



Police Scotland

Greater Glasgow Division

One Glasgow Reducing Offending

Safe Group Service Overview 2023/24

1. Background to Service

One Glasgow launched in 2011 following the Public Service Reform programme to deliver improvement across the city. The original project consisted of four strands: **Children (0-8 years)**, **Reducing Offending (12-25 years)**, **Independent Living** and **Vulnerable Older People (+65 years)**. The One Glasgow Reducing Offending project is the last remaining strand of this work, with the three other workstreams now being housed within various other Glasgow City council business areas and departments.

One Glasgow Reducing Offending is a unique multi-agency partnership which is led by Police Scotland in partnership with Glasgow City Council HSCP, Children and Families social work services and Community Justice Glasgow. Its purpose is to co-ordinate and monitor progress of the Whole Systems Approach for young people. Its aim is to provide positive pathways for under-25s who are involved in, or at risk of becoming involved in, the criminal justice system.

Our service provides the scaffolding for young people to help them get on the right course with tailored intervention specific to the individual. This is delivered by combining multi-agency expertise to deliver a person-centred approach. Our unique combination of police officers, social workers, 3rd sector agencies and Glasgow City Council Community Justice team allows for a comprehensive understanding of youth justice.

2. Service Methodology

The One Glasgow partnership currently operates two key services: diversion referral routes to 3rd sector partners and support of social work intensive intervention services with enhanced information sharing.

One Glasgow currently work in partnership with three youth engagement services: Incudem ADAPT (focusing on young people involved in disorder or violent behaviour); Action for Children Side Step (focusing on young people who are at risk, or have been victims of, child criminal exploitation (CCE)); NRS Youth Intervention Team (provide short-term intensive support for young people engaging in antisocial behaviour).

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Each young person is provided a bespoke engagement product- based on their needs and circumstances- with direct mentoring by our 3rd sector partners. This includes life choices, addiction engagement (personal and interpersonal), education, employment/employability skills, family support and mental health. Referrals are made jointly by Police Scotland and HSCP social work services who combine data held on the young person to provide a holistic view of their current interactions with the youth justice system. Young people are identified from a variety of sources including:

- Police Scotland (including community police officers, campus police officers and public protection departments/the Greater Glasgow concern hub);
- Glasgow City Council Social Work Department (including duty teams, locality social work services, area screening boards and the Intensive Support and Monitoring Service);
- Analytical products making use of police data;
- Glasgow City Council Early and Effective Intervention (EEI);
- British Transport Police.

Following the initial referral, all engagement with our 3rd sector partners and the young person is voluntary (the young person can opt out at any time). Within our 3rd sector programmes, enhanced data sharing is in place providing a regular exchange of information with the One Glasgow team.

One Glasgow supports the following three statutory social work services with enhanced data sharing between police and social work:

- Supporting Transitions and Reintegration Service (STARS);
- Intensive Support and Monitoring Service (ISMS);
- Alternative to Remand (ATR).

One Glasgow Reducing Offending, contributes to the Glasgow City Local Policing Plan outcome Community Wellbeing, adopting a multiagency public health approach for young people coming into contact with the criminal justice system, and Serious Organised Crime diverting young persons at risk of exploitation.

One Glasgow's activity supports young people from some of the most deprived communities in Scotland, in line with the city's vision to improve outcomes for young people who are in poverty.

In 2023/24 **78.5%** of young people engaged by our diversion services resided within deciles 1 and 2 as identified in the Scottish Index of Multiple Deprivation* (SIMD). This accounts for **25%** of engaged young people residing in the **20%** of most deprived areas in Scotland, **21.5%** residing in the **10%** of most deprived areas in Scotland and **32%** residing in the **5%** of most deprived areas in Scotland.

**Note: Scottish Index of Multiple Deprivation (SIMD) www.simd.scot*

3. Service Resourcing and Capacity

One Glasgow Reducing Offending is currently funded by Police Scotland and Glasgow City Council HSCP. No external funding is provided to the service. Resources have been agreed by both delivery partners for the 2024/25 period and will continue on a rolling basis.

