

City of Glasgow

Quarter 1

Safe Group Report

SCOTTISH FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st April - 30th June 2022

City of Glasgow Performance Report

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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within City of Glasgow and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in City of Glasgow to ensure we are all **"Working Together for a Safer Scotland**" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across the Glasgow Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Glasgow identified six areas for demand reduction and is subject to regular monitoring and reporting through the SAFE Partnership. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Harm	Deliberate Fire Setting	Non-Domestic Fires	Unwanted Fire Alarm Signals
Anderston, City & Yorkhill	6	0	7	26	11	390
Baillieston	4	0	2	34	2	22
Calton	9	1	1	37	5	60
Canal	7	0	2	56	1	65
Cardonald	7	0	1	31	1	17
Dennistoun	7	0	1	19	0	54
Drumchapel & Anniesland	11	0	0	59	2	27
East Centre	10	3	2	68	4	29
Garscadden & Scotstounhill	3	0	3	52	3	17
Govan	7	0	5	36	7	78
Greater Pollok	5	0	1	61	1	34
Hillhead	3	0	2	28	4	47
Langside	8	2	4	30	3	35
Linn	3	0	1	48	0	16
Maryhill	10	1	0	29	0	36
Newlands & Auldburn	8	1	8	17	2	9
North East (Glasgow)	4	0	1	94	2	17
Partick East & Kelvindale	2	0	1	5	4	54
Pollokshields	5	1	1	20	2	26
Shettleston	5	0	1	31	2	51
Southside Central	8	0	6	20	0	41
Springburn & Robroyston	12	2	1	71	4	58
Victoria Park	5	0	2	26	0	29
Total Incidents	**149**	**11**	**53**	**898**	**60**	**1,212**
Year on Year Change	-16%	-48%	-40%	-14%	0%	11%
3 Year Average Change	-9%	-15%	-23%	-6%	-13%	1%

