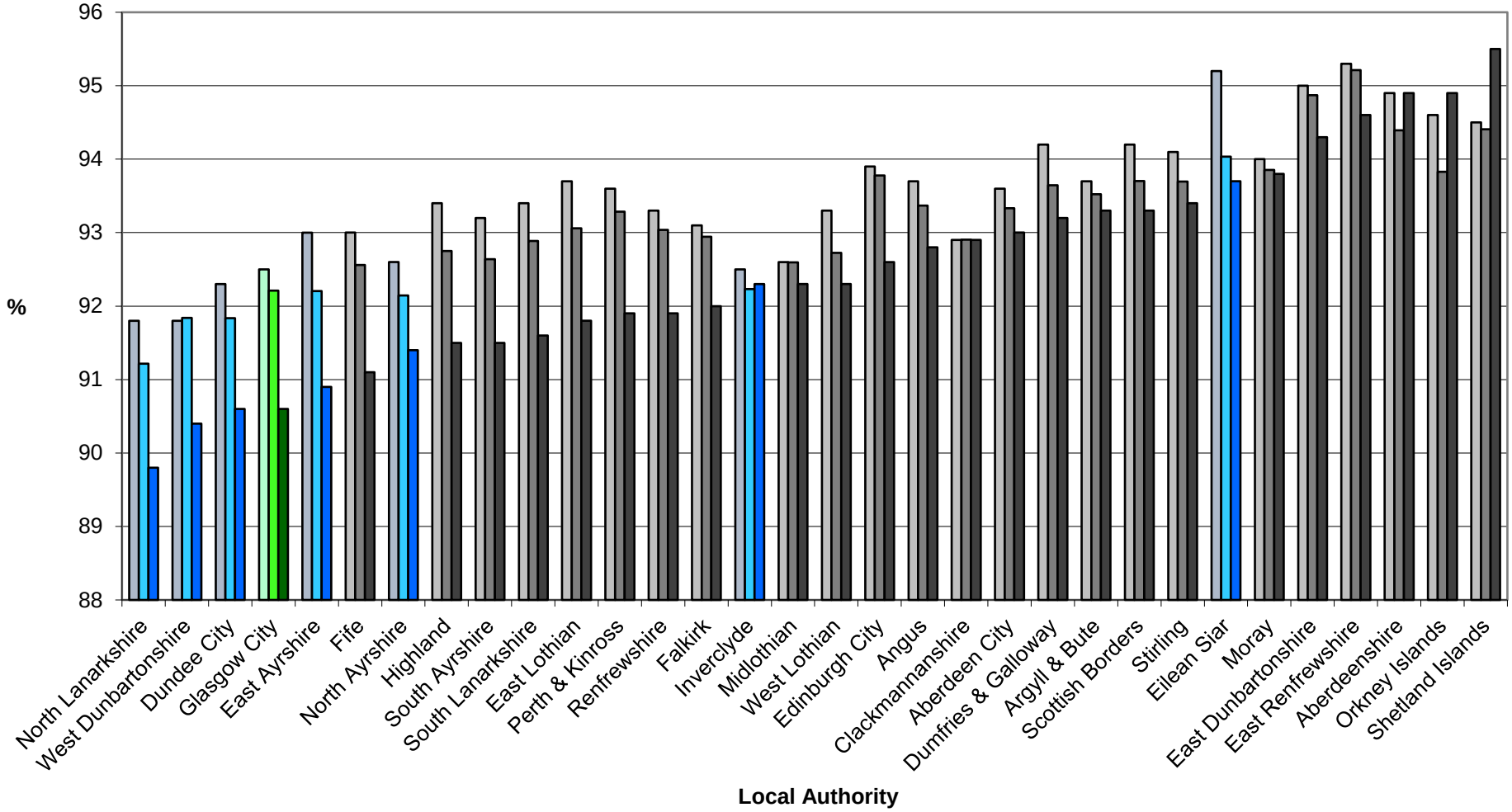
CHN18 - % Funded Early Years Provision Which is Graded Good/Better
2019/20, 2020/21, 2021/22

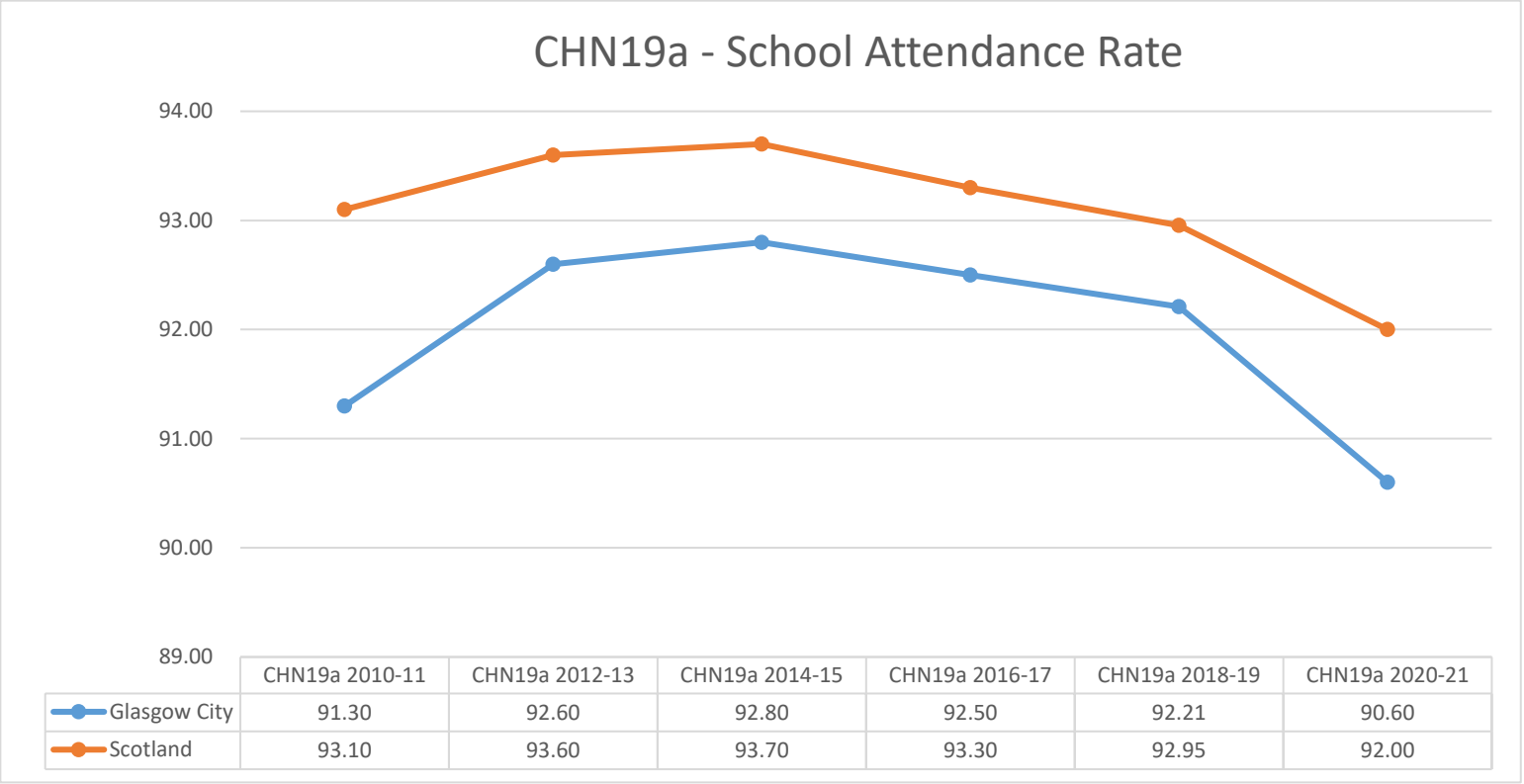




	CHN18 2014-15	CHN18 2015-16	CHN18 2016-17	CHN18 2017-18	CHN18 2018-19	CHN18 2019-20	CHN18 2020-21	CHN18 2021-22
Glasgow City	94.15	87.92	89.40	90.71	89.13	88.30	90.18	85.17
Scotland	93.48	91.91	91.67	91.03	90.58	90.20	90.93	89.40

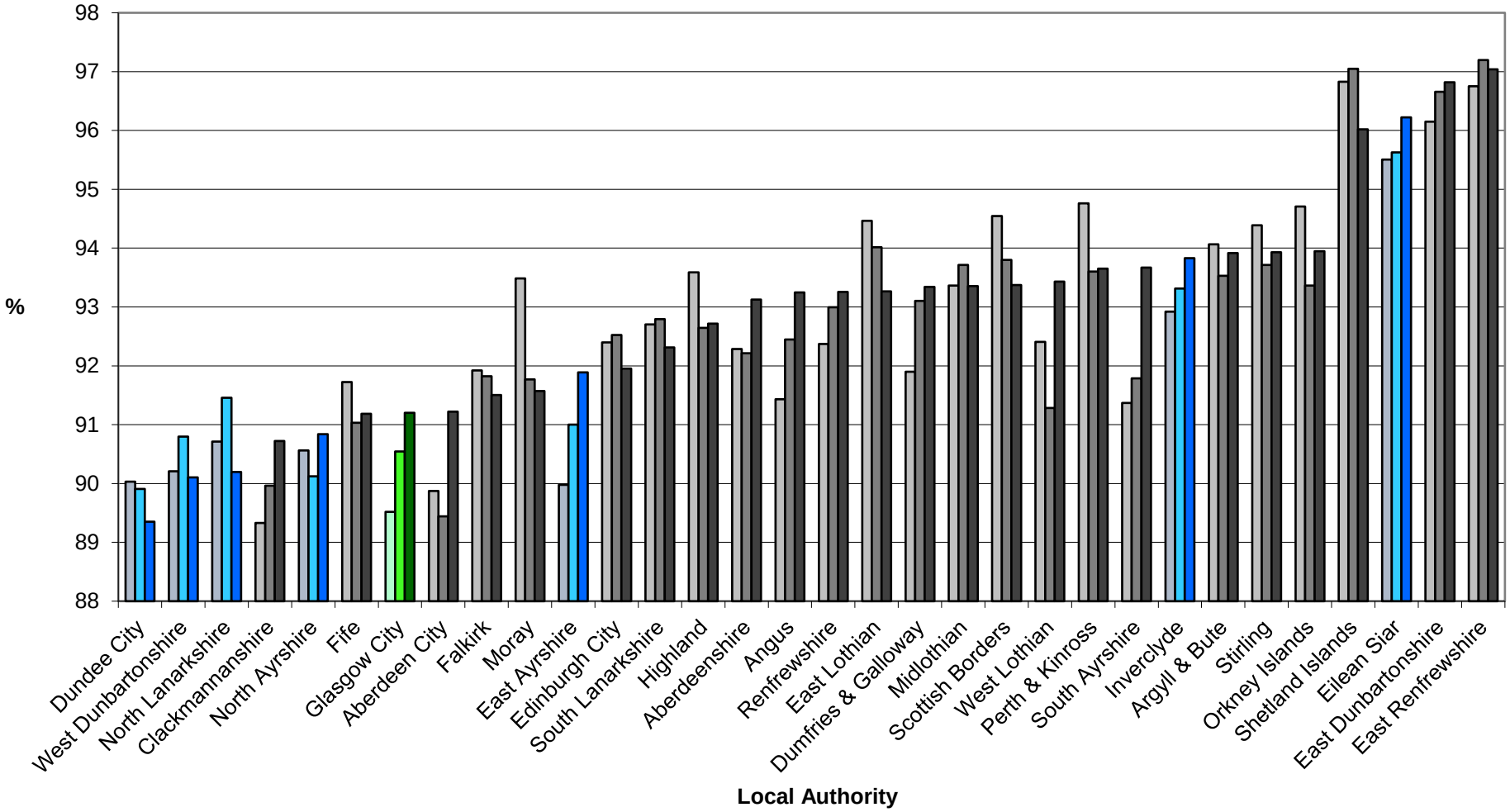
CHN19a - School Attendance Rate
2018/19, 2020/21, 2021/22

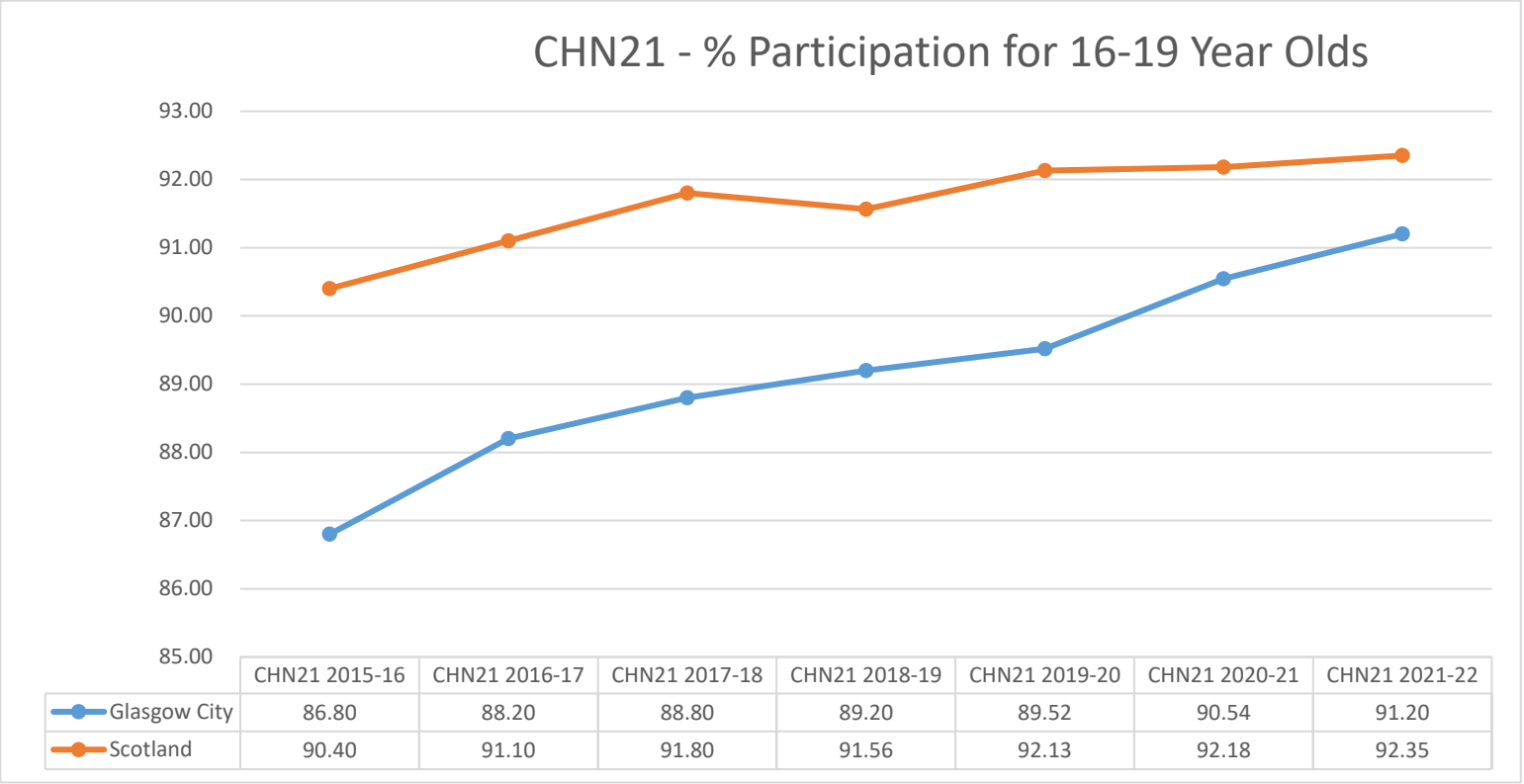




	CHN19a 2010-11	CHN19a 2012-13	CHN19a 2014-15	CHN19a 2016-17	CHN19a 2018-19	CHN19a 2020-21
Glasgow City	91.30	92.60	92.80	92.50	92.21	90.60
Scotland	93.10	93.60	93.70	93.30	92.95	92.00

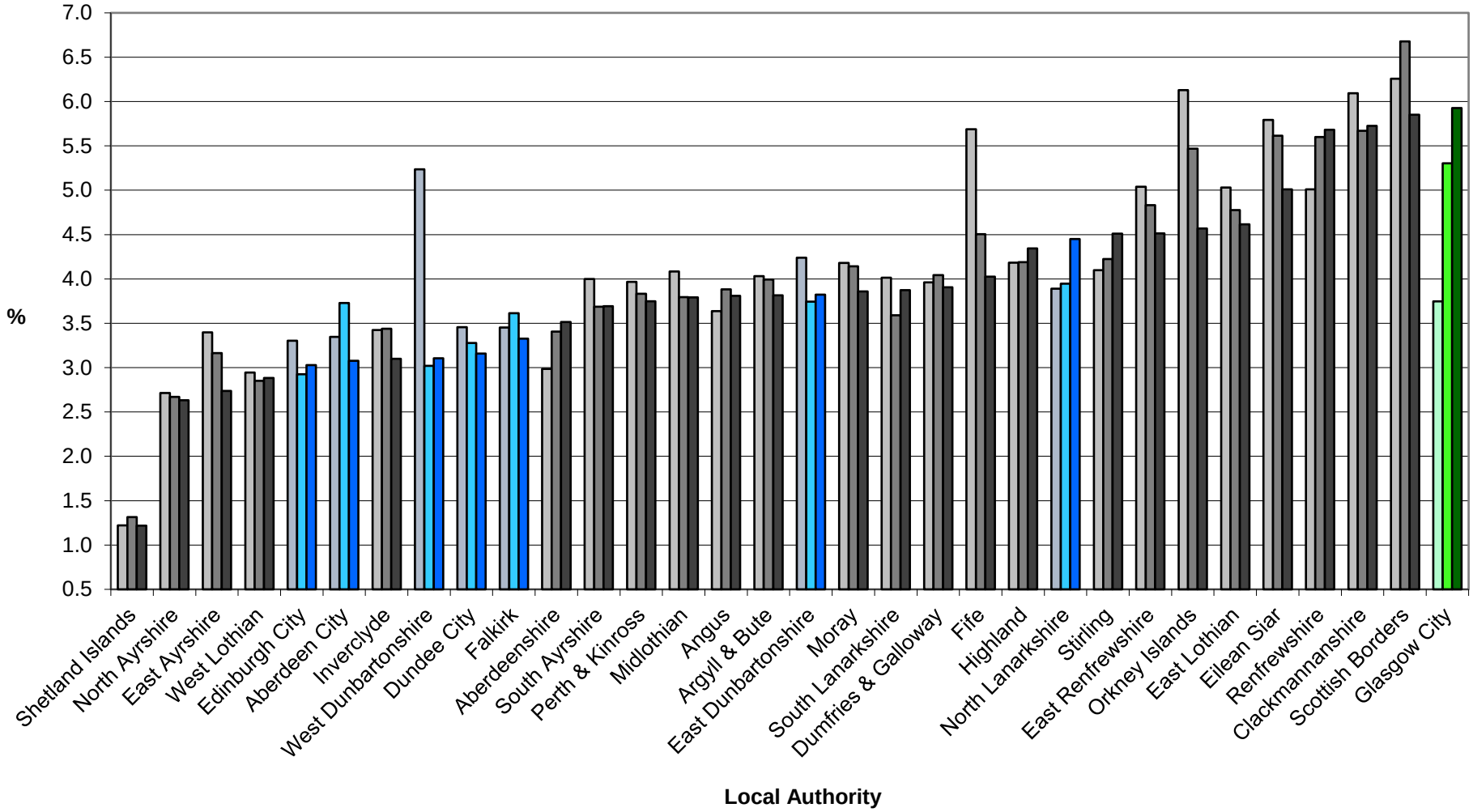
CHN21 - % Participation for 16-19 Year Olds
2019/20, 2020/21, 2021/22

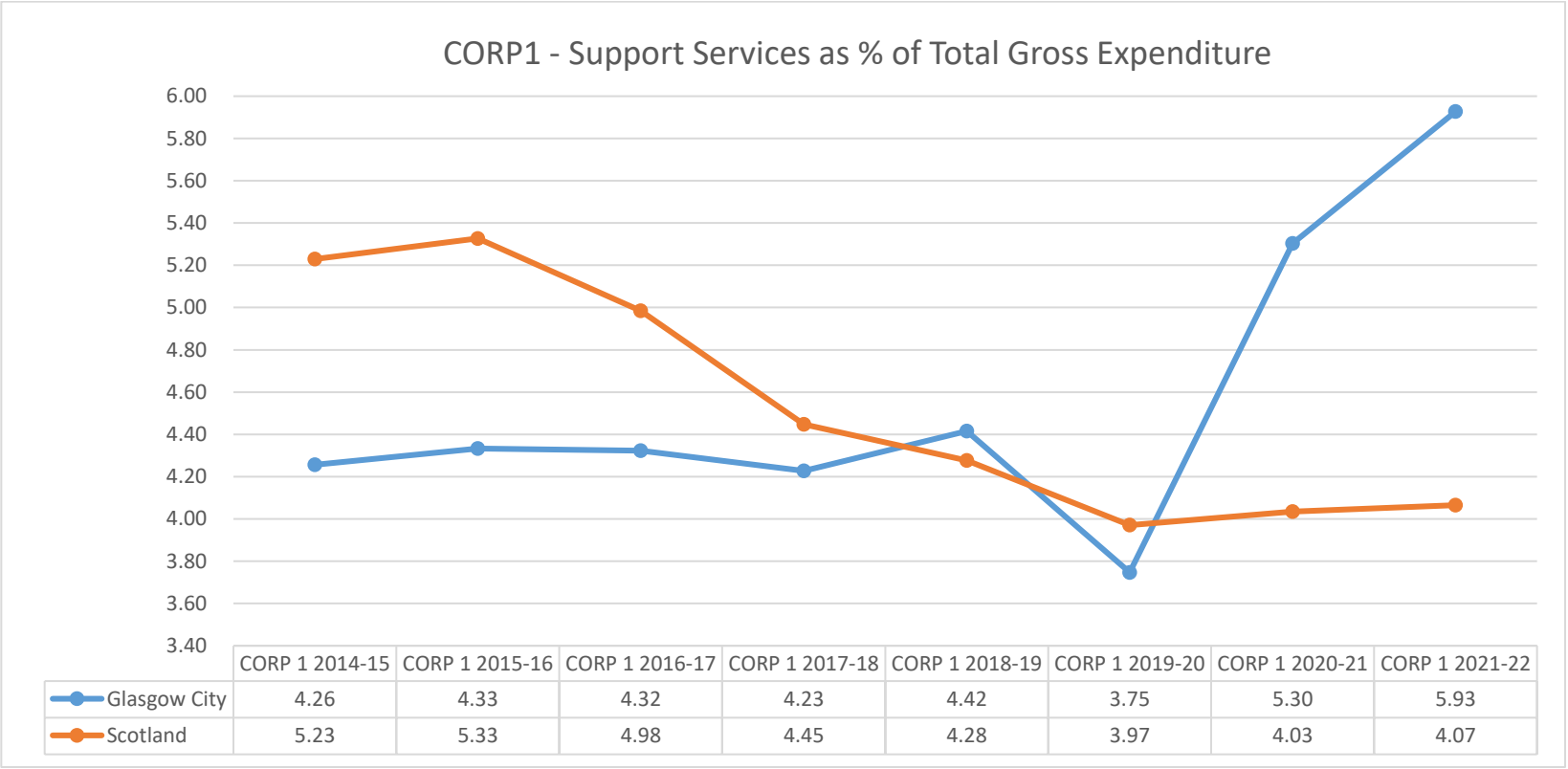




	CHN21 2015-16	CHN21 2016-17	CHN21 2017-18	CHN21 2018-19	CHN21 2019-20	CHN21 2020-21	CHN21 2021-22
Glasgow City	86.80	88.20	88.80	89.20	89.52	90.54	91.20
Scotland	90.40	91.10	91.80	91.56	92.13	92.18	92.35

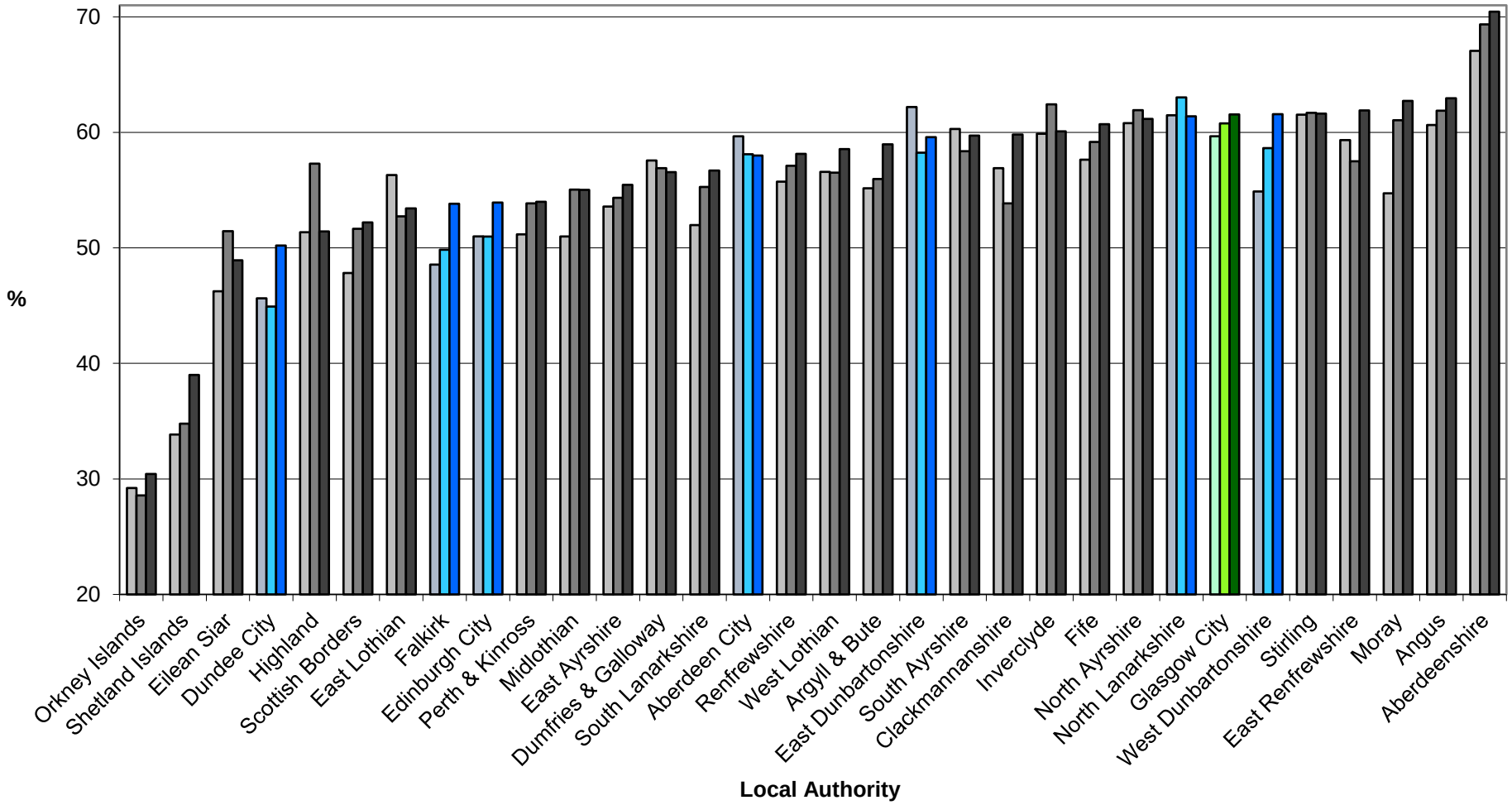
CORP1 - Support Services as a % of Total Gross Expenditure
2019/20, 2020/21, 2021/22

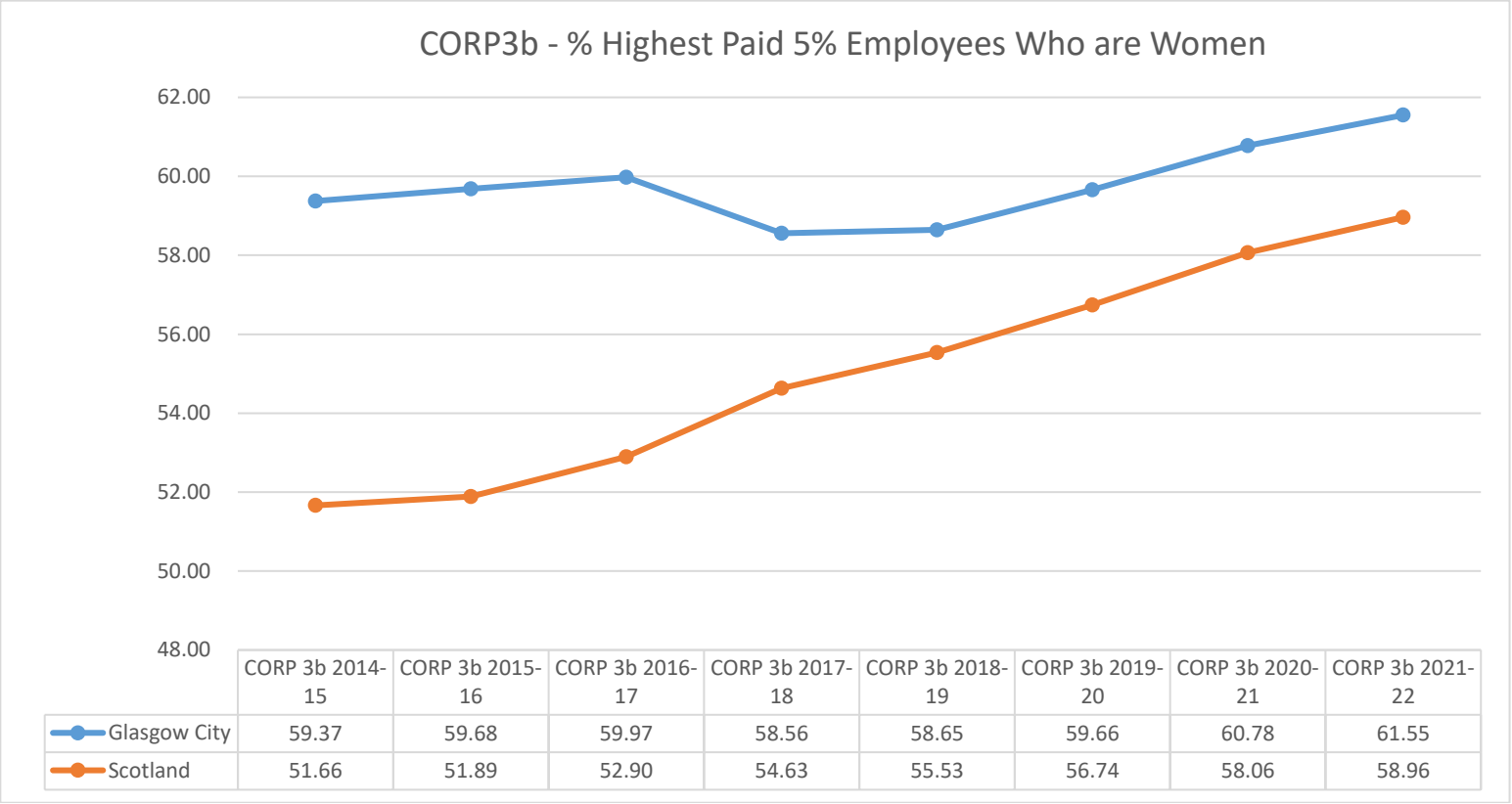




	CORP 1 2014-15	CORP 1 2015-16	CORP 1 2016-17	CORP 1 2017-18	CORP 1 2018-19	CORP 1 2019-20	CORP 1 2020-21	CORP 1 2021-22
Glasgow City	4.26	4.33	4.32	4.23	4.42	3.75	5.30	5.93
Scotland	5.23	5.33	4.98	4.45	4.28	3.97	4.03	4.07

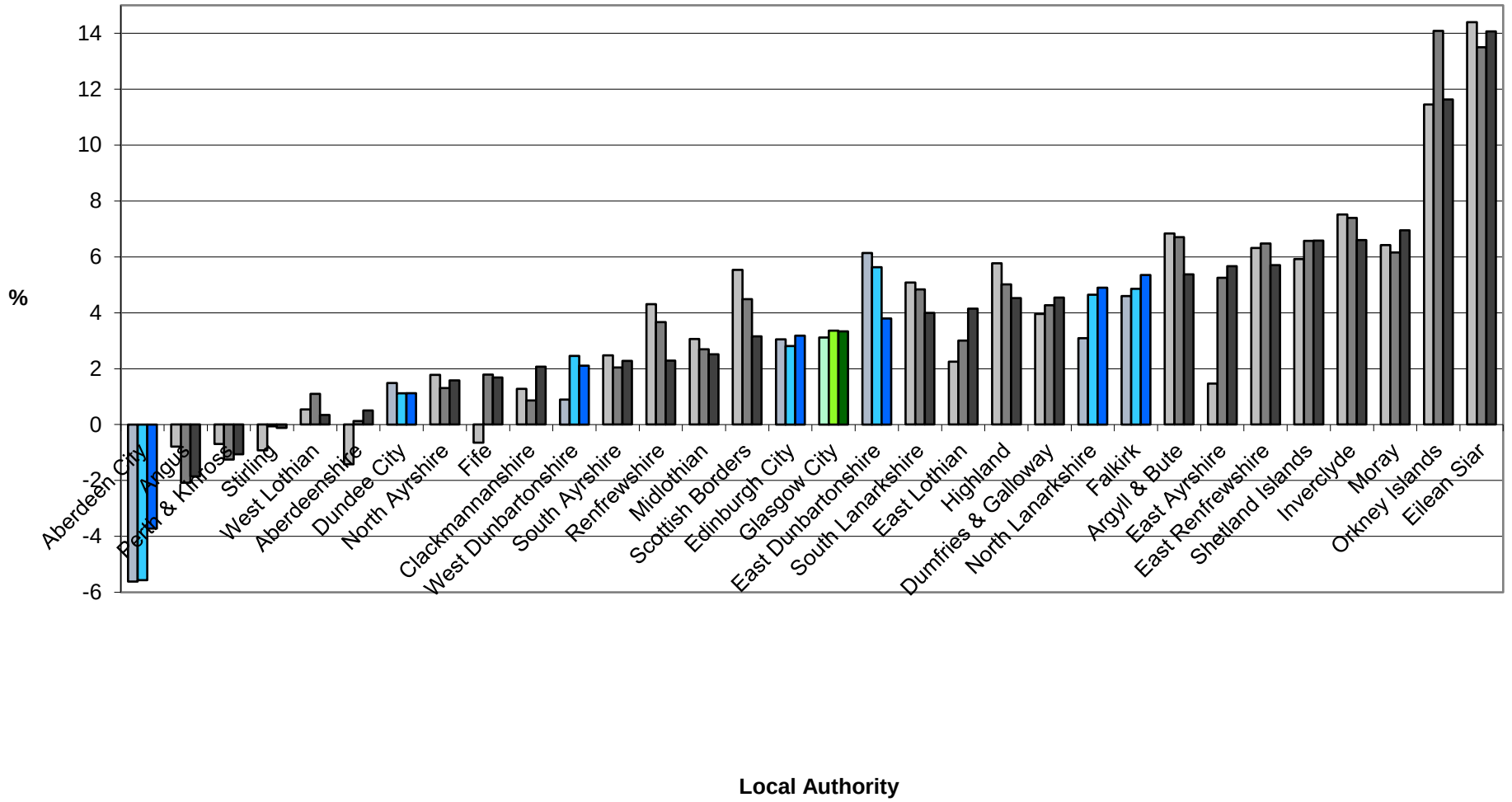
CORP3b - % the Highest Paid 5% of Employees Who are Women
2019/20, 2020/21, 2021/22





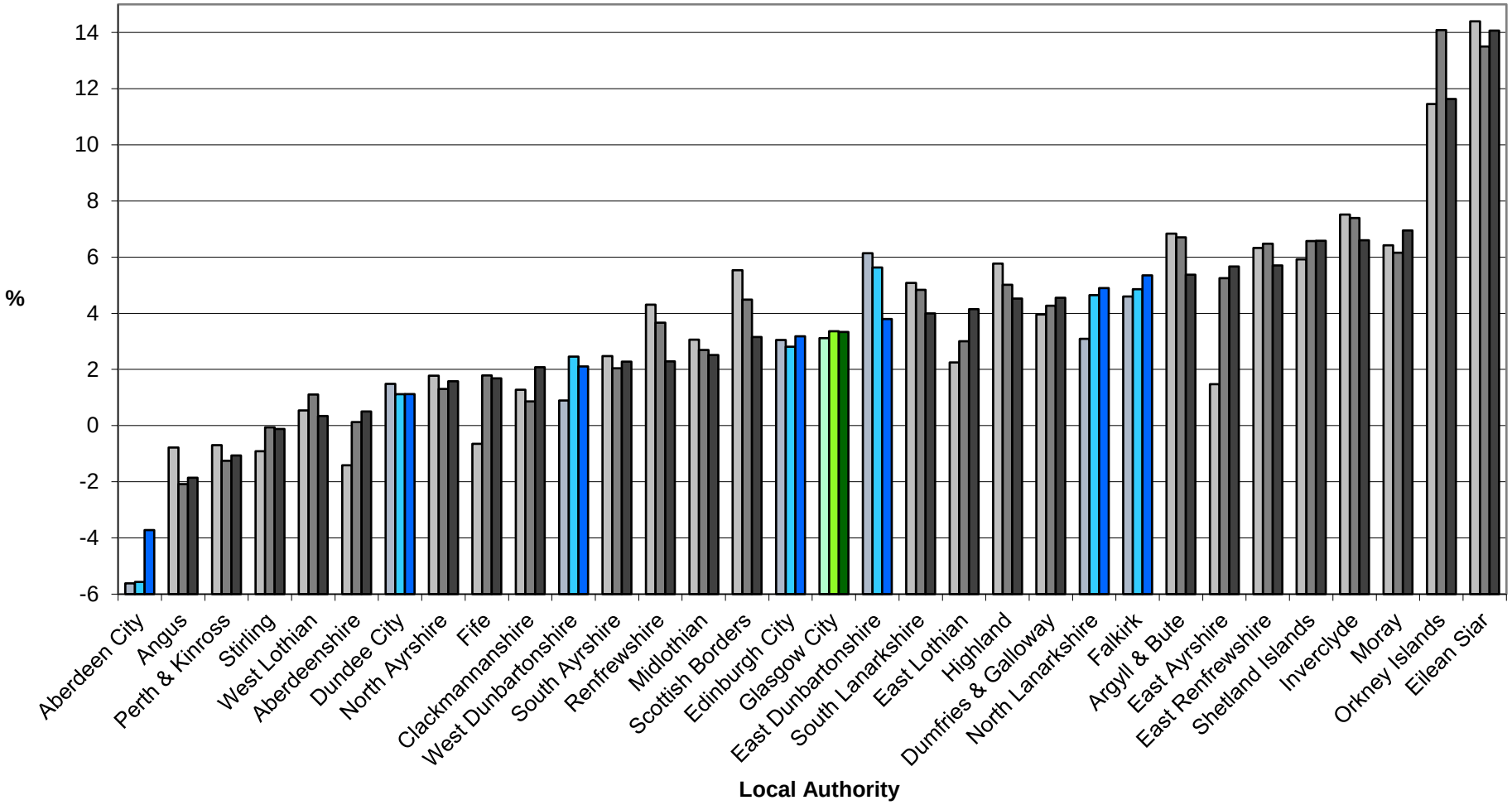
	CORP 3b 2014-15	CORP 3b 2015-16	CORP 3b 2016-17	CORP 3b 2017-18	CORP 3b 2018-19	CORP 3b 2019-20	CORP 3b 2020-21	CORP 3b 2021-22
Glasgow City	59.37	59.68	59.97	58.56	58.65	59.66	60.78	61.55
Scotland	51.66	51.89	52.90	54.63	55.53	56.74	58.06	58.96

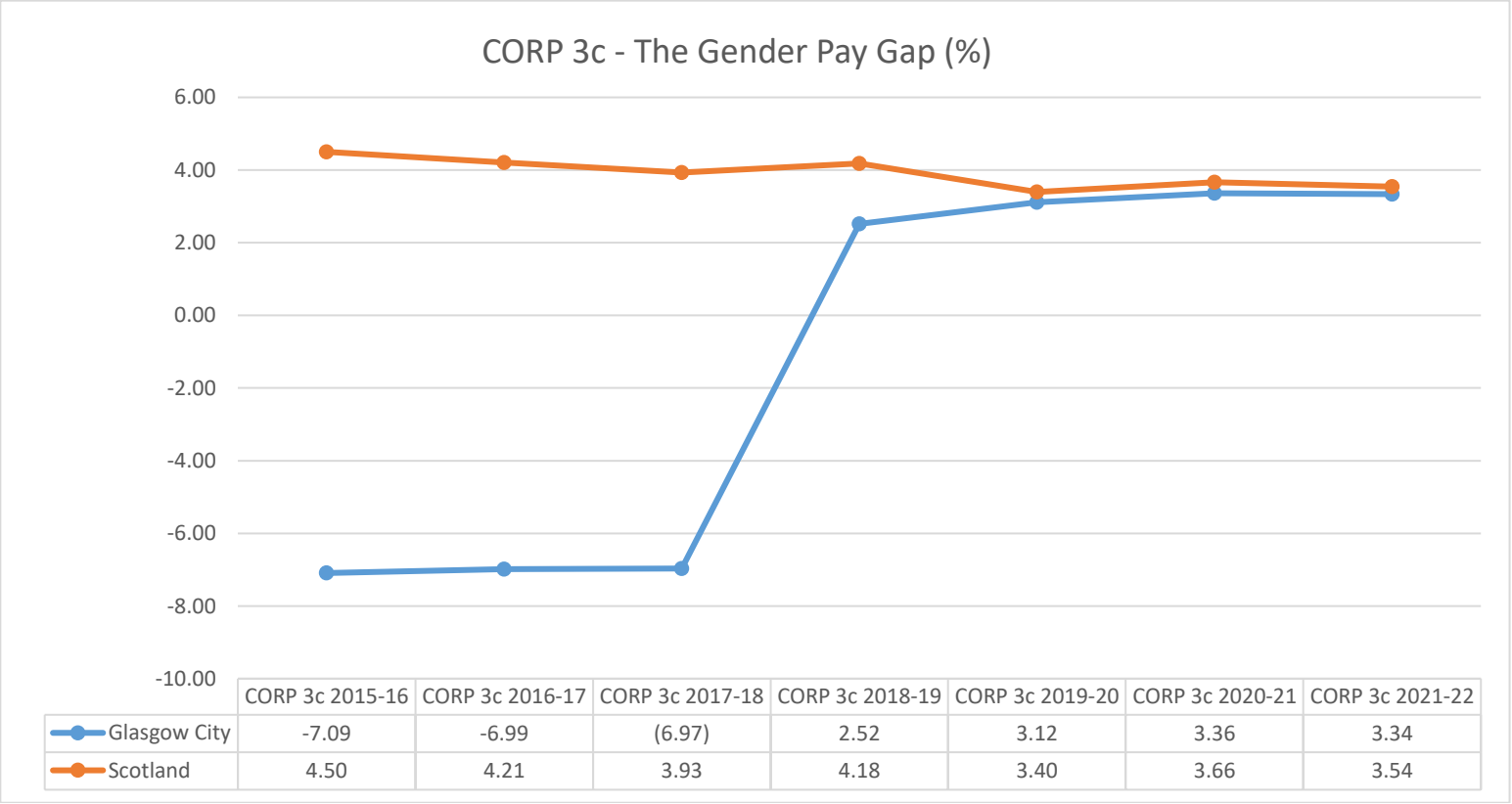
CORP 3c - The Gender Pay Gap (%)
2019/20, 2020/21, 2021/22



Local Authority

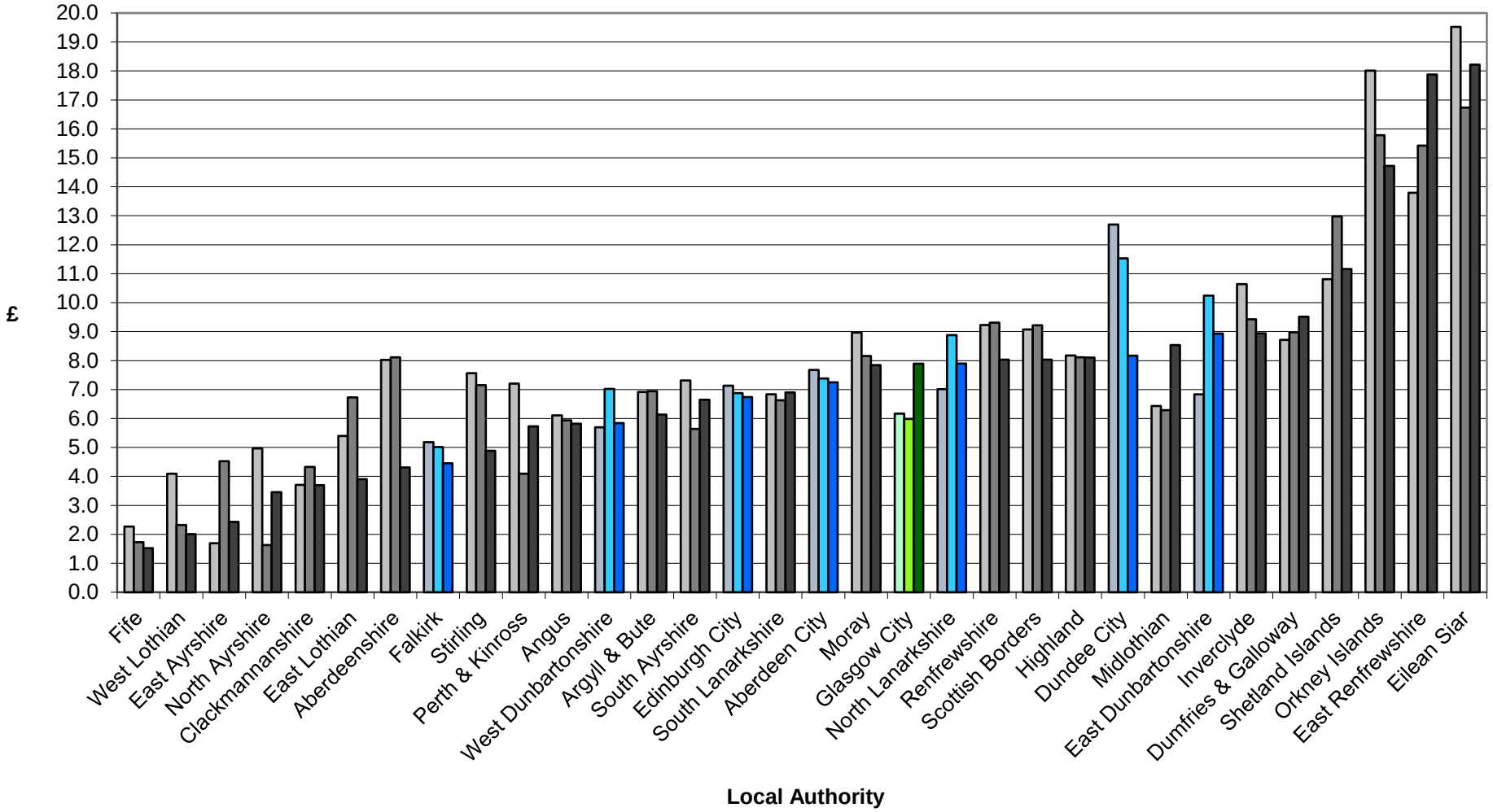
CORP 3c - The Gender Pay Gap (%)
2019/20, 2020/21, 2021/22

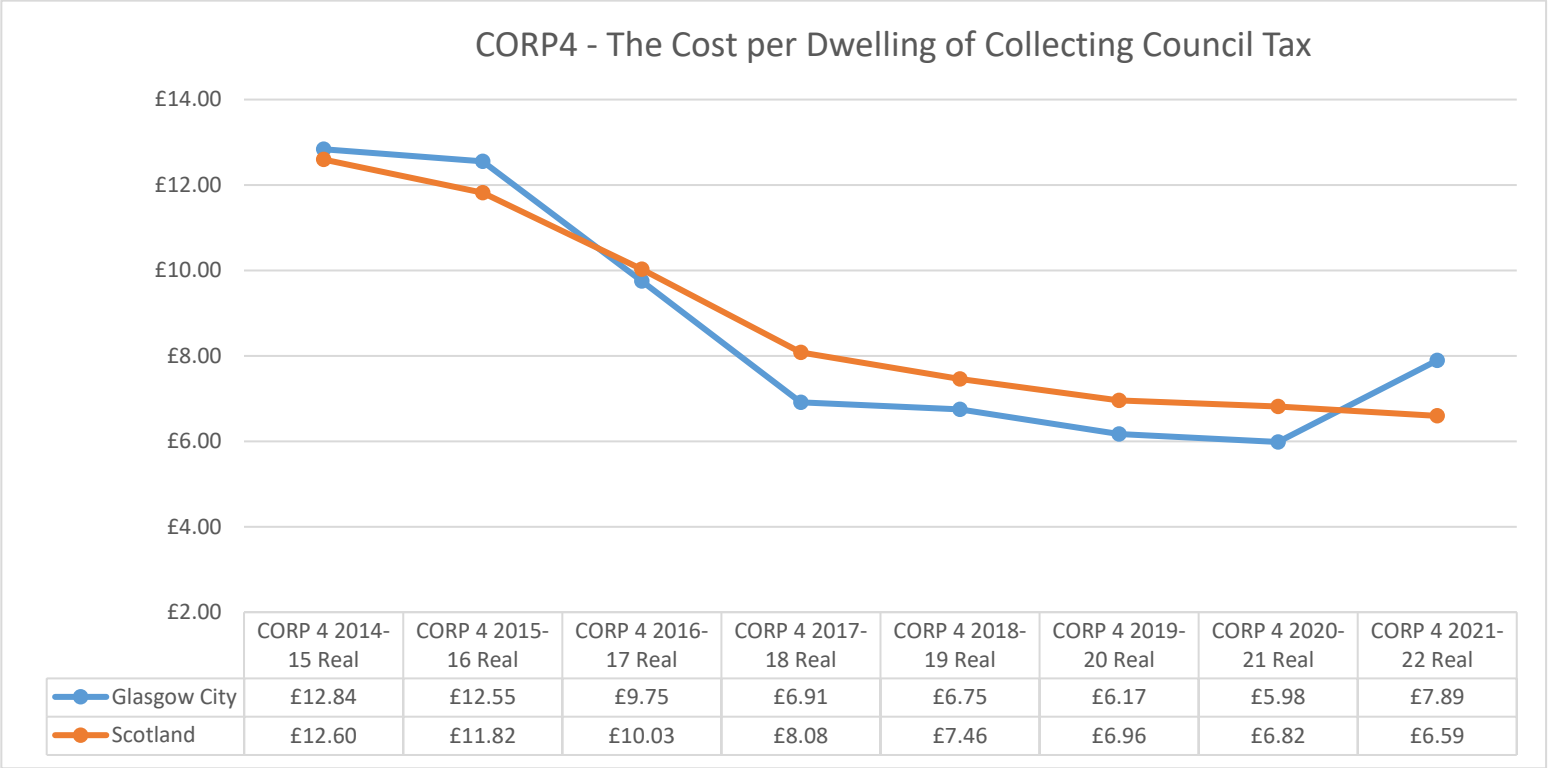




	CORP 3c 2015-16	CORP 3c 2016-17	CORP 3c 2017-18	CORP 3c 2018-19	CORP 3c 2019-20	CORP 3c 2020-21	CORP 3c 2021-22
Glasgow City	-7.09	-6.99	(6.97)	2.52	3.12	3.36	3.34
Scotland	4.50	4.21	3.93	4.18	3.40	3.66	3.54

