



**POLICE**  
SCOTLAND  
Keeping people safe  
POILEAS ALBA

Keeping People Safe in Greater Glasgow

Our Purpose—To improve the safety and wellbeing of people, places and communities in Scotland

## Glasgow City Local Policing Plan 2024/25– Q1



2023/24-Quarterly Report Q1  
April 24– June 24

Welcome to the latest Glasgow City Local Police Plan update. This report contains management information for quarter one of the year April 2024– March 2025.

The report provides details of ongoing work and initiatives which have commenced or have taken place in the Glasgow City area between 1st April 2024 and 30th June 2024.

Quarter one saw a number of football matches and public processions taking place, which placed considerable demand on officers to keep people safe. To ensuring these events were successfully delivered and policed without serious issue, we continue to work closely with partners, implementing local plans to minimise disruption to our communities.

### Public Health

Our Public Health Approach to Policing is crucial in ensuring the safety of vulnerable people during times of crisis.

In January 2024, G Division launched a pilot referral pathway with Compassionate Distress Response Service (CDRS) Out of Hours Service. The pilot commenced in Govan and Maryhill to help individuals in emotional distress receive the most appropriate support when suffering distress. In April 2024 an evaluation report was produced on the initial findings of the first three months of the pilot. These findings provided encouraging feedback and evidenced the need for the service, highlighting good working practices and outcomes, for all parties. Due to the success of the initial three months of the pilot, phase 2 saw the extension to Cathcart and Shettleston in April 2024. Throughout April and May the Public Health Team delivered inputs to all Community and Response officers within these sub-divisions to enable

them to utilise the service. Phase 2 of the pilot has continued to be a success in ensuring that vulnerable individuals receive the right care at the earliest opportunity. There has been a total of 89 appropriate referrals made in this reporting period.

In addition, we understand individuals who are reported missing can often have complex health needs and are usually supported by public health professionals. During this quarter, our officers within the Missing Persons Unit have worked collaboratively with a range of health partners including Hospitals, Mental Health Assessment Units, and Care Facilities. Several awareness and information sessions have been delivered to health professionals by our team which focus on missing person awareness, joint needs, and requirements of each service. With an emphasis on the safety and wellbeing of the missing person, these sessions have been well received by our partners and work is ongoing to continue this critical engagement work.

### Public Satisfaction

**User experience** surveys indicate satisfaction levels with policing remain high. On average this quarter, satisfaction levels are higher than national levels of 69.43%, with 76.34% of respondents indicating that they are satisfied or very satisfied with their overall experience.

**Complaints** - Between April and June 2024 a total of 388 complaints were received compared to 378 complaints the previous year, an increase of 2.6%. (Appendix A)



**POLICE  
SCOTLAND**  
*Keeping people safe*  
POILEAS ALBA

**Plan on a Page  
Glasgow City**

**Our vision** | Policing for a safe, protected and resilient Scotland  
**Our purpose** | Improve the safety and wellbeing of people, places and communities in Scotland  
**Our values** | Fairness, Integrity, Respect, Human Rights

**PUBLIC HEALTH**

**Our Local  
Policing Priorities**

**CRIME**  
Reducing the crimes of greatest concern & detecting offenders

**COMMUNITY WELLBEING**  
Working with partners and the most vulnerable to reduce harm

**EVENTS & OPERATIONS**  
Ensuring the safety of participants & being responsive to community concerns

**SERIOUS ORGANISED CRIME**  
Divert, Detect & Disrupt organised criminality in our communities

Violence & Disorder  
Hate Crime  
Acquisitive Crime  
Sexual Crime  
Cybercrime

Mental Health  
Drug Harm  
Violence against women/girls  
Road Safety  
Adult/Child protection

Concerts & events  
Processions & Assemblies  
Football Events  
Licensed Glasgow economy

Fuels & firearms  
Interventions  
Human trafficking  
Serious Violence  
Drug supply & manufacture

**Our Objectives**

**Strategic Outcomes**

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

The needs of local communities are addressed through effective service delivery

The public, communities and partners are engaged, involved and have confidence in policing

Our people are supported through a positive working environment, enabling them to serve the public