Activity levels have reduced by more than 5%

Activity levels have reduced by up to 5%

Activity levels have increased overall

City of Glasgow Activity Summary

1280 Fires Primary & Secondary **-11%**

539 Special Services **-15%**

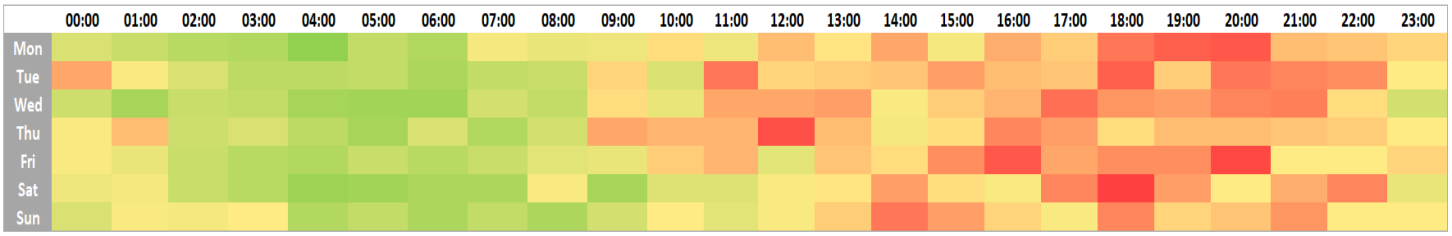
2,046 False Alarms **9%**

3,865 Total Number of Incidents **-2%**

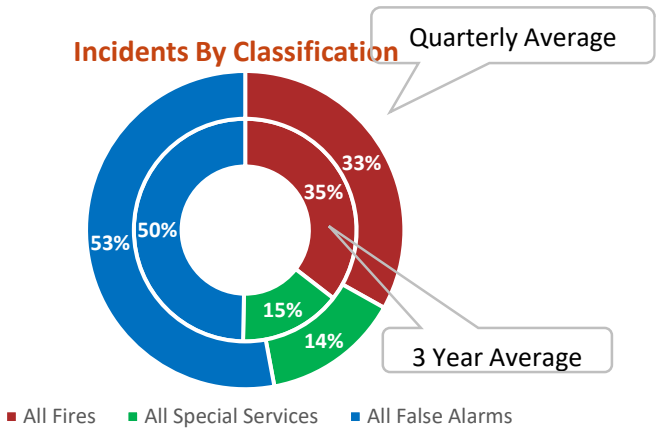
65 Fire & Non-fire Casualties **-49%**

£2,387,640 Economic Cost of UFAS Incidents

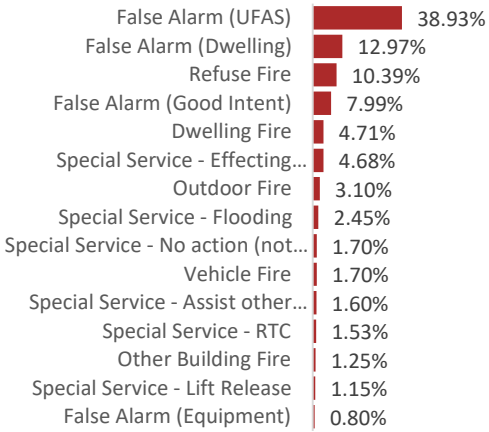
Activity by Time of Day



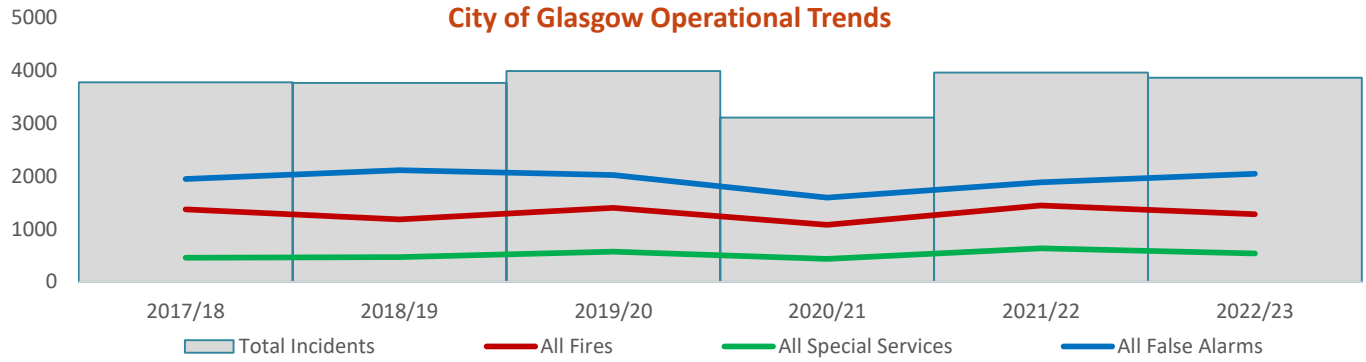
Incidents By Classification



Top 15 Incidents Types by %



City of Glasgow Operational Trends



During the first quarter of 2022/23 SFRS have responded to a total of 3,865 incidents in Glasgow City, this shows a decrease of 96 incidents from Q1 last year. The average number of incidents for Q1 over the previous three years stands at 3,964 showing a slight increase on the 3 year average. The nature of calls attended by SFRS is now far more diverse than ever before, as a result SFRS are able to provide greater public protection across wider emergency response and preventative activities.

