



City of Glasgow

Quarter 1

Safe Partnership Report



**SCOTTISH
FIRE AND RESCUE SERVICE**
Working together for a safer Scotland

**Working together
for a safer Scotland**

**1st April - 30th June
2024**

City of Glasgow Performance Report

Table of Contents

Local Fire and Rescue Service Plan Priorities	3
City of Glasgow Activity Summary	4
Domestic Safety - Accidental Dwelling Fires	5
Domestic Safety - Accidental Dwelling Fire Casualties	6
Unintentional Injury and Harm	7
Deliberate Fire Setting	8
Non-Domestic Fire Safety	9
Unwanted Fire Alarm Signals	10
Prevention & Protection Activities	11

About the statistics within this report













The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within City of Glasgow and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in City of Glasgow to ensure we are all **“Working Together for a Safer Scotland”** through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across the Glasgow Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Glasgow identified six areas for demand reduction and is subject to regular monitoring and reporting through the SAFE Partnership. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Harm	Deliberate Fire Setting	Non-Domestic Fires	Unwanted Fire Alarm Signals
Anderston, City & Yorkhill	9	0	8	21	11	130
Baillieston	0	0	1	12	3	6
Calton	8	0	8	18	3	47
Canal	2	0	6	33	0	25
Cardonald	4	0	2	19	0	12
Dennistoun	6	0	3	7	3	29
Drumchapel & Anniesland	9	0	3	31	1	4
East Centre	4	2	7	20	2	19
Garscadden & Scotstounhill	11	0	0	19	3	15
Govan	16	8	4	57	7	45
Greater Pollok	3	0	5	25	1	37
Hillhead	5	1	2	27	2	21
Langside	1	0	6	18	1	17
Linn	8	3	2	28	0	6
Maryhill	6	0	2	13	3	9
Newlands & Auldburn	9	1	7	25	0	13
North East (Glasgow)	5	0	3	21	0	16
Partick East & Kelvindale	6	5	1	6	4	39
Pollokshields	3	0	5	20	4	5
Shettleston	6	0	0	34	4	19
Southside Central	5	1	5	12	2	15
Springburn & Robroyston	4	0	2	25	0	35
Victoria Park	5	0	3	2	0	10
Total Incidents	135	21	85	493	54	574
Year on Year Change	 -19%	 110%	 9%	 -44%	 -31%	 -53%
3 Year Average Change	 -9%	 -6%	 -1%	 -19%	 -3%	 -15%



