Item 4

8th June 2023

Glasgow Community Planning Partnership

Safe Glasgow Partnership

Report by the Scottish Fire and Rescue Service: City of Glasgow Area

Contact: Local Senior Officer David Murdoch Telephone: 0141 302 3108

SCOTTISH FIRE AND RESCUE SERVICE (SFRS): CITY OF GLASGOW AREA: REPORT TO SAFE GLASGOW GROUP 2022/23 Q4 PERFORMANCE

Purpose of Report:

To report to the Safe Glasgow Partnership on the SFRS: Glasgow City Area performance for Q4 2022/23

Recommendations:

The Safe Glasgow Partnership are asked to note the contents of this report.



City of Glasgow

Quarter 4

Safe Group Report

SCOTTISH FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st January - 31st March 2023

City of Glasgow Performance Report

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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within City of Glasgow and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in City of Glasgow to ensure we are all **"Working Together for a Safer Scotland**" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across the Glasgow Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Glasgow identified six areas for demand reduction and is subject to regular monitoring and reporting through the SAFE Partnership. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Harm	Deliberate Fire Setting	Non-Domestic Fires	Unwanted Fire Alarm Signals
Anderston, City & Yorkhill	8	0	5	19	16	461
Baillieston	1	0	3	16	4	23
Calton	9	4	3	13	5	85
Canal	3	0	5	26	3	74
Cardonald	9	1	2	21	3	27
Dennistoun	4	1	1	9	0	72
Drumchapel & Anniesland	3	2	4	17	4	32
East Centre	5	1	1	38	2	30
Garscadden & Scotstounhill	8	3	5	27	1	24
Govan	13	6	1	42	6	129
Greater Pollok	8	3	3	43	1	34
Hillhead	7	1	5	7	3	56
Langside	3	0	1	8	1	42
Linn	6	0	2	15	0	23
Maryhill	7	0	2	11	0	26
Newlands & Auldburn	7	2	2	13	0	22
North East (Glasgow)	5	0	2	27	2	39
Partick East & Kelvindale	8	1	0	5	5	46
Pollokshields	9	2	2	13	1	23
Shettleston	6	2	1	12	2	40
Southside Central	6	0	4	10	3	31
Springburn & Robroyston	10	1	0	30	0	65
Victoria Park	5	0	2	2	1	37
Total Incidents	**150**	**30**	**56**	**424**	**63**	**1,441**
Year on Year Change	-18%	131%	-33%	-16%	5%	13%
3 Year Average Change	-4%	14%	-18%	0%	-1%	5%