Police Scotland is sustainable, adaptable and prepared for future challenges

**PARTNERSHIPS**

**PERSON CENTRED APPROACH**

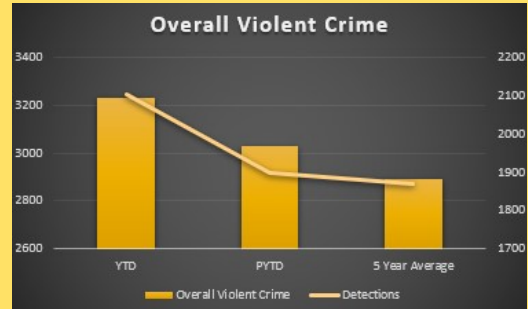
Focusing on our local policing priorities, we aim to deliver the positive outcomes highlighted, whilst promoting Glasgow's Vision and helping to deliver the Glasgow City Council Strategic Plan key themes: inequality, tackling poverty, driving inclusive growth and fighting the climate emergency

**PREVENTION & EARLY INTERVENTION**

## Crime

**Overall violent Crime** has increased by 6.53% from PYTD, and increased 11.7% from 5 years mean with 3,228 violent crimes recorded this YTD, 3,030 PYTD and a 5 year average of 2,890.

**Detection rates** for overall violent crime have increased slightly by 2.5% compared to PYTD with a current detection rate of 65.2% (Appendix B).



## Homicides

**Operation Grinpella** relates to the murder of a 70-year-old male at Victoria Road, Glasgow on 12<sup>th</sup> April 2024. This was investigated by Greater Glasgow CID. A 15-year-old male was charged and fully committed into secure accommodation.

On 12<sup>th</sup> May 2024, a 53-year-old female was assaulted on Crail Place, Glasgow. She subsequently died Tuesday 14<sup>th</sup> May. A 40-year-old male has been charged with culpable homicide and released on specific bail conditions. Greater Glasgow CID led the investigation.

**Operation Troche** relates to the murder of a 27-year-old male on Saracen Street, Glasgow on 18<sup>th</sup> May 2024. Two

men aged 36 and 26 years old have been charged with murder and fully committed into custody.

**Operation Sedona** relates to the murder of a 16-year-old male within Greenfield Park, Eskbank street Glasgow. He was assaulted on 31<sup>st</sup> May and died on the 2<sup>nd</sup> of June. Greater Glasgow CID led the investigation and a 13-year-old male has been charged with murder and committed into secure accommodation.

**Operation Capelaw** relates to the murder of a 49-year-old male on Brock Road Glasgow on 4<sup>th</sup> June. A 52 year old male has been charged with murder and fully committed into custody.

## Police Impersonator Frauds

Following on from Q4 2023/24 report which highlighted an increase in police impersonator frauds, 14,000 Police Impersonation leaflets have been distributed via a range of Registered Social Landlords direct to tenants with more to be issued. Wheatley Group have also agreed to distribute to their tenants in G Division.

In addition to this, 10,000 Age Scotland Scam Awareness books have been distributed to sub-divisions, which also includes the Police Impersonator leaflet embedded in the back pages for distribution by community officers at events and through partners.

## Hate Crime

Hate Incidents where no crime was recorded have remained the same, when compared to the PYTD at 55 for the quarter. However they have increased from the 5 year average of 36.6.

Hate Crimes have seen a significant increase from PYTD and 5 year mean with 628 crimes recorded this year, 370 PYTD and a 5 year mean of 421.4. However due to the different sources of data being used, and different methodology/counting rules, comparison of recorded

hates crimes from the 1st April 2024 with recorded hate crimes prior to this date is not advised. The new legislation introduced in April 2024 and ongoing engagement around this may have also increased confidence in reporting hate crimes.

Hate crime detections rates have increased 8.5% from PTYD and 3.9% from 5 year mean, with the current detection rate being 61.8%. (Appendix B)

## Community Wellbeing

### New Driver Early Intervention

The New Driver Early Intervention Scheme is an interactive presentation primarily aimed at 17–25 year-olds. It was designed by Inspector Craig Beaver from Roads Policing and aims to address the gap in the learning journey of new drivers by providing a solid reminder of the individual responsibilities that a driver has, both for themselves and for other road users.

