

City of Glasgow

Quarter 4

Safe Group Report

SCOTTISH FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Working together for a safer Scotland

1st January - 31st March 2022

City of Glasgow Performance Report

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About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within City of Glasgow and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in City of Glasgow to ensure we are all **"Working Together for a Safer Scotland**" through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across the Glasgow Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Glasgow identified six areas for demand reduction and is subject to regular monitoring and reporting through the SAFE Partnership. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Harm	Deliberate Fire Setting	Non-Domestic Fires	Unwanted Fire Alarm Signals
Anderston, City & Yorkhill	9	2	7	10	13	375
Baillieston	3	0	1	27	4	33
Calton	7	1	2	20	5	75
Canal	6	1	5	37	2	82
Cardonald	11	1	0	16	2	17
Dennistoun	6	0	4	21	1	53
Drumchapel & Anniesland	11	0	1	34	1	38
East Centre	16	1	0	32	3	32
Garscadden & Scotstounhill	9	0	4	25	1	16
Govan	15	1	1	25	5	82
Greater Pollok	4	0	3	21	5	30
Hillhead	7	0	2	6	4	36
Langside	4	0	4	21	3	31
Linn	11	1	3	22	0	19
Maryhill	9	0	2	19	2	25
Newlands & Auldburn	4	0	3	9	0	19
North East (Glasgow)	4	1	2	43	1	27
Partick East & Kelvindale	6	1	0	11	3	71
Pollokshields	7	0	0	8	0	33
Shettleston	5	0	5	38	2	33
Southside Central	9	0	5	8	1	43
Springburn & Robroyston	11	0	0	36	1	70
Victoria Park	6	1	1	4	0	23
Total Incidents	**180**	**11**	**55**	**493**	**59**	**1,263**
Year on Year Change	2%	-45%	45%	9%	20%	19%
3 Year Average Change	-3%	-23%	-9%	-2%	-19%	2%