Activity levels have reduced by more than 5%

Activity levels have reduced by up to 5%

Activity levels have increased overall

City of Glasgow Activity Summary

771 Fires Primary & Secondary **-8%**

527 Special Services **-6%**

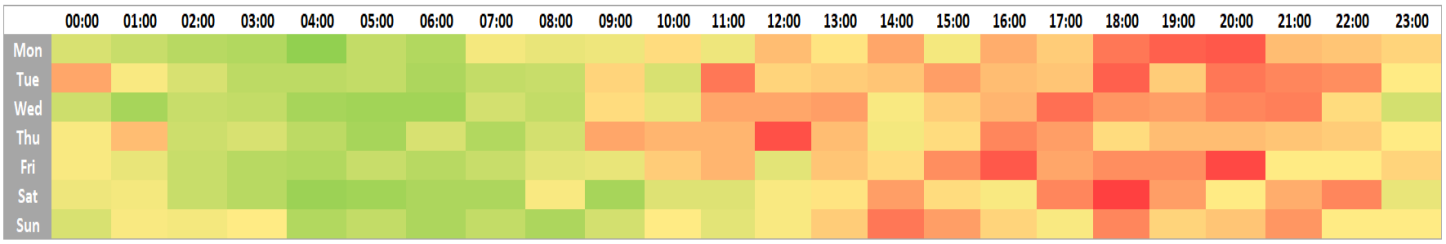
2,133 False Alarms **5%**

3,431 Total Number of Incidents **0%**

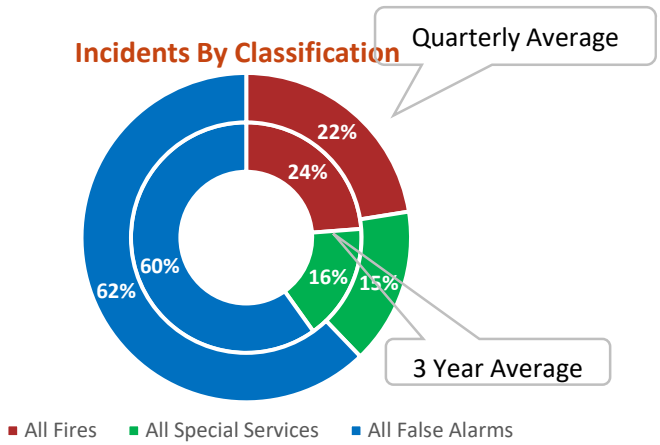
103 Fire & Non-fire Casualties **-7%**

£2,838,770 Economic Cost of UFAS Incidents

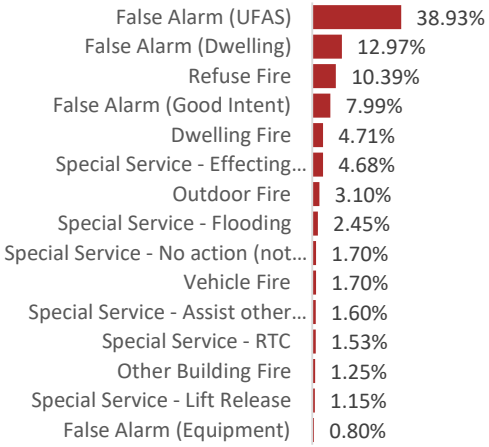
Activity by Time of Day



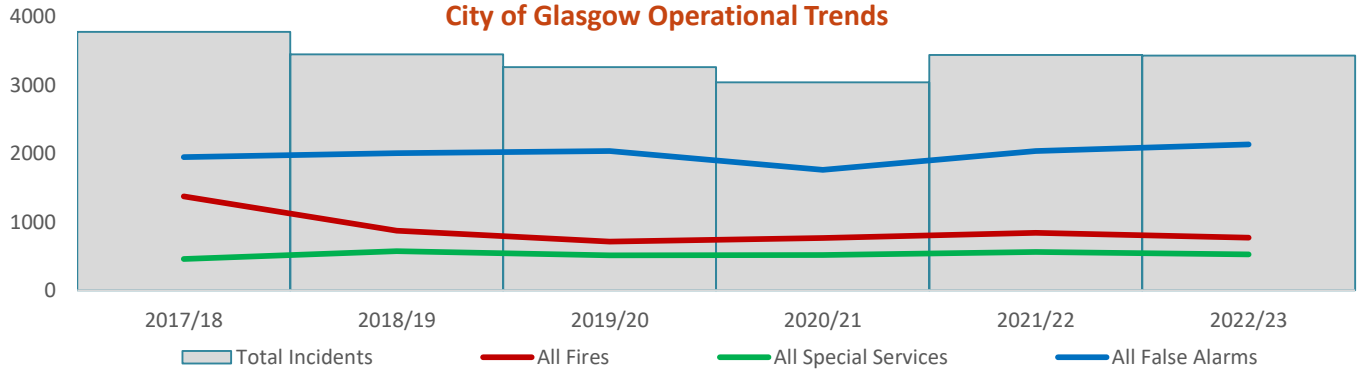
Incidents By Classification



Top 15 Incidents Types by %



City of Glasgow Operational Trends



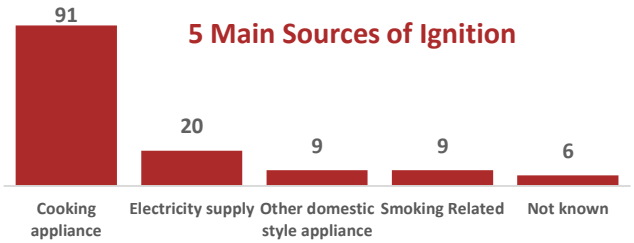
During the final quarter of 2022/23 SFRS have responded to a total of 3,431 incidents in Glasgow City. The number of incidents attended for each category this quarter have been lower, out with false alarms. The changes to our Unwanted Fire Alarm Signals (UFAS) response form the 1st July 2023 will see a significant reduction in the number of false alarms attended by operational crews. The nature of calls attended by SFRS is now far more diverse than ever before, as a result SFRS are able to provide greater public protection across wider emergency response and preventative activities.