Activity levels have reduced by more than 5%



Activity levels have reduced by up to 5%



Activity levels have increased overall

City of Glasgow Activity Summary



834

Fires
Primary &
Secondary



565

Special
Services



1,291

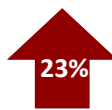
False
Alarms



2,690
Total Number of
Incidents

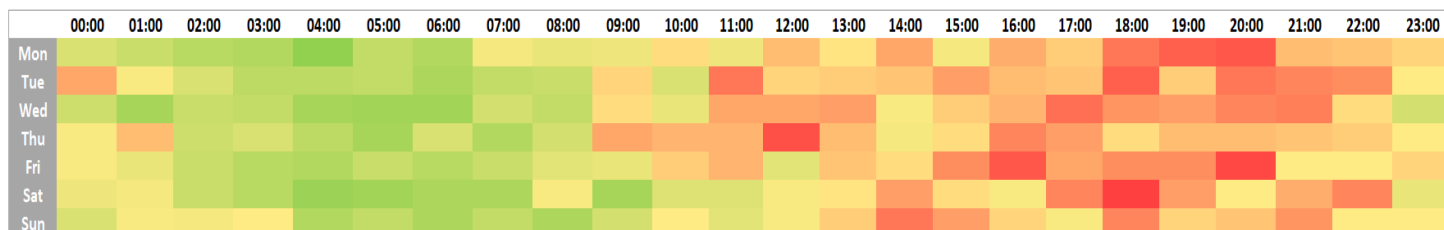


118
Fire & Non-fire
Casualties

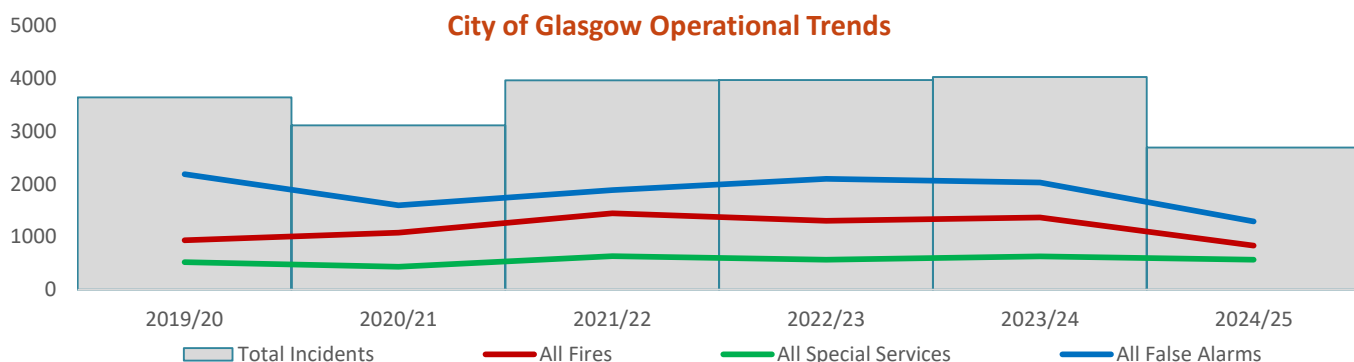
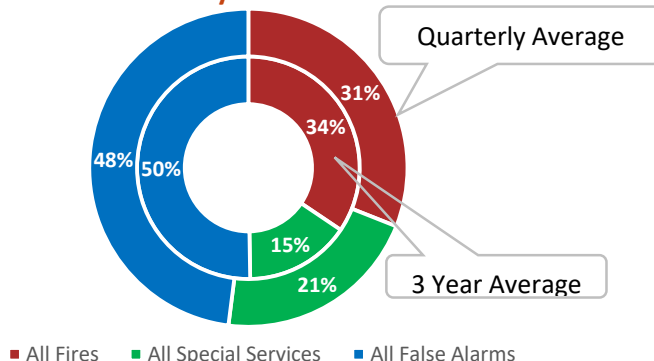


£1,130,780
Economic Cost of
UFAS Incidents

Activity by Time of Day



Incidents By Classification

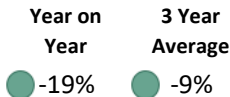


During the first quarter of 2024/25, SFRS responded to a total of 2,690 incidents in Glasgow City, displaying an overall reduction of 33% from last year. The significant reduction can be largely attributed to the changes to our Unwanted Fire Alarm Signals (UFAS) response from July 1, 2023 which has seen a 36% decrease in the number of false alarms attended by operational crews. The number of fires attended was reduced by 39% from last year's quarter, with a 10% decrease in the number of special services. Although the overall number of incidents has decreased, the nature of calls attended is now far more diverse than ever before. The total number of casualties from incidents increased. The reduction in UFAS means SFRS can focus on incident response as well as prioritising training and engagement activities.

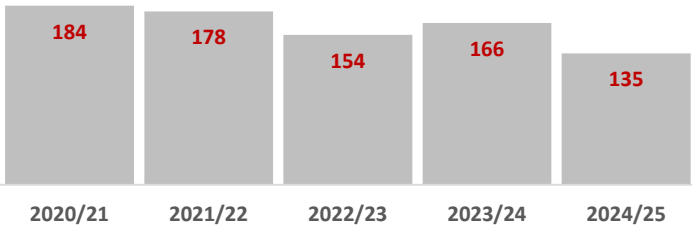
Domestic Safety - Accidental Dwelling Fires



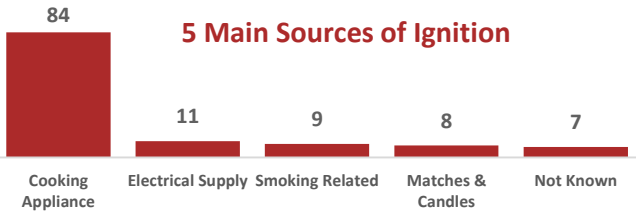
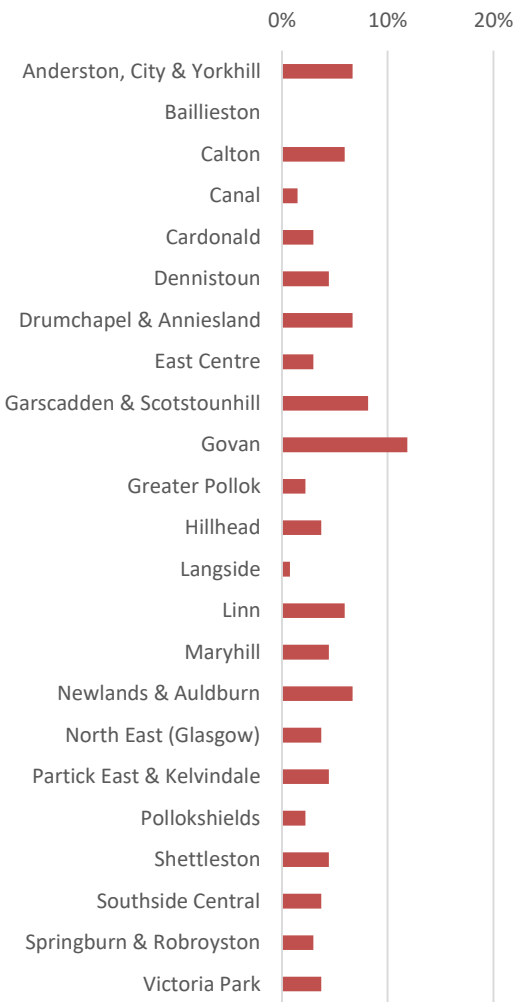
Performance Summary



