



YOUR CITIZEN VOICE



Galton

A model for participation in local neighbourhoods in Glasgow

We are testing this model by...

Prototyping how Area Partnerships can spend the Neighbourhood Infrastructure Improvement Fund based on the opinions of as many citizens as possible





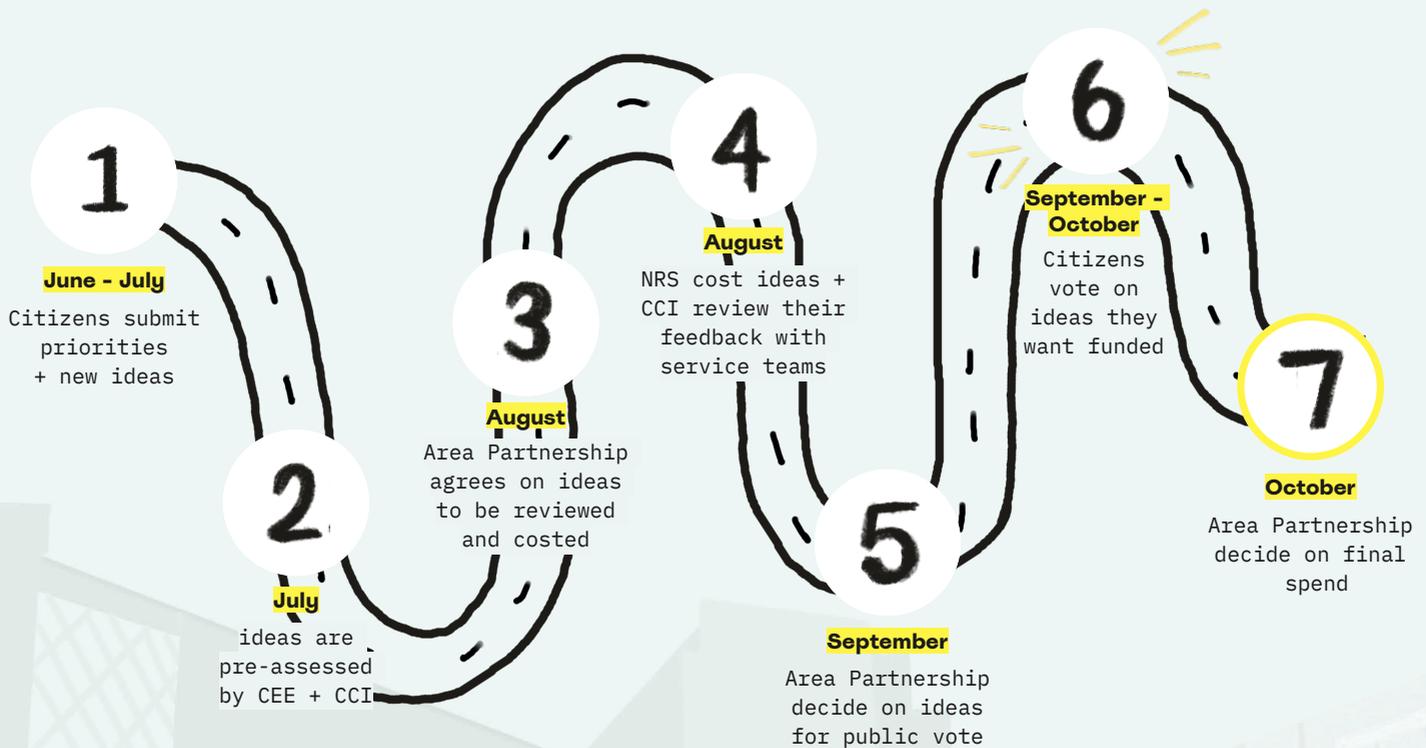
YOUR CITIZEN VOICE



Galton

A model for participation in local neighbourhoods in Glasgow

What we have done so far...