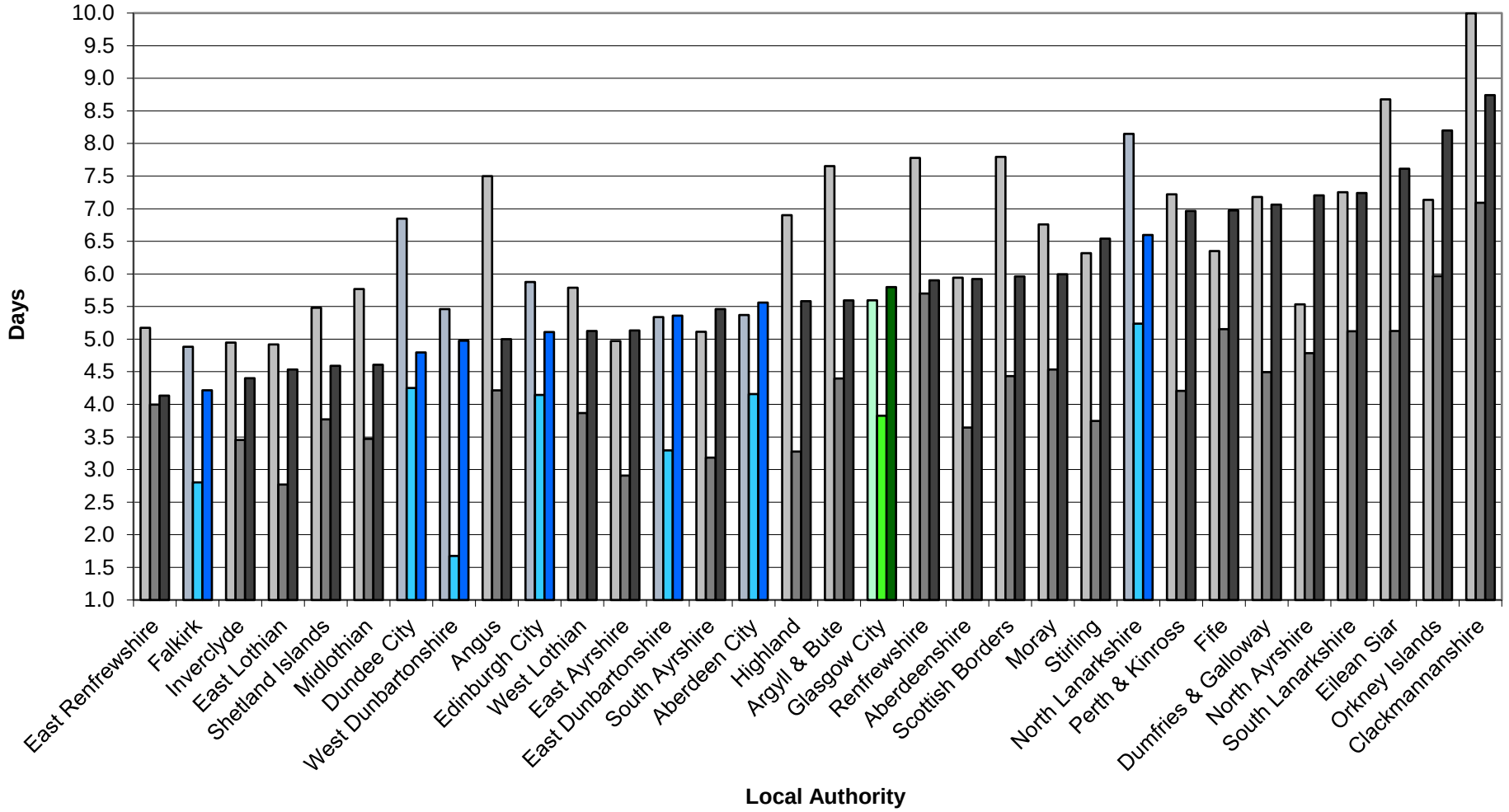
CORP4 - The Cost per Dwelling of Collecting Council Tax
2019/20, 2020/21, 2021/22

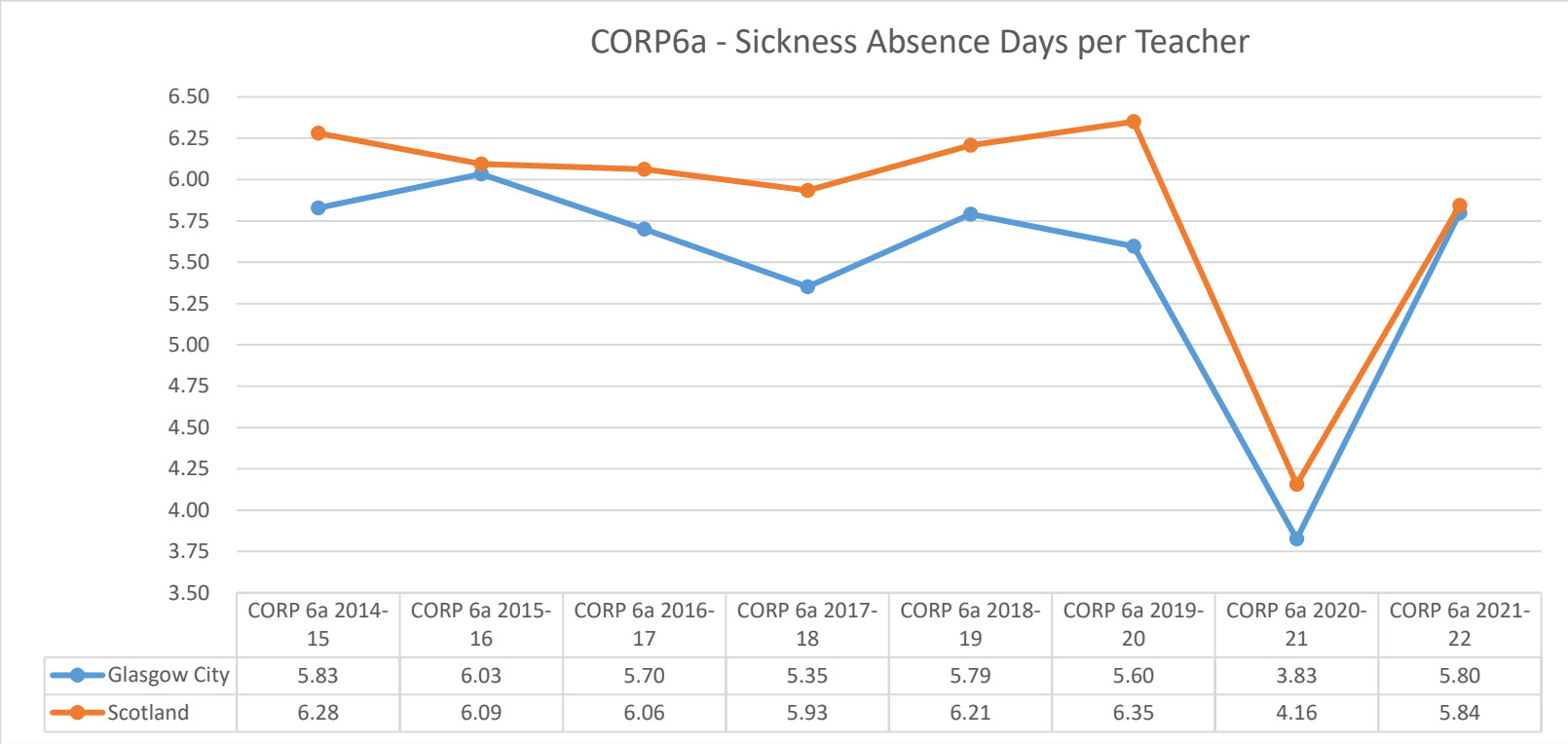




	CORP 4 2014-15 Real	CORP 4 2015-16 Real	CORP 4 2016-17 Real	CORP 4 2017-18 Real	CORP 4 2018-19 Real	CORP 4 2019-20 Real	CORP 4 2020-21 Real	CORP 4 2021-22 Real
Glasgow City	£12.84	£12.55	£9.75	£6.91	£6.75	£6.17	£5.98	£7.89
Scotland	£12.60	£11.82	£10.03	£8.08	£7.46	£6.96	£6.82	£6.59

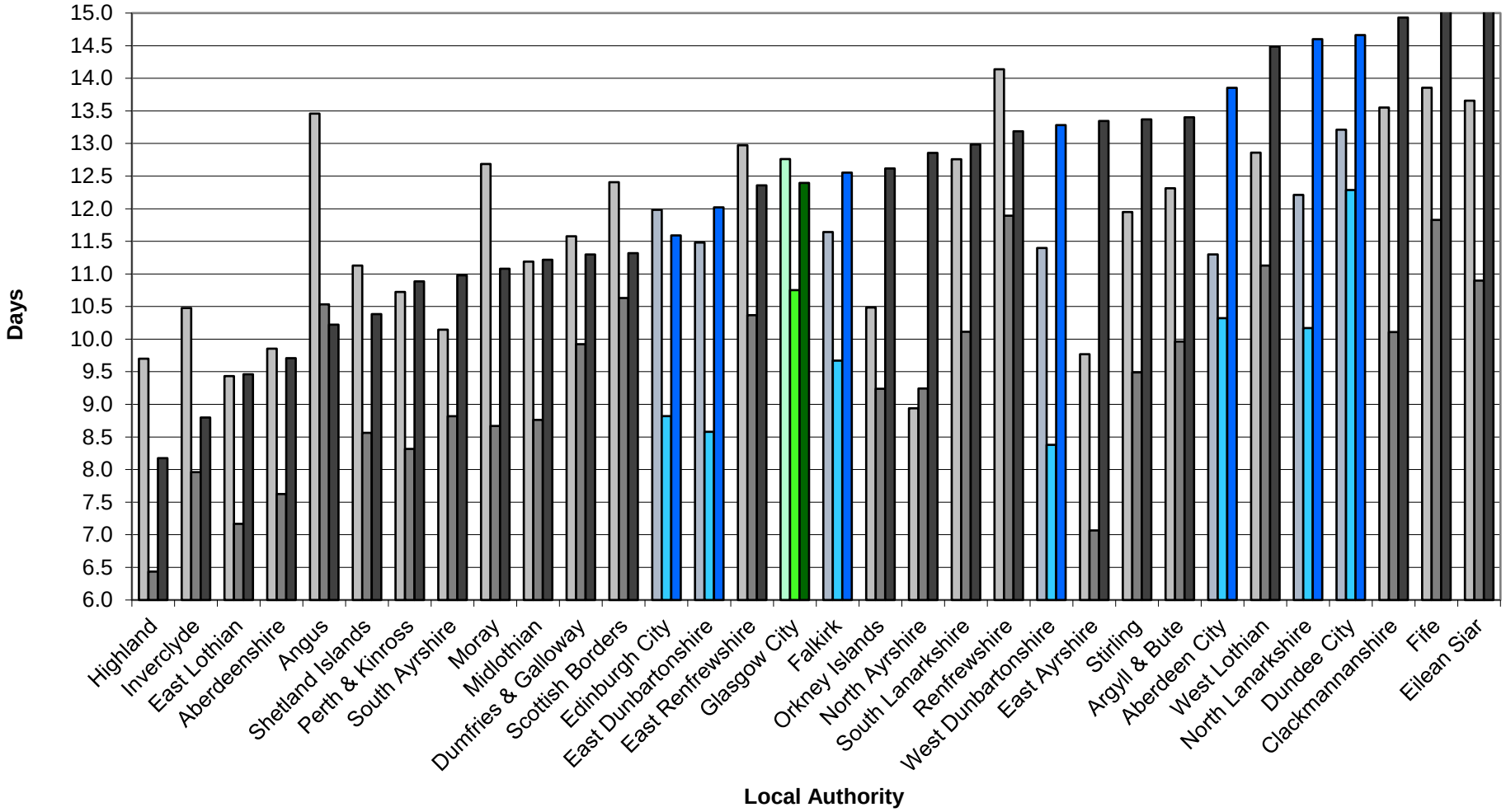
CORP6a - Sickness Absence Days per Teacher
2019/20, 2020/21, 2021/22

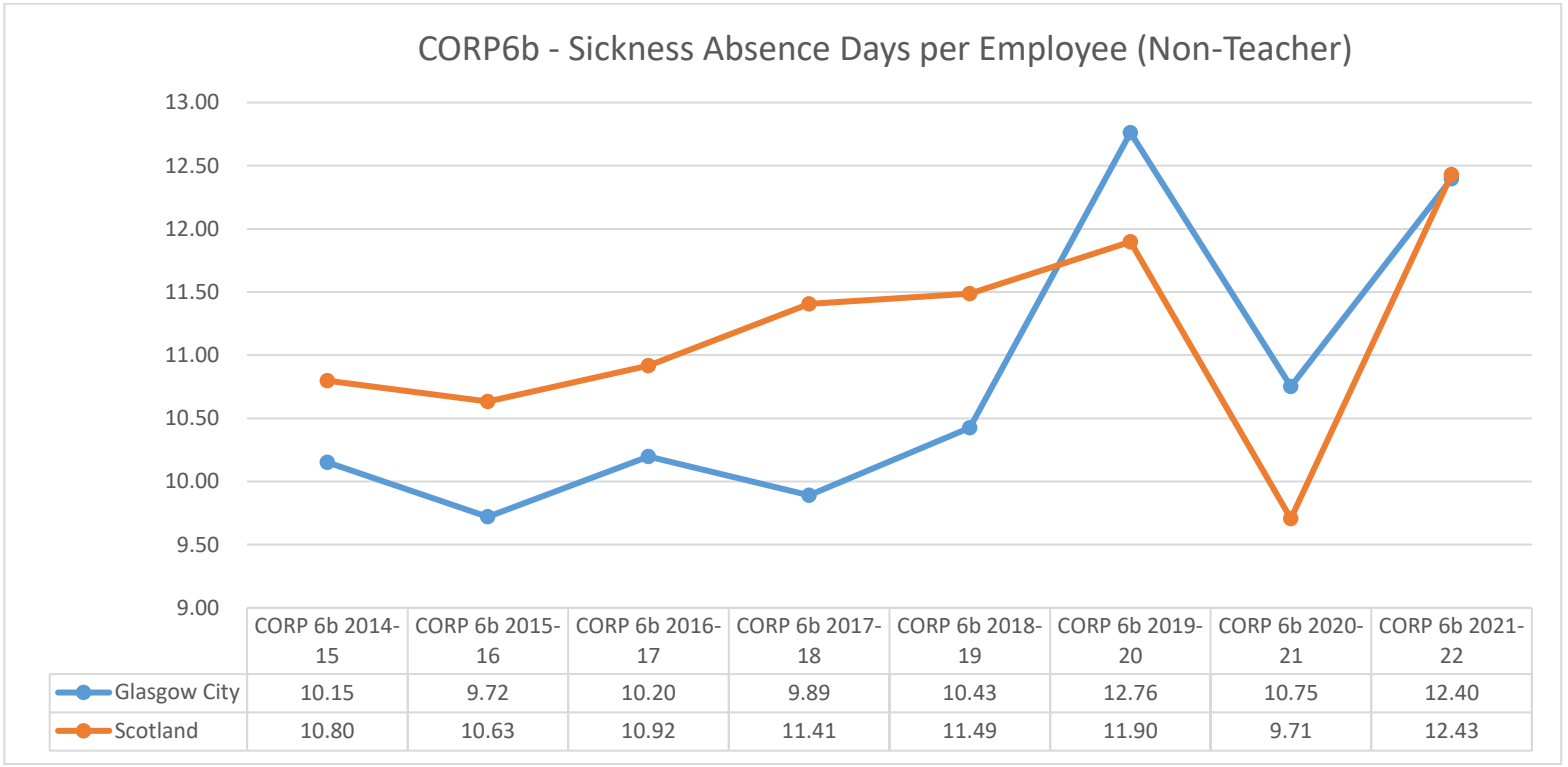




	CORP 6a 2014-15	CORP 6a 2015-16	CORP 6a 2016-17	CORP 6a 2017-18	CORP 6a 2018-19	CORP 6a 2019-20	CORP 6a 2020-21	CORP 6a 2021-22
Glasgow City	5.83	6.03	5.70	5.35	5.79	5.60	3.83	5.80
Scotland	6.28	6.09	6.06	5.93	6.21	6.35	4.16	5.84

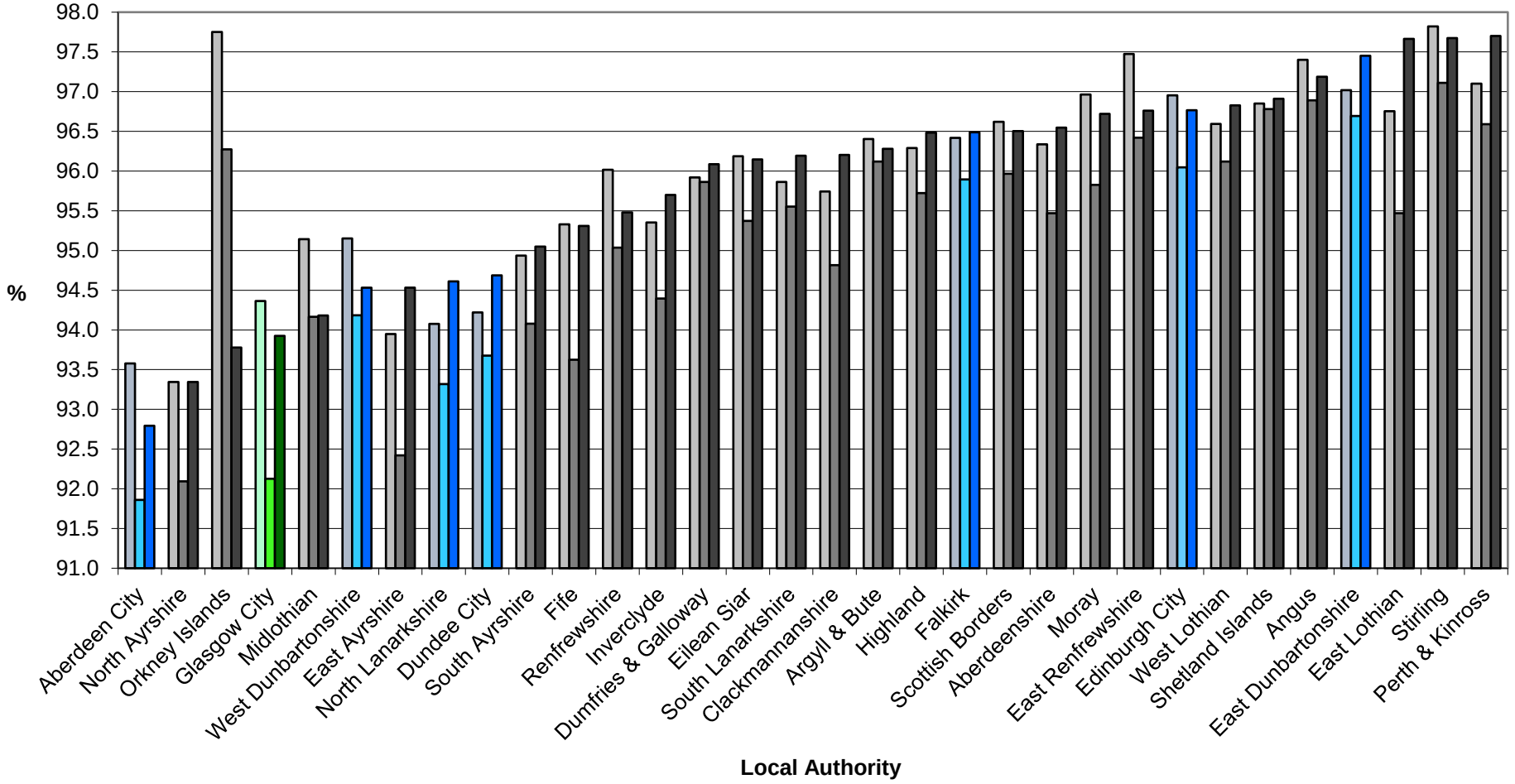
CORP6b - Sickness Absence Days per Employee (Non-Teacher)
2019/20, 2020/21, 2021/22

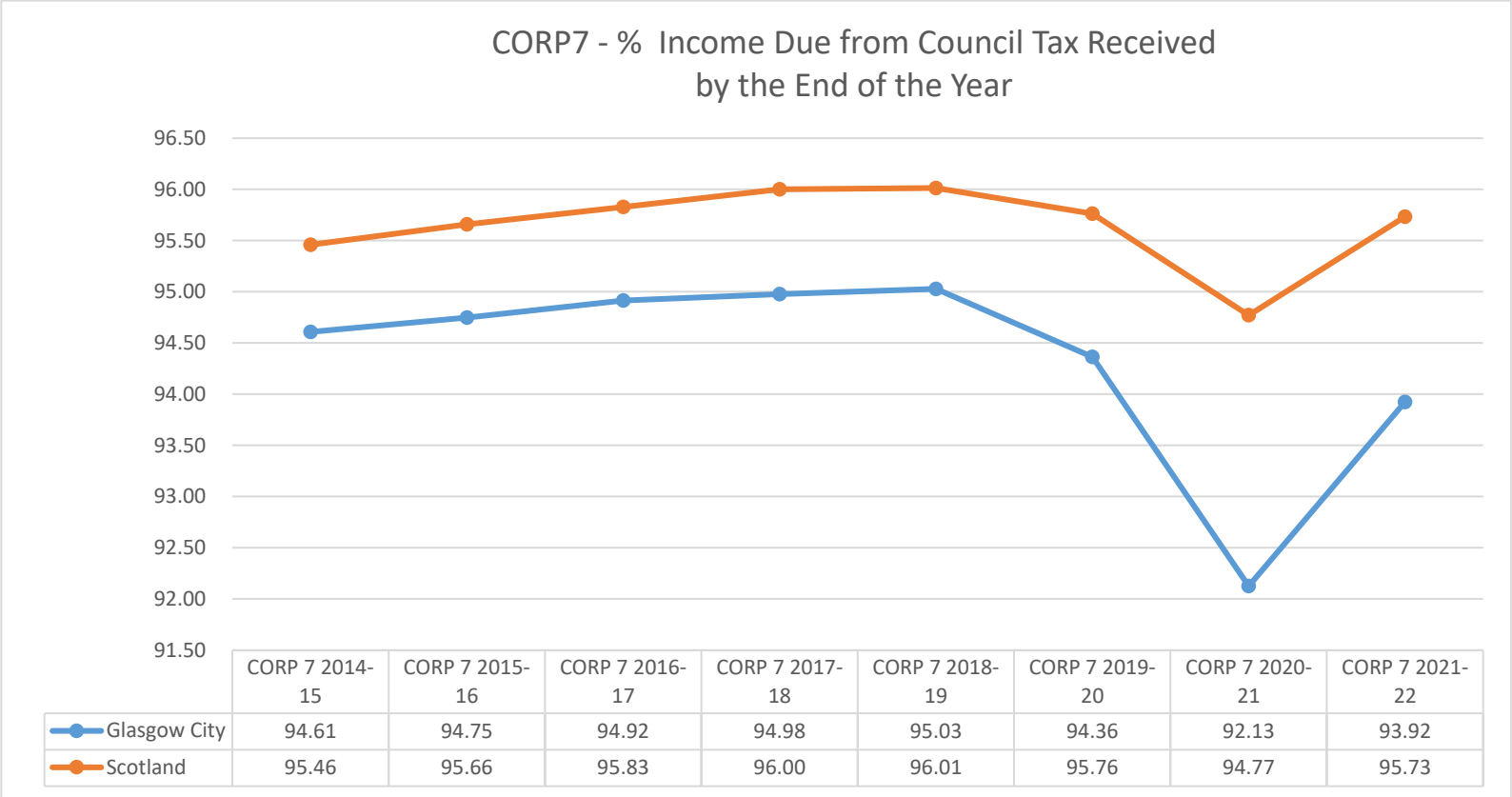




	CORP 6b 2014-15	CORP 6b 2015-16	CORP 6b 2016-17	CORP 6b 2017-18	CORP 6b 2018-19	CORP 6b 2019-20	CORP 6b 2020-21	CORP 6b 2021-22
Glasgow City	10.15	9.72	10.20	9.89	10.43	12.76	10.75	12.40
Scotland	10.80	10.63	10.92	11.41	11.49	11.90	9.71	12.43

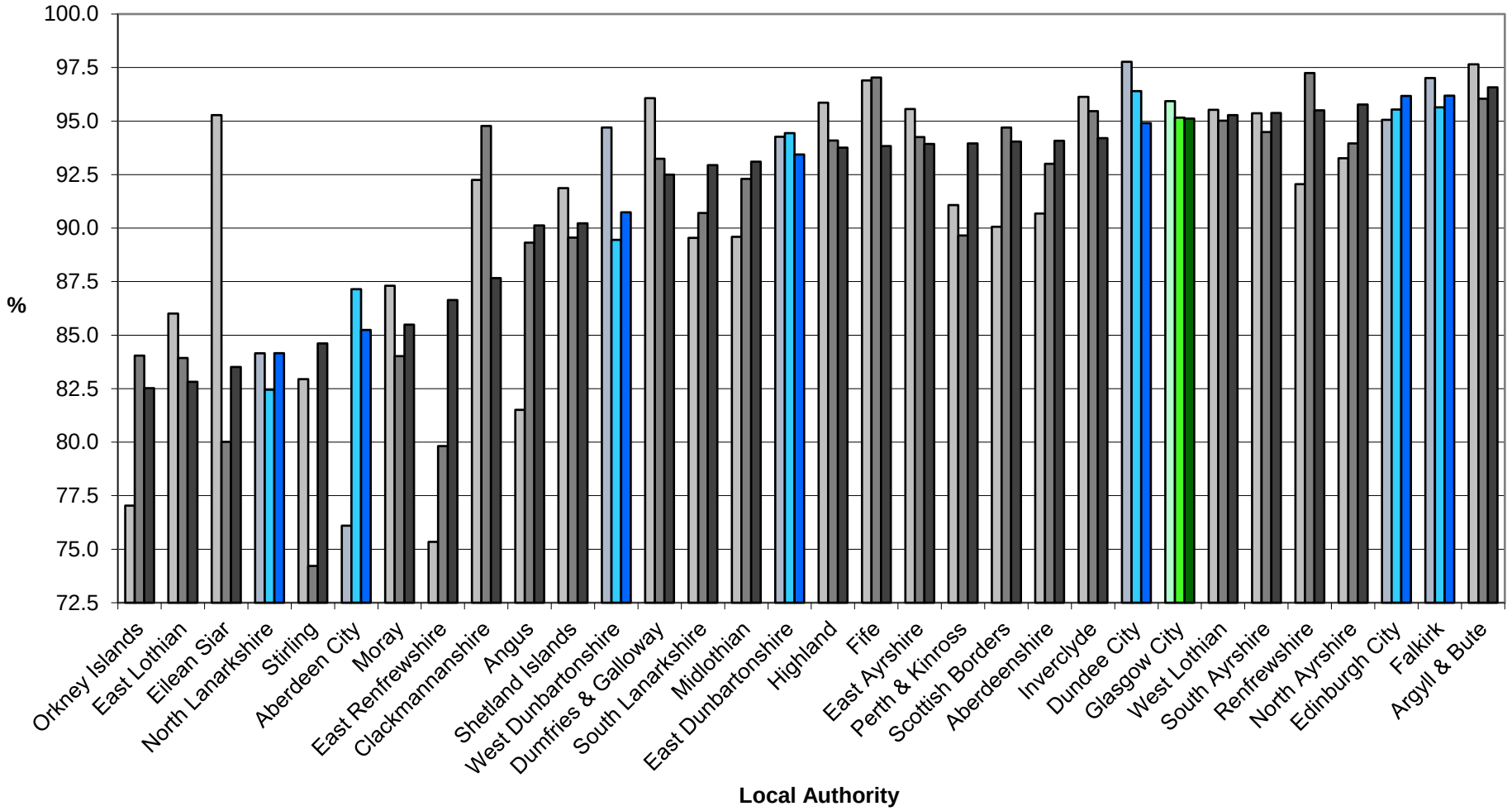
CORP7 - % Income Due from Council Tax Received by the End of the Year
2019/20, 2020/21, 2021/22

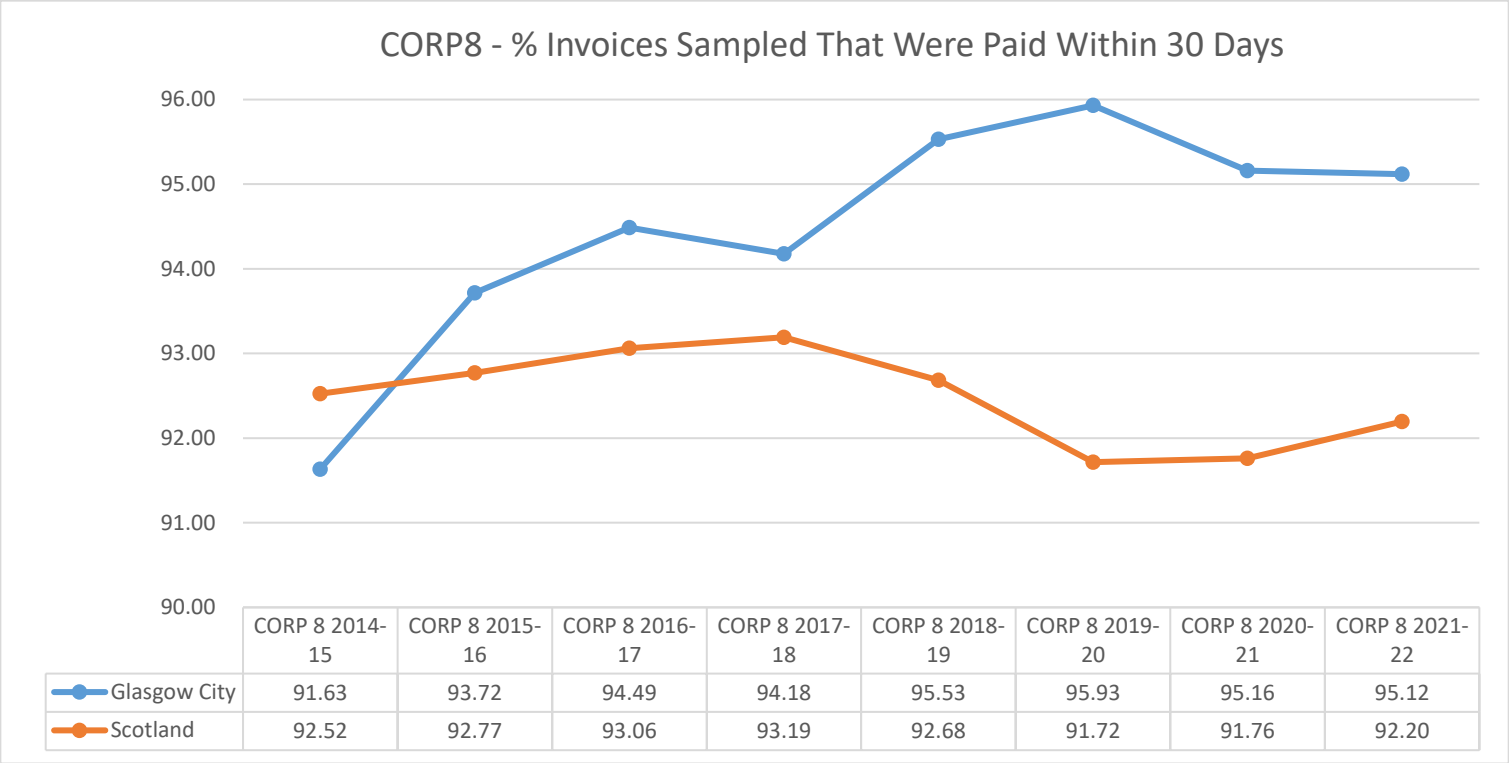




	CORP 7 2014-15	CORP 7 2015-16	CORP 7 2016-17	CORP 7 2017-18	CORP 7 2018-19	CORP 7 2019-20	CORP 7 2020-21	CORP 7 2021-22
Glasgow City	94.61	94.75	94.92	94.98	95.03	94.36	92.13	93.92
Scotland	95.46	95.66	95.83	96.00	96.01	95.76	94.77	95.73

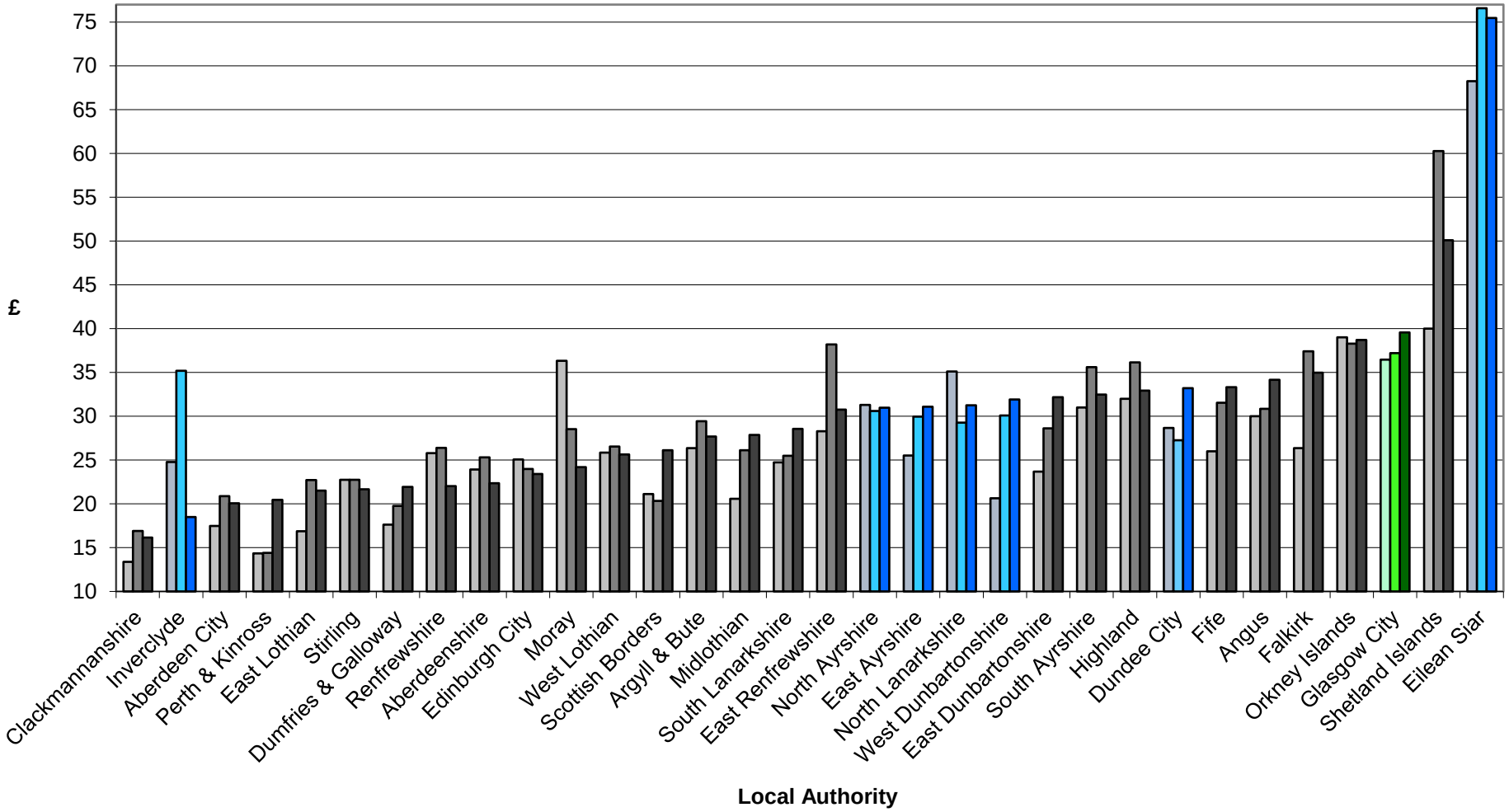
CORP8 - % of Invoices Sampled That Were Paid Within 30 Days
2019/20, 2020/21, 2021/22

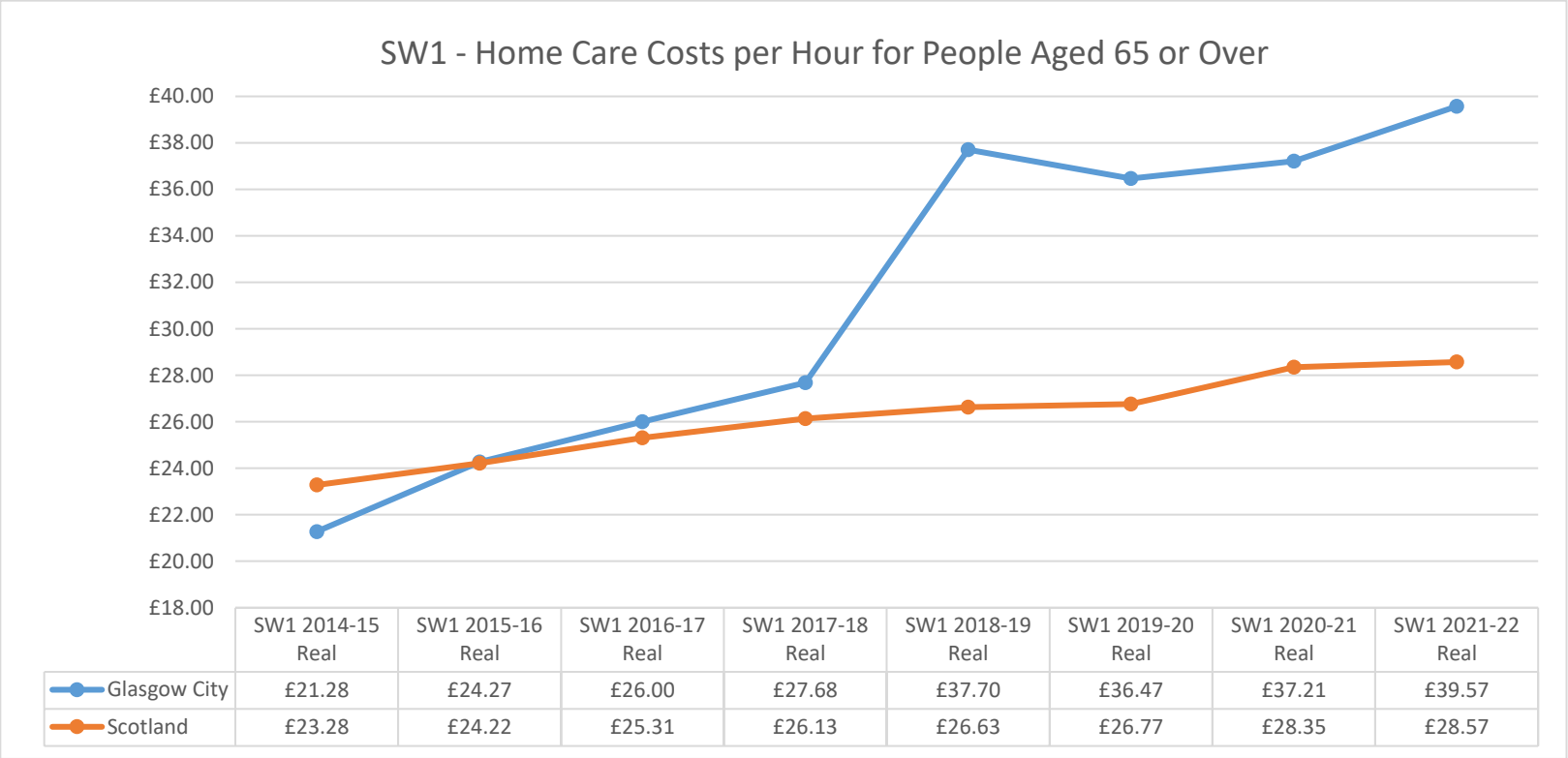




	CORP 8 2014-15	CORP 8 2015-16	CORP 8 2016-17	CORP 8 2017-18	CORP 8 2018-19	CORP 8 2019-20	CORP 8 2020-21	CORP 8 2021-22
Glasgow City	91.63	93.72	94.49	94.18	95.53	95.93	95.16	95.12
Scotland	92.52	92.77	93.06	93.19	92.68	91.72	91.76	92.20

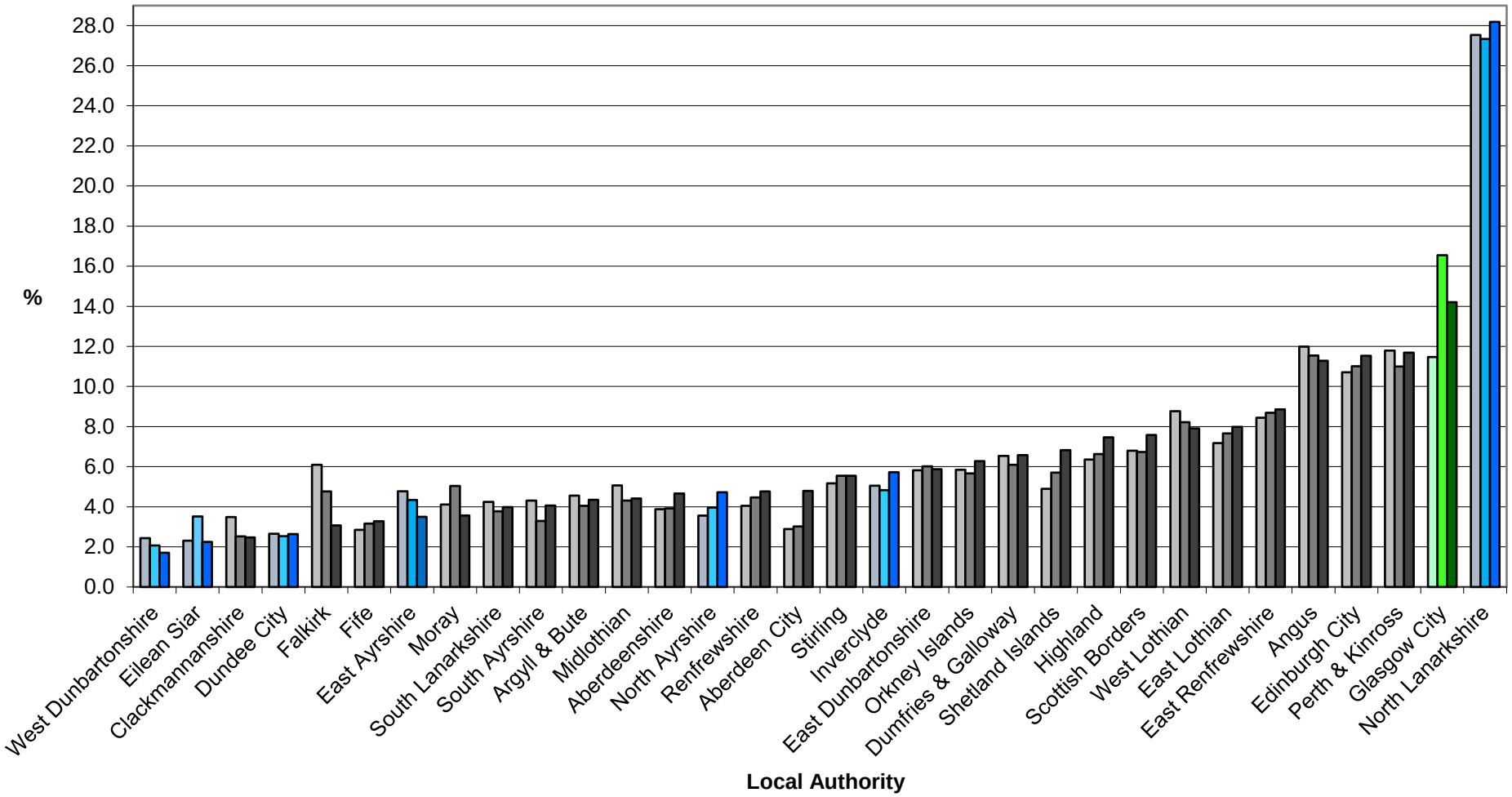
SW1 - Home Care Costs per Hour for People Aged 65 or Over
2019/20, 2020/21, 2021/22

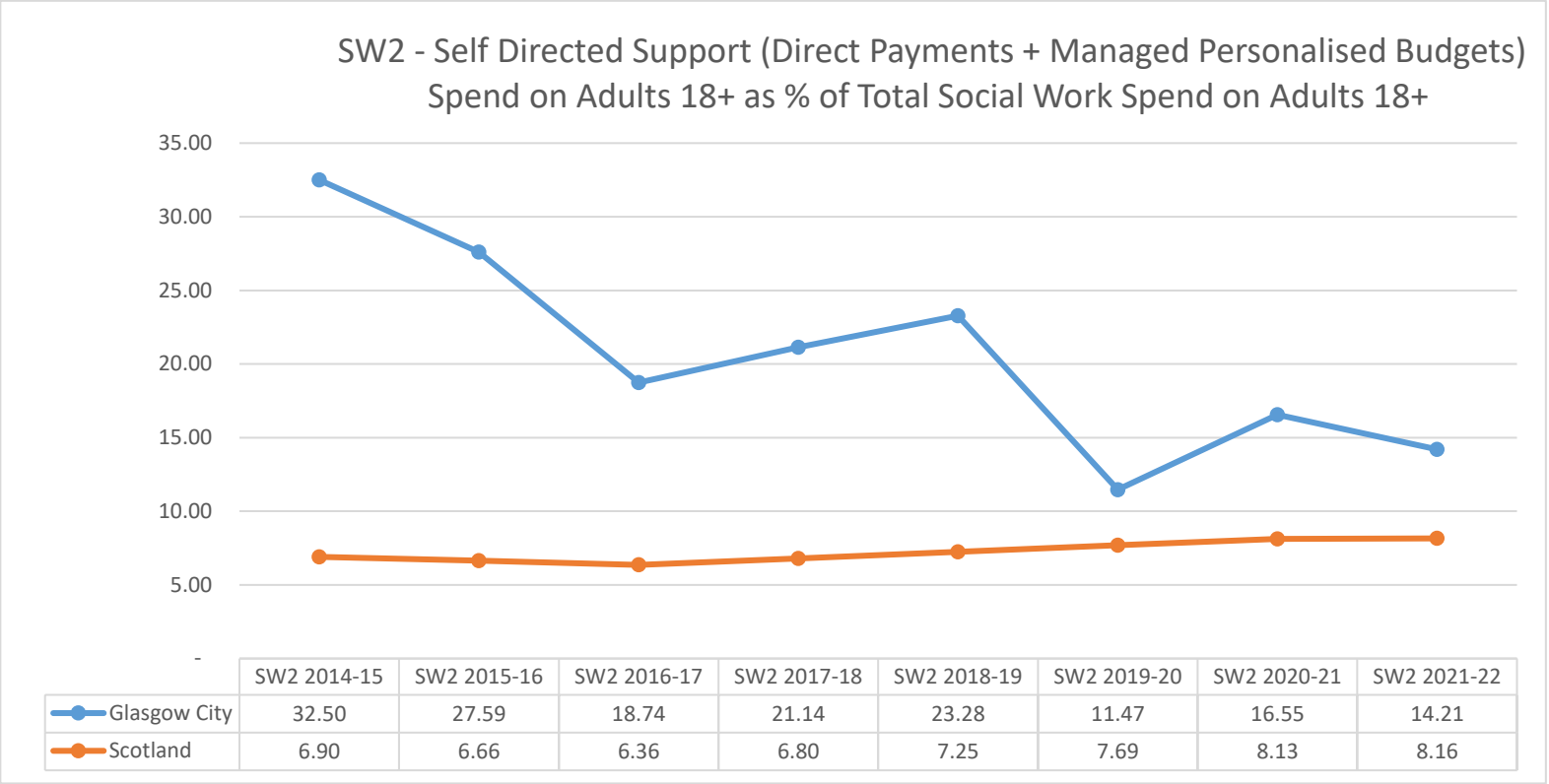




	SW1 2014-15 Real	SW1 2015-16 Real	SW1 2016-17 Real	SW1 2017-18 Real	SW1 2018-19 Real	SW1 2019-20 Real	SW1 2020-21 Real	SW1 2021-22 Real
Glasgow City	£21.28	£24.27	£26.00	£27.68	£37.70	£36.47	£37.21	£39.57
Scotland	£23.28	£24.22	£25.31	£26.13	£26.63	£26.77	£28.35	£28.57

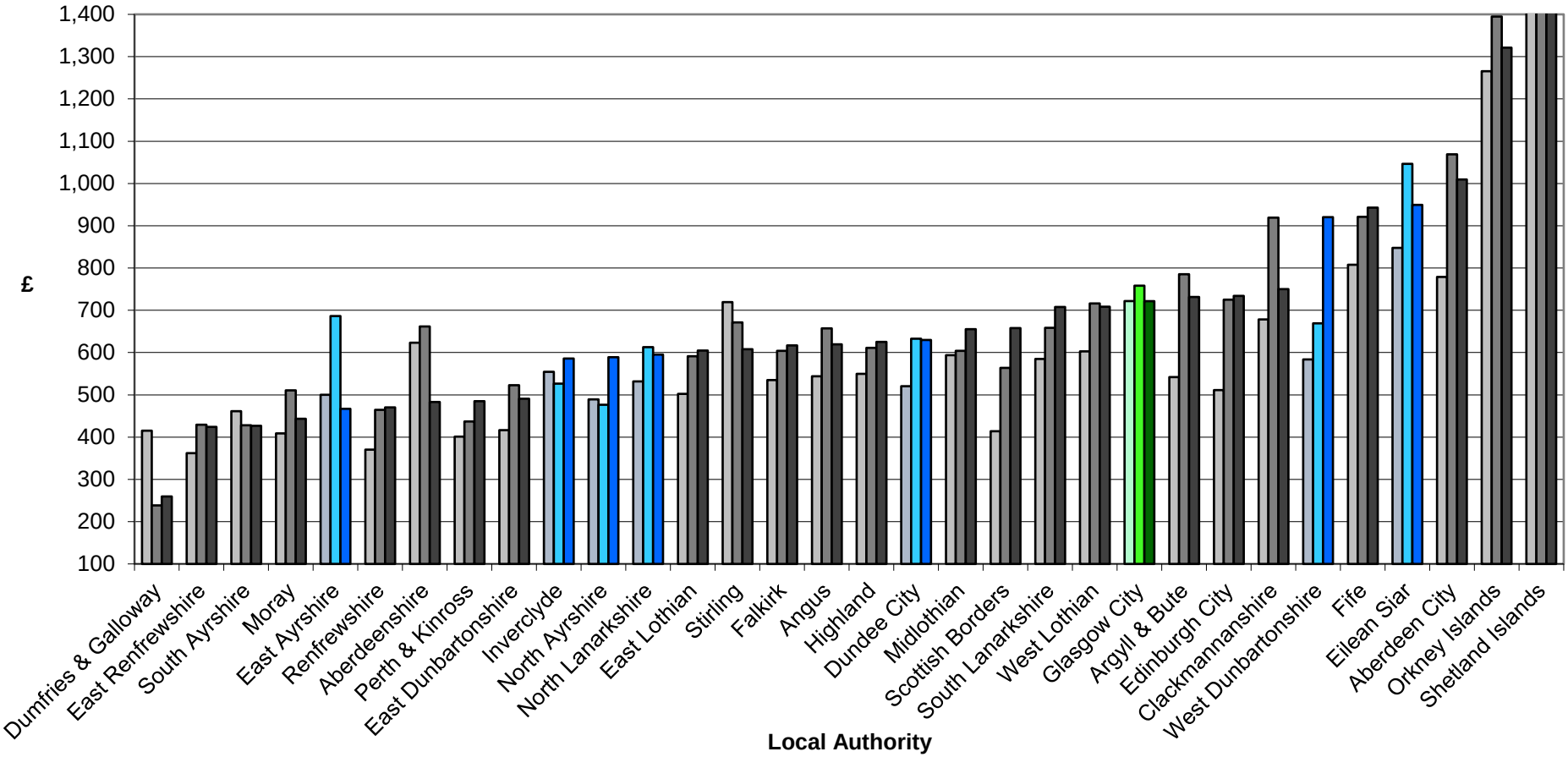
SW2 -Self Directed Support (Direct Payments + Managed Personalised Budgets)
Spend on Adults 18+ as % of Total Social Work Spend on Adults 18+
2019/20, 2020/21, 2021/22