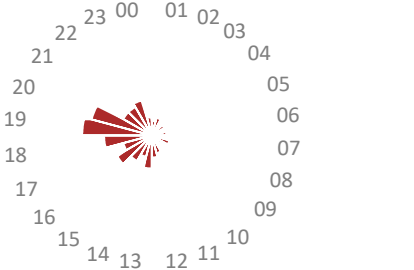
Accidental Dwelling Fires



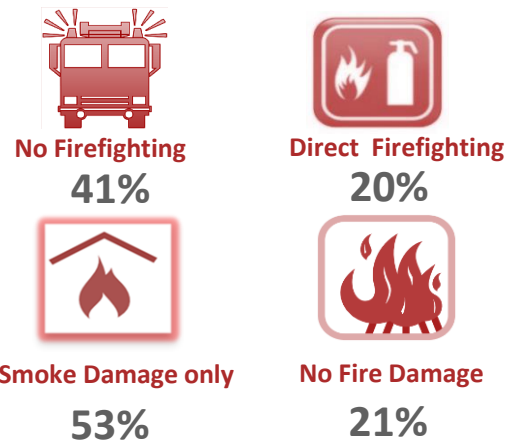
Accidental Dwelling Fires by Ward(% Share)



Accidental Dwelling Fires by Time of Day



Severity of Accidental Dwelling Fires



Human Factors



Detection & Actuation

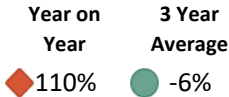


135 accidental dwelling fires for Q1 2024/25 have seen a reduction of 19% from last year's quarter. Data analysis shows this is the lowest number of Accidental Dwelling Fires attended in this quarter since SFRS was formed in 2013. During this monitoring period, we have conducted 273 High-Risk HFSVs out of a total of 1,228, fitting 371 detectors. During each HFSV, the risks associated with distraction while cooking are highlighted. A Post Domestic Incident Response is conducted after each domestic incident to encourage engagement with homeowners regarding fire safety. More than half of our visits were generated via this engagement pathway. The service is now installing linked detection in eligible properties, those being owner occupied and high-risk, in compliance with the new Scottish Government legislation.

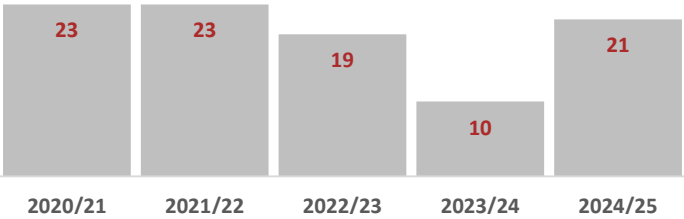
Domestic Safety - Accidental Dwelling Fire Casualties



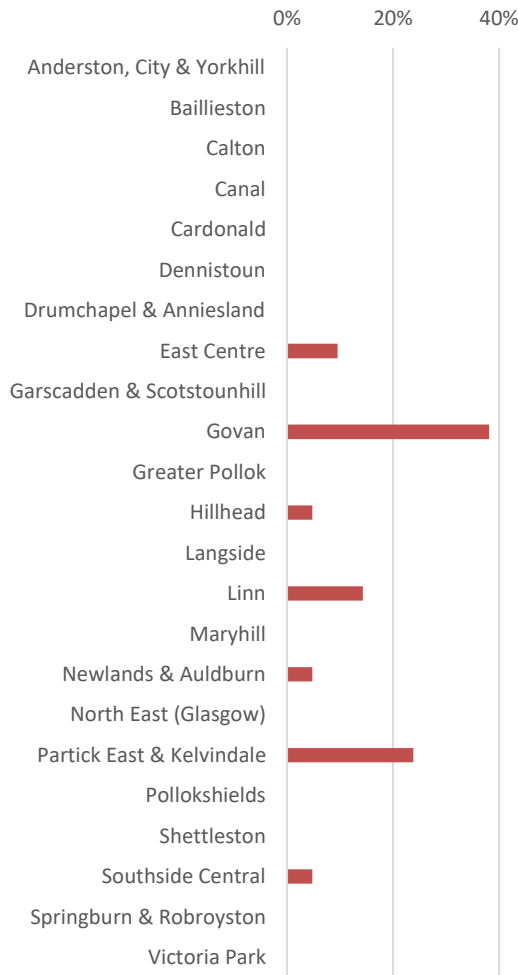
Performance Summary



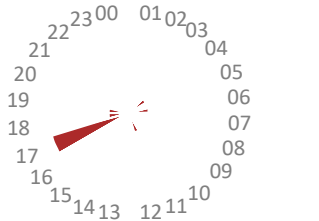
Accidental Dwelling Fires Casualties



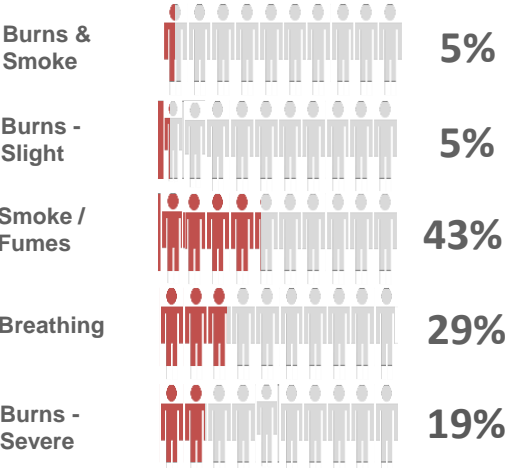
Accidental Dwelling Fire Casualties by Ward (% share)