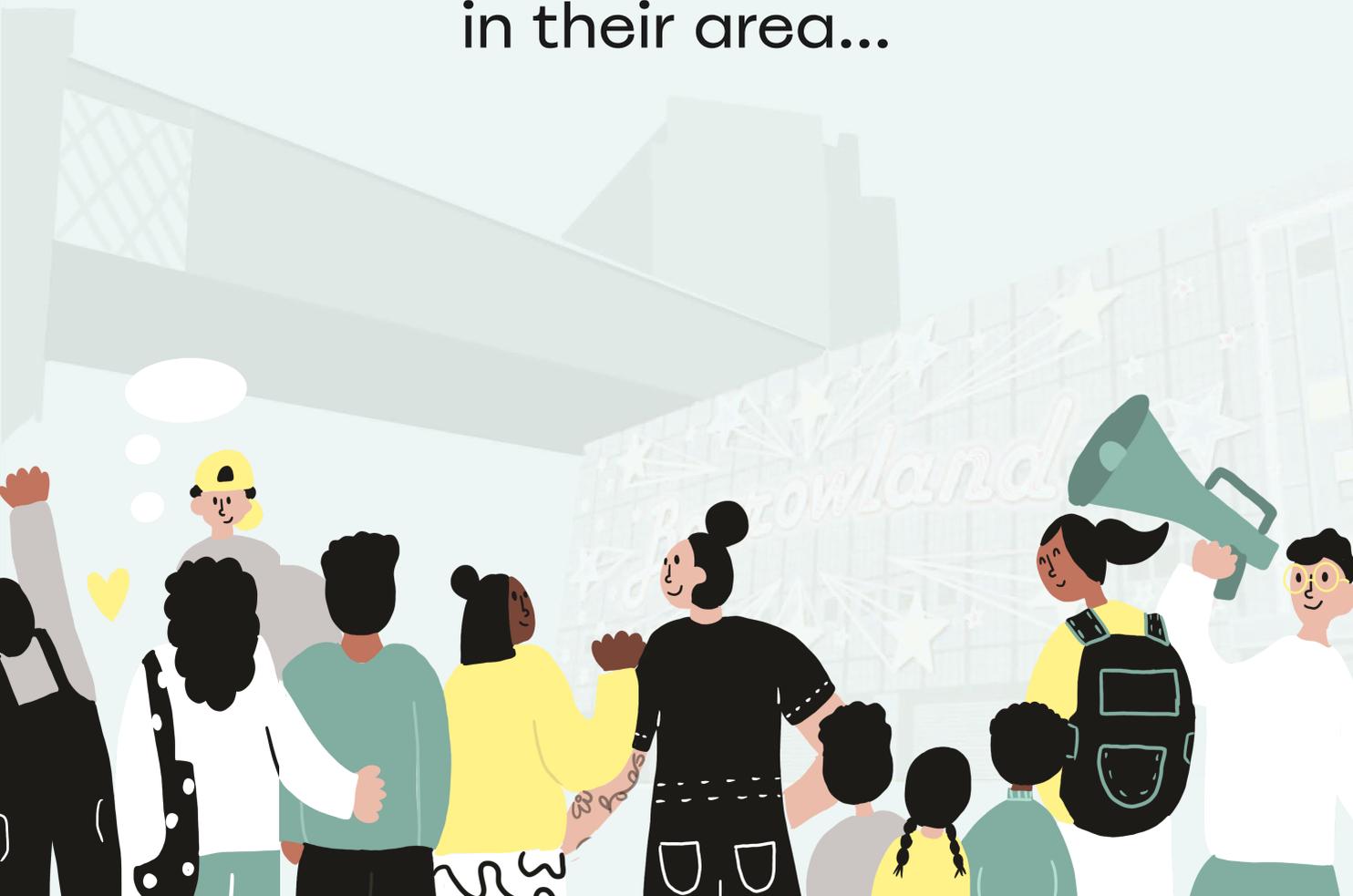


We asked people
in **Galton...**



How should we spend £1million in Galton?

Local people submitted ideas
and told us the priorities
in their area...



Your Citizen Voice

Calton

Phase 1

what we are doing?

making decisions on how the Neighbourhood Infrastructure Improvement Fund is spent based on the opinions of as many local people as possible.

the story so far...



137
took part



59%
took part
online



41%
took part in
person



0.5%
of the local
population



46
key community
organisations were
reached



28
local venues
had materials



19
local events
were attended

Ideas are currently being reviewed and costed before local people vote on the final ideas to be funded

160 NEW IDEAS!



The 3

most common ideas overall were about...



15%

Improving or creating
community, sports and
leisure facilities



14%

Making crossings and
pavements safer and
accessible for all



13%

Improving or creating
community gardens and
green spaces

23%

of submissions came
from people under the
age of 35

42%

of submissions
came from
someone who
is disabled or
lives with
someone who
is disabled

69%

of submissions
came from White
British people

"Making the
community proud
about where they live!"

Your Top Priorities

We asked what your
priorities were...

54% Open Spaces

42% Conditions of Roads

39% Pavements

36% Drainage Systems

30% Street Lighting

30% Street Furniture

28% Road Safety

17% Traffic Signals



Your ideas to improve Calton

Phase 1

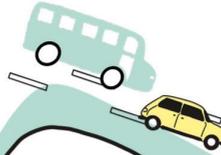


25%
came from the
Calton area



12
ideas were about
Improve Street Furniture

Ideas included
community notice
boards, public toilets,
seating and
handrails



37%
of submissions came
from someone who
is disabled or lives
with someone who is
disabled

19
ideas were about
Improve Road Safety

Ideas are included
making cycle lanes
safer and continuous,
improving visibility
at junctions and better
parking regulations

Road safety for
children was
highlighted as a
concern

Ideas included,
new play parks
and play facilities,
community growing
space and murals



74
ideas were about
Improve Open Spaces

30%
of submissions came
from someone who
is disabled or lives
with someone who is
disabled

53%
of ideas came from
someone who is
disabled or lives with
someone who is
disabled



