



**Glasgow City Council**

**Wellbeing, Empowerment, Community and Citizen Engagement City  
Policy Committee**

**Report by Director of Community Safety Glasgow**

**Contact: Eileen Marshall Ext: 37540**

**Briefing note on the Petition: “CCTV for shops”**

**Purpose of Report:**

To inform the Wellbeing, Empowerment, Community and Citizen Engagement City policy Committee of the background to the petition.

**Recommendation:**

The Committee is requested to note the contents of the report.

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## 1. PURPOSE OF THE REPORT

To inform the Wellbeing, Empowerment, Community and Citizen Engagement City policy Committee of the background to the petition.

## 2. BACKGROUND

### 2.1 2016 Activity

In June 2016, Baillieston Multi-Member Ward (MMW), including Old Wood Road Shops, was ranked 16 out of 21 MMWs across Glasgow, rank 1 demonstrated the ward experiencing the highest volume of anti-social behavior (ASB) and 21 demonstrated the lowest volume of ASB. The Baillieston MMW is currently ranked 23 out of 23 MMW, the ward experiencing the least reported ASB.

In June 2016 the community near to Bannerman High School in Baillieston was impacted by the murder of a local young person and subsequently a local individual was charged with the crime. Concern was expressed by Police Scotland that there could be retaliations and unrest within the community.

In tandem, Community Safety Glasgow (CSG) and Police Scotland identified a further area south of Bannerman High School that was experiencing ASB, predominantly at Old Wood Road shops. The emerging trends indicated issues relating to:

- noise nuisance
- youth disorder
- underage street drinking and
- agent purchase

In response to this, CSG and Police Scotland agreed that the area would benefit from a community reassurance response therefore additional resources were allocated. This included Police and Community Enforcement Officer (CEO) patrols and mobile CCTV vehicles. There was a 48% reduction in ASB as a result of this multiagency response between June 2016 and January 2017.

### 2.2 2017 Activity

In May 2017 CSG met with Police Scotland to address community concerns relating to the upcoming court case which would be taking place in relation to the aforementioned murder. It was agreed that a multiagency partnership engagement and high visibility public reassurance approach should be taken to offer reassurance to the community and to alleviate community tensions before, during and after the court case and subsequent sentencing process. In preparation for this, in June 2017 public reassurance letters were sent to all households in the vicinity of Bannerman High School and Old Wood Road providing residents with contact numbers to report ASB and environmental issues.

From the 15 June 2017, after a series of concerns relating to an increase in youth disorder, noise concerns and underage drinking, CSG and Police Scotland carried out

- Joint mobile CCTV patrols in the area
- School inputs in relation to underage drinking and ASB were delivered to pupils within Bannerman High School. All pupils in S1-S4 were included
- Police Scotland began carrying out licensed premises visits

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- An Environmental Visual Audit (EVA) and Glasgow Local Environmental Audit and Management Survey (GLEAMS) was established for the area
- The CSG Hotspot Intervention Team (HIT) delivered street engagement youth work in the area

On the 20 June 2017 there was an assault at Huntingtower Lane which involved an older male. This matter was investigated by Police Scotland and an associate of the individual was identified for this assault.

The CSG Hot Spot Intervention team provided further youth engagement, this included the hire of the pitches at Bannerman High School however, young people in the area were reluctant to engage.

During the period of June to December 2017 there was a 74% reduction in ASB in this area. In December 2017, CSG liaised with the Baillieston HubCap (Youth Network) and through funding provided from the Alcohol and Drug Partnership (ADP) and supported by CSG, Police Scotland, FUSE (local youth organisation) and Parkhead Youth Project began a more intense street work programme, school inputs and events within the Old Wood Road area and the nearby areas where young people were congregating. Youth partners undertook work to determine young people's interests and to asset map youth provision in the area. This programme continued throughout the school summer holidays. The final stage of this programme is to present findings to partners to progress more informed youth provision in Baillieston and bridge the youth provision/engagement gaps. The final outcome report will be provided by FUSE and Parkhead Youth Project to the Strategic Youth Alliance.