Domestic Safety - Accidental Dwelling Fires

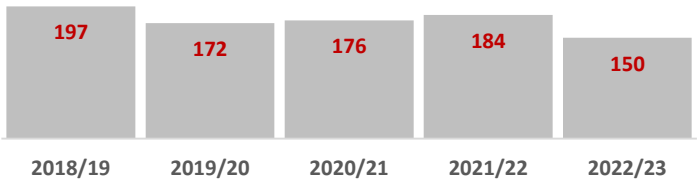
Performance Summary

Year on Year	3 Year Average
-18%	-4%

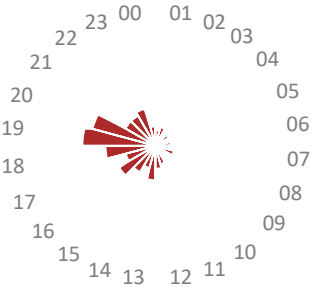
5 Main Sources of Ignition



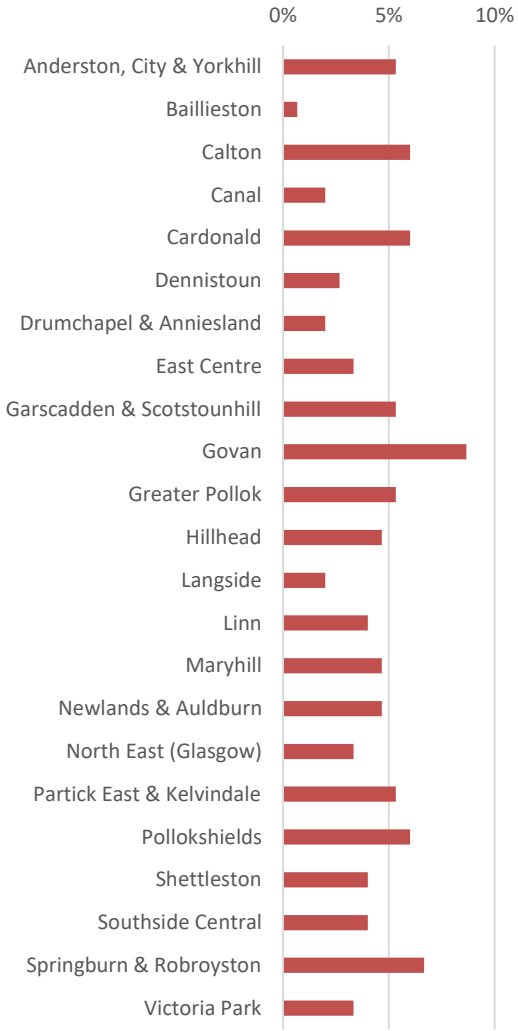
Accidental Dwelling Fires



Accidental Dwelling Fires by Time of Day



Accidental Dwelling Fires by Ward(% Share)



Severity of Accidental Dwelling Fires

No Firefighting	Direct Firefighting
41%	21%

No Heat/Smoke Damage only	No Fire Damage
51%	27%

Human Factors

Distraction	Alcohol/Drug Impairment
31%	26%

Automatic Detection & Actuation

Detection Present	Calls Made via Linked Alarms	Detection Actuated
86%	11%	80%

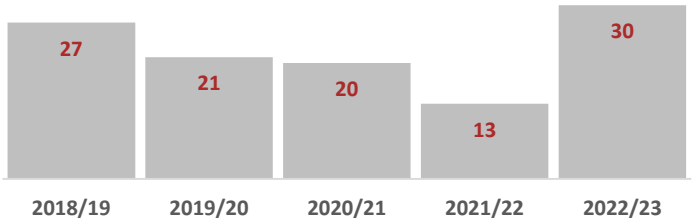
The figure of 150 accidental dwelling fires for Q4 2022/23 has seen an decrease of 34 incidents from the previous year's figure of 184. Data analysis shows the figure of 150 incidents is the lowest number of Accidental Dwelling Fires attended in this quarter in the preceding 5 years. During this monitoring period we have carried out 327 High-Risk HFSVs out of a total of 1,092 fitting 706 smoke/heat alarms. The service is now installing linked detection in eligible properties, those being owner occupied and high-risk, in compliance with the new Scottish Government Legislation.