Domestic Safety - Accidental Dwelling Fires

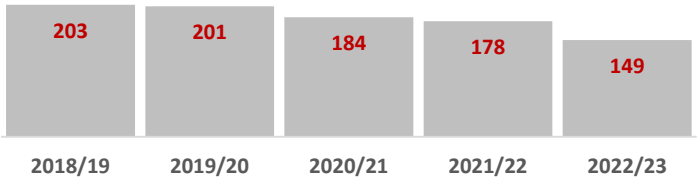
Performance Summary

Year on Year	3 Year Average
-16%	-9%

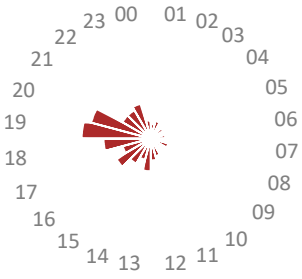
5 Main Sources of Ignition



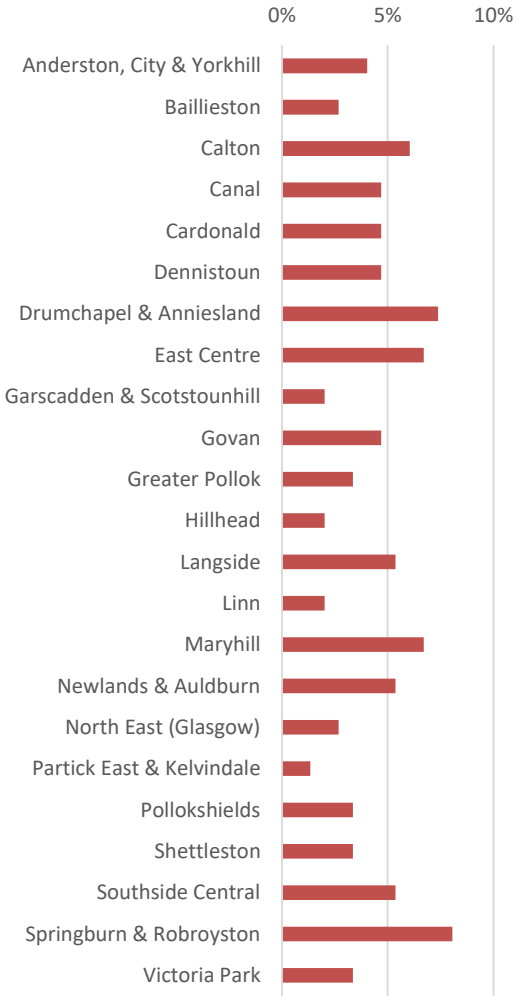
Accidental Dwelling Fires



Accidental Dwelling Fires by Time of Day



Accidental Dwelling Fires by Ward(% Share)



Severity of Accidental Dwelling Fires

No Firefighting	Direct Firefighting
49%	24%
No Heat/Smoke Damage only	**No Fire Damage**
50%	23%

Human Factors

Distraction	Alcohol/Drug Impairment
35%	23%

Automatic Detection & Actuation

Detection Present	Calls Made via Linked Alarms	Detection Actuated
82%	11%	76%

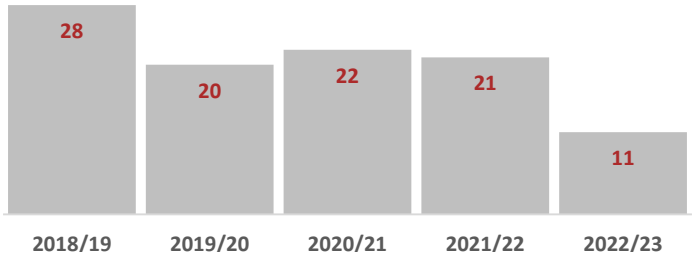
The figure of 149 accidental dwelling fires for Q1 2022/23 has seen an decrease of 29 incidents from the previous year's figure of 178. Data analysis shows the figure of 149 for this quarter is below the previous 3 year average of 183 for this period. During this monitoring period we have carried out 327 High-Risk HFSVs out of a total of 1,021. As the country and the Service continues to return to normality, it is anticipated that these figures will continue to climb to similar levels achieved prior to the Pandemic. The Service is now installing linked detection in eligible properties, those being owner occupied and high-risk, in compliance with the new Scottish Government Legislation.

