



# Environmental Task Force

## Ward 9 - Calton

### ETF Activity Report

April 2017 to January 2018

This report provides details of Environmental Task Force activity within Ward 9 - Calton. It also gives a snapshot of information on the communications channels used to report issues to the ETF.

**For more information please contact the ETF on 0141 276 7821**



Environmental

Enforcement

People Support

Communication

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### Introduction

The establishment of the Environmental Task Force (ETF) marks a new approach to service delivery along thematic lines rather than more traditional departmental lines. This new approach encourages integrated working across a range of Council Family services to a common theme. It creates a framework for various services from across the Council Family and partner organisations to share common objectives, a shared understanding of success, and improved targeting and coordination of services.

### ETF Objectives

The ETF has a broad range of objectives that will improve communities. These are:

- To tackle environmental incivility (dog fouling, littering, fly tipping and general environmental dereliction).
- To improve neighbourhoods through environmental enhancement in both public and private spaces.
- Effective engagement and communication that encourages citizen involvement.
- Identification and training of volunteers to work in conjunction with the Task Force.
- To deliver an effective and regular communication strategy at a ward level.
- Improvement of service delivery through coordinated arrangements at a ward level.
- Delivery of a training programme for unemployed Glaswegians.
- To work with schools on community clean ups and maintaining a green environment.
- Enhanced enforcement measures.

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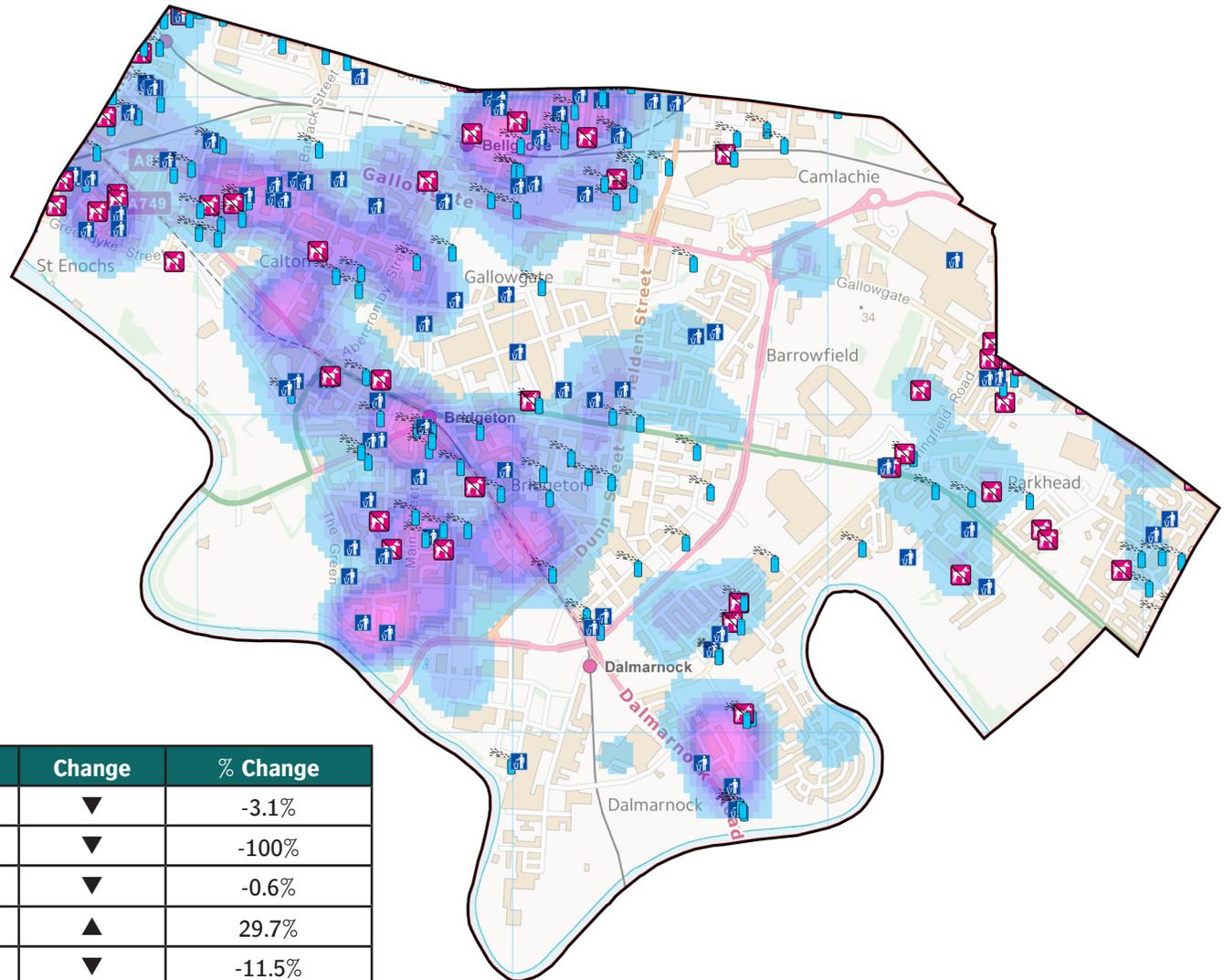