By using actual footage of a fatal road collision in Ayrshire (Go-Pro recordings from within involved vehicles), the course examines the risk-taking behaviour of a new driver whilst highlighting the inability to identify, prioritise and deal with hazards due to inexperience.

The scheme also examines the life changing consequences of making such decisions and aims to reduce road deaths, caused by driver behaviour, within Greater Glasgow Division.

A ‘train the trainers’ session has been delivered to 14 Police Sergeants across Glasgow and local officers are now being trained in the delivery of the presentation. Local officers will then identify relevant partners, institutions, and education establishments where the inputs can be delivered. All Campus Officers in Glasgow will be trained in the presentation on 30 August 2024 during an event at Eastgate and will thereafter begin delivering the presentation to senior secondary pupils across Glasgow.

In Glasgow South, the presentation has already been delivered to the Govan Youth Information Project (GYIP). Plans are also in place to deliver the training to Cardonald College and use The South West Arts and Music Project (SWAMP) in Pollok and the Shop Secure initiative at Silverburn to further deliver the presentation to local young people.

### Poverty Partnership

As part of our public health approach to policing, Greater Glasgow Division developed a partnership and referral pathway into Glasgow Helps through our Concern Hub. The partnership enhanced the support available for vulnerable people within our communities.

In February 2024, the Glasgow Community Planning Partnership agreed on a single strategic priority to reduce poverty across the city. Coinciding with this direction, the Poverty Partnership initiative was launched as a pilot within the North East of Glasgow. This aimed to operationalise the strategic intention, identify those within our communities suffering from financial hardship and refer them to Glasgow Helps to receive the right support, from the right organisation at the right time. Initial governance and identification of suitable individuals and families were managed through daily incident reviews.

Ten individuals were referred in the first three months of the pilot from a range of incidents including vulnerable persons, offenders of crime and victims of crime. Evaluation identified a significant reduction of over 95% in call demand from those referred, from 120 previous calls to just 5 following referrals. Most importantly, those who are vulnerable received the support they required from the organisations who can help.

Following the initial success, an officer from our Public Protection Unit has since been seconded into Glasgow Helps. This will improve our understanding of the operational capability of Glasgow Helps to further develop our referral criteria and improve triaging of vulnerable person reports. The pilot will now extend to officers on each of the Response and Community Police Teams, in an effort to raise awareness and increase the volume of referrals for those who need it most.

### Road Policing

There has been 1 fatal road crash since 1st April 2024, which is an 83% reduction from PYTD when 6 fatalities were recorded.

The national calendar of road safety activities in the coming quarter are;

1st– 14th July: Summer Drink Drug Drive.  
 22nd –28th July: National Mobile Phone Campaign.  
 26th–28th July: Motorcycle Safety Weekend  
 9th–11th August: Motorcycle Safety Weekend  
 12th– 25th August: Child Safety Return to School  
 19th– 25th August: Drink Driving Campaign  
 9th– 15th September: National Speed Campaign

## Events and Operations

### Events

This quarter incorporated a significant number of events across Glasgow as the Spring/Summer months brought high-profile music artists to the city including Greenday, Pink and the Foo Fighters who, respectively, played outdoor concerts in front of a combined 175,000 spectators at Bellahouston Park and Hampden Park.

This quarter also saw the culmination of the Scottish football season in which Celtic FC successfully retained both the Premiership title and the Scottish Cup, which was played in a final against Rangers FC at

Hampden Park in front of 50,000 supporters.

A significant policing operation saw the deployment of conventional and specialist officers to support partners in delivering a safe event, which concluded the Scottish football season.

Continuing the football theme, a policing operation was in place to support partners in delivering Scotland v Finland at Hampden Park on 7<sup>th</sup> June 2024 as the Tartan Army waved off the National football team to the European Championships in Germany.

### Licensing and Night-Time Economy

The Safer Glasgow City Centre Policing Plan (SGCCPP) continues to be resourced and reviewed in line with the demands and changeable dynamic of the night-time economy, particularly in relation to young people frequenting and congregating in the City Centre.

