



Environmental Task Force

Ward 17 - Springburn/ Robroyston

ETF Activity Report

April 2017 to January 2018

This report provides details of Environmental Task Force activity within Ward 17 - Springburn/Robroyston. It also gives a snapshot of information on the communications channels used to report issues to the ETF.

For more information please contact the ETF on 0141 276 7821



Environmental

Enforcement

People Support

Communication

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Introduction

The establishment of the Environmental Task Force (ETF) marks a new approach to service delivery along thematic lines rather than more traditional departmental lines. This new approach encourages integrated working across a range of Council Family services to a common theme. It creates a framework for various services from across the Council Family and partner organisations to share common objectives, a shared understanding of success, and improved targeting and coordination of services.

ETF Objectives

The ETF has a broad range of objectives that will improve communities. These are:

- To tackle environmental incivility (dog fouling, littering, fly tipping and general environmental dereliction).
- To improve neighbourhoods through environmental enhancement in both public and private spaces.
- Effective engagement and communication that encourages citizen involvement.
- Identification and training of volunteers to work in conjunction with the Task Force.
- To deliver an effective and regular communication strategy at a ward level.
- Improvement of service delivery through coordinated arrangements at a ward level.
- Delivery of a training programme for unemployed Glaswegians.
- To work with schools on community clean ups and maintaining a green environment.
- Enhanced enforcement measures.

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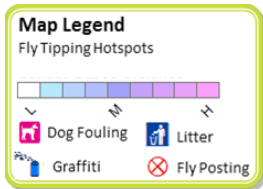


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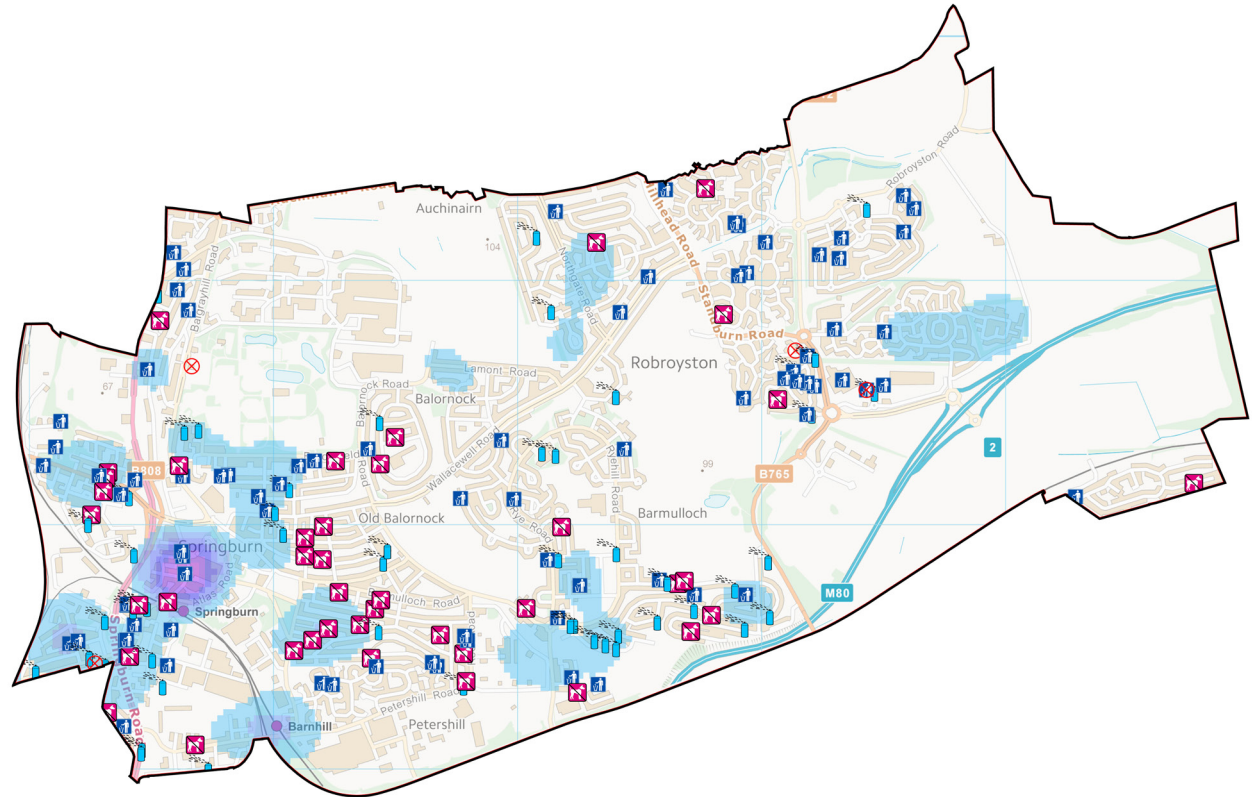
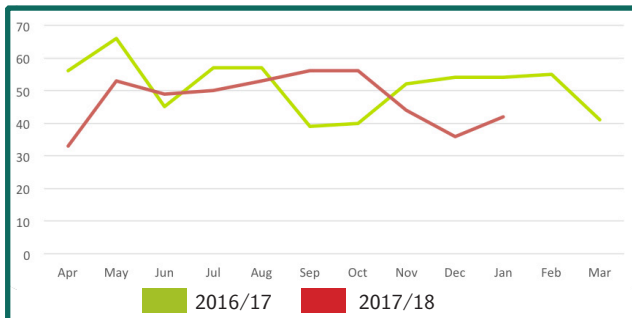
ETF Demand Profile