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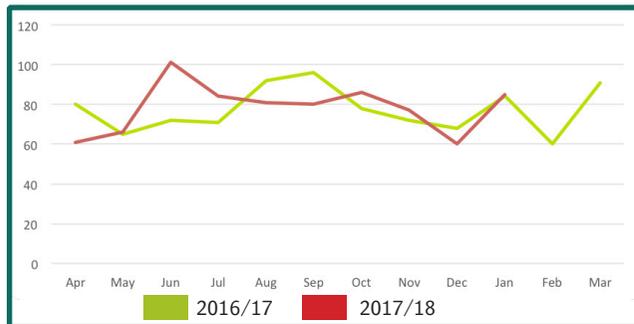
## ETF Demand Profile

The statistics below illustrate the demand on ETF services within the ward area.

Map - Geographical distribution of remedy service requests



## Monthly Trend Remedy Service Requests



## Remedy Service Requests 2016/17 compared with 2017/18

Indicator	2016/17 YTD	2017/18 YTD	Change	% Change
Dog Fouling	32	31	▼	-3.1%
Fly Posting	3	0	▼	-100%
Fly Tipping	336	334	▼	-0.6%
Graffiti (Public Reported)	74	96	▲	29.7%
Litter	113	100	▼	-11.5%
Needles/Sharps/Blood	77	108	▲	40.3%
Street Cleansing	143	112	▼	-21.7%
<b>Total Remedy Requests</b>	<b>778</b>	<b>781</b>	<b>▲</b>	<b>0.4%</b>