The One Glasgow delivery team is as follows:

- One police sergeant, Project Lead, based within the Police Scotland, Greater Glasgow, Partnerships department.
- One police constable, Project Delivery Officer, based within the Police Scotland, Greater Glasgow, Partnerships department.

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- One social worker, Project Delivery Officer, based within Intensive Services, Glasgow City Council HSCP.

Diversion services provided by our third sector partners are agreed on a yearly basis. These are subject to service funding and capacity of the delivering partner. All partners provide a base yearly quota for young persons forecasted for their service. This can be subject to change based on capacity changes throughout the financial year.

For the period of 2023/24 service capacity for diversion as listed below:

<u>Service</u>	<u>Base Delivery Capacity 2024/25</u>	<u>Actual One Glasgow Clients</u>
Action for Children-Side Step	24	26
Includem- ADAPT	10	14
NRS-Youth Intervention Team	New service March 2024	1
Total	34	41

For the period of 2024/25 agreed service capacity for diversion as listed below:

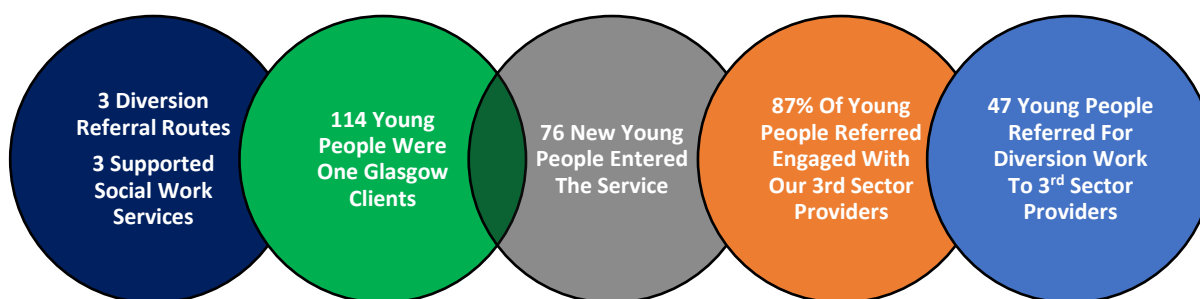
<u>Service</u>	<u>Base Delivery Capacity 2024/25</u>	<u>Actual One Glasgow Clients May 2024</u>	<u>Referred 2024/25 Pending Engagement*</u>
Action for Children-Side Step	24	10	6
Includem- ADAPT	10	1	7
NRS-Youth Intervention Team	15	2	3
Total	49	13	16

**Note not all referred young people will accept service or suitability for service may change during engagement stage.*

As illustrated by these tables One Glasgow exceeded forecast capacity in the 2023/24 period. It is anticipated that full capacity of the service will be utilised in the 2024/25 period, with over subscription for service provision.

4. Service Delivery Overview of 2023/24

The below infographic shows summary of the One Glasgow service between April 2023 and April 2024:



Within three months of completion of a diversion project provided by One Glasgow, **93%** of young people had no further crimes of violence and **80%** reduced their offending (**75%** of them committing no further offences).

Within six months* of completion, **100%** of young people had no further crimes of violence and **72%** reduced their offending (**67%** of them committing no further offences).

On average, young people engaged with a diversion service for **184 days** (the shortest being **61 days** and longest **406 days**).

** Reporting period covers 01/04/2023 to 01/04/2024. Not all young people who have disengaged with the service have attained 6 months without support.*

5. Case Study

Sixteen-year-old Josh* was identified by Police Scotland and HSCP Social Work Services, following charges for drugs offences. There was credible information that he was involved in drug supply and possibly the victim of Child Criminal Exploitation due to this. His pattern of offending was escalating with several charges labelled for carrying knives. He had no other support services in place, so he was the subject of a joint referral to the Action for Children Side Step Project by One Glasgow.

On referral, Josh was not in education, employment, or training. He was suffering from anxiety due to poor mental health and significant cannabis use. Staff supported him for 8 months and he fully engaged in all sessions. Side Step provided his family with financial and community support as his mum suffered from poor health. Josh engaged in focus work to improve his anxiety, building self-esteem and confidence, which allowed him to think positively about the future and consider pursuing employment opportunities.

