APPENDIX 1

GRAND CHALLENGE ONE Reduce poverty and inequality in our communities							
MISSION 3: **Improve the health and wellbeing of our local communities**							
Commitment 1. Work with partners to promote and support people in Glasgow to achieve improved physical, mental and emotional health and wellbeing whilst reducing inequalities and the impact of deprivation.							
Support Officer	**Action**	**Milestones (current)**	**Progress & Performance**	**Planned Activity**	**Lead Service**	**RAG**	**Update**
Pat Togher	Contribute to work with public health colleagues in other HSCPs in the Greater Glasgow and Clyde area to reduce reliance on harmful substances.	Standards 1-5 implemented 2023 Standards 6-10 due for complete implementation April 2024	The IJB report June 2023 GADRS review and MAT Implementation explains the GADRS review and Medication Assisted Treatment (MAT) Standards An independent review of Glasgow Alcohol and Drug Recovery Services reported in September 2021, with ten recommendations. Several workstreams are	Implement the recommendations of the Glasgow Alcohol and Drug Services review	HSCP	G (this was previously A)	Implementation of the GADRS Review recommendations continues to progress across all workstreams. • Access teams are now recruited • Training needs analysis complete and rolling training schedule delivered to staff • Shared care review of treatment available from GPs is underway • Increased capacity of and flexibility of pathways into residential services Medication Assisted Treatment (MAT) Standards • 1-5 are now implemented

			progressing these recommendations. • Resource and Capacity • Workforce Development • Performance and Governance • Shared Care • Residential Services As detailed in the above report, standards 1-5 are implemented meaning medication is available on the day of presentation, there is a choice of treatment, assertive outreach and harm reduction interventions are widely available, and people are retained in				• IJB report June 2023 GADRS review and MAT Implementation • MAT Programme Manager in post • Work has begun on implementation of standards 6-10, which focus on pathways to mental health support, trauma informed care, psychological support and advocacy. These standards will be implemented by April 2024 Investment was approved for the Long-Acting Buprenorphine Community Pharmacy Clinic The Test of Change involves one community pharmacy in South Glasgow, that would deliver one LaB clinic per week, with a maximum of 15 appointments per day and therefore capacity for 60 patients in total within the initial test of change period. A new LaB administration page is being developed. STARS model finance was approved in June 2023 to move to

			treatment for as long as they wish April 2023 Mat standards 1-5 implemented - Green status				a Supported Treatment and Recovery Service and enable staff to be recruited.
Commitment 2. Work with service users and their carers to identify their needs and desired outcomes and empower them to make informed decisions about the lives they live and supports they choose to receive.							
Officer	**Action**	**Milestones (current)**	**Progress & Performance**	**Planned Activity**	**Lead Service**	**RAG**	**Update**
Steve Collins	Support patients and service users to exercise greater control over their support journey	Mental Health Strategy Refresh approved by IJB 27th September 2023	PIFU has been identified as a central component of the NHS GG&C Board wide Mental Health Strategy. The Strategy has been subject to review and a refreshed Strategy is due to be approved at the Health Board and IJB by the end of September 2023.	Implement Patient Initiated Follow Up (PIFU) to enable patients and their carers to initiate their own appointments as and when they need them	HSCP	G (this was previously A)	PIFU gives patients control over follow up appointments allowing them to be seen quickly when they need to be, such as when symptoms or circumstances change, and avoiding the inconvenience of appointments of low clinical value. The developed Patient Initiated Follow up Pathway (PIFU), as a way to facilitate a graded transition from secondary care services and support a recovery-based approach to care planning, has been introduced. This is designed to improve efficiency of services while also supporting patients manage their care more collaboratively. PIFU is up and running and current activity focusses on

							identifying any variability in uptake across the community mental health teams and any subsequent development work to reduce variation and/or improve uptake.
Tracy Keenan	Explore options with our partners to identify training and development opportunities that would support our staff to support people across the city to make informed decisions about their care and support.	Coordinator employed to oversee roll out of training Monitoring the roll out	Trauma Informed approaches to service delivery and the rollout of STILT training is included within the commitments of the IJB Workforce Plan (approved in November 2022) and the revised IJB Strategic Plan (approved June 2023)	Continue to implement a trauma informed practice approach and rollout of the Scottish Trauma Informed Leadership Training	HSCP	G (this was previously A)	The Trauma informed training programme has now recruited to the Trauma co-ordinator 2 trauma trainers and administration support. A training needs analysis is currently been developed for all Glasgow City HSCP staff in order that a training programme can be delivered. All staff will be trained in trauma informed practice in order to support their interventions with service users. A training needs analysis will be developed for other Council services and these services will also be offered access to this evidenced based training. A Citywide steering group has been established to coordinate the roll out of training across the City. Glasgow City will also take part in the national evaluation as the City was one of the original trauma training sites.