15
ideas were about
Improve Pavements

50%
of ideas focus on
making pavements
more accessible for
all abilities

27%
came from the
Dalmarnock area

160
new ideas

27%
came from the
Bridgeton area



11
ideas were about
Improve Conditions of Roads

Ideas are included
measures to enable
pedestrians to cross safely
and reducing detours for
children and people with
disabilities to make journeys
shorter and easier



5
ideas were about
Improve Traffic Signals

58%
came from Dalmarnock
and a majority
highlighted flooding
outside Dalmarnock
train station



12
ideas were about
Improve Drainage Systems

50%
of submissions came
from someone who
is disabled or lives
with someone who is
disabled

Key issues included:
filling potholes,
resurfacing roads
smoothly, and
improving road
markings



8
ideas were about
Improve Street Lighting

Ideas referred to the
importance of street
lighting for children
to play safely
outdoors

A quarter of ideas
were submitted by
women



Your Citizen Voice

Pre-Assessment

Calton



We are making decisions on how the neighbourhood improvement infrastructure fund is spent based on the ideas and opinions of as many local people as possible.

88%
of new ideas fit the criteria and are being taken forward to the next stage!

Ideas are currently being reviewed and costed before local people vote on the final ideas to be funded

19 ideas didn't match the criteria...



7

ideas were outside of the council's remit



4

ideas couldn't be classed as capital spend*



5

ideas were classed as general maintenance



2

ideas were vague or incomplete



1

ideas were actually issues or complaints

Even if these ideas don't fit the Neighbourhood Infrastructure Improvement Fund, we are sharing them with the relevant council services to understand how we can progress them.

* The NIIF fund can only be spent on capital infrastructure improvements



We then asked people
in **Galton...**



**Tell us the ideas
you would like to see
approved in your area!**

Local people voted on a list
of ideas for their area



Your Citizen Voice

Calton

Phase 2

what we are doing...

making decisions on how the Neighbourhood Improvement Infrastructure Fund is spent based on the opinions of as many local people as possible. We asked local people to vote across 39 ideas and tell us which ones they would like to see in their area.



55%
took part online



45%
took part in person



1%
of the local population



35
key community organisations were reached



14
local venues had materials

THE BARRAS

39 new ideas!
The 3 most common ideas over all were about...

269
people wanted to vote for improving **conditions of pavements**
157 of which took the time to vote on the ideas individually.

275
people wanted to vote for improving **improving open spaces**
191 of which took the time to vote on the ideas individually.

267
people wanted to vote for improving **road safety**
144 of which took the time to vote on the ideas individually.

276
took part



60%

of people who voted were women

13%

of votes came from people aged 35-44

41%

of participants were disabled/ live with someone with a disability





How should we spend £1million in **Galton**?

Following the Your Citizen Voice vote we have looked at the following possible methods to ensure that citizens get the best options from what they have told us:

Prioritise Ideas that received the most votes

Allocate funding per theme proportionally to Citizen's priorities

Allocate funding to the top ideas for each neighbourhood



To spend £1million in Galton we could...

Method

1

Prioritise Ideas that received the most votes

What we did...

We looked at ideas that at least 75% of people participating approved and summed their cost until we reached £1 million.

We did this because...

This method puts the most weight on the citizens' votes as it is a direct reflection of the most recent consultation.

19 ideas funded

- 5 out of 12 for Open Spaces
- 4 out of 13 for Pavements
- 3 out of 8 for Road Safety
- 3 out of 3 for Drainage Systems
- 2 out of 5 for Road Conditions
- 1 out of 1 for Street Lighting
- 1 out of 1 for Street Furniture

Total money spent:

Ideas	£420,083
Inflation rise*.....	£100,000
10 Un-costed ideas.....	£479,917



What's good about this is...

This represents directly citizens' votes.

Once the money is distributed across the ideas, the spend per theme is fairly representative of the top three initial priorities - open spaces, condition of roads and pavements. Drainage Systems, Street Lights and Street Furniture still rank in the bottom half.



What's not so good...

The number of ideas shortlisted in each theme are not representative of citizens' initial priorities. For example, the second top priority, Condition of Roads ranks near the bottom with only 2 ideas while Road Safety is in the top 3 when initially at the bottom of all priorities.

This method leaves Parkhead with no ideas and Camlachie and Riedvale and Gallowgate with only one idea.

In this option, 10 out of 19 ideas are un-costed. Without accurate costing for each of the ideas it may not be possible to ensure that higher voted ideas are funded with the remaining fund left aside for un-costed ideas.



Things to think about...

In this option, 10 out of 19 ideas are un-costed. Using NRS feedback, we suggest to set aside at least half of the budget to be able to assess and fund currently un-costed ideas. Un-costed Ideas will then get funded in order of priority. We expect Road Safety solutions to be particularly costly. If there is money remaining in the fund, the following most popular idea can get funded.

*NRS recommended to account for inflation and 10% variation of price

MAPPING MOST VOTED ideas

Ideas in Galton that 75% of people voting said 'YES' to



key



drainage



street lights



open spaces



pavements



condition of roads



street furniture



road safety

To spend £1million in Galton we could...

Method

2

Allocate funding by theme proportionate to Citizen's priorities

What we did...

