Item 9

2nd September 2022

Glasgow Community Planning Partnership
North East Area Partnership

Report by Director of Community Empowerment and Equalities

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A new model for Area Partnerships.

Purpose of Report:

To provide Area Partnership members with a range of information to support the transition to a new way of working.

Recommendations:

The Area Partnership is asked to:

1) Note the updates on: Citizens' Panels; the range of information available for the North East Ward; the Glasgow Community Action Plan; details of local venues; and the future of Sector Partnerships;
2) Comment on:
   (a) the guidance and template for the Area Partnership Local Area Action Plan;
   (b) Proposals on how communication across the Community Planning Partnership and with communities could be improved;
3) Complete the attached template providing details of any training and support needs;
4) identify priorities for the Local Area Action Plan and/or establish a sub-group to develop the plan;
5) suggest additional members to be co-opted onto the Area Partnership; and
6) consider the preferred venue and format for the next meeting, identifying local venues where appropriate.

Purpose of report.

1. To provide Area Partnership members with a range of information to support the transition to a new way of working.

Introduction.

2. At the previous meeting of the Area Partnership, it was noted that a range of information would be brought to the subsequent meeting to allow members to implement the decisions taken by the Strategic Partnership following the review of Area Partnerships.

3. The information was as follows:

   (a) An update on the three pilot Citizens' Panels;
   (b) Ward level information for each Area Partnership to help members identify local priorities and co-opt additional members;
   (c) An update on the City's Community Action Plan to help align local and citywide priorities;
   (d) Guidance and a template for the Area Partnership's Local Area Action Plan to ensure consistency of format and approach across all Area Partnerships;
   (e) Details on local venues to help members to decide on locations for future meetings;
   (f) Proposals on how communication across the Community Planning Partnership and with communities could be improved;
   (g) Details of training and ongoing support for members; and
   (h) An update on the future of the Sector Partnerships.

4. The following paragraphs will address each of the above points. Members are asked to note that many of the above actions are dependent on other plans and timescales (e.g. the development of the Community Action Plan) and it is expected that the transition to a new way of working for Area Partnerships will be gradual with some changes happening sooner than others.

An update on the three pilot Citizens' Panels.

5. At the previous meeting of the Partnership, six research themes were outlined in relation to the development of Citizens' Panels. They were: create a platform to hear local voices; celebrate the things we are good at and find opportunities for positive change; deliver a true transfer of power to local people enabling decision-making with impact; create an informal, accessible and transparent model using creative approaches; ensure wider inclusion, better representation and more people are involved; and better understand local priorities and what people want and need.

6. A revised timeline for the development and rollout of Citizens' Panels was also provided. This work is currently in the research and co-design stage until the end of August 2022. The aims of this stage are to:

- understand what a Citizens' Panel could do and how it could fit into the current system - design the offer to communities with Glasgow City Council and Glasgow Community Planning Partnership;
- understand what citizens want in relation to the six research themes;
- understand what citizens want in relation to the "Citizens' Panel offer" - what they want to take part in and how they want to do it; and
- design an evaluation model.

7. The next phase will be to test the Citizens' Panel model and use what's learned to make improvements for a second test and learn phase in January 2023. This will take place between September and November 2022 and this will be within the three pilot areas of Canal, Calton and Greater Pollok.

8. While work is taking place in these three areas to manage the test and learn phase, the expectation is that there will also be engagement with communities and partners in other parts of the City to:
   - understand what citizens and partners in other areas want in relation to the six research themes and what they want in relation to the Citizens' Panel offer - what they want to take part in and how they want to do it;
   - understand what tools exist and work well. What doesn't work in each area? What's missing, what could we develop and test?;
   - start to frame up what the Citizens' Panel pilots will do and how they will deliver – considering people, system, tools and methods;
   - frame up the various challenges faced and develop ideas on how they might be solved with stakeholders;
   - develop an open and inclusive approach to the work that gives everyone the opportunity to take part and also is embedded in the solutions developed. Work is ongoing with the Glasgow Disability Alliance and Equalities Officers in GCC to co-design an approach that will involve colleagues from across the city to ensure a solution is co-designed that will be as open and inclusive as possible.