Domestic Safety - Accidental Dwelling Fire Casualties

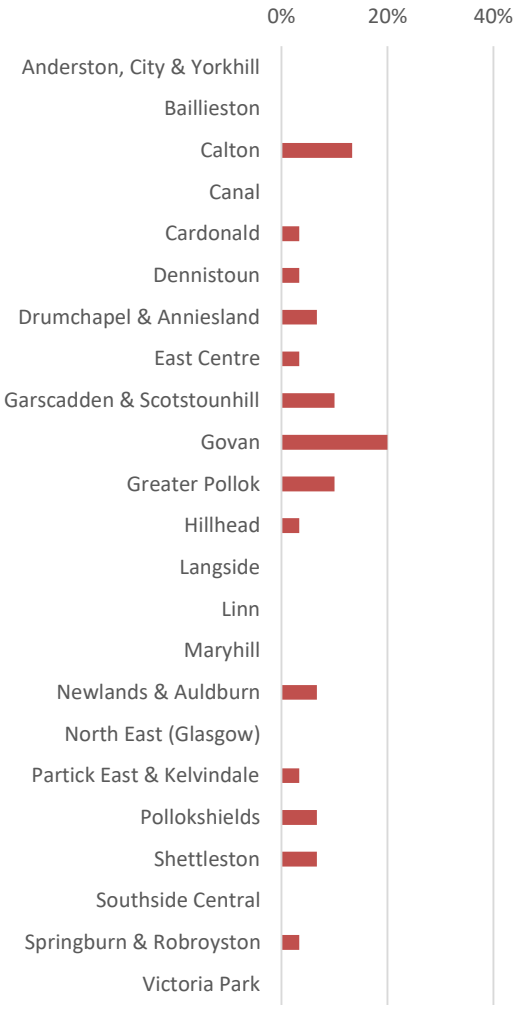
Performance Summary

Year on Year	3 Year Average
131%	14%

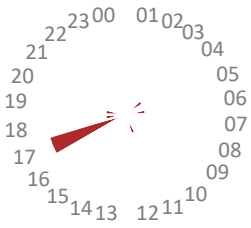
Accidental Dwelling Fires Casualties



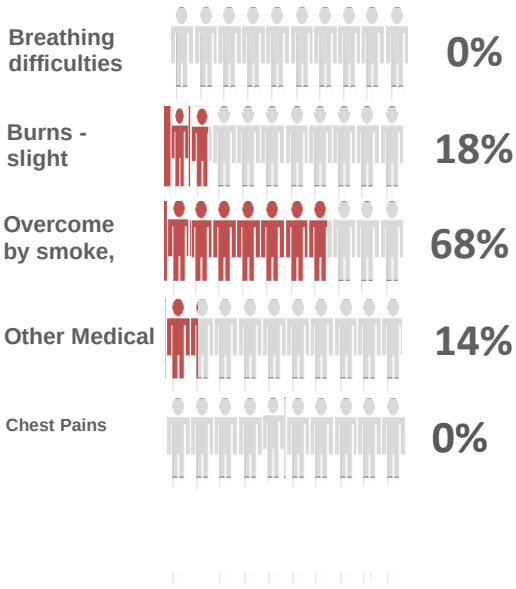
Accidental Dwelling Fire Casualties by Ward (% share)



Fire Casualties by Time of Day



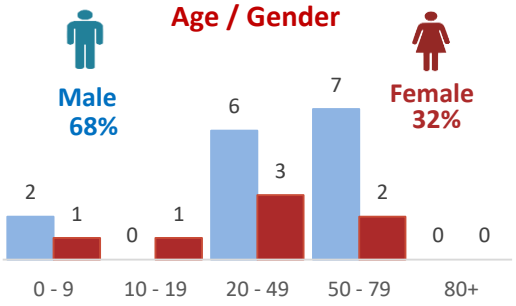
Nature of Injury



Extent of Harm

Fatality	Hospital - Serious	Hospital - Slight	First Aid at Scene
2	5	16	7

Age / Gender



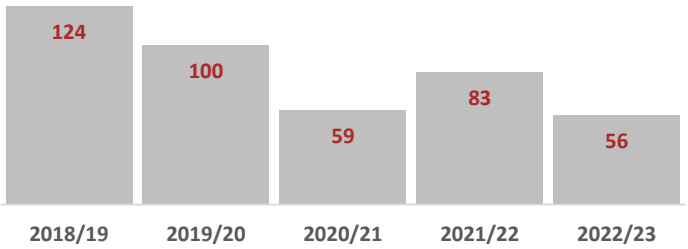
The Q4 figure of 30 for 2022/23 shows an increase in the number of Accidental Dwelling Fire casualties from last quarter. Tragically there have been 2 Adult Female Accidental Dwelling Fire fatalities in this quarter. Any moderate to serious injuries incurred at domestic fires are investigated by our Fire Investigation team. SFRS initiate case conferences with partner agencies to identify shared learning. Findings that can be attributed to fire safety issues within the home can be passed on to Operational Crews and Community Action Teams to ensure future learning.