Domestic Safety - Accidental Dwelling Fire Casualties

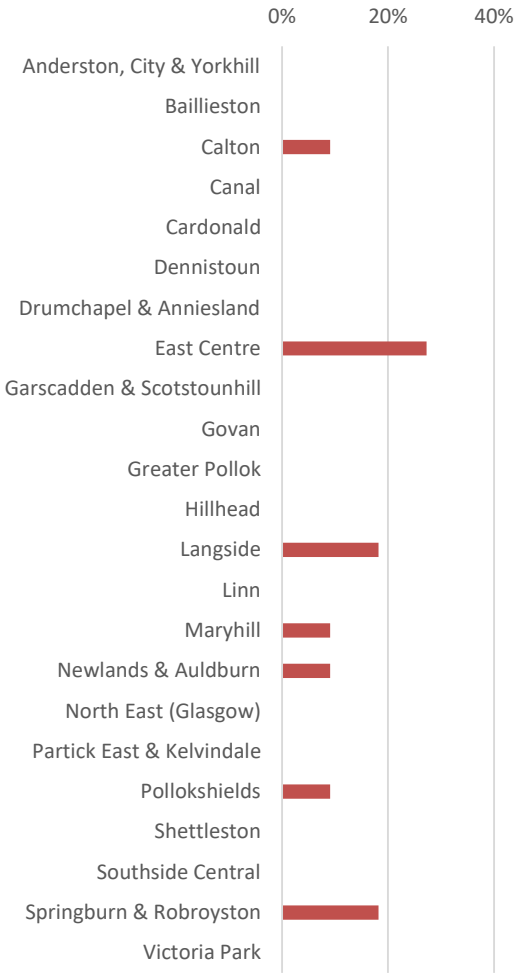
Performance Summary

Year on Year	3 Year Average
-48%	-15%

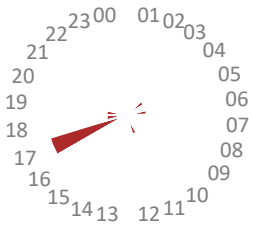
Accidental Dwelling Fires Casualties



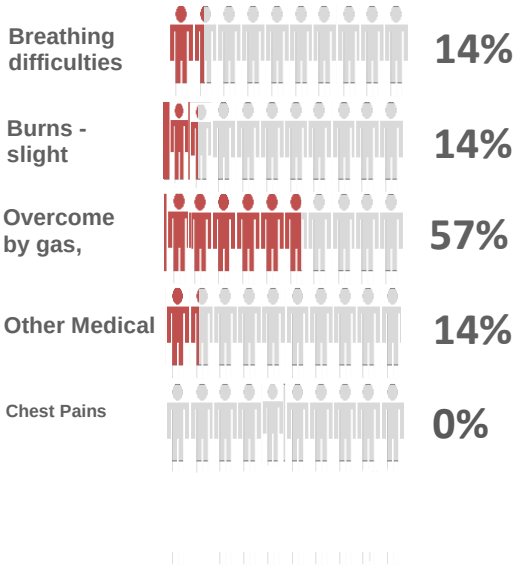
Accidental Dwelling Fire Casualties by Ward (% share)



Fire Casualties by Time of Day



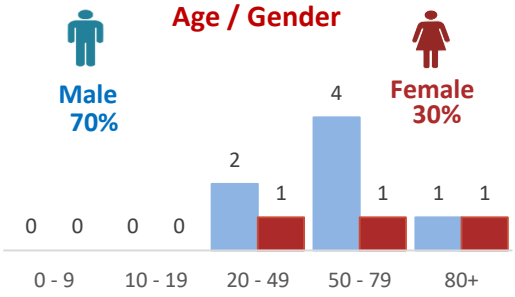
Nature of Injury



Extent of Harm

Fatality	Hospital - Serious
1	0
Hospital - Slight	**First Aid at Scene**
4	6

Age / Gender



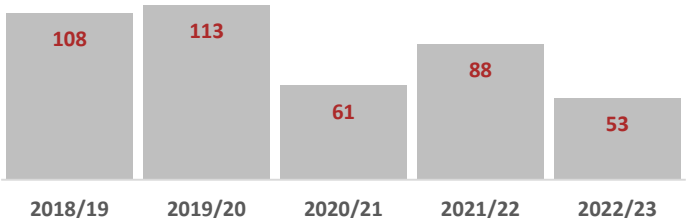
The Q1 figure of 11 for 2022/23 shows a considerable reduction of 10 for the same period in the previous year. This figure, falls below the three year average of 20. Tragically there was 1 Accidental Dwelling Fire fatality in this quarter, one adult female who lived on the 12th Floor of Ruby Street. These figures do not include those that were taken to hospital for precautionary checkup and subsequently released with no injuries.