9. In December 2022, the 'Feedback and Reporting' stage will reflect and collate what has been learned and share progress with the participants, governance teams and project group.

10. From January to March 2023 the Testing & Learning phase will test three Citizens' Panels working in Canal, Calton and Greater Pollok for 3 months, seeking to understand what is required to recruit participants and rollout across the City.

11. The final design, evaluation and recommendations will be developed from April to May 2023. Workshops will be co-designed to finalise the offer based on feedback and to design the rollout of the programme - for example, the production of tool kits and guidance. From May to June 2023 the process will be handed over to delivery partners and June 2023 will see the rollout of Citizens' Panels (Version 1) in all wards of the city.

12. Finally, in response to the comments and questions posed by Community Councils during the initial development of Citizens' Panels, a development

session was arranged for Saturday 20th August 2022, with every Community Council in the City invited, to discuss Citizens' Panels. A verbal update will be provided to the Area Partnership in August/September and a full update can be provided for the subsequent meeting.

Ward information for North East Area Partnership.

13. One of the findings from the review of Area Partnerships was that members wanted to be able to use available data and evidence in planning actions and allocating resources via the development of a Local Area Action Plan for each Area Partnership. There is a wealth of information available and part of the challenge for Area Partnerships will be to make sense of the data that is available and identify what will be of most value to the work of the Partnership.

14. Glasgow City Council, through the Strategic Innovation and Technology Team, is embracing the use of digital technology to manage the way it gathers, analyses and reports on data to help inform decision making. The Council is progressing with ways to pull together data from different systems and sources into digital platforms that can be accessed by users in real (or near real) time. These solutions are focused on developing user-friendly platforms that visualise the data to make it as accessible as possible. The input of users developing these processes is an important element of this approach. The work is part of an effort to shift the culture around how data are accessed and used across the organisation.

15. A series of Ward / Area Partnership level digital dashboards have been produced that provide up to date (and near real time) information and these have been made available to elected members and officers across the Council. The dashboards cover a wide range of topics from demographics, the economy, planning, housing, health and operations. Members and officers are being encouraged to 'self-serve' where possible to access the data, reports and insights they require. The Council is also making much of the content openly available to other stakeholders including Area Partnership members. Moving forward, much more ward level data and insights will be available via these dashboards and Area Partnerships will be encouraged to consider the evidence presented via them to inform local priorities and decision making. The Strategic Innovation and Technology Team would welcome the opportunity to provide demonstrations on the dashboards and training for Area Partnership members, either during a future meeting of the Partnership or a separate workshop. In the meantime, members may wish to click here for access to a website that contains much of the information that is available at ward level.

16. In relation to the North East Ward, **Appendix 1** to this report shows a range of data for the Ward and **Appendix 2** provides the same information for Glasgow City to allow comparisons to be made. Members may wish to look at the data on child poverty or the Scottish Index of Multiple Deprivation, for example, when considering priorities for the area budget or opportunities for joint working across the Partnership. These priorities can be reflected in the Local Area Action Plan which will be covered later in this report. Similarly, members

may wish to look at the ethnicity breakdown or the housing stock managed by community-controlled housing associations when considering additional members to join the Area Partnership.

17. The move to more evidence-based planning will take time as all members become familiar with the format that information is now available and displayed and local priorities are discussed. It is expected that local plans will evolve and change as the use of real-time data becomes more accessible.

Relevant plans that impact on the ward.

18. As the priorities for the Area Partnership emerge and are captured in the draft Local Area Action Plan, existing plans that impact on the Ward will be reviewed to ensure the Area Partnership's plan is complementary and does not duplicate existing work.

An update on the City's Community Action Plan.