Activity levels have reduced by more than 5%

Activity levels have reduced by up to 5%

Activity levels have increased overall

City of Glasgow Activity Summary

826 Fires Primary & Secondary ↑ 8%

549 Special Services ↑ 7%

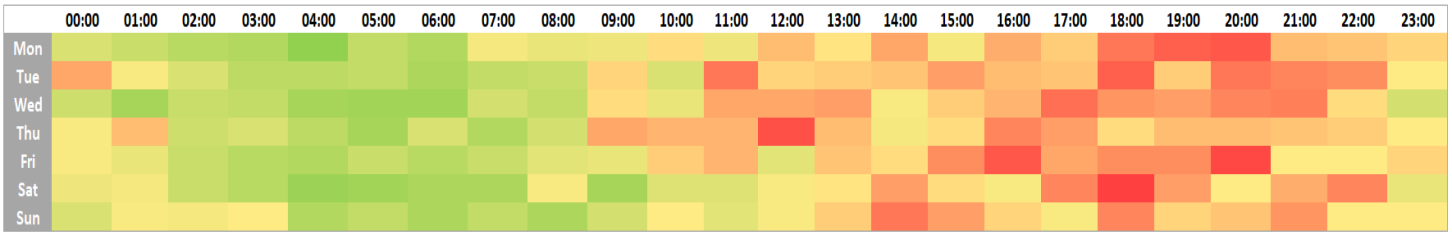
2,015 False Alarms ↑ 14%

3,390 Total Number of Incidents ↑ 12%

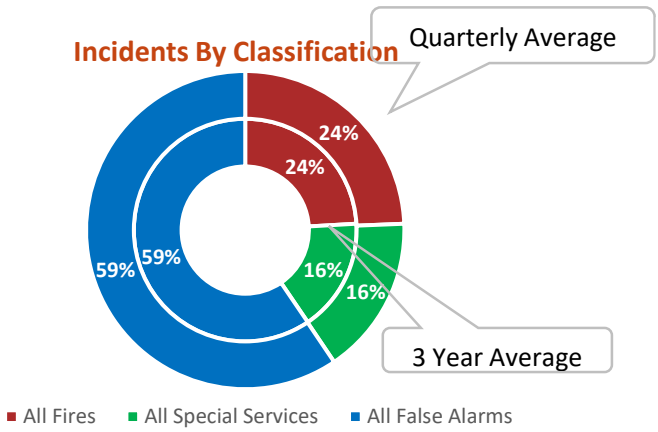
74 Fire & Non-fire Casualties ↓ -8%

£2,488,110 Economic Cost of UFAS Incidents

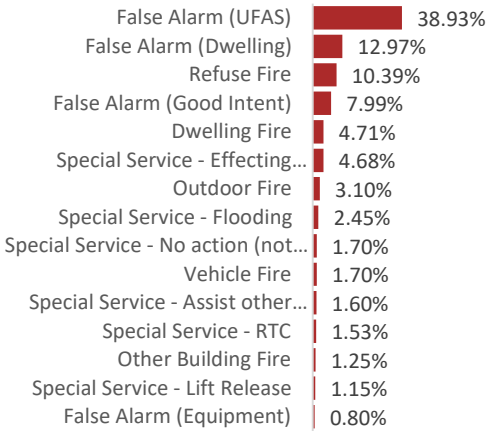
Activity by Time of Day



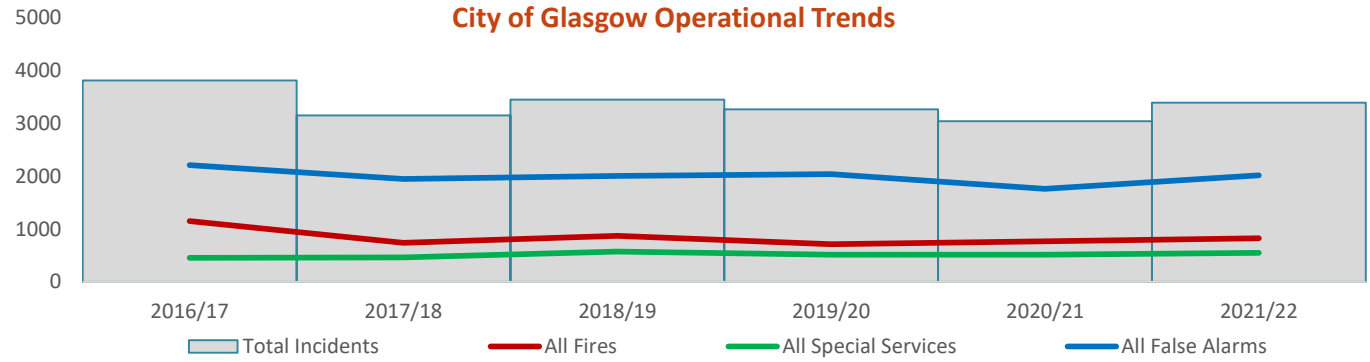
Incidents By Classification



Top 15 Incidents Types by %



City of Glasgow Operational Trends



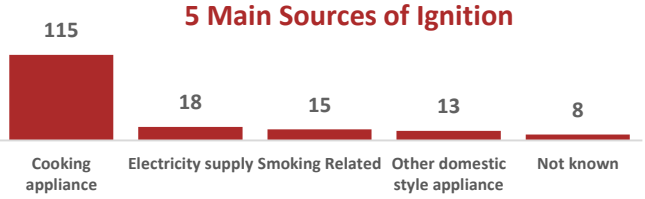
During the fourth quarter of 2021/22 SFRS have responded to a total of 3,390 incidents in Glasgow City, this shows a decrease of 604 incidents from Q3 this year. The nature of calls attended by SFRS is now far more diverse than ever before, as a result SFRS are able to provide greater public protection across wider emergency response and preventative activities.