We divided the fund proportionally across themes based on citizens priorities. Under each theme we shortlisted the most voted ideas until we reached the total budget for the theme.

We did this because...

We wanted to ensure the ideas funded were building on and reflecting what people said are priorities in their area.



19
ideas
funded

5 out of 12 for Open Spaces
4 out of 13 for Pavements
3 out of 8 for Road Safety
3 out of 3 for Drainage Systems
2 out of 5 for Road Conditions
1 out of 1 for Street Lighting
1 out of 1 for Street Furniture

Total money allocated per theme:

Open Spaces.....	£170,500	/	£189,000
Roads Condition.....	£132,500	/	£144,000
Pavements.....	£129,438	/	£135,300
Road Safety.....	£4,500	/	£126,000
Drainage.....	£1,500	/	£103,500
Street Lighting.....	£500	/	£103,500
Street Furniture	£500	/	£99,000
Inflation rise*.....	£100,000		



What's good about this is...

This builds on what people have told us previously and divides the fund proportionally based on citizens priorities.

10 out of 19 ideas are un-costed with over half of the accounted budget remaining - **£460,562** - to fund these.

This method leave us with the same result as option 1.



What's not so good...

This forces budgets per theme, prioritising most voted ideas in each theme. Even though there is still money left to be spent in each theme, the following most voted idea(s) would cost more than the remaining fund.

This method spreads ideas similarly to Option 1 with no ideas in Parkhead and only one idea in Gallowgate.

Without accurate costing for each of the ideas it may not be possible to ensure all ideas are funded.



Things to think about...

In this option, 10 out of 20 ideas are un-costed. Using NRS feedback, we suggest to save aside at least half of the budget to be able to assess and fund currently un-costed ideas. We suggest newly costed ideas get funded in each theme in order of priorities (most to least votes). The remaining fund, once all the shortlisted ideas are funded, should be spent on the next most popular idea.

MAPPING ideas by PRIORITY

Ideas in Calton shortlisted by priorities
and that 75% of people voting said 'YES' to



key



drainage



street
lights



open
spaces



pavements



condition
of roads



street
furniture



road
safety

To spend £1million in Galton we could...

Method

3

Allocate funding to the top ideas in each neighbourhood

What we did...

We looked at the ideas that received the most votes per neighbourhood with above 60% of approval. We portioned the number of ideas as equally as possible between areas.

We did this because...

The other methods we explored were not benefiting all neighbourhoods across the Ward equitably and didn't account for disparities in participation.

21
ideas
funded

- 7 out of 13 for Pavements
- 5 out of 12 for Open Spaces
- 3 out of 8 for Road Safety
- 3 out of 3 for Drainage Systems
- 2 out of 5 for Road Conditions
- 1 out of 1 for Street Furniture
- 0 out of 1 for Street Lighting

Total money spent:

Ideas	£589,787
Inflation rise*	£100,000
12 un-costed ideas.....	£310,213



What's good about this is...

This ensures the benefits in each area is more balanced and represent citizens' votes as the most popular ideas per area will go through.

With this method, the number of ideas have increased in Gallowgate and Parkhead. The proportion of ideas between each area is as equal as possible. However, Barrowfield receives no idea. To account for this we have included three ideas that would benefit the whole ward.

Initial priorities are reflected in the portion of the fund spent on each theme with Open Spaces, Pavements and Condition of Roads in the top 3.



What's not so good...

Only one idea was shortlisted in Camlachie and Riedvale for the public voting, therefore these areas are getting less ideas funded as well as Barrowfield with no specific ideas.

The funding is not divided evenly between neighbourhoods due to three things: the nature of the idea dictates the cost; 12 ideas remain un-costed; & we do not have access to data regarding population sizes of the Galton neighbourhoods to match funding to.

This method has got the most ideas in it to accommodate each neighbourhood. This means less money is allocated for currently un-costed ideas.

Condition of Roads ideas are located on main roads and their cost accounts for over a third of the budget.



Things to think about...

We suggest the remaining fund for un-costed ideas is allocated to ideas located in the areas that received the least funding in this round. In this case Galton, Parkhead and Glasgow Green.

*NRS recommended to account for inflation and 10% variation of price

MAPPING ideas by AREA

Most popular Ideas in each area in Calton



21 ideas



key



drainage



street lights



open spaces



pavements



condition of roads



street furniture



road safety



How should we spend £1million in **Galton**?

FINAL RECOMMENDATION

**Allocate funding to the top ideas
for each neighbourhood**





FINAL RECOMMENDATION

Our recommendation is to allocate funding to the top ideas in each neighbourhood.
To do this, there are two options...

Option 1: Allocate all the fund



21
ideas funded



1/3
of the budget is spent
on 2 road ideas

Despite ideas being
better spread out, not
all areas benefit
evenly

Option 2: Set aside a portion of the fund for future engagements



19
ideas funded



£250,000
set aside to support
future engagement

Areas or groups that
are not benefiting
from current ideas get
a chance to get their
ideas funded



Allocate funding to the top ideas in each neighbourhood

Allocate all the fund...

