Environment and Liveable Neighbourhood City Policy Committee 06 June 2023

Annex 1 – People Make Glasgow Communities (PMGC) Update

Examples of organisations who have progressed through the process

1) Drumoyne Sports Complex

Park Villa Football Development have been operating the former Drumoyne Sports Complex (former Glasgow Club Drumoyne) at Pirie Park Primary School since July 2022 under a short-term Licence to Occupy as part of the PMGC programme. They have recently obtained Committee approval for a 25-year lease for the facility.

Quote from Helen Feeney (Chairperson of Park Villa Football Development):

"Three years ago Park Villa Football Development (PVFD) entered into the PMGC process. We have for 25 years tried to secure our own facility to help improve the health and wellbeing of our community and the life chances for our kids. Whilst the agencies and individuals we approached during this time said lots of encouraging things during any meetings or discussions we had, it was not until we entered the PMGC process that we really knew what support and encouragement really was.

A new process for us the PMGC experience to date has been empowering, motivating, supportive (particularly at low points during the process). It has enabled us to grow as a group, improve and strengthen all aspects of our charity. The overall experience has proved to be successful.

Our community is delighted with our achievements, they have embraced all that we have to offer and the community input has allowed us to tailor our service delivery to their needs. Walking onto our campus you notice a sense of pride, ownership and achievement.

Whilst PVFD has always had a clear vision, determined to grow our charity and improve services for our community, working in partnership with PMGC has allowed us to achieve this so far but has given us the education, tools and skills to go on achieving and improving, giving to and benefiting our community in the future."

2) Newlands Park Tennis Courts

The Friends of Newlands Park have been involved in the upkeep of the tennis courts for a while and were keen to take on the full management and maintenance of the courts. As part of the PMGC process, the group formed a new entity 'Newlands Community Tennis Centre C.I.C.' to allow them to operate a facility.

The 'Common Good' status of the land poses significant restrictions in relation to any lease or property agreements. A flexible approach was therefore required to allow the group to take on the management of this facility. The PMGC team is currently finalising a service level agreement that will allow the group to fully manage and maintain the facility.

The courts are currently also being fully refurbished and floodlights being installed with funds from the Lawn Tennis Association which will allow the organisation to commence operation of brand new facilities in June 23.

Email from Julia Radcliffe (Chair of Friends of Newlands Park) to the PMGC Team:

"We have been in contact with you since July 2021 and I have 300 emails in connection with PMGC for this project: a significant amount of work completed by all involved. We were originally directed to you by our GCC elected members. Prior to working with PMGC, we envisaged that the 'saving' of Newlands Park Tennis Courts would be a very long-term, protracted process. Since engaging with PMGC and its process, Newlands Park Community Tennis Centre (NPCTC) has become a well-structured, well-supported campaign and project. It changed up a gear significantly when we became the potential beneficiary of LTA funds and PMGC was appropriately responsive to this new development.

There is a particular complication with our project that has presented all parties with challenges. Due to the site having 'Common Good' status, an operator agreement is required (ahead of future lease negotiations). We recognise that PMGC has been flexible and has worked constructively to enable us to get an Operator Agreement quickly, to enable the opening and operation of NPCTC."

3) Old Queen's Park Changing Pavilion

South Seeds had aspirations for a number of years to turn the Old Changing Pavilion in Queen's Park Recreation Ground into a vibrant community hub and have been operating the outdoor space as a gardening group. The PMGC process has enabled them to obtain a long-term lease for the venue to allow re-development of the derelict venue.

Quote from Lucy Gillie (Manager of South Seeds):

"The People Make Glasgow Communities process is supported, so you have access to helpful people who you can ask questions and discuss ideas. South Seeds was delighted to be able to secure a longer than expect lease through this process. Previously we had tried various other routes to enter into a dialogue with GCC but it wasn't until we entered the PMGC process, that we started communicating with the people who knew how to help, agree Heads of Terms and get our request to the appropriate committee."