Fire Casualties by Time of Day



Nature of Injury



Source: Glasgow City Council

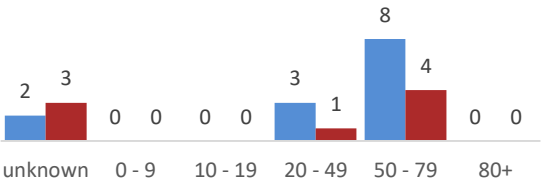
Extent of Harm



Male
62%



Female
38%



The Q1 figure of 21 for 2024/25 shows an increase in Accidental Dwelling Fire casualties from this quarter last year however, it remains below the 3-year average. Of the 21, 12 were given first aid at scene and 4 were admitted to hospital for what would be deemed as slight initial injuries with 2 serious admissions. Tragically, there were 3 fire fatalities. We will progress with a Case Conference for each fatality to identify where lessons can be learned, where increased working in partnership would likely improve the outcomes for those involved and more importantly, to inform future practices. Findings that can be attributed to poor fire safety within the home are used to inform a period of community engagement via our operational crews, Community Action Team and partner agencies.

Unintentional Injury or Harm



Performance Summary

Year on
Year



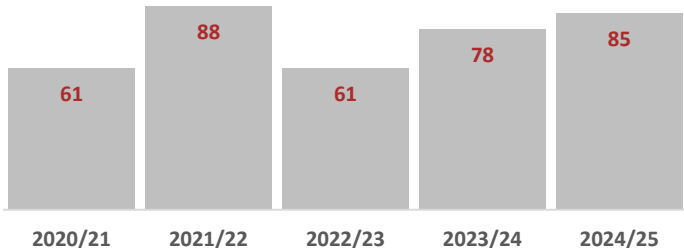
9%

3 Year
Average

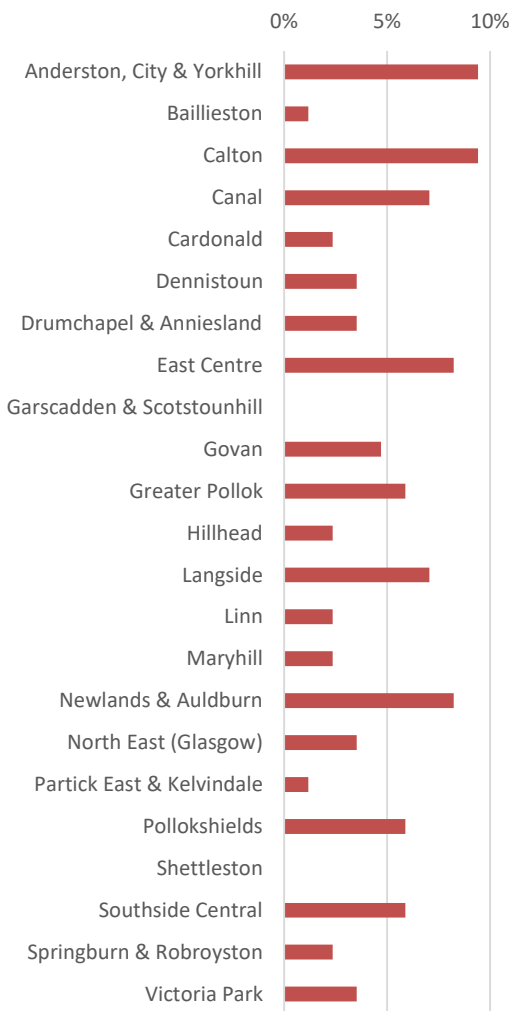


-1%

Non-Fire Casualties



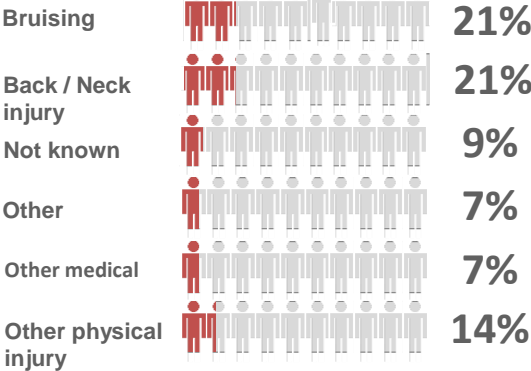
Non-Fire Casualties by Ward (% Share)



