



**POLICE**  
SCOTLAND  
Keeping people safe  
POILEAS ALBA

Keeping People Safe in Greater Glasgow

Our Purpose—To improve the safety and wellbeing of people, places and communities in Scotland

## Glasgow City Local Policing Plan 2024/25– Q2



2023/24-Quarterly Report Q2  
July 24– September 24

Welcome to the latest Glasgow City Local Police Plan update. This report contains management information for quarter two of the year April 2024- March 2025.

The report provides details of ongoing work and initiatives which have commenced or have taken place in the Glasgow City area between 1st July 2024 and 30th September 2024.

Quarter two saw a number of high profile events take place in the Glasgow city area, including the County Grand Orange Lodge Annual Boyne Parade, TRNSMT and the World Pipe Band Championships. This was a resource intensive period for Greater Glasgow and I am hugely grateful for the professionalism and commitment shown by all our officers and partners during this period.

### Public Health

Use of the Compassionate Distress Response Service (CDRS) continues to develop and since the start of this partnership in January 2024 Greater Glasgow Division have made a total of 194 referrals. We continue to see a real improvement in service to the public with our frontline officers being better equipped to ensure vulnerable people in our community are receiving the most appropriate care quickly and effectively. The third phase of the roll out within Glasgow East and Glasgow North West is scheduled for the start of November 2024. We remain committed to reducing drug harm and are actively supporting the implementation of the Safe Drugs Consumption Facility. We continue to contribute to the implementation groups that are members of the newly formed community forum.

In February 2024, Glasgow City Community Planning Partnership agreed on a single priority focussed on reducing poverty in the city. As part of the Public Health approach to policing in G Division, a partnership was developed between Police Scotland and Glasgow City Council (GCC) Glasgow Helps service. This referral pathway is currently being piloted in the East End of Glasgow and allows for a full needs assessment to be undertaken and ensures support is arranged from other public, private or third sector organisations where required. The model adopted is the 'No Wrong Door' approach where Glasgow Helps will ensure those who are vulnerable find the right organisation who can best support.

### Public Satisfaction

**User experience** surveys indicate satisfaction levels with policing remain high. On average this quarter, satisfaction levels are higher than national levels of 70.01%, with 71.8% of respondents indicating that they are satisfied or very satisfied with their overall experience.

**Complaints** - Between April and September 2024 a total of 439 complaints were received compared to 463 complaints the PYTD which is a decrease of 5.2%. (Appendix A)



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**Plan on a Page  
Glasgow City**

**Our vision** | Policing for a safe, protected and resilient Scotland  
**Our purpose** | Improve the safety and wellbeing of people, places and communities in Scotland  
**Our values** | Fairness, Integrity, Respect, Human Rights

## PUBLIC HEALTH

### Our Local Policing Priorities

**CRIME**  
Reducing the crimes of greatest concern & detecting offenders

Violence & Disorder  
Hate Crime  
Acquisitive Crime  
Sexual Crime  
Cybercrime

**COMMUNITY WELLBEING**  
Working with partners and the most vulnerable to reduce harm

Mental Health  
Drug Harm  
Violence against women/girls  
Road Safety  
Adult/Child protection

**EVENTS & OPERATIONS**  
Ensuring the safety of participants & being responsive to community concerns

Concerts & events  
Processions & Assemblies  
Football Events  
Licensed Glasgow economy

**SERIOUS ORGANISED CRIME**  
Divert, Detect & Disrupt organised criminality in our communities

Faiths & firearms  
Interventions  
Human trafficking  
Serious Violence  
Drug supply & manufacture

Focusing on our local policing priorities, we aim to deliver the positive outcomes highlighted, whilst promoting Glasgow's Vision and helping to deliver the Glasgow City Council Strategic Plan key themes: inequality, tackling poverty, driving inclusive growth and fighting the climate emergency

### Strategic Outcomes

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

The needs of local communities are addressed through effective service delivery

The public, communities and partners are engaged, involved and have confidence in policing

Our people are supported through a positive working environment, enabling them to serve the public

Police Scotland is sustainable, adaptable and prepared for future challenges

## PARTNERSHIPS

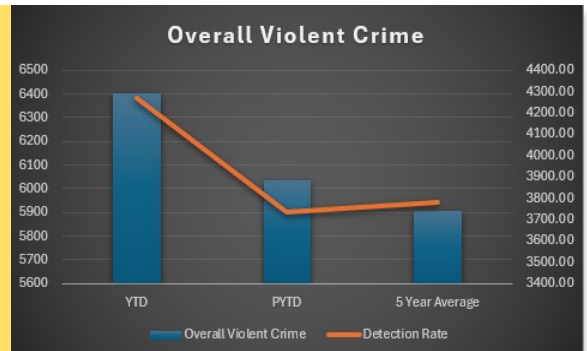
## PERSON CENTRED APPROACH

## PREVENTION & EARLY INTERVENTION

## Crime

**Overall violent Crime** has increased by 6.13% from PYTD, and increased 8.4% from 5 years mean with 6404 violent crimes recorded this YTD, 6034 PYTD and a 5 year average of 5908.