Unintentional Injury or Harm

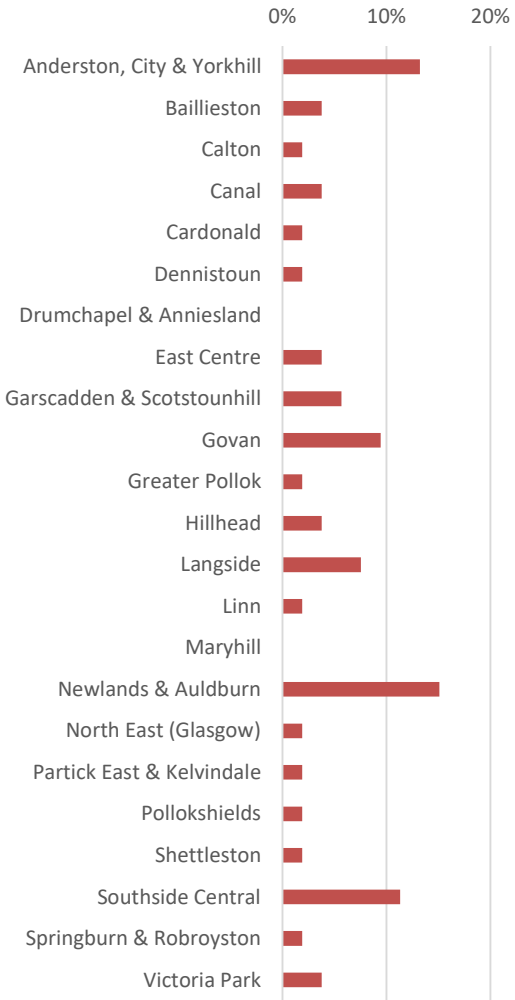
Performance Summary

Year on Year	3 Year Average
-40%	-23%

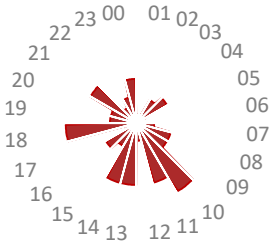
Non-Fire Casualties



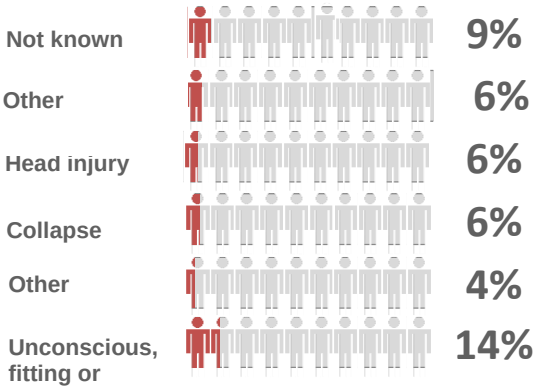
Non-Fire Casualties by Ward(% Share)



Non-Fire Casualties by Time of



Nature of Injury



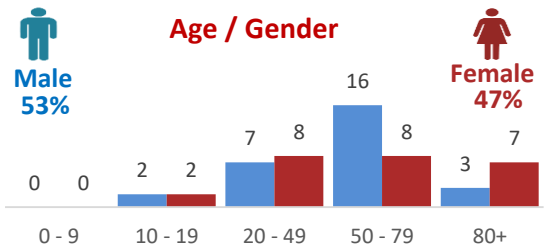
Extent of Harm

Fatality	Hospital - Serious	Hospital - Slight	First Aid at Scene
9	6	11	2

Non-Fire Emergency

Road Traffic Collision	Assisting Other Agencies	Water Rescue
11%	26%	6%

Age / Gender



The figure of 53 casualties for Q1 2022/23 when compared to the last year's figure of 88 has seen the number of casualties from these types of incidents decrease by 35. The figure of 53 falls below the 3 year average of 84. The SFRS attended a total of 539 varied Special Service incidents including 168 effecting entry to various premises, 77 Flooding incidents, 40 to assist other agencies, 32 RTC's, 18 Medical Incidents-First Responder, 17 attempted suicides and 9 Water Rescues.

