Glasgow Helps Programme – Update noted

6 There was submitted a report by Glasgow Helps Renewal Manager regarding the Glasgow Helps Programme, advising

(1) the organisation was established by the Council in response to the pandemic to offer free confidential support, information and advice to residents;

(2) that help could be in the form of food, fuel, holistic support or any other matter highlighted to the programme; and

(3) the organisation could be contacted directly or via a referral from an agency or stakeholder.

After consideration, the Partnership

(a) noted

(i) the report and thanked Mr J McCourt and Ms K Caskie for their input;

(ii) that the organisation worked with Council partners, Third Sector Networks and other organisations in the City and aimed to achieve a “no wrong door” approach to ensure enquiries would be dealt with appropriately; and

(iii) the excellent work carried out by the programme which worked closely with Housing Associations and Money Matters to assist residents who required help with a variety of issues to ensure they were given the correct guidance and information; and

(b) highlighted concerns that some of the same issues would be dealt with by Money Matters and could affect their future funding.