Domestic Safety - Accidental Dwelling Fires

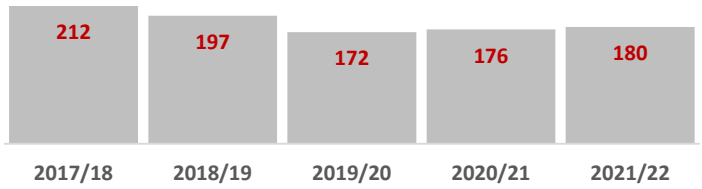
Performance Summary

Year on Year	3 Year Average
2%	-3%

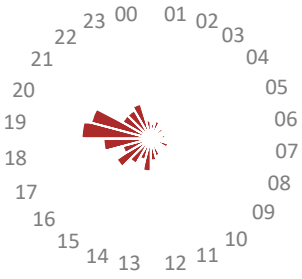
5 Main Sources of Ignition



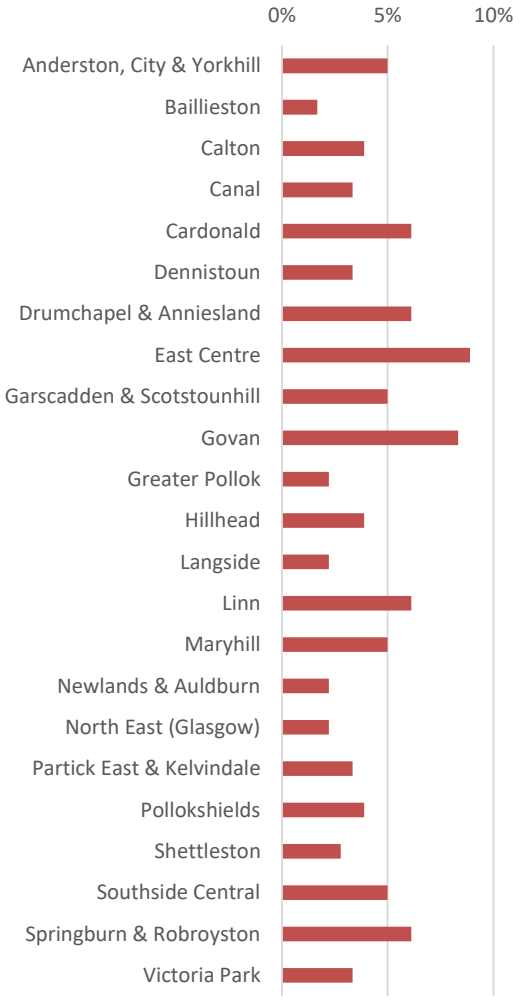
Accidental Dwelling Fires



Accidental Dwelling Fires by Time of Day



Accidental Dwelling Fires by Ward(% Share)



Severity of Accidental Dwelling Fires

No Firefighting	Direct Firefighting
43%	19%
No Heat/Smoke Damage only	**No Fire Damage**
50%	22%

Human Factors

Distraction	Alcohol/Drug Impairment
36%	14%

Automatic Detection & Actuation

Detection Present	Calls Made via Linked Alarms	Detection Actuated
86%	8%	76%

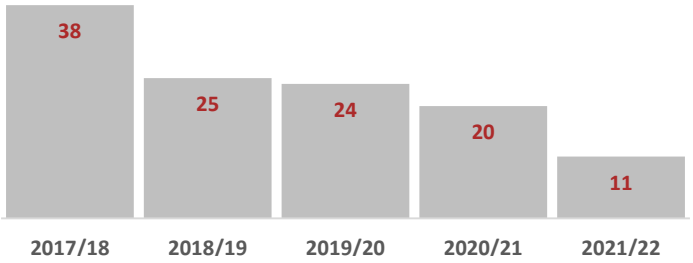
The figure of 180 accidental dwelling fires for Q4 2021/22 has seen an increase of 4 incidents from the previous year's figure of 176. During this monitoring period we have carried out 710 High-Risk HFSVs out of a total of 1386. As the country and the Service continues to return to normality, it is anticipated that these figures will continue to climb to similar levels achieved prior to the Pandemic. The Service is now installing linked detection in eligible properties, those being owner occupied and high-risk, in compliance with the new Scottish Government Legislation.