19. Glasgow's Community Plan 2017-27 set the strategic direction, focus and priority areas for the Community Planning Partnership. An action plan was agreed for the period 2018-20 and a report on progress can be viewed here.

20. The Social Recovery Taskforce was set up during the COVID pandemic and updates on the Taskforce have been provided to previous meetings of the Partnership. Among other things, the Taskforce was developing the next version of Glasgow's Community Action Plan, post COVID. This is being carried out in three phases. The first phase saw the Social Recovery Taskforce oversee Glasgow's immediate response to the pandemic and developed a number of workstreams where partners worked together to mitigate the worst effects of the pandemic. Responsibility for those workstreams and the Community Action Plan has now been passed to the Glasgow Community Planning Partnership Strategic Partnership. Details of the work carried out by the Social Recovery Taskforce can be found on the Community Action Plan website at https://glasgowcap.org.uk/.

21. Phase 2 will include Taskforce workstreams and recommendations with proposed actions being pulled together to give a forward-looking action plan. This will be a rolling plan which will initially focus on the workstreams with identified actions and recommendations. Community Learning and Development will be incorporated into a Community Action Plan for 2022-25 and the Performance Management Framework will be reviewed and developed. This phase is still underway with the Action Plan expected to be signed off by the Strategic Partnership in 2022.

22. Phase 3 will include a community engagement exercise with Community Planning partners and Glasgow's communities - a city-wide Community Engagement Group has been set up.

23. In terms of aligning the strategic priorities for the City with the Area Partnership's Local Area Action Plan, the Community Plan focus areas

(Economic Growth, Resilient Communities and a Fairer, More Equal Glasgow) and priorities will remain along with the new priorities arising from the work of the Social Recovery Taskforce.

Guidance and a template for the Local Area Action Plan.

24. The role and purpose of the Area Partnerships is to contribute to the city's priorities for open, modern, responsive and agile Government at a local level; support social recovery and renewal; and foster collaboration, transparency and citizen participation in priority setting and resource allocations at an electoral ward level.

25. This role will include developing and overseeing the delivery of Local Area Action Plans at a ward level. Each Area Partnership will have its own plan. The plan will clarify the priorities of the Area Partnership and assist it in making decisions on the allocation of its Area Budget and wider partner resources in that ward. The format of Local Area Action Plans will be consistent across all 23 Area Partnerships to enable monitoring and progress reporting at a city wide, cross ward and individual ward level.

26. A template and associated guidance with regard to the Local Area Action Plan for initial discussions and feedback at the August/September 2022 round of Area Partnership meetings is attached as **Appendix 3**. Community Action Plan priorities, when agreed, will be incorporated to facilitate synergy with city wide community planning priorities.

27. The Area Partnership may wish to set up a sub-group to progress the development of the Local Area Action Plan or have one or more informal/facilitated sessions to discuss/refine/finalise the priorities and lead responsibilities in the plan. This will be supported by officers.

28. Council staff will prepare draft plans for comments by Area Partnership members; prepare final plans for sign off by the Area Partnership and ensure oversight of progress. As well as contributing to the development of the Local Area Action Plan, individual members will report on progress to the Area Partnership where they have agreed to take responsibility for specific actions.

29. Please note, if members think that community engagement is required before finalising the Local Area Action Plan priorities, the resources to undertake this will need to be scoped out and contributions/roles/resources agreed from across the Community Planning partners.

Local venues.

30. The Review of Area Partnerships found there was a desire among many (not all) members to meet more often in local venues. Of course, the review took place before the COVID pandemic and views may have changed as a result, especially in the short term while there is still a known risk from COVID.

31. Members are asked to consider whether or not they would like to meet in a local venue in the November 2022 round of meetings. If so, risk assessments will need to be undertaken on local venues to ensure the risk of infection is minimised and all necessary precautions are taken. It would also be subject to the prevailing government guidance.