What we did...

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We did this because...

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21
ideas
funded

- 7 out of 13 for Pavements
- 5 out of 12 for Open Spaces
- 3 out of 8 for Road Safety
- 3 out of 3 for Drainage Systems
- 2 out of 5 for Road Conditions
- 1 out of 1 for Street Furniture
- 0 out of 1 for Street Lighting

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Things to think about...

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Your Voice Calton



Neighbourhood Infrastructure Improvement Fund Final Recommendation of spend by theme

Improving condition of roads: 2 ideas £337,700

Improving open spaces: 4 ideas £140,500

Improving pavements: 7 ideas £104,587

Improving road safety: 3 ideas £4,500

Improving drainage systems: 3 ideas £1,500

Improving street lighting: 2 ideas £500

Improving street furniture: 2 ideas £500

NRS recommends to set aside
£100 000 to account for inflation which can
create variation in prices.

FUND ALLOCATED TO UNCOSTED IDEAS
£290,858

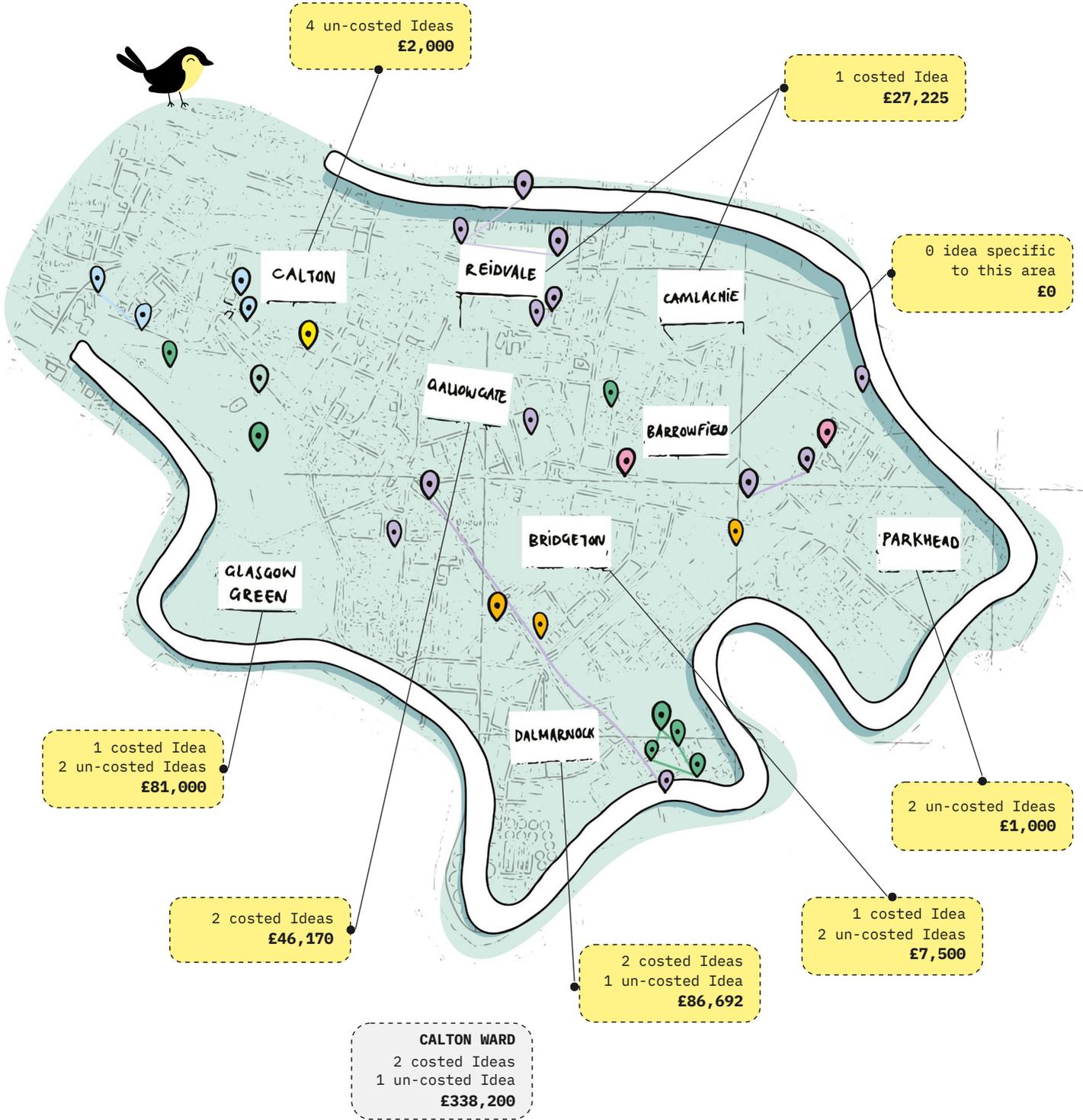




MAPPING ideas by AREA

Most popular Ideas in each area in Calton

Allocate all the fund...