### **2.3 2018 Activity**

From August 2018 CSG and Police Scotland continued to carry out passing patrols in this area and liaised with housing partners in relation to any concerns that were raised. GHA has received very few reports of ASB, and the most general complaint is about music being played by young people moving through the area.

In August 2018 requests were received from the Baillieston Area Partnership in relation to concerns about an assault at Old Wood Road, as a result partners again agreed a multiagency response to alleviate community concerns and the area was given additional attention. A further EVA/GLEAMS was carried out and Police Scotland and CSG carried out high visibility patrols in the area. All areas identified within the EVA /GLEAMS were addressed via the ETF and LES Street Scene. It is worth noting that the shops at Old Wood Road host their own private CCTV systems that capture the immediate outside area. Police Scotland can view these CCTV systems if required with shop owner permission.

## **3. ANALYTICAL ANALYSIS**

### **3.1 ASB Overview**

In May 2017 there were 51 reports of ASB at Old Wood Road. On the 14 June 2017 partners agreed to provide additional resources to the Old Wood Road area to provide community reassurance. The additional resources were removed on the 13 February 2018 as reports of ASB had decreased, there were 13 incidents in total reported during February 2018. Through the emerging trends process and feedback from the community Old Wood Road was once again identified as experiencing community concerns in August 2018. There were 12 reports of ASB incidents during August 2018.

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The following table highlights the top 20 streets in the East of Glasgow for reports of ASB from April to September 2018 and a comparison to April to September 2017. The rank is based on the number of ASB recorded year to date (April – September 2018) in each street in the East of Glasgow. Old Wood Road is shown for comparison purposes.

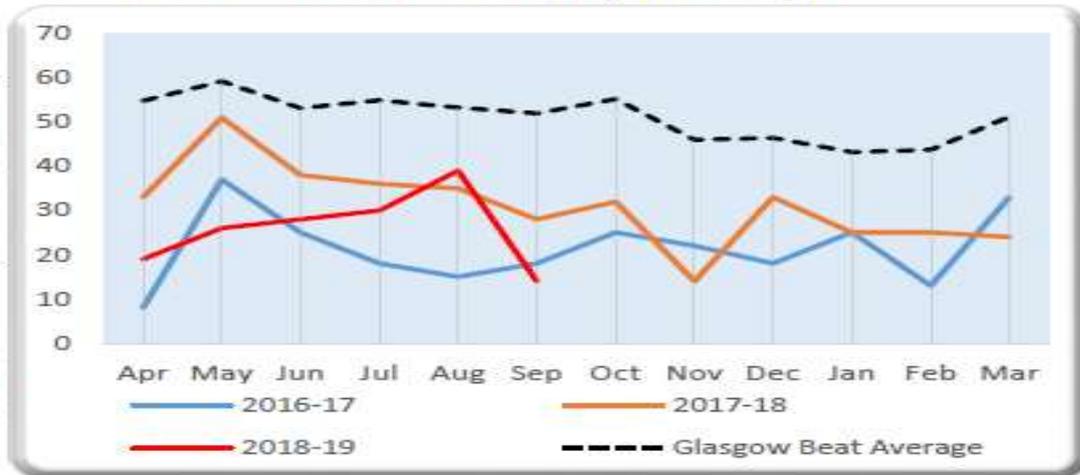
ASB Incidents per Top 20 Streets in the East of Glasgow Apr – Sep 2018

Street Name	YTD 2018		Apr - Sep 17	% Change 2018 vs 2017	CCTV
	Rank	Apr - Sep 18			
SHETTLESTON ROAD	1	165	155	6.5%	YES
LONDON ROAD	2	157	135	16.3%	YES
LEE AVENUE (HMP BARLINNIE)	3	154	76	102.6%	NO
TOLLCROSS ROAD	4	140	175	-20.0%	YES
BALORNOCK ROAD	5	127	64	98.4%	NO
DUKE STREET	6	125	119	5.0%	YES
GALLOWGATE	7	105	88	19.3%	YES
ALEXANDRA PARADE	8	81	110	-26.4%	YES
WELLSHOT ROAD	9	77	53	45.3%	YES
ROYSTON ROAD	10	73	76	-3.9%	YES
CHARLES STREET	11	73	67	9.0%	YES
CARDOW ROAD	12	69	50	38.0%	NO
CASTLE STREET (GLASGOW ROYAL INFIRMARY)	13	66	35	88.6%	NO
LENZIE TERRACE	14	59	81	-27.2%	NO
CUMBERNAULD ROAD	15	58	70	-17.1%	YES
BALGRAYHILL ROAD	16	57	65	-12.3%	NO
ABERFOYLE STREET	17	56	24	133.3%	NO
SPRINGBURN ROAD	18	55	40	37.5%	YES
EDINBURGH ROAD	19	51	39	30.8%	YES
HAMILTON ROAD	20	49	42	16.7%	NO
OLD WOOD ROAD	37	36	105	-65.7%	NO