32. If the Partnership wishes to meet in a local venue, members are asked to suggest an appropriate venue or venues. If a hybrid meeting (some members being present and others online) is requested, this may be more difficult to arrange depending on local venues having the appropriate facilities and expertise and funding being available. The City Chambers is currently undergoing trials in relation to hybrid meetings and this may be an option for future meetings.

Proposals on how communication will be improved across the Partnership.

33. Regular information sharing across the Glasgow Community Planning structure is important to help members understand what we are trying to achieve collectively and how the component structures including Area Partnerships contribute to that.

34. The citywide priorities and actions will be included in the new Community Action Plan. Regular updates on this will be provided to members at Area Partnership meetings.

35. Once the Local Area Action Plans for each Area Partnership are agreed, they could also be added to agendas across the Community Planning structure to facilitate joined up working and understanding.

36. A short, accessible annual report will be produced to demonstrate progress and the impact of each Local Area Action Plan over the previous year. A city-wide annual report will also be produced that summarises the impact of the Community Action Plan and the 23 local plans over the previous year. Once agreed, the 23 Local Area Action Plans and the city wide and ward level annual reports will also be added to the Community Planning Partnership website.

Details of training and ongoing support for members.

37. In order to support and signpost Area Partnership members to appropriate sources of training and support, members are asked to complete the training/support proforma attached at **Appendix 4** and email this to Derek.Speirs@glasgow.gov.uk by Friday 7th October 2022. This information will be collated, and a programme of Area Partnership and individual support and training arranged.

An update on the future of the Sector Partnerships.

38. The review of Area and Sector Partnerships concluded with the Strategic Partnership approving recommendations on Area Partnerships only on 7th

December 2021. In terms of Sector Partnerships, the initial review was mixed with the following views being expressed:

- support for a structure at the Sector level to take a more strategic view of service provision and resource allocation and to foster joint working between partners;
- a perceived lack of focus following policy changes since the formation of Sector Partnerships;
- concern that reports/presentations were 'recycled' from other Community Planning or Council bodies; and
- agendas were agreed centrally and issues were often 'for information only'.

39. Therefore, the Strategic Partnership agreed that further work should be undertaken on the future of Sector Partnerships. To assist officers to reach recommendations, the views of Community Planning partners have been sought via a Smart Survey. This review closed on Friday 12th August 2022 and a report is expected to be submitted to the Strategic Partnership on 6th September 2022. Area Partnerships will be updated in due course.