key



drainage



street lights



open spaces



pavements



condition of roads



street furniture



road safety

Neighbourhood Infrastructure Improvement Fund: List of Ideas to be funded



Option1: Allocate all the fund

Provide more lighting to Glasgow Green to make it more accessible at night and in the winter. This can be done in a bat-friendly way.	88% of people said YES	This is being reviewed city-wide. Investigation required.
Put handrails along the sloped path, near the fountain, leading to Glasgow Green to allow monbility impaired people to access The Green more easily.	85% of people said YES	Investigation required to understand feasibility.
Improve pavement surface throughout Calton Ward to improve accessibility for disabled people on Bridgeton Main Street.	83% of people said YES	£5,000
Repainting of existing Zebra Crossings and introduce additional crossings on Dalmarnock Road to imrove safety for residents.	82% of people said YES	£2,000 to assess
Remove the island on Dunn Street at the bottom of Rumford Street to create more space for parking.	82% of people said YES	exact location to be defined and investigated
Replace the Zebra crossing on Springfield Road with traffic lights to allow children to cross safely as the Zebra Crossing is regularly ignored by drivers. Or improve the positioning of the Zebra Crossing on Springfield Road and repaint the markings and repair the lights to improve visibility.	82% of people said YES	£2,000 to assess
Improve drainage on Gallowgate, Bain Street to stop flooding; several areas are unused during periods of inclement weather due to flooding.	79% of people said YES	£500 to assess
CCTV to improve public safety and reduce anti-social behaviour around Clyde Walkway.	79% of people said YES	£30,000
Improve surfaces on pavements and roads and reduce curb heights to support wheelchair users, people with mobility issues and prams to move around more easily on Dalmarnock Road.	78% of people said YES	£54,692
Improve drainage on Gallowgate, Gibson Street to stop flooding; several areas are unused during periods of inclement weather due to flooding.	78% of people said YES	£500 to assess
Tackle persistent flooding to improve safety for pedestrians and road users on Greendyke Street & Steel Street.	78% of people said YES	£500 to assess
Improve street lighting on Green Street to allow children to play safety after dark.	77% of people said YES	£500 to assess
Create a new covered area within Glasgow Green to be used as a bandstand or by community members and local groups (like tai chi) so that people can meet outside when it's raining.	76% of people said YES	£80,000



Improve pavement surface throughout Calton Ward to improve accessibility for disabled people in Duke Street, South side; Sword Street to Whitevale Street.	76% of people said YES	£27,225
Introduce CCTV to Gallowgate and David Court to reduce the huge issue of open drug dealing in the area bringing misery to local families.	76% of people said YES	£30,000
Repair potholes on London Road.	76% of people said YES	£132,000
Improve pavements on Springfield and London Road.	74% of people said YES	£500 to assess
Improving the condition of the pavements and parking on London Road.	73% of people said YES	£500 to assess
Repair potholes on the Springfield Road.	72% of people said YES	£205,700
Improving pavements around Parkhead Cross.	71% of people said YES	£500 to assess
Improving the condition of the pavement on Kirkpatrick Street.	58% of people said YES	£16,170

TOTAL SPEND:

Ideas	£589,787
Inflation rise*	£100,000
12 un-costed ideas.....	£310,213



- Pavements
- Open Spaces
- Street Furniture
- Drainage Systems
- Road Safety
- Street Lighting
- Condition of Roads



Allocate funding to the top ideas in each neighbourhood

Set budget aside for further engagements

What we did...

We looked at the ideas that received the most votes per neighbourhood with above 60% of approval. We portioned the number of ideas as equally as possible between areas and set aside a portion of the fund.

We did this because...

The other methods we explored were not benefiting all neighbourhoods across the Ward equitably and didn't account for disparities in participation.



19
ideas funded

- 6 out of 13 for Pavements
- 5 out of 12 for Open Spaces
- 3 out of 8 for Road Safety
- 3 out of 3 for Drainage Systems
- 1 out of 5 for Road Conditions
- 1 out of 1 for Street Furniture
- 0 out of 1 for Street Lighting

Total money spent:

Ideas	£367,917
Inflation rise*.....	£100,000
12 un-costed ideas.....	£282,083
Extra engagement.....	£250,000



What's good about this is...

This ensures all areas benefit from the fund and represent citizens' votes as the most popular ideas per area will go through.

The gap in participation during phase 1 and the various assessment phases means some areas didn't get any ideas shortlisted for public voting. If they did, some of the ideas didn't get above 60% of approval.

To mitigate this, we set a portion of the fund aside. This can then be used to engage with specific groups like young people or with specific areas like Barrowfield. We did this by removing one idea for roads costing at £205,700 and one idea in Gallowgate that only received 58% of approval.



What's not so good...

Less ideas can be progressed during this phase, and undertaking further engagements means current ideas voted on will potentially be disregarded.

To ensure the un-costed shortlisted ideas can be delivered, we need to allocate them a portion of the fund (£282,083).

This means, only £250,000 are set aside for future engagements and ideas.