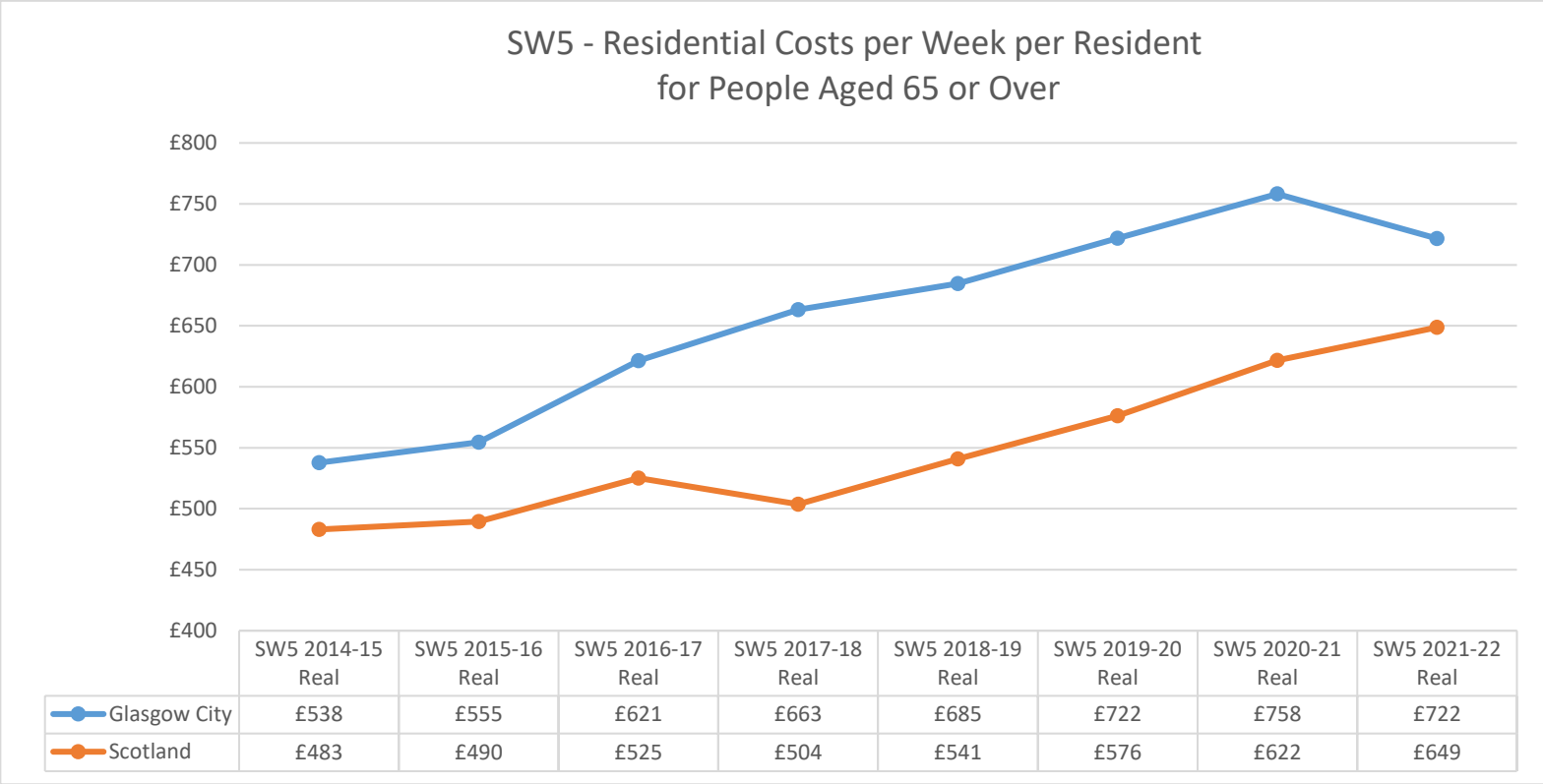


	SW2 2014-15	SW2 2015-16	SW2 2016-17	SW2 2017-18	SW2 2018-19	SW2 2019-20	SW2 2020-21	SW2 2021-22
Glasgow City	32.50	27.59	18.74	21.14	23.28	11.47	16.55	14.21
Scotland	6.90	6.66	6.36	6.80	7.25	7.69	8.13	8.16

SW5 - Residential Costs per Week per Resident for People Aged 65 or Over
2019/20, 2020/21, 2021/22

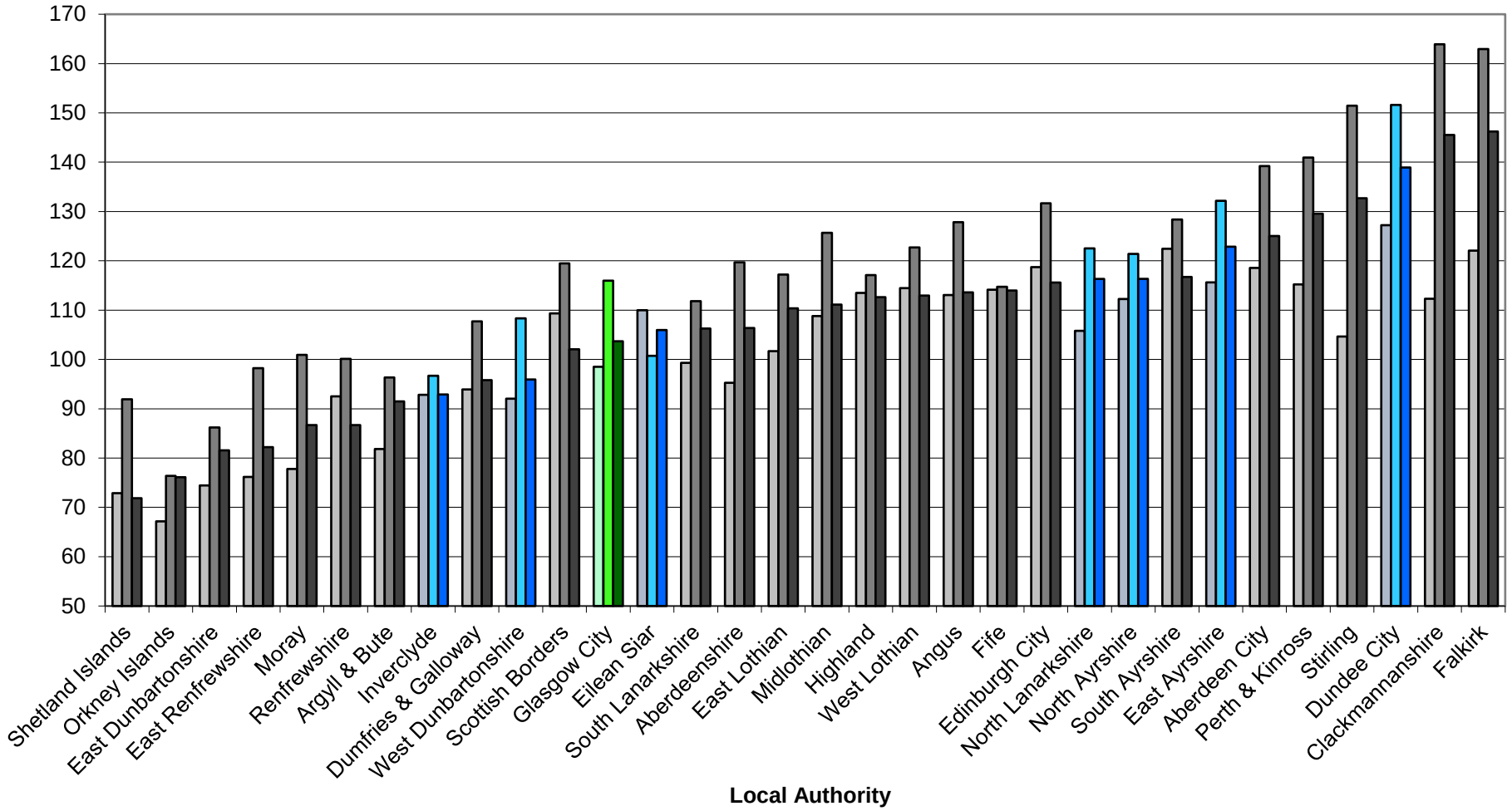


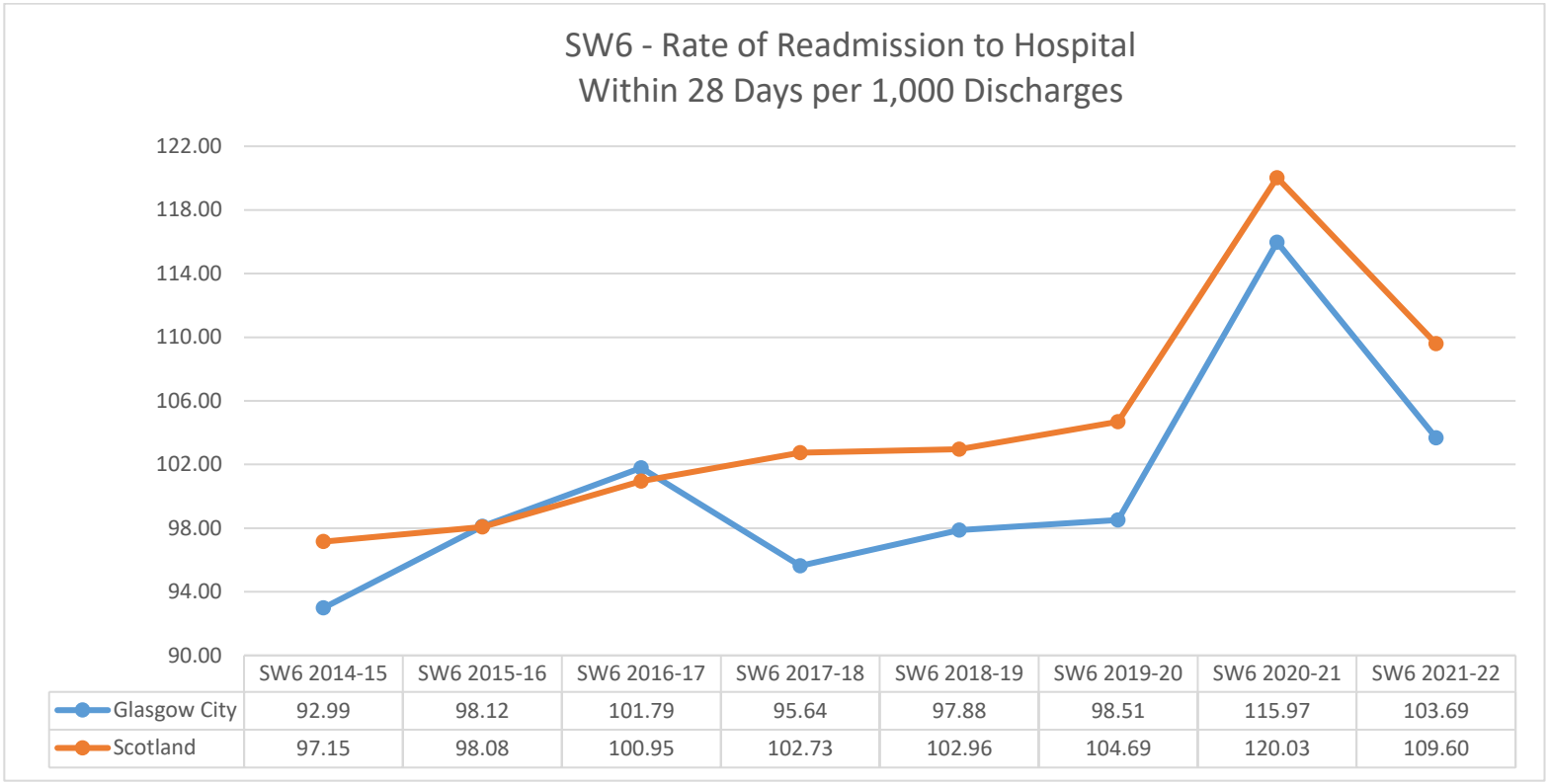
Shetland Islands: 2019/20 **£1,885** 2020/21 **£2,317** 2021/22 **£2,778**



	SW5 2014-15 Real	SW5 2015-16 Real	SW5 2016-17 Real	SW5 2017-18 Real	SW5 2018-19 Real	SW5 2019-20 Real	SW5 2020-21 Real	SW5 2021-22 Real
Glasgow City	£538	£555	£621	£663	£685	£722	£758	£722
Scotland	£483	£490	£525	£504	£541	£576	£622	£649

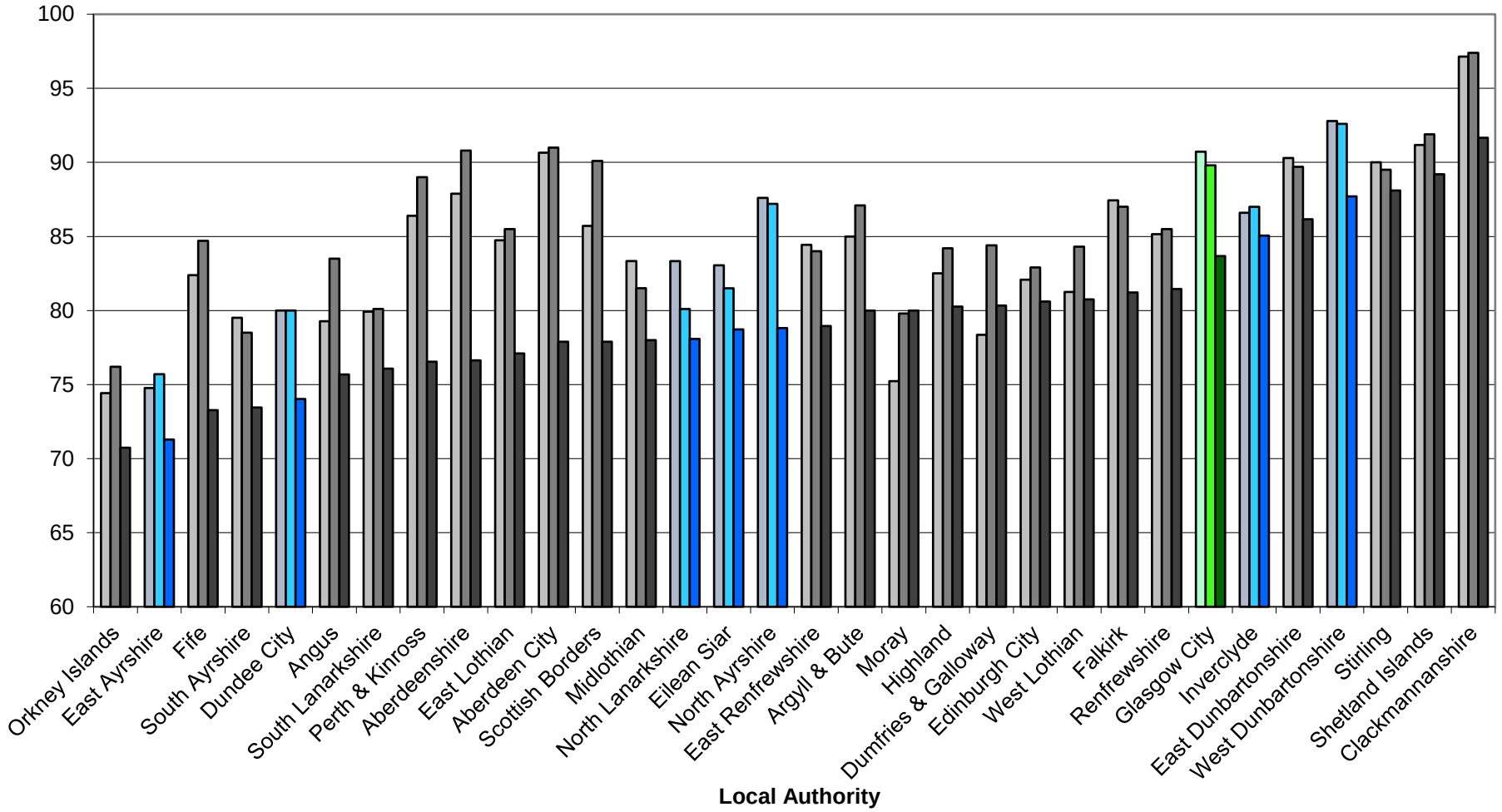
SW6 - Rate of Readmission to Hospital within 28 days per 1,000 Discharges
2019/20, 2020/21, 2021/22

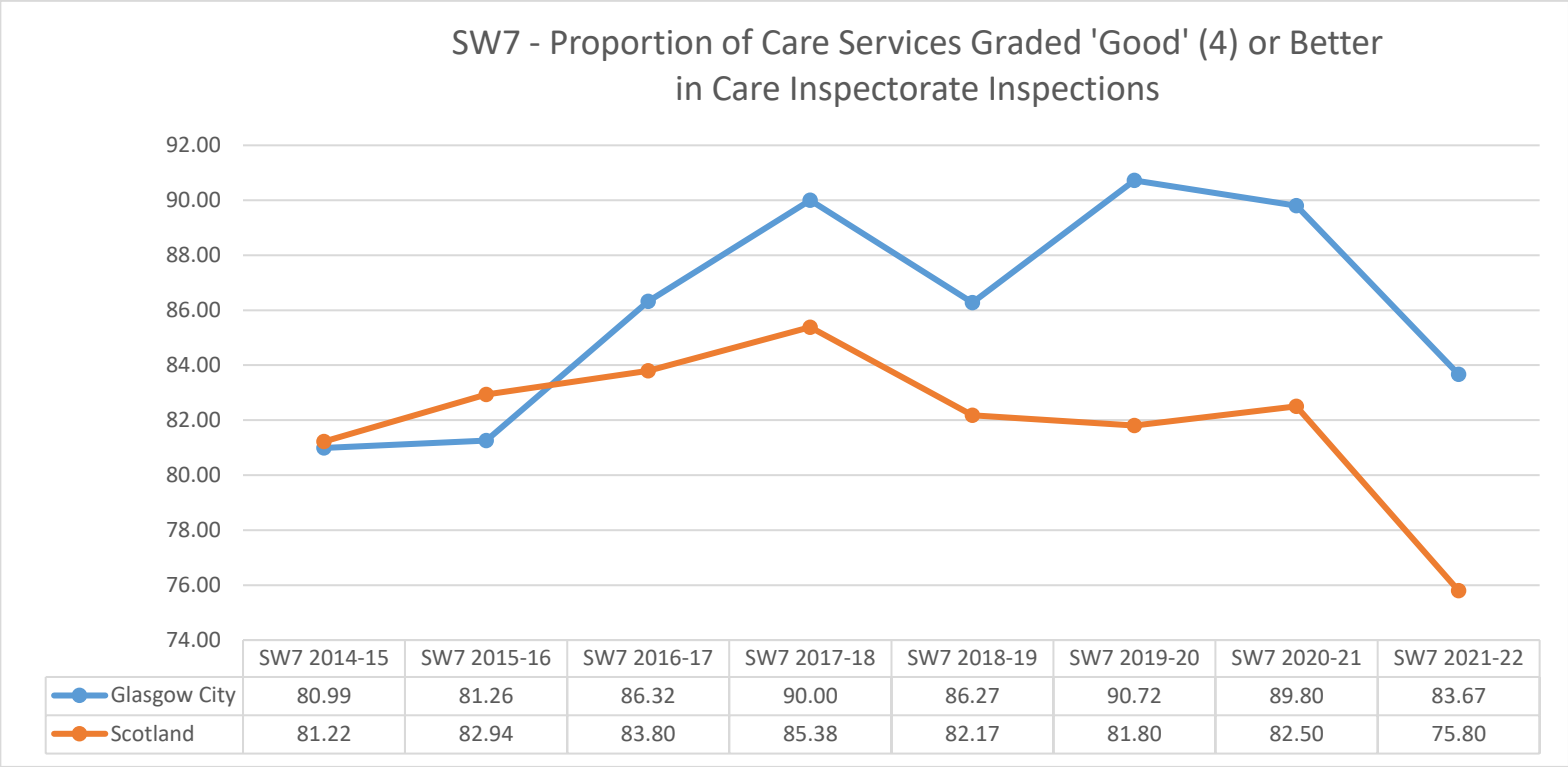




	SW6 2014-15	SW6 2015-16	SW6 2016-17	SW6 2017-18	SW6 2018-19	SW6 2019-20	SW6 2020-21	SW6 2021-22
Glasgow City	92.99	98.12	101.79	95.64	97.88	98.51	115.97	103.69
Scotland	97.15	98.08	100.95	102.73	102.96	104.69	120.03	109.60

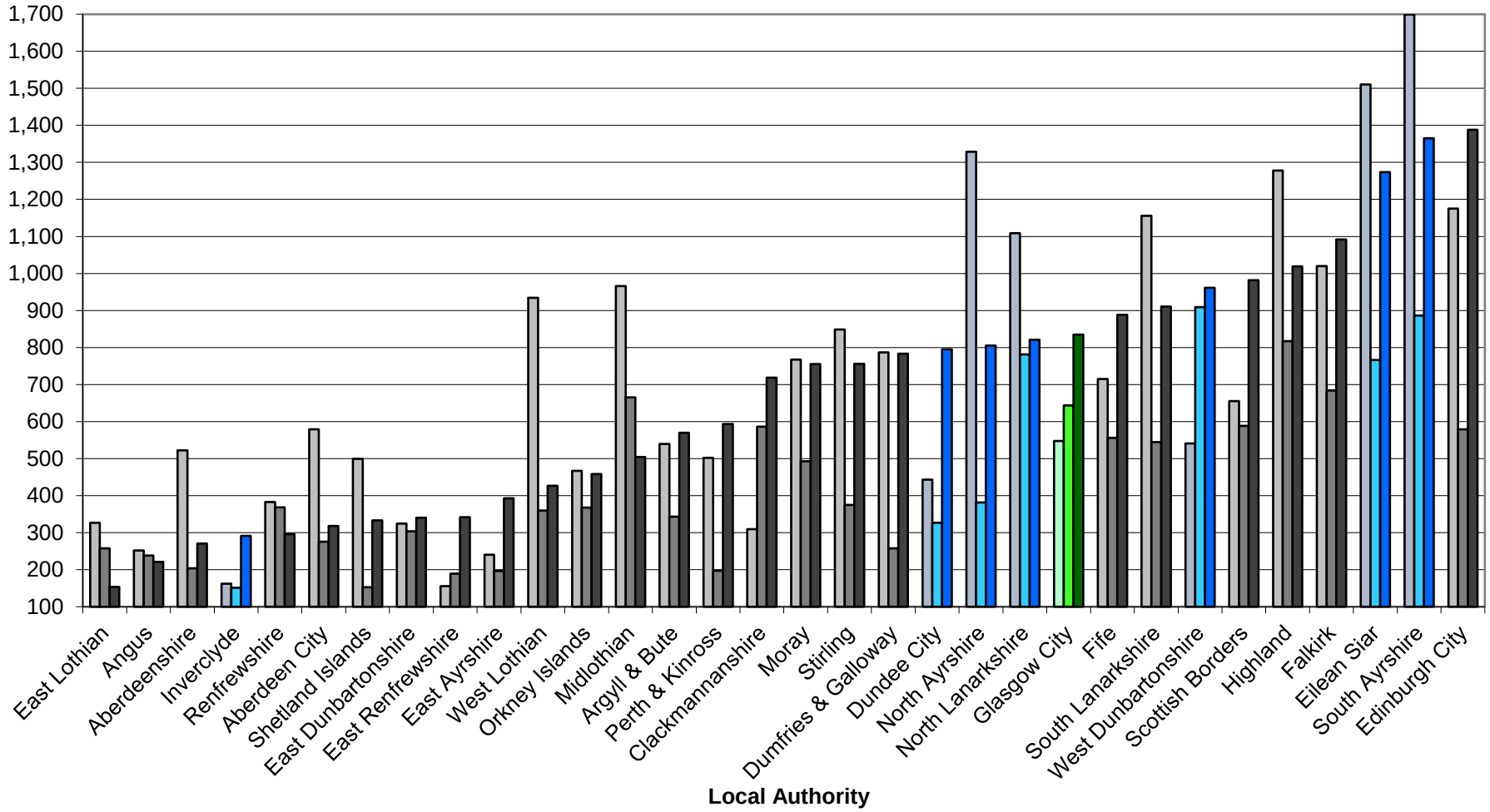
SW7 - Proportion of Care Services Graded 'Good' (4) or Better in Care Inspectorate Inspections 2019/20, 2020/21, 2021/22

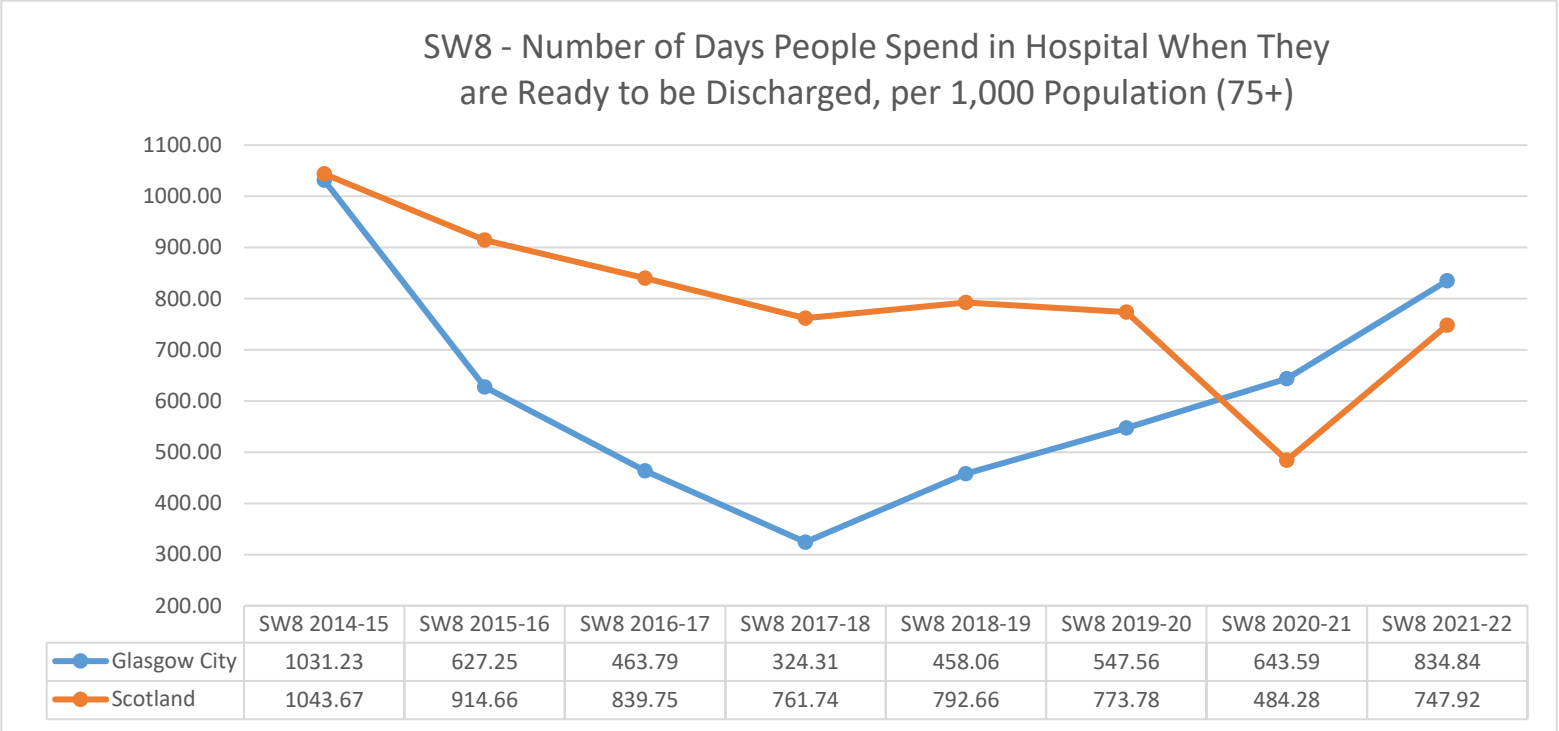




	SW7 2014-15	SW7 2015-16	SW7 2016-17	SW7 2017-18	SW7 2018-19	SW7 2019-20	SW7 2020-21	SW7 2021-22
Glasgow City	80.99	81.26	86.32	90.00	86.27	90.72	89.80	83.67
Scotland	81.22	82.94	83.80	85.38	82.17	81.80	82.50	75.80

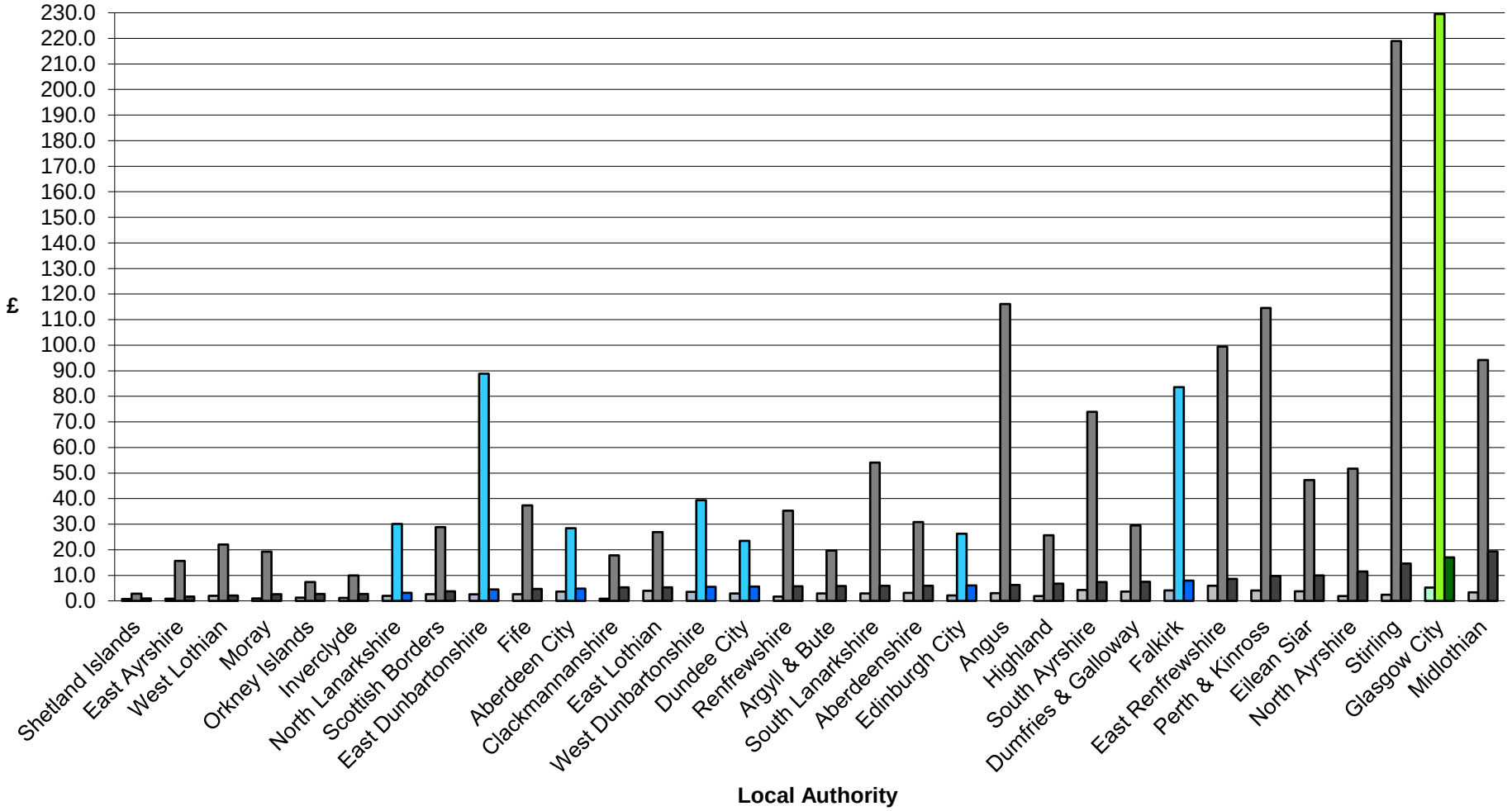
SW8 - Number of Days People Spend in Hospital
When They are Ready to be Discharged, per 1,000 Population (75+)
2019/20, 2020/21, 2021/22

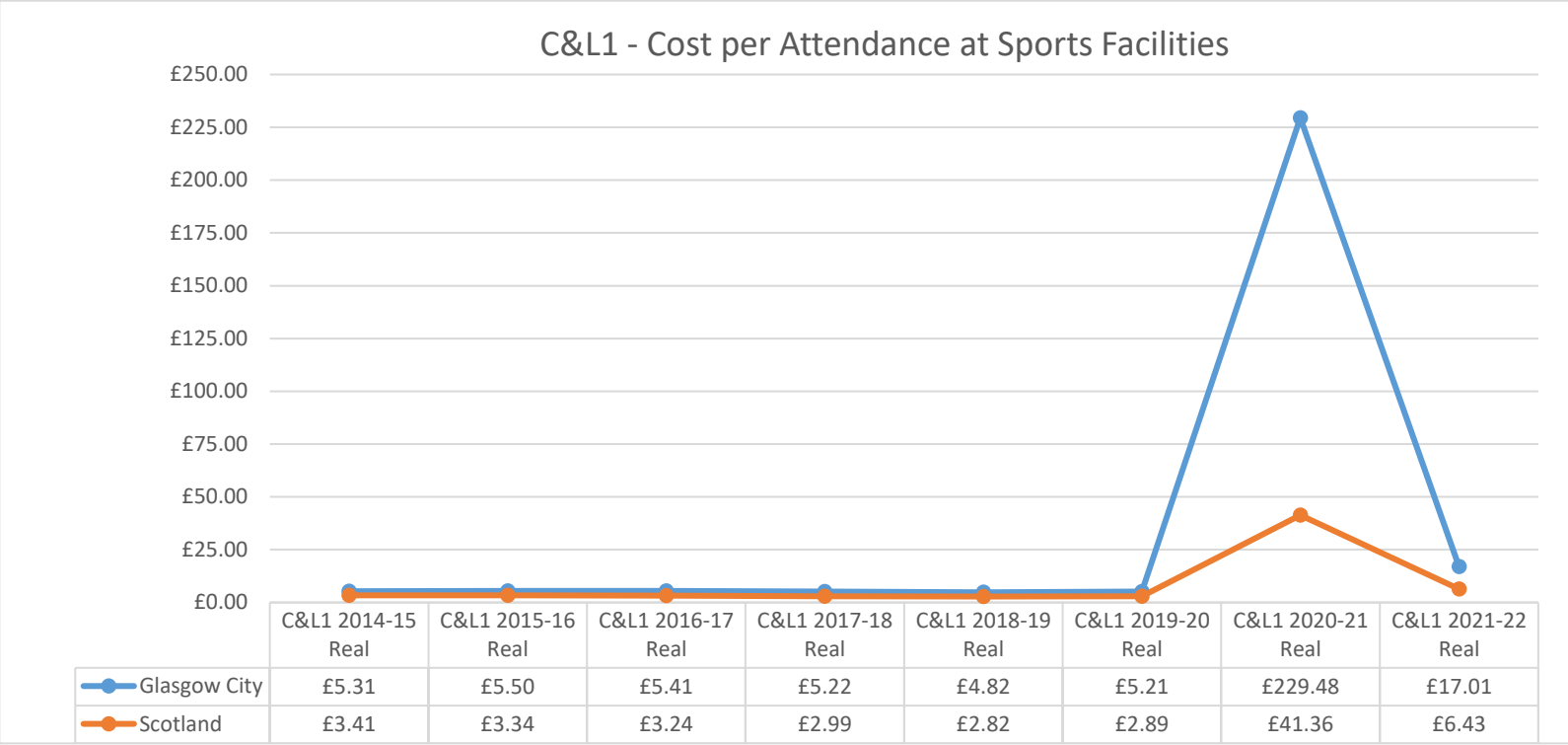




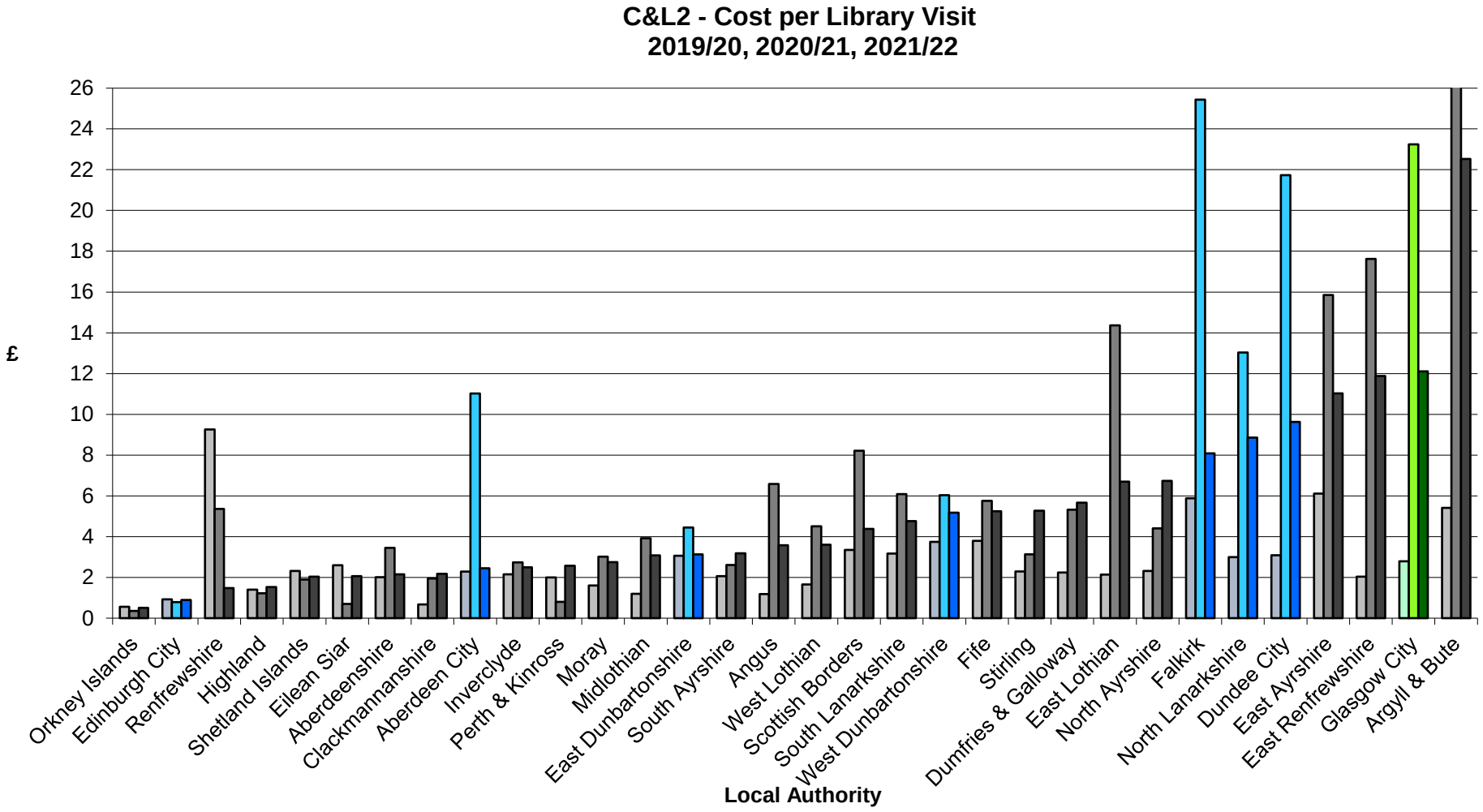
	SW8 2014-15	SW8 2015-16	SW8 2016-17	SW8 2017-18	SW8 2018-19	SW8 2019-20	SW8 2020-21	SW8 2021-22
Glasgow City	1031.23	627.25	463.79	324.31	458.06	547.56	643.59	834.84
Scotland	1043.67	914.66	839.75	761.74	792.66	773.78	484.28	747.92

C&L1 - Cost per Attendance at Sports Facilities
2019/20, 2020/21, 2021/22

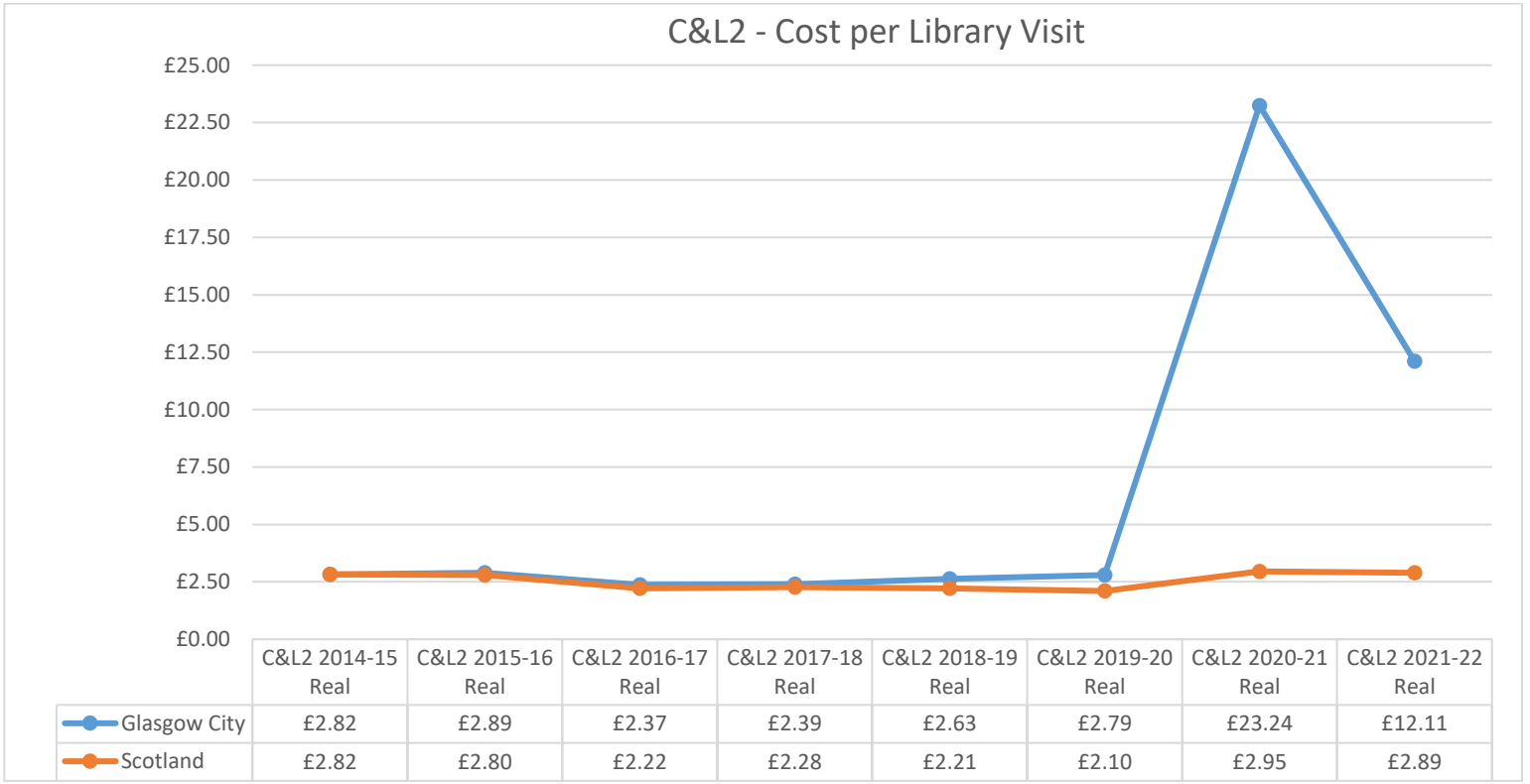




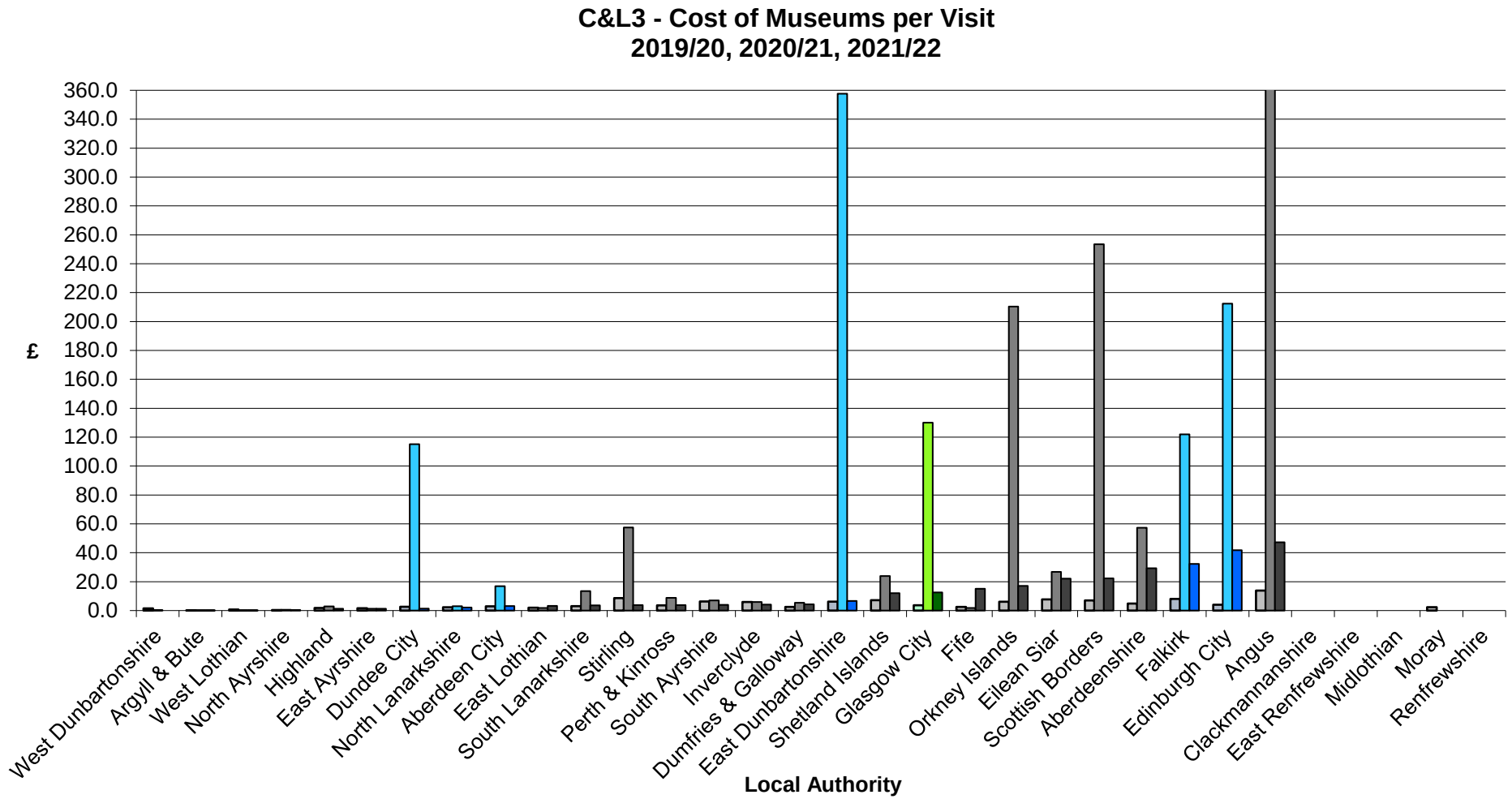
	C&L1 2014-15 Real	C&L1 2015-16 Real	C&L1 2016-17 Real	C&L1 2017-18 Real	C&L1 2018-19 Real	C&L1 2019-20 Real	C&L1 2020-21 Real	C&L1 2021-22 Real
Glasgow City	£5.31	£5.50	£5.41	£5.22	£4.82	£5.21	£229.48	£17.01
Scotland	£3.41	£3.34	£3.24	£2.99	£2.82	£2.89	£41.36	£6.43



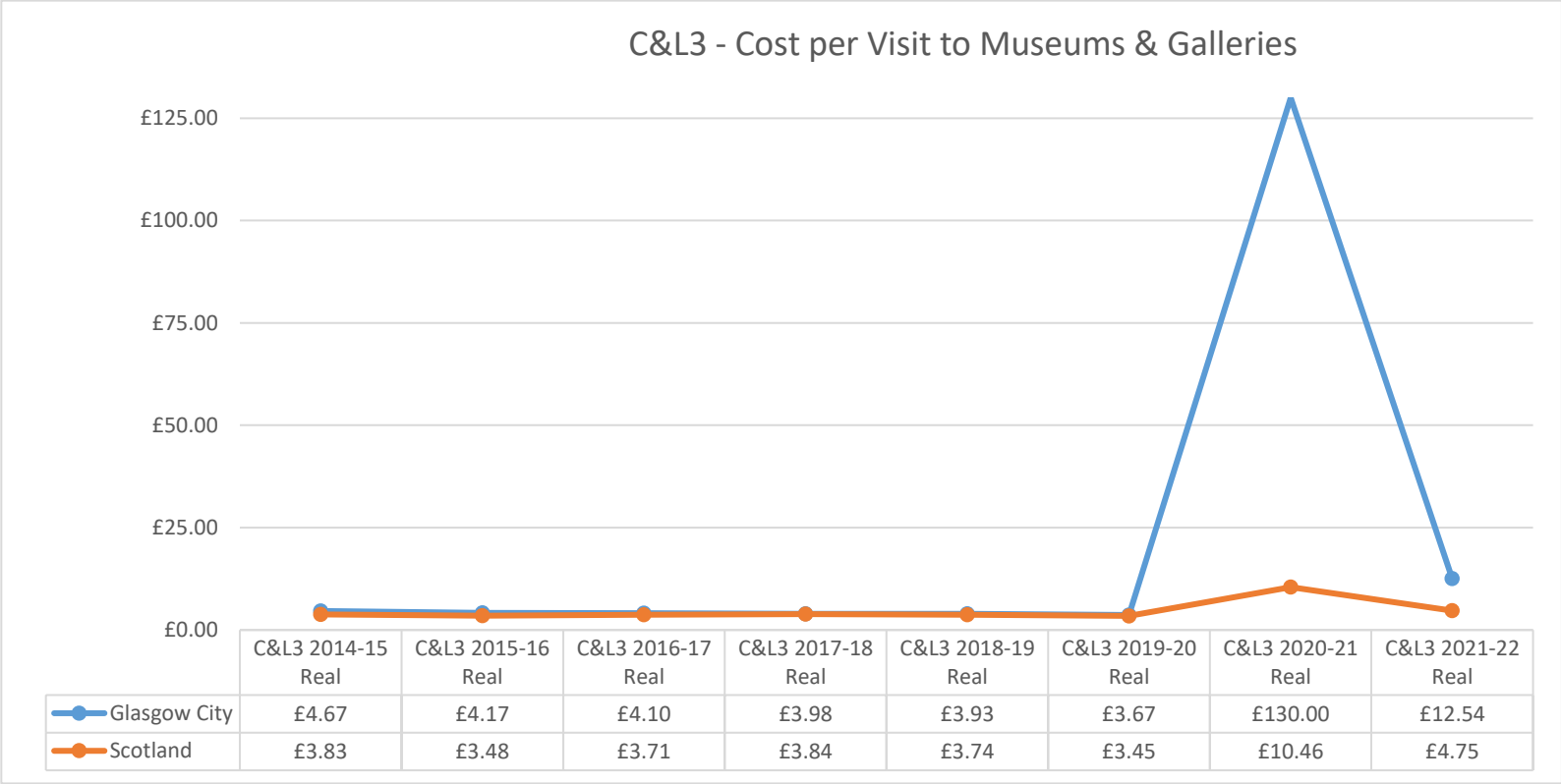
Argyle & Bute: 2020/21 **£37.89**



	C&L2 2014-15 Real	C&L2 2015-16 Real	C&L2 2016-17 Real	C&L2 2017-18 Real	C&L2 2018-19 Real	C&L2 2019-20 Real	C&L2 2020-21 Real	C&L2 2021-22 Real
Glasgow City	£2.82	£2.89	£2.37	£2.39	£2.63	£2.79	£23.24	£12.11
Scotland	£2.82	£2.80	£2.22	£2.28	£2.21	£2.10	£2.95	£2.89

