

Local Government Benchmarking Framework 2022/23 noted.

2 There was submitted a report by the Chief Executive regarding the Local Government Benchmarking Framework (LGBF) 2022/23, advising that

- (1) the LGBF indicators formed part of a suite of Statutory Performance measures used by the Council to consider how it was performing in its duty to deliver value for money and were used by Audit Scotland to assess how the Council was performing in its duty to deliver best value;
- (2) the LGBF provided benchmark comparisons across 8 key headings of Children's Services, Adult Social Care, Culture and Leisure, Environmental Services, Corporate Services, Housing, Economic Development and Planning and Financial Sustainability;
- (3) to facilitate comparisons within the LGBF, local authorities were grouped into 2 sets of benchmarking families with the groupings reflecting either similar social or environmental characteristics, depending on the measure being considered;
- (4) a full set of charts of the distinct indicators, derived from and reflective of, a range of key areas that were relevant to Glasgow, together with benchmarking family group members and all other local authorities was detailed in the appendix to the report;
- (5) the distinct indicators had been derived from, and reflective of, a range of key areas, with some being reflective of cost, customer satisfaction and some directly relevant to the Council's strategic commitments;
- (6) Council services continued to look at outlying areas of performance and had been using this work to provide policy context to those areas of interest, whilst looking at outlying indicators within the LGBF to better understand some of the potential operational and strategic issues that could underpin performance; and
- (7) Council services were required to produce Annual Business Plans that set out current year priorities, and guidance around the development of those plans recognised the importance of benchmarking for achieving and demonstrating best value.

After consideration, the committee noted

- (a) that the Local Government Benchmarking Framework would be reported to this committee on an annual basis when figures had been updated; and
- (b) the ongoing programme of benchmarking work being undertaken.