Domestic Safety - Accidental Dwelling Fire Casualties

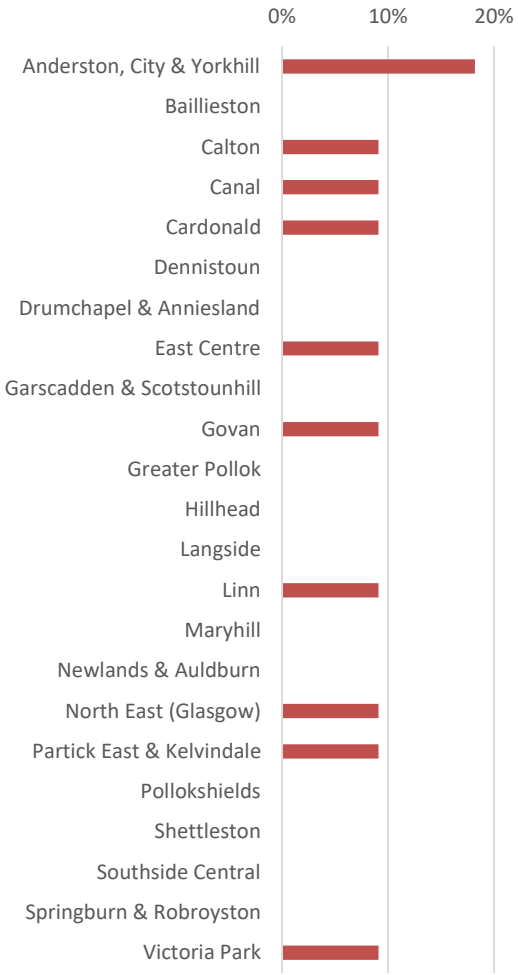
Performance Summary

Year on Year	3 Year Average
-45%	-23%

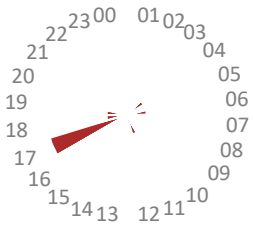
Accidental Dwelling Fires Casualties



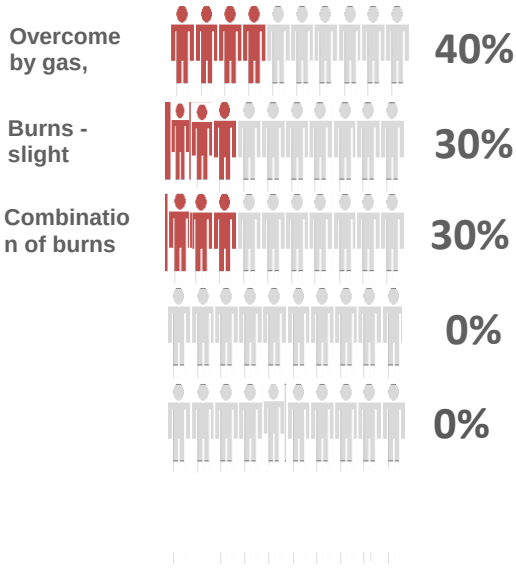
Accidental Dwelling Fire Casualties by Ward (% share)



Fire Casualties by Time of Day



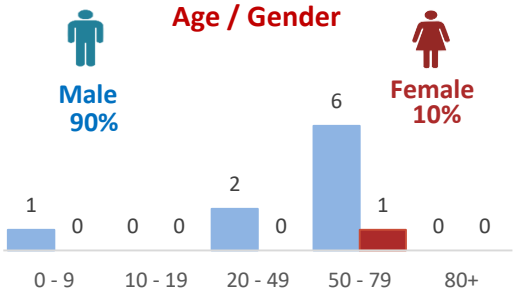
Nature of Injury



Extent of Harm

Fatality	Hospital - Serious
1	1
Hospital - Slight	**First Aid at Scene**
4	5

Age / Gender



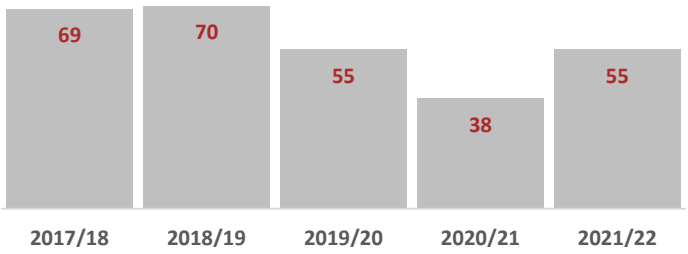
The Q4 figure of 11 for 2021/22 shows a considerable reduction of 9 for the same period in the previous year. Tragically there was 1 Accidental Dwelling Fire fatality in this quarter. These figures do not include those that were taken to hospital for precautionary checkup and subsequently released with no injuries.