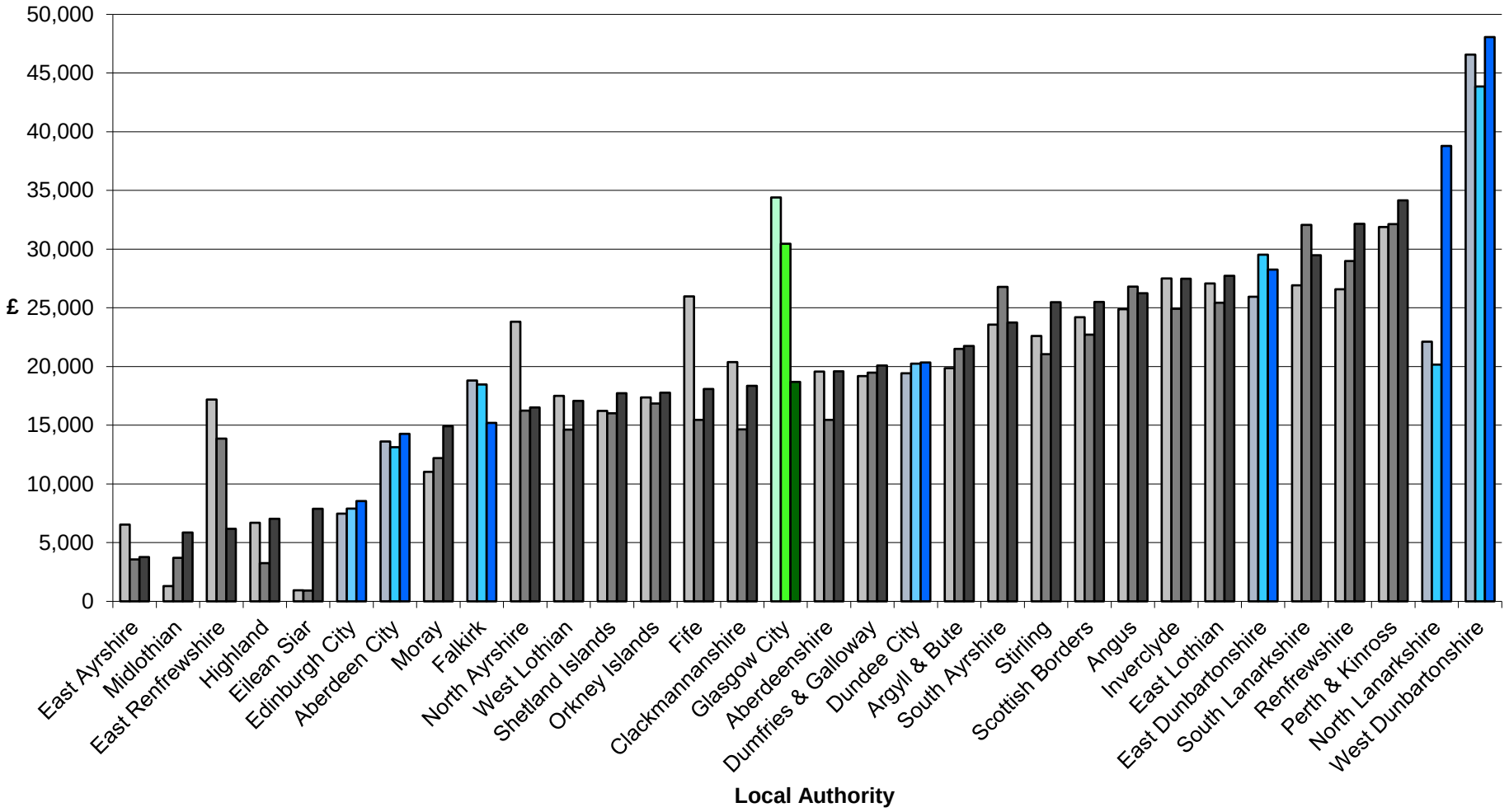


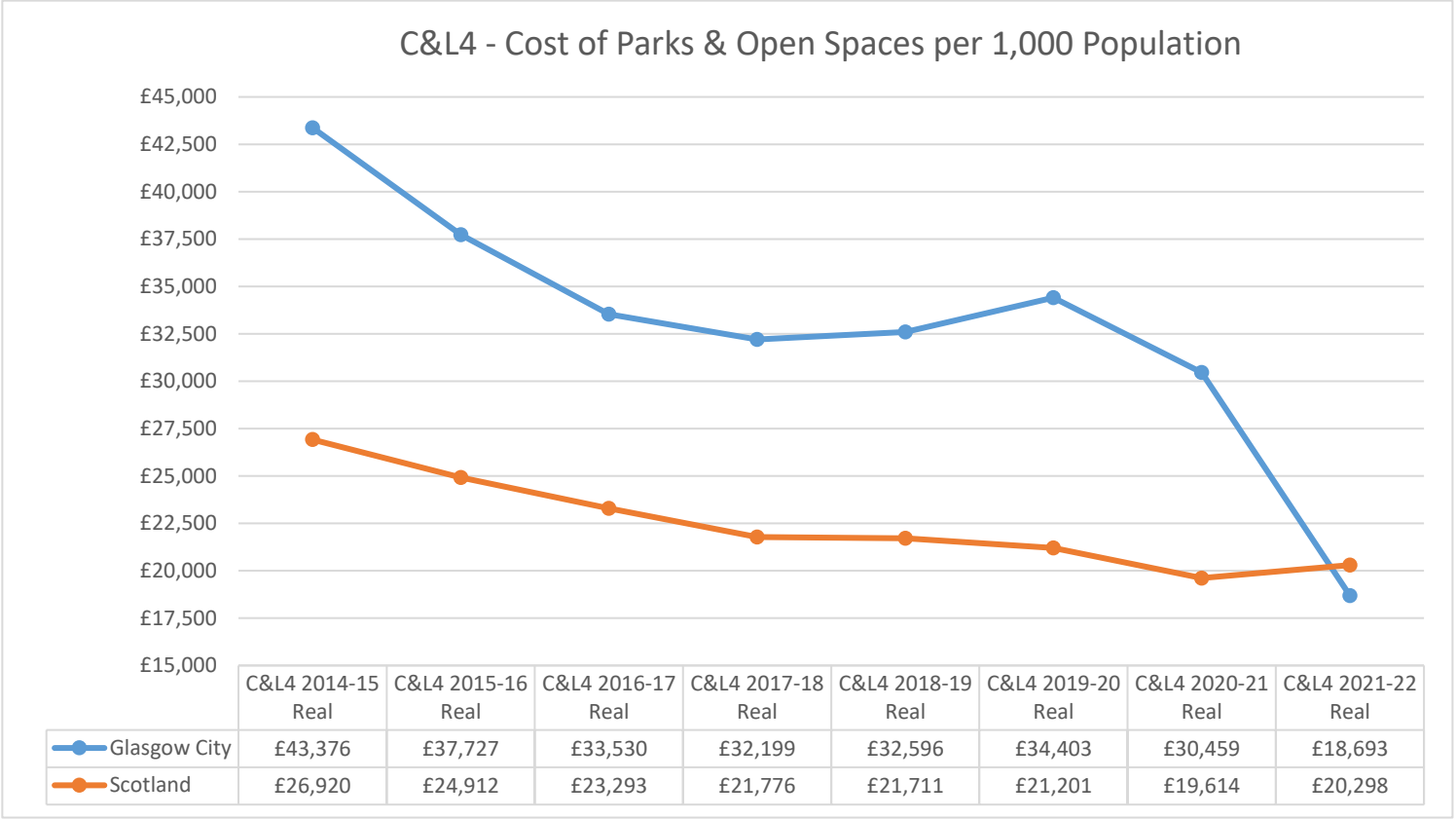
Angus: 2020/21 - **£1,275.31**



	C&L3 2014-15 Real	C&L3 2015-16 Real	C&L3 2016-17 Real	C&L3 2017-18 Real	C&L3 2018-19 Real	C&L3 2019-20 Real	C&L3 2020-21 Real	C&L3 2021-22 Real
Glasgow City	£4.67	£4.17	£4.10	£3.98	£3.93	£3.67	£130.00	£12.54
Scotland	£3.83	£3.48	£3.71	£3.84	£3.74	£3.45	£10.46	£4.75

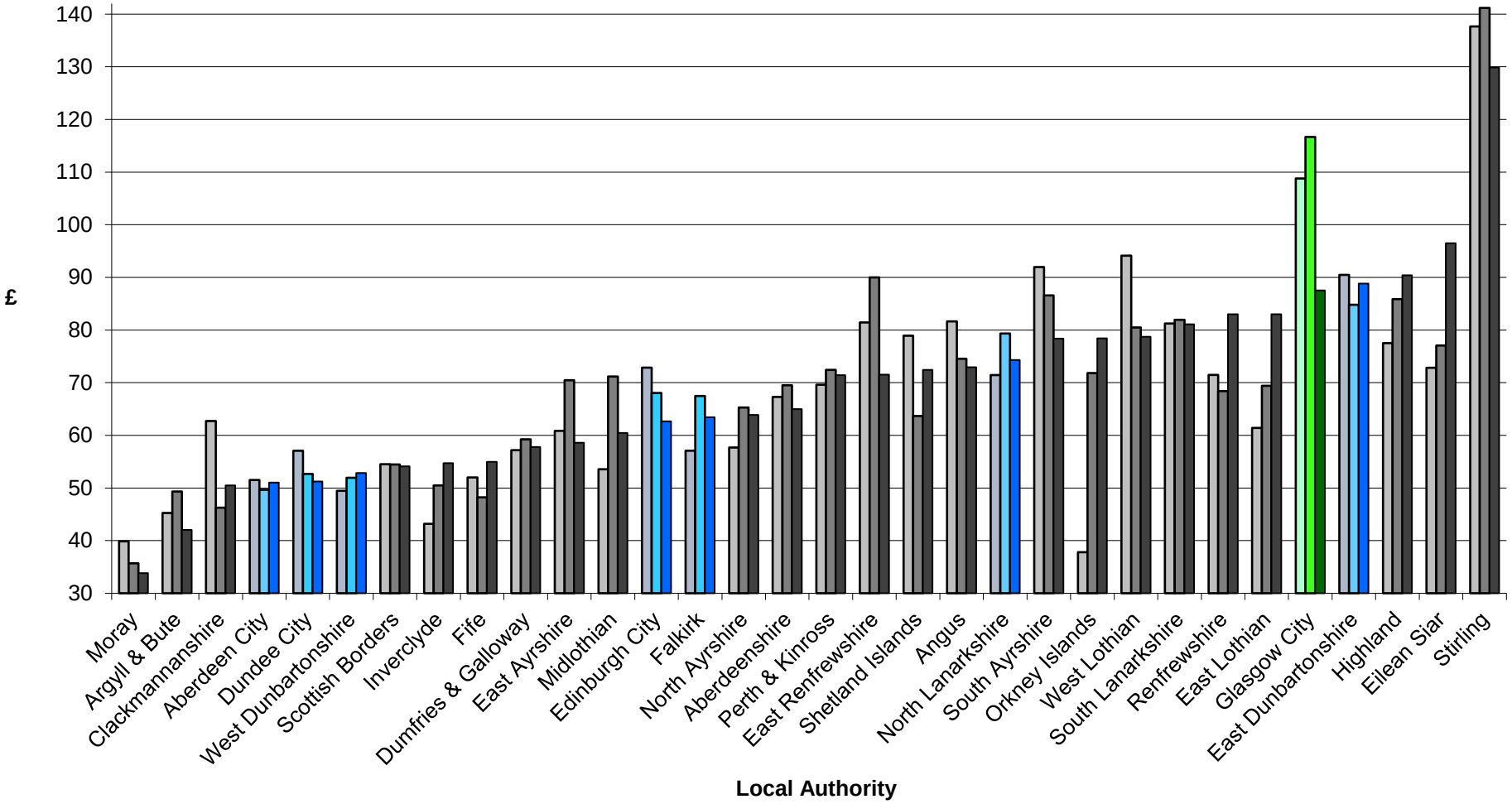
C&L4 - Cost of Parks & Open Spaces per 1,000 Population
2019/20, 2020/21, 2021/22

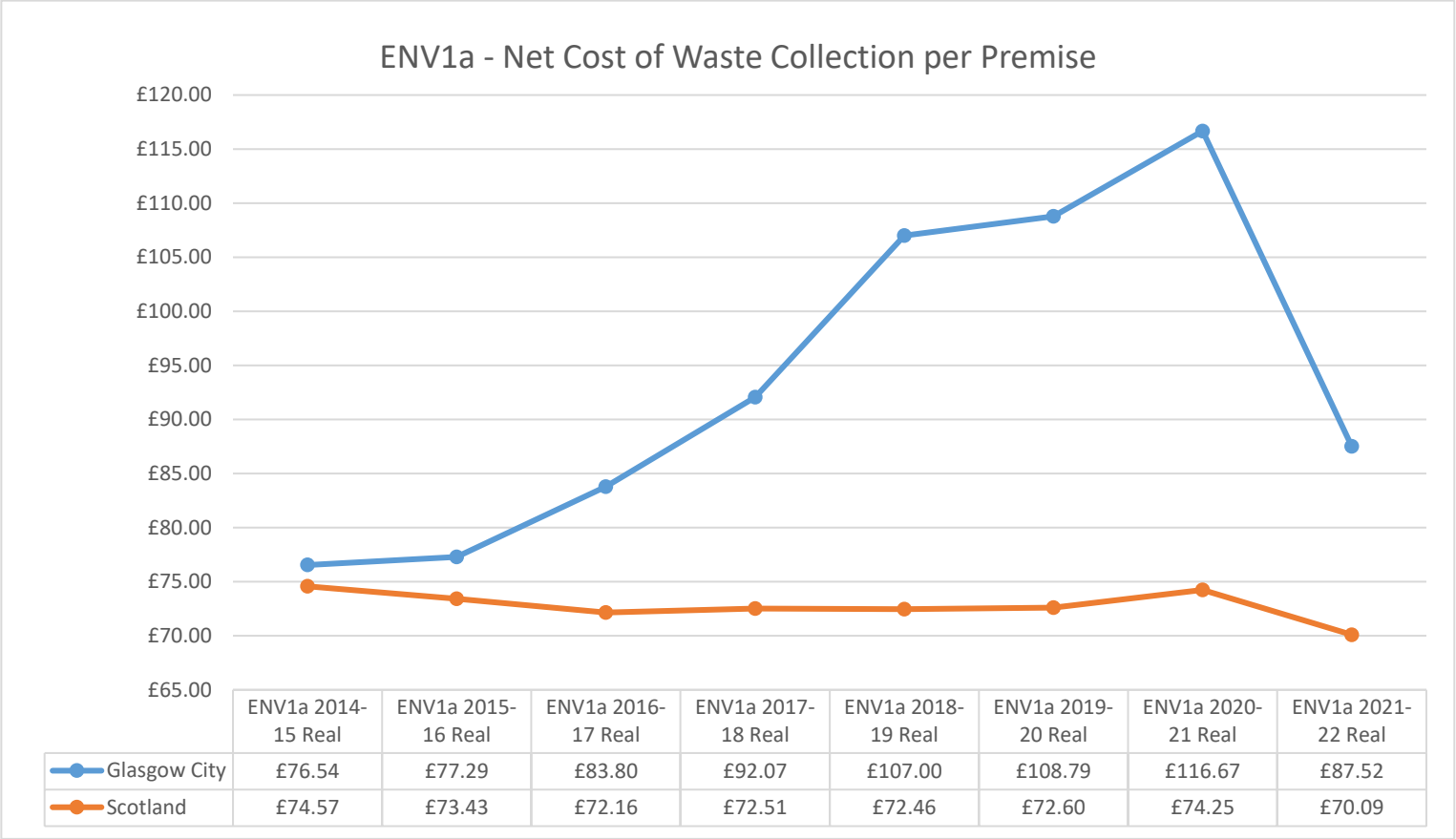




	C&L4 2014-15 Real	C&L4 2015-16 Real	C&L4 2016-17 Real	C&L4 2017-18 Real	C&L4 2018-19 Real	C&L4 2019-20 Real	C&L4 2020-21 Real	C&L4 2021-22 Real
Glasgow City	£43,376	£37,727	£33,530	£32,199	£32,596	£34,403	£30,459	£18,693
Scotland	£26,920	£24,912	£23,293	£21,776	£21,711	£21,201	£19,614	£20,298

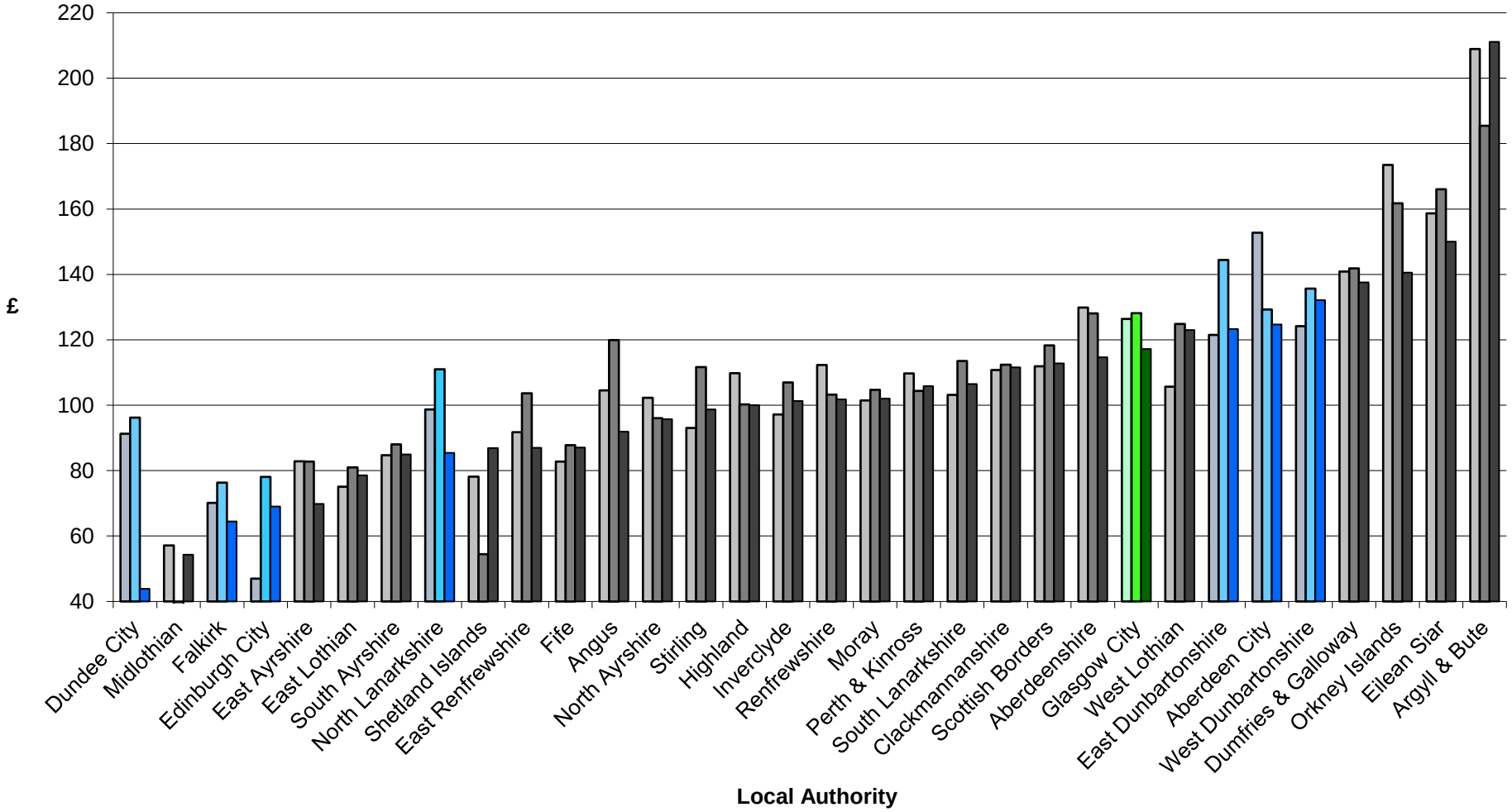
ENV1a - Net Cost of Waste Collection per Premise
2019/20, 2020/21, 2021/22

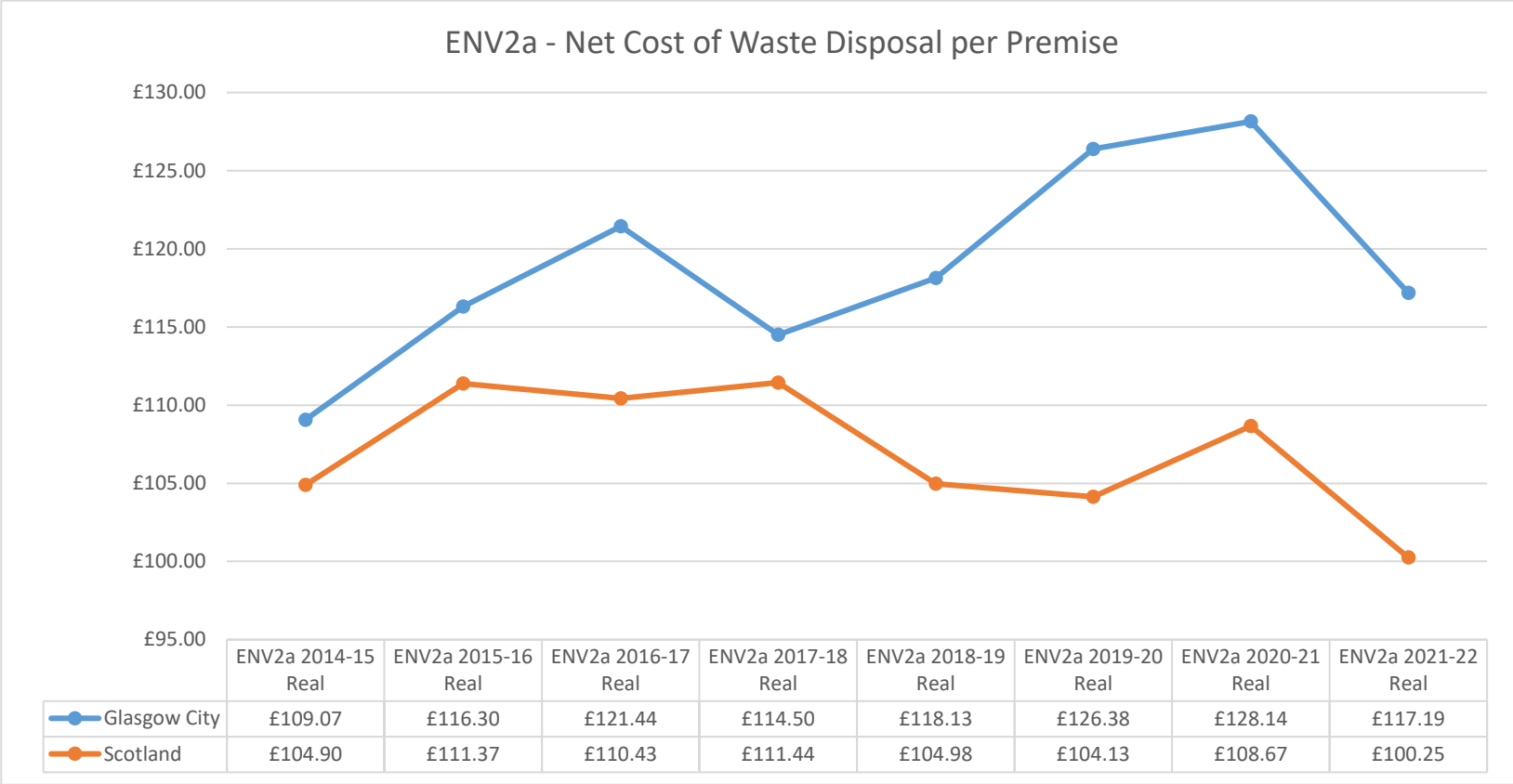




	ENV1a 2014-15 Real	ENV1a 2015-16 Real	ENV1a 2016-17 Real	ENV1a 2017-18 Real	ENV1a 2018-19 Real	ENV1a 2019-20 Real	ENV1a 2020-21 Real	ENV1a 2021-22 Real
Glasgow City	£76.54	£77.29	£83.80	£92.07	£107.00	£108.79	£116.67	£87.52
Scotland	£74.57	£73.43	£72.16	£72.51	£72.46	£72.60	£74.25	£70.09

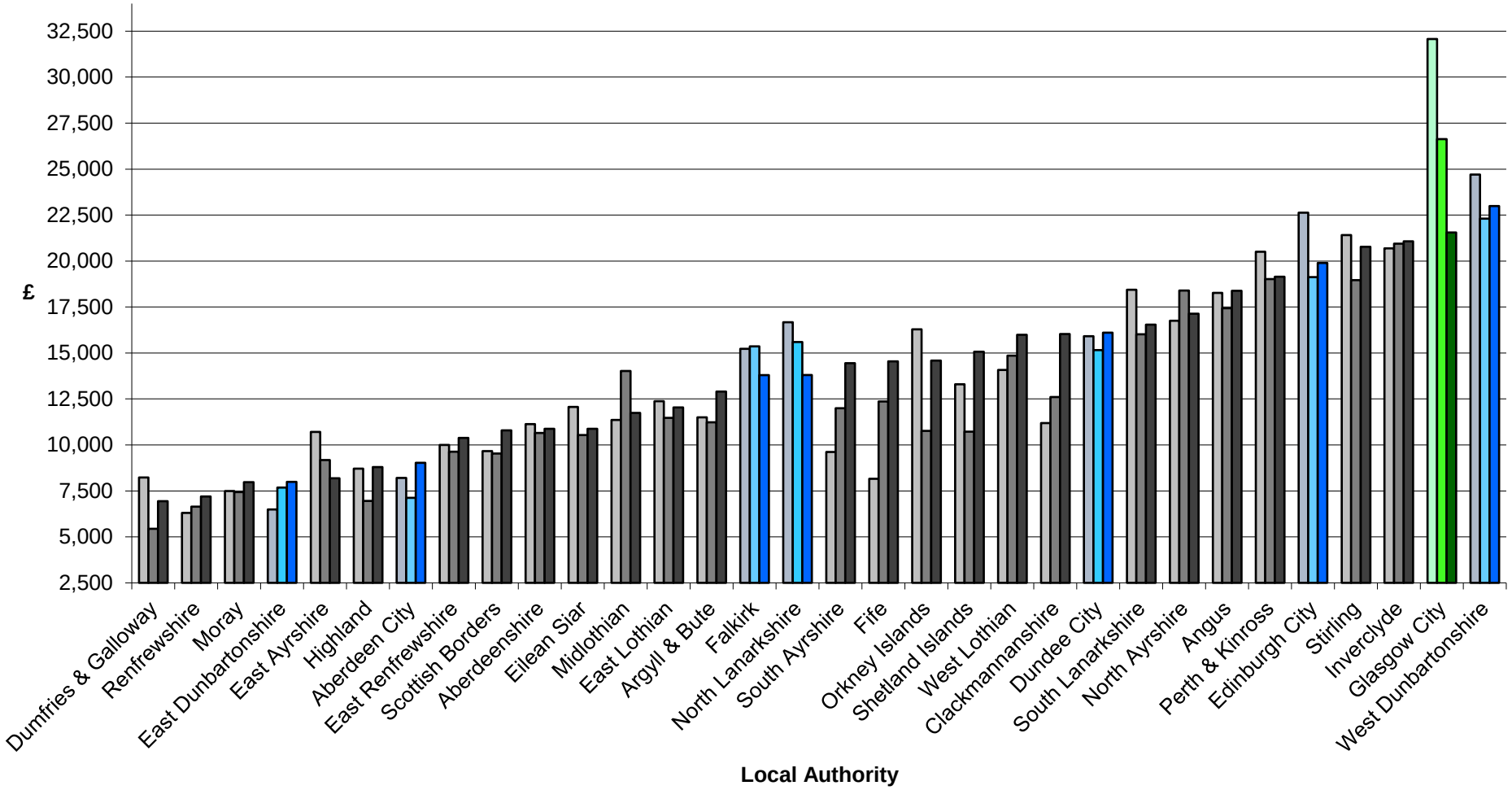
ENV2a - Net Cost of Waste Disposal per Premise
2019/20, 2020/21, 2021/22

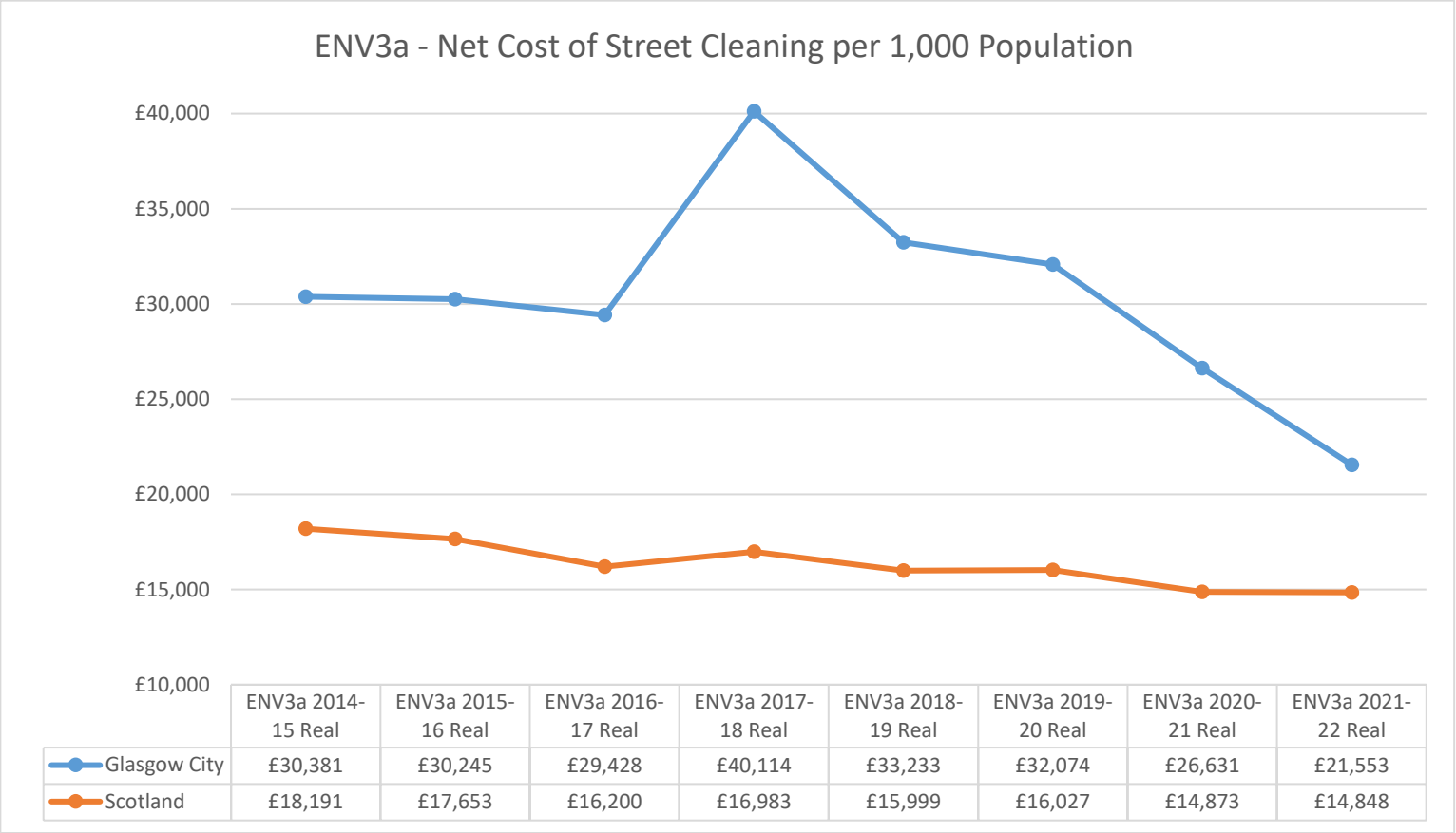




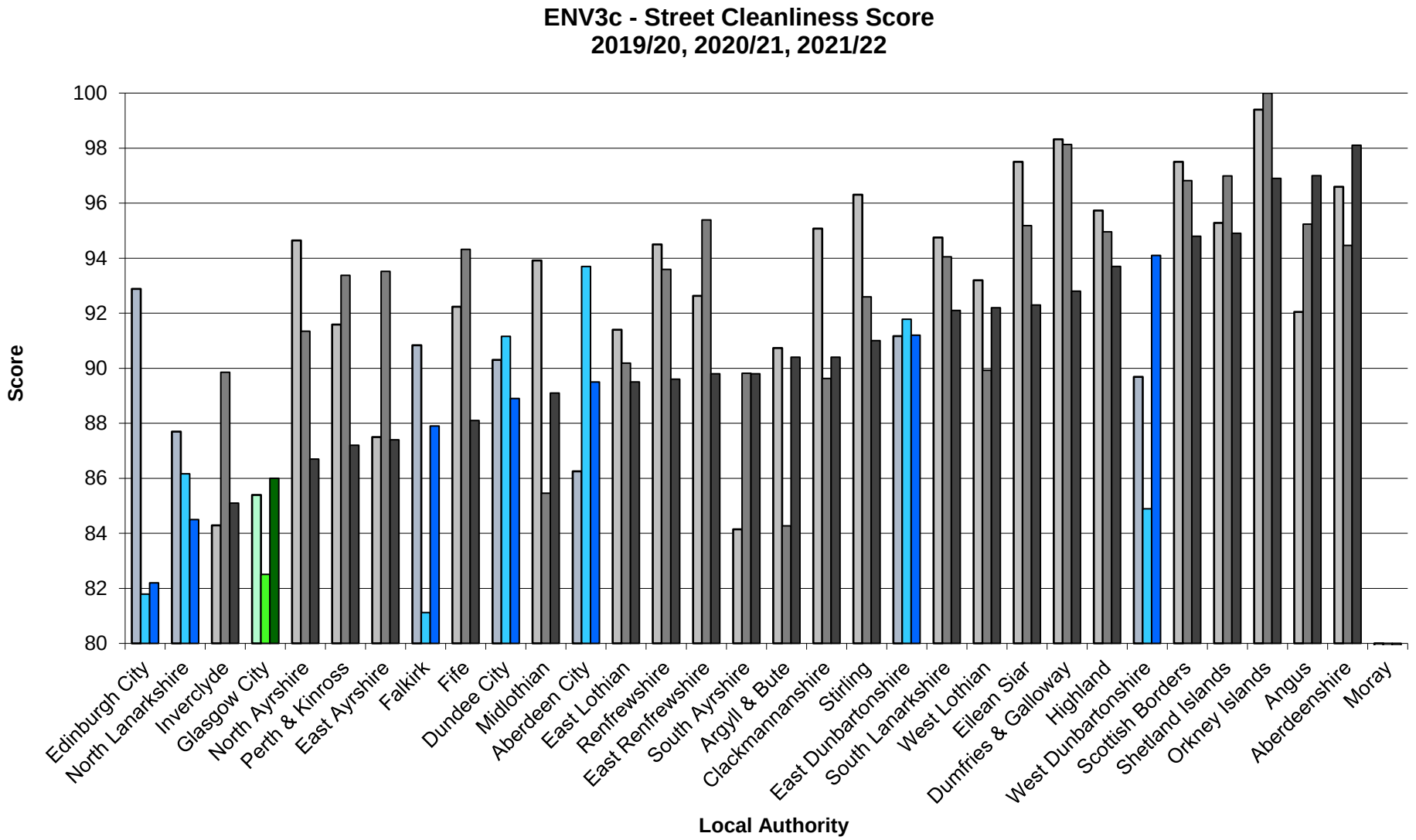
	ENV2a 2014-15 Real	ENV2a 2015-16 Real	ENV2a 2016-17 Real	ENV2a 2017-18 Real	ENV2a 2018-19 Real	ENV2a 2019-20 Real	ENV2a 2020-21 Real	ENV2a 2021-22 Real
Glasgow City	£109.07	£116.30	£121.44	£114.50	£118.13	£126.38	£128.14	£117.19
Scotland	£104.90	£111.37	£110.43	£111.44	£104.98	£104.13	£108.67	£100.25

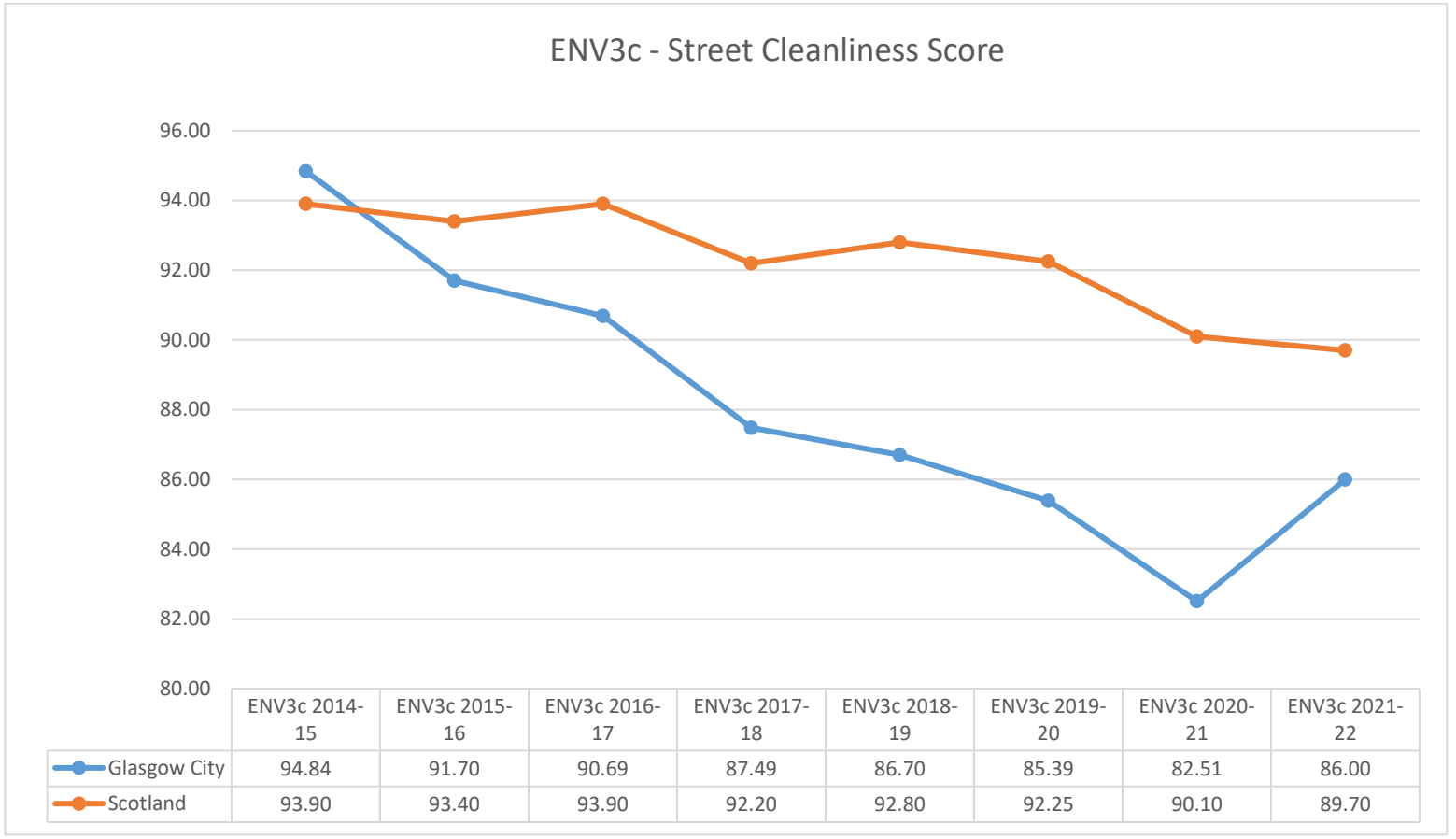
ENV3a - Net Cost of Street Cleaning per 1,000 Population
2019/20, 2020/21, 2021/22



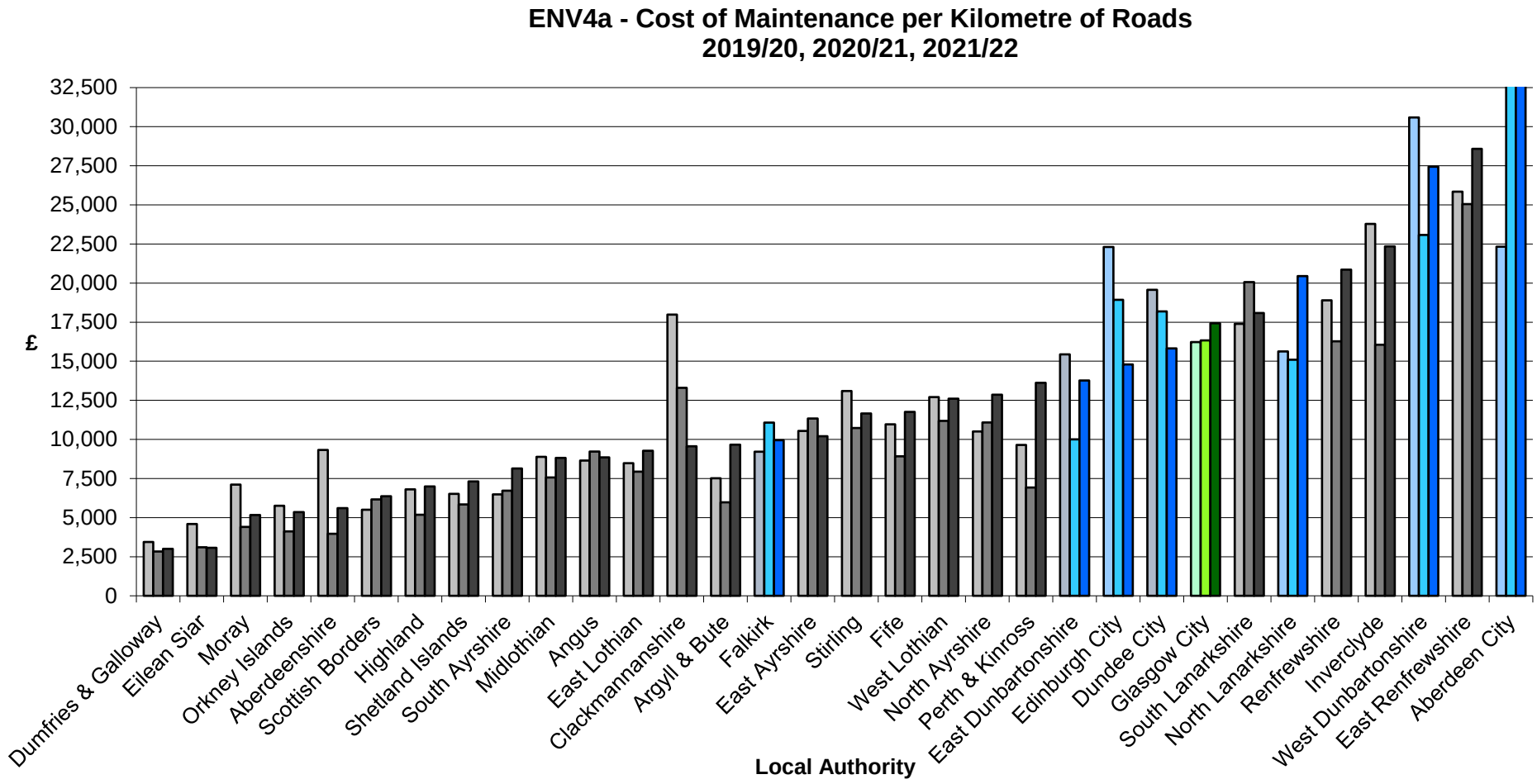


	ENV3a 2014-15 Real	ENV3a 2015-16 Real	ENV3a 2016-17 Real	ENV3a 2017-18 Real	ENV3a 2018-19 Real	ENV3a 2019-20 Real	ENV3a 2020-21 Real	ENV3a 2021-22 Real
Glasgow City	£30,381	£30,245	£29,428	£40,114	£33,233	£32,074	£26,631	£21,553
Scotland	£18,191	£17,653	£16,200	£16,983	£15,999	£16,027	£14,873	£14,848

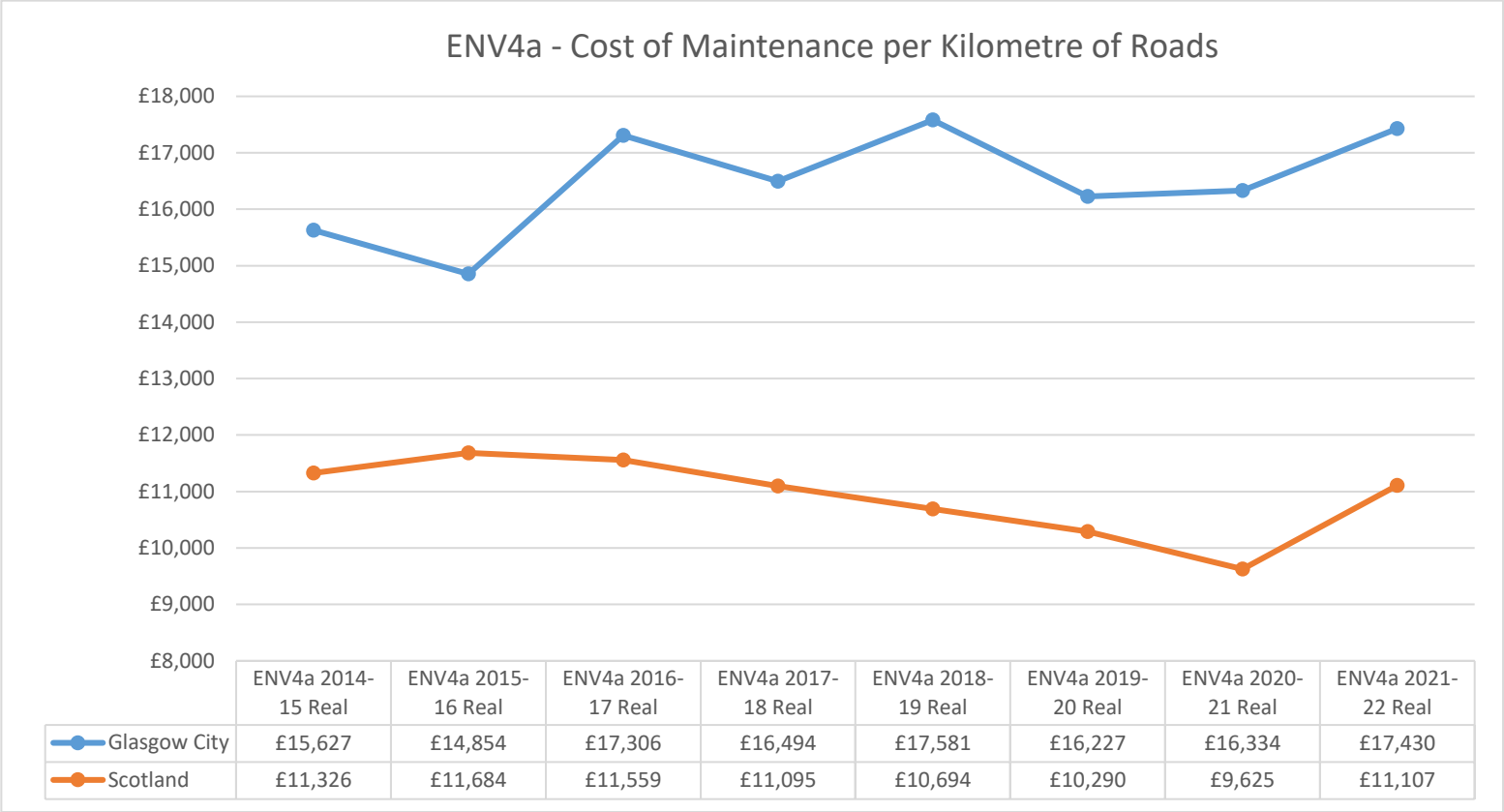

ENV3c - Street Cleanliness Score
2019/20, 2020/21, 2021/22
Score
100
98
96
94
92
90
88
86
84
82
80
Edinburgh City
North Lanarkshire
Inverclyde
Glasgow City
North Ayrshire
Perth & Kinross
East Ayrshire
Falkirk
Fife
Dundee City
Midlothian
Aberdeen City
East Lothian
Renfrewshire
East Renfrewshire
South Ayrshire
Argyll & Bute
Clackmannanshire
Stirling
East Dunbartonshire
South Lanarkshire
West Lothian
Eilean Siar
Dumfries & Galloway
Highland
West Dunbartonshire
Scottish Borders
Shetland Islands
Orkney Islands
Angus
Aberdeenshire
Moray
Local Authority



	ENV3c 2014-15	ENV3c 2015-16	ENV3c 2016-17	ENV3c 2017-18	ENV3c 2018-19	ENV3c 2019-20	ENV3c 2020-21	ENV3c 2021-22
Glasgow City	94.84	91.70	90.69	87.49	86.70	85.39	82.51	86.00
Scotland	93.90	93.40	93.90	92.20	92.80	92.25	90.10	89.70