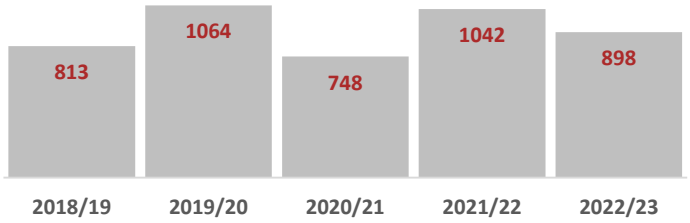
Deliberate Fire Setting



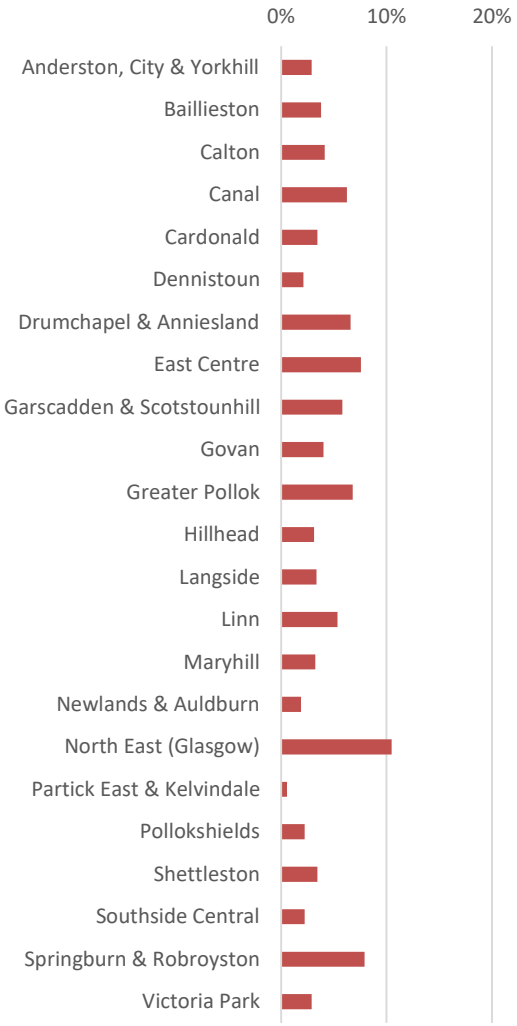
Performance Summary

Year on Year	3 Year Average
-14%	-6%

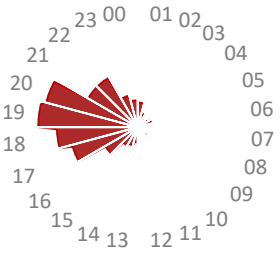
Deliberate Fires



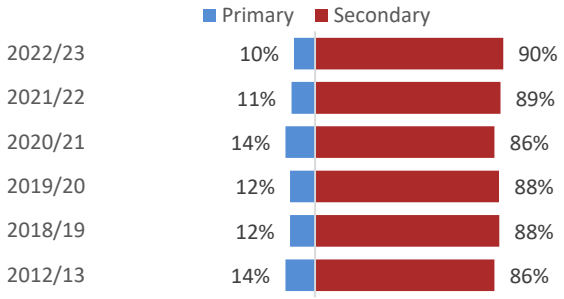
Deliberate Fires by Ward(% Share)



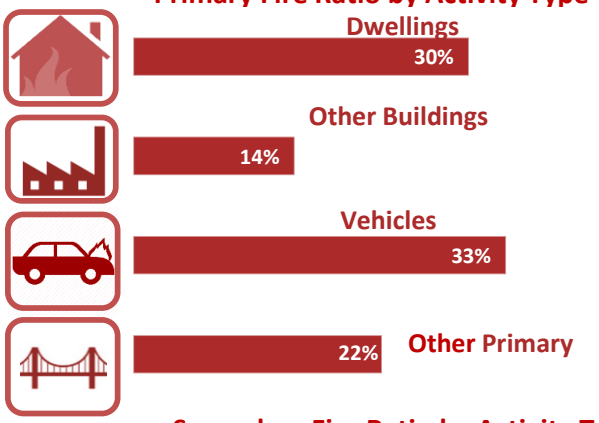
Deliberate Fires by Time of Day



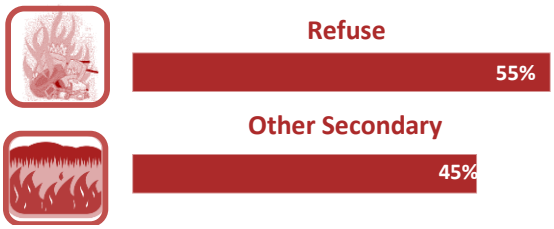
Deliberate Fires by Classification



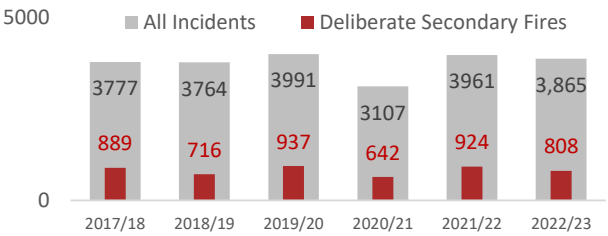
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity



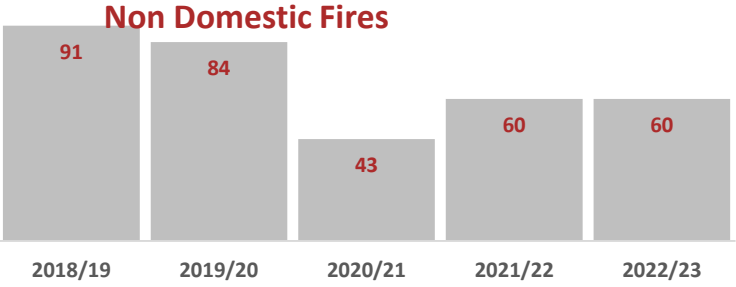
The figure of 898 Deliberate Fires in Q1 2022/23 shows a significant decrease of 144 incidents for the same period in 2021/22.