Josh enrolled in a Tigers construction programme. Side Step staff supported him by liaising with the employability team to ensure he received the appropriate support. Josh completed this programme and received positive feedback on his performance. Side Step subsequently referred him to the Action for Children YouthBuild employability construction course where he gained essential certificates which allowed him to access valuable work experience with a construction company with a view to full time employment.

Josh continued to attend YouthBuild and receive support from his course worker. He distanced himself from negative peers and instilled structure and routine into his life. This has helped him reduce his cannabis use. His offending has reduced significantly and there is no longer concern about drug dealing. He has progressed from Side Step and continues his personal development.

**Name changed to provide anonymity*

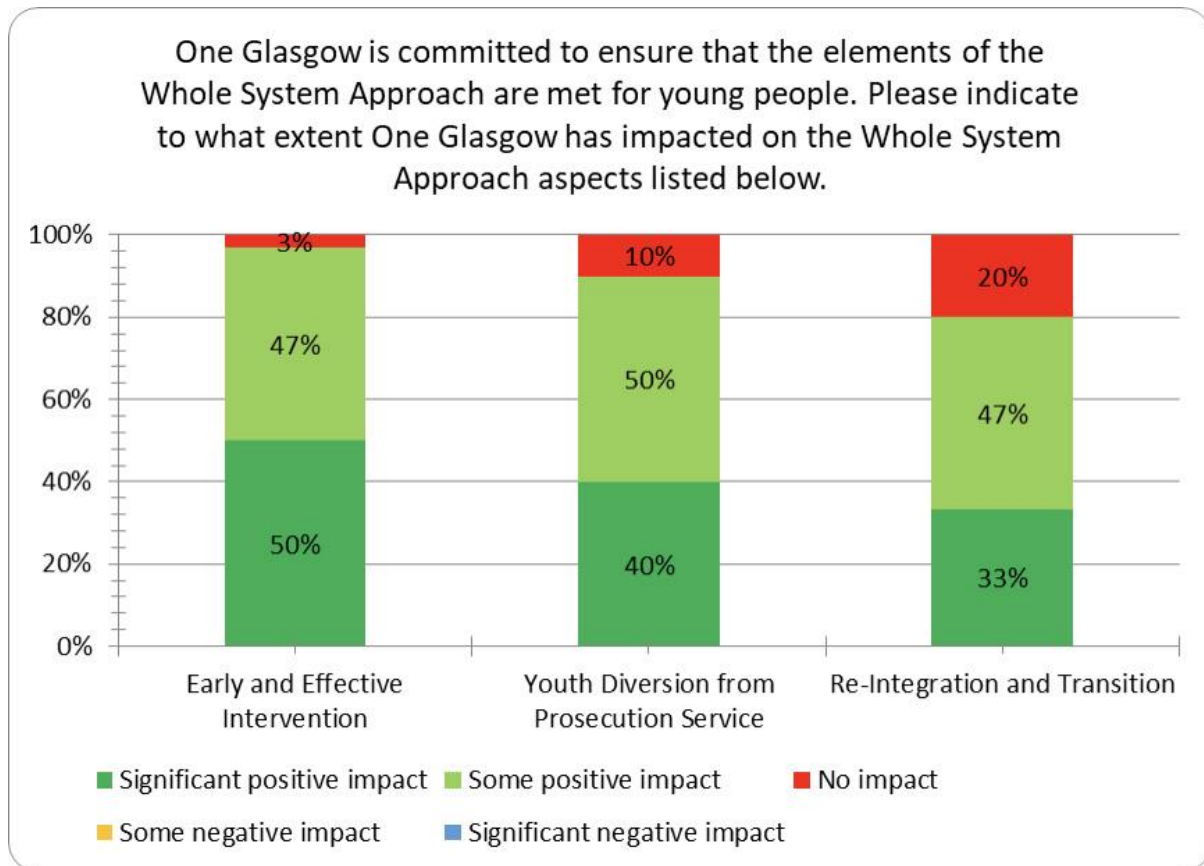
6. Partner Review of Service

Following a period of significant development across the youth justice system in Scotland- including legislative changes such as the Age of Criminal Responsibility and General Data Protection Regulations and policy commitments such as The Promise and Young Person's Guarantee- One Glasgow seized the opportunity to future proof our service by commissioning an independent review by a Strathclyde University graduate.