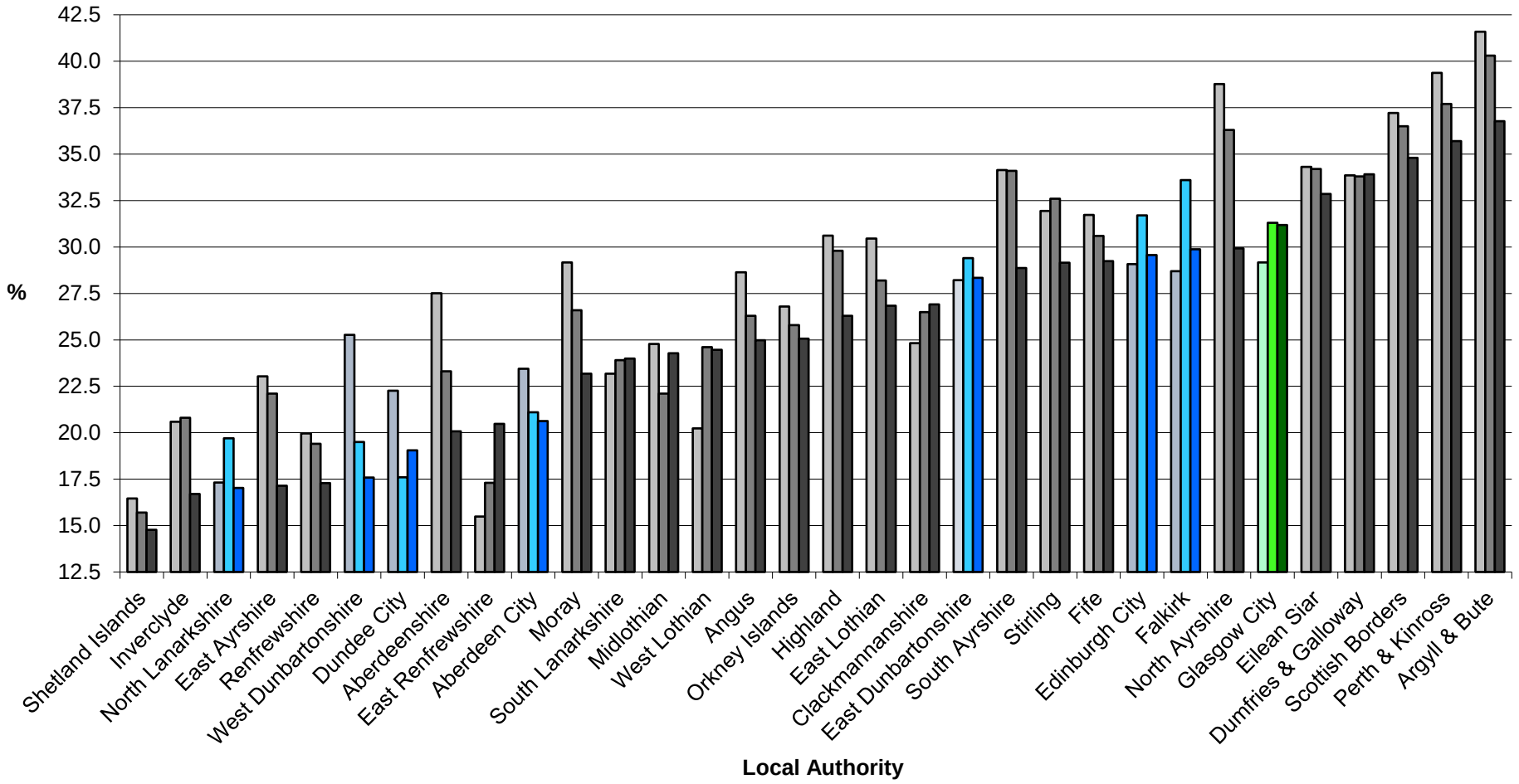


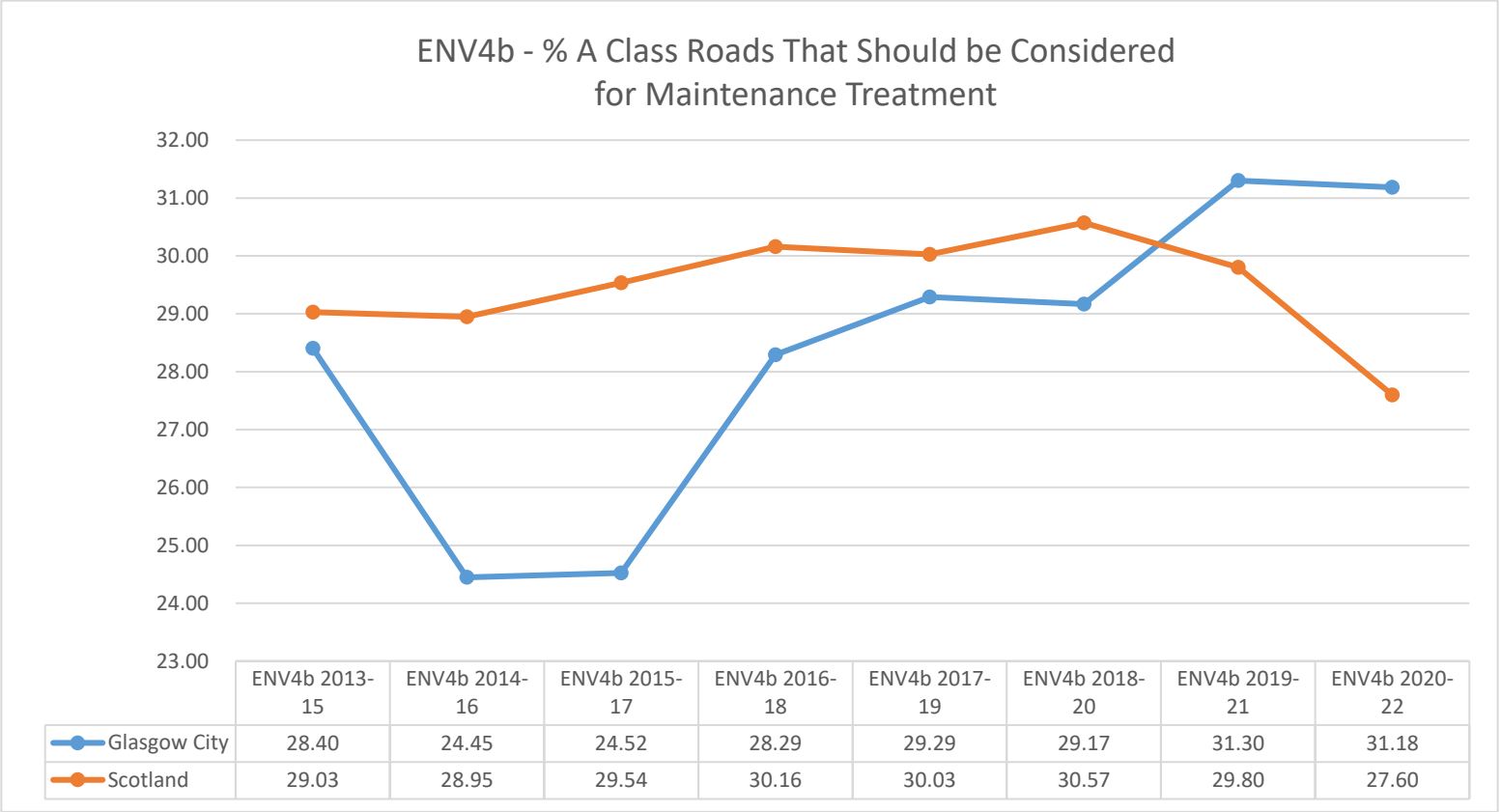
Aberdeen City: 2020/21 **£66,205** 2021/22 **£69,500**



	ENV4a 2014-15 Real	ENV4a 2015-16 Real	ENV4a 2016-17 Real	ENV4a 2017-18 Real	ENV4a 2018-19 Real	ENV4a 2019-20 Real	ENV4a 2020-21 Real	ENV4a 2021-22 Real
Glasgow City	£15,627	£14,854	£17,306	£16,494	£17,581	£16,227	£16,334	£17,430
Scotland	£11,326	£11,684	£11,559	£11,095	£10,694	£10,290	£9,625	£11,107

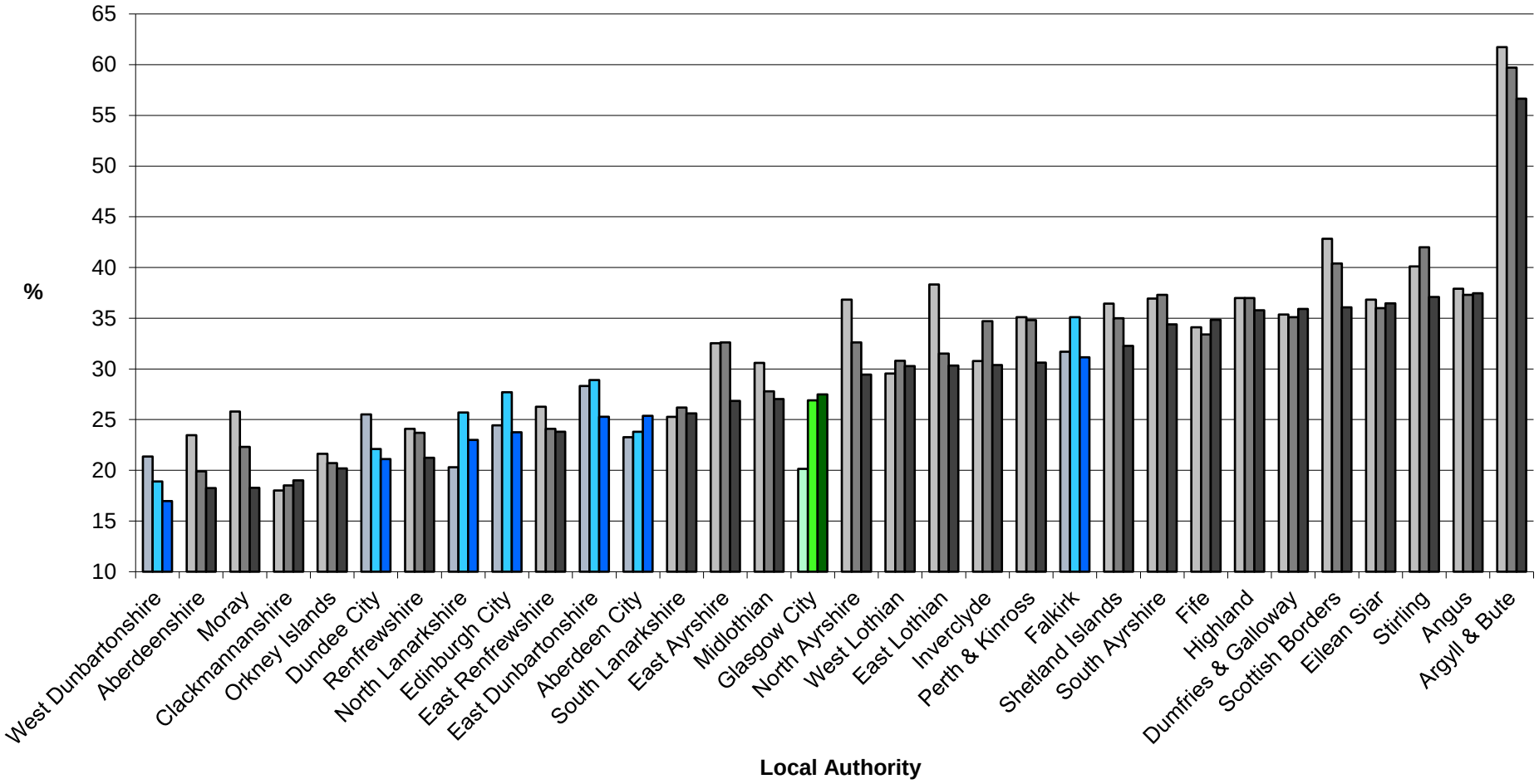
ENV4b - Percentage A Class Roads that Should be Considered for Maintenance Treatment
2018/20, 2019/21, 2020/22

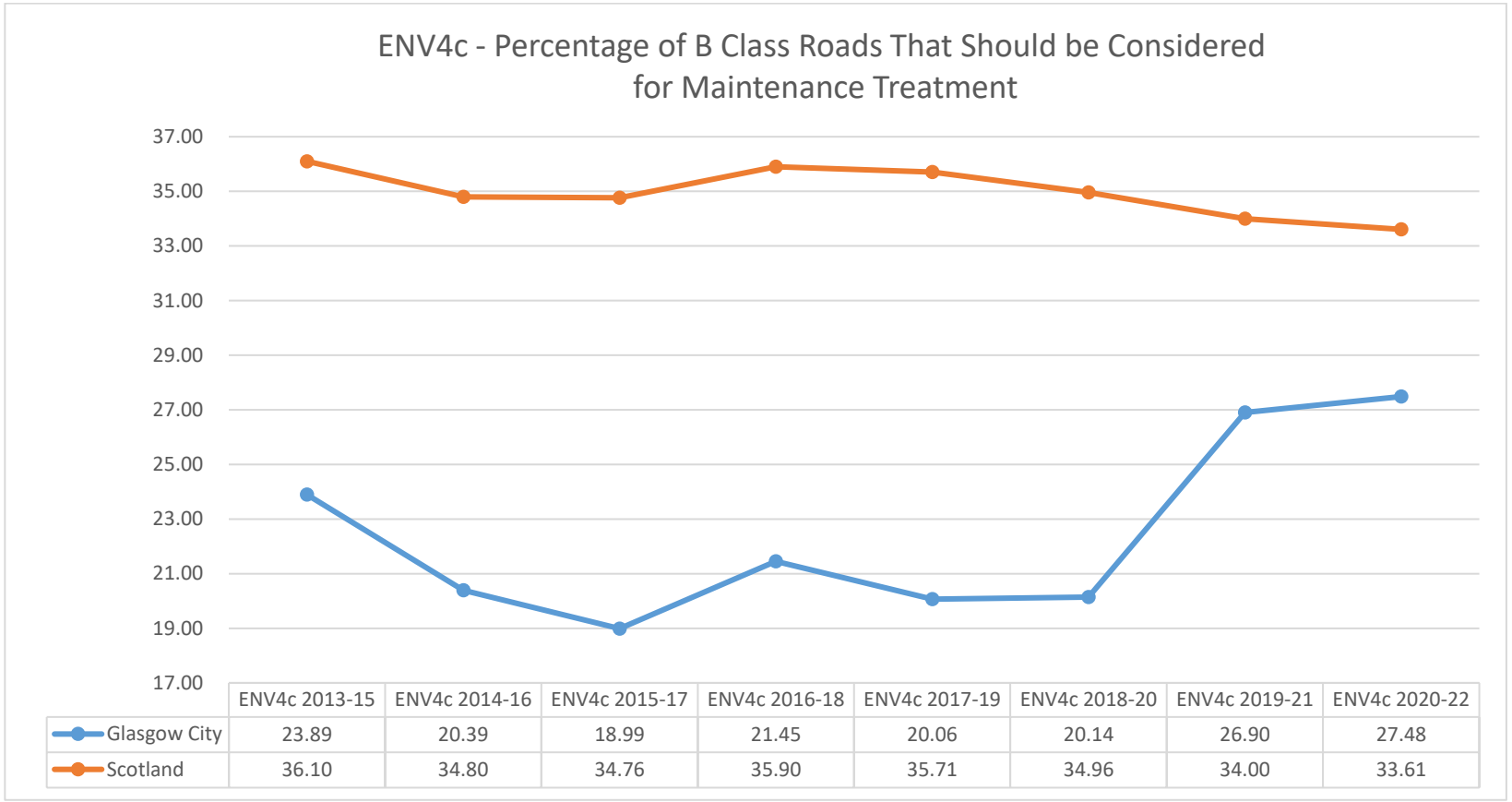




	ENV4b 2013-15	ENV4b 2014-16	ENV4b 2015-17	ENV4b 2016-18	ENV4b 2017-19	ENV4b 2018-20	ENV4b 2019-21	ENV4b 2020-22
Glasgow City	28.40	24.45	24.52	28.29	29.29	29.17	31.30	31.18
Scotland	29.03	28.95	29.54	30.16	30.03	30.57	29.80	27.60

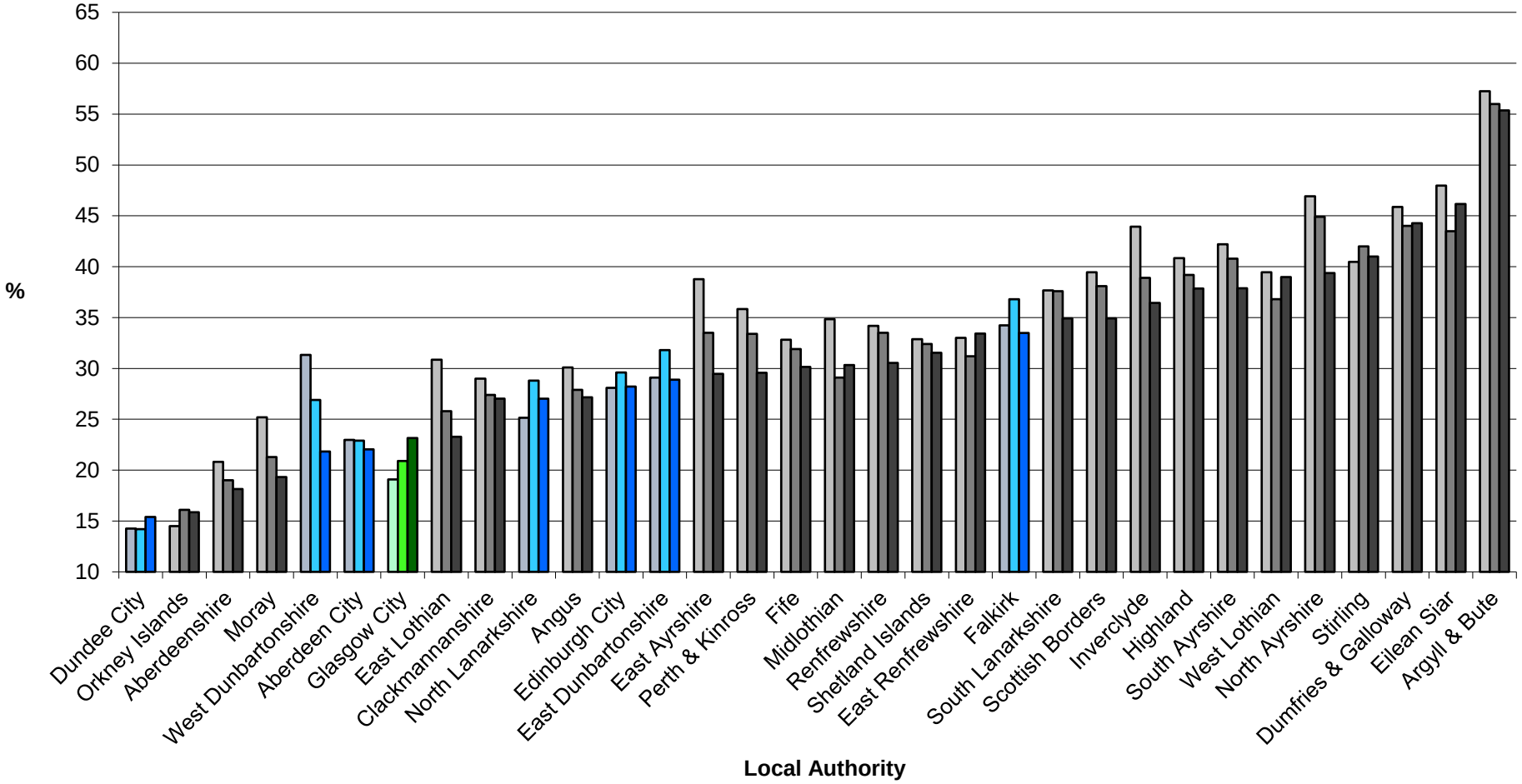
ENV4c - Percentage B Class Roads That Should be Considered for Maintenance Treatment 2018/20, 2019/21, 2020/22

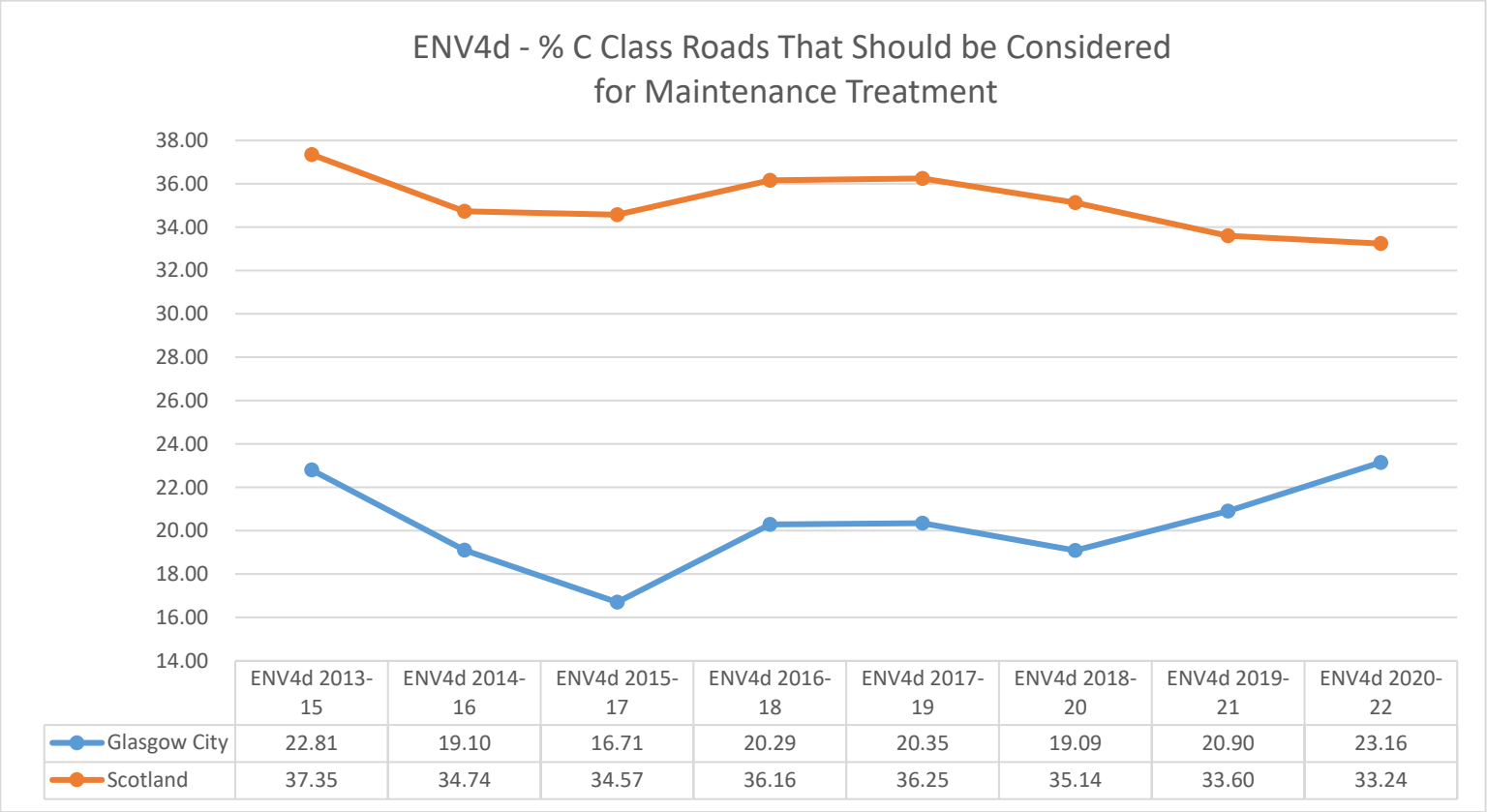




	ENV4c 2013-15	ENV4c 2014-16	ENV4c 2015-17	ENV4c 2016-18	ENV4c 2017-19	ENV4c 2018-20	ENV4c 2019-21	ENV4c 2020-22
Glasgow City	23.89	20.39	18.99	21.45	20.06	20.14	26.90	27.48
Scotland	36.10	34.80	34.76	35.90	35.71	34.96	34.00	33.61

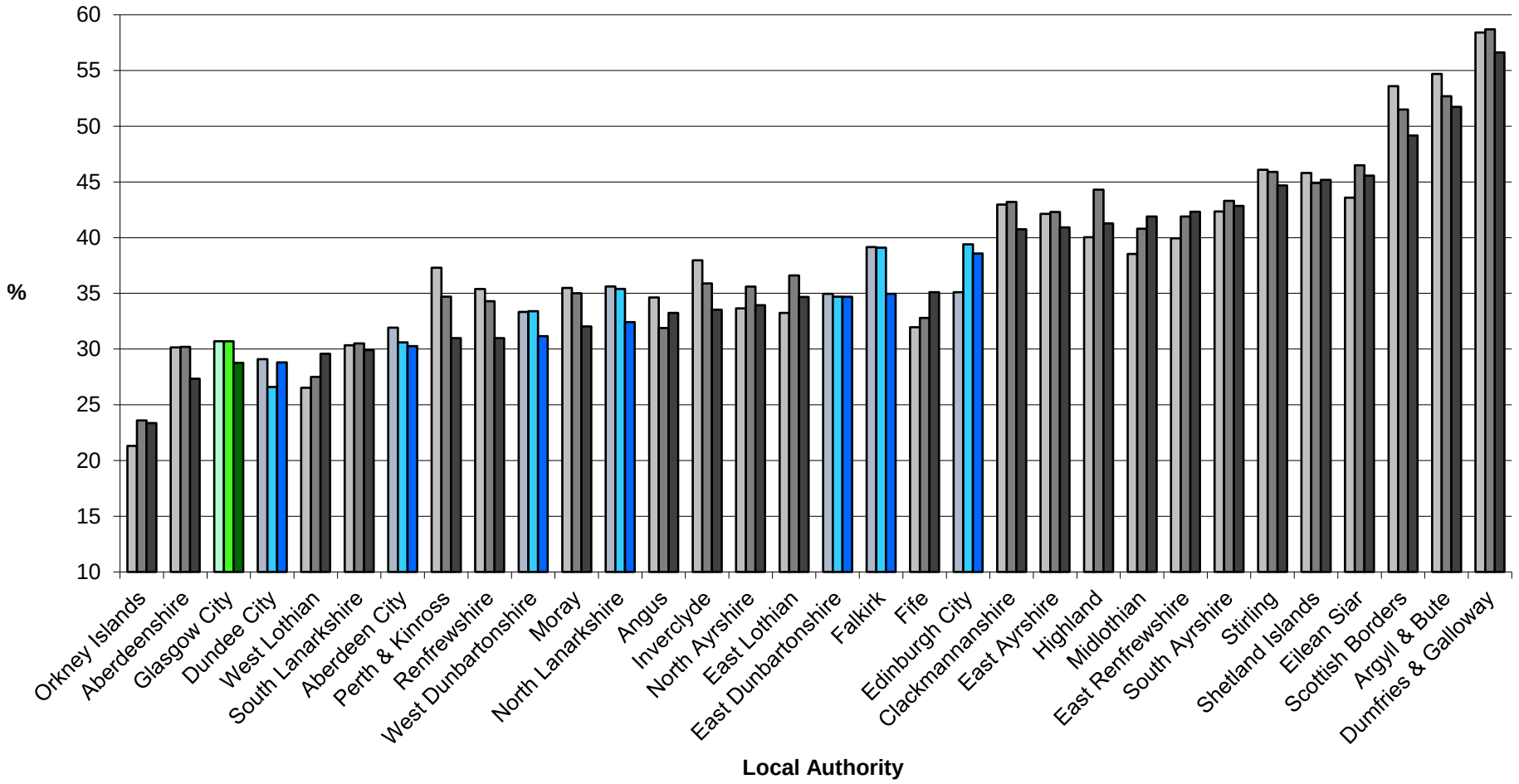
ENV4d - Percentage C Class Roads That Should be Considered for Maintenance Treatment 2018/20, 2019/21, 2020/22

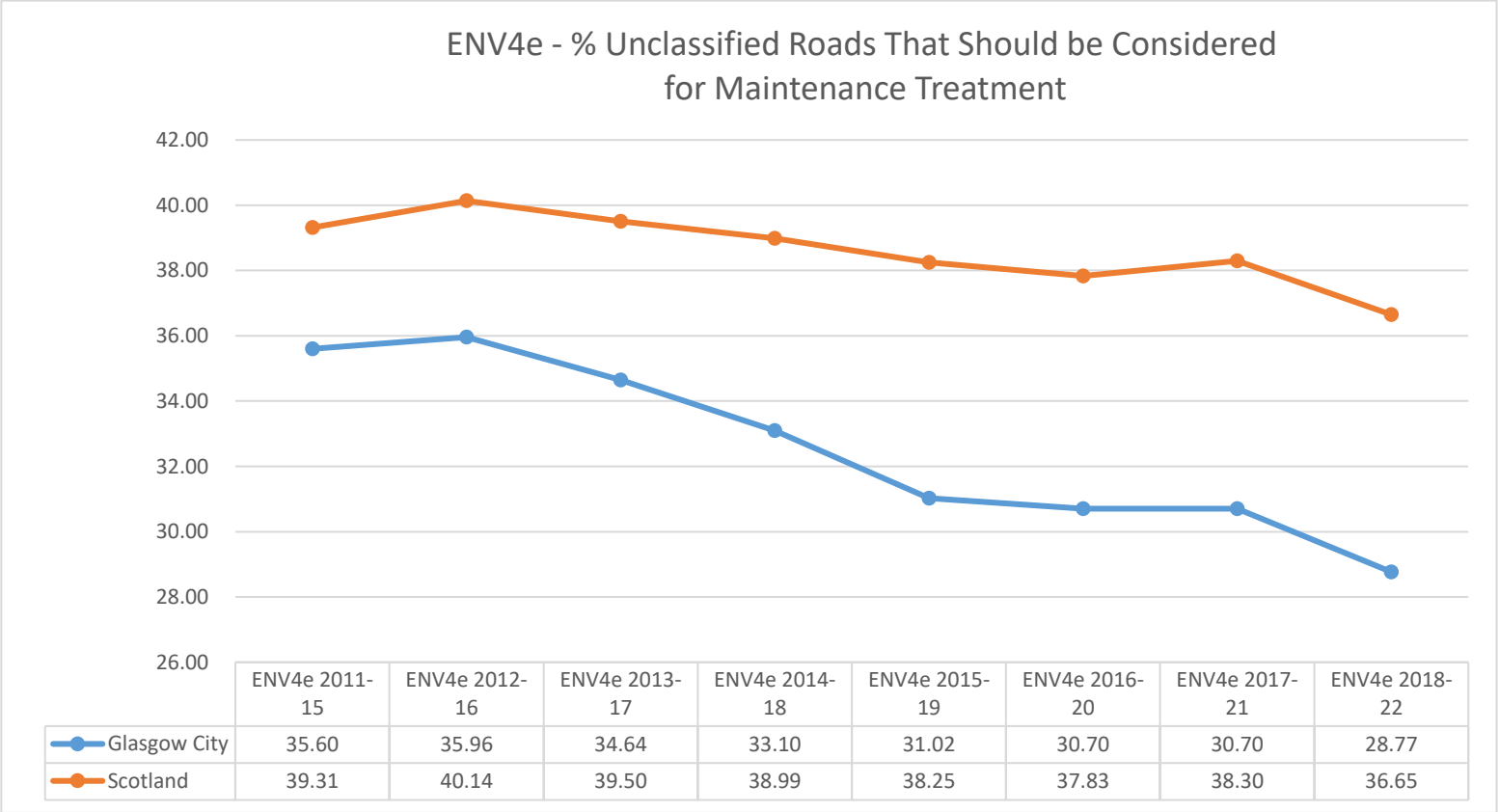




	ENV4d 2013-15	ENV4d 2014-16	ENV4d 2015-17	ENV4d 2016-18	ENV4d 2017-19	ENV4d 2018-20	ENV4d 2019-21	ENV4d 2020-22
Glasgow City	22.81	19.10	16.71	20.29	20.35	19.09	20.90	23.16
Scotland	37.35	34.74	34.57	36.16	36.25	35.14	33.60	33.24

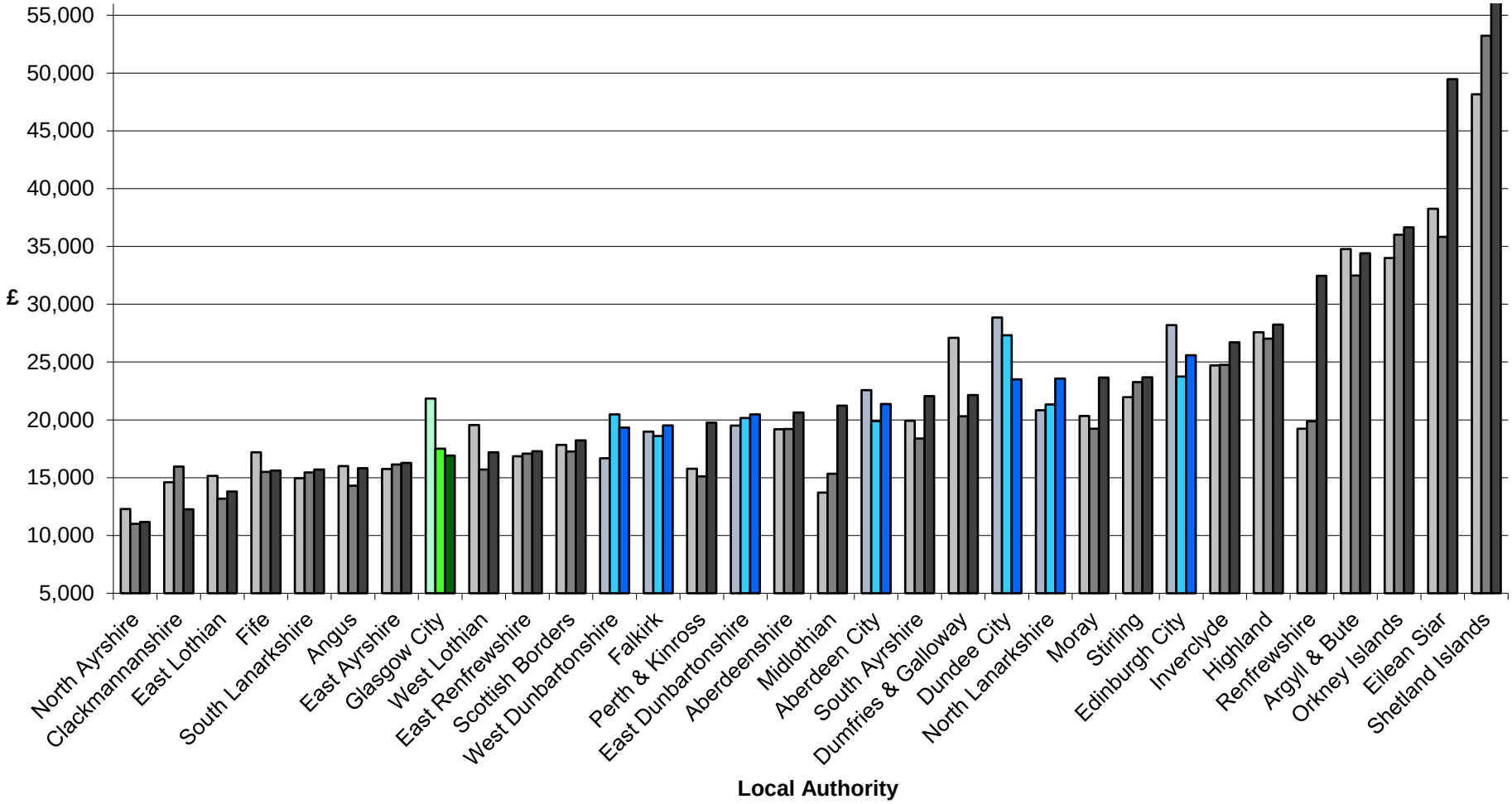
ENV4e - Percentage Unclassified Roads That Should be Considered for Maintenance Treatment 2016/20, 2017/21, 2018/22

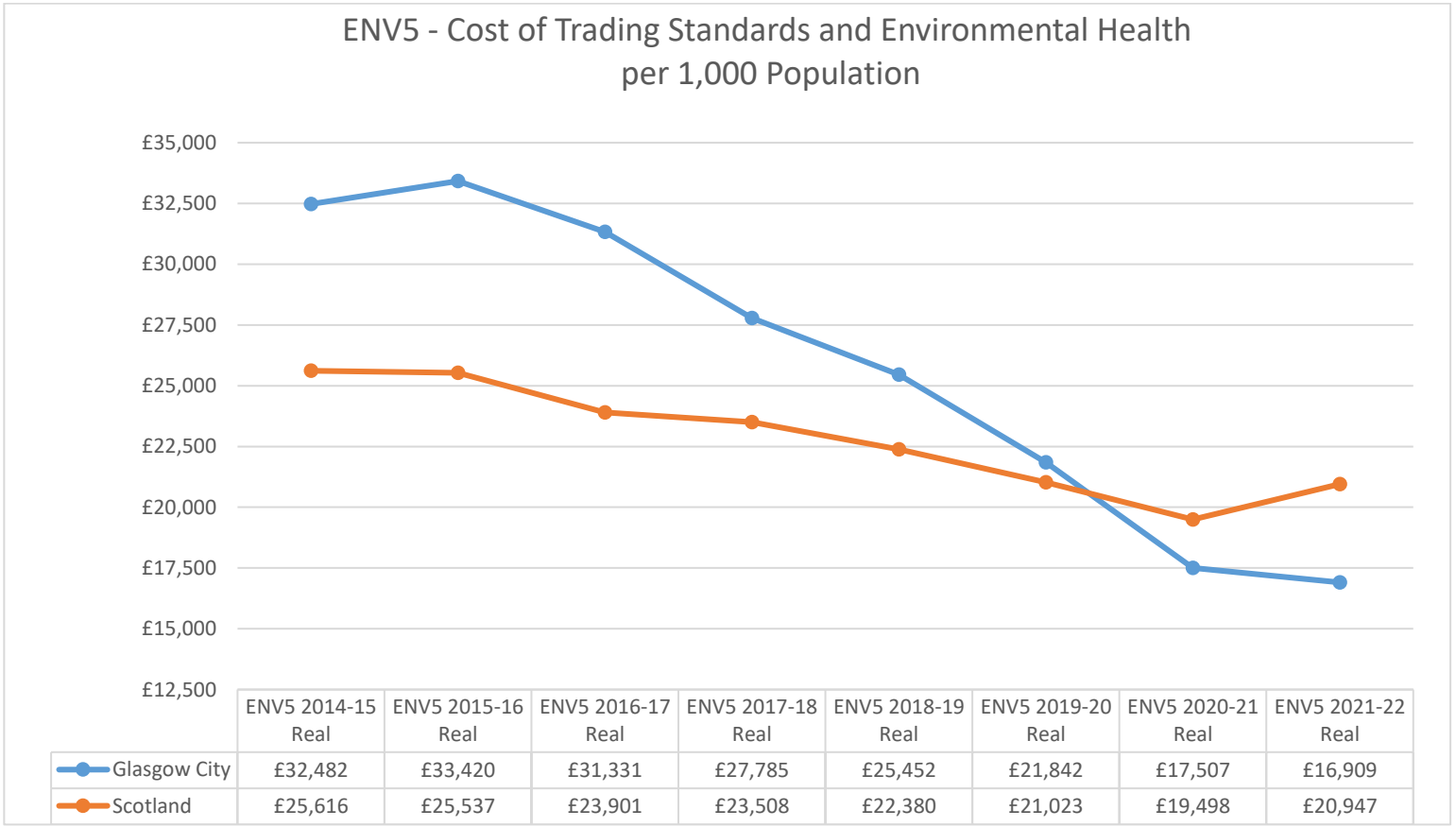




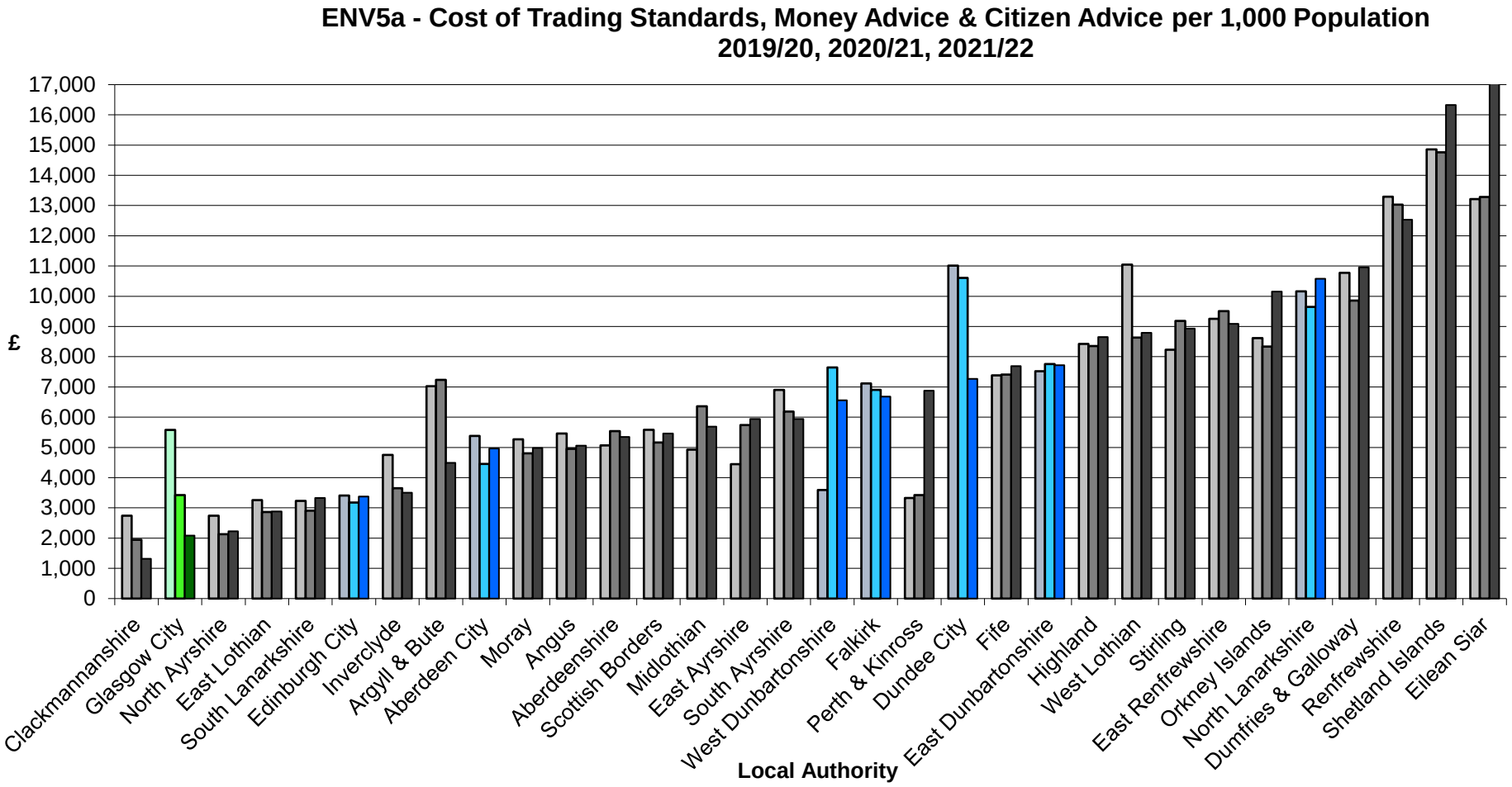
	ENV4e 2011-15	ENV4e 2012-16	ENV4e 2013-17	ENV4e 2014-18	ENV4e 2015-19	ENV4e 2016-20	ENV4e 2017-21	ENV4e 2018-22
Glasgow City	35.60	35.96	34.64	33.10	31.02	30.70	30.70	28.77
Scotland	39.31	40.14	39.50	38.99	38.25	37.83	38.30	36.65

ENV5 - Cost of Trading Standards and Environmental Health per 1,000 Population
2019/20, 2020/21, 2021/22

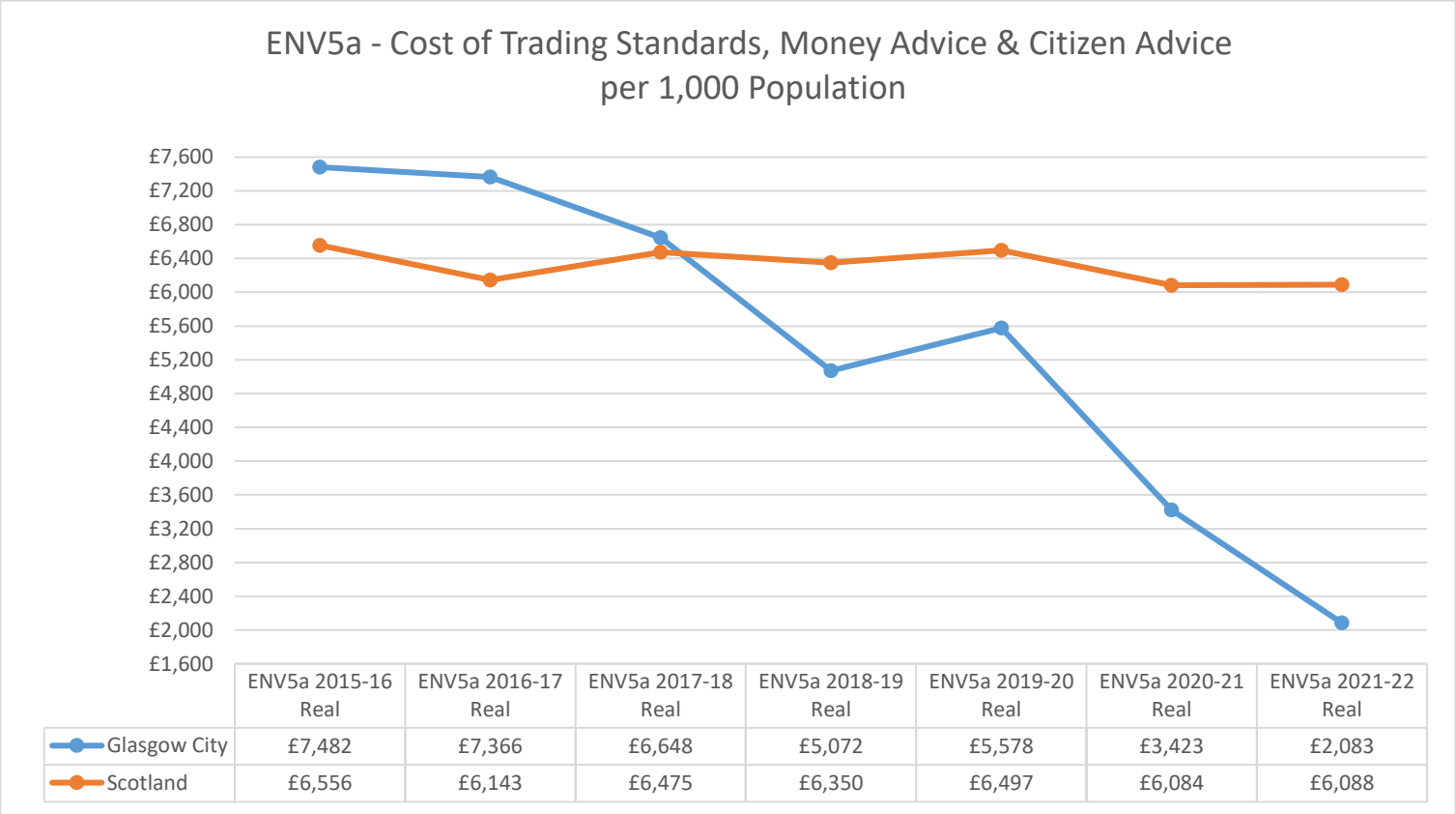




	ENV5 2014-15 Real	ENV5 2015-16 Real	ENV5 2016-17 Real	ENV5 2017-18 Real	ENV5 2018-19 Real	ENV5 2019-20 Real	ENV5 2020-21 Real	ENV5 2021-22 Real
Glasgow City	£32,482	£33,420	£31,331	£27,785	£25,452	£21,842	£17,507	£16,909
Scotland	£25,616	£25,537	£23,901	£23,508	£22,380	£21,023	£19,498	£20,947