**Detection rates** for overall violent crime have increased slightly by 4.9% compared to PYTD with a current detection rate of 66.7% (Appendix B).



## Operation Glacies

Op Glacies is Glasgow's multi-agency response to Child Sexual Exploitation (CSE) and Child Criminal Exploitation (CCE), working with the highest risk vulnerable young people.

Those young persons identified as being at High Risk of Criminal or Sexual Exploitation are subject to monthly joint meetings, chaired by DCI Cameron with Local Policing, Policing Partnerships, British Transport Police (BTP), Social Work, Intensive Support Monitoring Service (ISMS), Health, Education and Barnardo's

representation. Each young person has an assigned officer (point of contact) within the Sexual Harm and Exploitation Unit.

Most of these young persons are known to frequent the City Centre. We are currently considering alternative methods to divert young persons at high risk of exploitation to secure better engagement, gain trust and hopefully divert them from their current path. A recent and welcome addition to our meeting is Action for Children who are also involved in intervention work.

## Homicides

Operation Sesheta relates to the murder of a 23-year old female within her home address at Elmvale Street, Glasgow on 27<sup>th</sup> August 2024.

The investigation was initially led by Greater Glasgow CID and laterally concluded by Police Scotland's Major Investigation Team.

A 52-year-old male, who was in a relationship with the deceased, was later traced and charged with the murder and is fully committed into custody.

## Hate Crime

There have been 103 hate incidents this YTD compared to 110 hate incidents PYTD. This is a decrease of 6.4% from PYTD, but an increase of 37% from 5-year mean.

Hate crimes have seen a 69.4% increase from PYTD and 47.2% increase from 5 year mean with 1269 crimes recorded this year compared with 749 PYTD and a 5 year mean of 862.2.

Hate crime detections are currently 63.7% which is an increase of 7.6% from PYTD and 4.6% from 5-year rate.

Due to the different sources of data being used, and different methodology/counting rules, comparison of recorded hates crimes from the 1st April 2024 with recorded hate crimes prior to this date is not advised. (Appendix B)

## Community Wellbeing

### Youth Engagement

In response to local youth disorder, a Glasgow East Local Policing officer devised a concept for diversionary work in the sub-division. Engaging with other emergency service colleagues, she created the Create Your Own PAFS (Police, Ambulance and Fire Services) programme. The 10 week course was designed for local youths aged 13-16 in an attempt to change their views of the emergency services and to help create a path for their future.

On securing £2000 funding through the Local Partnership and Initiative Fund, local schools were approached to help identify potential candidates.

From over 100 applications, 16 children were invited onto the pilot course which was delivered by the three services once per week over a 10-week summer period at Calton Fire Station.

Children were provided with materials and taught technical and life skills, including a certified first aid course. This pilot, received positive feedback indicating that it has been of benefit to the children involved, drastically improving their confidence and perceptions of the Police and other emergency services. This pilot will be fully evaluated in due course with a view to extending the scheme going forward.

### Community Reassurance

#### STUDENT SAFETY

Greater Glasgow Preventions and Interventions team in partnership with Glasgow City Council Neighbourhood Regeneration and Sustainability have been engaging with this year's cohort of new students for the 2024/25 academic year. Pop up events are being held at various student accommodation premises in the city providing personal security advice including keeping yourself safe in the night time economy. In addition, the team have been directly engaging with our large population of international students in partnership with education establishments to ensure they have all information in relation to the Scottish legal system and a warm welcome to our city.

With the support of local policing colleagues the Greater Glasgow Equality and Diversity team have been engaging with our communities to provide support and reassurance following disorder within the UK.

This includes 65 visits to local places of worship and community hubs in Q2. The team have also provided support and educational engagement to key partners including the Glasgow City Council BME network, MEARS, asylum accommodation premises within the city, the Scottish Refugee Council and Action in Housing who provide support for a network of 4500 asylum seekers and refugees.

### Road Policing

There have been 2 fatal road crashes since 1st April 2024 a 71.4% reduction from PYTD when 7 fatalities were recorded.