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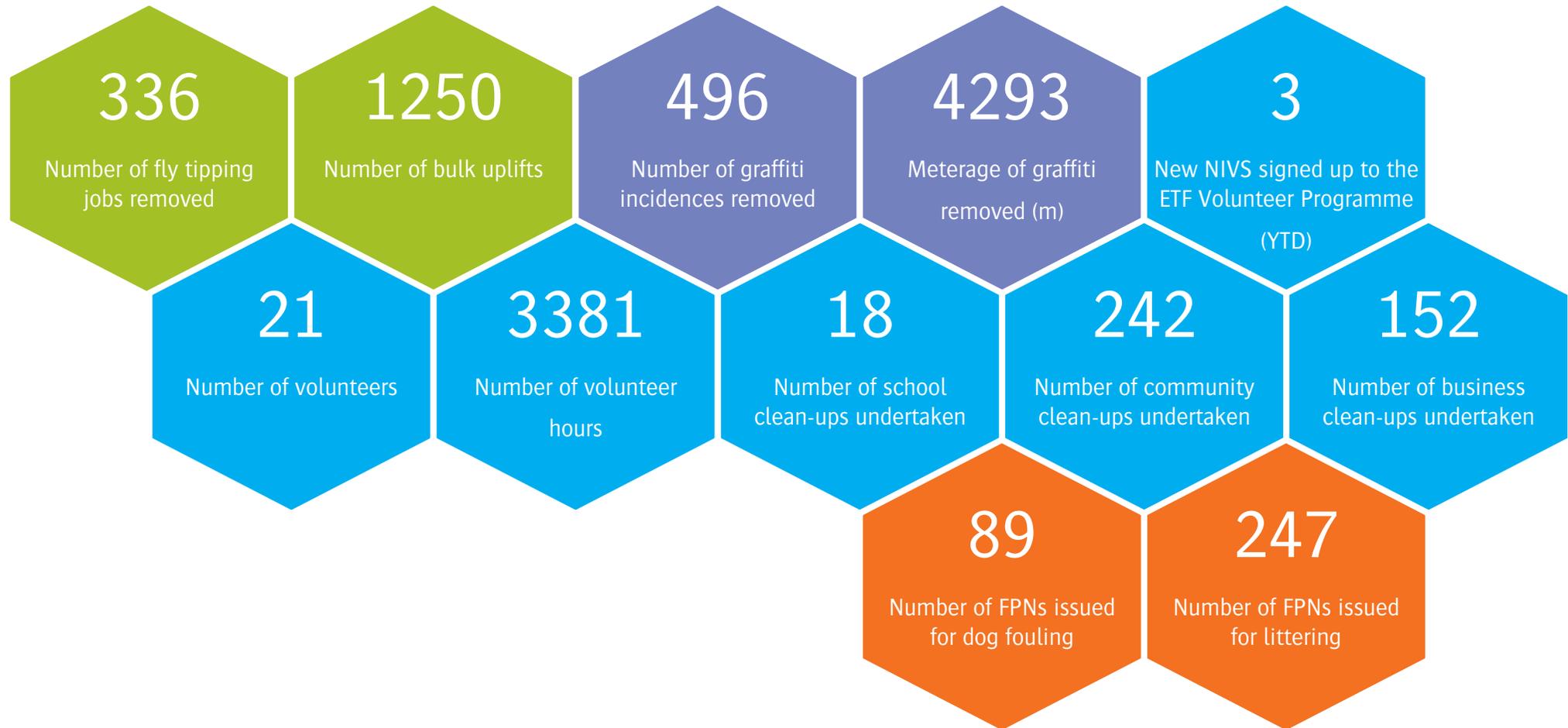
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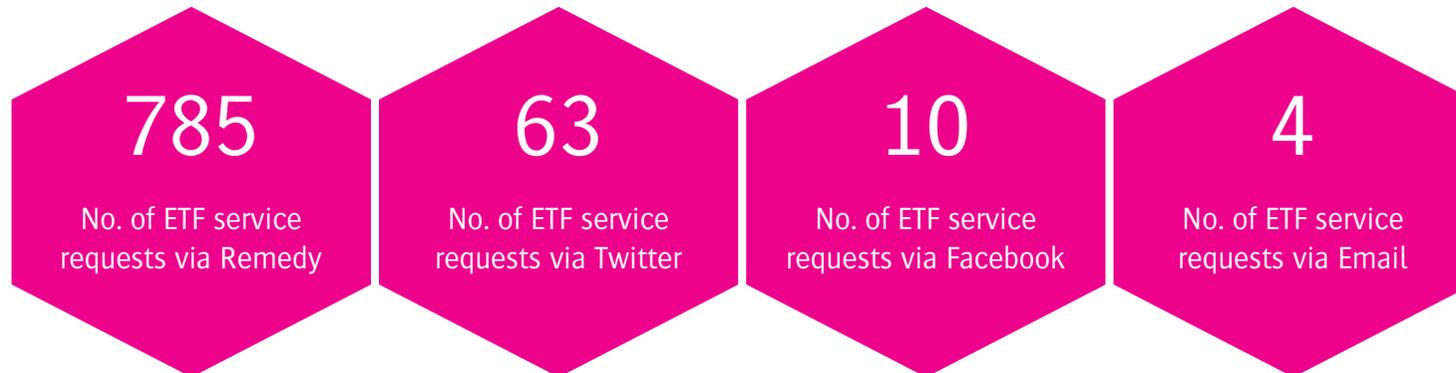
CLEAN TEAMS    GRAFFITI REMOVAL    NEIGHBOURHOOD IMPROVEMENT AND ENFORCEMENT SERVICE    COMMUNITY ENFORCEMENT OFFICERS

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# Contact the Environmental Task Force



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## Good news from Calton



The Environmental Task Force has been enormously successful in responding to the concerns and complaints of Glasgow citizens, expressed through social media, regarding the cleanliness of Glasgow. However, an aspect of the ETF that has received less attention is the contribution it has made to employment, and the future prospects of previously unemployed Glaswegians.

The Forge Shopping Centre janitors litter pick in the shopping centre premises, they also include the perimeter outside which extends onto public footpaths. The business also plays an active part in supporting local community clean-up events and works in partnership with local organisations.

## Contact us

If you are concerned about litter, fly tipping, graffiti, dog fouling or any other environmental issue, we want to hear from you.

Use our social media pages to report any issues:



Phone **0300 343 7027** or use the **MyGlasgow** app.

What can **The Environmental Task Force** help with?

- ✓ Fly tipping
- ✓ Litter
- ✓ Graffiti
- ✓ Dog fouling
- ✓ Fly posting
- ✓ Environmental enhancement
- ✓ Needle uplift
- ✗ Bin collection
- ✗ Replacement / additional / new bins
- ✗ Recycling
- ✗ Issues relating to back courts / gardens