Source: Police Scotland – recorded ASB incidents

The table below shows the number of antisocial behaviour Police Scotland reports in the Old Wood road area for the year to date, alongside the previous two years. The dotted line shows the average of a Glasgow police beat.

Old Wood Road ASB Trends 2016/17 – 2018/19



Source: Police Scotland – recorded ASB incidents

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The table below shows the number of antisocial behaviour Police Scotland reports in the Baillieston MMW area year to date, alongside the previous two years. The dotted line shows the Glasgow average across all 23 MMWs.

**Baillieston ASB Trends 2016/17 – 2018/19**



Source: Police Scotland – recorded ASB incidents

### 3.2 Community Interaction

When CSG is providing services within an identified area we regularly send out a letter to residents highlighting the work taking place and seeking feedback from residents. CSG sent out letters to Old Wood Road and surrounding streets on 26 June 2017:

- 96 sent to Old Wood Road
- 1,426 sent to various surrounding streets

There was around 10 calls to CSG in response to the letters most of which were in relation to traffic/parking issues. There was one call that related to alleged drug dealing, this was logged as an intelligence report.

## 4. CCTV INSTALLATION

### 4.1 CCTV Site Visit

A site visit was carried out on the 22 of October with Police Scotland. The purpose of the visit was to carry out a survey and assessment of the location.

This provided information on:

- Primary location
- Privacy impact risks & concerns
- Camera line of sight (visibility)
- Connectivity - Power & Communications

The cost of one PSCCTV camera to be located at the shops at Old Wood Road would be approximately £39K, in addition there would be recurring revenue costs.



#### 4.2 Area Analysis

The location identified for the cameras would need to be considered by CSG in association with Neighbourhoods and Sustainability, Scottish Power and BT. Matters for consideration include:

- Line of site for cameras (visibility) which could be blocked by trees and foliage
- Connectivity of power and communications

#### Privacy Impact

CCTV cameras in urban areas present a number of privacy challenges that need to be considered and mitigated. These include:

- Direct line of site from cameras into residential and private properties that are not in the public domain
- Unintended collateral viewing of private spaces such as gardens & local businesses

There is a requirement to carry out a full Privacy Impact Assessment (PIA) to minimise the risk of intrusion as detailed above and to ensure that citizen's right for privacy are considered. The PIA would need to detail the risks and outline appropriate mitigation controls prior to any camera install.

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### 5 Policy and Resource Implications

#### Resource Implications:

*Financial:* The cost of one PSCCTV camera to be located at the Shops at Old Wood Road would be approximately £39K.  
In addition there would be recurring revenue costs.

*Legal:* There would be a requirement to carry out a full Privacy Impact Assessment (PIA)

*Personnel:* There are no direct personnel implications

*Procurement:* There are no direct procurement implications

**Council Strategic Plan:** A Well Governed City that Listens and Responds

#### Equality and Socio-Economic Impacts:

*Does the proposal support the Council's Equality Outcomes 2017-22* No; not required as this is not a new strategy, policy or service

*What are the potential equality impacts as a result of this report?* Not applicable

*Please highlight if the policy/proposal will help address socio economic disadvantage.* Not applicable

#### Sustainability Impacts:

*Environmental:* No direct implications

*Social including Article 19 opportunities* No direct implications

*Economic:* No direct implications

*Privacy and Data Protection Impacts:* There would be a requirement to carry out a full Privacy Impact Assessment (PIA)

### 6. RECOMMENDATION

The Committee is requested to note the contents of the report.

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