One of the two ideas removed was about resurfacing and fixing Springfield Road which is highly used and covers a number of areas in Calton.



Things to think about...

We suggest the remaining fund for un-costed ideas is allocated to ideas located in the areas that received the least funding in this round. In this case Calton, Parkhead and Glasgow Green. We suggest the budget set aside is used to engage with specific groups such as young people or with specific areas like Barrowfield and develop their ideas.

*NRS recommended to account for inflation and 10% variation of price



Your Voice Calton



Neighbourhood Infrastructure Improvement Fund Final Recommendation of spend by theme

Improving open spaces: 4 ideas £140,500

Improving condition of roads: 1 idea £132,000

Improving pavements: 7 ideas £88,417

Improving road safety: 3 ideas £4,500

Improving drainage systems: 3 ideas £1,500

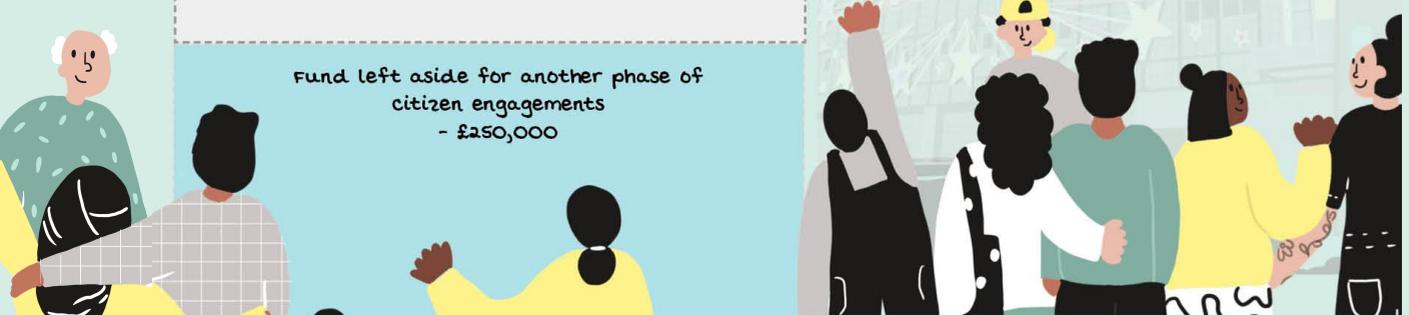
Improving street Lighting: 1 idea £500

Improving street Furniture: 1 idea £500

NRS recommends to set aside
£100 000 to account for inflation which can
create variation in prices.