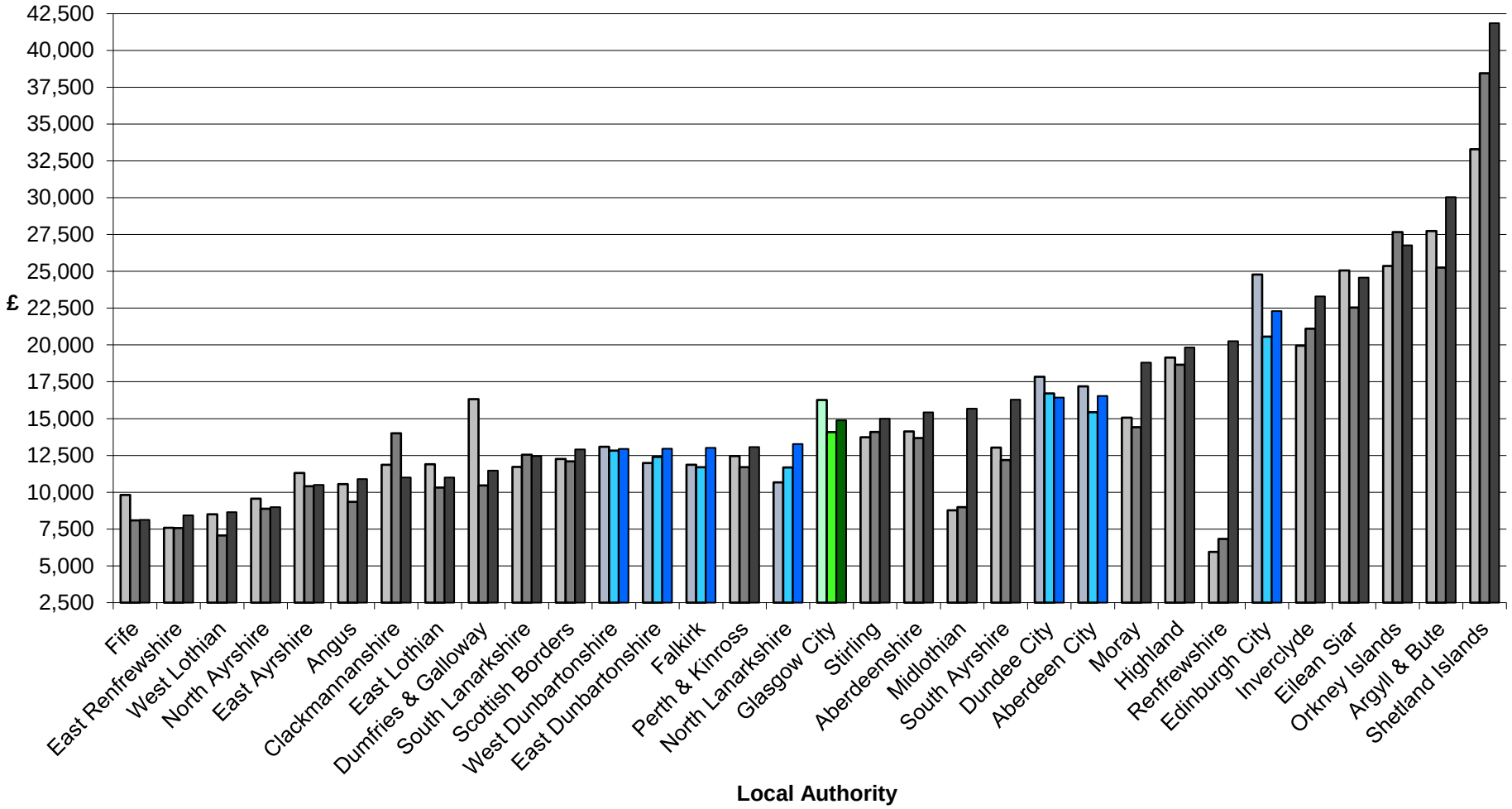


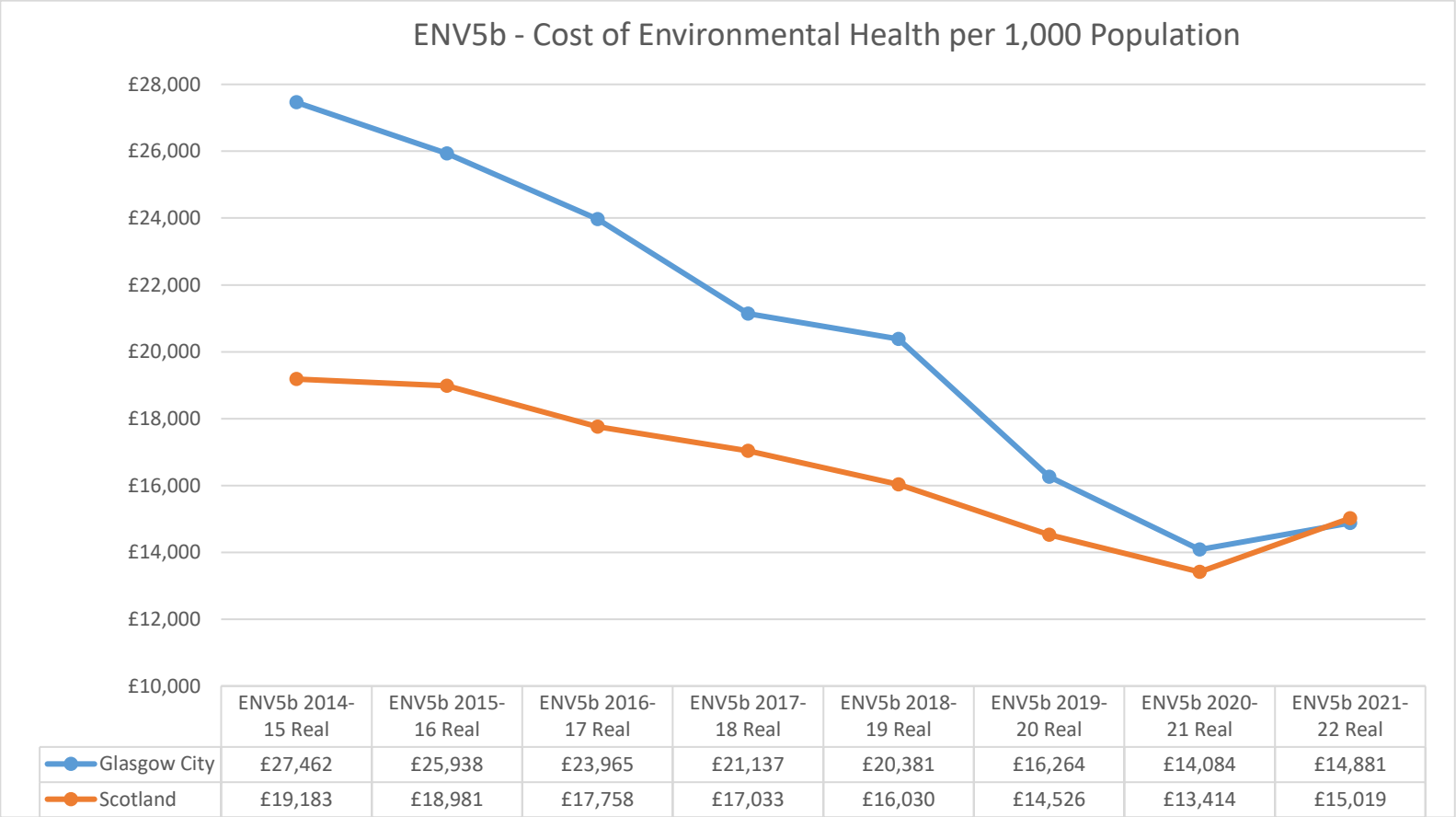
Eilean Siar: 2021/22 **£25,580**



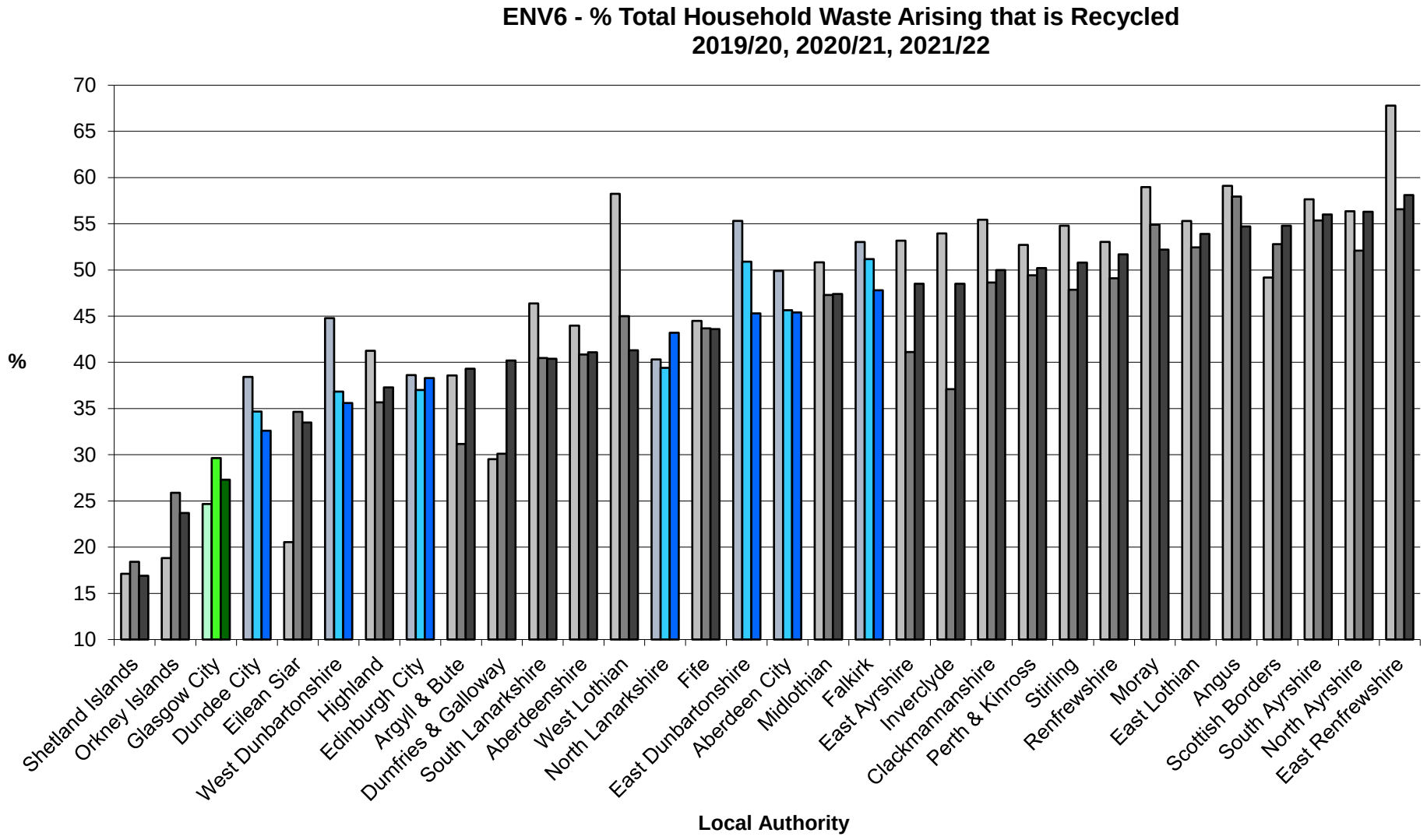
	ENV5a 2015-16 Real	ENV5a 2016-17 Real	ENV5a 2017-18 Real	ENV5a 2018-19 Real	ENV5a 2019-20 Real	ENV5a 2020-21 Real	ENV5a 2021-22 Real
Glasgow City	£7,482	£7,366	£6,648	£5,072	£5,578	£3,423	£2,083
Scotland	£6,556	£6,143	£6,475	£6,350	£6,497	£6,084	£6,088

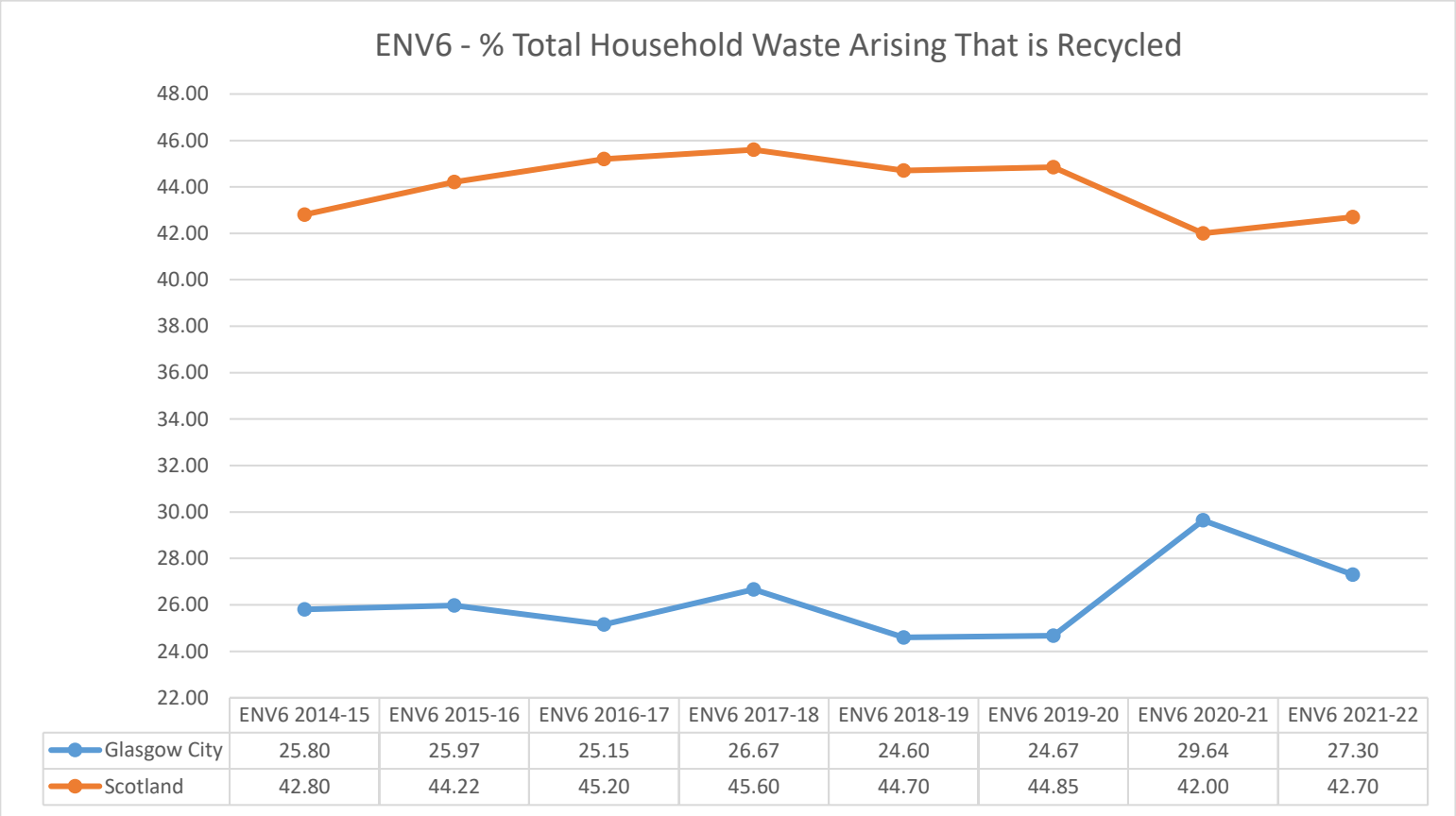
ENV5b - Cost of Environmental Health per 1,000 Population
2019/20, 2020/21, 2021/22





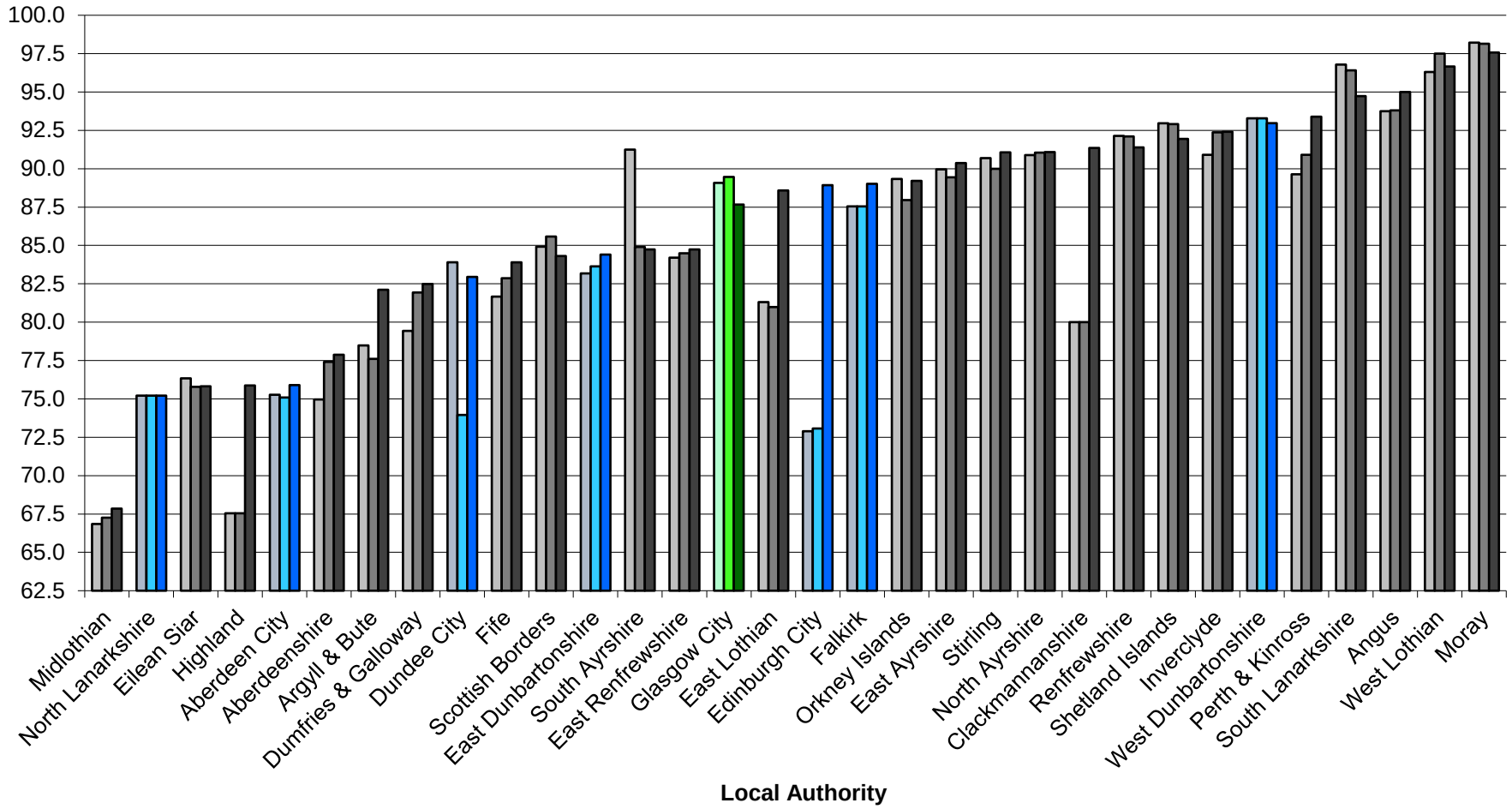
	ENV5b 2014-15 Real	ENV5b 2015-16 Real	ENV5b 2016-17 Real	ENV5b 2017-18 Real	ENV5b 2018-19 Real	ENV5b 2019-20 Real	ENV5b 2020-21 Real	ENV5b 2021-22 Real
Glasgow City	£27,462	£25,938	£23,965	£21,137	£20,381	£16,264	£14,084	£14,881
Scotland	£19,183	£18,981	£17,758	£17,033	£16,030	£14,526	£13,414	£15,019

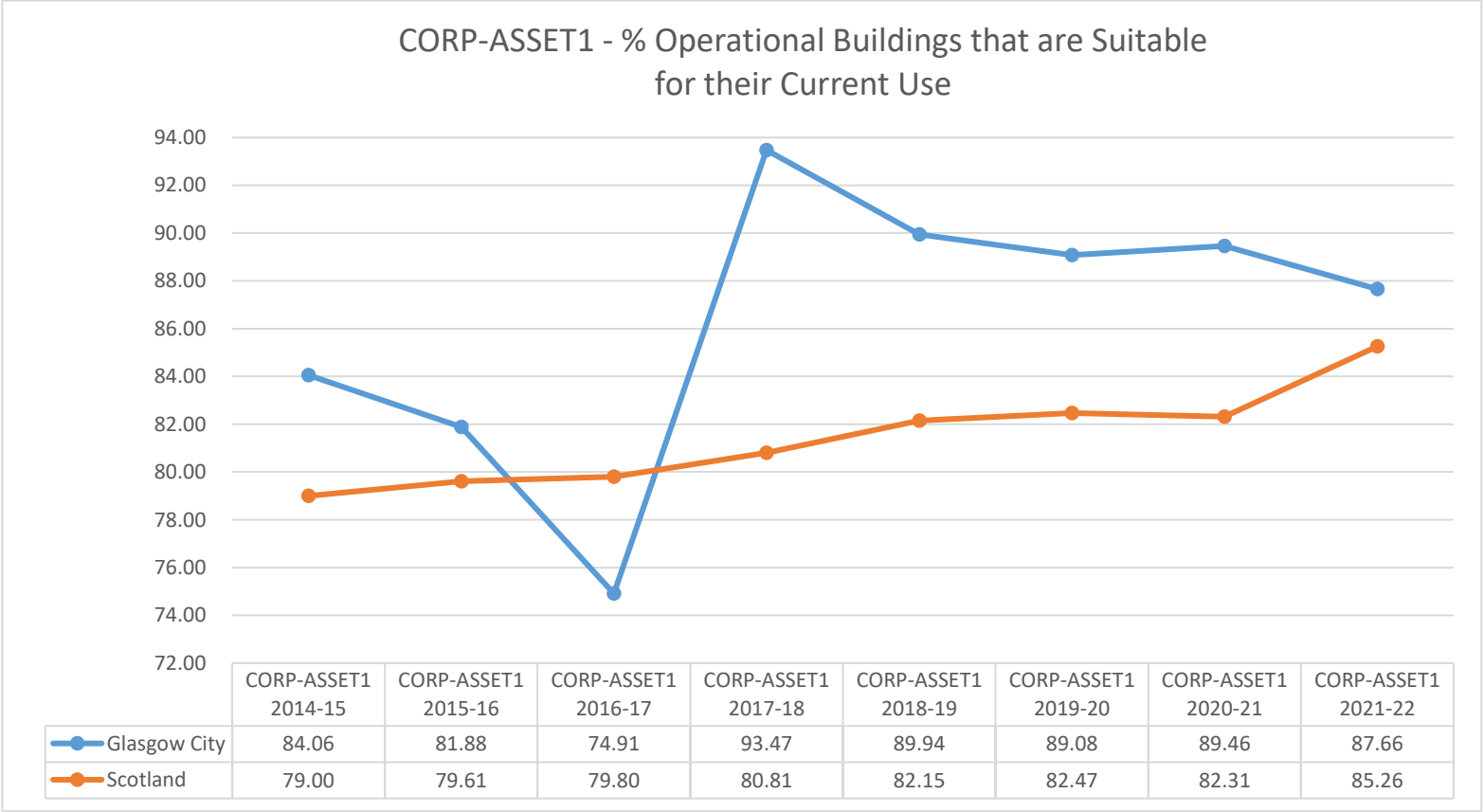

ENV6 - % Total Household Waste Arising that is Recycled
2019/20, 2020/21, 2021/22
%
70
65
60
55
50
45
40
35
30
25
20
15
10
Shetland Islands
Orkney Islands
Glasgow City
Dundee City
Eilean Siar
West Dunbartonshire
Highland
Edinburgh City
Argyll & Bute
Dumfries & Galloway
South Lanarkshire
Aberdeenshire
West Lothian
North Lanarkshire
Fife
East Dunbartonshire
Aberdeen City
Midlothian
Falkirk
East Ayrshire
Inverclyde
Clackmannanshire
Perth & Kinross
Stirling
Renfrewshire
Moray
East Lothian
Angus
Scottish Borders
South Ayrshire
North Ayrshire
East Renfrewshire
Local Authority



	ENV6 2014-15	ENV6 2015-16	ENV6 2016-17	ENV6 2017-18	ENV6 2018-19	ENV6 2019-20	ENV6 2020-21	ENV6 2021-22
Glasgow City	25.80	25.97	25.15	26.67	24.60	24.67	29.64	27.30
Scotland	42.80	44.22	45.20	45.60	44.70	44.85	42.00	42.70

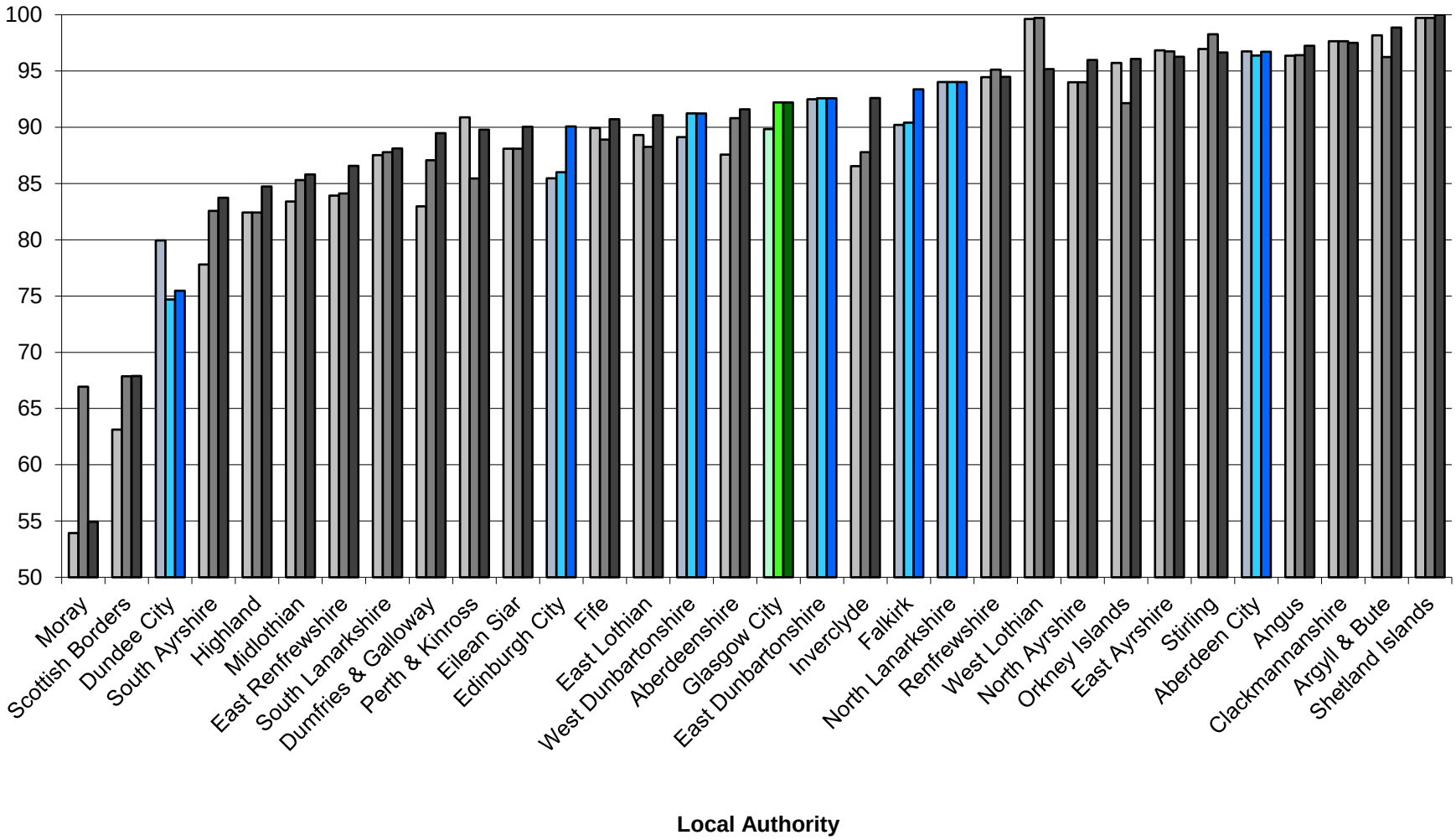
CORP-ASSET1 - % Operational Buildings That are Suitable for Their Current Use
2019/20, 2020/21, 2021/22

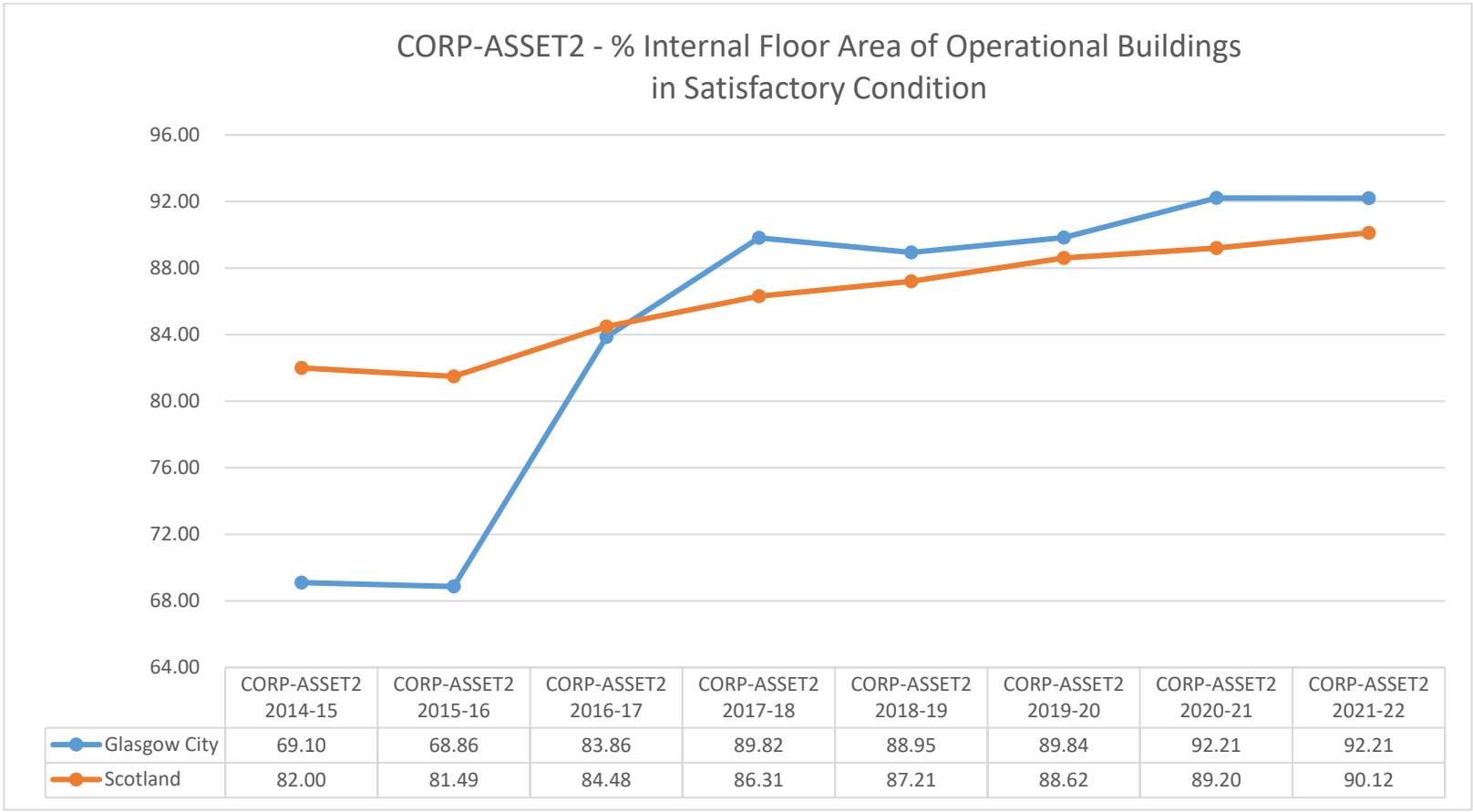




	CORP-ASSET1 2014-15	CORP-ASSET1 2015-16	CORP-ASSET1 2016-17	CORP-ASSET1 2017-18	CORP-ASSET1 2018-19	CORP-ASSET1 2019-20	CORP-ASSET1 2020-21	CORP-ASSET1 2021-22
Glasgow City	84.06	81.88	74.91	93.47	89.94	89.08	89.46	87.66
Scotland	79.00	79.61	79.80	80.81	82.15	82.47	82.31	85.26

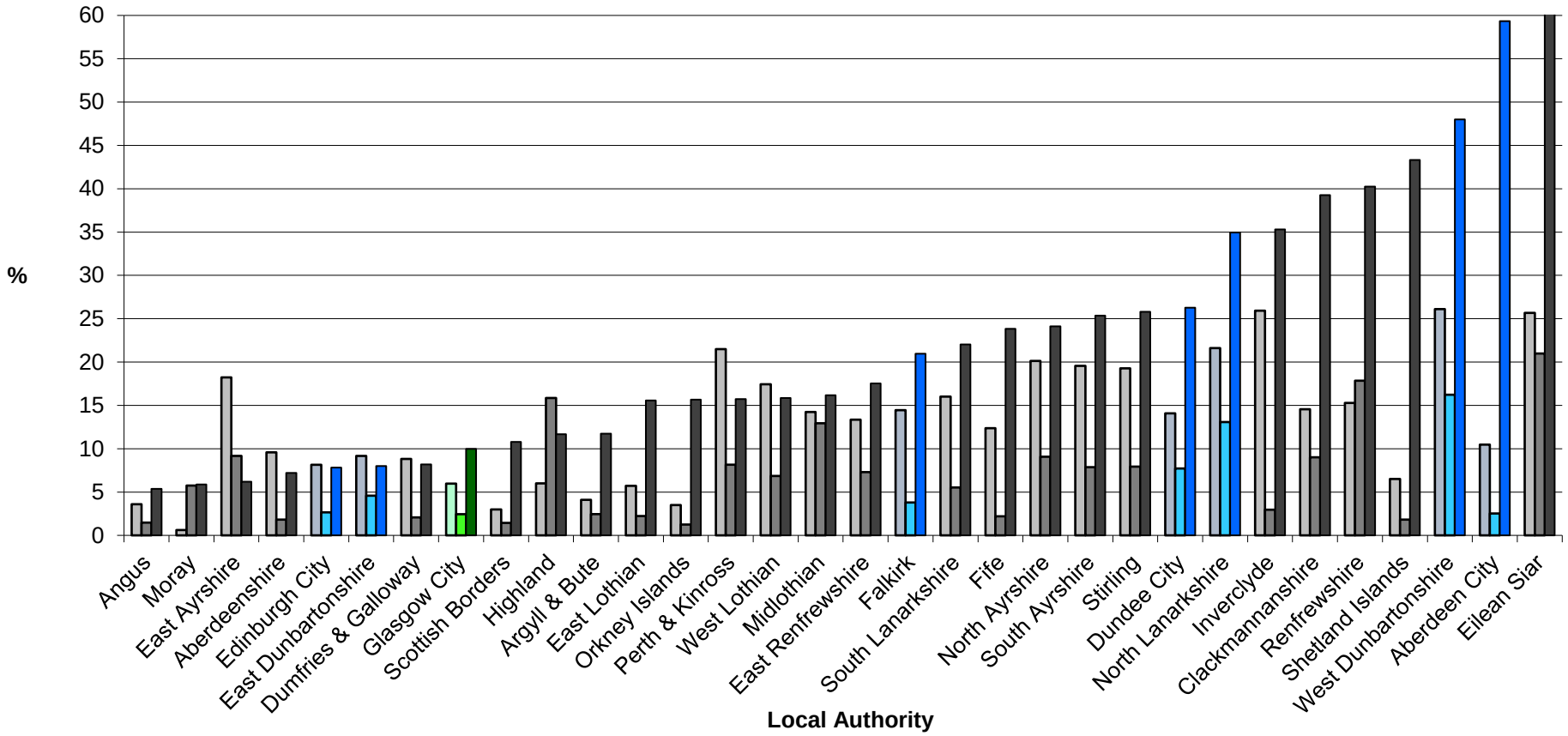
CORP-ASSET2 - % Internal Floor Area of Operational Buildings in Satisfactory Condition 2019/20, 2020/21, 2021/22



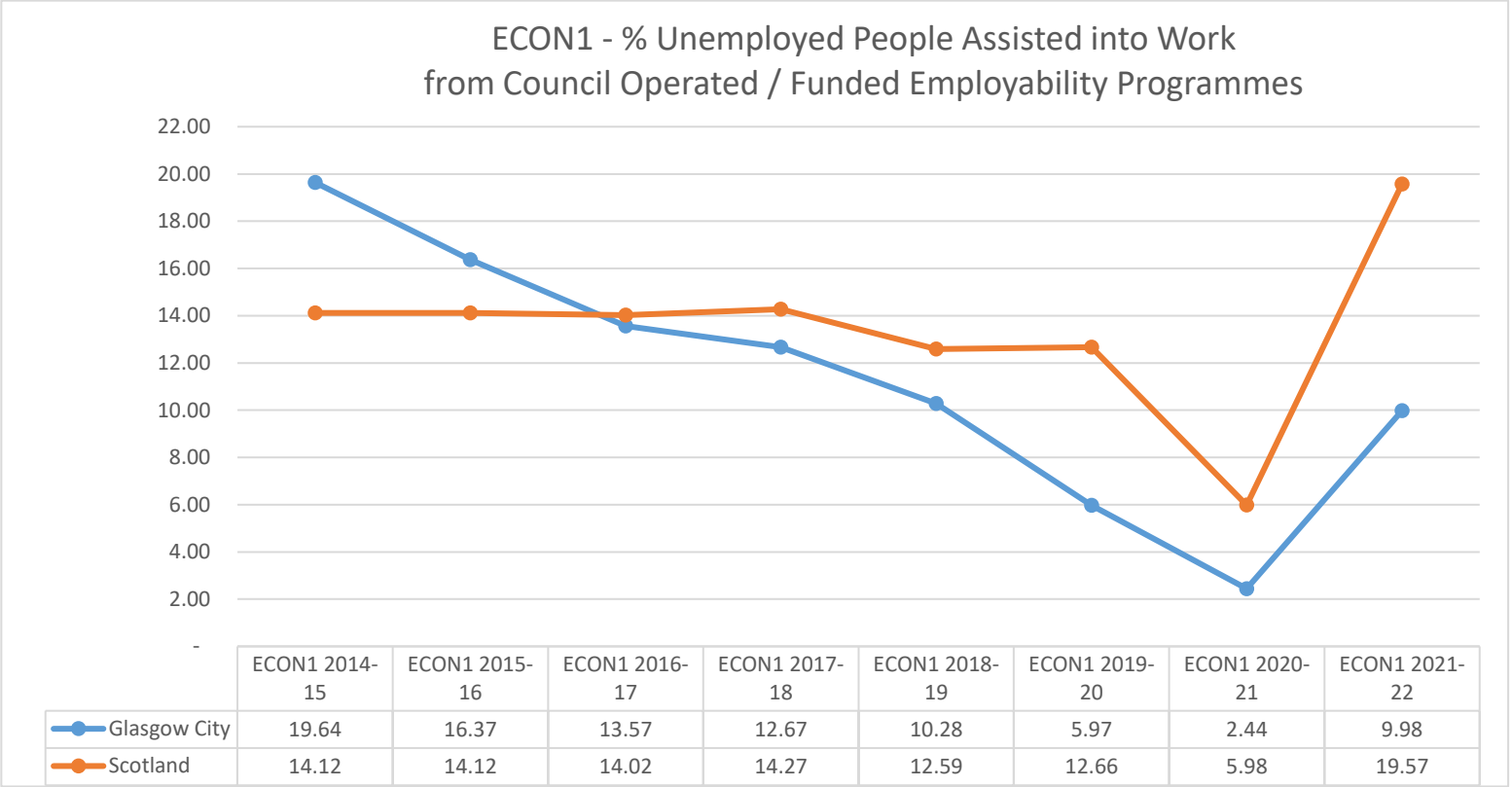


	CORP-ASSET2 2014-15	CORP-ASSET2 2015-16	CORP-ASSET2 2016-17	CORP-ASSET2 2017-18	CORP-ASSET2 2018-19	CORP-ASSET2 2019-20	CORP-ASSET2 2020-21	CORP-ASSET2 2021-22
Glasgow City	69.10	68.86	83.86	89.82	88.95	89.84	92.21	92.21
Scotland	82.00	81.49	84.48	86.31	87.21	88.62	89.20	90.12

ECON 1 - % Unemployed People Assisted into Work from Council Operated / Funded Employability Programmes 2019/20, 2020/21, 2021/22

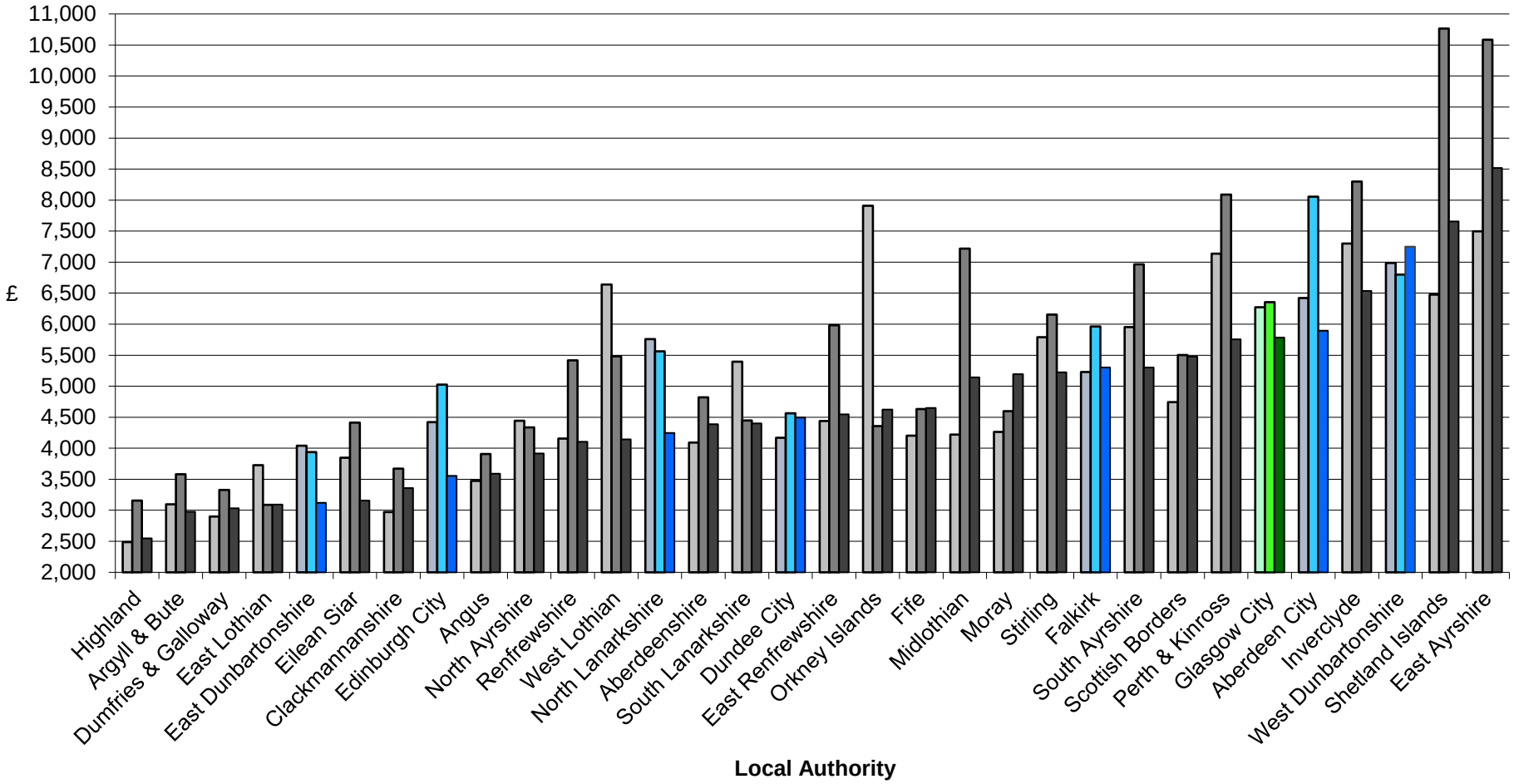


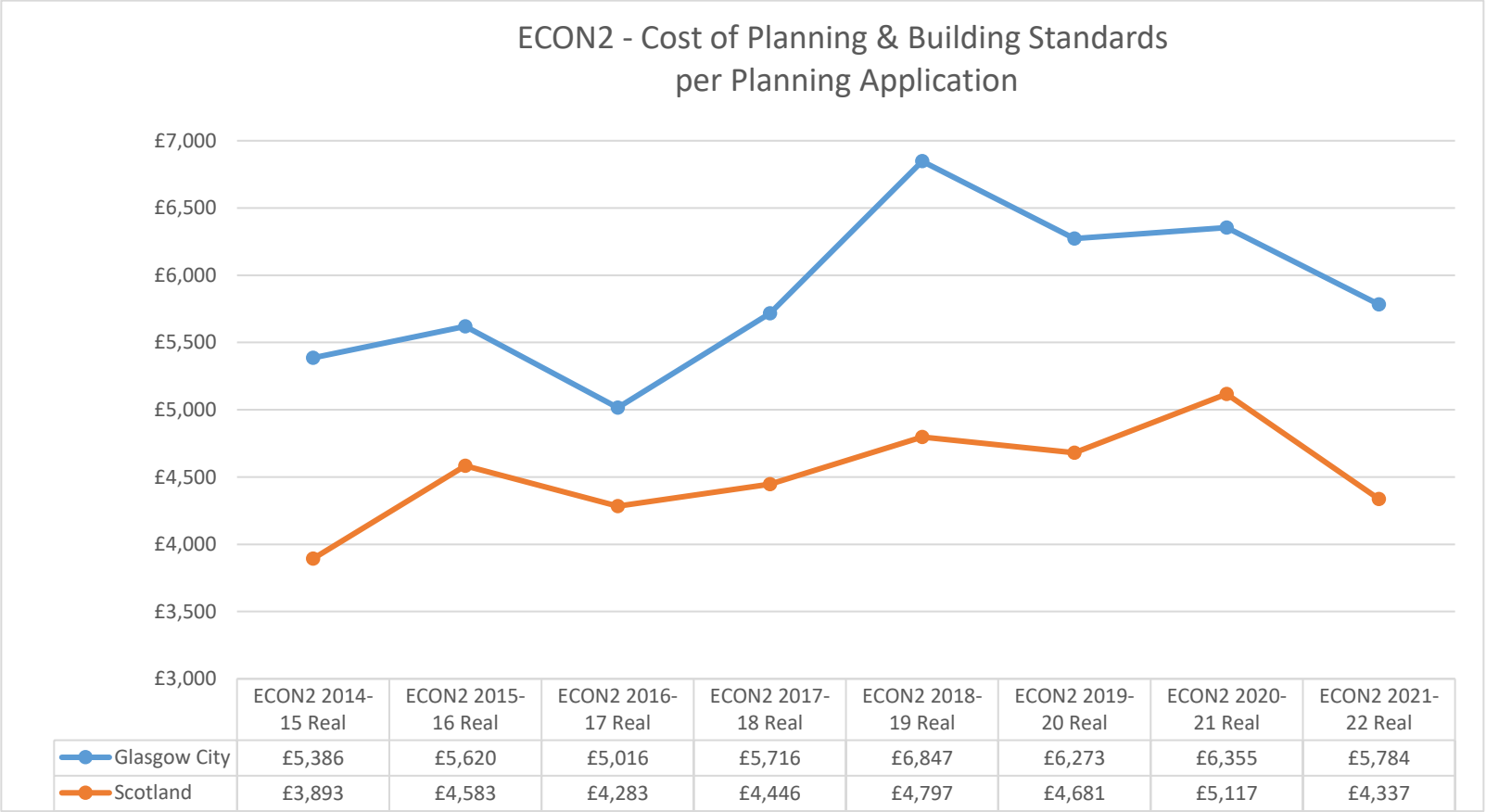
Eilean Siar: 2021/22 **£115.50**



	ECON1 2014-15	ECON1 2015-16	ECON1 2016-17	ECON1 2017-18	ECON1 2018-19	ECON1 2019-20	ECON1 2020-21	ECON1 2021-22
Glasgow City	19.64	16.37	13.57	12.67	10.28	5.97	2.44	9.98
Scotland	14.12	14.12	14.02	14.27	12.59	12.66	5.98	19.57

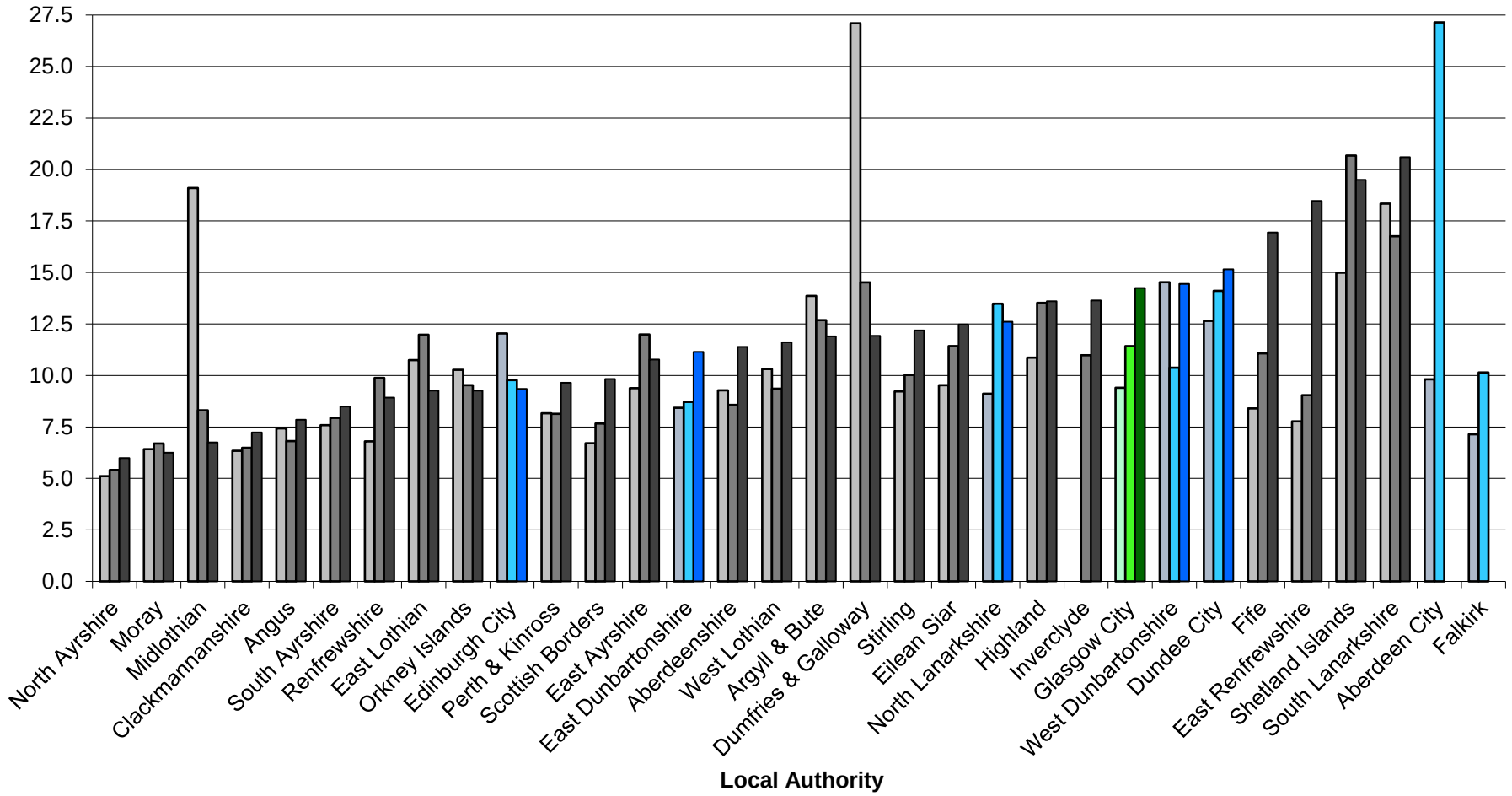
ECON 2 - Cost of Planning & Building Standards per Planning Application
2019/20, 2020/21, 2021/22

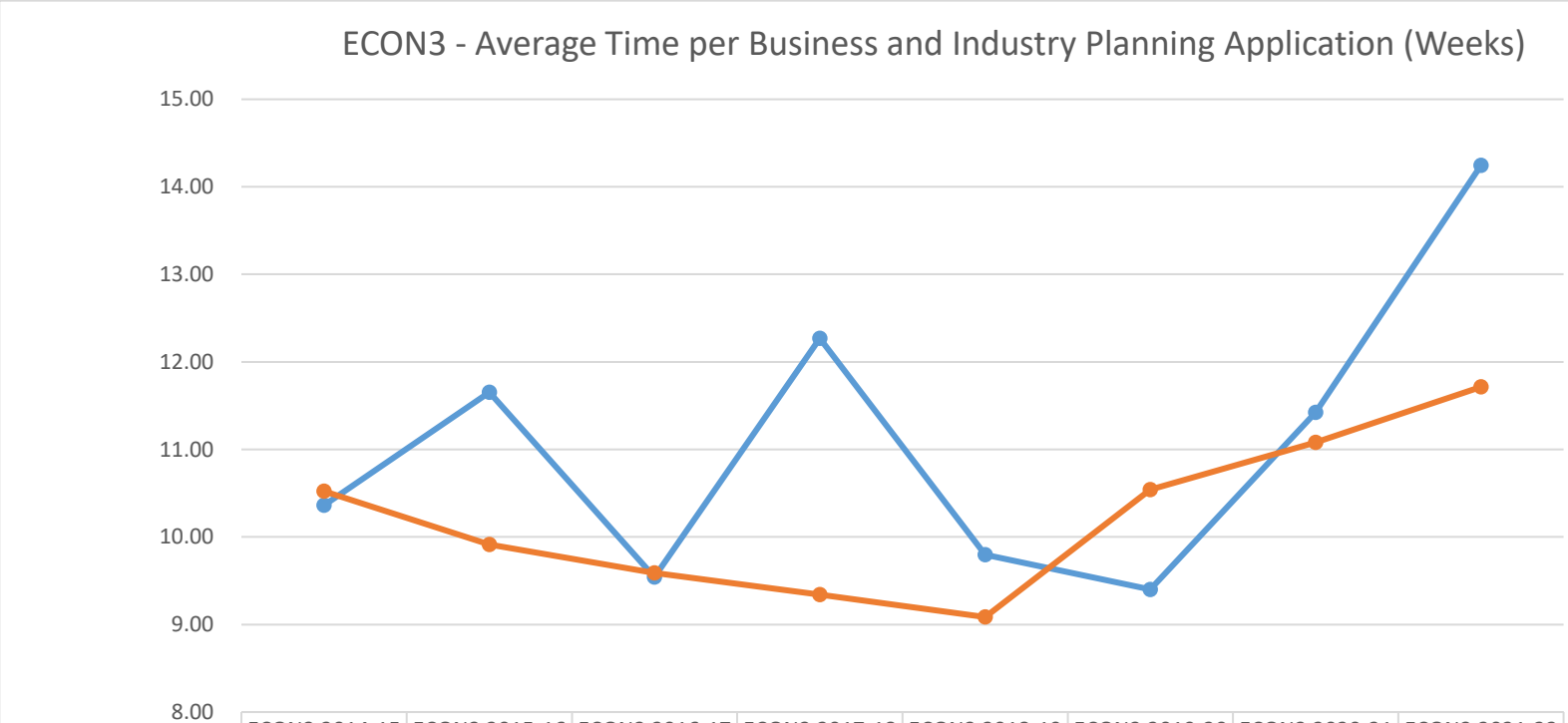




	ECON2 2014-15 Real	ECON2 2015-16 Real	ECON2 2016-17 Real	ECON2 2017-18 Real	ECON2 2018-19 Real	ECON2 2019-20 Real	ECON2 2020-21 Real	ECON2 2021-22 Real
Glasgow City	£5,386	£5,620	£5,016	£5,716	£6,847	£6,273	£6,355	£5,784
Scotland	£3,893	£4,583	£4,283	£4,446	£4,797	£4,681	£5,117	£4,337