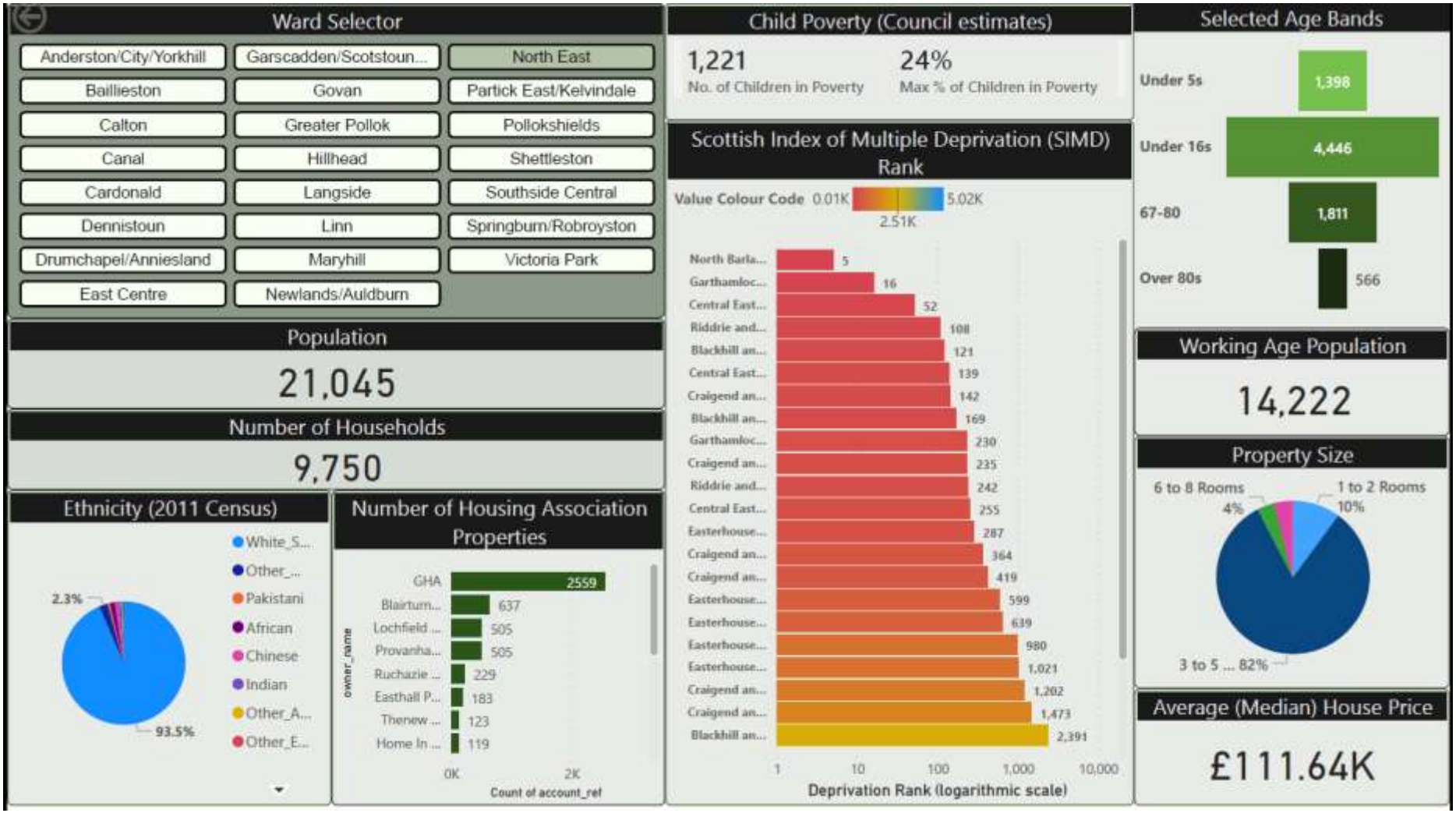
Recommendations.