FUND ALLOCATED TO UNCOSTED IDEAS
£282,083

Fund left aside for another phase of
citizen engagements
- £250,000

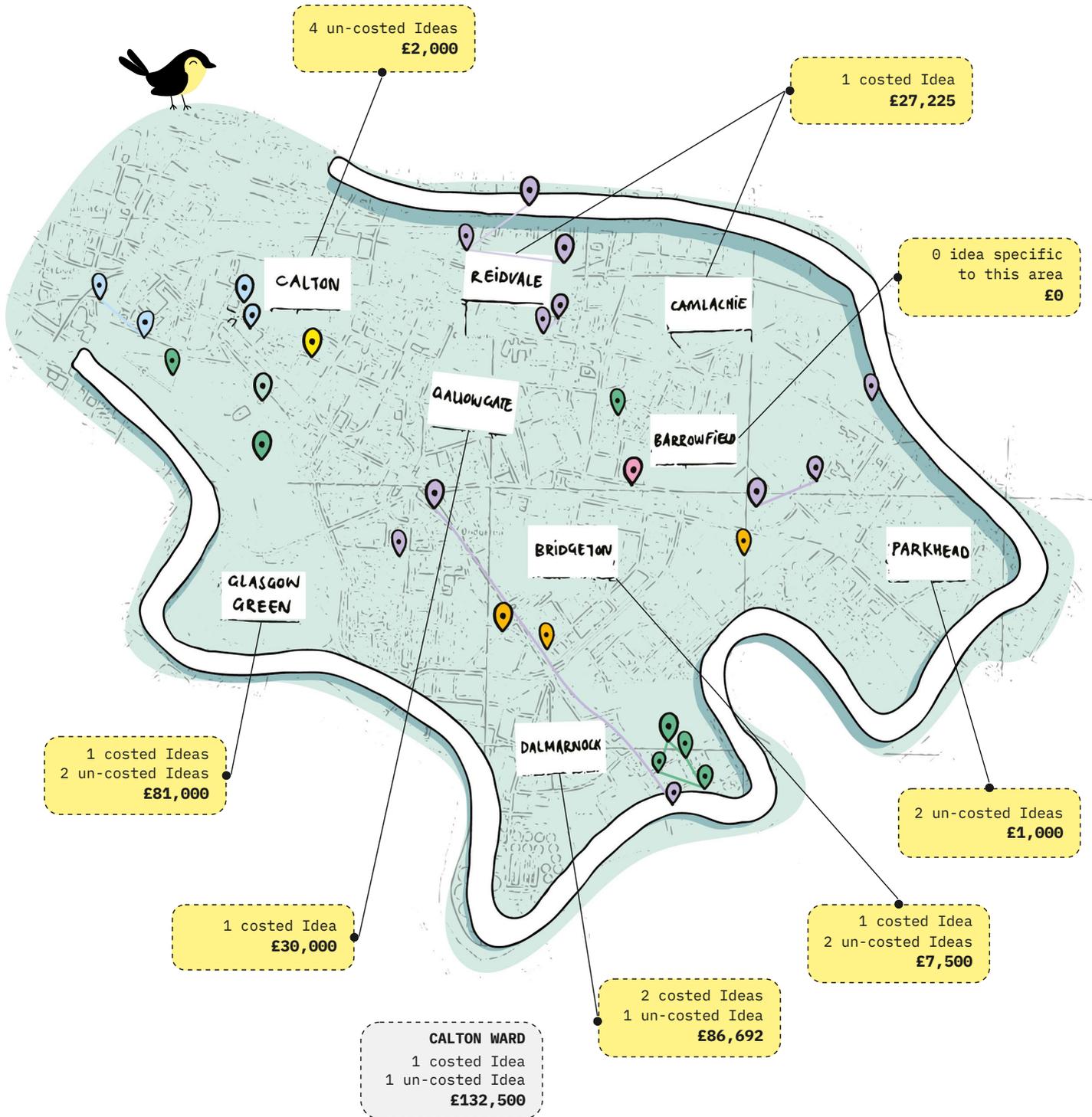




MAPPING ideas by AREA

Most popular Ideas in each area in Calton

Set budget aside for further engagements



key



drainage



street lights



open spaces



pavements



condition of roads



street furniture



road safety

Neighbourhood Infrastructure Improvement Fund

List of Ideas to be funded



Option 2: Set budget aside for further engagements

Provide more lighting to Glasgow Green to make it more accessible at night and in the winter. This can be done in a bat-friendly way.	88% of people said YES	This is being reviewed city-wide. Investigation required.
Put handrails along the sloped path, near the fountain, leading to Glasgow Green to allow monbility impaired people to access The Green more easily.	85% of people said YES	Investigation required to understand feasibility.
Improve pavement surface throughout Calton Ward to improve accessibility for disabled people on Bridgeton Main Street.	83% of people said YES	£5,000
Repainting of existing Zebra Crossings and introduce additional crossings on Dalmarnock Road to imrove safety for residents.	82% of people said YES	£2,000 to assess
Remove the island on Dunn Street at the bottom of Rumford Street to create more space for parking.	82% of people said YES	exact location to be defined and investigated
Replace the Zebra crossing on Springfield Road with traffic lights to allow children to cross safely as the Zebra Crossing is regularly ignored by drivers. Or improve the positioning of the Zebra Crossing on Springfield Road and repaint the markings and repair the lights to improve visibility.	82% of people said YES	£2,000 to assess
Improve drainage on Gallowgate, Bain Street to stop flooding; several areas are unused during periods of inclement weather due to flooding.	79% of people said YES	£500 to assess
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Tackle persistent flooding to improve safety for pedestrians and road users on Greendyke Street & Steel Street.	78% of people said YES	£500 to assess
Improve street lighting on Green Street to allow children to play safety after dark.	77% of people said YES	£500 to assess
Create a new covered area within Glasgow Green to be used as a bandstand or by community members and local groups (like tai chi) so that people can meet outside when it's raining.	76% of people said YES	£80,000



Improve pavement surface throughout Calton Ward to improve accessibility for disabled people in Duke Street, South side; Sword Street to Whitevale Street.	76% of people said YES	£27,225
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Repair potholes on London Road.	76% of people said YES	£132,000
Improve pavements on Springfield and London Road.	74% of people said YES	£500 to assess
Improving the condition of the pavements and parking on London Road.	73% of people said YES	£500 to assess
Improving pavements around Parkhead Cross.	71% of people said YES	£500 to assess

TOTAL SPEND:

Ideas	£367,917
Inflation rise*.....	£100,000
12 un-costed ideas.....	£282,083
Extra engagement.....	£250,000



- Pavements
- Open Spaces
- Street Furniture
- Drainage Systems
- Road Safety
- Street Lighting
- Condition of Roads

Your Citizen Voice ?

Calton



The CCI is pioneering a citizen-centred, design-led approach within Glasgow City Council, creating an innovative and consistent model to engage and collaborate with people across the city, developing a joined-up system for people, place and services.

We are co-designing a system which allows Area Partnerships to make decisions based on the opinions of as many local citizens as possible.

We are currently prototyping in two areas of the city, Calton and Greater Pollok, to understand how the system might work across the city.

SO FAR, WE HAVE CO-DESIGNED WITH:



YOUR CITIZEN VOICE TIMELINE



<https://cciglasgow.org/calton/>

CENTRE
FOR
CIVIC
INNOVATION



Our vision is to inspire and engage the citizens of Glasgow to create a better future for everybody