

Dampness, condensation and mould and its impact on housing stock noted.

2 There was submitted and noted a report by the Executive Director of Neighbourhoods, Regeneration and Sustainability regarding an overview of how the Council had responded to reports of dampness, condensation and mould within housing, advising

- (1) of a new referral process and procedure for the reporting of dampness complaints and the recording of these complaints, as detailed in the report;
- (2) that it was recognised that in many cases, more bespoke advice was required to support residents in heating their properties as this was often linked to fuel cost poverty and that a dedicated advice mentor had been appointed to assist vulnerable citizens within the private rented sector who were affected by damp and mould within the home and tenants would also be provided with help and advice on fuel poverty within housing;
- (3) of the aim of a Whole House Retrofit approach to deliver a range of measures which had been successfully tested, to improve performance and reduce maintenance and fuel bills for residents and that Neighbourhoods, Regeneration and Sustainability Housing Services Retrofit team was continuing to work with a range of partners to test a range of approaches for specific building archetypes and in particular the older pre-1919 tenement properties;
- (4) of a range of initiatives being undertaken by Registered Social Landlords (RSLs) in the city to prevent and better respond to house condition issues and that the Council was working in partnership with RSLs to trial new smart home technology to help combat dampness within their housing stock, as detailed in the report; and
- (5) of future actions, as detailed in the report which included exploring new links with other local authorities regarding in work training opportunities for officers dealing with dampness/mould complaints along with establishing a forum for best practice through the Scottish Housing Network Group.