Unintentional Injury or Harm

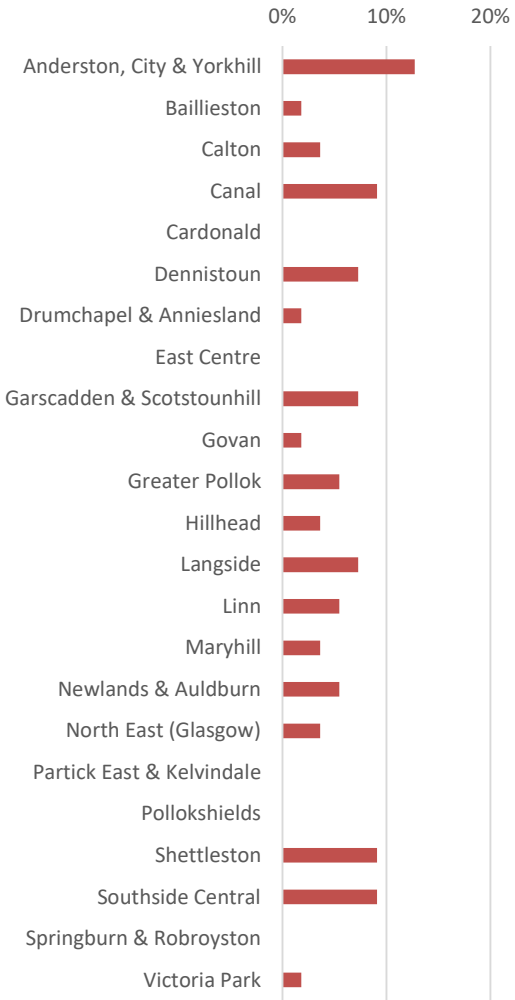
Performance Summary

Year on Year	3 Year Average
45%	-9%

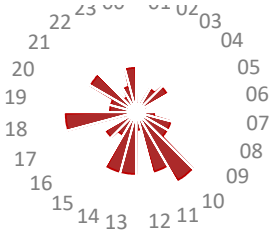
Non-Fire Casualties



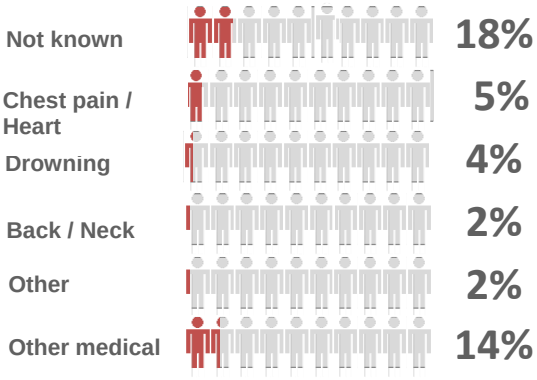
Non-Fire Casualties by Ward(% Share)



Non-Fire Casualties by Time of Day



Nature of Injury



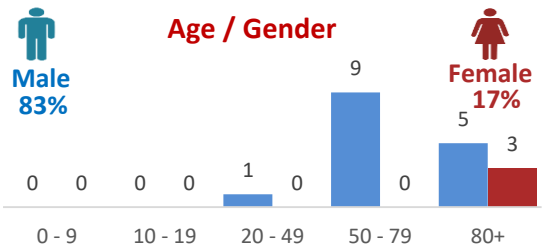
Extent of Harm

Fatality	Hospital - Serious
18	0
Hospital - Slight	**First Aid at Scene**
16	2

Non-Fire Emergency

Road Traffic Collision	Assisting Other Agencies	Water Rescue
4%	13%	4%

Age / Gender



The figure of 55 casualties for Q4 2021/22 when compared to the last year's figure of 38 has seen the number of casualties from these types of incidents increase by 17. The SFRS attended a total of 549 varied Special Service incidents including 173 effecting entry to various premises, 75 Flooding incidents, 46 to assist other agencies, 46 RTC's, 15 Medical Incidents-First Responder, 14 attempted suicides and 10 Water Rescues.

