

Operational Performance and Delivery Scrutiny Committee Questions from Elected Members at meeting held on 8th May 2024		
Item No	Question	Response by
Carried forward from meeting held on 10th April 2024 - Item 2 – Local Government Benchmarking Framework	<p>Bailie Wardrop -</p> <p>Homecare costs for Glasgow indicate they are at higher levels than other authorities. Could an explanation/analysis be provided on these costs?</p>	
Answer	<p>The homecare costs included in the Local Benchmark Return prepared by Improvement Service do not accurately reflect the average costs for homecare in Glasgow. This is because of the methodology adopted by the Improvement Service to calculate these figures. Costs are taken from the Local Financial Returns which capture the costs of homecare for ALL service users. However, the hours used to calculate the average are based on a separate national statistical return which identifies the hours ONLY for those service users who are over the age of 65, although we gather some modelling has also taken place with the latter.</p> <p>As a result, the Costs per Hour have been over-inflated. Although we do not believe the modelling of the Hours Provided has materially affected the calculation, we would also like to understand how this has been done. Adjusting the cost figure to only include the cost of delivering the service for over 65's brings the Home Care cost per hour to £30.96 for Glasgow (2022/23). This is close to the Scottish average (£30.45) and is considerably lower than the figure of £42.57 quoted by the Improvement Service for Glasgow.</p>	<p>Margaret Hogg/ Duncan Black</p>
Item 2 – Strategic Plan Performance Grand Challenge 4	<p>Bailie Patricia Ferguson -</p> <p>Could further detail be provided as to what work was being undertaken to celebrate the historic heart of the City, as indicated in Section 4.3 of the report?</p>	
Answer	<p>Currently, the ongoing focus for celebrating the historic heart of the city will be delivered through the Glasgow 850 project.</p>	<p>CED – Cormac Quinn</p>

Item 2 – Strategic Plan Performance Grand Challenge 4	<p>Councillor O’Lone:-</p> <p>In terms of the Food Growing Strategy, could further information be provided in relation to the following:</p> <p>1 – How much funding in total was provided for the Food Growing Strategy?</p> <p>2 – Was the £56k grant funding used to provide the additional 99 plots detailed in the report or is there additional grant funding required to provide the additional 99 plots?</p>	
Answer	<p>1 – In its 2021/22 budget GCC allocated £200,000 to Food Growing advising that the budget allocation was aimed at: ‘Investment to support delivery of the city’s Food Growing Strategy (FGS), lowering emissions and increasing access to healthy, nutritional, local food, including in schools.’, to which additional sums have been added through funding bids to Vacant and Derelict Land Fund, Developer contributions, Local Parks and Open Spaces Improvement Fund, Sighthill TRA and other sources. In addition in its 2022/23 budget GCC allocated a further £200,000 to Food Growing as part of a wider Climate Action Fund, with this being made available to community growers via the Lets Grow Together fund, further details below.</p> <p>2 –The £56k grant funding from the Lets Grow Together Fund, will be used by communities to provide growing spaces over and above the additional 99 plots detailed in the report. Funding for the additional 99 plots has already been secured.</p>	<p>NRS</p>
Item 2 – Strategic Plan Performance – Grand Challenge 4	<p>Councillor O’Lone:-</p> <p>Could further information be provided as to whether there is funding in place for the George Square restoration project?</p>	
Answer	<p>£5m of GCC funding has been approved for George Square. Works to George Square will be managed through the City Deal’s City Centre project.</p>	<p>Duncan Black</p>
Item 3 - British Sign Language Local Action Plan	<p>Councillor Vallis:-</p> <p>If a member of the deaf community is contacting the Council for an enquiry, is there a ‘video relay’ facility available to assist them, and if not, are there plans to provide this in the future?</p>	

Answer	<p>The approach Glasgow has taken is to continue to roll out the Contact Scotland BSL mode of communication through services and key stakeholders.</p> <p>A refresh of the ident and link will take place in existing communications; to reflect the change in branding of Contact BSL, and to ensure new comms reflect the change.</p>	CED – Cormac Quinn
Item 3 - British Sign Language Local Action Plan	<p>Councillor Daly:-</p> <p>Currently Education Services provide Makaton training in schools. Are there plans for this training to be rolled out to other staff who may be able to use this vital communication skill with those service users/customers on the ASD spectrum?</p>	
Answer	<p>Currently there is no plan to extend Maketon beyond existing school provision.</p>	CED – Cormac Quinn