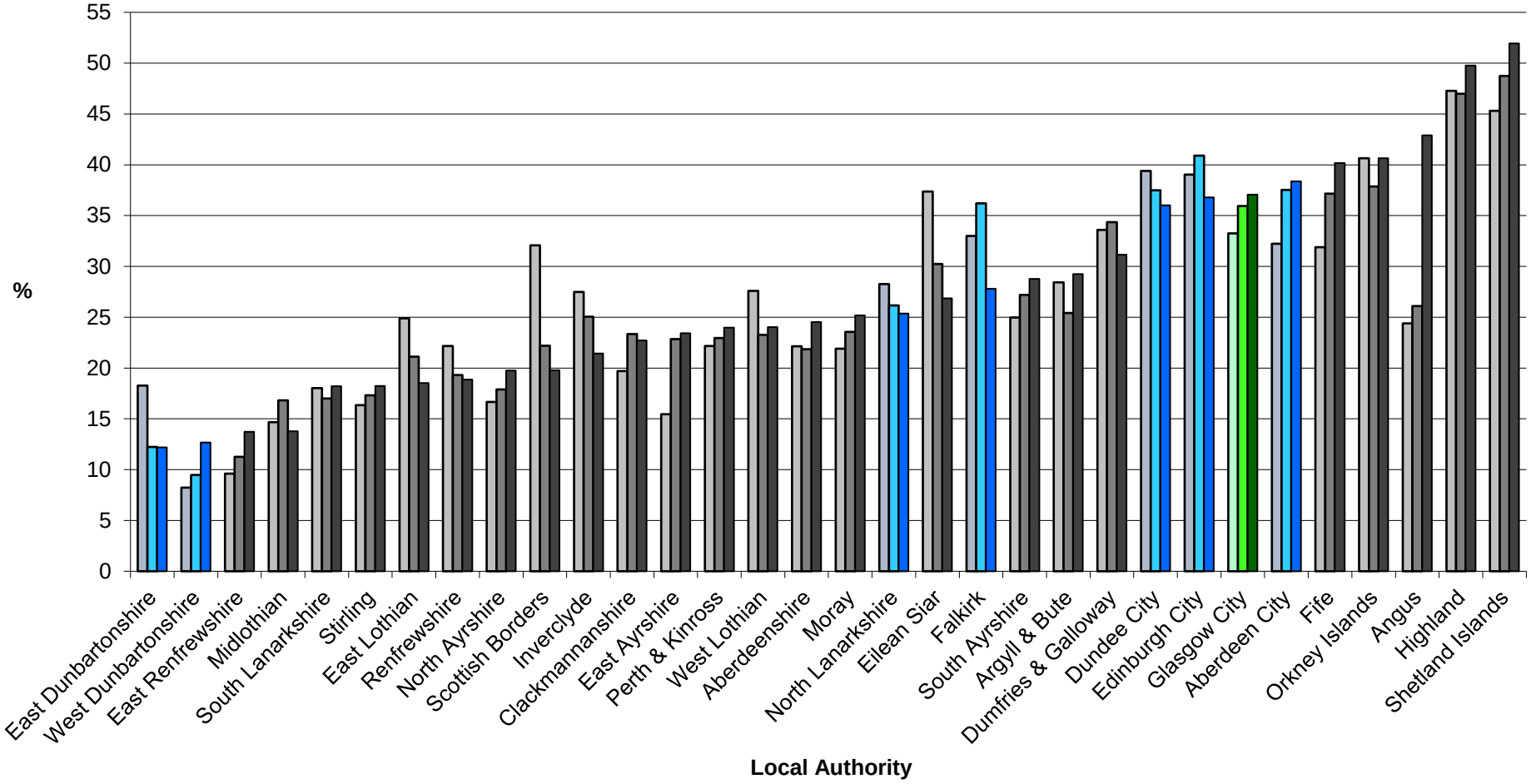
ECON 3 - Average Time per Business and Industry Planning Application (Weeks)
2019/20, 2020/21, 2021/22

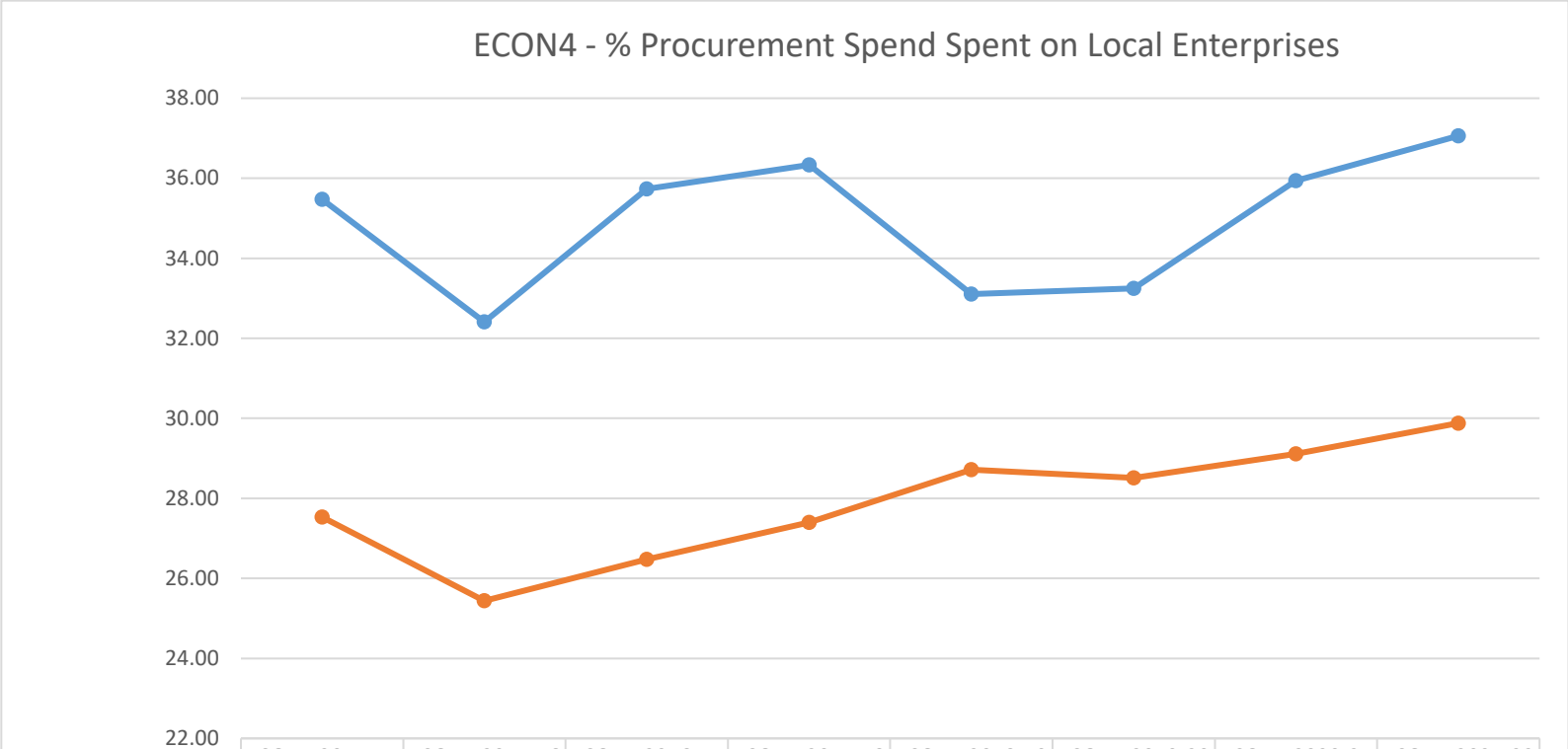




	ECON3 2014-15	ECON3 2015-16	ECON3 2016-17	ECON3 2017-18	ECON3 2018-19	ECON3 2019-20	ECON3 2020-21	ECON3 2021-22
Glasgow City	10.36	11.65	9.54	12.27	9.80	9.40	11.42	14.24
Scotland	10.52	9.91	9.59	9.34	9.09	10.54	11.08	11.71

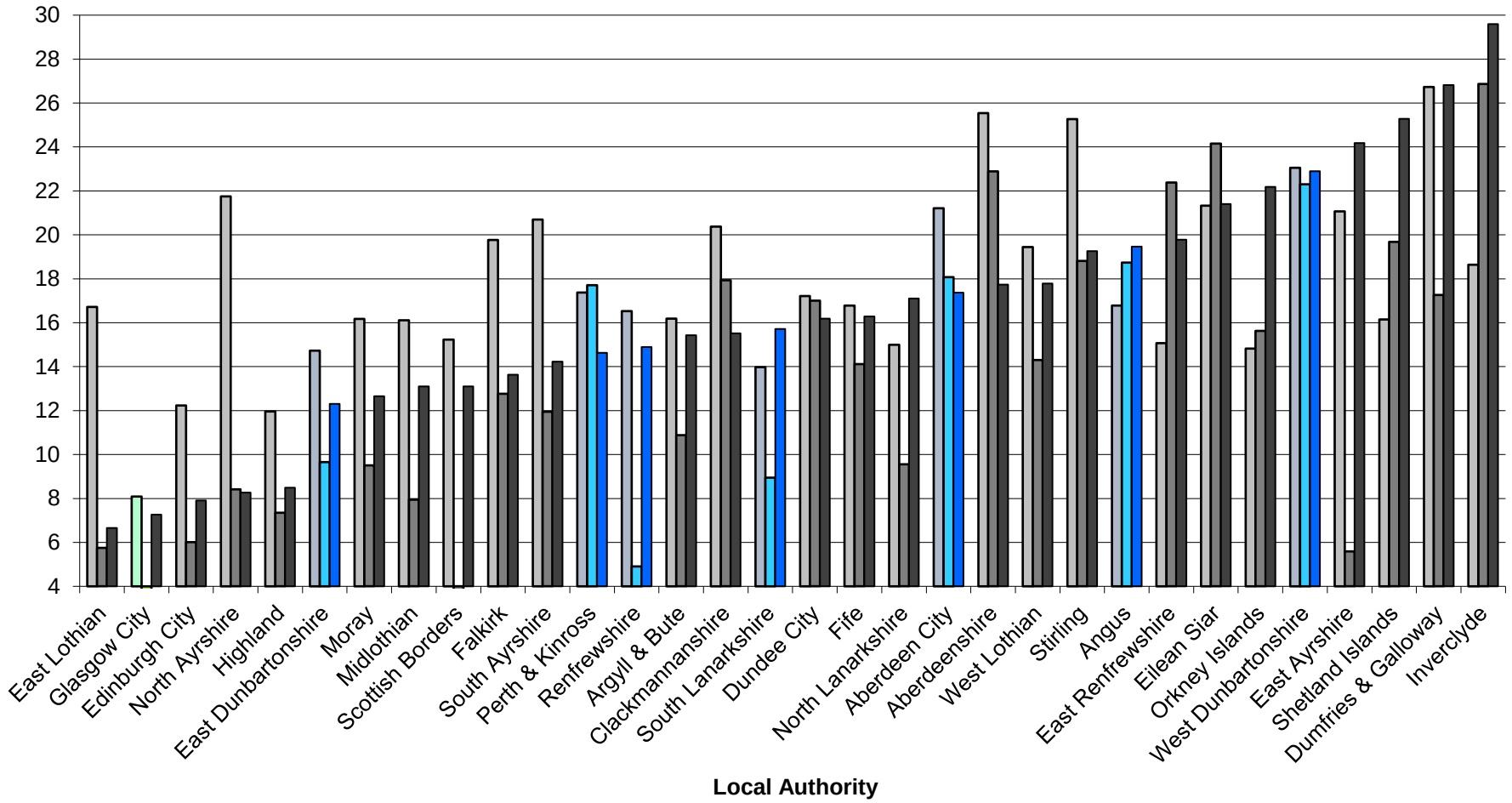
ECON 4 - % Procurement Spend Spent on Local Enterprises
2019/20, 2020/21, 2021/22

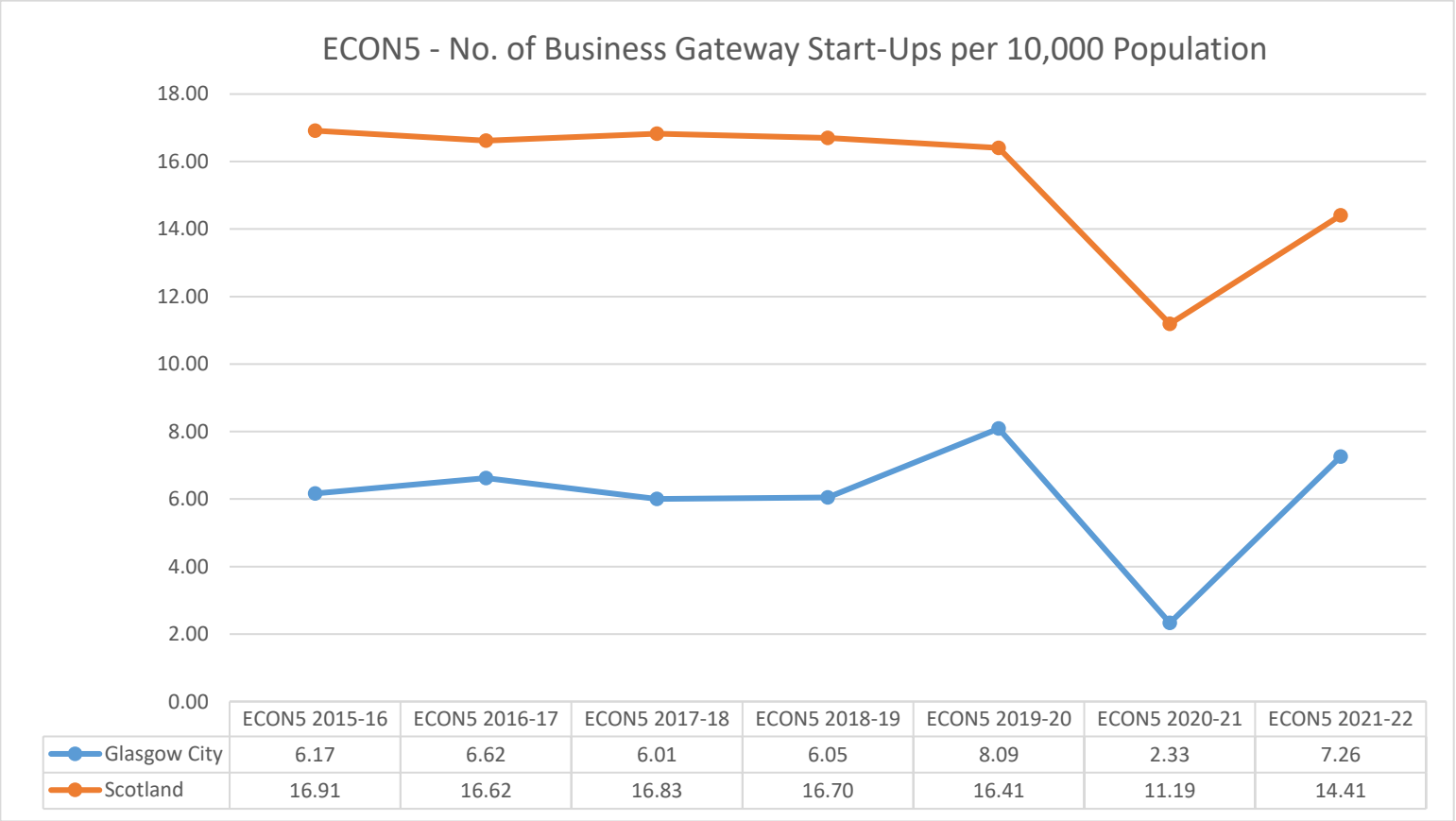




	ECON4 2014-15	ECON4 2015-16	ECON4 2016-17	ECON4 2017-18	ECON4 2018-19	ECON4 2019-20	ECON4 2020-21	ECON4 2021-22
Glasgow City	35.47	32.41	35.73	36.34	33.11	33.25	35.94	37.06
Scotland	27.53	25.44	26.48	27.40	28.71	28.51	29.11	29.88

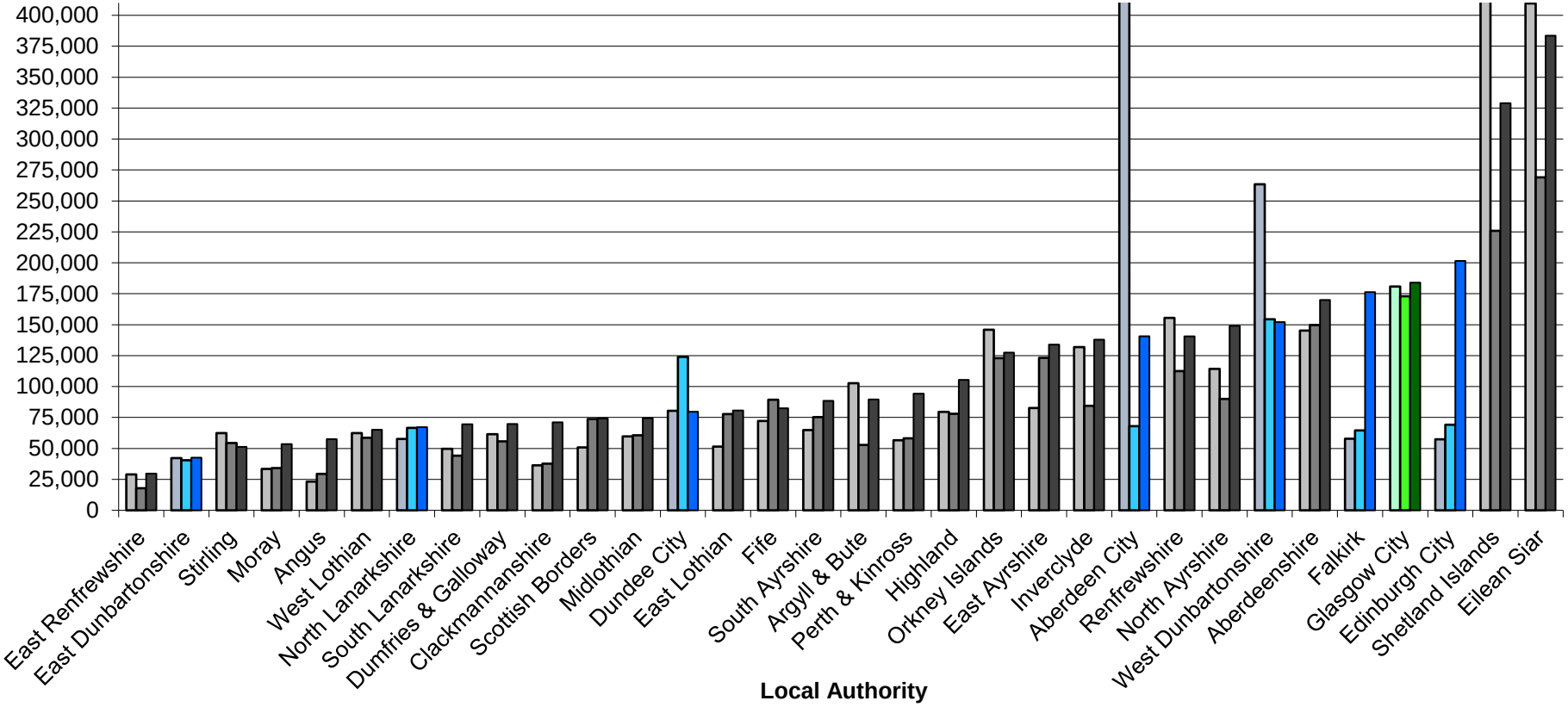
ECON 5 - No. of Business Gateway Start-Ups per 10,000 Population
2019/20, 2020/21, 2021/22



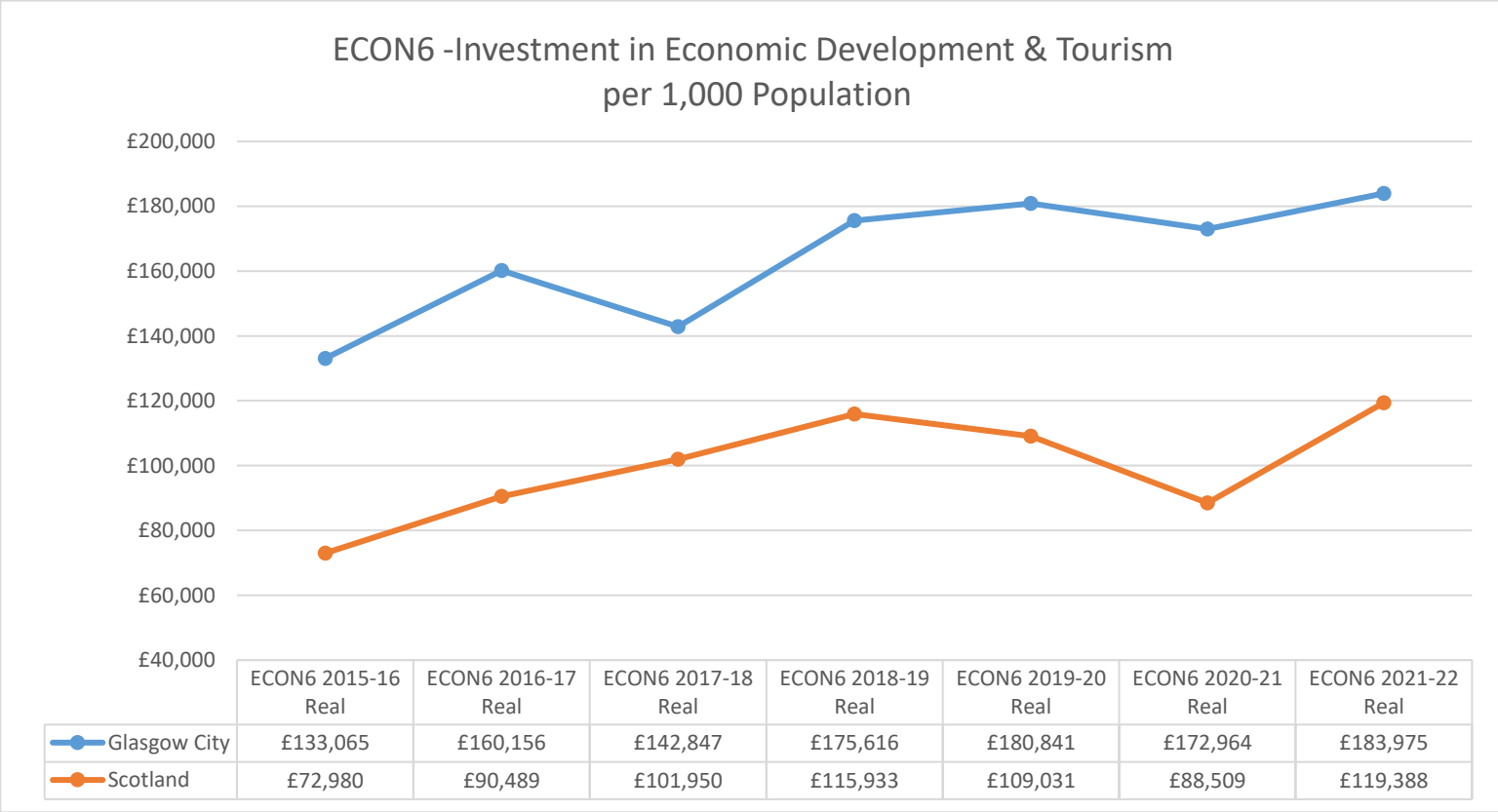


	ECON5 2015-16	ECON5 2016-17	ECON5 2017-18	ECON5 2018-19	ECON5 2019-20	ECON5 2020-21	ECON5 2021-22
Glasgow City	6.17	6.62	6.01	6.05	8.09	2.33	7.26
Scotland	16.91	16.62	16.83	16.70	16.41	11.19	14.41

ECON6 - Investment in Economic Development & Tourism per 1,000 Population 2019/20, 2020/21, 2021/22

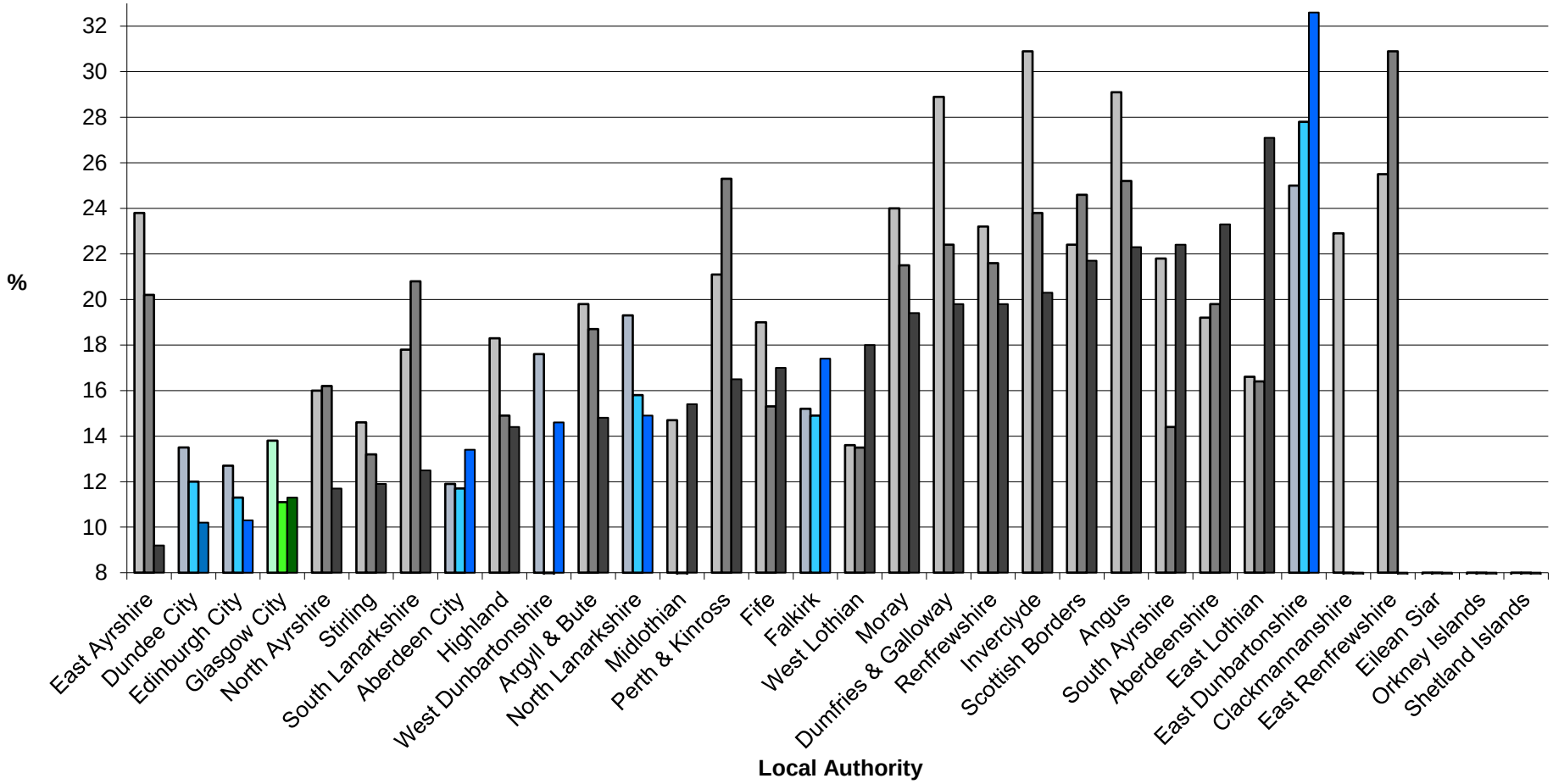


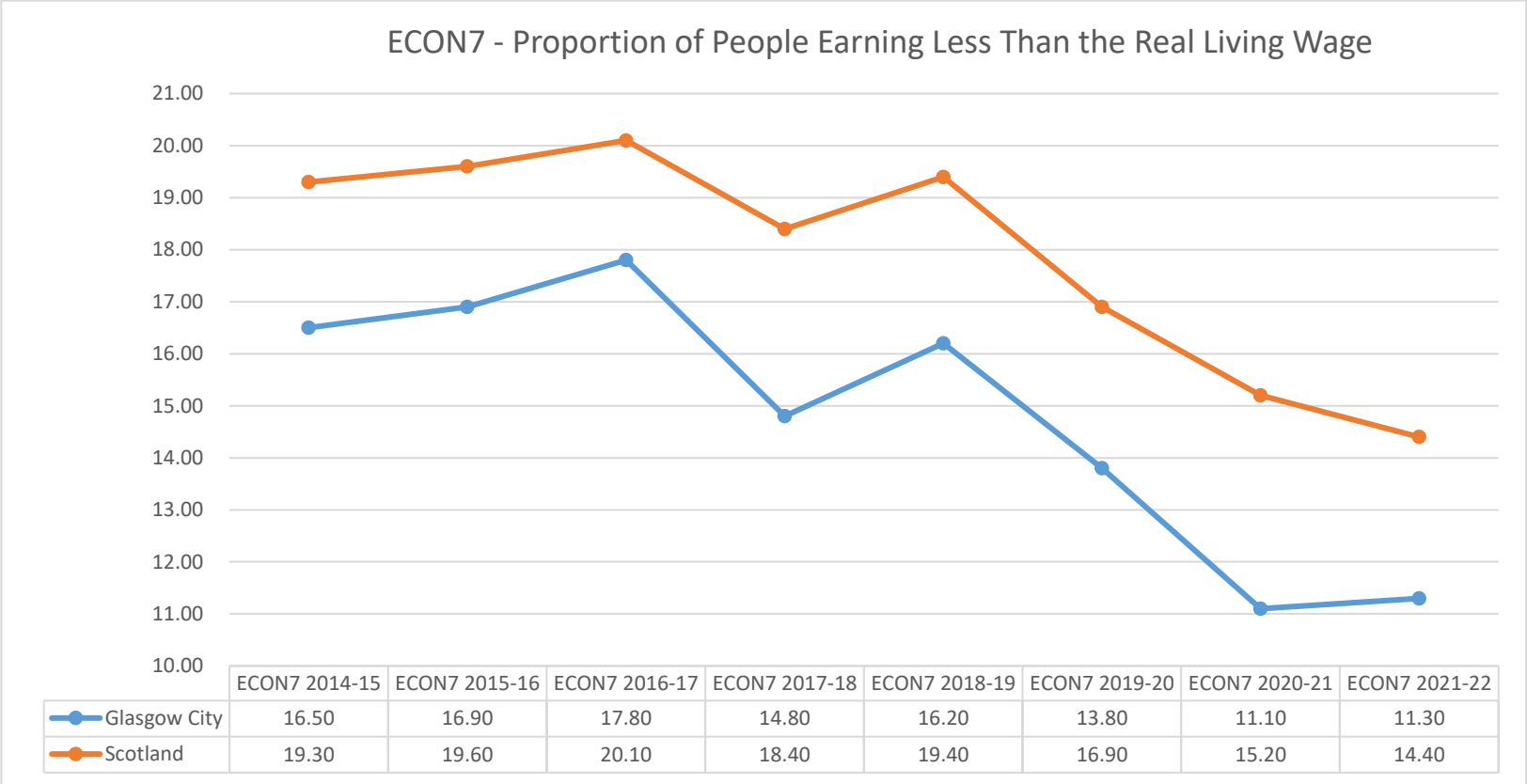
Aberdeen City: 2019/20 **£459,387, Shetland Islands** 2019/20 **£912,153**



	ECON6 2015-16 Real	ECON6 2016-17 Real	ECON6 2017-18 Real	ECON6 2018-19 Real	ECON6 2019-20 Real	ECON6 2020-21 Real	ECON6 2021-22 Real
Glasgow City	£133,065	£160,156	£142,847	£175,616	£180,841	£172,964	£183,975
Scotland	£72,980	£90,489	£101,950	£115,933	£109,031	£88,509	£119,388

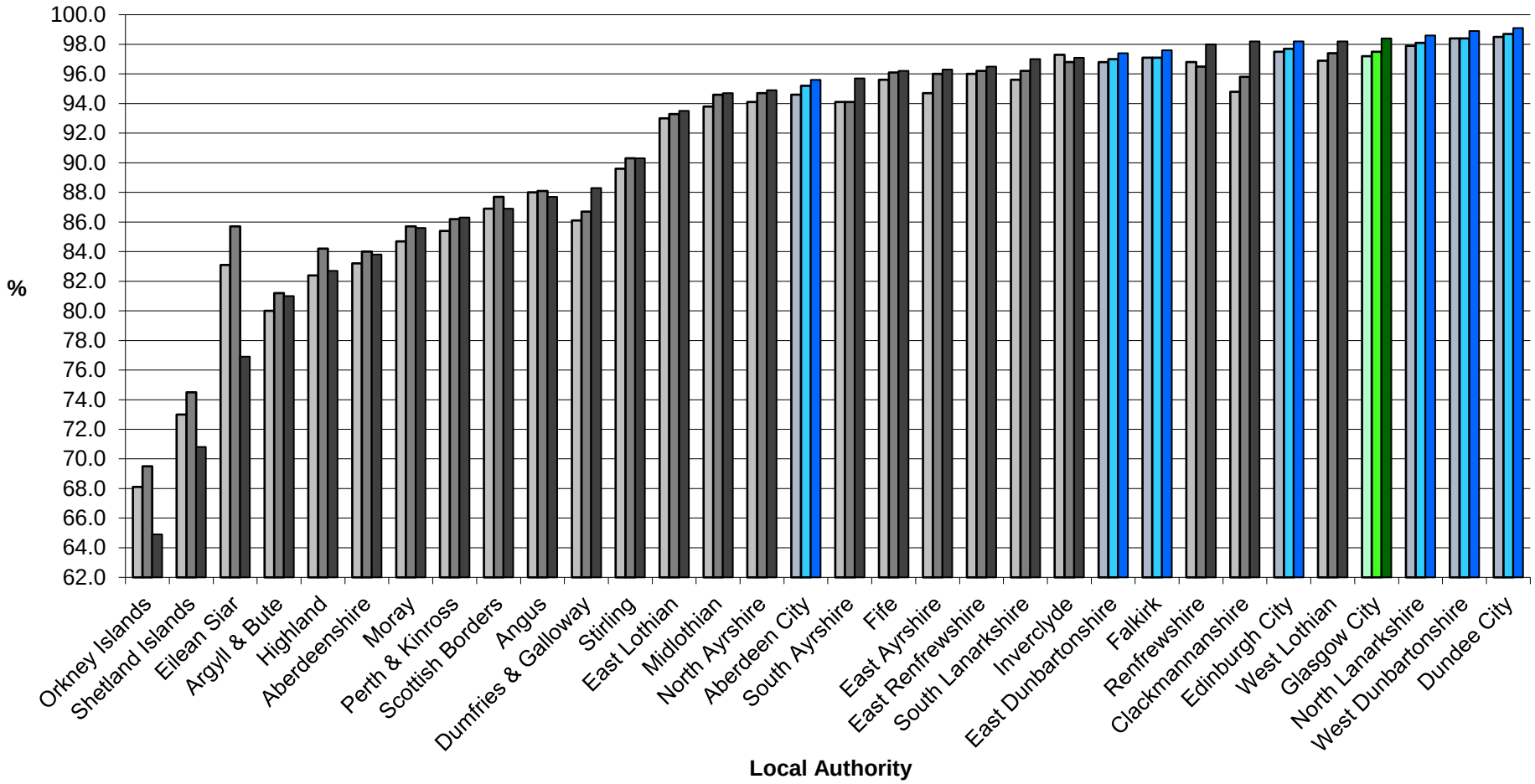
ECON 7 - Proportion of People Earning Less Than the Living Wage
2019/20, 2020/21, 2021/22

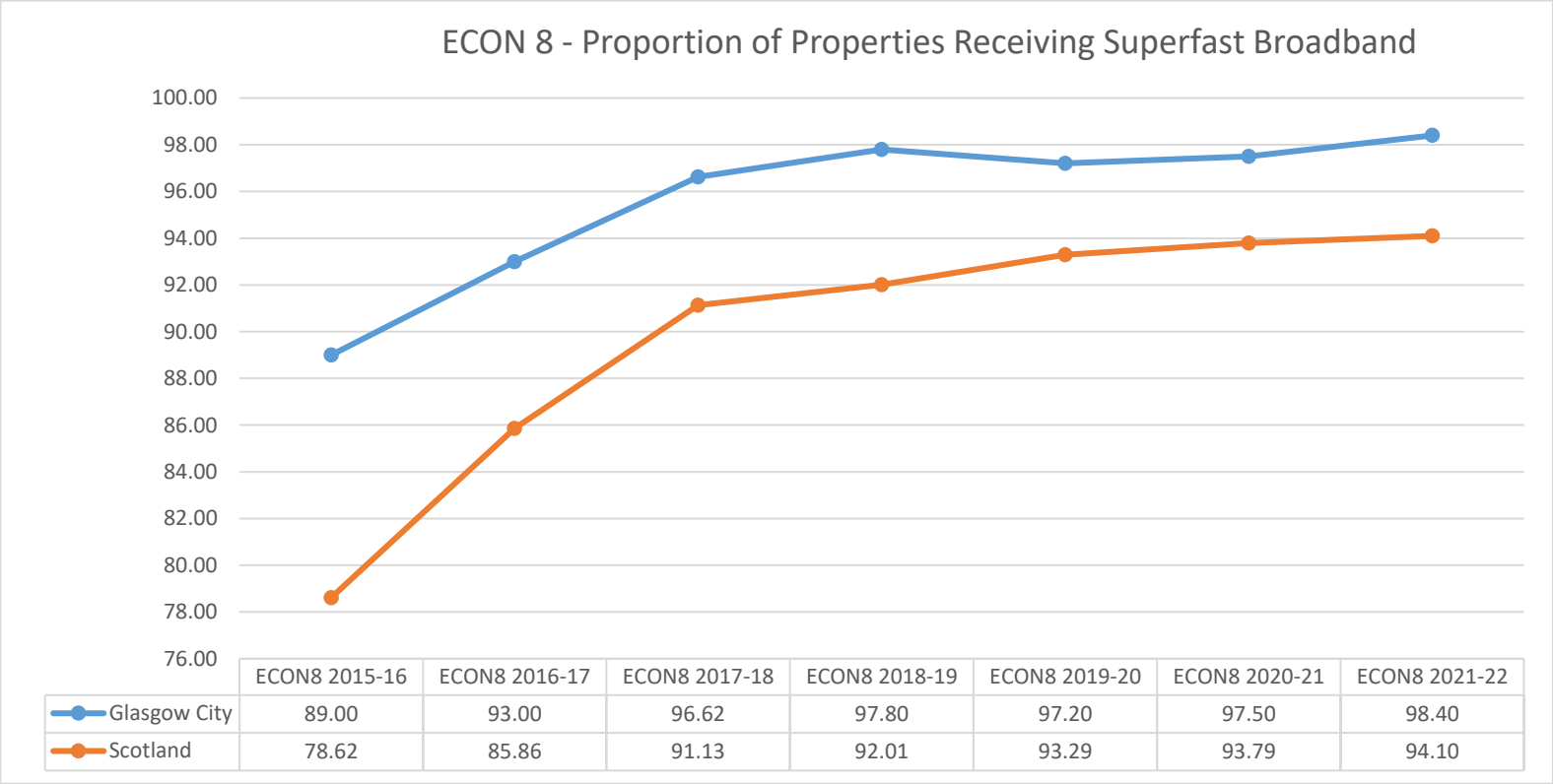




	ECON7 2014-15	ECON7 2015-16	ECON7 2016-17	ECON7 2017-18	ECON7 2018-19	ECON7 2019-20	ECON7 2020-21	ECON7 2021-22
Glasgow City	16.50	16.90	17.80	14.80	16.20	13.80	11.10	11.30
Scotland	19.30	19.60	20.10	18.40	19.40	16.90	15.20	14.40

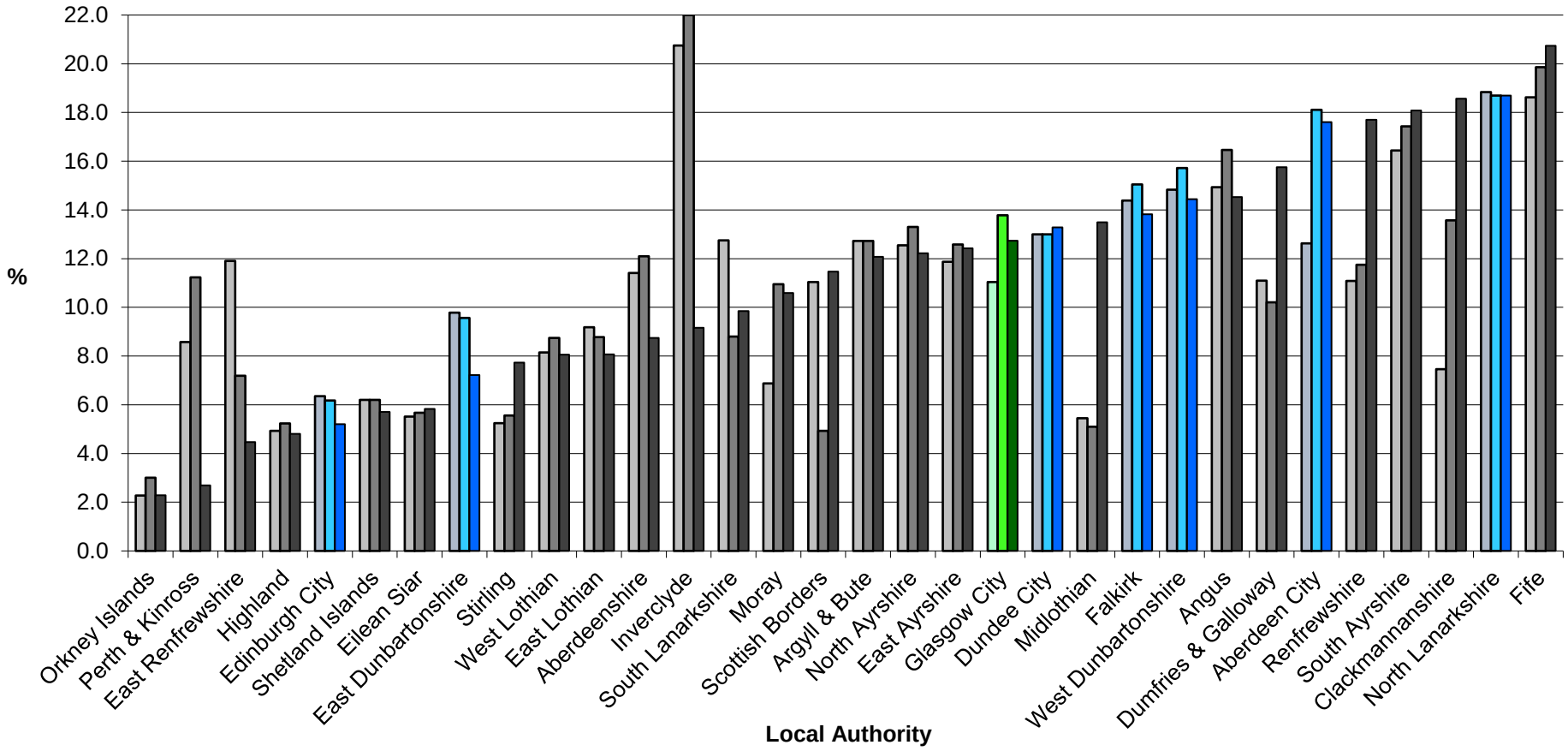
ECON 8 - Proportion of Properties Receiving Superfast Broadband 2019/20, 2020/21, 2021/22

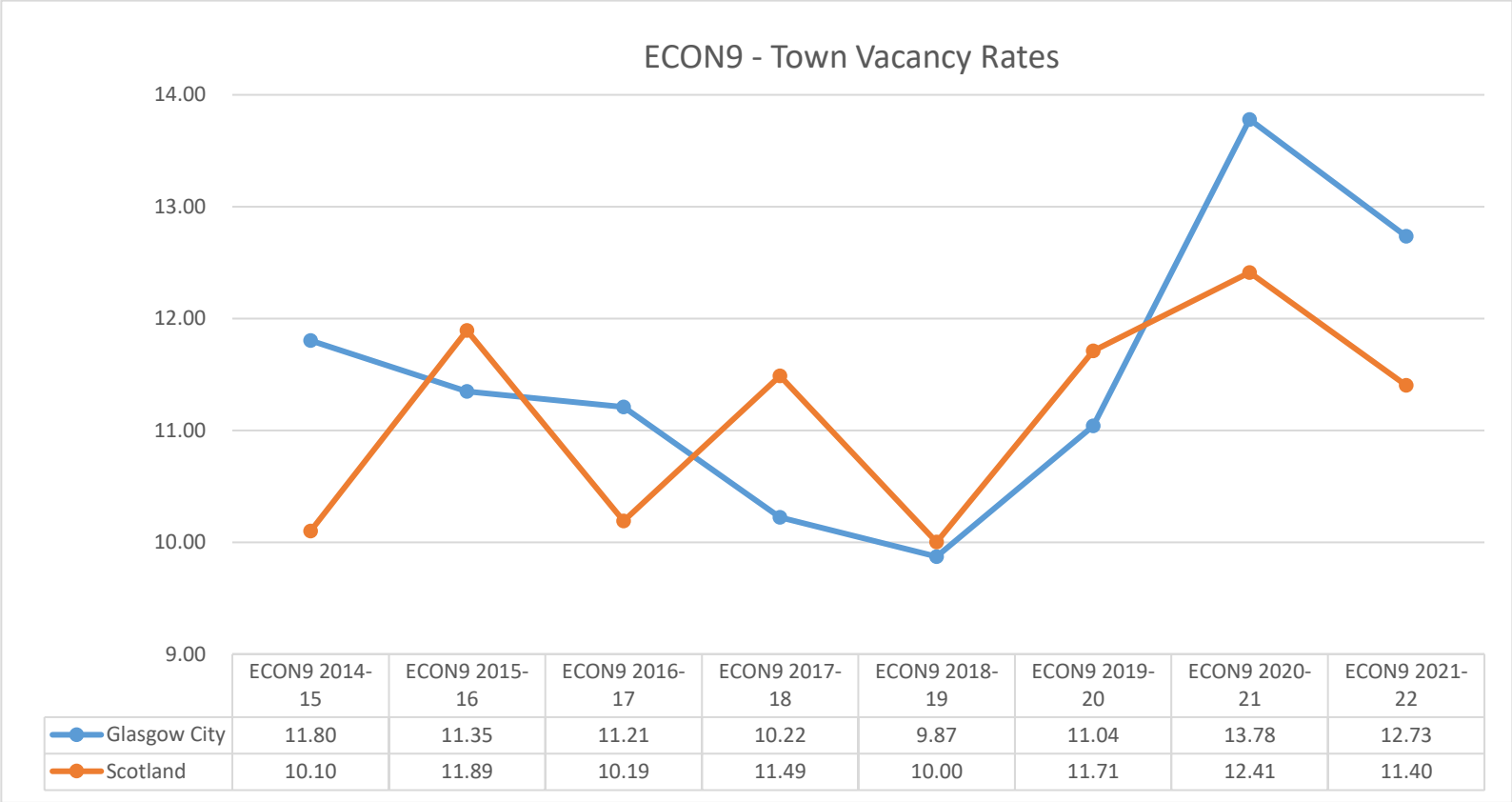




	ECON8 2015-16	ECON8 2016-17	ECON8 2017-18	ECON8 2018-19	ECON8 2019-20	ECON8 2020-21	ECON8 2021-22
Glasgow City	89.00	93.00	96.62	97.80	97.20	97.50	98.40
Scotland	78.62	85.86	91.13	92.01	93.29	93.79	94.10

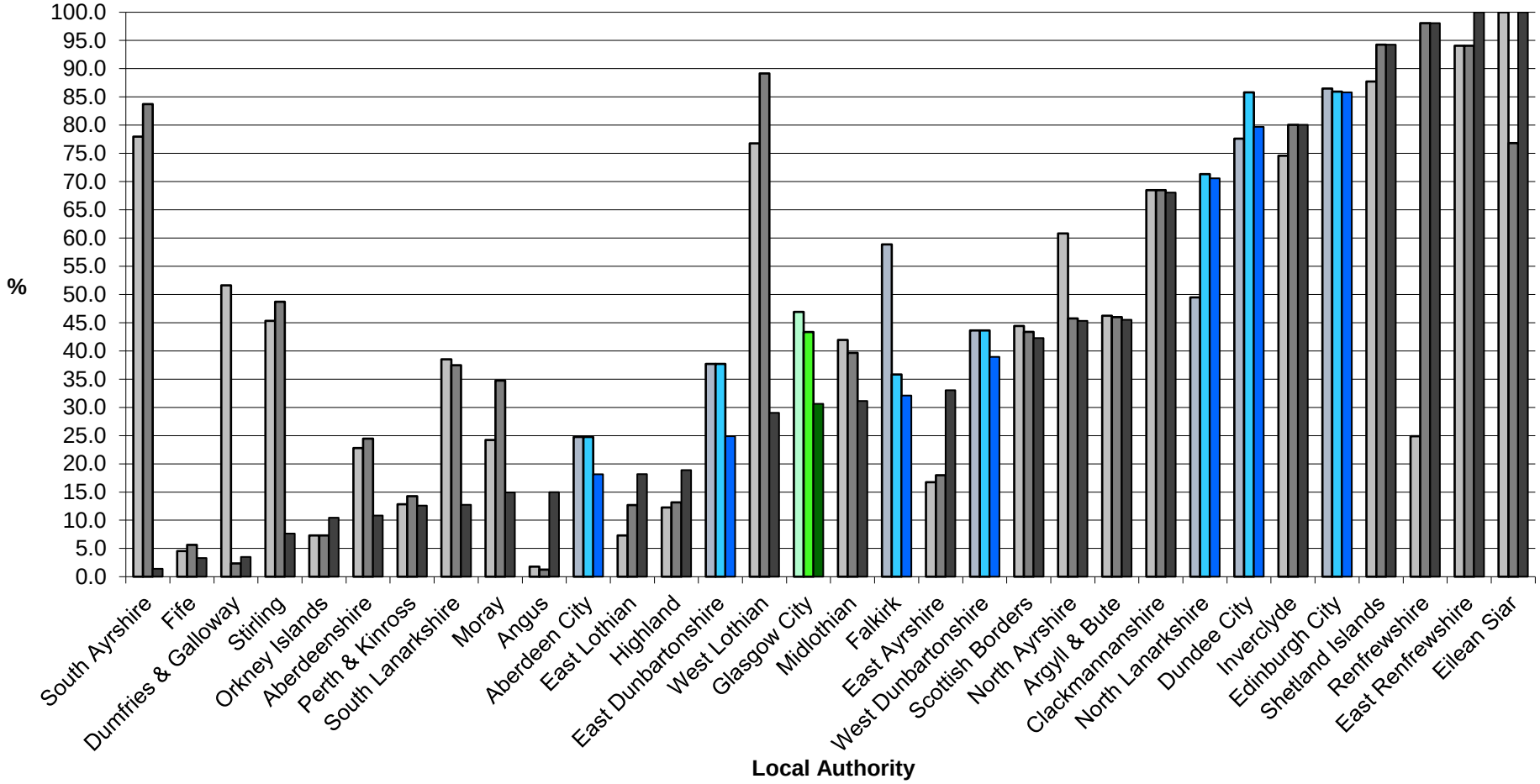
ECON9 - Town Vacancy Rates
2019/20, 2020/21, 2021/22