Non-Fire Casualties by Time of Day



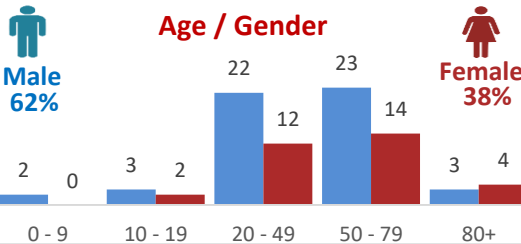
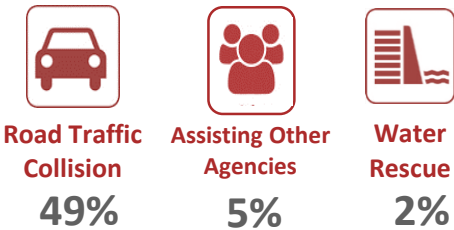
Nature of Injury



Extent of Harm



Non-Fire Emergency

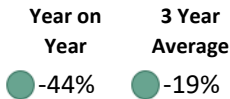


The figure of 85 casualties for Q1 2024/25 has seen an increase of 9% from last year's quarter. SFRS CoG attended a total of 565 Special Service incidents. These comprised 157 effecting entry/exits to various premises, 71 flooding incidents, 39 assisting other agencies, 42 RTC's and 51 lift releases. Tragically, we had 11 fatalities during the quarter. 3 suicides, 6 effecting entry, 1 water rescue and 1 assisting other agencies. SFRS recognises that our operational crews are exposed to traumatic incidents and in certain circumstances, individuals may require further specialist support. Our Post Incident Support Policy facilitates this by setting out the mechanisms to support mental health and wellbeing.

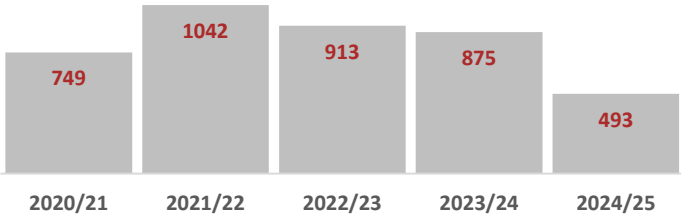
Deliberate Fire Setting



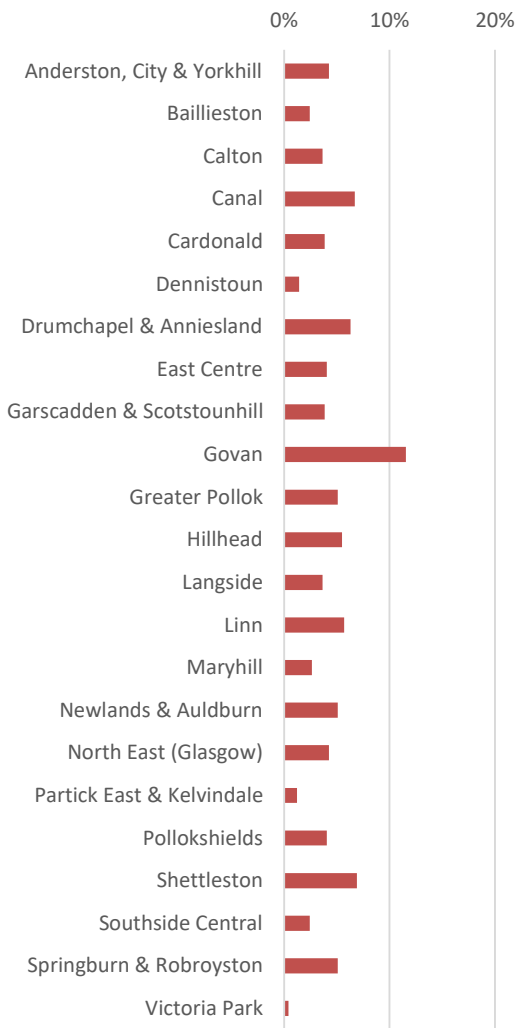
Performance Summary



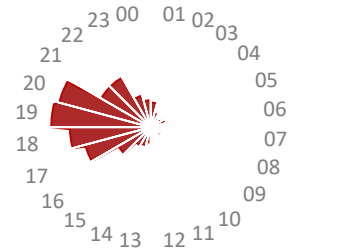
Deliberate Fires



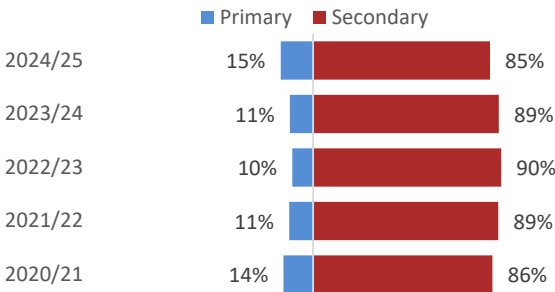
Deliberate Fires by Ward(% Share)