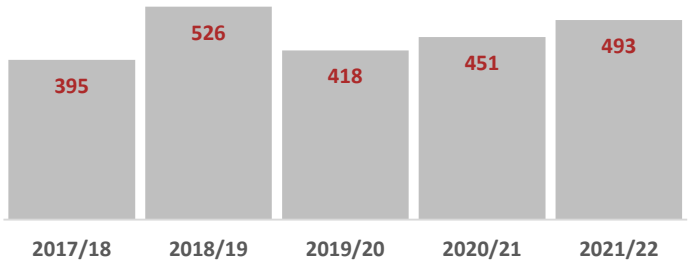
Deliberate Fire Setting



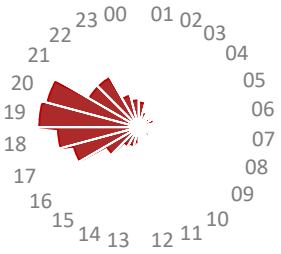
Performance Summary

Year on Year	3 Year Average
9%	-2%

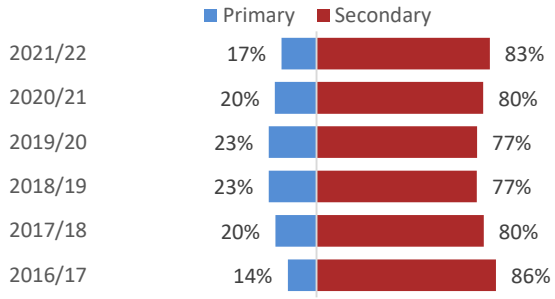
Deliberate Fires



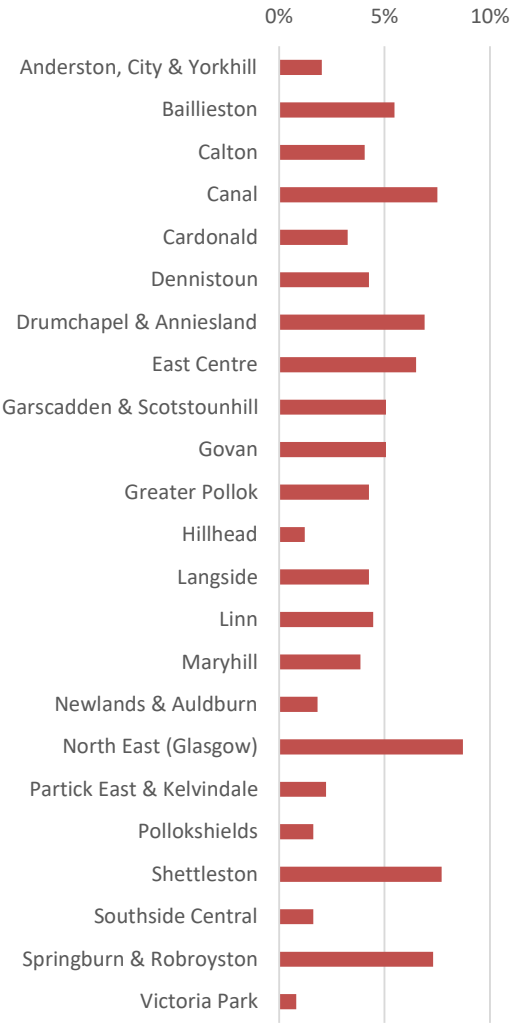
Deliberate Fires by Time of Day



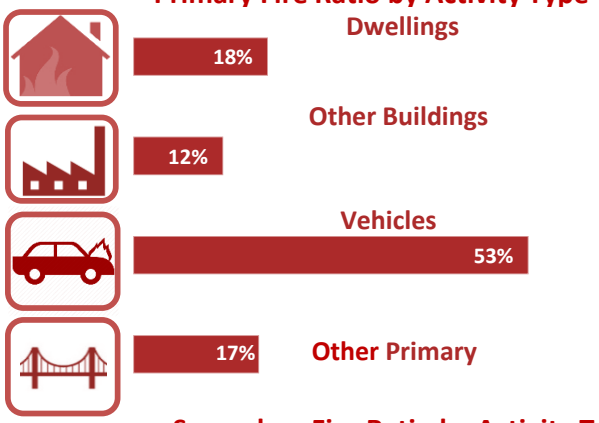
Deliberate Fires by Classification



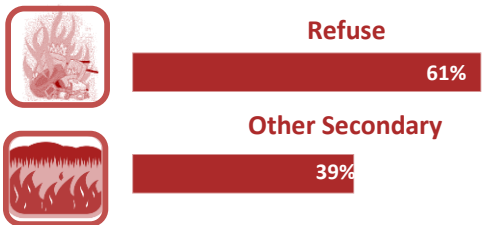
Deliberate Fires by Ward(% Share)



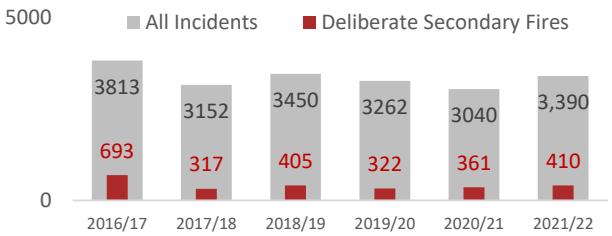
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity



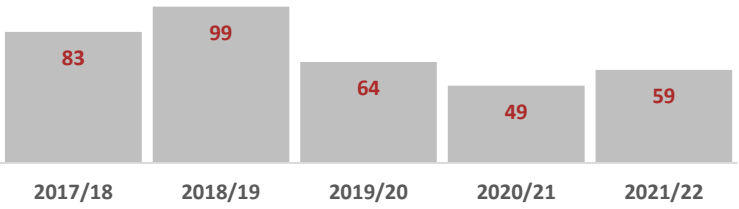
The figure of 493 Deliberate Fires in Q4 2021/22 shows an increase of 42 incidents incidents for the same period in 2020/21.

