Glasgow Communities Fund 2023-2026

Performance Monitoring Framework

Survey Results

October 2023

Highlights

1

Smart Survey

81% of funded projects agree that Smart Survey is an appropriate way to submit monitoring information

2

Proposed Framework

94% of all respondents agree the proposed framework gives sufficient opportunity to demonstrate the projects' impact

3

Monitoring Information

97% of funded projects understand why the council asks for monitoring information

Survey Purpose

3 Main Aims

- **To get the view of funded projects on the proposed monitoring framework**
- **To seek suggestions on ways to support funded projects in reporting monitoring information**
- **To agree a monitoring framework that works for all**

Understanding our respondents

81%

of all GCF grant recipients responded to the survey

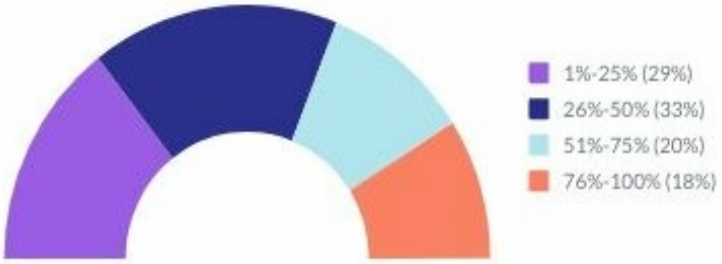
181

individual organisations gave their comments on the proposed framework

93%

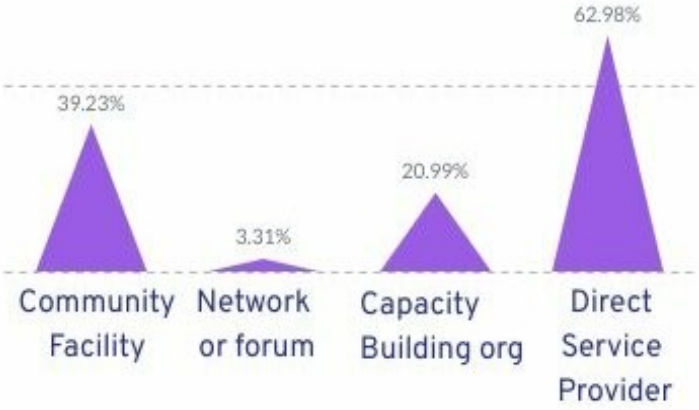
of all organisations could identify with at least one of the four categories of provision below

We asked, 'broadly to what extent does the GCF contribute to your overall project costs?'



62% of all respondents
indicated that GCF contributed 50% or less of their project's funding

Which category best describes the type of service provision your organisation delivers with the GCF grant?



12 respondents
chose 'other' with a third of those identifying with at least one of the categories above

Proposed Monitoring Framework

4 Key Elements

- Mid Point Monitoring Review - Online survey issued in October for completion in November
- Annual Monitoring Review - Online survey issued in March for completion in May
- Minimum of one Annual Progress Visit each year. With at least one in person visit
- Ad hoc visit/meeting where project requests additional support

94% ***of projects agreed that the proposed revised framework gives sufficient opportunity to demonstrate the impacts of their activities/services***

of the **6%** that disagreed, the main concerns were:

- to ensure that in person meetings are structured and not just a tick box exercise
- that data collection is standardised to ensure all organisations are reporting the same things

99.4% ***of projects are keen for the impact of their work to be shared and promoted widely***

of the **0.6%** that were not keen for the work to be shared or promoted, the main reason was due to worries about capacity

We also asked projects '***What optional additional information might you want to share as evidence along with your annual monitoring survey?***'

Respondents were able to pick more than one. Below are the **4** most popular chosen:

1

(76%)
Photographs showing project delivery

2

(64%)
Service user survey feedback/results

3

(42%)
Videos showing project delivery

4

(39%)
Annual Reports

Suggestions for Improvement

more in person project visits

more space within survey to fully describe services and impact

clearer guidance for saving and returning to Smart survey

email to say when Smart survey has been submitted

Next Steps

October

Mid Point Monitoring

Online Monitoring Review to be sent out to funded projects in early October for return in November

January

Performance Monitoring Framework

All information gathered during the engagement process will be brought together to create the final Performance Management Framework

March

Annual Monitoring

Online Monitoring Report to be sent out to funded projects in late March for return in late May

Apr to March

Annual Progress Visits

Grants Team Contact will arrange an Annual Progress Visit either online or in-person

Glasgow CITY COUNCIL

Many thanks to all funded projects for providing feedback on the proposed Glasgow Communities Fund performance monitoring framework.