Item 2

12th October 2022

Glasgow City Council

Operational Performance and Delivery Scrutiny Committee

Report by Chief Executive

Contact: Michelle McGinty Ext: 76732

SUMMARY ANNUAL PERFORMANCE REPORT 2021/2022

Purpose of Report:

To present the summary Annual Performance Report 2021/22 for approval.

Recommendations:

The Committee is asked to:

- note the summary Annual Performance Report; and
- agree that the report be presented to the most appropriate City Administration Committee for approval.

Ward No(s): Citywide: ✓

Local member(s) advised: Yes ☐ No ☐ consulted: Yes ☐ No ☐

***PLEASE NOTE THE FOLLOWING**:*

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1. Introduction

1.1 This report presents annual progress on the Council Strategic Plan. It forms part of a wider suite of information we make available as part of our public performance framework.

1.2 As has been the case for the past few years, we have produced a shorter, more accessible summary performance report, complemented by appropriate links to the more detailed Council Strategic Plan Progress report.

1.3 This approach takes account of:

- the views of citizens in our household survey about how they would like to access information;
- reviews of good practice in other councils; and
- the detailed monitoring of the Council Strategic Plan developed at the Operational Performance and Delivery Scrutiny Committee.

1.4 This approach to publishing our annual performance allows people to read the shorter document while also providing access to further detail which has been subject to the appropriate scrutiny.

2. Reporting on the Council Strategic Plan – Current Arrangements

2.1 The Council Strategic Plan 2017 to 2022 was approved by the Council on 2 November 2017. There are 105 priorities grouped under 7 themes. We report progress on the plan annually.

2.2 Previous Annual Performance Reports are available here.

2.3 Under previous arrangements, the seven thematic Leads for the Council Strategic Plan were responsible for co-ordinating delivery of the commitments and reporting performance to the Operational Performance and Delivery Scrutiny Committee (OPDSC). Thematic leads were:

- **A Thriving Economy** – Director of Economic Growth,
- **A Vibrant City** - Chief Executive of Glasgow Life,
- **Excellent and Inclusive Education** - Executive Director of Education,
- **A Healthier City** - Chief Officer, Glasgow City Health and Social Care Partnership,
- **A Sustainable and Low Carbon City** - Executive Director of Neighbourhoods, Regeneration and Sustainability,
- **Resilient and Empowered Neighbourhoods** - Director of Community Empowerment and Equalities,
- **A Well Governed City that Listens and Responds** - Executive Director of Finance.

2.4 The Annual Performance Report contains, in each of the themes, a link to the relevant Council Strategic Plan Progress report. This balances the

requirements for more accessible information while ensuring sufficient detail and transparency for scrutiny.

3 Public Performance Report 2021/22

3.1 The Performance Report 2021/22 is attached as Appendix 1. The report provides narrative highlights in the form of a page per theme, drawn primarily from the Council Strategic Plan progress report. For each theme a hyperlink is also provided to the detail of the relevant theme from the Council Strategic Plan Progress Report.

3.2 Given this is the final report covering the defined performance timescale, the content provides final update for commitment progress. The report also provides detail on the Renewal Programme, a significant undertaking made during the period of the Performance lifespan.

3.3 Similar to the previous report we have again included highlights and achievements in promoting the Gaelic language. This section has been prepared in both English and Gaelic and moves towards us meeting our Gaelic Language Plan commitment of producing bilingual corporate publications.

3.4 In addition, the final page (titled More about Glasgow City Council) provides a brief narrative around how a number of other aspects related to Glasgow City Council can be accessed.

4. Next Steps

4.1 Following consideration by this committee, agreed changes to the Annual Performance report will be made.

4.2 The Annual Performance Report will then be presented to an appropriate future City Administration Committee in order that it be signed off for online publication.

4.3 It is the intended to make the approved 2021/22 Annual Performance Report available on the Glasgow City Council website. Work will also be undertaken to promote its availability and visibility to anyone interested in accessing it.

5 Policy and Resource Implications

Resource Implications:

Financial:	No direct financial impacts as a result of the report.
Legal:	None
Personnel:	None

Procurement:	None
Equality and Socio-Economic Impacts:	
Does the proposal support the Council's Equality Outcomes 2021-25? Please specify.	Not applicable as not a new/updated strategy, policy or service and has no significant budget impact.
What are the potential equality impacts as a result of this report?	No impact on equality identified.
Please highlight if the policy/proposal will help address socio-economic disadvantage.	No impact as this is not a new/updated strategy, policy or service and has no significant budget impact.
Climate Impacts:	No relevant environmental issues as a result of this report.
Does the proposal support any Climate Plan actions? Please specify:	Not applicable
What are the potential climate impacts as a result of this proposal?	Not applicable
Will the proposal contribute to Glasgow's net zero carbon target?	Not applicable
Privacy and Data Protection Impacts:	No impact on Privacy and Data Protection.

6. Recommendations

The Committee is asked to:

- note the summary Annual Performance Report; and
- agree that the report be submitted to an appropriate future City Administration Committee for their consideration and approval.