Item 13

11th April 2023

Glasgow Community Planning Partnership

Hillhead Area Partnership

Report by Director of Community Empowerment and Equalities

Contact: Derek Speirs Telephone: 07557 846581

Development of Area Partnerships.

Purpose of Report:

To provide members with an update on the development of the Area Partnerships.

Recommendations:

The Area Partnership is asked to note the update on the development of a system for citizens engagement.

Purpose of report.

1. To provide members with an update on the development of Area Partnerships.

Background.

2. The Partnership has previously noted updates on the ongoing development of Area Partnerships, following a review and learning from the partners' response to the pandemic. The Partnership noted that developments would be made on an incremental basis and this report provides a further update on progress.

An update on citizens' engagement.

3. The Partnership noted on 30th August 2022 the development of Citizens' Panels across the City. After the initial research stage, the focus has moved to developing a system of engaging local communities on a live issue.

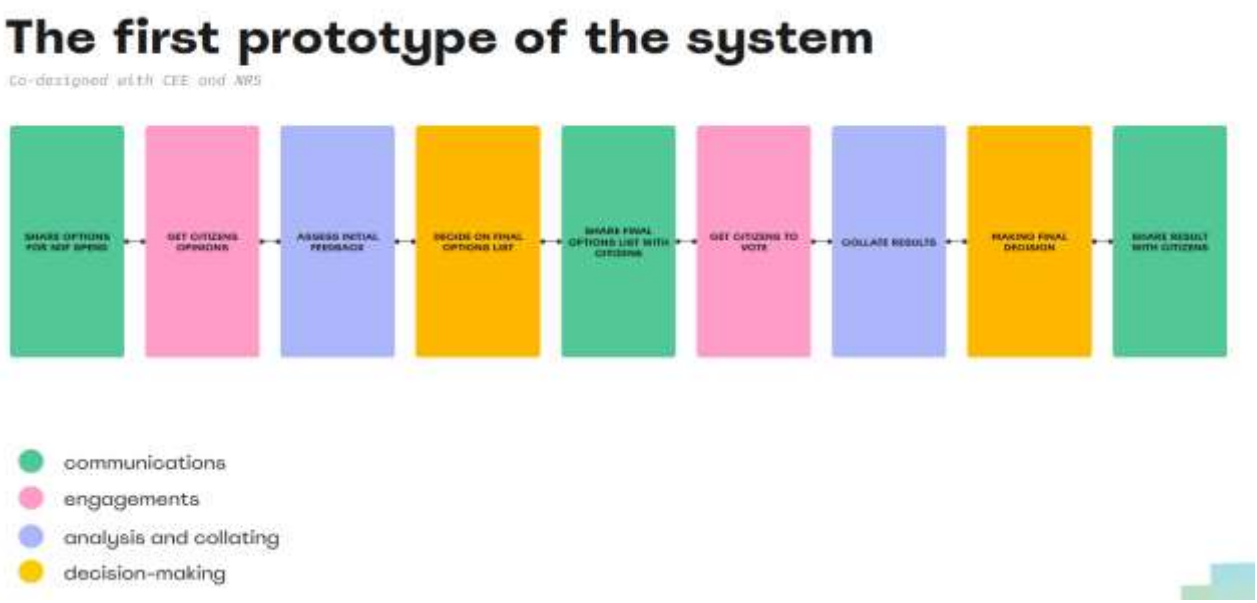
4. The development is still being led by the Centre for Civic Innovation (CCI) and the remit is to "co-design a system which allows Area Partnerships to make decisions on how the Neighbourhood Infrastructure Improvement Fund is spent based on the opinions of as many local citizens as possible".

5. The CCI has been working with colleagues from across the Council family and with local people in pilot areas to develop a system that will be capable of engaging a wide range of citizens in each ward of the City.

6. Initial workshops were held involving officers from Chief Executive's Department (Community Empowerment Services) and Neighbourhoods, Regeneration and Sustainability (NRS) to understand: the aims and objectives, potential challenges, both now and in the future; priorities; key stakeholders and people that need to be included, as well as available resources - people, places, budgets.

7. A Steering Group (which includes senior decision makers) and a Project Team (from CCI, Community Empowerment Services and NRS) has been established and 10 Community Councillors were signed up to be "citizen designers".

8. A high level initial structure for this system was created, building on research and engagement work across multiple stakeholder groups (see below).



9. In late March and early April 2023, a series of workshops were held with a range of stakeholders, namely:

   (a) local citizens in pilot areas of Calton and Greater Pollok;
   (b) the Calton and Greater Pollok Area Partnerships and local partners;
   (c) council family partners (Glasgow Life, Community Empowerment Services, NRS, Health and Social Care Partnership) and other citywide partners.

10. The purpose of these workshops was to test the emerging engagement system to understand what would work for citizens, the Area Partnerships and partners with a role or interest in engaging communities. Specifically, to understand how best to engage with citizens in terms of the type of materials used, the methods of engagement, where and when is best to engage, a format and language that is accessible and easy to understand. For Area Partnerships, the purpose was to understand how information (options, proposals, etc) should be presented to allow informed decision-making in a format that is accessible to all members.

11. The citizen engagement system that is being developed should be capable of being adapted for use on a range of issues by partners across the Community Planning Partnership so it is important to understand from the partners what would work for them; how partners can work together in a productive way, sharing resources, which is necessary to ensure the system can be adequately supported.

12. The next stage will be to test the system in the pilot areas by engaging citizens and Area Partnerships on their priorities and preferences for use of the Neighbourhood Infrastructure Improvement Fund.

13. Final recommendations will then be made on how the citizens engagement system can be rolled out across the City. The high-level timeline for the remainder of the development phase is:

March – May 2023 Run live prototypes, Test & Learn Cycle, Develop Final Recommendations	**End of May 2023** CCI Submit Draft Recommendations	**June 2023** Agree final recommendation to scale across the city

Recommendations.

14. The Area Partnership is asked to note the update on the development of a system for citizen engagement.