Non Domestic Fires

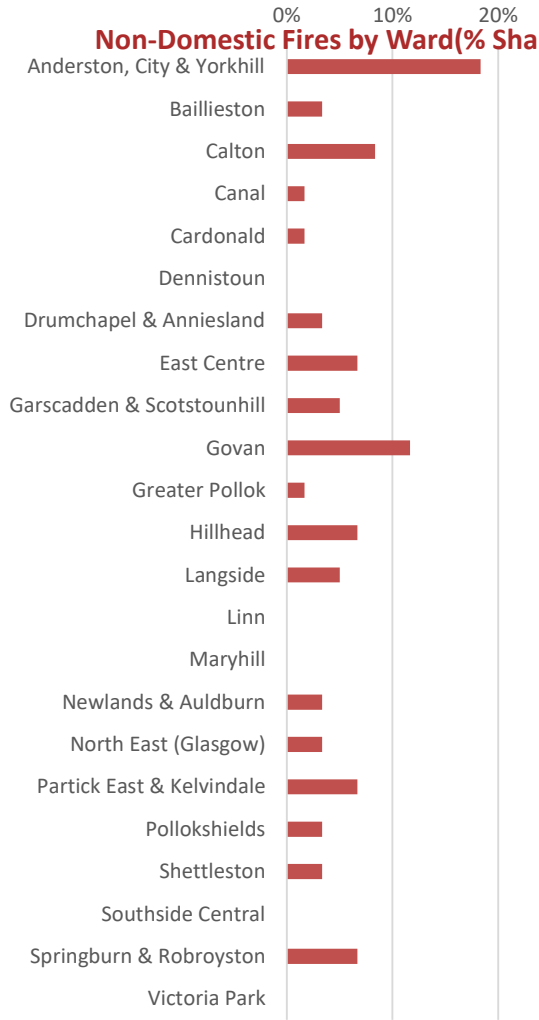
Performance Summary

Year on Year	3 Year Average
0%	-13%

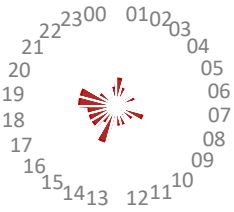
Non Domestic Fires



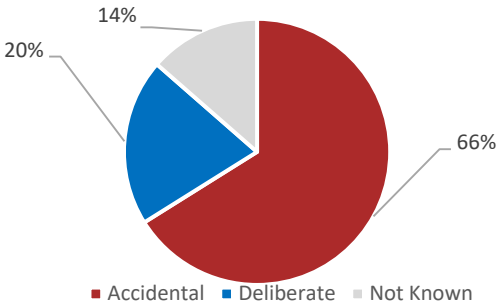
Non-Domestic Fires by Ward(% Share)



Non-Domestic Fires by Time of



Non-Domestic Fires by Nature of Origin



Severity of Non-Domestic Fires

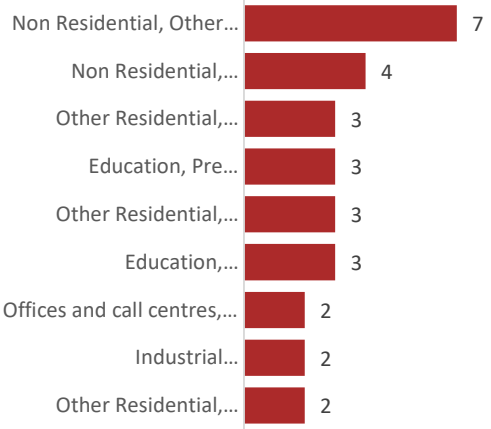
No Firefighting Action 42%

Direct Firefighting 13%

Heat/Smoke Damage 47%

No Fire Damage 53%

Non-Domestic Fires by Premises Type



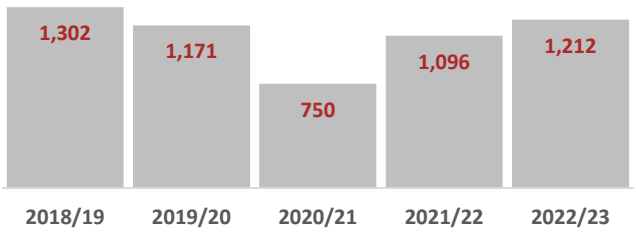
The figure of 60 for Q1 2022/23 is the same figure for the same period in the previous year.

