

## Conditions attached to a Private Hire Car Driver's Licence

1. The driver of a private hire car shall at all times, while in charge of a private hire car as such, have the private hire car driver's licence issued by the Licensing Authority and shall exhibit such licence on demand to any authorised officer of the Licensing Authority or police officer.
2. The driver of a private hire car shall at all times, while in charge of a private hire car as such, display the licence badge issued by the Licensing Authority in a prominent visible place within the private hire car so that it can be clearly read by passengers and shall permit any passenger, police officer or authorised officer of the Licensing Authority on demand to inspect the same and note what is contained thereon.
3. The driver of a private hire car shall be bound to fulfil, or cause to be fulfilled, at the time and location specified, a request to hire the private hire car, which has been accepted, unless there be sufficient cause for not fulfilling the request to hire.
4. The driver of a private hire car which has been hired may not under any circumstances pick up or convey another passenger without the consent of the original hirer or passenger(s).
5. The driver of a private hire car shall not at any time convey in the private hire car more than the number of passengers the private hire car is licensed to carry. For the purpose of this condition the number of passengers the private hire car is licensed to carry shall be determined by the number of seat spaces provided with safety belts which the vehicle contains (excluding the driver's seat and safety belt) unless otherwise stated by the Licensing Authority. Any child under 12 years of age must be accompanied by an adult.
6. The driver of a private hire car which has been hired shall drive to the destination by the most cost-effective route unless otherwise instructed by the hirer.
7. The driver of a private hire car shall, unless the cost of the journey is regulated by a Licensing Authority fare structure, take steps to ensure that any potential hirer of the private hire car is informed prior to the commencement of the hire which shall be deemed to be when the vehicle is put in motion or such other time as may be agreed by the driver and the potential hirer (a) that the fare is not so regulated and (b) the cost, or the method of calculating the cost, of the proposed journey.
8. Subject to condition 9 below the driver of a private hire car shall not refuse to drive a passenger to any place within the licensed area.
9. The driver of a private hire car shall not be required to convey any hirer or passenger who is drunk or otherwise not in a fit and proper condition to be carried or likely to cause damage to the interior of the private hire car, or who refuses to cease smoking, vaping or using e-cigarettes in the private hire car when requested to do so by the driver.
10. The driver of a private hire car, while in charge of a private hire car as such, shall not ply for trade.
11. The driver of a private hire car shall not refuse to carry luggage in the private hire car providing that the said luggage can be accommodated safely within the luggage compartment of the private hire car.
12. The driver of a private hire car shall, unless a Mobility Assistance Exemption Certificate has been issued to the driver of a private hire car from the Licensing Authority:

(a) where the private hire car is not wheelchair accessible, give such assistance as the driver is able to give (i) to enable the passenger to get into or out of the private hire car; and (ii) to load the passenger's luggage, wheelchair or mobility aids into or out of the private hire car; or

(b) where the private hire car is wheelchair accessible give such assistance as the driver is able to give (i) to enable the passenger to get into or out of the private hire car; (ii) if the passenger wishes to remain in the wheelchair, to enable the passenger to get into or out of the private hire car while in the wheelchair; (iii) to load the passenger's luggage or mobility aids into or out of the private hire car; and (iv) if the passenger does not wish to remain in the wheelchair, to load the wheelchair into or out of the private hire car.

13 The driver of a private hire car shall, after the completion of each journey, search the private hire car for any property which may have been left therein. Any property found by the driver shall, within 24 hours, be returned to the owner of the property if known, or be handed in by the driver to any police station.

14 The driver of a private hire car, while operating the private hire car for hire or reward, shall be clean and tidy in person and clothing and shall behave in a proper and civil manner.

15 The driver of a private hire car shall not knowingly allow the private hire car in the driver's charge to be used for illegal or immoral purposes, nor permit to be carried in the private hire car any article of a dirty, filthy or noxious nature or an explosive or dangerous nature.

16 The driver of a private hire car shall ensure that the private hire car in the driver's charge, including all body work, upholstery and fittings, is in a safe and serviceable condition and that it is kept in a clean condition both internally and, subject to the prevailing road conditions, externally.

17 The driver of a private hire car who changes contact details (which includes mobile telephone number, email address and/or home address) shall within 28 days thereafter give notice either by email to the Licensing Authority at [licensingenquiries@glasgow.gov.uk](mailto:licensingenquiries@glasgow.gov.uk) or by letter to the Licensing Authority, City Chambers, George Square, G2 1DU.

18 If during the currency of this licence, the driver of a private hire car develops any medical condition or there is a change to the driver's existing medical condition which may affect the driver's ability to hold a licence in terms of Group 2 Standards of the Medical Aspects of Fitness to Drive booklet issued by the Medical Commission on Accident Prevention, the driver shall forthwith notify the Licensing Authority within 7 days, or when reasonably practical to do so, of the medical condition developing or the change to the existing medical condition.

19 If during the currency of the licence, the driver of a private hire car is convicted of any offence, the driver shall, within 28 days, provide full details of such convictions to the Licensing Authority.

20 A private hire car driver, unless an Exemption Certificate from Carrying an Assistance Dog has been issued by the Licensing Authority to the private hire car driver, who is driving or otherwise has charge of a private hire car which has been hired (a) by or for a disabled person who is accompanied by a an assistance dog of that person; or (b) by a person who wishes such a disabled person to accompany that person in the private hire car, shall carry the disabled person's dog and allow it to remain with the disabled person and shall not make any additional charge for doing so.

21 The driver of a private hire car, where CCTV has been approved by the Licensing Authority in the private hire car, must verbally bring to the attention of any passenger that CCTV equipment is in operation and the purpose for which the CCTV is being used. In the limited circumstance where audio recording is justified using the CCTV, the driver of the private hire car must verbally bring to this to the attention of any passenger when audio recording is activated in the private hire car.

22 The driver of a private hire car must not use any CCTV within the private hire car that has not been approved by the Licensing Authority.

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23. The driver of a private hire car shall not smoke, vape or use e-cigarettes within the private hire car.
24. The driver of a private hire car must not obstruct an authorised officer of the Licensing Authority or police officer from carrying out their lawful duties under the Civic Government (Scotland) Act 1982.
25. The driver of a private hire car must not wait on a licensed taxi rank to seek work.
26. The driver of a private hire car shall ensure, with the private hire car licence holder if the driver is not the holder of the private hire car licence, prior to commencing each shift as a private hire car driver, that any plates or other items to identify the vehicle as a private hire car which have been issued by the Licensing Authority for the purpose of display, are displayed on the private hire car in the correct position as required by the Licensing Authority.
27. The driver of a private hire car shall ensure that where a booking is received within this Licensing Authority area for a passenger within this area, which requires a passenger to be transported out with this Licensing Authority area, the driver shall return to this Licensing Authority immediately once that journey has finished unless the driver receives a booking within the other area which occurred whilst in the course of transporting the passenger.
28. The driver of a private hire car shall not carry out any modifications to the private hire car unless the modification has been approved by the Licensing Authority.
29. The driver of a private hire car shall not display any advertising on the private hire car unless the advertising has been approved by the Licensing Authority.