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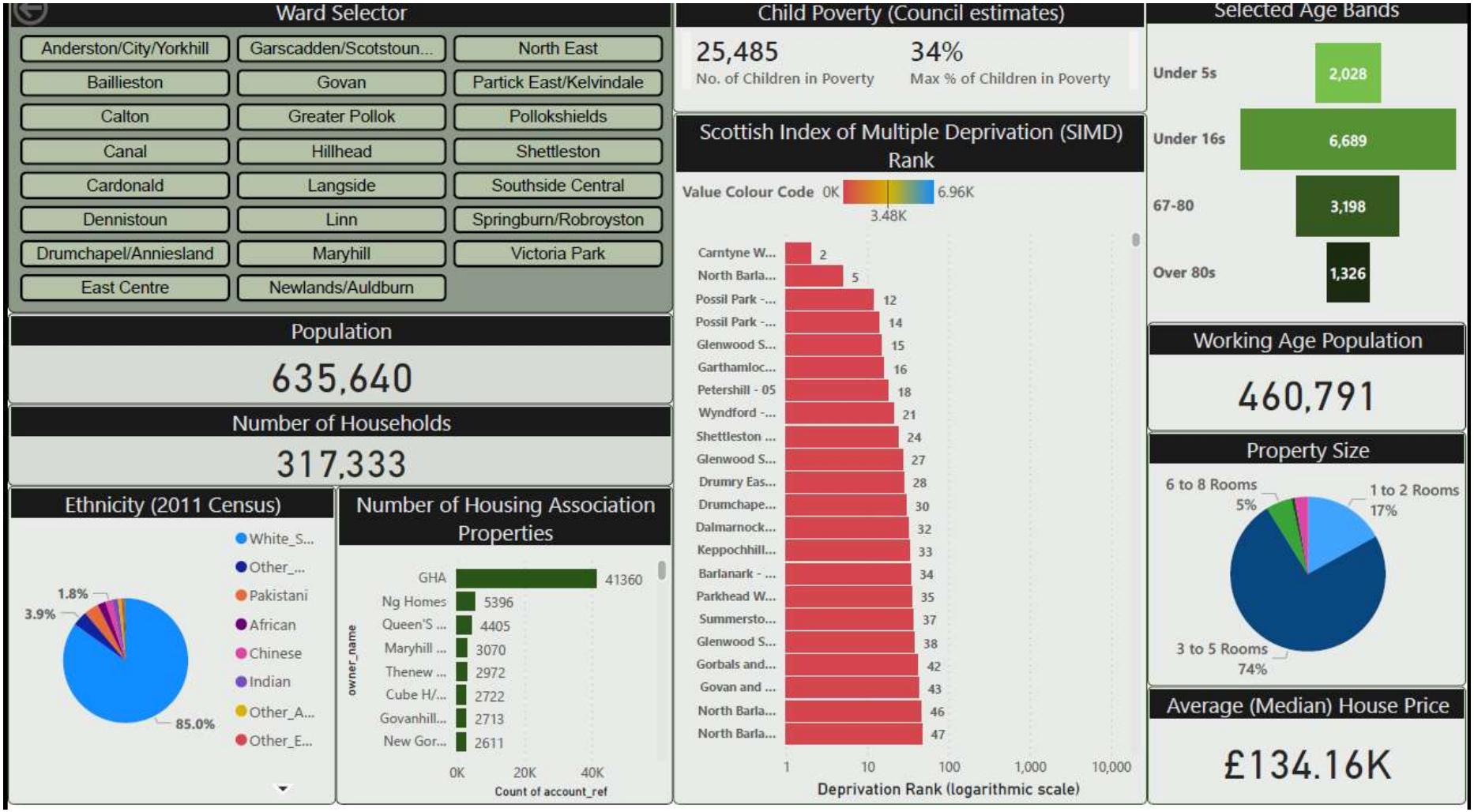
North East

Appendix 1



Glasgow City

Appendix 2



Appendix 3

Area Partnership – Draft Local Area Action Plan Template

City wide (Community Plan or GCC) priorities where relevant (CES staff to cross reference to city wide priorities once ward level priorities and actions are agreed)	**Ward priority** (in broad terms what the priority is based on local intelligence from members and analysis of data/other ward level information)	**The specific issue/problem within this priority** (what the AP wants to address)	**Action by the AP to address the issue/problem** (what action the AP wishes to take)	**By whom** (define the lead person for this action who can coordinate activities and report on progress as well as who else will be involved)	**By when?** **(**or state if ongoing)	**Progress/update @ *date*** (LAAP a standing item at every AP meeting)

Appendix 4

Training and Support Proforma for Area Partnership members
August/September 2022

Please complete the following proforma with any training and support requirements that you have as a member of the Area Partnership. We will contact you to discuss these further and put in place or signpost you to support and training as required.

1. **Name**

2. **Contact details:** (please provide an email address and/or a telephone number that we can contact you on)

3. **Area Partnership** (which Area Partnership are you a member of)

4. **Who do you represent** (organisation or network) on the Area Partnership.

5. **Individual Support** (please give a brief overview of the support that you would find helpful – e.g. briefings, contact with GCC officers in advance of the meetings)

6. **Individual Training** (please give a brief overview of training that you would be interested in or require to help you in your role as a member of the Area Partnership – e.g. IT related training)

7. **Other** (please add any other comments and suggestions on how we can address training and support needs for members of the Area Partnerships)

Thankyou!

Please return this proforma via email to: derek.speirs@glasgow.gov.uk