Views were captured from a variety of key stakeholders which provided a wealth of information from our partners across services to assist in understanding the current strengths, challenges and future opportunities for our project. This work has shaped our future vision to ensure we continue to provide positive outcomes and destinations for young people.

One Glasgow has had a positive impact on the 'whole systems approach' with respondents indicating the service supports overarching goals in Early Effective Intervention, Diversion from Prosecution and re-Integration to the community following a period in prison or secure care.

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Quotes from our partners of the impact which One Glasgow has on services in the city:

"The communication and regular updates with One Glasgow allow us to have a better insight into our young people and their offending, providing a more in-depth knowledge."

"I feel that allowing external organisations to join meetings, learn more about the organisation, contribute and receive advice has been highly beneficial. Some groups tend not to allow external organisations access and I strongly believe that by allowing this you have provided us with an opportunity to develop a programme that benefits all."

"The partnership approach which pulls on the various strengths of partners is key and means the most complete picture is available."

"Feedback on re-offending behaviour of young people in the community assists partners' awareness to escalate intervention to effect change."

"Having a focus on youth offending through a dual approach from social work and police has allowed for faster information sharing, intelligence gathering, and referral to relevant agencies. In turn resulted in Early & Effective Intervention (EEI) cases being identified/referred, potential for high-risk offenders to be identified and supported at the earliest possible stage, connecting across Glasgow and promoting multi agency working."

"Having One Glasgow's input in our service has allowed us to meet the needs of the young people and support them to reduce or stop offending behaviour and divert them from serious and organised crime."

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7. Let's Get Re-Connected

In partnership with Glasgow City Council, G Division Safer Communities hosted the 'Let's Get Re-Connected' event at the Emirates Arena in November 2023. This event was tailored for organisations who support young people under 25 who are at risk of becoming, or are involved in, offending by addressing the needs that may have brought them into the justice system.

The event provided a platform for participants to network, share information and make links with a view to working together to improve outcomes for young people. It also featured stalls run by various public and third sector organisations and projects to highlight the services they deliver.

Inputs were delivered by:

- RCA Trust
- Partners In Advocacy
- Brave Heart Industries
- Crimestoppers – Fearless
- Action for Children
- MyBnk
- Youth Health Service
- One Glasgow

The event allowed the 100 attendees to:

- Increase their awareness of a complex system;
- Enhance knowledge & understanding of the delivery environment;
- Make vital links to improve multiple outcomes through better joined up working;
- Promote and share information about services;
- Enhance inward and outward referral flow.

8. One Glasgow in 2024/25

The outlook for the future is positive, and we continue to develop our service to widen capacity across the Glasgow City area. Our diversion delivery partners have agreed funding for the 2024/25 however future sustainability of this aspect of the project is dependent on this continued financial support from funding bids. Police Scotland and Glasgow City Council HSCP are committed to continued provision of the service.

We continue to work to raise awareness of One Glasgow among stakeholders. We deliver workshops to the youth justice sector and partners which engages a wider scope of operational practitioners, encourages shared organisational learning and promotes closer professional relationships.

Work is ongoing to increase our referral routes to ensure we meet the needs of young people with bespoke youth services to improve opportunities for young people across the city. We currently are in the final phase of creating a new diversion service pathway, in partnership with Braveheart Industries, which will launch in Q3 2024 and are in the exploration stage with other service providers.

The One Glasgow team supports a variety of working groups within the city, including the Glasgow City Integrated Children's Services Plan and the Youth Justice Strategy group, supporting activity whilst sharing our organisational learning with key stakeholders, which will continue in 2024/25. With Glasgow City Council's continued development of the multi-agency Child Poverty Pathfinder and Glasgow's No Wrong Door Network, One Glasgow will have a vital role in this positive workstream to further enhance and improve outcomes for young people across our city.

9. Recommendations

The Safe Glasgow Partnership is asked to:

- Consider the information provided; and
- Note the contents of report