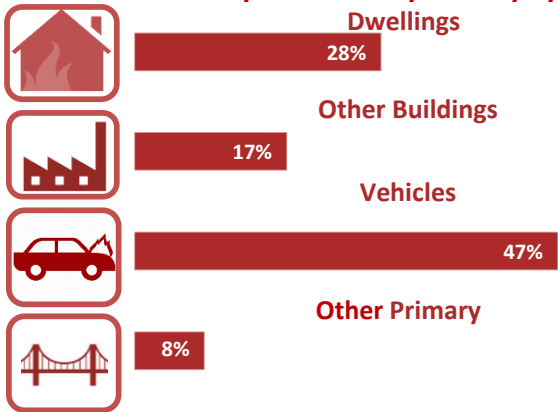
Deliberate Fires by Time of Day



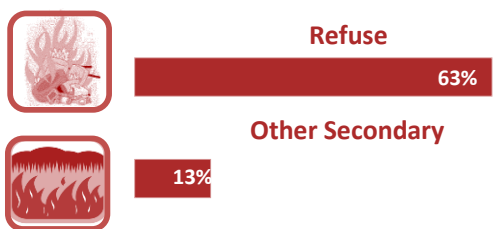
Deliberate Fires by Classification



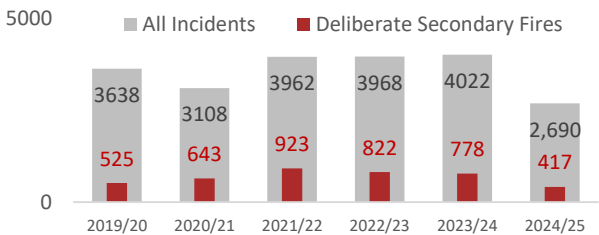
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity

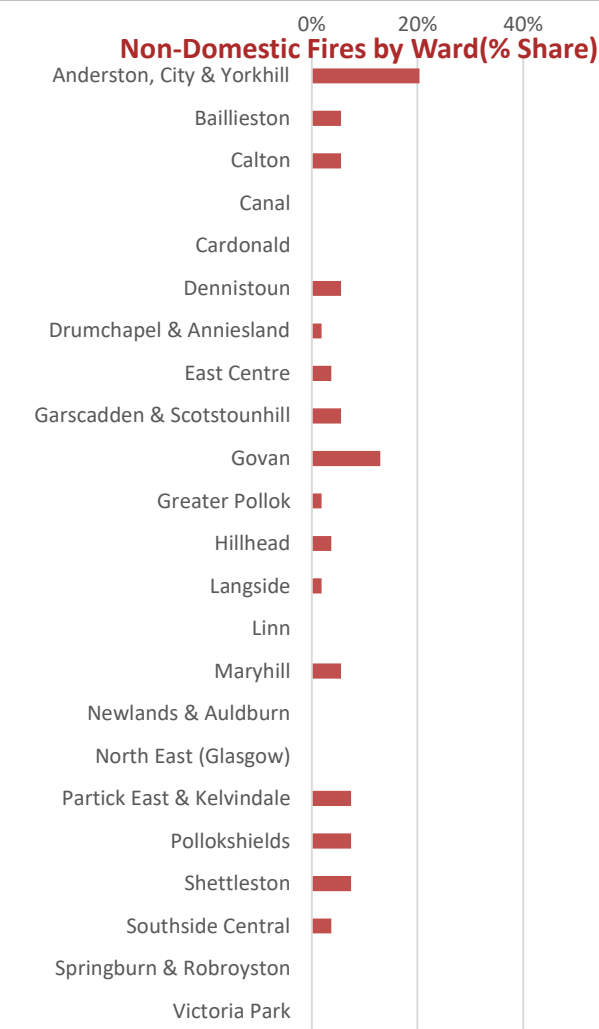
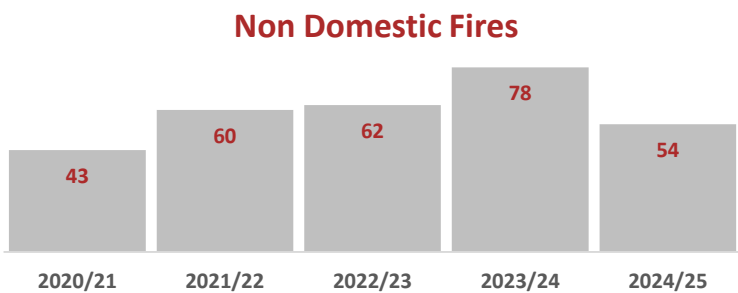
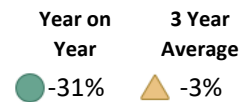


493 Deliberate Fires in Q1 2024/25 show a decrease of 44% from the same period last year and 19% below the three-year average. Data is questioned and where an increase in incidents in a particular area is identified, our Community Action Team engages with partners and local stakeholders to deliver bespoke education and engagement events such as the Barlinnie Partneship and PAFS Programme. This youth diversionary work aims to discourage anti-social behaviour as well as teach valuable life skills such as CPR and fire safety.