Serious injury road crashes have decreased 16.4% with 116 serious injuries recorded PYTD and 97 recorded this year.

Slight injury road crashes have noted a decrease of 6.2% with 242 slight injuries recorded PYTD and 227 this YTD.

Road Policing are currently working alongside Glasgow City Council to promote driver education, especially in relation to vulnerable road users.

## Events and Operations

### Events

Despite a disappointingly wet summer across Scotland, Glasgow has continued to host a range of large-scale, outdoor events and concerts during this quarter.

The World Pipe Band Championships successfully returned to Glasgow Green this year, as did the music event TRNSMT which saw up to 150,000 revellers enjoy a range of artists performing across 3-days during mid July.

Glasgow Green was also the destination for the Annual Boyne parade which took place on 6th July this year and saw thousands of band members marching from districts across the central belt.

The 2024/25 football season has re-started with the commencement of domestic league and cup matches.

Further events during Q2 included a protest rally by a range of groups within Glasgow's George Square on 7<sup>th</sup> September 2024 during which a policing operation sought to protect the rights of those present to protest peacefully whilst keeping people safe and protecting the ability of the public to go about their lawful business.

### National Police Memorial Day

Glasgow City also had the honour of hosting the annual National Police Memorial Day which took place on 29th September at Glasgow's Royal Concert Hall.

The event brought together police forces, colleagues, friends and relatives from across the UK, to remember those who made the ultimate sacrifice and to recognise the dedication to duty and courage shown by police officers.

### Look Forward

Looking forward to quarter three, a period renowned for increased demand for both police and our partners, we have planning underway for Bonfire Night under Operation Moonbeam and Operation Academia.

We are also preparing for increased footfall in the City Centre and surrounding areas throughout the Festive period, and during this time we will continue to work closely with partners, implementing local plans to minimise disruption to our communities and enhance public safety.

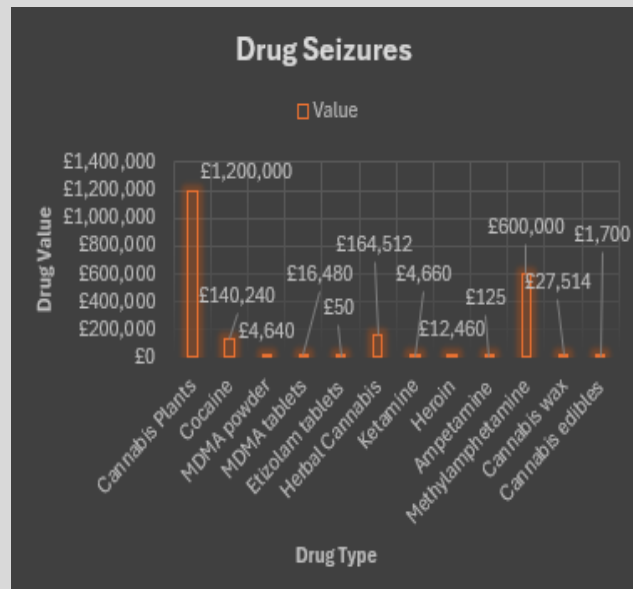
Planning has also commenced for European matches involving both sides of the Old Firm who will participate in extended group matches this year for the UEFA Champions League and Europa Cup competitions, respectively.

In addition, Hampden will play host to UEFA Nations League football matches against Portugal on 15th October and Croatia on 15th November.

## Serious Organised Crime

### Recoveries

Controlled drugs	Volume	Value
• Cannabis plants	2078	£1,200,000
• Cocaine	3.2kg	£140,240
• MDMA powder	126g	£4,640
• MDMA tablets	1649	£16,480
• Etizolam tablets	115	£50
• Herbal cannabis	44.4kg	£164,512
• Ketamine	232g	£4,660
• Heroin	358g	£12,460
• Amphetamine	27.9g	£125
• Methylamphetamine	50kg	£600,000
• Cannabis wax	642g	£24,514
• Cannabis edibles	85	£1700



#### Cash Seizures

- £153,340

#### SOC Operations

In depth work continues to be conducted into various Serious & Organised Crime deployments including Operation Arachnoid, Operation Destination and Operation Bluefield.

### SOC Combined Seizures

#### SOC Combined Seizures



### Human Trafficking

During Q2 Greater Glasgow Human Trafficking officers continued to engage with partner agencies and the National Human Trafficking Unit (NHTU) identifying crime trends and improving referral processes.

Working alongside Greater Glasgow Training plans are progressing to introduce bitesize learning to the division raising awareness of the referral mechanism and human trafficking investigations.