

North East Area Partnership

Report by Executive Director of Corporate Services, GCC

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Review of Neighbourhood Management Action Plans

Purpose of Report:

To update members on the Area Partnership's Neighbourhood Management action plan and propose that it is reviewed using updated evidence and further community engagement.

Recommendations:

It is recommended that members:-

- note that the LOWG will continue to address, and report on, a range of Neighbourhood Management issues within North East ward
- note progress in the delivery of the Area Partnership's neighbourhood management action plan;
- agree to extend the range of issues considered under the neighbourhood management; and
- agree to review the action plan using recently published data on the ward and through engagement with local residents.

Glasgow Community Planning Partnership priorities:

Specify which priorities this report is in relation to and which underlying principles support the development activity.

SOA <i>Alcohol</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA Principle <i>Early Intervention</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA <i>Vulnerable People; Preventing Homelessness</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA Principle <i>Equality</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA <i>Vulnerable People; In-Work Poverty</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA Principle <i>Sustainable Change</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA <i>Youth Employment</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	If other priority, please provide details here: Neighbourhood Management	
SOA <i>Thriving Places</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>		
Other Priority	Yes / No <input checked="" type="checkbox"/> / <input type="checkbox"/>		

1. Introduction

- 1.1 A key role for Area Partnerships is to co-ordinate the development and implementation of Neighbourhood Management action plans which are built on consultation with local people.
- 1.2 Area Partnerships have received reports on existing operational structures, available evidence on neighbourhood management issues and information on previous community consultation. Area Partnerships have been developing their action plans over the past year based on this as well as the results of further local consultation.

2. Progress to date

- 2.1 Initial priorities have been identified by the Area Partnership members and transferred to a draft action plan. The next stage in the process is to carry out a community engagement exercise to determine whether the identified priorities are shared by the local community. It is proposed that a community engagement exercise is undertaken, linking in with organisations in the ward currently engaged with local residents.
- 2.2 Area Partnership members are expected (and supported, where necessary) to make a contribution to the engagement on the draft priorities.
- 2.3 The Area Partnership agreed that its action plan would be a working document, regularly reviewed to ensure it remained relevant and reflected local priorities.

3. Delivery of Neighbourhood Management

- 3.1 In February/March 2015, Area Partnerships will receive a report on a range of issues undertaken by the North East Local Operational Working Group (LOWG) in the North East ward.
- 3.2 This report updates the Area Partnership in relation to the Clean Glasgow profile of the ward i.e. demand for services to tackle environmental issues such as litter, dog fouling, graffiti, fly posting/tipping, street cleansing and needles/sharps/blood. The report also details the LOWG's action plan for North East ward which sets out the multi-agency activity that will tackle the type of issues outlined above.
- 3.3 At the outset, the Area Partnership agreed that its Neighbourhood Management action could inform the work of agencies already tackling environmental issues and the LOWG action plan but that it should avoid any duplication. To ensure that does not happen it is proposed that, when considering further priorities, a definition of Neighbourhood Management is adopted that goes beyond the traditional 'crime and grime' agenda - which is largely being addressed through other means.

- 3.4 Neighbourhood Management should be seen as a way of joining up services at a local level and making them more relevant to people's lives. It has been described as:

“a process which enables local communities to work with providers of neighbourhood services to meet local needs and expectations more effectively and in a way which secures and develops local accountability”¹

- 3.5 While Area Partnership neighbourhood management action plans could still inform the LOWG activities and the Clean Glasgow Strategy, a wider range of local services should be within the scope of the plan. A wider range of local needs and priorities could be advanced through the Neighbourhood Management action plan providing two key components are included: (i) they relate to local service delivery and (ii) they acknowledge and respond to the views of local people.

4. Evidence-based / Community Engagement

- 4.1 Clearly, appropriate evidence will need to be gathered to be able to claim that the Area Partnership's action plan addresses identified need and reflects the views of local residents. As a starting point, there is a wide range of data recently published, such as the neighbourhood profiles produced in 2014 by the Glasgow Centre for Population Health, the 2011 Census data which has recently been published or NHS Greater Glasgow and Clyde Health and Wellbeing Survey. There is also the data provided by Police Scotland and Scottish Fire & Rescue in their local plans.

- 4.2 While some community engagement was carried out when identifying the current priorities, there are opportunities to make that engagement wider and more meaningful when reviewing the priorities. In addition to formal consultation events or activities that members may wish to undertake, the Area Partnership can take advantage of the fact that each of the member organisations on Area Partnerships have regular contact with local residents. This could be through the delivery of services or because they live/work within the boundary. The Area Partnership can take full advantage of that contact when reviewing its Neighbourhood Management priorities. It is proposed that GCC's Partnership and Development Team co-ordinates the process of engaging communities on the Area Partnership neighbourhood management action plan based on:-

- a review of available data on the ward
- a plan for consultation being agreed by Area Partnership members – i.e. engaging with local organisations in the area
- the commitment of all Area Partnership members to facilitate the process of community engagement within their own organisations
- engagement of residents takes place on an ongoing basis
- progress reports are submitted to each scheduled meeting of the Area Partnership

5. Recommendations

5.1 It is recommended that members:-

- note that the LOWG will continue to address, and report on, a range of Neighbourhood Management issues within North East ward
- note progress in the delivery of the Area Partnership's neighbourhood management action plan;
- agree to extend the range of issues considered under the neighbourhood management; and
- agree to review the action plan using recently published data on the ward and through engagement with local residents.