Non Domestic Fires

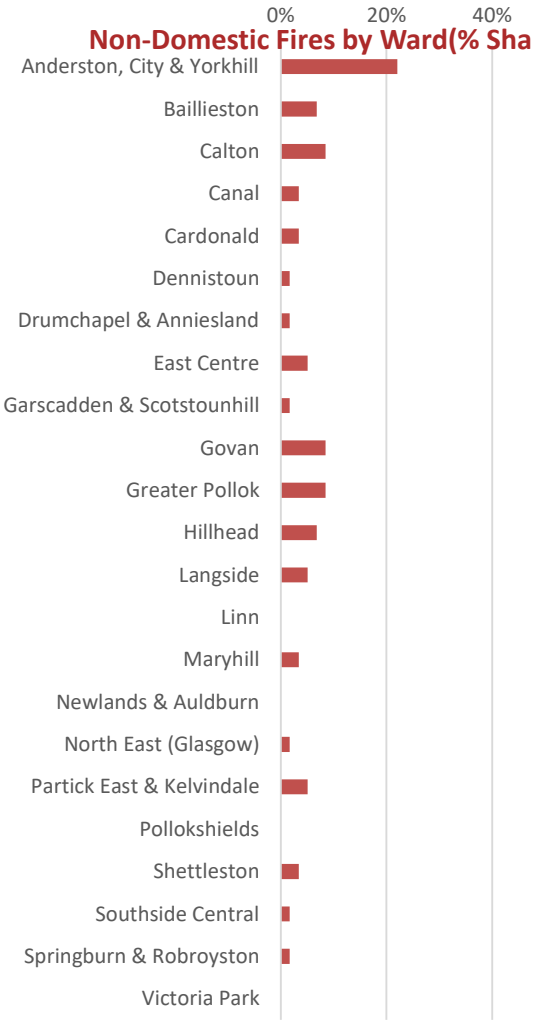
Performance Summary

Year on Year	3 Year Average
20%	-19%

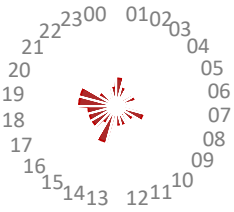
Non Domestic Fires



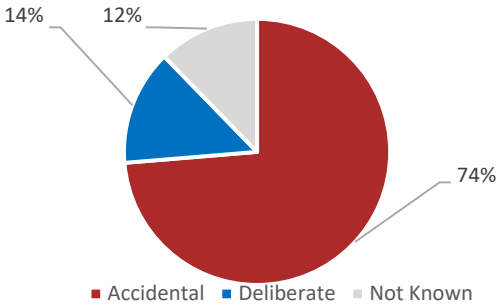
Non-Domestic Fires by Ward(% Share)



Non-Domestic Fires by Time of



Non-Domestic Fires by Nature of Origin



Severity of Non-Domestic Fires

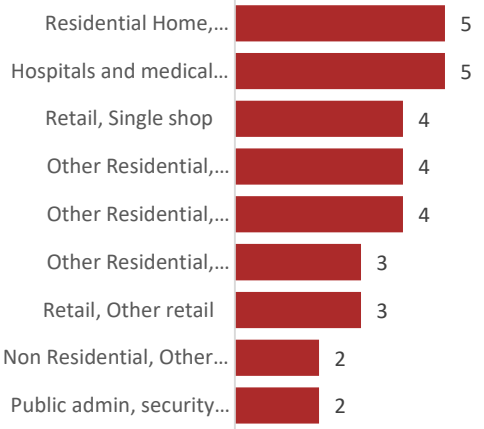
No Firefighting Action 53%

Direct Firefighting 14%

Heat/Smoke Damage 46%

No Fire Damage 54%

Non-Domestic Fires by Premises Type



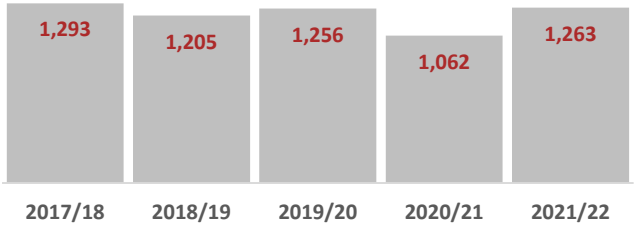
The figure of 59 for Q4 2021/22 shows an increase of 10 on the figure of 49 for the same period in the previous year.

