Local Government Benchmarking Framework 2021/22 noted.

4 With reference to the minutes of 4th April 2023 (Print 1, page 130) providing background on the production of a Local Government Benchmarking Framework (LGBF) 2021/22, there was submitted a report by the Chief Executive providing an overview of the LGBF 2021/22, advising that

(1) the indicators formed part of a suite of Statutory Performance measures used by the Council to consider how it was performing in its duty to deliver value for money and were used by Audit Scotland to assess how the Council was performing;

(2) the LGBF provided benchmark comparisons across 9 key headings of Children's Services, Corporate Services, Adult Social Care, Housing, Culture and Leisure, Environmental Services, Economic Development and Planning, Financial Sustainability and Tackling Climate Change;

(3) to facilitate comparisons within the LGBF, local authorities were grouped into 2 sets of benchmarking families with the groupings designed to reflect either similar social or environmental characteristics, depending on the measure being considered;

(4) the LGBF presented data from a timeline when Local Authorities had prioritised resources to deal with the most immediate concerns relating to the COVID-19 pandemic and as such, its performance and expenditure data should be interpreted against this context, whilst also providing an opportunity to highlight and reflect on key pressures and areas that were significantly impacted as well as identifying those areas of progress and achievement;

(5) a full set of charts of the distinct indicators relevant to Glasgow, together with benchmarking family group members and all other local authorities was detailed in Appendix 1 of the report;

(6) the indicators had been derived from, and reflective of, a range of key areas, with some being reflective of cost, customer satisfaction and some directly relevant to the Council's strategic commitments;

(7) some of the key LBGF indicators were also a component part of the Strategic Plan actions and were therefore included in the thematic reporting cycle; and

(8) both Services and Council Family performance leads continued to look at outlying areas of performance and were supportive of work that looked at the outlying indicators in the LGBF to better understand some of the potential operational and strategic issues that might underpin their performance.

After consideration, the committee

(a) noted that

(i) the LGBF would be reported annually to this committee when figures were updated; and

(ii) the ongoing programme of benchmarking work by all Services and the Council Family.