The statistics below illustrate the demand on ETF services within the ward area.

Map - Geographical distribution of remedy service requests



Monthly Trend Remedy Service Requests



Remedy Service Requests 2016/17 compared with 2017/18

Indicator	2016/17 YTD	2017/18 YTD	Change	% Change
Dog Fouling	24	39	▲	62.5%
Fly Posting	2	2	↔	0%
Fly Tipping	164	176	▲	7.3%
Graffiti (Public Reported)	39	34	▼	-12.8%
Litter	99	84	▼	-15.2%
Needles/Sharps/Blood	7	8	▲	14.3%
Street Cleansing	185	129	▼	-30.3%
Total Remedy Requests	520	472	▼	-9.2%

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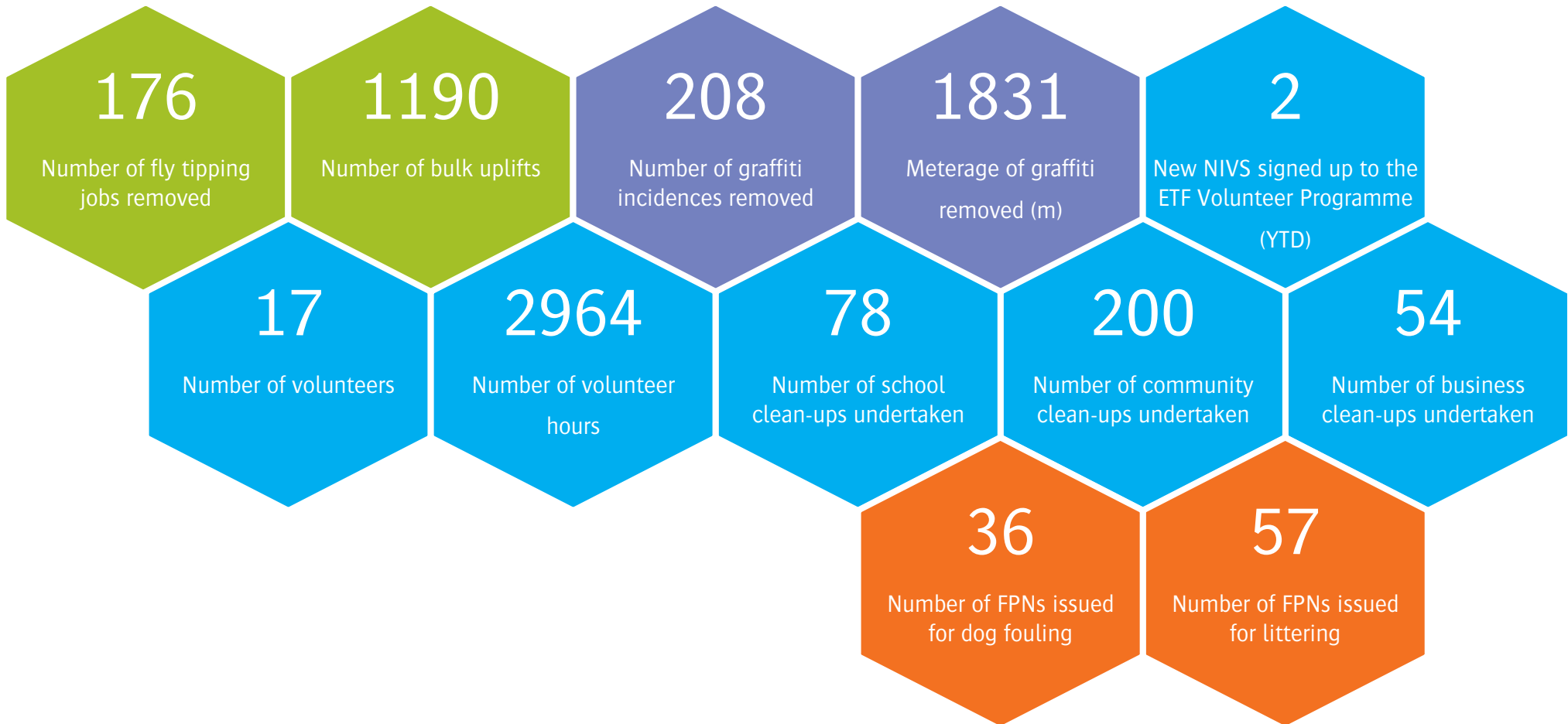
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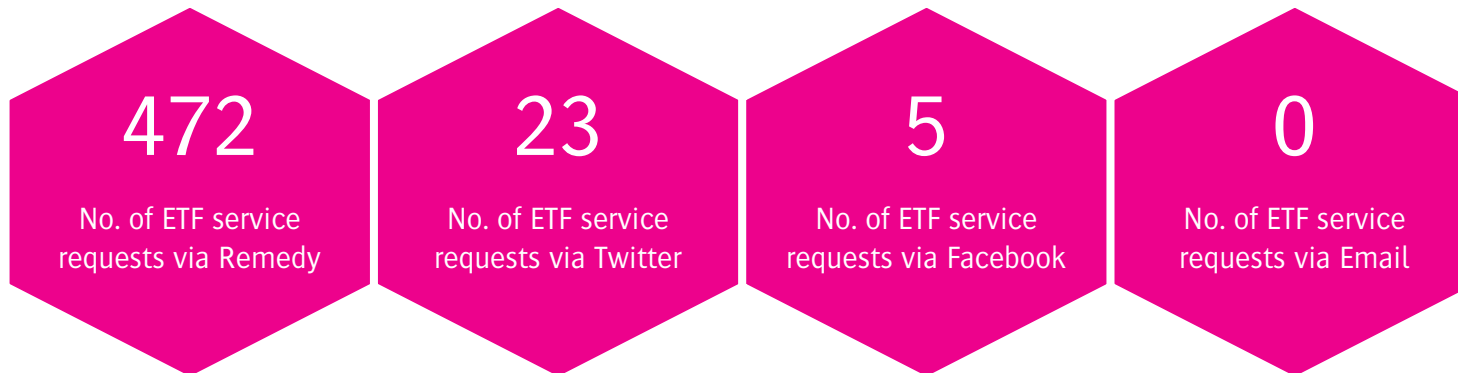
CLEAN TEAMS GRAFFITI REMOVAL NEIGHBOURHOOD IMPROVEMENT AND ENFORCEMENT SERVICE COMMUNITY ENFORCEMENT OFFICERS

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Environmental Task Force



Contact the Environmental Task Force



Environmental Task Force

Good news from Springburn/Robroyston



The Environmental Task Force has been enormously successful in responding to the concerns and complaints of Glasgow citizens, expressed through social media, regarding the cleanliness of Glasgow. However, an aspect of the ETF that has received less attention is the contribution it has made to employment, and the future prospects of previously unemployed Glaswegians.

Springburn Parish Church carries out monthly clean-ups. Local volunteers and Neighbourhood Improvement Volunteers work collectively to tackle litter, report fly-tipping and play an active role in the community to ensure local areas are kept clean.

Contact us

If you are concerned about litter, fly tipping, graffiti, dog fouling or any other environmental issue, we want to hear from you.

Use our social media pages to report any issues:



Phone **0300 343 7027** or use the **MyGlasgow** app.

What can **The Environmental Task Force** help with?

- ✓ Fly tipping
- ✓ Litter
- ✓ Graffiti
- ✓ Dog fouling
- ✓ Fly posting
- ✓ Environmental enhancement
- ✓ Needle uplift
- ✗ Bin collection
- ✗ Replacement / additional / new bins
- ✗ Recycling
- ✗ Issues relating to back courts / gardens