We continue to work with communities and partner agencies to reduce anti-social behaviour and crime in the City Centre, and also to reduce the harm caused through alcohol and drugs, referring those affected to appropriate support services and diversionary activities, in line with our public health approach.

### Look Forward

Looking ahead to Q2 2024/25, substantial planning has been undertaken to ensure the safe and successful delivery of major operations within G Division.

At time of writing, we are now in Q2 and have already resourced the County Grand Orange Lodge of Glasgow Annual Boyne Parade which took place on Saturday 6th July.

In addition planning was in the final stages for TRSMT music festival which took place between 12th and 14th July and also the 2024 World Pipe Band Championships which attracts participant's and spectators from across the globe.

### Protest Activity

The conflict on Palestine continues to generate protest activity within the City Centre and across Glasgow, including the recent targeting of some places of business.

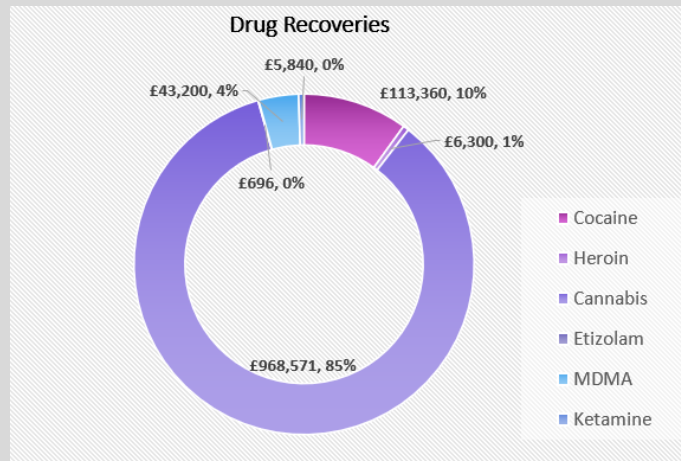
Policing operations have sought to protect the rights of people to protest peacefully while, at the same time, protecting the ability of others to go about their lawful business.

## Serious Organised Crime

### Recoveries

#### Controlled drugs

• Cocaine	2.8 Kg	£113,360
• Heroin	211g	£6,330
• Herbal Cannabis	23.1kg	£150,683
• Cannabis plants	1363	£817,800
• Cannabis resin	74g	£133
• Etizolam tablets	6960	£696
• MDMA	1.1kg	£43,200
• Ketamine	1.1kg	£5,840



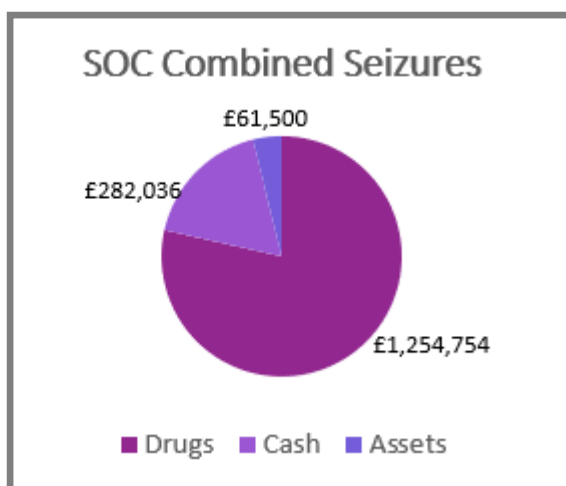
#### Firearms

- 6 x Firearm and associated ammunition

#### Cash and valuables.

- £282,036 cash seized.
- £61,500 asset seizures.
- 5 x stolen vehicles recovered.

### SOC Combined Seizures



### Human Trafficking

**Operation Setback:** Greater Glasgow Human Trafficking Unit arrested, cautioned and charged three nominals for Human Trafficking Offences in Glasgow, Paisley and Hamilton and seized over £30,000 in cash through the Proceeds of Crime Act. The nominals will be subject of a criminal trial at a later date.

**Operation Fasthold:** Sentences were received at Glasgow High Court on 25 June 2024 for a joint human trafficking operation between Police Scotland and Home Office, which commenced in 2022, for offences of Human trafficking and Exploitation and aiding and abetting prostitution. The sentences between three accused equated to over 20 years in prison.