Unintentional Injury or Harm

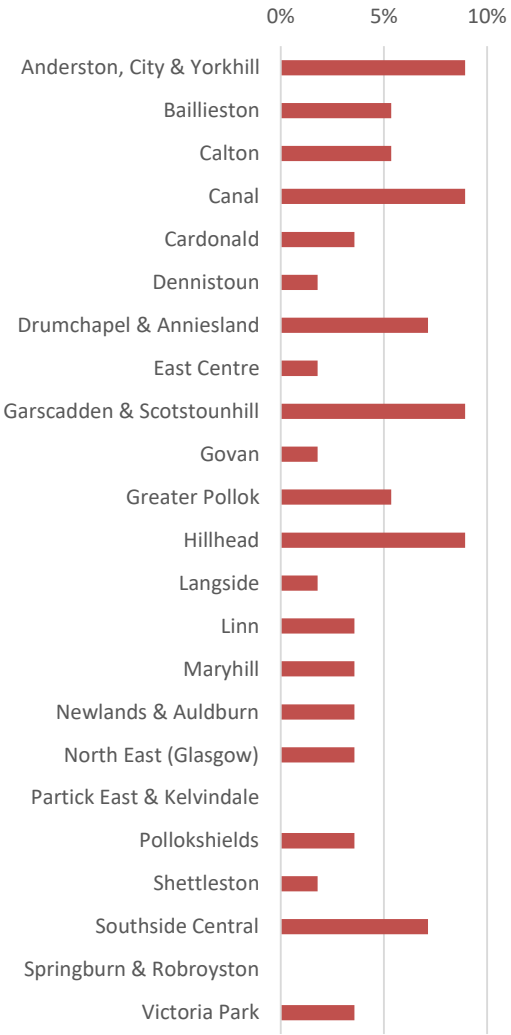
Performance Summary

Year on Year	3 Year Average
-33%	-18%

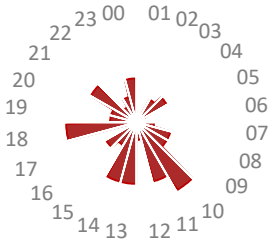
Non-Fire Casualties



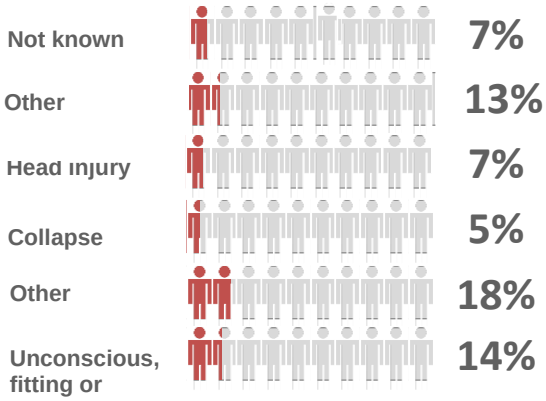
Non-Fire Casualties by Ward(% Share)



Non-Fire Casualties by Time of



Nature of Injury



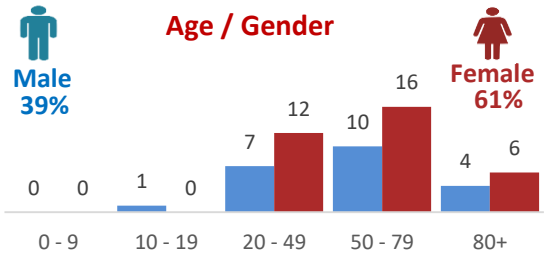
Extent of Harm

Fatality	Hospital - Serious
9	6
Hospital - Slight	**First Aid at Scene**
21	5

Non-Fire Emergency

Road Traffic Collision	Assisting Other Agencies	Water Rescue
30%	38%	5%

Age / Gender



The figure of 56 casualties for Q4 2022/23 has seen a decrease of 27 from last years quarter. The figure of 56 is the lowest number for this quarter in the preceding 5 years. The SFRS attended a total of 527 varied Special Service incidents including 149 effecting entry/exits to various premises, 71 flooding incidents, 59 assisting other agencies, 29 RTC's, 10 Medical Incidents-First Responder, 51 Lift Releases and 19 suicide attempts.