Commitment 3. Support people to live safely at home for as long as possible and continue the move away from traditional service delivery models to those which enable people to access services and supports in their local communities							
Officer	**Action**	**Milestones (current)**	**Progress & Performance**	**Planned Activity**	**Lead Service**	**RAG**	**Update**
Stephen Fitzpatrick	Support people to live safely and independently at home and continue the move away from traditional service delivery models to those which enable people to access services and supports in their local communities as active members of their communities.	Enhanced frailty pathway support rolled out to care homes. Routine referral of 60 patients per month to Community Rehab Teams as opposed to admission to hospital. Expansion of H@H from 15 to 20 bed model. Routine delivery of H@H to 55 patients per month, saving the resultant beds in the hospital system.	GCHSCP South Locality teams have been running an innovative service that supports and improves patients' health and wellbeing while keeping them in their own homes for longer and reducing the need to be admitted to hospital. As at Oct 22, 594 acute hospital bed days were saved through a test of change, which provides hospital level treatment to patients with acute illnesses in their own homes.	Roll out Hospital at Home across all HSCP localities. Increase throughput and activity, and develop additional referral pathways and interventions.	HSCP	A	Current Service: · HIS Project Worker funding confirmed for a full year so VRF now to be submitted for recruitment · Successfully rolled out to NW Cluster A on the 9th August · Mobile printers successfully trialled - to be rolled out in September · Clinical Frailty App now available to H@H staff · Rollout to NW Hyndland and West End cluster scheduled for 13th Sept · Rollout to NW Dumbarton Road Cluster scheduled for 3rd October · 1 ANP and 1 TANP due start 26th Sept · 1 TANP, 1 Staff Nurse and 0.5 admin mat leave cover at preferred candidate stage · 1 Staff nurse going back out to advert In terms of key points for the Committee all of the above indicates:

							1. Increasing numbers of patients being supported via H@H. 2. Continuing progressive expansion of the service through North West Locality on a GP by GP practice basis through August-October. 3. Investment in additional staffing. 4. They can also be told the ultimate long-term ambition is to increase capacity from the current 15 places to 100 places (across the whole Health Board area, not just the city) by 2027.
Commitment 4. Work in partnership with communities and other services to ensure that people, particularly the most vulnerable, are kept safe from harm and that risks are identified, reduced and managed appropriately.							
Officer	**Action**	**Milestones (current)**	**Progress & Performance**	**Planned Activity**	**Lead Service**	**RAG**	**Update**
Pat Togher	Implementation of Glasgow City IJB's first Domestic Abuse Strategy.	Approval from the IJB for the Strategy March 2023 Publication of the consultation and engagement report that informed the strategy	Progress and performance will be undertaken and reported on by the HSCP at appropriate intervals.	Encourage victims of domestic abuse to seek support earlier by improving our information, education and communication systems	HSCP	A	We have agreed a strategic reporting template which is completed by all of the DA leads for each care group. The leads are required to provide updates against the 6 strategic priorities. This process is now making good progress and we are beginning to capture the activity We are making very good progress re domestic abuse and Child Protection research which is being

		Investment in Domestic Abuse Training on safe and Together which has been rolled out and is subject to ongoing evaluation.					led by Professor Brid Featherstone following funding agreement.
Ann Fehilly		Our Alcohol and Drug Recovery services (ADRS) will review the Gender Based Violence (GBV) service and role of the GBV workers in each locality to improve effectiveness of support provided to their service users. Review group established Develop support for an intersectional	Progress and performance will be undertaken and reported on by the HSCP at appropriate intervals.	Review the Gender Based Violence (GBV) service and role of the GBV workers in each locality to improve effectiveness of support provided to their service users	HSCP	A	ADRS staff completed GBV learnpro modules Identified work area to introduce a proof of concept in applying a gendered lens to review of service provision. Proof of concept has been implemented. Report on proof of concept complete and learning shared now recommendations from learning document to be implemented.

		gendered lens to be applied to all service provision/policy development					

Commitment 5. Work to promote safe and equitable access to the right services in the right place at the right time for all with particular awareness of the needs of protected or marginalised communities							
Officer	**Action**	**Milestones (current)**	**Progress & Performance**	**Planned Activity**	**Lead Service**	**RAG**	**Update**
Pat Togher	Connect people and those they care for to the right supports, in the right place and at the right time through more straightforward and timely signposting and information for those looking for support within their communities.	Social Care Connect was launched November 2022 A Chat function, Your Support Your Way update and improved access to third sector provision has all been successfully rolled out 6 month report now finalised subject to discussion at next GC HSCP SMT	Progress and performance will be undertaken and reported on by the HSCP at appropriate intervals.	Prepare for the launch of HSCC for Alcohol and Drug Recovery Services and some community services.	HSCP	A	Work is progressing to develop the operational performance monitoring reporting for Social Care Connect Service The launch programme of HSCC for ADRS remains under discussion and planning and is being monitored and considered by the Exec Group.