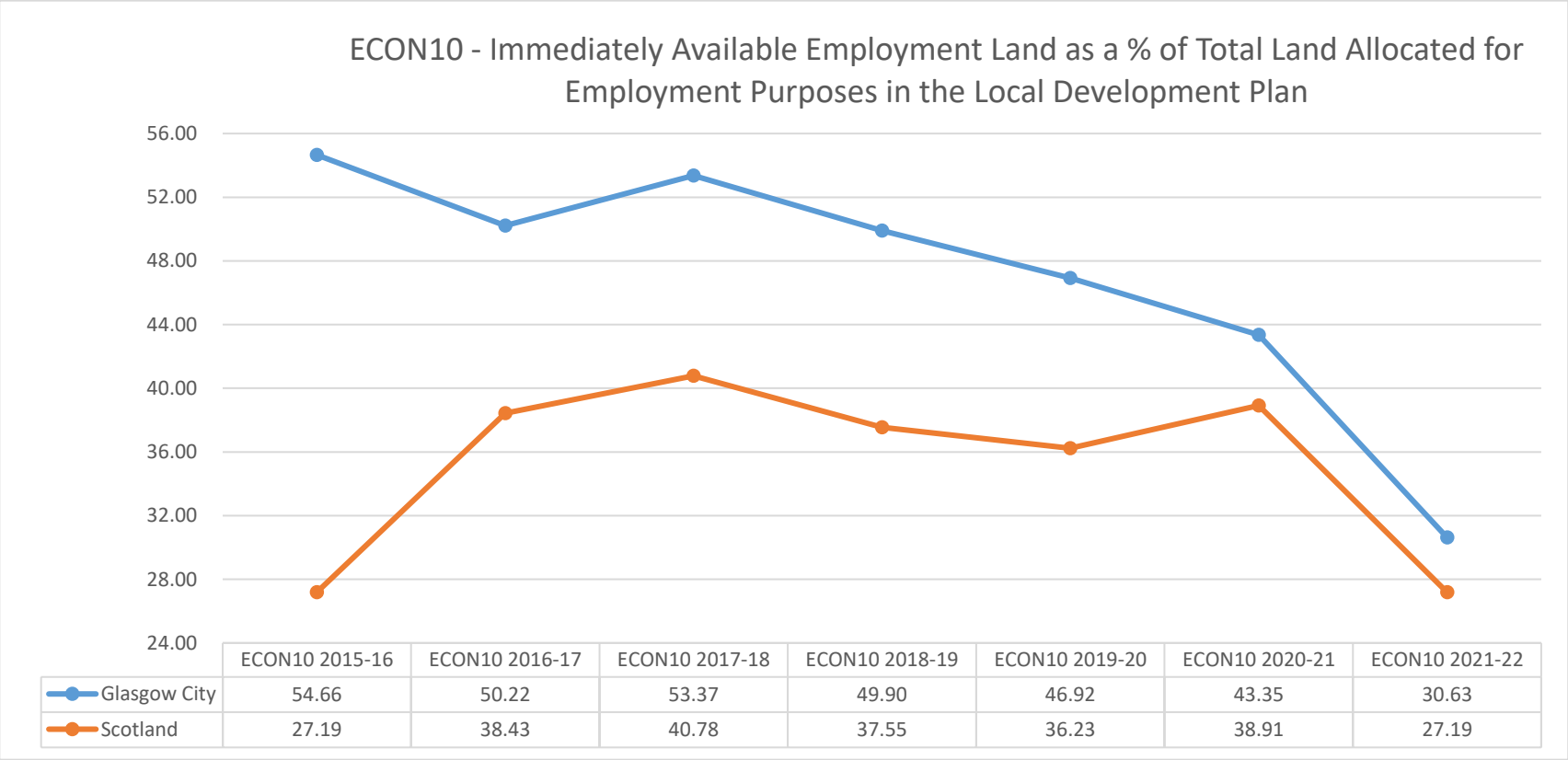




	ECON9 2014-15	ECON9 2015-16	ECON9 2016-17	ECON9 2017-18	ECON9 2018-19	ECON9 2019-20	ECON9 2020-21	ECON9 2021-22
Glasgow City	11.80	11.35	11.21	10.22	9.87	11.04	13.78	12.73
Scotland	10.10	11.89	10.19	11.49	10.00	11.71	12.41	11.40

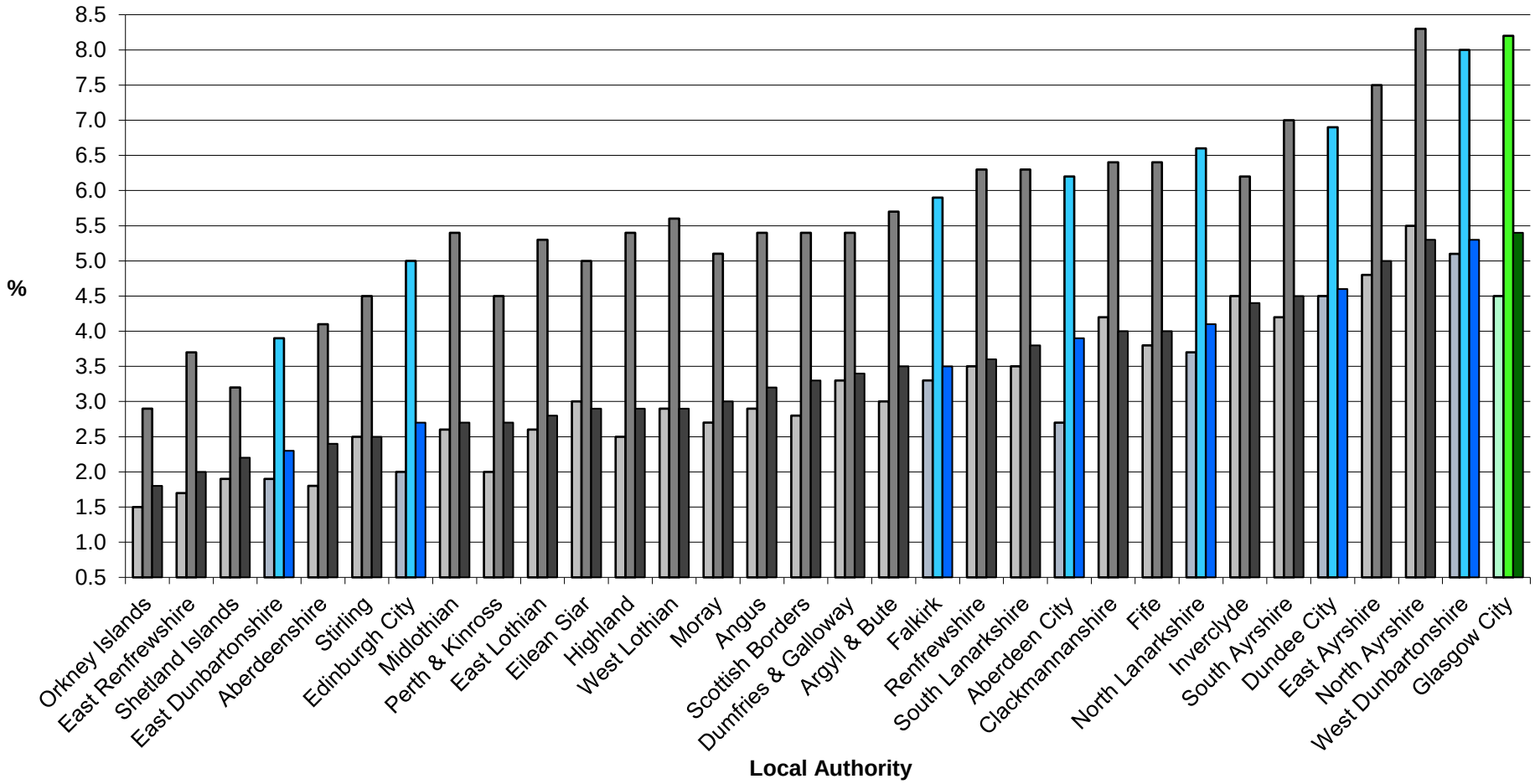
ECON10 - Immediately Available Employment Land as a % of Total Land Allocated for Employment Purposes in the Local Development Plan 2019/20, 2020/21, 2021/22

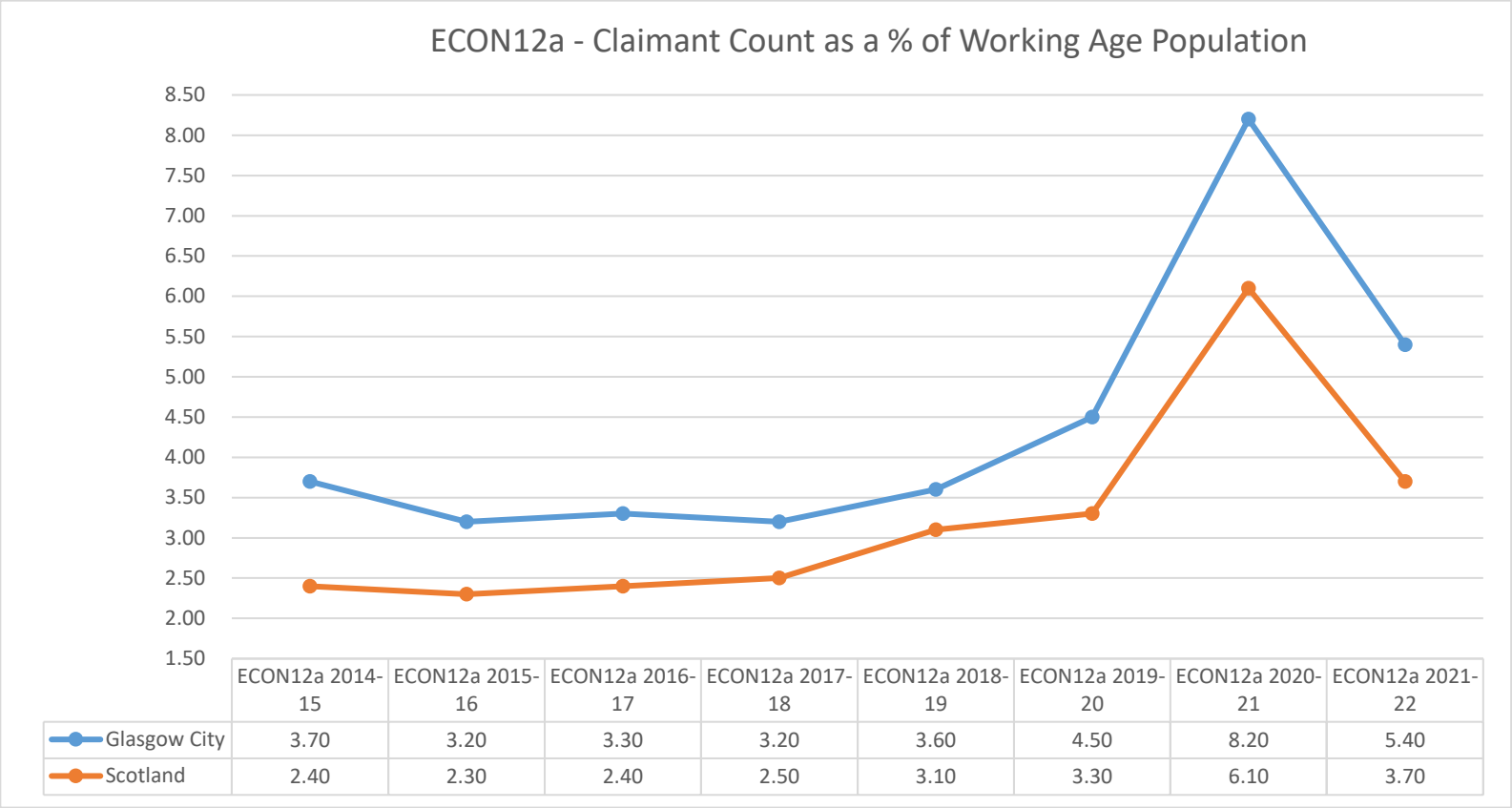




	ECON10 2015-16	ECON10 2016-17	ECON10 2017-18	ECON10 2018-19	ECON10 2019-20	ECON10 2020-21	ECON10 2021-22
Glasgow City	54.66	50.22	53.37	49.90	46.92	43.35	30.63
Scotland	27.19	38.43	40.78	37.55	36.23	38.91	27.19

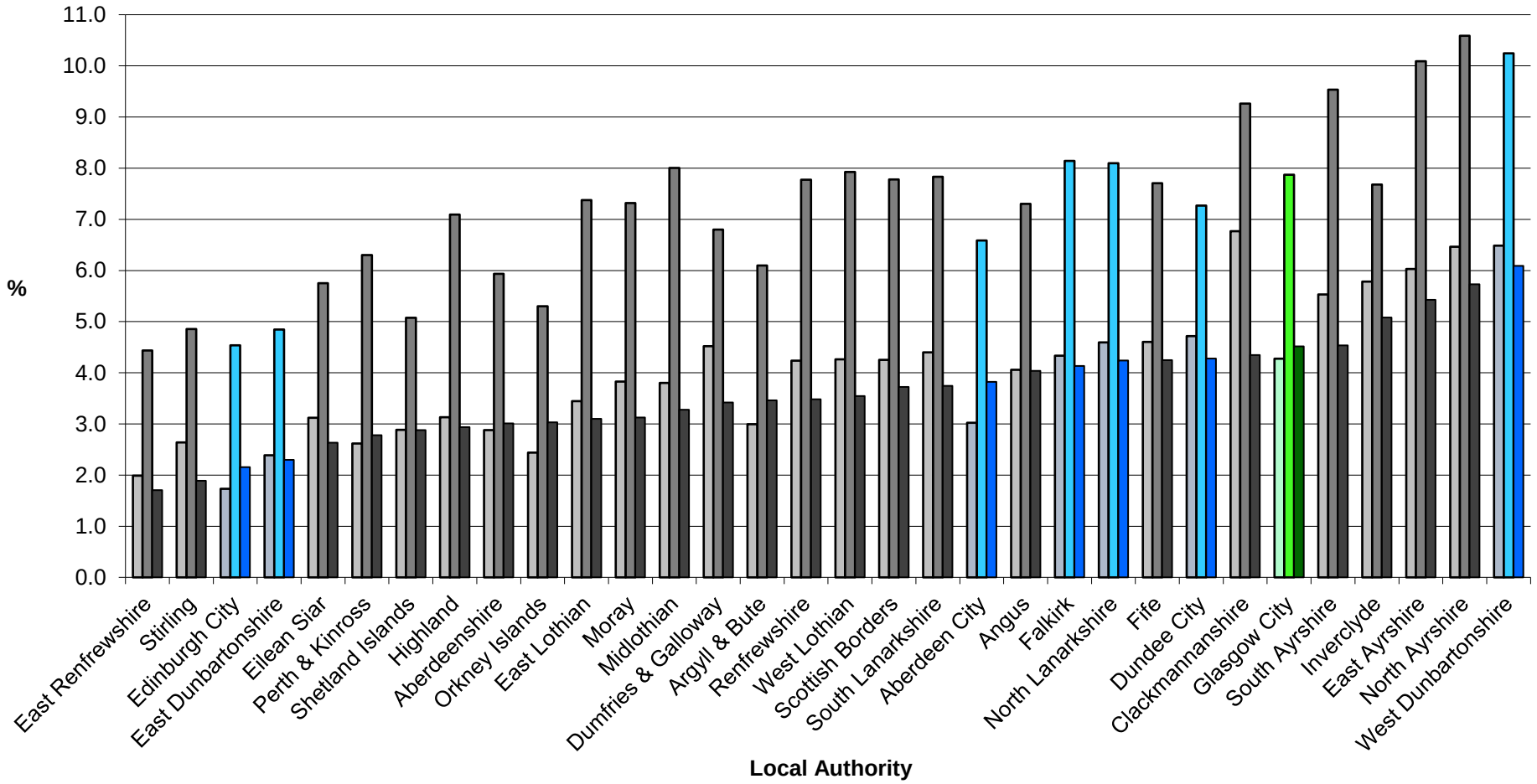
ECON12a - Claimant Count as a % of Working Age Population
2019/20, 2020/21, 2021/22

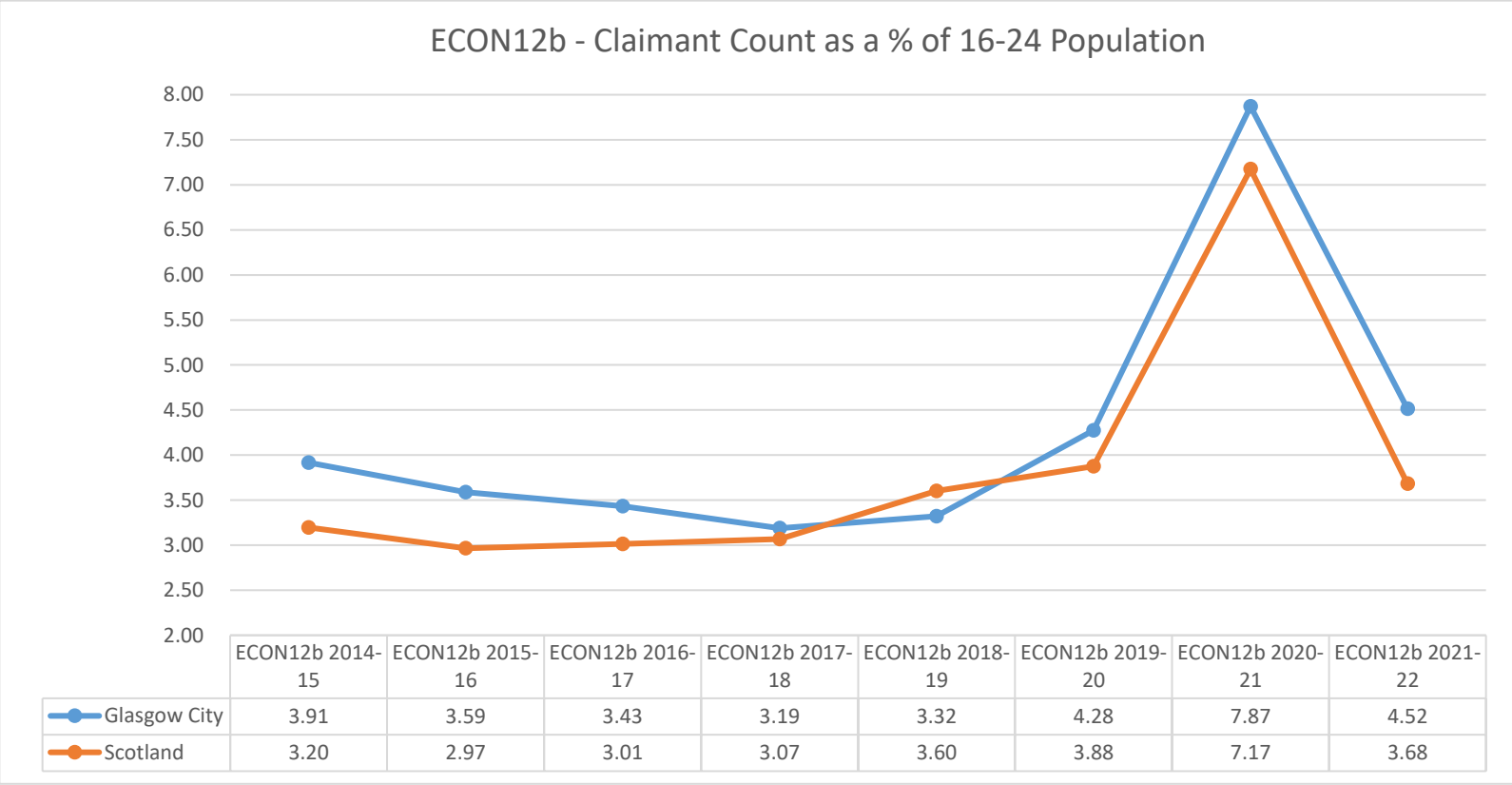




	ECON12a 2014-15	ECON12a 2015-16	ECON12a 2016-17	ECON12a 2017-18	ECON12a 2018-19	ECON12a 2019-20	ECON12a 2020-21	ECON12a 2021-22
Glasgow City	3.70	3.20	3.30	3.20	3.60	4.50	8.20	5.40
Scotland	2.40	2.30	2.40	2.50	3.10	3.30	6.10	3.70

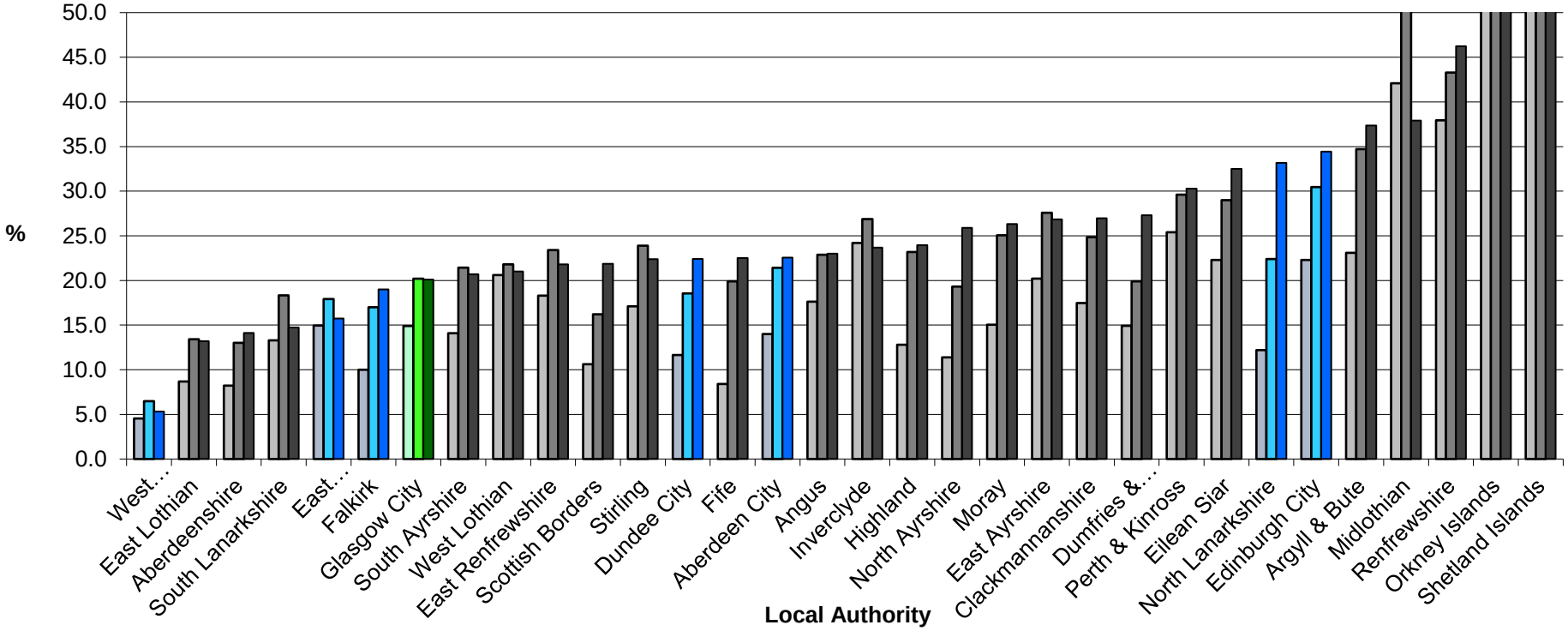
ECON12b - Claimant Count as a % of 16-24 Population
2019/20, 2020/21, 2021/22



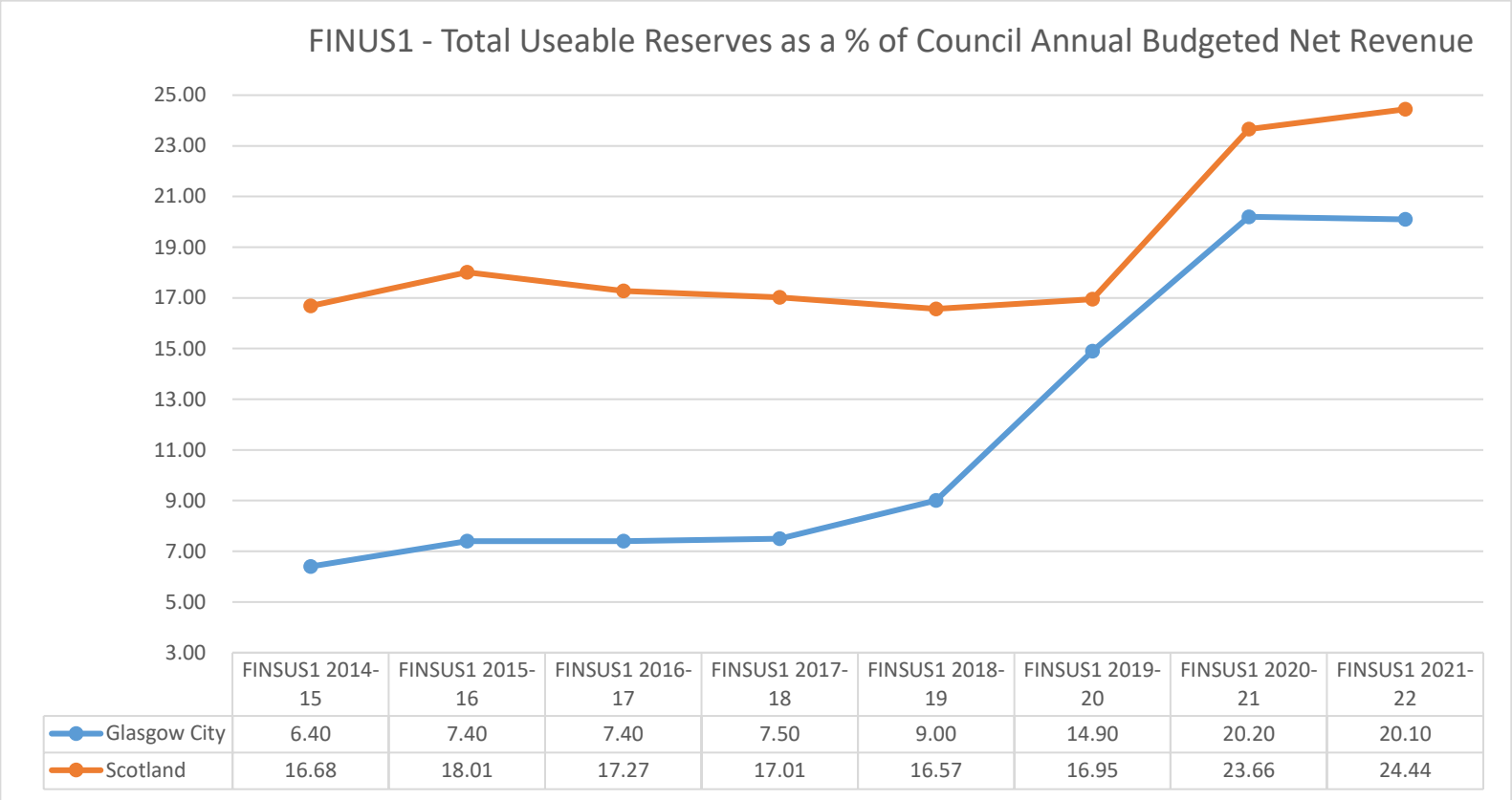


	ECON12b 2014-15	ECON12b 2015-16	ECON12b 2016-17	ECON12b 2017-18	ECON12b 2018-19	ECON12b 2019-20	ECON12b 2020-21	ECON12b 2021-22
Glasgow City	3.91	3.59	3.43	3.19	3.32	4.28	7.87	4.52
Scotland	3.20	2.97	3.01	3.07	3.60	3.88	7.17	3.68

FINUS1 - Total Useable Reserves as a % of Council Annual Budgeted net Revenue 2019/20, 2020/21, 2021/22

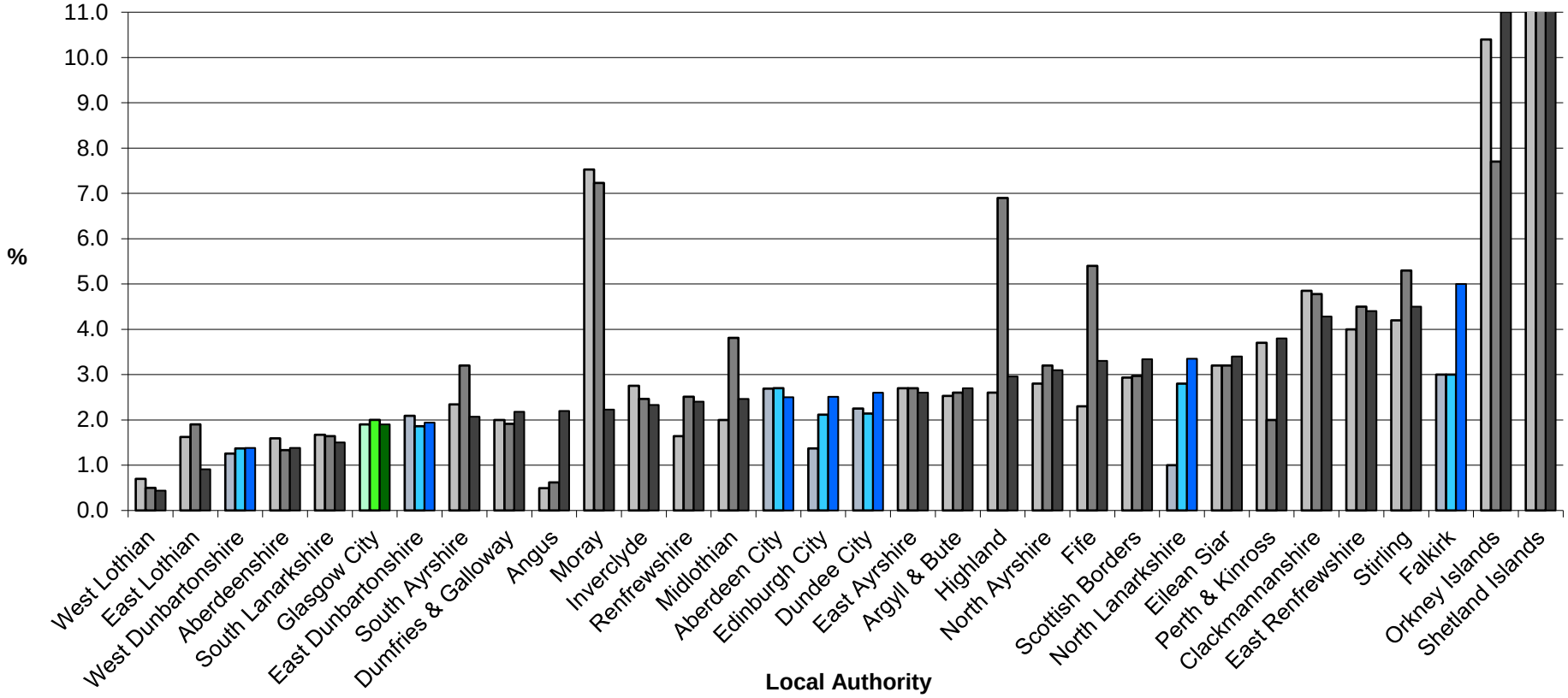


Midlothian: 2020/21 **57.73**
Orkney Islands: 2019/20 **272.9,** 2020/21 **327.2,** 2021/22 **313.2**
Shetland Islands: 2019/20 **308.79,** 2020/21 **375.27,** 2021/22 **364.08**

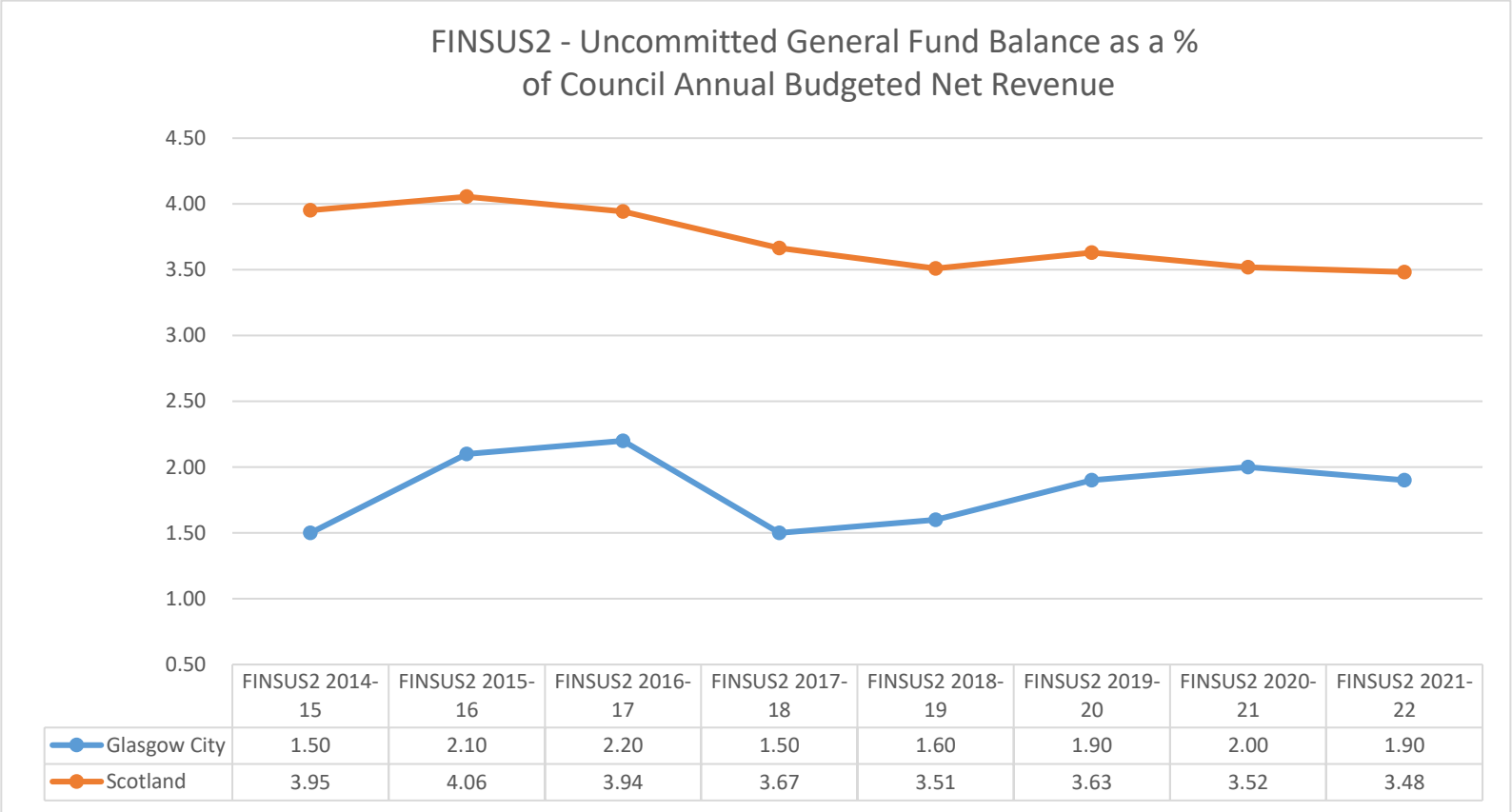


	FINSUS1 2014-15	FINSUS1 2015-16	FINSUS1 2016-17	FINSUS1 2017-18	FINSUS1 2018-19	FINSUS1 2019-20	FINSUS1 2020-21	FINSUS1 2021-22
Glasgow City	6.40	7.40	7.40	7.50	9.00	14.90	20.20	20.10
Scotland	16.68	18.01	17.27	17.01	16.57	16.95	23.66	24.44

FINUS2 - Uncommitted General Fund Balance as a % of Council Annual Budgeted Net Revenue 2019/20, 2020/21, 2021/22

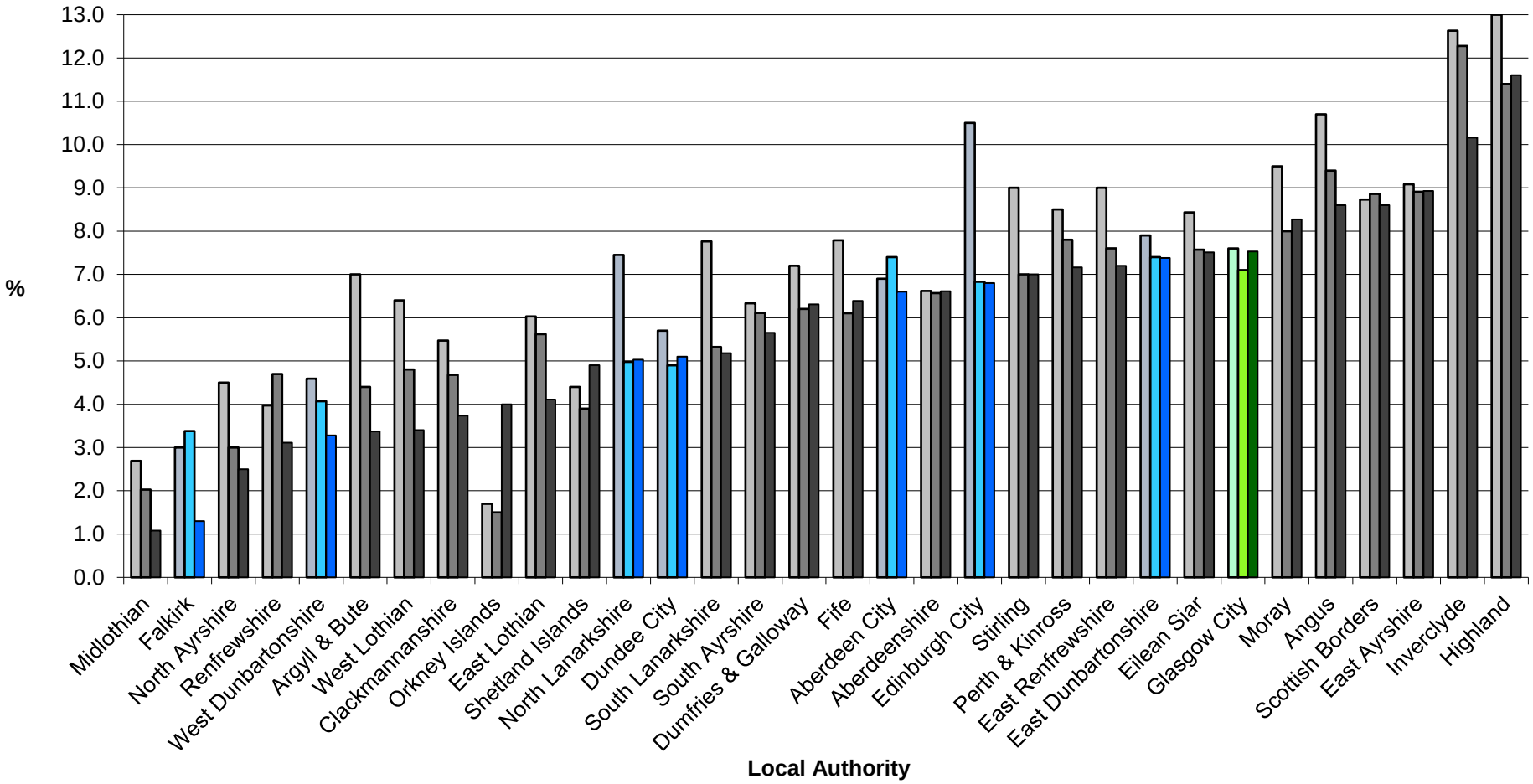


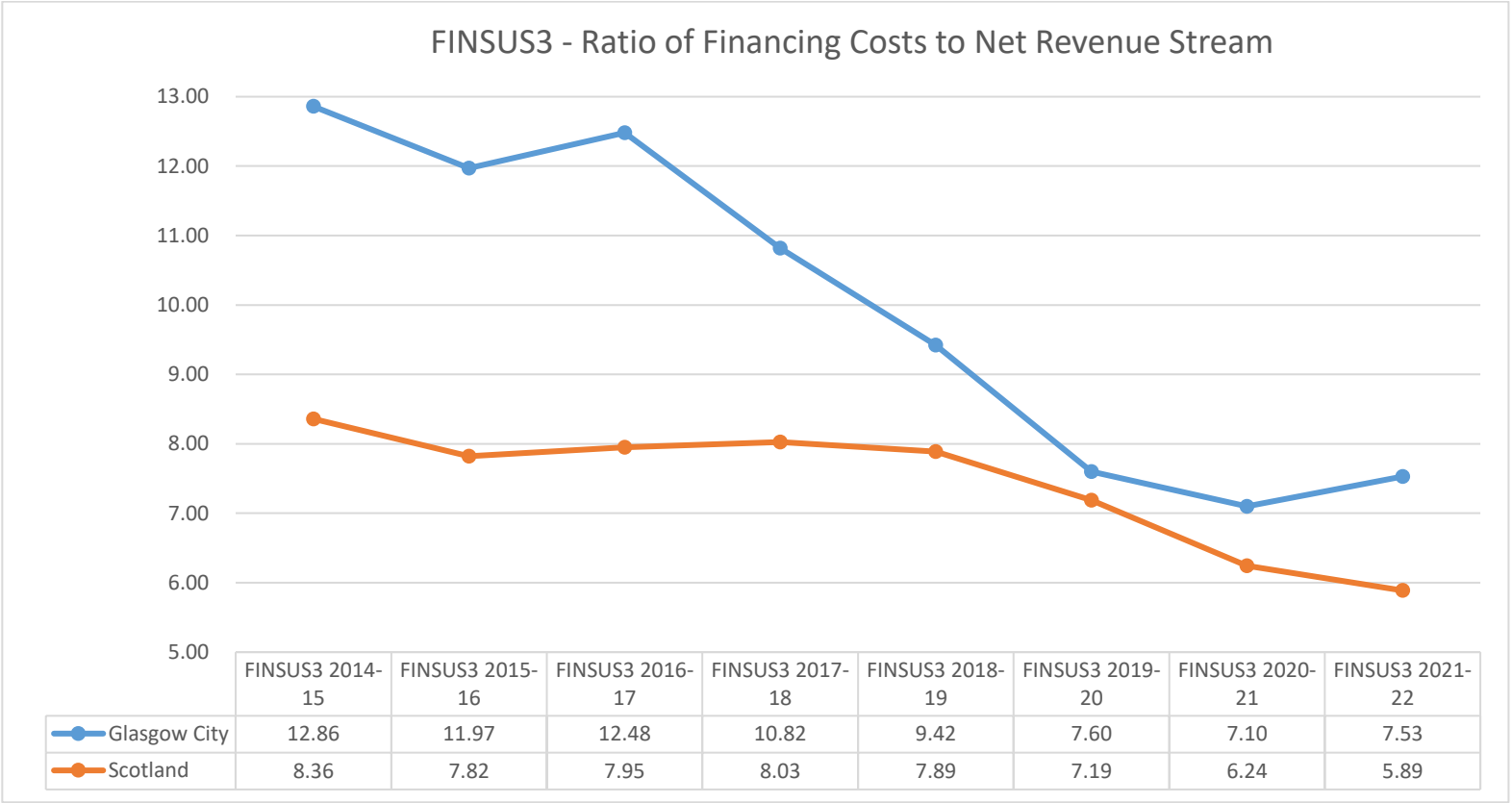
Shetland Isles: 2019/20 **30.04,** 2020/21 **16.29,** 2021/22 **20.78**



	FINSUS2 2014-15	FINSUS2 2015-16	FINSUS2 2016-17	FINSUS2 2017-18	FINSUS2 2018-19	FINSUS2 2019-20	FINSUS2 2020-21	FINSUS2 2021-22
Glasgow City	1.50	2.10	2.20	1.50	1.60	1.90	2.00	1.90
Scotland	3.95	4.06	3.94	3.67	3.51	3.63	3.52	3.48

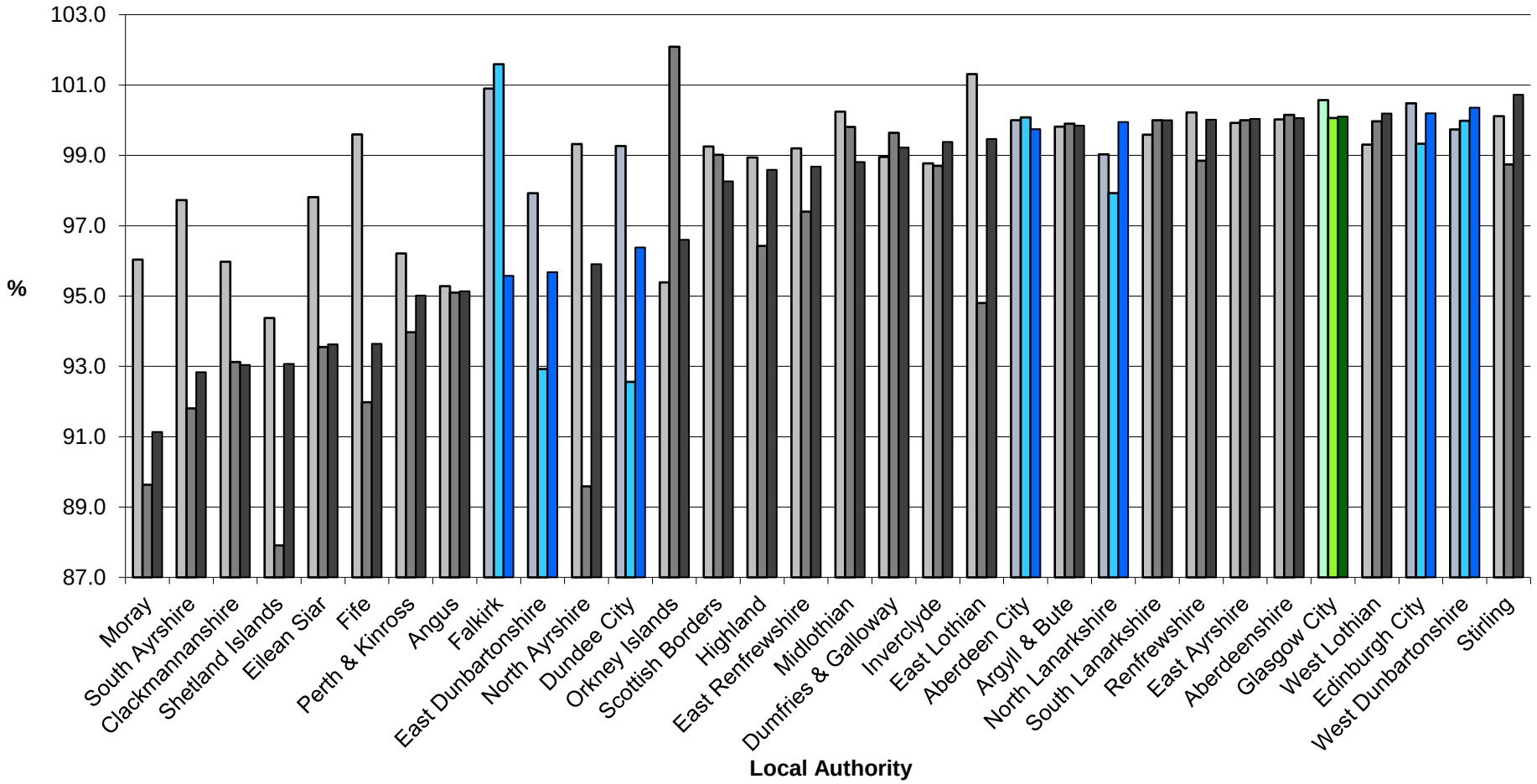
FINSUS3 - Ratio of Financing Costs to Net Revenue Stream
2019/20, 2020/21, 2021/22

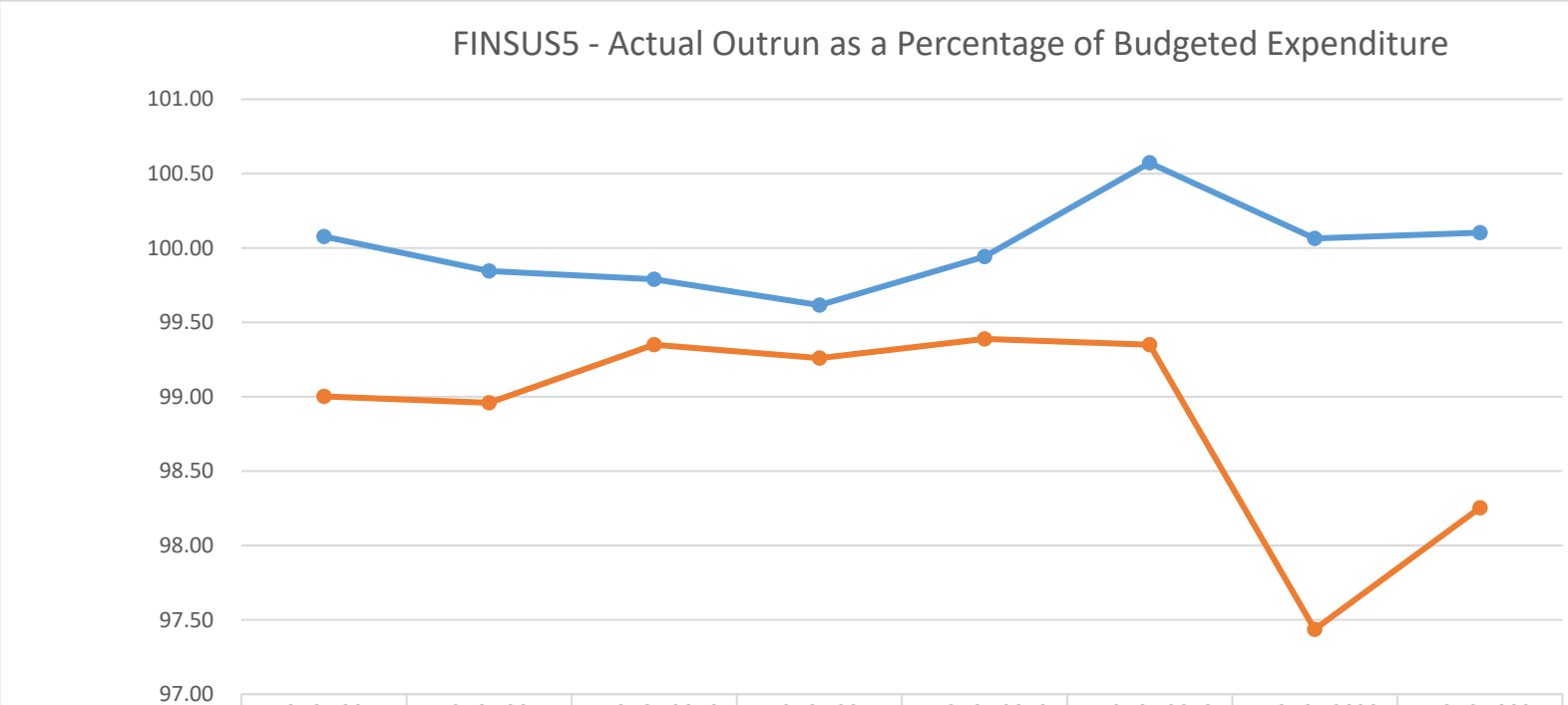




	FINSUS3 2014-15	FINSUS3 2015-16	FINSUS3 2016-17	FINSUS3 2017-18	FINSUS3 2018-19	FINSUS3 2019-20	FINSUS3 2020-21	FINSUS3 2021-22
Glasgow City	12.86	11.97	12.48	10.82	9.42	7.60	7.10	7.53
Scotland	8.36	7.82	7.95	8.03	7.89	7.19	6.24	5.89

FINSUS5 - Actual Outrun as a Percentage of Budgeted Expenditure
2019/20, 2020/21, 2021/22





	FINSUS5 2014-15	FINSUS5 2015-16	FINSUS5 2016-17	FINSUS5 2017-18	FINSUS5 2018-19	FINSUS5 2019-20	FINSUS5 2020-21	FINSUS5 2021-22
Glasgow City	100.08	99.84	99.79	99.62	99.94	100.57	100.06	100.10
Scotland	99.00	98.96	99.35	99.26	99.39	99.35	97.44	98.25