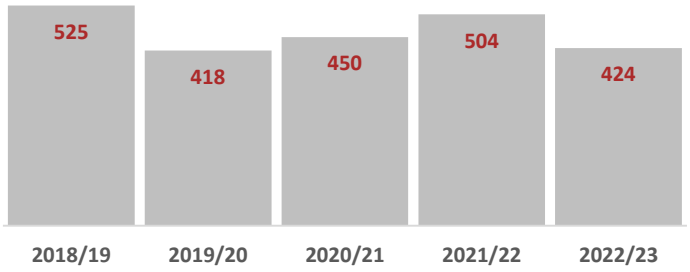
Deliberate Fire Setting



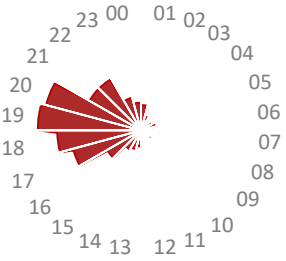
Performance Summary

Year on Year	3 Year Average
-16%	0%

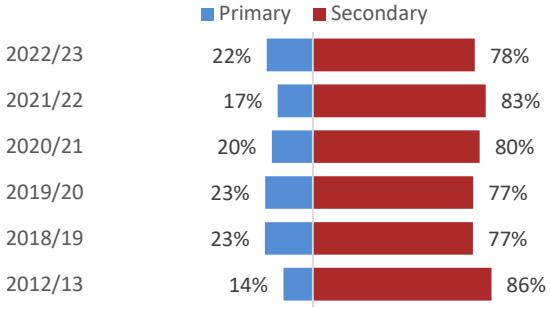
Deliberate Fires



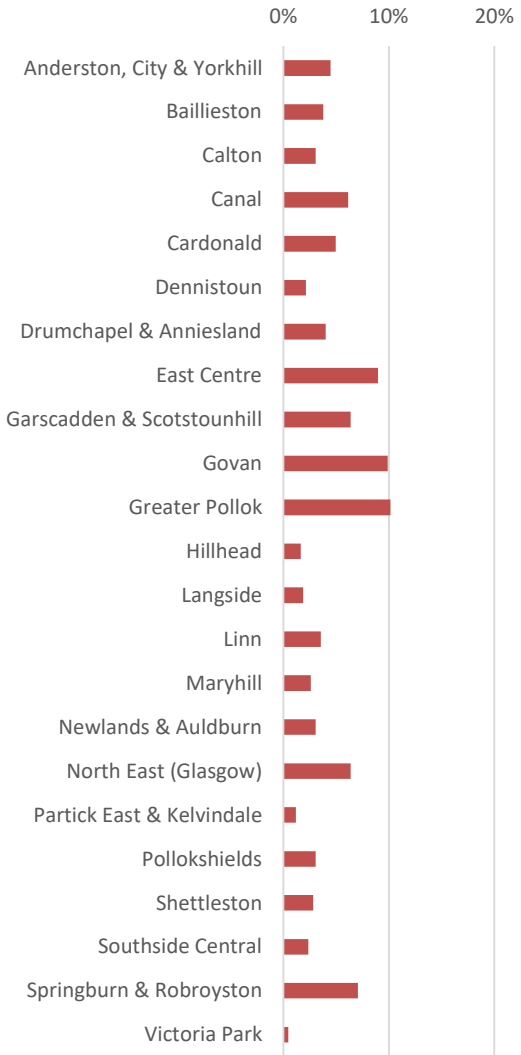
Deliberate Fires by Time of Day



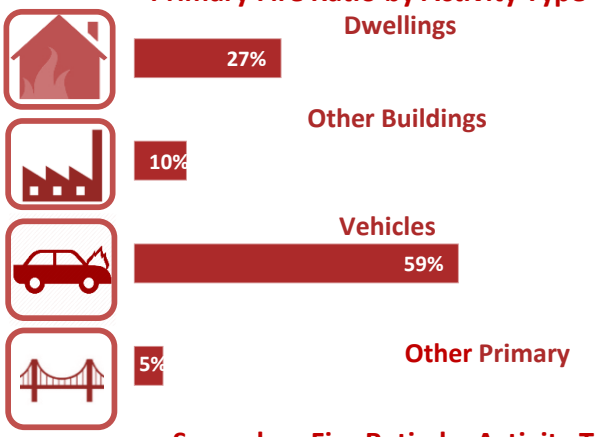
Deliberate Fires by Classification



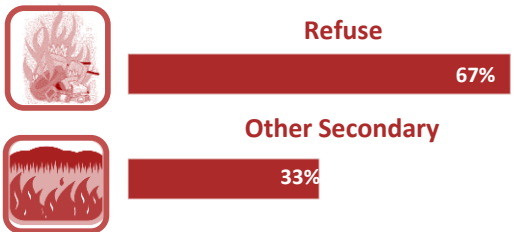
Deliberate Fires by Ward(% Share)



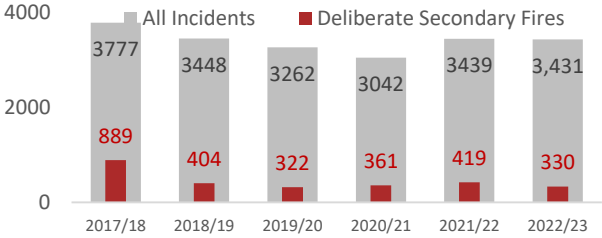
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity



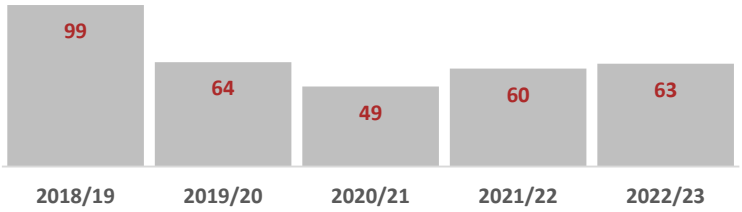
The figure of 424 Deliberate Fires in Q4 2022/23 shows a decrease of 80 incidents for the same period in 2021/22. This is as a result of our collaborative work with partner agencies and our community safety engagement activities throughout the area. Data is interrogated and where an increase in incidents in a particular area is identified, our Community Action Team engage with partners and local stakeholders to deliver bespoke education and engagement events.