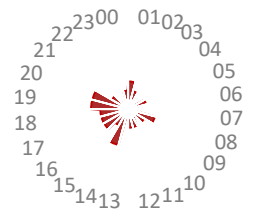
Non Domestic Fires



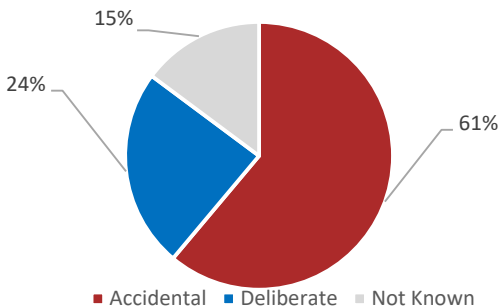
Performance Summary



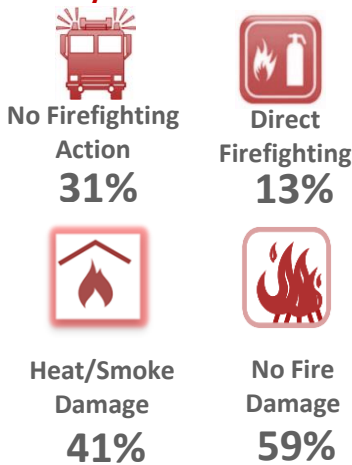
Non-Domestic Fires by Time of



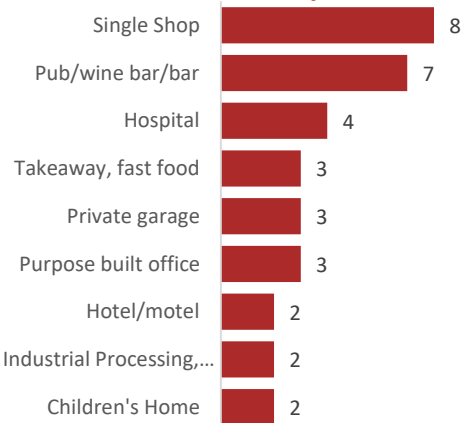
Non-Domestic Fires by Nature of Origin



Severity of Non-Domestic Fires



Non-Domestic Fires by Premises Type

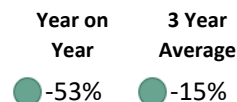


The figure of 54 for Q1 2024/25 shows a decrease of 30% from the previous year's quarter and the lowest number recorded in 4 years. Our Fire Safety Enforcement teams conduct regular audits on non-domestic premises covered under the Fire Scotland 2005 Act to improve fire safety in these buildings. They also conduct Post Fire Audits in relevant premises to investigate whether fire safety was adhered to in line with legislative requirements.

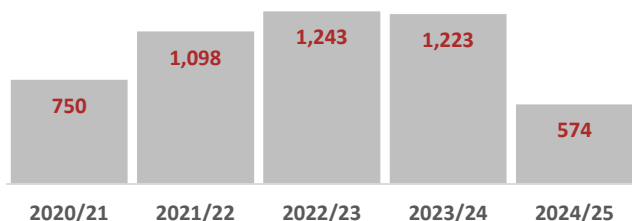
Unwanted Fire Alarm Signals



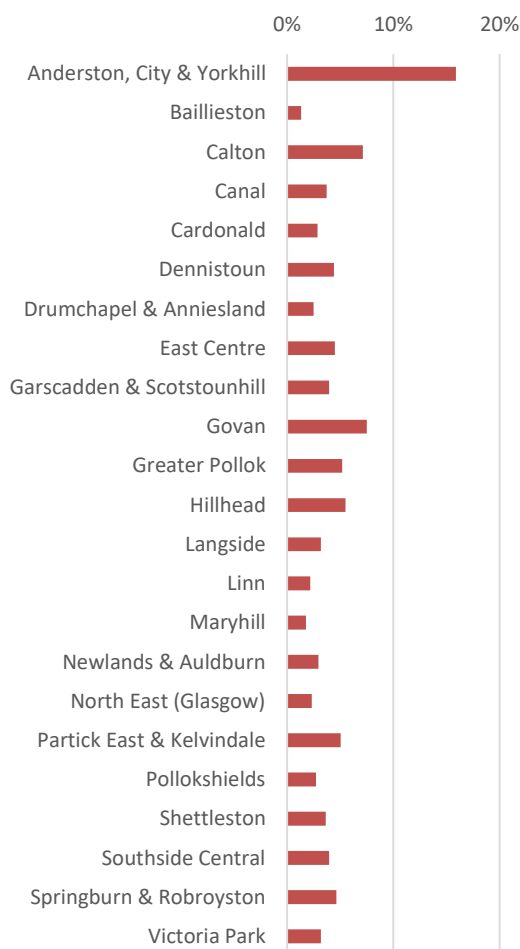
Performance Summary



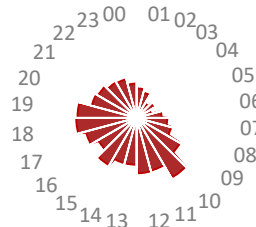
Unwanted Fire Alarm Signals



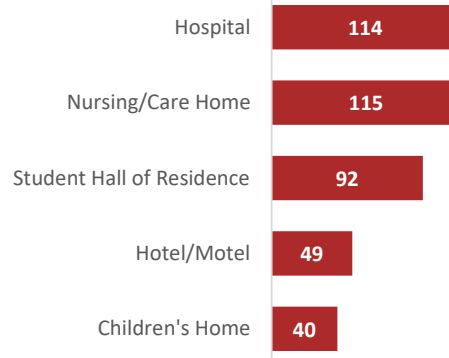
Unwanted Fire Alarm Signals by Ward (% share)



