Community reports – Updates by Partnership members – Requests to Neighbourhoods, Regeneration and Sustainability and Councillor Molyneux.

4 There was heard verbal reports from members of this Partnership on various matters regarding the Pollokshields Ward as follows:-

(1) Karen Venables, Neighbourhoods, Regeneration and Sustainability advised that

(a) on-street bin hubs in Pollokshields East were monitored and inspected on a daily basis and could be used for domestic waste, recycling, food waste etc;

(b) recycling had increased by 70-80% due to the recycling bins now in place;

(c) issues with irresponsible parking in front of bin hubs and fly-tipping continued to be monitored with temporary traffic notices to be applied to allow illegal parking enforcement to be carried out by NRS;

(d) progress letters would be issued to residents as a reminder of the bin hubs, parking issues and to thank residents for their co-operation;

(e) complaints and enquiries had reduced following the introduction of the hubs, and that NRS continued to carry out community engagement events and would provide year-to-date analysis on this to a future meeting of this Partnership; and

(f) drain cleaning on some streets had not taken place, however, residents had adhered to the request to park cars elsewhere whilst it was being carried out with any missed streets currently being re-scheduled and an apology had been offered by NRS to residents affected.

The Partnership noted the report and highlighted several issues in the ward with regard to

(i) lack of communication by NRS to advise residents of issues with drain cleaning contractors, who had failed to attend on allocated dates;

(ii) the unpleasant smell from bins due to missed collections and parked cars blocking the hubs or bins that had not been properly cleaned, which could be a problem for shop owners; and

(iii) drainage and flooding issues across the ward, which were noted for action by Ms Venables, who assured that all telephone or online enquiries would be addressed quickly and that QR codes were noted on each bin for reference.

(2) Ruth Maltman, Dumbreck Community Council advised that issues within the area remain the same, and advised

(a) there had been an expectation of progress with match day parking;

(b) of the general state of the roads and the impact of Shields Road Bridge closure on nearby residents;

(c) of the failure by contractors to repaint road markings at Dumbreck Road/Craigie Hall;

(d) that the number 59 bus had shortened its timetable and no longer operated after 6.00pm; and

(e) that residents at Fleurs Avenue still had no acceptable solution to receive fibre broadband access but welcomed that both Councillors Molyneux and Ghani had attempted to contact Cityfibre several times to address the issues and would continue to do so.

The Partnership noted the update and requested information on road markings at Shields Road, resurfacing at Albert Drive and raising the height of mini roundabouts to stop cars driving over the current roundabouts.

(3) Bill Lawns, Glasgow Third Sector Network advising

(a) of the issue with the Council's Liveable Neighbourhoods work which split the area covered by Southside Housing properties over 2 distinct areas, Pollokshields and Govan wards and that the Association should not be split over 2 areas;

(b) of the issue with some cyclists who failed to adhere to signs to dismount on the bridge over the railway line on Shields Road, the offensive language used by some cyclists to pedestrians when challenged and the danger to pedestrians who could be knocked down by the cyclists; and

(c) that Mr Lawns would highlight the issue of disobedient cyclists to the local press if required and would contact Inspector Scott to address the issue.

The Partnership

(i) noted the update;

(ii) welcomed plans to widen the footpath space to allow access for both pedestrians and cyclists;

(iii) agreed the Partnership would write to Network Rail meantime to ask for its help to address the issue with cyclists using the footpath;

(4) Michael Igoe, Shawlands and Strathbungo Community Council advised

(a) that the community council had received an update on the future of Langside Hall and the potential to reopen in community ownership;

(b) that the planning application for the first phase of the Shawlands Arcade redevelopment would be going to a site visit with a hearing later in the month.

The Partnership

(i) noted the update and requested an update on Langside Hall Trust as the ward was eager to secure good quality community space; and

(ii) highlighted the objections being presented regarding Shawlands Arcade development and noted that a visit was scheduled by the Council's Planning Application Committee.

(5) Mary Williamson, Craigton Community Council highlighted

(ii) that the community council had repeatedly requested a deep clean for the area by the Council and programme of works for the area, but to date there had been no response, and that she felt the lack of action lay with the Council for the lack of work and communication and not Elected Members;

(iii) the continued issues with fly-tipping by members of the public who came into the area to fly-tip;

(iv) that residents continue to leave bulk household rubbish on the main streets and that notices should be placed in close entrances to advise residents of the correct procedure;

(v) the issues of parking on match days and the fact that parking restrictions were not being adhered to; and

(vi) that Craigton Community Council would be voting for re-election during October 2023 and if there had been no improvement to the area by the Council, the community council would resign its position and take its grievances forward to the Council.

(6) Shahnaz Ahmed, Southside Housing Association advised that newbuilds in the ward had been completed;

(7) following all updates, the Partnership noted with profound regret that it appeared the Council had confirmed requests for activities, which had been promised but then failed to deliver; and

(8) that any correspondence addressed to George Gillespie, Executive Director of NRS was passed down to an officer to action, which was unacceptable and heard that NRS would follow up on the outstanding deep clean work.