Unwanted Fire Alarm Signals

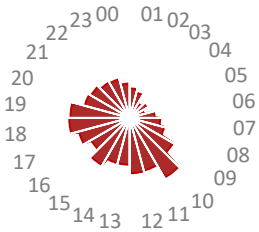
Performance Summary

Year on Year	3 Year Average
11%	1%

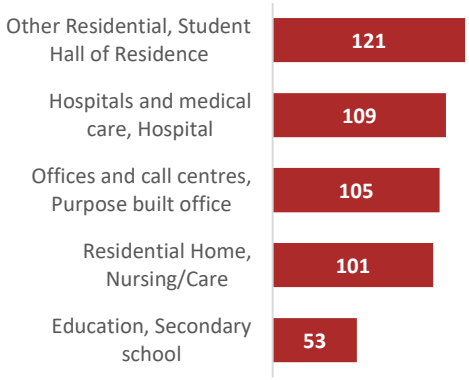
Unwanted Fire Alarm Signals



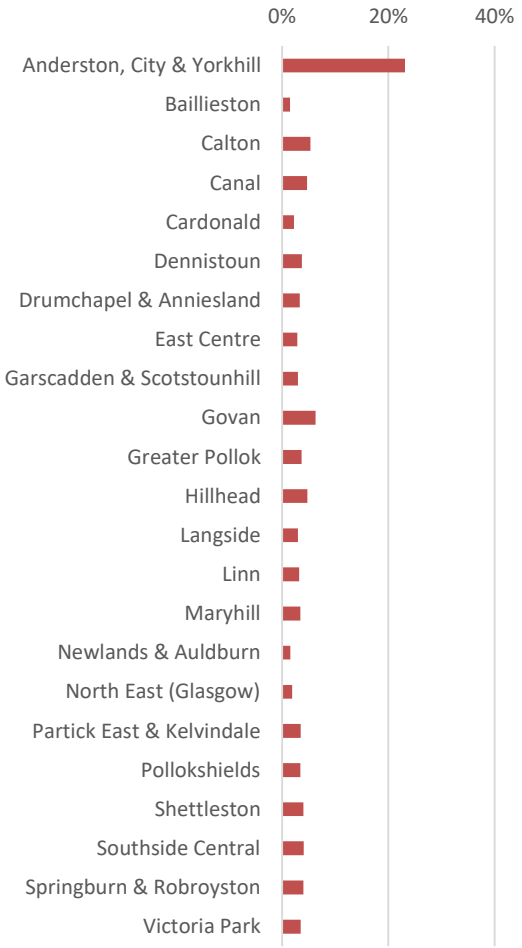
Unwanted Fire Alarm Signals by Time



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals Activity Ratios

UFAS Percentage Against all Incidents

31%

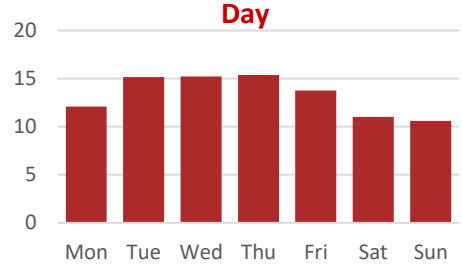
UFAS Percentage against all False Alarms

59%

Human Influence and Alarm

100%

Average Unwanted Fire Alarm Signals per Day



The figure of 1,212 for Q1 2022/23 shows an increase of 116 UFAS incidents on the figure of 1,096 for the same period in the previous year. Similarly to Non-Domestic Fires, it should be recognised that many historically regular premises of high UFAS activity, were directly affected by the Scottish Government restrictions in 2021/22 and we are now seeing them return to normal levels.

Prevention & Protection Activities

Pride - Mardigla
Personnel marched alongside partners such as Police Scotland to promote community inclusivity with the LGBTQIA+ communities.
Fire Skills
We have developed a one day bespoke course tailored to groups of partner agencies promoting water safety, CPR, fire safety and reducing anti social behaviour.
Water Safety
We have prioritised reducing the amount of water deaths within Scotland by running a series of engagement events in parks and near bodies of water within the city in partnership with the Glasgow Humane Society, Police Scotland, HMC. We are running a joint exercise and training with Scottish Water with SFRS personnel to introduce water safety skills to businesses along The River Clyde.
Glasgow Helps
We have a member of our team seconded to the Glasgow Helps department in Glasgow City Chambers promoting partnership working engaging with the most vulnerable demographic within our communities.
Child Trafficking Awareness
The Glasgow P+P department have developed a Child Trafficking Awareness Presentation, highlighting the present risk within our communities and how prevalent this is currently. This has been delivered to all Glasgow Firefighters and will be cascaded nationally.
Hate Crime
The P+P department have established a role within the Hate Crime Working Group to ensure a reduction in hate crime across the city.
First aid Training
We sought first aid training from Scottish Ambulance Service so that we could facilitate our own training events for partner agencies through referrals.