4) Nethercraigs Sports Complex

Pollok United Nethercraigs have been operating the facilities at Nethercraigs Sport Complex since October 2020, initially as part of a Community Activation Pilot from Glasgow Life and more recently as part of PMGC. Heads of Terms for a long-term lease of the venue are currently being finalised.

Quote from Andy Elliott (Pollok United Nethercraigs):

"Pollok United and PMGC have worked together over the last 30 months initially via the covid activation pilot then the PMGC process.

At all times we have received great support from the officers involved to ensure we are able to make informed decisions around the transfer of Nethercraigs to our CIC.

We hope in the coming months to have finalised our Heads of Terms agreement and move forward to signing a 25 lease for the Nethercraigs facility and continue to make it an asset for the local community to enjoy for many years to come."

5) Molendinar Community Centre

St. Paul's Youth Forum have been operating successfully out of St Paul's Parish Church for a number of years. To expand their core services, they required a larger facility. Having worked through the PMGC process, they have recently commenced operation of Molendinar Community Centre under a Licence to Occupy.

Quote from Neil Young (St. Paul's Youth Project):

"We have been fortunate to be part of the PMGC process who have ensured at every step that we have been supported with our business planning, and ensured a smooth transition to taking over the running of a complex facility. It has been made easier with staff from Glasgow Life and Glasgow City Council who took time to understand both our organisation and community, to ensure that the Licence to Occupy fitted with both our charities aims and the needs of the local community. We feel that together we have been able to make a stronger resource for the community. It has been frustrating that the legal department took so long, but as we begin the final preparations for opening we could not rate the PMGC team more highly for the attention to detail and support they have for us."

6) Easterhouse Sports Centre

Basketball Scotland, The Phoenix Centre and Easterhouse Community Sports Hub have formed a Consortium as part of the PMGC process to take on the management of Easterhouse Sports Centre. A short-term Licence to Occupy is currently being put in place to allow the newly formed organisation "Easterhouse Henosis" to commence operation of the venue later this summer.

Quote from Kevin Pringle (Easterhouse Henosis):

"The PMGC process has been incredibly supportive to get us to this stage, in particular, helping us to understand the intricacies of the facility, where it has had success in the past and where there have been challenges have undoubtedly helped us to avoid a number of obstacles we would not have seen coming. There is no doubt that the process and the support available has significantly expedited our readiness to take on the facility."

7) Garrowhill Community Centre

Brighter Baillieston is a small local community organisation ran by volunteers whose work significantly expanded over Covid and who were looking for a new home. The organisation has been working with the PMGC team for the past 2 years to prepare them to take on the management of Garrowhill Community Centre. The group is now operating the facility on a

short-term Licence to Occupy with support from the PMGC team and Glasgow Life prior to entering into negotiations for a long-term lease.

Email from Sharon Hammack (Brighter Baillieston) to the PMGC Officer:

"I wanted to take a moment to express my sincere gratitude for all the help and guidance you provided during the People Make Glasgow Communities project. Your insights and expertise were invaluable, and I couldn't have done it without you.

Your support and encouragement kept me going, and I am truly grateful for everything you have done. Your dedication to this project is truly inspiring, and I feel fortunate to have worked with you."

8) Holyrood Sports Centre

Queen's Park FC Foundation would like to take on the management of Holyrood Sports Centre which is utilised by Holyrood Secondary School during school operating hours. The organisation is currently in the Engagement Phase of the process and are working on their final application.

Quote from Charlie Bennett (Executive Officer of Queen's Park FC Foundation):

"We first began engaging with the PMGC team in October 2022. Our experience of the team since that date has been one of professionalism, support, and reassurance. We were guided through the PGMC process in some detail at a pace that we could understand and cope with, and we quickly established a series of regular meetings where we were able to report our progress and obtain feedback on the work we had done. The PMGC team also directed us to the GCVS for additional support particularly around Governance which was very useful.

Their feedback has been delivered in an empathetic manner, and there is a strong understanding of the issues and challenges facing organisations going through the process which we have found reassuring.

On the whole we have found the whole process relatively easy to navigate and also found the information available on the Council website very useful, as were the initial proposals that have already been lodged."