Non Domestic Fires

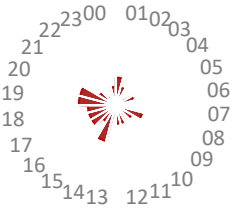
Performance Summary

Year on Year	3 Year Average
5%	-1%

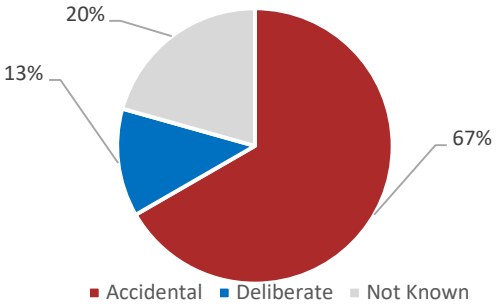
Non Domestic Fires



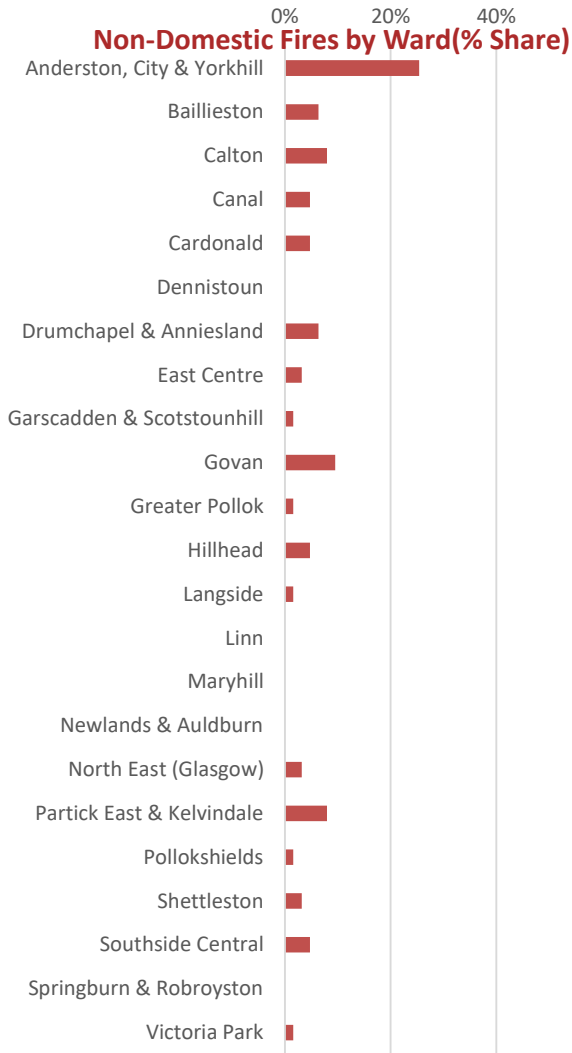
Non-Domestic Fires by Time of



Non-Domestic Fires by Nature of Origin



Non-Domestic Fires by Ward(% Share)

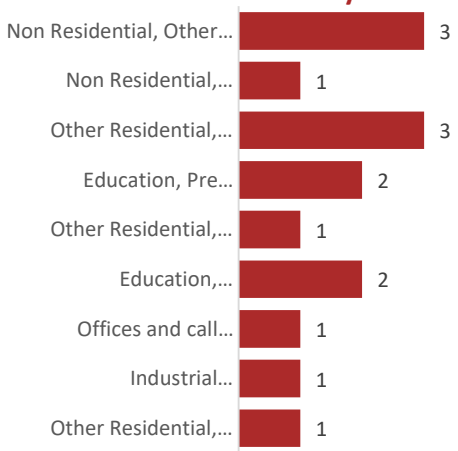


Severity of Non-Domestic Fires

No Firefighting Action	Direct Firefighting
49%	11%

Heat/Smoke Damage	No Fire Damage
52%	59%

Non-Domestic Fires by Premises



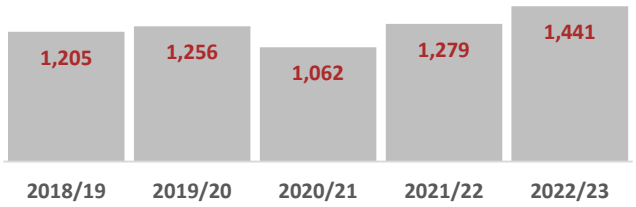
The figure of 63 for Q4 2022/23 shows a slight increase from the previous year's quarter, however it remains below the 5 year average. Our Fire Safety Enforcement teams carry out regular audits in non-domestic premises covered under the Fire Scotland 2005 Act to improve fire safety in these buildings. Every fire within non domestic premises is always followed up by an SFRS Protection Officer who will carry out a Post Fire Audit.