Unwanted Fire Alarm Signals

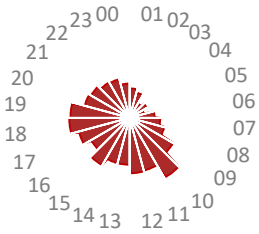
Performance Summary

Year on Year	3 Year Average
19%	2%

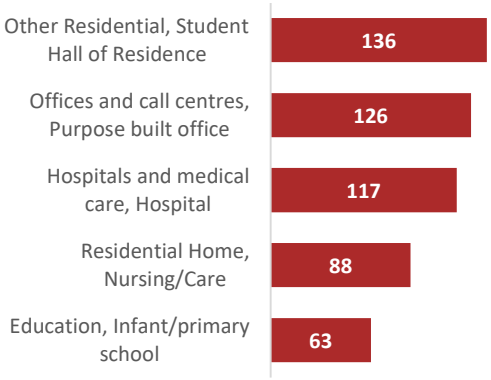
Unwanted Fire Alarm Signals



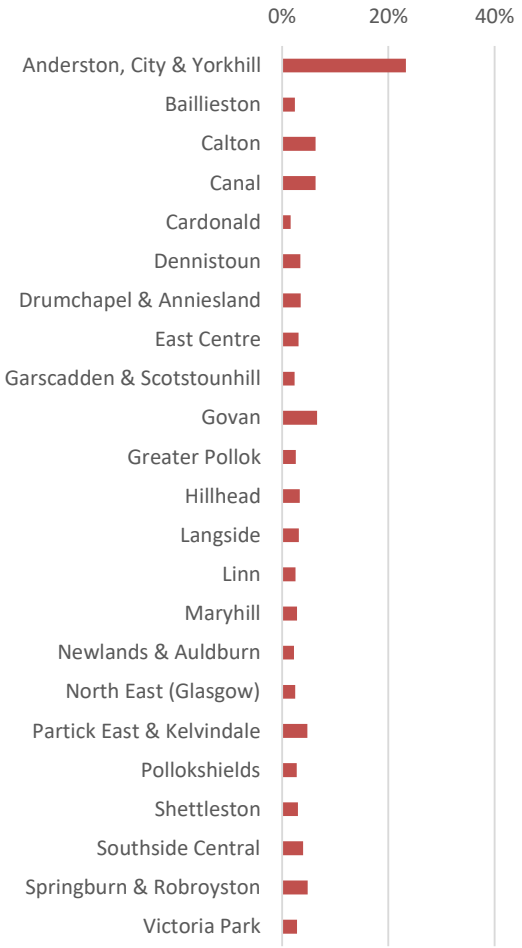
Unwanted Fire Alarm Signals by Time



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals Activity Ratios

UFAS Percentage Against all Incidents

37%

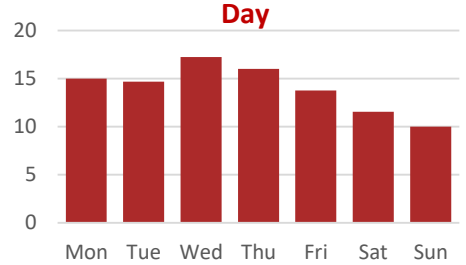
UFAS Percentage against all False Alarms

63%

Human Influence and Alarm

100%

Average Unwanted Fire Alarm Signals per Day



The figure of 1,263 for Q4 2021/22 shows an increase of 201 UFAS incidents on the figure of 1,062 for the same period in the previous year. Similarly to Non-Domestic Fires, it should be recognised that many historically regular premises of high UFAS activity, were directly affected by the Scottish Government restrictions in 2020/21 and we are now seeing them return to normal levels.

Prevention & Protection Activities

Water safety
Personnel are liasing with partner agencies such as the Glasgow Humane Society, Police Scotland, HM Coastguard, RNLI, Glasgow City Council and Scottish Ambulance Service to identify a training package which can be delivered to members of the public on risks and hazards around water safety.
Pantries
SFRS working with partner agencies to offer support at pantry foodbanks.
HFSV's
Work continues to provide advice to residents on home safety and ensure those deemed to be of highest risk are prioritised despite Covid restrictions.
Festival of Fire
SFRS Heritage Trust liaised with Glasgow Life to hold an event at the Transport Museum which had a large attendance and allowed personnel to engage with members of the public.
Fire Setters Intervention
Community Action Team have been trained in Fire Setters Intervention and prevention and have been liaising with partners, campus Police Officers and intervention officers to engage with school children to prevent these incidents from occuring.
First Aid Training
250 pupils taught first aid at Sons of Struth football club by members of our Community Action Team.
Supermarket Community Champions
Work is ongoing to organise engagement events with Community Champions to engage with local wards.