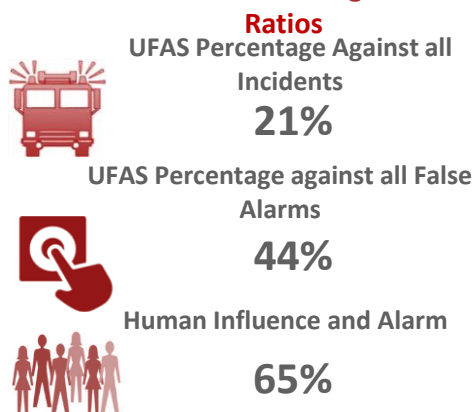
Unwanted Fire Alarm Signals by Time



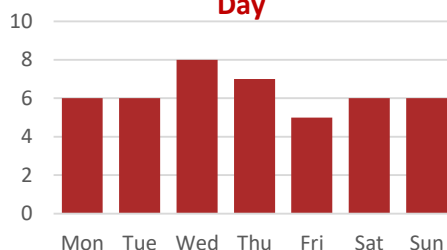
Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals Activity Ratios



Average Unwanted Fire Alarm Signals per Day



574 UFAS incidents were attended during Q1 2024/25, showing a 53% decrease in incidents from the same period last year. This significant reduction is due to the change in our response to Unwanted Fire Alarm Signals (UFAS) as of July 1 2023. This change mitigates the need for unnecessary blue light journeys, improving the availability of resources, community safety and environmental impact as well as unnecessary disruption to business.

Prevention, Protection & Operational Activities

External Wall Cladding

The City of Glasgow's Prevention and Protection Team has been supporting building owners where issues have arisen with the external wall system. SFRS has ensured that fire safety advice has been provided to relevant parties, residents have been given bespoke fire safety advice and operational preparedness has been enhanced for affected buildings.

SGN CO Detector Pilot

As financed by the Scottish Government, the Scottish Fire and Rescue Service is currently limited to providing and installing carbon monoxide (CO) detectors in domestic properties where an occupant satisfies the applicable risk criteria (high-risk owner-occupied). As part of a new pilot scheme, Scottish Gas Networks and the SFRS in the City of Glasgow will work in partnership to provide CO detection where an occupant does not meet the set national criteria and would otherwise not be eligible for the SG-funded CO alarms during routine home fire safety visits. The aim of the pilot is to further enhance the SFRS CO detector provision, raise awareness of CO safety, and help mitigate unintentional harm risks associated with CO releases within domestic properties in line with our local area priorities.

Road Safety

The Go Safe working group for road safety with GCC and Police Scotland has been reestablished to improve road safety across the city. A series of safety initiatives will be rolled out, including a collaborative campaign with Deliveroo to target food delivery riders in Glasgow. This also encapsulates the emerging fire risk associated with the storage and charging of lithium-ion-powered e-bikes and scooters. A combined safety leaflet is being created to inform and educate delivery riders on road safety as well as spread a generic safety message regarding lithium-ion batteries.

Make The Call

In order to ensure that the most vulnerable people within Glasgow are targeted, the City of Glasgow's Prevention and Protection Team continues to promote our "Make The Call" campaign. The campaign aims to appeal to carers, family and friends to "make the call" to SFRS to arrange a Home Fire Safety Visit for those who are at risk of serious injury or even death because of an accidental fire in their home. Statistics have shown that these people are likely to be over the age of 50, smoke, have mobility issues, live alone or use medical oxygen are more likely to be involved in a serious fire incident.

Engagement

A total of 1,228 HFSVs were carried out over the quarter by our Community Action Teams (CAT) and Operational Crews. 273 High Risk occupiers were targeted by fitting 371 detectors. The Community Action Team has conducted various engagement activities, such as leaflet drops, fire skills courses, anti-social behaviour engagement, partner risk recognition courses and school engagement. Seasonal Thematic Action Plans direct a thrust of targeted engagement for station and CAT personnel.

Partner Risk Recognition Training

The Scottish Fire and Rescue Service has always had close ties with a variety of partnership organisations, especially housing associations, social landlords, occupational therapists, etc. The Community Action Team runs courses based at McGill House and Pollok Fire Station tailored to those who work with vulnerable and at-risk tenants. Input on the risks of fire, actions for reducing said risks, practical team exercises, and an introduction to the referral process for home fire safety visits are covered during the course.