Unwanted Fire Alarm Signals

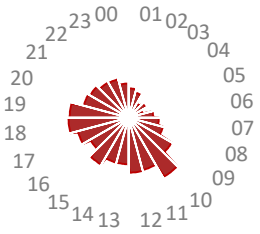
Performance Summary

Year on Year	3 Year Average
13%	5%

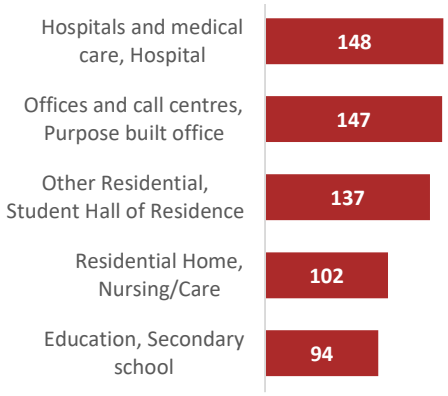
Unwanted Fire Alarm Signals



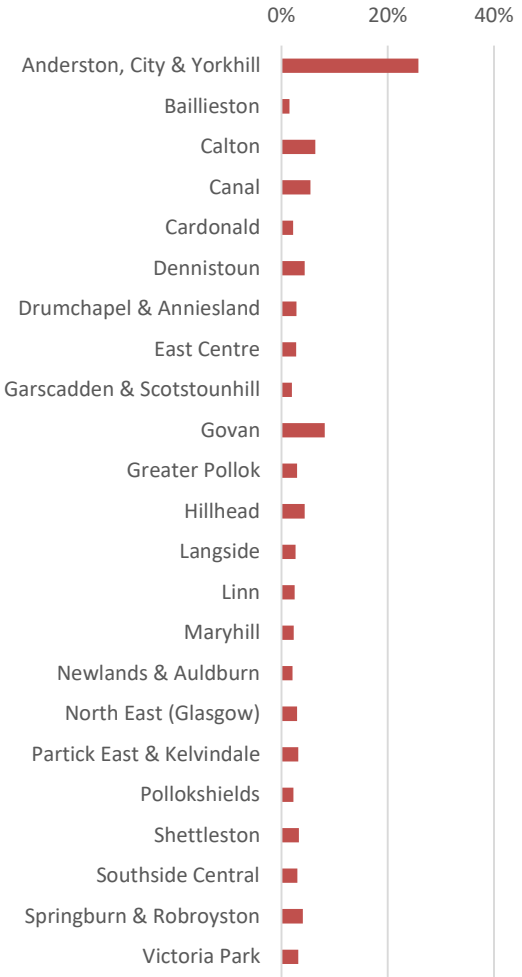
Unwanted Fire Alarm Signals by Time



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals Activity Ratios

UFAS Percentage Against all Incidents

42%

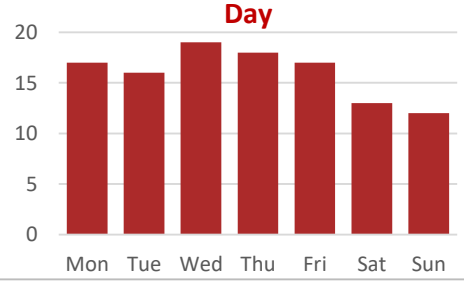
UFAS Percentage against all False Alarms

68%

Human Influence and Alarm

48%

Average Unwanted Fire Alarm Signals per Day



The figure of 1,441 for Q4 2022/23 shows an increase in UFAS incidents for the same period last year. The changes to our Unwanted Fire Alarm Signals (UFAS) response from 1st July 2023 will see a significant reduction in the number of false alarm incidents attended by our operational crews.

Prevention & Protection Activities

External Wall Cladding

The City of Glasgow's Prevention and Protection Team have been supporting building owners where issues have arisen with the external wall system. SFRS have ensured that fire safety advice has been provided to relevant parties, residents have been given bespoke fire safety advice and operational preparedness has been enhanced for any affected buildings.

Fire Skills

We have developed a one-day Fire Skills course which has been delivered at Calton and Pollok Fire Stations, allowing groups to engage with their local Fire Station and learn skills such as CPR, Fire Safety and Water Safety. Referrals can be made through various partner agencies such as Police Scotland, Social Work and community bodies. The majority of referrals have come from the local Campus Police Officers within Schools. We have courses booked to take place for the rest of the year.

Water Safety

We have prioritised reducing the amount of water deaths within Scotland by running a series of engagement events in parks and near bodies of water within the city in partnership with the Glasgow Humane Society, Police Scotland, HMCG. We are running a joint exercise and training with Scottish Water with SFRS personnel to introduce water safety skills to businesses along The River Clyde.

Make The Call

In order to ensure that the most vulnerable people within Glasgow are targeted, the City of Glasgow's Prevention and Protection Team continue to promote our "Make The Call" campaign. The campaign aims to appeal to carers, family and friends to make the call to SFRS to arrange a Home Fire Safety Visit for those who are at risk of serious injury or even death because of an accidental fire in their home. Statistics have shown that these people are likely to be over the age 50, smoke, with mobility issues, live alone or use medical oxygen are more likely to be involved in a serious fire incident. Further information can be found at https://www.firescotland.gov.uk/your-safety/at-home/make-the-call/

Engagement

A total of 1,092 HFSVs were carried out across the quarter by our Community Action Teams (CAT) and Operational Crews. 327 High Risk occupiers were targeted fitting 706 smoke/heat alarms. There have been 99 Community Engagement Activities carried out by the CAT team such as school/care home visits, young offender/prison interaction and Fire Safety talks at various other community groups.